WEBVTT

NOTE duration:"00:12:11"

NOTE recognizability:0.923

NOTE language:en-us

NOTE Confidence: 0.92149615

00:00:00.000 --> 00:00:02.284 Good afternoon everybody again.

NOTE Confidence: 0.92149615

00:00:02.284 --> 00:00:05.970 I'm Robert to our audience online and

NOTE Confidence: 0.92149615

00:00:05.970 --> 00:00:08.050 I'd like to first thank Dr Kush nude

NOTE Confidence: 0.92149615

 $00{:}00{:}08.050 \dashrightarrow 00{:}00{:}10.181$ and Doctor Leon who really helped

NOTE Confidence: 0.92149615

 $00:00:10.181 \dashrightarrow 00:00:12.351$ make this project possible both here

NOTE Confidence: 0.92149615

 $00:00:12.351 \rightarrow 00:00:14.163$ and planning it and then executing

NOTE Confidence: 0.92149615

 $00:00:14.163 \longrightarrow 00:00:16.130$ it while we were in or in China.

NOTE Confidence: 0.92149615

 $00:00:16.130 \longrightarrow 00:00:18.620$ The team that was there.

NOTE Confidence: 0.92149615

 $00{:}00{:}18.620 \dashrightarrow 00{:}00{:}20.510$ The focus today is on the idea

NOTE Confidence: 0.92149615

 $00:00:20.510 \longrightarrow 00:00:22.239$ of healthy aging in early China,

NOTE Confidence: 0.92149615

00:00:22.240 --> 00:00:23.829 and I'm just going to walk you

NOTE Confidence: 0.92149615

 $00{:}00{:}23.829 \dashrightarrow 00{:}00{:}25.308$ through kind of the big picture

NOTE Confidence: 0.92149615

 $00:00:25.308 \longrightarrow 00:00:27.272$ of what that means, what we did,

 $00:00:27.272 \dashrightarrow 00:00:29.540$ and kind of why that matters and

NOTE Confidence: 0.92149615

 $00:00:29.616 \longrightarrow 00:00:31.849$ why it would matter to us here.

NOTE Confidence: 0.92149615

 $00:00:31.850 \longrightarrow 00:00:33.570$ So by the year 2050,

NOTE Confidence: 0.92149615

 $00:00:33.570 \longrightarrow 00:00:35.278$ at least 20% of the world's going

NOTE Confidence: 0.92149615

 $00:00:35.278 \longrightarrow 00:00:36.848$ to be over the age of 60.

NOTE Confidence: 0.92149615

 $00:00:36.850 \rightarrow 00:00:39.703$ So everyone in this room will be over 60.

NOTE Confidence: 0.92149615

00:00:39.710 --> 00:00:40.892 By that point,

NOTE Confidence: 0.92149615

 $00{:}00{:}40.892 \dashrightarrow 00{:}00{:}42.862$ it challenges us because there's

NOTE Confidence: 0.92149615

 $00{:}00{:}42.862 \dashrightarrow 00{:}00{:}44.292$ logistical questions and social

NOTE Confidence: 0.92149615

 $00:00:44.292 \rightarrow 00:00:46.032$ questions about what are we going

NOTE Confidence: 0.92149615

 $00{:}00{:}46.032 \dashrightarrow 00{:}00{:}48.265$ to do when more people need support

NOTE Confidence: 0.92149615

 $00:00:48.265 \rightarrow 00:00:50.378$ in different ways than in the past.

NOTE Confidence: 0.92149615

 $00{:}00{:}50{.}378 \dashrightarrow 00{:}00{:}52{.}191$ And we talked about this idea of

NOTE Confidence: 0.92149615

 $00:00:52.191 \rightarrow 00:00:54.065$ healthy aging and and what that means.

NOTE Confidence: 0.92149615

 $00:00:54.070 \rightarrow 00:00:55.610$ And when you look at the literature,

NOTE Confidence: 0.92149615

 $00:00:55.610 \longrightarrow 00:00:57.370$ it doesn't really tell you

- NOTE Confidence: 0.92149615
- $00:00:57.370 \longrightarrow 00:00:58.426$ a strict definition.
- NOTE Confidence: 0.92149615
- $00{:}00{:}58{.}430 \dashrightarrow 00{:}01{:}00{.}170$ There's a lot of conflicting views,
- NOTE Confidence: 0.92149615
- $00:01:00.170 \longrightarrow 00:01:01.550$ whether that's physical.
- NOTE Confidence: 0.92149615
- $00:01:01.550 \rightarrow 00:01:04.062$ Health, social health, psychological health.
- NOTE Confidence: 0.92149615
- $00{:}01{:}04.062 \dashrightarrow 00{:}01{:}06.621$ Some combination of that so
- NOTE Confidence: 0.92149615
- $00:01:06.621 \longrightarrow 00:01:08.076$ we don't have something that
- NOTE Confidence: 0.92149615
- $00:01:08.076 \longrightarrow 00:01:09.910$ strictly says this is what it is.
- NOTE Confidence: 0.92149615
- $00:01:09.910 \longrightarrow 00:01:11.510$ And at the same time,
- NOTE Confidence: 0.92149615
- $00{:}01{:}11{.}510 \dashrightarrow 00{:}01{:}13{.}232$ a study that was conducted at through
- NOTE Confidence: 0.92149615
- $00:01:13.232 \rightarrow 00:01:14.855$ Yale last year looked through the
- NOTE Confidence: 0.92149615
- $00:01:14.855 \rightarrow 00:01:16.529$ literature and said there's this kind
- NOTE Confidence: 0.92149615
- $00{:}01{:}16.529 \dashrightarrow 00{:}01{:}18.615$ of pervasive ages in both in the
- NOTE Confidence: 0.92149615
- $00:01:18.615 \longrightarrow 00:01:20.121$ literature and across continents that's
- NOTE Confidence: 0.92149615
- $00{:}01{:}20{.}121 \dashrightarrow 00{:}01{:}22{.}438$ affecting the health care of older adults.
- NOTE Confidence: 0.92149615
- $00{:}01{:}22{.}440 \dashrightarrow 00{:}01{:}24{.}108$ And what does that mean as
- NOTE Confidence: 0.92149615

 $00:01:24.108 \rightarrow 00:01:25.980$ clinicians if we know that's true,

NOTE Confidence: 0.92149615

 $00:01:25.980 \longrightarrow 00:01:27.168$ what can we do about it?

NOTE Confidence: 0.92149615

 $00:01:27.170 \longrightarrow 00:01:29.168$ How can we make things better?

NOTE Confidence: 0.92149615

 $00:01:29.170 \longrightarrow 00:01:30.146$ But you might ask,

NOTE Confidence: 0.92149615

 $00:01:30.146 \longrightarrow 00:01:32.159$ why did we decide to focus in China?

NOTE Confidence: 0.92149615

 $00{:}01{:}32.160 \dashrightarrow 00{:}01{:}34.120$ And there were a couple of reasons.

NOTE Confidence: 0.92149615

00:01:34.120 --> 00:01:34.372 One,

NOTE Confidence: 0.92149615

 $00:01:34.372 \longrightarrow 00:01:35.632$ China still has the largest

NOTE Confidence: 0.92149615

 $00:01:35.632 \longrightarrow 00:01:36.640$ population in the world,

NOTE Confidence: 0.92149615

 $00{:}01{:}36{.}640 \dashrightarrow 00{:}01{:}38{.}600$ so this problem is more present to

NOTE Confidence: 0.92149615

 $00{:}01{:}38.600 \dashrightarrow 00{:}01{:}40.644$ them in thinking how do we support

NOTE Confidence: 0.92149615

 $00:01:40.644 \rightarrow 00:01:42.360$ our population as they grow older?

NOTE Confidence: 0.92149615

00:01:42.360 --> 00:01:43.250 And second,

NOTE Confidence: 0.92149615

 $00:01:43.250 \longrightarrow 00:01:45.030$ there's been this distinct

NOTE Confidence: 0.92149615

 $00:01:45.030 \rightarrow 00:01:47.241$ environment of younger people moving

NOTE Confidence: 0.92149615

 $00:01:47.241 \longrightarrow 00:01:49.425$ from rural areas to urban areas.

- NOTE Confidence: 0.92149615
- $00:01:49.430 \longrightarrow 00:01:51.092$ That shows us that they don't
- NOTE Confidence: 0.92149615
- $00:01:51.092 \longrightarrow 00:01:52.595$ have the support or family
- NOTE Confidence: 0.92149615
- $00:01:52.595 \longrightarrow 00:01:54.245$ networks that they once had,
- NOTE Confidence: 0.92149615
- $00{:}01{:}54{.}250 \dashrightarrow 00{:}01{:}57{.}274$ so they've had to create different forms of
- NOTE Confidence: 0.92149615
- $00:01:57.274 \rightarrow 00:01:59.378$ establishing their selves or sustaining.
- NOTE Confidence: 0.92149615
- $00:01:59.380 \dashrightarrow 00:02:02.288$ Themselves despite those changes.
- NOTE Confidence: 0.92149615
- $00:02:02.290 \longrightarrow 00:02:03.338$ There have been different
- NOTE Confidence: 0.92149615
- $00:02:03.338 \longrightarrow 00:02:04.386$ efforts by groups there.
- NOTE Confidence: 0.92149615
- 00:02:04.390 --> 00:02:05.814 Things like insurance programs,
- NOTE Confidence: 0.92149615
- $00:02:05.814 \rightarrow 00:02:08.309$ but there have been mixed results by
- NOTE Confidence: 0.92149615
- $00{:}02{:}08{.}309 \dashrightarrow 00{:}02{:}10{.}115$ that so historically in China there
- NOTE Confidence: 0.92149615
- 00:02:10.115 --> 00:02:12.457 are these things called kind of red
- NOTE Confidence: 0.92149615
- 00:02:12.457 --> 00:02:14.182 envelopes or backdoor payments to
- NOTE Confidence: 0.92149615
- $00{:}02{:}14.182 \dashrightarrow 00{:}02{:}16.000$ physicians to help get better care.
- NOTE Confidence: 0.92149615
- 00:02:16.000 --> 00:02:16.244 Well,
- NOTE Confidence: 0.92149615

 $00:02:16.244 \rightarrow 00:02:17.464$ they subsidized the healthcare and

NOTE Confidence: 0.92149615

 $00:02:17.464 \dashrightarrow 00:02:19.258$ said you don't have to do that anymore.

NOTE Confidence: 0.92149615

00:02:19.260 --> 00:02:19.545 Well,

NOTE Confidence: 0.92149615

 $00{:}02{:}19.545 \dashrightarrow 00{:}02{:}20.970$ it actually increased the number

NOTE Confidence: 0.92149615

 $00:02:20.970 \longrightarrow 00:02:22.590$ of red envelopes that went out,

NOTE Confidence: 0.92149615

 $00{:}02{:}22{.}590 \dashrightarrow 00{:}02{:}24{.}042$ and there was a large discussion

NOTE Confidence: 0.92149615

 $00:02:24.042 \dashrightarrow 00:02:25.857$ about why that would happen if we're

NOTE Confidence: 0.92149615

 $00:02:25.857 \rightarrow 00:02:27.182$ actually helping people by saying

NOTE Confidence: 0.92149615

 $00{:}02{:}27.182 \dashrightarrow 00{:}02{:}28.768$ that you no longer have to pay.

NOTE Confidence: 0.92149615

 $00:02:28.770 \longrightarrow 00:02:29.965$ So there have been different

NOTE Confidence: 0.92149615

00:02:29.965 --> 00:02:31.160 challenges to even the things

NOTE Confidence: 0.92149615

 $00:02:31.209 \longrightarrow 00:02:32.490$ that we've tried to do to help.

NOTE Confidence: 0.92149615

00:02:32.490 --> 00:02:33.044 This situation,

NOTE Confidence: 0.92149615

 $00:02:33.044 \rightarrow 00:02:35.260$ in terms of what we might think of

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 $00{:}02{:}35{.}317 \dashrightarrow 00{:}02{:}36{.}370$ as physical health.

NOTE Confidence: 0.955902523076923

00:02:36.370 - > 00:02:38.225 And the last piece I think that's

 $00:02:38.225 \rightarrow 00:02:39.650$ important to consider here is that

NOTE Confidence: 0.955902523076923

 $00{:}02{:}39.650 \dashrightarrow 00{:}02{:}42.065$ across the board there's this idea of

NOTE Confidence: 0.955902523076923

 $00:02:42.065 \rightarrow 00:02:44.212$ when you study China that everything

NOTE Confidence: 0.955902523076923

 $00:02:44.212 \rightarrow 00:02:46.504$ is applicable to everyone in China.

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 $00{:}02{:}46{.}510 \dashrightarrow 00{:}02{:}48{.}602$ As I said, China has 1.3 billion

NOTE Confidence: 0.955902523076923

 $00:02:48.602 \longrightarrow 00:02:50.779$ people and you would think that there

NOTE Confidence: 0.955902523076923

 $00:02:50.779 \rightarrow 00:02:53.013$ would be some diversity and experience

NOTE Confidence: 0.955902523076923

 $00:02:53.013 \rightarrow 00:02:54.878$ there simply because of geography

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 $00{:}02{:}54{.}938 \dashrightarrow 00{:}02{:}56{.}877$ or your own experience as to what

NOTE Confidence: 0.955902523076923

00:02:56.877 --> 00:02:58.834 healthy age you might mean to you.

NOTE Confidence: 0.955902523076923

 $00:02:58.834 \rightarrow 00:03:01.200$ So we tried to make this study very

NOTE Confidence: 0.955902523076923

 $00:03:01.200 \longrightarrow 00:03:03.335$ broad and what we tried to ask.

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 $00:03:03.340 \rightarrow 00:03:05.770$ So we try to answer two basic questions here.

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 $00{:}03{:}05{.}770 \dashrightarrow 00{:}03{:}07{.}294$ Among this population that we went

NOTE Confidence: 0.955902523076923

 $00{:}03{:}07{.}294 \dashrightarrow 00{:}03{:}08{.}577$ and visited that I'll introduce

00:03:08.577 - 00:03:09.897 you to in just a second.

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 $00{:}03{:}09{.}900 \dashrightarrow 00{:}03{:}12{.}452$ One is what do older men and women

NOTE Confidence: 0.955902523076923

00:03:12.452 --> 00:03:14.579 in rural Guangdong province?

NOTE Confidence: 0.955902523076923

 $00:03:14.580 \longrightarrow 00:03:15.844$ This is southern China.

NOTE Confidence: 0.955902523076923

 $00{:}03{:}15.844 \dashrightarrow 00{:}03{:}17.740$ Think healthy aging means let them

NOTE Confidence: 0.955902523076923

 $00{:}03{:}17.800 \dashrightarrow 00{:}03{:}19.816$ define it for themselves and tell us.

NOTE Confidence: 0.955902523076923

 $00{:}03{:}19{.}820 \dashrightarrow 00{:}03{:}22{.}039$ And the second is what are the

NOTE Confidence: 0.955902523076923

 $00:03:22.039 \rightarrow 00:03:23.894$ obstacles to achieving that and how

NOTE Confidence: 0.955902523076923

 $00{:}03{:}23.894 \dashrightarrow 00{:}03{:}25.861$ does that intersect or how is that

NOTE Confidence: 0.955902523076923

 $00{:}03{:}25{.}922 \dashrightarrow 00{:}03{:}27{.}594$ different from what individuals

NOTE Confidence: 0.955902523076923

 $00{:}03{:}27{.}594 \dashrightarrow 00{:}03{:}29{.}679$ that are involved with healthcare?

NOTE Confidence: 0.955902523076923

 $00:03:29.680 \rightarrow 00:03:31.012$ Think there so.

NOTE Confidence: 0.955902523076923

00:03:31.012 --> 00:03:33.232 How do you investigate these

NOTE Confidence: 0.955902523076923

 $00:03:33.232 \rightarrow 00:03:34.120$ questions though?

NOTE Confidence: 0.955902523076923

 $00{:}03{:}34{.}120 \dashrightarrow 00{:}03{:}35{.}384$ If we just go and say we're just

NOTE Confidence: 0.955902523076923

 $00:03:35.384 \rightarrow 00:03:36.520$ going to ask these questions,

 $00:03:36.520 \longrightarrow 00:03:38.662$ we probably won't quite get the

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 $00:03:38.662 \rightarrow 00:03:40.430$ results we were hoping for.

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 $00:03:40.430 \longrightarrow 00:03:43.076$ So our design was essentially exploratory,

NOTE Confidence: 0.955902523076923

 $00:03:43.080 \longrightarrow 00:03:45.852$ where we let every we allow our

NOTE Confidence: 0.955902523076923

 $00:03:45.852 \rightarrow 00:03:48.149$ participants to direct us in a sense.

NOTE Confidence: 0.955902523076923

 $00:03:48.150 \rightarrow 00:03:50.726$ We had an outline where we did interviews,

NOTE Confidence: 0.955902523076923

 $00:03:50.730 \longrightarrow 00:03:53.646$ but we also had our research

NOTE Confidence: 0.955902523076923

 $00:03:53.646 \rightarrow 00:03:55.104$ team essentially participate.

NOTE Confidence: 0.955902523076923

 $00{:}03{:}55{.}110 \dashrightarrow 00{:}03{:}57{.}575$ I had two research assistants who

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 $00:03:57.575 \rightarrow 00:03:59.350$ we trained before they started.

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 $00:03:59.350 \rightarrow 00:04:01.054$ We did about 10 training sessions

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 $00:04:01.054 \dashrightarrow 00:04:02.512$ where they did interviews where

NOTE Confidence: 0.955902523076923

 $00{:}04{:}02{.}512 \dashrightarrow 00{:}04{:}04{.}156$ we sent them out into their

NOTE Confidence: 0.955902523076923

 $00{:}04{:}04{.}156 \dashrightarrow 00{:}04{:}05{.}720$ communities before they went there

NOTE Confidence: 0.955902523076923

 $00:04:05.720 \rightarrow 00:04:07.100$ and they practiced interviewing.

00:04:07.100 --> 00:04:08.300 They practiced drawing maps,

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 $00:04:08.300 \dashrightarrow 00:04:10.100$ they took photographs and did all

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 $00{:}04{:}10.151 \dashrightarrow 00{:}04{:}11.573$ these things and then they went

NOTE Confidence: 0.955902523076923

 $00:04:11.573 \rightarrow 00:04:13.104$ and they lived in this village

NOTE Confidence: 0.955902523076923

 $00{:}04{:}13.104 \dashrightarrow 00{:}04{:}15.223$ for about two months and it was

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 $00:04:15.223 \rightarrow 00:04:16.627$ very challenging for anyone.

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 $00{:}04{:}16.630 \dashrightarrow 00{:}04{:}17.989$ I think if I had been there I was.

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00:04:17.990 --> 00:04:19.013 Anticipating culture shock,

NOTE Confidence: 0.955902523076923

00:04:19.013 --> 00:04:21.747 but I think my students who are used

NOTE Confidence: 0.955902523076923

 $00:04:21.747 \longrightarrow 00:04:23.728$ to living in a 15 million person

NOTE Confidence: 0.955902523076923

 $00:04:23.728 \longrightarrow 00:04:25.573$ city moving to a town that has

NOTE Confidence: 0.955902523076923

00:04:25.573 -> 00:04:27.170 about 3000 people was a surprise

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00:04:27.170 --> 00:04:29.450 'cause I saw on social media.

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 $00:04:29.450 \rightarrow 00:04:30.836$ They would say everything is going

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 $00{:}04{:}30{.}836 \dashrightarrow 00{:}04{:}32{.}606$ great but then we would go on social

NOTE Confidence: 0.955902523076923

 $00{:}04{:}32.606 \dashrightarrow 00{:}04{:}34.068$ media and I would see what was

- NOTE Confidence: 0.955902523076923
- 00:04:34.068 --> 00:04:35.587 actually going on and I would say
- NOTE Confidence: 0.955902523076923
- $00:04:35.587 \rightarrow 00:04:37.146$ well what's happening and they would
- NOTE Confidence: 0.955902523076923
- $00:04:37.146 \longrightarrow 00:04:39.329$ say there's nothing to do here at night.
- NOTE Confidence: 0.955902523076923
- 00:04:39.330 --> 00:04:41.052 There's and then I would say and
- NOTE Confidence: 0.955902523076923
- $00{:}04{:}41.052 \dashrightarrow 00{:}04{:}42.303$ there's this other problem that
- NOTE Confidence: 0.955902523076923
- $00:04:42.303 \longrightarrow 00:04:43.920$ you have to use a special device
- NOTE Confidence: 0.955902523076923
- $00:04:43.920 \longrightarrow 00:04:45.559$ to warm up the water here to take
- NOTE Confidence: 0.955902523076923
- $00:04:45.559 \rightarrow 00:04:47.952$ a bath in the evening and things.
- NOTE Confidence: 0.955902523076923
- 00:04:47.952 --> 00:04:49.764 That they weren't anticipating,
- NOTE Confidence: 0.955902523076923
- $00:04:49.770 \longrightarrow 00:04:51.325$ but are important to understanding
- NOTE Confidence: 0.955902523076923
- 00:04:51.325 -> 00:04:52.880 to experience what people are
- NOTE Confidence: 0.955902523076923
- $00{:}04{:}52{.}929 \dashrightarrow 00{:}04{:}54{.}289$ going through in their life,
- NOTE Confidence: 0.955902523076923
- $00{:}04{:}54{.}290 \dashrightarrow 00{:}04{:}55{.}830$ rather than just asking the
- NOTE Confidence: 0.955902523076923
- $00{:}04{:}55{.}830 \dashrightarrow 00{:}04{:}57{.}600$ question of what the problem is.
- NOTE Confidence: 0.955902523076923
- $00{:}04{:}57{.}600 \dashrightarrow 00{:}04{:}59{.}560$ And I think that last part of
- NOTE Confidence: 0.955902523076923

 $00:04:59.560 \rightarrow 00:05:01.040$ participant observation is also very

NOTE Confidence: 0.955902523076923

 $00{:}05{:}01{.}040 \dashrightarrow 00{:}05{:}02{.}810$ important because what people say and

NOTE Confidence: 0.955902523076923

 $00:05:02.810 \longrightarrow 00:05:04.750$ what people do or sometimes different.

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 $00:05:04.750 \longrightarrow 00:05:06.170$ And sometimes it's your ideal.

NOTE Confidence: 0.955902523076923

 $00:05:06.170 \longrightarrow 00:05:07.570$ What you tell someone,

NOTE Confidence: 0.955902523076923

 $00{:}05{:}07{.}570 \dashrightarrow 00{:}05{:}08{.}970$ what they actually do

NOTE Confidence: 0.928898473157895

 $00{:}05{:}08{.}970 \dashrightarrow 00{:}05{:}10{.}746$ could be different from that and

NOTE Confidence: 0.928898473157895

 $00:05:10.746 \rightarrow 00:05:12.178$ understanding that and recognizing that

NOTE Confidence: 0.928898473157895

 $00:05:12.178 \longrightarrow 00:05:13.786$ is an important part of what we did.

NOTE Confidence: 0.928898473157895

 $00:05:13.790 \longrightarrow 00:05:15.638$ So you can see the breakdown of

NOTE Confidence: 0.928898473157895

 $00{:}05{:}15.638 \dashrightarrow 00{:}05{:}17.251$ who we interviewed there or who

NOTE Confidence: 0.928898473157895

 $00{:}05{:}17.251 \dashrightarrow 00{:}05{:}18.769$ we met with my students again.

NOTE Confidence: 0.928898473157895

 $00:05:18.770 \longrightarrow 00:05:20.726$ Were instrumental to making that happen.

NOTE Confidence: 0.928898473157895

 $00:05:20.730 \longrightarrow 00:05:23.746$ The research assistance and then as a group.

NOTE Confidence: 0.928898473157895

 $00:05:23.750 \rightarrow 00:05:25.376$ The team we analyzed our interviews

NOTE Confidence: 0.928898473157895

 $00:05:25.376 \rightarrow 00:05:27.129$ going by through them line by line.

- NOTE Confidence: 0.928898473157895
- $00:05:27.130 \longrightarrow 00:05:28.003$ We debated, we.
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}28.003 \dashrightarrow 00{:}05{:}30.710$ I was told I was incorrect about something.
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}30{.}710 \dashrightarrow 00{:}05{:}32{.}306$ They I told them they were incorrect
- NOTE Confidence: 0.928898473157895
- $00:05:32.306 \rightarrow 00:05:34.084$ and then we finally would come to
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}34.084 \dashrightarrow 00{:}05{:}35.650$ some consensus about what the big
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}35{.}703 \dashrightarrow 00{:}05{:}37{.}096$ picture was in terms of what we
- NOTE Confidence: 0.928898473157895
- 00:05:37.096 00:05:38.867 we got out of these interviews.
- NOTE Confidence: 0.928898473157895
- $00:05:38.867 \longrightarrow 00:05:41.201$ So where there were three key
- NOTE Confidence: 0.928898473157895
- $00:05:41.201 \longrightarrow 00:05:43.299$ themes that we got out of this?
- NOTE Confidence: 0.928898473157895
- 00:05:43.300 00:05:44.686 Oh, and one more map for you.
- NOTE Confidence: 0.928898473157895
- 00:05:44.690 --> 00:05:46.818 Just so if you aren't oriented to China,
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}46.820 \dashrightarrow 00{:}05{:}47.910$ we were in southern China.
- NOTE Confidence: 0.928898473157895
- $00:05:47.910 \rightarrow 00:05:49.510$ This province is called Guangdong
- NOTE Confidence: 0.928898473157895
- $00{:}05{:}49{.}510 \dashrightarrow 00{:}05{:}51{.}684$ and the students were from that red
- NOTE Confidence: 0.928898473157895
- $00:05:51.684 \longrightarrow 00:05:53.476$ area in the middle of 15 million
- NOTE Confidence: 0.928898473157895

 $00:05:53.476 \rightarrow 00:05:55.287$ people and we went to that village.

NOTE Confidence: 0.928898473157895

 $00{:}05{:}55{.}290 \dashrightarrow 00{:}05{:}57{.}066$ That's kind of circled up there.

NOTE Confidence: 0.928898473157895

 $00{:}05{:}57{.}070 \dashrightarrow 00{:}05{:}58{.}705$ That general vicinity was this

NOTE Confidence: 0.928898473157895

 $00:05:58.705 \rightarrow 00:06:00.671$ small village of about 3000 people

NOTE Confidence: 0.928898473157895

00:06:00.671 --> 00:06:02.267 and I say a Hakka village.

NOTE Confidence: 0.928898473157895

 $00{:}06{:}02.270 \dashrightarrow 00{:}06{:}03.957$ This is kind of a sub category

NOTE Confidence: 0.928898473157895

 $00{:}06{:}03{.}957 \dashrightarrow 00{:}06{:}05{.}813$ of the main ethnicity that most

NOTE Confidence: 0.928898473157895

00:06:05.813 --> 00:06:07.603 people identify with in China,

NOTE Confidence: 0.928898473157895

 $00{:}06{:}07{.}610 \dashrightarrow 00{:}06{:}09{.}602$ so we wanted to try to find some

NOTE Confidence: 0.928898473157895

 $00:06:09.602 \dashrightarrow 00:06:11.160$ diversity in perspective there.

NOTE Confidence: 0.928898473157895

 $00:06:11.160 \dashrightarrow 00:06:12.987$ So with regard to what we learn,

NOTE Confidence: 0.928898473157895

 $00{:}06{:}12.990 \dashrightarrow 00{:}06{:}14.395$ some of these things will

NOTE Confidence: 0.928898473157895

00:06:14.395 --> 00:06:15.519 seem familiar to you.

NOTE Confidence: 0.928898473157895

00:06:15.520 --> 00:06:18.088 Chronic disease in discussing healthy aging

NOTE Confidence: 0.928898473157895

 $00:06:18.088 \dashrightarrow 00:06:21.207$ came up again and again in some form.

NOTE Confidence: 0.928898473157895

00:06:21.210 --> 00:06:22.730 It was about mobility,

 $00:06:22.730 \rightarrow 00:06:24.630$ psychological health in some form,

NOTE Confidence: 0.928898473157895

00:06:24.630 --> 00:06:25.918 and high blood pressure,

NOTE Confidence: 0.928898473157895

 $00:06:25.918 \dashrightarrow 00:06:27.850$ but it was also about participating,

NOTE Confidence: 0.928898473157895

 $00:06:27.850 \longrightarrow 00:06:28.850$ which I'll explain to you

NOTE Confidence: 0.928898473157895

 $00:06:28.850 \longrightarrow 00:06:29.850$ in just a moment here.

NOTE Confidence: 0.928898473157895

 $00{:}06{:}29.850 \dashrightarrow 00{:}06{:}31.691$ But you can see pictures from our

NOTE Confidence: 0.928898473157895

 $00:06:31.691 \dashrightarrow 00:06:33.231$ site where on special activities

NOTE Confidence: 0.928898473157895

 $00:06:33.231 \longrightarrow 00:06:35.313$ the social workers tried to address

NOTE Confidence: 0.928898473157895

 $00{:}06{:}35{.}313 \dashrightarrow 00{:}06{:}37{.}628$ this by saying we can do screenings.

NOTE Confidence: 0.928898473157895

 $00:06:37.630 \longrightarrow 00:06:39.514$ They had a canteen where we

NOTE Confidence: 0.928898473157895

 $00{:}06{:}39{.}514 \dashrightarrow 00{:}06{:}41{.}710$ called it the elder rank canteen.

NOTE Confidence: 0.928898473157895

 $00:06:41.710 \longrightarrow 00:06:43.502$ Where older adults often met and they

NOTE Confidence: 0.928898473157895

 $00:06:43.502 \dashrightarrow 00:06:44.950$ had activities that went together,

NOTE Confidence: 0.928898473157895

 $00{:}06{:}44{.}950 \dashrightarrow 00{:}06{:}47{.}075$ so being able to participate

NOTE Confidence: 0.928898473157895

00:06:47.075 --> 00:06:49.200 despite your chronic disease was

 $00:06:49.276 \longrightarrow 00:06:51.020$ very important to people.

NOTE Confidence: 0.928898473157895

 $00{:}06{:}51{.}020 \dashrightarrow 00{:}06{:}52{.}970$ The second is relationships and

NOTE Confidence: 0.928898473157895

 $00:06:52.970 \longrightarrow 00:06:54.920$ I think this was unexpected,

NOTE Confidence: 0.928898473157895

 $00:06:54.920 \rightarrow 00:06:56.318$ but in some ways for others,

NOTE Confidence: 0.928898473157895

 $00:06:56.320 \longrightarrow 00:06:58.366$ not as not too surprising where

NOTE Confidence: 0.928898473157895

 $00:06:58.366 \rightarrow 00:07:00.700$ people didn't want to burden others,

NOTE Confidence: 0.928898473157895

 $00:07:00.700 \dashrightarrow 00:07:02.856$ no matter how bad their situation was.

NOTE Confidence: 0.928898473157895

 $00{:}07{:}02.860 \dashrightarrow 00{:}07{:}04.680$ People often would not ask for help

NOTE Confidence: 0.928898473157895

 $00:07:04.680 \longrightarrow 00:07:06.840$ or they didn't want to even have a

NOTE Confidence: 0.928898473157895

 $00:07:06.840 \dashrightarrow 00:07:08.470$ family member because they felt that

NOTE Confidence: 0.928898473157895

 $00:07:08.470 \longrightarrow 00:07:10.462$ it was wrong to put this pressure on

NOTE Confidence: 0.928898473157895

 $00:07:10.462 \longrightarrow 00:07:12.212$ family members or community members.

NOTE Confidence: 0.928898473157895

00:07:12.212 --> 00:07:12.958 So again,

NOTE Confidence: 0.928898473157895

 $00{:}07{:}12.960 \dashrightarrow 00{:}07{:}14.520$ there were these social avenues that

NOTE Confidence: 0.928898473157895

 $00:07:14.520 \rightarrow 00:07:16.189$ they tried to address this through.

NOTE Confidence: 0.928898473157895

 $00:07:16.190 \rightarrow 00:07:17.690$ The government had subsidized housing

 $00:07:17.690 \longrightarrow 00:07:19.854$ that they tried to say this is

NOTE Confidence: 0.928898473157895

 $00:07:19.854 \rightarrow 00:07:21.389$ available to you without burdening.

NOTE Confidence: 0.928898473157895

 $00:07:21.390 \longrightarrow 00:07:22.056$ Another person,

NOTE Confidence: 0.928898473157895

 $00:07:22.056 \rightarrow 00:07:24.054$ social workers who are delivering meals

NOTE Confidence: 0.928898473157895

 $00:07:24.054 \rightarrow 00:07:26.488$ that was built into the community efforts.

NOTE Confidence: 0.86335195

 $00:07:29.800 \longrightarrow 00:07:30.950$ And the final piece here.

NOTE Confidence: 0.86335195

 $00:07:30.950 \dashrightarrow 00:07:33.198$ The third kind of result we had was

NOTE Confidence: 0.86335195

 $00{:}07{:}33.198 \dashrightarrow 00{:}07{:}35.433$ or theme we found with this complex

NOTE Confidence: 0.86335195

 $00{:}07{:}35{.}433 \dashrightarrow 00{:}07{:}38{.}040$ site set of ideas about where to seek

NOTE Confidence: 0.86335195

 $00:07:38.040 \longrightarrow 00:07:40.231$ your health care and what it means.

NOTE Confidence: 0.86335195

00:07:40.240 --> 00:07:43.022 I put this garden here of someone's home

NOTE Confidence: 0.86335195

 $00{:}07{:}43.022 \dashrightarrow 00{:}07{:}45.080$ because a lot of participants use folk

NOTE Confidence: 0.86335195

00:07:45.135 --> 00:07:47.263 medicine in order to manage their health NOTE Confidence: 0.86335195

 $00{:}07{:}47.263 \dashrightarrow 00{:}07{:}49.390$ beyond the things that we had available.

NOTE Confidence: 0.86335195

00:07:49.390 --> 00:07:51.742 Like blood pressure medications,

00:07:51.742 --> 00:07:53.715 diabetes medications, and so forth,

NOTE Confidence: 0.86335195

 $00:07:53.715 \longrightarrow 00:07:55.040$ this was important to them,

NOTE Confidence: 0.86335195

 $00:07:55.040 \rightarrow 00:07:56.570$ but no one was really discussing

NOTE Confidence: 0.86335195

 $00:07:56.570 \rightarrow 00:07:58.310$ it outside of the participants.

NOTE Confidence: 0.86335195

 $00{:}07{:}58.310 \dashrightarrow 00{:}08{:}00.490$ The healthcare workers, for instance.

NOTE Confidence: 0.86335195

 $00{:}08{:}00{.}490 \dashrightarrow 00{:}08{:}02{.}614$ And the other was this was the local clinic.

NOTE Confidence: 0.86335195

 $00{:}08{:}02{.}620$ --> $00{:}08{:}06{.}060$ There were two clinicians total in the town.

NOTE Confidence: 0.86335195

 $00:08:06.060 \rightarrow 00:08:08.811$ And essentially what their role was in

NOTE Confidence: 0.86335195

 $00{:}08{:}08{.}811 \dashrightarrow 00{:}08{:}11{.}028$ that conversation that we were having.

NOTE Confidence: 0.86335195

00:08:11.030 --> 00:08:13.520 So before I transitioned to kind

NOTE Confidence: 0.86335195

 $00:08:13.520 \rightarrow 00:08:16.419$ of why any why this matters?

NOTE Confidence: 0.86335195

00:08:16.420 --> 00:08:18.283 I'd just like to point out with all of

NOTE Confidence: 0.86335195

00:08:18.283 --> 00:08:20.365 that what I think of the strengths and

NOTE Confidence: 0.86335195

 $00:08:20.365 \longrightarrow 00:08:21.839$ limitations here are really connected

NOTE Confidence: 0.86335195

 $00:08:21.839 \dashrightarrow 00:08:23.753$ to this online collaboration we had.

NOTE Confidence: 0.86335195

 $00{:}08{:}23.760 \dashrightarrow 00{:}08{:}25.405$ I couldn't have done this without those

- NOTE Confidence: 0.86335195
- $00:08:25.405 \rightarrow 00:08:26.978$ students who were there on the ground,

 $00{:}08{:}26{.}980 \dashrightarrow 00{:}08{:}29{.}116$ and the commitment to every one on the team,

NOTE Confidence: 0.86335195

 $00:08:29.120 \longrightarrow 00:08:30.880$ and it was really unexplored

NOTE Confidence: 0.86335195

 $00:08:30.880 \rightarrow 00:08:32.288$ territory in a sense,

NOTE Confidence: 0.86335195

 $00:08:32.290 \rightarrow 00:08:34.018$ because we weren't planning for this.

NOTE Confidence: 0.86335195

 $00:08:34.020 \rightarrow 00:08:36.100$ Everything we got to do the same thing,

NOTE Confidence: 0.86335195

 $00:08:36.100 \rightarrow 00:08:38.395$ but we needed to build the team very strongly

NOTE Confidence: 0.86335195

 $00:08:38.395 \rightarrow 00:08:40.219$ before we could go out into the field.

NOTE Confidence: 0.86335195

00:08:40.220 --> 00:08:42.218 So how do you foster relationships?

NOTE Confidence: 0.86335195

00:08:42.220 --> 00:08:44.236 You need more time than you perhaps

NOTE Confidence: 0.86335195

 $00:08:44.236 \longrightarrow 00:08:46.660$ would if you were there with the team.

NOTE Confidence: 0.86335195

 $00{:}08{:}46.660 \dashrightarrow 00{:}08{:}48.540$ The second part is we made sure that

NOTE Confidence: 0.86335195

 $00{:}08{:}48{.}540 \dashrightarrow 00{:}08{:}50{.}667$ we had a shared understanding of how we

NOTE Confidence: 0.86335195

 $00{:}08{:}50{.}667 \dashrightarrow 00{:}08{:}52{.}889$ do this and what the literature says,

NOTE Confidence: 0.86335195

 $00{:}08{:}52.890 \dashrightarrow 00{:}08{:}55.050$ so at least came in with the same

 $00:08:55.050 \rightarrow 00:08:57.116$ framework in terms of what this means.

NOTE Confidence: 0.86335195

 $00{:}08{:}57{.}120 \dashrightarrow 00{:}09{:}00{.}235$ When we move forward into the field.

NOTE Confidence: 0.86335195

 $00:09:00.240 \dashrightarrow 00:09:02.158$ And I think the last piece here

NOTE Confidence: 0.86335195

 $00:09:02.158 \rightarrow 00:09:03.630$ is the geographical boundaries.

NOTE Confidence: 0.86335195

 $00{:}09{:}03.630 \dashrightarrow 00{:}09{:}05.366$ So we're saying we were in a

NOTE Confidence: 0.86335195

00:09:05.366 --> 00:09:06.570 village of 3000 people,

NOTE Confidence: 0.86335195

 $00:09:06.570 \longrightarrow 00:09:08.010$ which is helpful in the

NOTE Confidence: 0.86335195

 $00:09:08.010 \longrightarrow 00:09:09.760$ sense of it closes this off.

NOTE Confidence: 0.86335195

 $00{:}09{:}09{.}760 \dashrightarrow 00{:}09{:}12.252$ It says these results are probably true

NOTE Confidence: 0.86335195

 $00{:}09{:}12.252 \dashrightarrow 00{:}09{:}15.333$ for this village for what we had in terms

NOTE Confidence: 0.86335195

 $00:09:15.333 \dashrightarrow 00:09:17.400$ of reaching saturation for interviews.

NOTE Confidence: 0.86335195

00:09:17.400 --> 00:09:17.717 However,

NOTE Confidence: 0.86335195

 $00:09:17.717 \rightarrow 00:09:20.253$ can that apply to another part of China

NOTE Confidence: 0.86335195

 $00:09:20.253 \rightarrow 00:09:22.559$ or even another part of the world?

NOTE Confidence: 0.86335195

 $00{:}09{:}22.560 \dashrightarrow 00{:}09{:}26.412$ And we'll kind of answer that in terms of

NOTE Confidence: 0.86335195

 $00:09:26.420 \rightarrow 00:09:28.526$ the clinical significance or our conclusions.

- NOTE Confidence: 0.86335195
- $00:09:28.530 \longrightarrow 00:09:30.644$ Here one is,
- NOTE Confidence: 0.86335195
- $00{:}09{:}30{.}644 \dashrightarrow 00{:}09{:}32{.}804$ there's a dynamic relationship between
- NOTE Confidence: 0.86335195
- $00:09:32.804 \dashrightarrow 00:09:35.004$ the biomedical model of medicine
- NOTE Confidence: 0.86335195
- $00{:}09{:}35{.}004 \dashrightarrow 00{:}09{:}37{.}518$ that we understand and those social
- NOTE Confidence: 0.86335195
- $00:09:37.518 \rightarrow 00:09:39.533$ expectations that were defined by
- NOTE Confidence: 0.86335195
- $00:09:39.533 \rightarrow 00:09:41.383$ people in the community there.
- NOTE Confidence: 0.86335195
- $00:09:41.390 \dashrightarrow 00:09:43.082$ And those three results are built
- NOTE Confidence: 0.86335195
- $00:09:43.082 \rightarrow 00:09:44.530$ into what I've said here.
- NOTE Confidence: 0.86335195
- $00:09:44.530 \rightarrow 00:09:46.914$ Community engagement was directly
- NOTE Confidence: 0.86335195
- $00:09:46.914 \longrightarrow 00:09:49.298$ tide to chronic disease.
- NOTE Confidence: 0.86335195
- $00:09:49.300 \longrightarrow 00:09:51.110$ You don't necessarily have to
- NOTE Confidence: 0.86335195
- 00:09:51.110 --> 00:09:52.558 fix every chronic disease.
- NOTE Confidence: 0.86335195
- $00:09:52.560 \longrightarrow 00:09:54.276$ But being able to participate in
- NOTE Confidence: 0.86335195
- $00{:}09{:}54.276 \dashrightarrow 00{:}09{:}56.126$ the community was very important to
- NOTE Confidence: 0.86335195
- $00:09:56.126 \rightarrow 00:09:58.076$ someone saying this is healthy aging.
- NOTE Confidence: 0.86335195

 $00:09:58.080 \rightarrow 00:10:00.334$ So how do you reach that point?

NOTE Confidence: 0.86335195

 $00{:}10{:}00{.}340 \dashrightarrow 00{:}10{:}02{.}506$ And I think that really relates

NOTE Confidence: 0.86335195

 $00:10:02.506 \longrightarrow 00:10:03.950$ to problem number 2.

NOTE Confidence: 0.86335195

 $00:10:03.950 \longrightarrow 00:10:05.654$ The medicine was available,

NOTE Confidence: 0.86335195

00:10:05.654 --> 00:10:07.358 not everyone used it,

NOTE Confidence: 0.86335195

 $00:10:07.360 \rightarrow 00:10:10.174$ and expectations of it were very different.

NOTE Confidence: 0.86335195

 $00:10:10.180 \rightarrow 00:10:11.750$ There were many participants who

NOTE Confidence: 0.86335195

00:10:11.750 --> 00:10:13.760 talked about having had a stroke,

NOTE Confidence: 0.86335195

 $00:10:13.760 \rightarrow 00:10:16.430$ having diabetes, high blood pressure,

NOTE Confidence: 0.957004701333333

 $00{:}10{:}16{.}430 \dashrightarrow 00{:}10{:}17{.}880$ and not using the medications

NOTE Confidence: 0.957004701333333

 $00{:}10{:}17{.}880 \dashrightarrow 00{:}10{:}19{.}330$ because they said they weren't

NOTE Confidence: 0.957004701333333

 $00:10:19.386 \longrightarrow 00:10:20.836$ cured by the medicine setting.

NOTE Confidence: 0.957004701333333

 $00{:}10{:}20{.}840 \dashrightarrow 00{:}10{:}22{.}324$ Those expectations perhaps wasn't

NOTE Confidence: 0.957004701333333

 $00:10:22.324 \rightarrow 00:10:24.550$ there and what's going to happen

NOTE Confidence: 0.957004701333333

 $00:10:24.610 \longrightarrow 00:10:26.577$ later on five years after a stroke,

NOTE Confidence: 0.957004701333333

 $00:10:26.580 \rightarrow 00:10:27.860$ they haven't had another stroke,

- NOTE Confidence: 0.957004701333333
- $00:10:27.860 \longrightarrow 00:10:29.764$ so they said I don't need to take
- NOTE Confidence: 0.957004701333333
- $00:10:29.764 \rightarrow 00:10:31.738$ any of these medicines anymore.
- NOTE Confidence: 0.957004701333333
- $00:10:31.740 \longrightarrow 00:10:32.944$ And the third part is there were
- NOTE Confidence: 0.957004701333333
- $00:10:32.944 \longrightarrow 00:10:34.535$ a lot of people trying to help
- NOTE Confidence: 0.957004701333333
- $00{:}10{:}34{.}535 \dashrightarrow 00{:}10{:}35{.}820$ this community in different ways.
- NOTE Confidence: 0.957004701333333
- $00:10:35.820 \longrightarrow 00:10:37.446$ The social workers,
- NOTE Confidence: 0.957004701333333
- 00:10:37.446 --> 00:10:38.530 government officials,
- NOTE Confidence: 0.957004701333333
- $00:10:38.530 \longrightarrow 00:10:39.606$ the health care workers.
- NOTE Confidence: 0.957004701333333
- $00:10:39.606 \rightarrow 00:10:41.870$ But they were kind of working in parallel.
- NOTE Confidence: 0.957004701333333
- $00:10:41.870 \longrightarrow 00:10:42.494$ There weren't.
- NOTE Confidence: 0.957004701333333
- $00{:}10{:}42{.}494 \dashrightarrow 00{:}10{:}44{.}366$ There wasn't a lot of communication
- NOTE Confidence: 0.957004701333333
- $00{:}10{:}44.366 \dashrightarrow 00{:}10{:}46.174$ between them and I think that there
- NOTE Confidence: 0.957004701333333
- $00:10:46.174 \longrightarrow 00:10:47.644$ is an opportunity for a little
- NOTE Confidence: 0.957004701333333
- $00{:}10{:}47.644 \dashrightarrow 00{:}10{:}49.306$ more interaction to say who can
- NOTE Confidence: 0.957004701333333
- $00{:}10{:}49{.}306 \dashrightarrow 00{:}10{:}50{.}934$ deliver this kind of information.
- NOTE Confidence: 0.957004701333333

 $00:10:50.934 \rightarrow 00:10:52.919$ You're you're getting these resources.

NOTE Confidence: 0.957004701333333

 $00{:}10{:}52{.}920 \dashrightarrow 00{:}10{:}54{.}240$ You have what you need,

NOTE Confidence: 0.957004701333333

 $00:10:54.240 \longrightarrow 00:10:56.400$ but making sure that we're meeting

NOTE Confidence: 0.957004701333333

 $00:10:56.400 \rightarrow 00:10:58.194$ what participants want in that

NOTE Confidence: 0.957004701333333

 $00{:}10{:}58.194 \dashrightarrow 00{:}10{:}59.958$ community as well as we're doing

NOTE Confidence: 0.957004701333333

 $00:10:59.958 \longrightarrow 00:11:01.728$ the best in terms of delivery

NOTE Confidence: 0.957004701333333

 $00:11:01.728 \longrightarrow 00:11:03.660$ in the news that we need to.

NOTE Confidence: 0.957004701333333

 $00{:}11{:}03.660 \dashrightarrow 00{:}11{:}06.412$ And I think that question of is this

NOTE Confidence: 0.957004701333333

 $00{:}11{:}06{.}412 \dashrightarrow 00{:}11{:}08{.}518$ relevant to anyone else besides

NOTE Confidence: 0.957004701333333

 $00:11:08.518 \rightarrow 00:11:10.758$ this small community in China?

NOTE Confidence: 0.957004701333333

 $00:11:10.760 \longrightarrow 00:11:13.300$ Our argument is that.

NOTE Confidence: 0.957004701333333

 $00:11:13.300 \longrightarrow 00:11:15.840$ The individual results of.

NOTE Confidence: 0.957004701333333

 $00:11:15.840 \longrightarrow 00:11:17.724$ Not wanting to burden the community

NOTE Confidence: 0.957004701333333

 $00:11:17.724 \rightarrow 00:11:19.949$ may not be relevant to someone here.

NOTE Confidence: 0.957004701333333

 $00:11:19.950 \longrightarrow 00:11:20.195$ However,

NOTE Confidence: 0.957004701333333

00:11:20.195 --> 00:11:22.400 if you are a clinician in any form of

 $00:11:22.455 \rightarrow 00:11:24.639$ clinic where you work with the Community,

NOTE Confidence: 0.957004701333333

 $00:11:24.640 \longrightarrow 00:11:26.440$ you can repeat this study very

NOTE Confidence: 0.957004701333333

 $00:11:26.440 \longrightarrow 00:11:28.317$ easily with just a few people

NOTE Confidence: 0.957004701333333

 $00:11:28.317 \rightarrow 00:11:29.847$ to see what people want.

NOTE Confidence: 0.957004701333333

 $00:11:29.850 \longrightarrow 00:11:30.650$ And while you do that,

NOTE Confidence: 0.957004701333333

00:11:30.650 --> 00:11:32.990 perhaps in your individual meetings,

NOTE Confidence: 0.957004701333333

 $00:11:32.990 \longrightarrow 00:11:34.430$ when you meet with your patient,

NOTE Confidence: 0.957004701333333

 $00:11:34.430 \longrightarrow 00:11:36.638$ it's the idea that we can take one

NOTE Confidence: 0.957004701333333

 $00:11:36.638 \rightarrow 00:11:38.754$ step further and say what do we

NOTE Confidence: 0.957004701333333

 $00:11:38.754 \rightarrow 00:11:40.490$ think the broader community here is.

NOTE Confidence: 0.957004701333333

 $00:11:40.490 \rightarrow 00:11:42.618$ What do we think we want to achieve

NOTE Confidence: 0.957004701333333

 $00{:}11{:}42.618 \dashrightarrow 00{:}11{:}44.769$ and how can we kind of direct

NOTE Confidence: 0.957004701333333

 $00:11:44.769 \rightarrow 00:11:46.319$ our resources in that sense?

NOTE Confidence: 0.957004701333333

 $00{:}11{:}46{.}320 \dashrightarrow 00{:}11{:}47{.}814$ I think we do a lot of that here,

NOTE Confidence: 0.957004701333333

 $00{:}11{:}47.820 \dashrightarrow 00{:}11{:}49.660$ but I think in terms of some of

 $00{:}11{:}49.660 \dashrightarrow 00{:}11{:}51.077$ those highlights that we have there,

NOTE Confidence: 0.957004701333333

 $00{:}11{:}51{.}080 \dashrightarrow 00{:}11{:}52{.}748$ it's surprising if we never asked

NOTE Confidence: 0.957004701333333

00:11:52.748 --> 00:11:54.440 the question of our Community,

NOTE Confidence: 0.957004701333333

 $00:11:54.440 \longrightarrow 00:11:56.104$ what do they want?

NOTE Confidence: 0.957004701333333

 $00:11:56.104 \longrightarrow 00:11:58.184$ We'll never get the answer.

NOTE Confidence: 0.957004701333333

00:11:58.190 --> 00:11:58.444 Alright,

NOTE Confidence: 0.957004701333333

 $00:11:58.444 \rightarrow 00:11:59.206$ thank you everyone,

NOTE Confidence: 0.957004701333333

00:11:59.206 --> 00:12:01.247 I appreciate it and it was a great

NOTE Confidence: 0.957004701333333

 $00:12:01.247 \longrightarrow 00:12:02.633$ joy taking part in this project

NOTE Confidence: 0.957004701333333

 $00:12:02.633 \longrightarrow 00:12:03.944$ in getting to share a little

NOTE Confidence: 0.957004701333333

 $00:12:03.944 \rightarrow 00:12:05.138$ bit of it with you today.