

WEBVTT

NOTE duration:"00:12:43"

NOTE recognizability:0.867

NOTE language:en-us

NOTE Confidence: 0.902913506666667

00:00:09.470 --> 00:00:11.468 Hi, my name is Henry Shaw.

NOTE Confidence: 0.902913506666667

00:00:11.470 --> 00:00:13.549 I'm a faculty member in the division

NOTE Confidence: 0.902913506666667

00:00:13.549 --> 00:00:15.329 of Plastic Surgery at the Yale

NOTE Confidence: 0.902913506666667

00:00:15.329 --> 00:00:16.985 School of Medicine and also the

NOTE Confidence: 0.902913506666667

00:00:16.985 --> 00:00:18.912 program director for the Yale

NOTE Confidence: 0.902913506666667

00:00:18.912 --> 00:00:20.508 Integrated Plastic Surgery Residency.

NOTE Confidence: 0.902913506666667

00:00:20.510 --> 00:00:22.082 We'll be doing virtual interviews again

NOTE Confidence: 0.902913506666667

00:00:22.082 --> 00:00:24.065 this year and I'm pleased to have this

NOTE Confidence: 0.902913506666667

00:00:24.065 --> 00:00:25.989 chance to talk to you about our program.

NOTE Confidence: 0.902913506666667

00:00:25.990 --> 00:00:27.719 Please be sure to watch your companion

NOTE Confidence: 0.902913506666667

00:00:27.719 --> 00:00:29.054 video produced by residents and

NOTE Confidence: 0.902913506666667

00:00:29.054 --> 00:00:30.704 narrated by our own senior resident,

NOTE Confidence: 0.902913506666667

00:00:30.710 --> 00:00:31.354 Martin Carney.

NOTE Confidence: 0.902913506666667

00:00:31.354 --> 00:00:32.964 It conveys the residents perspective
NOTE Confidence: 0.902913506666667

00:00:32.964 --> 00:00:34.262 and provides many important
NOTE Confidence: 0.902913506666667

00:00:34.262 --> 00:00:35.966 details about the program and what
NOTE Confidence: 0.902913506666667

00:00:35.966 --> 00:00:37.479 you might expect as a trainee.
NOTE Confidence: 0.902913506666667

00:00:37.480 --> 00:00:39.610 Here in this video, my focus?
NOTE Confidence: 0.902913506666667

00:00:39.610 --> 00:00:41.703 Will be on our training philosophy and
NOTE Confidence: 0.902913506666667

00:00:41.703 --> 00:00:44.217 offering my own perspectives on the program.
NOTE Confidence: 0.902913506666667

00:00:44.220 --> 00:00:46.479 So you can think of residency as a marathon,
NOTE Confidence: 0.902913506666667

00:00:46.480 --> 00:00:47.835 where your journey from being
NOTE Confidence: 0.902913506666667

00:00:47.835 --> 00:00:49.668 a medical student to a plastic
NOTE Confidence: 0.902913506666667

00:00:49.668 --> 00:00:51.340 surgeon in independent practice.
NOTE Confidence: 0.902913506666667

00:00:51.340 --> 00:00:53.780 But it's marathon that you don't run alone.
NOTE Confidence: 0.902913506666667

00:00:53.780 --> 00:00:55.286 When you join your residency program,
NOTE Confidence: 0.902913506666667

00:00:55.290 --> 00:00:57.257 you become part of a team A-Team
NOTE Confidence: 0.902913506666667

00:00:57.257 --> 00:00:59.166 that's entrusted with the baton of
NOTE Confidence: 0.902913506666667

00:00:59.166 --> 00:01:00.506 responsibility for patient care,

NOTE Confidence: 0.902913506666667
00:01:00.510 --> 00:01:01.922 education and other duties.
NOTE Confidence: 0.902913506666667
00:01:01.922 --> 00:01:02.628 But Tom,
NOTE Confidence: 0.902913506666667
00:01:02.630 --> 00:01:04.514 that's shared and passed among your
NOTE Confidence: 0.902913506666667
00:01:04.514 --> 00:01:06.044 fellow residents over several years
NOTE Confidence: 0.902913506666667
00:01:06.044 --> 00:01:07.598 as you each work on and develop
NOTE Confidence: 0.902913506666667
00:01:07.598 --> 00:01:08.530 your own clinical,
NOTE Confidence: 0.902913506666667
00:01:08.530 --> 00:01:10.158 technical and professional skills
NOTE Confidence: 0.902913506666667
00:01:10.158 --> 00:01:12.193 and eventually grow and develop
NOTE Confidence: 0.902913506666667
00:01:12.193 --> 00:01:14.407 into fully skilled plastic surgeons
NOTE Confidence: 0.902913506666667
00:01:14.410 --> 00:01:16.010 here at Yale plastic surgery.
NOTE Confidence: 0.902913506666667
00:01:16.010 --> 00:01:17.865 Our goal is to help you finish
NOTE Confidence: 0.902913506666667
00:01:17.865 --> 00:01:19.629 that marathon in stellar fashion.
NOTE Confidence: 0.902913506666667
00:01:19.630 --> 00:01:21.709 This year marks the 52nd anniversary of
NOTE Confidence: 0.902913506666667
00:01:21.709 --> 00:01:24.348 our status as an uncredited plastic surgery.
NOTE Confidence: 0.902913506666667
00:01:24.350 --> 00:01:25.074 Residency program.
NOTE Confidence: 0.902913506666667

00:01:25.074 --> 00:01:27.970 So we can honestly say we've had over
NOTE Confidence: 0.902913506666667

00:01:28.039 --> 00:01:30.679 1/2 century of experience in helping
NOTE Confidence: 0.902913506666667

00:01:30.679 --> 00:01:32.439 residents finish this marathon.
NOTE Confidence: 0.902913506666667

00:01:32.440 --> 00:01:34.239 And one thing that long experience has
NOTE Confidence: 0.902913506666667

00:01:34.239 --> 00:01:36.060 shaped is our training philosophy,
NOTE Confidence: 0.902913506666667

00:01:36.060 --> 00:01:38.085 which recognizes that comparing medical
NOTE Confidence: 0.902913506666667

00:01:38.085 --> 00:01:40.110 student and resident education is
NOTE Confidence: 0.902913506666667

00:01:40.168 --> 00:01:41.998 like comparing apples to oranges.
NOTE Confidence: 0.902913506666667

00:01:42.000 --> 00:01:43.344 While you may have had already
NOTE Confidence: 0.902913506666667

00:01:43.344 --> 00:01:44.563 had plenty of clinical experiences
NOTE Confidence: 0.902913506666667

00:01:44.563 --> 00:01:45.679 as a medical student,
NOTE Confidence: 0.902913506666667

00:01:45.680 --> 00:01:47.498 now that you're an individual who
NOTE Confidence: 0.902913506666667

00:01:47.498 --> 00:01:49.571 is a paid professional with all
NOTE Confidence: 0.902913506666667

00:01:49.571 --> 00:01:51.175 the elevated expectations and
NOTE Confidence: 0.902913506666667

00:01:51.175 --> 00:01:52.779 responsibilities of a professional,
NOTE Confidence: 0.902913506666667

00:01:52.780 --> 00:01:53.692 your educational experience

NOTE Confidence: 0.902913506666667
00:01:53.692 --> 00:01:54.908 in the clinical setting.
NOTE Confidence: 0.902913506666667
00:01:54.910 --> 00:01:56.656 Likely to be quite different and
NOTE Confidence: 0.902913506666667
00:01:56.656 --> 00:01:58.063 learning strategies that work for
NOTE Confidence: 0.902913506666667
00:01:58.063 --> 00:01:59.407 you when you are a student may
NOTE Confidence: 0.902913506666667
00:01:59.407 --> 00:02:01.111 not be as effective or work at all
NOTE Confidence: 0.902913506666667
00:02:01.111 --> 00:02:03.620 once you become a resident.
NOTE Confidence: 0.902913506666667
00:02:03.620 --> 00:02:04.562 As you know,
NOTE Confidence: 0.902913506666667
00:02:04.562 --> 00:02:06.446 patients and their problems don't follow
NOTE Confidence: 0.902913506666667
00:02:06.446 --> 00:02:08.580 any academic syllabus or curriculum.
NOTE Confidence: 0.902913506666667
00:02:08.580 --> 00:02:10.232 Unlike a science lab force you took
NOTE Confidence: 0.902913506666667
00:02:10.232 --> 00:02:11.931 in college where you got to learn
NOTE Confidence: 0.902913506666667
00:02:11.931 --> 00:02:13.111 all about the scientific theory
NOTE Confidence: 0.902913506666667
00:02:13.111 --> 00:02:14.593 and concepts first before going to
NOTE Confidence: 0.902913506666667
00:02:14.593 --> 00:02:16.130 the lab to apply those principles
NOTE Confidence: 0.902913506666667
00:02:16.130 --> 00:02:17.780 in a hands on manner.
NOTE Confidence: 0.902913506666667

00:02:17.780 --> 00:02:18.462 In residency,
NOTE Confidence: 0.902913506666667

00:02:18.462 --> 00:02:20.508 the didactic and practical aspects of
NOTE Confidence: 0.902913506666667

00:02:20.508 --> 00:02:22.280 surgical learning are not synchronized.
NOTE Confidence: 0.902913506666667

00:02:22.280 --> 00:02:24.254 You might be expect to apply surgical
NOTE Confidence: 0.902913506666667

00:02:24.254 --> 00:02:25.800 concepts long after or even well.
NOTE Confidence: 0.902913506666667

00:02:25.800 --> 00:02:27.300 For any formal like that,
NOTE Confidence: 0.902913506666667

00:02:27.300 --> 00:02:29.010 discussion of those concepts plus
NOTE Confidence: 0.902913506666667

00:02:29.010 --> 00:02:30.720 what you're expected to learn
NOTE Confidence: 0.902913506666667

00:02:30.780 --> 00:02:32.140 and become proficient in,
NOTE Confidence: 0.902913506666667

00:02:32.140 --> 00:02:34.814 goes far beyond what you might find
NOTE Confidence: 0.902913506666667

00:02:34.814 --> 00:02:37.907 in a textbook or an online curriculum.
NOTE Confidence: 0.902913506666667

00:02:37.910 --> 00:02:38.264 Plus,
NOTE Confidence: 0.902913506666667

00:02:38.264 --> 00:02:39.680 our program believes professionalism
NOTE Confidence: 0.902913506666667

00:02:39.680 --> 00:02:41.809 and being able to function effectively
NOTE Confidence: 0.902913506666667

00:02:41.809 --> 00:02:43.651 in our healthcare system is just
NOTE Confidence: 0.902913506666667

00:02:43.651 --> 00:02:45.538 as important as technical skill for

NOTE Confidence: 0.902913506666667
00:02:45.538 --> 00:02:47.350 any plastic surgeon to be successful
NOTE Confidence: 0.902913506666667
00:02:47.350 --> 00:02:47.652 in
NOTE Confidence: 0.856699892758621
00:02:47.660 --> 00:02:48.876 this day and age.
NOTE Confidence: 0.856699892758621
00:02:48.876 --> 00:02:50.700 And being a professional doesn't always
NOTE Confidence: 0.856699892758621
00:02:50.761 --> 00:02:52.441 come easily and requires practice
NOTE Confidence: 0.856699892758621
00:02:52.441 --> 00:02:54.789 just like any technical skill does and
NOTE Confidence: 0.856699892758621
00:02:54.789 --> 00:02:56.910 requires getting out of your comfort zone.
NOTE Confidence: 0.856699892758621
00:02:56.910 --> 00:02:58.954 But we believe that it's possible with
NOTE Confidence: 0.856699892758621
00:02:58.954 --> 00:03:00.517 the proper training and repetition
NOTE Confidence: 0.856699892758621
00:03:00.517 --> 00:03:02.407 to make those skills second nature,
NOTE Confidence: 0.856699892758621
00:03:02.410 --> 00:03:04.006 including the ability to learn from
NOTE Confidence: 0.856699892758621
00:03:04.006 --> 00:03:05.939 your mistakes and how to deal with
NOTE Confidence: 0.856699892758621
00:03:05.939 --> 00:03:07.309 the constant judgment of patients.
NOTE Confidence: 0.856699892758621
00:03:07.310 --> 00:03:10.740 Other providers and the public at large.
NOTE Confidence: 0.856699892758621
00:03:10.740 --> 00:03:12.196 So here at Yale, we help you develop
NOTE Confidence: 0.856699892758621

00:03:12.196 --> 00:03:13.578 not only the appropriate content,
NOTE Confidence: 0.856699892758621

00:03:13.580 --> 00:03:15.140 expertise and surgical skill,
NOTE Confidence: 0.856699892758621

00:03:15.140 --> 00:03:16.784 but also, through a conference
NOTE Confidence: 0.856699892758621

00:03:16.784 --> 00:03:17.936 structure and research program,
NOTE Confidence: 0.856699892758621

00:03:17.940 --> 00:03:19.698 a mindset of lifelong learning that
NOTE Confidence: 0.856699892758621

00:03:19.698 --> 00:03:21.562 will help you long after you've
NOTE Confidence: 0.856699892758621

00:03:21.562 --> 00:03:23.452 graduated from our program to become
NOTE Confidence: 0.856699892758621

00:03:23.452 --> 00:03:25.717 the most effective surgeon you can be.
NOTE Confidence: 0.856699892758621

00:03:25.720 --> 00:03:27.364 And of course, this all conforms
NOTE Confidence: 0.856699892758621

00:03:27.364 --> 00:03:29.179 with what the ACC Jimmy wants.
NOTE Confidence: 0.856699892758621

00:03:29.180 --> 00:03:31.276 If you look at the list of competencies
NOTE Confidence: 0.856699892758621

00:03:31.276 --> 00:03:33.158 and abilities that all ACGME accredited
NOTE Confidence: 0.856699892758621

00:03:33.158 --> 00:03:35.320 programs are required to train residents in,
NOTE Confidence: 0.856699892758621

00:03:35.320 --> 00:03:37.160 you can divide them into
NOTE Confidence: 0.856699892758621

00:03:37.160 --> 00:03:38.632 internal and external abilities.
NOTE Confidence: 0.856699892758621

00:03:38.640 --> 00:03:39.940 Internal abilities are those

NOTE Confidence: 0.856699892758621
00:03:39.940 --> 00:03:41.240 competencies which are dependent
NOTE Confidence: 0.856699892758621
00:03:41.240 --> 00:03:43.017 on your own skills and efforts,
NOTE Confidence: 0.856699892758621
00:03:43.020 --> 00:03:43.998 like medical knowledge,
NOTE Confidence: 0.856699892758621
00:03:43.998 --> 00:03:46.849 which is your ability to show what you know.
NOTE Confidence: 0.856699892758621
00:03:46.850 --> 00:03:47.456 Patient care,
NOTE Confidence: 0.856699892758621
00:03:47.456 --> 00:03:49.274 the ability to apply what you
NOTE Confidence: 0.856699892758621
00:03:49.274 --> 00:03:51.190 know to clinical experiences,
NOTE Confidence: 0.856699892758621
00:03:51.190 --> 00:03:51.862 procedural competence,
NOTE Confidence: 0.856699892758621
00:03:51.862 --> 00:03:53.878 the ability to apply what you
NOTE Confidence: 0.856699892758621
00:03:53.878 --> 00:03:55.609 know inside the operating room,
NOTE Confidence: 0.856699892758621
00:03:55.610 --> 00:03:56.902 and practice based learning,
NOTE Confidence: 0.856699892758621
00:03:56.902 --> 00:03:59.639 which is the ability to use your clinical
NOTE Confidence: 0.856699892758621
00:03:59.639 --> 00:04:01.847 experiences to improve what you know,
NOTE Confidence: 0.856699892758621
00:04:01.850 --> 00:04:03.914 which is a fancy way of saying that
NOTE Confidence: 0.856699892758621
00:04:03.914 --> 00:04:05.968 you're able to learn from your stakes
NOTE Confidence: 0.856699892758621

00:04:05.968 --> 00:04:07.950 in a rigorous and systematic fashion.
NOTE Confidence: 0.856699892758621

00:04:07.950 --> 00:04:10.127 And then there are the external abilities,
NOTE Confidence: 0.856699892758621

00:04:10.130 --> 00:04:11.796 which depend on how you interact and
NOTE Confidence: 0.856699892758621

00:04:11.796 --> 00:04:13.329 are perceived by those around you,
NOTE Confidence: 0.856699892758621

00:04:13.330 --> 00:04:15.950 like interpersonal and communication skills,
NOTE Confidence: 0.856699892758621

00:04:15.950 --> 00:04:17.325 which is ultimately the ability
NOTE Confidence: 0.856699892758621

00:04:17.325 --> 00:04:19.269 to get other people to trust you.
NOTE Confidence: 0.856699892758621

00:04:19.270 --> 00:04:21.454 Something that any surgeon must have now
NOTE Confidence: 0.856699892758621

00:04:21.454 --> 00:04:24.430 to be truly effective systems based practice.
NOTE Confidence: 0.856699892758621

00:04:24.430 --> 00:04:26.614 The ability to provide optimal care
NOTE Confidence: 0.856699892758621

00:04:26.614 --> 00:04:27.706 within administrative context,
NOTE Confidence: 0.856699892758621

00:04:27.710 --> 00:04:29.292 which is a fancy way of describing
NOTE Confidence: 0.856699892758621

00:04:29.292 --> 00:04:31.080 the ability to work with others as a
NOTE Confidence: 0.856699892758621

00:04:31.080 --> 00:04:32.487 team to provide the most effective
NOTE Confidence: 0.856699892758621

00:04:32.487 --> 00:04:33.667 care for your patient,
NOTE Confidence: 0.856699892758621

00:04:33.670 --> 00:04:34.672 and finally professionalism,

NOTE Confidence: 0.856699892758621
00:04:34.672 --> 00:04:36.342 which is ultimately the ability
NOTE Confidence: 0.856699892758621
00:04:36.342 --> 00:04:38.126 to do your job well at all.
NOTE Confidence: 0.856699892758621
00:04:38.130 --> 00:04:38.563 Times,
NOTE Confidence: 0.856699892758621
00:04:38.563 --> 00:04:42.027 even when you're not at your very best.
NOTE Confidence: 0.856699892758621
00:04:42.030 --> 00:04:43.190 And so here at Yale,
NOTE Confidence: 0.856699892758621
00:04:43.190 --> 00:04:44.716 we do our very best to help
NOTE Confidence: 0.856699892758621
00:04:44.716 --> 00:04:45.910 you develop those abilities.
NOTE Confidence: 0.856699892758621
00:04:45.910 --> 00:04:48.010 And we do that by providing a
NOTE Confidence: 0.856699892758621
00:04:48.010 --> 00:04:49.281 learning environment that does
NOTE Confidence: 0.856699892758621
00:04:49.281 --> 00:04:51.147 its best to optimize a balance
NOTE Confidence: 0.856699892758621
00:04:51.147 --> 00:04:52.630 between structure and autonomy.
NOTE Confidence: 0.856699892758621
00:04:52.630 --> 00:04:53.958 The program offers structured
NOTE Confidence: 0.856699892758621
00:04:53.958 --> 00:04:55.618 hands on sessions including Botox
NOTE Confidence: 0.856699892758621
00:04:55.618 --> 00:04:57.350 and filler injection workshops,
NOTE Confidence: 0.856699892758621
00:04:57.350 --> 00:04:58.939 as well as cadaver labs where you
NOTE Confidence: 0.856699892758621

00:04:58.939 --> 00:05:00.284 get practice at technical skills
NOTE Confidence: 0.856699892758621

00:05:00.284 --> 00:05:02.126 like the sickening out muscle flaps.
NOTE Confidence: 0.856699892758621

00:05:02.130 --> 00:05:04.104 And we have a certified right
NOTE Confidence: 0.856699892758621

00:05:04.104 --> 00:05:05.771 microsurgery lab where resins can
NOTE Confidence: 0.856699892758621

00:05:05.771 --> 00:05:07.221 follow a curriculum design here
NOTE Confidence: 0.856699892758621

00:05:07.221 --> 00:05:09.389 at Yale to learn and practice
NOTE Confidence: 0.856699892758621

00:05:09.389 --> 00:05:11.285 techniques like performing Micronesia.
NOTE Confidence: 0.856699892758621

00:05:11.290 --> 00:05:13.110 Threes well before you have to do
NOTE Confidence: 0.856699892758621

00:05:13.110 --> 00:05:15.840 it on live patients and we also have
NOTE Confidence: 0.856699892758621

00:05:15.840 --> 00:05:17.730 attending lead workshops for splinting
NOTE Confidence: 0.856699892758621

00:05:17.793 --> 00:05:19.978 and other important technical skills.
NOTE Confidence: 0.856699892758621

00:05:19.980 --> 00:05:21.192 I mentioned before that one of
NOTE Confidence: 0.856699892758621

00:05:21.192 --> 00:05:22.899 our goals is to foster a mindset
NOTE Confidence: 0.856699892758621

00:05:22.899 --> 00:05:24.324 of lifelong learning and our
NOTE Confidence: 0.856699892758621

00:05:24.324 --> 00:05:24.894 educational program
NOTE Confidence: 0.841690251666667

00:05:24.942 --> 00:05:26.544 is designed to promote this habit

NOTE Confidence: 0.841690251666667
00:05:26.544 --> 00:05:28.094 by empowering our residents to set
NOTE Confidence: 0.841690251666667
00:05:28.094 --> 00:05:29.516 the schedule and choose the speaker.
NOTE Confidence: 0.841690251666667
00:05:29.520 --> 00:05:31.720 So they want to come as visiting professors,
NOTE Confidence: 0.841690251666667
00:05:31.720 --> 00:05:33.127 which means several times a year having
NOTE Confidence: 0.841690251666667
00:05:33.127 --> 00:05:34.611 some of the biggest names in plastic
NOTE Confidence: 0.841690251666667
00:05:34.611 --> 00:05:36.150 surgery come to New Haven to spend
NOTE Confidence: 0.841690251666667
00:05:36.150 --> 00:05:37.355 dedicated and exclusive time with
NOTE Confidence: 0.841690251666667
00:05:37.355 --> 00:05:39.016 the residents who are excused from
NOTE Confidence: 0.841690251666667
00:05:39.016 --> 00:05:40.756 clinical duties during those hours.
NOTE Confidence: 0.841690251666667
00:05:40.760 --> 00:05:42.538 In addition to our weekly ground rounds,
NOTE Confidence: 0.841690251666667
00:05:42.540 --> 00:05:44.328 we also have a dedicated conference
NOTE Confidence: 0.841690251666667
00:05:44.328 --> 00:05:46.231 series just for the residents on
NOTE Confidence: 0.841690251666667
00:05:46.231 --> 00:05:48.181 Friday mornings and in order to
NOTE Confidence: 0.841690251666667
00:05:48.181 --> 00:05:49.868 further develop that attitude and.
NOTE Confidence: 0.841690251666667
00:05:49.870 --> 00:05:51.550 Have habit of lifelong learning.
NOTE Confidence: 0.841690251666667

00:05:51.550 --> 00:05:53.176 We have resins starting as interns,
NOTE Confidence: 0.841690251666667

00:05:53.180 --> 00:05:55.580 preparing and giving talks on basic
NOTE Confidence: 0.841690251666667

00:05:55.580 --> 00:05:57.680 and essential plastic surgery topics.
NOTE Confidence: 0.841690251666667

00:05:57.680 --> 00:05:59.624 It might seem strange to have Peggy ones
NOTE Confidence: 0.841690251666667

00:05:59.624 --> 00:06:01.156 and other relatively junior members
NOTE Confidence: 0.841690251666667

00:06:01.156 --> 00:06:03.136 of the team teaching everyone else,
NOTE Confidence: 0.841690251666667

00:06:03.140 --> 00:06:04.925 but it helps reinforce the concept that
NOTE Confidence: 0.841690251666667

00:06:04.925 --> 00:06:07.198 all of us share in the responsibility
NOTE Confidence: 0.841690251666667

00:06:07.198 --> 00:06:09.018 for your education and development.
NOTE Confidence: 0.841690251666667

00:06:09.020 --> 00:06:10.567 And the habits you develop in preparing
NOTE Confidence: 0.841690251666667

00:06:10.567 --> 00:06:11.918 for these talks are no different
NOTE Confidence: 0.841690251666667

00:06:11.918 --> 00:06:13.196 than what you'll need someday in
NOTE Confidence: 0.841690251666667

00:06:13.196 --> 00:06:15.030 the future when you want to develop
NOTE Confidence: 0.841690251666667

00:06:15.030 --> 00:06:16.078 that groundbreaking new operation
NOTE Confidence: 0.841690251666667

00:06:16.080 --> 00:06:17.740 that's never been done before.
NOTE Confidence: 0.841690251666667

00:06:17.740 --> 00:06:19.312 And our program supports you by

NOTE Confidence: 0.841690251666667
00:06:19.312 --> 00:06:20.849 providing access to an array of.
NOTE Confidence: 0.841690251666667
00:06:20.850 --> 00:06:21.562 Electronic textbooks,
NOTE Confidence: 0.841690251666667
00:06:21.562 --> 00:06:22.986 journals and other resources
NOTE Confidence: 0.841690251666667
00:06:22.986 --> 00:06:24.840 through the Yale Medical Library.
NOTE Confidence: 0.841690251666667
00:06:24.840 --> 00:06:25.587 But of course,
NOTE Confidence: 0.841690251666667
00:06:25.587 --> 00:06:27.330 it's not just residents who are teaching.
NOTE Confidence: 0.841690251666667
00:06:27.330 --> 00:06:28.890 Attendings lead many clinically oriented
NOTE Confidence: 0.841690251666667
00:06:28.890 --> 00:06:30.450 sessions to give residents further
NOTE Confidence: 0.841690251666667
00:06:30.496 --> 00:06:32.116 opportunities to apply their knowledge.
NOTE Confidence: 0.841690251666667
00:06:32.120 --> 00:06:33.425 And the faculty also provides
NOTE Confidence: 0.841690251666667
00:06:33.425 --> 00:06:35.088 feedback on your talks and teaching
NOTE Confidence: 0.841690251666667
00:06:35.088 --> 00:06:36.320 technique as a resident,
NOTE Confidence: 0.841690251666667
00:06:36.320 --> 00:06:37.880 training you not just to
NOTE Confidence: 0.841690251666667
00:06:37.880 --> 00:06:38.816 become outstanding surgeons,
NOTE Confidence: 0.841690251666667
00:06:38.820 --> 00:06:41.500 but also our next generation
NOTE Confidence: 0.841690251666667

00:06:41.500 --> 00:06:43.108 of outstanding educators.
NOTE Confidence: 0.841690251666667

00:06:43.110 --> 00:06:44.178 And through such experiences,
NOTE Confidence: 0.841690251666667

00:06:44.178 --> 00:06:46.096 our program helps you figure out and
NOTE Confidence: 0.841690251666667

00:06:46.096 --> 00:06:47.722 develop a system to organize your
NOTE Confidence: 0.841690251666667

00:06:47.722 --> 00:06:49.318 clinical experiences that you can turn
NOTE Confidence: 0.841690251666667

00:06:49.318 --> 00:06:50.788 them into effective knowledge that you'll
NOTE Confidence: 0.841690251666667

00:06:50.788 --> 00:06:53.767 be able to apply for the rest of your career.
NOTE Confidence: 0.841690251666667

00:06:53.770 --> 00:06:55.744 But our program recognizes that learning also
NOTE Confidence: 0.841690251666667

00:06:55.744 --> 00:06:57.607 happens because of the people around you,
NOTE Confidence: 0.841690251666667

00:06:57.610 --> 00:06:58.750 which doesn't just include
NOTE Confidence: 0.841690251666667

00:06:58.750 --> 00:06:59.890 attendings and other residents.
NOTE Confidence: 0.841690251666667

00:06:59.890 --> 00:07:02.105 There's also our nurses and
NOTE Confidence: 0.841690251666667

00:07:02.105 --> 00:07:03.434 advanced practice providers.
NOTE Confidence: 0.841690251666667

00:07:03.440 --> 00:07:04.844 And we recognize that the most
NOTE Confidence: 0.841690251666667

00:07:04.844 --> 00:07:06.369 effective care is carried out by teams,
NOTE Confidence: 0.841690251666667

00:07:06.370 --> 00:07:06.944 not individuals.

NOTE Confidence: 0.841690251666667
00:07:06.944 --> 00:07:08.666 And so we emphasize the importance
NOTE Confidence: 0.841690251666667
00:07:08.666 --> 00:07:10.226 of developing team relationships and
NOTE Confidence: 0.841690251666667
00:07:10.226 --> 00:07:12.104 collaboration with each other and other
NOTE Confidence: 0.841690251666667
00:07:12.104 --> 00:07:13.746 services in order to provide the best.
NOTE Confidence: 0.841690251666667
00:07:13.750 --> 00:07:16.158 Learning environment as well as patient care.
NOTE Confidence: 0.841690251666667
00:07:16.160 --> 00:07:16.584 In fact,
NOTE Confidence: 0.841690251666667
00:07:16.584 --> 00:07:18.068 I see the off service rotations that
NOTE Confidence: 0.841690251666667
00:07:18.068 --> 00:07:19.797 are residents do with general surgery,
NOTE Confidence: 0.841690251666667
00:07:19.800 --> 00:07:20.608 ENT orthopedics,
NOTE Confidence: 0.841690251666667
00:07:20.608 --> 00:07:22.628 neurosurgery and other services as
NOTE Confidence: 0.841690251666667
00:07:22.628 --> 00:07:24.587 very important opportunities for our
NOTE Confidence: 0.841690251666667
00:07:24.587 --> 00:07:26.675 residents to begin to develop the
NOTE Confidence: 0.841690251666667
00:07:26.675 --> 00:07:27.995 collaborative relationships that you'll
NOTE Confidence: 0.841690251666667
00:07:27.995 --> 00:07:29.699 depend on in your future careers.
NOTE Confidence: 0.841690251666667
00:07:29.700 --> 00:07:30.567 And of course,
NOTE Confidence: 0.841690251666667

00:07:30.567 --> 00:07:32.012 the most important people that
NOTE Confidence: 0.841690251666667

00:07:32.012 --> 00:07:33.739 you'll learn from are our patients.
NOTE Confidence: 0.841690251666667

00:07:33.740 --> 00:07:36.015 We recognize that if there are no
NOTE Confidence: 0.841690251666667

00:07:36.015 --> 00:07:37.799 patients then residents cannot learn.
NOTE Confidence: 0.841690251666667

00:07:37.800 --> 00:07:38.130 However,
NOTE Confidence: 0.841690251666667

00:07:38.130 --> 00:07:39.780 we also recognize the tension
NOTE Confidence: 0.841690251666667

00:07:39.780 --> 00:07:40.440 between residents,
NOTE Confidence: 0.841690251666667

00:07:40.440 --> 00:07:42.070 educational needs and the absolute
NOTE Confidence: 0.841690251666667

00:07:42.070 --> 00:07:44.230 mandate to provide the best possible.
NOTE Confidence: 0.841690251666667

00:07:44.230 --> 00:07:44.800 Patient care.
NOTE Confidence: 0.841690251666667

00:07:44.800 --> 00:07:45.370 After all,
NOTE Confidence: 0.841690251666667

00:07:45.370 --> 00:07:47.480 we're all here and go to the
NOTE Confidence: 0.841690251666667

00:07:47.480 --> 00:07:49.478 hospital every day to help patients.
NOTE Confidence: 0.841690251666667

00:07:49.480 --> 00:07:51.384 Our profession exists for the benefit of
NOTE Confidence: 0.841690251666667

00:07:51.384 --> 00:07:53.437 our patients and not the other way around.
NOTE Confidence: 0.830149394444444

00:07:55.470 --> 00:07:56.578 That our program recognizes

NOTE Confidence: 0.830149394444444
00:07:56.578 --> 00:07:57.963 that because of this tension,
NOTE Confidence: 0.830149394444444
00:07:57.970 --> 00:08:00.308 a residence education can easily get lost
NOTE Confidence: 0.830149394444444
00:08:00.308 --> 00:08:02.803 in this Bermuda Triangle of relationships
NOTE Confidence: 0.830149394444444
00:08:02.803 --> 00:08:05.183 between attending patient and resident.
NOTE Confidence: 0.830149394444444
00:08:05.190 --> 00:08:06.590 Fortunately, we have an outstanding
NOTE Confidence: 0.830149394444444
00:08:06.590 --> 00:08:08.311 array of faculty who are experts
NOTE Confidence: 0.830149394444444
00:08:08.311 --> 00:08:10.173 across all the key domains of plastic
NOTE Confidence: 0.830149394444444
00:08:10.173 --> 00:08:11.996 surgery and who are committed to
NOTE Confidence: 0.830149394444444
00:08:11.996 --> 00:08:13.541 developing residents into the next
NOTE Confidence: 0.830149394444444
00:08:13.541 --> 00:08:14.840 generation of outstanding surgeons.
NOTE Confidence: 0.830149394444444
00:08:14.840 --> 00:08:16.490 Over the past few years,
NOTE Confidence: 0.830149394444444
00:08:16.490 --> 00:08:18.422 our faculty have been augmented by the
NOTE Confidence: 0.830149394444444
00:08:18.422 --> 00:08:20.608 rival of several new and talented surgeons.
NOTE Confidence: 0.830149394444444
00:08:20.610 --> 00:08:22.258 I invite you to explore and learn more
NOTE Confidence: 0.830149394444444
00:08:22.258 --> 00:08:23.713 about the interests of our individual
NOTE Confidence: 0.830149394444444

00:08:23.713 --> 00:08:25.470 family members by going to the link.
NOTE Confidence: 0.830149394444444

00:08:25.470 --> 00:08:28.878 Shown here in the bottom left hand corner,
NOTE Confidence: 0.830149394444444

00:08:28.880 --> 00:08:30.427 I mentioned before the need to learn
NOTE Confidence: 0.830149394444444

00:08:30.427 --> 00:08:32.376 how to work well as a member of a team.
NOTE Confidence: 0.830149394444444

00:08:32.380 --> 00:08:33.952 And that's important not just for
NOTE Confidence: 0.830149394444444

00:08:33.952 --> 00:08:35.599 providing the most effective patient care,
NOTE Confidence: 0.830149394444444

00:08:35.600 --> 00:08:37.286 but also to develop the ability
NOTE Confidence: 0.830149394444444

00:08:37.286 --> 00:08:38.410 to productively balance their
NOTE Confidence: 0.830149394444444

00:08:38.461 --> 00:08:39.745 professional responsibilities with
NOTE Confidence: 0.830149394444444

00:08:39.745 --> 00:08:41.457 their own personal well-being.
NOTE Confidence: 0.830149394444444

00:08:41.460 --> 00:08:43.020 And that balance is not possible,
NOTE Confidence: 0.830149394444444

00:08:43.020 --> 00:08:44.716 of residents are not able to work together
NOTE Confidence: 0.830149394444444

00:08:44.716 --> 00:08:46.719 as a team and look out for one another,
NOTE Confidence: 0.830149394444444

00:08:46.720 --> 00:08:48.246 which is something I'm very happy to
NOTE Confidence: 0.830149394444444

00:08:48.246 --> 00:08:49.837 say has been true of our program.
NOTE Confidence: 0.830149394444444

00:08:49.840 --> 00:08:51.366 And you can learn more about their

NOTE Confidence: 0.830149394444444
00:08:51.366 --> 00:08:52.700 perspective from the residence video,
NOTE Confidence: 0.830149394444444
00:08:52.700 --> 00:08:54.282 which also contains their contact info if
NOTE Confidence: 0.830149394444444
00:08:54.282 --> 00:08:56.139 you have any more questions about their.
NOTE Confidence: 0.830149394444444
00:08:56.140 --> 00:08:57.710 Experience.
NOTE Confidence: 0.830149394444444
00:08:57.710 --> 00:08:58.786 And in that video,
NOTE Confidence: 0.830149394444444
00:08:58.786 --> 00:09:00.400 you'll hear a great description of
NOTE Confidence: 0.830149394444444
00:09:00.455 --> 00:09:02.129 what New Haven and our surrounding
NOTE Confidence: 0.830149394444444
00:09:02.129 --> 00:09:03.245 areas have to offer.
NOTE Confidence: 0.830149394444444
00:09:03.250 --> 00:09:05.105 I'd like to add that faculty in
NOTE Confidence: 0.830149394444444
00:09:05.105 --> 00:09:07.476 residence all live and work in a compact
NOTE Confidence: 0.830149394444444
00:09:07.476 --> 00:09:08.991 geographical region that contains a
NOTE Confidence: 0.830149394444444
00:09:09.044 --> 00:09:11.326 wide diversity of rural and urban settings.
NOTE Confidence: 0.830149394444444
00:09:11.330 --> 00:09:13.066 Even within the city limits of New Haven,
NOTE Confidence: 0.830149394444444
00:09:13.070 --> 00:09:14.498 there are great places for hiking,
NOTE Confidence: 0.830149394444444
00:09:14.500 --> 00:09:15.343 like East Rock,
NOTE Confidence: 0.830149394444444

00:09:15.343 --> 00:09:18.078 shown here we just less than a 15 minute
NOTE Confidence: 0.830149394444444

00:09:18.078 --> 00:09:20.184 drive from our main hospital garage.
NOTE Confidence: 0.830149394444444

00:09:20.190 --> 00:09:21.630 If you want even more solitude,
NOTE Confidence: 0.830149394444444

00:09:21.630 --> 00:09:23.226 you can quickly find that at
NOTE Confidence: 0.830149394444444

00:09:23.226 --> 00:09:24.024 many places nearby,
NOTE Confidence: 0.830149394444444

00:09:24.030 --> 00:09:25.290 like the Yale Sailing Club,
NOTE Confidence: 0.830149394444444

00:09:25.290 --> 00:09:26.736 which sits on Long Island Sound
NOTE Confidence: 0.830149394444444

00:09:26.736 --> 00:09:28.629 on a quiet part of the Closeline,
NOTE Confidence: 0.830149394444444

00:09:28.630 --> 00:09:29.986 where you can find the occasional
NOTE Confidence: 0.830149394444444

00:09:29.986 --> 00:09:31.509 bald eagle and feel like you're
NOTE Confidence: 0.830149394444444

00:09:31.509 --> 00:09:32.649 somewhere much farther away,
NOTE Confidence: 0.830149394444444

00:09:32.650 --> 00:09:33.328 like Maine.
NOTE Confidence: 0.830149394444444

00:09:33.328 --> 00:09:36.040 But you're really just situated a very short
NOTE Confidence: 0.830149394444444

00:09:36.105 --> 00:09:38.527 drive away from Yale New Haven Hospital,
NOTE Confidence: 0.830149394444444

00:09:38.530 --> 00:09:39.540 and while some time alone
NOTE Confidence: 0.830149394444444

00:09:39.540 --> 00:09:40.550 is never a bad thing,

NOTE Confidence: 0.830149394444444
00:09:40.550 --> 00:09:42.290 our program recognizes that none
NOTE Confidence: 0.830149394444444
00:09:42.290 --> 00:09:44.990 of us live or work in isolation,
NOTE Confidence: 0.830149394444444
00:09:44.990 --> 00:09:47.310 and that Yale does not exist in isolation.
NOTE Confidence: 0.830149394444444
00:09:47.310 --> 00:09:48.865 And so our global health
NOTE Confidence: 0.830149394444444
00:09:48.865 --> 00:09:50.109 opportunities include the animal.
NOTE Confidence: 0.830149394444444
00:09:50.110 --> 00:09:52.036 Annual mission trips run by Doctor
NOTE Confidence: 0.830149394444444
00:09:52.036 --> 00:09:54.080 Thompson and his handheld organization,
NOTE Confidence: 0.830149394444444
00:09:54.080 --> 00:09:56.498 which Martin discusses in his video.
NOTE Confidence: 0.830149394444444
00:09:56.500 --> 00:09:58.210 And it's through such opportunities that
NOTE Confidence: 0.830149394444444
00:09:58.210 --> 00:09:59.652 our program emphasizes the relevance
NOTE Confidence: 0.830149394444444
00:09:59.652 --> 00:10:01.158 and potential impact that our actions
NOTE Confidence: 0.830149394444444
00:10:01.158 --> 00:10:02.897 have on the rest of our Community,
NOTE Confidence: 0.830149394444444
00:10:02.900 --> 00:10:04.628 whether it's here in New Haven
NOTE Confidence: 0.830149394444444
00:10:04.628 --> 00:10:06.290 or in the world beyond.
NOTE Confidence: 0.830149394444444
00:10:06.290 --> 00:10:07.950 And.
NOTE Confidence: 0.830149394444444

00:10:07.950 --> 00:10:09.302 And it was out of that spirit of
NOTE Confidence: 0.8301493944444444

00:10:09.302 --> 00:10:10.208 engagement with the world that,
NOTE Confidence: 0.8301493944444444

00:10:10.210 --> 00:10:12.170 at the suggestion of our own residents,
NOTE Confidence: 0.8301493944444444

00:10:12.170 --> 00:10:13.948 we were able to make our grand
NOTE Confidence: 0.8301493944444444

00:10:13.948 --> 00:10:15.587 rounds available more broadly to the
NOTE Confidence: 0.8301493944444444

00:10:15.587 --> 00:10:17.231 world at large during the lockdown
NOTE Confidence: 0.8301493944444444

00:10:17.231 --> 00:10:18.656 period in spring 2020 when many
NOTE Confidence: 0.8301493944444444

00:10:18.656 --> 00:10:19.756 of us were forced to
NOTE Confidence: 0.90510662875

00:10:19.760 --> 00:10:21.284 self isolate and were
NOTE Confidence: 0.90510662875

00:10:21.284 --> 00:10:22.808 unable to gather together.
NOTE Confidence: 0.90510662875

00:10:22.810 --> 00:10:24.354 This is the welcome slide from one of
NOTE Confidence: 0.90510662875

00:10:24.354 --> 00:10:25.667 those sessions during that time period.
NOTE Confidence: 0.90510662875

00:10:25.670 --> 00:10:27.455 And as it shows, we had participants
NOTE Confidence: 0.90510662875

00:10:27.455 --> 00:10:29.233 joining us from over 100 academic
NOTE Confidence: 0.90510662875

00:10:29.233 --> 00:10:30.509 and medical institutions from
NOTE Confidence: 0.90510662875

00:10:30.509 --> 00:10:32.322 across the United States and Canada

NOTE Confidence: 0.90510662875

00:10:32.322 --> 00:10:33.924 as well as ten other countries.

NOTE Confidence: 0.90510662875

00:10:33.930 --> 00:10:35.858 And we know that making up broad impact

NOTE Confidence: 0.90510662875

00:10:35.858 --> 00:10:37.907 can also come through research efforts.

NOTE Confidence: 0.90510662875

00:10:37.910 --> 00:10:39.850 Yale Plastic surgery faculty have

NOTE Confidence: 0.90510662875

00:10:39.850 --> 00:10:41.402 very active research programs,

NOTE Confidence: 0.90510662875

00:10:41.410 --> 00:10:43.055 publishing and major journals in

NOTE Confidence: 0.90510662875

00:10:43.055 --> 00:10:45.107 plastic surgery as well as those

NOTE Confidence: 0.90510662875

00:10:45.107 --> 00:10:46.837 outside plastic surgery like the

NOTE Confidence: 0.90510662875

00:10:46.837 --> 00:10:48.662 journal Science and the Proceedings

NOTE Confidence: 0.90510662875

00:10:48.662 --> 00:10:50.960 of the National Academy of Sciences.

NOTE Confidence: 0.90510662875

00:10:50.960 --> 00:10:52.598 And we expect residents to get

NOTE Confidence: 0.90510662875

00:10:52.598 --> 00:10:54.220 very much involved in research,

NOTE Confidence: 0.90510662875

00:10:54.220 --> 00:10:56.152 starting a speech by two selfless

NOTE Confidence: 0.90510662875

00:10:56.152 --> 00:10:57.440 surgery residents present at

NOTE Confidence: 0.90510662875

00:10:57.493 --> 00:10:58.737 our annual research day,

NOTE Confidence: 0.90510662875

00:10:58.740 --> 00:11:00.180 held every year in May.
NOTE Confidence: 0.90510662875

00:11:00.180 --> 00:11:01.380 The event is sponsored through
NOTE Confidence: 0.90510662875

00:11:01.380 --> 00:11:02.580 the generosity of our alumni,
NOTE Confidence: 0.90510662875

00:11:02.580 --> 00:11:04.248 includes prizes for the best papers
NOTE Confidence: 0.90510662875

00:11:04.248 --> 00:11:05.830 by residents and medical students.
NOTE Confidence: 0.90510662875

00:11:05.830 --> 00:11:07.048 For the first time in three years,
NOTE Confidence: 0.90510662875

00:11:07.050 --> 00:11:09.122 we were able to hold this year's
NOTE Confidence: 0.90510662875

00:11:09.122 --> 00:11:10.010 edition in person.
NOTE Confidence: 0.90510662875

00:11:10.010 --> 00:11:11.818 And we were very happy to be able
NOTE Confidence: 0.90510662875

00:11:11.818 --> 00:11:13.310 to welcome as our guest Judge,
NOTE Confidence: 0.90510662875

00:11:13.310 --> 00:11:14.995 Doctor Dennis Orgel of Brigham
NOTE Confidence: 0.90510662875

00:11:14.995 --> 00:11:15.669 Women's Hospital,
NOTE Confidence: 0.90510662875

00:11:15.670 --> 00:11:17.935 who also delivered a fantastic
NOTE Confidence: 0.90510662875

00:11:17.935 --> 00:11:20.200 talk as our visiting professor.
NOTE Confidence: 0.90510662875

00:11:20.200 --> 00:11:21.620 While our rotations are discussed
NOTE Confidence: 0.90510662875

00:11:21.620 --> 00:11:22.756 in the residence video,

NOTE Confidence: 0.90510662875

00:11:22.760 --> 00:11:25.150 I do want to emphasize that the

NOTE Confidence: 0.90510662875

00:11:25.150 --> 00:11:26.770 tremendous degree of autonomy and control

NOTE Confidence: 0.90510662875

00:11:26.770 --> 00:11:28.505 that our residents have over their

NOTE Confidence: 0.90510662875

00:11:28.505 --> 00:11:29.960 rotation schedules as senior residents,

NOTE Confidence: 0.90510662875

00:11:29.960 --> 00:11:32.018 especially in their pgy 5 year,

NOTE Confidence: 0.90510662875

00:11:32.020 --> 00:11:33.748 and that many of our residents

NOTE Confidence: 0.90510662875

00:11:33.748 --> 00:11:36.039 have used that time to go on away

NOTE Confidence: 0.90510662875

00:11:36.039 --> 00:11:38.140 rotations have helped put them on a

NOTE Confidence: 0.90510662875

00:11:38.140 --> 00:11:39.800 trajectory for successful careers.

NOTE Confidence: 0.90510662875

00:11:39.800 --> 00:11:41.396 I started off talking about how

NOTE Confidence: 0.90510662875

00:11:41.396 --> 00:11:43.063 residency is a marathon and how our

NOTE Confidence: 0.90510662875

00:11:43.063 --> 00:11:44.979 goal is to get you to that finish line.

NOTE Confidence: 0.90510662875

00:11:44.980 --> 00:11:46.408 I want to finish here by showing

NOTE Confidence: 0.90510662875

00:11:46.408 --> 00:11:48.183 you some more of the folks who

NOTE Confidence: 0.90510662875

00:11:48.183 --> 00:11:49.299 have successfully completed this

NOTE Confidence: 0.90510662875

00:11:49.299 --> 00:11:50.529 marathon over the past half.
NOTE Confidence: 0.90510662875

00:11:50.530 --> 00:11:52.246 Century now, as you can see,
NOTE Confidence: 0.90510662875

00:11:52.250 --> 00:11:53.580 they have kept on running,
NOTE Confidence: 0.90510662875

00:11:53.580 --> 00:11:55.632 becoming leaders and making an impact
NOTE Confidence: 0.90510662875

00:11:55.632 --> 00:11:58.040 in all sorts of important ways.
NOTE Confidence: 0.90510662875

00:11:58.040 --> 00:11:59.480 Yale plastic surgery is very
NOTE Confidence: 0.90510662875

00:11:59.480 --> 00:12:01.545 proud of our alumni and our role
NOTE Confidence: 0.90510662875

00:12:01.545 --> 00:12:03.237 in preparing and setting them up
NOTE Confidence: 0.90510662875

00:12:03.237 --> 00:12:04.920 for their successful careers.
NOTE Confidence: 0.90510662875

00:12:04.920 --> 00:12:06.618 We hope that someday you'll be
NOTE Confidence: 0.90510662875

00:12:06.618 --> 00:12:08.966 able to we'll be able to add you
NOTE Confidence: 0.90510662875

00:12:08.966 --> 00:12:10.700 to that roster of yellow alumni.
NOTE Confidence: 0.90510662875

00:12:10.700 --> 00:12:11.381 In the meantime,
NOTE Confidence: 0.90510662875

00:12:11.381 --> 00:12:13.234 we'd like to extend a warm welcome and
NOTE Confidence: 0.90510662875

00:12:13.234 --> 00:12:14.938 to thank you for your interest in Yale.
NOTE Confidence: 0.90510662875

00:12:14.940 --> 00:12:17.075 Just a reminder, if you haven't already,

NOTE Confidence: 0.90510662875

00:12:17.080 --> 00:12:18.600 please watch the companion video

NOTE Confidence: 0.90510662875

00:12:18.600 --> 00:12:20.120 produced by our residents containing

NOTE Confidence: 0.90510662875

00:12:20.174 --> 00:12:21.158 much more information.

NOTE Confidence: 0.90510662875

00:12:21.160 --> 00:12:22.720 In detail about the program,

NOTE Confidence: 0.90510662875

00:12:22.720 --> 00:12:24.950 especially from the resident perspective.

NOTE Confidence: 0.90510662875

00:12:24.950 --> 00:12:26.686 And if you do have any questions,

NOTE Confidence: 0.90510662875

00:12:26.690 --> 00:12:28.642 please feel free to reach out to me

NOTE Confidence: 0.90510662875

00:12:28.642 --> 00:12:30.581 or our residency coordinator Monica at

NOTE Confidence: 0.90510662875

00:12:30.581 --> 00:12:33.140 the emails shown here on the screen.

NOTE Confidence: 0.90510662875

00:12:33.140 --> 00:12:34.869 Thank you so much for your attention

NOTE Confidence: 0.90510662875

00:12:34.869 --> 00:12:36.772 and we hope you all stay safe and

NOTE Confidence: 0.90510662875

00:12:36.772 --> 00:12:38.400 well and wish you all the best.

NOTE Confidence: 0.90510662875

00:12:38.400 --> 00:12:38.970 Take care.