

YSM Safety & Security Committee August 16, 2023

Attendees

Kelly Aingworth	Megan Nance
Peggy Atherlay	Greg Kharabadze
Richard Ahern	Lisa Lattanza, MD
Nicole Bertoletti, PhD	David Nevins
Danielle Brooks	Von Narcisse
Anthony Campbell	David Nevins
Sue Cascio	Carmen Pajarillo
Darin Latimore, MD	Nick Proto
Anne Diamond, JD	Keith Pullen
Brian Donnelly	Brian Rebesch
Arnim Dontes (Chair)	Radu Radulescu
Paul Greeley	Abby Roth
John Francis, MD, PhD	Jorge Rodriguez
George Longyear	Michael Schwartz
Duane Lovelle	George Sun

- Blue Phones/ Blue Phone Project
 - All phones are operational.
 - ADA compliance: existing footings are going to be adjusted so all new installations are ADA Compliant.
 - 457 Congress Ave Blue Phone has been installed.
 - Data is being collected for additional blue phones, frequency, and volume of the calls
 - Routine check-ups, and monthly testing of blue phones for operational use
 - Protocols are in place for access control. Students looking to enter buildings/ dorms can use the Keypad on the blue phones.
- 100 Long Wharf: Building Signage
 - Signs prohibiting vaping, or tobacco products, prohibiting illegal substances, and prohibiting any weapons of any kind have been ordered and installed.
- System Security Plans Update
 - Approved: Four overarching Goals for FY23 & FY24
 - Harden the physical security of the hospital campuses.
 - Install weapon detectors and metal detectors in the emergency departments and main entrances.
 - Visitor pass management system- Great success at the pilot in the New Haven Campus
 - Strengthen internal security & address workplace violence.
 - System-wide notification with detailed information on incidents that may occur.

- Provide panic devices for staff working in emergency and psychiatric departments.
 - Removal of the last name from badges, to ensure safety for the caregiver.
 - Strengthen external security.
 - Collaborate with the community, prioritizing safe entry & exit from the workplace including parking lots and garages.
 - Optimize system standards
 - System-wide Formal Patient Code of Conduct
 - There are a total of 26 interventions the health system plans to implement.
- Ambulatory and Clinical Safety & Security Protocol
 - Students have raised concerns about their safety in clinical environments.
 - Add safety brief to new student orientation and information on blue phones to new faculty orientation
 - Rapid response committees have been established in case of a threatening event in a clinical environment.
 - Medical Students & PA Students are not on the notification systems when incidents occur.
 - Follow up: add all students to the Everbridge communication system for targeted messages
 - Subcommittees around ambulatory sites have been established
 - subcommittee focusing on training and exercise, drills for active shooters
 - subcommittee focusing on physical security and the technology throughout the system
 - Subcommittee focusing on incident reporting and response
 - A quantitative methodology has been established to rate each site's risk
 - Add metal detectors to ambulance bays as well as the walk-in entrances to the emergency department
 - YSM Communications
 - Last YSM Safety Town Hall: July 26
 - FAQs submitted by the audience were recorded and shared with the Town Hall panelists
 - Monthly Newsletter to the YSM Community with FAQ Updates
 - Blue Phone/LiveSafe to be featured in the August 31 newsletter to align with the new academic year
 - 135 College Perimeter Security
 - Concerns of the building safety has been raised
 - Teenagers ran into the building and pulled the fire alarm
 - Use of illicit drugs
 - Homeless people sleeping in the ATM Lobby
 - Doors are red lit
 - Suggestions/solutions
 - Adding visible cameras with Signage
 - Follow-up on adding a Blue Phone near/on the property

- Adding front door buzzer access so non-Yale affiliated attendees can be buzzed into the building
- Patient Care Data
 - Follow- up: Sue Cascio & Kelly Aingworth to collect data on frequency of patient care traffic and building/ parking lot access