$00:00:00.000 \longrightarrow 00:00:02.630$ Support for Yale Cancer Answers

NOTE Confidence: 0.9233185

00:00:02.630 --> 00:00:04.734 comes from AstraZeneca,

NOTE Confidence: 0.9233185

 $00:00:04.740 \longrightarrow 00:00:06.776$ proud partner in personalized

NOTE Confidence: 0.9233185

00:00:06.776 --> 00:00:08.303 medicine developing tailored

NOTE Confidence: 0.9233185

 $00:00:08.303 \longrightarrow 00:00:10.470$ treatments for cancer patients.

NOTE Confidence: 0.9233185

00:00:10.470 --> 00:00:12.550 Learn more at astrazeneca-us.com.

NOTE Confidence: 0.9190715

 $00:00:14.750 \longrightarrow 00:00:16.082$ Welcome to Yale Cancer

NOTE Confidence: 0.9190715

00:00:16.082 --> 00:00:17.414 Answers with your host

NOTE Confidence: 0.9190715

00:00:17.420 --> 00:00:19.090 Doctor Anees Chagpar.

NOTE Confidence: 0.9190715

 $00{:}00{:}19.090 \dashrightarrow 00{:}00{:}20.880$ Yale Cancer Answers features the

NOTE Confidence: 0.9190715

 $00{:}00{:}20.880 \dashrightarrow 00{:}00{:}23.079$ latest information on cancer care by

NOTE Confidence: 0.9190715

 $00{:}00{:}23.079 \dashrightarrow 00{:}00{:}24.467$ welcoming on cologists and specialists

NOTE Confidence: 0.9190715

00:00:24.467 --> 00:00:26.808 who are on the forefront of the

NOTE Confidence: 0.9190715

00:00:26.808 --> 00:00:28.434 battle to fight cancer. This week

NOTE Confidence: 0.9190715

 $00:00:28.440 \longrightarrow 00:00:30.110$ it's a conversation about end

NOTE Confidence: 0.9190715

 $00:00:30.110 \longrightarrow 00:00:31.780$ of life and palliative care,

00:00:31.780 --> 00:00:33.450 with doctor Elizabeth Prsic,

NOTE Confidence: 0.9190715

 $00:00:33.450 \longrightarrow 00:00:35.364$ Doctor Prsic is the director of

NOTE Confidence: 0.9190715

00:00:35.364 --> 00:00:37.130 the Adult Palliative Care Program,

NOTE Confidence: 0.9190715

00:00:37.130 --> 00:00:38.800 an an assistant professor at

 $00:00:38.800 \longrightarrow 00:00:40.470$ Yale School of Medicine

 $00:00:44.710 \longrightarrow 00:00:45.820$ Elizabeth,

 $00:00:45.820 \longrightarrow 00:00:50.153$ I think there are at

 $00:00:50.153 \longrightarrow 00:00:52.826$ least some misperceptions about

 $00:00:52.826 \longrightarrow 00:00:56.326$ what exactly is palliative care.

 $00:00:56.330 \longrightarrow 00:00:59.084$ Can you tell us a little bit about that?

 $00:00:59.090 \longrightarrow 00:01:02.470$ I mean it goes all the way back to

 $00:01:02.470 \longrightarrow 00:01:04.050$ previous presidential elections when people

NOTE Confidence: 0.93912023

 $00:01:04.050 \longrightarrow 00:01:05.850$ were talking about death panels.

NOTE Confidence: 0.9434787

 $00:01:05.850 \longrightarrow 00:01:07.999$ Is that really what we're talking about?

 $00{:}01{:}08.000 \dashrightarrow 00{:}01{:}09.836$ There's a lot of misperceptions

 $00:01:09.836 \longrightarrow 00:01:11.421$ out there about what palliative

NOTE Confidence: 0.9434787

 $00:01:11.421 \longrightarrow 00:01:13.514$ care is and what we can provide.

NOTE Confidence: 0.9434787

 $00{:}01{:}13.520 \dashrightarrow 00{:}01{:}15.976$ Palliative care is a medical subspecialty,

NOTE Confidence: 0.9434787

 $00:01:15.980 \longrightarrow 00:01:17.580$ that's really focused on the

NOTE Confidence: 0.9434787

 $00:01:17.580 \longrightarrow 00:01:19.180$ comprehensive care of patients with

 $00:01:19.234 \longrightarrow 00:01:21.404$ serious illness and the support of their

NOTE Confidence: 0.9434787

 $00{:}01{:}21.404 \dashrightarrow 00{:}01{:}22.947$ caregivers and family members. We're

NOTE Confidence: 0.9434787

 $00:01:22.947 \longrightarrow 00:01:24.627$ involved from the time of diagnosis

NOTE Confidence: 0.9434787

 $00:01:24.627 \longrightarrow 00:01:26.474$ all the way through an illness,

NOTE Confidence: 0.9434787

 $00:01:26.474 \longrightarrow 00:01:27.437$ whether that's

NOTE Confidence: 0.9434787

 $00:01:27.440 \longrightarrow 00:01:29.190$ a terminal illness or whether they're

NOTE Confidence: 0.9434787

00:01:29.190 --> 00:01:30.590 working towards curative therapy,

NOTE Confidence: 0.9434787

 $00:01:30.590 \longrightarrow 00:01:32.963$ we're there to help support the

NOTE Confidence: 0.9434787

 $00{:}01{:}32.963 \dashrightarrow 00{:}01{:}35.139$ families as well as the patients.

NOTE Confidence: 0.9434787

 $00:01:35.140 \longrightarrow 00:01:36.540$ Oftentimes we help with

NOTE Confidence: 0.9434787

 $00{:}01{:}36.540 \dashrightarrow 00{:}01{:}37.940$ symptom management and support,

NOTE Confidence: 0.9434787

 $00:01:37.940 \longrightarrow 00:01:40.040$ but also

00:01:40.040 --> 00:01:41.090 with communication support,

NOTE Confidence: 0.9434787

 $00:01:41.090 \longrightarrow 00:01:42.490$ support for the medical

NOTE Confidence: 0.9434787

 $00:01:42.490 \longrightarrow 00:01:44.240$ teams caring for the patients

NOTE Confidence: 0.9212457

 $00:01:44.240 \longrightarrow 00:01:48.083$ as well.

00:01:48.090 --> 00:01:49.682 So this is not hospice,

NOTE Confidence: 0.9212457

00:01:49.682 --> 00:01:51.672 you're going to die,

NOTE Confidence: 0.9212457

 $00:01:51.680 \longrightarrow 00:01:54.473$ let me help you to go blissfully

NOTE Confidence: 0.9212457

00:01:54.473 --> 00:01:56.068 into the good night, right?

NOTE Confidence: 0.9212457

 $00:01:56.068 \longrightarrow 00:01:58.854$ Tell us about the difference,

NOTE Confidence: 0.9212457

00:01:58.860 --> 00:02:01.764 because I think that people really

NOTE Confidence: 0.9212457

 $00:02:01.764 \longrightarrow 00:02:03.700$ get confused between palliative

NOTE Confidence: 0.9212457

 $00:02:03.780 \longrightarrow 00:02:05.850$ care which you said

NOTE Confidence: 0.9212457

 $00{:}02{:}05.850 \longrightarrow 00{:}02{:}08.009$ starts at the time of diagnosis

NOTE Confidence: 0.9212457

 $00:02:08.009 \longrightarrow 00:02:10.473$ and can even be used for people

NOTE Confidence: 0.9212457

 $00{:}02{:}10.473 \mathrel{--}{>} 00{:}02{:}12.430$ who are undergoing the rapy for

NOTE Confidence: 0.9212457

 $00{:}02{:}12.430 \dashrightarrow 00{:}02{:}14.420$ curative intent versus Hospice. So

NOTE Confidence: 0.9392947

 $00:02:14.420 \longrightarrow 00:02:16.048$ what's Hospice?

NOTE Confidence: 0.9392947

00:02:16.048 --> 00:02:18.083 Hospice is care that's really focused

NOTE Confidence: 0.9392947

 $00:02:18.090 \longrightarrow 00:02:20.694$ on end of life where a patients prognosis

NOTE Confidence: 0.9392947

 $00:02:20.694 \longrightarrow 00:02:23.815$ is 6 months or less and that's really

 $00:02:23.815 \longrightarrow 00:02:26.673$ focused on the comfort based care of

NOTE Confidence: 0.9392947

 $00:02:26.673 \longrightarrow 00:02:29.211$ the patient

NOTE Confidence: 0.9392947

 $00:02:29.211 \longrightarrow 00:02:31.260$ rather than any curatives disease.

NOTE Confidence: 0.9392947

 $00:02:31.260 \longrightarrow 00:02:33.254$ Most Hospice care

NOTE Confidence: 0.9392947

 $00:02:33.254 \longrightarrow 00:02:35.642$ is provided in the home setting,

NOTE Confidence: 0.9392947

 $00:02:35.650 \longrightarrow 00:02:38.038$ with families serving as primary caretakers.

NOTE Confidence: 0.9392947

00:02:38.040 --> 00:02:40.404 Although some Hospice care is delivered

NOTE Confidence: 0.9392947

 $00:02:40.404 \longrightarrow 00:02:43.447$ in a hospital setting or in a nursing

NOTE Confidence: 0.9392947

00:02:43.447 --> 00:02:45.541 facility or even in patient

NOTE Confidence: 0.9392947

 $00:02:45.609 \longrightarrow 00:02:48.519$ require intensive management so Hospice care

NOTE Confidence: 0.9392947

 $00:02:48.520 \longrightarrow 00:02:50.592$ is a form of palliative care in that

NOTE Confidence: 0.9392947

 $00:02:50.592 \longrightarrow 00:02:52.842$ we're really focusing on the support of

NOTE Confidence: 0.9392947

 $00:02:52.842 \longrightarrow 00:02:54.990$ patients and families facing serious illness,

NOTE Confidence: 0.9392947

00:02:54.990 --> 00:02:56.515 but Hospice care is really

NOTE Confidence: 0.9392947

00:02:56.515 --> 00:02:58.380 directed towards the end of life and

 $00:03:00.390 \longrightarrow 00:03:01.710$ symptom support rather than

NOTE Confidence: 0.919849

 $00:03:01.710 \longrightarrow 00:03:03.030$ curative

NOTE Confidence: 0.919849

 $00:03:03.030 \longrightarrow 00:03:04.680$ directed therapy, so one

NOTE Confidence: 0.919849

 $00:03:04.680 \longrightarrow 00:03:06.864$ important thing I think for people

NOTE Confidence: 0.919849

 $00:03:06.864 \longrightarrow 00:03:08.662$ to understand is that difference because

NOTE Confidence: 0.919849

 $00:03:08.662 \longrightarrow 00:03:10.650$ so often people will have

NOTE Confidence: 0.919849

 $00:03:10.650 \longrightarrow 00:03:12.930$ pain or they'll have nausea,

NOTE Confidence: 0.919849

 $00:03:12.930 \longrightarrow 00:03:14.580$ or they'll have

NOTE Confidence: 0.919849

00:03:14.580 --> 00:03:16.911 some sort of issue or an emotional

NOTE Confidence: 0.919849

 $00:03:16.911 \longrightarrow 00:03:18.853$ issue and somebody will say,

NOTE Confidence: 0.919849

 $00:03:18.853 \longrightarrow 00:03:20.731$ maybe you oughta talk to

NOTE Confidence: 0.919849

 $00:03:20.731 \longrightarrow 00:03:22.763$ some of the palliative care team

NOTE Confidence: 0.919849

00:03:22.763 --> 00:03:25.470 people and people will go, Oh my God,

NOTE Confidence: 0.919849

00:03:25.470 --> 00:03:27.780 what do you mean? Am I dying?

NOTE Confidence: 0.919849

 $00:03:27.780 \longrightarrow 00:03:31.140$ Which is not the same.

NOTE Confidence: 0.919849

 $00{:}03{:}31.140 \dashrightarrow 00{:}03{:}33.352$ You also specialize in end of life

 $00:03:33.352 \longrightarrow 00:03:35.850$ and for a lot of patients,

NOTE Confidence: 0.919849

 $00{:}03{:}35.850 \dashrightarrow 00{:}03{:}37.210$ especially patients with cancer,

NOTE Confidence: 0.919849

00:03:37.210 --> 00:03:38.910 that's something that they don't

NOTE Confidence: 0.919849

 $00:03:38.910 \longrightarrow 00:03:40.248$ really want to think about,

NOTE Confidence: 0.919849

 $00{:}03{:}40.250 \dashrightarrow 00{:}03{:}43.067$ but they are forced to kind of think about.

NOTE Confidence: 0.919849

 $00:03:43.070 \longrightarrow 00:03:44.960$ Tell us about what that's like.

 $00:03:45.270 \longrightarrow 00:03:47.398$ When you say I think the patients

NOTE Confidence: 0.93243265

00:03:47.398 --> 00:03:49.348 don't want to think about it,

NOTE Confidence: 0.93243265

 $00{:}03{:}49.350 \dashrightarrow 00{:}03{:}51.854$ I think that is in many cases true.

NOTE Confidence: 0.93243265

 $00:03:51.860 \longrightarrow 00:03:53.708$ But oftentimes patients do think a

NOTE Confidence: 0.93243265

 $00{:}03{:}53.708 \dashrightarrow 00{:}03{:}56.012$ lot about it and may not have the

NOTE Confidence: 0.93243265

00:03:56.012 --> 00:03:57.965 tools or may not have the comfort

NOTE Confidence: 0.93243265

 $00:03:57.965 \longrightarrow 00:04:00.173$ level to speak to certain providers

NOTE Confidence: 0.93243265

 $00:04:00.173 \longrightarrow 00:04:02.300$ or family members about that so

NOTE Confidence: 0.93243265

 $00:04:02.300 \longrightarrow 00:04:04.000$ in a lot of cases,

NOTE Confidence: 0.93243265

 $00:04:04.000 \longrightarrow 00:04:05.944$ I feel that we're having these

 $00:04:05.944 \longrightarrow 00:04:07.581$ conversations that families and patients

NOTE Confidence: 0.93243265

 $00:04:07.581 \longrightarrow 00:04:09.837$ often want to have and may have been

NOTE Confidence: 0.93243265

00:04:09.837 --> 00:04:11.535 thinking of having for a long time,

NOTE Confidence: 0.93243265

00:04:11.540 --> 00:04:13.532 but just didn't have the outlet or the

NOTE Confidence: 0.93243265

 $00{:}04{:}13.532 \to 00{:}04{:}15.600$ support to have these tough conversations.

NOTE Confidence: 0.9232104

00:04:16.540 --> 00:04:18.748 And I think that a lot of

NOTE Confidence: 0.9232104

00:04:18.748 --> 00:04:20.690 people are just scared they don't

NOTE Confidence: 0.9232104

 $00:04:20.690 \longrightarrow 00:04:23.236$ know what to expect and that makes

NOTE Confidence: 0.9232104

 $00:04:23.236 \longrightarrow 00:04:25.240$ the conversation very difficult.

NOTE Confidence: 0.9232104

 $00:04:25.240 \longrightarrow 00:04:27.544$ So how do you start

NOTE Confidence: 0.9232104

 $00:04:27.544 \longrightarrow 00:04:29.070$ having that conversation?

NOTE Confidence: 0.93143666

 $00:04:29.970 \longrightarrow 00:04:32.474$ Each and every patient in each and

NOTE Confidence: 0.93143666

 $00{:}04{:}32.474 \dashrightarrow 00{:}04{:}34.170$ every circumstance is very different.

NOTE Confidence: 0.93143666

 $00:04:34.170 \longrightarrow 00:04:36.424$ Obviously there is a lot of fear,

NOTE Confidence: 0.93143666

 $00:04:36.430 \longrightarrow 00:04:37.399$ and apprehension

 $00:04:37.399 \longrightarrow 00:04:39.660$ about care at the end of life,

NOTE Confidence: 0.93143666

 $00:04:39.660 \longrightarrow 00:04:41.598$ and about confronting end of life.

NOTE Confidence: 0.93143666

 $00:04:41.600 \longrightarrow 00:04:43.538$ But that isn't always the case

NOTE Confidence: 0.93143666

 $00:04:43.540 \longrightarrow 00:04:44.527$ for every patient.

NOTE Confidence: 0.93143666

 $00:04:44.527 \longrightarrow 00:04:47.512$ There are many patients that I speak to that

NOTE Confidence: 0.93143666

00:04:47.512 --> 00:04:50.000 have very clear wishes about what they want

NOTE Confidence: 0.93143666

 $00:04:50.000 \longrightarrow 00:04:51.610$ at the end of life,

NOTE Confidence: 0.93143666

 $00:04:51.610 \longrightarrow 00:04:53.245$ and in particular what they

NOTE Confidence: 0.93143666

 $00:04:53.245 \longrightarrow 00:04:55.489$ don't want at the end of life.

NOTE Confidence: 0.93143666

 $00:04:55.490 \longrightarrow 00:04:57.730$ There are a lot of fears that

NOTE Confidence: 0.93143666

 $00{:}04{:}57.730 \dashrightarrow 00{:}04{:}59.690$ people are willing to talk about.

NOTE Confidence: 0.93143666

 $00:04:59.690 \longrightarrow 00:05:00.334$ For instance,

NOTE Confidence: 0.93143666

 $00:05:00.334 \longrightarrow 00:05:02.266$ fear of uncontrolled symptoms of pain,

NOTE Confidence: 0.93143666

 $00:05:02.270 \longrightarrow 00:05:03.428$ fears of abandonment,

NOTE Confidence: 0.93143666

 $00:05:03.428 \longrightarrow 00:05:05.744$ feeling that their doctors or other

NOTE Confidence: 0.93143666

 $00{:}05{:}05.744 \dashrightarrow 00{:}05{:}07.700$ members of their care team may not

00:05:07.700 --> 00:05:10.109 continue to care for them if they quote,

NOTE Confidence: 0.93143666

 $00{:}05{:}10.110 \dashrightarrow 00{:}05{:}12.329$ you know, give up or stop focusing

NOTE Confidence: 0.93143666

 $00:05:12.329 \longrightarrow 00:05:13.810$ on disease directed therapy,

NOTE Confidence: 0.93143666

 $00:05:13.810 \longrightarrow 00:05:16.506$ and that's not at all the case.

NOTE Confidence: 0.93143666

00:05:16.510 --> 00:05:18.190 There's always support for patients,

NOTE Confidence: 0.93143666

 $00:05:18.190 \longrightarrow 00:05:20.367$ and there's always things that we can

NOTE Confidence: 0.93143666

00:05:20.367 --> 00:05:23.249 do to help them cope with their illness,

NOTE Confidence: 0.93143666

 $00:05:23.250 \longrightarrow 00:05:24.494$ cope with their symptoms,

NOTE Confidence: 0.93143666

 $00:05:24.494 \longrightarrow 00:05:26.360$ and support them along this really

NOTE Confidence: 0.93143666

 $00{:}05{:}26.414 \dashrightarrow 00{:}05{:}27.970$ natural and universal process.

NOTE Confidence: 0.93779

 $00:05:28.870 \longrightarrow 00:05:31.600$ So one of the things that I

NOTE Confidence: 0.93779

 $00:05:31.600 \longrightarrow 00:05:34.362$ think people may have fears about

NOTE Confidence: 0.93779

 $00{:}05{:}34.362 \dashrightarrow 00{:}05{:}36.857$ is what happens after death.

NOTE Confidence: 0.93779

 $00:05:36.860 \longrightarrow 00:05:40.964$ I mean, whether they come from a spiritual

NOTE Confidence: 0.93779

 $00:05:40.964 \longrightarrow 00:05:44.648$ background or religious background or not.

 $00:05:44.650 \longrightarrow 00:05:46.456$ I think that

NOTE Confidence: 0.93779

 $00{:}05{:}46.456 \dashrightarrow 00{:}05{:}48.510$ may play into that apprehension.

NOTE Confidence: 0.93779

 $00:05:48.510 \longrightarrow 00:05:50.967$ Talk about how you broach that topic.

NOTE Confidence: 0.93779

 $00:05:50.970 \longrightarrow 00:05:53.399$ I mean, are there people on the

NOTE Confidence: 0.93779

 $00:05:53.399 \longrightarrow 00:05:55.903$ palliative care or the end of life

NOTE Confidence: 0.93779

 $00:05:55.903 \longrightarrow 00:05:57.985$ team who can discuss those issues?

NOTE Confidence: 0.93779

 $00:05:57.990 \longrightarrow 00:06:00.447$ And how exactly does that conversation go?

NOTE Confidence: 0.93779

 $00:06:00.450 \longrightarrow 00:06:02.200$ That's a big question.

NOTE Confidence: 0.93779

 $00:06:02.200 \longrightarrow 00:06:02.900$ Maybe one

NOTE Confidence: 0.91851526

 $00:06:02.900 \longrightarrow 00:06:04.655$ of the biggest questions that

NOTE Confidence: 0.91851526

 $00{:}06{:}04.655 \dashrightarrow 00{:}06{:}06{:}779$ we have as human beings, right?

NOTE Confidence: 0.91851526

 $00:06:06.779 \longrightarrow 00:06:09.362$ And I'm glad you brought this

NOTE Confidence: 0.91851526

 $00:06:09.362 \dashrightarrow 00:06:12.564$ question up because I can talk a bit about

NOTE Confidence: 0.91851526

 $00:06:12.564 \longrightarrow 00:06:15.008$ the wonderful team with which we work.

 $00{:}06{:}18.986 \to 00{:}06{:}20.430$ We have dedicated physicians,

NOTE Confidence: 0.91851526

 $00:06:20.430 \longrightarrow 00:06:21.150$ nurse practitioners,

00:06:21.150 --> 00:06:23.670 nurses and also social workers and chaplains,

NOTE Confidence: 0.91851526

 $00{:}06{:}23.670 \dashrightarrow 00{:}06{:}25.050$ both in patient and outpatient,

NOTE Confidence: 0.91851526

 $00:06:25.050 \longrightarrow 00:06:27.982$ as well as a dedicated art therapist and

NOTE Confidence: 0.91851526

 $00:06:27.982 \longrightarrow 00:06:30.376$ a dedicated psychologist who only focus

NOTE Confidence: 0.91851526

 $00:06:30.376 \longrightarrow 00:06:33.055$ on patients that are at the Cancer Center,

NOTE Confidence: 0.91851526

 $00:06:33.060 \longrightarrow 00:06:34.870$ not end of life necessarily,

NOTE Confidence: 0.91851526

 $00{:}06{:}34.870 \dashrightarrow 00{:}06{:}37.030$ but anywhere throughout their cancer journey.

NOTE Confidence: 0.91851526

 $00:06:37.030 \longrightarrow 00:06:38.840$ Supporting them in this regard,

NOTE Confidence: 0.91851526

 $00{:}06{:}38.840 \dashrightarrow 00{:}06{:}41.136$ so many patients do have a lot of

NOTE Confidence: 0.91851526

 $00:06:41.136 \longrightarrow 00:06:43.472$ what we call existential distress

NOTE Confidence: 0.91851526

 $00:06:43.472 \longrightarrow 00:06:45.155$ or spiritual concerns.

NOTE Confidence: 0.91851526

 $00{:}06{:}45.160 \dashrightarrow 00{:}06{:}47.060$ That's something that all palliative

NOTE Confidence: 0.91851526

00:06:47.060 --> 00:06:48.960 care providers are adapted at

NOTE Confidence: 0.91851526

00:06:48.960 --> 00:06:50.100 identifying and discussing

NOTE Confidence: 0.91851526

 $00:06:50.100 \longrightarrow 00:06:51.240$ with their patients.

NOTE Confidence: 0.91851526

 $00:06:51.240 \longrightarrow 00:06:52.335$ But in particular,

 $00:06:52.335 \longrightarrow 00:06:54.525$ we rely upon our spiritual care

NOTE Confidence: 0.91851526

 $00:06:54.525 \longrightarrow 00:06:56.487$ providers and our social workers

NOTE Confidence: 0.91851526

 $00:06:56.487 \longrightarrow 00:06:58.402$ and chaplains for those particular

NOTE Confidence: 0.91851526

 $00:06:58.402 \longrightarrow 00:07:00.737$ needs that patients may present with.

NOTE Confidence: 0.91851526

 $00:07:00.740 \longrightarrow 00:07:02.978$ That doesn't mean that patients necessarily

NOTE Confidence: 0.91851526

 $00:07:02.978 \longrightarrow 00:07:04.920$ have a strong religious belief,

NOTE Confidence: 0.91851526

 $00:07:04.920 \longrightarrow 00:07:07.391$ or they may not identify it as

NOTE Confidence: 0.91851526

00:07:07.391 --> 00:07:09.100 spiritual or existential distress.

NOTE Confidence: 0.91851526

 $00:07:09.100 \longrightarrow 00:07:11.473$ That's sort of our jargon that we

NOTE Confidence: 0.91851526

00:07:11.473 --> 00:07:14.040 use to talk about these things,

NOTE Confidence: 0.91851526

00:07:14.040 --> 00:07:15.180 but you know,

NOTE Confidence: 0.91851526

00:07:15.180 --> 00:07:17.080 fears about what happens next

NOTE Confidence: 0.91851526

00:07:17.080 --> 00:07:18.048 with finding meaning

NOTE Confidence: 0.91851526

 $00:07:18.048 \longrightarrow 00:07:19.812$ in their life and their current

NOTE Confidence: 0.91851526

 $00:07:19.812 \longrightarrow 00:07:21.498$ experience is thinking about legacy.

00:07:21.500 --> 00:07:23.495 You know what's important to them now?

NOTE Confidence: 0.91851526

 $00{:}07{:}23.500 \dashrightarrow 00{:}07{:}25.810$ What's important for them to

NOTE Confidence: 0.91851526

 $00:07:25.810 \longrightarrow 00:07:27.850$ leave behind and pass forward,

NOTE Confidence: 0.91851526

 $00:07:27.850 \longrightarrow 00:07:30.376$ and sometimes that presents in anxiety

NOTE Confidence: 0.91851526

 $00:07:30.376 \longrightarrow 00:07:32.320$ or sometimes that presents in

 $00:07:33.120 \longrightarrow 00:07:35.120$ thinking more about the spiritual

NOTE Confidence: 0.91851526

 $00:07:35.120 \longrightarrow 00:07:37.614$ or deeper aspects of really the

NOTE Confidence: 0.91851526

 $00:07:37.614 \longrightarrow 00:07:38.428$ human experience.

NOTE Confidence: 0.91851526

 $00{:}07{:}38.430 \to 00{:}07{:}41.796$ So that's a big question and we try to

NOTE Confidence: 0.91851526

 $00:07:41.796 \longrightarrow 00:07:44.528$ address that on an individual level.

NOTE Confidence: 0.91851526

 $00:07:44.530 \longrightarrow 00:07:47.036$ I've had many patients that really don't

NOTE Confidence: 0.91851526

 $00:07:47.036 \longrightarrow 00:07:49.109$ identify with any particular religion

NOTE Confidence: 0.91851526

 $00:07:49.109 \longrightarrow 00:07:51.444$ or identify themselves as either,

NOTE Confidence: 0.91851526

 $00{:}07{:}51.450 \dashrightarrow 00{:}07{:}53.886$ you know, generally spiritual or atheists,

NOTE Confidence: 0.91851526

 $00:07:53.890 \longrightarrow 00:07:55.930$ or relapsed Catholic,

NOTE Confidence: 0.91851526

 $00:07:55.930 \longrightarrow 00:07:57.366$ as many people say.

 $00:07:57.366 \longrightarrow 00:07:59.952$ But there are many different ways to

NOTE Confidence: 0.91851526

 $00{:}07{:}59.952 \dashrightarrow 00{:}08{:}02.507$ kind of talk about these things and

NOTE Confidence: 0.91851526

 $00:08:02.507 \longrightarrow 00:08:04.773$ provide comfort and support and just

NOTE Confidence: 0.91851526

00:08:04.773 --> 00:08:06.963 a shared sense of humanity facing

NOTE Confidence: 0.91851526

 $00:08:06.970 \longrightarrow 00:08:09.040$ these questions and concerns.

 $00:08:09.383 \longrightarrow 00:08:11.098$ and when you talk about,

 $00:08:11.450 \longrightarrow 00:08:13.844$ the questions about leaving a legacy.

NOTE Confidence: 0.92

 $00:08:13.850 \longrightarrow 00:08:15.730$ I think the other

NOTE Confidence: 0.92

 $00:08:15.730 \longrightarrow 00:08:18.080$ thing that happens

NOTE Confidence: 0.92

 $00:08:18.080 \longrightarrow 00:08:20.628$ at the end of life that

NOTE Confidence: 0.92

 $00:08:20.630 \longrightarrow 00:08:22.855$ people may be thinking

NOTE Confidence: 0.92

00:08:22.855 --> 00:08:24.190 about is relationships,

NOTE Confidence: 0.92

 $00:08:24.190 \longrightarrow 00:08:25.970$ either relationships that require

NOTE Confidence: 0.92

00:08:25.970 --> 00:08:28.195 mending things that have happened,

NOTE Confidence: 0.92

00:08:28.200 --> 00:08:31.308 that you know have not been resolved,

NOTE Confidence: 0.92

 $00:08:31.310 \longrightarrow 00:08:33.980$ and how to how to deal

NOTE Confidence: 0.92

 $00:08:33.980 \longrightarrow 00:08:35.315$ with those relationships,

 $00{:}08{:}35.320 \dashrightarrow 00{:}08{:}38.127$ particularly as you face the end of

NOTE Confidence: 0.92

 $00:08:38.127 \longrightarrow 00:08:40.856$ life because we all have relationships

NOTE Confidence: 0.92

 $00:08:40.856 \longrightarrow 00:08:44.216$ where there may have been some strain.

NOTE Confidence: 0.92

 $00:08:44.220 \longrightarrow 00:08:46.000$ There may have been,

NOTE Confidence: 0.92

00:08:46.000 --> 00:08:48.222 you know, people have fights,

NOTE Confidence: 0.92

00:08:48.222 --> 00:08:49.998 or bickering or whatever,

NOTE Confidence: 0.92

 $00:08:50.000 \longrightarrow 00:08:53.970$ and then you're facing this

NOTE Confidence: 0.92

 $00:08:53.970 \longrightarrow 00:08:55.066$ inevitable event and you may want

NOTE Confidence: 0.92

 $00:08:58.902 \longrightarrow 00:09:01.773$ to find closure in that.

NOTE Confidence: 0.92

 $00:09:01.773 \longrightarrow 00:09:04.573$ Is that part of what

NOTE Confidence: 0.92

 $00:09:04.573 \longrightarrow 00:09:07.009$ your team can help people with?

NOTE Confidence: 0.92

 $00:09:07.010 \longrightarrow 00:09:09.326$ How do you do that?

NOTE Confidence: 0.92

 $00:09:09.330 \longrightarrow 00:09:12.418$ Yes, absolutely.

NOTE Confidence: 0.92

 $00{:}09{:}12.420 --> 00{:}09{:}12.800 \ \mathrm{And}$

NOTE Confidence: 0.93481207

 $00:09:12.800 \longrightarrow 00:09:15.341$ again, I think when we talk about

 $00:09:15.341 \longrightarrow 00:09:17.957$ palliative care we talk about all these

NOTE Confidence: 0.93481207

 $00:09:17.957 \dashrightarrow 00:09:20.910$ kind of larger issues and larger questions.

NOTE Confidence: 0.93481207

 $00{:}09{:}20.910 \dashrightarrow 00{:}09{:}23.549$ And when I think about how it's

NOTE Confidence: 0.93481207

00:09:23.549 --> 00:09:26.309 implemented and how it unfolds day to day,

NOTE Confidence: 0.93481207

 $00:09:26.310 \longrightarrow 00:09:28.500$ it's such an individual experience.

NOTE Confidence: 0.93481207

 $00:09:28.500 \longrightarrow 00:09:30.481$ So I think one thing that we're

NOTE Confidence: 0.93481207

 $00:09:30.481 \longrightarrow 00:09:32.286$ particularly adept at is identifying

NOTE Confidence: 0.93481207

 $00:09:32.286 \longrightarrow 00:09:33.627$ these relationships.

NOTE Confidence: 0.93481207

 $00{:}09{:}33.630 \dashrightarrow 00{:}09{:}36.017$ These legacy concerns that people may have.

NOTE Confidence: 0.93481207

 $00:09:36.020 \longrightarrow 00:09:37.392$ Sometimes they're linked to

NOTE Confidence: 0.93481207

 $00{:}09{:}37.392 \dashrightarrow 00{:}09{:}39.103$ physical symptoms. To be honest,

NOTE Confidence: 0.93481207

00:09:39.103 --> 00:09:41.149 I've had patients that you know,

NOTE Confidence: 0.93481207

00:09:41.150 --> 00:09:43.544 their blood pressure goes up, their

NOTE Confidence: 0.93481207

 $00:09:43.544 \longrightarrow 00:09:45.337$ heart rate is high, they have headaches

NOTE Confidence: 0.93481207

 $00:09:45.337 \longrightarrow 00:09:47.551$ and day

NOTE Confidence: 0.93481207

00:09:47.551 --> 00:09:49.358 after day you kind of notice

 $00:09:49.360 \longrightarrow 00:09:51.848$ there is always a certain time of day

NOTE Confidence: 0.93481207

 $00{:}09{:}51.848 \dashrightarrow 00{:}09{:}53.808$ when certain people are visiting.

NOTE Confidence: 0.93481207

 $00:09:53.810 \longrightarrow 00:09:56.197$ You know what's going on with those.

NOTE Confidence: 0.93481207

 $00:09:56.200 \longrightarrow 00:09:58.252$ People they have been

NOTE Confidence: 0.93481207

 $00{:}09{:}58.252 \rightarrow 00{:}09{:}59.918$ hospitalised many, many times and

NOTE Confidence: 0.93481207

 $00:09:59.918 \longrightarrow 00:10:02.628$ they want to make amends with a loved

NOTE Confidence: 0.93481207

 $00:10:02.628 \longrightarrow 00:10:05.426$ one that maybe they have been

NOTE Confidence: 0.93481207

 $00{:}10{:}05.426 \dashrightarrow 00{:}10{:}07.066$ separated from for whatever reason.

NOTE Confidence: 0.93481207

 $00:10:07.070 \longrightarrow 00:10:09.962$ Or want to reconnect with

NOTE Confidence: 0.93481207

 $00:10:09.962 \longrightarrow 00:10:11.890$ children or spouses or

NOTE Confidence: 0.93481207

 $00:10:11.890 \longrightarrow 00:10:13.820$ make a lifelong commitment.

NOTE Confidence: 0.93481207

 $00{:}10{:}13.820 \dashrightarrow 00{:}10{:}15.360$ We've had several marriages

NOTE Confidence: 0.93481207

00:10:15.360 --> 00:10:17.670 in just the past year,

NOTE Confidence: 0.93481207

 $00:10:17.670 \longrightarrow 00:10:19.974$ both of patients and a family

NOTE Confidence: 0.93481207

 $00:10:19.974 \longrightarrow 00:10:21.126$ member and just,

00:10:21.130 --> 00:10:21.936 you know,

NOTE Confidence: 0.93481207

 $00{:}10{:}21.936 \dashrightarrow 00{:}10{:}23.951$ solidifying that link or recognizing

NOTE Confidence: 0.93481207

 $00:10:23.951 \longrightarrow 00:10:25.975$ these missing pieces in people's

NOTE Confidence: 0.93481207

 $00:10:25.975 \longrightarrow 00:10:27.840$ lives or these important components

NOTE Confidence: 0.93481207

 $00:10:27.840 \longrightarrow 00:10:29.989$ of closure of legacy for them,

NOTE Confidence: 0.93481207

 $00{:}10{:}29.990 \dashrightarrow 00{:}10{:}31.952$ and helping to facilitate that.

NOTE Confidence: 0.93481207

00:10:31.952 --> 00:10:34.698 A big part of that comes into play

NOTE Confidence: 0.93481207

00:10:34.698 --> 00:10:36.526 with children, with guardianship.

NOTE Confidence: 0.93481207

 $00{:}10{:}36.530 \to 00{:}10{:}38.972$ With financial planning and we actually

NOTE Confidence: 0.93481207

 $00:10:38.972 \longrightarrow 00:10:41.919$ have a program

NOTE Confidence: 0.920795559999999

 $00:10:44.410 \longrightarrow 00:10:46.629$ where we have

NOTE Confidence: 0.920795559999999

00:10:46.629 --> 00:10:48.680 a partnership with the Yale Law

NOTE Confidence: 0.920795559999999

 $00:10:48.680 \longrightarrow 00:10:50.756$ school and there's a

NOTE Confidence: 0.920795559999999

 $00:10:50.756 \longrightarrow 00:10:52.707$ partnership that's facilitated with the

NOTE Confidence: 0.920795559999999

 $00:10:52.707 \longrightarrow 00:10:55.023$ palliative care service and social work

NOTE Confidence: 0.920795559999999

 $00:10:55.030 \longrightarrow 00:10:57.655$ where we can help provide some legal

00:10:57.655 --> 00:10:59.987 systems to patients that may need it,

NOTE Confidence: 0.920795559999999

 $00:10:59.990 \longrightarrow 00:11:02.444$ for instance, to help provide assistance

NOTE Confidence: 0.920795559999999

00:11:02.444 --> 00:11:04.746 with guardianship or paperwork to help

NOTE Confidence: 0.920795559999999

00:11:04.746 --> 00:11:06.846 give people peace of mind that maybe

NOTE Confidence: 0.920795559999999

00:11:06.846 --> 00:11:08.905 they've been unable to obtain through

NOTE Confidence: 0.920795559999999

 $00{:}11{:}08.905 \dashrightarrow 00{:}11{:}11.066$ the usual measures because of illness.

NOTE Confidence: 0.920795559999999

 $00:11:11.066 \longrightarrow 00:11:12.890$ Because of repeated hospitalizations.

NOTE Confidence: 0.920795559999999

 $00{:}11{:}12.890 \dashrightarrow 00{:}11{:}15.634$ Helping patients get married

NOTE Confidence: 0.920795559999999

00:11:15.634 --> 00:11:18.103 in the hospital or helping facilitate a

NOTE Confidence: 0.920795559999999

 $00{:}11{:}18.103 \dashrightarrow 00{:}11{:}21.438$ ceremony so that they can really make a

NOTE Confidence: 0.920795559999999

 $00:11:21.438 \longrightarrow 00:11:23.538$ concrete demonstration of their family

NOTE Confidence: 0.920795559999999

 $00:11:23.538 \longrightarrow 00:11:26.291$ ties and that brings so much peace

NOTE Confidence: 0.920795559999999

 $00:11:26.291 \longrightarrow 00:11:28.790$ and closure and that does more than any

NOTE Confidence: 0.920795559999999

 $00:11:28.860 \longrightarrow 00:11:31.800$ medication that I could certainly provide.

NOTE Confidence: 0.920795559999999

00:11:31.800 --> 00:11:34.266 We rely heavily on our

 $00:11:34.266 \longrightarrow 00:11:35.910$ palliative team for that,

NOTE Confidence: 0.920795559999999

 $00{:}11{:}35.910 \dashrightarrow 00{:}11{:}37.965$ and in particular our social

NOTE Confidence: 0.920795559999999

00:11:37.965 --> 00:11:39.609 work and Chaplin team.

NOTE Confidence: 0.9094234

 $00:11:39.610 \longrightarrow 00:11:42.501$ You certainly don't think of

NOTE Confidence: 0.9094234

00:11:42.501 --> 00:11:44.949 palliative care services as being,

NOTE Confidence: 0.9094234

 $00:11:44.950 \longrightarrow 00:11:48.810$ wedding court.

NOTE Confidence: 0.9094234

 $00:11:48.810 \longrightarrow 00:11:52.296$ But it is cool that

NOTE Confidence: 0.9094234

 $00:11:52.296 \longrightarrow 00:11:55.113$ you really do take a holistic

NOTE Confidence: 0.9094234

 $00{:}11{:}55.113 \dashrightarrow 00{:}11{:}57.764$ view of what are the things that

NOTE Confidence: 0.9094234

00:11:57.764 --> 00:12:00.464 are important in this person's life,

NOTE Confidence: 0.9094234

 $00:12:00.470 \longrightarrow 00:12:02.350$ that they want to celebrate,

NOTE Confidence: 0.9094234

 $00:12:02.350 \longrightarrow 00:12:04.600$ that they want to amend, that

NOTE Confidence: 0.9094234

 $00:12:04.600 \longrightarrow 00:12:07.608$ they want to get done before

NOTE Confidence: 0.9094234

00:12:07.608 --> 00:12:09.865 the capstone of their life, right?

NOTE Confidence: 0.9094234

 $00:12:09.865 \longrightarrow 00:12:12.115$ And even thinking back on

NOTE Confidence: 0.9240855

 $00:12:12.120 \longrightarrow 00:12:14.000$ different capstones that

 $00:12:14.000 \longrightarrow 00:12:15.880$ they've had in the past.

NOTE Confidence: 0.9240855

 $00:12:15.880 \longrightarrow 00:12:18.904$ Are they proud of what if they spent their

NOTE Confidence: 0.9240855

00:12:18.904 --> 00:12:21.488 lives cultivating and practicing and

NOTE Confidence: 0.9240855

 $00:12:21.490 \longrightarrow 00:12:22.890$ what's important to them?

NOTE Confidence: 0.9240855

00:12:22.890 --> 00:12:24.990 And so I think as physicians,

NOTE Confidence: 0.9240855

 $00:12:24.990 \longrightarrow 00:12:26.922$ we tend to think about illness

NOTE Confidence: 0.9240855

 $00:12:26.922 \longrightarrow 00:12:29.408$ and end of life from a very

NOTE Confidence: 0.9240855

 $00{:}12{:}29.408 \dashrightarrow 00{:}12{:}31.288$ medical viewpoint as we should.

NOTE Confidence: 0.9240855

00:12:31.290 --> 00:12:33.234 But really, from a patient perspective

NOTE Confidence: 0.9240855

 $00:12:33.234 \longrightarrow 00:12:35.490$ and from a human experience,

NOTE Confidence: 0.9240855

 $00:12:35.490 \longrightarrow 00:12:37.240$ there's really so much more

NOTE Confidence: 0.9240855

 $00{:}12{:}37.240 \dashrightarrow 00{:}12{:}38.990$ and I think with palliative care

NOTE Confidence: 0.9240855

 $00:12:38.990 \longrightarrow 00:12:41.378$ we help obviously with the symptom

NOTE Confidence: 0.9240855

 $00:12:41.378 \longrightarrow 00:12:42.970$ support with the communication

NOTE Confidence: 0.9240855

 $00:12:43.033 \longrightarrow 00:12:45.014$ support we have the time to really

 $00:12:45.014 \longrightarrow 00:12:47.354$ sit down and delve into these deeper

NOTE Confidence: 0.9240855

 $00{:}12{:}47.354 \dashrightarrow 00{:}12{:}49.490$ issues and help resolve and support

NOTE Confidence: 0.9240855

 $00:12:49.490 \longrightarrow 00:12:52.016$ patients at times of crisis.

NOTE Confidence: 0.9240855

 $00:12:52.020 \longrightarrow 00:12:53.046$ And great sadness,

NOTE Confidence: 0.9240855

 $00:12:53.046 \longrightarrow 00:12:54.756$ but also there's such an

NOTE Confidence: 0.9240855

00:12:54.756 --> 00:12:56.429 opportunity for joy for meaning,

NOTE Confidence: 0.9240855

 $00:12:56.430 \longrightarrow 00:12:58.105$ and I think that's what

NOTE Confidence: 0.9240855

 $00:12:58.105 \longrightarrow 00:13:00.160$ keeps all of us doing what

NOTE Confidence: 0.9296928

 $00:13:00.160 \longrightarrow 00:13:01.850$ we do.

NOTE Confidence: 0.9296928

00:13:01.850 --> 00:13:04.892 I was at a conference several years ago now,

NOTE Confidence: 0.9296928

 $00{:}13{:}04.900 \dashrightarrow 00{:}13{:}07.292$ and it was

 $00:13:07.292 \longrightarrow 00:13:09.309$ a career fair for students,

NOTE Confidence: 0.9296928

 $00:13:09.310 \longrightarrow 00:13:11.000$ and they were thinking about

NOTE Confidence: 0.9296928

 $00:13:11.000 \longrightarrow 00:13:11.676$ different specialties.

NOTE Confidence: 0.9296928

00:13:11.680 --> 00:13:15.410 And one of them came up to me and asked me,

NOTE Confidence: 0.9296928

 $00:13:15.410 \longrightarrow 00:13:17.492$ how could anybody do

00:13:17.492 --> 00:13:19.479 palliative care and end of life?

NOTE Confidence: 0.9296928

 $00:13:19.480 \longrightarrow 00:13:22.918$ Because I mean it's just such a depressing

NOTE Confidence: 0.929692800:13:22.920 --> 00:13:26.240 field

NOTE Confidence: 0.9296928

 $00:13:26.240 \longrightarrow 00:13:29.440$ and I came back and I asked one of

NOTE Confidence: 0.9296928

 $00:13:29.529 \longrightarrow 00:13:33.069$ our palliative care physicians about that,

NOTE Confidence: 0.9296928

 $00:13:33.070 \longrightarrow 00:13:35.626$ and she said, well,

NOTE Confidence: 0.9296928

 $00:13:35.630 \longrightarrow 00:13:39.046$ the two greatest moments are life and death,

NOTE Confidence: 0.9296928

 $00:13:39.050 \longrightarrow 00:13:40.758$ and those are

NOTE Confidence: 0.9296928

 $00:13:40.758 \longrightarrow 00:13:42.039$ inevitable.

NOTE Confidence: 0.9296928

00:13:42.040 --> 00:13:43.796 And there's something important

NOTE Confidence: 0.9296928

 $00{:}13{:}43.796 \dashrightarrow 00{:}13{:}45.991$ about being there for patients

NOTE Confidence: 0.9296928

 $00:13:45.991 \longrightarrow 00:13:47.590$ at those two times,

NOTE Confidence: 0.9296928

 $00:13:47.590 \longrightarrow 00:13:48.015$ absolutely.

NOTE Confidence: 0.93646395

 $00:13:48.440 \longrightarrow 00:13:51.093$ I mean, it's truly an honor to be

NOTE Confidence: 0.93646395

 $00:13:51.093 \longrightarrow 00:13:53.783$ with patients that are going through

NOTE Confidence: 0.93646395

 $00{:}13{:}53.783 \dashrightarrow 00{:}13{:}56.243$ difficult times wherever they are

 $00:13:56.250 \longrightarrow 00:13:58.548$ along their journey of serious illness

NOTE Confidence: 0.93646395

 $00{:}13{:}58.548 \dashrightarrow 00{:}14{:}01.058$ and certainly at end of life and the

NOTE Confidence: 0.93646395

00:14:01.058 --> 00:14:03.543 way I see it is it's not just about the

NOTE Confidence: 0.93646395

00:14:03.543 --> 00:14:06.000 patient but also about their family and

NOTE Confidence: 0.93646395

 $00:14:06.000 \longrightarrow 00:14:08.065$ caregiver and what happens after the

NOTE Confidence: 0.93646395

 $00:14:08.065 \longrightarrow 00:14:09.580$ patients pass and their bereavement.

NOTE Confidence: 0.93646395

 $00:14:09.580 \longrightarrow 00:14:11.205$ How they look back upon

NOTE Confidence: 0.93646395

 $00:14:11.205 \longrightarrow 00:14:12.180$ the patient's illness.

NOTE Confidence: 0.93646395

00:14:12.180 --> 00:14:13.480 Did they feel supported?

NOTE Confidence: 0.93646395

 $00:14:13.480 \longrightarrow 00:14:14.780$ Cared for.

NOTE Confidence: 0.93646395

00:14:14.780 --> 00:14:17.685 Did the patient feel that things went

NOTE Confidence: 0.93646395

 $00:14:17.690 \longrightarrow 00:14:19.754$ in a way that they wanted things to

NOTE Confidence: 0.93646395

 $00:14:19.754 \longrightarrow 00:14:22.039$ go. Were their wishes respected,

NOTE Confidence: 0.93646395

 $00:14:22.040 \longrightarrow 00:14:23.284$ their goals recognized

NOTE Confidence: 0.93646395

 $00:14:23.284 \longrightarrow 00:14:24.528$ and appreciated and valued.

00:14:24.530 --> 00:14:27.154 So I know for many people it does

NOTE Confidence: 0.93646395

 $00{:}14{:}27.154 \dashrightarrow 00{:}14{:}29.862$ seem like a very sad topic

NOTE Confidence: 0.93646395

 $00:14:29.862 \longrightarrow 00:14:32.618$ and there is a lot of loss and grief.

NOTE Confidence: 0.93646395

 $00:14:32.620 \longrightarrow 00:14:34.972$ But our team finds a lot of meaning

NOTE Confidence: 0.93646395

 $00:14:34.972 \longrightarrow 00:14:37.643$ and a lot of joy and we do this

NOTE Confidence: 0.93646395

 $00:14:37.643 \longrightarrow 00:14:39.150$ because it's a passion.

NOTE Confidence: 0.93646395

 $00:14:39.150 \longrightarrow 00:14:41.327$ I don't think any of us

NOTE Confidence: 0.93646395

 $00:14:41.330 \longrightarrow 00:14:42.494$ woke up

NOTE Confidence: 0.93646395

 $00{:}14{:}42.494 \dashrightarrow 00{:}14{:}44.620$ the last day of college

NOTE Confidence: 0.93646395

 $00:14:44.620 \longrightarrow 00:14:47.108$ and said, I'm going to be a palliative

NOTE Confidence: 0.93646395

 $00{:}14{:}47.108 --> 00{:}14{:}48.709$ care provider but

NOTE Confidence: 0.93646395

 $00:14:48.710 \longrightarrow 00:14:50.656$ we find our way into this field

NOTE Confidence: 0.93646395

 $00:14:50.656 \longrightarrow 00:14:52.765$ for a reason and we're generally

NOTE Confidence: 0.93646395

00:14:52.765 --> 00:14:53.968 a pretty happy bunch,

 $00{:}14{:}54.300 \dashrightarrow 00{:}14{:}56.154$ We're going to talk more about

NOTE Confidence: 0.9184386

 $00:14:56.154 \longrightarrow 00:14:58.487$ how you care not only for the

00:14:58.487 --> 00:15:00.545 patient but also for their family

NOTE Confidence: 0.9184386

 $00:15:00.550 \longrightarrow 00:15:02.404$ after we take a short

NOTE Confidence: 0.9184386

 $00:15:02.404 \longrightarrow 00:15:04.170$ break for a medical minute.

NOTE Confidence: 0.9346044

 $00:15:04.860 \longrightarrow 00:15:07.560$ Support for Yale Cancer Answers

NOTE Confidence: 0.9346044

 $00:15:07.560 \longrightarrow 00:15:10.260$ comes from AstraZeneca, dedicated

NOTE Confidence: 0.9346044

 $00:15:10.343 \longrightarrow 00:15:13.663$ to providing innovative treatment

NOTE Confidence: 0.9346044

00:15:13.663 --> 00:15:17.813 options for people living with

NOTE Confidence: 0.9346044

 $00:15:17.813 \longrightarrow 00:15:18.643$ cancer. Learn more at astrazeneca-us.com.

NOTE Confidence: 0.9346044

 $00:15:18.650 \longrightarrow 00:15:20.710$ This is a medical minute

NOTE Confidence: 0.9346044

 $00:15:20.710 \longrightarrow 00:15:21.946$ about colorectal cancer.

NOTE Confidence: 0.9346044

 $00:15:21.950 \longrightarrow 00:15:23.189$ When detected early,

NOTE Confidence: 0.9346044

 $00{:}15{:}23.189 \dashrightarrow 00{:}15{:}25.254$ colorectal cancer is easily treated

NOTE Confidence: 0.9346044

 $00:15:25.260 \longrightarrow 00:15:28.144$ and highly curable and as a result,

NOTE Confidence: 0.9346044

 $00:15:28.150 \longrightarrow 00:15:30.370$ it's recommended that men and women

NOTE Confidence: 0.9346044

 $00:15:30.370 \longrightarrow 00:15:33.286$ over the age of 50 have regular

NOTE Confidence: 0.9346044

 $00:15:33.286 \longrightarrow 00:15:35.998$ colonoscopies to screen for the disease.

 $00:15:36.000 \longrightarrow 00:15:38.502$ Tumor gene analysis has helped improve

NOTE Confidence: 0.9346044

 $00{:}15{:}38.502 \dashrightarrow 00{:}15{:}40.170$ management of colorectal cancer

NOTE Confidence: 0.9346044

 $00:15:40.239 \longrightarrow 00:15:42.264$ by identifying the patients most

NOTE Confidence: 0.9346044

00:15:42.264 --> 00:15:44.289 likely to benefit from chemotherapy

NOTE Confidence: 0.9346044

 $00:15:44.358 \longrightarrow 00:15:45.910$ and newer targeted agents,

NOTE Confidence: 0.9346044

00:15:45.910 --> 00:15:47.814 resulting in more patient

NOTE Confidence: 0.9346044

 $00:15:47.814 \longrightarrow 00:15:48.766$ specific treatments.

NOTE Confidence: 0.9346044

00:15:48.770 --> 00:15:50.810 More information is available

NOTE Confidence: 0.9346044

 $00{:}15{:}50.810 \dashrightarrow 00{:}15{:}51.830$ at yale cancercenter.org.

NOTE Confidence: 0.9346044

 $00:15:51.830 \dashrightarrow 00:15:56.000$ You're listening to Connecticut Public Radio.

NOTE Confidence: 0.9346044

00:15:56.000 --> 00:15:56.400 Welcome NOTE Confidence: 0.933478900000001

 $00:15:56.400 \longrightarrow 00:15:59.504$ back. We are discussing end of life and

NOTE Confidence: 0.933478900000001

 $00{:}15{:}59.504 \dashrightarrow 00{:}16{:}01.960$ palliative care and right before the

NOTE Confidence: 0.933478900000001

 $00:16:01.960 \longrightarrow 00:16:04.843$ break Elizabeth was telling us that this

NOTE Confidence: 0.933478900000001

 $00:16:04.843 \longrightarrow 00:16:07.608$ really is not necessarily a morbid field

 $00:16:07.608 \longrightarrow 00:16:10.864$ that part of her job is to really

NOTE Confidence: 0.933478900000001

00:16:10.864 --> 00:16:14.203 care for and support and at times even

NOTE Confidence: 0.933478900000001

 $00:16:14.203 \longrightarrow 00:16:17.200$ bring joy to patients at

NOTE Confidence: 0.933478900000001

 $00:16:17.200 \longrightarrow 00:16:20.000$ a really important time in their life.

NOTE Confidence: 0.933478900000001

00:16:20.000 --> 00:16:22.400 And it's not just the patient,

NOTE Confidence: 0.933478900000001

00:16:22.400 --> 00:16:24.000 right Elizabeth, it's also,

NOTE Confidence: 0.933478900000001

00:16:24.000 --> 00:16:26.400 you know, caring for the family

NOTE Confidence: 0.933478900000001

 $00:16:26.400 \longrightarrow 00:16:27.600$ and the caregivers.

NOTE Confidence: 0.933478900000001

 $00:16:27.600 \longrightarrow 00:16:31.970$ So talk a little bit about that.

NOTE Confidence: 0.93552727

00:16:31.970 --> 00:16:34.750 Being a caregiver, I think is one of

NOTE Confidence: 0.93552727

 $00:16:34.750 \longrightarrow 00:16:37.240$ the hardest jobs that anyone can have.

NOTE Confidence: 0.93552727

00:16:37.240 --> 00:16:39.690 Being a caregiver from my past experience,

NOTE Confidence: 0.93552727

 $00:16:39.690 \longrightarrow 00:16:41.951$ when I think about myself going through

NOTE Confidence: 0.93552727

00:16:41.951 --> 00:16:44.259 medical school and residency and training,

NOTE Confidence: 0.93552727

 $00:16:44.260 \longrightarrow 00:16:47.050$ I tend to think about the caregiver as the

NOTE Confidence: 0.93552727

 $00:16:47.050 \longrightarrow 00:16:49.544$ support person that brings the patient to

 $00:16:49.544 \longrightarrow 00:16:52.328$ the hospital that picks up their medications,

NOTE Confidence: 0.93552727

 $00:16:52.330 \longrightarrow 00:16:54.850$ that helps coordinate things and what

NOTE Confidence: 0.93552727

 $00:16:54.850 \longrightarrow 00:16:56.893$ I've learned through personal experience

NOTE Confidence: 0.93552727

00:16:56.893 --> 00:16:59.593 and what I see every day is that this

NOTE Confidence: 0.93552727

 $00{:}16{:}59.665 \dashrightarrow 00{:}17{:}02.108$ is really an all encompassing job that

NOTE Confidence: 0.93552727

00:17:02.110 --> 00:17:04.095 you can't really understand until

NOTE Confidence: 0.93552727

 $00:17:04.095 \longrightarrow 00:17:06.484$ you've been there.

NOTE Confidence: 0.93552727

 $00{:}17{:}06.484 \dashrightarrow 00{:}17{:}08.474$ We recognize that the care givers

NOTE Confidence: 0.93552727

 $00{:}17{:}08.474 \dashrightarrow 00{:}17{:}10.901$ are really the most important people

NOTE Confidence: 0.93552727

 $00:17:10.901 \longrightarrow 00:17:13.241$ in the lives of our patients,

NOTE Confidence: 0.93552727

 $00:17:13.250 \longrightarrow 00:17:15.240$ and vice versa and try

NOTE Confidence: 0.93552727

00:17:15.240 --> 00:17:17.628 our best to recognize their value,

NOTE Confidence: 0.93552727

 $00{:}17{:}17.630 \dashrightarrow 00{:}17{:}19.222$ incorporate them into medical

NOTE Confidence: 0.93552727

00:17:19.222 --> 00:17:20.814 decision making, into conversations,

NOTE Confidence: 0.93552727

00:17:20.820 --> 00:17:22.925 making sure we communicate with

 $00:17:22.925 \longrightarrow 00:17:25.030$ them and bring in communication

NOTE Confidence: 0.93552727

 $00{:}17{:}25.105 \dashrightarrow 00{:}17{:}27.175$ from the medical teams as well as

NOTE Confidence: 0.93552727

 $00:17:27.180 \longrightarrow 00:17:28.772$ just recognizing that essential

NOTE Confidence: 0.93552727

 $00:17:28.772 \longrightarrow 00:17:30.762$ role that all caregivers play.

NOTE Confidence: 0.93552727

 $00:17:30.770 \longrightarrow 00:17:32.567$ And really, the

NOTE Confidence: 0.93552727

 $00{:}17{:}32.567 \dashrightarrow 00{:}17{:}35.562$ extreme exhaustion and fatigue and

NOTE Confidence: 0.93552727

 $00:17:35.562 \longrightarrow 00:17:39.160$ distress that this job carries with it.

NOTE Confidence: 0.92158455

 $00:17:39.740 \longrightarrow 00:17:43.779$ I mean, I can imagine

NOTE Confidence: 0.92158455

 $00{:}17{:}43.780 \dashrightarrow 00{:}17{:}46.654$ watching a loved one face the

NOTE Confidence: 0.92158455

 $00:17:46.654 \longrightarrow 00:17:50.085$ end of life and watching them

NOTE Confidence: 0.92158455

00:17:50.085 --> 00:17:53.585 go through everything,

NOTE Confidence: 0.92158455

 $00:17:53.590 \longrightarrow 00:17:54.952$ treatments, symptoms,

NOTE Confidence: 0.92158455

00:17:54.952 --> 00:17:57.676 ultimately facing their demise,

NOTE Confidence: 0.92158455

 $00:17:57.680 \longrightarrow 00:18:02.293$ it is a harrowing experience for them

NOTE Confidence: 0.92158455

00:18:02.293 --> 00:18:06.161 while they're trying to be supportive

NOTE Confidence: 0.92158455

 $00:18:06.161 \longrightarrow 00:18:10.298$ of the person going through it and

 $00:18:10.300 \longrightarrow 00:18:12.505$ I can't imagine what that's like.

NOTE Confidence: 0.92158455

 $00{:}18{:}12.510 \dashrightarrow 00{:}18{:}14.654$ So tell me about how you not only

NOTE Confidence: 0.92158455

00:18:14.654 --> 00:18:16.799 try to support the patient and

NOTE Confidence: 0.92158455

00:18:16.799 --> 00:18:19.097 help them with their symptoms and

NOTE Confidence: 0.92158455

 $00:18:19.166 \longrightarrow 00:18:21.140$ help them to find peace at the

NOTE Confidence: 0.92158455

00:18:21.140 --> 00:18:24.160 end of life and at the same time,

NOTE Confidence: 0.92158455

 $00:18:24.160 \longrightarrow 00:18:26.722$ try to help the caregiver who

NOTE Confidence: 0.92158455

 $00{:}18{:}26.722 \dashrightarrow 00{:}18{:}28.430$ themselves is going through

NOTE Confidence: 0.92158455

 $00:18:28.510 \longrightarrow 00:18:30.610$ their own grief and sadness,

NOTE Confidence: 0.92158455

 $00:18:30.610 \longrightarrow 00:18:32.760$ watching the demise or potential

NOTE Confidence: 0.92158455

 $00:18:32.760 \longrightarrow 00:18:34.910$ demise of a loved one.

NOTE Confidence: 0.92085713

 $00:18:36.240 \longrightarrow 00:18:38.640$ I think number one is

NOTE Confidence: 0.92085713

 $00:18:38.640 \longrightarrow 00:18:40.240$ recognizing their role,

NOTE Confidence: 0.92085713

 $00:18:40.240 \longrightarrow 00:18:41.840$ recognizing their presence, incorporating

NOTE Confidence: 0.92085713

 $00:18:41.840 \longrightarrow 00:18:43.440$ caregivers into the communication,

00:18:43.440 --> 00:18:45.840 whether that be inpatient or outpatient,

NOTE Confidence: 0.92085713

 $00{:}18{:}45.840 \dashrightarrow 00{:}18{:}48.294$ regardless of whatever serious

NOTE Confidence: 0.92085713

00:18:48.294 --> 00:18:50.640 illness their loved one is facing.

NOTE Confidence: 0.92085713

 $00:18:50.640 \longrightarrow 00:18:52.640$ We really view the palliative

NOTE Confidence: 0.92085713

 $00:18:52.640 \longrightarrow 00:18:54.640$ care patient experience as that

NOTE Confidence: 0.92085713

 $00:18:54.640 \longrightarrow 00:18:56.640$ of a patient and caregiver.

 $00:18:58.640 \longrightarrow 00:19:01.004$ Sometimes it's a family of 20

NOTE Confidence: 0.92085713

00:19:01.004 --> 00:19:03.040 that's in the patient's room,

NOTE Confidence: 0.92085713

 $00:19:03.040 \longrightarrow 00:19:06.180$ and so we recognize them.

 $00:19:08.080 \longrightarrow 00:19:09.444$ They are really integrated into

NOTE Confidence: 0.92085713

 $00:19:09.444 \longrightarrow 00:19:10.467$ the patient's care.

NOTE Confidence: 0.92085713

 $00:19:10.470 \longrightarrow 00:19:12.402$ We involve them in our

NOTE Confidence: 0.92085713

00:19:12.402 --> 00:19:14.580 spiritual care in our social work,

NOTE Confidence: 0.92085713

 $00:19:14.580 \longrightarrow 00:19:16.967$ we involve them in our symptom assessment.

NOTE Confidence: 0.92085713

 $00:19:16.970 \longrightarrow 00:19:19.245$ We involve them in every single communication

NOTE Confidence: 0.92085713

 $00:19:19.245 \longrightarrow 00:19:21.080$ and recognize their expertise.

NOTE Confidence: 0.92085713

00:19:21.080 --> 00:19:23.126 They know the patient better than

 $00:19:23.126 \longrightarrow 00:19:25.178$ anyone else, and they always will,

NOTE Confidence: 0.92085713

00:19:25.178 --> 00:19:27.476 no matter how much time we've

NOTE Confidence: 0.92085713

00:19:27.476 --> 00:19:29.970 been with them in the ICU setting,

NOTE Confidence: 0.92085713

 $00{:}19{:}29.970 \dashrightarrow 00{:}19{:}32.016$ or how many labs we've reviewed,

NOTE Confidence: 0.92085713

 $00:19:32.020 \longrightarrow 00:19:34.372$ or how far back into their

NOTE Confidence: 0.92085713

 $00:19:34.372 \longrightarrow 00:19:35.780$ record we've gone.

NOTE Confidence: 0.92085713

 $00:19:35.780 \longrightarrow 00:19:37.970$ They know the patient best.

NOTE Confidence: 0.92085713

00:19:37.970 --> 00:19:42.170 Our social workers also follow

NOTE Confidence: 0.92085713

00:19:42.170 --> 00:19:43.229 patients, families, outpatient.

NOTE Confidence: 0.92085713

 $00:19:43.229 \longrightarrow 00:19:44.994$ They have caregiver support groups.

NOTE Confidence: 0.92085713

 $00:19:45.000 \dashrightarrow 00:19:47.478$ They have be reavement support groups as well.

NOTE Confidence: 0.9033245

 $00:19:49.600 \longrightarrow 00:19:50.924$ It's a hard job.

NOTE Confidence: 0.9033245

 $00:19:50.924 \longrightarrow 00:19:52.910$ There's a lot of resources out

NOTE Confidence: 0.9033245

 $00{:}19{:}52.989 \dashrightarrow 00{:}19{:}55.389$ there that social work may also

NOTE Confidence: 0.9033245

00:19:55.389 --> 00:19:58.182 connect folks with, both at a state and

 $00:19:58.182 \longrightarrow 00:20:00.172$ local and national level.

NOTE Confidence: 0.9033245

 $00:20:00.180 \longrightarrow 00:20:02.196$ I fill out a lot of family

NOTE Confidence: 0.9033245

 $00:20:02.196 \longrightarrow 00:20:03.204$ medical leave paperwork.

NOTE Confidence: 0.9033245

 $00:20:03.210 \longrightarrow 00:20:05.569$ Even though any physician can do that,

NOTE Confidence: 0.9033245

 $00:20:05.570 \longrightarrow 00:20:07.761$ but it is time intensive and it's

NOTE Confidence: 0.9033245

00:20:07.761 --> 00:20:09.484 something that many people don't

NOTE Confidence: 0.9033245

 $00:20:09.484 \longrightarrow 00:20:11.294$ think about until they're kind

NOTE Confidence: 0.9250159

 $00:20:11.300 \longrightarrow 00:20:13.326$ of asked,

NOTE Confidence: 0.9250159

00:20:13.326 --> 00:20:15.678 because they can imagine that you know,

NOTE Confidence: 0.9250159

 $00:20:15.680 \longrightarrow 00:20:17.696$ while the caregiver is the caregiver,

NOTE Confidence: 0.9250159

 $00{:}20{:}17.700 \dashrightarrow 00{:}20{:}19.728$ the caregiver is also the patient.

NOTE Confidence: 0.9250159

00:20:19.730 --> 00:20:22.089 Who isva different patient,

NOTE Confidence: 0.9250159

 $00:20:22.090 \longrightarrow 00:20:24.435$ but you know somebody who is also

NOTE Confidence: 0.9250159

 $00{:}20{:}24.435 \dashrightarrow 00{:}20{:}26.514$ going through their own form of

NOTE Confidence: 0.9250159

00:20:26.514 --> 00:20:28.524 depression and their own form of

NOTE Confidence: 0.9250159

 $00{:}20{:}28.524 \rightarrow 00{:}20{:}30.507$ internal pain and their own issues,

 $00:20:30.510 \longrightarrow 00:20:32.598$ which only add to the plate

NOTE Confidence: 0.9250159

 $00:20:32.598 \longrightarrow 00:20:33.990$ that they've already got.

NOTE Confidence: 0.9250159

 $00:20:33.990 \longrightarrow 00:20:35.450$ That's already overflowing with

NOTE Confidence: 0.9250159

 $00:20:35.450 \longrightarrow 00:20:38.006$ all of the issues that they have

NOTE Confidence: 0.9250159

 $00:20:38.006 \longrightarrow 00:20:40.560$ to deal with for their loved one,

NOTE Confidence: 0.9248459

 $00:20:40.560 \longrightarrow 00:20:42.750$ right? So, recognizing that this is

NOTE Confidence: 0.9248459

00:20:42.750 --> 00:20:45.310 a group effort, not any of this,

NOTE Confidence: 0.9248459

 $00:20:45.310 \longrightarrow 00:20:47.860$ caregiving is not a single person's job.

NOTE Confidence: 0.9248459

 $00:20:47.860 \longrightarrow 00:20:50.513$ And there's a team of people to

NOTE Confidence: 0.9248459

00:20:50.513 --> 00:20:52.563 help support every patient and

NOTE Confidence: 0.9248459

 $00:20:52.563 \longrightarrow 00:20:55.059$ every caregiver and if it's

NOTE Confidence: 0.9248459

 $00:20:55.060 \longrightarrow 00:20:56.638$ a situation that

NOTE Confidence: 0.9248459

 $00{:}20{:}56.638 \dashrightarrow 00{:}20{:}58.355$ isn't safe for their patient or

NOTE Confidence: 0.9248459

 $00:20:58.355 \longrightarrow 00:20:59.885$ isn't safe for the caregiver,

NOTE Confidence: 0.9248459

 $00:20:59.890 \longrightarrow 00:21:01.871$ I've had so many caregivers

00:21:01.871 --> 00:21:03.840 breaking an arm break a leg,

NOTE Confidence: 0.9248459

 $00:21:03.840 \longrightarrow 00:21:05.140$ they haven't slept in days

NOTE Confidence: 0.9248459

 $00:21:05.140 \longrightarrow 00:21:06.989$ and we need to recognize it.

NOTE Confidence: 0.9248459

 $00:21:06.990 \longrightarrow 00:21:09.537$ You know everyone needs to be cared for here.

NOTE Confidence: 0.9248459

 $00:21:09.540 \longrightarrow 00:21:11.528$ This is not a one person job.

NOTE Confidence: 0.9248459

 $00:21:11.530 \longrightarrow 00:21:13.518$ This is a marathon, not a race.

NOTE Confidence: 0.9248459

 $00:21:13.520 \longrightarrow 00:21:15.585$ And there's a team of people really

NOTE Confidence: 0.9248459

00:21:15.585 --> 00:21:17.453 here to support you and in the

NOTE Confidence: 0.9248459

 $00:21:17.453 \longrightarrow 00:21:19.480$ hospital we have a lot of resources,

NOTE Confidence: 0.9248459

 $00:21:19.480 \longrightarrow 00:21:21.468$ of course, but we also help coordinate

NOTE Confidence: 0.9248459

 $00{:}21{:}21.468 {\:{\mbox{--}}\!>\:} 00{:}21{:}22.610$ outpatient support as well,

NOTE Confidence: 0.9248459

00:21:22.610 --> 00:21:24.030 whether that's home health aides,

NOTE Confidence: 0.9248459

 $00:21:24.030 \longrightarrow 00:21:25.162$ visiting nurses, home

NOTE Confidence: 0.9248459

00:21:25.162 --> 00:21:27.122 care, home Hospice support,

NOTE Confidence: 0.9248459

00:21:27.122 --> 00:21:28.978 medical equipment hospital beds,

NOTE Confidence: 0.9248459

 $00:21:28.980 \longrightarrow 00:21:29.479$ commodes,

 $00:21:29.479 \longrightarrow 00:21:32.473$ things like that that will make

NOTE Confidence: 0.9248459

00:21:32.473 --> 00:21:34.360 caregivers lives easier when

NOTE Confidence: 0.92921746

 $00:21:34.360 \longrightarrow 00:21:36.312$ they leave the hospital.

NOTE Confidence: 0.92921746

00:21:36.312 --> 00:21:39.249 What about your personal health, right?

NOTE Confidence: 0.92921746

 $00:21:39.249 \longrightarrow 00:21:41.694$ Because as a member of

NOTE Confidence: 0.92921746

 $00:21:41.694 \longrightarrow 00:21:43.650$ the palliative care team,

NOTE Confidence: 0.92921746

00:21:43.650 --> 00:21:46.765 I can imagine how emotionally invested you

NOTE Confidence: 0.92921746

 $00:21:46.765 \longrightarrow 00:21:50.487$ are in your patients and how exhausting

NOTE Confidence: 0.92921746

 $00:21:50.490 \longrightarrow 00:21:53.514$ just from an emotional burnout perspective

NOTE Confidence: 0.92921746

 $00:21:53.514 \longrightarrow 00:21:57.400$ that can be helping all of these patients

NOTE Confidence: 0.92921746

 $00:21:57.400 \longrightarrow 00:21:59.464$ and their

NOTE Confidence: 0.92921746

 $00:21:59.464 \longrightarrow 00:22:02.044$ families with their medical issues,

NOTE Confidence: 0.92921746

00:22:02.050 --> 00:22:04.273 their symptom issues.

NOTE Confidence: 0.92921746

 $00:22:04.273 \longrightarrow 00:22:06.496$ Their emotional issues.

NOTE Confidence: 0.92921746

 $00:22:06.500 \longrightarrow 00:22:08.868$ That must be exhausting.

 $00:22:10.210 \longrightarrow 00:22:11.210$ It can be exhausting.

NOTE Confidence: 0.8944173

00:22:11.210 --> 00:22:12.710 I will not lie.

NOTE Confidence: 0.8944173

 $00:22:12.710 \longrightarrow 00:22:14.694$ I think all of us in medicine and

NOTE Confidence: 0.8944173

 $00:22:14.694 \longrightarrow 00:22:16.458$ many other fields we work

NOTE Confidence: 0.8944173

 $00:22:16.460 \longrightarrow 00:22:18.662$ a lot of hours

NOTE Confidence: 0.8944173

00:22:18.662 --> 00:22:21.598 and do a lot of good work.

NOTE Confidence: 0.8944173

 $00{:}22{:}21.600 \dashrightarrow 00{:}22{:}23.819$ I think it's important to take breaks

NOTE Confidence: 0.8944173

 $00:22:23.819 \longrightarrow 00:22:26.050$ to step away every now and then,

NOTE Confidence: 0.8944173

 $00:22:26.050 \longrightarrow 00:22:28.363$ but I think for me one of the key

NOTE Confidence: 0.8944173

 $00:22:28.363 \longrightarrow 00:22:30.753$ things that help prevent burnout and

NOTE Confidence: 0.8944173

 $00{:}22{:}30.753 \dashrightarrow 00{:}22{:}33.153$ helps with provider and caregiver well

NOTE Confidence: 0.8944173

00:22:33.153 --> 00:22:35.583 being is I find so much meaning in my

NOTE Confidence: 0.8944173

 $00:22:35.590 \longrightarrow 00:22:39.410$ work and a lot of joy in the work that I do.

NOTE Confidence: 0.8944173

 $00:22:39.410 \longrightarrow 00:22:41.318$ So seeing a patient that was

NOTE Confidence: 0.8944173

00:22:41.318 --> 00:22:42.590 in just insufferable pain,

NOTE Confidence: 0.8944173

 $00:22:42.590 \longrightarrow 00:22:43.541$ unable to walk,

00:22:43.541 --> 00:22:45.126 having trouble eating and drinking,

NOTE Confidence: 0.8944173

 $00:22:45.130 \longrightarrow 00:22:47.038$ and two days later he's up

NOTE Confidence: 0.8944173

 $00:22:47.038 \longrightarrow 00:22:48.310$ and walking the halls,

NOTE Confidence: 0.8944173

 $00:22:48.310 \longrightarrow 00:22:52.090$ passing me by as I do my notes and

NOTE Confidence: 0.8944173

 $00:22:52.090 \longrightarrow 00:22:54.781$ those sorts of things just bring me so much

NOTE Confidence: 0.8944173

 $00:22:54.781 \longrightarrow 00:22:57.497$ joy and we do really great work every day.

NOTE Confidence: 0.8944173

 $00:22:57.500 \longrightarrow 00:22:59.318$ So that makes the job easier

NOTE Confidence: 0.8944173

 $00:22:59.318 \longrightarrow 00:23:00.990$ in a lot of ways

NOTE Confidence: 0.8944173

 $00:23:00.990 \longrightarrow 00:23:02.844$ and I think many people on

NOTE Confidence: 0.8944173

 $00:23:02.844 \longrightarrow 00:23:04.809$ my team feel the same way.

NOTE Confidence: 0.8944173

 $00:23:04.810 \longrightarrow 00:23:06.604$ So it's intense and it's important

NOTE Confidence: 0.8944173

 $00:23:06.604 \longrightarrow 00:23:08.534$ to take time away and whether

NOTE Confidence: 0.8944173

 $00:23:08.534 \longrightarrow 00:23:10.219$ that's time with family,

NOTE Confidence: 0.8944173

 $00:23:10.220 \longrightarrow 00:23:11.805$ doing things that I enjoy

NOTE Confidence: 0.8944173

 $00:23:11.805 \longrightarrow 00:23:13.073$ outside of the hospital,

 $00:23:13.080 \longrightarrow 00:23:14.590$ spending time with people that

NOTE Confidence: 0.8944173

 $00:23:14.590 \longrightarrow 00:23:16.890$ I enjoy that are on my vacation,

NOTE Confidence: 0.8944173

 $00:23:16.890 \longrightarrow 00:23:18.798$ I do enjoy time with my

NOTE Confidence: 0.8944173

00:23:18.798 --> 00:23:20.070 patients and my colleagues,

NOTE Confidence: 0.8944173

00:23:20.070 --> 00:23:21.670 of course,

NOTE Confidence: 0.8944173

00:23:21.670 --> 00:23:24.862 but I do find a lot of meaning

NOTE Confidence: 0.8944173

 $00:23:24.862 \longrightarrow 00:23:27.079$ in the work I do every day.

NOTE Confidence: 0.8944173

00:23:27.080 --> 00:23:29.232 So on one hand it is very challenging

NOTE Confidence: 0.8944173

 $00{:}23{:}29.232 \dashrightarrow 00{:}23{:}31.020$ work and it's important to

NOTE Confidence: 0.8944173

 $00:23:31.020 \longrightarrow 00:23:32.995$ recognize the potential for burnout.

NOTE Confidence: 0.8944173

 $00{:}23{:}33.000 \dashrightarrow 00{:}23{:}35.152$ But at the same time I think my

NOTE Confidence: 0.8944173

 $00:23:35.152 \longrightarrow 00:23:37.006$ life without this work would

NOTE Confidence: 0.8944173

 $00:23:37.006 \longrightarrow 00:23:38.260$ be significantly lacking.

NOTE Confidence: 0.8944173

 $00:23:38.260 \longrightarrow 00:23:40.412$ So I enjoy what I do and I

NOTE Confidence: 0.8944173

 $00:23:40.412 \longrightarrow 00:23:42.540$ know my colleagues feel the

NOTE Confidence: 0.93736535

 $00:23:42.540 \longrightarrow 00:23:44.180$ same way. That's so important.

 $00:23:46.490 \longrightarrow 00:23:49.066$ We talked a little bit about

NOTE Confidence: 0.93736535

 $00{:}23{:}49.066 \dashrightarrow 00{:}23{:}51.390$ making sure that when people pass away

NOTE Confidence: 0.93736535

 $00:23:51.390 \longrightarrow 00:23:53.935$ they pass away as they would wish.

NOTE Confidence: 0.93736535

 $00:23:53.935 \longrightarrow 00:23:56.708$ That their wishes are fulfilled in

NOTE Confidence: 0.93736535

 $00:23:56.708 \longrightarrow 00:23:59.539$ and that they find closure,

NOTE Confidence: 0.93736535 00:23:59.540 --> 00:24:01.880 in NOTE Confidence: 0.93736535

 $00:24:01.880 \longrightarrow 00:24:04.673$ kind of put the finishing touches on

NOTE Confidence: 0.93736535

 $00:24:04.673 \longrightarrow 00:24:07.340$ the things that they wanted to do.

NOTE Confidence: 0.93736535

00:24:07.340 --> 00:24:10.372 Tell us about preparing for end of life

NOTE Confidence: 0.93736535

00:24:10.372 --> 00:24:12.809 because it's certainly not something that

NOTE Confidence: 0.93736535

 $00:24:12.809 \longrightarrow 00:24:16.309$ we all like to think about or talk about.

NOTE Confidence: 0.93736535

 $00:24:16.310 \longrightarrow 00:24:18.970$ And you had mentioned

NOTE Confidence: 0.93736535

00:24:18.970 --> 00:24:22.156 that one of the services that you have,

NOTE Confidence: 0.93736535

 $00:24:22.160 \longrightarrow 00:24:25.429$ in the myriad of services,

NOTE Confidence: 0.93736535

 $00:24:25.430 \longrightarrow 00:24:28.209$ was a partnership with Yale

NOTE Confidence: 0.93736535

00:24:28.209 --> 00:24:31.230 Law to help with legal documents?

 $00:24:31.230 \longrightarrow 00:24:35.334$ But what kinds of things should people really

NOTE Confidence: 0.93736535

 $00:24:35.334 \longrightarrow 00:24:38.970$ be thinking about before?

NOTE Confidence: 0.93736535

00:24:38.970 --> 00:24:41.940 Looking at end of life because we

NOTE Confidence: 0.93736535

00:24:41.940 --> 00:24:44.986 all know that it's coming at some point.

NOTE Confidence: 0.93736535

 $00:24:44.990 \longrightarrow 00:24:47.391$ It's coming and we we may not

NOTE Confidence: 0.93736535

 $00:24:47.391 \longrightarrow 00:24:49.240$ want to think about it.

NOTE Confidence: 0.93736535

 $00:24:49.240 \longrightarrow 00:24:51.358$ We may think that it is,

NOTE Confidence: 0.93736535

00:24:51.360 --> 00:24:52.066 you know,

NOTE Confidence: 0.93736535

00:24:52.066 --> 00:24:54.184 decades and decades and decades away.

NOTE Confidence: 0.93736535

 $00:24:54.190 \longrightarrow 00:24:56.668$ And so we don't think about it.

NOTE Confidence: 0.93736535

 $00{:}24{:}56.670 \dashrightarrow 00{:}24{:}59.057$ But what things should we be thinking

NOTE Confidence: 0.93736535

 $00:24:59.057 \longrightarrow 00:25:01.630$ about and talking about with our families?

NOTE Confidence: 0.93736535

 $00{:}25{:}01.630 --> 00{:}25{:}02.689$ I think there

NOTE Confidence: 0.9411906

 $00:25:02.690 \longrightarrow 00:25:05.378$ are two perspectives to take when you

NOTE Confidence: 0.9411906

 $00:25:05.378 \longrightarrow 00:25:07.638$ think about preparing for end of life.

 $00:25:07.640 \longrightarrow 00:25:09.766$ So there is the caregiver perspective

NOTE Confidence: 0.9411906

00:25:09.766 --> 00:25:11.676 and sort of the practical

NOTE Confidence: 0.9411906

00:25:11.676 --> 00:25:13.232 legal power of attorney

NOTE Confidence: 0.9411906

00:25:13.232 --> 00:25:14.750 perspective,

NOTE Confidence: 0.9411906

 $00:25:14.750 \longrightarrow 00:25:16.500$ and that's a hard job,

NOTE Confidence: 0.9411906

 $00:25:16.500 \longrightarrow 00:25:18.600$ so there's that perspective,

NOTE Confidence: 0.9411906

 $00:25:18.600 \longrightarrow 00:25:19.880$ the more practical sense.

NOTE Confidence: 0.9411906

 $00:25:19.880 \longrightarrow 00:25:21.480$ And then there's really the

NOTE Confidence: 0.9411906

 $00{:}25{:}21.480 \to 00{:}25{:}22.799$ patient focused perspective,

NOTE Confidence: 0.9411906

 $00:25:22.800 \longrightarrow 00:25:24.900$ which I think is highly individualized.

NOTE Confidence: 0.9411906

 $00{:}25{:}24.900 \dashrightarrow 00{:}25{:}27.350$ So in terms of the patient perspective,

NOTE Confidence: 0.9411906

 $00:25:27.350 \longrightarrow 00:25:29.420$ each and every patient is different

NOTE Confidence: 0.9411906

 $00:25:29.420 \longrightarrow 00:25:32.658$ than what I try to do is just normalize

NOTE Confidence: 0.9411906

 $00:25:32.658 \longrightarrow 00:25:35.400$ whatever is important to them at that time.

NOTE Confidence: 0.9411906

 $00:25:35.400 \longrightarrow 00:25:37.983$ So when patients face their

NOTE Confidence: 0.9411906

00:25:37.983 --> 00:25:39.948 mortality or nearing end of life,

 $00:25:39.950 \longrightarrow 00:25:42.050$ every patient has a unique story.

NOTE Confidence: 0.9411906

 $00{:}25{:}42.050 \dashrightarrow 00{:}25{:}44.768$ Some people are really fixated on, and

NOTE Confidence: 0.9411906

00:25:44.770 --> 00:25:46.818 I had one patient who he managed all

NOTE Confidence: 0.9411906

 $00:25:46.818 \longrightarrow 00:25:48.439$ the practical things for his home.

NOTE Confidence: 0.9411906

 $00:25:48.440 \longrightarrow 00:25:49.488$ Everything outside

NOTE Confidence: 0.9411906

 $00:25:49.488 \longrightarrow 00:25:51.060$ of the home was his job.

NOTE Confidence: 0.9411906

 $00:25:51.060 \longrightarrow 00:25:53.055$ Everything inside the home was his wife's

NOTE Confidence: 0.9411906

 $00{:}25{:}53.055 \dashrightarrow 00{:}25{:}55.325$ job and he said I need to teach her

NOTE Confidence: 0.9411906

 $00:25:55.325 \longrightarrow 00:25:57.344$ how to use the snow plow and this

NOTE Confidence: 0.9411906

 $00{:}25{:}57.344 \dashrightarrow 00{:}25{:}59.585$ was a really key thing for him and I

NOTE Confidence: 0.9411906

 $00{:}25{:}59.585 \dashrightarrow 00{:}26{:}01.796$ thought it was so touching that this was

NOTE Confidence: 0.9411906

 $00:26:01.800 \longrightarrow 00:26:03.896$ how this man lived his life.

NOTE Confidence: 0.9411906

 $00:26:03.900 \longrightarrow 00:26:05.514$ These were the people that he

NOTE Confidence: 0.9411906

 $00:26:05.514 \longrightarrow 00:26:07.300$ cared about and this was his job.

NOTE Confidence: 0.9411906

 $00:26:07.300 \longrightarrow 00:26:08.874$ And

 $00:26:08.874 \longrightarrow 00:26:10.970$ it may have seemed silly

NOTE Confidence: 0.9411906

00:26:10.970 --> 00:26:12.796 to some other people in his life,

NOTE Confidence: 0.9411906

 $00:26:12.800 \longrightarrow 00:26:14.585$ but for him this was really important

NOTE Confidence: 0.9411906

 $00:26:14.585 \longrightarrow 00:26:16.707$ to make sur. He already had all the

NOTE Confidence: 0.9411906

 $00:26:16.707 \longrightarrow 00:26:18.729$ financial things and all the other things.

NOTE Confidence: 0.9411906

 $00:26:18.730 \longrightarrow 00:26:20.795$ But his wife needed to learn how

NOTE Confidence: 0.9411906

 $00:26:20.795 \longrightarrow 00:26:22.520$ to use a snow plow.

NOTE Confidence: 0.9411906

 $00:26:22.520 \longrightarrow 00:26:23.495$ For other people,

NOTE Confidence: 0.9411906

 $00{:}26{:}23.495 \dashrightarrow 00{:}26{:}25.751$ it's a physical legacy, right?

NOTE Confidence: 0.9411906

00:26:25.751 --> 00:26:28.875 So I want so and so to have my wedding

NOTE Confidence: 0.9411906

 $00{:}26{:}28.875 \dashrightarrow 00{:}26{:}32.300$ ring I want so and so to have my boat,

NOTE Confidence: 0.9411906

 $00:26:32.300 \longrightarrow 00:26:33.930$ for other people it's

NOTE Confidence: 0.9411906

 $00:26:33.930 \longrightarrow 00:26:35.510$ personal physical items that they

NOTE Confidence: 0.9411906

 $00{:}26{:}35.510 \dashrightarrow 00{:}26{:}37.520$ need to worry about other people.

NOTE Confidence: 0.9411906

 $00:26:37.520 \longrightarrow 00:26:39.697$ They may have already thought about these

NOTE Confidence: 0.9411906

00:26:39.697 --> 00:26:42.077 things, I've paid for my children's college.

 $00:26:43.632 \longrightarrow 00:26:45.960$ but I haven't really thought about

NOTE Confidence: 0.9411906

 $00{:}26{:}46.036 \dashrightarrow 00{:}26{:}48.311$ myself and what I want to leave

NOTE Confidence: 0.9411906

00:26:48.311 --> 00:26:50.957 behind or what I need to process

NOTE Confidence: 0.9411906

 $00:26:50.957 \longrightarrow 00:26:52.957$ so every individual is different.

NOTE Confidence: 0.9411906

 $00:26:52.960 \longrightarrow 00:26:55.696$ There was a gentleman I took care of

NOTE Confidence: 0.9411906

 $00{:}26{:}55.696 {\:{\mbox{--}}}{>} 00{:}26{:}58.564$ many years ago in a very far away place,

NOTE Confidence: 0.9411906

 $00:26:58.570 \longrightarrow 00:27:01.138$ but he was passing away at a pretty

NOTE Confidence: 0.9411906

00:27:01.138 --> 00:27:03.850 young age and it had a really diverse,

NOTE Confidence: 0.9411906

 $00:27:03.850 \longrightarrow 00:27:05.500$ exciting life and traveled extensively,

NOTE Confidence: 0.9411906

 $00{:}27{:}05.500 \dashrightarrow 00{:}27{:}07.300$ studied extensively and he helped

NOTE Confidence: 0.9411906

 $00:27:07.300 \longrightarrow 00:27:09.100$ plan itineraries vfor trips

NOTE Confidence: 0.9411906

 $00:27:09.159 \longrightarrow 00:27:11.315$ that he wanted his family to take

NOTE Confidence: 0.9411906

 $00:27:11.315 \longrightarrow 00:27:12.759$ that were meaningful for him.

NOTE Confidence: 0.9411906

 $00:27:12.760 \longrightarrow 00:27:15.070$ So this is where I studied abroad.

NOTE Confidence: 0.9411906

 $00:27:15.070 \longrightarrow 00:27:17.710$ This is where I had my first internship.

 $00:27:18.372 \longrightarrow 00:27:21.020$ This is the coffee shop that I used

 $00{:}27{:}21.098 \dashrightarrow 00{:}27{:}23.746$ to study at back in wherever and so

NOTE Confidence: 0.9411906

 $00:27:23.750 \longrightarrow 00:27:25.360$ that was important to him,

NOTE Confidence: 0.9411906

 $00:27:25.360 \longrightarrow 00:27:26.970$ and we helped him facilitate

00:27:27.762 --> 00:27:30.534 writing all of these things down and

NOTE Confidence: 0.9411906

 $00:27:30.534 \longrightarrow 00:27:32.510$ documenting them.

NOTE Confidence: 0.9411906

00:27:32.510 --> 00:27:34.435 Everybody is different and I think I

NOTE Confidence: 0.9411906

 $00:27:34.435 \longrightarrow 00:27:36.283$ try to educate caregivers and family

NOTE Confidence: 0.9411906

 $00:27:36.283 \longrightarrow 00:27:38.544$ members to respect whatever it is that

NOTE Confidence: 0.9411906

 $00{:}27{:}38.603 \dashrightarrow 00{:}27{:}40.487$ is important to their loved ones.

NOTE Confidence: 0.9411906

 $00:27:40.490 \longrightarrow 00:27:42.338$ So even if you're kind of

NOTE Confidence: 0.9411906

 $00:27:42.338 \longrightarrow 00:27:43.570$ rolling your eyes like

NOTE Confidence: 0.9333607

00:27:43.635 --> 00:27:46.018 I don't care about all of your passwords,

NOTE Confidence: 0.9333607

 $00:27:46.020 \longrightarrow 00:27:47.910$ I don't need to know the

NOTE Confidence: 0.9333607

 $00:27:47.910 \longrightarrow 00:27:50.008$ last four of every bank account.

NOTE Confidence: 0.9333607

 $00:27:50.010 \longrightarrow 00:27:51.154$ But for some people,

NOTE Confidence: 0.9333607

 $00:27:51.154 \longrightarrow 00:27:53.390$ that's just what they need to process.

00:27:53.390 --> 00:27:56.036 I liken it to when you have that nesting

NOTE Confidence: 0.9333607

 $00{:}27{:}56.036 \dashrightarrow 00{:}27{:}58.012$ instinct when you're very, very pregnant,

NOTE Confidence: 0.9333607

 $00:27:58.012 \longrightarrow 00:28:00.900$ you just need to clean out

NOTE Confidence: 0.9333607

 $00:28:00.900 \longrightarrow 00:28:03.204$ whatever it is you need to clean out.

NOTE Confidence: 0.9333607

 $00:28:03.210 \longrightarrow 00:28:04.254$ And there's just

NOTE Confidence: 0.9333607

 $00:28:04.254 \longrightarrow 00:28:05.994$ no rationalizing it right.

NOTE Confidence: 0.9333607

 $00:28:06.000 \longrightarrow 00:28:08.359$ You need to clean out that

NOTE Confidence: 0.9333607

 $00{:}28{:}08.359 \dashrightarrow 00{:}28{:}09.920$ bottom drawer in your garage.

NOTE Confidence: 0.9333607

00:28:09.920 --> 00:28:12.424 Otherwise you're going to go crazy.

NOTE Confidence: 0.9333607

 $00:28:12.424 \longrightarrow 00:28:15.042$ So whatever it is that people feel

NOTE Confidence: 0.9333607

 $00:28:15.042 \longrightarrow 00:28:17.032$ the need to do, respect that.

NOTE Confidence: 0.9333607

 $00:28:17.032 \longrightarrow 00:28:19.168$ Support them and

NOTE Confidence: 0.9333607

 $00{:}28{:}19.168 \dashrightarrow 00{:}28{:}20.596$ normalize that itch, whatever

NOTE Confidence: 0.9333607

 $00:28:20.596 \longrightarrow 00:28:21.308$ that itch is.

NOTE Confidence: 0.9333607

 $00:28:21.308 \longrightarrow 00:28:23.800$ For people as a caregiver,

00:28:23.800 --> 00:28:25.936 I was medical and legal power

NOTE Confidence: 0.9333607

00:28:25.936 --> 00:28:28.058 of attorney for my mother, and

NOTE Confidence: 0.9333607

 $00:28:28.058 \longrightarrow 00:28:31.989$ it was sort of a crash course in all of this.

NOTE Confidence: 0.9333607

 $00{:}28{:}31.990 \dashrightarrow 00{:}28{:}33.094$ And, you

NOTE Confidence: 0.9333607

 $00:28:33.094 \longrightarrow 00:28:34.934$ write down all those passwords.

NOTE Confidence: 0.9333607

00:28:34.940 --> 00:28:38.276 Keep a running log of all that

NOTE Confidence: 0.9333607

 $00:28:38.276 \longrightarrow 00:28:40.515$ important information because it is a

NOTE Confidence: 0.9333607

 $00:28:40.515 \longrightarrow 00:28:43.150$ boatload for people to take care of both

NOTE Confidence: 0.9333607

 $00{:}28{:}43.150 \dashrightarrow 00{:}28{:}45.760$ if patients are diagnosed with serious

NOTE Confidence: 0.9333607

 $00:28:45.760 \longrightarrow 00:28:48.158$ illness or unable to participate

NOTE Confidence: 0.9333607

 $00:28:48.158 \longrightarrow 00:28:51.048$ in medical and financial decisions.

 $00{:}28{:}51.353 \dashrightarrow 00{:}28{:}53.474$ I view it from a caregiver perspective

NOTE Confidence: 0.9333607

 $00:28:53.474 \longrightarrow 00:28:54.780$ and inpatient perspective,

NOTE Confidence: 0.9333607

 $00{:}28{:}54.780 \dashrightarrow 00{:}28{:}57.146$ but there's no right or wrong way,

NOTE Confidence: 0.9333607

 $00:28:57.150 \longrightarrow 00:28:58.510$ and there's no one

NOTE Confidence: 0.9308245

 $00:28:58.510 \longrightarrow 00:29:00.764$ way to do it, certainly

 $00:29:00.764 \longrightarrow 00:29:03.194$ Dr. Prsic is the director of

NOTE Confidence: 0.9308245

 $00{:}29{:}03.194 \dashrightarrow 00{:}29{:}04.949$ the Adult Palliative Care Program,

NOTE Confidence: 0.9308245

00:29:04.950 --> 00:29:06.645 an an assistant professor at

NOTE Confidence: 0.9308245

 $00:29:06.645 \longrightarrow 00:29:08.340$ the Yale School of Medicine.

NOTE Confidence: 0.9308245

 $00:29:08.340 \longrightarrow 00:29:09.700$ If you have questions,

NOTE Confidence: 0.9308245

 $00{:}29{:}09.700 \dashrightarrow 00{:}29{:}11.060$ the address is canceranswers@yale.edu

NOTE Confidence: 0.9308245

 $00{:}29{:}11.060 \dashrightarrow 00{:}29{:}12.940$ and past editions of the program

NOTE Confidence: 0.9308245

 $00:29:12.940 \longrightarrow 00:29:14.656$ are available in audio and written

NOTE Confidence: 0.9308245

00:29:14.708 --> 00:29:16.139 form at Yalecancercenter.org.

NOTE Confidence: 0.9308245

00:29:16.140 --> 00:29:18.867 We hope you'll join us next week to learn

NOTE Confidence: 0.9308245

 $00{:}29{:}18.867 \dashrightarrow 00{:}29{:}21.277$ more about the fight against cancer.

NOTE Confidence: 0.9308245

 $00:29:21.280 \longrightarrow 00:29:24.045$ Here on Connecticut Public Radio.