

WEBVTT

NOTE duration:"00:01:59.4010000"

NOTE language:en-us

NOTE Confidence: 0.89632493

00:00:00.000 --> 00:00:03.015 Hello, this is going to be a short video

NOTE Confidence: 0.89632493

00:00:03.015 --> 00:00:06.563 just to show about the follow up section

NOTE Confidence: 0.89632493

00:00:06.563 --> 00:00:08.660 and some recommendations for Epic.

NOTE Confidence: 0.85064274

00:00:10.460 --> 00:00:12.602 You know, as we've gotten on Tele

NOTE Confidence: 0.85064274

00:00:12.602 --> 00:00:15.050 Health, I think a lot of people are

NOTE Confidence: 0.85064274

00:00:15.050 --> 00:00:15.968 using the follow-up

NOTE Confidence: 0.85064274

00:00:15.968 --> 00:00:16.886 functions more extensively.

NOTE Confidence: 0.85064274

00:00:16.890 --> 00:00:19.172 But also, we really want to encourage

NOTE Confidence: 0.85064274

00:00:19.172 --> 00:00:21.169 people during clinic to be doing this.

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00:00:21.170 --> 00:00:23.274 So if you could have come to the

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00:00:23.274 --> 00:00:25.450 wrap up section under follow up,

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00:00:25.450 --> 00:00:26.674 you'll have the different

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00:00:26.674 --> 00:00:28.204 time frames for follow up.

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00:00:28.210 --> 00:00:30.094 You can certainly change those speed

NOTE Confidence: 0.85064274

00:00:30.094 --> 00:00:32.490 buttons if you simply click on the wrench.

NOTE Confidence: 0.85064274

00:00:32.490 --> 00:00:35.865 You can type in if there are different time

NOTE Confidence: 0.85064274

00:00:35.865 --> 00:00:38.787 frames that you prefer for your patient.

NOTE Confidence: 0.85064274

00:00:38.790 --> 00:00:41.418 There's also these text follow-ups that

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00:00:41.418 --> 00:00:44.788 you can wrench in whatever you'd like.

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00:00:44.790 --> 00:00:46.536 For example, I think it's really

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00:00:46.536 --> 00:00:49.161 helpful if you can put a face to face

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00:00:49.161 --> 00:00:51.189 follow-up versus a Tele health follow up.

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00:00:51.190 --> 00:00:52.930 It helps get the appropriate patients

NOTE Confidence: 0.85064274

00:00:52.930 --> 00:00:54.679 to the right kind of visits,

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00:00:54.680 --> 00:00:56.864 and lets the desk the front desk know

NOTE Confidence: 0.85064274

00:00:56.864 --> 00:00:59.047 what it is that you're hoping for,

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00:00:59.050 --> 00:01:00.796 and if there are other things

NOTE Confidence: 0.85064274

00:01:00.796 --> 00:01:01.960 that you use regularly,

NOTE Confidence: 0.85064274

00:01:01.960 --> 00:01:03.410 you can put these in.

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00:01:03.410 --> 00:01:05.738 So there are simple click boxes to add.
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00:01:05.740 --> 00:01:06.502 With that said,
NOTE Confidence: 0.85064274

00:01:06.502 --> 00:01:08.616 I wanted to point out what I found
NOTE Confidence: 0.85064274

00:01:08.616 --> 00:01:10.555 now to be probably the most helpful
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00:01:10.555 --> 00:01:12.438 is the checkout Note section.
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00:01:12.440 --> 00:01:13.628 You can see here.
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00:01:13.628 --> 00:01:15.770 This is just a free text way.
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00:01:15.770 --> 00:01:17.996 To give the recommendations to the front
NOTE Confidence: 0.85064274

00:01:17.996 --> 00:01:20.510 desk of what you'd like to see set up,
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00:01:20.510 --> 00:01:22.575 I like to put my notes there.
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00:01:22.580 --> 00:01:24.044 Helps give kind of clarity of
NOTE Confidence: 0.85064274

00:01:24.044 --> 00:01:26.341 what it is a patient comes to the
NOTE Confidence: 0.85064274

00:01:26.341 --> 00:01:28.225 front desk either virtually or in
NOTE Confidence: 0.85064274

00:01:28.289 --> 00:01:30.269 clinic of what you're looking for.
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00:01:30.270 --> 00:01:32.046 I often relax, take, you know,
NOTE Confidence: 0.85064274

00:01:32.050 --> 00:01:32.938 set up things,

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00:01:32.938 --> 00:01:35.364 might say kind of a time frame or

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00:01:35.364 --> 00:01:37.373 or what it is we're looking for.

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00:01:37.380 --> 00:01:39.235 I'll explain what I want for the

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00:01:39.235 --> 00:01:41.378 follow up and it really can be

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00:01:41.378 --> 00:01:42.988 a direct communication so that

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00:01:42.988 --> 00:01:44.529 somebody looking at the front

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00:01:44.529 --> 00:01:46.565 desk can kind of know exactly what

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00:01:46.565 --> 00:01:48.090 it is you're thinking about.

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00:01:48.090 --> 00:01:50.848 So just some suggestions on ways to

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00:01:50.848 --> 00:01:53.728 really make use of the functionality.

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00:01:53.730 --> 00:01:56.705 To me this check out note is

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00:01:56.705 --> 00:01:59.401 become very helpful in the process.