WEBVTT

NOTE duration:"00:53:29"

NOTE recognizability:0.907

NOTE language:en-us

NOTE Confidence: 0.737328321111111

00:00:00.000 --> 00:00:03.330 I'm very pleased to introduce

NOTE Confidence: 0.737328321111111

00:00:03.330 --> 00:00:05.994 you to Doctor Pineles,

NOTE Confidence: 0.737328321111111

00:00:06.000 --> 00:00:07.694 but I just wanted to give a

NOTE Confidence: 0.737328321111111

00:00:07.694 --> 00:00:09.140 little bit of background.

NOTE Confidence: 0.737328321111111

00:00:09.140 --> 00:00:12.212 For those of you who are

NOTE Confidence: 0.737328321111111

00:00:12.212 --> 00:00:15.868 new to our grand rounds,

NOTE Confidence: 0.737328321111111

00:00:15.870 --> 00:00:18.726 we've been very fortunate in that the.

NOTE Confidence: 0.87685924

00:00:21.050 --> 00:00:24.610 Yochelson family back in the early 1980s.

NOTE Confidence: 0.87685924

00:00:24.610 --> 00:00:29.770 Gave an endowment to our department.

NOTE Confidence: 0.87685924

00:00:29.770 --> 00:00:35.738 Or what was a lectureship at that time?

NOTE Confidence: 0.87685924

00:00:35.740 --> 00:00:38.288 And over the years,

NOTE Confidence: 0.87685924

00:00:38.288 --> 00:00:41.473 the Yale Investment Group has.

NOTE Confidence: 0.87685924

00:00:41.480 --> 00:00:44.268 Gradually expanded that lectureship

NOTE Confidence: 0.87685924

1

00:00:44.268 --> 00:00:48.708 into the ability to invite a scholar to

NOTE Confidence: 0.87685924

00:00:48.708 --> 00:00:51.622 come and spend a week with us and we

NOTE Confidence: 0.87685924

00:00:51.622 --> 00:00:54.430 work them to death by having them give

NOTE Confidence: 0.87685924

00:00:54.514 --> 00:00:57.636 grand rounds up at CVH case conferences.

NOTE Confidence: 0.87685924

00:00:57.640 --> 00:01:01.793 Work with the PG two fellows or

NOTE Confidence: 0.87685924

00:01:01.793 --> 00:01:04.808 or residents and our fellows.

NOTE Confidence: 0.87685924

00:01:04.810 --> 00:01:08.770 And it is really turned out into a.

NOTE Confidence: 0.87685924

00:01:08.770 --> 00:01:11.098 A very nice.

NOTE Confidence: 0.87685924

00:01:11.100 --> 00:01:13.932 Ability to invite people and get

NOTE Confidence: 0.87685924

00:01:13.932 --> 00:01:16.350 their input into our program

NOTE Confidence: 0.87685924

00:01:16.350 --> 00:01:18.948 as well as them letting C,

NOTE Confidence: 0.87685924

00:01:18.950 --> 00:01:22.676 as well as letting them see what we do.

NOTE Confidence: 0.87685924

00:01:22.680 --> 00:01:23.260 So.

NOTE Confidence: 0.76410669

00:01:25.600 --> 00:01:29.280 Just let me give a little bit of

NOTE Confidence: 0.76410669

00:01:29.280 --> 00:01:33.528 background here. Doctor yochelson.

NOTE Confidence: 0.76410669

00:01:33.530 --> 00:01:37.034 I went to Yale and was in the

00:01:37.034 --> 00:01:40.300 psychology department. And.

00:01:40.300 --> 00:01:42.958 Uh was doing very well there,

00:01:42.960 --> 00:01:45.414 and when he graduated he wanted

00:01:45.414 --> 00:01:48.240 to stay on on the faculty.

00:01:48.240 --> 00:01:50.736 But interestingly enough, at that time,

00:01:50.740 --> 00:01:53.228 Yale had a quota system for the number

00:01:53.228 --> 00:01:56.089 of Jews that could be in the department.

00:01:56.090 --> 00:02:00.850 And the department instead offered him,

00:02:00.850 --> 00:02:04.946 offered him to go to medical school here.

00:02:04.950 --> 00:02:08.694 So he took that up and became a

00:02:08.694 --> 00:02:10.470 psychiatrist and was in Buffalo

00:02:10.470 --> 00:02:13.016 for a while and then went to

00:02:13.016 --> 00:02:14.567 Saint Elizabeth Hospital,

00:02:14.570 --> 00:02:17.097 where he began a big study on

00:02:17.097 --> 00:02:19.909 looking at the criminal personality

00:02:19.910 --> 00:02:23.494 with another psychologist Stanton

NOTE Confidence: 0.76410669

00:02:23.494 --> 00:02:27.146 Census Salmon and they produce this

NOTE Confidence: 0.76410669

00:02:27.146 --> 00:02:29.916 three volume set which has waxed

NOTE Confidence: 0.76410669

00:02:29.916 --> 00:02:32.146 and waned and peoples interest

NOTE Confidence: 0.76410669

00:02:32.146 --> 00:02:34.429 over the years about the the.

NOTE Confidence: 0.76410669

00:02:34.429 --> 00:02:36.620 The meaning of it and trying to

NOTE Confidence: 0.76410669

00:02:36.689 --> 00:02:39.077 look at how criminals were different

NOTE Confidence: 0.76410669

00:02:39.077 --> 00:02:42.448 than people with mental illness.

NOTE Confidence: 0.850719652

00:02:45.490 --> 00:02:49.368 The they did looked at spent hundreds

NOTE Confidence: 0.850719652

00:02:49.368 --> 00:02:53.494 of hours with 255 criminals and this

NOTE Confidence: 0.850719652

00:02:53.494 --> 00:02:57.190 was all done at Saint Elizabeths

NOTE Confidence: 0.850719652

00:02:57.306 --> 00:03:01.338 when it was associated with an IMHO.

NOTE Confidence: 0.850719652

00:03:01.340 --> 00:03:10.032 Uh. And. So. The Yochelson family

NOTE Confidence: 0.850719652

00:03:10.032 --> 00:03:12.168 consists of the following.

NOTE Confidence: 0.850719652

00:03:12.170 --> 00:03:15.303 John and Bonnie are usually here

NOTE Confidence: 0.850719652

00:03:15.303 --> 00:03:20.565 in the audience with us and. No.

NOTE Confidence: 0.850719652

00:03:20.565 --> 00:03:24.380 I have been very gracious with their

NOTE Confidence: 0.850719652

00:03:24.380 --> 00:03:27.330 presence and contributions to a number

NOTE Confidence: 0.850719652

00:03:27.330 --> 00:03:30.860 of other areas in our department.

NOTE Confidence: 0.850719652

00:03:30.860 --> 00:03:33.371 John, I think it's in the middle of working

NOTE Confidence: 0.850719652

00:03:33.371 --> 00:03:35.760 right now and will will review this later,

NOTE Confidence: 0.850719652

00:03:35.760 --> 00:03:37.664 but he was here with us last night.

NOTE Confidence: 0.825540980909091

00:03:39.910 --> 00:03:43.970 To give you some and I some idea of who

NOTE Confidence: 0.825540980909091

00:03:44.077 --> 00:03:47.410 the prior lecturers and scholars were,

NOTE Confidence: 0.825540980909091

00:03:47.410 --> 00:03:51.390 you can see we have a pretty good array of

NOTE Confidence: 0.825540980909091

00:03:51.390 --> 00:03:54.906 who are well known in the forensic field.

NOTE Confidence: 0.825540980909091

00:03:54.910 --> 00:03:59.218 Both attorneys as well as psychiatrists.

NOTE Confidence: 0.802785947777778

00:04:01.380 --> 00:04:04.017 In the last few years we had Ray Patterson,

NOTE Confidence: 0.802785947777778

00:04:04.020 --> 00:04:06.020 John Bradford, Peter Ash,

NOTE Confidence: 0.802785947777778

00:04:06.020 --> 00:04:08.960 Renee Bender, Bill Resnick,

NOTE Confidence: 0.802785947777778

00:04:08.960 --> 00:04:10.870 Reid Meloy and Doug Mossman.

NOTE Confidence: 0.802785947777778

00:04:10.870 --> 00:04:13.180 And we began with Allen Stone and

NOTE Confidence: 0.802785947777778

00:04:13.180 --> 00:04:15.280 Myrna Diamond and Alan Dershowitz.

NOTE Confidence: 0.802785947777778

00:04:15.280 --> 00:04:18.580 So Paul Appelbaum, who are all

NOTE Confidence: 0.802785947777778

00:04:18.580 --> 00:04:20.986 well known leaders in the field.

NOTE Confidence: 0.854182634

00:04:24.350 --> 00:04:27.640 Deb is the director of the program

NOTE Confidence: 0.854182634

00:04:27.640 --> 00:04:30.613 in Law ethics, director of Forensic

NOTE Confidence: 0.854182634

00:04:30.613 --> 00:04:33.218 Evaluation Services for the University

NOTE Confidence: 0.854182634

00:04:33.218 --> 00:04:35.728 of Michigan and the medical Director,

NOTE Confidence: 0.854182634

00:04:35.728 --> 00:04:37.196 Behavioral Health and forensic

NOTE Confidence: 0.854182634

00:04:37.196 --> 00:04:38.470 programs in Michigan.

NOTE Confidence: 0.854182634

00:04:38.470 --> 00:04:40.750 Department of Health and Human

NOTE Confidence: 0.854182634

00:04:40.750 --> 00:04:42.950 Services for forensic psychiatry.

NOTE Confidence: 0.854182634

00:04:42.950 --> 00:04:46.430 Comprable to in some ways what

NOTE Confidence: 0.854182634

00:04:46.430 --> 00:04:49.499 Charles DK does here in our state.

NOTE Confidence: 0.854182634

00:04:49.500 --> 00:04:52.446 But she has had intimate contact

NOTE Confidence: 0.854182634

00:04:52.446 --> 00:04:55.720 with both state and university,

NOTE Confidence: 0.854182634

00:04:55.720 --> 00:04:59.195 both Michigan and in Massachusetts

NOTE Confidence: 0.854182634

00:04:59.200 --> 00:05:01.180 for a long period of time,

NOTE Confidence: 0.854182634

00:05:01.180 --> 00:05:03.130 and so has become very familiar

NOTE Confidence: 0.854182634

00:05:03.130 --> 00:05:05.110 with the kind of problems.

NOTE Confidence: 0.854182634

00:05:05.110 --> 00:05:08.610 That we struggle with.

NOTE Confidence: 0.854182634

00:05:08.610 --> 00:05:12.320 She trained earlier in Ohio.

NOTE Confidence: 0.854182634

00:05:12.320 --> 00:05:15.600 That did a medical internship as some of

NOTE Confidence: 0.854182634

00:05:15.600 --> 00:05:19.636 us did back in some part of our history.

NOTE Confidence: 0.854182634

00:05:19.636 --> 00:05:22.231 And then did her residency

NOTE Confidence: 0.854182634

00:05:22.231 --> 00:05:25.559 at mass Mental Health Center.

NOTE Confidence: 0.854182634

00:05:25.560 --> 00:05:29.470 And, uh, also a common.

NOTE Confidence: 0.854182634

00:05:29.470 --> 00:05:32.060 Place that a number of US George

NOTE Confidence: 0.854182634

00:05:32.060 --> 00:05:34.878 Heninger and I both also trained there.

NOTE Confidence: 0.856633376363636

00:05:37.830 --> 00:05:40.630 And then did a forensic

NOTE Confidence: 0.856633376363636

00:05:40.630 --> 00:05:44.090 fellowship up in Harvard as well.

NOTE Confidence: 0.856633376363636

00:05:44.090 --> 00:05:48.228 I won't go through her whole 79 page CV,

NOTE Confidence: 0.856633376363636

00:05:48.228 --> 00:05:51.194 but she. As you know,

NOTE Confidence: 0.856633376363636

00:05:51.194 --> 00:05:54.302 close to 70 peer reviewed Articles,

NOTE Confidence: 0.856633376363636

00:05:54.310 --> 00:05:57.000 31 book chapters, 2 books.

NOTE Confidence: 0.856633376363636

00:05:57.000 --> 00:05:58.684 On stalking Abal Uation

NOTE Confidence: 0.856633376363636

00:05:58.684 --> 00:05:59.947 for civil commitment.

NOTE Confidence: 0.9420205

00:06:02.300 --> 00:06:04.976 She's had a number of appointments,

NOTE Confidence: 0.9420205

00:06:04.980 --> 00:06:07.990 both in Michigan, case, Western and Harvard.

NOTE Confidence: 0.816214842857143

00:06:10.740 --> 00:06:13.500 And a wide variety of research

NOTE Confidence: 0.816214842857143

00:06:13.500 --> 00:06:15.212 interests, including schizophrenia,

NOTE Confidence: 0.816214842857143

00:06:15.212 --> 00:06:20.220 as she did some early work on ketamin.

NOTE Confidence: 0.816214842857143

00:06:20.220 --> 00:06:23.100 Legal regulation of psychiatric practice.

NOTE Confidence: 0.800043943333333

00:06:25.790 --> 00:06:30.740 And financing of behavioral health services.

NOTE Confidence: 0.800043943333333

00:06:30.740 --> 00:06:34.370 Opiate use disorders. Law enforcement.

NOTE Confidence: 0.8974172625

00:06:36.910 --> 00:06:38.878 And disaster behavioral health.

NOTE Confidence: 0.853550797391304

00:06:41.090 --> 00:06:43.869 She is the current chair of the

NOTE Confidence: 0.853550797391304

00:06:43.869 --> 00:06:46.908 Council on Psychiatry and Law of the

NOTE Confidence: 0.853550797391304

00:06:46.908 --> 00:06:48.676 American Psychiatric Association and

NOTE Confidence: 0.853550797391304

00:06:48.676 --> 00:06:51.334 has had a long history as having

NOTE Confidence: 0.853550797391304

00:06:51.334 --> 00:06:53.588 a number of us with that group,

NOTE Confidence: 0.853550797391304

00:06:53.590 --> 00:06:55.975 which I consider the best

NOTE Confidence: 0.853550797391304

00:06:55.975 --> 00:06:58.360 continuing education in our field.

NOTE Confidence: 0.853550797391304

00:06:58.360 --> 00:07:01.433 And so she has worked on developing

NOTE Confidence: 0.853550797391304

00:07:01.433 --> 00:07:03.838 position papers and position and

NOTE Confidence: 0.853550797391304

00:07:03.838 --> 00:07:06.348 resource documents for the APA.

NOTE Confidence: 0.853550797391304

00:07:06.350 --> 00:07:11.488 On a variety of very topical subjects.

NOTE Confidence: 0.853550797391304

00:07:11.490 --> 00:07:13.986 One of which will be part

NOTE Confidence: 0.853550797391304

00:07:13.986 --> 00:07:15.650 of the discussion here,

NOTE Confidence: 0.853550797391304

00:07:15.650 --> 00:07:18.470 both on guns forced medication,

NOTE Confidence: 0.853550797391304

00:07:18.470 --> 00:07:20.330 competence to stand trial.

NOTE Confidence: 0.8639991425

00:07:23.120 --> 00:07:26.116 And she's also been active in the

NOTE Confidence: 0.8639991425

00:07:26.116 --> 00:07:28.699 American Academy of Psychiatry Law,

NOTE Confidence: 0.8639991425

00:07:28.700 --> 00:07:32.100 which is our subspecialty organization,

NOTE Confidence: 0.8639991425

00:07:32.100 --> 00:07:34.590 and has been the President.

NOTE Confidence: 0.948979864285714

00:07:38.210 --> 00:07:44.230 Tell me this does not look like Deb Pineals.

NOTE Confidence: 0.948979864285714

00:07:44.230 --> 00:07:46.084 I just noticed that I've had

NOTE Confidence: 0.948979864285714

00:07:46.084 --> 00:07:48.150 this on and then I couldn't.

NOTE Confidence: 0.948979864285714

00:07:48.150 --> 00:07:51.990 No, but not note the resemblance.

NOTE Confidence: 0.948979864285714

00:07:51.990 --> 00:07:57.400 So. Deb has been involved in the

NOTE Confidence: 0.948979864285714

00:07:57.400 --> 00:08:00.999 area now as all of psychiatry.

NOTE Confidence: 0.948979864285714

00:08:01.000 --> 00:08:03.320 Of what has happened in the post E.

NOTE Confidence: 0.948979864285714

00:08:03.320 --> 00:08:04.600 Institutionalization movement,

NOTE Confidence: 0.948979864285714

00:08:04.600 --> 00:08:07.160 the movement of patients

NOTE Confidence: 0.948979864285714

00:08:07.160 --> 00:08:09.080 into correctional facilities.

NOTE Confidence: 0.948979864285714

00:08:09.080 --> 00:08:12.696 Trying to get funding for people in the

NOTE Confidence: 0.948979864285714

00:08:12.696 --> 00:08:15.698 community to get diversion services.

NOTE Confidence: 0.948979864285714

00:08:15.700 --> 00:08:18.628 Housing that goes along with it

NOTE Confidence: 0.948979864285714

00:08:18.628 --> 00:08:21.435 and the enormous backup now in

NOTE Confidence: 0.948979864285714

00:08:21.435 --> 00:08:23.287 both forensic systems around

NOTE Confidence: 0.948979864285714

00:08:23.287 --> 00:08:25.740 the country and emergency rooms,

NOTE Confidence: 0.948979864285714

00:08:25.740 --> 00:08:28.920 and I think she's going to talk about

NOTE Confidence: 0.948979864285714

00:08:28.920 --> 00:08:31.560 some of the efforts to try to deal

NOTE Confidence: 0.948979864285714

00:08:31.560 --> 00:08:34.390 with how that has spread across the country.

NOTE Confidence: 0.948979864285714

00:08:34.390 --> 00:08:35.632 So with that,

NOTE Confidence: 0.948979864285714

00:08:35.632 --> 00:08:38.234 let me let them take over.

NOTE Confidence: 0.948979864285714

00:08:38.234 --> 00:08:39.178 Thank you.

NOTE Confidence: 0.903711108

00:08:41.890 --> 00:08:44.374 Well, thank you and I never saw that self

NOTE Confidence: 0.903711108

00:08:44.374 --> 00:08:46.006 resemblance until you pointed it out.

NOTE Confidence: 0.903711108

00:08:46.010 --> 00:08:48.582 I used that picture quite a bit for

NOTE Confidence: 0.903711108

00:08:48.582 --> 00:08:50.870 some of my talks, but thank you Howard,

NOTE Confidence: 0.903711108

00:08:50.870 --> 00:08:52.230 for that lovely introduction.

NOTE Confidence: 0.903711108

00:08:52.230 --> 00:08:54.984 And most of all, thank you all for honoring

NOTE Confidence: 0.903711108

00:08:54.984 --> 00:08:57.192 me with this prestigious opportunity

NOTE Confidence: 0.903711108

00:08:57.192 --> 00:08:59.784 to be the Yochelson visiting scholar.

NOTE Confidence: 0.903711108

00:08:59.790 --> 00:09:02.004 It's been quite an experience I've

NOTE Confidence: 0.903711108

00:09:02.004 --> 00:09:04.139 enjoyed every minute of it and

NOTE Confidence: 0.903711108

00:09:04.139 --> 00:09:05.903 I'm excited to share with you.

NOTE Confidence: 0.903711108

00:09:05.910 --> 00:09:08.902 Kind of a whirlwind tour of policy and

NOTE Confidence: 0.903711108

00:09:08.902 --> 00:09:11.728 activity that I've been involved in, and.

NOTE Confidence: 0.903711108

00:09:11.728 --> 00:09:14.236 I'll tell you the story about

NOTE Confidence: 0.903711108

00:09:14.236 --> 00:09:16.399 what I'm calling John beds,

NOTE Confidence: 0.903711108

00:09:16.400 --> 00:09:18.340 trends and crisis services.

NOTE Confidence: 0.911384785454545

00:09:21.710 --> 00:09:24.048 As I begin, my Howard already gave

NOTE Confidence: 0.911384785454545

00:09:24.048 --> 00:09:26.296 some of my background in addition

NOTE Confidence: 0.911384785454545

00:09:26.296 --> 00:09:27.787 to the titles that he said I,

NOTE Confidence: 0.911384785454545

00:09:27.790 --> 00:09:30.360 I do provide psychiatric expert witness

NOTE Confidence: 0.911384785454545

00:09:30.360 --> 00:09:32.460 work as well as systems consultation

NOTE Confidence: 0.911384785454545

00:09:32.460 --> 00:09:35.422 and and a consultant of Pew Charitable

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NOTE Confidence: 0.911384785454545

00:09:35.422 --> 00:09:37.727 Trust and several federal entities.

NOTE Confidence: 0.911384785454545

00:09:37.730 --> 00:09:39.596 I don't have any conflicts of

NOTE Confidence: 0.911384785454545

00:09:39.596 --> 00:09:41.650 interest related to this presentation,

NOTE Confidence: 0.911384785454545

00:09:41.650 --> 00:09:43.550 and just as a reminder,

NOTE Confidence: 0.911384785454545

00:09:43.550 --> 00:09:45.536 these opinions in this talk are

NOTE Confidence: 0.911384785454545

00:09:45.536 --> 00:09:48.525 my own and not of other persons or

NOTE Confidence: 0.911384785454545

00:09:48.525 --> 00:09:50.901 entities with whom I am affiliated.

NOTE Confidence: 0.911384785454545

00:09:50.910 --> 00:09:52.478 So let me start by telling you

NOTE Confidence: 0.911384785454545

00:09:52.478 --> 00:09:53.529 what I plan to do,

NOTE Confidence: 0.911384785454545

00:09:53.530 --> 00:09:56.218 and then hopefully I'll be able to accomplish

NOTE Confidence: 0.911384785454545

00:09:56.218 --> 00:09:58.068 these learning objectives with you.

NOTE Confidence: 0.911384785454545

00:09:58.070 --> 00:09:59.996 First, I want to discuss current

NOTE Confidence: 0.911384785454545

00:09:59.996 --> 00:10:01.664 efforts to examine mental health

NOTE Confidence: 0.911384785454545

00:10:01.664 --> 00:10:03.946 services beyond beds and to help you

NOTE Confidence: 0.911384785454545

00:10:03.946 --> 00:10:05.769 understand what that actually means.

NOTE Confidence: 0.911384785454545

00:10:05.770 --> 00:10:07.750 Then I want to describe the

NOTE Confidence: 0.911384785454545

00:10:07.750 --> 00:10:09.365 evolution and launch of 988,

NOTE Confidence: 0.911384785454545

00:10:09.365 --> 00:10:10.250 which, interestingly enough,

NOTE Confidence: 0.911384785454545

00:10:10.250 --> 00:10:12.878 when we were talking about a variety of us

NOTE Confidence: 0.911384785454545

00:10:12.878 --> 00:10:14.747 were talking about what topics to present,

NOTE Confidence: 0.911384785454545

00:10:14.750 --> 00:10:15.958 and I mentioned 988,

NOTE Confidence: 0.911384785454545

00:10:15.958 --> 00:10:18.091 it wasn't clear to me that a

NOTE Confidence: 0.911384785454545

00:10:18.091 --> 00:10:19.890 lot of people had heard of it,

NOTE Confidence: 0.911384785454545

00:10:19.890 --> 00:10:22.113 so I would be very curious if somebody could.

NOTE Confidence: 0.911384785454545

00:10:22.120 --> 00:10:22.912 In the chat,

NOTE Confidence: 0.911384785454545

00:10:22.912 --> 00:10:24.232 if people had say whether

NOTE Confidence: 0.911384785454545

00:10:24.232 --> 00:10:25.478 they've heard of it or not,

NOTE Confidence: 0.911384785454545

00:10:25.480 --> 00:10:27.027 and somebody can give me that feedback,

NOTE Confidence: 0.911384785454545

00:10:27.030 --> 00:10:28.535 'cause I can't really watch

NOTE Confidence: 0.911384785454545

00:10:28.535 --> 00:10:30.040 the chat while I'm talking,

NOTE Confidence: 0.911384785454545

00:10:30.040 --> 00:10:32.266 and then finally I want to discuss

NOTE Confidence: 0.911384785454545

00:10:32.266 --> 00:10:34.551 the promises and challenges for the

NOTE Confidence: 0.911384785454545

00:10:34.551 --> 00:10:36.656 crisis services continuum of today,

NOTE Confidence: 0.911384785454545

00:10:36.660 --> 00:10:40.740 and I will warn you that some of this is.

NOTE Confidence: 0.911384785454545

00:10:40.740 --> 00:10:42.336 A lot of this, not my talk,

NOTE Confidence: 0.911384785454545

00:10:42.340 --> 00:10:43.753 but a lot of the work is a work

NOTE Confidence: 0.911384785454545

00:10:43.753 --> 00:10:45.257 in progress and there are many,

NOTE Confidence: 0.911384785454545

00:10:45.260 --> 00:10:46.588 many issues and many,

NOTE Confidence: 0.911384785454545

00:10:46.588 --> 00:10:48.580 many sensitivities around some of the

NOTE Confidence: 0.911384785454545

00:10:48.636 --> 00:10:50.526 issues that people are talking about

NOTE Confidence: 0.911384785454545

00:10:50.526 --> 00:10:52.763 at the policy table in terms of how

NOTE Confidence: 0.911384785454545

00:10:52.763 --> 00:10:55.752 best to meet the needs of people in crisis.

NOTE Confidence: 0.911384785454545

00:10:55.752 --> 00:10:56.820 So again,

NOTE Confidence: 0.911384785454545

00:10:56.820 --> 00:10:57.880 just to go back,

NOTE Confidence: 0.911384785454545

00:10:57.880 --> 00:10:59.470 the first goal is to discuss

NOTE Confidence: 0.911384785454545

00:10:59.531 --> 00:11:01.471 current efforts and to examine

NOTE Confidence: 0.911384785454545

00:11:01.471 --> 00:11:03.411 mental health services beyond beds.

NOTE Confidence: 0.911384785454545

00:11:03.420 --> 00:11:04.650 It's not clear exactly where

NOTE Confidence: 0.911384785454545

00:11:04.650 --> 00:11:05.880 to begin in this story.

NOTE Confidence: 0.911384785454545

00:11:05.880 --> 00:11:08.504 You could begin far before 1963,

NOTE Confidence: 0.911384785454545

00:11:08.504 --> 00:11:10.700 but I figured this is a good place in

NOTE Confidence: 0.911384785454545

00:11:10.766 --> 00:11:12.446 the historical development because a

NOTE Confidence: 0.911384785454545

00:11:12.446 --> 00:11:15.105 lot of people point to this and say

NOTE Confidence: 0.911384785454545

00:11:15.105 --> 00:11:16.947 about how President John F Kennedy

NOTE Confidence: 0.911384785454545

00:11:16.947 --> 00:11:20.300 passed the community mental Health

NOTE Confidence: 0.911384785454545

00:11:20.300 --> 00:11:23.920 Centers Act and identified that mental

NOTE Confidence: 0.911384785454545

00:11:23.920 --> 00:11:26.208 illness and developmental disabilities.

NOTE Confidence: 0.911384785454545

00:11:26.210 --> 00:11:28.250 As being among the most critical

NOTE Confidence: 0.911384785454545

00:11:28.250 --> 00:11:30.340 health problems he noted with his own

NOTE Confidence: 0.911384785454545

00:11:30.340 --> 00:11:31.750 family experience that they occur

NOTE Confidence: 0.911384785454545

00:11:31.802 --> 00:11:33.737 more frequently affect more people

NOTE Confidence: 0.911384785454545

00:11:33.737 --> 00:11:35.285 require more prolonged treatment,

16

NOTE Confidence: 0.911384785454545

00:11:35.290 --> 00:11:36.820 cause more suffering by the

NOTE Confidence: 0.911384785454545

00:11:36.820 --> 00:11:38.044 families of the afflicted,

NOTE Confidence: 0.911384785454545

00:11:38.050 --> 00:11:40.381 and waste more of our human resources

NOTE Confidence: 0.911384785454545

00:11:40.381 --> 00:11:42.244 and constitute more financial drain

NOTE Confidence: 0.911384785454545

00:11:42.244 --> 00:11:44.249 than any other single condition.

NOTE Confidence: 0.911384785454545

00:11:44.250 --> 00:11:45.438 Of course, again,

NOTE Confidence: 0.911384785454545

00:11:45.438 --> 00:11:49.150 he was touched with this with his own family,

NOTE Confidence: 0.911384785454545

00:11:49.150 --> 00:11:49.400 and,

NOTE Confidence: 0.911384785454545

00:11:49.400 --> 00:11:49.900 you know,

NOTE Confidence: 0.911384785454545

00:11:49.900 --> 00:11:52.530 we will never know if he had not been shot.

NOTE Confidence: 0.911384785454545

00:11:52.530 --> 00:11:54.570 How the world of Community mental

NOTE Confidence: 0.911384785454545

00:11:54.570 --> 00:11:56.619 health might have unfolded after this.

NOTE Confidence: 0.911384785454545

00:11:56.620 --> 00:11:57.742 Tractors past,

NOTE Confidence: 0.911384785454545

00:11:57.742 --> 00:12:00.998 but Fast forward to 2017 where I'm

NOTE Confidence: 0.911384785454545

00:12:00.998 --> 00:12:03.350 going to continue the journey and help

NOTE Confidence: 0.911384785454545

00:12:03.416 --> 00:12:05.156 you understand what we're talking

NOTE Confidence: 0.911384785454545

00:12:05.156 --> 00:12:07.920 about at at state and federal levels.

NOTE Confidence: 0.911384785454545

00:12:07.920 --> 00:12:11.514 In 2017 there were endless endless

NOTE Confidence: 0.911384785454545

00:12:11.514 --> 00:12:13.910 articles in endless jurisdictions

NOTE Confidence: 0.916056667058823

00:12:14.005 --> 00:12:17.176 of the problems that we were facing.

NOTE Confidence: 0.916056667058823

00:12:17.180 --> 00:12:19.015 It seemed everyone was burdened

NOTE Confidence: 0.916056667058823

00:12:19.015 --> 00:12:21.207 backlog and waiting for beds and

NOTE Confidence: 0.916056667058823

00:12:21.207 --> 00:12:23.258 whether it was waiting in jail or

NOTE Confidence: 0.916056667058823

00:12:23.258 --> 00:12:25.259 waiting in emergency departments.

NOTE Confidence: 0.916056667058823

00:12:25.260 --> 00:12:27.276 These problems were getting picked up.

NOTE Confidence: 0.916056667058823

00:12:27.280 --> 00:12:28.750 I would like to say that today

NOTE Confidence: 0.916056667058823

00:12:28.750 --> 00:12:29.740 the problems are solved,

NOTE Confidence: 0.916056667058823

00:12:29.740 --> 00:12:32.120 but I can tell you that I asked my last

NOTE Confidence: 0.916056667058823

00:12:32.190 --> 00:12:34.284 students to pull articles on similar

NOTE Confidence: 0.916056667058823

00:12:34.284 --> 00:12:36.659 topics and they have no shortage of.

NOTE Confidence: 0.916056667058823

00:12:36.660 --> 00:12:38.286 There are no shortage of articles

NOTE Confidence: 0.916056667058823

00:12:38.286 --> 00:12:40.040 that still come out to this day,

NOTE Confidence: 0.916056667058823

00:12:40.040 --> 00:12:42.287 but that doesn't mean that we aren't

NOTE Confidence: 0.916056667058823

00:12:42.287 --> 00:12:44.539 trying to turn a very big ship and

NOTE Confidence: 0.916056667058823

00:12:44.539 --> 00:12:46.700 move it in a better direction so that

NOTE Confidence: 0.916056667058823

00:12:46.700 --> 00:12:49.934 what we have to do is vision a future.

NOTE Confidence: 0.916056667058823

00:12:49.934 --> 00:12:53.136 But nevertheless in 2017 with

NOTE Confidence: 0.916056667058823

00:12:53.136 --> 00:12:56.626 this problem arising I was.

NOTE Confidence: 0.916056667058823

00:12:56.630 --> 00:12:58.862 And many access to care and

NOTE Confidence: 0.916056667058823

00:12:58.862 --> 00:12:59.978 health care questions.

NOTE Confidence: 0.849665718

00:13:01.990 --> 00:13:04.610 Behavioral health issues being questioned.

NOTE Confidence: 0.849665718

00:13:04.610 --> 00:13:06.395 I was given the opportunity and asked

NOTE Confidence: 0.849665718

00:13:06.395 --> 00:13:08.264 on behalf of the National Association

NOTE Confidence: 0.849665718

00:13:08.264 --> 00:13:10.370 of the State Mental Health program

NOTE Confidence: 0.849665718

00:13:10.370 --> 00:13:12.683 directors to write a paper to try and

NOTE Confidence: 0.849665718

00:13:12.683 --> 00:13:15.211 help the media understand that we can't

NOTE Confidence: 0.849665718

00:13:15.211 --> 00:13:17.641 build ourselves out of this problem.

NOTE Confidence: 0.849665718

00:13:17.650 --> 00:13:20.834 There was a lot of advocacy to expand

NOTE Confidence: 0.849665718

00:13:20.834 --> 00:13:22.863 state hospital beds because of the

NOTE Confidence: 0.849665718

00:13:22.863 --> 00:13:24.830 idea that they had been contracted and

NOTE Confidence: 0.849665718

00:13:24.890 --> 00:13:26.745 we're in this mess because of that.

NOTE Confidence: 0.849665718

00:13:26.750 --> 00:13:28.990 And so, although in this paper we

NOTE Confidence: 0.849665718

00:13:28.990 --> 00:13:31.479 don't say we don't need more beds.

NOTE Confidence: 0.849665718

00:13:31.480 --> 00:13:33.881 What we tried to articulate is that

NOTE Confidence: 0.849665718

00:13:33.881 --> 00:13:36.647 there is no calculation that is known

NOTE Confidence: 0.849665718

00:13:36.647 --> 00:13:39.685 to be exactly accurate for what beds

NOTE Confidence: 0.849665718

00:13:39.685 --> 00:13:42.499 are needed in a particular jurisdiction,

NOTE Confidence: 0.849665718

00:13:42.500 --> 00:13:44.475 because much of it involves

NOTE Confidence: 0.849665718

00:13:44.475 --> 00:13:46.450 understanding what else is available

NOTE Confidence: 0.849665718

00:13:46.520 --> 00:13:48.792 as an alternative to beds in the old

NOTE Confidence: 0.849665718

00:13:48.792 --> 00:13:51.157 days when state hospitals were the only

NOTE Confidence: 0.849665718

00:13:51.157 --> 00:13:53.292 resource for any number of ailments,

NOTE Confidence: 0.849665718

00:13:53.292 --> 00:13:55.302 whether it was a neurocognitive

NOTE Confidence: 0.849665718

00:13:55.302 --> 00:13:57.230 decline in condition, neurosyphilis,

NOTE Confidence: 0.849665718

00:13:57.230 --> 00:13:58.670 intellectual disability,

NOTE Confidence: 0.849665718

00:13:58.670 --> 00:14:01.550 poverty, what have you?

NOTE Confidence: 0.849665718

00:14:01.550 --> 00:14:03.510 They were the catchall places

NOTE Confidence: 0.849665718

00:14:03.510 --> 00:14:05.641 where people went in addition to

NOTE Confidence: 0.849665718

00:14:05.641 --> 00:14:07.226 people with serious mental illness.

NOTE Confidence: 0.849665718

00:14:07.230 --> 00:14:09.827 But we have a whole host of

NOTE Confidence: 0.849665718

00:14:09.827 --> 00:14:11.300 other types of of.

NOTE Confidence: 0.849665718

00:14:11.300 --> 00:14:12.932 Opportunities now going on

NOTE Confidence: 0.849665718

00:14:12.932 --> 00:14:14.972 and ways that our policies,

NOTE Confidence: 0.849665718

00:14:14.980 --> 00:14:16.384 including the Americans with

NOTE Confidence: 0.849665718

00:14:16.384 --> 00:14:18.139 Disabilities Act and other things

NOTE Confidence: 0.849665718

00:14:18.139 --> 00:14:19.999 are having us look at what can be

NOTE Confidence: 0.849665718

00:14:19.999 --> 00:14:21.959 done in a Community based setting.

NOTE Confidence: 0.849665718

00:14:21.960 --> 00:14:24.240 And so my colleague Doris Fuller,

NOTE Confidence: 0.849665718

00:14:24.240 --> 00:14:26.466 who was a former Washington Post journalist,

NOTE Confidence: 0.849665718

00:14:26.470 --> 00:14:28.478 and at that time was the head of

NOTE Confidence: 0.849665718

00:14:28.478 --> 00:14:29.920 the treatment advocacy Center.

NOTE Confidence: 0.849665718

00:14:29.920 --> 00:14:32.580 Worked with me to coauthor this paper,

NOTE Confidence: 0.849665718

00:14:32.580 --> 00:14:34.500 which was, interestingly enough,

NOTE Confidence: 0.849665718

00:14:34.500 --> 00:14:36.900 jointly released because these the

NOTE Confidence: 0.849665718

00:14:36.900 --> 00:14:39.318 treatment advocacy center is not always,

NOTE Confidence: 0.849665718

00:14:39.320 --> 00:14:39.878 you know,

NOTE Confidence: 0.849665718

00:14:39.878 --> 00:14:41.273 advocating for the same things

NOTE Confidence: 0.849665718

00:14:41.273 --> 00:14:42.867 that state mental health program

NOTE Confidence: 0.849665718

00:14:42.867 --> 00:14:44.279 directors are advocating for,

NOTE Confidence: 0.849665718

00:14:44.280 --> 00:14:46.368 but in this particular moment in

NOTE Confidence: 0.849665718

00:14:46.368 --> 00:14:49.109 time there was a joint decision to,

NOTE Confidence: 0.849665718

00:14:49.110 --> 00:14:50.797 through the help of the substance abuse

NOTE Confidence: 0.849665718

00:14:50.797 --> 00:14:52.589 and mental Health Services Administration,

NOTE Confidence: 0.849665718

00:14:52.590 --> 00:14:55.271 which funded the work to help people

NOTE Confidence: 0.849665718

00:14:55.271 --> 00:14:57.799 understand that we need to think beyond

NOTE Confidence: 0.849665718

00:14:57.799 --> 00:15:00.879 beds and to really look at the vital role.

NOTE Confidence: 0.849665718

00:15:00.880 --> 00:15:03.498 Of a full continuum of psychiatric care,

NOTE Confidence: 0.849665718

00:15:03.500 --> 00:15:05.428 just like we see in medical care and

NOTE Confidence: 0.849665718

00:15:05.428 --> 00:15:07.639 through a technical assistance work group,

NOTE Confidence: 0.849665718

00:15:07.640 --> 00:15:09.758 we came up with ten recommendations.

NOTE Confidence: 0.849665718

00:15:09.760 --> 00:15:11.615 First to recognize the importance

NOTE Confidence: 0.849665718

00:15:11.615 --> 00:15:13.099 of the vital continuum.

NOTE Confidence: 0.849665718

00:15:13.100 --> 00:15:15.739 To get clear on terminology of even

NOTE Confidence: 0.849665718

00:15:15.739 --> 00:15:18.595 what a bed means to look at what we

NOTE Confidence: 0.849665718

00:15:18.595 --> 00:15:20.411 can do to reduce the penetration

NOTE Confidence: 0.849665718

00:15:20.411 --> 00:15:22.720 of population and illness from

NOTE Confidence: 0.849665718

00:15:22.720 --> 00:15:23.980 just from criminal,

NOTE Confidence: 0.849665718

00:15:23.980 --> 00:15:26.440 legal and juvenile justice settings

NOTE Confidence: 0.849665718

00:15:26.440 --> 00:15:28.936 to look at emergency treatment access.

NOTE Confidence: 0.849665718

00:15:28.940 --> 00:15:31.208 What psychiatric beds offer.

NOTE Confidence: 0.849665718

00:15:31.208 --> 00:15:32.909 Data driven solutions.

NOTE Confidence: 0.849665718

00:15:32.910 --> 00:15:34.358 The importance of linkages

NOTE Confidence: 0.849665718

00:15:34.358 --> 00:15:36.168 so that people just don't,

NOTE Confidence: 0.849665718

00:15:36.170 --> 00:15:36.846 you know,

NOTE Confidence: 0.849665718

00:15:36.846 --> 00:15:39.212 fall off the radar when they are

NOTE Confidence: 0.849665718

00:15:39.212 --> 00:15:41.047 leaving one place or another.

NOTE Confidence: 0.849665718

00:15:41.050 --> 00:15:42.900 One support system or another.

NOTE Confidence: 0.849665718

00:15:42.900 --> 00:15:44.304 The use of technology,

NOTE Confidence: 0.849665718

00:15:44.304 --> 00:15:46.410 the importance of expanding the workforce,

NOTE Confidence: 0.849665718

00:15:46.410 --> 00:15:47.874 including the peer workforce

NOTE Confidence: 0.849665718

00:15:47.874 --> 00:15:49.704 and the importance of expanding

NOTE Confidence: 0.849665718

00:15:49.704 --> 00:15:51.530 to nontraditional partners,

NOTE Confidence: 0.849665718

00:15:51.530 --> 00:15:53.654 including faith based organizations.

NOTE Confidence: 0.849665718

00:15:53.654 --> 00:15:57.270 Families with lived experience and the like,

NOTE Confidence: 0.849665718

00:15:57.270 --> 00:16:01.278 and this paper has been cited.

NOTE Confidence: 0.849665718

00:16:01.280 --> 00:16:04.122 Over and over again and really

NOTE Confidence: 0.849665718

00:16:04.122 --> 00:16:06.229 has tried to help address some of

NOTE Confidence: 0.849665718

00:16:06.229 --> 00:16:08.040 these important policy issues.

NOTE Confidence: 0.849665718

00:16:08.040 --> 00:16:08.780 In fact,

NOTE Confidence: 0.849665718

00:16:08.780 --> 00:16:10.630 the EPA has undergone under

NOTE Confidence: 0.849665718

00:16:10.630 --> 00:16:11.740 President Jeff Geller

NOTE Confidence: 0.909566784333333

00:16:11.810 --> 00:16:14.085 a workgroup looking at bed need and

NOTE Confidence: 0.909566784333333

00:16:14.085 --> 00:16:16.357 will be issuing a report from that

NOTE Confidence: 0.909566784333333

00:16:16.357 --> 00:16:18.510 task force and looked at that paper

NOTE Confidence: 0.909566784333333

00:16:18.510 --> 00:16:20.868 too as one of its informational items.

NOTE Confidence: 0.909566784333333

00:16:20.868 --> 00:16:23.894 The other thing that was happening in 2017

NOTE Confidence: 0.909566784333333

00:16:23.894 --> 00:16:25.980 and if you were at some of my other talks,

NOTE Confidence: 0.909566784333333

00:16:25.980 --> 00:16:27.700 you might have heard me talk about this,

NOTE Confidence: 0.909566784333333

00:16:27.700 --> 00:16:29.884 was that there had been a Group A

NOTE Confidence: 0.909566784333333

00:16:29.884 --> 00:16:31.380 promulgation of this sequential.

NOTE Confidence: 0.909566784333333

00:16:31.380 --> 00:16:33.580 Intercept model which was established

NOTE Confidence: 0.909566784333333

00:16:33.580 --> 00:16:37.360 and you know it was developed in 2006,

NOTE Confidence: 0.909566784333333

00:16:37.360 --> 00:16:40.480 2006 in a psychiatric services article

NOTE Confidence: 0.909566784333333

00:16:40.480 --> 00:16:43.414 and then adopted by policymakers and

NOTE Confidence: 0.909566784333333

00:16:43.414 --> 00:16:45.246 advocates and essentially incorporated

NOTE Confidence: 0.909566784333333

00:16:45.246 --> 00:16:48.392 into the 21st Century Cures Act and

NOTE Confidence: 0.909566784333333

00:16:48.392 --> 00:16:50.522 basically what the Sequential INTERCEPT

NOTE Confidence: 0.909566784333333

00:16:50.522 --> 00:16:53.243 model is is is it's almost like a

NOTE Confidence: 0.909566784333333

00:16:53.243 --> 00:16:55.169 public health approach to the over

NOTE Confidence: 0.909566784333333

00:16:55.169 --> 00:16:57.107 penetration of people with mental illness

NOTE Confidence: 0.909566784333333

00:16:57.107 --> 00:16:58.993 in the criminal system and basically

NOTE Confidence: 0.909566784333333

00:16:58.993 --> 00:17:01.480 what it says is if we can identify.

NOTE Confidence: 0.909566784333333

00:17:01.480 --> 00:17:03.629 Where they are in the path towards

NOTE Confidence: 0.909566784333333

00:17:03.629 --> 00:17:05.324 deeper end criminal involvement and

NOTE Confidence: 0.909566784333333

00:17:05.324 --> 00:17:07.472 intercept that path and re-route them

NOTE Confidence: 0.909566784333333

00:17:07.472 --> 00:17:10.008 into more appropriate treatment settings.

NOTE Confidence: 0.909566784333333

00:17:10.010 --> 00:17:12.062 We can potentially bend that curve

NOTE Confidence: 0.909566784333333

00:17:12.062 --> 00:17:13.810 and reduce that penetration when

NOTE Confidence: 0.909566784333333

00:17:13.810 --> 00:17:15.420 the model was first developed,

NOTE Confidence: 0.909566784333333

00:17:15.420 --> 00:17:17.256 it started with the law enforcement

NOTE Confidence: 0.909566784333333

00:17:17.256 --> 00:17:19.163 intercept because it was recognized that

NOTE Confidence: 0.909566784333333

00:17:19.163 --> 00:17:21.375 you don't get into the criminal system

NOTE Confidence: 0.909566784333333

00:17:21.375 --> 00:17:23.579 without an interaction with law enforcement.

NOTE Confidence: 0.909566784333333

00:17:23.580 --> 00:17:25.479 However, in 2017.

NOTE Confidence: 0.909566784333333

00:17:25.479 --> 00:17:28.644 Colleagues at the at Policy

NOTE Confidence: 0.909566784333333

00:17:28.644 --> 00:17:32.320 Research Associates led by Dan Abru,

NOTE Confidence: 0.909566784333333

00:17:32.320 --> 00:17:34.732 added INTERCEPT 0 to the Sequential

NOTE Confidence: 0.909566784333333

00:17:34.732 --> 00:17:35.536 Intercept model,

NOTE Confidence: 0.909566784333333

00:17:35.540 --> 00:17:37.500 recognizing that the crisis care

NOTE Confidence: 0.909566784333333

00:17:37.500 --> 00:17:39.811 continuum would be the the way

NOTE Confidence: 0.909566784333333

00:17:39.811 --> 00:17:41.515 to avoid in the 1st place,

NOTE Confidence: 0.909566784333333

00:17:41.520 --> 00:17:43.964 requiring that police encounter.

NOTE Confidence: 0.909566784333333

00:17:43.964 --> 00:17:45.186 In addition,

NOTE Confidence: 0.909566784333333

00:17:45.190 --> 00:17:47.346 many things were happening around that time,

NOTE Confidence: 0.909566784333333

00:17:47.350 --> 00:17:48.946 and these are just things that

NOTE Confidence: 0.909566784333333

00:17:48.946 --> 00:17:50.010 are that were available.

NOTE Confidence: 0.909566784333333

00:17:50.010 --> 00:17:51.918 There were many different

NOTE Confidence: 0.909566784333333

00:17:51.918 --> 00:17:53.349 crisis centers established.

NOTE Confidence: 0.909566784333333

00:17:53.350 --> 00:17:55.558 There was a rent something called

NOTE Confidence: 0.909566784333333

00:17:55.558 --> 00:17:57.030 the Restoration Center that

NOTE Confidence: 0.909566784333333

00:17:57.099 --> 00:17:58.915 had been established in 2014,

NOTE Confidence: 0.909566784333333

00:17:58.915 --> 00:18:01.890 trying to do some police based diversion.

NOTE Confidence: 0.909566784333333

00:18:01.890 --> 00:18:04.074 There were the zero suicide protocols

NOTE Confidence: 0.909566784333333

00:18:04.074 --> 00:18:06.991 to help reduce the risks of suicide and

NOTE Confidence: 0.909566784333333

00:18:06.991 --> 00:18:09.272 suicide rates were going on going up,

NOTE Confidence: 0.909566784333333

00:18:09.272 --> 00:18:11.820 and so there's been a lot of funnels that

NOTE Confidence: 0.909566784333333

00:18:11.820 --> 00:18:14.340 have sort of pointed us towards looking at.

NOTE Confidence: 0.909566784333333

00:18:14.340 --> 00:18:16.490 Crisis services from there through

NOTE Confidence: 0.909566784333333

00:18:16.490 --> 00:18:18.640 the National Association of State

NOTE Confidence: 0.909566784333333

00:18:18.712 --> 00:18:20.740 Mental Health program directors.

NOTE Confidence: 0.909566784333333

00:18:20.740 --> 00:18:23.806 I and some colleagues also helped establish

NOTE Confidence: 0.909566784333333

00:18:23.806 --> 00:18:26.559 other papers that you can see online.

NOTE Confidence: 0.909566784333333

00:18:26.560 --> 00:18:27.976 These are in the grey literature.

NOTE Confidence: 0.909566784333333

00:18:27.980 --> 00:18:29.412 One was called Boulder,

NOTE Confidence: 0.909566784333333

00:18:29.412 --> 00:18:31.560 Goals better results which was really

NOTE Confidence: 0.909566784333333

00:18:31.628 --> 00:18:34.036 trying to identify like we do for cancer.

NOTE Confidence: 0.909566784333333

00:18:34.040 --> 00:18:37.540 Very high level goals like 0 homelessness,

NOTE Confidence: 0.909566784333333

00:18:37.540 --> 00:18:41.772 0 suicide to try and really helps us

NOTE Confidence: 0.909566784333333

00:18:41.772 --> 00:18:45.605 as policymakers and and you all as

NOTE Confidence: 0.909566784333333

00:18:45.605 --> 00:18:48.284 practitioners to really try and drive,

NOTE Confidence: 0.909566784333333

00:18:48.284 --> 00:18:50.790 change and make things different like we've

NOTE Confidence: 0.909566784333333

00:18:50.859 --> 00:18:53.205 seen in many other medical conditions.

NOTE Confidence: 0.909566784333333

00:18:53.210 --> 00:18:53.910 And furthermore,

NOTE Confidence: 0.909566784333333

00:18:53.910 --> 00:18:56.710 in 2019 there was a look across the

NOTE Confidence: 0.909566784333333

00:18:56.782 --> 00:18:59.248 seas at the international community to

NOTE Confidence: 0.909566784333333

00:18:59.248 --> 00:19:01.992 see what was happening in different

NOTE Confidence: 0.909566784333333

00:19:01.992 --> 00:19:05.025 dimensions to help learn from their

NOTE Confidence: 0.909566784333333

00:19:05.025 --> 00:19:07.540 experiences as opposed to only

NOTE Confidence: 0.909566784333333

00:19:07.631 --> 00:19:09.404 having the other other countries

NOTE Confidence: 0.909566784333333

00:19:09.404 --> 00:19:10.934 learn from the United States.

NOTE Confidence: 0.909566784333333

00:19:10.940 --> 00:19:12.977 It seemed that we could learn from

NOTE Confidence: 0.909566784333333

00:19:12.977 --> 00:19:14.906 them and then, lo and behold,

NOTE Confidence: 0.909566784333333

00:19:14.906 --> 00:19:17.018 COVID came and we have seen,

NOTE Confidence: 0.909566784333333

00:19:17.020 --> 00:19:20.835 as you know, major major system shifts,

NOTE Confidence: 0.909566784333333

00:19:20.840 --> 00:19:23.064 and we are still reeling from those shifts.

NOTE Confidence: 0.873091226363637

00:19:23.070 --> 00:19:26.192 And there is nothing that is totally

NOTE Confidence: 0.873091226363637

00:19:26.192 --> 00:19:28.630 settled with our experiences.

NOTE Confidence: 0.873091226363637

00:19:28.630 --> 00:19:30.890 Ironically, in February 2020,

NOTE Confidence: 0.873091226363637

00:19:30.890 --> 00:19:35.534 just as COVID was emerging in the United

NOTE Confidence: 0.873091226363637

00:19:35.534 --> 00:19:38.410 States, Samsa issued the national

NOTE Confidence: 0.873091226363637

00:19:38.410 --> 00:19:40.710 guidelines for behavioral health

NOTE Confidence: 0.873091226363637

00:19:40.710 --> 00:19:43.759 crisis care best Practice toolkit.

NOTE Confidence: 0.873091226363637

00:19:43.760 --> 00:19:46.385 And this toolkit got a lot of

NOTE Confidence: 0.873091226363637

00:19:46.385 --> 00:19:48.900 attention by people paying attention,

NOTE Confidence: 0.873091226363637

00:19:48.900 --> 00:19:50.640 but frankly, because of the timing,

NOTE Confidence: 0.873091226363637

00:19:50.640 --> 00:19:53.496 it it perhaps didn't get seen as much,

NOTE Confidence: 0.873091226363637

00:19:53.500 --> 00:19:54.776 but it remains now.

NOTE Confidence: 0.873091226363637

00:19:54.776 --> 00:19:57.379 A lot of people are talking about it.

NOTE Confidence: 0.873091226363637

00:19:57.380 --> 00:20:00.660 It has become sort of a a Bible if you will.

NOTE Confidence: 0.873091226363637

00:20:00.660 --> 00:20:03.070 Of policymakers around what the

NOTE Confidence: 0.873091226363637

00:20:03.070 --> 00:20:05.700 goals are for crisis care and.

NOTE Confidence: 0.873091226363637

00:20:05.700 --> 00:20:06.140 And again,

NOTE Confidence: 0.873091226363637

00:20:06.140 --> 00:20:07.460 I'll be curious if someone can

NOTE Confidence: 0.873091226363637

00:20:07.460 --> 00:20:08.993 tell me at the end how many people

NOTE Confidence: 0.873091226363637

00:20:08.993 --> 00:20:11.328 had heard of 988 so from there

NOTE Confidence: 0.873091226363637

00:20:11.328 --> 00:20:14.010 another paper was written in 2020.

NOTE Confidence: 0.873091226363637

00:20:14.010 --> 00:20:16.368 That people recalled meeting need crisis

NOTE Confidence: 0.873091226363637

00:20:16.368 --> 00:20:18.588 services meeting needs saving lives in

NOTE Confidence: 0.873091226363637

00:20:18.588 --> 00:20:20.924 which we were trying to imagine the future.

NOTE Confidence: 0.873091226363637

00:20:20.930 --> 00:20:22.538 Looking at our current

NOTE Confidence: 0.873091226363637

00:20:22.538 --> 00:20:23.744 problematic crisis system,

NOTE Confidence: 0.873091226363637

00:20:23.750 --> 00:20:26.018 which all too often involves a

NOTE Confidence: 0.873091226363637

00:20:26.018 --> 00:20:28.247 person in crisis where the only

NOTE Confidence: 0.873091226363637

00:20:28.247 --> 00:20:30.706 option is 911 or law enforcement.

NOTE Confidence: 0.873091226363637

00:20:30.706 --> 00:20:33.585 And that means an arrest or an emergency

NOTE Confidence: 0.873091226363637

00:20:33.585 --> 00:20:35.100 department which is flooded with

NOTE Confidence: 0.873091226363637

00:20:35.160 --> 00:20:37.015 psychiatric patients who maybe don't

NOTE Confidence: 0.873091226363637

00:20:37.015 --> 00:20:39.349 need an emergency department level of care.

NOTE Confidence: 0.873091226363637

00:20:39.350 --> 00:20:39.892 And obviously,

NOTE Confidence: 0.873091226363637

00:20:39.892 --> 00:20:41.247 if there is an arrest,

NOTE Confidence: 0.873091226363637

00:20:41.250 --> 00:20:44.432 we've got all sorts of other issues that are.

NOTE Confidence: 0.873091226363637

00:20:44.432 --> 00:20:47.018 Lead to negative consequences when that

NOTE Confidence: 0.873091226363637

00:20:47.018 --> 00:20:50.080 may not be the appropriate response.

NOTE Confidence: 0.873091226363637

00:20:50.080 --> 00:20:52.306 And So what we envisioned with SAMHSA

NOTE Confidence: 0.873091226363637

00:20:52.306 --> 00:20:54.068 with the National Association of

NOTE Confidence: 0.873091226363637

00:20:54.068 --> 00:20:55.923 State Mental Health Program directors

NOTE Confidence: 0.873091226363637

00:20:55.923 --> 00:20:58.240 was a model crisis continuum that

NOTE Confidence: 0.873091226363637

00:20:58.240 --> 00:21:00.150 really looked more robust with

NOTE Confidence: 0.873091226363637

00:21:00.150 --> 00:21:02.270 more elements within that continuum

NOTE Confidence: 0.873091226363637

00:21:02.270 --> 00:21:04.845 that could meet people's needs as

NOTE Confidence: 0.873091226363637

00:21:04.845 --> 00:21:06.795 they had them at different levels

NOTE Confidence: 0.873091226363637

00:21:06.795 --> 00:21:08.520 with different types of staffing.

NOTE Confidence: 0.873091226363637

00:21:08.520 --> 00:21:10.564 The use of peers,

NOTE Confidence: 0.873091226363637

00:21:10.564 --> 00:21:12.622 more community services while

NOTE Confidence: 0.873091226363637

00:21:12.622 --> 00:21:14.710 using evidence based programs.

NOTE Confidence: 0.873091226363637

00:21:14.710 --> 00:21:17.074 But a whole range of approaches

NOTE Confidence: 0.873091226363637

00:21:17.074 --> 00:21:19.268 beyond just the emergency department

NOTE Confidence: 0.873091226363637

00:21:19.268 --> 00:21:21.428 or law enforcement response,

NOTE Confidence: 0.873091226363637

00:21:21.430 --> 00:21:22.178 and furthermore,

NOTE Confidence: 0.873091226363637

00:21:22.178 --> 00:21:24.422 even going upstream as we keep

NOTE Confidence: 0.873091226363637

00:21:24.422 --> 00:21:26.529 doing with this intercept idea,

NOTE Confidence: 0.873091226363637

00:21:26.530 --> 00:21:28.966 is trying to build in warm lines

NOTE Confidence: 0.873091226363637

00:21:28.966 --> 00:21:31.018 where people can call so that

NOTE Confidence: 0.873091226363637

00:21:31.018 --> 00:21:33.202 you can avoid a crisis and that

NOTE Confidence: 0.873091226363637

00:21:33.279 --> 00:21:35.409 would be the ideal altogether.

NOTE Confidence: 0.873091226363637

00:21:35.410 --> 00:21:37.684 The core elements in the guidelines

NOTE Confidence: 0.873091226363637

00:21:37.684 --> 00:21:39.637 and toolkit included having a

NOTE Confidence: 0.873091226363637

00:21:39.637 --> 00:21:41.502 regional or statewide crisis call

NOTE Confidence: 0.873091226363637

00:21:41.502 --> 00:21:43.660 center that coordinated in real time,

NOTE Confidence: 0.873091226363637

00:21:43.660 --> 00:21:47.090 deploying mobile crisis everywhere, anywhere.

NOTE Confidence: 0.873091226363637

00:21:47.090 --> 00:21:49.856 Having a 23 hour crisis receiving

NOTE Confidence: 0.873091226363637

00:21:49.856 --> 00:21:52.333 and stabilization program and using

NOTE Confidence: 0.873091226363637

00:21:52.333 --> 00:21:54.557 essential crisis care principles

NOTE Confidence: 0.873091226363637

00:21:54.560 --> 00:21:57.122 with a service array that would

NOTE Confidence: 0.873091226363637

00:21:57.122 --> 00:21:58.403 include suicide prevention.

NOTE Confidence: 0.873091226363637

00:21:58.410 --> 00:22:00.070 Person centered care strategies

NOTE Confidence: 0.873091226363637

00:22:00.070 --> 00:22:02.145 to meet people in distress,

NOTE Confidence: 0.873091226363637

00:22:02.150 --> 00:22:03.390 whether they have a mental

NOTE Confidence: 0.873091226363637

00:22:03.390 --> 00:22:04.630 health condition or a substance,

NOTE Confidence: 0.873091226363637

00:22:04.630 --> 00:22:07.050 use, condition, or both.

NOTE Confidence: 0.873091226363637

00:22:07.050 --> 00:22:08.700 Reducing the use of psychiatric

NOTE Confidence: 0.873091226363637

00:22:08.700 --> 00:22:11.029 hospital beds if those were not needed.

NOTE Confidence: 0.873091226363637

00:22:11.030 --> 00:22:13.235 Providing a resource to eliminate

NOTE Confidence: 0.873091226363637

00:22:13.235 --> 00:22:14.999 psychiatric boarding in the

NOTE Confidence: 0.873091226363637

00:22:14.999 --> 00:22:16.631 emergency departments and providing

NOTE Confidence: 0.873091226363637

00:22:16.631 --> 00:22:18.869 a viable solution to the drains

NOTE Confidence: 0.873091226363637

00:22:18.869 --> 00:22:20.877 on law enforcement resources in

NOTE Confidence: 0.873091226363637

00:22:20.877 --> 00:22:23.229 the community and being crucial in

NOTE Confidence: 0.873091226363637

00:22:23.230 --> 00:22:24.970 reducing fragmentation of mental

NOTE Confidence: 0.873091226363637

00:22:24.970 --> 00:22:27.145 health care and essentially Samsa,

NOTE Confidence: 0.873091226363637

00:22:27.150 --> 00:22:28.940 has been positing the idea.

NOTE Confidence: 0.873091226363637

00:22:28.940 --> 00:22:32.398 At these crisis hubs would be warm,

NOTE Confidence: 0.873091226363637

00:22:32.400 --> 00:22:34.360 welcoming and available to anyone,

NOTE Confidence: 0.873091226363637

00:22:34.360 --> 00:22:34.739 anywhere,

NOTE Confidence: 0.873091226363637

00:22:34.739 --> 00:22:36.255 anytime regardless of insurance

NOTE Confidence: 0.873091226363637

00:22:36.255 --> 00:22:38.910 or any other issue that they would

NOTE Confidence: 0.873091226363637

00:22:38.910 --> 00:22:39.960 be trauma informed,

NOTE Confidence: 0.873091226363637

00:22:39.960 --> 00:22:42.275 person centered and link people

NOTE Confidence: 0.873091226363637

00:22:42.275 --> 00:22:44.590 to clear pathways if next

NOTE Confidence: 0.928829544615384

00:22:44.677 --> 00:22:46.742 steps are needed. In addition,

NOTE Confidence: 0.928829544615384

00:22:46.742 --> 00:22:49.470 there's a lot of discussion about how to

NOTE Confidence: 0.928829544615384

00:22:49.534 --> 00:22:51.624 blend technology with human resources

NOTE Confidence: 0.928829544615384

00:22:51.624 --> 00:22:54.166 by utilizing an air traffic control

NOTE Confidence: 0.928829544615384

00:22:54.166 --> 00:22:56.482 methodology of of routing calls and

NOTE Confidence: 0.928829544615384

00:22:56.482 --> 00:22:58.705 making sure that the highest priority

NOTE Confidence: 0.928829544615384

00:22:58.705 --> 00:23:00.835 calls are getting the quickest response.

NOTE Confidence: 0.928829544615384

00:23:00.840 --> 00:23:02.148 Utilizing GPS tracking.

NOTE Confidence: 0.928829544615384

00:23:02.148 --> 00:23:04.300 For example, if there's a safety

NOTE Confidence: 0.928829544615384

00:23:04.300 --> 00:23:06.220 issue where an individual needs to

NOTE Confidence: 0.928829544615384

00:23:06.281 --> 00:23:08.700 be given a more immediate attention,

NOTE Confidence: 0.928829544615384

00:23:08.700 --> 00:23:11.276 access to data systems to understand when,

NOTE Confidence: 0.928829544615384

00:23:11.280 --> 00:23:13.344 for example, Doctor Crystal has an

NOTE Confidence: 0.928829544615384

00:23:13.344 --> 00:23:16.008 opening in his clinic that somebody could.

NOTE Confidence: 0.928829544615384

00:23:16.010 --> 00:23:18.726 Make an appointment for and also looking

NOTE Confidence: 0.928829544615384

00:23:18.726 --> 00:23:22.029 at data to help inform best practices.

NOTE Confidence: 0.928829544615384

00:23:22.030 --> 00:23:24.065 Also taking lessons learned from

NOTE Confidence: 0.928829544615384

00:23:24.065 --> 00:23:26.100 what's happened with COVID-19 and

NOTE Confidence: 0.928829544615384

00:23:26.164 --> 00:23:28.456 testing access and access to services

NOTE Confidence: 0.928829544615384

00:23:28.456 --> 00:23:30.349 that people have through 211,

NOTE Confidence: 0.928829544615384

00:23:30.349 --> 00:23:32.503 which nationally is kind of an

NOTE Confidence: 0.928829544615384

00:23:32.503 --> 00:23:34.290 information line for resources.

NOTE Confidence: 0.928829544615384

00:23:34.290 --> 00:23:36.250 If you want to find your local domestic

NOTE Confidence: 0.928829544615384

00:23:36.250 --> 00:23:37.684 violence shelter or you want to

NOTE Confidence: 0.928829544615384

00:23:37.684 --> 00:23:39.022 find a local mental health provider,

NOTE Confidence: 0.928829544615384

00:23:39.030 --> 00:23:42.110 many states utilize 211 for this information,

NOTE Confidence: 0.928829544615384

00:23:42.110 --> 00:23:44.350 so it would be an amalgamation of all

NOTE Confidence: 0.928829544615384

00:23:44.350 --> 00:23:46.679 of these activities and in many ways.

NOTE Confidence: 0.928829544615384

00:23:46.680 --> 00:23:48.810 A lot of what was happening.

NOTE Confidence: 0.928829544615384

00:23:48.810 --> 00:23:51.980 Was really looking at driving forward

NOTE Confidence: 0.928829544615384

00:23:51.980 --> 00:23:54.170 some of the recommendations that had

NOTE Confidence: 0.928829544615384

00:23:54.170 --> 00:23:56.608 come out of that original beyond beds

NOTE Confidence: 0.928829544615384

00:23:56.608 --> 00:23:58.730 paper on building out that continuum

NOTE Confidence: 0.928829544615384

00:23:58.730 --> 00:24:01.208 focused on the crisis care continuum

NOTE Confidence: 0.928829544615384

00:24:01.208 --> 00:24:02.806 and establishing other elements.

NOTE Confidence: 0.928829544615384

00:24:02.806 --> 00:24:05.298 So now you understand a little bit

NOTE Confidence: 0.928829544615384

00:24:05.298 --> 00:24:07.581 about where this beyond beds framework

NOTE Confidence: 0.928829544615384

00:24:07.581 --> 00:24:10.208 comes from and what the thinking is

NOTE Confidence: 0.928829544615384

00:24:10.208 --> 00:24:12.343 is to really build a robust continuum

NOTE Confidence: 0.928829544615384

00:24:12.343 --> 00:24:14.658 of care so that we can get people

NOTE Confidence: 0.928829544615384

00:24:14.658 --> 00:24:16.490 into beds when they need them,

NOTE Confidence: 0.928829544615384

00:24:16.490 --> 00:24:18.814 but not have people waiting for them.

NOTE Confidence: 0.928829544615384

00:24:18.820 --> 00:24:20.948 Or or going into them if they don't

NOTE Confidence: 0.928829544615384

00:24:20.948 --> 00:24:22.680 need them and also helping people

NOTE Confidence: 0.928829544615384

00:24:22.680 --> 00:24:24.934 get out of them when and discharge

NOTE Confidence: 0.928829544615384

00:24:24.934 --> 00:24:27.324 to appropriate settings so that more

NOTE Confidence: 0.928829544615384

00:24:27.324 --> 00:24:29.480 people who need them can get in.

NOTE Confidence: 0.928829544615384

00:24:29.480 --> 00:24:32.256 So that brings me to my second goal,

NOTE Confidence: 0.928829544615384

00:24:32.260 --> 00:24:34.624 which is to describe the evolution

NOTE Confidence: 0.928829544615384

00:24:34.624 --> 00:24:38.070 and launch of 988.

NOTE Confidence: 0.928829544615384

00:24:38.070 --> 00:24:38.405 Alright,

NOTE Confidence: 0.928829544615384

00:24:38.405 --> 00:24:41.870 So what is 988 and where did it come from?

NOTE Confidence: 0.928829544615384

00:24:41.870 --> 00:24:42.194 Well,

NOTE Confidence: 0.928829544615384

00:24:42.194 --> 00:24:44.786 first of all you have to understand the

NOTE Confidence: 0.928829544615384

00:24:44.786 --> 00:24:46.784 context so we there are many catalysts

NOTE Confidence: 0.928829544615384

00:24:46.784 --> 00:24:49.190 that have driven us to where we are today.

NOTE Confidence: 0.928829544615384

00:24:49.190 --> 00:24:51.270 In the crisis response system

NOTE Confidence: 0.928829544615384

00:24:51.270 --> 00:24:52.430 as I and I've mentioned,

NOTE Confidence: 0.928829544615384

00:24:52.430 --> 00:24:53.333 many of these,

NOTE Confidence: 0.928829544615384

00:24:53.333 --> 00:24:55.440 but we have suicide rates that people

NOTE Confidence: 0.928829544615384

00:24:55.500 --> 00:24:57.470 are attention paying attention to.

NOTE Confidence: 0.928829544615384

00:24:57.470 --> 00:25:01.446 We have COVID-19 the opioid overdose crisis,

NOTE Confidence: 0.928829544615384

00:25:01.450 --> 00:25:03.832 which is now equally a methamphetamine

40

NOTE Confidence: 0.928829544615384

00:25:03.832 --> 00:25:04.229 crisis.

NOTE Confidence: 0.928829544615384

00:25:04.230 --> 00:25:06.210 We have these problems with needing

NOTE Confidence: 0.928829544615384

00:25:06.210 --> 00:25:07.200 more jail diversion.

NOTE Confidence: 0.928829544615384

00:25:07.200 --> 00:25:09.188 And then we have this huge new

NOTE Confidence: 0.928829544615384

00:25:09.188 --> 00:25:11.486 influx of of concerns about law

NOTE Confidence: 0.928829544615384

00:25:11.486 --> 00:25:13.314 enforcement and their involvement

NOTE Confidence: 0.928829544615384

00:25:13.314 --> 00:25:15.658 in mental health crisis prevention

NOTE Confidence: 0.928829544615384

00:25:15.658 --> 00:25:18.198 services for children and adolescents.

NOTE Confidence: 0.928829544615384

00:25:18.200 --> 00:25:18.539 Many,

NOTE Confidence: 0.928829544615384

00:25:18.539 --> 00:25:20.912 many states are getting sued and trying

NOTE Confidence: 0.928829544615384

00:25:20.912 --> 00:25:23.796 to build out better practices for children.

NOTE Confidence: 0.928829544615384

00:25:23.800 --> 00:25:26.596 Connecticut has some very good models

NOTE Confidence: 0.928829544615384

00:25:26.600 --> 00:25:28.776 but we have lots of places where the

NOTE Confidence: 0.928829544615384

00:25:28.776 --> 00:25:30.738 mental health systems are getting sued.

NOTE Confidence: 0.928829544615384

00:25:30.740 --> 00:25:32.440 Regulations are making it difficult

NOTE Confidence: 0.928829544615384

00:25:32.440 --> 00:25:35.219 to achieve some of the goals and we're

NOTE Confidence: 0.928829544615384

00:25:35.219 --> 00:25:37.599 having to modify lots of different things,

NOTE Confidence: 0.928829544615384

00:25:37.600 --> 00:25:38.050 including laws.

NOTE Confidence: 0.928829544615384

00:25:38.050 --> 00:25:39.400 I can tell you in Michigan,

NOTE Confidence: 0.928829544615384

00:25:39.400 --> 00:25:40.492 we've modified our commitment

NOTE Confidence: 0.928829544615384

00:25:40.492 --> 00:25:42.480 log twice in the last six years.

NOTE Confidence: 0.928829544615384

00:25:42.480 --> 00:25:43.820 Since I've been there.

NOTE Confidence: 0.928829544615384

00:25:43.820 --> 00:25:45.830 So many things are driving the

NOTE Confidence: 0.94857829

00:25:45.902 --> 00:25:48.499 need for a better crisis response system,

NOTE Confidence: 0.94857829

00:25:48.500 --> 00:25:50.234 and of course, as I mentioned

NOTE Confidence: 0.94857829

00:25:50.234 --> 00:25:51.950 in the law enforcement category,

NOTE Confidence: 0.94857829

00:25:51.950 --> 00:25:54.638 rather than defaulting to a law

NOTE Confidence: 0.94857829

00:25:54.638 --> 00:25:55.982 enforcement crisis response,

NOTE Confidence: 0.94857829

00:25:55.990 --> 00:25:58.102 many people have been talking about

NOTE Confidence: 0.94857829

00:25:58.102 --> 00:26:01.547 for a long time more than just be a

NOTE Confidence: 0.94857829

00:26:01.547 --> 00:26:03.512 specialized police response like CIT.

NOTE Confidence: 0.94857829

00:26:03.520 --> 00:26:05.252 When police are necessary,

NOTE Confidence: 0.94857829

00:26:05.252 --> 00:26:07.417 a collaborative police based police

NOTE Confidence: 0.94857829

00:26:07.417 --> 00:26:09.390 based mental health response.

NOTE Confidence: 0.94857829

00:26:09.390 --> 00:26:11.974 Or just a mental health response when that

NOTE Confidence: 0.94857829

00:26:11.974 --> 00:26:14.670 can be done appropriately and safely.

NOTE Confidence: 0.94857829

00:26:14.670 --> 00:26:16.986 And this is a really exciting

NOTE Confidence: 0.94857829

00:26:16.986 --> 00:26:18.144 area of development.

NOTE Confidence: 0.94857829

00:26:18.150 --> 00:26:21.030 So in July of 2020,

NOTE Confidence: 0.94857829

00:26:21.030 --> 00:26:23.286 almost a year ago,

NOTE Confidence: 0.94857829

00:26:23.286 --> 00:26:27.182 the FCC passed the the the rule,

NOTE Confidence: 0.94857829

00:26:27.182 --> 00:26:29.798 the ruling that 988 would be

NOTE Confidence: 0.94857829

00:26:29.798 --> 00:26:31.814 the new number for the National

NOTE Confidence: 0.94857829

00:26:31.814 --> 00:26:33.509 Suicide Prevention Lifeline.

NOTE Confidence: 0.94857829

00:26:33.510 --> 00:26:35.430 I don't know how many of you have

NOTE Confidence: 0.94857829

00:26:35.430 --> 00:26:36.891 those magnets for your refrigerator

NOTE Confidence: 0.94857829

00:26:36.891 --> 00:26:38.426 or signs for your offices,

NOTE Confidence: 0.94857829

00:26:38.430 --> 00:26:40.150 which frankly you should have,

NOTE Confidence: 0.94857829

00:26:40.150 --> 00:26:42.474 and it gives a number for this

NOTE Confidence: 0.94857829

00:26:42.474 --> 00:26:44.050 national suicide prevention lifeline.

NOTE Confidence: 0.94857829

00:26:44.050 --> 00:26:46.270 But it's a long number people

NOTE Confidence: 0.94857829

00:26:46.270 --> 00:26:47.750 had difficulty remembering it

NOTE Confidence: 0.94857829

00:26:47.820 --> 00:26:49.829 and there was a lot of advocacy.

NOTE Confidence: 0.94857829

00:26:49.830 --> 00:26:51.610 Just on that issue alone,

NOTE Confidence: 0.94857829

00:26:51.610 --> 00:26:53.794 to make a simpler number for people

NOTE Confidence: 0.94857829

00:26:53.794 --> 00:26:56.044 to call for suicide prevention and

NOTE Confidence: 0.94857829

00:26:56.044 --> 00:26:59.310 so 988 became a reality in 2020.

NOTE Confidence: 0.94857829

00:26:59.310 --> 00:27:00.430 Now it has not gone.

NOTE Confidence: 0.94857829

00:27:00.430 --> 00:27:03.454 Live it it is going to go live this

NOTE Confidence: 0.94857829

00:27:03.454 --> 00:27:06.492 year in July and many states are

NOTE Confidence: 0.94857829

00:27:06.492 --> 00:27:09.270 gearing up vigorously for this.

NOTE Confidence: 0.94857829

00:27:09.270 --> 00:27:10.895 Having received planning grants and

NOTE Confidence: 0.94857829

00:27:10.895 --> 00:27:13.221 doing a lot of ramping up activities

NOTE Confidence: 0.94857829

00:27:13.221 --> 00:27:15.447 because it will be a national number.

NOTE Confidence: 0.94857829

00:27:15.450 --> 00:27:17.578 And when you think about it in the

NOTE Confidence: 0.94857829

00:27:17.578 --> 00:27:19.515 world before 911 when people had to

NOTE Confidence: 0.94857829

00:27:19.515 --> 00:27:21.460 call 1 number for poison control.

NOTE Confidence: 0.94857829

00:27:21.460 --> 00:27:23.356 Another number for fire,

NOTE Confidence: 0.94857829

00:27:23.356 --> 00:27:26.200 another number for a heart attack.

NOTE Confidence: 0.94857829

00:27:26.200 --> 00:27:28.424 A lot of lessons had to be learned

NOTE Confidence: 0.94857829

00:27:28.424 --> 00:27:32.105 to to develop a 911 system and now we

NOTE Confidence: 0.94857829

00:27:32.105 --> 00:27:36.100 are introducing A988 system so it's exciting.

NOTE Confidence: 0.94857829

00:27:36.100 --> 00:27:36.628 It's scary.

NOTE Confidence: 0.94857829

00:27:36.628 --> 00:27:39.340 There's a lot of work to be done and and

NOTE Confidence: 0.94857829

00:27:39.340 --> 00:27:41.500 still a lot of lessons to be learned.

NOTE Confidence: 0.94857829

00:27:41.500 --> 00:27:43.180 But there are states that are

NOTE Confidence: 0.94857829

00:27:43.180 --> 00:27:44.782 passing legislation to make it a

NOTE Confidence: 0.94857829

00:27:44.782 --> 00:27:46.294 reality to figure out how it's going

NOTE Confidence: 0.94857829

00:27:46.294 --> 00:27:47.971 to get funded and all sorts of

NOTE Confidence: 0.94857829

00:27:47.971 --> 00:27:49.808 details that have to be worked out.

NOTE Confidence: 0.94857829

00:27:49.808 --> 00:27:51.584 You may have seen this with.

NOTE Confidence: 0.94857829

00:27:51.590 --> 00:27:53.168 This is such a hot issue.

NOTE Confidence: 0.94857829

00:27:53.170 --> 00:27:54.745 You may have seen that this was

NOTE Confidence: 0.94857829

00:27:54.745 --> 00:27:56.474 written about in the New York Times a

NOTE Confidence: 0.94857829

00:27:56.474 --> 00:27:58.236 couple weeks ago in an in an article

NOTE Confidence: 0.94857829

00:27:58.236 --> 00:27:59.640 that sort of warned that maybe

NOTE Confidence: 0.94857829

00:27:59.640 --> 00:28:01.070 we're not going to be ready for it,

NOTE Confidence: 0.94857829

00:28:01.070 --> 00:28:02.414 and so I'm just going to tell you

NOTE Confidence: 0.94857829

00:28:02.414 --> 00:28:04.027 some of the things that are happening.

NOTE Confidence: 0.94857829

00:28:04.030 --> 00:28:04.598 And yes,

NOTE Confidence: 0.94857829

00:28:04.598 --> 00:28:07.510 there is a lot of work still to be done.

NOTE Confidence: 0.94857829

00:28:07.510 --> 00:28:08.719 So in 2020,

NOTE Confidence: 0.94857829

00:28:08.719 --> 00:28:11.137 around this same time this paper

NOTE Confidence: 0.94857829

00:28:11.137 --> 00:28:13.987 crisis services meeting needs saving,

NOTE Confidence: 0.94857829

00:28:13.990 --> 00:28:15.922 lives was written to really try

NOTE Confidence: 0.94857829

00:28:15.922 --> 00:28:17.993 and look at this crisis service

NOTE Confidence: 0.94857829

00:28:17.993 --> 00:28:19.768 array in a deeper way,

NOTE Confidence: 0.94857829

00:28:19.770 --> 00:28:22.080 trying to understand how to make

NOTE Confidence: 0.94857829

00:28:22.080 --> 00:28:23.662 services accessible, interconnected,

NOTE Confidence: 0.94857829

00:28:23.662 --> 00:28:26.910 effective and justly applied.

NOTE Confidence: 0.94857829

00:28:26.910 --> 00:28:29.088 And in that work we did a survey of

NOTE Confidence: 0.94857829

00:28:29.088 --> 00:28:31.349 mental health leaders around the country,

NOTE Confidence: 0.94857829

00:28:31.350 --> 00:28:33.462 and they identified a number of

NOTE Confidence: 0.94857829

00:28:33.462 --> 00:28:35.296 concerns and bear about barriers

NOTE Confidence: 0.94857829

00:28:35.296 --> 00:28:37.520 that might come up around 988.

NOTE Confidence: 0.94857829

00:28:37.520 --> 00:28:39.160 Implementation first of all,

NOTE Confidence: 0.94857829

00:28:39.160 --> 00:28:40.612 workforce shortages has been

NOTE Confidence: 0.94857829

00:28:40.612 --> 00:28:42.790 a huge issue on the minds

NOTE Confidence: 0.935619358

00:28:42.858 --> 00:28:44.738 of any mental health leader.

NOTE Confidence: 0.935619358

00:28:44.740 --> 00:28:46.486 Also, there were concerns about how

NOTE Confidence: 0.935619358

00:28:46.486 --> 00:28:48.766 do we address the needs in rural

NOTE Confidence: 0.935619358

00:28:48.766 --> 00:28:50.178 communities compared to urban,

NOTE Confidence: 0.935619358

00:28:50.180 --> 00:28:51.998 do we have the right technology?

NOTE Confidence: 0.935619358

00:28:52.000 --> 00:28:54.100 Do we have the right crisis

NOTE Confidence: 0.935619358

00:28:54.100 --> 00:28:54.800 system infrastructure?

NOTE Confidence: 0.935619358

00:28:54.800 --> 00:28:56.510 Do we have the funding?

NOTE Confidence: 0.935619358

00:28:56.510 --> 00:28:58.787 How are we going to meet the needs of

NOTE Confidence: 0.935619358

00:28:58.787 --> 00:29:00.680 diverse populations and geographies?

NOTE Confidence: 0.935619358

00:29:00.680 --> 00:29:02.720 Do we have sufficient bed

NOTE Confidence: 0.935619358

00:29:02.720 --> 00:29:04.352 capacity for crisis beds?

NOTE Confidence: 0.935619358

00:29:04.360 --> 00:29:06.268 If we identify a crisis and

NOTE Confidence: 0.935619358

00:29:06.268 --> 00:29:08.210 somebody needs to go to a bed?

NOTE Confidence: 0.935619358

00:29:08.210 --> 00:29:10.898 For even a brief period of time,

NOTE Confidence: 0.935619358

00:29:10.900 --> 00:29:12.608 and how are we going to ensure

NOTE Confidence: 0.935619358

00:29:12.610 --> 00:29:13.678 24/7 availability like 911?

NOTE Confidence: 0.935619358

00:29:13.678 --> 00:29:16.003 And how are we going to look at

NOTE Confidence: 0.935619358

00:29:16.003 --> 00:29:17.343 what law enforcement emergency

NOTE Confidence: 0.935619358

00:29:17.343 --> 00:29:19.059 medical and mental health system

NOTE Confidence: 0.935619358

00:29:19.059 --> 00:29:20.985 collaboration is going to look like?

NOTE Confidence: 0.935619358

00:29:20.990 --> 00:29:23.030 And then a couple of mental health leaders

NOTE Confidence: 0.935619358

00:29:23.030 --> 00:29:24.570 talked about legislative barriers,

NOTE Confidence: 0.935619358

00:29:24.570 --> 00:29:27.546 so this was a survey done in 2020.

NOTE Confidence: 0.935619358

00:29:27.550 --> 00:29:30.070 So now the key areas of focus that are

NOTE Confidence: 0.935619358

00:29:30.070 --> 00:29:32.259 going to shape our future outcomes

NOTE Confidence: 0.935619358

00:29:32.259 --> 00:29:34.360 are really what we're working on.

NOTE Confidence: 0.935619358

00:29:34.360 --> 00:29:36.060 And there's several areas that

NOTE Confidence: 0.935619358

00:29:36.060 --> 00:29:37.760 I just want to highlight.

NOTE Confidence: 0.935619358

00:29:37.760 --> 00:29:40.846 One is that we have this pandemic that

NOTE Confidence: 0.935619358

00:29:40.846 --> 00:29:43.988 has been kind of in our way in a major way,

NOTE Confidence: 0.935619358

00:29:43.988 --> 00:29:45.872 and there's a lot of work in

NOTE Confidence: 0.935619358

00:29:45.872 --> 00:29:47.150 disaster behavioral health.

NOTE Confidence: 0.935619358

00:29:47.150 --> 00:29:50.240 Looking at emotional responses to disasters,

NOTE Confidence: 0.935619358

00:29:50.240 --> 00:29:52.070 and this is just a graph that I use a

NOTE Confidence: 0.935619358

00:29:52.121 --> 00:29:54.191 lot of times in my in my talks about this.

NOTE Confidence: 0.935619358

00:29:54.200 --> 00:29:56.936 These issues is that there's there's

NOTE Confidence: 0.935619358

00:29:56.936 --> 00:29:58.760 this collective community response,

NOTE Confidence: 0.935619358

00:29:58.760 --> 00:30:00.447 but one of the things we understand

NOTE Confidence: 0.935619358

00:30:00.447 --> 00:30:02.386 with COVID is that it's a very

NOTE Confidence: 0.935619358

00:30:02.386 --> 00:30:03.836 variable response for the community,

NOTE Confidence: 0.935619358

00:30:03.840 --> 00:30:05.640 because some people may have been

NOTE Confidence: 0.935619358

00:30:05.640 --> 00:30:06.840 more directly impacted with.

NOTE Confidence: 0.935619358

00:30:06.840 --> 00:30:08.898 With death in their family or with

NOTE Confidence: 0.935619358

00:30:08.898 --> 00:30:10.882 their loved ones with getting the

NOTE Confidence: 0.935619358

00:30:10.882 --> 00:30:12.304 illness everybody pivoted around

NOTE Confidence: 0.935619358

00:30:12.304 --> 00:30:14.452 the lockdowns and things like that.

NOTE Confidence: 0.935619358

00:30:14.460 --> 00:30:16.722 But it's really a complex aftermath

NOTE Confidence: 0.935619358

00:30:16.722 --> 00:30:19.128 and what we've been seeing through

NOTE Confidence: 0.935619358

00:30:19.128 --> 00:30:20.768 the CDC's Household Pulse survey,

NOTE Confidence: 0.935619358

00:30:20.768 --> 00:30:22.957 which is done every two weeks and

NOTE Confidence: 0.935619358

00:30:22.957 --> 00:30:24.697 has been done through the pandemic,

NOTE Confidence: 0.935619358

00:30:24.700 --> 00:30:27.010 is that we're seeing about 30%

NOTE Confidence: 0.935619358

00:30:27.010 --> 00:30:29.066 of Americans reporting anxiety

NOTE Confidence: 0.935619358

00:30:29.066 --> 00:30:31.636 or depression on validated scale

NOTE Confidence: 0.935619358

00:30:31.636 --> 00:30:34.198 screening scales that look like

NOTE Confidence: 0.935619358

00:30:34.198 --> 00:30:35.677 they're pretty significant.

NOTE Confidence: 0.935619358

00:30:35.680 --> 00:30:37.395 And this I've been following

NOTE Confidence: 0.935619358

00:30:37.395 --> 00:30:39.110 these maps in my role.

NOTE Confidence: 0.935619358

00:30:39.110 --> 00:30:42.855 Because I report out on our COVID

NOTE Confidence: 0.935619358

00:30:42.860 --> 00:30:45.938 you know our regular COVID calls.

NOTE Confidence: 0.935619358

00:30:45.940 --> 00:30:47.926 This is pretty concerning that we

NOTE Confidence: 0.935619358

00:30:47.926 --> 00:30:50.040 have this many people in distress.

NOTE Confidence: 0.935619358

00:30:50.040 --> 00:30:50.991 It's not surprising,

NOTE Confidence: 0.935619358

00:30:50.991 --> 00:30:52.576 but it is pretty concerning,

NOTE Confidence: 0.935619358

00:30:52.580 --> 00:30:54.065 especially for people like all

NOTE Confidence: 0.935619358

00:30:54.065 --> 00:30:56.174 of us in this audience who are

NOTE Confidence: 0.935619358

00:30:56.174 --> 00:30:57.574 trying to meet the demands.

NOTE Confidence: 0.935619358

00:30:57.580 --> 00:31:00.886 While the demands may be growing.

NOTE Confidence: 0.935619358

00:31:00.890 --> 00:31:02.870 There's also a lot of lessons

NOTE Confidence: 0.935619358

00:31:02.870 --> 00:31:05.020 learned in COVID about disparities.

NOTE Confidence: 0.935619358

00:31:05.020 --> 00:31:07.012 There were there were similar lessons

NOTE Confidence: 0.935619358

00:31:07.012 --> 00:31:08.828 learned in the 1918 pandemic,

NOTE Confidence: 0.935619358

00:31:08.828 --> 00:31:11.691 and and I think it's worth understanding

NOTE Confidence: 0.935619358

00:31:11.691 --> 00:31:14.606 how the different waves of that

NOTE Confidence: 0.935619358

00:31:14.606 --> 00:31:16.550 pandemic affected different populations

NOTE Confidence: 0.935619358

00:31:16.550 --> 00:31:19.050 at different times depending on

NOTE Confidence: 0.935619358

00:31:19.050 --> 00:31:21.022 neighborhoods and socioeconomic status,

NOTE Confidence: 0.935619358

00:31:21.022 --> 00:31:24.958 and we saw the same thing with COVID-19.

NOTE Confidence: 0.935619358

00:31:24.958 --> 00:31:27.892 We've also seen how disparities impact

NOTE Confidence: 0.935619358

00:31:27.892 --> 00:31:31.170 these deadly outcomes with law enforcement.

NOTE Confidence: 0.935619358

00:31:31.170 --> 00:31:34.229 And that the disparities in prevalence of

NOTE Confidence: 0.935619358

00:31:34.229 --> 00:31:36.229 negative social determinants of health.

NOTE Confidence: 0.935619358

00:31:36.230 --> 00:31:38.253 And so we know that any services

NOTE Confidence: 0.935619358

00:31:38.253 --> 00:31:40.149 that are built out have to be

NOTE Confidence: 0.935619358

00:31:40.149 --> 00:31:41.589 built out with a lens of

NOTE Confidence: 0.963171781

00:31:41.654 --> 00:31:43.635 equity and trying to figure out how

NOTE Confidence: 0.963171781

00:31:43.635 --> 00:31:46.326 best to do that is complicated.

NOTE Confidence: 0.963171781

00:31:46.326 --> 00:31:49.670 And so we also have these challenges

NOTE Confidence: 0.963171781

00:31:49.670 --> 00:31:51.792 of the workforce where you know,

NOTE Confidence: 0.963171781

00:31:51.792 --> 00:31:53.750 are we going to have the workforce we need,

NOTE Confidence: 0.963171781

00:31:53.750 --> 00:31:56.423 or do we need to expand the types of

NOTE Confidence: 0.963171781

00:31:56.423 --> 00:31:58.685 individuals that would be working in this

NOTE Confidence: 0.963171781

00:31:58.685 --> 00:32:01.130 crisis domain to help address the needs?

NOTE Confidence: 0.963171781

00:32:01.130 --> 00:32:02.562 Of course technology has

NOTE Confidence: 0.963171781

00:32:02.562 --> 00:32:03.636 been greatly advanced,

NOTE Confidence: 0.963171781

00:32:03.640 --> 00:32:05.940 but there's still places where

NOTE Confidence: 0.963171781

00:32:05.940 --> 00:32:07.782 there may be limited access to

NOTE Confidence: 0.963171781

00:32:07.782 --> 00:32:09.340 equipment or the Internet even,

NOTE Confidence: 0.963171781

00:32:09.340 --> 00:32:11.356 and so if we build out a crisis service,

NOTE Confidence: 0.963171781

00:32:11.360 --> 00:32:13.120 that's something like a 911,

NOTE Confidence: 0.963171781

00:32:13.120 --> 00:32:15.280 but for behavioral health crisis,

NOTE Confidence: 0.963171781

00:32:15.280 --> 00:32:18.064 will we be able to meet those needs?

NOTE Confidence: 0.963171781

00:32:18.070 --> 00:32:20.156 So where do we go from here?

NOTE Confidence: 0.963171781

00:32:20.160 --> 00:32:22.386 The needs clearly are still great.

NOTE Confidence: 0.963171781

00:32:22.390 --> 00:32:24.210 There's clearly a lot of

NOTE Confidence: 0.963171781

00:32:24.210 --> 00:32:25.666 challenges that still remain,

NOTE Confidence: 0.963171781

00:32:25.670 --> 00:32:28.815 and we have a lot to sort out in

NOTE Confidence: 0.963171781

00:32:28.815 --> 00:32:32.385 this 2021 ready to respond compendium

NOTE Confidence: 0.963171781

00:32:32.385 --> 00:32:35.030 of papers that I helped work on.

NOTE Confidence: 0.963171781

00:32:35.030 --> 00:32:37.390 There's many different threads

NOTE Confidence: 0.963171781

00:32:37.390 --> 00:32:39.750 that we built out,

NOTE Confidence: 0.963171781

00:32:39.750 --> 00:32:41.570 and if anyone is interested in this,

NOTE Confidence: 0.963171781

00:32:41.570 --> 00:32:43.866 these are available at the Nashville website.

NOTE Confidence: 0.963171781

00:32:43.870 --> 00:32:45.184 They're free, downloadable,

NOTE Confidence: 0.963171781

00:32:45.184 --> 00:32:46.936 really useful papers to

NOTE Confidence: 0.963171781

00:32:46.936 --> 00:32:48.250 understand what's happening.

NOTE Confidence: 0.963171781

00:32:48.250 --> 00:32:51.169 And in this we identified several priorities.

NOTE Confidence: 0.963171781

00:32:51.170 --> 00:32:54.242 One is to continue to drive the policy

NOTE Confidence: 0.963171781

00:32:54.242 --> 00:32:57.208 and funding for expanding and achieving

NOTE Confidence: 0.963171781

00:32:57.208 --> 00:33:00.388 a full continuum of psychiatric services.

NOTE Confidence: 0.963171781

00:33:00.390 --> 00:33:02.720 The second priority related to

NOTE Confidence: 0.963171781

00:33:02.720 --> 00:33:05.050 rebuilding and rebooting a robust,

NOTE Confidence: 0.963171781

00:33:05.050 --> 00:33:07.354 diverse and well qualified workforce trying

NOTE Confidence: 0.963171781

00:33:07.354 --> 00:33:10.098 to bring people back into the workforce.

NOTE Confidence: 0.963171781

00:33:10.100 --> 00:33:12.900 Many states are looking at things like

NOTE Confidence: 0.963171781

00:33:12.900 --> 00:33:14.994 loan repayment programs and other

NOTE Confidence: 0.963171781

00:33:14.994 --> 00:33:17.064 incentives to drive younger people,

NOTE Confidence: 0.963171781

00:33:17.070 --> 00:33:18.310 or people who might.

NOTE Confidence: 0.963171781

00:33:18.310 --> 00:33:18.620 Otherwise,

NOTE Confidence: 0.963171781

00:33:18.620 --> 00:33:21.164 turn to other professions back into

NOTE Confidence: 0.963171781

00:33:21.164 --> 00:33:24.180 the world of mental health services.

NOTE Confidence: 0.963171781

00:33:24.180 --> 00:33:27.428 Also expanding telehealth practice.

NOTE Confidence: 0.963171781

00:33:27.430 --> 00:33:29.270 While ensuring ongoing quality

NOTE Confidence: 0.963171781

00:33:29.270 --> 00:33:30.650 and access priority,

NOTE Confidence: 0.963171781

00:33:30.650 --> 00:33:33.310 four is fostering integration of

NOTE Confidence: 0.963171781

00:33:33.310 --> 00:33:35.438 disaster behavioral health into

NOTE Confidence: 0.963171781

00:33:35.438 --> 00:33:37.918 emergency preparedness and response.

NOTE Confidence: 0.963171781

00:33:37.920 --> 00:33:39.820 Priority five being considering

NOTE Confidence: 0.963171781

00:33:39.820 --> 00:33:41.720 creative financial opportunities to

NOTE Confidence: 0.963171781

00:33:41.720 --> 00:33:43.798 maximize access to crisis response

NOTE Confidence: 0.963171781

00:33:43.798 --> 00:33:45.573 and other community based mental

NOTE Confidence: 0.963171781

00:33:45.573 --> 00:33:47.372 health and substance use services

NOTE Confidence: 0.963171781

00:33:47.372 --> 00:33:48.744 with no wrong door,

NOTE Confidence: 0.963171781

00:33:48.750 --> 00:33:50.496 so states are literally looking at

NOTE Confidence: 0.963171781

00:33:50.496 --> 00:33:52.686 whether you know to use some of the

NOTE Confidence: 0.963171781

00:33:52.686 --> 00:33:54.495 same cell phone taxes that we have

NOTE Confidence: 0.963171781

00:33:54.495 --> 00:33:56.754 that some that contribute to 911 or

NOTE Confidence: 0.963171781

00:33:56.754 --> 00:33:59.076 other payment mechanisms to help fund

NOTE Confidence: 0.963171781

00:33:59.076 --> 00:34:02.430 this type of infrastructure that's necessary.

NOTE Confidence: 0.963171781

00:34:02.430 --> 00:34:03.734 And there's the idea,

NOTE Confidence: 0.963171781

00:34:03.734 --> 00:34:04.386 of course,

NOTE Confidence: 0.963171781

00:34:04.390 --> 00:34:05.840 that we need to focus

NOTE Confidence: 0.963171781

00:34:05.840 --> 00:34:06.710 intentionally on diversity,

NOTE Confidence: 0.963171781

00:34:06.710 --> 00:34:08.810 equity and inclusion to reduce the

NOTE Confidence: 0.963171781

00:34:08.810 --> 00:34:10.770 disparities in mental health outcomes.

NOTE Confidence: 0.963171781

00:34:10.770 --> 00:34:12.520 And I'll say a little bit more

NOTE Confidence: 0.963171781

00:34:12.520 --> 00:34:14.359 about that later and then priority.

NOTE Confidence: 0.963171781

00:34:14.359 --> 00:34:16.537 Seven that we identified was to

NOTE Confidence: 0.963171781

00:34:16.537 --> 00:34:17.922 enhance interconnectedness with

NOTE Confidence: 0.963171781

00:34:17.922 --> 00:34:20.302 other systems and across borders

NOTE Confidence: 0.963171781

00:34:20.302 --> 00:34:22.402 for improved global responses we

NOTE Confidence: 0.963171781

00:34:22.402 --> 00:34:24.509 saw in the pandemic that we are

NOTE Confidence: 0.963171781

00:34:24.509 --> 00:34:26.982 not alone in the United States that

NOTE Confidence: 0.963171781

00:34:26.982 --> 00:34:28.921 these waves move across borders

NOTE Confidence: 0.963171781

00:34:28.921 --> 00:34:31.006 and needs move across borders.

NOTE Confidence: 0.963171781

00:34:31.010 --> 00:34:32.540 And just like we have to.

NOTE Confidence: 0.963171781

00:34:32.540 --> 00:34:34.988 Figure out how to work between you know

NOTE Confidence: 0.963171781

00:34:34.988 --> 00:34:36.880 Connecticut and Michigan if necessary,

NOTE Confidence: 0.963171781

00:34:36.880 --> 00:34:38.008 because these call centres

NOTE Confidence: 0.963171781

00:34:38.008 --> 00:34:39.418 the way it works is.

NOTE Confidence: 0.963171781

00:34:39.420 --> 00:34:41.220 The idea is that most of the calls

NOTE Confidence: 0.963171781

00:34:41.220 --> 00:34:42.780 are supposed to be handled locally,

NOTE Confidence: 0.963171781

00:34:42.780 --> 00:34:44.446 but if the all the local lines

NOTE Confidence: 0.963171781

00:34:44.446 --> 00:34:46.469 are tide up they will get bounced

NOTE Confidence: 0.963171781

00:34:46.469 --> 00:34:48.341 to another region and that region

NOTE Confidence: 0.912265072

00:34:48.401 --> 00:34:50.620 is going to have to have that

NOTE Confidence: 0.912265072

00:34:50.620 --> 00:34:52.061 interconnectedness to know what's

NOTE Confidence: 0.912265072

00:34:52.061 --> 00:34:54.466 available in the existing region.

NOTE Confidence: 0.912265072

00:34:54.470 --> 00:34:57.284 And so there's a lot going on

NOTE Confidence: 0.912265072

00:34:57.284 --> 00:34:58.490 around that interconnectedness.

NOTE Confidence: 0.912265072

00:34:58.490 --> 00:35:03.183 So that is the story of 988 and

NOTE Confidence: 0.912265072

00:35:03.183 --> 00:35:06.699 a background to what is coming.

NOTE Confidence: 0.912265072

00:35:06.699 --> 00:35:09.480 And now finally my last goal for you is

NOTE Confidence: 0.912265072

00:35:09.554 --> 00:35:11.684 to discuss the promises and challenges

NOTE Confidence: 0.912265072

00:35:11.684 --> 00:35:14.286 in a little bit more detail because

NOTE Confidence: 0.912265072

00:35:14.286 --> 00:35:16.869 I've touched on a few that obviously

NOTE Confidence: 0.912265072

00:35:16.870 --> 00:35:19.050 bring up some controversial issues,

NOTE Confidence: 0.912265072

00:35:19.050 --> 00:35:21.000 but I want to dive into

NOTE Confidence: 0.912265072

00:35:21.000 --> 00:35:22.780 them a little bit more.

NOTE Confidence: 0.912265072

00:35:22.780 --> 00:35:24.992 So first of all, realize that people

NOTE Confidence: 0.912265072

00:35:24.992 --> 00:35:26.640 are really excited about this.

NOTE Confidence: 0.912265072

00:35:26.640 --> 00:35:28.390 This was from our mental

NOTE Confidence: 0.912265072

00:35:28.390 --> 00:35:29.440 Health Commissioner survey.

NOTE Confidence: 0.912265072

00:35:29.440 --> 00:35:30.394 One commissioner said.

NOTE Confidence: 0.912265072

00:35:30.394 --> 00:35:32.302 We are very excited about the

NOTE Confidence: 0.912265072

00:35:32.302 --> 00:35:34.500 work of 988 and what it means for

NOTE Confidence: 0.912265072

00:35:34.500 --> 00:35:35.640 individuals experiencing a mental

NOTE Confidence: 0.912265072

00:35:35.689 --> 00:35:37.375 health crisis in the United States.

NOTE Confidence: 0.912265072

00:35:37.380 --> 00:35:40.061 We look forward to continue work to

NOTE Confidence: 0.912265072

00:35:40.061 --> 00:35:42.558 realize the vision for all Americans.

NOTE Confidence: 0.912265072

00:35:42.560 --> 00:35:44.438 It is a lofty, lofty test.

NOTE Confidence: 0.912265072

00:35:44.440 --> 00:35:46.655 And remember that mental health

NOTE Confidence: 0.912265072

00:35:46.655 --> 00:35:47.984 commissioners have traditionally

NOTE Confidence: 0.912265072

00:35:47.984 --> 00:35:50.139 been focused by design by statute,

NOTE Confidence: 0.912265072

00:35:50.140 --> 00:35:52.555 by funding on the seriously

NOTE Confidence: 0.912265072

00:35:52.555 --> 00:35:54.004 mentally ill population.

NOTE Confidence: 0.912265072

00:35:54.010 --> 00:35:56.240 While they remain the state

NOTE Confidence: 0.912265072

00:35:56.240 --> 00:35:58.470 authority on mental health matters,

NOTE Confidence: 0.912265072

00:35:58.470 --> 00:36:00.931 and so now when we talk about 988,

NOTE Confidence: 0.912265072

00:36:00.931 --> 00:36:03.108 we're not just talking about people with

NOTE Confidence: 0.912265072

00:36:03.108 --> 00:36:05.002 serious mental illness who are served

NOTE Confidence: 0.912265072

00:36:05.002 --> 00:36:06.832 in a community mental health system.

NOTE Confidence: 0.912265072

00:36:06.840 --> 00:36:09.150 We're talking about me and you,

NOTE Confidence: 0.912265072

00:36:09.150 --> 00:36:11.250 and anybody who calls the number

NOTE Confidence: 0.912265072

00:36:11.250 --> 00:36:13.495 who's in a behavioral health crisis

NOTE Confidence: 0.912265072

00:36:13.495 --> 00:36:15.829 and needs some kind of assistance.

NOTE Confidence: 0.912265072

00:36:15.830 --> 00:36:17.430 So the work is broad.

NOTE Confidence: 0.912265072

00:36:17.430 --> 00:36:18.030 It's exciting,

NOTE Confidence: 0.912265072

00:36:18.030 --> 00:36:21.090 but there is a lot of things to consider.

NOTE Confidence: 0.912265072

00:36:21.090 --> 00:36:23.250 For example, lot of discussion now,

NOTE Confidence: 0.912265072

00:36:23.250 --> 00:36:23.922 about least.

NOTE Confidence: 0.912265072

00:36:23.922 --> 00:36:25.602 Intrusive measures that when somebody

NOTE Confidence: 0.912265072

00:36:25.602 --> 00:36:28.028 calls for a behavioral health crisis,

NOTE Confidence: 0.912265072

00:36:28.030 --> 00:36:30.775 how do we meet their needs in a way

NOTE Confidence: 0.912265072

00:36:30.775 --> 00:36:33.147 that will not include invading,

NOTE Confidence: 0.912265072

00:36:33.150 --> 00:36:34.572 invading their persons,

NOTE Confidence: 0.912265072

00:36:34.572 --> 00:36:37.890 but also finding ways to save lives?

NOTE Confidence: 0.912265072

00:36:37.890 --> 00:36:39.786 If we need to save lives and that

NOTE Confidence: 0.912265072

00:36:39.786 --> 00:36:41.389 means that we have to look at

NOTE Confidence: 0.912265072

00:36:41.389 --> 00:36:43.170 what are our laws and authorities.

NOTE Confidence: 0.912265072

00:36:43.170 --> 00:36:44.766 Lots of discussion now I can

NOTE Confidence: 0.912265072

00:36:44.766 --> 00:36:45.830 tell you in Michigan,

NOTE Confidence: 0.912265072

00:36:45.830 --> 00:36:47.924 we're looking at our laws related

NOTE Confidence: 0.912265072

00:36:47.924 --> 00:36:49.695 to police pickups related to

NOTE Confidence: 0.912265072

00:36:49.695 --> 00:36:51.886 the work of people that are an

NOTE Confidence: 0.912265072

00:36:51.886 --> 00:36:53.170 assisted outpatient treatment.

NOTE Confidence: 0.912265072

00:36:53.170 --> 00:36:54.694 Trying to understand where

NOTE Confidence: 0.912265072

00:36:54.694 --> 00:36:55.837 psychiatric advance directives.

NOTE Confidence: 0.912265072

00:36:55.840 --> 00:36:56.864 Fit in and how?

NOTE Confidence: 0.912265072

00:36:56.864 --> 00:36:58.848 If a responder goes out to a

NOTE Confidence: 0.912265072

00:36:58.848 --> 00:37:01.122 scene and an individual has a

NOTE Confidence: 0.912265072

00:37:01.122 --> 00:37:02.259 psychiatric advance directive,

NOTE Confidence: 0.912265072

00:37:02.260 --> 00:37:03.820 how that might play out?

NOTE Confidence: 0.912265072

00:37:03.820 --> 00:37:06.040 There's also issues with EMTALA,

NOTE Confidence: 0.912265072

00:37:06.040 --> 00:37:08.080 which is the emergency medical

NOTE Confidence: 0.912265072

00:37:08.080 --> 00:37:09.712 treatment and Labor Act,

NOTE Confidence: 0.912265072

00:37:09.720 --> 00:37:12.498 which is really was really designed.

NOTE Confidence: 0.912265072

63

00:37:12.500 --> 00:37:15.188 It was sort of a quote anti dumping

NOTE Confidence: 0.912265072

00:37:15.188 --> 00:37:16.880 law which was designed to say

NOTE Confidence: 0.912265072

00:37:16.880 --> 00:37:19.032 that if if people were coming into

NOTE Confidence: 0.912265072

00:37:19.032 --> 00:37:20.887 emergency departments they had to

NOTE Confidence: 0.912265072

00:37:20.887 --> 00:37:23.093 be stabilized before they could be

NOTE Confidence: 0.912265072

00:37:23.093 --> 00:37:24.808 transferred and not just transferred

NOTE Confidence: 0.912265072

00:37:24.808 --> 00:37:26.406 because of inability to pay.

NOTE Confidence: 0.912265072

00:37:26.406 --> 00:37:29.316 And so how does EMTALA fit in with all

NOTE Confidence: 0.912265072

00:37:29.316 --> 00:37:31.864 of this new behavioral health crisis work?

NOTE Confidence: 0.912265072

00:37:31.870 --> 00:37:34.110 I think a lot of that remains to be seen,

NOTE Confidence: 0.912265072

00:37:34.110 --> 00:37:36.707 and then information sharing with both HIPAA,

NOTE Confidence: 0.912265072

00:37:36.710 --> 00:37:38.670 the mental health and

NOTE Confidence: 0.912265072

00:37:38.670 --> 00:37:39.650 medical confidentiality,

NOTE Confidence: 0.912265072

00:37:39.650 --> 00:37:40.476 confidentiality statute,

NOTE Confidence: 0.912265072

00:37:40.476 --> 00:37:43.367 and 42 CFR Part 2 which governs

NOTE Confidence: 0.912265072

00:37:43.367 --> 00:37:45.589 the confidentiality of people

NOTE Confidence: 0.912265072

00:37:45.589 --> 00:37:47.909 receiving substance use services,

NOTE Confidence: 0.912265072

00:37:47.910 --> 00:37:50.760 which is more restrictive than HIPAA.

NOTE Confidence: 0.903371225882353

00:37:50.760 --> 00:37:53.307 We have to be able to navigate that because

NOTE Confidence: 0.903371225882353

00:37:53.307 --> 00:37:56.249 if the individual comes into a crisis center.

NOTE Confidence: 0.903371225882353

00:37:56.250 --> 00:37:59.850 Let's say in in Middlebury,

NOTE Confidence: 0.903371225882353

00:37:59.850 --> 00:38:01.458 but they're getting methadone

NOTE Confidence: 0.903371225882353

00:38:01.458 --> 00:38:03.468 treatment in new New Haven.

NOTE Confidence: 0.903371225882353

00:38:03.470 --> 00:38:05.969 Will there be access to that information?

NOTE Confidence: 0.903371225882353

00:38:05.970 --> 00:38:08.030 And these are really important

NOTE Confidence: 0.903371225882353

00:38:08.030 --> 00:38:10.810 things for us to sort through.

NOTE Confidence: 0.903371225882353

00:38:10.810 --> 00:38:13.337 OK, you can't talk about crisis services

NOTE Confidence: 0.903371225882353

00:38:13.337 --> 00:38:15.680 without bringing up this topic of law

NOTE Confidence: 0.903371225882353

00:38:15.680 --> 00:38:18.150 enforcement in the in the crisis conundrum.

NOTE Confidence: 0.903371225882353

00:38:18.150 --> 00:38:19.422 And I will tell you that

NOTE Confidence: 0.903371225882353

00:38:19.422 --> 00:38:20.460 as controversial as it is,

NOTE Confidence: 0.903371225882353

00:38:20.460 --> 00:38:22.070 and as much as people begin with,

NOTE Confidence: 0.903371225882353

00:38:22.070 --> 00:38:23.020 defund police,

NOTE Confidence: 0.903371225882353

00:38:23.020 --> 00:38:26.345 people are moving more towards the center,

NOTE Confidence: 0.903371225882353

00:38:26.350 --> 00:38:27.715 but not entirely.

NOTE Confidence: 0.903371225882353

00:38:27.715 --> 00:38:29.535 There's definitely still advocates

NOTE Confidence: 0.903371225882353

00:38:29.535 --> 00:38:31.791 that want zero involvement of

NOTE Confidence: 0.903371225882353

00:38:31.791 --> 00:38:34.239 police in a mental health crisis.

NOTE Confidence: 0.903371225882353

00:38:34.240 --> 00:38:36.928 And then there's others that are

NOTE Confidence: 0.903371225882353

00:38:36.928 --> 00:38:40.070 trying to look at other avenues.

NOTE Confidence: 0.903371225882353

00:38:40.070 --> 00:38:41.366 And I'll talk a little bit

NOTE Confidence: 0.903371225882353

00:38:41.366 --> 00:38:42.230 about what other avenues.

NOTE Confidence: 0.903371225882353

00:38:42.230 --> 00:38:44.070 Is being developed I think,

NOTE Confidence: 0.903371225882353

00:38:44.070 --> 00:38:45.980 where where the policies are

NOTE Confidence: 0.903371225882353

00:38:45.980 --> 00:38:48.390 settling is trying to get the

NOTE Confidence: 0.903371225882353

00:38:48.390 --> 00:38:50.404 right response at the right time.

NOTE Confidence: 0.903371225882353

00:38:50.404 --> 00:38:52.726 I recently showed a video to my law

NOTE Confidence: 0.903371225882353

00:38:52.726 --> 00:38:54.752 students of a man with schizophrenia who

NOTE Confidence: 0.903371225882353

00:38:54.752 --> 00:38:57.349 is wielding a knife towards his mother.

NOTE Confidence: 0.903371225882353

00:38:57.350 --> 00:38:59.630 His mother was frightened and called

NOTE Confidence: 0.903371225882353

00:38:59.630 --> 00:39:01.444 police and the police came in and

NOTE Confidence: 0.903371225882353

00:39:01.444 --> 00:39:03.290 and were able to deescalate him.

NOTE Confidence: 0.903371225882353

00:39:03.290 --> 00:39:05.649 But in the video that was shown

NOTE Confidence: 0.903371225882353

00:39:05.649 --> 00:39:08.012 there was a gun drawn and the

NOTE Confidence: 0.903371225882353

00:39:08.012 --> 00:39:09.417 law students really reacted and

NOTE Confidence: 0.903371225882353

00:39:09.417 --> 00:39:10.989 didn't and and talked about.

NOTE Confidence: 0.903371225882353

00:39:10.990 --> 00:39:12.225 Why couldn't a social worker

NOTE Confidence: 0.903371225882353

00:39:12.225 --> 00:39:13.213 go to that scene?

NOTE Confidence: 0.903371225882353

00:39:13.220 --> 00:39:15.045 There's some other mental health

NOTE Confidence: 0.903371225882353

00:39:15.045 --> 00:39:17.200 professional to quiet the situation down.

NOTE Confidence: 0.903371225882353

00:39:17.200 --> 00:39:18.590 The problem was the knife,

NOTE Confidence: 0.903371225882353

00:39:18.590 --> 00:39:20.382 and I think when when we look at

NOTE Confidence: 0.903371225882353

00:39:20.382 --> 00:39:22.065 how we're going to fix some of

NOTE Confidence: 0.903371225882353

00:39:22.065 --> 00:39:23.917 the problems we want to get ahead

NOTE Confidence: 0.903371225882353

00:39:23.917 --> 00:39:25.777 of the time where somebody with

NOTE Confidence: 0.903371225882353

00:39:25.777 --> 00:39:27.276 schizophrenia is holding a knife.

NOTE Confidence: 0.903371225882353

00:39:27.276 --> 00:39:29.360 Of course, that's the best strategy,

NOTE Confidence: 0.903371225882353

00:39:29.360 --> 00:39:32.677 but we still are going to need responses

NOTE Confidence: 0.903371225882353

00:39:32.677 --> 00:39:35.147 for situations that might invoke

NOTE Confidence: 0.903371225882353

00:39:35.150 --> 00:39:36.866 more of a law enforcement response.

NOTE Confidence: 0.903371225882353

00:39:36.870 --> 00:39:38.734 And I'll talk a little bit about that.

NOTE Confidence: 0.903371225882353

00:39:38.740 --> 00:39:40.846 There was a paper that was written again by

NOTE Confidence: 0.903371225882353

00:39:40.846 --> 00:39:43.228 my colleague Doris Fuller called overlooked.

NOTE Confidence: 0.903371225882353

00:39:43.230 --> 00:39:44.499 In the undercounted,

NOTE Confidence: 0.903371225882353

00:39:44.499 --> 00:39:47.460 it's a really interesting and good paper

NOTE Confidence: 0.903371225882353

00:39:47.538 --> 00:39:49.970 talking about the disproportionate.

NOTE Confidence: 0.903371225882353

00:39:49.970 --> 00:39:54.063 Fatality death death by police for

NOTE Confidence: 0.903371225882353

00:39:54.063 --> 00:39:55.461 people with mental illness and so

NOTE Confidence: 0.903371225882353

00:39:55.461 --> 00:39:57.328 that was a really important paper.

NOTE Confidence: 0.903371225882353

00:39:57.330 --> 00:39:59.670 So of course we've talked about,

NOTE Confidence: 0.903371225882353

00:39:59.670 --> 00:40:00.714 you know it.

NOTE Confidence: 0.903371225882353

00:40:00.714 --> 00:40:02.106 You in the public,

NOTE Confidence: 0.903371225882353

00:40:02.110 --> 00:40:03.970 you know Black Lives Matter,

NOTE Confidence: 0.903371225882353

00:40:03.970 --> 00:40:05.840 but the intersectionality of mental

NOTE Confidence: 0.903371225882353

00:40:05.840 --> 00:40:08.494 illness and race and all of these

NOTE Confidence: 0.903371225882353

00:40:08.494 --> 00:40:10.299 other factors really becomes an

NOTE Confidence: 0.903371225882353

00:40:10.299 --> 00:40:12.510 important part of the conversation.

NOTE Confidence: 0.903371225882353

00:40:12.510 --> 00:40:14.646 At the same time,

NOTE Confidence: 0.903371225882353

00:40:14.646 --> 00:40:17.316 there are States and it's

NOTE Confidence: 0.903371225882353

00:40:17.320 --> 00:40:19.048 seeing it now in media reports.

NOTE Confidence: 0.903371225882353

00:40:19.050 --> 00:40:21.154 And I've personally seen it in a case.

NOTE Confidence: 0.903371225882353

00:40:21.160 --> 00:40:22.040 In Michigan,

NOTE Confidence: 0.903371225882353

00:40:22.040 --> 00:40:25.120 where the the effort to keep law

NOTE Confidence: 0.903371225882353

00:40:25.120 --> 00:40:27.797 enforcement away from behavioral health

NOTE Confidence: 0.903371225882353

00:40:27.797 --> 00:40:31.037 crisis may backfire in certain situations,

NOTE Confidence: 0.903371225882353

00:40:31.040 --> 00:40:34.152 and in some cases we've seen law enforcement

NOTE Confidence: 0.903371225882353

00:40:34.152 --> 00:40:35.790 refusing behavioral health calls.

NOTE Confidence: 0.903371225882353

00:40:35.790 --> 00:40:36.680 In fact,

NOTE Confidence: 0.903371225882353

00:40:36.680 --> 00:40:39.350 I testified in a federal court.

NOTE Confidence: 0.903371225882353

00:40:39.350 --> 00:40:40.738 In a conversation unrelated

NOTE Confidence: 0.903371225882353

00:40:40.738 --> 00:40:41.779 to law enforcement,

NOTE Confidence: 0.903371225882353

00:40:41.780 --> 00:40:43.496 but the judge was asking me

NOTE Confidence: 0.903371225882353

00:40:43.496 --> 00:40:45.240 questions about what are we gonna

NOTE Confidence: 0.903371225882353

00:40:45.240 --> 00:40:46.860 do about the fact in Washington

NOTE Confidence: 0.903371225882353

00:40:46.860 --> 00:40:48.940 that the police this was in the

NOTE Confidence: 0.903371225882353

00:40:48.940 --> 00:40:50.425 papers that the law enforcement

NOTE Confidence: 0.89136866

00:40:50.430 --> 00:40:52.954 were refusing behavioral health

NOTE Confidence: 0.89136866

00:40:52.954 --> 00:40:56.655 calls and so we have seen I've seen

NOTE Confidence: 0.89136866

00:40:56.655 --> 00:40:58.460 in other jurisdictions where the

NOTE Confidence: 0.89136866

00:40:58.530 --> 00:41:00.576 mental Health Center has called for

NOTE Confidence: 0.89136866

00:41:00.576 --> 00:41:02.787 help and the law enforcement because

NOTE Confidence: 0.89136866

00:41:02.787 --> 00:41:05.496 of fear of litigation and not not

NOTE Confidence: 0.89136866

00:41:05.496 --> 00:41:07.520 fully having clarity on their roles.

NOTE Confidence: 0.89136866

00:41:07.520 --> 00:41:09.878 At this point we're concerned about.

NOTE Confidence: 0.89136866

00:41:09.880 --> 00:41:11.425 Intervening and then you have

NOTE Confidence: 0.89136866

00:41:11.425 --> 00:41:13.408 the risk of people with mental

NOTE Confidence: 0.89136866

00:41:13.408 --> 00:41:15.258 illness being left to languish.

NOTE Confidence: 0.89136866

00:41:15.260 --> 00:41:17.186 So we really have to get

NOTE Confidence: 0.89136866

00:41:17.186 --> 00:41:18.900 to the right balance here.

NOTE Confidence: 0.89136866

00:41:18.900 --> 00:41:21.340 I worked on these issues with my colleague,

NOTE Confidence: 0.89136866

00:41:21.340 --> 00:41:22.156 Matthew Edwards,

NOTE Confidence: 0.89136866

00:41:22.156 --> 00:41:24.604 who's a historian and specializes in

NOTE Confidence: 0.89136866

00:41:24.604 --> 00:41:27.357 a lot of areas of racial justice.

NOTE Confidence: 0.89136866

00:41:27.360 --> 00:41:29.481 And we wrote this paper called Law

NOTE Confidence: 0.89136866

00:41:29.481 --> 00:41:30.940 Enforcement in crisis services.

NOTE Confidence: 0.89136866

00:41:30.940 --> 00:41:32.992 Past lessons for new partnerships and

NOTE Confidence: 0.89136866

00:41:32.992 --> 00:41:35.225 the future of 988 and what we talked

NOTE Confidence: 0.89136866

00:41:35.225 --> 00:41:37.249 about was the importance of law enforcement,

NOTE Confidence: 0.89136866

00:41:37.250 --> 00:41:38.759 emergency medical services,

NOTE Confidence: 0.89136866

00:41:38.759 --> 00:41:40.268 and behavioral health.

NOTE Confidence: 0.89136866

00:41:40.270 --> 00:41:42.982 Partnering and coordinating as we go

NOTE Confidence: 0.89136866

00:41:42.982 --> 00:41:45.270 forward and recognizing that there

NOTE Confidence: 0.89136866

00:41:45.270 --> 00:41:48.084 is a long and complex history of

NOTE Confidence: 0.89136866

00:41:48.084 --> 00:41:50.170 collaboration to help individuals get

NOTE Confidence: 0.89136866

00:41:50.170 --> 00:41:52.690 into treatment and keep communities safe

NOTE Confidence: 0.89136866

00:41:52.763 --> 00:41:55.387 and we need to learn from those past

NOTE Confidence: 0.89136866

00:41:55.387 --> 00:41:57.890 lessons about how to drive future models.

NOTE Confidence: 0.89136866

00:41:57.890 --> 00:42:00.354 And so he he Doctor Edwards is

NOTE Confidence: 0.89136866

00:42:00.354 --> 00:42:02.434 a specialist again in in history

NOTE Confidence: 0.89136866

00:42:02.434 --> 00:42:04.646 and one of his areas of focus.

NOTE Confidence: 0.89136866

00:42:04.650 --> 00:42:07.025 He's written extensively about the

NOTE Confidence: 0.89136866

00:42:07.025 --> 00:42:08.925 Freedom House ambulance service,

NOTE Confidence: 0.89136866

00:42:08.930 --> 00:42:10.190 and I've learned a lot from him.

NOTE Confidence: 0.89136866

00:42:10.190 --> 00:42:13.535 It's a fascinating account of the 1960s

NOTE Confidence: 0.89136866

00:42:13.535 --> 00:42:16.650 to 70s community based idea of it.

NOTE Confidence: 0.89136866

00:42:16.650 --> 00:42:19.891 There was a socio medical program that

NOTE Confidence: 0.89136866

00:42:19.891 --> 00:42:22.343 aspired to encourage black enterprise

NOTE Confidence: 0.89136866

00:42:22.343 --> 00:42:25.283 as a black run paramedic service.

NOTE Confidence: 0.89136866

00:42:25.290 --> 00:42:27.817 And frankly, it's set national standards in.

NOTE Confidence: 0.89136866

00:42:27.820 --> 00:42:29.630 EMS training and delivery for

NOTE Confidence: 0.89136866

00:42:29.630 --> 00:42:31.887 meeting the needs of people in

NOTE Confidence: 0.89136866

00:42:31.887 --> 00:42:33.792 their own communities by people

NOTE Confidence: 0.89136866

00:42:33.792 --> 00:42:35.316 of their own communities,

NOTE Confidence: 0.89136866

00:42:35.320 --> 00:42:38.068 and it supplanted what was otherwise

NOTE Confidence: 0.89136866

00:42:38.068 --> 00:42:39.900 happening with white police,

NOTE Confidence: 0.89136866

73

00:42:39.900 --> 00:42:41.436 firefighters and morticians.

NOTE Confidence: 0.89136866

00:42:41.436 --> 00:42:42.460 And again,

NOTE Confidence: 0.89136866

00:42:42.460 --> 00:42:44.836 it's set national standards in emergency

NOTE Confidence: 0.89136866

00:42:44.836 --> 00:42:47.111 medical services and became a model

NOTE Confidence: 0.89136866

00:42:47.111 --> 00:42:48.995 for many public health systems and

NOTE Confidence: 0.89136866

00:42:48.995 --> 00:42:51.018 it improves social and professional

NOTE Confidence: 0.89136866

00:42:51.018 --> 00:42:53.233 outcomes for paramedics while providing

NOTE Confidence: 0.89136866

00:42:53.233 --> 00:42:55.395 high quality service and care.

NOTE Confidence: 0.89136866

00:42:55.395 --> 00:42:57.945 It became highly visible through members

NOTE Confidence: 0.89136866

00:42:57.945 --> 00:43:00.602 of mark to members of marginalized

NOTE Confidence: 0.89136866

00:43:00.602 --> 00:43:03.600 populations in in positions of leadership,

NOTE Confidence: 0.89136866

00:43:03.600 --> 00:43:05.357 and so it was a real hallmark

NOTE Confidence: 0.89136866

00:43:05.357 --> 00:43:07.858 and a way to think about how to

NOTE Confidence: 0.89136866

00:43:07.858 --> 00:43:09.533 meet the needs of communities.

NOTE Confidence: 0.89136866

00:43:09.540 --> 00:43:10.294 Unfortunately,

NOTE Confidence: 0.89136866

00:43:10.294 --> 00:43:14.818 overtime there was a complex factors

74

NOTE Confidence: 0.89136866

00:43:14.820 --> 00:43:17.608 that sort of included looking

NOTE Confidence: 0.89136866

00:43:17.608 --> 00:43:19.396 at things kind of more uniformly

NOTE Confidence: 0.89136866

00:43:19.396 --> 00:43:20.999 and without an equity lens,

NOTE Confidence: 0.89136866

00:43:21.000 --> 00:43:23.165 which led to racial neutralizing

NOTE Confidence: 0.89136866

00:43:23.165 --> 00:43:24.897 standardization and then expansion

NOTE Confidence: 0.89136866

00:43:24.897 --> 00:43:27.133 of super ambulance services and

NOTE Confidence: 0.89136866

00:43:27.133 --> 00:43:29.731 monetization that led to its replacement,

NOTE Confidence: 0.89136866

00:43:29.740 --> 00:43:31.833 and therefore I think there are some

NOTE Confidence: 0.89136866

00:43:31.833 --> 00:43:33.519 really important lessons to learn about.

NOTE Confidence: 0.89136866

00:43:33.520 --> 00:43:35.590 How do we build proper modern

NOTE Confidence: 0.89136866

00:43:35.590 --> 00:43:37.363 standards but still pay attention

NOTE Confidence: 0.89136866

00:43:37.363 --> 00:43:39.963 to how to meet the needs of people?

NOTE Confidence: 0.89136866

00:43:39.970 --> 00:43:42.604 An out of hospital context and

NOTE Confidence: 0.89136866

00:43:42.604 --> 00:43:45.300 in that mobile crisis interface.

NOTE Confidence: 0.89136866

00:43:45.300 --> 00:43:47.220 And so we've been focusing a lot in

NOTE Confidence: 0.89136866

00:43:47.220 --> 00:43:49.208 some of the work we've been doing.

NOTE Confidence: 0.89136866

00:43:49.210 --> 00:43:50.714 Doctor Edwards, and I.

NOTE Confidence: 0.89136866

00:43:50.714 --> 00:43:52.594 I'm looking at these different

NOTE Confidence: 0.89136866

00:43:52.594 --> 00:43:54.327 populations that might have neat

NOTE Confidence: 0.89136866

00:43:54.327 --> 00:43:56.271 that will have different and unique

NOTE Confidence: 0.89136866

00:43:56.331 --> 00:43:58.460 needs for these systems to meet,

NOTE Confidence: 0.89136866

00:43:58.460 --> 00:44:00.670 including people of different race

NOTE Confidence: 0.89136866

00:44:00.670 --> 00:44:02.392 and ethnicities, immigrant needs,

NOTE Confidence: 0.89136866

00:44:02.392 --> 00:44:03.640 non English speakers,

NOTE Confidence: 0.858116954285714

00:44:03.640 --> 00:44:05.968 the LGBTQ plus community,

NOTE Confidence: 0.858116954285714

00:44:05.968 --> 00:44:08.590 children and adolescents, older adults,

NOTE Confidence: 0.858116954285714

00:44:08.590 --> 00:44:10.330 persons with intellectual and

NOTE Confidence: 0.858116954285714

00:44:10.330 --> 00:44:11.200 developmental disabilities,

NOTE Confidence: 0.858116954285714

00:44:11.200 --> 00:44:13.774 and even those with medical complexities

NOTE Confidence: 0.858116954285714

00:44:13.774 --> 00:44:16.378 or intersectionality of all of the above.

NOTE Confidence: 0.858116954285714

00:44:16.380 --> 00:44:18.564 And so it's a tall order to

NOTE Confidence: 0.858116954285714

00:44:18.564 --> 00:44:19.900 have crisis services meet.

NOTE Confidence: 0.858116954285714

00:44:19.900 --> 00:44:22.540 The needs of these diverse populations.

NOTE Confidence: 0.858116954285714

00:44:22.540 --> 00:44:25.375 But some of the things we can learn is,

NOTE Confidence: 0.858116954285714

00:44:25.380 --> 00:44:27.816 you know, thinking through prior police

NOTE Confidence: 0.858116954285714

00:44:27.816 --> 00:44:30.432 strategies that might have been overly

NOTE Confidence: 0.858116954285714

00:44:30.432 --> 00:44:32.280 zealous in preventive approaches,

NOTE Confidence: 0.858116954285714

00:44:32.280 --> 00:44:34.751 that in fact led to the over

NOTE Confidence: 0.858116954285714

00:44:34.751 --> 00:44:36.425 incarceration of black populations

NOTE Confidence: 0.858116954285714

00:44:36.425 --> 00:44:39.135 as well as underwhelming responses,

NOTE Confidence: 0.858116954285714

00:44:39.140 --> 00:44:41.100 leaving communities with high social

NOTE Confidence: 0.858116954285714

00:44:41.100 --> 00:44:43.340 determinants to struggle on their own.

NOTE Confidence: 0.858116954285714

00:44:43.340 --> 00:44:43.894 And again,

NOTE Confidence: 0.858116954285714

00:44:43.894 --> 00:44:45.556 looking at the intersectionality as we

NOTE Confidence: 0.858116954285714

00:44:45.556 --> 00:44:47.430 think about behavioral health responses.

NOTE Confidence: 0.858116954285714

00:44:47.430 --> 00:44:49.982 Of mental illness and race and the role

NOTE Confidence: 0.858116954285714

00:44:49.982 --> 00:44:51.560 of intergenerational trauma and cycles

NOTE Confidence: 0.858116954285714

00:44:51.560 --> 00:44:53.611 of violence and poverty and what that

NOTE Confidence: 0.858116954285714

00:44:53.665 --> 00:44:56.005 is going to mean when people come out to do.

NOTE Confidence: 0.858116954285714

00:44:56.010 --> 00:44:58.138 These mobile responses and so we have

NOTE Confidence: 0.858116954285714

00:44:58.138 --> 00:45:00.488 to build this into the mental health.

NOTE Confidence: 0.858116954285714

00:45:00.490 --> 00:45:01.963 Behavioral health crisis

NOTE Confidence: 0.858116954285714

00:45:01.963 --> 00:45:03.927 response of the future.

NOTE Confidence: 0.858116954285714

00:45:03.930 --> 00:45:06.138 So lots of work going on about out

NOTE Confidence: 0.858116954285714

00:45:06.138 --> 00:45:07.953 of hospital which is really the

NOTE Confidence: 0.858116954285714

00:45:07.953 --> 00:45:10.063 medical term used for when you go

NOTE Confidence: 0.858116954285714

00:45:10.063 --> 00:45:12.031 out and you do CPR in the street

NOTE Confidence: 0.858116954285714

00:45:12.031 --> 00:45:13.908 we're now seeing paramedics being

NOTE Confidence: 0.858116954285714

00:45:13.908 --> 00:45:15.943 able to induce buprenorphine for

NOTE Confidence: 0.858116954285714

00:45:15.943 --> 00:45:17.938 people with opioid use disorder.

NOTE Confidence: 0.858116954285714

00:45:17.940 --> 00:45:20.676 Out in the communities I'm giving,

NOTE Confidence: 0.858116954285714

00:45:20.680 --> 00:45:22.634 you know naloxone,

NOTE Confidence: 0.858116954285714

00:45:22.634 --> 00:45:24.504 but even inducing coupon orpheon

NOTE Confidence: 0.858116954285714

00:45:24.504 --> 00:45:27.359 could be an out of hospital approach

NOTE Confidence: 0.858116954285714

00:45:27.360 --> 00:45:29.025 where where people could get

NOTE Confidence: 0.858116954285714

00:45:29.025 --> 00:45:30.690 medicated and you could envision

NOTE Confidence: 0.858116954285714

00:45:30.749 --> 00:45:32.279 a future where somebody who,

NOTE Confidence: 0.858116954285714

00:45:32.280 --> 00:45:35.136 let's say is off their medication,

NOTE Confidence: 0.858116954285714

00:45:35.140 --> 00:45:37.450 is having a psychotic break where

NOTE Confidence: 0.858116954285714

00:45:37.450 --> 00:45:39.560 the hospital responders the medical.

NOTE Confidence: 0.858116954285714

00:45:39.560 --> 00:45:41.320 The crisis responders might be

NOTE Confidence: 0.858116954285714

00:45:41.320 --> 00:45:43.435 able to engage that individual in

NOTE Confidence: 0.858116954285714

00:45:43.435 --> 00:45:45.199 a dialogue and even engage them

NOTE Confidence: 0.858116954285714

00:45:45.199 --> 00:45:46.780 in initiation of treatments.

NOTE Confidence: 0.858116954285714

00:45:46.780 --> 00:45:48.769 And So what can we learn and that requires?

NOTE Confidence: 0.858116954285714

00:45:48.770 --> 00:45:50.730 Again, a lot of partnership,

NOTE Confidence: 0.858116954285714

00:45:50.730 --> 00:45:52.752 so people are really looking at

NOTE Confidence: 0.858116954285714

00:45:52.752 --> 00:45:54.100 blended and innovative models.

NOTE Confidence: 0.858116954285714

00:45:54.100 --> 00:45:55.882 More and more,

NOTE Confidence: 0.858116954285714

00:45:55.882 --> 00:45:58.258 including emergency medical services,

NOTE Confidence: 0.858116954285714

00:45:58.260 --> 00:46:00.288 mental health services as well as

NOTE Confidence: 0.858116954285714

00:46:00.288 --> 00:46:02.352 law enforcement so that the right

NOTE Confidence: 0.858116954285714

00:46:02.352 --> 00:46:04.308 responder comes at the right time.

NOTE Confidence: 0.858116954285714

00:46:04.310 --> 00:46:07.598 Now is law enforcement really necessary?

NOTE Confidence: 0.858116954285714

00:46:07.600 --> 00:46:09.777 I think there will always be situations

NOTE Confidence: 0.858116954285714

00:46:09.777 --> 00:46:12.934 that are high risk weapons suicide by COP,

NOTE Confidence: 0.858116954285714

00:46:12.934 --> 00:46:14.858 otherwise known as victim

NOTE Confidence: 0.858116954285714

00:46:14.858 --> 00:46:15.820 precipitated homicide.

NOTE Confidence: 0.858116954285714

00:46:15.820 --> 00:46:17.569 Law enforcement assisted

NOTE Confidence: 0.858116954285714

00:46:17.569 --> 00:46:19.318 suicide barricade situations.

NOTE Confidence: 0.858116954285714

00:46:19.320 --> 00:46:20.650 In hostage situations and I'm

NOTE Confidence: 0.858116954285714

00:46:20.650 --> 00:46:22.673 just going to tell you from my

NOTE Confidence: 0.858116954285714

00:46:22.673 --> 00:46:23.937 own very personal experience,

NOTE Confidence: 0.858116954285714

00:46:23.940 --> 00:46:27.924 this was a standoff not far from my

NOTE Confidence: 0.858116954285714

00:46:27.924 --> 00:46:30.960 own home and where I was called.

NOTE Confidence: 0.858116954285714

00:46:30.960 --> 00:46:33.216 I work a lot with our local sheriff

NOTE Confidence: 0.858116954285714

00:46:33.216 --> 00:46:35.833 and I was called to be a subject

NOTE Confidence: 0.858116954285714

00:46:35.833 --> 00:46:38.190 matter expert in vivo in this 36

NOTE Confidence: 0.858116954285714

00:46:38.190 --> 00:46:40.116 hour standoff where a young man

NOTE Confidence: 0.858116954285714

00:46:40.120 --> 00:46:42.260 with presumable mental illness and

NOTE Confidence: 0.858116954285714

00:46:42.260 --> 00:46:44.400 substance use disorder had held

NOTE Confidence: 0.858116954285714

00:46:44.472 --> 00:46:46.677 his parents hostage with firearms.

NOTE Confidence: 0.858116954285714

00:46:46.680 --> 00:46:48.717 Luckily the parents were able to leave.

NOTE Confidence: 0.858116954285714

00:46:48.720 --> 00:46:50.544 There was a SWAT team that had brought

NOTE Confidence: 0.858116954285714

00:46:50.544 --> 00:46:52.310 in community mental health case managers.

NOTE Confidence: 0.858116954285714

00:46:52.310 --> 00:46:54.530 On their team that we're working,

NOTE Confidence: 0.858116954285714

00:46:54.530 --> 00:46:56.606 and together they were able to

NOTE Confidence: 0.858116954285714

00:46:56.606 --> 00:46:58.530 gather information from the parents.

NOTE Confidence: 0.858116954285714

00:46:58.530 --> 00:47:01.267 Learn more about the this man's history,

NOTE Confidence: 0.858116954285714

00:47:01.270 --> 00:47:04.310 bring data to the table,

NOTE Confidence: 0.858116954285714

00:47:04.310 --> 00:47:06.434 calm the response if you ask me what my

NOTE Confidence: 0.858116954285714

00:47:06.434 --> 00:47:08.930 job was when we did the after action review,

NOTE Confidence: 0.968244296

00:47:08.930 --> 00:47:10.170 my job was to say,

NOTE Confidence: 0.968244296

00:47:10.170 --> 00:47:12.046 why do you have to act now?

NOTE Confidence: 0.968244296

00:47:12.050 --> 00:47:15.230 Let's wait it out and overtime,

NOTE Confidence: 0.968244296

00:47:15.230 --> 00:47:17.650 36 hours later I was not there for 36 hours.

NOTE Confidence: 0.968244296

00:47:17.650 --> 00:47:20.930 But over 36 hours they were able to

NOTE Confidence: 0.968244296

00:47:20.930 --> 00:47:23.860 successfully have this man self surrender.

NOTE Confidence: 0.968244296

00:47:23.860 --> 00:47:25.152 No one was injured.

NOTE Confidence: 0.968244296

00:47:25.152 --> 00:47:27.660 It was an unbelievable thing to witness,

NOTE Confidence: 0.968244296

00:47:27.660 --> 00:47:30.135 but I would say these are the kinds of

NOTE Confidence: 0.968244296

00:47:30.135 --> 00:47:31.910 situations where a mobile mental health

NOTE Confidence: 0.968244296

00:47:31.910 --> 00:47:34.190 crisis is not going to be sufficient.

NOTE Confidence: 0.968244296

00:47:34.190 --> 00:47:36.926 And so we have to bring these lessons

NOTE Confidence: 0.968244296

00:47:36.926 --> 00:47:39.048 forward and involve ourselves and

NOTE Confidence: 0.968244296

00:47:39.048 --> 00:47:41.318 think about how trauma informed

NOTE Confidence: 0.968244296

00:47:41.318 --> 00:47:45.479 practice is really building training.

NOTE Confidence: 0.968244296

00:47:45.480 --> 00:47:47.160 Really, building training of the

NOTE Confidence: 0.968244296

00:47:47.160 --> 00:47:48.840 workforce to think about these

NOTE Confidence: 0.968244296

00:47:48.903 --> 00:47:50.399 complex issues engage peers,

NOTE Confidence: 0.968244296

00:47:50.400 --> 00:47:53.298 and have partners at the ready and on call,

NOTE Confidence: 0.968244296

00:47:53.300 --> 00:47:55.226 such as law enforcement when it

NOTE Confidence: 0.968244296

00:47:55.226 --> 00:47:57.220 gets beyond what people can handle.

NOTE Confidence: 0.968244296

00:47:57.220 --> 00:47:59.244 Now, let me turn just quickly to the

NOTE Confidence: 0.968244296

00:47:59.244 --> 00:48:00.759 national Suicide Prevention Lifeline.

NOTE Confidence: 0.968244296

00:48:00.760 --> 00:48:02.900 'cause that's where 988 starts.

NOTE Confidence: 0.968244296

00:48:02.900 --> 00:48:06.226 And it started in 2001 and it eventually

NOTE Confidence: 0.968244296

00:48:06.226 --> 00:48:10.399 became titled the End and SPL in 2005.

NOTE Confidence: 0.968244296

00:48:10.399 --> 00:48:13.094 It has a central switchboard

NOTE Confidence: 0.968244296

00:48:13.094 --> 00:48:16.010 connecting callers and crisis centers.

NOTE Confidence: 0.968244296

00:48:16.010 --> 00:48:18.716 In 2013 they added crisis chat

NOTE Confidence: 0.968244296

00:48:18.716 --> 00:48:21.477 services and in 2021 crisis tech

NOTE Confidence: 0.968244296

00:48:21.477 --> 00:48:24.291 services and they have received many

NOTE Confidence: 0.968244296

00:48:24.291 --> 00:48:26.950 many calls since the inception.

NOTE Confidence: 0.968244296

00:48:26.950 --> 00:48:28.390 There's also something called

NOTE Confidence: 0.968244296

00:48:28.390 --> 00:48:29.470 the disaster distress.

NOTE Confidence: 0.968244296

00:48:29.470 --> 00:48:31.340 Help blind which really expanded

NOTE Confidence: 0.968244296

00:48:31.340 --> 00:48:33.210 in the wake of kovid.

NOTE Confidence: 0.968244296

00:48:33.210 --> 00:48:35.513 And so here's some data that just

NOTE Confidence: 0.968244296

00:48:35.513 --> 00:48:38.458 looks at calls from 2020 and you can

NOTE Confidence: 0.968244296

00:48:38.458 --> 00:48:41.316 see that NSPL has received over 1.8

NOTE Confidence: 0.968244296

00:48:41.316 --> 00:48:43.546 million calls around the country,

NOTE Confidence: 0.968244296

00:48:43.550 --> 00:48:45.671 so there's clearly a need and the

NOTE Confidence: 0.968244296

00:48:45.671 --> 00:48:47.969 thought is that because the number is

NOTE Confidence: 0.968244296

00:48:47.969 --> 00:48:50.338 hard to remember when 988 rolls out,

00:48:50.338 --> 00:48:52.068 we'll probably be seeing many,

00:48:52.070 --> 00:48:54.698 many more calls.

00:48:54.700 --> 00:48:56.500 The data from Madeline Gould,

00:48:56.500 --> 00:49:00.100 out of Columbia and her colleagues

00:49:00.100 --> 00:49:02.440 are really compelling to show that

00:49:02.440 --> 00:49:04.801 suicidal crisis callers were able to

00:49:04.801 --> 00:49:07.356 have significant reductions in intent to die,

00:49:07.360 --> 00:49:08.888 hopelessness and psychological pain

00:49:08.888 --> 00:49:11.180 during the context of the crisis.

00:49:11.180 --> 00:49:13.476 Call that the callers and in crisis

00:49:13.476 --> 00:49:15.370 collaborate with the call center

00:49:15.370 --> 00:49:16.220 on interventions.

00:49:16.220 --> 00:49:17.300 Most of the time,

00:49:17.300 --> 00:49:19.564 so it does not require kind of a

00:49:19.564 --> 00:49:21.316 forced intervention to save a life

00:49:21.320 --> 00:49:22.950 and that emergency services are

NOTE Confidence: 0.968244296

00:49:22.950 --> 00:49:25.210 deployed in about half of the calls.

NOTE Confidence: 0.968244296

00:49:25.210 --> 00:49:27.058 And most of them can be dealt

NOTE Confidence: 0.968244296

00:49:27.058 --> 00:49:29.272 with just by talking and users of

NOTE Confidence: 0.968244296

00:49:29.272 --> 00:49:31.306 crisis services that are that are

NOTE Confidence: 0.968244296

00:49:31.376 --> 00:49:33.386 using chat services are younger,

NOTE Confidence: 0.968244296

00:49:33.390 --> 00:49:35.774 showing us that we need to have different

NOTE Confidence: 0.968244296

00:49:35.774 --> 00:49:37.600 modalities for different populations.

NOTE Confidence: 0.968244296

00:49:37.600 --> 00:49:39.454 And now there's a lot of work going on.

NOTE Confidence: 0.968244296

00:49:39.460 --> 00:49:42.200 Looking at the 911988 interface,

NOTE Confidence: 0.968244296

00:49:42.200 --> 00:49:44.660 my colleagues at Pew Charitable Trust,

NOTE Confidence: 0.968244296

00:49:44.660 --> 00:49:47.318 Tracy Velazquez and others put out

NOTE Confidence: 0.968244296

00:49:47.318 --> 00:49:50.700 a press release and of a study that

NOTE Confidence: 0.968244296

00:49:50.700 --> 00:49:53.177 they had conducted of 233 call centers

NOTE Confidence: 0.968244296

00:49:53.177 --> 00:49:55.410 around the United States in 27 States

NOTE Confidence: 0.968244296

00:49:55.478 --> 00:49:57.428 and they identified few responding

NOTE Confidence: 0.968244296

00:49:57.428 --> 00:49:59.378 calls centers having staff with

NOTE Confidence: 0.968244296

00:49:59.446 --> 00:50:01.458 behavioral health crisis training,

NOTE Confidence: 0.968244296

00:50:01.460 --> 00:50:03.420 having limited options for

NOTE Confidence: 0.968244296

00:50:03.420 --> 00:50:04.400 specialized response,

NOTE Confidence: 0.968244296

00:50:04.400 --> 00:50:06.297 and need for mental health and substance

NOTE Confidence: 0.968244296

00:50:06.297 --> 00:50:08.725 use to sort of resources to get to people.

NOTE Confidence: 0.968244296

00:50:08.730 --> 00:50:10.954 And also in need for improved data to

NOTE Confidence: 0.968244296

00:50:10.954 --> 00:50:13.414 understand how many of the 911 calls

NOTE Confidence: 0.968244296

00:50:13.414 --> 00:50:16.549 are really behavioral health crisis.

NOTE Confidence: 0.968244296

00:50:16.550 --> 00:50:19.268 So that is a lot of information to cover.

NOTE Confidence: 0.958790647777778

00:50:19.270 --> 00:50:21.736 There is still much more work to be done.

NOTE Confidence: 0.958790647777778

00:50:21.740 --> 00:50:23.749 As I said, we're we're sort of

NOTE Confidence: 0.958790647777778

00:50:23.749 --> 00:50:25.647 building the bridge as we walk on it.

NOTE Confidence: 0.958790647777778

00:50:25.650 --> 00:50:27.238 Lots of complex questions,

NOTE Confidence: 0.958790647777778

00:50:27.238 --> 00:50:30.461 and so I would just summarize and say

NOTE Confidence: 0.958790647777778

00:50:30.461 --> 00:50:32.376 that crisis services are absolutely

NOTE Confidence: 0.958790647777778

00:50:32.376 --> 00:50:35.733 in a state of change and it is a key

NOTE Confidence: 0.958790647777778

00:50:35.733 --> 00:50:38.230 component of this of this idea that

NOTE Confidence: 0.958790647777778

00:50:38.230 --> 00:50:40.600 building state hospitals is not the

NOTE Confidence: 0.958790647777778

00:50:40.680 --> 00:50:43.739 direction that society will be moving in.

NOTE Confidence: 0.958790647777778

00:50:43.740 --> 00:50:45.246 There are too many reasons why

NOTE Confidence: 0.958790647777778

00:50:45.246 --> 00:50:46.720 that will not work anymore.

NOTE Confidence: 0.958790647777778

00:50:46.720 --> 00:50:49.018 And and should not work anymore.

NOTE Confidence: 0.958790647777778

00:50:49.020 --> 00:50:51.564 But we need to have a robust continuum

NOTE Confidence: 0.958790647777778

00:50:51.564 --> 00:50:54.511 of care and an array of services for

NOTE Confidence: 0.958790647777778

00:50:54.511 --> 00:50:56.840 people with mental health conditions,

NOTE Confidence: 0.958790647777778

00:50:56.840 --> 00:50:58.718 just like we do for people

NOTE Confidence: 0.958790647777778

00:50:58.718 --> 00:50:59.657 with medical conditions.

NOTE Confidence: 0.958790647777778

00:50:59.660 --> 00:51:01.610 And perhaps the beginning of

NOTE Confidence: 0.958790647777778

00:51:01.610 --> 00:51:03.560 that road is crisis services.

NOTE Confidence: 0.958790647777778

00:51:03.560 --> 00:51:05.534 I would argue that we'll be going

NOTE Confidence: 0.958790647777778

00:51:05.534 --> 00:51:07.160 back to intercept negative one,

NOTE Confidence: 0.958790647777778

00:51:07.160 --> 00:51:08.288 which is basic.

NOTE Confidence: 0.958790647777778

00:51:08.288 --> 00:51:10.168 Your basic mental health services

NOTE Confidence: 0.958790647777778

00:51:10.168 --> 00:51:11.879 and prevention strategies so we

NOTE Confidence: 0.958790647777778

00:51:11.879 --> 00:51:13.972 can avoid crisis in the 1st place.

NOTE Confidence: 0.958790647777778

00:51:13.980 --> 00:51:16.116 And and I'm not alone in thinking that,

NOTE Confidence: 0.958790647777778

00:51:16.120 --> 00:51:17.905 and so we're really building out this.

NOTE Confidence: 0.958790647777778

00:51:17.910 --> 00:51:19.690 Crisis service as a model,

NOTE Confidence: 0.958790647777778

00:51:19.690 --> 00:51:22.238 but it's expanding the scope of really

NOTE Confidence: 0.958790647777778

00:51:22.238 --> 00:51:24.097 trying to potentially rebuild the

NOTE Confidence: 0.958790647777778

00:51:24.097 --> 00:51:26.209 Community mental health system in the

NOTE Confidence: 0.958790647777778

00:51:26.209 --> 00:51:28.755 way that Kennedy had envisioned it,

NOTE Confidence: 0.958790647777778

00:51:28.755 --> 00:51:30.980 with a more robust and

NOTE Confidence: 0.958790647777778

00:51:30.980 --> 00:51:31.870 seamless infrastructure,

NOTE Confidence: 0.958790647777778

00:51:31.870 --> 00:51:33.510 that's going to require people

NOTE Confidence: 0.958790647777778

00:51:33.510 --> 00:51:36.050 like you at Yale and other places.

NOTE Confidence: 0.958790647777778

00:51:36.050 --> 00:51:38.330 Don't just let Columbia do the

NOTE Confidence: 0.958790647777778

00:51:38.330 --> 00:51:40.615 work to do research 'cause we

NOTE Confidence: 0.958790647777778

00:51:40.615 --> 00:51:43.130 don't know for what works really.

NOTE Confidence: 0.958790647777778

00:51:43.130 --> 00:51:46.035 We don't know whether these models of

NOTE Confidence: 0.958790647777778

00:51:46.035 --> 00:51:47.920 collaborative mobile crisis response.

NOTE Confidence: 0.958790647777778

00:51:47.920 --> 00:51:48.402 What works,

NOTE Confidence: 0.958790647777778

00:51:48.402 --> 00:51:49.607 we don't know what staffing

NOTE Confidence: 0.958790647777778

00:51:49.607 --> 00:51:50.580 patterns should look like.

NOTE Confidence: 0.958790647777778

00:51:50.580 --> 00:51:53.316 We don't know what there's not a lot of

NOTE Confidence: 0.958790647777778

00:51:53.316 --> 00:51:56.259 data on protocols for when a caller calls,

NOTE Confidence: 0.958790647777778

00:51:56.260 --> 00:51:58.052 and how does the how do the

NOTE Confidence: 0.958790647777778

00:51:58.052 --> 00:51:58.820 triage lines work.

NOTE Confidence: 0.958790647777778

00:51:58.820 --> 00:51:59.614 You know,

NOTE Confidence: 0.958790647777778

00:51:59.614 --> 00:52:01.996 we need researchers to invest in

NOTE Confidence: 0.958790647777778

00:52:01.996 --> 00:52:04.833 these crisis services so that the

NOTE Confidence: 0.958790647777778

00:52:04.833 --> 00:52:06.797 policymakers and practitioners can

NOTE Confidence: 0.958790647777778

00:52:06.797 --> 00:52:09.448 really start to build out a an

NOTE Confidence: 0.958790647777778

00:52:09.448 --> 00:52:11.726 array of services that are more

NOTE Confidence: 0.958790647777778

00:52:11.726 --> 00:52:15.156 based in evidence than anecdote.

NOTE Confidence: 0.958790647777778

00:52:15.160 --> 00:52:17.164 The current system is clearly overwhelmed

NOTE Confidence: 0.958790647777778

00:52:17.164 --> 00:52:19.120 with need and workforce challenges.

NOTE Confidence: 0.958790647777778

00:52:19.120 --> 00:52:22.385 I'm sure New Haven is is also

NOTE Confidence: 0.958790647777778

00:52:22.385 --> 00:52:24.205 experiencing similar Ed boarding

NOTE Confidence: 0.958790647777778

00:52:24.205 --> 00:52:27.675 and all of these other factors that

NOTE Confidence: 0.958790647777778

00:52:27.675 --> 00:52:30.600 play into the system challenges,

NOTE Confidence: 0.958790647777778

00:52:30.600 --> 00:52:32.686 so we really need to inspire a

NOTE Confidence: 0.958790647777778

00:52:32.686 --> 00:52:34.592 workforce and that's why in part

NOTE Confidence: 0.958790647777778

00:52:34.592 --> 00:52:36.172 I was particularly excited about

NOTE Confidence: 0.958790647777778

00:52:36.172 --> 00:52:38.090 being the Yochelson visiting scholar

NOTE Confidence: 0.958790647777778

00:52:38.090 --> 00:52:40.544 because inspiring a workforce has been

NOTE Confidence: 0.958790647777778

00:52:40.544 --> 00:52:42.096 part of my professional colleague,

NOTE Confidence: 0.958790647777778

00:52:42.096 --> 00:52:44.415 but we all need to do the work

NOTE Confidence: 0.958790647777778

00:52:44.415 --> 00:52:45.805 and I think the yochelson.

NOTE Confidence: 0.958790647777778

00:52:45.810 --> 00:52:47.720 Lectureship helps to inspire that

NOTE Confidence: 0.958790647777778

00:52:47.720 --> 00:52:50.590 workforce to stay in the game and to

NOTE Confidence: 0.958790647777778

00:52:50.590 --> 00:52:53.060 help keep being to meet the needs of

NOTE Confidence: 0.958790647777778

00:52:53.060 --> 00:52:54.998 people that were serving who hark

NOTE Confidence: 0.958790647777778

00:52:54.998 --> 00:52:57.442 seeing us in their most desperate times

NOTE Confidence: 0.958790647777778

00:52:57.442 --> 00:52:59.650 and so crisis services up tomorrow

NOTE Confidence: 0.958790647777778

00:52:59.716 --> 00:53:01.646 will likely look very different.

NOTE Confidence: 0.958790647777778

00:53:01.650 --> 00:53:02.670 Maybe not tomorrow,

NOTE Confidence: 0.958790647777778

00:53:02.670 --> 00:53:03.350 maybe not.

NOTE Confidence: 0.958790647777778

00:53:03.350 --> 00:53:05.350 In July of 2020,

NOTE Confidence: 0.958790647777778

00:53:05.350 --> 00:53:07.326 but envisioning what they could

NOTE Confidence: 0.958790647777778

00:53:07.326 --> 00:53:10.004 look like in five and 10 years

NOTE Confidence: 0.958790647777778

00:53:10.004 --> 00:53:11.839 is really an exciting opportunity

NOTE Confidence: 0.958790647777778

00:53:11.839 --> 00:53:14.231 for us and I would urge you all

NOTE Confidence: 0.958790647777778

00:53:14.231 --> 00:53:16.350 to stay abreast of the latest.

NOTE Confidence: 0.958790647777778

00:53:16.350 --> 00:53:19.150 And jump on the train and get involved.

NOTE Confidence: 0.947232955555556

00:53:19.150 --> 00:53:22.534 And with that I will stop and take questions.