WEBVTT

NOTE duration:"01:02:55"

NOTE recognizability:0.902

NOTE language:en-us

NOTE Confidence: 0.9372553

00:00:00.000 --> 00:00:00.720 Yeah.

NOTE Confidence: 0.719054375

00:00:06.660 --> 00:00:07.244 Oh yeah, that's right.

NOTE Confidence: 0.719054375

00:00:07.244 --> 00:00:08.120 You guys were going to record

NOTE Confidence: 0.719054375

00:00:08.155 --> 00:00:08.958 it yourselves. You didn't need

NOTE Confidence: 0.916462786

00:00:08.970 --> 00:00:09.860 me to do it, right?

NOTE Confidence: 0.718393126666667

00:00:11.930 --> 00:00:14.858 Correct, Laura Europe. You have that.

NOTE Confidence: 0.923860962

00:00:22.670 --> 00:00:23.810 So hi everyone, thanks so

NOTE Confidence: 0.923860962

00:00:23.810 --> 00:00:24.950 much for joining us today.

NOTE Confidence: 0.923860962

00:00:24.950 --> 00:00:26.230 We're just going to give

NOTE Confidence: 0.923860962

00:00:26.230 --> 00:00:27.834 people a few minutes to sign

NOTE Confidence: 0.923860962

00:00:27.834 --> 00:00:29.169 in and we'll get started.

NOTE Confidence: 0.923860962

00:00:29.170 --> 00:00:31.120 Probably around 12:05.

NOTE Confidence: 0.9233489125

00:02:22.730 --> 00:02:24.746 So welcome to everyone who's joining

NOTE Confidence: 0.9233489125

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00:02:24.746 --> 00:02:26.625 us today, I think will give people

NOTE Confidence: 0.9233489125

00:02:26.625 --> 00:02:28.363 just another minute to sign on and

NOTE Confidence: 0.9233489125

00:02:28.363 --> 00:02:29.788 then we'll get started around 12:05.

NOTE Confidence: 0.9233489125

00:02:29.788 --> 00:02:30.700 So thanks so much.

NOTE Confidence: 0.82411766

00:03:28.600 --> 00:03:31.205 OK, thanks so much for joining us here today.

NOTE Confidence: 0.82411766

00:03:31.205 --> 00:03:32.780 My name is Tracy Raven.

NOTE Confidence: 0.82411766

00:03:32.780 --> 00:03:34.334 I'm the director of the Office of

NOTE Confidence: 0.82411766

00:03:34.334 --> 00:03:35.577 Global Health and the Department

NOTE Confidence: 0.82411766

00:03:35.577 --> 00:03:37.173 of Internal Medicine here at Yale,

NOTE Confidence: 0.82411766

00:03:37.180 --> 00:03:39.492 and we are thrilled to be able to

NOTE Confidence: 0.82411766

00:03:39.492 --> 00:03:42.375 have our our part three in our webinar

NOTE Confidence: 0.82411766

00:03:42.375 --> 00:03:44.759 series today focusing on the health

NOTE Confidence: 0.82411766

00:03:44.759 --> 00:03:47.237 care of Afghan refugees and evacuees.

NOTE Confidence: 0.82411766

00:03:47.240 --> 00:03:48.685 Today will be focusing on

NOTE Confidence: 0.82411766

00:03:48.685 --> 00:03:50.130 emergency care and Women's Health.

NOTE Confidence: 0.93720444

00:03:53.380 --> 00:03:56.188 Just a couple of thoughts before we get

NOTE Confidence: 0.93720444

00:03:56.188 --> 00:03:58.870 started in response to these webinars,

NOTE Confidence: 0.93720444

00:03:58.870 --> 00:04:01.201 we've been getting a lot of questions

NOTE Confidence: 0.93720444

00:04:01.201 --> 00:04:03.356 locally about how folks can get

NOTE Confidence: 0.93720444

00:04:03.356 --> 00:04:05.086 involved in supporting those who

NOTE Confidence: 0.93720444

00:04:05.086 --> 00:04:06.358 are coming from Afghanistan,

NOTE Confidence: 0.93720444

00:04:06.360 --> 00:04:09.090 and so Iris is our main refugee

NOTE Confidence: 0.93720444

00:04:09.090 --> 00:04:11.240 resettlement agency here in New Haven.

NOTE Confidence: 0.93720444

00:04:11.240 --> 00:04:13.676 And just to say that they have,

NOTE Confidence: 0.93720444

00:04:13.680 --> 00:04:16.018 they have several mechanisms set up on

NOTE Confidence: 0.93720444

00:04:16.018 --> 00:04:18.118 their website or through myregistry.com

NOTE Confidence: 0.93720444

00:04:18.118 --> 00:04:21.450 or Amazon.com for folks to be able

NOTE Confidence: 0.93720444

00:04:21.531 --> 00:04:24.147 to make donations or to purchase.

NOTE Confidence: 0.93720444

00:04:24.150 --> 00:04:25.315 Purchase items that are needed

NOTE Confidence: 0.93720444

00:04:25.315 --> 00:04:26.830 by the families who are coming,

NOTE Confidence: 0.93720444

00:04:26.830 --> 00:04:28.510 so please feel free to take a

NOTE Confidence: 0.93720444

00:04:28.510 --> 00:04:31.640 look at that those resources.

NOTE Confidence: 0.93720444

00:04:31.640 --> 00:04:33.702 As far as additional resources for

NOTE Confidence: 0.93720444

00:04:33.702 --> 00:04:35.814 those who are interested in learning

NOTE Confidence: 0.93720444

00:04:35.814 --> 00:04:37.719 more about different aspects of

NOTE Confidence: 0.93720444

00:04:37.719 --> 00:04:39.694 providing clinical care for refugees,

NOTE Confidence: 0.93720444

00:04:39.700 --> 00:04:41.998 our colleagues at the University of

NOTE Confidence: 0.93720444

00:04:41.998 --> 00:04:44.416 Minnesota in their global medicine group

NOTE Confidence: 0.93720444

00:04:44.416 --> 00:04:47.293 have put together this very helpful website,

NOTE Confidence: 0.93720444

00:04:47.300 --> 00:04:49.295 which has a whole set of resources.

NOTE Confidence: 0.93720444

00:04:49.300 --> 00:04:51.253 The QR code that will take you

NOTE Confidence: 0.93720444

00:04:51.253 --> 00:04:52.893 directly to this website is up

NOTE Confidence: 0.93720444

00:04:52.893 --> 00:04:54.876 in the top here and I'll show it.

NOTE Confidence: 0.93720444

00:04:54.876 --> 00:04:56.930 I can show it again at the end.

NOTE Confidence: 0.93720444

00:04:56.930 --> 00:04:57.780 So as you can see,

NOTE Confidence: 0.93720444

00:04:57.780 --> 00:05:00.540 they've got some FAQ for providers,

NOTE Confidence: 0.93720444

00:05:00.540 --> 00:05:02.988 some helpful screening tools and resources.

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NOTE Confidence: 0.93720444

00:05:02.990 --> 00:05:05.105 Information for a Minnesota volunteer

NOTE Confidence: 0.93720444

00:05:05.105 --> 00:05:07.220 specifically and then some cultural

NOTE Confidence: 0.93720444

00:05:07.287 --> 00:05:08.703 training tools and resources

NOTE Confidence: 0.93720444

00:05:08.703 --> 00:05:10.827 that may be useful more broadly,

NOTE Confidence: 0.93720444

00:05:10.830 --> 00:05:12.608 they also have put together a free

NOTE Confidence: 0.93720444

00:05:12.608 --> 00:05:14.382 course and so this is a different

NOTE Confidence: 0.93720444

00:05:14.382 --> 00:05:16.178 QR code that can link you directly

NOTE Confidence: 0.93720444

00:05:16.178 --> 00:05:17.406 to this free course,

NOTE Confidence: 0.93720444

00:05:17.410 --> 00:05:20.130 which provides continuing medical education.

NOTE Confidence: 0.93720444

00:05:20.130 --> 00:05:22.671 It's a four hour course which provides

NOTE Confidence: 0.93720444

00:05:22.671 --> 00:05:25.208 a little bit more background on

NOTE Confidence: 0.93720444

00:05:25.208 --> 00:05:27.412 clinical issues related to working

NOTE Confidence: 0.93720444

00:05:27.412 --> 00:05:28.528 with this population,

NOTE Confidence: 0.93720444

00:05:28.528 --> 00:05:30.760 so I would encourage people to

NOTE Confidence: 0.93720444

00:05:30.823 --> 00:05:33.161 take a look at these two resources

NOTE Confidence: 0.93720444

00:05:33.161 --> 00:05:34.420 and certainly happy to.

NOTE Confidence: 0.93720444

00:05:34.420 --> 00:05:37.549 To show these again at the end.

NOTE Confidence: 0.93720444

00:05:37.550 --> 00:05:39.230 As far as our webinar today,

NOTE Confidence: 0.93720444

00:05:39.230 --> 00:05:40.980 so we're going to ask all of

NOTE Confidence: 0.93720444

00:05:40.980 --> 00:05:42.428 our attendees to please write

NOTE Confidence: 0.93720444

00:05:42.428 --> 00:05:44.018 your questions in the chat.

NOTE Confidence: 0.93720444

00:05:44.020 --> 00:05:45.574 Our speakers are not going to

NOTE Confidence: 0.93720444

00:05:45.574 --> 00:05:47.408 have time to answer them as we go,

NOTE Confidence: 0.93720444

00:05:47.410 --> 00:05:48.952 but hopefully will have a few

NOTE Confidence: 0.93720444

00:05:48.952 --> 00:05:50.479 minutes for question and answer at

NOTE Confidence: 0.93720444

00:05:50.479 --> 00:05:52.033 the end of each of the sections.

NOTE Confidence: 0.93720444

00:05:52.040 --> 00:05:54.296 So just put your questions in the chat

NOTE Confidence: 0.93720444

00:05:54.296 --> 00:05:56.924 and we will get to them as we are able.

NOTE Confidence: 0.93720444

00:05:56.930 --> 00:05:58.898 The webinar today is being recorded

NOTE Confidence: 0.93720444

00:05:58.898 --> 00:06:01.400 and will eventually be posted on the

NOTE Confidence: 0.93720444

00:06:01.400 --> 00:06:03.275 rail Refugee Health Conference website,

NOTE Confidence: 0.93720444

00:06:03.280 --> 00:06:05.060 which is the link here.

NOTE Confidence: 0.93720444

00:06:05.060 --> 00:06:07.580 If you have questions or comments.

NOTE Confidence: 0.93720444

00:06:07.580 --> 00:06:09.295 Or or other thoughts about the webinar,

NOTE Confidence: 0.93720444

00:06:09.300 --> 00:06:11.396 please feel free to reach out to our

NOTE Confidence: 0.93720444

00:06:11.396 --> 00:06:14.930 team at refugee health at yale.edu.

NOTE Confidence: 0.93720444

00:06:14.930 --> 00:06:17.066 So just introducing our panelists today.

NOTE Confidence: 0.93720444

00:06:17.070 --> 00:06:19.308 I'm very excited to have three

NOTE Confidence: 0.93720444

00:06:19.308 --> 00:06:20.427 colleagues joining us.

NOTE Confidence: 0.93720444

00:06:20.430 --> 00:06:22.440 Our first doctor Pooja Agarwal from

NOTE Confidence: 0.93720444

00:06:22.440 --> 00:06:24.090 the Department of Emergency Medicine

NOTE Confidence: 0.93720444

00:06:24.090 --> 00:06:25.840 is going to be giving the talk

NOTE Confidence: 0.93720444

00:06:25.840 --> 00:06:27.718 for the first section on emergency

NOTE Confidence: 0.93720444

00:06:27.718 --> 00:06:30.310 care and then Dr Shefali Pathy,

NOTE Confidence: 0.93720444

00:06:30.310 --> 00:06:32.506 who's a medical director of the

NOTE Confidence: 0.93720444

00:06:32.506 --> 00:06:34.831 Women's Health Center at Sargent Drive

NOTE Confidence: 0.93720444

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00:06:34.831 --> 00:06:37.189 and assistant professor of OB GYN,

NOTE Confidence: 0.93720444

00:06:37.190 --> 00:06:38.730 will be working together with

NOTE Confidence: 0.93720444

00:06:38.730 --> 00:06:40.470 Michelle Telfer who's the interim Co.

NOTE Confidence: 0.93720444

00:06:40.470 --> 00:06:42.630 Director of our nurse would midwifery

NOTE Confidence: 0.93720444

00:06:42.630 --> 00:06:44.070 specialty and assistant professor

NOTE Confidence: 0.875762285384615

00:06:44.127 --> 00:06:44.940 of nursing here.

NOTE Confidence: 0.875762285384615

00:06:44.940 --> 00:06:47.096 The old School of Nursing to talk

NOTE Confidence: 0.875762285384615

00:06:47.096 --> 00:06:49.069 with us about Women's Health.

NOTE Confidence: 0.875762285384615

00:06:49.070 --> 00:06:51.506 Alright, so I'm going to turn it

NOTE Confidence: 0.875762285384615

00:06:51.506 --> 00:06:53.978 over to our to our panelists.

NOTE Confidence: 0.875762285384615

00:06:53.980 --> 00:06:55.285 Doctor Agarwal looking

NOTE Confidence: 0.875762285384615

00:06:55.285 --> 00:06:57.460 forward to hearing your talk.

NOTE Confidence: 0.875762285384615

00:06:57.460 --> 00:06:59.850 Thank you. Uh,

NOTE Confidence: 0.876429376

00:06:59.860 --> 00:07:01.070 we get my slides up.

NOTE Confidence: 0.791507

00:07:03.160 --> 00:07:06.070 Alright, well thank you everybody for

NOTE Confidence: 0.791507

00:07:06.070 --> 00:07:08.840 joining and I appreciate the time to speak

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NOTE Confidence: 0.791507

00:07:08.840 --> 00:07:11.650 with with all of you about kind of urgency,

NOTE Confidence: 0.791507

00:07:11.650 --> 00:07:15.689 care and Afghan evacuees. And I'm using

NOTE Confidence: 0.791507

00:07:15.689 --> 00:07:18.729 that word specifically for residual.

NOTE Confidence: 0.791507

00:07:18.730 --> 00:07:20.095 If you haven't heard about it already,

NOTE Confidence: 0.791507

00:07:20.100 --> 00:07:21.110 you'll you'll kind of understand

NOTE Confidence: 0.791507

00:07:21.110 --> 00:07:22.490 why in just a few moments,

NOTE Confidence: 0.791507

00:07:22.490 --> 00:07:25.934 but I am as Doctor Evil mentioned,

NOTE Confidence: 0.791507

00:07:25.940 --> 00:07:27.204 an emergency medicine physician.

NOTE Confidence: 0.791507

00:07:27.204 --> 00:07:30.209 I'm also on the Board of Directors for IRIS,

NOTE Confidence: 0.791507

00:07:30.210 --> 00:07:32.040 which is the local resettlement agency.

NOTE Confidence: 0.791507

00:07:32.040 --> 00:07:34.200 Here in in New Haven still have quite

NOTE Confidence: 0.791507

00:07:34.200 --> 00:07:36.568 a bit of experience with refugees.

NOTE Confidence: 0.791507

00:07:36.570 --> 00:07:40.058 Kind of overtime and locally and and their

NOTE Confidence: 0.791507

00:07:40.058 --> 00:07:42.887 transition to life here in the states.

NOTE Confidence: 0.791507

00:07:42.890 --> 00:07:45.562 So what I'm going to spend time speaking

NOTE Confidence: 0.791507

00:07:45.562 --> 00:07:47.678 about kind of three main topics.

NOTE Confidence: 0.791507

00:07:47.680 --> 00:07:49.846 I'm going to introduce the unique

NOTE Confidence: 0.791507

00:07:49.846 --> 00:07:52.390 elements of the Afghan evacuee context,

NOTE Confidence: 0.791507

00:07:52.390 --> 00:07:53.517 which you may have heard a little

NOTE Confidence: 0.791507

00:07:53.517 --> 00:07:54.000 bit about before,

NOTE Confidence: 0.791507

00:07:54.000 --> 00:07:55.128 so I'll go through that quickly.

NOTE Confidence: 0.791507

00:07:55.130 --> 00:07:57.866 I want you to recognize drivers of acute

NOTE Confidence: 0.791507

00:07:57.866 --> 00:08:00.132 care utilization in this population, and.

NOTE Confidence: 0.791507

00:08:00.132 --> 00:08:02.042 And understanding and Ed specific

NOTE Confidence: 0.791507

00:08:02.042 --> 00:08:03.570 considerations for refugees and

NOTE Confidence: 0.791507

00:08:03.628 --> 00:08:05.539 what you need to be thinking about.

NOTE Confidence: 0.791507

00:08:05.540 --> 00:08:07.418 And I recognize that this audience

NOTE Confidence: 0.791507

00:08:07.418 --> 00:08:09.320 it's not just emergency physicians.

NOTE Confidence: 0.791507

00:08:09.320 --> 00:08:11.408 It's probably providers of all types,

NOTE Confidence: 0.791507

00:08:11.410 --> 00:08:13.174 but kind of considering how we function

NOTE Confidence: 0.791507

00:08:13.174 --> 00:08:15.530 in the Ed and what we're thinking about,

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NOTE Confidence: 0.791507

00:08:15.530 --> 00:08:17.035 hopefully will help you understand

NOTE Confidence: 0.791507

00:08:17.035 --> 00:08:18.540 the greater context of health,

NOTE Confidence: 0.791507

00:08:18.540 --> 00:08:21.300 how to care for these individuals.

NOTE Confidence: 0.791507

00:08:21.300 --> 00:08:23.771 So the the refugee experience is in

NOTE Confidence: 0.791507

00:08:23.771 --> 00:08:25.660 itself an independent risk factor

NOTE Confidence: 0.791507

00:08:25.660 --> 00:08:27.530 for poor health outcomes, right?

NOTE Confidence: 0.791507

00:08:27.530 --> 00:08:28.890 These are vulnerable populations,

NOTE Confidence: 0.791507

00:08:28.890 --> 00:08:31.010 often women, children, the elderly.

NOTE Confidence: 0.791507

00:08:31.010 --> 00:08:32.374 They have chronic conditions,

NOTE Confidence: 0.791507

00:08:32.374 --> 00:08:33.738 they have physical disabilities,

NOTE Confidence: 0.791507

00:08:33.740 --> 00:08:35.490 they have mental health challenges,

NOTE Confidence: 0.791507

00:08:35.490 --> 00:08:36.732 their minority populations.

NOTE Confidence: 0.791507

00:08:36.732 --> 00:08:39.630 They've often had poor access to care

NOTE Confidence: 0.791507

00:08:39.698 --> 00:08:41.930 through the entire process of this.

NOTE Confidence: 0.791507

00:08:41.930 --> 00:08:43.835 This experience that they've had

NOTE Confidence: 0.791507

00:08:43.835 --> 00:08:45.740 during migration during time waiting

NOTE Confidence: 0.791507

00:08:45.800 --> 00:08:46.740 for resettlement.

NOTE Confidence: 0.791507

00:08:46.740 --> 00:08:47.824 They've had, physical trauma,

NOTE Confidence: 0.791507

00:08:47.824 --> 00:08:49.470 they've had, mental health,

NOTE Confidence: 0.791507

00:08:49.470 --> 00:08:52.220 mental trauma, mental health concerns.

NOTE Confidence: 0.791507

00:08:52.220 --> 00:08:54.084 Interruptions in their chronic

NOTE Confidence: 0.791507

00:08:54.084 --> 00:08:56.414 medications and an ongoing treatment.

NOTE Confidence: 0.791507

00:08:56.420 --> 00:08:57.632 New medical conditions that

NOTE Confidence: 0.791507

00:08:57.632 --> 00:08:59.147 may not have been addressed.

NOTE Confidence: 0.791507

00:08:59.150 --> 00:09:01.234 Exposure to communicable diseases,

NOTE Confidence: 0.791507

00:09:01.234 --> 00:09:02.797 vector borne diseases,

NOTE Confidence: 0.791507

00:09:02.800 --> 00:09:05.772 poor access to food and education, exercise.

NOTE Confidence: 0.791507

00:09:05.772 --> 00:09:08.656 And you know, a lot of barriers.

NOTE Confidence: 0.791507

00:09:08.660 --> 00:09:09.900 Accessing care along the way.

NOTE Confidence: 0.791507

00:09:09.900 --> 00:09:12.351 Maternal and child health, dialysis, chemo.

NOTE Confidence: 0.791507

00:09:12.351 --> 00:09:14.359 If they need it and and so all

NOTE Confidence: 0.791507

00:09:14.359 --> 00:09:16.790 of these things play a part in

NOTE Confidence: 0.791507

00:09:16.790 --> 00:09:18.198 in their entire experiences.

NOTE Confidence: 0.791507

00:09:18.200 --> 00:09:21.568 And then how they how they present us.

NOTE Confidence: 0.791507

00:09:21.570 --> 00:09:23.940 So the Afghan experience briefly has

NOTE Confidence: 0.791507

00:09:23.940 --> 00:09:25.924 been prolonged. It's been iterative.

NOTE Confidence: 0.791507

00:09:25.924 --> 00:09:27.914 It's been nuanced over years,

NOTE Confidence: 0.791507

00:09:27.920 --> 00:09:29.488 and it finally came to a head

NOTE Confidence: 0.791507

00:09:29.488 --> 00:09:30.750 in August of this year.

NOTE Confidence: 0.791507

00:09:30.750 --> 00:09:33.200 We're over 100,000 Afghan nationals,

NOTE Confidence: 0.791507

00:09:33.200 --> 00:09:34.880 and actually more than that

NOTE Confidence: 0.791507

00:09:34.880 --> 00:09:35.888 were rapidly evacuated.

NOTE Confidence: 0.791507

00:09:35.890 --> 00:09:37.366 2 transitional points,

NOTE Confidence: 0.791507

00:09:37.366 --> 00:09:38.350 military installations,

NOTE Confidence: 0.791507

00:09:38.350 --> 00:09:39.658 and then to destinations.

NOTE Confidence: 0.791507

00:09:39.658 --> 00:09:42.163 Kind of across the country in the

NOTE Confidence: 0.791507

00:09:42.163 --> 00:09:44.067 world through resettlement agencies,

NOTE Confidence: 0.791507

00:09:44.070 --> 00:09:45.570 and these are generally people who

NOTE Confidence: 0.791507

00:09:45.570 --> 00:09:47.680 have worked with EU S government in

NOTE Confidence: 0.791507

00:09:47.680 --> 00:09:49.445 Afghanistan and other vulnerable populations,

NOTE Confidence: 0.791507

00:09:49.450 --> 00:09:52.096 so they may have some language capacity.

NOTE Confidence: 0.791507

00:09:52.100 --> 00:09:53.430 Within our within our health

NOTE Confidence: 0.791507

00:09:53.430 --> 00:09:55.020 care system and they may not.

NOTE Confidence: 0.791507

00:09:55.020 --> 00:09:56.889 We call them refugees just 'cause it's

NOTE Confidence: 0.791507

00:09:56.889 --> 00:09:59.297 it's a term of all I think familiar with,

NOTE Confidence: 0.791507

00:09:59.300 --> 00:10:00.302 but they actually have a little

NOTE Confidence: 0.791507

00:10:00.302 --> 00:10:00.970 bit of a different

NOTE Confidence: 0.863024691818182

00:10:01.008 --> 00:10:01.410 designation.

NOTE Confidence: 0.863024691818182

00:10:01.410 --> 00:10:02.954 They're called humanitarian parolees

NOTE Confidence: 0.863024691818182

00:10:02.954 --> 00:10:05.270 and the only reason I bring

NOTE Confidence: 0.863024691818182

00:10:05.340 --> 00:10:07.095 this up is that it does there.

NOTE Confidence: 0.863024691818182

00:10:07.095 --> 00:10:09.650 There's a nuanced there for our purposes.

NOTE Confidence: 0.863024691818182

00:10:09.650 --> 00:10:11.558 It's kind of they are the same as refugees.

NOTE Confidence: 0.863024691818182

00:10:11.560 --> 00:10:12.960 They have access to.

NOTE Confidence: 0.863024691818182

00:10:12.960 --> 00:10:15.060 They've been promised access to Medicaid,

NOTE Confidence: 0.863024691818182

00:10:15.060 --> 00:10:16.800 to food stamps, to cash assistance.

NOTE Confidence: 0.863024691818182

00:10:16.800 --> 00:10:17.880 They're authorized to work,

NOTE Confidence: 0.863024691818182

00:10:17.880 --> 00:10:19.706 and those things all effects, how they

NOTE Confidence: 0.863024691818182

00:10:19.706 --> 00:10:21.372 could engage with the health care system.

NOTE Confidence: 0.863024691818182

00:10:21.380 --> 00:10:22.217 But the one.

NOTE Confidence: 0.863024691818182

00:10:22.217 --> 00:10:23.891 Potential difference is that they may

NOTE Confidence: 0.863024691818182

00:10:23.891 --> 00:10:25.421 present to health for health care

NOTE Confidence: 0.863024691818182

00:10:25.421 --> 00:10:27.009 without the support of a resettlement

NOTE Confidence: 0.863024691818182

00:10:27.009 --> 00:10:28.669 case manager because they've been

NOTE Confidence: 0.863024691818182

00:10:28.669 --> 00:10:30.774 kind of brought visits him so quickly

NOTE Confidence: 0.863024691818182

00:10:30.774 --> 00:10:32.322 and also prior to enrollment in

NOTE Confidence: 0.863024691818182

00:10:32.322 --> 00:10:34.305 kind of fully enrolled in health

NOTE Confidence: 0.863024691818182

00:10:34.305 --> 00:10:35.641 insurance before they've actually

NOTE Confidence: 0.863024691818182

00:10:35.641 --> 00:10:37.500 seen someone in the health clinic.

NOTE Confidence: 0.863024691818182

00:10:37.500 --> 00:10:39.012 And this is local as well as

NOTE Confidence: 0.863024691818182

00:10:39.012 --> 00:10:40.608 just kind of national as well.

NOTE Confidence: 0.863024691818182

00:10:40.610 --> 00:10:41.900 So keeping that in mind,

NOTE Confidence: 0.863024691818182

00:10:41.900 --> 00:10:44.213 you know often when refugees come to see us,

NOTE Confidence: 0.863024691818182

00:10:44.220 --> 00:10:45.008 they've already been through

NOTE Confidence: 0.863024691818182

00:10:45.008 --> 00:10:45.796 the health care system.

NOTE Confidence: 0.863024691818182

00:10:45.800 --> 00:10:47.230 They've had a screening exam,

NOTE Confidence: 0.863024691818182

00:10:47.230 --> 00:10:49.358 they know how to manage the system.

NOTE Confidence: 0.863024691818182

00:10:49.360 --> 00:10:50.405 This population may be different

NOTE Confidence: 0.863024691818182

00:10:50.405 --> 00:10:51.681 and that they may be showing

NOTE Confidence: 0.863024691818182

00:10:51.681 --> 00:10:52.797 up without a lot of that.

NOTE Confidence: 0.863024691818182

00:10:52.800 --> 00:10:53.538 Already happening,

NOTE Confidence: 0.863024691818182

00:10:53.538 --> 00:10:56.121 and so you can imagine with that

NOTE Confidence: 0.863024691818182

00:10:56.121 --> 00:10:58.556 level of influx 100,000 and more

NOTE Confidence: 0.863024691818182

00:10:58.556 --> 00:11:00.916 coming across into our country

NOTE Confidence: 0.863024691818182

00:11:00.916 --> 00:11:04.317 in a very short period of time.

NOTE Confidence: 0.863024691818182

00:11:04.320 --> 00:11:06.348 Everybody is taxed by this or

NOTE Confidence: 0.863024691818182

00:11:06.348 --> 00:11:07.700 resettlement agencies and their

NOTE Confidence: 0.863024691818182

00:11:07.763 --> 00:11:09.538 partners can't possibly keep up.

NOTE Confidence: 0.863024691818182

00:11:09.540 --> 00:11:10.839 And that's expected.

NOTE Confidence: 0.863024691818182

00:11:10.839 --> 00:11:12.138 And that's OK.

NOTE Confidence: 0.863024691818182

00:11:12.140 --> 00:11:13.596 We just need to be prepared for that.

NOTE Confidence: 0.863024691818182

00:11:13.600 --> 00:11:15.508 And that's what we've we've had

NOTE Confidence: 0.863024691818182

00:11:15.508 --> 00:11:18.482 to be kind of nimble about and so,

NOTE Confidence: 0.863024691818182

00:11:18.482 --> 00:11:20.798 of course, that's not all right.

NOTE Confidence: 0.863024691818182

00:11:20.800 --> 00:11:22.576 There's these concurrent challenges as well.

NOTE Confidence: 0.863024691818182

00:11:22.580 --> 00:11:23.074 There's COVID.

NOTE Confidence: 0.863024691818182

00:11:23.074 --> 00:11:24.803 And so if you take away the

NOTE Confidence: 0.863024691818182

00:11:24.803 --> 00:11:26.050 refugee context with KOVID,

NOTE Confidence: 0.863024691818182

00:11:26.050 --> 00:11:27.615 our health care system was

NOTE Confidence: 0.863024691818182

00:11:27.615 --> 00:11:29.290 already taxed with people first,

NOTE Confidence: 0.863024691818182

00:11:29.290 --> 00:11:32.427 not showing up in in to get care and

NOTE Confidence: 0.863024691818182

00:11:32.427 --> 00:11:34.807 then coming in when it's often late

NOTE Confidence: 0.863024691818182

00:11:34.884 --> 00:11:37.210 in their in their clinical history,

NOTE Confidence: 0.863024691818182

00:11:37.210 --> 00:11:41.130 neglecting some of their care for awhile.

NOTE Confidence: 0.863024691818182

00:11:41.130 --> 00:11:43.710 Kind of taxing the healthcare system.

NOTE Confidence: 0.863024691818182

00:11:43.710 --> 00:11:44.930 And on top of that,

NOTE Confidence: 0.863024691818182

00:11:44.930 --> 00:11:46.911 now you have this rapid influx of

NOTE Confidence: 0.863024691818182

00:11:46.911 --> 00:11:48.889 arrival so our local systems have

NOTE Confidence: 0.863024691818182

00:11:48.889 --> 00:11:50.659 been challenged in multiple ways

NOTE Confidence: 0.863024691818182

00:11:50.659 --> 00:11:53.330 over the last almost two years now.

NOTE Confidence: 0.863024691818182

00:11:53.330 --> 00:11:55.820 And so that the usual process

NOTE Confidence: 0.863024691818182

00:11:55.911 --> 00:11:57.459 get an intake exam.

NOTE Confidence: 0.863024691818182

00:11:57.460 --> 00:11:59.575 For a refugee you get in and take exam.

NOTE Confidence: 0.863024691818182

00:11:59.580 --> 00:12:00.705 You establish care.

NOTE Confidence: 0.863024691818182

00:12:00.705 --> 00:12:02.580 You understand the system better.

NOTE Confidence: 0.863024691818182

00:12:02.580 --> 00:12:04.645 You know how to navigate the system,

NOTE Confidence: 0.863024691818182

00:12:04.650 --> 00:12:06.090 and that usually prevents people

NOTE Confidence: 0.863024691818182

00:12:06.090 --> 00:12:07.740 from showing up in the Ed,

NOTE Confidence: 0.863024691818182

00:12:07.740 --> 00:12:09.126 but the system has been so taxed

NOTE Confidence: 0.863024691818182

00:12:09.126 --> 00:12:10.777 with a lot of that has gone away,

NOTE Confidence: 0.863024691818182

00:12:10.780 --> 00:12:12.502 and so now we're seeing people

NOTE Confidence: 0.863024691818182

00:12:12.502 --> 00:12:14.340 who have not gotten those things

NOTE Confidence: 0.863024691818182

00:12:14.340 --> 00:12:16.230 and they and they arrive with

NOTE Confidence: 0.863024691818182

00:12:16.230 --> 00:12:17.672 often little documentation with

NOTE Confidence: 0.863024691818182

00:12:17.672 --> 00:12:19.537 little understanding of how what

NOTE Confidence: 0.863024691818182

00:12:19.537 --> 00:12:21.528 they need and and and we are.

NOTE Confidence: 0.863024691818182

00:12:21.528 --> 00:12:22.910 We are there to care for them.

NOTE Confidence: 0.846850425

00:12:25.020 --> 00:12:26.552 So in emergency departments,

NOTE Confidence: 0.846850425

00:12:26.552 --> 00:12:28.116 you know average Americans

NOTE Confidence: 0.846850425

00:12:28.116 --> 00:12:30.504 visit the Edu one in five.

NOTE Confidence: 0.846850425

00:12:30.510 --> 00:12:32.160 Visit the Ed every single year.

NOTE Confidence: 0.846850425

00:12:32.160 --> 00:12:33.651 The Ed is considered a critical point

NOTE Confidence: 0.846850425

00:12:33.651 --> 00:12:35.297 of entry into the health care system.

NOTE Confidence: 0.846850425

00:12:35.300 --> 00:12:36.980 A major source of medical care,

NOTE Confidence: 0.846850425

00:12:36.980 --> 00:12:38.280 and they provide an alternative

NOTE Confidence: 0.846850425

00:12:38.280 --> 00:12:39.580 when barriers to care exist.

NOTE Confidence: 0.846850425

00:12:39.580 --> 00:12:40.959 Otherwise you don't know where to go.

NOTE Confidence: 0.846850425

00:12:40.960 --> 00:12:42.736 Your PCP is not available there,

NOTE Confidence: 0.846850425

00:12:42.740 --> 00:12:43.388 they're away.

NOTE Confidence: 0.846850425

00:12:43.388 --> 00:12:44.360 Whatever it is,

NOTE Confidence: 0.846850425

00:12:44.360 --> 00:12:46.649 people will show up in the D

NOTE Confidence: 0.846850425

00:12:46.649 --> 00:12:48.727 for emergency things as well As

NOTE Confidence: 0.846850425

00:12:48.727 --> 00:12:50.437 for non emergency type things.

NOTE Confidence: 0.846850425

00:12:50.440 --> 00:12:51.798 And what we found a few years

NOTE Confidence: 0.846850425

00:12:51.798 --> 00:12:53.632 ago in this study that we did is

NOTE Confidence: 0.846850425

00:12:53.632 --> 00:12:54.837 basically that having that one

NOTE Confidence: 0.846850425

00:12:54.887 --> 00:12:56.352 piece having a medical evaluation

NOTE Confidence: 0.846850425

00:12:56.352 --> 00:12:58.166 for refugee within the first 30

NOTE Confidence: 0.846850425

00:12:58.166 --> 00:12:59.896 days after arrival was associated

NOTE Confidence: 0.846850425

00:12:59.896 --> 00:13:01.849 with lower likelihood of Ed visit.

NOTE Confidence: 0.846850425

00:13:01.850 --> 00:13:03.712 And we know that that that exam

NOTE Confidence: 0.846850425

00:13:03.712 --> 00:13:05.303 is not happening consistently as

NOTE Confidence: 0.846850425

00:13:05.303 --> 00:13:07.128 consistently as it was before,

NOTE Confidence: 0.846850425

00:13:07.130 --> 00:13:10.609 which is now leading to more visits.

NOTE Confidence: 0.846850425

00:13:10.610 --> 00:13:13.375 So let's now focus on the actual

NOTE Confidence: 0.846850425

00:13:13.375 --> 00:13:15.263 emergency care considerations of and

NOTE Confidence: 0.846850425

00:13:15.263 --> 00:13:17.171 the experience right there kind of

NOTE Confidence: 0.846850425

00:13:17.171 --> 00:13:20.108 break it up into three different components.

NOTE Confidence: 0.846850425

00:13:20.110 --> 00:13:20.761 Their underlying challenges

NOTE Confidence: 0.846850425

00:13:20.761 --> 00:13:22.280 that we have to be aware of.

NOTE Confidence: 0.846850425

00:13:22.280 --> 00:13:23.348 I've touched on some of this.

NOTE Confidence: 0.846850425

00:13:23.350 --> 00:13:25.366 I'm going to go into this with more detail.

NOTE Confidence: 0.846850425

00:13:25.370 --> 00:13:26.702 Then there are the real time

NOTE Confidence: 0.846850425

00:13:26.702 --> 00:13:27.874 considerations of when you were

NOTE Confidence: 0.846850425

00:13:27.874 --> 00:13:29.064 there actually caring for the

NOTE Confidence: 0.846850425

00:13:29.064 --> 00:13:30.510 patient in the emergency department.

NOTE Confidence: 0.846850425

00:13:30.510 --> 00:13:31.488 What do you have to consider?

NOTE Confidence: 0.846850425

00:13:31.490 --> 00:13:33.128 What you have to be thinking about?

NOTE Confidence: 0.846850425

00:13:33.130 --> 00:13:35.536 And then there is the aftercare

NOTE Confidence: 0.846850425

00:13:35.536 --> 00:13:37.587 visit logistics that really help

NOTE Confidence: 0.846850425

00:13:37.587 --> 00:13:39.375 them successfully move beyond

NOTE Confidence: 0.846850425

00:13:39.375 --> 00:13:40.716 that emergency department.

NOTE Confidence: 0.846850425

00:13:40.720 --> 00:13:43.145 Visit into something more kind

NOTE Confidence: 0.846850425

00:13:43.145 --> 00:13:45.570 of with a better understanding

NOTE Confidence: 0.846850425

00:13:45.658 --> 00:13:47.568 of how the system works.

NOTE Confidence: 0.846850425

00:13:47.570 --> 00:13:49.908 So the first thing to consider when

NOTE Confidence: 0.846850425

00:13:49.908 --> 00:13:52.115 people are engaging in kind of in

NOTE Confidence: 0.846850425

00:13:52.115 --> 00:13:53.825 the healthcare system is what are

NOTE Confidence: 0.846850425

00:13:53.894 --> 00:13:55.839 their specific barriers to care.

NOTE Confidence: 0.846850425

00:13:55.840 --> 00:13:59.136 And we often see the output of these

NOTE Confidence: 0.846850425

00:13:59.136 --> 00:14:02.280 barriers in our in our emergency

NOTE Confidence: 0.846850425

00:14:02.280 --> 00:14:05.070 department right there often underinsured

NOTE Confidence: 0.846850425

00:14:05.070 --> 00:14:07.706 or uninsured healthcare equity that is,

NOTE Confidence: 0.846850425

00:14:07.706 --> 00:14:09.805 you know the the whole that that

NOTE Confidence: 0.846850425

00:14:09.805 --> 00:14:12.092 is a whole another big concept that

NOTE Confidence: 0.846850425

00:14:12.092 --> 00:14:14.880 of course our refugee patients are

NOTE Confidence: 0.846850425

00:14:14.880 --> 00:14:17.902 certainly affected by the the concept of.

NOTE Confidence: 0.846850425

00:14:17.902 --> 00:14:18.528 Access right?

NOTE Confidence: 0.846850425

00:14:18.530 --> 00:14:20.650 How do I access the health care provider?

NOTE Confidence: 0.846850425

00:14:20.650 --> 00:14:23.130 How do I access a specialist if I need it?

NOTE Confidence: 0.846850425

00:14:23.130 --> 00:14:24.943 How do I navigate the system and

NOTE Confidence: 0.846850425

00:14:24.943 --> 00:14:26.788 what does what is an emergency

NOTE Confidence: 0.846850425

00:14:26.788 --> 00:14:28.810 department versus a primary care visit?

NOTE Confidence: 0.846850425

00:14:28.810 --> 00:14:29.830 How are those things different?

NOTE Confidence: 0.846850425

00:14:29.830 --> 00:14:31.895 Those are those are those are new

NOTE Confidence: 0.846850425

00:14:31.895 --> 00:14:33.669 concepts of time system people.

NOTE Confidence: 0.846850425

00:14:33.670 --> 00:14:34.567 Transportation is hard.

NOTE Confidence: 0.846850425

00:14:34.567 --> 00:14:37.102 Many of our of our new arrivals don't

NOTE Confidence: 0.846850425

00:14:37.102 --> 00:14:39.007 have cars or private transportation.

NOTE Confidence: 0.846850425

00:14:39.010 --> 00:14:41.720 They're relying on buses and

NOTE Confidence: 0.846850425

00:14:41.720 --> 00:14:43.888 sometimes ubers if possible.

NOTE Confidence: 0.846850425

00:14:43.890 --> 00:14:47.120 Those are very expensive language,

NOTE Confidence: 0.846850425

00:14:47.120 --> 00:14:48.539 poor health literacy.

NOTE Confidence: 0.846850425

00:14:48.539 --> 00:14:50.431 Limited English proficiency and

NOTE Confidence: 0.846850425

00:14:50.431 --> 00:14:52.240 just language barriers themselves

NOTE Confidence: 0.846850425

00:14:52.240 --> 00:14:54.501 is a huge component of how they're

NOTE Confidence: 0.846850425

00:14:54.501 --> 00:14:56.454 of the challenges that they're

NOTE Confidence: 0.846850425

00:14:56.454 --> 00:14:58.514 having when they access care.

NOTE Confidence: 0.846850425

00:14:58.520 --> 00:14:58.912 Social,

NOTE Confidence: 0.846850425

00:14:58.912 --> 00:15:00.872 cultural norms are very different

NOTE Confidence: 0.846850425

00:15:00.872 --> 00:15:02.986 between what we're used to and

NOTE Confidence: 0.846850425

00:15:02.986 --> 00:15:04.054 this particular population,

NOTE Confidence: 0.846850425

00:15:04.054 --> 00:15:06.190 and all kind of refugee populations

NOTE Confidence: 0.846850425

00:15:06.248 --> 00:15:08.264 will talk about this a bit more later.

NOTE Confidence: 0.846850425

00:15:08.270 --> 00:15:09.062 Health literacy,

NOTE Confidence: 0.846850425

00:15:09.062 --> 00:15:09.458 right?

NOTE Confidence: 0.846850425

00:15:09.458 --> 00:15:12.230 So what are the of the terminology

NOTE Confidence: 0.846850425

00:15:12.300 --> 00:15:13.119 that we use?

NOTE Confidence: 0.898063484615385

00:15:13.120 --> 00:15:15.352 How do I? How do I really understand

NOTE Confidence: 0.898063484615385

00:15:15.352 --> 00:15:16.879 the information that I'm getting,

NOTE Confidence: 0.898063484615385

00:15:16.880 --> 00:15:18.624 and if I really take that and and?

NOTE Confidence: 0.898063484615385

00:15:18.630 --> 00:15:20.015 Actualize that into better care

NOTE Confidence: 0.898063484615385

00:15:20.015 --> 00:15:21.677 in the future that sometimes it's

NOTE Confidence: 0.898063484615385

00:15:21.677 --> 00:15:22.895 a big challenge and then one

NOTE Confidence: 0.898063484615385

00:15:22.895 --> 00:15:23.945 thing we don't think about often.

NOTE Confidence: 0.898063484615385

00:15:23.950 --> 00:15:25.690 A barrier to people accessing cares,

NOTE Confidence: 0.898063484615385

00:15:25.690 --> 00:15:26.782 competing interests, right?

NOTE Confidence: 0.898063484615385

00:15:26.782 --> 00:15:28.966 So these are individuals who have

NOTE Confidence: 0.898063484615385

00:15:28.970 --> 00:15:30.909 really left with very little and they

NOTE Confidence: 0.898063484615385

00:15:30.909 --> 00:15:33.108 are trying to reestablish their lives,

NOTE Confidence: 0.898063484615385

00:15:33.110 --> 00:15:35.329 which include things like getting a job,

NOTE Confidence: 0.898063484615385

00:15:35.330 --> 00:15:38.738 holding down a job school for their kids,

NOTE Confidence: 0.898063484615385

00:15:38.740 --> 00:15:39.756 food on the table,

NOTE Confidence: 0.898063484615385

00:15:39.756 --> 00:15:41.280 and often those things may compete

NOTE Confidence: 0.898063484615385

00:15:41.337 --> 00:15:42.969 with their health care and their

NOTE Confidence: 0.898063484615385

00:15:42.969 --> 00:15:43.785 health care needs.

NOTE Confidence: 0.898063484615385

00:15:43.790 --> 00:15:45.566 And so considering that when you

NOTE Confidence: 0.898063484615385

00:15:45.566 --> 00:15:47.594 see somebody in the Ed and and

NOTE Confidence: 0.898063484615385

00:15:47.594 --> 00:15:48.634 kind of Wonder Wheel.

NOTE Confidence: 0.898063484615385

00:15:48.640 --> 00:15:50.256 Why would they let something go for awhile?

NOTE Confidence: 0.898063484615385

00:15:50.260 --> 00:15:53.228 So those are all barriers that people

NOTE Confidence: 0.898063484615385

00:15:53.228 --> 00:15:55.176 that people have that that affect

NOTE Confidence: 0.898063484615385

00:15:55.176 --> 00:15:56.820 the way that they're engaging with

NOTE Confidence: 0.898063484615385

00:15:56.875 --> 00:15:58.813 their health care system and with

NOTE Confidence: 0.898063484615385

00:15:58.813 --> 00:16:00.105 the emergency department they're

NOTE Confidence: 0.898063484615385

00:16:00.161 --> 00:16:01.974 coming off and with very kind of

NOTE Confidence: 0.898063484615385

00:16:01.974 --> 00:16:04.056 end stage challenges that could have

NOTE Confidence: 0.898063484615385

00:16:04.056 --> 00:16:07.938 been perhaps affected much earlier.

NOTE Confidence: 0.898063484615385

00:16:07.940 --> 00:16:10.004 Moving into some of the contextual

NOTE Confidence: 0.898063484615385

00:16:10.004 --> 00:16:11.380 considerations and I've gotten

NOTE Confidence: 0.898063484615385

00:16:11.432 --> 00:16:13.016 into a little of this already,

NOTE Confidence: 0.898063484615385

00:16:13.020 --> 00:16:14.922 but just think about when you're

NOTE Confidence: 0.898063484615385

00:16:14.922 --> 00:16:16.742 presented with the patient in the

NOTE Confidence: 0.898063484615385

00:16:16.742 --> 00:16:18.457 Ed or or somewhere in your clinic.

NOTE Confidence: 0.898063484615385

00:16:18.460 --> 00:16:20.330 Think about the journey that

NOTE Confidence: 0.898063484615385

00:16:20.330 --> 00:16:21.826 each person has really.

NOTE Confidence: 0.898063484615385

00:16:21.830 --> 00:16:23.518 It is gone through to get to where

NOTE Confidence: 0.898063484615385

00:16:23.518 --> 00:16:25.261 you are to get to seeing you as

NOTE Confidence: 0.898063484615385

00:16:25.261 --> 00:16:26.889 a physician or you as a provider

NOTE Confidence: 0.898063484615385

00:16:26.889 --> 00:16:27.618 in every state.

NOTE Confidence: 0.898063484615385

00:16:27.620 --> 00:16:29.108 Every step of that migration process,

NOTE Confidence: 0.898063484615385

00:16:29.110 --> 00:16:30.592 there's been a challenge and because

NOTE Confidence: 0.898063484615385

00:16:30.592 --> 00:16:32.399 of the speed of that evacuation,

NOTE Confidence: 0.898063484615385

00:16:32.400 --> 00:16:33.665 you know their their medical

NOTE Confidence: 0.898063484615385

00:16:33.665 --> 00:16:34.424 screening hasn't happened.

NOTE Confidence: 0.898063484615385

00:16:34.430 --> 00:16:35.222 They've offered.

NOTE Confidence: 0.898063484615385

00:16:35.222 --> 00:16:37.202 It's possible that they have

NOTE Confidence: 0.898063484615385

00:16:37.202 --> 00:16:39.651 been unable to maintain some of

NOTE Confidence: 0.898063484615385

00:16:39.651 --> 00:16:41.235 their chronic care needs.

NOTE Confidence: 0.898063484615385

00:16:41.240 --> 00:16:42.830 They may have had limited

NOTE Confidence: 0.898063484615385

00:16:42.830 --> 00:16:44.102 access to health care,

NOTE Confidence: 0.898063484615385

00:16:44.110 --> 00:16:45.979 where you know in their transition point

NOTE Confidence: 0.898063484615385

00:16:45.979 --> 00:16:47.892 or even before that vaccinations the

NOTE Confidence: 0.898063484615385

00:16:47.892 --> 00:16:49.662 vaccination rate within this population

NOTE Confidence: 0.898063484615385

00:16:49.662 --> 00:16:51.668 is actually fairly low they've had.

NOTE Confidence: 0.898063484615385

00:16:51.668 --> 00:16:53.563 Undertreated or untreated chronic medical

NOTE Confidence: 0.898063484615385

00:16:53.563 --> 00:16:55.619 conditions and new medical issues that

NOTE Confidence: 0.898063484615385

00:16:55.619 --> 00:16:57.621 may have come up during this entire

NOTE Confidence: 0.898063484615385

00:16:57.676 --> 00:16:59.804 process that have not been addressed yet.

NOTE Confidence: 0.898063484615385

00:16:59.810 --> 00:17:01.102 And then, of course,

NOTE Confidence: 0.898063484615385

00:17:01.102 --> 00:17:02.717 there's a lot of trauma,

NOTE Confidence: 0.898063484615385

00:17:02.720 --> 00:17:04.328 both physical and mental,

NOTE Confidence: 0.898063484615385

00:17:04.328 --> 00:17:05.534 that that overlies.

NOTE Confidence: 0.898063484615385

00:17:05.540 --> 00:17:08.120 I think almost everything, everything,

NOTE Confidence: 0.898063484615385

00:17:08.120 --> 00:17:10.794 everyone that you see they may not.

NOTE Confidence: 0.898063484615385

00:17:10.800 --> 00:17:12.828 They may not.

NOTE Confidence: 0.898063484615385

00:17:12.830 --> 00:17:13.637 Speak about it,

NOTE Confidence: 0.898063484615385

00:17:13.637 --> 00:17:15.251 but it's really important to consider

NOTE Confidence: 0.898063484615385

00:17:15.251 --> 00:17:17.102 that as you're treating a patient and

NOTE Confidence: 0.898063484615385

00:17:17.102 --> 00:17:19.131 what else they've been through and how

NOTE Confidence: 0.898063484615385

00:17:19.131 --> 00:17:20.726 that's affecting their physical health.

NOTE Confidence: 0.918129396666667

00:17:22.790 --> 00:17:24.560 Some of the specific clinical considerations

NOTE Confidence: 0.918129396666667

00:17:24.560 --> 00:17:26.700 now this is maybe more relevant if

NOTE Confidence: 0.918129396666667

00:17:26.700 --> 00:17:28.215 someone has just recently arrived,

NOTE Confidence: 0.918129396666667

00:17:28.220 --> 00:17:29.360 although not necessarily so.

NOTE Confidence: 0.918129396666667

00:17:29.360 --> 00:17:31.070 And back in August in September

NOTE Confidence: 0.918129396666667

00:17:31.126 --> 00:17:32.782 when we were hearing about this

NOTE Confidence: 0.918129396666667

00:17:32.782 --> 00:17:34.270 population for starting to arrive,

NOTE Confidence: 0.918129396666667

00:17:34.270 --> 00:17:38.014 we were hearing more about this from CDC.

NOTE Confidence: 0.918129396666667

00:17:38.020 --> 00:17:40.516 The the kind of the the notices that

NOTE Confidence: 0.918129396666667

00:17:40.516 --> 00:17:42.608 the CDC was putting out specifically,

NOTE Confidence: 0.918129396666667

00:17:42.608 --> 00:17:44.248 and as I mentioned before,

NOTE Confidence: 0.918129396666667

00:17:44.250 --> 00:17:46.410 the vaccination rate the vaccination coverage

NOTE Confidence: 0.918129396666667

00:17:46.410 --> 00:17:48.409 in Afghanistan is actually quite low,

NOTE Confidence: 0.918129396666667

00:17:48.410 --> 00:17:49.226 only about 60%,

NOTE Confidence: 0.918129396666667

00:17:49.226 --> 00:17:51.735 and so we were seeing we didn't see an

NOTE Confidence: 0.918129396666667

00:17:51.735 --> 00:17:53.639 outbreak of measles and that did cause

NOTE Confidence: 0.918129396666667

00:17:53.639 --> 00:17:56.313 a kind of a halt in the whole process of

NOTE Confidence: 0.918129396666667

00:17:56.313 --> 00:17:58.000 moving people forward through this system.

NOTE Confidence: 0.918129396666667

00:17:58.000 --> 00:18:00.450 While they did contact tracing,

NOTE Confidence: 0.918129396666667

00:18:00.450 --> 00:18:01.512 vaccinations, quarantine,

NOTE Confidence: 0.918129396666667

00:18:01.512 --> 00:18:04.167 kind of mandatory quarantine periods,

NOTE Confidence: 0.918129396666667

00:18:04.170 --> 00:18:04.764 now they didn't.

NOTE Confidence: 0.918129396666667

00:18:04.764 --> 00:18:07.520 You know, my my guess is that.

NOTE Confidence: 0.918129396666667

00:18:07.520 --> 00:18:08.920 There probably are more individuals

NOTE Confidence: 0.918129396666667

00:18:08.920 --> 00:18:10.320 out there who are unvaccinated,

NOTE Confidence: 0.918129396666667

00:18:10.320 --> 00:18:12.105 who are now kind of amongst us,

NOTE Confidence: 0.918129396666667

00:18:12.110 --> 00:18:13.820 and so something to consider.

NOTE Confidence: 0.918129396666667

00:18:13.820 --> 00:18:15.464 You probably have never or very

NOTE Confidence: 0.918129396666667

00:18:15.464 --> 00:18:16.880 rarely seen a measles rash,

NOTE Confidence: 0.918129396666667

00:18:16.880 --> 00:18:18.777 so something to think about when you're

NOTE Confidence: 0.918129396666667

00:18:18.777 --> 00:18:21.000 seeing a new rash and in a new arrival.

NOTE Confidence: 0.918129396666667

00:18:21.000 --> 00:18:22.023 The mumps obviously.

NOTE Confidence: 0.918129396666667

00:18:22.023 --> 00:18:24.069 Also part of that same vaccine

NOTE Confidence: 0.918129396666667

00:18:24.069 --> 00:18:25.480 series Lashman I assist.

NOTE Confidence: 0.918129396666667

00:18:25.480 --> 00:18:28.049 Also something that we see within the

NOTE Confidence: 0.918129396666667

00:18:28.049 --> 00:18:30.858 population kind of transferred by sandflies.

NOTE Confidence: 0.918129396666667

00:18:30.860 --> 00:18:31.920 We don't see that here,

NOTE Confidence: 0.918129396666667

00:18:31.920 --> 00:18:34.237 but it's something that it's mainly cutaneous

NOTE Confidence: 0.918129396666667

00:18:34.237 --> 00:18:36.340 features and this is just one example.

NOTE Confidence: 0.918129396666667

00:18:36.340 --> 00:18:37.564 Looks like there's very.

00:18:37.564 --> 00:18:39.094 There are lots of different

00:18:39.094 --> 00:18:39.819 presentations of that,

00:18:39.820 --> 00:18:41.917 so if you see somebody in the Ed and

00:18:41.917 --> 00:18:44.026 there's someone that someone has recently

00:18:44.026 --> 00:18:45.202 arrived or there's actually latent

00:18:45.202 --> 00:18:46.890 period for a lot of these things too,

00:18:46.890 --> 00:18:47.510 you may.

00:18:47.510 --> 00:18:49.370 You may consider these particular things.

00:18:49.370 --> 00:18:51.770 Other considerations that don't have

00:18:51.770 --> 00:18:53.734 the cutaneous manifestations malaria.

00:18:53.734 --> 00:18:57.248 There's a long incubation period for Vivax,

00:18:57.250 --> 00:18:59.860 and so you could see people you know months

00:18:59.860 --> 00:19:02.318 out even later than that with malaria,

00:19:02.320 --> 00:19:03.961 tuberculosis, and polio.

00:19:03.961 --> 00:19:07.243 Again, because of the low vaccination

00:19:07.243 --> 00:19:09.260 coverage and then there is.

NOTE Confidence: 0.918129396666667

00:19:09.260 --> 00:19:09.672 You know,

NOTE Confidence: 0.918129396666667

00:19:09.672 --> 00:19:11.114 quite a bit of GI infections that

NOTE Confidence: 0.918129396666667

00:19:11.114 --> 00:19:11.878 that you may see.

NOTE Confidence: 0.918129396666667

00:19:11.880 --> 00:19:13.395 Yeah, shigella Giardia.

NOTE Confidence: 0.918129396666667

00:19:13.395 --> 00:19:15.415 Cryptosporidium is hepatitis rotavirus.

NOTE Confidence: 0.918129396666667

00:19:15.420 --> 00:19:17.500 Those kinds of things have been seen also,

NOTE Confidence: 0.918129396666667

00:19:17.500 --> 00:19:19.612 so you want to make sure you're asking

NOTE Confidence: 0.918129396666667

00:19:19.612 --> 00:19:22.085 about and trying to get some information

NOTE Confidence: 0.918129396666667

00:19:22.085 --> 00:19:23.496 about vaccination status patients,

NOTE Confidence: 0.918129396666667

00:19:23.496 --> 00:19:24.876 even if they're coming into

NOTE Confidence: 0.918129396666667

00:19:24.876 --> 00:19:26.659 the ET and then beyond this,

NOTE Confidence: 0.918129396666667

00:19:26.660 --> 00:19:28.496 you know there are the things

NOTE Confidence: 0.918129396666667

00:19:28.496 --> 00:19:29.720 that everybody gets right.

NOTE Confidence: 0.918129396666667

00:19:29.720 --> 00:19:31.060 The diabetes and hypertension

NOTE Confidence: 0.918129396666667

00:19:31.060 --> 00:19:33.070 and all the other things that

NOTE Confidence: 0.918129396666667

00:19:33.070 --> 00:19:36.038 that that we all get as well,

NOTE Confidence: 0.918129396666667

00:19:36.040 --> 00:19:38.028 that you want to make sure you're

NOTE Confidence: 0.918129396666667

00:19:38.028 --> 00:19:39.888 thinking about that may not have

NOTE Confidence: 0.918129396666667

00:19:39.888 --> 00:19:41.463 been diagnosed in this population.

NOTE Confidence: 0.918129396666667

00:19:41.470 --> 00:19:43.502 And then the you know the next kind

NOTE Confidence: 0.918129396666667

00:19:43.502 --> 00:19:45.571 of the final consideration here is

NOTE Confidence: 0.918129396666667

00:19:45.571 --> 00:19:47.821 the the specific cultural and care

NOTE Confidence: 0.918129396666667

00:19:47.883 --> 00:19:50.392 considerations for this population, right?

NOTE Confidence: 0.918129396666667

00:19:50.392 --> 00:19:52.744 So you know the the individuals

NOTE Confidence: 0.918129396666667

00:19:52.744 --> 00:19:54.936 from Afghanistan, that's they.

NOTE Confidence: 0.918129396666667

00:19:54.936 --> 00:19:57.748 They have their promise.

NOTE Confidence: 0.918129396666667

00:19:57.750 --> 00:19:59.830 Very, very patriarchal culture, right?

NOTE Confidence: 0.918129396666667

00:19:59.830 --> 00:20:02.035 So the men will often speak for and make

NOTE Confidence: 0.918129396666667

00:20:02.035 --> 00:20:03.945 decisions for the members of the household,

NOTE Confidence: 0.918129396666667

00:20:03.950 --> 00:20:05.318 and rather whether you

NOTE Confidence: 0.918129396666667

00:20:05.318 --> 00:20:07.028 agree with that or not.

NOTE Confidence: 0.918129396666667

00:20:07.030 --> 00:20:07.741 It doesn't matter.

NOTE Confidence: 0.918129396666667

00:20:07.741 --> 00:20:09.400 You have to be sensitive to that

NOTE Confidence: 0.8879508472

00:20:09.455 --> 00:20:11.016 in order to really deliver the best

NOTE Confidence: 0.8879508472

00:20:11.016 --> 00:20:12.856 care to your patient in front of you.

NOTE Confidence: 0.8879508472

00:20:12.860 --> 00:20:14.740 Uhm, there are kind of very unique family

NOTE Confidence: 0.8879508472

00:20:14.740 --> 00:20:16.594 and gender roles that you have to be aware

NOTE Confidence: 0.8879508472

00:20:16.594 --> 00:20:18.440 of and and it's a very modest culture,

NOTE Confidence: 0.8879508472

00:20:18.440 --> 00:20:20.113 so you may find that your patients

NOTE Confidence: 0.8879508472

00:20:20.113 --> 00:20:21.739 may not shake hands which we

NOTE Confidence: 0.8879508472

00:20:21.739 --> 00:20:22.879 probably don't do anyway.

NOTE Confidence: 0.8879508472

00:20:22.880 --> 00:20:24.148 'cause of COVID anymore,

NOTE Confidence: 0.8879508472

00:20:24.148 --> 00:20:25.099 but shaking hands,

NOTE Confidence: 0.8879508472

00:20:25.100 --> 00:20:27.332 making physical contact eye contact might

NOTE Confidence: 0.8879508472

00:20:27.332 --> 00:20:30.304 be a little bit different and just being

NOTE Confidence: 0.8879508472

00:20:30.304 --> 00:20:34.860 aware of that translation is is a huge

NOTE Confidence: 0.8879508472

00:20:34.860 --> 00:20:38.956 part of the way we can engage with this.

NOTE Confidence: 0.8879508472

00:20:38.960 --> 00:20:41.165 With this population, you know we do.

NOTE Confidence: 0.8879508472

00:20:41.170 --> 00:20:42.864 You know, Yale, we're lucky to have.

NOTE Confidence: 0.8879508472

00:20:42.870 --> 00:20:45.621 The Marty carts where we have video

NOTE Confidence: 0.8879508472

00:20:45.621 --> 00:20:48.189 translation and pasta is actually a very.

NOTE Confidence: 0.8879508472

00:20:48.190 --> 00:20:50.465 It's accessible and usable diary as well.

NOTE Confidence: 0.8879508472

00:20:50.470 --> 00:20:52.521 Those are the two main languages that

NOTE Confidence: 0.8879508472

00:20:52.521 --> 00:20:54.508 that we've been seeing here anyway,

NOTE Confidence: 0.8879508472

00:20:54.510 --> 00:20:56.150 and so that is available.

NOTE Confidence: 0.8879508472

00:20:56.150 --> 00:20:57.632 You might other something you may

NOTE Confidence: 0.8879508472

00:20:57.632 --> 00:20:59.157 not have considered is that actually

NOTE Confidence: 0.8879508472

00:20:59.157 --> 00:21:00.615 the video part of the translation

NOTE Confidence: 0.8879508472

00:21:00.615 --> 00:21:02.427 may not be comfortable for everybody,

NOTE Confidence: 0.8879508472

00:21:02.430 --> 00:21:03.924 and so I've had several patients

NOTE Confidence: 0.8879508472

00:21:03.924 --> 00:21:05.719 who have actually asked to turn the

NOTE Confidence: 0.8879508472

00:21:05.719 --> 00:21:07.213 actually the screen away while they'll

NOTE Confidence: 0.8879508472

00:21:07.213 --> 00:21:08.758 speak verbally with the person they

NOTE Confidence: 0.8879508472

00:21:08.758 --> 00:21:10.352 actually don't want to see the they

NOTE Confidence: 0.8879508472

00:21:10.352 --> 00:21:11.720 don't want to be seen on the video,

NOTE Confidence: 0.8879508472

00:21:11.720 --> 00:21:13.029 and that's something to be aware of.

NOTE Confidence: 0.8879508472

00:21:13.030 --> 00:21:15.978 Just kind of culturally.

NOTE Confidence: 0.8879508472

00:21:15.980 --> 00:21:18.798 The other thing to consider is who

NOTE Confidence: 0.8879508472

00:21:18.798 --> 00:21:20.394 is doing the translation, right?

NOTE Confidence: 0.8879508472

00:21:20.394 --> 00:21:22.026 So as much as you can trying to

NOTE Confidence: 0.8879508472

00:21:22.026 --> 00:21:23.689 get someone who is not a family

NOTE Confidence: 0.8879508472

00:21:23.689 --> 00:21:25.244 member is is appropriate.

NOTE Confidence: 0.8879508472

00:21:25.244 --> 00:21:27.872 People may not be comfortable speaking

NOTE Confidence: 0.8879508472

00:21:27.872 --> 00:21:30.792 in front of somebody that they know

NOTE Confidence: 0.8879508472

00:21:30.792 --> 00:21:33.506 and also thinking back to just the

NOTE Confidence: 0.8879508472

00:21:33.506 --> 00:21:36.174 family dynamics and and who who may be

NOTE Confidence: 0.8879508472

00:21:36.174 --> 00:21:37.758 comfortable speaking in front of other

NOTE Confidence: 0.8879508472

00:21:37.758 --> 00:21:39.829 members of their family and how that can be.

NOTE Confidence: 0.8879508472

00:21:39.830 --> 00:21:42.430 You can get the information that you need.

NOTE Confidence: 0.8879508472

00:21:42.430 --> 00:21:43.914 Communication challenges kind of

NOTE Confidence: 0.8879508472

00:21:43.914 --> 00:21:46.140 apart from language and you know,

NOTE Confidence: 0.8879508472

00:21:46.140 --> 00:21:48.408 people may not feel as empowered or

NOTE Confidence: 0.8879508472

00:21:48.408 --> 00:21:49.732 just comfortable asking questions

NOTE Confidence: 0.8879508472

00:21:49.732 --> 00:21:51.797 you may not get as much pushback.

NOTE Confidence: 0.8879508472

00:21:51.800 --> 00:21:53.116 You might just kind of get a,

NOTE Confidence: 0.8879508472

00:21:53.120 --> 00:21:53.482 you know.

NOTE Confidence: 0.8879508472

00:21:53.482 --> 00:21:53.663 OK,

NOTE Confidence: 0.8879508472

00:21:53.663 --> 00:21:55.333 I'll do what you say or just kind of

NOTE Confidence: 0.8879508472

00:21:55.333 --> 00:21:57.068 a nod and a lot of difference and so

NOTE Confidence: 0.8879508472

00:21:57.068 --> 00:21:58.700 really making sure that your patient

NOTE Confidence: 0.8879508472

00:21:58.700 --> 00:22:00.448 understands what you're saying and

NOTE Confidence: 0.8879508472

00:22:00.448 --> 00:22:02.684 understands what's happening is important.

NOTE Confidence: 0.8879508472

39

00:22:02.684 --> 00:22:04.794 You know how they engage

NOTE Confidence: 0.8879508472

00:22:04.794 --> 00:22:06.060 with medical professionals?

NOTE Confidence: 0.8879508472

00:22:06.060 --> 00:22:08.292 May not be the same way this year

NOTE Confidence: 0.8879508472

00:22:08.292 --> 00:22:10.335 used to and and so that's something

NOTE Confidence: 0.8879508472

00:22:10.335 --> 00:22:11.820 to really consider when you're

NOTE Confidence: 0.8879508472

00:22:11.874 --> 00:22:13.359 doing discharge instructions.

NOTE Confidence: 0.8879508472

00:22:13.360 --> 00:22:14.222 For example,

NOTE Confidence: 0.8879508472

00:22:14.222 --> 00:22:16.377 and making sure they understand

NOTE Confidence: 0.8879508472

00:22:16.377 --> 00:22:18.470 what their next steps are.

NOTE Confidence: 0.8879508472

00:22:18.470 --> 00:22:19.849 And then of course, like I mentioned,

NOTE Confidence: 0.8879508472

00:22:19.850 --> 00:22:20.702 mental health and trauma.

NOTE Confidence: 0.8879508472

00:22:20.702 --> 00:22:21.128 You know,

NOTE Confidence: 0.8879508472

00:22:21.130 --> 00:22:23.445 there could certainly be some

NOTE Confidence: 0.8879508472

00:22:23.445 --> 00:22:25.760 stigmatization of of their complaints

NOTE Confidence: 0.8879508472

00:22:25.833 --> 00:22:27.818 that that relate back to some of the

NOTE Confidence: 0.8879508472

00:22:27.818 --> 00:22:29.509 other deeper things that are happening.

NOTE Confidence: 0.8879508472

00:22:29.510 --> 00:22:30.119 And you know,

NOTE Confidence: 0.8879508472

00:22:30.119 --> 00:22:30.728 here you know,

NOTE Confidence: 0.8879508472

00:22:30.730 --> 00:22:32.648 you know we're lucky enough to have

NOTE Confidence: 0.8879508472

00:22:32.648 --> 00:22:34.403 the Refugee health clinic with with

NOTE Confidence: 0.8879508472

00:22:34.403 --> 00:22:35.873 a very strong psychiatric component

NOTE Confidence: 0.8879508472

00:22:35.873 --> 00:22:37.840 to it that that could look into

NOTE Confidence: 0.8879508472

00:22:37.840 --> 00:22:38.900 some of these things.

NOTE Confidence: 0.8879508472

00:22:38.900 --> 00:22:41.750 And so considering that also what?

NOTE Confidence: 0.8879508472

00:22:41.750 --> 00:22:44.780 What other services they may need.

NOTE Confidence: 0.98216015

00:22:44.780 --> 00:22:45.976 And then finally, you know.

NOTE Confidence: 0.98216015

00:22:45.976 --> 00:22:48.083 So you you kind of thought about the context

NOTE Confidence: 0.98216015

00:22:48.083 --> 00:22:49.870 you cared for the patient in the Ed.

NOTE Confidence: 0.98216015

00:22:49.870 --> 00:22:52.201 Now let's think about how you transition

NOTE Confidence: 0.98216015

00:22:52.201 --> 00:22:53.794 them safely and appropriately back

NOTE Confidence: 0.98216015

00:22:53.794 --> 00:22:55.642 to outside of the hospital system

NOTE Confidence: 0.98216015

00:22:55.642 --> 00:22:57.395 where you can actually make sure

NOTE Confidence: 0.98216015

00:22:57.395 --> 00:22:59.140 that they maintain their care right.

NOTE Confidence: 0.98216015

00:22:59.140 --> 00:23:01.312 And so the actual decision making

NOTE Confidence: 0.98216015

00:23:01.312 --> 00:23:04.614 component of it while you want to have that

NOTE Confidence: 0.98216015

00:23:04.614 --> 00:23:06.990 conversation with your with your patient,

NOTE Confidence: 0.98216015

00:23:06.990 --> 00:23:09.055 in case there is a challenge with

NOTE Confidence: 0.98216015

00:23:09.055 --> 00:23:10.391 understanding or with language

NOTE Confidence: 0.98216015

00:23:10.391 --> 00:23:12.351 collaborating with relevant staff and

NOTE Confidence: 0.98216015

00:23:12.351 --> 00:23:14.460 with outpatient clinics if possible,

NOTE Confidence: 0.98216015

00:23:14.460 --> 00:23:15.570 can certainly be.

NOTE Confidence: 0.98216015

00:23:15.570 --> 00:23:17.790 Be important as well as referrals

NOTE Confidence: 0.98216015

00:23:17.790 --> 00:23:19.918 and other specialty services.

NOTE Confidence: 0.98216015

00:23:19.920 --> 00:23:23.168 The care delivery itself so are you.

NOTE Confidence: 0.98216015

00:23:23.170 --> 00:23:25.102 Are you assuring good quality of care

NOTE Confidence: 0.98216015

00:23:25.102 --> 00:23:26.970 with your trend interpretation available

NOTE Confidence: 0.98216015

00:23:26.970 --> 00:23:28.946 throughout the entire encounter?

NOTE Confidence: 0.98216015

00:23:28.950 --> 00:23:30.470 A stallion understanding whether

NOTE Confidence: 0.98216015

00:23:30.470 --> 00:23:32.750 their hot water is serially helps

NOTE Confidence: 0.98216015

00:23:32.750 --> 00:23:34.574 is matched to where they can

NOTE Confidence: 0.98216015

00:23:34.574 --> 00:23:36.100 understand what you're telling them.

NOTE Confidence: 0.98216015

00:23:36.100 --> 00:23:37.570 Is their trauma informed care,

NOTE Confidence: 0.98216015

00:23:37.570 --> 00:23:39.620 considering what they have been

NOTE Confidence: 0.98216015

00:23:39.620 --> 00:23:41.670 through and the care transition,

NOTE Confidence: 0.98216015

00:23:41.670 --> 00:23:44.230 have you been able to kind of explain

NOTE Confidence: 0.98216015

00:23:44.230 --> 00:23:46.579 things like how do your prescription?

NOTE Confidence: 0.98216015

00:23:46.580 --> 00:23:48.078 Here is a copy of your record.

NOTE Confidence: 0.98216015

00:23:48.080 --> 00:23:48.758 How did this?

NOTE Confidence: 0.98216015

00:23:48.758 --> 00:23:50.340 How you get follow up work with

NOTE Confidence: 0.98216015

00:23:50.397 --> 00:23:52.301 clinics and and staff to get the

NOTE Confidence: 0.98216015

00:23:52.301 --> 00:23:53.520 transition models for timely?

NOTE Confidence: 0.98216015

00:23:53.520 --> 00:23:56.088 Follow up with clear communication and

NOTE Confidence: 0.98216015

00:23:56.088 --> 00:23:57.636 then finally you know care outcomes.

NOTE Confidence: 0.98216015

00:23:57.640 --> 00:23:59.565 Are we doing the best we can

NOTE Confidence: 0.98216015

00:23:59.565 --> 00:24:01.617 for our patients including this

NOTE Confidence: 0.98216015

00:24:01.617 --> 00:24:02.779 challenging population?

NOTE Confidence: 0.98216015

00:24:02.780 --> 00:24:05.027 And that's really kind of in our

NOTE Confidence: 0.98216015

00:24:05.027 --> 00:24:06.656 own personal metrics and how in

NOTE Confidence: 0.98216015

00:24:06.656 --> 00:24:07.488 terms of you know,

NOTE Confidence: 0.98216015

00:24:07.490 --> 00:24:09.134 people returning to the Ed versus

NOTE Confidence: 0.98216015

00:24:09.134 --> 00:24:10.854 going to other other places for

NOTE Confidence: 0.98216015

00:24:10.854 --> 00:24:12.564 care that may be more appropriate.

NOTE Confidence: 0.98216015

00:24:12.570 --> 00:24:13.762 Looking at their outcomes.

NOTE Confidence: 0.98216015

00:24:13.762 --> 00:24:15.252 Making sure things like they're

NOTE Confidence: 0.98216015

00:24:15.252 --> 00:24:17.098 you know they're insuring statuses.

NOTE Confidence: 0.98216015

00:24:17.100 --> 00:24:18.234 Or create those kinds of things

NOTE Confidence: 0.98216015

00:24:18.234 --> 00:24:19.620 that we can help check for them.

NOTE Confidence: 0.98216015

00:24:19.620 --> 00:24:21.986 So those are kind of my main

NOTE Confidence: 0.98216015

00:24:21.990 --> 00:24:24.715 thoughts about emergency care with

NOTE Confidence: 0.98216015

00:24:24.715 --> 00:24:26.852 come with our Afghan population.

NOTE Confidence: 0.98216015

00:24:26.852 --> 00:24:28.842 I'm happy to take questions

NOTE Confidence: 0.98216015

00:24:28.842 --> 00:24:30.139 either now or later.

NOTE Confidence: 0.98216015

00:24:30.140 --> 00:24:31.729 Whatever is that we have time for.

NOTE Confidence: 0.964523174

00:24:33.170 --> 00:24:34.320 Great, thank you so much.

NOTE Confidence: 0.964523174

00:24:34.320 --> 00:24:35.780 Uh Puja that was wonderful.

NOTE Confidence: 0.964523174

00:24:35.780 --> 00:24:37.764 We we do have a couple of questions

NOTE Confidence: 0.964523174

00:24:37.764 --> 00:24:39.417 that have come up in the chat,

NOTE Confidence: 0.964523174

00:24:39.420 --> 00:24:41.933 so the first question was,

NOTE Confidence: 0.964523174

00:24:41.933 --> 00:24:43.704 you know when you say that folks

NOTE Confidence: 0.964523174

00:24:43.704 --> 00:24:45.600 have a lower vaccination rate?

NOTE Confidence: 0.964523174

00:24:45.600 --> 00:24:47.155 Does this mean that they're

NOTE Confidence: 0.964523174

00:24:47.155 --> 00:24:48.399 not going through routine

NOTE Confidence: 0.964523174

00:24:48.399 --> 00:24:50.138 pre screening before arrival?

NOTE Confidence: 0.964523174

45

00:24:50.140 --> 00:24:52.114 And so Camille Brown had just weighed

NOTE Confidence: 0.964523174

00:24:52.114 --> 00:24:54.774 in to say that evacuees have no pre

NOTE Confidence: 0.964523174

00:24:54.774 --> 00:24:56.851 screening done until they arrive in

NOTE Confidence: 0.964523174

00:24:56.851 --> 00:24:58.741 EU S most are coming to military

NOTE Confidence: 0.964523174

00:24:58.741 --> 00:25:00.422 bases and are getting their first

NOTE Confidence: 0.964523174

00:25:00.422 --> 00:25:02.120 of the series of age appropriate

NOTE Confidence: 0.964523174

00:25:02.180 --> 00:25:03.648 and available vaccines there.

NOTE Confidence: 0.964523174

00:25:03.650 --> 00:25:04.842 And that for children,

NOTE Confidence: 0.964523174

00:25:04.842 --> 00:25:06.630 they'll need several of the series

NOTE Confidence: 0.964523174

00:25:06.684 --> 00:25:08.620 to be up to date for full protection,

NOTE Confidence: 0.964523174

00:25:08.620 --> 00:25:10.546 so they're still considered under vaccinated.

NOTE Confidence: 0.964523174

00:25:10.550 --> 00:25:11.135 So puja what?

NOTE Confidence: 0.964523174

00:25:11.135 --> 00:25:12.660 What other comments would you want to add

NOTE Confidence: 0.797604261666667

00:25:12.670 --> 00:25:13.434 to that? Yeah, no.

NOTE Confidence: 0.797604261666667

00:25:13.434 --> 00:25:14.534 I mean, that's exactly right.

NOTE Confidence: 0.797604261666667

00:25:14.534 --> 00:25:16.851 Is that, you know we the you know when

NOTE Confidence: 0.797604261666667

00:25:16.851 --> 00:25:19.318 someone is goes through the process of

NOTE Confidence: 0.797604261666667

00:25:19.318 --> 00:25:21.186 the traditional refugee process, right?

NOTE Confidence: 0.797604261666667

00:25:21.186 --> 00:25:23.014 That takes sometimes 18 months, two years.

NOTE Confidence: 0.797604261666667

00:25:23.014 --> 00:25:24.646 And that's the time that that

NOTE Confidence: 0.797604261666667

00:25:24.650 --> 00:25:27.020 usually part of that is taken up in

NOTE Confidence: 0.797604261666667

00:25:27.020 --> 00:25:28.578 making sure that the entire vaccine

NOTE Confidence: 0.797604261666667

00:25:28.578 --> 00:25:30.432 series and everything is could have

NOTE Confidence: 0.797604261666667

00:25:30.432 --> 00:25:32.455 done checked kind of taken care of

NOTE Confidence: 0.797604261666667

00:25:32.455 --> 00:25:34.009 with the rapid evacuation of this.

NOTE Confidence: 0.797604261666667

00:25:34.010 --> 00:25:35.290 Population that hasn't happened

NOTE Confidence: 0.797604261666667

00:25:35.290 --> 00:25:37.210 and so Camille is absolutely right.

NOTE Confidence: 0.797604261666667

00:25:37.210 --> 00:25:38.698 You know, as much as they're

NOTE Confidence: 0.797604261666667

00:25:38.698 --> 00:25:40.170 able to start that process,

NOTE Confidence: 0.797604261666667

00:25:40.170 --> 00:25:42.075 they are still considered under

NOTE Confidence: 0.797604261666667

00:25:42.075 --> 00:25:44.650 vaccinated and so you know what in

NOTE Confidence: 0.797604261666667

00:25:44.650 --> 00:25:46.743 the Ed we need to be considering.

NOTE Confidence: 0.797604261666667

00:25:46.750 --> 00:25:48.577 What is the implication of being under

NOTE Confidence: 0.797604261666667

00:25:48.577 --> 00:25:50.042 vaccinated from some of these things

NOTE Confidence: 0.797604261666667

00:25:50.042 --> 00:25:51.526 that we often may not have seen,

NOTE Confidence: 0.797604261666667

00:25:51.530 --> 00:25:52.845 and so that's absolutely I

NOTE Confidence: 0.797604261666667

00:25:52.845 --> 00:25:53.897 agree with that completely

NOTE Confidence: 0.927178408888889

00:25:54.790 --> 00:25:56.010 and then actually skipping

NOTE Confidence: 0.927178408888889

00:25:56.010 --> 00:25:57.535 ahead to a related question.

NOTE Confidence: 0.927178408888889

00:25:57.540 --> 00:25:58.620 So just put in the chat.

NOTE Confidence: 0.927178408888889

00:25:58.620 --> 00:26:00.192 Do we need to check check

NOTE Confidence: 0.927178408888889

00:26:00.192 --> 00:26:00.978 titers for vaccines?

NOTE Confidence: 0.927178408888889

00:26:00.980 --> 00:26:02.550 Or do you just typically

NOTE Confidence: 0.927178408888889

00:26:02.550 --> 00:26:04.120 assume that everybody is not?

NOTE Confidence: 0.927178408888889

00:26:04.120 --> 00:26:06.960 Vaccinated. Uhm,

NOTE Confidence: 0.880550125

00:26:06.990 --> 00:26:08.798 so that would be actually a question for,

NOTE Confidence: 0.880550125

00:26:08.800 --> 00:26:10.432 but I would probably defer that

48

00:26:10.432 --> 00:26:12.180 to my primary care colleagues.

00:26:12.180 --> 00:26:13.124 We don't obviously check

00:26:13.124 --> 00:26:14.540 titers in the D at all.

00:26:14.540 --> 00:26:18.500 We kind of assume that they are unvaccinated.

00:26:18.500 --> 00:26:20.551 Unless we have proof otherwise and in

00:26:20.551 --> 00:26:23.018 terms of our evaluation of the patient,

00:26:23.020 --> 00:26:24.793 and so we kind of consider all of it

00:26:24.793 --> 00:26:26.587 until we know that that's not the case.

00:26:26.590 --> 00:26:28.762 Instead, I would defer the tighter

00:26:28.762 --> 00:26:30.830 question to to another colleague of mine

00:26:31.350 --> 00:26:33.230 gotcha and I see it. So Camille,

00:26:33.230 --> 00:26:35.210 who's director of our pediatric clinic,

00:26:35.210 --> 00:26:37.590 says we don't tend to check titers.

00:26:37.590 --> 00:26:40.478 For kids, as most have had one vaccine,

00:26:40.480 --> 00:26:42.398 although they do check have a titers,

00:26:42.400 --> 00:26:44.443 I see that any animal I who is also

NOTE Confidence: 0.795430178

00:26:44.443 --> 00:26:46.589 who's the director of our adult Refugee

NOTE Confidence: 0.795430178

00:26:46.589 --> 00:26:48.389 Clinic has just joined the line,

NOTE Confidence: 0.795430178

00:26:48.390 --> 00:26:50.983 so I don't know if you're able to turn

NOTE Confidence: 0.795430178

00:26:50.983 --> 00:26:52.824 your video on and address this question,

NOTE Confidence: 0.795430178

00:26:52.830 --> 00:26:53.950 or if you want to just put

NOTE Confidence: 0.795430178

00:26:53.950 --> 00:26:54.839 an answer in the chat.

NOTE Confidence: 0.842061975555556

00:26:55.920 --> 00:26:59.150 Yeah sorry, I was trying to type fast so we

NOTE Confidence: 0.748675625

00:26:59.160 --> 00:27:01.790 do for the adults. We if

NOTE Confidence: 0.89726874

00:27:01.800 --> 00:27:03.977 we do actually have proof of documented

NOTE Confidence: 0.89726874

00:27:03.977 --> 00:27:06.217 proof that they have had the vaccines.

NOTE Confidence: 0.89726874

00:27:06.220 --> 00:27:07.252 We don't check titers,

NOTE Confidence: 0.89726874

00:27:07.252 --> 00:27:09.213 but that's not always a given so we

NOTE Confidence: 0.89726874

00:27:09.213 --> 00:27:10.968 sort of have it as part of the protocol

NOTE Confidence: 0.89726874

00:27:10.968 --> 00:27:12.879 to just check the titles because we

NOTE Confidence: 0.89726874

00:27:12.879 --> 00:27:14.366 never know ahead of time whether

50

NOTE Confidence: 0.89726874

00:27:14.366 --> 00:27:16.010 we're going to have them or not.

NOTE Confidence: 0.89726874

00:27:16.010 --> 00:27:16.958 But but basically, yeah,

NOTE Confidence: 0.89726874

00:27:16.958 --> 00:27:18.699 if we if we are pretty sure

NOTE Confidence: 0.89726874

00:27:18.699 --> 00:27:20.568 that and they can show us the

NOTE Confidence: 0.89726874

00:27:20.568 --> 00:27:21.610 documentation then we don't.

NOTE Confidence: 0.901190238571428

00:27:23.050 --> 00:27:25.675 Great, OK, so if there's no documentation

NOTE Confidence: 0.901190238571428

00:27:25.675 --> 00:27:28.058 then your practice is to check titers.

NOTE Confidence: 0.901190238571428

00:27:28.060 --> 00:27:29.998 OK, and then the other question in the chat,

NOTE Confidence: 0.901190238571428

00:27:30.000 --> 00:27:31.872 which I think will will definitely

NOTE Confidence: 0.901190238571428

00:27:31.872 --> 00:27:33.780 carry over to our next talk.

NOTE Confidence: 0.901190238571428

00:27:33.780 --> 00:27:36.417 This was a question about so

NOTE Confidence: 0.901190238571428

00:27:36.417 --> 00:27:38.405 regarding situations where you

NOTE Confidence: 0.901190238571428

00:27:38.405 --> 00:27:41.340 will have a male decision maker

NOTE Confidence: 0.901190238571428

00:27:41.340 --> 00:27:44.260 for a family or for for a spouse.

NOTE Confidence: 0.901190238571428

00:27:44.260 --> 00:27:46.404 How do you navigate?

NOTE Confidence: 0.901190238571428

00:27:46.404 --> 00:27:49.084 Getting consent from the patient

NOTE Confidence: 0.901190238571428

00:27:49.084 --> 00:27:50.560 herself prior to procedures when

NOTE Confidence: 0.901190238571428

00:27:50.560 --> 00:27:52.291 you also have a from a male

NOTE Confidence: 0.901190238571428

00:27:52.291 --> 00:27:53.917 decision maker who's in the room.

NOTE Confidence: 0.901190238571428

00:27:53.920 --> 00:27:55.488 So Puja and Camille you you put

NOTE Confidence: 0.901190238571428

00:27:55.488 --> 00:27:56.994 us some thoughts in the chat puja

NOTE Confidence: 0.901190238571428

00:27:56.994 --> 00:27:58.360 I'm going to ask you just to.

NOTE Confidence: 0.901190238571428

00:27:58.360 --> 00:27:59.310 Respond to that as well.

NOTE Confidence: 0.893668496666667

00:28:00.890 --> 00:28:02.960 Yeah, you know it's challenging when,

NOTE Confidence: 0.893668496666667

00:28:02.960 --> 00:28:05.018 UM, in the D it's often.

NOTE Confidence: 0.893668496666667

00:28:05.020 --> 00:28:05.980 There's often implied consent

NOTE Confidence: 0.893668496666667

00:28:05.980 --> 00:28:07.740 for a lot of things when we do.

NOTE Confidence: 0.893668496666667

00:28:07.740 --> 00:28:09.156 When there is a procedure that needs to

NOTE Confidence: 0.893668496666667

00:28:09.156 --> 00:28:10.786 be done that needs an actual that we can,

NOTE Confidence: 0.893668496666667

00:28:10.790 --> 00:28:12.896 we can take the time to get a consent.

NOTE Confidence: 0.893668496666667

00:28:12.900 --> 00:28:15.735 We kind of have to just do our best,

NOTE Confidence: 0.893668496666667

00:28:15.740 --> 00:28:18.164 explain to if it's a I assume that's

NOTE Confidence: 0.893668496666667

00:28:18.164 --> 00:28:20.464 the question is if it is a a female

NOTE Confidence: 0.893668496666667

00:28:20.464 --> 00:28:22.434 patient and we asked the you know

NOTE Confidence: 0.893668496666667

00:28:22.434 --> 00:28:24.319 the female patient to you know

NOTE Confidence: 0.893668496666667

00:28:24.319 --> 00:28:26.310 whether she has any questions and

NOTE Confidence: 0.893668496666667

00:28:26.310 --> 00:28:29.190 you know we just do the best that we

NOTE Confidence: 0.893668496666667

00:28:29.270 --> 00:28:31.990 can write if she defers to a male.

NOTE Confidence: 0.893668496666667

00:28:31.990 --> 00:28:33.490 Member of her family then,

NOTE Confidence: 0.893668496666667

00:28:33.490 --> 00:28:36.300 and we just kind of have to go with it.

NOTE Confidence: 0.893668496666667

00:28:36.300 --> 00:28:36.975 It's not ideal,

NOTE Confidence: 0.893668496666667

00:28:36.975 --> 00:28:38.100 but that's just saying that's

NOTE Confidence: 0.893668496666667

00:28:38.100 --> 00:28:39.069 kind of what we do.

NOTE Confidence: 0.874120914761905

00:28:42.490 --> 00:28:44.911 I just I want to add sorry I'm gonna

NOTE Confidence: 0.874120914761905

00:28:44.911 --> 00:28:47.465 add an echo that I think it can

NOTE Confidence: 0.874120914761905

00:28:47.465 --> 00:28:49.562 be very challenging and for these

NOTE Confidence: 0.874120914761905

00:28:49.562 --> 00:28:52.178 situations where it is our Patriarch,

NOTE Confidence: 0.874120914761905

00:28:52.180 --> 00:28:52.926 patriarchal culture.

NOTE Confidence: 0.874120914761905

00:28:52.926 --> 00:28:55.537 But I think that we have to

NOTE Confidence: 0.874120914761905

00:28:55.537 --> 00:28:57.220 document we do suggest that,

NOTE Confidence: 0.874120914761905

00:28:57.220 --> 00:28:59.092 especially in areas of consent and

NOTE Confidence: 0.874120914761905

00:28:59.092 --> 00:29:01.003 Michelle you can talk about if

NOTE Confidence: 0.874120914761905

00:29:01.003 --> 00:29:02.809 there's anything else but in areas

NOTE Confidence: 0.874120914761905

00:29:02.809 --> 00:29:04.865 of consent we actually do have a

NOTE Confidence: 0.874120914761905

00:29:04.865 --> 00:29:07.056 translator and we don't just use a

NOTE Confidence: 0.874120914761905

00:29:07.056 --> 00:29:09.305 family member and I'm happy to have a

NOTE Confidence: 0.874120914761905

00:29:09.305 --> 00:29:10.929 family member in the room with us or.

NOTE Confidence: 0.874120914761905

00:29:10.930 --> 00:29:12.640 As part of that conversation,

NOTE Confidence: 0.874120914761905

00:29:12.640 --> 00:29:15.392 but I think that that's where we do

NOTE Confidence: 0.874120914761905

00:29:15.392 --> 00:29:18.166 have to give some autonomy to that

NOTE Confidence: 0.874120914761905

00:29:18.166 --> 00:29:21.214 family or to that woman that she's

NOTE Confidence: 0.874120914761905

00:29:21.214 --> 00:29:23.614 going to hear the conversation.

NOTE Confidence: 0.910614605238095

00:29:25.680 --> 00:29:27.220 Thank you and that I mean that

NOTE Confidence: 0.910614605238095

00:29:27.220 --> 00:29:28.810 basically is is just in line with

NOTE Confidence: 0.910614605238095

00:29:28.810 --> 00:29:30.420 what Camille had typed in as well.

NOTE Confidence: 0.910614605238095

00:29:30.420 --> 00:29:31.416 Saying you know,

NOTE Confidence: 0.910614605238095

00:29:31.416 --> 00:29:33.076 being sensitive to cultural norms,

NOTE Confidence: 0.910614605238095

00:29:33.080 --> 00:29:35.248 a husband or male family member may be

NOTE Confidence: 0.910614605238095

00:29:35.248 --> 00:29:37.019 present during the content discussion,

NOTE Confidence: 0.910614605238095

00:29:37.020 --> 00:29:38.472 and an interpreter should be present

NOTE Confidence: 0.910614605238095

00:29:38.472 --> 00:29:40.140 even if the husband speaks English.

NOTE Confidence: 0.910614605238095

00:29:40.140 --> 00:29:43.654 So so great. Thank you so much.

NOTE Confidence: 0.910614605238095

00:29:43.660 --> 00:29:45.998 OK, so we are right on time,

NOTE Confidence: 0.910614605238095

00:29:46.000 --> 00:29:47.456 so let me turn it over to

NOTE Confidence: 0.910614605238095

00:29:47.456 --> 00:29:48.619 Shefali and Michelle for the

NOTE Confidence: 0.910614605238095

00:29:48.619 --> 00:29:49.844 next half of our presentation.

NOTE Confidence: 0.98169065

00:29:53.520 --> 00:29:55.920 Can you guys see my screen?

NOTE Confidence: 0.952576453333333

00:29:55.920 --> 00:29:58.158 Looks good? OK, I think that there's

NOTE Confidence: 0.952576453333333

00:29:58.158 --> 00:29:59.706 another part of it. I don't know.

NOTE Confidence: 0.952576453333333

00:29:59.706 --> 00:30:00.858 Michelle's name didn't come in this,

NOTE Confidence: 0.952576453333333

00:30:00.860 --> 00:30:03.600 so I want to make sure it's the right slides.

NOTE Confidence: 0.952576453333333

00:30:03.600 --> 00:30:07.310 So I'm Shefali pathy and thank you

NOTE Confidence: 0.952576453333333

00:30:07.310 --> 00:30:09.820 for inviting us to come and speak

NOTE Confidence: 0.952576453333333

00:30:09.820 --> 00:30:11.923 on this very important topic and

NOTE Confidence: 0.952576453333333

00:30:11.923 --> 00:30:14.065 very relevant to our practice here.

NOTE Confidence: 0.952576453333333

00:30:14.070 --> 00:30:16.742 And Michelle Telfer is one of the midwives

NOTE Confidence: 0.952576453333333

00:30:16.742 --> 00:30:18.797 who's really been involved in caring

NOTE Confidence: 0.952576453333333

00:30:18.797 --> 00:30:21.226 for the New Haven population as well.

NOTE Confidence: 0.952576453333333

00:30:21.230 --> 00:30:23.736 So I look forward to working with.

NOTE Confidence: 0.952576453333333

00:30:23.740 --> 00:30:26.892 Speaking with her and sharing some of our

NOTE Confidence: 0.952576453333333

00:30:26.892 --> 00:30:28.886 pearls, and hopefully if you have questions,

NOTE Confidence: 0.952576453333333

00:30:28.890 --> 00:30:31.545 please add them to chat or ask them at

NOTE Confidence: 0.952576453333333

00:30:31.545 --> 00:30:35.278 the end. We'd be happy to answer them.

NOTE Confidence: 0.952576453333333

00:30:35.280 --> 00:30:37.753 So just what we want to get out of, UM,

NOTE Confidence: 0.952576453333333

00:30:37.753 --> 00:30:40.390 get you to know about this and the key

NOTE Confidence: 0.952576453333333

00:30:40.465 --> 00:30:43.609 objectives that we hope to get through today.

NOTE Confidence: 0.952576453333333

00:30:43.610 --> 00:30:47.145 One is really identifying the key Women's

NOTE Confidence: 0.952576453333333

00:30:47.145 --> 00:30:50.850 Health needs for this population and also

NOTE Confidence: 0.952576453333333

00:30:50.850 --> 00:30:52.825 highlight some available resources or

NOTE Confidence: 0.952576453333333

00:30:52.825 --> 00:30:55.037 opportunities where we can really serve

NOTE Confidence: 0.952576453333333

00:30:55.037 --> 00:30:57.540 these women and these patients better.

NOTE Confidence: 0.952576453333333

00:30:57.540 --> 00:31:00.939 And so we're going to focus on the

NOTE Confidence: 0.952576453333333

00:31:00.940 --> 00:31:02.820 Women's Health aspect of this,

NOTE Confidence: 0.952576453333333

00:31:02.820 --> 00:31:05.270 but I think we work very collaboratively.

NOTE Confidence: 0.952576453333333

00:31:05.270 --> 00:31:07.978 With our other primary care colleagues

NOTE Confidence: 0.952576453333333

00:31:07.978 --> 00:31:09.322 in this realm,

NOTE Confidence: 0.952576453333333

00:31:09.322 --> 00:31:12.010 both in adult medicine but also

NOTE Confidence: 0.952576453333333

00:31:12.089 --> 00:31:13.189 in Pediatrics,

NOTE Confidence: 0.952576453333333

00:31:13.190 --> 00:31:15.948 because there is that continuum of care

NOTE Confidence: 0.952576453333333

00:31:15.948 --> 00:31:19.330 with women who will deliver a newborn child.

NOTE Confidence: 0.952576453333333

00:31:19.330 --> 00:31:20.770 And really having that continuity,

NOTE Confidence: 0.952576453333333

00:31:20.770 --> 00:31:22.936 continuity of care and having the

NOTE Confidence: 0.952576453333333

00:31:22.936 --> 00:31:24.380 pediatricians when they're seeing

NOTE Confidence: 0.952576453333333

00:31:24.442 --> 00:31:25.842 the newborns work closely with

NOTE Confidence: 0.952576453333333

00:31:25.842 --> 00:31:27.242 the moms and with us.

NOTE Confidence: 0.952576453333333

00:31:27.250 --> 00:31:29.224 If there's anything that we can work

NOTE Confidence: 0.952576453333333

00:31:29.224 --> 00:31:31.199 together with and it's going to build

NOTE Confidence: 0.952576453333333

00:31:31.199 --> 00:31:33.170 upon what Pooja had also talked about?

NOTE Confidence: 0.952576453333333

00:31:33.170 --> 00:31:34.420 Because I think that there's

NOTE Confidence: 0.952576453333333

00:31:34.420 --> 00:31:35.420 some key tenants of.

NOTE Confidence: 0.952576453333333

00:31:35.420 --> 00:31:35.675 Uhm,

NOTE Confidence: 0.952576453333333

00:31:35.675 --> 00:31:36.950 what are the challenges and

NOTE Confidence: 0.952576453333333

00:31:36.950 --> 00:31:38.479 what are the needs for this?

NOTE Confidence: 0.952576453333333

00:31:38.480 --> 00:31:40.340 These women and these patients.

NOTE Confidence: 0.952576453333333

00:31:40.340 --> 00:31:41.740 And so the first part of it,

NOTE Confidence: 0.952576453333333

00:31:41.740 --> 00:31:43.644 we'll just talk a little bit about more

NOTE Confidence: 0.952576453333333

00:31:43.644 --> 00:31:45.320 the global and broader perspective,

NOTE Confidence: 0.952576453333333

00:31:45.320 --> 00:31:48.484 and then Michelle will take you through

NOTE Confidence: 0.952576453333333

00:31:48.484 --> 00:31:51.495 some really focused on information and

NOTE Confidence: 0.952576453333333

00:31:51.495 --> 00:31:54.125 thoughts specific to maternity care.

NOTE Confidence: 0.952576453333333

00:31:54.130 --> 00:31:55.482 So this is who we are and I

NOTE Confidence: 0.952576453333333

00:31:55.482 --> 00:31:56.630 didn't put our emails there.

NOTE Confidence: 0.952576453333333

00:31:56.630 --> 00:31:58.472 But I think maybe I speak

NOTE Confidence: 0.952576453333333

00:31:58.472 --> 00:31:59.700 from Michelle as well.

NOTE Confidence: 0.952576453333333

00:31:59.700 --> 00:32:02.040 We are happy to get investment

NOTE Confidence: 0.952576453333333

00:32:02.040 --> 00:32:03.210 messages or emails,

NOTE Confidence: 0.952576453333333

00:32:03.210 --> 00:32:05.037 just asking questions and I will say

NOTE Confidence: 0.952576453333333

00:32:05.037 --> 00:32:07.012 I just want to highlight that we've

NOTE Confidence: 0.952576453333333

00:32:07.012 --> 00:32:09.025 had so many people like I've had

NOTE Confidence: 0.952576453333333

00:32:09.025 --> 00:32:11.073 people in the clinic reach out to me

NOTE Confidence: 0.952576453333333

00:32:11.073 --> 00:32:13.436 asking questions and which I think is

NOTE Confidence: 0.952576453333333

00:32:13.436 --> 00:32:15.300 really helpful because it's really

NOTE Confidence: 0.952576453333333

00:32:15.300 --> 00:32:17.270 timely and that's what's needed.

NOTE Confidence: 0.952576453333333

00:32:17.270 --> 00:32:18.766 If you have a patient in the office

NOTE Confidence: 0.952576453333333

00:32:18.766 --> 00:32:20.257 there or in the emergency room there

NOTE Confidence: 0.952576453333333

00:32:20.257 --> 00:32:22.002 because of some of the barriers that

NOTE Confidence: 0.952576453333333

00:32:22.002 --> 00:32:23.694 were discussed already, you know it is.

NOTE Confidence: 0.952576453333333

00:32:23.694 --> 00:32:24.810 Helpful to have a contact there,

NOTE Confidence: 0.952576453333333

00:32:24.810 --> 00:32:26.458 so feel free to reach out to us.

NOTE Confidence: 0.88947299

00:32:28.560 --> 00:32:29.610 So who are the patients?

NOTE Confidence: 0.88947299

00:32:29.610 --> 00:32:31.020 And I I won't belabor this

NOTE Confidence: 0.88947299

00:32:31.020 --> 00:32:32.580 because I think even in reviewing

NOTE Confidence: 0.88947299

00:32:32.580 --> 00:32:34.005 the prior talks about this,

NOTE Confidence: 0.88947299

00:32:34.010 --> 00:32:36.218 I think that we're getting to

NOTE Confidence: 0.88947299

00:32:36.218 --> 00:32:38.109 realize that the Afghan refugee

NOTE Confidence: 0.88947299

00:32:38.109 --> 00:32:39.641 population that's happening in

NOTE Confidence: 0.88947299

00:32:39.641 --> 00:32:41.460 Connecticut is been increasing.

NOTE Confidence: 0.88947299

00:32:41.460 --> 00:32:43.460 We are fortunate to have

NOTE Confidence: 0.88947299

00:32:43.460 --> 00:32:44.615 organizations and communities

NOTE Confidence: 0.88947299

00:32:44.615 --> 00:32:46.155 that are really welcoming.

NOTE Confidence: 0.918472783333333

00:32:48.230 --> 00:32:50.960 However, you know, I think that we

NOTE Confidence: 0.918472783333333

00:32:50.960 --> 00:32:53.855 have to recognize that there are some

NOTE Confidence: 0.918472783333333

00:32:53.855 --> 00:32:56.327 challenges and that are just phased

NOTE Confidence: 0.918472783333333

00:32:56.409 --> 00:32:58.957 by these people as they have been.

NOTE Confidence: 0.918472783333333

00:32:58.960 --> 00:33:00.140 Required to leave or forced

NOTE Confidence: 0.918472783333333

00:33:00.140 --> 00:33:01.320 to leave their own homeland,

NOTE Confidence: 0.918472783333333

00:33:01.320 --> 00:33:03.324 which often comes with leaving family

NOTE Confidence: 0.918472783333333

00:33:03.324 --> 00:33:05.206 members there and other things that

NOTE Confidence: 0.918472783333333

00:33:05.206 --> 00:33:07.134 are there but also on top of it.

NOTE Confidence: 0.918472783333333

00:33:07.140 --> 00:33:09.600 Some of the psychosocial and

NOTE Confidence: 0.918472783333333

00:33:09.600 --> 00:33:11.568 emotional changes that happened.

NOTE Confidence: 0.918472783333333

00:33:11.570 --> 00:33:13.946 And so I think that over the next few

NOTE Confidence: 0.918472783333333

00:33:13.946 --> 00:33:16.239 years it's probably going to increase.

NOTE Confidence: 0.918472783333333

00:33:16.240 --> 00:33:17.864 And how can we serve our patients better?

NOTE Confidence: 0.924316845555556

00:33:19.940 --> 00:33:21.620 So looking specifically at the

NOTE Confidence: 0.924316845555556

00:33:21.620 --> 00:33:22.964 reproductive health care needs,

NOTE Confidence: 0.924316845555556

00:33:22.970 --> 00:33:25.175 what are the needs that they have?

NOTE Confidence: 0.924316845555556

00:33:25.180 --> 00:33:27.840 So I think some of the concerns

NOTE Confidence: 0.924316845555556

00:33:27.840 --> 00:33:30.292 that are include and have already

NOTE Confidence: 0.924316845555556

00:33:30.292 --> 00:33:32.758 been discussed by some of the

NOTE Confidence: 0.924316845555556

00:33:32.758 --> 00:33:35.549 other folks in this webinar series.

NOTE Confidence: 0.924316845555556

00:33:35.550 --> 00:33:36.980 One is really the big,

NOTE Confidence: 0.924316845555556

00:33:36.980 --> 00:33:38.200 bigger barriers to care.

NOTE Confidence: 0.924316845555556

00:33:38.200 --> 00:33:40.430 You know, we see barriers for care.

NOTE Confidence: 0.924316845555556

00:33:40.430 --> 00:33:41.922 In general urban populations.

NOTE Confidence: 0.924316845555556

00:33:41.922 --> 00:33:43.414 We think about it,

NOTE Confidence: 0.924316845555556

00:33:43.420 --> 00:33:45.020 but specific to this group,

NOTE Confidence: 0.924316845555556

00:33:45.020 --> 00:33:48.394 I think as Puja has spoken about,

NOTE Confidence: 0.924316845555556

00:33:48.400 --> 00:33:50.416 you know language and cultural barriers.

NOTE Confidence: 0.924316845555556

00:33:50.420 --> 00:33:53.675 And I think that with the language

NOTE Confidence: 0.924316845555556

00:33:53.675 --> 00:33:56.706 specifically besides just finding maybe a

NOTE Confidence: 0.924316845555556

00:33:56.706 --> 00:33:59.754 posture interpreter or a Dari interpreter,

NOTE Confidence: 0.924316845555556

00:33:59.760 --> 00:34:01.200 we think about there.

NOTE Confidence: 0.924316845555556

00:34:01.200 --> 00:34:03.856 Even within those there may be dialects

NOTE Confidence: 0.924316845555556

00:34:03.856 --> 00:34:06.406 that are specific to these groups.

NOTE Confidence: 0.924316845555556

00:34:06.410 --> 00:34:08.551 And then we also have found similar

NOTE Confidence: 0.924316845555556

00:34:08.551 --> 00:34:10.297 to where some of the questions,

NOTE Confidence: 0.924316845555556

00:34:10.300 --> 00:34:12.376 if they have a male versus

NOTE Confidence: 0.924316845555556

00:34:12.376 --> 00:34:13.414 a female interpreter,

NOTE Confidence: 0.924316845555556

00:34:13.420 --> 00:34:16.004 and many of these women really feel more

NOTE Confidence: 0.924316845555556

00:34:16.004 --> 00:34:18.249 comfortable with having female interpreters.

NOTE Confidence: 0.924316845555556

00:34:18.250 --> 00:34:21.148 So there is a challenge in even the language.

NOTE Confidence: 0.924316845555556

00:34:21.150 --> 00:34:22.299 Component of it.

NOTE Confidence: 0.924316845555556

00:34:22.299 --> 00:34:24.214 Just because there is this

NOTE Confidence: 0.924316845555556

00:34:24.214 --> 00:34:25.799 embedded cultural piece of it,

NOTE Confidence: 0.924316845555556

00:34:25.800 --> 00:34:27.910 transportation can be very challenging.

NOTE Confidence: 0.924316845555556

00:34:27.910 --> 00:34:29.530 As has already been discussed,

NOTE Confidence: 0.924316845555556

00:34:29.530 --> 00:34:32.634 because many of the women that we see

NOTE Confidence: 0.924316845555556

00:34:32.634 --> 00:34:35.549 are dependent on their spouses or their

NOTE Confidence: 0.924316845555556

00:34:35.549 --> 00:34:38.450 family members to bring them to visits.

NOTE Confidence: 0.924316845555556

00:34:38.450 --> 00:34:40.620 They are reliant on potentially

NOTE Confidence: 0.924316845555556

00:34:40.620 --> 00:34:42.356 on public transportation means,

NOTE Confidence: 0.924316845555556

00:34:42.360 --> 00:34:44.033 but they may not have the funding

NOTE Confidence: 0.924316845555556

00:34:44.033 --> 00:34:45.899 to pay for all of those things.

NOTE Confidence: 0.924316845555556

00:34:45.900 --> 00:34:46.586 So really,

NOTE Confidence: 0.924316845555556

00:34:46.586 --> 00:34:47.958 thinking about when they're

NOTE Confidence: 0.924316845555556

00:34:47.958 --> 00:34:48.987 scheduling the appointments?

NOTE Confidence: 0.924316845555556

00:34:48.990 --> 00:34:51.195 How can we be supportive of that?

NOTE Confidence: 0.924316845555556

00:34:51.200 --> 00:34:53.336 We try to think about when will they

NOTE Confidence: 0.924316845555556

00:34:53.336 --> 00:34:55.766 be able to get a ride and finally is

NOTE Confidence: 0.924316845555556

00:34:55.766 --> 00:34:57.787 the child care needs and you know we

NOTE Confidence: 0.924316845555556

00:34:57.787 --> 00:35:01.988 had a situation and I think last year

NOTE Confidence: 0.924316845555556

00:35:01.988 --> 00:35:04.190 before we moved to Sargent Drive.

NOTE Confidence: 0.924316845555556

00:35:04.190 --> 00:35:07.095 That really made me think about this

NOTE Confidence: 0.924316845555556

00:35:07.095 --> 00:35:09.706 that just looking at the barriers of

NOTE Confidence: 0.924316845555556

00:35:09.706 --> 00:35:12.630 care the patient was coming for her OB

NOTE Confidence: 0.924316845555556

00:35:12.630 --> 00:35:15.060 visit and she realized that she had.

NOTE Confidence: 0.924316845555556

00:35:15.060 --> 00:35:17.020 She wanted to make the visit she was

NOTE Confidence: 0.924316845555556

00:35:17.020 --> 00:35:19.092 afraid not to make the visit but she

NOTE Confidence: 0.924316845555556

00:35:19.092 --> 00:35:21.208 left her children right at the waiting area.

NOTE Confidence: 0.924316845555556

00:35:21.210 --> 00:35:22.704 As you enter into the what

NOTE Confidence: 0.924316845555556

00:35:22.704 --> 00:35:24.030 was the old primary care?

NOTE Confidence: 0.924316845555556

00:35:24.030 --> 00:35:25.140 Because she didn't really want

NOTE Confidence: 0.924316845555556

00:35:25.140 --> 00:35:26.028 to miss her appointments.

NOTE Confidence: 0.924316845555556

00:35:26.030 --> 00:35:27.386 She knew how important they were,

NOTE Confidence: 0.924316845555556

00:35:27.390 --> 00:35:29.150 but she had her children there with her,

NOTE Confidence: 0.924316845555556

00:35:29.150 --> 00:35:31.244 and fortunately the person she left

NOTE Confidence: 0.924316845555556

00:35:31.244 --> 00:35:33.812 him with was of the same culture

NOTE Confidence: 0.924316845555556

00:35:33.812 --> 00:35:36.002 who came into the waiting area,

NOTE Confidence: 0.924316845555556

00:35:36.010 --> 00:35:36.910 just to mention to us.

NOTE Confidence: 0.924316845555556

00:35:36.910 --> 00:35:38.734 And this is in the height of the

NOTE Confidence: 0.924316845555556

00:35:38.734 --> 00:35:40.026 pandemic where we weren't allowing

NOTE Confidence: 0.924316845555556

00:35:40.026 --> 00:35:41.860 visitors and we had them sit right

NOTE Confidence: 0.924316845555556

00:35:41.910 --> 00:35:43.996 outside of the entrance and and and

NOTE Confidence: 0.924316845555556

00:35:43.996 --> 00:35:46.447 so to make sure that they were OK.

NOTE Confidence: 0.924316845555556

00:35:46.450 --> 00:35:48.194 But I think that we just have to

NOTE Confidence: 0.924316845555556

00:35:48.194 --> 00:35:49.823 remember there are all these things that

NOTE Confidence: 0.924316845555556

00:35:49.823 --> 00:35:51.937 are embedded in why and when they come from.

NOTE Confidence: 0.924316845555556

00:35:51.940 --> 00:35:53.588 Here the mental health

NOTE Confidence: 0.924316845555556

00:35:53.588 --> 00:35:55.236 needs we've spoken about.

NOTE Confidence: 0.924316845555556

00:35:55.240 --> 00:35:56.932 There's a lot of post traumatic

NOTE Confidence: 0.924316845555556

00:35:56.932 --> 00:35:58.762 stress from some of the trauma

NOTE Confidence: 0.924316845555556

00:35:58.762 --> 00:35:59.890 that they've experienced.

NOTE Confidence: 0.924316845555556

00:35:59.890 --> 00:36:02.830 Their high levels of potentially depression,

NOTE Confidence: 0.924316845555556

00:36:02.830 --> 00:36:05.160 not only from trauma related,

NOTE Confidence: 0.924316845555556

00:36:05.160 --> 00:36:06.950 but also from leaving their

NOTE Confidence: 0.924316845555556

00:36:06.950 --> 00:36:08.740 families feeling isolated and being

NOTE Confidence: 0.885880994615385

00:36:08.800 --> 00:36:09.880 trying to assemble,

NOTE Confidence: 0.885880994615385

00:36:09.880 --> 00:36:12.715 assimilate to these to the new culture

NOTE Confidence: 0.885880994615385

00:36:12.715 --> 00:36:15.637 and the new norm that they have.

NOTE Confidence: 0.885880994615385

00:36:15.640 --> 00:36:18.632 Underlying some of their, UM, some.

NOTE Confidence: 0.885880994615385

00:36:18.632 --> 00:36:20.984 Some of the hesitancy is really

NOTE Confidence: 0.885880994615385

00:36:20.984 --> 00:36:23.046 the they're dependent on their

NOTE Confidence: 0.885880994615385

00:36:23.046 --> 00:36:25.086 partners and their family members,

NOTE Confidence: 0.885880994615385

00:36:25.090 --> 00:36:26.872 but they may be experiencing intimate

NOTE Confidence: 0.885880994615385

00:36:26.872 --> 00:36:28.476 and victims of intimate partner

NOTE Confidence: 0.885880994615385

00:36:28.476 --> 00:36:29.920 violence and sexual violence,

NOTE Confidence: 0.885880994615385

00:36:29.920 --> 00:36:31.593 and in their countries they may have

NOTE Confidence: 0.885880994615385

00:36:31.593 --> 00:36:32.820 not necessarily been the victim,

NOTE Confidence: 0.885880994615385

00:36:32.820 --> 00:36:34.410 but may have witnessed this.

NOTE Confidence: 0.885880994615385

00:36:34.410 --> 00:36:36.990 So thinking about sort of sexual

NOTE Confidence: 0.885880994615385

00:36:36.990 --> 00:36:39.442 violence and how it might play into

NOTE Confidence: 0.885880994615385

00:36:39.442 --> 00:36:41.260 when you're seeing these women,

NOTE Confidence: 0.885880994615385

00:36:41.260 --> 00:36:43.340 they may lack social supports,

NOTE Confidence: 0.885880994615385

00:36:43.340 --> 00:36:45.800 an especially since they've left.

NOTE Confidence: 0.885880994615385

00:36:45.800 --> 00:36:47.735 Any family members or friends

NOTE Confidence: 0.885880994615385

00:36:47.735 --> 00:36:49.670 and other networks over there,

NOTE Confidence: 0.885880994615385

00:36:49.670 --> 00:36:52.298 and we are fortunate, I think,

NOTE Confidence: 0.885880994615385

00:36:52.300 --> 00:36:54.565 to have some community organizations

NOTE Confidence: 0.885880994615385

00:36:54.565 --> 00:36:57.354 and groups such as IRIS that

NOTE Confidence: 0.885880994615385

00:36:57.354 --> 00:36:59.559 really do support these women.

NOTE Confidence: 0.885880994615385

00:36:59.560 --> 00:37:01.163 And I think that there are even

NOTE Confidence: 0.885880994615385

00:37:01.163 --> 00:37:02.860 prior to the pandemic there were

NOTE Confidence: 0.885880994615385

00:37:02.860 --> 00:37:04.768 opportunities to go there to really

NOTE Confidence: 0.885880994615385

00:37:04.768 --> 00:37:06.388 reach out at virus headquarter and

NOTE Confidence: 0.885880994615385

00:37:06.388 --> 00:37:08.300 talk to some of the patients about

NOTE Confidence: 0.885880994615385

00:37:08.300 --> 00:37:09.950 their health needs and questions.

NOTE Confidence: 0.953370663

00:37:12.030 --> 00:37:13.776 So how can we address some

NOTE Confidence: 0.953370663

00:37:13.776 --> 00:37:14.940 of these specific needs?

NOTE Confidence: 0.953370663

00:37:14.940 --> 00:37:16.600 And I think, UM, really,

NOTE Confidence: 0.953370663

00:37:16.600 --> 00:37:19.176 the overarching message I would say is

NOTE Confidence: 0.953370663

00:37:19.176 --> 00:37:22.243 is that we have to really be sensitive

NOTE Confidence: 0.953370663

00:37:22.243 --> 00:37:25.098 and come to their to what they're asking,

NOTE Confidence: 0.953370663

00:37:25.098 --> 00:37:27.340 or maybe potentially ask the questions of.

NOTE Confidence: 0.953370663

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00:37:27.340 --> 00:37:28.396 Well, how can we help you?

NOTE Confidence: 0.953370663

00:37:28.400 --> 00:37:29.644 Because sometimes we make

NOTE Confidence: 0.953370663

00:37:29.644 --> 00:37:31.740 assumptions of what we want to do.

NOTE Confidence: 0.953370663

00:37:31.740 --> 00:37:33.399 You know, a patient who's coming for

NOTE Confidence: 0.953370663

00:37:33.399 --> 00:37:35.279 prenatal care or misses some appointments?

NOTE Confidence: 0.953370663

00:37:35.280 --> 00:37:36.928 Well, you have to come to prenatal care.

NOTE Confidence: 0.953370663

00:37:36.930 --> 00:37:38.596 Really going back to the Y and

NOTE Confidence: 0.953370663

00:37:38.596 --> 00:37:40.249 asking well what is it that why

NOTE Confidence: 0.953370663

00:37:40.249 --> 00:37:41.581 is it that you're missing it?

NOTE Confidence: 0.953370663

00:37:41.590 --> 00:37:43.246 What is it that we can do to help

NOTE Confidence: 0.953370663

00:37:43.246 --> 00:37:44.625 and there might be opportunities

NOTE Confidence: 0.953370663

00:37:44.625 --> 00:37:46.401 that we can really uncover when

NOTE Confidence: 0.953370663

00:37:46.401 --> 00:37:48.243 we build some of this rapport

NOTE Confidence: 0.953370663

00:37:48.243 --> 00:37:49.998 and relationships with them?

NOTE Confidence: 0.953370663

00:37:50.000 --> 00:37:52.887 We talked a little bit about barriers

NOTE Confidence: 0.953370663

00:37:52.887 --> 00:37:55.526 to care with regards to some of

NOTE Confidence: 0.953370663

00:37:55.526 --> 00:37:57.762 the interpreter services and some

NOTE Confidence: 0.953370663

00:37:57.762 --> 00:37:59.646 of the cultural accommodations,

NOTE Confidence: 0.953370663

00:37:59.650 --> 00:38:02.260 though the cultural needs and really

NOTE Confidence: 0.953370663

00:38:02.260 --> 00:38:05.044 thinking about in Ark specific in Women's

NOTE Confidence: 0.953370663

00:38:05.044 --> 00:38:07.132 Health is really identifying that many

NOTE Confidence: 0.953370663

00:38:07.132 --> 00:38:09.885 of these women really want female providers.

NOTE Confidence: 0.953370663

00:38:09.890 --> 00:38:11.042 And, you know,

NOTE Confidence: 0.953370663

00:38:11.042 --> 00:38:12.578 in such a complex.

NOTE Confidence: 0.960556042857143

00:38:14.760 --> 00:38:15.831 Practice. Sometimes it's

NOTE Confidence: 0.960556042857143

00:38:15.831 --> 00:38:17.259 challenging to do that,

NOTE Confidence: 0.960556042857143

00:38:17.260 --> 00:38:19.484 but how can we try to accommodate that?

NOTE Confidence: 0.960556042857143

00:38:19.490 --> 00:38:21.386 We sometimes will make sure that

NOTE Confidence: 0.960556042857143

00:38:21.386 --> 00:38:23.399 they have continuity with one of

NOTE Confidence: 0.960556042857143

00:38:23.399 --> 00:38:24.775 the advanced practice providers

NOTE Confidence: 0.960556042857143

00:38:24.775 --> 00:38:26.797 who's routinely there as opposed to

NOTE Confidence: 0.960556042857143

00:38:26.797 --> 00:38:28.704 potentially with one of the MD's or

NOTE Confidence: 0.960556042857143

00:38:28.704 --> 00:38:30.188 physicians was only there once a week.

NOTE Confidence: 0.960556042857143

00:38:30.190 --> 00:38:33.118 So I think that we're trying to navigate.

NOTE Confidence: 0.960556042857143

00:38:33.120 --> 00:38:35.220 How can we best accommodate some of

NOTE Confidence: 0.960556042857143

00:38:35.220 --> 00:38:37.192 those services were also trying to

NOTE Confidence: 0.960556042857143

00:38:37.192 --> 00:38:38.882 schedule some of the interpreter

NOTE Confidence: 0.960556042857143

00:38:38.882 --> 00:38:41.304 services ahead of time so that we can

NOTE Confidence: 0.960556042857143

00:38:41.304 --> 00:38:44.590 make sure that it is a visit that is.

NOTE Confidence: 0.960556042857143

00:38:44.590 --> 00:38:45.703 Efficient and effective,

NOTE Confidence: 0.960556042857143

00:38:45.703 --> 00:38:47.558 and potentially we used to

NOTE Confidence: 0.960556042857143

00:38:47.558 --> 00:38:49.010 use patient navigators.

NOTE Confidence: 0.960556042857143

00:38:49.010 --> 00:38:50.928 We have a nurse care coordinator who

NOTE Confidence: 0.960556042857143

00:38:50.928 --> 00:38:52.751 really can help with this when we

NOTE Confidence: 0.960556042857143

00:38:52.751 --> 00:38:54.744 have two that can help with some of

NOTE Confidence: 0.960556042857143

00:38:54.744 --> 00:38:56.550 this so that we make sure patients

NOTE Confidence: 0.960556042857143

00:38:56.550 --> 00:38:58.570 aren't showing up that there someone

NOTE Confidence: 0.960556042857143

00:38:58.570 --> 00:39:01.396 reaches out to them now within our

NOTE Confidence: 0.960556042857143

00:39:01.396 --> 00:39:05.088 move to our to 150 Sargent we have

NOTE Confidence: 0.960556042857143

00:39:05.088 --> 00:39:06.920 embedded behavioral health teams

NOTE Confidence: 0.960556042857143

00:39:07.003 --> 00:39:09.376 which really has been a blessing and

NOTE Confidence: 0.960556042857143

00:39:09.376 --> 00:39:11.134 the opportunity even in real time

NOTE Confidence: 0.960556042857143

00:39:11.134 --> 00:39:13.200 to make a connection with someone

NOTE Confidence: 0.960556042857143

00:39:13.200 --> 00:39:14.980 from behavioral health is really.

NOTE Confidence: 0.960556042857143

00:39:14.980 --> 00:39:16.438 Been a great asset to us,

NOTE Confidence: 0.960556042857143

00:39:16.440 --> 00:39:18.435 so I think trying to understand how

NOTE Confidence: 0.960556042857143

00:39:18.435 --> 00:39:20.679 can we connect them with services even

NOTE Confidence: 0.960556042857143

00:39:20.679 --> 00:39:23.004 if in other organizations they may be

NOTE Confidence: 0.960556042857143

00:39:23.004 --> 00:39:24.848 doing that with the health care teams.

NOTE Confidence: 0.960556042857143

00:39:24.848 --> 00:39:25.738 If we can do that,

NOTE Confidence: 0.960556042857143

00:39:25.740 --> 00:39:27.490 I think it also builds a better

NOTE Confidence: 0.960556042857143

00:39:27.490 --> 00:39:29.017 relationship with their patient to see

NOTE Confidence: 0.960556042857143

00:39:29.017 --> 00:39:31.233 that we're doing what we can to think

NOTE Confidence: 0.960556042857143

00:39:31.233 --> 00:39:33.638 about the global need their global needs,

NOTE Confidence: 0.960556042857143

00:39:33.640 --> 00:39:36.032 and really understanding trauma

NOTE Confidence: 0.960556042857143

00:39:36.032 --> 00:39:39.620 informed care when we have patients

NOTE Confidence: 0.960556042857143

00:39:39.710 --> 00:39:42.210 who potentially or risk for.

NOTE Confidence: 0.960556042857143

00:39:42.210 --> 00:39:44.766 A sexual trauma or intimate partner.

NOTE Confidence: 0.960556042857143

00:39:44.770 --> 00:39:46.510 Violence really being thoughtful and

NOTE Confidence: 0.960556042857143

00:39:46.510 --> 00:39:48.928 how we ask questions where we ask

NOTE Confidence: 0.960556042857143

00:39:48.928 --> 00:39:50.782 questions and when we're doing exams

NOTE Confidence: 0.960556042857143

00:39:50.782 --> 00:39:52.678 really being thoughtful about that.

NOTE Confidence: 0.960556042857143

00:39:52.680 --> 00:39:54.955 And then looking at the social supports,

NOTE Confidence: 0.960556042857143

00:39:54.960 --> 00:39:55.588 what's there.

NOTE Confidence: 0.960556042857143

00:39:55.588 --> 00:39:58.100 And even though we're in OB GYN practice,

NOTE Confidence: 0.960556042857143

00:39:58.100 --> 00:39:59.500 really thinking about more probably.

NOTE Confidence: 0.960556042857143

00:39:59.500 --> 00:40:01.663 What are the other social services that

NOTE Confidence: 0.960556042857143

00:40:01.663 --> 00:40:03.966 might be helpful and reaching out to our,

NOTE Confidence: 0.960556042857143

00:40:03.970 --> 00:40:07.918 our social worker or our case managers?

NOTE Confidence: 0.960556042857143

00:40:07.920 --> 00:40:10.644 And finally, some of the specific

NOTE Confidence: 0.960556042857143

00:40:10.644 --> 00:40:12.460 Women's Health care needs.

NOTE Confidence: 0.960556042857143

00:40:12.460 --> 00:40:14.280 So.

NOTE Confidence: 0.960556042857143

00:40:14.280 --> 00:40:14.780 You know,

NOTE Confidence: 0.960556042857143

00:40:14.780 --> 00:40:16.780 look at that and here are just some

NOTE Confidence: 0.960556042857143

00:40:16.840 --> 00:40:18.535 of the Women's Health reproductive

NOTE Confidence: 0.960556042857143

00:40:18.535 --> 00:40:20.903 health things that we face and are

NOTE Confidence: 0.960556042857143

00:40:20.903 --> 00:40:22.739 trying to address with our patients.

NOTE Confidence: 0.960556042857143

00:40:22.740 --> 00:40:25.422 Maybe not in all of them in one visit,

NOTE Confidence: 0.960556042857143

00:40:25.430 --> 00:40:27.164 but over the course of visits

NOTE Confidence: 0.960556042857143

00:40:27.164 --> 00:40:29.322 and try to get to target those,

NOTE Confidence: 0.960556042857143

00:40:29.322 --> 00:40:31.660 you know we start to look at.

NOTE Confidence: 0.960556042857143

00:40:31.660 --> 00:40:33.676 Just move this a little bit.

NOTE Confidence: 0.960556042857143

00:40:33.680 --> 00:40:35.776 Some of the key things where we may

NOTE Confidence: 0.960556042857143

00:40:35.776 --> 00:40:38.048 not be able to address everything.

NOTE Confidence: 0.960556042857143

00:40:38.050 --> 00:40:39.440 But really focusing on one

NOTE Confidence: 0.960556042857143

00:40:39.440 --> 00:40:40.830 or two things you know,

NOTE Confidence: 0.960556042857143

00:40:40.830 --> 00:40:42.134 the preventative help piece.

NOTE Confidence: 0.960556042857143

00:40:42.134 --> 00:40:42.786 For example,

NOTE Confidence: 0.960556042857143

00:40:42.790 --> 00:40:44.598 they come in with a lot of health.

NOTE Confidence: 0.960556042857143

00:40:44.600 --> 00:40:46.125 Some health screenings thinking about

NOTE Confidence: 0.960556042857143

00:40:46.125 --> 00:40:48.474 what project said and some of the other

NOTE Confidence: 0.960556042857143

00:40:48.474 --> 00:40:50.273 talks when they're in their primary care.

NOTE Confidence: 0.960556042857143

00:40:50.280 --> 00:40:50.539 However,

NOTE Confidence: 0.960556042857143

00:40:50.539 --> 00:40:52.870 we also want to make sure some of the

NOTE Confidence: 0.960556042857143

00:40:52.927 --> 00:40:55.174 other main health screenings that we do.

NOTE Confidence: 0.960556042857143

00:40:55.180 --> 00:40:56.644 Pap smears, mammograms,

NOTE Confidence: 0.960556042857143

00:40:56.644 --> 00:40:57.620 colorectal screening.

NOTE Confidence: 0.960556042857143

00:40:57.620 --> 00:40:59.010 We talk about because in

NOTE Confidence: 0.960556042857143

00:40:59.010 --> 00:41:00.400 their own culture there might

NOTE Confidence: 0.956686735

00:41:00.460 --> 00:41:02.056 be differences in what they do.

NOTE Confidence: 0.956686735

00:41:02.060 --> 00:41:03.310 They might not even know

NOTE Confidence: 0.956686735

00:41:03.310 --> 00:41:04.560 what that those things are.

NOTE Confidence: 0.956686735

00:41:04.560 --> 00:41:07.266 I'm going towards some of the

NOTE Confidence: 0.956686735

00:41:07.266 --> 00:41:10.039 misconceptions and other health basic needs.

NOTE Confidence: 0.956686735

00:41:10.040 --> 00:41:11.693 I think health,

NOTE Confidence: 0.956686735

00:41:11.693 --> 00:41:14.100 education and understanding what their

NOTE Confidence: 0.956686735

00:41:14.100 --> 00:41:16.350 understanding of their own health is.

NOTE Confidence: 0.956686735

00:41:16.350 --> 00:41:17.448 Is really important?

NOTE Confidence: 0.956686735

00:41:17.448 --> 00:41:18.180 For example,

NOTE Confidence: 0.956686735

00:41:18.180 --> 00:41:19.855 some people don't even understand

NOTE Confidence: 0.956686735

00:41:19.855 --> 00:41:22.574 sort of the basic anatomy and sort of

NOTE Confidence: 0.956686735

00:41:22.574 --> 00:41:24.209 Physiology of the menstrual cycle,

NOTE Confidence: 0.956686735

00:41:24.210 --> 00:41:26.546 making sure they understand why is it that

NOTE Confidence: 0.956686735

00:41:26.546 --> 00:41:28.486 they're getting periods or what is normal.

NOTE Confidence: 0.956686735

00:41:28.490 --> 00:41:30.098 What is not normal and really

NOTE Confidence: 0.956686735

00:41:30.098 --> 00:41:32.403 putting it on a level of health

NOTE Confidence: 0.956686735

00:41:32.403 --> 00:41:33.967 literacy that they understand.

NOTE Confidence: 0.956686735

00:41:33.970 --> 00:41:35.890 And so I think it's really,

NOTE Confidence: 0.956686735

00:41:35.890 --> 00:41:36.586 really important.

NOTE Confidence: 0.956686735

00:41:36.586 --> 00:41:39.022 I think the other piece that's really

NOTE Confidence: 0.956686735

00:41:39.022 --> 00:41:41.216 important is when we talk about

NOTE Confidence: 0.956686735

00:41:41.216 --> 00:41:42.644 pregnancy prevention or contraception,

NOTE Confidence: 0.956686735

00:41:42.650 --> 00:41:44.630 for example, or STI prevention.

NOTE Confidence: 0.956686735

00:41:44.630 --> 00:41:45.926 It's talking really in

NOTE Confidence: 0.956686735

00:41:45.926 --> 00:41:46.898 a culturally sensitive.

NOTE Confidence: 0.956686735

00:41:46.900 --> 00:41:48.408 Manner thinking about asking

NOTE Confidence: 0.956686735

00:41:48.408 --> 00:41:49.539 the question first,

NOTE Confidence: 0.956686735

00:41:49.540 --> 00:41:51.549 what is your family planning or what

NOTE Confidence: 0.956686735

00:41:51.549 --> 00:41:53.422 are your family planning goals or

NOTE Confidence: 0.956686735

00:41:53.422 --> 00:41:55.890 your sort of goals in in reproduction?

NOTE Confidence: 0.956686735

00:41:55.890 --> 00:41:59.290 Because I think for there is a stigma

NOTE Confidence: 0.956686735

00:41:59.369 --> 00:42:01.808 in using contraception or altering

NOTE Confidence: 0.956686735

00:42:01.808 --> 00:42:03.578 the opportunity to get pregnant,

NOTE Confidence: 0.956686735

00:42:03.580 --> 00:42:05.425 we have a lot of women who fear that

NOTE Confidence: 0.956686735

00:42:05.425 --> 00:42:06.796 using contraception they won't allow

NOTE Confidence: 0.956686735

00:42:06.796 --> 00:42:09.060 be able to get pregnant in the future.

NOTE Confidence: 0.956686735

00:42:09.060 --> 00:42:10.440 So really asking the question

NOTE Confidence: 0.956686735

00:42:10.440 --> 00:42:12.030 as to what you're going to,

NOTE Confidence: 0.956686735

00:42:12.030 --> 00:42:13.962 what are your goals and how

NOTE Confidence: 0.956686735

00:42:13.962 --> 00:42:15.620 can we best help you?

NOTE Confidence: 0.956686735

00:42:15.620 --> 00:42:17.198 And the last piece I'll add

NOTE Confidence: 0.956686735

00:42:17.198 --> 00:42:18.790 about that is is finding.

NOTE Confidence: 0.956686735

00:42:18.790 --> 00:42:20.325 That's where the balance of

NOTE Confidence: 0.956686735

00:42:20.325 --> 00:42:22.217 having a family member in the

NOTE Confidence: 0.956686735

00:42:22.217 --> 00:42:23.957 room or not might be important.

NOTE Confidence: 0.956686735

00:42:23.960 --> 00:42:24.468 You know,

NOTE Confidence: 0.956686735

00:42:24.468 --> 00:42:25.992 using a translator and allowing the

NOTE Confidence: 0.956686735

00:42:25.992 --> 00:42:27.564 patient to speak without having her

NOTE Confidence: 0.956686735

00:42:27.564 --> 00:42:29.678 husband or a male family member in the room,

NOTE Confidence: 0.956686735

00:42:29.680 --> 00:42:31.462 or any family member in the

NOTE Confidence: 0.956686735

00:42:31.462 --> 00:42:32.900 room might allow her to,

NOTE Confidence: 0.956686735

00:42:32.900 --> 00:42:34.556 as she opens up,

NOTE Confidence: 0.956686735

00:42:34.556 --> 00:42:36.616 maybe in over subsequent visits,

NOTE Confidence: 0.956686735

00:42:36.616 --> 00:42:37.840 really share well.

NOTE Confidence: 0.956686735

00:42:37.840 --> 00:42:39.632 I don't want to get pregnant or I

NOTE Confidence: 0.956686735

00:42:39.632 --> 00:42:41.464 really do want to get pregnant because

NOTE Confidence: 0.956686735

00:42:41.464 --> 00:42:43.533 my family views me not being able to

NOTE Confidence: 0.956686735

00:42:43.533 --> 00:42:45.662 get pregnant as a as some kind of.

NOTE Confidence: 0.956686735

00:42:45.662 --> 00:42:48.030 Camp anomaly or some that

NOTE Confidence: 0.956686735

00:42:48.030 --> 00:42:49.150 she scrutinized for it.

NOTE Confidence: 0.956686735

00:42:49.150 --> 00:42:51.887 So I think gaining trust and then

NOTE Confidence: 0.956686735

00:42:51.887 --> 00:42:53.831 having these conversations are really

NOTE Confidence: 0.956686735

00:42:53.831 --> 00:42:55.919 really important so that we can

NOTE Confidence: 0.956686735

00:42:55.919 --> 00:42:57.660 build a relationship and let these

NOTE Confidence: 0.956686735

00:42:57.660 --> 00:42:59.759 women know that we're here to help them.

NOTE Confidence: 0.8139057615

00:43:02.720 --> 00:43:04.750 See, so I'm going to transition over

NOTE Confidence: 0.8139057615

00:43:04.750 --> 00:43:06.864 to Michelle who will talk a little

NOTE Confidence: 0.8139057615

00:43:06.864 --> 00:43:08.640 bit more about the maternal needs,

NOTE Confidence: 0.8139057615

00:43:08.640 --> 00:43:10.488 and Michelle just move this lights for you.

NOTE Confidence: 0.805583963333333

00:43:10.900 --> 00:43:12.466 Great thanks so much to finally.

NOTE Confidence: 0.845546606666667

00:43:16.560 --> 00:43:18.898 Yeah, perfect, so I'm going to talk

NOTE Confidence: 0.845546606666667

00:43:18.898 --> 00:43:21.405 a little bit about prenatal and

NOTE Confidence: 0.845546606666667

00:43:21.405 --> 00:43:23.795 intrapartum and postpartum care for.

NOTE Confidence: 0.845546606666667

00:43:23.800 --> 00:43:25.568 For this population and a lot of it

NOTE Confidence: 0.845546606666667

00:43:25.568 --> 00:43:27.427 is the same care and same things.

NOTE Confidence: 0.845546606666667

00:43:27.430 --> 00:43:28.972 I would emphasize probably for every

NOTE Confidence: 0.845546606666667

00:43:28.972 --> 00:43:30.430 pregnant person that we care for.

NOTE Confidence: 0.845546606666667

00:43:30.430 --> 00:43:32.194 But really, the importance of a

NOTE Confidence: 0.845546606666667

00:43:32.194 --> 00:43:33.814 continuity model it care especially

NOTE Confidence: 0.845546606666667

00:43:33.814 --> 00:43:35.366 in the outpatient setting,

NOTE Confidence: 0.845546606666667

00:43:35.370 --> 00:43:37.806 I think is even more important

NOTE Confidence: 0.845546606666667

00:43:37.806 --> 00:43:39.024 for this population.

NOTE Confidence: 0.845546606666667

00:43:39.030 --> 00:43:39.966 I think, you know,

NOTE Confidence: 0.845546606666667

00:43:39.966 --> 00:43:41.689 we have the evidence that this really

NOTE Confidence: 0.845546606666667

00:43:41.689 --> 00:43:43.285 is the best model for everybody,

NOTE Confidence: 0.845546606666667

00:43:43.290 --> 00:43:45.327 but to really focus on making sure

NOTE Confidence: 0.845546606666667

00:43:45.327 --> 00:43:47.030 they're seeing the same provider,

NOTE Confidence: 0.845546606666667

00:43:47.030 --> 00:43:49.438 there is a study from 2010 where

NOTE Confidence: 0.845546606666667

00:43:49.438 --> 00:43:51.785 patients had said stuff you know can

NOTE Confidence: 0.845546606666667

00:43:51.785 --> 00:43:54.060 do good follow up when you know.

NOTE Confidence: 0.845546606666667

00:43:54.060 --> 00:43:55.340 You know you can really get to know

NOTE Confidence: 0.845546606666667

00:43:55.340 --> 00:43:56.864 the patient, know where they are.

NOTE Confidence: 0.845546606666667

00:43:56.864 --> 00:43:58.670 They're not having to re tell

NOTE Confidence: 0.845546606666667

00:43:58.733 --> 00:44:00.478 their story every every time,

NOTE Confidence: 0.845546606666667

00:44:00.480 --> 00:44:02.724 and especially if you're

NOTE Confidence: 0.845546606666667

00:44:02.724 --> 00:44:04.407 using an interpreter,

NOTE Confidence: 0.845546606666667

00:44:04.410 --> 00:44:06.760 it can take a lot more time to sort of

NOTE Confidence: 0.845546606666667

00:44:06.828 --> 00:44:09.054 get to know your patient each visit,

NOTE Confidence: 0.845546606666667

00:44:09.060 --> 00:44:11.140 which you can avoid if

NOTE Confidence: 0.845546606666667

00:44:11.140 --> 00:44:12.804 you have that continuity.

NOTE Confidence: 0.845546606666667

00:44:12.810 --> 00:44:13.386 And again,

NOTE Confidence: 0.845546606666667

00:44:13.386 --> 00:44:15.402 using a lot of trauma informed care.

NOTE Confidence: 0.845546606666667

00:44:15.410 --> 00:44:17.588 Again, this should be for everybody.

NOTE Confidence: 0.845546606666667

00:44:17.590 --> 00:44:20.250 I'm really working on consent for everything,

NOTE Confidence: 0.845546606666667

00:44:20.250 --> 00:44:23.058 especially the cervical exams.

NOTE Confidence: 0.845546606666667

00:44:23.058 --> 00:44:26.798 Any anything that is invasive that we would

NOTE Confidence: 0.845546606666667

00:44:26.798 --> 00:44:28.890 always do for for all of our patients.

NOTE Confidence: 0.845546606666667

00:44:28.890 --> 00:44:30.050 But and really try.

NOTE Confidence: 0.845546606666667

00:44:30.050 --> 00:44:31.790 And especially on the labor floor,

NOTE Confidence: 0.845546606666667

00:44:31.790 --> 00:44:32.963 to protect patients.

NOTE Confidence: 0.845546606666667

00:44:32.963 --> 00:44:33.354 Modesty.

NOTE Confidence: 0.845546606666667

00:44:33.354 --> 00:44:37.460 I know for a lot of us for a lot of

NOTE Confidence: 0.845546606666667

00:44:37.460 --> 00:44:40.497 providers we get very used to sort of just.

NOTE Confidence: 0.845546606666667

00:44:40.500 --> 00:44:43.173 Kind of letting people be out in the open,

NOTE Confidence: 0.845546606666667

00:44:43.180 --> 00:44:46.590 but it really is dumb.

NOTE Confidence: 0.845546606666667

00:44:46.590 --> 00:44:48.520 Something to take care with,

NOTE Confidence: 0.845546606666667

00:44:48.520 --> 00:44:51.008 and there are ways of sort of draping,

NOTE Confidence: 0.845546606666667

00:44:51.010 --> 00:44:51.478 you know,

NOTE Confidence: 0.845546606666667

00:44:51.478 --> 00:44:53.116 as sheets and sort of tempting it,

NOTE Confidence: 0.845546606666667

00:44:53.120 --> 00:44:54.968 so that the patient is not exposed

NOTE Confidence: 0.845546606666667

00:44:54.968 --> 00:44:56.100 to the whole room.

NOTE Confidence: 0.845546606666667

00:44:56.100 --> 00:44:59.244 Really trying to limit learners and

NOTE Confidence: 0.845546606666667

00:44:59.244 --> 00:45:01.329 have continuity of providers while

NOTE Confidence: 0.845546606666667

00:45:01.329 --> 00:45:04.003 they're in the inpatient setting can

NOTE Confidence: 0.845546606666667

00:45:04.003 --> 00:45:06.697 really help reduce anxiety and stress,

NOTE Confidence: 0.845546606666667

00:45:06.700 --> 00:45:08.475 and there is a preference

NOTE Confidence: 0.845546606666667

00:45:08.475 --> 00:45:09.540 for female providers.

NOTE Confidence: 0.845546606666667

00:45:09.540 --> 00:45:12.016 That's not always possible,

NOTE Confidence: 0.845546606666667

00:45:12.016 --> 00:45:15.730 but and most patients will come.

NOTE Confidence: 0.845546606666667

00:45:15.730 --> 00:45:17.458 We'll agree to this if if

NOTE Confidence: 0.845546606666667

00:45:17.458 --> 00:45:18.610 there is nobody else,

NOTE Confidence: 0.845546606666667

00:45:18.610 --> 00:45:21.266 but we really try to make an effort,

NOTE Confidence: 0.845546606666667

00:45:21.270 --> 00:45:24.042 so we tend to get a lot of patients

NOTE Confidence: 0.845546606666667

00:45:24.042 --> 00:45:26.616 on our practice 'cause we are.

NOTE Confidence: 0.845546606666667

00:45:26.620 --> 00:45:27.976 As the midwifery practice,

NOTE Confidence: 0.845546606666667

00:45:27.976 --> 00:45:30.010 we don't have any milk providers

NOTE Confidence: 0.845546606666667

00:45:30.074 --> 00:45:31.930 outside of our attending obstetricians,

NOTE Confidence: 0.845546606666667

00:45:31.930 --> 00:45:37.220 but so a lot of the patients will come to us.

NOTE Confidence: 0.845546606666667

00:45:37.220 --> 00:45:38.403 And I just want to make another

NOTE Confidence: 0.845546606666667

00:45:38.403 --> 00:45:39.688 comment on the use of interpreters.

NOTE Confidence: 0.845546606666667

00:45:39.690 --> 00:45:41.202 Sometimes even you know it is

NOTE Confidence: 0.845546606666667

00:45:41.202 --> 00:45:43.093 has been a struggle to get female

NOTE Confidence: 0.845546606666667

00:45:43.093 --> 00:45:45.032 interpreters which can can be a problem,

NOTE Confidence: 0.845546606666667

00:45:45.040 --> 00:45:47.085 especially talking about very sensitive

NOTE Confidence: 0.845546606666667

00:45:47.085 --> 00:45:49.532 things that we talked about during

NOTE Confidence: 0.845546606666667

00:45:49.532 --> 00:45:51.990 labor and birth and as well as not

NOTE Confidence: 0.845546606666667

00:45:51.990 --> 00:45:53.440 having somebody that's too young.

NOTE Confidence: 0.845546606666667

00:45:53.440 --> 00:45:55.925 There have been some things in the

NOTE Confidence: 0.845546606666667

00:45:55.925 --> 00:45:57.751 literature about patients not even

NOTE Confidence: 0.845546606666667

00:45:57.751 --> 00:46:00.194 having a hard time talking and sharing

NOTE Confidence: 0.845546606666667

00:46:00.194 --> 00:46:02.075 information with very young interpreter

NOTE Confidence: 0.845546606666667

00:46:02.075 --> 00:46:04.277 who doesn't maybe understand a lot

NOTE Confidence: 0.845546606666667

00:46:04.280 --> 00:46:07.826 of things around birth and and.

NOTE Confidence: 0.845546606666667

00:46:07.830 --> 00:46:08.246 Uhm?

NOTE Confidence: 0.845546606666667

00:46:08.246 --> 00:46:09.494 And so it,

NOTE Confidence: 0.845546606666667

00:46:09.494 --> 00:46:10.326 you know.

NOTE Confidence: 0.845546606666667

00:46:10.330 --> 00:46:13.530 But you have to do the best that you can.

NOTE Confidence: 0.927391882727273

00:46:13.530 --> 00:46:15.690 One thing with interpreters that point

NOTE Confidence: 0.927391882727273

00:46:15.690 --> 00:46:18.582 out like at the beginning they had

NOTE Confidence: 0.927391882727273

00:46:18.582 --> 00:46:20.537 talked about the different languages

NOTE Confidence: 0.927391882727273

00:46:20.537 --> 00:46:22.779 and diary and cash to and making

NOTE Confidence: 0.927391882727273

00:46:22.779 --> 00:46:24.662 and some of even the dialects there

NOTE Confidence: 0.927391882727273

00:46:24.662 --> 00:46:26.688 can be difficult and challenging.

NOTE Confidence: 0.927391882727273

00:46:26.690 --> 00:46:29.390 We had a patient who all day had been used,

NOTE Confidence: 0.927391882727273

00:46:29.390 --> 00:46:30.805 had had an interpreter when

NOTE Confidence: 0.927391882727273

00:46:30.805 --> 00:46:32.800 I came on in the evening.

NOTE Confidence: 0.927391882727273

00:46:32.800 --> 00:46:34.480 We found out she really

NOTE Confidence: 0.927391882727273

00:46:34.480 --> 00:46:35.488 wasn't understanding anything,

NOTE Confidence: 0.927391882727273

00:46:35.490 --> 00:46:37.604 and it was the wrong language completely.

NOTE Confidence: 0.927391882727273

00:46:37.610 --> 00:46:39.626 But I think sort of her modesty and not.

NOTE Confidence: 0.927391882727273

00:46:39.630 --> 00:46:41.954 Went into to say much really hadn't

NOTE Confidence: 0.927391882727273

00:46:41.954 --> 00:46:43.475 been understanding what had been

NOTE Confidence: 0.927391882727273

00:46:43.475 --> 00:46:46.150 going on most of the day and so

NOTE Confidence: 0.927391882727273

00:46:46.150 --> 00:46:48.710 sometimes doing reflective discussion,

NOTE Confidence: 0.927391882727273

00:46:48.710 --> 00:46:50.150 especially around consent and

NOTE Confidence: 0.927391882727273

00:46:50.150 --> 00:46:51.230 shared decision making.

NOTE Confidence: 0.927391882727273

00:46:51.230 --> 00:46:53.029 Sort of saying back to the patient.

NOTE Confidence: 0.927391882727273

00:46:53.030 --> 00:46:54.759 This is what I hear you saying.

NOTE Confidence: 0.927391882727273

00:46:54.760 --> 00:46:56.818 I'm trying to say it in another

NOTE Confidence: 0.927391882727273

00:46:56.818 --> 00:46:58.443 way because sometimes the the

NOTE Confidence: 0.927391882727273

00:46:58.443 --> 00:47:00.148 translation is not always accurate.

NOTE Confidence: 0.927391882727273

00:47:00.150 --> 00:47:02.194 I was struggling once with a patient

NOTE Confidence: 0.927391882727273

00:47:02.194 --> 00:47:03.908 who seemed very uncomfortable and

NOTE Confidence: 0.927391882727273

00:47:03.908 --> 00:47:06.230 trying to talk about pain medication,

NOTE Confidence: 0.927391882727273

00:47:06.230 --> 00:47:08.113 but she kept saying I want a

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00:47:08.113 --> 00:47:09.660 natural birth which to me meant.

00:47:09.660 --> 00:47:10.154 No medication,

00:47:10.154 --> 00:47:12.130 but in fact she just was really worried

00:47:12.183 --> 00:47:13.803 about taking any medication 'cause she

00:47:13.803 --> 00:47:15.759 was afraid of having a caesarean birth,

00:47:15.760 --> 00:47:17.520 which to her was not a natural birth.

00:47:17.520 --> 00:47:21.370 So so even like the interpretation of

00:47:21.370 --> 00:47:24.322 words can sometimes. Be a challenge.

00:47:24.322 --> 00:47:27.490 Go ahead and next slides Shefali thank you.

00:47:29.850 --> 00:47:32.422 One thing to think about Antenatally, UM,

00:47:32.422 --> 00:47:35.236 is that we still have family restrictions

00:47:35.236 --> 00:47:38.664 on labor and birth right now due to COVID,

00:47:38.664 --> 00:47:40.932 and so there's only there are

00:47:40.932 --> 00:47:43.520 only allowed two support people.

00:47:43.520 --> 00:47:46.508 And it. Can be really helpful.

00:47:46.510 --> 00:47:48.706 Often families don't have close friends

NOTE Confidence: 0.91024176

00:47:48.706 --> 00:47:51.240 or other family members like they would

NOTE Confidence: 0.91024176

00:47:51.240 --> 00:47:53.599 normally come with their mother or sister,

NOTE Confidence: 0.91024176

00:47:53.600 --> 00:47:55.889 and so it may be their husband.

NOTE Confidence: 0.91024176

00:47:55.890 --> 00:47:57.792 But if they have other children

NOTE Confidence: 0.91024176

00:47:57.792 --> 00:47:59.878 at home this the laboring woman

NOTE Confidence: 0.91024176

00:47:59.878 --> 00:48:02.134 may come in a completely alone,

NOTE Confidence: 0.91024176

00:48:02.140 --> 00:48:03.890 which can be really scary.

NOTE Confidence: 0.91024176

00:48:03.890 --> 00:48:05.345 So really talking about this

NOTE Confidence: 0.91024176

00:48:05.345 --> 00:48:07.194 ahead of time trying to connect

NOTE Confidence: 0.91024176

00:48:07.194 --> 00:48:08.442 them with community support.

NOTE Confidence: 0.91024176

00:48:08.442 --> 00:48:11.116 I think one of the things that would be

NOTE Confidence: 0.91024176

00:48:11.116 --> 00:48:13.383 great is to work with hours to try to

NOTE Confidence: 0.91024176

00:48:13.383 --> 00:48:15.535 train some of the refugees to be doulas.

NOTE Confidence: 0.91024176

00:48:15.540 --> 00:48:17.829 For the community to be this labor

NOTE Confidence: 0.91024176

00:48:17.829 --> 00:48:20.040 support person who could come in if

NOTE Confidence: 0.91024176

00:48:20.040 --> 00:48:22.190 the husband needs to stay home with

NOTE Confidence: 0.91024176

00:48:22.190 --> 00:48:24.080 family with this other children and

NOTE Confidence: 0.91024176

00:48:24.080 --> 00:48:27.057 can come in and be support for her and

NOTE Confidence: 0.91024176

00:48:27.057 --> 00:48:29.993 and to help because it can be really

NOTE Confidence: 0.91024176

00:48:29.993 --> 00:48:32.525 terrifying to come in and not have that.

NOTE Confidence: 0.91024176

00:48:32.530 --> 00:48:34.054 And often there used to be

NOTE Confidence: 0.91024176

00:48:34.054 --> 00:48:35.600 unable to bring their children.

NOTE Confidence: 0.91024176

00:48:35.600 --> 00:48:37.196 We when we were at Saint refills

NOTE Confidence: 0.91024176

00:48:37.196 --> 00:48:39.224 pre COVID we were able to have other

NOTE Confidence: 0.91024176

00:48:39.224 --> 00:48:41.317 children come and even stay as long as

NOTE Confidence: 0.91024176

00:48:41.317 --> 00:48:43.053 there is an adult responsible for them

NOTE Confidence: 0.91024176

00:48:43.060 --> 00:48:45.545 and we just the restrictions with COVID.

NOTE Confidence: 0.91024176

00:48:45.550 --> 00:48:48.124 Right now is such that we can't do that.

NOTE Confidence: 0.91024176

00:48:48.130 --> 00:48:49.817 Another thing to think about is patients

NOTE Confidence: 0.91024176

00:48:49.817 --> 00:48:51.530 coming from a low resource setting.

NOTE Confidence: 0.91024176

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00:48:51.530 --> 00:48:52.306 Maybe really,

NOTE Confidence: 0.91024176

00:48:52.306 --> 00:48:52.694 uhm,

NOTE Confidence: 0.91024176

00:48:52.694 --> 00:48:55.022 it can be very anxiety provoking

NOTE Confidence: 0.91024176

00:48:55.022 --> 00:48:57.389 with a lot of the technology and

NOTE Confidence: 0.91024176

00:48:57.389 --> 00:48:59.569 sort of the things that we use.

NOTE Confidence: 0.91024176

00:48:59.570 --> 00:49:01.842 Here is so the fetal heart rate monitoring

NOTE Confidence: 0.91024176

00:49:01.842 --> 00:49:04.506 may be very distressing for some patients,

NOTE Confidence: 0.91024176

00:49:04.510 --> 00:49:06.136 so really kind of preparing patients

NOTE Confidence: 0.91024176

00:49:06.136 --> 00:49:08.437 for sort of some of the things they

NOTE Confidence: 0.91024176

00:49:08.437 --> 00:49:10.183 may anticipate during labor and birth.

NOTE Confidence: 0.91024176

00:49:10.190 --> 00:49:12.987 Here in our setting can be helpful

NOTE Confidence: 0.91024176

00:49:12.987 --> 00:49:14.590 and also thinking about is this a

NOTE Confidence: 0.91024176

00:49:14.641 --> 00:49:16.417 patient that we can do intermittent

NOTE Confidence: 0.91024176

00:49:16.417 --> 00:49:17.890 auscultation and have them with.

NOTE Confidence: 0.91024176

00:49:17.890 --> 00:49:20.050 Fewer interventions and again,

NOTE Confidence: 0.91024176

00:49:20.050 --> 00:49:21.130 you know,

NOTE Confidence: 0.91024176

00:49:21.130 --> 00:49:24.294 using trying to provide as much continuity

NOTE Confidence: 0.91024176

00:49:24.294 --> 00:49:27.188 and limiting the number of learners.

NOTE Confidence: 0.91024176

00:49:27.190 --> 00:49:29.283 Not to say that you can't have

NOTE Confidence: 0.91024176

00:49:29.283 --> 00:49:31.100 learners we work with residents and

NOTE Confidence: 0.91024176

00:49:31.100 --> 00:49:32.600 midwifery students all the time,

NOTE Confidence: 0.91024176

00:49:32.600 --> 00:49:35.036 and as long as patients consent they're

NOTE Confidence: 0.91024176

00:49:35.036 --> 00:49:38.130 usually fine with that next slide,

NOTE Confidence: 0.91024176

00:49:38.130 --> 00:49:39.000 please.

NOTE Confidence: 0.91024176

00:49:39.000 --> 00:49:39.540 Uhm,

NOTE Confidence: 0.91024176

00:49:39.540 --> 00:49:42.231 and so just kind of thinking about

NOTE Confidence: 0.91024176

00:49:42.231 --> 00:49:44.408 some of the things that we can.

NOTE Confidence: 0.91024176

00:49:44.410 --> 00:49:45.364 As you know,

NOTE Confidence: 0.91024176

00:49:45.364 --> 00:49:46.318 providers and clinicians,

NOTE Confidence: 0.91024176

00:49:46.320 --> 00:49:47.660 and if there's hospital administration

NOTE Confidence: 0.91024176

00:49:47.660 --> 00:49:48.196 on this,

NOTE Confidence: 0.91024176

00:49:48.200 --> 00:49:50.685 I would really encourage to think about

NOTE Confidence: 0.91024176

00:49:50.685 --> 00:49:53.491 in the outpatient setting the timing of

NOTE Confidence: 0.91024176

00:49:53.491 --> 00:49:55.999 patients when they need interpreter services.

NOTE Confidence: 0.91024176

00:49:56.000 --> 00:49:57.385 Everybody knows where our panels

NOTE Confidence: 0.91024176

00:49:57.385 --> 00:49:58.493 are getting very full.

NOTE Confidence: 0.91024176

00:49:58.500 --> 00:50:00.300 We're having to push people through,

NOTE Confidence: 0.91024176

00:50:00.300 --> 00:50:00.536 but.

NOTE Confidence: 0.91024176

00:50:00.536 --> 00:50:02.424 If you look at your schedule and you

NOTE Confidence: 0.91024176

00:50:02.424 --> 00:50:04.222 know you've got to use interpreters

NOTE Confidence: 0.91024176

00:50:04.222 --> 00:50:05.732 for your next five patients,

NOTE Confidence: 0.91024176

00:50:05.740 --> 00:50:07.435 and they're all scheduled for

NOTE Confidence: 0.91024176

00:50:07.435 --> 00:50:10.140 the same 15 or 20 minutes lots,

NOTE Confidence: 0.91024176

00:50:10.140 --> 00:50:12.195 it can create provider bias

NOTE Confidence: 0.91024176

00:50:12.195 --> 00:50:14.250 against patients that speak other

NOTE Confidence: 0.91024176

00:50:14.325 --> 00:50:16.791 languages and that can come out

NOTE Confidence: 0.91024176

00:50:16.791 --> 00:50:18.435 and unintentional ways people

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NOTE Confidence: 0.935213655833333

00:50:18.510 --> 00:50:20.398 providers get more stressed.

NOTE Confidence: 0.935213655833333

00:50:20.400 --> 00:50:21.666 They're more likely to miss things.

NOTE Confidence: 0.935213655833333

00:50:21.670 --> 00:50:23.686 They're less likely to probe and ask further

NOTE Confidence: 0.935213655833333

00:50:23.686 --> 00:50:25.347 questions if they don't have the time,

NOTE Confidence: 0.935213655833333

00:50:25.350 --> 00:50:27.519 and we all know having to use an interpreter.

NOTE Confidence: 0.935213655833333

00:50:27.520 --> 00:50:29.698 Services adds time to your visit,

NOTE Confidence: 0.935213655833333

00:50:29.700 --> 00:50:31.596 so I think it's something that we can.

NOTE Confidence: 0.935213655833333

00:50:31.600 --> 00:50:34.129 Think about and try to push forward to give

NOTE Confidence: 0.935213655833333

00:50:34.129 --> 00:50:36.516 more time and clinics for longer visits.

NOTE Confidence: 0.935213655833333

00:50:36.520 --> 00:50:37.888 I know it'll be a hard push because

NOTE Confidence: 0.935213655833333

00:50:37.888 --> 00:50:39.360 a lot of it comes down to money,

NOTE Confidence: 0.935213655833333

00:50:39.360 --> 00:50:42.416 but it is something that as from an

NOTE Confidence: 0.935213655833333

00:50:42.416 --> 00:50:45.339 equity point of perspective can really.

NOTE Confidence: 0.935213655833333

00:50:45.340 --> 00:50:48.231 Create a friction in the setting and

NOTE Confidence: 0.935213655833333

00:50:48.231 --> 00:50:50.829 then you're not giving you know.

NOTE Confidence: 0.935213655833333

00:50:50.830 --> 00:50:52.643 Being able to address all the issues

NOTE Confidence: 0.935213655833333

00:50:52.643 --> 00:50:54.689 that you might be able to if you had

NOTE Confidence: 0.935213655833333

00:50:54.689 --> 00:50:56.485 a longer visit thinking about things

NOTE Confidence: 0.935213655833333

00:50:56.485 --> 00:50:58.460 like hospital and nutrition services,

NOTE Confidence: 0.935213655833333

00:50:58.460 --> 00:51:00.388 seeing about getting some

NOTE Confidence: 0.935213655833333

00:51:00.388 --> 00:51:01.834 culturally appropriate foods.

NOTE Confidence: 0.935213655833333

00:51:01.840 --> 00:51:04.192 I know Sanctuary Kitchen is a kitchen here

NOTE Confidence: 0.935213655833333

00:51:04.192 --> 00:51:06.943 in New Haven and restaurant that's run by

NOTE Confidence: 0.935213655833333

00:51:06.943 --> 00:51:09.483 refugees and that might be something to

NOTE Confidence: 0.935213655833333

00:51:09.483 --> 00:51:11.649 encourage the hospital to think about.

NOTE Confidence: 0.935213655833333

00:51:11.650 --> 00:51:13.450 You know what kinds of foods might we

NOTE Confidence: 0.935213655833333

00:51:13.450 --> 00:51:15.510 be able to offer patients to help them?

NOTE Confidence: 0.935213655833333

00:51:15.510 --> 00:51:19.536 Feel more at home here and then again,

NOTE Confidence: 0.935213655833333

00:51:19.536 --> 00:51:21.896 talking about hospital doula services.

NOTE Confidence: 0.935213655833333

00:51:21.900 --> 00:51:26.268 Healthy start has been working with

NOTE Confidence: 0.935213655833333

00:51:26.270 --> 00:51:29.708 training black doulas in the community

NOTE Confidence: 0.935213655833333

00:51:29.708 --> 00:51:33.316 to support and help to support patients

NOTE Confidence: 0.935213655833333

00:51:33.316 --> 00:51:36.364 that have a higher mortality rate,

NOTE Confidence: 0.935213655833333

00:51:36.370 --> 00:51:38.042 often because of institutional

NOTE Confidence: 0.935213655833333

00:51:38.042 --> 00:51:39.296 and structural racism,

NOTE Confidence: 0.935213655833333

00:51:39.300 --> 00:51:41.668 and this might be something that we could

NOTE Confidence: 0.935213655833333

00:51:41.668 --> 00:51:44.389 try to get some Afghani journalist to

NOTE Confidence: 0.935213655833333

00:51:44.389 --> 00:51:46.454 help support the patient population.

NOTE Confidence: 0.935213655833333

00:51:46.460 --> 00:51:48.698 And looking at resources here locally,

NOTE Confidence: 0.935213655833333

00:51:48.700 --> 00:51:50.812 there's a family home visiting program

NOTE Confidence: 0.935213655833333

00:51:50.812 --> 00:51:53.742 here in New Haven that used to be

NOTE Confidence: 0.935213655833333

00:51:53.742 --> 00:51:55.562 nurturing families that's open to

NOTE Confidence: 0.935213655833333

00:51:55.562 --> 00:51:57.725 patients on Medicaid using the patient

NOTE Confidence: 0.935213655833333

00:51:57.725 --> 00:52:00.140 navigators through iris can be very helpful,

NOTE Confidence: 0.935213655833333

00:52:00.140 --> 00:52:02.500 especially if a pregnant patient

NOTE Confidence: 0.935213655833333

00:52:02.500 --> 00:52:05.380 develops a lot of high risk.

NOTE Confidence: 0.935213655833333

00:52:05.380 --> 00:52:06.588 Pathologies during prenatal care,

NOTE Confidence: 0.935213655833333

00:52:06.588 --> 00:52:08.775 they end up having to have multiple

NOTE Confidence: 0.935213655833333

00:52:08.775 --> 00:52:10.063 appointments in different settings

NOTE Confidence: 0.935213655833333

00:52:10.063 --> 00:52:12.044 that can just be the transportation

NOTE Confidence: 0.935213655833333

00:52:12.044 --> 00:52:13.946 and and just navigating that whole

NOTE Confidence: 0.935213655833333

00:52:13.946 --> 00:52:16.074 system can be really challenging

NOTE Confidence: 0.935213655833333

00:52:16.074 --> 00:52:19.009 and then thinking about postpartum

NOTE Confidence: 0.935213655833333

00:52:19.009 --> 00:52:21.949 support and perinatal mental health.

NOTE Confidence: 0.935213655833333

00:52:21.950 --> 00:52:23.828 Really trained to look at we.

NOTE Confidence: 0.935213655833333

00:52:23.830 --> 00:52:26.992 We use the Edinburgh postpartum depression

NOTE Confidence: 0.935213655833333

00:52:26.992 --> 00:52:29.110 scale and most of our settings now,

NOTE Confidence: 0.935213655833333

00:52:29.110 --> 00:52:30.430 but.

NOTE Confidence: 0.935213655833333

00:52:30.430 --> 00:52:32.145 You can use it with an interpreter,

NOTE Confidence: 0.935213655833333

00:52:32.150 --> 00:52:34.649 but even those those same questions just

NOTE Confidence: 0.935213655833333

00:52:34.649 --> 00:52:37.890 may not be culturally have an equivalent,

NOTE Confidence: 0.935213655833333

00:52:37.890 --> 00:52:40.249 and to really work with the Afghani

NOTE Confidence: 0.935213655833333

00:52:40.249 --> 00:52:42.733 community to see what might be more

NOTE Confidence: 0.935213655833333

00:52:42.733 --> 00:52:44.833 appropriate questions for us to ask

NOTE Confidence: 0.935213655833333

00:52:44.907 --> 00:52:47.451 to really get to to whether or not

NOTE Confidence: 0.935213655833333

00:52:47.451 --> 00:52:51.189 they're having symptoms of depression.

NOTE Confidence: 0.935213655833333

00:52:51.190 --> 00:52:52.108 And uh,

NOTE Confidence: 0.935213655833333

00:52:52.108 --> 00:52:54.862 with programs that can help with

NOTE Confidence: 0.935213655833333

00:52:54.862 --> 00:52:57.058 support with breastfeeding with

NOTE Confidence: 0.935213655833333

00:52:57.058 --> 00:53:00.028 nutrition often there can be,

NOTE Confidence: 0.935213655833333

00:53:00.030 --> 00:53:00.692 you know,

NOTE Confidence: 0.935213655833333

00:53:00.692 --> 00:53:02.347 some malnourishment and to really

NOTE Confidence: 0.935213655833333

00:53:02.347 --> 00:53:04.443 work and making sure people are

NOTE Confidence: 0.935213655833333

00:53:04.443 --> 00:53:06.183 getting foods that are appropriate

NOTE Confidence: 0.935213655833333

00:53:06.183 --> 00:53:08.880 and helpful and to consider postpartum

NOTE Confidence: 0.935213655833333

00:53:08.880 --> 00:53:11.668 home visits patients on Medicaid do

NOTE Confidence: 0.935213655833333

00:53:11.668 --> 00:53:13.718 qualify for getting a home visit.

NOTE Confidence: 0.935213655833333

00:53:13.718 --> 00:53:14.426 We don't have.

NOTE Confidence: 0.935213655833333

00:53:14.430 --> 00:53:17.237 There aren't a lot of home maternal

NOTE Confidence: 0.935213655833333

00:53:17.237 --> 00:53:19.249 home nurses in the area,

NOTE Confidence: 0.935213655833333

00:53:19.250 --> 00:53:21.070 but I think the more that we use them and.

NOTE Confidence: 0.935213655833333

00:53:21.070 --> 00:53:21.658 Ask for them.

NOTE Confidence: 0.935213655833333

00:53:21.658 --> 00:53:23.030 They may start to get more of

NOTE Confidence: 0.936826487272727

00:53:23.081 --> 00:53:24.665 them, so then we can increase

NOTE Confidence: 0.936826487272727

00:53:24.665 --> 00:53:26.380 those visits 'cause we know from

NOTE Confidence: 0.936826487272727

00:53:26.380 --> 00:53:27.885 the data are postpartum care.

NOTE Confidence: 0.936826487272727

00:53:27.890 --> 00:53:30.149 Here in the US is pretty abysmal and in

NOTE Confidence: 0.936826487272727

00:53:30.149 --> 00:53:32.733 the past we only saw patients at six weeks.

NOTE Confidence: 0.936826487272727

00:53:32.740 --> 00:53:33.958 We're now starting to see them

NOTE Confidence: 0.936826487272727

00:53:33.958 --> 00:53:35.647 with it for a two week check in,

NOTE Confidence: 0.936826487272727

00:53:35.650 --> 00:53:38.947 but even that compared to most other.

NOTE Confidence: 0.936826487272727

00:53:38.950 --> 00:53:40.774 Advance high income countries

NOTE Confidence: 0.936826487272727

00:53:40.774 --> 00:53:43.054 or even low income countries.

NOTE Confidence: 0.936826487272727

00:53:43.060 --> 00:53:44.215 They are seeing patients in

NOTE Confidence: 0.936826487272727

00:53:44.215 --> 00:53:45.139 the first few days.

NOTE Confidence: 0.936826487272727

00:53:45.140 --> 00:53:46.295 They're seeing them in their

NOTE Confidence: 0.936826487272727

00:53:46.295 --> 00:53:47.800 homes and doing and doing visits,

NOTE Confidence: 0.936826487272727

00:53:47.800 --> 00:53:50.321 and I think this would be really

NOTE Confidence: 0.936826487272727

00:53:50.321 --> 00:53:52.576 helpful to support breastfeeding and

NOTE Confidence: 0.936826487272727

00:53:52.576 --> 00:53:55.405 especially for patients that may not be

NOTE Confidence: 0.936826487272727

00:53:55.405 --> 00:53:57.319 able to have their own transportation

NOTE Confidence: 0.936826487272727

00:53:57.319 --> 00:54:00.030 to get out of the House with other kids.

NOTE Confidence: 0.936826487272727

00:54:00.030 --> 00:54:01.630 And I want to leave time for questions,

NOTE Confidence: 0.936826487272727

00:54:01.630 --> 00:54:02.890 so I think that's it.

NOTE Confidence: 0.936826487272727

00:54:02.890 --> 00:54:04.730 I just left this one picture just to

NOTE Confidence: 0.936826487272727

00:54:04.730 --> 00:54:06.823 kind of give an image of sort of the

NOTE Confidence: 0.936826487272727

00:54:06.823 --> 00:54:08.938 things most of us will be kind of

NOTE Confidence: 0.936826487272727

00:54:08.938 --> 00:54:10.323 working around the the microhouse.

NOTE Confidence: 0.936826487272727

00:54:10.330 --> 00:54:11.356 Here is providers,

NOTE Confidence: 0.936826487272727

00:54:11.356 --> 00:54:13.408 but to really think about all

NOTE Confidence: 0.936826487272727

00:54:13.408 --> 00:54:15.598 these things that are surrounding.

NOTE Confidence: 0.936826487272727

00:54:15.600 --> 00:54:17.428 Surrounding our patients and

NOTE Confidence: 0.936826487272727

00:54:17.428 --> 00:54:19.988 impacting them and can lead to

NOTE Confidence: 0.936826487272727

00:54:19.988 --> 00:54:21.808 reasons why they're not making

NOTE Confidence: 0.936826487272727

00:54:21.808 --> 00:54:23.723 their appointments or why they're

NOTE Confidence: 0.936826487272727

00:54:23.723 --> 00:54:25.628 not sharing information with us.

NOTE Confidence: 0.936826487272727

00:54:25.630 --> 00:54:26.281 OK, thank you.

NOTE Confidence: 0.936826487272727

00:54:26.281 --> 00:54:27.800 I want to leave time for questions.

NOTE Confidence: 0.74695557875

00:54:29.040 --> 00:54:30.592 Great, thanks so much.

NOTE Confidence: 0.74695557875

00:54:30.592 --> 00:54:32.144 Both Michelle and Shefali.

NOTE Confidence: 0.74695557875

00:54:32.150 --> 00:54:33.822 Uhm, there's been a lot of sort of

NOTE Confidence: 0.74695557875

00:54:33.822 --> 00:54:35.240 great activity in the chat and I know

NOTE Confidence: 0.74695557875

00:54:35.240 --> 00:54:36.690 we just have a couple of minutes.

NOTE Confidence: 0.74695557875

00:54:36.690 --> 00:54:38.682 So let me try to just boil these

NOTE Confidence: 0.74695557875

00:54:38.682 --> 00:54:41.212 down to a few that haven't been

NOTE Confidence: 0.74695557875

00:54:41.212 --> 00:54:42.788 sort of answered comprehensively.

NOTE Confidence: 0.74695557875

00:54:42.790 --> 00:54:46.382 So the first question had to do with

NOTE Confidence: 0.74695557875

00:54:46.382 --> 00:54:48.759 supporting supporting lack tating women.

NOTE Confidence: 0.74695557875

00:54:48.760 --> 00:54:50.620 Sort of thinking about a question

NOTE Confidence: 0.74695557875

00:54:50.620 --> 00:54:52.501 from a lactation consultant asking if

NOTE Confidence: 0.74695557875

00:54:52.501 --> 00:54:54.253 there's any any nuances or anything.

NOTE Confidence: 0.74695557875

00:54:54.260 --> 00:54:56.460 Any pearls that you might have to share

NOTE Confidence: 0.74695557875

00:54:56.460 --> 00:54:58.263 around supporting women in the sort

NOTE Confidence: 0.74695557875

00:54:58.263 --> 00:54:59.763 of postpartum period around lactation?

NOTE Confidence: 0.956947213333333

00:55:01.670 --> 00:55:02.750 I mean, I think you know,

NOTE Confidence: 0.956947213333333

00:55:02.750 --> 00:55:03.896 working with lactation

NOTE Confidence: 0.956947213333333

00:55:03.896 --> 00:55:05.424 consultants such as yourself,

NOTE Confidence: 0.956947213333333

00:55:05.430 --> 00:55:08.800 I don't have any specific.

NOTE Confidence: 0.956947213333333

00:55:08.800 --> 00:55:10.934 Things outside of that,

NOTE Confidence: 0.956947213333333

00:55:10.934 --> 00:55:12.803 but I don't know if other other

NOTE Confidence: 0.956947213333333

00:55:12.803 --> 00:55:14.940 folks might have something different.

NOTE Confidence: 0.95669924

00:55:22.910 --> 00:55:24.944 I think I just went out for a minute.

NOTE Confidence: 0.95669924

00:55:24.950 --> 00:55:26.046 What was the question

NOTE Confidence: 0.95669924

00:55:26.046 --> 00:55:27.416 that you had asked Tracy?

NOTE Confidence: 0.902002493571429

00:55:29.130 --> 00:55:31.122 No, the question just had to

NOTE Confidence: 0.902002493571429

00:55:31.122 --> 00:55:33.142 do with some pearls around

NOTE Confidence: 0.902002493571429

00:55:33.142 --> 00:55:35.220 supporting frustrating women. Yeah,

NOTE Confidence: 0.834609176666667

00:55:35.230 --> 00:55:36.928 and I think I'm, I'm assuming

NOTE Confidence: 0.834609176666667

00:55:36.928 --> 00:55:38.490 that Michelle had talked to now.

NOTE Confidence: 0.834609176666667

00:55:38.490 --> 00:55:40.359 I mean, we have a great lactation

NOTE Confidence: 0.834609176666667

00:55:40.359 --> 00:55:42.141 team even in our at Sargent

NOTE Confidence: 0.834609176666667

00:55:42.141 --> 00:55:43.666 Drive that is really great.

NOTE Confidence: 0.834609176666667

00:55:43.670 --> 00:55:45.560 So I think it's really important to

NOTE Confidence: 0.834609176666667

00:55:45.560 --> 00:55:47.787 reach out to some of these resources,

NOTE Confidence: 0.834609176666667

00:55:47.790 --> 00:55:49.204 and especially while they're in the office.

NOTE Confidence: 0.834609176666667

00:55:49.210 --> 00:55:51.534 It's there's an opportunity to do that.

NOTE Confidence: 0.91301678

00:55:54.550 --> 00:55:56.272 Great thank you. There was also there

NOTE Confidence: 0.91301678

00:55:56.272 --> 00:55:58.255 was a great question about sort of

NOTE Confidence: 0.91301678

00:55:58.255 --> 00:56:00.037 thinking about mental health and how

NOTE Confidence: 0.91301678

00:56:00.088 --> 00:56:01.748 do you begin these conversations.

NOTE Confidence: 0.91301678

00:56:01.750 --> 00:56:04.135 I will say that are the second webinar in

NOTE Confidence: 0.91301678

00:56:04.135 --> 00:56:06.477 this series that we did just last month.

NOTE Confidence: 0.91301678

00:56:06.480 --> 00:56:09.750 Was focused exclusively on mental health

NOTE Confidence: 0.91301678

00:56:09.750 --> 00:56:12.126 supports for both adults and children,

NOTE Confidence: 0.91301678

00:56:12.130 --> 00:56:13.817 and so hopefully that video will be

NOTE Confidence: 0.91301678

00:56:13.817 --> 00:56:15.766 able to be posted shortly and I'll

NOTE Confidence: 0.91301678

00:56:15.766 --> 00:56:17.524 be sharing the website for that.

NOTE Confidence: 0.91301678

00:56:17.530 --> 00:56:19.906 I know that Camila nanny had both put

NOTE Confidence: 0.91301678

00:56:19.906 --> 00:56:22.091 a couple of pearls regarding mental

NOTE Confidence: 0.91301678

00:56:22.091 --> 00:56:24.377 health supports in the chat and.

NOTE Confidence: 0.91301678

105

00:56:24.380 --> 00:56:25.738 And I believe everyone could see those,

NOTE Confidence: 0.91301678

00:56:25.740 --> 00:56:26.230 but Camilla.

NOTE Confidence: 0.91301678

00:56:26.230 --> 00:56:27.700 Is there anything that you would

NOTE Confidence: 0.91301678

00:56:27.700 --> 00:56:29.425 want to say just in response to

NOTE Confidence: 0.91301678

00:56:29.425 --> 00:56:30.605 that question to the group?

NOTE Confidence: 0.85231755

00:56:35.360 --> 00:56:37.370 No, it's just just wanna add stuff

NOTE Confidence: 0.85231755

00:56:37.370 --> 00:56:39.290 to what I wrote in the chat.

NOTE Confidence: 0.900842348571429

00:56:39.290 --> 00:56:41.540 That yes, it is a sort of sensitive issue

NOTE Confidence: 0.900842348571429

00:56:41.540 --> 00:56:43.523 and people can take offense sometimes

NOTE Confidence: 0.900842348571429

00:56:43.523 --> 00:56:45.810 if you offer mental health treatment,

NOTE Confidence: 0.900842348571429

00:56:45.810 --> 00:56:47.762 but that's not to say it's across the board

NOTE Confidence: 0.900842348571429

00:56:47.762 --> 00:56:50.661 and I think when you sort of frame it as

NOTE Confidence: 0.900842348571429

00:56:50.661 --> 00:56:52.545 you're responding to some distress there,

NOTE Confidence: 0.900842348571429

00:56:52.550 --> 00:56:54.188 you know responding to the distress

NOTE Confidence: 0.900842348571429

00:56:54.188 --> 00:56:55.827 therein or responding to like some

NOTE Confidence: 0.900842348571429

00:56:55.827 --> 00:56:57.619 symptoms they may have, like poor sleep.

NOTE Confidence: 0.900842348571429

00:56:57.619 --> 00:56:59.750 I mean if you reframe it that way,

NOTE Confidence: 0.900842348571429

00:56:59.750 --> 00:57:01.310 it goes over much better.

NOTE Confidence: 0.900842348571429

00:57:01.310 --> 00:57:04.894 And also I think it's almost never.

NOTE Confidence: 0.900842348571429

00:57:04.900 --> 00:57:05.676 Something they know about.

NOTE Confidence: 0.900842348571429

00:57:05.676 --> 00:57:06.840 If you just say Oh well,

NOTE Confidence: 0.900842348571429

00:57:06.840 --> 00:57:07.672 send you for therapy.

NOTE Confidence: 0.900842348571429

00:57:07.672 --> 00:57:09.289 They really don't know what therapy is about.

NOTE Confidence: 0.900842348571429

00:57:09.290 --> 00:57:10.928 Typically so really sort of have

NOTE Confidence: 0.900842348571429

00:57:10.928 --> 00:57:12.380 to explain what that means,

NOTE Confidence: 0.900842348571429

00:57:12.380 --> 00:57:13.652 and they may be OK with it if

NOTE Confidence: 0.900842348571429

00:57:13.652 --> 00:57:14.920 you say this is what happens.

NOTE Confidence: 0.900842348571429

00:57:14.920 --> 00:57:15.784 You talk to somebody.

NOTE Confidence: 0.900842348571429

00:57:15.784 --> 00:57:17.385 They help you work through your feelings

NOTE Confidence: 0.900842348571429

00:57:17.385 --> 00:57:19.233 rather than say it's mental health therapy.

NOTE Confidence: 0.900842348571429

00:57:19.240 --> 00:57:20.812 So I think it's really all

NOTE Confidence: 0.900842348571429

00:57:20.812 --> 00:57:21.860 a matter of framing.

NOTE Confidence: 0.900842348571429

00:57:21.860 --> 00:57:22.945 I guess that's what I would say.

NOTE Confidence: 0.865249215

00:57:26.330 --> 00:57:28.879 And I would agree, and I think

NOTE Confidence: 0.865249215

00:57:28.880 --> 00:57:32.250 it helps to have a. It helps to

NOTE Confidence: 0.909195597777778

00:57:32.380 --> 00:57:35.754 be seeing these families and building a

NOTE Confidence: 0.909195597777778

00:57:35.754 --> 00:57:37.600 trusting relationship before entering.

NOTE Confidence: 0.909195597777778

00:57:37.600 --> 00:57:38.865 I think sometimes it's providers

NOTE Confidence: 0.909195597777778

00:57:38.865 --> 00:57:40.471 we're ready for the family to

NOTE Confidence: 0.909195597777778

00:57:40.471 --> 00:57:41.639 receive mental health services,

NOTE Confidence: 0.909195597777778

00:57:41.640 --> 00:57:43.092 but we sometimes have to wait

NOTE Confidence: 0.909195597777778

00:57:43.092 --> 00:57:44.754 until the family is able to

NOTE Confidence: 0.909195597777778

00:57:44.754 --> 00:57:46.038 receive mental health services.

NOTE Confidence: 0.909195597777778

00:57:46.040 --> 00:57:47.280 And as Annie says,

NOTE Confidence: 0.909195597777778

00:57:47.280 --> 00:57:48.830 I think approaching the different

NOTE Confidence: 0.909195597777778

00:57:48.830 --> 00:57:50.260 symptoms rather than you know,

NOTE Confidence: 0.909195597777778

00:57:50.260 --> 00:57:52.000 kind of saying, you know,

NOTE Confidence: 0.909195597777778

00:57:52.000 --> 00:57:53.848 kind of global therapy.

NOTE Confidence: 0.909195597777778

00:57:53.848 --> 00:57:57.580 So they understand how it can help them,

NOTE Confidence: 0.909195597777778

00:57:57.580 --> 00:57:59.322 but I think it it takes time and it's

NOTE Confidence: 0.909195597777778

00:57:59.322 --> 00:58:00.726 kind of a journey well on with our

NOTE Confidence: 0.909195597777778

00:58:00.726 --> 00:58:01.949 families to bring them the supports.

NOTE Confidence: 0.909195597777778

00:58:01.950 --> 00:58:03.987 And part of that is is the

NOTE Confidence: 0.909195597777778

00:58:03.987 --> 00:58:05.350 mental and behavioral health.

NOTE Confidence: 0.909195597777778

00:58:05.350 --> 00:58:06.760 We do need more support

NOTE Confidence: 0.909195597777778

00:58:06.760 --> 00:58:07.888 though for the families.

NOTE Confidence: 0.909195597777778

00:58:07.890 --> 00:58:09.900 I think having access to

NOTE Confidence: 0.909195597777778

00:58:09.900 --> 00:58:11.910 interpreters and having mental and

NOTE Confidence: 0.909195597777778

00:58:11.986 --> 00:58:14.271 behavioral health services out in

NOTE Confidence: 0.909195597777778

00:58:14.271 --> 00:58:16.556 the community for these families.

NOTE Confidence: 0.909195597777778

00:58:16.560 --> 00:58:18.840 UM is is a great need right now.

NOTE Confidence: 0.924396588461539

00:58:21.500 --> 00:58:22.307 Great, thank you.

NOTE Confidence: 0.924396588461539

00:58:22.307 --> 00:58:23.921 There's one sort of quick question

NOTE Confidence: 0.924396588461539

00:58:23.921 --> 00:58:25.279 that followed on something.

NOTE Confidence: 0.924396588461539

00:58:25.280 --> 00:58:26.796 I believe Michelle said.

NOTE Confidence: 0.924396588461539

00:58:26.796 --> 00:58:29.070 So question about whether sort of

NOTE Confidence: 0.924396588461539

00:58:29.137 --> 00:58:31.487 culturally it's considered a failure

NOTE Confidence: 0.924396588461539

00:58:31.490 --> 00:58:33.812 to deliver by C-section is that

NOTE Confidence: 0.924396588461539

00:58:33.812 --> 00:58:36.020 something that has come up? I don't

NOTE Confidence: 0.921104881111111

00:58:36.260 --> 00:58:37.608 think it's necessarily closely,

NOTE Confidence: 0.921104881111111

00:58:37.608 --> 00:58:40.270 but I think it may be more tide

NOTE Confidence: 0.921104881111111

00:58:40.270 --> 00:58:42.369 to sort of having you know value,

NOTE Confidence: 0.921104881111111

00:58:42.369 --> 00:58:44.643 infertility and wanting to have maybe

NOTE Confidence: 0.921104881111111

00:58:44.643 --> 00:58:46.939 a larger family that having multiple

NOTE Confidence: 0.921104881111111

00:58:46.939 --> 00:58:49.129 C sections can can impact that.

NOTE Confidence: 0.921104881111111

00:58:49.130 --> 00:58:51.170 So I think certainly in our preference to

NOTE Confidence: 0.921104881111111

00:58:51.170 --> 00:58:53.706 us to have a vaginal birth if possible,

NOTE Confidence: 0.921104881111111

00:58:53.706 --> 00:58:55.890 but I haven't encountered that it's been

NOTE Confidence: 0.921104881111111

00:58:55.947 --> 00:58:57.795 a barrier when it's been indicated.

NOTE Confidence: 0.9415767

00:59:01.770 --> 00:59:03.244 And I think that for many women

NOTE Confidence: 0.9415767

00:59:03.244 --> 00:59:04.430 you know they also have to.

NOTE Confidence: 0.896610258

00:59:04.430 --> 00:59:05.320 They want to go home.

NOTE Confidence: 0.896610258

00:59:05.320 --> 00:59:06.202 They don't want to be in the

NOTE Confidence: 0.896610258

00:59:06.202 --> 00:59:06.910 hospital for a long time.

NOTE Confidence: 0.896610258

00:59:06.910 --> 00:59:08.958 They don't want to be able to unable

NOTE Confidence: 0.896610258

00:59:08.958 --> 00:59:10.978 to care for their families here

NOTE Confidence: 0.896610258

00:59:10.978 --> 00:59:12.788 because there are less supports.

NOTE Confidence: 0.896610258

00:59:12.790 --> 00:59:14.446 So I think for some women they just

NOTE Confidence: 0.896610258

00:59:14.446 --> 00:59:15.802 want to make sure that they're

NOTE Confidence: 0.896610258

00:59:15.802 --> 00:59:17.520 able to do all of those things.

NOTE Confidence: 0.948342688888889

00:59:20.000 --> 00:59:20.900 Great, thank you.

NOTE Confidence: 0.948342688888889

00:59:20.900 --> 00:59:23.000 I know that there's been some great

NOTE Confidence: 0.948342688888889

00:59:23.061 --> 00:59:25.065 questions and and activity in the

NOTE Confidence: 0.948342688888889

00:59:25.065 --> 00:59:26.810 chat around screening for intimate

NOTE Confidence: 0.948342688888889

00:59:26.810 --> 00:59:28.898 partner violence that has come up.

NOTE Confidence: 0.948342688888889

00:59:28.900 --> 00:59:30.856 And so the question being raised

NOTE Confidence: 0.948342688888889

00:59:30.856 --> 00:59:32.518 about whether there's anything one

NOTE Confidence: 0.948342688888889

00:59:32.518 --> 00:59:34.028 might do differently to support

NOTE Confidence: 0.948342688888889

00:59:34.030 --> 00:59:36.634 individuals who who may be suffering

NOTE Confidence: 0.948342688888889

00:59:36.634 --> 00:59:39.030 from ongoing intimate partner violence.

NOTE Confidence: 0.948342688888889

00:59:39.030 --> 00:59:40.446 Especially if the potential

NOTE Confidence: 0.948342688888889

00:59:40.446 --> 00:59:42.216 perpetrator is actually at the

NOTE Confidence: 0.948342688888889

00:59:42.216 --> 00:59:44.213 clinic visits or in the health

NOTE Confidence: 0.948342688888889

00:59:44.213 --> 00:59:45.793 care setting with the individuals.

NOTE Confidence: 0.948342688888889

00:59:45.800 --> 00:59:47.348 So just in our last will go a minute

NOTE Confidence: 0.948342688888889

00:59:47.348 --> 00:59:48.605 over in our last minute or so.

NOTE Confidence: 0.948342688888889

00:59:48.610 --> 00:59:49.710 Is anybody have any?

NOTE Confidence: 0.948342688888889

00:59:49.710 --> 00:59:51.700 Pros to share with respect to that.

NOTE Confidence: 0.921522062222222

00:59:51.970 --> 00:59:54.310 Yeah, I think I just want to suggest I think

NOTE Confidence: 0.921522062222222

00:59:54.368 --> 00:59:56.656 it's a really difficult topic and you know,

NOTE Confidence: 0.921522062222222

00:59:56.660 --> 00:59:58.784 it's easy to set a training where we're at.

NOTE Confidence: 0.921522062222222

00:59:58.790 --> 01:00:00.218 We've taught where taunts

NOTE Confidence: 0.921522062222222

01:00:00.218 --> 01:00:01.289 and standard questions,

NOTE Confidence: 0.921522062222222

01:00:01.290 --> 01:00:02.790 but as we've talked about,

NOTE Confidence: 0.921522062222222

01:00:02.790 --> 01:00:03.882 even with mental health,

NOTE Confidence: 0.921522062222222

01:00:03.882 --> 01:00:05.520 you know it's it's the context

NOTE Confidence: 0.921522062222222

01:00:05.570 --> 01:00:06.956 of how you ask the question.

NOTE Confidence: 0.921522062222222

01:00:06.960 --> 01:00:09.207 And you don't always get the response

NOTE Confidence: 0.921522062222222

01:00:09.207 --> 01:00:10.908 because there's not as much try.

NOTE Confidence: 0.921522062222222

01:00:10.910 --> 01:00:12.060 So I think the biggest

NOTE Confidence: 0.921522062222222

01:00:12.060 --> 01:00:12.980 thing is building trust.

NOTE Confidence: 0.921522062222222

01:00:12.980 --> 01:00:15.662 I think continuity of care with

NOTE Confidence: 0.921522062222222

01:00:15.662 --> 01:00:17.450 having similar having content,

NOTE Confidence: 0.921522062222222

01:00:17.450 --> 01:00:18.842 the same provider team.

NOTE Confidence: 0.921522062222222

01:00:18.842 --> 01:00:21.366 I think that then how we phrase

NOTE Confidence: 0.921522062222222

01:00:21.366 --> 01:00:23.900 the question and saying we want to

NOTE Confidence: 0.921522062222222

01:00:23.900 --> 01:00:26.368 help you feel safe in all aspects

NOTE Confidence: 0.921522062222222

01:00:26.368 --> 01:00:28.805 and I sometimes do it that way as

NOTE Confidence: 0.921522062222222

01:00:28.805 --> 01:00:30.335 opposed to in with their provider.

NOTE Confidence: 0.921522062222222

01:00:30.340 --> 01:00:31.220 How can we do that?

NOTE Confidence: 0.921522062222222

01:00:31.220 --> 01:00:31.949 And you know,

NOTE Confidence: 0.921522062222222

01:00:31.949 --> 01:00:34.019 I think after like two or three visits

NOTE Confidence: 0.921522062222222

01:00:34.019 --> 01:00:35.897 people start to potentially open up

NOTE Confidence: 0.921522062222222

01:00:35.897 --> 01:00:38.750 about that that but I think some of

NOTE Confidence: 0.921522062222222

01:00:38.750 --> 01:00:41.159 it is also recognizing the nonverbal

NOTE Confidence: 0.921522062222222

01:00:41.159 --> 01:00:44.416 cues of of that where I always try

NOTE Confidence: 0.921522062222222

01:00:44.416 --> 01:00:46.810 and speak to patients by themselves,

NOTE Confidence: 0.921522062222222

01:00:46.810 --> 01:00:48.371 whether it's at the beginning or during

NOTE Confidence: 0.921522062222222

01:00:48.371 --> 01:00:50.249 the exam and during the exams I usually.

NOTE Confidence: 0.921522062222222

01:00:50.250 --> 01:00:51.996 Have that partner step out and

NOTE Confidence: 0.921522062222222

01:00:51.996 --> 01:00:53.830 trying to ask the questions.

NOTE Confidence: 0.921522062222222

01:00:53.830 --> 01:00:55.278 I don't want to take up too much

NOTE Confidence: 0.921522062222222

01:00:55.278 --> 01:00:56.315 time because I'm sure other

NOTE Confidence: 0.921522062222222

01:00:56.315 --> 01:00:57.575 people have other pieces to add.

NOTE Confidence: 0.917817584666667

01:00:58.480 --> 01:00:59.908 I think that's great and I was

NOTE Confidence: 0.917817584666667

01:00:59.908 --> 01:01:01.342 just going to add to like also

NOTE Confidence: 0.917817584666667

01:01:01.342 --> 01:01:03.206 just letting patients be aware

NOTE Confidence: 0.917817584666667

01:01:03.206 --> 01:01:04.514 that there are resources and that

NOTE Confidence: 0.917817584666667

01:01:04.514 --> 01:01:06.162 we can help them because they may

NOTE Confidence: 0.917817584666667

01:01:06.162 --> 01:01:07.591 just not realize there is anywhere

NOTE Confidence: 0.917817584666667

01:01:07.591 --> 01:01:09.375 from them to go if they don't have

NOTE Confidence: 0.917817584666667

01:01:09.375 --> 01:01:11.340 family and friends here and we did

NOTE Confidence: 0.917817584666667

01:01:11.340 --> 01:01:13.460 have somebody a couple year or two

NOTE Confidence: 0.917817584666667

01:01:13.460 --> 01:01:16.055 ago when we were at the old woman

NOTE Confidence: 0.917817584666667

01:01:16.055 --> 01:01:18.346 center that did come forward and we

NOTE Confidence: 0.917817584666667

01:01:18.346 --> 01:01:20.740 were able to get her to a safe house.

NOTE Confidence: 0.917817584666667

01:01:20.740 --> 01:01:21.584 With her children,

NOTE Confidence: 0.917817584666667

01:01:21.584 --> 01:01:23.038 they were able to pick up the children.

NOTE Confidence: 0.8180518175

01:01:23.050 --> 01:01:24.070 I remember this patient.

NOTE Confidence: 0.883782961764706

01:01:25.850 --> 01:01:28.580 Great, thanks so much to both of you and to

NOTE Confidence: 0.883782961764706

01:01:28.649 --> 01:01:31.316 all of you for offering your perspectives.

NOTE Confidence: 0.883782961764706

01:01:31.320 --> 01:01:34.547 I'm just going to share a last

NOTE Confidence: 0.883782961764706

01:01:34.547 --> 01:01:36.899 closing slide here. Here we go,

NOTE Confidence: 0.883782961764706

01:01:36.899 --> 01:01:40.730 maybe maybe two closing slides, so uhm.

NOTE Confidence: 0.883782961764706

01:01:40.730 --> 01:01:43.439 So thanks to everyone for attending again,

NOTE Confidence: 0.883782961764706

01:01:43.440 --> 01:01:45.449 this webinar was recorded and so if

NOTE Confidence: 0.883782961764706

01:01:45.449 --> 01:01:47.360 there are pieces that you would like

NOTE Confidence: 0.883782961764706

01:01:47.360 --> 01:01:49.240 to sort of rewind in here again,

NOTE Confidence: 0.883782961764706

01:01:49.240 --> 01:01:50.572 or if you have colleagues that

NOTE Confidence: 0.883782961764706

01:01:50.572 --> 01:01:51.862 you think might have benefited

NOTE Confidence: 0.883782961764706

01:01:51.862 --> 01:01:53.290 from hearing this conversation,

NOTE Confidence: 0.883782961764706

01:01:53.290 --> 01:01:55.300 we anticipate that this recording

NOTE Confidence: 0.883782961764706

01:01:55.300 --> 01:01:58.243 as well as the other the second one

NOTE Confidence: 0.883782961764706

01:01:58.243 --> 01:02:00.420 will be soon posted on our website

NOTE Confidence: 0.883782961764706

01:02:00.486 --> 01:02:02.706 for the refugee health conferences.

NOTE Confidence: 0.883782961764706

01:02:02.710 --> 01:02:04.822 We do anticipate hosting our annual

NOTE Confidence: 0.883782961764706

01:02:04.822 --> 01:02:07.272 our 6th annual Refugee refugee Health

NOTE Confidence: 0.883782961764706

01:02:07.272 --> 01:02:09.216 Education Conference on Thursday,

NOTE Confidence: 0.883782961764706

01:02:09.220 --> 01:02:09.970 March 17th.

NOTE Confidence: 0.883782961764706

01:02:09.970 --> 01:02:11.845 It's usually an evening conference

NOTE Confidence: 0.883782961764706

01:02:11.845 --> 01:02:12.970 that happens in.

NOTE Confidence: 0.883782961764706

01:02:12.970 --> 01:02:15.634 More details will be coming out about that.

NOTE Confidence: 0.883782961764706

01:02:15.640 --> 01:02:17.056 If you registered for these webinars

NOTE Confidence: 0.883782961764706

01:02:17.056 --> 01:02:18.958 then we will be pushing out information

NOTE Confidence: 0.883782961764706

01:02:18.958 --> 01:02:20.463 about that conference to you.

NOTE Confidence: 0.883782961764706

01:02:20.470 --> 01:02:21.947 And if you have any questions or

NOTE Confidence: 0.883782961764706

01:02:21.947 --> 01:02:23.328 want to connect to the speakers,

NOTE Confidence: 0.883782961764706

01:02:23.330 --> 01:02:25.094 please feel free to reach out to

NOTE Confidence: 0.883782961764706

01:02:25.094 --> 01:02:26.807 the team at the refugee health

NOTE Confidence: 0.883782961764706

01:02:26.807 --> 01:02:28.550 at yale.edu email and then just

NOTE Confidence: 0.883782961764706

01:02:28.550 --> 01:02:30.494 again for those who are interested

NOTE Confidence: 0.883782961764706

01:02:30.494 --> 01:02:32.266 in some additional resources,

NOTE Confidence: 0.883782961764706

01:02:32.270 --> 01:02:34.472 the folks at University of Minnesota

NOTE Confidence: 0.883782961764706

01:02:34.472 --> 01:02:36.759 have correlated at just a tremendous

NOTE Confidence: 0.883782961764706

01:02:36.759 --> 01:02:38.629 number of helpful resources for

NOTE Confidence: 0.883782961764706

01:02:38.629 --> 01:02:40.609 variety of folks working with.

NOTE Confidence: 0.883782961764706

01:02:40.610 --> 01:02:43.810 Afghan evacuees and so the QR code for

NOTE Confidence: 0.883782961764706

01:02:43.810 --> 01:02:46.968 this website is up here in the top corner.

NOTE Confidence: 0.883782961764706

01:02:46.970 --> 01:02:49.630 And with that we will stop our

NOTE Confidence: 0.883782961764706

01:02:49.630 --> 01:02:51.590 recording and thanks everybody.

NOTE Confidence: 0.883782961764706

01:02:51.590 --> 01:02:53.636 Hope that you have a wonderful

NOTE Confidence: 0.883782961764706

01:02:53.636 --> 01:02:55.000 rest of your day.