Data should always be shared with the client; it’s most meaningful when done right away, but that’s not always possible in every clinical setting. If this is the case for you, let the clients know you’ll share the data at the next visit or as soon as possible.

Try reviewing the instructions to ensure they’re keeping the timeframe in mind when responding (i.e., the last 2 weeks, etc.).

The measure may not be best match for the client and the treatment you’re doing together. Adding a different measure might also be worth a try.

Look at individual items if total score isn’t helpful. You can focus on the items most relevant to the client’s goals & your treatment than others.