Today, so I’m going to try to get through this quickly so we can get to questions at the end.
The very first thing I want to note is you may have noticed that you received the first notification e-mail from Beatrix you have in a while. About 2 minutes ago. We discovered a bug with the notifications the other day. We sort of patch it over so we could get notifications out to you, at least for today.
So if you hadn’t been actively logging in to check these queues every day, which I assume many people don’t, especially if they’re managing some smaller organizations that don’t get so many news articles and events suggested every day. You might see a really big number of items to review. So I apologize that we weren’t able to get these notifications out on a regular basis. We’re going to try to get them out at least once more or a couple times more next week if we can. And then we should be able to solve
all of the issues over the break and get back on a regular schedule when everybody’s back in the new year.

So I do apologize for that if you see something that’s really wonky with what the counts or anything you saw. In the e-mail, just reach out to us and we’ll try to sort it out.

The suggested one goal of this system was to, because they were already so similar, really unify how we’re managing suggested articles and suggested events.
It’s a lot of the same logic is being used in both places, but you will notice that right now, the suggested articles page and the suggested events page. That I’m loading right here. Have some slightly different controls right now we are going to make that more similar. We were just trying to make sure that we have all the functionality that we need here. One notable thing that is missing is a lot of you. Are using keywords to make your news or events appear in specific places on your website.
You’re not necessarily just approving or rejecting each event you might be identifying. Specific articles, especially pretty popular on, but also you could do the same thing for events, be identifying specific news or events that you’d like to maybe feature on your homepage. And you don’t necessarily want every single news article or event that’s you approve to necessarily appear front and center on the home page. Currently this is something we actually lost,
but we’re going to add it back and profile system. When I go to my suggested articles page and I were to open one of these suggestions, I would have a handy UI right here when I accepted to add a keyword and that’s gone. So in the meantime it’s a little bit more work. I need to go into the article and I can go into people and organizations use my tag right here. Um. And I could add my tags here. Of course this I picked a bad article. It’s scheduled for publish so I can’t edit it. That’s a good read.
There’s a good reason for that. We don’t want people to be able to edit things that have already been scheduled for published. You have to actually cancel the scheduled publish before you can edit again. Um, anyway, so I would have to click edit, go to my people and organizations section and then I could tag with my. I think there is probably, yeah. We have a private keyword called home. This is frequently used to. I think some departments use other things like. Just because they started
doing them at different times.

But if you are not featuring your homepage currently and you’d like to, using the private tag home is a perfectly good way to do that because it’s very clear that that is going to make this go on your homepage. It depends how it was configured on the trading side. So like a lot of other things that. Integrate between Beatrix and the website. If you need some help or you have questions about starting to use this functionality, reach out to us. Why SM editor at yale.edu. We can configure this for you.
Give you some basic instructions for managing this going forward. While I'm here, I will do a quick overview of the keywords themselves. There are some things in this people and organizations staff you're going to see before you actually see the lists of people, the lists of people and organizations, and those are the snoozeville.

First off, news visibility. If I toggle right now this article is public, as well as these public and private tags. First off, news visibility. If I toggle right now this article is public, I am going to submit this article. I would like to share it to as
many different organizations and websites as is appropriate and I want anyone to be able to put it. On their website if they’d like, so I’m going to keep it as public if instead maybe I’m uploading articles for relating to the annual report for my department or something like that, maybe it’s not doesn’t necessarily have to be super secret, but it’s not something that I really want the normal person who’s access accessing my the normal person from the public who’s accessing my department of such and such home page to see these news articles.
Or even to be able to retrieve them at all, we can use this private option and that will number one. That is not going to suggest this article to any other organization unless I explicitly do so myself, which I’ll get to in a second. Um, but also, you’ll notice that if I’ve already submitted this article and I’m going back later, or if I’ve already started tagging people, this is actually going to remove any tags. That you have currently. Because if I tag people, then it’s that news article is
going to appear on their profile. It’s and the article is going to be suggested to the organizations they belong to. So we remove those tags if you indicate this article is private, because if it’s private, we don’t want it appearing on other people’s news cues. So that’s what this message is about, just telling you, hey, you’re going to lose some of your work or. Because we can’t share this article. That’s all this warning is. I’m going to say yes.
You’ll notice that there were some suggestions here before that are not missing. I probably should have scrolled down before I did that, but just trust me, it removed the suggestions that already existed, aside from the ones that I had explicitly said. And hey, I would like to add this to my abdominal imaging organization in the system, so it’ll save that.

OK, that’s really it for news privacy. Public tags versus private tags.
There’s not a whole lot of difference between these two. They both can be used to filter lists of news or events to only those with some specific tag. The main difference is if I go, sorry, just scooch my windows around a little bit if I go to. The website and I go to search. Um, and I searched something that will return some events, for example. From my events facets here I can add a. Keyword. I’m the only keywords that I will see. I could start typing some
keyword that maybe I care about. The only keywords that are going to appear here are the public keywords. Case in point, we don’t think we want things like home, which we’re only really using as a tag to filter news for our home page. We don’t really want that to appear here if somebody clicks more news. So actually, this is exactly what’s going on in the Yale School of Public Health. They have a special keyword for their news that is limiting. They approve more news than necessarily
what just appears on the home page, but they just want a subset of that news to appear on that home page.

So what they're doing is tagging every article with a tag that's called a private tag called something like SPH featured. I think if I click more news. It will filter to that keyword. However, we won’t really expose it at. We're not going to expose. So you see the field, the facet here for SPH feature, but that’s not going to be exposed. And her list of keywords. Actually,
it looks like we’ve got a little issue here. We need to make a public keyword private, probably, but we’ll fix that. We want these to be keywords that are going to make sense to somebody who is trying to search by topic here. So things like home aren’t really helpful for them. They’re not really meaningful. For someone who’s trying to find articles or events that are on a particular subject. So that’s the reasoning for the breakdown between public and private tags. Functionally, they are the same aside from that one.
difference that the public tags will appear in these faceted searches on the web.

We'll make sure it’s not some
kind of duplicate, and then if not, we will likely just add it for you. I'm going to take a minute. Do we have any questions up until this point? I see a couple that already got answered in the chat. Any other questions from anyone else? I was just make sure I answered that question correctly and did not just tell a lie. OK, so if people are right now, events don’t appear at all in profiles. So there’s that only.
One of our wish list projects, that’s not happening immediately but hopefully sometime next year is a redo of the profiles. The design is kind of limiting now, would be used to really long scrolling pages. It’s not really necessary for us to break up everything into tabs like we do today. So we’re going to look into. It’s not going to be a drastic change, but we are going to sort of reconfigure and try to get a single page layout however. News articles will automatically go to profiles that does not require approval on the part of the faculty or staff person.
who you tag how but the important but is.
When you user,
we will soon be adding a another element
to this dashboard that is called what’s new and it’s going to highlight things like events you’ve been tagged in,
news you’ve been tagged in,
and the faculty and staff do
have the ability to go into their profile and go to this news page.
They can remove themselves from news if they like here.
All the same thing with events.
They can go to their events page within their profile and remove any events that
maybe they were incorrectly tagged in.

So they do have control over this. They’re not. We’re not asking that.

They actively approve it. The concern just was that they might not approve it so quickly and we want to make sure that this news it gets distributed.

So yes, there’s that they are going to get a notification. We’re not asking for their approval at this time.

We haven’t had many issues yet. The issues are few and far between and it’s usually an easy solution because they do have the ability to remove it themselves.
You all have the ability to in addition, well, I mean if you have access to their profile or to the news article or event in question. You have the ability to go multiple different ways. You can go to their profile or remove the tag here. You could go to the news article or event directly and remove the tag there. So it’s very easy to fix if we do encounter a problem. We’re not asking for approvals at this time. Umm. OK, that’s that.
I got a little distracted by keywords when I was going through the news, so let me get back to that. Uh, sorry. I went on a little keyword tangent there, so let me get back to. My suggested news list and you’ll see all these silly titles that the QA folks have been using for their test events. We do have this multi select function we’ve added elsewhere, so if I’d like to, oh, I’m glad I did that. Importantly, the multi select feature is only going to work if you filtered to a single organization.
Um. This is because it’s just really confusing to think about. Approving a single event. Well, sorry, not a single event, but multiple events to multiple calendars or organizations that you have access to at once. We just think it would be very easy to make mistakes that way. It actually wasn’t totally clear in the UI that this is what was happening at first when we launched and we had some issues with news appearing in places where we weren’t.
People who were approving it weren’t necessarily expecting it to. They didn’t even know they were approving the news for multiple organizations when they were doing so. So we quickly released a hot fix for that. That’s the reason for this updated UI. If I try to start selecting multiple items in this list when I am looking at suggestions for multiple organizations, I’m going to get this error that hey, you can’t actually. Act on multiple articles or events. If I’m in calendar, you can’t act on multiple articles at once until I filter to a single org.
OK, so. If I filter to a single org, I don’t want to use my abdominal, so if I filter to my AIDS care profile, that’s not the best option. I want something that has multiple.

Now when I start selecting multiple items, you can see that I can approve everything I’ve checked off, or reject everything I’ve checked off all at once. So it might be a little easier for you rather than just to click everything.
you know you want to accept,

and then you could take a more careful

We don’t have all of the filters

We really should have a filter for

this type so that you can filter

internal versus external news.

Um, same thing with events.

We do have some limited filters On
So if you only want to look at a chunk if you have a ton of events in here.
And you only want to focus on things that are coming in the next week.
I could say, OK, that’s happening from 12:15 to 12:22,
apply that and it’s, you know, this page didn’t change all that much
because there’s so many items in this queue.
I probably should have filtered to an org first, but.
This should be filtering to.
I don’t know what’s going on with this one.
That’s weird.
Oh,
It's an all day event that's happening every day for the past four months. It does fit the filter that I put in. It should be only filtering to events that occur on the dates that I've entered here. Umm. Any questions about filtering approving news here? I'll just demonstrate this because the UI is a little bit different. Like we're going to try to. Make this a little more similar because it's a little odd right now because news and events are so similar, but we're presenting it two different ways.
once I filter by an organization here.

I should get the ability.

It’s not here. OK, well,

Multiselect is one option that we don’t have

in events yet that’s going to be added soon.

That’s going to be part of the

unification of these two UI, so.

If there’s some data point that’s not

on here that you think could be helpful,

please let us know.

We are limited by real estate,

of course, but.

If there’s something, maybe there’s

something more critical than status.

I’m obviously not going to want
to approve canceled events,

but maybe there's something more critical than status would be helpful to see here.

just let us know because we will be tweaking these lists a bit. Umm.

I think that's if if people have specific questions,

now would be a good time to ask.

As far as keywords and approving or rejecting news goes,

that's really all there is to it.

We're trying to make your lives easier by making quick links to the stuff from this dashboard needs review section as well as the notification emails.

When they're functioning
properly and you receive them.

Those will also give you a QikLink to approve or your news and events.

But yeah, if you have questions, I'd love to start trying to address those.

Mark will a campus group event ever appear? And suggested events.

Only if you have set up well.

Probably not. It would only appear if somebody who did not have access to the calendar.

Found that event.

So this is a little weird.

I'd have to go to all events. Umm.

So I believe this is imported
from campus groups, yes, so. Usually what would happen is you as the admin of your calendar would probably be the one who’s looking for these events to add to your calendar, the only way they’d show up in suggested events. Would be if somebody else who did not have access to approved to your calendar said, looked at this event and said oh maybe. Internal medicine is interested in putting this on their calendar, and they could suggest it, but it would be. I don’t know why somebody would be doing this if they would. Probably if they’re looking for events that
they want to suggest internal medicine, it’s very likely that they have this access already, so when they hit suggest it would just automatically be approved. So it’s possible, but very unlikely that somebody is going to decide to suggest a campus groups event unprompted to your calendar. We can set up a subscription so that if there is some calendar in campus group, some group in campus groups with events you know you’re interested in, we can set it up so that there’s an automatic pull of those campus
00:20:07.252 --> 00:20:09.517 groups events into your calendar,
NOTE Confidence: 0.893993825625
00:20:09.520 --> 00:20:12.256 but I believe those don’t get.
NOTE Confidence: 0.893993825625
00:20:12.260 --> 00:20:14.060 I honestly would have to go back and check.
NOTE Confidence: 0.893993825625
00:20:14.060 --> 00:20:15.310 I believe those just automatically
NOTE Confidence: 0.893993825625
00:20:15.310 --> 00:20:16.560 get added to the calendar.
NOTE Confidence: 0.893993825625
00:20:16.560 --> 00:20:20.268 I don’t think they go on the approval queue.
NOTE Confidence: 0.893993825625
00:20:20.270 --> 00:20:22.244 But don’t quote me on that because
NOTE Confidence: 0.893993825625
00:20:22.244 --> 00:20:25.800 I needed to double check. Umm.
NOTE Confidence: 0.893993825625
00:20:25.800 --> 00:20:28.086 Any other questions about campus groups?
NOTE Confidence: 0.893993825625
00:20:28.090 --> 00:20:29.390 We do have this integration
NOTE Confidence: 0.893993825625
00:20:29.390 --> 00:20:30.170 with campus groups.
NOTE Confidence: 0.893993825625
00:20:30.170 --> 00:20:31.482 I should have mentioned
NOTE Confidence: 0.893993825625
00:20:31.482 --> 00:20:33.122 that a little bit earlier.
NOTE Confidence: 0.893993825625
00:20:33.130 --> 00:20:34.905 If there is some student
NOTE Confidence: 0.893993825625
00:20:34.905 --> 00:20:35.970 calendar being managed,
NOTE Confidence: 0.893993825625
00:20:35.970 --> 00:20:37.762 managed on campus groups that has lots
00:20:37.762 --> 00:20:39.550 of events that are relevant to you,

00:20:39.550 --> 00:20:41.865 you probably want to check

00:20:41.865 --> 00:20:43.899 out those events here.

00:20:43.899 --> 00:20:46.754 You can also, like I said,

00:20:46.754 --> 00:20:48.466 set up that subscription.

00:20:48.470 --> 00:20:50.150 We can configure that for you

00:20:50.150 --> 00:20:52.104 so that events from a particular

00:20:52.104 --> 00:20:54.024 group will automatically be added.

00:20:54.030 --> 00:20:55.240 Just contact us if that’s

00:20:55.240 --> 00:20:56.450 something that might be helpful.

00:20:56.450 --> 00:20:56.820 For you.

00:20:59.050 --> 00:21:02.004 Um, other events on campus groups or

00:21:02.004 --> 00:21:04.560 anything else calendar approval related?

00:21:10.600 --> 00:21:14.820 I see Shari’s asking.

00:21:14.820 --> 00:21:16.730 About how new stories are
appearing if others don’t have.

Yeah. No, that’s fine.

We could move over to news.

Can you just elaborate a little bit, Sherry?

Like how news stories are appearing.

So generally the suggested articles you see,

the primary way those are going

it because it’s automatic.

People are pretty good about tagging

the staff who are in their article.

There it is also possible for

people to explicitly suggest.
A article or an event to another organization, I don’t know. It’s there as an option. I honestly don’t know how often that happens that somebody is writing up a news article and they think, oh, this might be handy to have on such and such website that I don’t manage. They can do it. It’s an option that’s there. That is a way that’s articles and events could end up in your approval queues. But yeah, the primary way is from the people tags and the membership of those people that are tagged.
Got it. And that my question was more how actual news stories are appearing now on our news feed. But I don’t wanna take this time if other folks had more specific questions to to what you’re going over right now. This morning and there seems to be a new extra space column on the right of both the homepage of my news.
feed and within that article itself.

Is that. Is that new?

Is that a glitch?

Is that can that be changed?

So we decided to reverse these columns.

This actually has nothing
to do with the matrix,

but I think it’s relevant to everybody here,

so I might as well go over it basically.

We had our columns set up on this
website so that I’m just trying

to think of a good example here.

Um, these columns were configured and

of course I pick a one column page.

Hmm. OK, here’s a good example.
So and before we release the navigation update a couple months ago, we used to have side navigation that appeared right here, right where people’s eyes first go on the page. And that made sense because you might want to see the other similar pages here before you actually start reading the content. However, now that we don’t have side navigation, particularly with a page like this, it just looked really odd to have this CTA.
which is sort of auxiliary content.

It's secondary to the main point of the page, which is to talk about this visiting elective program.

People are coming to this page to read about the visiting elective program, and the very first thing they would see, because this side, the smaller side column appeared on the left instead of the right, is.

This elective sub internship listing link. It was just kind of awkward because the way people read web pages is kind of like in an F. They start at the top, go left to right,
at least English speakers and other people who read languages left to right. They start at the top of the page, go left to right, all the way down. Um, so this just makes a lot more sense for conveying the most important information that’s on this page to the user. That’s why we flip these columns. Is this creating some kind of problem on the urology page? I mean, to be honest, I have obviously not having the chance to look at every page yet, so there might be some weird unintended.
Consequences here.

No I it just one. I didn’t.

I didn’t notice exactly what was different,

but something was clearly different.

Although when I go into an actual news story,

the one I just posted this morning.

Now there’s just this like column to

Now there’s just this like column to

the right with nothing in it is can.

So that column to the right with

nothing in it used to be on the left,

OK? And there was always that space.

It was always there and now

it’s just to the right.

And honestly, the reason why we
keep this here is because if you have a long paragraph like this, if we’re to stretch. If it were to stretch the entire width of the page, it gets kind of hard to read if you have to move all the way over and then your eyes have to go all the way back to the beginning. So we’re very intentionally if we have long form content on a page, we want that buffer there with that extra side column, even if it’s empty, because it makes the page much more readable. Got it. Uh. On the main.
Can you just go to my main news page?
And there's a bug that we're working to fix in case anybody notices this icon is not switching properly.
It's really confusing, but hopefully we'll have a fix in the next hour or two.

Good news, but things seem to be posting much quicker now.
I made a couple of quick tweaks after posting that news story.

OK, so we have been struggling with these issues of updates you make and Beatrix not reflecting right away on...
the website we just made a change on.

Once. That Tuesday or Wednesday, I can’t remember. Honestly, that should mollify this issue somewhat. It’s definitely not solved.

If everything’s working properly, any edit you make can be a tricks. Should be reflected on the site within 6 minutes. Umm. Were thought there’s still some bugs that were working out. So if you are not seeing your update for like 10-15 minutes or longer, do you make a ticket with us? Let us know. Just give us a link to.

The relevant screening Beatrix or the item,
the page that’s not updating at both would actually be great. And we can look into it and make sure that gets addressed. This is the top issue we’re trying to solve right now because it’s really frustrating when you make updates and Beatrix and you’re not sure if you did something wrong or it’s just taking a while to update. So we are aware of those issues. Unfortunately, it’s not a simple fix. It’s lots of smaller issues that we’re having. Well,
some bigger and some smaller

We are making progress.

It’s going to take a little more time to fix.

I’m really hoping by the 1st week.

Of 2023 we have,

we’re in a much better place and

we can actually work to start

shortening that six minute window.

So it’s more immediate.

Yeah, but as Aaron said, much faster.

At least today I just saw

Amanda’s question and there was.

I tried posting this news story

last night and it was Zach

and I were going back and forth.
It was like a conundrum. All these weird errors and but it was fine today.

Amanda is very observant because she is exactly right.

We had a sync that was happy. Happening at 4:30 Umm. There’s actually the campus group sync that was causing issue. The problem was we were syncing with them at I think 9:30, noon and 4:30 and the problem is that sync created all these.

Necessitated lots of forced updates to the site and just like totally backed
00:29:27.127 --> 00:29:29.437 up the queue of sending out those,
NOTE Confidence: 0.7974330495
00:29:29.440 --> 00:29:31.832 force those updates to
NOTE Confidence: 0.7974330495
00:29:31.832 --> 00:29:34.224 the website from Beatrix.
NOTE Confidence: 0.7974330495
00:29:34.230 --> 00:29:36.650 So we’ve disabled those syncs.
NOTE Confidence: 0.7974330495
00:29:36.650 --> 00:29:38.687 They’re not happening at those times anymore,
NOTE Confidence: 0.7974330495
00:29:38.690 --> 00:29:41.270 so hopefully you don’t see that
NOTE Confidence: 0.7974330495
00:29:41.270 --> 00:29:46.750 4:30 problem any longer.
NOTE Confidence: 0.7974330495
00:29:44.502 --> 00:29:46.750 Instead, the sink is just happening
NOTE Confidence: 0.7974330495
00:29:46.750 --> 00:29:48.550 once a day in the middle of the night
NOTE Confidence: 0.7974330495
00:29:48.550 --> 00:30:02.420 when hopefully nobody’s editing it.
NOTE Confidence: 0.7974330495
00:29:50.470 --> 00:30:04.940 I think it’s 2:30 AM,
NOTE Confidence: 0.7974330495
00:29:50.470 --> 00:29:52.898 hopefully nobody’s online submitting.
NOTE Confidence: 0.7974330495
00:29:52.898 --> 00:30:02.420 These articles then.
NOTE Confidence: 0.7974330495
00:29:54.720 --> 00:29:57.712 But yeah, so you shouldn’t see those really
NOTE Confidence: 0.7974330495
00:29:57.712 --> 00:30:02.420 long delays any longer late afternoon,
NOTE Confidence: 0.7974330495
00:30:02.420 --> 00:30:04.940 around midday and in the morning.
00:30:04.940 --> 00:30:06.858 There are still some remaining issues though,
NOTE Confidence: 0.7974330495
00:30:06.860 --> 00:30:08.596 so I can’t say it’s totally solved,
NOTE Confidence: 0.7974330495
00:30:08.600 --> 00:30:10.406 but that was a big problem that
NOTE Confidence: 0.7974330495
00:30:10.406 --> 00:30:11.819 is now should be solved.
NOTE Confidence: 0.897699551428572
00:30:14.700 --> 00:30:16.149 Thanks so much. That’s all I had.
NOTE Confidence: 0.897699551428572
00:30:16.150 --> 00:30:18.274 Thanks for everyone’s, uh,
NOTE Confidence: 0.897699551428572
00:30:18.274 --> 00:30:20.548 obliging this one-on-one in a meeting.
NOTE Confidence: 0.851503201111111
00:30:20.560 --> 00:30:22.394 No, no, no, no. This is helpful
NOTE Confidence: 0.851503201111111
00:30:22.394 --> 00:30:23.553 for everybody. I think so,
NOTE Confidence: 0.851503201111111
00:30:23.553 --> 00:30:24.819 but thanks for bringing that up.
NOTE Confidence: 0.722587364
00:30:25.510 --> 00:30:28.030 And and Zach just, uh,
NOTE Confidence: 0.722587364
00:30:28.030 --> 00:30:29.454 nicked my last e-mail.
NOTE Confidence: 0.722587364
00:30:29.454 --> 00:30:30.878 Mark just answered it.
NOTE Confidence: 0.722587364
00:30:30.880 --> 00:30:31.648 So we’re all set.
NOTE Confidence: 0.718441376
00:30:32.080 --> 00:30:35.600 OK. Thanks. You’re welcome, Zach.
NOTE Confidence: 0.718441376
Thanks, mark. Any other questions?

I’m happy to. I mean, we have plenty of time, so I’m happy to talk about questions about approving news or events. And keywords. Or about the updates that went out today, the biggest change was that column flip.

If not, I’m happy to give everybody 1/2 hour back with their time. I’m sure everybody could use it.

Um, so one last call for questions. I just have a comment to say that I think it’s all coming together.

So I still may have more questions, but this has been really helpful.

So I think this one in particular

and kind of bringing all the things
00:31:21.585 --> 00:31:23.114 together and I’m sure there’ll be more questions as things go forward.

00:31:23.114 --> 00:31:26.074 But just thank you again to all of you for all of your work on this continually.

00:31:26.074 --> 00:31:29.997 I’ve noticed some of the tweaks and changes and it’s really great.

00:31:29.997 --> 00:31:31.859 So thank you and happy holidays.

00:31:31.860 --> 00:31:32.540 Thank you for all your feedback.

00:31:32.550 --> 00:31:35.260 Thank you for all your feedback.

00:31:35.260 --> 00:31:37.799 we’re trying to tweak these things and get things to work right.

00:31:37.799 --> 00:31:39.077 and get things to work right.

00:31:39.080 --> 00:31:40.288 So we really appreciate any feedback you have.

00:31:40.288 --> 00:31:41.496 any feedback you have.

00:31:42.180 --> 00:31:43.640 I try not to be a pest, but I’m.
I'm always glad I don't worry about that.

Don't let that be a barrier.

Thank you. Alright.

If there's nothing else, thank everybody so much.

If you have additional questions later on, please let us know at wise.

I'm the editor at yale.edu.

And thanks so much for joining.

Thank you.