PAYMENT POLICIES

Clinical Trials

Policy
Harvard Pilgrim reimburses contracted providers for services rendered during qualified clinical trials to the same extent those services are covered for members who are not enrolled in clinical trials and in accordance with state and federal mandates for coverage.

Policy Definition
A qualified Clinical Trial must provide a reasonable expectation that a member’s participation will provide a medical benefit commensurate with the risk of participation, and not unjustifiably duplicate existing studies; be peer reviewed and approved by the National Institute of Health or other qualified entity and have a therapeutic intent; and be conducted at an academic medical center/affiliated facility with adequate patient volume and experienced staff qualified to assess the effect of the intervention on the member.

A qualified trial must meet the following criteria.
- Evaluates an item or service that falls within the Harvard Pilgrim benefit category
- Provides a reasonable expectation that the member’s participation will provide a medical benefit
- Has defined selection criteria which the member must meet
- Has a therapeutic intent
- Enrolls members with a diagnosed disease
- Has desirable characteristics

Prerequisite(s)
Applicable Harvard Pilgrim referral, notification and authorization policies and procedures will apply. (Refer to Referral, Notification and Authorization for more information.)

HMO/POS/PPO
- A referral is required for HMO and in-network POS members for all specialist’s care.
- Participating providers are required to notify Harvard Pilgrim of all inpatient admission.
- An authorization is required for home health service, selected elective surgical procedures and selected DME.

Open Access HMO and POS
For Open Access HMO and Open Access POS products, no referral is required to see a contracted specialist.

Harvard Pilgrim Reimburses
- Routine services rendered by contracted providers and supplies received as part of the qualified clinical trial when the member is enrolled in that trial
- Items or services required solely for the provision of the investigational item/service (e.g., the administration of a non-covered drug)
- Items or services needed for reasonable and necessary care resulting from the provision of the investigational service or item (e.g., treatment of a complication)

Reimbursement is provided for these services/supplies that are consistent with the study protocol and standard of care for someone with the member’s diagnosis and would be covered if the member did not participate in the clinical trial.

Harvard Pilgrim Does Not Reimburse:
- Experimental, investigational or unproven treatment, drugs or devices that the trial is testing
- Items and services provided or covered by the clinical trial sponsor that are free of charge for any person enrolled in the trial
- Services that are inconsistent with accepted standards of care
- Services provided to primarily meet the needs of the trial including services that are typically covered but are being provided at a greater frequency, duration, or intensity than is medically necessary
- Services or items that are specifically excluded on member’s Schedule of Benefits
- Services or items that would not be covered if a member was not enrolled in a clinical trial
• Non-health care items and services (e.g., food products, personal care services) required as a result of the member’s enrollment in the clinical trial
• Costs of data collection and record-keeping that would not normally be required, other than for the clinical trial

Member Cost-Sharing

Services are subject to member out-of-pocket cost (e.g., copayment, coinsurance, deductible), as applicable. Harvard Pilgrim reimburses services to contracted providers when the service is a covered benefit. Benefits vary among employer groups. For benefit determination, call the Provider Service Center at 800-708-4414.

Provider Billing Guidelines and Documentation

Coding

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td>CPT 10004–99499</td>
<td>Integumentary, musculoskeletal, respiratory, cardiovascular, digestive, urinary, genital, nervous, eye and ocular adnexa, radiology, and pathology/lab system CPT codes</td>
<td>Refer to specific payment policy for appropriate billing guidelines</td>
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<tr>
<td>Rev Codes 020–96X</td>
<td>Revenue codes that may be applicable to clinical trial</td>
<td></td>
</tr>
<tr>
<td>ICD-10 Code Z00.6</td>
<td>Encounter for examination for normal comparison and control in clinical research program</td>
<td>Use as third or subsequent diagnosis code</td>
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Related Modifiers

• Q0 — Investigational clinical service provided in a clinical research study that is in an approved clinical research study
• Q1 — Routine clinical service provided in a clinical research study that is in an approved clinical research study
• If billing with other modifiers, use Q0 or Q1 in the second modifier fields

Related Policies

• Audit Policy
• Refer to payment policy relating to the specific service(s) rendered.

1This policy applies to the products of Harvard Pilgrim Health Care and its affiliates—Harvard Pilgrim Health Care of Connecticut, Harvard Pilgrim Health Care of New England, and HPHC Insurance Company—for services performed by contracted providers. Payment is based on member benefits and eligibility, medical necessity review, where applicable, and provider contractual agreement. Payment for covered services rendered by contracted providers will be reimbursed at the lesser of charges or the contracted rate. (Does not apply to inpatient per diem, DRG, or case rates.) HPHC reserves the right to amend a payment policy at its discretion. CPT and HCPCS codes are updated annually. Always use the most recent CPT and HCPCS coding guidelines.

2The table may not include all provider claim codes related to clinical trials.