

Subject Payments - Consent Change Information

As of September 30, 2023, Yale University will be transitioning its provider for reloadable cards used for study stipend payments from Bank of America to U.S. Bank.

The Consent Glossary document has been updated with revised language concerning ePayments, and investigators have been informed about this change. Recently approved consent forms now include more generic language related to e-payments. Below is the currently proposed language:

“We will use a pre-paid debit card to provide payment for taking part in the study. We will have to share your name, address, and telephone number with the banking institution issuing the debit card for ePayments. You may receive a card in the mail with the first payment following completion of the first visit. You will need to activate the card over the phone. Payments for additional visits will be automatically added to your card after completion of each following visit. You are responsible for paying state, federal, or other taxes for the payments you receive for being in this study. Taxes are not withheld from your payments.”

All open studies that currently mention BoA in their consent forms will need to submit modifications to update the consent language. The IRB is unlikely to require participants to re-consent since changing vendors will not affect their willingness to continue in the research.

Ideally, these modifications should be submitted and approved before the switch on September 30th, 2023, so that new participants enrolling in the study will provide consent referencing a generic bank rather than BoA specifically.

However, due to time constraints and the nature of the change, if the modifications to the consent forms are made after the September 30th deadline (e.g., during the next modification), it will not be considered a violation of compliance.

Studies that are already closed to enrollment will not require a change to consent forms.