This SHARE Part 2 tool builds upon the model outlined in the Basics tool. It guides clinicians in using patient reported outcome measures to have meaningful conversations with the clients with whom they work.

**Total Score**

Together, they provide rich information on which to base goals & treatment planning.

- "Your score today was #, which falls within the ___ range."

**Individual Items**

- "Based on your answers, you've been struggling with ABC, but XYZ have been going well."

**Ask...**

- "Does that match how you've been feeling?"
- "Does that sound right to you?"
- "How does that compare to your perceptions?"

**Explore Discrepancies...**

- between form items and verbal report
  - "On the form you said you're not feeling depressed, but you've just been talking about how down you were this weekend. Can we explore this more?"

- between individual form items
  - "On this item, you denied worry, but on this one you said you're having trouble controlling worry. I must be missing something. Can you help me understand what part(s) of this feel off?"

**Report & Review...**

Report the measure data to the client. Explain what the data mean.

**Discuss...**

Ask if the score matches the client's subjective experience. Explore discrepancies.

**Educate...**

Provide education on the measure &/or individual items. Clarify any confusion.

**Provide additional information** as needed, and be sure to...

**Clarify Misunderstandings**

Misunderstandings on the part of the clinician and/or the client can hinder communication. Potential sources of confusion...

- Measure instructions
- Item wording
- Definitions of key terms differing between the clinician and client

These materials were developed as part of the Department of Veterans Affairs Measurement Based Care in Mental Health Initiative. Suggested citation: Barber, J.A. & Resnick, S.G. (2020). Deeper Dive: Spotlight on SHARE. https://medicine.yale.edu/psychiatry/research/programs/clinical_people/mbccollab/