Today, so I’m going to try to get through this quickly so we can get to questions at the end.

The very first thing I want to note is you may have noticed that you received the first notifications e-mail about 2 minutes ago. We discovered a bug with the notifications the other day. We sort of patch it over so we could get notifications out to you, at least for today.
So if you hadn’t been actively logging
in to check these queues every day,
which I assume many people don’t,
especially if they’re managing some
smaller organizations that don’t get so,
so many news articles and
events suggested every day.
You might see a really big
number of items to review.
So I apologize that we weren’t
able to get these notifications
out on a regular basis.
We’re going to try to get them out
at least once more or a couple
times more next week if we can.
And then we should be able to solve
NOTE Confidence: 0.893501108571429
00:01:05.524 --> 00:01:07.474 all of the issues over the break and
NOTE Confidence: 0.893501108571429
00:01:07.474 --> 00:01:09.505 get back on a regular schedule when
NOTE Confidence: 0.893501108571429
00:01:09.505 --> 00:01:11.539 everybody’s back in the new year.
NOTE Confidence: 0.893501108571429
00:01:11.540 --> 00:01:14.294 So I do apologize for that if you see
NOTE Confidence: 0.893501108571429
00:01:14.294 --> 00:01:16.181 something that’s really wonky with
NOTE Confidence: 0.893501108571429
00:01:16.181 --> 00:01:18.330 what the counts or anything you saw.
NOTE Confidence: 0.893501108571429
00:01:18.330 --> 00:01:21.520 In the e-mail,
NOTE Confidence: 0.893501108571429
00:01:21.600 --> 00:01:22.950 just reach out to us and we’ll
NOTE Confidence: 0.893501108571429
00:01:22.950 --> 00:01:23.778 try to sort it out.
NOTE Confidence: 0.940623831818182
00:01:24.970 --> 00:01:26.282 OK, so with that,
NOTE Confidence: 0.940623831818182
00:01:26.282 --> 00:01:31.000 I’m going to jump right into this. Umm.
NOTE Confidence: 0.940623831818182
00:01:31.000 --> 00:01:35.500 The suggested one goal of this system was to,
NOTE Confidence: 0.940623831818182
00:01:35.500 --> 00:01:37.480 because they were already so similar,
NOTE Confidence: 0.940623831818182
00:01:37.480 --> 00:01:40.550 really unify how we’re managing
NOTE Confidence: 0.940623831818182
00:01:40.550 --> 00:01:43.620 suggested articles and suggested events.
NOTE Confidence: 0.940623831818182
It's a lot of the same logic is being used in both places, but you will notice that right now, the suggested articles page and the suggested events page. That I'm loading right here. Have some slightly different controls right now we are going to make that more similar. We were just trying to make sure that we have all the functionality that we need here. One notable thing that is missing is a lot of you. Are using keywords to make your news or events appear in specific places on your website.
You’re not necessarily just approving or rejecting each event you might be identifying. Specific articles, especially pretty popular on, but also you could do the same thing for events, be identifying specific news or events that you’d like to maybe feature on your homepage. And you don’t necessarily want every single news article or event that’s you approve to necessarily appear front and center on the home page. Currently this is something we actually lost,
but we’re going to add it back and profile system. When I go to my suggested articles page and I were to open one of these suggestions, I would have a handy UI right here when I accepted to add a keyword and that’s gone. So in the meantime it’s a little bit more work. I need to go into the article and I can go into people and organizations use my tag right here. Um. And I could add my tags here. Of course this I picked a bad article. It’s scheduled for publish so I can’t edit it. That’s a good read.
There's a good reason for that. We don't want people to be able to edit things that have already been scheduled for published. You have to actually cancel the scheduled publish before you can edit again. Um, anyway, so I would have to click edit, go to my people and organizations section and then I could tag with my private keyword called home. This is frequently used to.
00:04:04.310 --> 00:04:06.285 doing them at different times.
NOTE Confidence: 0.940623831818182
00:04:06.290 --> 00:04:09.111 But if you are not featuring your
NOTE Confidence: 0.940623831818182
00:04:09.111 --> 00:04:11.408 homepage currently and you’d like to,
NOTE Confidence: 0.940623831818182
00:04:11.410 --> 00:04:13.048 using the private tag home is a
NOTE Confidence: 0.940623831818182
00:04:13.048 --> 00:04:14.681 perfectly good way to do that because
NOTE Confidence: 0.940623831818182
00:04:14.681 --> 00:04:16.280 it’s very clear that that is going
NOTE Confidence: 0.940623831818182
00:04:16.280 --> 00:04:17.876 to make this go on your homepage.
NOTE Confidence: 0.940623831818182
00:04:17.880 --> 00:04:20.346 It depends how it was configured
NOTE Confidence: 0.940623831818182
00:04:20.346 --> 00:04:21.990 on the trading side.
NOTE Confidence: 0.940623831818182
00:04:21.990 --> 00:04:25.814 So like a lot of other things that.
NOTE Confidence: 0.940623831818182
00:04:25.820 --> 00:04:27.890 Integrate between Beatrix and the website.
NOTE Confidence: 0.940623831818182
00:04:27.890 --> 00:04:30.068 If you need some help or you have questions
NOTE Confidence: 0.940623831818182
00:04:30.068 --> 00:04:32.086 about starting to use this functionality,
NOTE Confidence: 0.940623831818182
00:04:32.090 --> 00:04:33.854 reach out to us.
NOTE Confidence: 0.940623831818182
00:04:33.854 --> 00:04:35.908 Why SM editor at yale.edu.
NOTE Confidence: 0.940623831818182
00:04:35.908 --> 00:04:37.636 We can configure this for you.
NOTE Confidence: 0.940623831818182
Give you some basic instructions for managing this going forward. While I’m here, I will do a quick overview of the keywords themselves. There are some things in this people and organizations staff you’re going to see before you actually see the lists of people, the lists of people and organizations, and those are the snoozeville visibility option, as well as these public and private tags. First off, news visibility. If I toggle right now this article is public, I am going to submit this article. I would like to share it to as
many different organizations and websites as is appropriate and I want anyone to be able to put it. On their website if they’d like, so I’m going to keep it as public if instead maybe I’m uploading articles for relating to the annual report for my department or something like that, maybe it’s not necessarily have to be super secret, but it’s not something that I really want the normal person who’s access accessing my the normal person from the public who’s accessing my department of such and such home page to see these news articles.
Or even to be able to retrieve them at all, we can use this private option and that will number one.

That is not going to suggest this article to any other organization unless I explicitly do so myself, which I'll get to in a second. Um, but also, you'll notice that if I've already submitted this article and I'm going back later, or if I've already started tagging people, this is actually going to remove any tags. That you have currently. Because if I tag people, then it’s that news article is...
going to appear on their profile. It’s and the article is going to be suggested to the organizations they belong to. So we remove those tags if you indicate this article is private, because if it’s private, we don’t want it appearing on people’s profiles or being suggested other people’s news cues. So that’s what this message is about, is just telling you, hey, you’re going to lose some of your work or. Because we can’t share this article. That’s all this warning is. I’m going to say yes.
You'll notice that there were some suggestions here before that are not missing. I probably should have scrolled down before I did that, but just trust me, it removed the suggestions aside from the ones that I had explicitly said. And hey, I would like to add this to my abdominal imaging organization in the system, so it'll save that. OK, that's really it for news privacy. Public tags versus private tags.
There's not a whole lot of difference between these two. They both can be used to filter lists of news or events to only those with some specific tag. The main difference is if I go, sorry, just scooch my windows around a little bit if I go to. The website and I go to search. Um, and I searched something that will return some events, for example. From my events facets here I can add a. Keyword. I'm the only keywords that I will see. I could start typing some
keyword that maybe I care about.

The only keywords that are going to appear here are the public keywords.

Case in point, we don’t think we want things like home, which we’re only really using as a tag to filter news for our home page. We don’t really want that to appear here if somebody clicks more news.

So actually, this is exactly what’s going on in the Yale School of Public Health. They have a special keyword for their news that is limiting.

They approve more news than necessarily
what just appears on the home page, but they just want a subset of that news to appear on that home page. So what they're doing is tagging every article with a tag that's called it's a private tag called
something like SPH featured, I think if I click more news. However, we won't really expose it at. We're not going to expose. So you see the field, the facet here for SPH feature, but that’s not going to be exposed. And her list of keywords. Actually,
it looks like we’ve got a little issue here. We need to make a public keyword private, probably, but we’ll fix that. We want these to be keywords that are going to make sense to somebody who is trying to search by topic here. So things like home aren’t really helpful for them. They’re not really meaningful. For someone who’s trying to find articles or events that are on a particular subject. So that’s the reasoning for the breakdown between public and private tags. Functionally, they are the same aside from that one.
difference that the public tags will appear in these faceted searches on the web.

Website.

Umm, that’s really it for public and private tags.

You do need to contact us to add new tags.

This is another situation where it used to be anyone could add a tag, but we had so many duplicates. There were things with typos and things like that in there. So we spent lots of time cleaning it up and then we locked it down.

So you just need to make a request for us to add it. We’ll make sure it’s not some
kind of duplicate,
and then if not, we will likely just add it for you.
I’m going to take a minute.
Do we have any questions up until this point?
I see a couple that already got answered in the chat.
Any other questions from anyone else?
I was just make sure I answered that question correctly and did not just tell a lie.
OK, so if people are right now, events don’t appear at all in profiles.
So there’s that only
news appears in profiles.

One of our wish list projects, that’s not happening immediately but hopefully sometime next year is a redo of the profiles. The design is kind of limiting now, would be used to really long scrolling pages. It’s not really necessary for us to break up everything into tabs like we do today. So we’re going to look into. It’s not going to be a drastic change, but we are going to sort of reconfigure and try to get a single page layout however. News articles will automatically go to profiles that does not require approval on the part of the faculty or staff person.
00:11:26.283 --> 00:11:33.358 who you tag how but the important but is.

00:11:33.360 --> 00:11:34.386 When you user,

00:11:34.386 --> 00:11:37.257 we will soon be adding a another element

00:11:37.257 --> 00:11:40.057 to this dashboard that is called what’s

00:11:40.057 --> 00:11:43.156 new and it’s going to highlight things

00:11:43.156 --> 00:11:45.750 like events you’ve been tagged in,

00:11:45.750 --> 00:11:47.600 news you’ve been tagged in,

00:11:47.600 --> 00:11:50.144 and the faculty and staff do

00:11:50.144 --> 00:11:53.173 have the ability to go into their

00:11:53.173 --> 00:11:56.078 profile and go to this news page.

00:11:56.080 --> 00:11:57.344 They can remove themselves

00:11:57.344 --> 00:11:59.240 from news if they like here.

00:11:59.240 --> 00:12:00.728 All the same thing with events.

00:12:00.730 --> 00:12:03.306 They can go to their events page within

00:12:03.306 --> 00:12:06.243 their profile and remove any events that

NOTE Confidence: 0.890735543333333
maybe they were incorrectly tagged in. So they do have control over this. They’re not. We’re not asking that. They actively approve it. The concern just was that they might not approve it so quickly and we want to make sure that this news it gets distributed. So yes, there’s that they are going to get a notification. We’re not asking for their approval at this time. We haven’t had many issues yet. The issues are few and far between and it’s usually an easy solution because they do have the ability to remove it themselves.
You all have the ability to in addition, well, I mean if you have access to their profile or to the news article or event in question. You have the ability to go multiple different ways. You can go to their profile or remove the tag here. You could go to the news article or event directly and remove the tag there. So it’s very easy to fix if we do encounter a problem. We’re not asking for approvals at this time. Umm. OK, that’s that.
I got a little distracted by keywords when I was going through the news, so let me get back to that.

Uh, sorry. I went on a little keyword tangent there, so let me get back to.

My suggested news list and you’ll see all these silly titles that the QA folks have been using for their test events.

We do have this multi select function we’ve added elsewhere, so if I’d like to, oh, I’m glad I did that. Importantly, the multi select feature is only going to work if you filtered to a single organization.
Um.
This is because it’s just really confusing to think about.
Approving a single event.
Well, sorry, not a single event, but multiple events to multiple calendars or organizations that you have access to at once.
We just think it would be very easy to make mistakes that way.
It actually wasn’t totally clear in the UI that this is what was happening at first when we launched and we had some issues with news appearing in places where we weren’t.
People who were approving it weren’t necessarily expecting it to. They didn’t even know they were approving the news for multiple organizations when they were doing so. So we quickly released a hot fix for that. That’s the reason for this updated UI. If I try to start selecting multiple items in this list when I am looking at suggestions for multiple organizations, I’m going to get this error that hey, you can’t actually. Act on multiple articles or events. If I’m in calendar, you can’t act on multiple articles at once until I filter to a single org.
OK, so. If I filter to a single org. I don’t want to use my abdominal, it’s not here. So if I filter to my AIDS care profile, that’s not the best option. I want something that has multiple. OK, so I filter to a single org now. Now when I start selecting multiple items, you can see that I can approve everything I’ve checked off, or reject everything I’ve checked. So it might be a little easier for you rather than. Just to click everything.
you know you want to accept, easily get those out of the way, and then you could take a more careful look at whatever’s left and see decide if you have to accept or reject those. Um, you can also filter by submitters. We don’t have all of the filters I’d like to have here yet. We’re going to work on that. We really should have a filter for this type so that you can filter internal versus external news. Um, same thing with events. We do have some limited filters On this date filter is really handy.
So if you only want to look at a chunk if you have a ton of events in here. And you only want to focus on things that are coming in the next week. I could say, OK, that’s happening from 12:15 to 12:22, apply that and it’s, you know, this page didn’t change all that much because there’s so many items in this queue. I probably should have filtered to an org first, but. This should be filtering to. I don’t know what’s going on with this one. That’s weird. Oh,
it's an all day event that's happening every day for the past four months. So it does fit this filter that I put in. It should be only filtering to events that occur on the dates that I've entered here. Umm. Any questions about filtering approving news here? I'll just demonstrate this because the the UI is a little bit different. Like I said, we're going to try to. Make this a little more similar because it's a little odd right now because news and events are so similar, but we're presenting it two different ways
once I filter by an organization here.

I should get the ability. It’s not here. OK, well,

Multiselect is one option that we don’t have

That’s going to be part of the unification of these two UI, so.

If there’s some data point that’s not on here that you think could be helpful,

please let us know.

We are limited by real estate,

of course, but.

If there’s something, maybe there’s something more critical than status.

I’m obviously not going to want
00:17:36.712 --> 00:17:37.720 to approve canceled events,
NOTE Confidence: 0.808691705
00:17:37.720 --> 00:17:39.430 but maybe there’s something more critical
NOTE Confidence: 0.808691705
00:17:39.430 --> 00:17:41.540 than status would be helpful to see here.
NOTE Confidence: 0.808691705
00:17:41.540 --> 00:17:45.132 Just let us know because we will be
NOTE Confidence: 0.808691705
00:17:45.132 --> 00:17:47.890 tweaking these lists a bit. Umm.
NOTE Confidence: 0.905822653333333
00:17:50.350 --> 00:17:53.489 I think that’s if if people
NOTE Confidence: 0.905822653333333
00:17:53.489 --> 00:17:54.428 have specific questions,
NOTE Confidence: 0.905822653333333
00:17:54.430 --> 00:17:57.166 now would be a good time to ask.
NOTE Confidence: 0.905822653333333
00:17:57.170 --> 00:18:00.086 As far as keywords and approving
NOTE Confidence: 0.905822653333333
00:18:00.086 --> 00:18:02.030 or rejecting news goes,
NOTE Confidence: 0.905822653333333
00:18:02.030 --> 00:18:04.809 that’s really all there is to it.
NOTE Confidence: 0.905822653333333
00:18:04.810 --> 00:18:06.931 We’re trying to make your lives easier
NOTE Confidence: 0.905822653333333
00:18:06.931 --> 00:18:09.556 by making quick links to the stuff from
NOTE Confidence: 0.905822653333333
00:18:09.556 --> 00:18:11.211 this dashboard needs review section
NOTE Confidence: 0.905822653333333
00:18:11.273 --> 00:18:13.235 as well as the notification emails.
NOTE Confidence: 0.905822653333333
00:18:13.240 --> 00:18:14.404 When they’re functioning
properly and you receive them. Those will also give you a QikLink to approve or your news and events. But yeah, if you have questions, I’d love to start trying to address those. Mark will a campus group event ever appear? And suggested events. Only if you have set up well. Probably not. It would only appear if somebody who did not have access to the calendar. Found that event. So this is a little weird. I’d have to go to all events. Umm. So I believe this is imported.
from campus groups, yes, so.

Usually what would happen is you as the admin of your calendar would probably be the one who's looking for these events to add to your calendar, the only way they'd show up in suggested events.

Would be if somebody else who did not have access to approved to your calendar said, looked at this event and said oh maybe. Internal medicine is interested in putting this on their calendar, and they could suggest it, but it would be.

I don't know why somebody would be doing this if they would.

Probably if they're looking for events that
they want to suggest internal medicine, it's very likely that they have this access already, so when they hit suggest it would just automatically be approved. So it's possible, but very unlikely that somebody is going to decide to suggest a campus groups event unprompted to your calendar. We can set up a subscription so that if there is some calendar in campus group, some group in campus groups with events some group in campus groups with events that you know you’re interested in, we can set it up so that there’s an automatic pull of those campus
groups events into your calendar,

but I believe those don’t get.

I honestly would have to go back and check. Umm.

I believe those just automatically get added to the calendar.

I don’t think they go on the approval queue. Umm.

Any other questions about campus groups?

We do have this integration with campus groups.

I should have mentioned that a little bit earlier.

If there is some student calendar being managed, managed on campus groups that has lots
00:20:37.762 --> 00:20:39.550 of events that are relevant to you,
00:20:39.550 --> 00:20:41.865 you probably want to check
00:20:41.865 --> 00:20:43.899 out those events here.
00:20:46.754 --> 00:20:48.466 You can also, like I said,
00:20:48.470 --> 00:20:50.150 set up that subscription.
00:20:50.150 --> 00:20:52.104 so that events from a particular
00:20:52.104 --> 00:20:54.024 group will automatically be added.
00:20:54.030 --> 00:20:55.240 Just contact us if that’s
00:20:55.240 --> 00:20:56.450 something that might be helpful.
00:20:59.050 --> 00:21:02.004 Um, other events on campus groups or
00:21:02.004 --> 00:21:04.560 anything else calendar approval related?
00:21:10.600 --> 00:21:14.820 I see Shari’s asking.
00:21:14.820 --> 00:21:16.730 About how new stories are
00:21:20.850 --> 00:21:22.504 Yes, we can do that.
00:21:22.504 --> 00:21:24.204 For you.
00:21:24.204 --> 00:21:25.914 Contact us if you have any other questions.
00:21:25.914 --> 00:21:27.584 We are here to help.
00:21:27.584 --> 00:21:29.300 Thank you.
appearing if others don’t have.

Yeah. No, that’s fine.

We could move over to news.

Can you just elaborate a little bit, Sherry?

Like how news stories are appearing.

So generally the suggested articles you see,

the primary way those are going
to end up there is if somebody
writes an article and they tag a
person who is a member of your org.

That’s the usual way to do
it because it’s automatic.

People are pretty good about tagging
the staff who are in their article.

There it is also possible for
people to explicitly suggest.
A article or an event to another organization, I don’t know. It’s there as an option.
I honestly don’t know how often that happens that somebody is writing up a news article and they think, oh, this might be handy to have on such and such website that I don’t manage. They can do it. It’s an option that’s there. That is a way that’s articles and events could end up in your approval queues.
But yeah, the primary way is from the people tags and the membership of those people that are tagged.
Got it. And that my question was more how actual news stories are appearing now on our news feed. But I didn’t wanna take this time if other folks had more specific questions to to what you’re going over right now. It’s possible I didn’t notice this before, but I posted a story. This morning and there seems to be a new extra space column on the right.
00:23:18.335 --> 00:23:20.928 feed and within that article itself.

00:23:20.928 --> 00:23:23.298 Is that. Is that new?

00:23:23.300 --> 00:23:24.196 Is that a glitch?

00:23:24.196 --> 00:23:25.540 Is that can that be changed?

00:23:27.010 --> 00:23:29.320 So we decided to reverse these columns.

00:23:29.320 --> 00:23:30.204 This actually has nothing

00:23:30.204 --> 00:23:31.309 to do with the matrix,

00:23:31.310 --> 00:23:32.766 but I think it’s relevant to everybody here,

00:23:32.770 --> 00:23:37.240 so I might as well go over it basically.

00:23:37.240 --> 00:23:39.656 We had our columns set up on this

00:23:39.656 --> 00:23:41.627 website so that I’m just trying

00:23:41.627 --> 00:23:43.980 to think of a good example here.

00:23:43.980 --> 00:23:45.906 Um, these columns were configured and

00:23:45.906 --> 00:23:48.329 of course I pick a one column page.

00:23:51.180 --> 00:23:54.096 Hmm. OK, here’s a good example.
So and before we release the navigation update a couple months ago, we used to have side navigation that appeared right here, right where people’s eyes first go on the page. And that made sense because you might want to see the other similar pages here before you actually start reading the content. However, now that we don’t have side navigation, particularly with a page like this, it just looked really odd to have this CTA.
which is sort of auxiliary content.

It’s secondary to the main point of the page,

which is to talk about this visiting elective program.

People are coming to this page to read about the visiting elective program,

and the very first thing they would see, because this side,

the smaller side column appeared on the left instead of the right, is.

This elective sub internship listing link.

It was just kind of awkward because the way people read web pages is kind of like in an F.

They start at the top, go left to right,
at least English speakers and other people who read languages left to right. They start at the top of the page, go left to right, all the way down. Um, so this just makes a lot more sense for conveying the most important information that’s on this page to the user. That’s why we flip these columns. Is this creating some kind of problem on the urology page? I mean, to be honest, I have obviously not having the chance to look at every page yet, so there might be some weird unintended.
Consequences here.

No I it just one. I I didn’t.

I didn’t notice exactly what was different,

but something was clearly different.

Although when I go into an actual news story,

the one I just posted this morning.

Now there’s just this like column to

Now there’s just this like column to

the right with nothing in it is can.

So that column to the right with

nothing in it used to be on the left,

OK? And there was always that space.

It was always there and now

it’s just to the right.

And honestly, the reason why we
keep this here is because if you have a long paragraph like this, if we’re to stretch, if it were to stretch the entire width of the page, it gets kind of hard to read if you have to move all the way over and then your eyes have to go all the way back to the beginning. So we’re very intentionally if we have long form content on a page, we want that buffer there with that extra side column, even if it’s empty, because it makes the page much more readable. Got it. Uh. On the main.
00:26:36.620 --> 00:26:40.346 Can you just go to my main news page?

00:26:43.690 --> 00:26:45.454 And there’s a bug that we’re working

00:26:47.654 --> 00:26:49.389 to fix in case anybody notices this

00:26:49.390 --> 00:26:50.335 It’s really confusing,

00:26:50.335 --> 00:26:51.910 but hopefully we’ll have a

00:26:51.910 --> 00:27:00.449 fix in the next hour or two.

00:26:55.830 --> 00:26:58.008 Good news uh, but things seem

00:26:58.008 --> 00:27:00.449 to be posting much quicker now.

00:27:00.450 --> 00:27:02.921 I made a couple of quick tweaks

00:27:02.921 --> 00:27:04.840 after posting that news story

00:27:04.840 --> 00:27:07.220 and it was almost immediate. So

00:27:07.230 --> 00:27:09.736 OK, so we have been struggling with

00:27:09.736 --> 00:27:12.481 these issues of updates you make and

00:27:12.481 --> 00:27:14.881 Beatrix not reflecting right away on

NOTE Confidence: 0.928553746666667

NOTE Confidence: 0.775961943157895

NOTE Confidence: 0.775961943157895

NOTE Confidence: 0.775961943157895

NOTE Confidence: 0.775961943157895

NOTE Confidence: 0.775961943157895

NOTE Confidence: 0.775961943157895
the website we just made a change on.

Once. That Tuesday or Wednesday, I can’t remember. Honestly, that should mollify this issue somewhat. It’s definitely not solved. If everything’s working properly, any edit you make can be a tricks. Should be reflected on the site within 6 minutes. Umm. Were thought there’s still some bugs that were working out. So if you are not seeing your update for like 10-15 minutes or longer, do you make a ticket with us? Let us know. Just give us a link to. The relevant screening Beatrix or the item,
00:27:54.150 --> 00:27:56.466 the page that’s not updating at
00:27:56.466 --> 00:27:58.510 both would actually be great. And we can look into it and
00:28:00.330 --> 00:28:02.109 make sure that gets addressed.
00:28:02.110 --> 00:28:03.713 This is the top issue we’re trying
00:28:03.713 --> 00:28:05.302 to solve right now because it’s
00:28:05.302 --> 00:28:06.727 really frustrating when you make
00:28:08.354 --> 00:28:10.065 sure if you did something wrong or
00:28:10.065 --> 00:28:11.430 it’s just taking a while to update.
00:28:14.150 --> 00:28:15.746 Unfortunately, it’s not a simple fix.
00:28:17.185 --> 00:28:18.046 It’s lots of smaller issues that we’re having.
00:28:18.050 --> 00:28:18.412 Well,
some bigger and some smaller

We are making progress.

It’s going to take a little more time to fix.

I’m really hoping by the 1st week.

Of 2023 we have,

we’re in a much better place and

we can actually work to start

shortening that six minute window.

So it’s more immediate.

Yeah, but as Aaron said, much faster.

At least today I just saw

Amanda’s question and there was.

I tried posting this news story

last night and it was Zach

and I were going back and forth.
It was like a conundrum. All these weird errors and but it was fine today.

Amanda is very observant because she is exactly right.

We had a sync that was happy. Happening at 4:30 Umm.

There's actually the campus group sync that was causing issue.

The problem was we were syncing with them at I think 9:30, noon and 4:30 and the problem is that sync created all these.

Necessitated lots of forced updates to the site and just like totally backed
00:29:27.127 --> 00:29:29.437 up the queue of sending out those,
NOTE Confidence: 0.7974330495
00:29:29.440 --> 00:29:31.832 force those updates to
NOTE Confidence: 0.7974330495
00:29:31.832 --> 00:29:34.224 the website from Beatrix.
NOTE Confidence: 0.7974330495
00:29:34.230 --> 00:29:36.650 So we’ve disabled those syncs.
NOTE Confidence: 0.7974330495
00:29:36.650 --> 00:29:38.687 They’re not happening at those times anymore,
NOTE Confidence: 0.7974330495
00:29:38.690 --> 00:29:41.270 so hopefully you don’t see that
NOTE Confidence: 0.7974330495
00:29:41.270 --> 00:29:42.990 4:30 problem any longer.
NOTE Confidence: 0.7974330495
00:29:42.990 --> 00:29:44.502 Instead, the sink is just happening
NOTE Confidence: 0.7974330495
00:29:44.502 --> 00:29:46.750 once a day in the middle of the night
NOTE Confidence: 0.7974330495
00:29:46.750 --> 00:29:48.550 when hopefully nobody’s editing it.
NOTE Confidence: 0.7974330495
00:29:48.550 --> 00:29:50.470 I think it’s 2:30 AM,
NOTE Confidence: 0.7974330495
00:29:50.470 --> 00:29:52.898 hopefully nobody’s online submitting.
NOTE Confidence: 0.7974330495
00:29:52.898 --> 00:29:54.719 These articles then.
NOTE Confidence: 0.7974330495
00:29:54.720 --> 00:29:57.712 But yeah, so you shouldn’t see those really
NOTE Confidence: 0.7974330495
00:29:57.712 --> 00:30:02.420 long delays any longer late afternoon,
NOTE Confidence: 0.7974330495
00:30:02.420 --> 00:30:04.940 around midday and in the morning.
There are still some remaining issues though, so I can’t say it’s totally solved, but that was a big problem that is now should be solved.

Thanks so much. That’s all I had.

Thanks for everyone’s, uh, obliging this one-on-one in a meeting. No, no, no. This is helpful for everybody. I think so, but thanks for bringing that up.

And and Zach just, uh, nicked my last e-mail. Mark just answered it. So we’re all set.

OK. Thanks. You’re welcome, Zach.
00:30:35.600 --> 00:30:39.040 Thanks, mark. Any other questions?
NOTE Confidence: 0.744695662
00:30:42.890 --> 00:30:44.550 I’m happy to. I mean, we have plenty of time,
NOTE Confidence: 0.744695662
00:30:44.550 --> 00:30:47.814 so I’m happy to talk about questions about
NOTE Confidence: 0.744695662
00:30:47.814 --> 00:30:50.028 approving news or events. And keywords.
NOTE Confidence: 0.744695662
00:30:50.028 --> 00:30:52.460 Or about the updates that went out today,
NOTE Confidence: 0.744695662
00:30:52.460 --> 00:30:54.427 the biggest change was that column flip.
NOTE Confidence: 0.895889590769231
00:30:59.560 --> 00:31:01.205 If not, I’m happy to give everybody
NOTE Confidence: 0.895889590769231
00:31:01.205 --> 00:31:02.730 1/2 hour back with their time.
NOTE Confidence: 0.895889590769231
00:31:02.730 --> 00:31:04.650 I’m sure everybody could use it.
NOTE Confidence: 0.895889590769231
00:31:04.650 --> 00:31:07.338 Um, so one last call for questions.
NOTE Confidence: 0.897360563571429
00:31:08.850 --> 00:31:10.930 I just have a comment to say that
NOTE Confidence: 0.897360563571429
00:31:10.930 --> 00:31:13.098 I think it’s all coming together.
NOTE Confidence: 0.897360563571429
00:31:13.100 --> 00:31:15.179 So I still may have more questions,
NOTE Confidence: 0.897360563571429
00:31:15.180 --> 00:31:17.315 but but this has been really helpful.
NOTE Confidence: 0.897360563571429
00:31:17.320 --> 00:31:19.238 So I think this one in particular
NOTE Confidence: 0.897360563571429
00:31:19.238 --> 00:31:21.585 and kind of bringing all the things
00:31:21.585 --> 00:31:23.114 together and I'm sure there'll be
more questions as things go forward.

00:31:23.114 --> 00:31:24.404 But just thank you again to all of you
for all of your work on this continually.

00:31:24.404 --> 00:31:26.074 I've noticed some of the tweaks and
changes and it's really great.

00:31:26.074 --> 00:31:27.706 I've noticed some of the tweaks and
changes and it's really great.

00:31:27.706 --> 00:31:29.997 Thank you and happy holidays.

00:31:31.860 --> 00:31:32.540 Thank you for all your feedback.

00:31:32.550 --> 00:31:33.634 It really is helpful for what
we're trying to tweak these things
and get things to work right.

00:31:35.260 --> 00:31:36.502 So we really appreciate
any feedback you have.

00:31:39.080 --> 00:31:40.288 I try not to be a pest, but I'm.
I'm always glad I don't worry about that.

Don't let that be a barrier.

Thank you. Alright.

If there's nothing else, thank everybody so much.

If you have additional questions later on, please let us know at wise.

I'm the editor at yale.edu.

And thanks so much for joining.

Thank you.