

WEBVTT

NOTE duration:"00:57:17"

NOTE recognizability:0.897

NOTE language:en-us

NOTE Confidence: 0.912259987857143

00:00:00.000 --> 00:00:01.952 OK. Good evening, everyone.

NOTE Confidence: 0.912259987857143

00:00:01.952 --> 00:00:04.392 Welcome to this Milo Cancer

NOTE Confidence: 0.912259987857143

00:00:04.392 --> 00:00:06.720 Hospital Town Hall for February.

NOTE Confidence: 0.912259987857143

00:00:06.720 --> 00:00:08.958 Thank you all for taking time

NOTE Confidence: 0.912259987857143

00:00:08.958 --> 00:00:11.200 to join us this evening.

NOTE Confidence: 0.912259987857143

00:00:11.200 --> 00:00:12.880 I'm just going to run quickly

NOTE Confidence: 0.912259987857143

00:00:12.880 --> 00:00:14.840 through what the agenda is.

NOTE Confidence: 0.912259987857143

00:00:14.840 --> 00:00:17.480 We're going to start with some

NOTE Confidence: 0.912259987857143

00:00:17.480 --> 00:00:18.800 announcements and recognition.

NOTE Confidence: 0.912259987857143

00:00:18.800 --> 00:00:19.910 Then Doctor Billingsley

NOTE Confidence: 0.912259987857143

00:00:19.910 --> 00:00:21.760 will be speaking about U.S.

NOTE Confidence: 0.912259987857143

00:00:21.760 --> 00:00:25.760 news and World Report rankings.

NOTE Confidence: 0.912259987857143

00:00:25.760 --> 00:00:27.445 Doctor Jensen Morris and Nina

NOTE Confidence: 0.912259987857143

00:00:27.445 --> 00:00:29.130 Carrasilla will be speaking about
NOTE Confidence: 0.912259987857143

00:00:29.190 --> 00:00:31.278 capacity management and length of stay.
NOTE Confidence: 0.912259987857143

00:00:31.280 --> 00:00:33.070 And then Jen Watkins will
NOTE Confidence: 0.912259987857143

00:00:33.070 --> 00:00:34.860 talk about our new transition
NOTE Confidence: 0.912259987857143

00:00:34.933 --> 00:00:36.757 to EPIC on the tumor boards,
NOTE Confidence: 0.912259987857143

00:00:36.760 --> 00:00:38.736 followed by finally Angela
NOTE Confidence: 0.912259987857143

00:00:38.736 --> 00:00:41.206 Carrera for providing social work
NOTE Confidence: 0.912259987857143

00:00:41.206 --> 00:00:43.597 support to patients and families.
NOTE Confidence: 0.912259987857143

00:00:43.600 --> 00:00:46.720 So I am going to turn it over to Kevin
NOTE Confidence: 0.912259987857143

00:00:46.720 --> 00:00:48.358 to walk us through some announcements.
NOTE Confidence: 0.897904979166667

00:00:50.120 --> 00:00:51.071 Thank you, Tracy.
NOTE Confidence: 0.897904979166667

00:00:51.071 --> 00:00:54.120 And I'd just like to say welcome to everyone.
NOTE Confidence: 0.897904979166667

00:00:54.120 --> 00:00:57.158 Lots as as usual, lots of growth,
NOTE Confidence: 0.897904979166667

00:00:57.160 --> 00:00:59.570 lots of development and lots
NOTE Confidence: 0.897904979166667

00:00:59.570 --> 00:01:01.980 of exciting things happening in
NOTE Confidence: 0.897904979166667

00:01:02.067 --> 00:01:04.317 Spilo and the Cancer Center.

NOTE Confidence: 0.897904979166667
00:01:04.320 --> 00:01:07.056 One of the things that I want our
NOTE Confidence: 0.897904979166667
00:01:07.056 --> 00:01:09.601 community to be aware of is that
NOTE Confidence: 0.897904979166667
00:01:09.601 --> 00:01:12.278 historically we have had one of the most
NOTE Confidence: 0.897904979166667
00:01:12.280 --> 00:01:15.340 academically productive and clinically
NOTE Confidence: 0.897904979166667
00:01:15.340 --> 00:01:19.752 robust Melanoma programs in the nation.
NOTE Confidence: 0.897904979166667
00:01:19.752 --> 00:01:23.850 But as immunotherapy has evolved as a
NOTE Confidence: 0.897904979166667
00:01:23.850 --> 00:01:27.561 killer in the treatment of both Melanoma
NOTE Confidence: 0.897904979166667
00:01:27.561 --> 00:01:31.831 as well as renal cell cancer as and in
NOTE Confidence: 0.897904979166667
00:01:31.831 --> 00:01:34.708 addition to some other dermal neoplasms,
NOTE Confidence: 0.897904979166667
00:01:34.708 --> 00:01:37.672 we have moved to a consolidation
NOTE Confidence: 0.897904979166667
00:01:37.672 --> 00:01:40.658 of the clinical care of those
NOTE Confidence: 0.897904979166667
00:01:40.658 --> 00:01:43.520 of those two groups of patients.
NOTE Confidence: 0.897904979166667
00:01:43.520 --> 00:01:47.216 And we have chosen for programmatic and
NOTE Confidence: 0.897904979166667
00:01:47.216 --> 00:01:51.039 clinical reasons to integrate them into the,
NOTE Confidence: 0.897904979166667
00:01:51.040 --> 00:01:53.924 what we are now calling the skin
NOTE Confidence: 0.897904979166667

00:01:53.924 --> 00:01:56.052 and kidney cancer clinical program.

NOTE Confidence: 0.897904979166667

00:01:56.052 --> 00:01:58.282 This is under the clinical

NOTE Confidence: 0.897904979166667

00:01:58.282 --> 00:02:00.720 leadership of Doctor Harriet Kluger.

NOTE Confidence: 0.897904979166667

00:02:00.720 --> 00:02:01.590 Of course,

NOTE Confidence: 0.897904979166667

00:02:01.590 --> 00:02:04.635 we have a renowned team of clinicians

NOTE Confidence: 0.897904979166667

00:02:04.640 --> 00:02:07.112 that are drawn from both the

NOTE Confidence: 0.897904979166667

00:02:07.112 --> 00:02:08.760 historical Melanoma program as

NOTE Confidence: 0.897904979166667

00:02:08.834 --> 00:02:11.276 well as the Gu malignancies program

NOTE Confidence: 0.897904979166667

00:02:11.280 --> 00:02:14.280 folded in under this umbrella.

NOTE Confidence: 0.897904979166667

00:02:14.280 --> 00:02:15.480 And as the slide says,

NOTE Confidence: 0.897904979166667

00:02:15.480 --> 00:02:17.685 the program better reflects the

NOTE Confidence: 0.897904979166667

00:02:17.685 --> 00:02:19.890 expertise of the physicians and

NOTE Confidence: 0.897904979166667

00:02:19.964 --> 00:02:21.868 advanced practice providers and

NOTE Confidence: 0.897904979166667

00:02:21.868 --> 00:02:24.724 nurses caring for patients with skin

NOTE Confidence: 0.897904979166667

00:02:24.798 --> 00:02:27.038 cancers in renal cell carcinoma.

NOTE Confidence: 0.897904979166667

00:02:27.040 --> 00:02:29.878 The department name change has of

NOTE Confidence: 0.897904979166667
00:02:29.878 --> 00:02:32.484 course been updated in EPIC because
NOTE Confidence: 0.897904979166667
00:02:32.484 --> 00:02:34.756 that's where we do all of our work.
NOTE Confidence: 0.897904979166667
00:02:34.760 --> 00:02:37.772 So exciting development and I think
NOTE Confidence: 0.897904979166667
00:02:37.772 --> 00:02:40.204 it really reflects our leadership and
NOTE Confidence: 0.897904979166667
00:02:40.204 --> 00:02:42.360 our growth in this these two areas.
NOTE Confidence: 0.897904979166667
00:02:42.360 --> 00:02:45.320 Now United as one program.
NOTE Confidence: 0.897904979166667
00:02:45.320 --> 00:02:46.280 Next slide please.
NOTE Confidence: 0.93634037
00:02:49.120 --> 00:02:54.778 So on NP8, we are going to be doing
NOTE Confidence: 0.93634037
00:02:54.778 --> 00:02:57.000 both infusion and blood draw.
NOTE Confidence: 0.93634037
00:02:57.000 --> 00:03:00.670 So the NP4 blood drawing teams
NOTE Confidence: 0.93634037
00:03:00.670 --> 00:03:03.680 will be moving up to NNP 8.
NOTE Confidence: 0.93634037
00:03:03.680 --> 00:03:06.403 This will be effective on March 4th
NOTE Confidence: 0.93634037
00:03:06.403 --> 00:03:09.432 with the aim of maximizing patient
NOTE Confidence: 0.93634037
00:03:09.432 --> 00:03:11.796 capacity and nursing support.
NOTE Confidence: 0.93634037
00:03:11.800 --> 00:03:14.368 Again, there will be a change
NOTE Confidence: 0.93634037

00:03:14.368 --> 00:03:16.080 within the EPIC department.

NOTE Confidence: 0.93634037

00:03:16.080 --> 00:03:18.414 The NP4 lab nursing and women's

NOTE Confidence: 0.93634037

00:03:18.414 --> 00:03:21.119 lab draw chair will move up to the

NOTE Confidence: 0.93634037

00:03:21.120 --> 00:03:24.480 NP8 vital sign and lab draw room

NOTE Confidence: 0.93634037

00:03:24.480 --> 00:03:26.755 and patients will be scheduled

NOTE Confidence: 0.93634037

00:03:26.755 --> 00:03:29.680 for these draws on NP8.

NOTE Confidence: 0.847272825263158

00:03:30.520 --> 00:03:32.952 I think I would just add that the

NOTE Confidence: 0.847272825263158

00:03:32.952 --> 00:03:34.573 women's infusion which was separate

NOTE Confidence: 0.847272825263158

00:03:34.573 --> 00:03:36.475 from the solid tumor on NPA,

NOTE Confidence: 0.847272825263158

00:03:36.480 --> 00:03:38.676 they will function as two separate

NOTE Confidence: 0.847272825263158

00:03:38.676 --> 00:03:40.885 entities are now all going to

NOTE Confidence: 0.847272825263158

00:03:40.885 --> 00:03:42.919 be one large infusion center and

NOTE Confidence: 0.847272825263158

00:03:42.919 --> 00:03:45.380 that will be one department as

NOTE Confidence: 0.847272825263158

00:03:45.380 --> 00:03:48.280 in within this structure change.

NOTE Confidence: 0.91331858

00:03:49.960 --> 00:03:55.000 Thank you, Tracy. Next slide.

NOTE Confidence: 0.91331858

00:03:55.000 --> 00:03:57.760 So one of the other things that is

NOTE Confidence: 0.892407528461538
00:04:00.440 --> 00:04:01.871 incredibly exciting and
NOTE Confidence: 0.892407528461538
00:04:01.871 --> 00:04:05.210 rewarding to see is growth of our
NOTE Confidence: 0.892407528461538
00:04:05.302 --> 00:04:08.320 multidisciplinary clinical programs.
NOTE Confidence: 0.892407528461538
00:04:08.320 --> 00:04:11.892 Here as almost everyone
NOTE Confidence: 0.892407528461538
00:04:11.892 --> 00:04:13.836 in the audience knows,
NOTE Confidence: 0.892407528461538
00:04:13.840 --> 00:04:17.560 with Doctor Taraga's arrival over a year ago,
NOTE Confidence: 0.892407528461538
00:04:17.560 --> 00:04:19.756 we have become a regional and
NOTE Confidence: 0.892407528461538
00:04:19.756 --> 00:04:22.486 national leader in the treatment of
NOTE Confidence: 0.892407528461538
00:04:22.486 --> 00:04:24.878 patients with peritoneal malignancies.
NOTE Confidence: 0.892407528461538
00:04:24.880 --> 00:04:28.990 And this this program has actually
NOTE Confidence: 0.892407528461538
00:04:28.990 --> 00:04:31.420 expanded to encompass the
NOTE Confidence: 0.892407528461538
00:04:31.420 --> 00:04:33.540 multidisciplinary treatment not only
NOTE Confidence: 0.892407528461538
00:04:33.540 --> 00:04:36.280 of patients with peritoneal disease,
NOTE Confidence: 0.892407528461538
00:04:36.280 --> 00:04:39.311 but a spectrum of patients with complex
NOTE Confidence: 0.892407528461538
00:04:39.311 --> 00:04:41.794 oligo metastatic disease that we are
NOTE Confidence: 0.892407528461538

00:04:41.794 --> 00:04:44.398 now treating with a combination of surgery,
NOTE Confidence: 0.892407528461538

00:04:44.400 --> 00:04:47.265 systemic therapy and in some
NOTE Confidence: 0.892407528461538

00:04:47.265 --> 00:04:49.728 cases radiation therapy.
NOTE Confidence: 0.892407528461538

00:04:49.728 --> 00:04:55.100 As such, this complicated group of patients
NOTE Confidence: 0.892407528461538

00:04:55.100 --> 00:04:57.640 merits their own multidisciplinary
NOTE Confidence: 0.892407528461538

00:04:57.640 --> 00:05:00.180 treatment conference for prospective
NOTE Confidence: 0.892407528461538

00:05:00.180 --> 00:05:02.720 review and treatment planning.
NOTE Confidence: 0.892407528461538

00:05:02.720 --> 00:05:05.912 So we will be starting the oligo,
NOTE Confidence: 0.892407528461538

00:05:05.912 --> 00:05:08.216 the peritoneal oligo metastatic
NOTE Confidence: 0.892407528461538

00:05:08.216 --> 00:05:10.520 case conference on Fridays.
NOTE Confidence: 0.892407528461538

00:05:10.520 --> 00:05:13.523 This will be Friday 12:30 to 1:30
NOTE Confidence: 0.892407528461538

00:05:13.523 --> 00:05:16.239 under the leadership of Doctor Taraga.
NOTE Confidence: 0.892407528461538

00:05:16.240 --> 00:05:17.668 Of course,
NOTE Confidence: 0.892407528461538

00:05:17.668 --> 00:05:19.810 with other multidisciplinary
NOTE Confidence: 0.892407528461538

00:05:19.810 --> 00:05:21.238 teams participating.
NOTE Confidence: 0.892407528461538

00:05:21.240 --> 00:05:24.744 This will be virtual and

NOTE Confidence: 0.892407528461538
00:05:24.744 --> 00:05:29.520 it will be starting well.
NOTE Confidence: 0.892407528461538
00:05:29.520 --> 00:05:31.608 I think we were looking at the 23rd,
NOTE Confidence: 0.892407528461538
00:05:31.608 --> 00:05:34.056 but this will more likely start
NOTE Confidence: 0.892407528461538
00:05:34.056 --> 00:05:35.880 the 1st of March.
NOTE Confidence: 0.892407528461538
00:05:35.880 --> 00:05:36.600 As always,
NOTE Confidence: 0.892407528461538
00:05:36.600 --> 00:05:39.120 I'd like to thank the services
NOTE Confidence: 0.892407528461538
00:05:39.120 --> 00:05:42.000 that support these conferences,
NOTE Confidence: 0.892407528461538
00:05:42.000 --> 00:05:43.785 particularly Radiology and
NOTE Confidence: 0.892407528461538
00:05:43.785 --> 00:05:47.145 Pathology who are key members of
NOTE Confidence: 0.892407528461538
00:05:47.145 --> 00:05:49.070 these teams and without their
NOTE Confidence: 0.892407528461538
00:05:49.070 --> 00:05:51.520 support this would not be possible.
NOTE Confidence: 0.892407528461538
00:05:51.520 --> 00:05:54.400 This will be a case conference for now.
NOTE Confidence: 0.892407528461538
00:05:54.400 --> 00:05:55.564 As this evolves,
NOTE Confidence: 0.892407528461538
00:05:55.564 --> 00:05:58.280 we there's a very high likelihood this
NOTE Confidence: 0.892407528461538
00:05:58.356 --> 00:06:01.037 will evolve into a formal tumor board.
NOTE Confidence: 0.892407528461538

00:06:01.040 --> 00:06:04.780 To do so will require a couple
NOTE Confidence: 0.892407528461538

00:06:04.780 --> 00:06:06.420 of other administrative maneuvers
NOTE Confidence: 0.892407528461538

00:06:06.420 --> 00:06:09.366 and it will be recognized by our
NOTE Confidence: 0.892407528461538

00:06:09.366 --> 00:06:11.416 cancer committee and become part
NOTE Confidence: 0.892407528461538

00:06:11.416 --> 00:06:13.320 of our Coc structure.
NOTE Confidence: 0.892407528461538

00:06:13.320 --> 00:06:14.480 But for the current time,
NOTE Confidence: 0.892407528461538

00:06:14.480 --> 00:06:17.238 it will be a prospective case conference
NOTE Confidence: 0.9737007

00:06:19.280 --> 00:06:24.094 next. It gives me great pleasure to
NOTE Confidence: 0.9737007

00:06:24.094 --> 00:06:27.239 recognize the work of our thoracic surgeons.
NOTE Confidence: 0.9737007

00:06:27.240 --> 00:06:29.316 Under the leadership of a doctor,
NOTE Confidence: 0.9737007

00:06:29.320 --> 00:06:33.079 Dan Boffa, the STS is the primary
NOTE Confidence: 0.9737007

00:06:33.079 --> 00:06:38.300 national body who organizes A prospective
NOTE Confidence: 0.9737007

00:06:38.300 --> 00:06:42.200 data collection and quality programs.
NOTE Confidence: 0.9737007

00:06:42.200 --> 00:06:46.141 They oversee the collection of data through
NOTE Confidence: 0.9737007

00:06:46.141 --> 00:06:49.868 the STS thoracic database and our team
NOTE Confidence: 0.9737007

00:06:49.868 --> 00:06:52.244 has been awarded in the esophagectomy

NOTE Confidence: 0.9737007

00:06:52.244 --> 00:06:55.072 program with a three star overall

NOTE Confidence: 0.9737007

00:06:55.072 --> 00:06:56.956 composite for excellent performance.

NOTE Confidence: 0.9737007

00:06:56.960 --> 00:07:01.076 So obviously like all of these achievements,

NOTE Confidence: 0.9737007

00:07:01.080 --> 00:07:03.444 there is an incredible array of

NOTE Confidence: 0.9737007

00:07:03.444 --> 00:07:05.926 people who are behind the success

NOTE Confidence: 0.9737007

00:07:05.926 --> 00:07:07.996 in addition to the leaders.

NOTE Confidence: 0.9737007

00:07:08.000 --> 00:07:10.600 Obviously, it's a great recognition

NOTE Confidence: 0.9737007

00:07:10.600 --> 00:07:12.160 for our surgeons,

NOTE Confidence: 0.9737007

00:07:12.160 --> 00:07:15.272 but it could not be done without

NOTE Confidence: 0.9737007

00:07:15.272 --> 00:07:17.168 outstanding nursing care.

NOTE Confidence: 0.9737007

00:07:17.168 --> 00:07:20.960 I think it's a particular opportunity

NOTE Confidence: 0.9737007

00:07:20.960 --> 00:07:23.704 for us to recognize the work of the

NOTE Confidence: 0.9737007

00:07:23.704 --> 00:07:26.712 NP15 nursing teams who have gained great

NOTE Confidence: 0.9737007

00:07:26.712 --> 00:07:29.476 competence competencies in the care of

NOTE Confidence: 0.9737007

00:07:29.476 --> 00:07:32.120 this complicated group of patients as

NOTE Confidence: 0.9737007

00:07:32.120 --> 00:07:35.562 well as the ICU nurses and a variety
NOTE Confidence: 0.9737007

00:07:35.562 --> 00:07:38.460 of other teams that support the care
NOTE Confidence: 0.9737007

00:07:38.544 --> 00:07:41.359 of these really involved patients,
NOTE Confidence: 0.9737007

00:07:41.360 --> 00:07:42.890 respiratory therapy,
NOTE Confidence: 0.9737007

00:07:42.890 --> 00:07:47.480 physical therapy and nutrition among others.
NOTE Confidence: 0.9737007

00:07:47.480 --> 00:07:48.440 I think we can go on
NOTE Confidence: 0.901354505714286

00:07:50.600 --> 00:07:52.380 as we're all aware,
NOTE Confidence: 0.901354505714286

00:07:52.380 --> 00:07:56.459 virtually every month has some particular
NOTE Confidence: 0.901354505714286

00:07:56.459 --> 00:07:59.922 awareness in the cancer universe.
NOTE Confidence: 0.901354505714286

00:07:59.922 --> 00:08:03.391 I would say we all need to be aware
NOTE Confidence: 0.901354505714286

00:08:03.391 --> 00:08:05.876 of every malignancy every month,
NOTE Confidence: 0.901354505714286

00:08:05.880 --> 00:08:08.897 but we will give a shout out
NOTE Confidence: 0.901354505714286

00:08:08.897 --> 00:08:12.330 in March and ask that we dress
NOTE Confidence: 0.901354505714286

00:08:12.330 --> 00:08:16.720 in blue in in recognition of
NOTE Confidence: 0.901354505714286

00:08:16.720 --> 00:08:20.880 colorectal cancer awareness next.
NOTE Confidence: 0.901354505714286

00:08:20.880 --> 00:08:23.160 So I'm going to speak for a minute about U.S.

NOTE Confidence: 0.901354505714286
00:08:23.160 --> 00:08:25.240 news in a World Report.
NOTE Confidence: 0.901354505714286
00:08:25.240 --> 00:08:26.239 You know these,
NOTE Confidence: 0.901354505714286
00:08:26.239 --> 00:08:28.563 this is our cancer program reading.
NOTE Confidence: 0.901354505714286
00:08:28.563 --> 00:08:30.768 It's also our hospital ranking
NOTE Confidence: 0.901354505714286
00:08:30.768 --> 00:08:33.497 And I'm going to say at the
NOTE Confidence: 0.901354505714286
00:08:33.497 --> 00:08:35.272 outset that the health system,
NOTE Confidence: 0.901354505714286
00:08:35.280 --> 00:08:36.753 particularly under the
NOTE Confidence: 0.901354505714286
00:08:36.753 --> 00:08:38.717 leadership of Deb Rhodes,
NOTE Confidence: 0.901354505714286
00:08:38.720 --> 00:08:42.354 Corey Champo and Chris Petker have
NOTE Confidence: 0.901354505714286
00:08:42.354 --> 00:08:44.478 led incredible work that I think
NOTE Confidence: 0.901354505714286
00:08:44.478 --> 00:08:46.893 is going to favorably impact our
NOTE Confidence: 0.901354505714286
00:08:46.893 --> 00:08:49.875 ratings over the next couple of years.
NOTE Confidence: 0.901354505714286
00:08:49.880 --> 00:08:52.484 But this is work that requires deep
NOTE Confidence: 0.901354505714286
00:08:52.484 --> 00:08:55.105 and ongoing and investment and we
NOTE Confidence: 0.901354505714286
00:08:55.105 --> 00:08:57.480 don't see the returns immediately.
NOTE Confidence: 0.901354505714286

00:08:57.480 --> 00:08:59.982 I will share with this group
NOTE Confidence: 0.901354505714286

00:08:59.982 --> 00:09:03.150 that the house that Yellow Haven
NOTE Confidence: 0.901354505714286

00:09:03.150 --> 00:09:05.350 Hospital mortality scores have
NOTE Confidence: 0.901354505714286

00:09:05.350 --> 00:09:08.119 improved substantial substantially.
NOTE Confidence: 0.901354505714286

00:09:08.120 --> 00:09:10.560 I see Doctor Morris smiling.
NOTE Confidence: 0.901354505714286

00:09:10.560 --> 00:09:12.079 You have been a part of that.
NOTE Confidence: 0.901354505714286

00:09:12.080 --> 00:09:14.380 Thank you very much.
NOTE Confidence: 0.901354505714286

00:09:14.380 --> 00:09:16.680 You and your hospitalists.
NOTE Confidence: 0.901354505714286

00:09:16.680 --> 00:09:19.208 We will delve into that data in more
NOTE Confidence: 0.901354505714286

00:09:19.208 --> 00:09:21.558 detail in coming weeks and months.
NOTE Confidence: 0.901354505714286

00:09:21.560 --> 00:09:26.000 I'll just offer a teaser today and the
NOTE Confidence: 0.901354505714286

00:09:26.000 --> 00:09:29.376 mortality statistics in as measured
NOTE Confidence: 0.901354505714286

00:09:29.376 --> 00:09:32.792 by Visient and our ODE ratio is
NOTE Confidence: 0.901354505714286

00:09:32.792 --> 00:09:35.594 probably the most important metric
NOTE Confidence: 0.901354505714286

00:09:35.594 --> 00:09:38.918 that will impact our our ranking.
NOTE Confidence: 0.901354505714286

00:09:38.920 --> 00:09:40.340 There are other things,

NOTE Confidence: 0.901354505714286
00:09:40.340 --> 00:09:42.115 but that's probably the central.
NOTE Confidence: 0.877100752727273
00:09:44.920 --> 00:09:47.056 I wanna bring this to the
NOTE Confidence: 0.877100752727273
00:09:47.056 --> 00:09:48.960 attention of our community today.
NOTE Confidence: 0.877100752727273
00:09:48.960 --> 00:09:52.460 However, because the reputation
NOTE Confidence: 0.877100752727273
00:09:52.460 --> 00:09:56.042 scores are part of our ranking and
NOTE Confidence: 0.877100752727273
00:09:56.042 --> 00:09:58.052 our reputation scores are developed
NOTE Confidence: 0.877100752727273
00:09:58.052 --> 00:10:01.573 on the basis of Doximity voting by
NOTE Confidence: 0.877100752727273
00:10:01.573 --> 00:10:05.238 cancer clinicians across the country,
NOTE Confidence: 0.877100752727273
00:10:05.240 --> 00:10:08.792 it is important that we all
NOTE Confidence: 0.877100752727273
00:10:08.792 --> 00:10:11.160 participate in Doximity voting.
NOTE Confidence: 0.877100752727273
00:10:11.160 --> 00:10:15.360 Physicians and APPSI know can register
NOTE Confidence: 0.877100752727273
00:10:15.360 --> 00:10:19.040 for Doximity at through the app.
NOTE Confidence: 0.877100752727273
00:10:19.040 --> 00:10:20.872 I would encourage you if you do not
NOTE Confidence: 0.877100752727273
00:10:20.872 --> 00:10:23.332 have the app on your phone, it is.
NOTE Confidence: 0.877100752727273
00:10:23.332 --> 00:10:25.356 It's well worth having.
NOTE Confidence: 0.877100752727273

00:10:25.360 --> 00:10:28.840 I use the Doximity dialer all the time.
NOTE Confidence: 0.877100752727273

00:10:28.840 --> 00:10:30.800 I think that that's a side benefit,
NOTE Confidence: 0.877100752727273

00:10:30.800 --> 00:10:34.136 but it is the portal that is is
NOTE Confidence: 0.877100752727273

00:10:34.136 --> 00:10:37.200 that we need to have available
NOTE Confidence: 0.877100752727273

00:10:37.200 --> 00:10:40.440 to us to enter our vote.
NOTE Confidence: 0.877100752727273

00:10:40.440 --> 00:10:42.722 You can use this QRS code watch
NOTE Confidence: 0.877100752727273

00:10:42.722 --> 00:10:44.960 for emails from your departments.
NOTE Confidence: 0.877100752727273

00:10:44.960 --> 00:10:46.850 Their Cancer Center will be sending them
NOTE Confidence: 0.877100752727273

00:10:46.850 --> 00:10:49.120 out as well as departments of medicine,
NOTE Confidence: 0.877100752727273

00:10:49.120 --> 00:10:51.838 surgery, and others.
NOTE Confidence: 0.877100752727273

00:10:51.840 --> 00:10:52.724 As Renee points out,
NOTE Confidence: 0.877100752727273

00:10:52.724 --> 00:10:54.440 even if you don't see the e-mail,
NOTE Confidence: 0.877100752727273

00:10:54.440 --> 00:10:55.720 you can still vote.
NOTE Confidence: 0.877100752727273

00:10:55.720 --> 00:10:57.704 Vote by logging on to doximity.com
NOTE Confidence: 0.877100752727273

00:10:57.704 --> 00:10:58.856 and the survey.
NOTE Confidence: 0.877100752727273

00:10:58.856 --> 00:11:01.160 We'll ask users to name the

NOTE Confidence: 0.877100752727273
00:11:01.231 --> 00:11:03.491 hospitals that provide the best
NOTE Confidence: 0.877100752727273
00:11:03.491 --> 00:11:05.751 care in your respective specialty.
NOTE Confidence: 0.877100752727273
00:11:05.760 --> 00:11:07.476 You can list up to five.
NOTE Confidence: 0.877100752727273
00:11:07.480 --> 00:11:07.825 However,
NOTE Confidence: 0.877100752727273
00:11:07.825 --> 00:11:10.240 you only need to vote for one
NOTE Confidence: 0.877100752727273
00:11:10.240 --> 00:11:12.359 to have your ballot count.
NOTE Confidence: 0.877100752727273
00:11:12.360 --> 00:11:13.956 I will say that it is well,
NOTE Confidence: 0.877100752727273
00:11:13.960 --> 00:11:15.848 it is incredibly important
NOTE Confidence: 0.877100752727273
00:11:15.848 --> 00:11:18.680 for all of us to participate.
NOTE Confidence: 0.877100752727273
00:11:18.680 --> 00:11:21.080 The greatest,
NOTE Confidence: 0.877100752727273
00:11:21.080 --> 00:11:24.315 the most heavily weighted scores
NOTE Confidence: 0.877100752727273
00:11:24.315 --> 00:11:28.080 in reputation come from votes from
NOTE Confidence: 0.877100752727273
00:11:28.080 --> 00:11:30.640 people outside of the organization.
NOTE Confidence: 0.877100752727273
00:11:30.640 --> 00:11:34.518 So part of our work is encouraging
NOTE Confidence: 0.877100752727273
00:11:34.520 --> 00:11:37.740 colleagues and peers at organizations
NOTE Confidence: 0.877100752727273

00:11:37.740 --> 00:11:41.488 across the country to recognize our
NOTE Confidence: 0.877100752727273

00:11:41.488 --> 00:11:45.852 great work and think of us as they
NOTE Confidence: 0.877100752727273

00:11:45.852 --> 00:11:47.716 complete their Doximity voting.
NOTE Confidence: 0.9685770025

00:11:50.760 --> 00:11:54.600 Every vote counts. I'll leave it at that.
NOTE Confidence: 0.862766016

00:12:00.600 --> 00:12:01.760 So Tracy, you're on mute.
NOTE Confidence: 0.862766016

00:12:01.760 --> 00:12:03.080 I think I'll kick it over to you.
NOTE Confidence: 0.866019052

00:12:04.360 --> 00:12:06.531 Thank you for the mute reminder.
NOTE Confidence: 0.866019052

00:12:06.531 --> 00:12:07.524 Thank you, Kevin.
NOTE Confidence: 0.866019052

00:12:07.524 --> 00:12:10.282 We are now going to turn it over
NOTE Confidence: 0.866019052

00:12:10.282 --> 00:12:12.400 to Doctor Jensen Morris and Nina
NOTE Confidence: 0.866019052

00:12:12.400 --> 00:12:14.330 Caracillo who are going to talk
NOTE Confidence: 0.866019052

00:12:14.330 --> 00:12:15.900 to us about capacity management
NOTE Confidence: 0.866019052

00:12:15.967 --> 00:12:18.200 and length of stay a very another
NOTE Confidence: 0.866019052

00:12:18.200 --> 00:12:20.040 important part of our mission here.
NOTE Confidence: 0.938145514

00:12:24.960 --> 00:12:26.844 Great, thank you and thank you
NOTE Confidence: 0.938145514

00:12:26.844 --> 00:12:29.138 for the opportunity to talk about

NOTE Confidence: 0.938145514

00:12:29.138 --> 00:12:30.596 inpatient capacity management.

NOTE Confidence: 0.938145514

00:12:30.600 --> 00:12:33.184 This is a lot of what we do

NOTE Confidence: 0.938145514

00:12:33.184 --> 00:12:35.839 every day on the inpatient side.

NOTE Confidence: 0.938145514

00:12:35.840 --> 00:12:37.043 Here's the problem,

NOTE Confidence: 0.938145514

00:12:37.043 --> 00:12:39.850 as most of you know access to

NOTE Confidence: 0.938145514

00:12:39.939 --> 00:12:42.477 inpatient care is at a premium.

NOTE Confidence: 0.938145514

00:12:42.480 --> 00:12:43.512 On any given day,

NOTE Confidence: 0.938145514

00:12:43.512 --> 00:12:45.551 we could have 80 to 100 patients

NOTE Confidence: 0.938145514

00:12:45.551 --> 00:12:48.059 who are in the emergency department

NOTE Confidence: 0.938145514

00:12:48.059 --> 00:12:51.240 admitted waiting for a bed upstairs.

NOTE Confidence: 0.938145514

00:12:51.240 --> 00:12:52.746 And it it goes without saying

NOTE Confidence: 0.938145514

00:12:52.746 --> 00:12:54.066 that Ed boarding presents a

NOTE Confidence: 0.938145514

00:12:54.066 --> 00:12:55.396 significant risk to our patients.

NOTE Confidence: 0.938145514

00:12:55.400 --> 00:12:57.758 But the literature actually supports this.

NOTE Confidence: 0.938145514

00:12:57.760 --> 00:12:59.560 Admitted patients waiting for beds

NOTE Confidence: 0.938145514

00:12:59.560 --> 00:13:02.041 upstairs simply do not receive the same
NOTE Confidence: 0.938145514

00:13:02.041 --> 00:13:04.232 level of care in the emergency department.
NOTE Confidence: 0.938145514

00:13:04.240 --> 00:13:04.834 In fact,
NOTE Confidence: 0.938145514

00:13:04.834 --> 00:13:06.913 the their median length of stay is
NOTE Confidence: 0.938145514

00:13:06.913 --> 00:13:08.761 extended almost exactly by the amount
NOTE Confidence: 0.938145514

00:13:08.761 --> 00:13:11.400 of time that they spend boarding in the Ed,
NOTE Confidence: 0.938145514

00:13:11.400 --> 00:13:14.130 suggesting that the time spent in
NOTE Confidence: 0.938145514

00:13:14.130 --> 00:13:17.032 the Ed is the care is not moving
NOTE Confidence: 0.938145514

00:13:17.032 --> 00:13:18.360 forward during that time.
NOTE Confidence: 0.938145514

00:13:18.360 --> 00:13:19.680 But worse than that,
NOTE Confidence: 0.938145514

00:13:19.680 --> 00:13:22.222 Ed boarding increases the risk of medication
NOTE Confidence: 0.938145514

00:13:22.222 --> 00:13:24.717 errors and preventable adverse events.
NOTE Confidence: 0.938145514

00:13:24.720 --> 00:13:25.084 Unfortunately,
NOTE Confidence: 0.938145514

00:13:25.084 --> 00:13:27.268 we see this in our quality
NOTE Confidence: 0.938145514

00:13:27.268 --> 00:13:28.360 and safety reports.
NOTE Confidence: 0.938145514

00:13:28.360 --> 00:13:31.139 Everyday boarding time greater than six hours

NOTE Confidence: 0.938145514

00:13:31.139 --> 00:13:33.519 actually increases in hospital mortality.

NOTE Confidence: 0.938145514

00:13:33.520 --> 00:13:35.760 There was a recent study that showed

NOTE Confidence: 0.938145514

00:13:35.760 --> 00:13:37.742 that patients who spend a night in

NOTE Confidence: 0.938145514

00:13:37.742 --> 00:13:41.000 the Ed waiting for a bed have a 1.3

NOTE Confidence: 0.938145514

00:13:41.000 --> 00:13:44.000 fold increase in inpatient mortality.

NOTE Confidence: 0.938145514

00:13:44.000 --> 00:13:45.132 That's concerning,

NOTE Confidence: 0.938145514

00:13:45.132 --> 00:13:48.190 but for older patients that is

NOTE Confidence: 0.938145514

00:13:48.190 --> 00:13:50.165 actually increases to about a

NOTE Confidence: 0.938145514

00:13:50.165 --> 00:13:52.360 two fold increase in mortality.

NOTE Confidence: 0.938145514

00:13:52.360 --> 00:13:55.559 So for older vulnerable patients like ours,

NOTE Confidence: 0.938145514

00:13:55.560 --> 00:13:57.600 spending a night in the emergency

NOTE Confidence: 0.938145514

00:13:57.600 --> 00:13:59.556 department is a highly morbid

NOTE Confidence: 0.938145514

00:13:59.556 --> 00:14:01.680 experience and potentially increases

NOTE Confidence: 0.938145514

00:14:01.680 --> 00:14:03.273 their inpatient mortality.

NOTE Confidence: 0.938145514

00:14:03.280 --> 00:14:05.316 And as you can see the the this

NOTE Confidence: 0.938145514

00:14:05.316 --> 00:14:07.528 is borne out in the literature and
NOTE Confidence: 0.938145514

00:14:07.528 --> 00:14:08.918 multiple references here as well.
NOTE Confidence: 0.947350258125

00:14:12.520 --> 00:14:15.332 As a result, a lot of the work that we do
NOTE Confidence: 0.947350258125

00:14:15.332 --> 00:14:17.597 upstairs is around discharge optimization.
NOTE Confidence: 0.947350258125

00:14:17.600 --> 00:14:20.672 The concept is that in reducing
NOTE Confidence: 0.947350258125

00:14:20.672 --> 00:14:22.720 inpatient length of stay,
NOTE Confidence: 0.947350258125

00:14:22.720 --> 00:14:26.230 we can open up beds and allow these patients
NOTE Confidence: 0.947350258125

00:14:26.230 --> 00:14:28.952 waiting in the emergency department to
NOTE Confidence: 0.947350258125

00:14:28.952 --> 00:14:31.924 start their care sooner And on the days
NOTE Confidence: 0.947350258125

00:14:31.924 --> 00:14:33.670 when patients are ready for discharge
NOTE Confidence: 0.947350258125

00:14:33.730 --> 00:14:35.596 instead of discharging at 4:00 PM,
NOTE Confidence: 0.947350258125

00:14:35.600 --> 00:14:38.746 move that discharge time earlier. So again,
NOTE Confidence: 0.947350258125

00:14:38.746 --> 00:14:41.917 patients who are downstairs on its stretcher,
NOTE Confidence: 0.947350258125

00:14:41.920 --> 00:14:45.637 staring up at fluorescent lights can come
NOTE Confidence: 0.947350258125

00:14:45.637 --> 00:14:48.798 upstairs sooner and start their care.
NOTE Confidence: 0.947350258125

00:14:48.800 --> 00:14:50.984 So is there evidence to support

NOTE Confidence: 0.947350258125

00:14:50.984 --> 00:14:52.440 discharge optimization work upstairs?

NOTE Confidence: 0.947350258125

00:14:52.440 --> 00:14:53.844 Does it actually work?

NOTE Confidence: 0.947350258125

00:14:53.844 --> 00:14:55.599 And the answer is yes.

NOTE Confidence: 0.947350258125

00:14:55.600 --> 00:14:57.696 Early discharge decreases the

NOTE Confidence: 0.947350258125

00:14:57.696 --> 00:15:00.840 time patients wait in the Ed.

NOTE Confidence: 0.947350258125

00:15:00.840 --> 00:15:03.684 For an inpatient bed discharge before

NOTE Confidence: 0.947350258125

00:15:03.684 --> 00:15:05.648 noon specifically results in earlier

NOTE Confidence: 0.947350258125

00:15:05.648 --> 00:15:08.280 median arrival time of admissions and a

NOTE Confidence: 0.947350258125

00:15:08.280 --> 00:15:10.356 decrease in high frequency admission peaks.

NOTE Confidence: 0.947350258125

00:15:10.360 --> 00:15:12.328 So instead of all the patients

NOTE Confidence: 0.947350258125

00:15:12.328 --> 00:15:14.240 kind of arriving as a bolus,

NOTE Confidence: 0.947350258125

00:15:14.240 --> 00:15:15.770 kind of as those discharges

NOTE Confidence: 0.947350258125

00:15:15.770 --> 00:15:16.994 all happen around 4:00,

NOTE Confidence: 0.947350258125

00:15:17.000 --> 00:15:18.392 the beds get cleaned,

NOTE Confidence: 0.947350258125

00:15:18.392 --> 00:15:20.480 the patients arrive between 5:00 and

NOTE Confidence: 0.947350258125

00:15:20.540 --> 00:15:22.724 7:00 PM right around change of shift
NOTE Confidence: 0.947350258125

00:15:22.724 --> 00:15:25.529 right when sort of the staffing is
NOTE Confidence: 0.947350258125

00:15:25.529 --> 00:15:28.907 perhaps unstable or there are fewer
NOTE Confidence: 0.947350258125

00:15:28.907 --> 00:15:32.438 doctors available to provide the care.
NOTE Confidence: 0.947350258125

00:15:32.440 --> 00:15:35.444 By moving the discharge early
NOTE Confidence: 0.947350258125

00:15:35.444 --> 00:15:36.799 discharges earlier in the day,
NOTE Confidence: 0.947350258125

00:15:36.800 --> 00:15:39.397 we can actually smooth those admission peaks,
NOTE Confidence: 0.947350258125

00:15:39.400 --> 00:15:42.557 care for patients promptly when they arrive.
NOTE Confidence: 0.947350258125

00:15:42.560 --> 00:15:44.048 This has not only been shown
NOTE Confidence: 0.947350258125

00:15:44.048 --> 00:15:45.040 in the medical literature,
NOTE Confidence: 0.947350258125

00:15:45.040 --> 00:15:46.270 this has been shown right here
NOTE Confidence: 0.947350258125

00:15:46.270 --> 00:15:47.520 at Yale New Haven Hospital.
NOTE Confidence: 0.947350258125

00:15:47.520 --> 00:15:50.004 When the Yale New Haven Medicine
NOTE Confidence: 0.947350258125

00:15:50.004 --> 00:15:52.155 service improved 11:00 AM discharge
NOTE Confidence: 0.947350258125

00:15:52.155 --> 00:15:54.240 rate to greater than 20%,
NOTE Confidence: 0.947350258125

00:15:54.240 --> 00:15:57.015 the all Ed admissions arrived

NOTE Confidence: 0.947350258125

00:15:57.015 --> 00:15:58.680 one hour earlier.

NOTE Confidence: 0.947350258125

00:15:58.680 --> 00:16:01.368 So the entire medicine service improved

NOTE Confidence: 0.947350258125

00:16:01.368 --> 00:16:04.560 their discharge time and everyone benefited.

NOTE Confidence: 0.947350258125

00:16:04.560 --> 00:16:05.217 Likewise,

NOTE Confidence: 0.947350258125

00:16:05.217 --> 00:16:07.845 when hospitals were introduced

NOTE Confidence: 0.947350258125

00:16:07.845 --> 00:16:10.473 to Smilohem OC services,

NOTE Confidence: 0.947350258125

00:16:10.480 --> 00:16:13.072 we saw a length of stay reduction of

NOTE Confidence: 0.947350258125

00:16:13.072 --> 00:16:15.652 one day on the that patient's cert on

NOTE Confidence: 0.947350258125

00:16:15.652 --> 00:16:18.116 those services and it resulted in more

NOTE Confidence: 0.947350258125

00:16:18.116 --> 00:16:20.128 than 500 additional patient admissions

NOTE Confidence: 0.947350258125

00:16:20.128 --> 00:16:23.200 during that year to the SMILO Tower.

NOTE Confidence: 0.947350258125

00:16:23.200 --> 00:16:25.396 So by reducing length of stay,

NOTE Confidence: 0.947350258125

00:16:25.400 --> 00:16:27.448 we were actually able to see more of

NOTE Confidence: 0.947350258125

00:16:27.448 --> 00:16:29.508 our patients on Tower instead of those

NOTE Confidence: 0.947350258125

00:16:29.508 --> 00:16:31.714 patients rolling over and being seen on

NOTE Confidence: 0.947350258125

00:16:31.714 --> 00:16:33.359 other units throughout the hospital.
NOTE Confidence: 0.947350258125

00:16:33.360 --> 00:16:36.456 So this helps our patients get
NOTE Confidence: 0.947350258125

00:16:36.456 --> 00:16:38.004 the multidisciplinary specialized
NOTE Confidence: 0.947350258125

00:16:38.004 --> 00:16:40.398 care that they need on Smilo.
NOTE Confidence: 0.947350258125

00:16:40.400 --> 00:16:41.516 People always ask,
NOTE Confidence: 0.947350258125

00:16:41.516 --> 00:16:44.120 but you know what about patient satisfaction.
NOTE Confidence: 0.947350258125

00:16:44.120 --> 00:16:45.032 And again,
NOTE Confidence: 0.947350258125

00:16:45.032 --> 00:16:46.856 it's actually not impacted
NOTE Confidence: 0.947350258125

00:16:46.856 --> 00:16:48.680 by early discharge efforts.
NOTE Confidence: 0.947350258125

00:16:48.680 --> 00:16:51.508 Now we read all the patient satisfaction
NOTE Confidence: 0.947350258125

00:16:51.508 --> 00:16:54.320 surveys and the number one complaint,
NOTE Confidence: 0.947350258125

00:16:54.320 --> 00:16:55.896 not surprisingly, is meals.
NOTE Confidence: 0.947350258125

00:16:55.896 --> 00:16:57.078 It's the food.
NOTE Confidence: 0.947350258125

00:16:57.080 --> 00:16:59.600 The number 2 complaint is the
NOTE Confidence: 0.947350258125

00:16:59.600 --> 00:17:00.440 discharge process.
NOTE Confidence: 0.947350258125

00:17:00.440 --> 00:17:02.492 People say the team told me

NOTE Confidence: 0.947350258125

00:17:02.492 --> 00:17:04.919 I was ready to go at 7 AMI,

NOTE Confidence: 0.947350258125

00:17:04.920 --> 00:17:07.836 waited until 3:00 PM for discharge.

NOTE Confidence: 0.947350258125

00:17:07.840 --> 00:17:09.196 When patients are ready to go,

NOTE Confidence: 0.947350258125

00:17:09.200 --> 00:17:10.816 they want to leave.

NOTE Confidence: 0.947350258125

00:17:10.816 --> 00:17:13.240 So this is actually a great

NOTE Confidence: 0.947350258125

00:17:13.331 --> 00:17:14.879 patient satisfier.

NOTE Confidence: 0.947350258125

00:17:14.880 --> 00:17:17.180 This is so important at Yale New

NOTE Confidence: 0.947350258125

00:17:17.180 --> 00:17:20.704 Haven that seven out of eight of our

NOTE Confidence: 0.947350258125

00:17:20.704 --> 00:17:23.088 inpatient priority workstream Metrics

NOTE Confidence: 0.947350258125

00:17:23.088 --> 00:17:25.472 Centre round discharge optimization,

NOTE Confidence: 0.947350258125

00:17:25.480 --> 00:17:28.077 these are Yale New Haven Health System

NOTE Confidence: 0.947350258125

00:17:28.077 --> 00:17:30.503 priorities and seven out of eight

NOTE Confidence: 0.947350258125

00:17:30.503 --> 00:17:32.159 are about discharge optimization.

NOTE Confidence: 0.947350258125

00:17:32.160 --> 00:17:34.560 And I'm so I'm going to bring Nina in here.

NOTE Confidence: 0.893766612

00:17:34.560 --> 00:17:36.774 She's done a ton of work on this on

NOTE Confidence: 0.893766612

00:17:36.774 --> 00:17:39.202 her inpatient units and she'll discuss
NOTE Confidence: 0.893766612

00:17:39.202 --> 00:17:41.317 each of these inpatient metrics.
NOTE Confidence: 0.877367965

00:17:42.080 --> 00:17:44.234 Thanks, Jensa. So these are the
NOTE Confidence: 0.877367965

00:17:44.234 --> 00:17:46.248 metrics that we're working on for
NOTE Confidence: 0.877367965

00:17:46.248 --> 00:17:48.384 the fiscal year of 2024 and this
NOTE Confidence: 0.877367965

00:17:48.384 --> 00:17:50.960 shows our goal for the upcoming year.
NOTE Confidence: 0.877367965

00:17:50.960 --> 00:17:53.324 I think the inpatient teams have
NOTE Confidence: 0.877367965

00:17:53.324 --> 00:17:55.772 really been working hard to improve
NOTE Confidence: 0.877367965

00:17:55.772 --> 00:17:57.777 discharge optimization and as Jensa
NOTE Confidence: 0.877367965

00:17:57.777 --> 00:18:00.638 had said or Doctor Morris had said,
NOTE Confidence: 0.877367965

00:18:00.640 --> 00:18:03.448 the the majority of the metrics
NOTE Confidence: 0.877367965

00:18:03.448 --> 00:18:05.320 are related to discharge.
NOTE Confidence: 0.877367965

00:18:05.320 --> 00:18:08.356 So it's important for the nurses,
NOTE Confidence: 0.877367965

00:18:08.360 --> 00:18:10.440 the providers, the Care Coordination,
NOTE Confidence: 0.877367965

00:18:10.440 --> 00:18:12.720 care coordinators to all work together
NOTE Confidence: 0.877367965

00:18:12.720 --> 00:18:14.800 to really improve these metrics.

NOTE Confidence: 0.877367965

00:18:14.800 --> 00:18:16.760 So just to briefly go through them all,

NOTE Confidence: 0.877367965

00:18:16.760 --> 00:18:18.720 I think the one that we're most

NOTE Confidence: 0.877367965

00:18:18.720 --> 00:18:21.177 aware of and comfortable with is the

NOTE Confidence: 0.877367965

00:18:21.177 --> 00:18:23.229 percent of 11:00 AM discharge and

NOTE Confidence: 0.877367965

00:18:23.229 --> 00:18:25.855 this is the percent of discharges

NOTE Confidence: 0.877367965

00:18:25.855 --> 00:18:28.115 completed before 11:00 AM.

NOTE Confidence: 0.877367965

00:18:28.120 --> 00:18:30.920 The goal for this year is 18%.

NOTE Confidence: 0.877367965

00:18:30.920 --> 00:18:32.000 Some of the other ones,

NOTE Confidence: 0.877367965

00:18:32.000 --> 00:18:36.158 which we're starting to improve slowly,

NOTE Confidence: 0.877367965

00:18:36.160 --> 00:18:39.120 are the expected discharge date.

NOTE Confidence: 0.877367965

00:18:39.120 --> 00:18:41.070 This is the percent of

NOTE Confidence: 0.877367965

00:18:41.070 --> 00:18:42.240 inpatient hospital day,

NOTE Confidence: 0.877367965

00:18:42.240 --> 00:18:44.980 inpatient hospital days with a

NOTE Confidence: 0.877367965

00:18:44.980 --> 00:18:47.720 documented expected date of discharge.

NOTE Confidence: 0.877367965

00:18:47.720 --> 00:18:49.640 So we're the care coordinator,

NOTE Confidence: 0.877367965

00:18:49.640 --> 00:18:50.272 the provider.
NOTE Confidence: 0.877367965

00:18:50.272 --> 00:18:53.298 We can try to get an expected date of
NOTE Confidence: 0.877367965

00:18:53.298 --> 00:18:55.438 discharge that everybody's aware of.
NOTE Confidence: 0.877367965

00:18:55.440 --> 00:18:58.312 And then our goal is to get the
NOTE Confidence: 0.877367965

00:18:58.312 --> 00:19:01.119 patient out by that particular date.
NOTE Confidence: 0.877367965

00:19:01.120 --> 00:19:03.148 The percent of daily discharges are
NOTE Confidence: 0.877367965

00:19:03.148 --> 00:19:06.033 the percent of days in which each unit
NOTE Confidence: 0.877367965

00:19:06.033 --> 00:19:07.873 meets their daily discharge target.
NOTE Confidence: 0.877367965

00:19:07.880 --> 00:19:08.960 And so that's by unit,
NOTE Confidence: 0.877367965

00:19:08.960 --> 00:19:12.075 and that's set by an epic algorithm.
NOTE Confidence: 0.877367965

00:19:12.080 --> 00:19:15.689 The overall goal for this year is 65%.
NOTE Confidence: 0.877367965

00:19:15.689 --> 00:19:17.681 And then we can try to break that
NOTE Confidence: 0.877367965

00:19:17.681 --> 00:19:19.173 down between weekdays and weekends
NOTE Confidence: 0.877367965

00:19:19.173 --> 00:19:21.685 to see if we can meet that through
NOTE Confidence: 0.877367965

00:19:21.685 --> 00:19:23.037 the whole entire week.
NOTE Confidence: 0.877367965

00:19:23.040 --> 00:19:24.853 As sometimes weekends tend to be a

NOTE Confidence: 0.877367965

00:19:24.853 --> 00:19:27.080 little bit more challenging for discharges,

NOTE Confidence: 0.877367965

00:19:27.080 --> 00:19:29.334 we're trying to figure out what the

NOTE Confidence: 0.877367965

00:19:29.334 --> 00:19:31.290 barriers are to that and trying

NOTE Confidence: 0.877367965

00:19:31.290 --> 00:19:33.144 to improve how we can improve

NOTE Confidence: 0.877367965

00:19:33.144 --> 00:19:34.720 our weekend discharges.

NOTE Confidence: 0.877367965

00:19:34.720 --> 00:19:37.170 The percent of CMO patients

NOTE Confidence: 0.877367965

00:19:37.170 --> 00:19:38.640 discharged to Hospice,

NOTE Confidence: 0.877367965

00:19:38.640 --> 00:19:41.552 that is the percent of patients that have

NOTE Confidence: 0.877367965

00:19:41.552 --> 00:19:44.313 ACMO code status that have a disposition

NOTE Confidence: 0.877367965

00:19:44.313 --> 00:19:47.280 to Hospice whether it be home Hospice,

NOTE Confidence: 0.877367965

00:19:47.280 --> 00:19:48.880 inpatient Hospice with the

NOTE Confidence: 0.877367965

00:19:48.880 --> 00:19:51.404 goal of 55% for this year.

NOTE Confidence: 0.877367965

00:19:51.404 --> 00:19:53.990 We're trying to increase and improve

NOTE Confidence: 0.877367965

00:19:54.070 --> 00:19:56.728 Hospice utilization for patients.

NOTE Confidence: 0.877367965

00:19:56.728 --> 00:19:58.480 And then lastly,

NOTE Confidence: 0.877367965

00:19:58.480 --> 00:20:01.208 the ODE length of stay which is the
NOTE Confidence: 0.877367965

00:20:01.208 --> 00:20:03.717 actual or observed length of stay
NOTE Confidence: 0.877367965

00:20:03.720 --> 00:20:05.800 compared to the expected length
NOTE Confidence: 0.877367965

00:20:05.800 --> 00:20:08.738 of stay as determined by their the
NOTE Confidence: 0.877367965

00:20:08.738 --> 00:20:11.078 as the coding of their prognosis
NOTE Confidence: 0.877367965

00:20:11.080 --> 00:20:12.788 and diagnosis and comorbidities.
NOTE Confidence: 0.877367965

00:20:12.788 --> 00:20:15.793 And so these are the metrics that
NOTE Confidence: 0.877367965

00:20:15.793 --> 00:20:18.341 I think now we're really trying on
NOTE Confidence: 0.877367965

00:20:18.341 --> 00:20:20.435 a day-to-day basis try to improve
NOTE Confidence: 0.877367965

00:20:20.435 --> 00:20:22.518 in improve discharge optimization.
NOTE Confidence: 0.934031456666667

00:20:23.400 --> 00:20:24.999 Thanks. Thanks, Nina.
NOTE Confidence: 0.91279721

00:20:28.640 --> 00:20:30.878 So how are we doing with
NOTE Confidence: 0.91279721

00:20:30.878 --> 00:20:31.997 our discharge metrics?
NOTE Confidence: 0.91279721

00:20:32.000 --> 00:20:34.142 So you can see the metrics here on the
NOTE Confidence: 0.91279721

00:20:34.142 --> 00:20:36.156 left under the priority work stream.
NOTE Confidence: 0.91279721

00:20:36.160 --> 00:20:38.813 You can see the Yale New Haven

NOTE Confidence: 0.91279721

00:20:38.813 --> 00:20:40.639 Health System goals in blue.

NOTE Confidence: 0.91279721

00:20:40.640 --> 00:20:42.640 And then you see Smilo and you say,

NOTE Confidence: 0.91279721

00:20:42.640 --> 00:20:44.320 hey, we're doing pretty well,

NOTE Confidence: 0.91279721

00:20:44.320 --> 00:20:45.848 we're in the green.

NOTE Confidence: 0.91279721

00:20:45.848 --> 00:20:47.924 And you know, if you really wanted

NOTE Confidence: 0.91279721

00:20:47.924 --> 00:20:49.079 to look for our opportunity,

NOTE Confidence: 0.91279721

00:20:49.080 --> 00:20:50.016 it's weekend discharges.

NOTE Confidence: 0.91279721

00:20:50.016 --> 00:20:54.120 In fact, a patient said to me today,

NOTE Confidence: 0.91279721

00:20:54.120 --> 00:20:56.000 I I just have to be out by the weekend,

NOTE Confidence: 0.91279721

00:20:56.000 --> 00:20:57.720 'cause you know what happens on the weekend?

NOTE Confidence: 0.91279721

00:20:57.720 --> 00:20:58.038 Nothing.

NOTE Confidence: 0.91279721

00:20:58.038 --> 00:21:00.582 And we don't want to be a five

NOTE Confidence: 0.91279721

00:21:00.582 --> 00:21:02.158 day a week hospital.

NOTE Confidence: 0.91279721

00:21:02.160 --> 00:21:04.890 We need to be a seven day a week hospital

NOTE Confidence: 0.91279721

00:21:04.960 --> 00:21:07.956 providing services equally on all seven days.

NOTE Confidence: 0.91279721

00:21:07.960 --> 00:21:10.820 So it looks like from a
NOTE Confidence: 0.91279721

00:21:10.820 --> 00:21:11.956 distance we're doing well,
NOTE Confidence: 0.91279721

00:21:11.960 --> 00:21:13.778 but actually what when you break
NOTE Confidence: 0.91279721

00:21:13.778 --> 00:21:15.998 it down by unit and by service,
NOTE Confidence: 0.91279721

00:21:16.000 --> 00:21:18.292 we have some really high performing
NOTE Confidence: 0.91279721

00:21:18.292 --> 00:21:20.160 units and then we have opportunities.
NOTE Confidence: 0.91279721

00:21:20.160 --> 00:21:21.770 And so just to give some shout
NOTE Confidence: 0.91279721

00:21:21.770 --> 00:21:23.839 outs and to point out where we
NOTE Confidence: 0.91279721

00:21:23.839 --> 00:21:25.155 have opportunities to improve
NOTE Confidence: 0.91279721

00:21:25.160 --> 00:21:27.720 11:00 AM discharge NP12 solid
NOTE Confidence: 0.91279721

00:21:27.720 --> 00:21:30.280 tumor oncology and NP 14,
NOTE Confidence: 0.91279721

00:21:30.280 --> 00:21:34.062 Nina's unit gynecology oncology is doing,
NOTE Confidence: 0.91279721

00:21:34.062 --> 00:21:36.354 they're both doing exceptionally well there.
NOTE Confidence: 0.91279721

00:21:36.360 --> 00:21:38.680 We have opportunities on Smilo
NOTE Confidence: 0.91279721

00:21:38.680 --> 00:21:41.000 East and hematology and P11,
NOTE Confidence: 0.91279721

00:21:41.000 --> 00:21:44.480 expected date of discharge documentation.

NOTE Confidence: 0.91279721

00:21:44.480 --> 00:21:46.235 NP12 has a lot of work to do and

NOTE Confidence: 0.91279721

00:21:46.235 --> 00:21:48.040 that's the unit I spend the most time.

NOTE Confidence: 0.91279721

00:21:48.040 --> 00:21:50.140 And we really need to be able

NOTE Confidence: 0.91279721

00:21:50.140 --> 00:21:52.684 to get everyone on board so that

NOTE Confidence: 0.91279721

00:21:52.684 --> 00:21:54.256 we're communicating clearly to

NOTE Confidence: 0.91279721

00:21:54.256 --> 00:21:56.318 the patient and their families

NOTE Confidence: 0.91279721

00:21:56.320 --> 00:21:58.368 percent of daily discharges.

NOTE Confidence: 0.91279721

00:21:58.368 --> 00:21:58.880 Again,

NOTE Confidence: 0.91279721

00:21:58.880 --> 00:22:00.885 it's Nina's unit that's carrying

NOTE Confidence: 0.91279721

00:22:00.885 --> 00:22:03.818 all of Smilo and the rest of us

NOTE Confidence: 0.91279721

00:22:03.818 --> 00:22:05.840 need to catch up on achieving

NOTE Confidence: 0.91279721

00:22:05.840 --> 00:22:08.240 our daily discharge targets,

NOTE Confidence: 0.91279721

00:22:08.240 --> 00:22:11.078 patients CMO patients discharged to Hospice,

NOTE Confidence: 0.91279721

00:22:11.080 --> 00:22:13.465 The most opportunities are both

NOTE Confidence: 0.91279721

00:22:13.465 --> 00:22:16.485 on hematology and then on surgical

NOTE Confidence: 0.91279721

00:22:16.485 --> 00:22:20.550 oncology and P-15 and O to E length of

NOTE Confidence: 0.91279721

00:22:20.550 --> 00:22:23.152 stay are opportunities are really on

NOTE Confidence: 0.91279721

00:22:23.152 --> 00:22:25.392 hematology and solid tumor oncology.

NOTE Confidence: 0.91279721

00:22:25.400 --> 00:22:26.920 So just to let you know that although

NOTE Confidence: 0.91279721

00:22:26.920 --> 00:22:28.120 that we're meeting the targets,

NOTE Confidence: 0.91279721

00:22:28.120 --> 00:22:30.640 there's still work to be done

NOTE Confidence: 0.91279721

00:22:30.640 --> 00:22:32.320 on the individual units.

NOTE Confidence: 0.91279721

00:22:32.320 --> 00:22:33.620 And so in conclusion,

NOTE Confidence: 0.91279721

00:22:33.620 --> 00:22:35.570 we really wanted to emphasize here

NOTE Confidence: 0.91279721

00:22:35.629 --> 00:22:38.137 that inpatient beds are a scarce

NOTE Confidence: 0.91279721

00:22:38.137 --> 00:22:39.809 resource requiring responsible resource

NOTE Confidence: 0.91279721

00:22:39.867 --> 00:22:42.129 stewardship just the same way we

NOTE Confidence: 0.91279721

00:22:42.129 --> 00:22:43.637 do blood management stewardship,

NOTE Confidence: 0.91279721

00:22:43.640 --> 00:22:44.736 antibiotic stewardship,

NOTE Confidence: 0.91279721

00:22:44.736 --> 00:22:49.120 We need to use our inpatient beds wisely.

NOTE Confidence: 0.91279721

00:22:49.120 --> 00:22:50.940 And one of the ways we need to do that

NOTE Confidence: 0.91279721

00:22:50.996 --> 00:22:52.676 is to reduce inpatient excess days.

NOTE Confidence: 0.91279721

00:22:52.680 --> 00:22:54.744 We would never suggest discharging a

NOTE Confidence: 0.91279721

00:22:54.744 --> 00:22:56.520 patient before they're medically stable.

NOTE Confidence: 0.91279721

00:22:56.520 --> 00:22:59.824 The goal is to reduce the days

NOTE Confidence: 0.91279721

00:22:59.824 --> 00:23:01.611 beyond medical stability and

NOTE Confidence: 0.91279721

00:23:01.611 --> 00:23:03.837 when patients are ready to go,

NOTE Confidence: 0.91279721

00:23:03.840 --> 00:23:05.520 they want to go home and that's

NOTE Confidence: 0.91279721

00:23:05.520 --> 00:23:07.560 up to us to discharge earlier.

NOTE Confidence: 0.91279721

00:23:07.560 --> 00:23:09.583 You may hear your patients talk about

NOTE Confidence: 0.91279721

00:23:09.583 --> 00:23:11.759 the closer to home discharge lounge.

NOTE Confidence: 0.91279721

00:23:11.760 --> 00:23:14.250 So patients who are medically ready

NOTE Confidence: 0.91279721

00:23:14.250 --> 00:23:16.933 and they're just waiting for a ride

NOTE Confidence: 0.91279721

00:23:16.933 --> 00:23:19.159 may go to the discharge lounge just

NOTE Confidence: 0.91279721

00:23:19.230 --> 00:23:21.715 outside the atrium on the 1st floor.

NOTE Confidence: 0.91279721

00:23:21.720 --> 00:23:24.527 We will continue as we have been

NOTE Confidence: 0.91279721

00:23:24.527 --> 00:23:26.875 for really decades now shifting
NOTE Confidence: 0.91279721

00:23:26.875 --> 00:23:29.520 clinical burden to the outpatient.
NOTE Confidence: 0.91279721

00:23:29.520 --> 00:23:32.264 So non critical evaluations,
NOTE Confidence: 0.91279721

00:23:32.264 --> 00:23:33.636 staging scans,
NOTE Confidence: 0.960063138571428

00:23:33.640 --> 00:23:35.355 biopsies that don't need to be done.
NOTE Confidence: 0.960063138571428

00:23:35.360 --> 00:23:36.960 Inpatient unfortunately will continue
NOTE Confidence: 0.960063138571428

00:23:36.960 --> 00:23:39.360 to be shifted to the outpatient.
NOTE Confidence: 0.960063138571428

00:23:39.360 --> 00:23:41.740 And we know that increases the burden
NOTE Confidence: 0.960063138571428

00:23:41.740 --> 00:23:44.073 on the outpatient providers and you
NOTE Confidence: 0.960063138571428

00:23:44.073 --> 00:23:46.158 know increases care coordination and
NOTE Confidence: 0.938616910909091

00:23:48.760 --> 00:23:51.272 but again it allows the patients who are
NOTE Confidence: 0.938616910909091

00:23:51.272 --> 00:23:53.165 critically ill in the emergency department
NOTE Confidence: 0.938616910909091

00:23:53.165 --> 00:23:55.839 to get the care that they need upstairs.
NOTE Confidence: 0.938616910909091

00:23:55.840 --> 00:23:59.400 We need to use a hospital at home
NOTE Confidence: 0.938616910909091

00:23:59.400 --> 00:24:01.000 more broadly, either patients being
NOTE Confidence: 0.938616910909091

00:24:01.000 --> 00:24:02.893 transferred directly from the Ed to

NOTE Confidence: 0.938616910909091
00:24:02.893 --> 00:24:04.333 hospital at home or patients spending
NOTE Confidence: 0.938616910909091
00:24:04.333 --> 00:24:06.470 a few days in the hospital and then
NOTE Confidence: 0.938616910909091
00:24:06.470 --> 00:24:07.835 transferring to hospital at home.
NOTE Confidence: 0.938616910909091
00:24:07.840 --> 00:24:11.039 This is a service patients love universally.
NOTE Confidence: 0.938616910909091
00:24:11.040 --> 00:24:13.584 Patient satisfaction levels at hospital at
NOTE Confidence: 0.938616910909091
00:24:13.584 --> 00:24:15.672 home exceed patient satisfaction anywhere
NOTE Confidence: 0.938616910909091
00:24:15.672 --> 00:24:17.996 else in the brick and mortar hospital.
NOTE Confidence: 0.938616910909091
00:24:18.000 --> 00:24:20.835 And then one other point to emphasize
NOTE Confidence: 0.938616910909091
00:24:20.840 --> 00:24:22.996 is that the concept of virtual Hospice,
NOTE Confidence: 0.938616910909091
00:24:23.000 --> 00:24:25.868 so using inpatient beds for Hospice
NOTE Confidence: 0.938616910909091
00:24:25.868 --> 00:24:28.760 care is really not an option.
NOTE Confidence: 0.938616910909091
00:24:28.760 --> 00:24:32.684 We need to use those beds for again are
NOTE Confidence: 0.938616910909091
00:24:32.684 --> 00:24:35.324 critically I'll patients and so patients
NOTE Confidence: 0.938616910909091
00:24:35.324 --> 00:24:38.236 who are transitioning to in to Hospice care,
NOTE Confidence: 0.938616910909091
00:24:38.240 --> 00:24:40.822 ideally that would be done as an
NOTE Confidence: 0.938616910909091

00:24:40.822 --> 00:24:42.719 outpatient but we know that's not always

NOTE Confidence: 0.938616910909091

00:24:42.719 --> 00:24:44.743 possible and when we do do that as an

NOTE Confidence: 0.938616910909091

00:24:44.743 --> 00:24:46.740 inpatient we'd be transitioning to

NOTE Confidence: 0.938616910909091

00:24:46.740 --> 00:24:51.000 inpatient Hospice units or home Hospice.

NOTE Confidence: 0.938616910909091

00:24:51.000 --> 00:24:54.756 I would love to entertain questions.

NOTE Confidence: 0.938616910909091

00:24:54.760 --> 00:24:58.252 This is this is work that we is ongoing

NOTE Confidence: 0.938616910909091

00:24:58.252 --> 00:25:00.700 and we it's all about improving

NOTE Confidence: 0.938616910909091

00:25:00.700 --> 00:25:02.480 access for our patients.

NOTE Confidence: 0.855070459

00:25:10.090 --> 00:25:11.450 If anyone has questions they

NOTE Confidence: 0.855070459

00:25:11.450 --> 00:25:13.530 want to put in the Q&A or chat,

NOTE Confidence: 0.59182783

00:25:20.640 --> 00:25:22.560 you know Jensen and Nina,

NOTE Confidence: 0.59182783

00:25:22.560 --> 00:25:25.000 I'll just first start by saying thank you,

NOTE Confidence: 0.59182783

00:25:25.000 --> 00:25:26.624 thank you, thank you.

NOTE Confidence: 0.59182783

00:25:26.624 --> 00:25:28.654 This is incredibly important work

NOTE Confidence: 0.59182783

00:25:28.654 --> 00:25:30.868 and it does make me very proud

NOTE Confidence: 0.59182783

00:25:30.868 --> 00:25:33.171 of our teams to see the progress

NOTE Confidence: 0.59182783

00:25:33.171 --> 00:25:35.319 that we are making across the

NOTE Confidence: 0.59182783

00:25:35.319 --> 00:25:37.528 units under your your leadership.

NOTE Confidence: 0.59182783

00:25:37.528 --> 00:25:41.152 As you both pointed out, it is,

NOTE Confidence: 0.59182783

00:25:41.152 --> 00:25:47.344 this is a totally team based endeavour

NOTE Confidence: 0.59182783

00:25:47.344 --> 00:25:51.544 requiring a lot of coordination,

NOTE Confidence: 0.59182783

00:25:51.544 --> 00:25:55.328 collaboration and aligned messaging

NOTE Confidence: 0.59182783

00:25:55.328 --> 00:25:59.810 from attending physicians, surgeons,

NOTE Confidence: 0.59182783

00:25:59.810 --> 00:26:03.320 advanced practice providers,

NOTE Confidence: 0.59182783

00:26:03.320 --> 00:26:05.630 residents, fellows and of course

NOTE Confidence: 0.59182783

00:26:05.630 --> 00:26:07.920 our our nursing teams. And

NOTE Confidence: 0.957331062307692

00:26:10.040 --> 00:26:11.078 you know I think we all

NOTE Confidence: 0.957331062307692

00:26:11.078 --> 00:26:12.319 have a part to play in it.

NOTE Confidence: 0.957331062307692

00:26:12.320 --> 00:26:13.528 I do have questions.

NOTE Confidence: 0.957331062307692

00:26:13.528 --> 00:26:15.680 I'm going to save them till the end.

NOTE Confidence: 0.957331062307692

00:26:15.680 --> 00:26:17.384 I think we will have a

NOTE Confidence: 0.957331062307692

00:26:17.384 --> 00:26:20.560 little time for Q&A although
NOTE Confidence: 0.801034062

00:26:22.080 --> 00:26:23.520 there Jensen might have to
NOTE Confidence: 0.801034062

00:26:23.520 --> 00:26:24.960 leave a little bit early.
NOTE Confidence: 0.801034062

00:26:24.960 --> 00:26:26.680 Sorry. There is one question,
NOTE Confidence: 0.801034062

00:26:26.680 --> 00:26:28.598 why do we take Diane's question then?
NOTE Confidence: 0.942338367586207

00:26:30.640 --> 00:26:32.740 So the question is getting people who
NOTE Confidence: 0.942338367586207

00:26:32.740 --> 00:26:34.619 don't qualify for inpatient Hospice and
NOTE Confidence: 0.942338367586207

00:26:34.619 --> 00:26:37.398 can't go to home Hospice and don't have a
NOTE Confidence: 0.942338367586207

00:26:37.398 --> 00:26:39.435 payment source for Hospice in short term.
NOTE Confidence: 0.942338367586207

00:26:39.440 --> 00:26:41.890 Rehab is a huge, huge problem we
NOTE Confidence: 0.942338367586207

00:26:41.890 --> 00:26:44.000 encounter on very regular basis.
NOTE Confidence: 0.942338367586207

00:26:44.000 --> 00:26:45.232 It needs, I think it's a comment
NOTE Confidence: 0.942338367586207

00:26:45.232 --> 00:26:46.160 more than a question.
NOTE Confidence: 0.942338367586207

00:26:46.160 --> 00:26:48.240 It needs advocacy on governmental
NOTE Confidence: 0.942338367586207

00:26:48.240 --> 00:26:51.160 level to expedite Title 19 for long
NOTE Confidence: 0.942338367586207

00:26:51.160 --> 00:26:52.840 term care application approvals.

NOTE Confidence: 0.872935404

00:26:53.760 --> 00:26:55.264 I couldn't agree more.

NOTE Confidence: 0.872935404

00:26:55.264 --> 00:26:56.920 Diane, I'm I'm right with you.

NOTE Confidence: 0.872935404

00:26:56.920 --> 00:26:58.720 This is a huge problem.

NOTE Confidence: 0.872935404

00:26:58.720 --> 00:27:02.360 Access to *** level Hospice is really

NOTE Confidence: 0.872935404

00:27:02.360 --> 00:27:05.836 limited and this is a struggle for

NOTE Confidence: 0.872935404

00:27:05.836 --> 00:27:09.312 our families to figure out ways to

NOTE Confidence: 0.872935404

00:27:09.312 --> 00:27:11.960 support their loved ones at home.

NOTE Confidence: 0.877540474285714

00:27:14.920 --> 00:27:16.796 The options are so limited right now

NOTE Confidence: 0.830416333571429

00:27:24.610 --> 00:27:26.986 Jen. So I will follow up on that

NOTE Confidence: 0.830416333571429

00:27:26.986 --> 00:27:29.288 I guess with one one question.

NOTE Confidence: 0.830416333571429

00:27:29.290 --> 00:27:32.488 I know Scott Sussman and other

NOTE Confidence: 0.830416333571429

00:27:32.490 --> 00:27:34.944 leaders in the health system are

NOTE Confidence: 0.830416333571429

00:27:34.944 --> 00:27:38.147 doing their best to identify some

NOTE Confidence: 0.830416333571429

00:27:38.147 --> 00:27:40.718 alternative resources within

NOTE Confidence: 0.830416333571429

00:27:40.718 --> 00:27:45.602 the system for folks who require

NOTE Confidence: 0.830416333571429

00:27:45.602 --> 00:27:47.970 essentially inpatient Hospice care
NOTE Confidence: 0.830416333571429

00:27:47.970 --> 00:27:50.680 but just don't have other options.
NOTE Confidence: 0.830416333571429

00:27:50.680 --> 00:27:52.960 And I know Grimes was something
NOTE Confidence: 0.830416333571429

00:27:53.027 --> 00:27:55.052 that was being investigated at
NOTE Confidence: 0.830416333571429

00:27:55.052 --> 00:27:58.656 least as an option where do can can
NOTE Confidence: 0.830416333571429

00:27:58.656 --> 00:28:00.740 you give our community any updates
NOTE Confidence: 0.830416333571429

00:28:00.740 --> 00:28:02.440 on where those efforts stand?
NOTE Confidence: 0.867623946923077

00:28:07.080 --> 00:28:11.777 The it's still a challenge and what
NOTE Confidence: 0.867623946923077

00:28:11.777 --> 00:28:15.760 Diane is referring to is that when
NOTE Confidence: 0.867623946923077

00:28:15.760 --> 00:28:18.760 someone transitions to Hospice care
NOTE Confidence: 0.959023780833333

00:28:22.000 --> 00:28:23.265 they need a separate payer
NOTE Confidence: 0.959023780833333

00:28:23.265 --> 00:28:25.160 if they go to long term care.
NOTE Confidence: 0.959023780833333

00:28:25.160 --> 00:28:28.258 So they need Medicaid as a payer and
NOTE Confidence: 0.959023780833333

00:28:28.258 --> 00:28:31.184 they need and then they Medicare pays
NOTE Confidence: 0.959023780833333

00:28:31.184 --> 00:28:34.399 for their Hospice part of the benefit.
NOTE Confidence: 0.959023780833333

00:28:34.400 --> 00:28:36.190 So it's fairly limited access

NOTE Confidence: 0.959023780833333
00:28:36.190 --> 00:28:38.341 and patients have to private pay
NOTE Confidence: 0.959023780833333
00:28:38.341 --> 00:28:40.371 for their room and board if they
NOTE Confidence: 0.959023780833333
00:28:40.371 --> 00:28:42.320 don't have the Medicaid benefit.
NOTE Confidence: 0.959023780833333
00:28:42.320 --> 00:28:43.084 It's complicated.
NOTE Confidence: 0.959023780833333
00:28:43.084 --> 00:28:45.758 So yes, Scott Setzman and others are
NOTE Confidence: 0.959023780833333
00:28:45.758 --> 00:28:48.023 looking to see if this is a partnership
NOTE Confidence: 0.959023780833333
00:28:48.023 --> 00:28:49.976 that we as an organization could
NOTE Confidence: 0.959023780833333
00:28:49.976 --> 00:28:52.196 support and we're not there yet.
NOTE Confidence: 0.959023780833333
00:28:52.200 --> 00:28:54.060 We do have an announcement about
NOTE Confidence: 0.959023780833333
00:28:54.060 --> 00:28:55.959 Yale New Haven Home Care Plus.
NOTE Confidence: 0.959023780833333
00:28:55.960 --> 00:28:59.368 So that is our home care agency that
NOTE Confidence: 0.959023780833333
00:28:59.368 --> 00:29:02.036 provides Hospice at home without the
NOTE Confidence: 0.959023780833333
00:29:02.036 --> 00:29:04.640 requirement for full 24 hour care,
NOTE Confidence: 0.959023780833333
00:29:04.640 --> 00:29:06.754 which is sometimes a barrier for families.
NOTE Confidence: 0.959023780833333
00:29:06.760 --> 00:29:08.825 So it just opens up a little
NOTE Confidence: 0.959023780833333

00:29:08.825 --> 00:29:10.639 more options for our families.
NOTE Confidence: 0.959023780833333

00:29:10.640 --> 00:29:13.475 But again this is an ongoing struggle.
NOTE Confidence: 0.1374738

00:29:14.480 --> 00:29:16.977 Jenza any I have not heard,
NOTE Confidence: 0.1374738

00:29:16.977 --> 00:29:19.616 but I know there was ACMO unit
NOTE Confidence: 0.1374738

00:29:19.616 --> 00:29:21.559 opening up on SRC campus.
NOTE Confidence: 0.1374738

00:29:21.560 --> 00:29:23.880 Do we ever utilize that for our patients?
NOTE Confidence: 0.80381765375

00:29:24.120 --> 00:29:25.230 So again, unfortunately,
NOTE Confidence: 0.80381765375

00:29:25.230 --> 00:29:27.080 yes, we have ACMO unit,
NOTE Confidence: 0.80381765375

00:29:27.080 --> 00:29:28.680 they do great work there.
NOTE Confidence: 0.80381765375

00:29:28.680 --> 00:29:31.220 It's run by our palliative
NOTE Confidence: 0.80381765375

00:29:31.220 --> 00:29:33.760 care service over at SRC,
NOTE Confidence: 0.80381765375

00:29:33.760 --> 00:29:37.337 but here's the issue, they work on
NOTE Confidence: 0.80381765375

00:29:37.337 --> 00:29:39.640 transitioning patients to Hospice.
NOTE Confidence: 0.80381765375

00:29:39.640 --> 00:29:41.680 And so it's a transitional unit.
NOTE Confidence: 0.80381765375

00:29:41.680 --> 00:29:43.076 It's still acute inpatient
NOTE Confidence: 0.80381765375

00:29:43.076 --> 00:29:45.170 beds that again are a premium

NOTE Confidence: 0.80381765375

00:29:45.233 --> 00:29:47.037 resource and because they're,

NOTE Confidence: 0.80381765375

00:29:47.040 --> 00:29:48.432 they work on transitioning

NOTE Confidence: 0.80381765375

00:29:48.432 --> 00:29:49.476 patients to Hospice,

NOTE Confidence: 0.80381765375

00:29:49.480 --> 00:29:51.592 very often what happens is families

NOTE Confidence: 0.80381765375

00:29:51.592 --> 00:29:54.239 will say you know if they could

NOTE Confidence: 0.80381765375

00:29:54.239 --> 00:29:55.795 be transitioned to Hospice,

NOTE Confidence: 0.80381765375

00:29:55.800 --> 00:29:57.080 let's just do it.

NOTE Confidence: 0.80381765375

00:29:57.080 --> 00:29:58.360 And so we don't,

NOTE Confidence: 0.80381765375

00:29:58.360 --> 00:29:59.880 it's not an optimal resource

NOTE Confidence: 0.80381765375

00:29:59.880 --> 00:30:01.400 for us here in Smilo.

NOTE Confidence: 0.861970766

00:30:08.000 --> 00:30:12.390 And and again Diane's right, it it the

NOTE Confidence: 0.861970766

00:30:12.390 --> 00:30:15.080 limited utility for us here in SMILO. OK,

NOTE Confidence: 0.863587428

00:30:19.520 --> 00:30:20.760 right. Well, thank you both.

NOTE Confidence: 0.863587428

00:30:20.760 --> 00:30:22.960 Excellent presentation with a lot

NOTE Confidence: 0.863587428

00:30:22.960 --> 00:30:24.720 of very important information.

NOTE Confidence: 0.955520691666667

00:30:26.040 --> 00:30:27.678 We are now going to transition
NOTE Confidence: 0.888222494545455

00:30:27.680 --> 00:30:30.856 to the transition of tumor board to EPIC
NOTE Confidence: 0.888222494545455

00:30:30.856 --> 00:30:33.240 with Jennifer Watkins. Welcome, Jennifer.
NOTE Confidence: 0.908792444

00:30:35.800 --> 00:30:36.776 Thank you. All right,
NOTE Confidence: 0.908792444

00:30:36.776 --> 00:30:38.240 let me just share my screen.
NOTE Confidence: 0.858508176

00:30:41.720 --> 00:30:43.000 All right. Can everybody see?
NOTE Confidence: 0.9353656933333333

00:30:45.800 --> 00:30:50.636 Wonderful. OK. So I'm gonna really
NOTE Confidence: 0.9353656933333333

00:30:50.636 --> 00:30:53.480 just show a few two or three slides
NOTE Confidence: 0.9353656933333333

00:30:53.480 --> 00:30:55.000 and just kind of give a high level,
NOTE Confidence: 0.9353656933333333

00:30:55.000 --> 00:30:57.946 but I, I am happy to to go into further
NOTE Confidence: 0.9353656933333333

00:30:57.946 --> 00:30:59.276 details if there's any questions.
NOTE Confidence: 0.9353656933333333

00:30:59.280 --> 00:31:01.660 But essentially we spent the
NOTE Confidence: 0.9353656933333333

00:31:01.660 --> 00:31:04.576 last year or so really undergoing
NOTE Confidence: 0.9353656933333333

00:31:04.576 --> 00:31:06.720 A comprehensive assessment and
NOTE Confidence: 0.9353656933333333

00:31:06.720 --> 00:31:10.120 review of the tumor board process.
NOTE Confidence: 0.9353656933333333

00:31:10.120 --> 00:31:11.610 We've, we've listened to a

NOTE Confidence: 0.9353656933333333
00:31:11.610 --> 00:31:13.920 lot of of the the physicians,
NOTE Confidence: 0.9353656933333333
00:31:13.920 --> 00:31:14.720 we heard the complaints,
NOTE Confidence: 0.9353656933333333
00:31:14.720 --> 00:31:15.920 we heard what was working well,
NOTE Confidence: 0.9353656933333333
00:31:15.920 --> 00:31:17.908 what wasn't and we were able to
NOTE Confidence: 0.9353656933333333
00:31:17.908 --> 00:31:20.525 kind of really focus in on three
NOTE Confidence: 0.9353656933333333
00:31:20.525 --> 00:31:21.797 key improvement opportunities.
NOTE Confidence: 0.9353656933333333
00:31:21.800 --> 00:31:23.832 So really streamlining the
NOTE Confidence: 0.9353656933333333
00:31:23.832 --> 00:31:25.356 CME accreditation process,
NOTE Confidence: 0.9353656933333333
00:31:25.360 --> 00:31:27.680 optimizing the workflow and
NOTE Confidence: 0.9353656933333333
00:31:27.680 --> 00:31:30.000 increasing our HIPAA security.
NOTE Confidence: 0.9353656933333333
00:31:30.000 --> 00:31:32.592 So really this is, this is the money slide.
NOTE Confidence: 0.9353656933333333
00:31:32.600 --> 00:31:33.860 So what is changing,
NOTE Confidence: 0.9353656933333333
00:31:33.860 --> 00:31:35.750 we are going to be streamlining
NOTE Confidence: 0.9353656933333333
00:31:35.818 --> 00:31:37.638 the CME accreditation process.
NOTE Confidence: 0.9353656933333333
00:31:37.640 --> 00:31:40.060 So I've heard from basically
NOTE Confidence: 0.9353656933333333

00:31:40.060 --> 00:31:41.996 every tumor board director,
NOTE Confidence: 0.9353656933333333

00:31:42.000 --> 00:31:44.114 what a pain point this has been.
NOTE Confidence: 0.9353656933333333

00:31:44.120 --> 00:31:46.552 So we will now have a single CME
NOTE Confidence: 0.9353656933333333

00:31:46.552 --> 00:31:48.720 application that covers all tumor boards.
NOTE Confidence: 0.9353656933333333

00:31:48.720 --> 00:31:50.862 It will not require the tumor
NOTE Confidence: 0.9353656933333333

00:31:50.862 --> 00:31:52.744 board director and their admin
NOTE Confidence: 0.9353656933333333

00:31:52.744 --> 00:31:54.280 to complete and submit.
NOTE Confidence: 0.9353656933333333

00:31:54.280 --> 00:31:56.079 We will take take that on within
NOTE Confidence: 0.9353656933333333

00:31:56.079 --> 00:31:57.893 my team and it'll continue to
NOTE Confidence: 0.9353656933333333

00:31:57.893 --> 00:31:59.528 allow for the individual CME
NOTE Confidence: 0.9353656933333333

00:31:59.528 --> 00:32:01.239 codes for each tumor board.
NOTE Confidence: 0.9353656933333333

00:32:01.240 --> 00:32:04.282 Nothing really changes but the the
NOTE Confidence: 0.9353656933333333

00:32:04.282 --> 00:32:06.310 painful re accreditation process
NOTE Confidence: 0.9353656933333333

00:32:06.388 --> 00:32:08.782 every year will no longer be put
NOTE Confidence: 0.9353656933333333

00:32:08.782 --> 00:32:10.539 on the burden of the the tumor
NOTE Confidence: 0.9353656933333333

00:32:10.539 --> 00:32:12.438 board directors and their admins.

NOTE Confidence: 0.9353656933333333
00:32:12.440 --> 00:32:13.792 The the biggest piece I think is
NOTE Confidence: 0.9353656933333333
00:32:13.792 --> 00:32:15.919 really the workflow optimization.
NOTE Confidence: 0.9353656933333333
00:32:15.919 --> 00:32:19.805 So thanks to a lot of wonderful help
NOTE Confidence: 0.9353656933333333
00:32:19.805 --> 00:32:22.160 from our our EPIC optimization team,
NOTE Confidence: 0.9353656933333333
00:32:22.160 --> 00:32:24.400 we have been able to build the
NOTE Confidence: 0.9353656933333333
00:32:24.400 --> 00:32:25.941 infrastructure to transition all of
NOTE Confidence: 0.9353656933333333
00:32:25.941 --> 00:32:27.501 the tumor boards into EPIC which
NOTE Confidence: 0.9353656933333333
00:32:27.501 --> 00:32:29.740 is going to really increase our
NOTE Confidence: 0.9353656933333333
00:32:29.740 --> 00:32:31.396 automation and reporting capabilities.
NOTE Confidence: 0.9353656933333333
00:32:31.400 --> 00:32:33.520 So essentially they have built,
NOTE Confidence: 0.9353656933333333
00:32:33.520 --> 00:32:36.490 they've created a YNH Smilo tumor
NOTE Confidence: 0.9353656933333333
00:32:36.490 --> 00:32:38.533 board department and every tumor
NOTE Confidence: 0.9353656933333333
00:32:38.533 --> 00:32:40.639 board is built as a resource.
NOTE Confidence: 0.9353656933333333
00:32:40.640 --> 00:32:42.704 And so we will be able to utilize
NOTE Confidence: 0.9353656933333333
00:32:42.704 --> 00:32:44.382 the current tumor board referral
NOTE Confidence: 0.9353656933333333

00:32:44.382 --> 00:32:46.217 to schedule patients within their
NOTE Confidence: 0.9353656933333333

00:32:46.217 --> 00:32:47.760 the tumor board clinic.
NOTE Confidence: 0.9353656933333333

00:32:47.760 --> 00:32:48.996 Physicians will be able to pull
NOTE Confidence: 0.9353656933333333

00:32:48.996 --> 00:32:50.404 up the tumor board agenda within
NOTE Confidence: 0.9353656933333333

00:32:50.404 --> 00:32:51.476 the clinic schedule view.
NOTE Confidence: 0.9353656933333333

00:32:51.480 --> 00:32:53.447 So really the the big piece for
NOTE Confidence: 0.9353656933333333

00:32:53.447 --> 00:32:55.824 this that that people will notice is
NOTE Confidence: 0.9353656933333333

00:32:55.824 --> 00:32:57.659 that traditionally we have emailed
NOTE Confidence: 0.9353656933333333

00:32:57.659 --> 00:32:59.679 out an excel agenda every week
NOTE Confidence: 0.9353656933333333

00:32:59.680 --> 00:33:01.570 some at some point over the next
NOTE Confidence: 0.9353656933333333

00:33:01.570 --> 00:33:03.599 month or two we will be phasing
NOTE Confidence: 0.9353656933333333

00:33:03.599 --> 00:33:05.635 that out and everyone will be able
NOTE Confidence: 0.9353656933333333

00:33:05.635 --> 00:33:07.555 to to go into EPIC to see their
NOTE Confidence: 0.9353656933333333

00:33:07.560 --> 00:33:09.600 the upcoming tumor board schedule.
NOTE Confidence: 0.9353656933333333

00:33:09.600 --> 00:33:11.308 To be clear that it's already in
NOTE Confidence: 0.9353656933333333

00:33:11.308 --> 00:33:13.079 EPIC that is already happening.

NOTE Confidence: 0.9353656933333333
00:33:13.080 --> 00:33:15.995 We are just also sending the Excel
NOTE Confidence: 0.9353656933333333
00:33:15.995 --> 00:33:18.760 agenda just as we get everybody comfortable,
NOTE Confidence: 0.9353656933333333
00:33:18.760 --> 00:33:19.708 everybody set up,
NOTE Confidence: 0.9353656933333333
00:33:19.708 --> 00:33:22.366 but you are able to go into EPIC
NOTE Confidence: 0.9353656933333333
00:33:22.366 --> 00:33:24.236 today to see your patients.
NOTE Confidence: 0.9353656933333333
00:33:24.240 --> 00:33:26.085 This creates ability for easier
NOTE Confidence: 0.9353656933333333
00:33:26.085 --> 00:33:27.561 documentation for anyone who's
NOTE Confidence: 0.9353656933333333
00:33:27.561 --> 00:33:29.069 interested which I I will briefly
NOTE Confidence: 0.9353656933333333
00:33:29.069 --> 00:33:30.985 touch on in a minute and really just
NOTE Confidence: 0.9353656933333333
00:33:30.985 --> 00:33:32.360 allows for increased scalability as
NOTE Confidence: 0.9353656933333333
00:33:32.360 --> 00:33:33.838 additional tumor boards are created it.
NOTE Confidence: 0.9353656933333333
00:33:33.840 --> 00:33:36.976 It also just makes such a much more
NOTE Confidence: 0.9353656933333333
00:33:36.976 --> 00:33:39.168 efficient workflow and it keeps all
NOTE Confidence: 0.9353656933333333
00:33:39.168 --> 00:33:41.280 of the patient information within EPIC.
NOTE Confidence: 0.9353656933333333
00:33:41.280 --> 00:33:42.798 The third piece is was really
NOTE Confidence: 0.9353656933333333

00:33:42.798 --> 00:33:43.557 run HIPAA security.
NOTE Confidence: 0.745209280909091

00:33:43.560 --> 00:33:45.714 So previously all tumor boards utilized
NOTE Confidence: 0.745209280909091

00:33:45.714 --> 00:33:48.595 the same as new link which is at more of
NOTE Confidence: 0.745209280909091

00:33:48.595 --> 00:33:51.320 a risk if if the link becomes compromised,
NOTE Confidence: 0.745209280909091

00:33:51.320 --> 00:33:53.036 all the tumor boards are compromised.
NOTE Confidence: 0.745209280909091

00:33:53.040 --> 00:33:54.800 So the recommendation from the
NOTE Confidence: 0.745209280909091

00:33:54.800 --> 00:33:56.560 privacy office was to individualize
NOTE Confidence: 0.745209280909091

00:33:56.613 --> 00:33:58.405 the zoom links and to update to a
NOTE Confidence: 0.745209280909091

00:33:58.405 --> 00:34:00.077 new link on on an annual basis.
NOTE Confidence: 0.745209280909091

00:34:00.080 --> 00:34:02.376 The the really big perk here is it
NOTE Confidence: 0.745209280909091

00:34:02.376 --> 00:34:04.324 finally will allow tumor boards to
NOTE Confidence: 0.745209280909091

00:34:04.324 --> 00:34:06.797 overlap or to run parallel you know to
NOTE Confidence: 0.745209280909091

00:34:06.797 --> 00:34:08.471 historically pre COVID tumor boards were
NOTE Confidence: 0.745209280909091

00:34:08.471 --> 00:34:10.510 in in person so we were only able to
NOTE Confidence: 0.745209280909091

00:34:10.510 --> 00:34:12.720 have one tumor board at a time in the room.
NOTE Confidence: 0.745209280909091

00:34:12.720 --> 00:34:15.156 Now that many tumor boards have have

NOTE Confidence: 0.745209280909091
00:34:15.156 --> 00:34:17.188 decided that virtual works better for
NOTE Confidence: 0.745209280909091
00:34:17.188 --> 00:34:19.138 for them where it'll it'll allow us to
NOTE Confidence: 0.745209280909091
00:34:19.138 --> 00:34:21.320 be a little bit more flexible scheduling.
NOTE Confidence: 0.745209280909091
00:34:21.320 --> 00:34:22.163 That being said,
NOTE Confidence: 0.745209280909091
00:34:22.163 --> 00:34:24.130 some tumor boards are our hybrid and
NOTE Confidence: 0.745209280909091
00:34:24.186 --> 00:34:26.178 and we have the ability to bring anyone
NOTE Confidence: 0.745209280909091
00:34:26.178 --> 00:34:28.148 back in person if that's what the
NOTE Confidence: 0.745209280909091
00:34:28.148 --> 00:34:30.372 group is interested in and then just
NOTE Confidence: 0.745209280909091
00:34:30.372 --> 00:34:32.556 request for all participants cameras to
NOTE Confidence: 0.745209280909091
00:34:32.556 --> 00:34:35.840 to be on to use the the proper name on there.
NOTE Confidence: 0.745209280909091
00:34:35.840 --> 00:34:36.800 Thursday the name tag
NOTE Confidence: 0.87891153
00:34:39.200 --> 00:34:41.312 to give a a quick look at what
NOTE Confidence: 0.87891153
00:34:41.312 --> 00:34:43.398 the epic agenda will look like.
NOTE Confidence: 0.87891153
00:34:43.400 --> 00:34:46.506 So all of the columns that that
NOTE Confidence: 0.87891153
00:34:46.506 --> 00:34:48.798 existed on the excel spreadsheet are
NOTE Confidence: 0.87891153

00:34:48.798 --> 00:34:51.159 now pulled into your tumor views.
NOTE Confidence: 0.87891153

00:34:51.160 --> 00:34:53.328 So just like you would go here to
NOTE Confidence: 0.87891153

00:34:53.328 --> 00:34:55.708 see your schedule for clinic with a
NOTE Confidence: 0.87891153

00:34:55.708 --> 00:34:57.900 few quick steps we can get you set
NOTE Confidence: 0.87891153

00:34:57.973 --> 00:35:00.374 up with a tumor board schedule built
NOTE Confidence: 0.87891153

00:35:00.374 --> 00:35:01.742 here and you'll be able to click on
NOTE Confidence: 0.87891153

00:35:01.742 --> 00:35:02.999 it and see your upcoming patient.
NOTE Confidence: 0.87891153

00:35:03.000 --> 00:35:05.064 So it brings in the question for the
NOTE Confidence: 0.87891153

00:35:05.064 --> 00:35:07.438 tumor board and the imaging that you'd
NOTE Confidence: 0.87891153

00:35:07.438 --> 00:35:08.874 like presented pathology staging,
NOTE Confidence: 0.87891153

00:35:08.880 --> 00:35:09.576 all that's here.
NOTE Confidence: 0.87891153

00:35:09.576 --> 00:35:11.840 We also have a nice tumor board data report.
NOTE Confidence: 0.87891153

00:35:11.840 --> 00:35:13.040 So when you highlight a patient,
NOTE Confidence: 0.87891153

00:35:13.040 --> 00:35:15.784 it pulls in all of the last five
NOTE Confidence: 0.87891153

00:35:15.784 --> 00:35:16.720 years of imaging,
NOTE Confidence: 0.87891153

00:35:16.720 --> 00:35:19.360 pathology and irrelevant oncology

NOTE Confidence: 0.87891153

00:35:19.360 --> 00:35:20.680 logic history.

NOTE Confidence: 0.87891153

00:35:20.680 --> 00:35:22.745 So it really brings in a nice

NOTE Confidence: 0.87891153

00:35:22.745 --> 00:35:24.199 summary down here as well.

NOTE Confidence: 0.87891153

00:35:24.200 --> 00:35:25.896 You can also easily go to chart review

NOTE Confidence: 0.87891153

00:35:25.896 --> 00:35:27.478 from the screen or you can double

NOTE Confidence: 0.87891153

00:35:27.478 --> 00:35:29.053 click on the the patient the same

NOTE Confidence: 0.87891153

00:35:29.053 --> 00:35:30.717 way you would if you were seeing them

NOTE Confidence: 0.87891153

00:35:30.720 --> 00:35:33.037 in clinic which would open up the

NOTE Confidence: 0.87891153

00:35:33.037 --> 00:35:35.359 encounter in the charting workspace.

NOTE Confidence: 0.87891153

00:35:35.360 --> 00:35:37.196 This is really only for anyone

NOTE Confidence: 0.87891153

00:35:37.196 --> 00:35:39.110 who is interested in utilizing

NOTE Confidence: 0.87891153

00:35:39.110 --> 00:35:41.000 the documentation functionality.

NOTE Confidence: 0.87891153

00:35:41.000 --> 00:35:43.359 But if any of the teams are,

NOTE Confidence: 0.87891153

00:35:43.360 --> 00:35:46.415 we have created flow sheets both

NOTE Confidence: 0.87891153

00:35:46.415 --> 00:35:49.040 for kind of a general tumor board

NOTE Confidence: 0.87891153

00:35:49.040 --> 00:35:50.912 as well As for each individualized

NOTE Confidence: 0.87891153

00:35:50.912 --> 00:35:52.819 tumor board and then that that

NOTE Confidence: 0.87891153

00:35:52.819 --> 00:35:54.319 pulls into a note template.

NOTE Confidence: 0.87891153

00:35:54.320 --> 00:35:56.920 So we can in we can optimize this,

NOTE Confidence: 0.87891153

00:35:56.920 --> 00:35:58.464 we can individualize this.

NOTE Confidence: 0.87891153

00:35:58.464 --> 00:36:00.817 Some of the other teams GI

NOTE Confidence: 0.87891153

00:36:00.817 --> 00:36:02.902 specifically with rectal cancer has

NOTE Confidence: 0.87891153

00:36:02.902 --> 00:36:05.157 really taken advantage of being able

NOTE Confidence: 0.87891153

00:36:05.157 --> 00:36:06.643 to to individualize their notes.

NOTE Confidence: 0.87891153

00:36:06.643 --> 00:36:08.890 So we have the ability to really

NOTE Confidence: 0.87891153

00:36:08.947 --> 00:36:10.197 make this work for you.

NOTE Confidence: 0.87891153

00:36:10.200 --> 00:36:10.564 Again,

NOTE Confidence: 0.87891153

00:36:10.564 --> 00:36:12.384 this is just available for

NOTE Confidence: 0.87891153

00:36:12.384 --> 00:36:13.840 anyone who's interested it.

NOTE Confidence: 0.87891153

00:36:13.840 --> 00:36:15.120 It does not have to.

NOTE Confidence: 0.87891153

00:36:15.120 --> 00:36:16.480 This is completely locked

NOTE Confidence: 0.87891153

00:36:16.480 --> 00:36:17.840 down from the patient.

NOTE Confidence: 0.87891153

00:36:17.840 --> 00:36:19.880 They do not see that they are scheduled.

NOTE Confidence: 0.87891153

00:36:19.880 --> 00:36:21.320 They do not see that there is a note,

NOTE Confidence: 0.87891153

00:36:21.320 --> 00:36:24.400 nothing goes through my chart.

NOTE Confidence: 0.87891153

00:36:24.400 --> 00:36:25.984 The other it is visible to

NOTE Confidence: 0.87891153

00:36:25.984 --> 00:36:27.400 anyone on the care team.

NOTE Confidence: 0.87891153

00:36:27.400 --> 00:36:29.440 So any other provider can see the note,

NOTE Confidence: 0.87891153

00:36:29.440 --> 00:36:31.029 but it is also not part of

NOTE Confidence: 0.87891153

00:36:31.029 --> 00:36:32.160 their legal medical records.

NOTE Confidence: 0.87891153

00:36:32.160 --> 00:36:34.410 So if records were ever requested

NOTE Confidence: 0.87891153

00:36:34.410 --> 00:36:35.160 or subpoenaed,

NOTE Confidence: 0.87891153

00:36:35.160 --> 00:36:36.660 the tumor board documentation

NOTE Confidence: 0.87891153

00:36:36.660 --> 00:36:39.200 would not be a part of it.

NOTE Confidence: 0.87891153

00:36:39.200 --> 00:36:42.075 So that is really the,

NOTE Confidence: 0.87891153

00:36:42.075 --> 00:36:43.600 the changes in a nutshell.

NOTE Confidence: 0.87891153

00:36:43.600 --> 00:36:46.579 I will say you will see over the next
NOTE Confidence: 0.87891153

00:36:46.579 --> 00:36:49.158 few weeks cancellations coming from
NOTE Confidence: 0.87891153

00:36:49.158 --> 00:36:52.404 the existing tumor board invites as
NOTE Confidence: 0.87891153

00:36:52.488 --> 00:36:55.720 I send out new invitations with the new,
NOTE Confidence: 0.87891153

00:36:55.720 --> 00:36:56.776 with the new links.
NOTE Confidence: 0.87891153

00:36:56.776 --> 00:36:59.590 We have moved all of the tumor board invite
NOTE Confidence: 0.87891153

00:36:59.590 --> 00:37:01.912 lists over to listservs within Outlook.
NOTE Confidence: 0.87891153

00:37:01.920 --> 00:37:04.418 So if for some reason you are
NOTE Confidence: 0.87891153

00:37:04.418 --> 00:37:05.930 you want to be on the tour board
NOTE Confidence: 0.87891153

00:37:05.983 --> 00:37:07.119 and you're not included,
NOTE Confidence: 0.87891153

00:37:07.120 --> 00:37:08.432 please let me know.
NOTE Confidence: 0.87891153

00:37:08.432 --> 00:37:10.400 We can absolutely make that change.
NOTE Confidence: 0.87891153

00:37:10.400 --> 00:37:12.577 But I believe everybody that is currently
NOTE Confidence: 0.87891153

00:37:12.577 --> 00:37:14.988 on the invite list has been transferred over.
NOTE Confidence: 0.87891153

00:37:14.988 --> 00:37:16.770 So hopefully this should be a
NOTE Confidence: 0.87891153

00:37:16.831 --> 00:37:18.478 relatively seamless transition.

NOTE Confidence: 0.87891153

00:37:18.480 --> 00:37:21.678 Does anyone have any specific questions?

NOTE Confidence: 0.87891153

00:37:21.680 --> 00:37:23.955 I will be making the rounds with

NOTE Confidence: 0.87891153

00:37:23.960 --> 00:37:26.360 individual faculty meetings,

NOTE Confidence: 0.87891153

00:37:26.360 --> 00:37:27.960 section meetings.

NOTE Confidence: 0.88537107

00:37:27.960 --> 00:37:29.244 I'm meeting with the various chiefs

NOTE Confidence: 0.88537107

00:37:29.244 --> 00:37:30.799 and directors to get everybody set up.

NOTE Confidence: 0.88537107

00:37:30.800 --> 00:37:32.880 We do some tip sheets that will be going out.

NOTE Confidence: 0.88537107

00:37:32.880 --> 00:37:36.000 So there is a lot more education coming.

NOTE Confidence: 0.88537107

00:37:36.000 --> 00:37:37.365 But this is just kind of to

NOTE Confidence: 0.88537107

00:37:37.365 --> 00:37:38.400 give everybody a heads up.

NOTE Confidence: 0.866056804

00:37:45.070 --> 00:37:47.710 Jen, thanks for sharing this.

NOTE Confidence: 0.866056804

00:37:47.710 --> 00:37:49.775 You and I have been kind of

NOTE Confidence: 0.866056804

00:37:49.775 --> 00:37:50.950 communicating this roll out.

NOTE Confidence: 0.866056804

00:37:50.950 --> 00:37:53.210 I think it's exciting.

NOTE Confidence: 0.866056804

00:37:53.210 --> 00:37:56.730 It is a change as with all change you

NOTE Confidence: 0.866056804

00:37:56.730 --> 00:37:58.670 know there there is an adjustment.
NOTE Confidence: 0.866056804

00:37:58.670 --> 00:38:00.806 It will be a different workflow
NOTE Confidence: 0.866056804

00:38:00.806 --> 00:38:03.080 for people and you know one of
NOTE Confidence: 0.866056804

00:38:03.080 --> 00:38:05.511 the differences is I think many of
NOTE Confidence: 0.866056804

00:38:05.511 --> 00:38:07.511 our clinicians have gotten pretty
NOTE Confidence: 0.866056804

00:38:07.511 --> 00:38:10.030 accustomed to the tumor board roster
NOTE Confidence: 0.866056804

00:38:10.030 --> 00:38:12.520 appearing in their e-mail in basket.
NOTE Confidence: 0.866056804

00:38:12.520 --> 00:38:15.058 It will require us to engage
NOTE Confidence: 0.866056804

00:38:15.058 --> 00:38:18.402 with EPIC which we all do on a
NOTE Confidence: 0.866056804

00:38:18.402 --> 00:38:20.957 virtually daily basis any anyway.
NOTE Confidence: 0.7875045733333333

00:38:23.120 --> 00:38:25.316 So I I'm excited about it.
NOTE Confidence: 0.7875045733333333

00:38:25.320 --> 00:38:29.156 I think the ease of the CME,
NOTE Confidence: 0.7875045733333333

00:38:29.160 --> 00:38:33.520 the documentation function and the
NOTE Confidence: 0.7875045733333333

00:38:33.520 --> 00:38:37.756 I can't overstate the importance in
NOTE Confidence: 0.7875045733333333

00:38:37.756 --> 00:38:44.104 this era of privacy concerns and cyber
NOTE Confidence: 0.7875045733333333

00:38:44.104 --> 00:38:46.558 vulnerabilities maintaining the most

NOTE Confidence: 0.922400592

00:38:49.600 --> 00:38:53.680 active and HIPAA compliant platform.

NOTE Confidence: 0.922400592

00:38:53.680 --> 00:39:02.908 You know I I will the the the stories

NOTE Confidence: 0.922400592

00:39:02.908 --> 00:39:06.440 of health systems being brought to

NOTE Confidence: 0.922400592

00:39:06.440 --> 00:39:09.980 their knees by cyber intrusions and

NOTE Confidence: 0.922400592

00:39:09.980 --> 00:39:13.880 leaks of patient privacy information

NOTE Confidence: 0.922400592

00:39:13.880 --> 00:39:17.744 are significant and it is important

NOTE Confidence: 0.922400592

00:39:17.744 --> 00:39:20.040 that we take every effort to to

NOTE Confidence: 0.922400592

00:39:20.110 --> 00:39:22.432 protect our patients privacy and I

NOTE Confidence: 0.922400592

00:39:22.432 --> 00:39:24.224 think that that you mentioned that

NOTE Confidence: 0.922400592

00:39:24.224 --> 00:39:25.960 but I I just want to repeat that.

NOTE Confidence: 0.922400592

00:39:25.960 --> 00:39:27.836 So thank you for joining us today

NOTE Confidence: 0.676279018181818

00:39:28.440 --> 00:39:30.664 and and Jen you did get some shout

NOTE Confidence: 0.676279018181818

00:39:30.664 --> 00:39:32.765 outs in that chat and then the one

NOTE Confidence: 0.676279018181818

00:39:32.765 --> 00:39:34.307 question which I see you answered

NOTE Confidence: 0.676279018181818

00:39:34.307 --> 00:39:36.239 so it but just for everyone their

NOTE Confidence: 0.676279018181818

00:39:36.240 --> 00:39:38.560 question was will there be a Zoom link

NOTE Confidence: 0.676279018181818

00:39:38.560 --> 00:39:40.612 accessible from Epic or a separate

NOTE Confidence: 0.676279018181818

00:39:40.612 --> 00:39:43.120 invitation and it will be still come

NOTE Confidence: 0.676279018181818

00:39:43.120 --> 00:39:44.920 through an e-mail outlook calendar

NOTE Confidence: 0.835403171428571

00:39:45.480 --> 00:39:47.958 correct it'll it'll still nothing changes

NOTE Confidence: 0.835403171428571

00:39:47.958 --> 00:39:51.360 about the way you will see the invitation.

NOTE Confidence: 0.835403171428571

00:39:51.360 --> 00:39:53.201 So it'll you will just get a

NOTE Confidence: 0.835403171428571

00:39:53.201 --> 00:39:54.824 cancellation over the next few weeks

NOTE Confidence: 0.835403171428571

00:39:54.824 --> 00:39:56.630 while I'm phasing out the old Zoom

NOTE Confidence: 0.835403171428571

00:39:56.687 --> 00:39:58.479 links and setting up the new ones.

NOTE Confidence: 0.835403171428571

00:39:58.480 --> 00:39:59.929 But then you'll have the the request

NOTE Confidence: 0.835403171428571

00:39:59.929 --> 00:40:01.184 that comes through the outlook and

NOTE Confidence: 0.835403171428571

00:40:01.184 --> 00:40:02.556 and we'll be right on your calendar.

NOTE Confidence: 0.7359266475

00:40:05.800 --> 00:40:08.480 Right. Thank you. Thank you.

NOTE Confidence: 0.7359266475

00:40:08.480 --> 00:40:11.016 Now we are gonna transition over to

NOTE Confidence: 0.7359266475

00:40:11.016 --> 00:40:13.504 talk about social work to our support

NOTE Confidence: 0.7359266475

00:40:13.504 --> 00:40:15.800 to all of our patients and families.

NOTE Confidence: 0.7359266475

00:40:15.800 --> 00:40:18.200 Angela Corella is gonna walk

NOTE Confidence: 0.7359266475

00:40:18.200 --> 00:40:20.120 us through this presentation.

NOTE Confidence: 0.7359266475

00:40:20.120 --> 00:40:21.040 Welcome, Angela.

NOTE Confidence: 0.874463954444444

00:40:21.680 --> 00:40:22.424 Thank you, Tracy.

NOTE Confidence: 0.874463954444444

00:40:22.424 --> 00:40:23.912 Let me just share my screen.

NOTE Confidence: 0.911984755

00:40:35.360 --> 00:40:38.209 OK. All right. So it's an absolute

NOTE Confidence: 0.911984755

00:40:38.209 --> 00:40:40.599 pleasure to be here tonight.

NOTE Confidence: 0.911984755

00:40:40.600 --> 00:40:43.156 I'm talking to all of you for just a

NOTE Confidence: 0.911984755

00:40:43.156 --> 00:40:45.544 few minutes about patient and family

NOTE Confidence: 0.911984755

00:40:45.544 --> 00:40:48.120 centered support and the types of social

NOTE Confidence: 0.911984755

00:40:48.186 --> 00:40:50.503 work services that we provide to our

NOTE Confidence: 0.911984755

00:40:50.503 --> 00:40:52.480 patients and our families. Angela,

NOTE Confidence: 0.913718736666667

00:40:52.480 --> 00:40:53.642 I don't know if you could just

NOTE Confidence: 0.913718736666667

00:40:53.642 --> 00:40:54.879 switch it to presentation mode.

NOTE Confidence: 0.486607381666667

00:40:56.000 --> 00:40:57.998 I did it. Isn't that bizarre?
NOTE Confidence: 0.8207859175

00:40:58.560 --> 00:41:01.840 At the top, if you hit Display settings,
NOTE Confidence: 0.8207859175

00:41:01.840 --> 00:41:04.080 it should give you an option to switch.
NOTE Confidence: 0.78269851

00:41:04.960 --> 00:41:10.720 Give me a second display settings. OK.
NOTE Confidence: 0.67549928

00:41:12.200 --> 00:41:13.920 And then swap to Presenter, View,
NOTE Confidence: 0.70151209

00:41:14.560 --> 00:41:17.080 Q. Thank you for that one.
NOTE Confidence: 0.70151209

00:41:17.080 --> 00:41:18.760 One monitor it was that way.
NOTE Confidence: 0.70151209

00:41:18.760 --> 00:41:19.328 On the other monitor,
NOTE Confidence: 0.70151209

00:41:19.328 --> 00:41:20.038 it was the other way.
NOTE Confidence: 0.70151209

00:41:20.040 --> 00:41:21.839 So thank you for pointing that out.
NOTE Confidence: 0.70151209

00:41:21.840 --> 00:41:23.556 All right. OK. So let's begin.
NOTE Confidence: 0.95749199

00:41:25.960 --> 00:41:27.773 So I thought it would be really
NOTE Confidence: 0.95749199

00:41:27.773 --> 00:41:29.819 important for us to talk about what
NOTE Confidence: 0.95749199

00:41:29.819 --> 00:41:31.631 exactly an oncology social worker is,
NOTE Confidence: 0.95749199

00:41:31.640 --> 00:41:33.880 because some of you might not really know
NOTE Confidence: 0.95749199

00:41:33.880 --> 00:41:36.760 what an oncology social worker is all about.

NOTE Confidence: 0.95749199

00:41:36.760 --> 00:41:39.872 So all of us are licensed professionals who

NOTE Confidence: 0.95749199

00:41:39.872 --> 00:41:42.102 provide counseling and emotional support as

NOTE Confidence: 0.95749199

00:41:42.102 --> 00:41:44.627 well as access and services to resources

NOTE Confidence: 0.95749199

00:41:44.627 --> 00:41:47.691 to our patients and our families and our

NOTE Confidence: 0.95749199

00:41:47.691 --> 00:41:50.160 caregivers who are impacted by cancer.

NOTE Confidence: 0.95749199

00:41:50.160 --> 00:41:51.942 And we're educated and we're skilled

NOTE Confidence: 0.95749199

00:41:51.942 --> 00:41:54.318 in being able to identify the social,

NOTE Confidence: 0.95749199

00:41:54.320 --> 00:41:55.868 emotional, physical and spiritual

NOTE Confidence: 0.95749199

00:41:55.868 --> 00:41:59.054 issues that can come up as a result

NOTE Confidence: 0.95749199

00:41:59.054 --> 00:42:01.034 of cancer diagnosis and treatment.

NOTE Confidence: 0.95749199

00:42:01.040 --> 00:42:03.120 And we're there to support families from the

NOTE Confidence: 0.95749199

00:42:03.120 --> 00:42:05.438 time of diagnosis through cancer treatment,

NOTE Confidence: 0.95749199

00:42:05.440 --> 00:42:06.072 recurrence, survivorship,

NOTE Confidence: 0.95749199

00:42:06.072 --> 00:42:06.704 palliative care,

NOTE Confidence: 0.95749199

00:42:06.704 --> 00:42:08.600 as well as end of life

NOTE Confidence: 0.84327906

00:42:10.760 --> 00:42:13.434 throughout the Smilo system and Care Network.

NOTE Confidence: 0.84327906

00:42:13.440 --> 00:42:15.015 I just wanted to let all of you know

NOTE Confidence: 0.84327906

00:42:15.015 --> 00:42:16.499 the different locations where we

NOTE Confidence: 0.84327906

00:42:16.499 --> 00:42:18.079 have social work services available.

NOTE Confidence: 0.84327906

00:42:18.080 --> 00:42:20.896 So Greenwich, Trumbull, Fairfield,

NOTE Confidence: 0.84327906

00:42:20.896 --> 00:42:22.512 Torrington, Orange, New Haven,

NOTE Confidence: 0.84327906

00:42:22.512 --> 00:42:24.640 of course that's our inpatient as well

NOTE Confidence: 0.84327906

00:42:24.693 --> 00:42:26.692 as ambulatory services, North Haven,

NOTE Confidence: 0.84327906

00:42:26.692 --> 00:42:29.394 Guilford as well as Saint Francis Hartford.

NOTE Confidence: 0.900568922777778

00:42:31.840 --> 00:42:33.128 So in order for us to talk

NOTE Confidence: 0.900568922777778

00:42:33.128 --> 00:42:34.380 about social work and the kinds

NOTE Confidence: 0.900568922777778

00:42:34.380 --> 00:42:35.475 of services that we provide,

NOTE Confidence: 0.900568922777778

00:42:35.480 --> 00:42:37.454 I thought it'd be really important

NOTE Confidence: 0.900568922777778

00:42:37.454 --> 00:42:39.320 to talk about psychosocial distress.

NOTE Confidence: 0.900568922777778

00:42:39.320 --> 00:42:42.224 So as defined by the National

NOTE Confidence: 0.900568922777778

00:42:42.224 --> 00:42:43.676 Comprehensive Cancer Network,

NOTE Confidence: 0.900568922777778
00:42:43.680 --> 00:42:46.760 psychosocial distress is multi factorial,
NOTE Confidence: 0.900568922777778
00:42:46.760 --> 00:42:48.700 an unpleasant experience of
NOTE Confidence: 0.900568922777778
00:42:48.700 --> 00:42:50.155 psychologic meaning cognitive,
NOTE Confidence: 0.900568922777778
00:42:50.160 --> 00:42:52.638 behavioral and emotional as well as social,
NOTE Confidence: 0.900568922777778
00:42:52.640 --> 00:42:54.380 spiritual and physical nature that
NOTE Confidence: 0.900568922777778
00:42:54.380 --> 00:42:56.510 may interfere with one's ability to
NOTE Confidence: 0.900568922777778
00:42:56.510 --> 00:42:58.155 cope effectively with their cancer,
NOTE Confidence: 0.900568922777778
00:42:58.160 --> 00:43:00.435 their physical symptoms as well as treatment.
NOTE Confidence: 0.95511165
00:43:02.520 --> 00:43:04.278 And when we're talking about this,
NOTE Confidence: 0.95511165
00:43:04.280 --> 00:43:06.302 it's important to know that oncology
NOTE Confidence: 0.95511165
00:43:06.302 --> 00:43:08.344 under oncology social workers have
NOTE Confidence: 0.95511165
00:43:08.344 --> 00:43:10.900 a deep understanding of the complex
NOTE Confidence: 0.95511165
00:43:10.967 --> 00:43:12.997 psychosocial issues and the stress
NOTE Confidence: 0.95511165
00:43:12.997 --> 00:43:15.560 that come about because of cancer.
NOTE Confidence: 0.95511165
00:43:15.560 --> 00:43:18.220 They know that when there's a cancer
NOTE Confidence: 0.95511165

00:43:18.220 --> 00:43:20.218 diagnosis it impacts the family
NOTE Confidence: 0.95511165

00:43:20.218 --> 00:43:22.576 significantly and it can even be
NOTE Confidence: 0.95511165

00:43:22.576 --> 00:43:24.638 quite traumatic and life changing.
NOTE Confidence: 0.95511165

00:43:24.640 --> 00:43:26.998 We know that patients and families
NOTE Confidence: 0.95511165

00:43:26.998 --> 00:43:28.996 experience different levels of distress
NOTE Confidence: 0.95511165

00:43:28.996 --> 00:43:31.537 and distress is actually quite common and
NOTE Confidence: 0.95511165

00:43:31.537 --> 00:43:34.316 normal as a result of cancer and treatment.
NOTE Confidence: 0.95511165

00:43:34.320 --> 00:43:36.581 We also are aware that adjusting to
NOTE Confidence: 0.95511165

00:43:36.581 --> 00:43:39.225 cancer can be quite difficult and often
NOTE Confidence: 0.95511165

00:43:39.225 --> 00:43:41.637 results in worries about the future
NOTE Confidence: 0.95511165

00:43:41.640 --> 00:43:43.648 regarding treatment side effects,
NOTE Confidence: 0.95511165

00:43:43.648 --> 00:43:46.158 fear of cancer recurrence progression
NOTE Confidence: 0.95511165

00:43:46.158 --> 00:43:48.700 and can often lead to things
NOTE Confidence: 0.95511165

00:43:48.700 --> 00:43:50.276 like anxiety and depression.
NOTE Confidence: 0.95511165

00:43:50.280 --> 00:43:52.280 And with thinking about that,
NOTE Confidence: 0.95511165

00:43:52.280 --> 00:43:54.830 I just want to point out that there are key

NOTE Confidence: 0.95511165

00:43:54.890 --> 00:43:57.440 distress points along the cancer continuum.

NOTE Confidence: 0.95511165

00:43:57.440 --> 00:43:59.858 And so these are different points

NOTE Confidence: 0.95511165

00:43:59.858 --> 00:44:02.422 along along along the line where

NOTE Confidence: 0.95511165

00:44:02.422 --> 00:44:04.617 it's really helpful and beneficial

NOTE Confidence: 0.95511165

00:44:04.617 --> 00:44:07.040 to have social work involved.

NOTE Confidence: 0.95511165

00:44:07.040 --> 00:44:08.540 We know that when a

NOTE Confidence: 0.95511165

00:44:08.540 --> 00:44:09.440 patient's newly diagnosed,

NOTE Confidence: 0.95511165

00:44:09.440 --> 00:44:10.860 when they start treatment,

NOTE Confidence: 0.95511165

00:44:10.860 --> 00:44:12.635 as they go through treatment,

NOTE Confidence: 0.95511165

00:44:12.640 --> 00:44:14.832 transition into ending treatment,

NOTE Confidence: 0.95511165

00:44:14.832 --> 00:44:16.476 even into survivorship,

NOTE Confidence: 0.95511165

00:44:16.480 --> 00:44:18.783 quite often they can experience a variety

NOTE Confidence: 0.95511165

00:44:18.783 --> 00:44:21.013 of distress and development of anxiety

NOTE Confidence: 0.95511165

00:44:21.013 --> 00:44:23.460 and depression and if there's a cancer

NOTE Confidence: 0.95511165

00:44:23.460 --> 00:44:25.035 recurrence or some disease progression,

NOTE Confidence: 0.95511165

00:44:25.040 --> 00:44:26.744 transitioning to goals of care or
NOTE Confidence: 0.95511165

00:44:26.744 --> 00:44:28.520 palliative care and even end of life.
NOTE Confidence: 0.95511165

00:44:28.520 --> 00:44:28.891 Again,
NOTE Confidence: 0.95511165

00:44:28.891 --> 00:44:31.117 these are key points where evolving
NOTE Confidence: 0.95511165

00:44:31.117 --> 00:44:33.582 social work support is very helpful and
NOTE Confidence: 0.95511165

00:44:33.582 --> 00:44:36.120 beneficial to our patients and our families.
NOTE Confidence: 0.95511165

00:44:36.120 --> 00:44:36.736 You know,
NOTE Confidence: 0.95511165

00:44:36.736 --> 00:44:38.584 we know that distress can negatively
NOTE Confidence: 0.95511165

00:44:38.584 --> 00:44:40.039 impact someone's quality of life,
NOTE Confidence: 0.95511165

00:44:40.040 --> 00:44:41.324 their emotional health,
NOTE Confidence: 0.95511165

00:44:41.324 --> 00:44:43.036 their ability to cope.
NOTE Confidence: 0.95511165

00:44:43.040 --> 00:44:44.798 We know again that that distress
NOTE Confidence: 0.95511165

00:44:44.798 --> 00:44:47.387 is really on a continuum and it can
NOTE Confidence: 0.95511165

00:44:47.387 --> 00:44:49.409 really be more common normal like
NOTE Confidence: 0.95511165

00:44:49.476 --> 00:44:51.600 fear and some worries and sadness.
NOTE Confidence: 0.95511165

00:44:51.600 --> 00:44:52.342 Or again,

NOTE Confidence: 0.95511165

00:44:52.342 --> 00:44:54.568 it can become more significant and

NOTE Confidence: 0.95511165

00:44:54.568 --> 00:44:56.878 develop into anxiety and depression.

NOTE Confidence: 0.95511165

00:44:56.880 --> 00:44:58.931 And social workers know how to find

NOTE Confidence: 0.95511165

00:44:58.931 --> 00:45:01.520 ways to help patients and families cope.

NOTE Confidence: 0.95511165

00:45:01.520 --> 00:45:02.920 And that really brings about

NOTE Confidence: 0.95511165

00:45:02.920 --> 00:45:04.320 an enormous sense of relief,

NOTE Confidence: 0.95511165

00:45:04.320 --> 00:45:05.280 not just to the patient,

NOTE Confidence: 0.95511165

00:45:05.280 --> 00:45:08.520 but their families as well.

NOTE Confidence: 0.95511165

00:45:08.520 --> 00:45:09.972 So what to expect when you're

NOTE Confidence: 0.95511165

00:45:09.972 --> 00:45:11.320 meeting with a social worker?

NOTE Confidence: 0.95511165

00:45:11.320 --> 00:45:13.036 Some people might not even know.

NOTE Confidence: 0.95511165

00:45:13.040 --> 00:45:14.750 So it's important to understand that

NOTE Confidence: 0.95511165

00:45:14.750 --> 00:45:16.459 social workers are part of your

NOTE Confidence: 0.95511165

00:45:16.459 --> 00:45:18.001 oncology team and we're available to

NOTE Confidence: 0.95511165

00:45:18.001 --> 00:45:20.046 assist in a wide range of issues and

NOTE Confidence: 0.95511165

00:45:20.046 --> 00:45:22.840 challenges that you might be faced with.

NOTE Confidence: 0.95511165

00:45:22.840 --> 00:45:24.436 We can meet with you one time,

NOTE Confidence: 0.95511165

00:45:24.440 --> 00:45:26.720 maybe there's some very difficult news

NOTE Confidence: 0.95511165

00:45:26.720 --> 00:45:28.982 that's being delivered by your medical

NOTE Confidence: 0.95511165

00:45:28.982 --> 00:45:31.329 team or we can be available to meet

NOTE Confidence: 0.95511165

00:45:31.329 --> 00:45:32.760 multiple times throughout treatment.

NOTE Confidence: 0.95511165

00:45:32.760 --> 00:45:34.145 But really this comes about

NOTE Confidence: 0.95511165

00:45:34.145 --> 00:45:36.211 based on your needs as well as

NOTE Confidence: 0.95511165

00:45:36.211 --> 00:45:37.756 the preferences of the patient,

NOTE Confidence: 0.95511165

00:45:37.760 --> 00:45:38.798 the family that we're working with,

NOTE Confidence: 0.95511165

00:45:38.800 --> 00:45:40.820 with how often we should

NOTE Confidence: 0.95511165

00:45:40.820 --> 00:45:42.436 be meeting with them.

NOTE Confidence: 0.95511165

00:45:42.440 --> 00:45:44.516 We're available to meet in person,

NOTE Confidence: 0.95511165

00:45:44.520 --> 00:45:45.656 talk over the phone,

NOTE Confidence: 0.95511165

00:45:45.656 --> 00:45:47.772 and we do have some social workers

NOTE Confidence: 0.95511165

00:45:47.772 --> 00:45:50.187 on our team who do provide some

NOTE Confidence: 0.95511165

00:45:50.187 --> 00:45:51.292 telehealth visits when meeting

NOTE Confidence: 0.95511165

00:45:51.292 --> 00:45:52.116 with the social worker.

NOTE Confidence: 0.95511165

00:45:52.120 --> 00:45:54.172 Often during our first visit we'll

NOTE Confidence: 0.95511165

00:45:54.172 --> 00:45:56.310 complete a a psychosocial assessment

NOTE Confidence: 0.95511165

00:45:56.310 --> 00:46:00.195 and we might even utilize some results

NOTE Confidence: 0.857764874

00:46:00.200 --> 00:46:02.910 from the iPad depression screening, the PHQ,

NOTE Confidence: 0.857764874

00:46:02.910 --> 00:46:05.160 the social determinants of health Screener,

NOTE Confidence: 0.857764874

00:46:05.160 --> 00:46:06.960 or the distressed involver when we're

NOTE Confidence: 0.857764874

00:46:06.960 --> 00:46:08.640 meeting with patients and families.

NOTE Confidence: 0.9181761633333333

00:46:10.720 --> 00:46:12.715 So this is some of the things

NOTE Confidence: 0.9181761633333333

00:46:12.715 --> 00:46:14.644 that we assess for during

NOTE Confidence: 0.9181761633333333

00:46:14.644 --> 00:46:16.159 our psychosocial assessment.

NOTE Confidence: 0.9181761633333333

00:46:16.160 --> 00:46:18.757 So we want to find out about,

NOTE Confidence: 0.9181761633333333

00:46:18.760 --> 00:46:19.957 you know, a patient in their family,

NOTE Confidence: 0.9181761633333333

00:46:19.960 --> 00:46:21.720 the reaction to the diagnosis,

NOTE Confidence: 0.9181761633333333

00:46:21.720 --> 00:46:24.320 their support system, you know,
NOTE Confidence: 0.9181761633333333

00:46:24.320 --> 00:46:26.960 maybe if there are any employment
NOTE Confidence: 0.9181761633333333

00:46:26.960 --> 00:46:28.720 issues or financial issues,
NOTE Confidence: 0.9181761633333333

00:46:28.720 --> 00:46:30.202 if they're having any signs or
NOTE Confidence: 0.9181761633333333

00:46:30.202 --> 00:46:31.760 symptoms of anxiety or depression.
NOTE Confidence: 0.9181761633333333

00:46:31.760 --> 00:46:33.506 It's important for us to understand
NOTE Confidence: 0.9181761633333333

00:46:33.506 --> 00:46:35.656 if a patient has a mental health
NOTE Confidence: 0.9181761633333333

00:46:35.656 --> 00:46:37.196 history or a trauma history.
NOTE Confidence: 0.9181761633333333

00:46:37.200 --> 00:46:39.558 We of course assess for suicidality,
NOTE Confidence: 0.9181761633333333

00:46:39.560 --> 00:46:41.744 substance use, safety issues,
NOTE Confidence: 0.9181761633333333

00:46:41.744 --> 00:46:44.888 but also want to examine positive
NOTE Confidence: 0.9181761633333333

00:46:44.888 --> 00:46:46.520 coping strategies and other
NOTE Confidence: 0.9181761633333333

00:46:46.520 --> 00:46:48.152 risk and supportive factors.
NOTE Confidence: 0.9181761633333333

00:46:48.160 --> 00:46:50.743 It's important for us to understand the
NOTE Confidence: 0.9181761633333333

00:46:50.743 --> 00:46:52.759 holistic approach the patient again,
NOTE Confidence: 0.9181761633333333

00:46:52.760 --> 00:46:54.200 their physical, emotional,

NOTE Confidence: 0.9181761633333333
00:46:54.200 --> 00:46:55.890 social and spiritual impact
NOTE Confidence: 0.9181761633333333
00:46:55.890 --> 00:46:57.140 that cancer and treatment has
NOTE Confidence: 0.9181761633333333
00:46:57.140 --> 00:46:58.520 on them and their family.
NOTE Confidence: 0.935193995789474
00:47:00.680 --> 00:47:03.242 So some of these are strategies or
NOTE Confidence: 0.935193995789474
00:47:03.242 --> 00:47:05.149 interventions that social work support
NOTE Confidence: 0.935193995789474
00:47:05.149 --> 00:47:07.760 would use to address the emotional impact.
NOTE Confidence: 0.935193995789474
00:47:07.760 --> 00:47:09.812 Again, talking about how the patient
NOTE Confidence: 0.935193995789474
00:47:09.812 --> 00:47:11.990 is adjusting to their cancer diagnosis
NOTE Confidence: 0.935193995789474
00:47:11.990 --> 00:47:14.222 and treatment would be something that
NOTE Confidence: 0.935193995789474
00:47:14.222 --> 00:47:16.797 we would often be talking to you about.
NOTE Confidence: 0.935193995789474
00:47:16.800 --> 00:47:18.256 We provide supportive counseling
NOTE Confidence: 0.935193995789474
00:47:18.256 --> 00:47:20.076 not just to the individual,
NOTE Confidence: 0.935193995789474
00:47:20.080 --> 00:47:22.600 but to the family as well as couples.
NOTE Confidence: 0.935193995789474
00:47:22.600 --> 00:47:25.113 Some of our social workers might even
NOTE Confidence: 0.935193995789474
00:47:25.113 --> 00:47:27.305 utilize such interventions as some basic
NOTE Confidence: 0.935193995789474

00:47:27.305 --> 00:47:29.070 cognitive strategies like reframing or
NOTE Confidence: 0.935193995789474

00:47:29.070 --> 00:47:30.956 talking to the patient family about
NOTE Confidence: 0.935193995789474

00:47:30.956 --> 00:47:33.508 what is or maybe isn't in their control
NOTE Confidence: 0.935193995789474

00:47:33.508 --> 00:47:35.678 related to their diagnosis treatment.
NOTE Confidence: 0.935193995789474

00:47:35.680 --> 00:47:37.381 We have a variety of social workers
NOTE Confidence: 0.935193995789474

00:47:37.381 --> 00:47:39.326 that are actually trained in something
NOTE Confidence: 0.935193995789474

00:47:39.326 --> 00:47:40.874 called meaning centered psychotherapy.
NOTE Confidence: 0.935193995789474

00:47:40.880 --> 00:47:42.749 So that would be exploring with the
NOTE Confidence: 0.935193995789474

00:47:42.749 --> 00:47:44.171 patient about what brings meaning
NOTE Confidence: 0.935193995789474

00:47:44.171 --> 00:47:46.145 and purpose to their life as they're
NOTE Confidence: 0.935193995789474

00:47:46.145 --> 00:47:47.918 going through cancer and treatment.
NOTE Confidence: 0.935193995789474

00:47:47.920 --> 00:47:49.866 Many of our social workers are skilled
NOTE Confidence: 0.935193995789474

00:47:49.866 --> 00:47:51.718 at being able to talk about how
NOTE Confidence: 0.935193995789474

00:47:51.718 --> 00:47:53.635 to talk to children about a cancer
NOTE Confidence: 0.935193995789474

00:47:53.635 --> 00:47:54.880 diagnosis and treatment.
NOTE Confidence: 0.935193995789474

00:47:54.880 --> 00:47:56.520 That's a program that we have called packs.

NOTE Confidence: 0.935193995789474
00:47:56.520 --> 00:47:59.076 So parenting at a challenging time,
NOTE Confidence: 0.935193995789474
00:47:59.080 --> 00:48:00.472 exploring coping strategies.
NOTE Confidence: 0.935193995789474
00:48:00.472 --> 00:48:03.176 You know, stress management,
NOTE Confidence: 0.935193995789474
00:48:03.176 --> 00:48:05.840 relaxation, mindfulness techniques,
NOTE Confidence: 0.935193995789474
00:48:05.840 --> 00:48:06.554 sleep hygiene,
NOTE Confidence: 0.935193995789474
00:48:06.554 --> 00:48:08.696 these are all things that social
NOTE Confidence: 0.935193995789474
00:48:08.696 --> 00:48:10.737 workers would provide to you as
NOTE Confidence: 0.935193995789474
00:48:10.737 --> 00:48:11.997 you're meeting with them.
NOTE Confidence: 0.935193995789474
00:48:12.000 --> 00:48:14.310 And it's not uncommon that if you're
NOTE Confidence: 0.935193995789474
00:48:14.310 --> 00:48:16.589 really having a difficult time for us
NOTE Confidence: 0.935193995789474
00:48:16.589 --> 00:48:19.120 to maybe talk to you about exploring,
NOTE Confidence: 0.935193995789474
00:48:19.120 --> 00:48:20.385 meeting with the mental health
NOTE Confidence: 0.935193995789474
00:48:20.385 --> 00:48:21.397 provider in the community,
NOTE Confidence: 0.935193995789474
00:48:21.400 --> 00:48:24.328 or maybe talking to a psychiatrist
NOTE Confidence: 0.935193995789474
00:48:24.328 --> 00:48:26.280 for some medication management.
NOTE Confidence: 0.935193995789474

00:48:26.280 --> 00:48:28.705 When we're meeting with families
NOTE Confidence: 0.935193995789474

00:48:28.705 --> 00:48:29.675 and caregivers,
NOTE Confidence: 0.935193995789474

00:48:29.680 --> 00:48:31.555 of course we provide emotional
NOTE Confidence: 0.935193995789474

00:48:31.555 --> 00:48:32.680 support to them.
NOTE Confidence: 0.935193995789474

00:48:32.680 --> 00:48:34.997 We want to empower family members and
NOTE Confidence: 0.935193995789474

00:48:34.997 --> 00:48:36.995 caregivers to be able to advocate
NOTE Confidence: 0.935193995789474

00:48:36.995 --> 00:48:38.873 on behalf of their loved one.
NOTE Confidence: 0.935193995789474

00:48:38.880 --> 00:48:41.358 We want to help caregivers and
NOTE Confidence: 0.935193995789474

00:48:41.358 --> 00:48:42.597 family members navigate.
NOTE Confidence: 0.935193995789474

00:48:42.600 --> 00:48:44.388 Maybe they're taking time away from
NOTE Confidence: 0.935193995789474

00:48:44.388 --> 00:48:46.385 work or they're having to have to
NOTE Confidence: 0.935193995789474

00:48:46.385 --> 00:48:48.142 take time away from their own families
NOTE Confidence: 0.935193995789474

00:48:48.201 --> 00:48:50.000 to provide care to their loved one.
NOTE Confidence: 0.935193995789474

00:48:50.000 --> 00:48:52.880 We want to educate our our caregivers about,
NOTE Confidence: 0.935193995789474

00:48:52.880 --> 00:48:53.594 you know,
NOTE Confidence: 0.935193995789474

00:48:53.594 --> 00:48:55.379 about caregiver stress and burnout

NOTE Confidence: 0.935193995789474
00:48:55.379 --> 00:48:57.180 and the importance of self-care
NOTE Confidence: 0.935193995789474
00:48:57.180 --> 00:48:59.184 as you're caring for someone with
NOTE Confidence: 0.935193995789474
00:48:59.184 --> 00:49:01.240 cancer and support you with how
NOTE Confidence: 0.935193995789474
00:49:01.240 --> 00:49:02.616 to navigate those relationships
NOTE Confidence: 0.935193995789474
00:49:02.616 --> 00:49:04.520 and communicating with family,
NOTE Confidence: 0.935193995789474
00:49:04.520 --> 00:49:05.555 friends, the patient,
NOTE Confidence: 0.935193995789474
00:49:05.555 --> 00:49:07.625 as well as the medical team
NOTE Confidence: 0.935193995789474
00:49:07.625 --> 00:49:09.318 that you're working with.
NOTE Confidence: 0.935193995789474
00:49:09.320 --> 00:49:11.469 And it wouldn't be uncommon for us
NOTE Confidence: 0.935193995789474
00:49:11.469 --> 00:49:13.430 to maybe encourage or recommend that
NOTE Confidence: 0.935193995789474
00:49:13.430 --> 00:49:15.380 a family member or caregiver or
NOTE Confidence: 0.935193995789474
00:49:15.380 --> 00:49:17.605 attend a support group or maybe also
NOTE Confidence: 0.935193995789474
00:49:17.605 --> 00:49:19.448 seek some mental health counseling
NOTE Confidence: 0.935193995789474
00:49:19.448 --> 00:49:21.880 in the community themselves.
NOTE Confidence: 0.935193995789474
00:49:21.880 --> 00:49:23.749 One of the other things that social
NOTE Confidence: 0.935193995789474

00:49:23.749 --> 00:49:25.853 workers do is we connect you to
NOTE Confidence: 0.935193995789474

00:49:25.853 --> 00:49:27.097 different resources and services
NOTE Confidence: 0.935193995789474

00:49:27.097 --> 00:49:28.320 in the community.
NOTE Confidence: 0.935193995789474

00:49:28.320 --> 00:49:29.440 So from from Smilo,
NOTE Confidence: 0.935193995789474

00:49:29.440 --> 00:49:31.426 there are a variety of services that
NOTE Confidence: 0.935193995789474

00:49:31.426 --> 00:49:33.362 we might talk to you about or refer
NOTE Confidence: 0.935193995789474

00:49:33.362 --> 00:49:35.918 you to like maybe the you know Cancer Center,
NOTE Confidence: 0.935193995789474

00:49:35.920 --> 00:49:36.688 survivorship clinic.
NOTE Confidence: 0.935193995789474

00:49:36.688 --> 00:49:39.760 We might talk to you about spiritual care,
NOTE Confidence: 0.935193995789474

00:49:39.760 --> 00:49:41.854 talking to someone in integrative medicine
NOTE Confidence: 0.935193995789474

00:49:41.854 --> 00:49:44.597 maybe for yoga or massage or some Reiki.
NOTE Confidence: 0.935193995789474

00:49:44.600 --> 00:49:46.856 And we also have a Yale Psycho oncology
NOTE Confidence: 0.935193995789474

00:49:46.856 --> 00:49:48.732 program that we can talk to referring
NOTE Confidence: 0.935193995789474

00:49:48.732 --> 00:49:50.799 you to as well within the community.
NOTE Confidence: 0.935193995789474

00:49:50.800 --> 00:49:52.576 We might talk to you about
NOTE Confidence: 0.935193995789474

00:49:52.576 --> 00:49:53.760 financial resources to refer

NOTE Confidence: 0.943075941666666
00:49:53.822 --> 00:49:55.298 you to. Maybe there's some
NOTE Confidence: 0.943075941666666
00:49:55.298 --> 00:49:56.396 transformation needs there,
NOTE Confidence: 0.943075941666666
00:49:56.400 --> 00:49:58.416 housing issues, state,
NOTE Confidence: 0.943075941666666
00:49:58.416 --> 00:50:01.020 federal benefits, talk to you about
NOTE Confidence: 0.943075941666666
00:50:01.020 --> 00:50:02.595 employment or work related issues.
NOTE Confidence: 0.943075941666666
00:50:02.600 --> 00:50:04.196 And again if there's a need,
NOTE Confidence: 0.943075941666666
00:50:04.200 --> 00:50:05.808 talking to you about mental health
NOTE Confidence: 0.943075941666666
00:50:05.808 --> 00:50:06.880 services within the community.
NOTE Confidence: 0.885737701111111
00:50:09.200 --> 00:50:11.055 So this list right here is just
NOTE Confidence: 0.885737701111111
00:50:11.055 --> 00:50:12.689 a variety of different support
NOTE Confidence: 0.885737701111111
00:50:12.689 --> 00:50:14.999 groups that we run through SMILO,
NOTE Confidence: 0.885737701111111
00:50:15.000 --> 00:50:16.400 through the different care centers.
NOTE Confidence: 0.885737701111111
00:50:16.400 --> 00:50:17.264 I will say though,
NOTE Confidence: 0.885737701111111
00:50:17.264 --> 00:50:18.865 most of our groups are still virtual
NOTE Confidence: 0.885737701111111
00:50:18.865 --> 00:50:20.636 and that's a result of the pandemic.
NOTE Confidence: 0.885737701111111

00:50:20.640 --> 00:50:22.680 But you can see there's a variety of
NOTE Confidence: 0.8857377011111111

00:50:22.680 --> 00:50:24.096 different cancer groups here and at
NOTE Confidence: 0.8857377011111111

00:50:24.096 --> 00:50:26.000 the end I have my contact information.
NOTE Confidence: 0.8857377011111111

00:50:26.000 --> 00:50:26.800 So if anyone's interested
NOTE Confidence: 0.8857377011111111

00:50:26.800 --> 00:50:27.800 in any of these groups,
NOTE Confidence: 0.8857377011111111

00:50:27.800 --> 00:50:29.264 you can reach out to me and be
NOTE Confidence: 0.8857377011111111

00:50:29.264 --> 00:50:31.126 happy to connect you to the social
NOTE Confidence: 0.8857377011111111

00:50:31.126 --> 00:50:32.278 worker that facilitates them.
NOTE Confidence: 0.8857377011111111

00:50:32.280 --> 00:50:34.485 So again, we have breast and Melanoma
NOTE Confidence: 0.8857377011111111

00:50:34.485 --> 00:50:35.620 and neuroendocrine, pancreatic,
NOTE Confidence: 0.8857377011111111

00:50:35.620 --> 00:50:38.120 a lot of different options,
NOTE Confidence: 0.8857377011111111

00:50:38.120 --> 00:50:39.692 caregiver group, you know,
NOTE Confidence: 0.8857377011111111

00:50:39.692 --> 00:50:41.657 for patients and family members
NOTE Confidence: 0.8857377011111111

00:50:41.657 --> 00:50:43.279 to be able to access.
NOTE Confidence: 0.8857377011111111

00:50:43.280 --> 00:50:46.358 Now this next slide, I am so excited about.
NOTE Confidence: 0.8857377011111111

00:50:46.360 --> 00:50:48.558 So, I'm so excited to announce that

NOTE Confidence: 0.885737701111111
00:50:48.558 --> 00:50:50.407 social work has been collaborating
NOTE Confidence: 0.885737701111111
00:50:50.407 --> 00:50:52.517 with the early onset program.
NOTE Confidence: 0.885737701111111
00:50:52.520 --> 00:50:53.588 And in March,
NOTE Confidence: 0.885737701111111
00:50:53.588 --> 00:50:56.080 we are launching 2 new support groups.
NOTE Confidence: 0.885737701111111
00:50:56.080 --> 00:50:58.864 We have an early onset Cancer Support group
NOTE Confidence: 0.885737701111111
00:50:58.864 --> 00:51:01.674 for patients between the ages of 18 and 49.
NOTE Confidence: 0.885737701111111
00:51:01.680 --> 00:51:02.880 And our two social workers,
NOTE Confidence: 0.885737701111111
00:51:02.880 --> 00:51:04.440 Hallie Robinson and Krista Madrid,
NOTE Confidence: 0.885737701111111
00:51:04.440 --> 00:51:06.440 will be facilitating that group.
NOTE Confidence: 0.885737701111111
00:51:06.440 --> 00:51:07.924 There's their contact information
NOTE Confidence: 0.885737701111111
00:51:07.924 --> 00:51:09.037 if anyone's interested.
NOTE Confidence: 0.885737701111111
00:51:09.040 --> 00:51:10.769 And we also have an early onset
NOTE Confidence: 0.885737701111111
00:51:10.769 --> 00:51:12.279 Cancer Support group for caregivers.
NOTE Confidence: 0.885737701111111
00:51:12.280 --> 00:51:14.872 So a caregiver who's caring for a loved one,
NOTE Confidence: 0.885737701111111
00:51:14.880 --> 00:51:16.520 who's going through cancer treatment,
NOTE Confidence: 0.885737701111111

00:51:16.520 --> 00:51:18.760 who's between the ages of 18 and 49,
NOTE Confidence: 0.8857377011111111

00:51:18.760 --> 00:51:20.636 and Mary Strauss will be our social
NOTE Confidence: 0.8857377011111111

00:51:20.636 --> 00:51:21.760 worker facilitating that group.
NOTE Confidence: 0.8857377011111111

00:51:21.760 --> 00:51:23.517 So we're very, very excited about this.
NOTE Confidence: 0.8857377011111111

00:51:23.520 --> 00:51:25.236 So please get the word out.
NOTE Confidence: 0.8857377011111111

00:51:25.240 --> 00:51:26.752 Please reach out to these social
NOTE Confidence: 0.8857377011111111

00:51:26.752 --> 00:51:27.760 workers if you're interested,
NOTE Confidence: 0.8857377011111111

00:51:27.760 --> 00:51:32.440 And with that,
NOTE Confidence: 0.8857377011111111

00:51:32.440 --> 00:51:34.120 if you have any questions about how
NOTE Confidence: 0.8857377011111111

00:51:34.120 --> 00:51:35.878 you can connect with a social worker.
NOTE Confidence: 0.8857377011111111

00:51:35.880 --> 00:51:37.145 If you're interested in speaking
NOTE Confidence: 0.8857377011111111

00:51:37.145 --> 00:51:38.157 with one of us,
NOTE Confidence: 0.8857377011111111

00:51:38.160 --> 00:51:39.728 you can ask a nurse, your apron,
NOTE Confidence: 0.8857377011111111

00:51:39.728 --> 00:51:41.192 or your doctor to place a
NOTE Confidence: 0.8857377011111111

00:51:41.192 --> 00:51:42.319 referral for social work.
NOTE Confidence: 0.8857377011111111

00:51:42.320 --> 00:51:43.568 You can reach out to the

NOTE Confidence: 0.885737701111111
00:51:43.568 --> 00:51:44.400 Department of Social Work.
NOTE Confidence: 0.885737701111111
00:51:44.400 --> 00:51:47.395 The phone number is 203-688-2195.
NOTE Confidence: 0.885737701111111
00:51:47.395 --> 00:51:49.765 We can connect you to your
NOTE Confidence: 0.885737701111111
00:51:49.765 --> 00:51:51.312 Smilo Clinic social worker,
NOTE Confidence: 0.885737701111111
00:51:51.312 --> 00:51:53.232 or of course their Smilo
NOTE Confidence: 0.885737701111111
00:51:53.232 --> 00:51:54.999 Supportive Care Access Program.
NOTE Confidence: 0.885737701111111
00:51:55.000 --> 00:51:56.600 Their phone number is listed there as well.
NOTE Confidence: 0.885737701111111
00:51:56.600 --> 00:51:57.910 They can also help facilitate
NOTE Confidence: 0.885737701111111
00:51:57.910 --> 00:51:59.220 A referral for Social Work
NOTE Confidence: 0.885737701111111
00:51:59.273 --> 00:52:00.677 services if you're interested.
NOTE Confidence: 0.969834539
00:52:03.000 --> 00:52:04.920 And thank you so much for
NOTE Confidence: 0.969834539
00:52:04.920 --> 00:52:06.200 your time this evening.
NOTE Confidence: 0.969834539
00:52:06.200 --> 00:52:08.276 There's my name, my contact information.
NOTE Confidence: 0.969834539
00:52:08.280 --> 00:52:09.852 Again, please, please don't hesitate to
NOTE Confidence: 0.969834539
00:52:09.852 --> 00:52:12.197 reach out to me if you have any questions,
NOTE Confidence: 0.969834539

00:52:12.200 --> 00:52:14.312 any concerns, need help,
NOTE Confidence: 0.969834539

00:52:14.312 --> 00:52:16.000 directions, anything that I can do,
NOTE Confidence: 0.969834539

00:52:16.000 --> 00:52:17.360 I'm happy to help out.
NOTE Confidence: 0.969834539

00:52:17.360 --> 00:52:17.972 And with that,
NOTE Confidence: 0.969834539

00:52:17.972 --> 00:52:19.400 if anyone has any questions right now,
NOTE Confidence: 0.969834539

00:52:19.400 --> 00:52:20.400 I'm happy to take them.
NOTE Confidence: 0.947763275

00:52:29.780 --> 00:52:31.220 You know, Angela, I think I'm gonna
NOTE Confidence: 0.88396313777778

00:52:31.220 --> 00:52:33.806 take the privilege of jumping in
NOTE Confidence: 0.88396313777778

00:52:33.806 --> 00:52:36.652 with a question. One of the things,
NOTE Confidence: 0.88396313777778

00:52:36.652 --> 00:52:39.504 one of the areas where I I feel
NOTE Confidence: 0.88396313777778

00:52:39.504 --> 00:52:41.912 like I see need very acutely and
NOTE Confidence: 0.88396313777778

00:52:41.912 --> 00:52:44.970 it's not clear to me the best
NOTE Confidence: 0.88396313777778

00:52:44.970 --> 00:52:47.640 way to access your services is
NOTE Confidence: 0.88396313777778

00:52:47.640 --> 00:52:52.560 are in patients who are sometimes
NOTE Confidence: 0.88396313777778

00:52:52.560 --> 00:52:55.840 really struggling with distress.
NOTE Confidence: 0.88396313777778

00:52:55.840 --> 00:52:57.250 And it's complicated.

NOTE Confidence: 0.88396313777778
00:52:57.250 --> 00:53:00.864 Often it's a mixture of pain,
NOTE Confidence: 0.88396313777778
00:53:00.864 --> 00:53:04.656 anxiety, loneliness, fear,
NOTE Confidence: 0.88396313777778
00:53:04.656 --> 00:53:09.280 and while our nursing staff is outstanding,
NOTE Confidence: 0.88396313777778
00:53:09.280 --> 00:53:12.220 they sometimes just do not have
NOTE Confidence: 0.88396313777778
00:53:12.220 --> 00:53:16.180 the time to provide the kind of
NOTE Confidence: 0.88396313777778
00:53:16.180 --> 00:53:18.564 bedside support and counseling
NOTE Confidence: 0.88396313777778
00:53:18.564 --> 00:53:20.552 and kind of psychosocial support
NOTE Confidence: 0.88396313777778
00:53:20.552 --> 00:53:22.640 that some of these folks need.
NOTE Confidence: 0.936033808
00:53:24.760 --> 00:53:27.128 Can you give us a sense of what
NOTE Confidence: 0.936033808
00:53:27.128 --> 00:53:29.624 kind of availability your team has
NOTE Confidence: 0.936033808
00:53:29.624 --> 00:53:33.180 for what is essentially short term
NOTE Confidence: 0.936033808
00:53:33.180 --> 00:53:36.480 therapy for patients in the hospital?
NOTE Confidence: 0.936033808
00:53:36.480 --> 00:53:40.096 And I'm going to make it even more
NOTE Confidence: 0.936033808
00:53:40.096 --> 00:53:42.480 complicated because I see this on weekends,
NOTE Confidence: 0.936033808
00:53:42.480 --> 00:53:44.200 particularly when I'm rounding.
NOTE Confidence: 0.918641910333333

00:53:45.760 --> 00:53:48.226 Yeah, that is a very good question And I
NOTE Confidence: 0.918641910333333

00:53:48.226 --> 00:53:50.807 wish I could say that we have 30 social
NOTE Confidence: 0.918641910333333

00:53:50.807 --> 00:53:53.355 workers who work inpatient that can provide
NOTE Confidence: 0.918641910333333

00:53:53.355 --> 00:53:57.280 those services because they are so needed.
NOTE Confidence: 0.918641910333333

00:53:57.280 --> 00:54:00.016 We do not have social workers that are
NOTE Confidence: 0.918641910333333

00:54:00.016 --> 00:54:02.799 staffed on the on the weekend inpatient.
NOTE Confidence: 0.918641910333333

00:54:02.800 --> 00:54:04.732 And so that is not something that
NOTE Confidence: 0.918641910333333

00:54:04.732 --> 00:54:06.318 we have available at this time,
NOTE Confidence: 0.918641910333333

00:54:06.320 --> 00:54:08.438 but it is absolutely a need.
NOTE Confidence: 0.918641910333333

00:54:08.440 --> 00:54:10.656 You know, I wish that we had millions
NOTE Confidence: 0.918641910333333

00:54:10.656 --> 00:54:12.440 and millions of dollars, you know,
NOTE Confidence: 0.918641910333333

00:54:12.440 --> 00:54:14.400 to be able to hire inpatient social
NOTE Confidence: 0.918641910333333

00:54:14.400 --> 00:54:16.296 workers so that they truly could spend
NOTE Confidence: 0.918641910333333

00:54:16.296 --> 00:54:18.641 the amount of time that a patient and
NOTE Confidence: 0.918641910333333

00:54:18.641 --> 00:54:20.513 family needs when there are experiencing
NOTE Confidence: 0.918641910333333

00:54:20.520 --> 00:54:22.960 that significant level of distress.

NOTE Confidence: 0.918641910333333
00:54:22.960 --> 00:54:24.040 And I think, you know,
NOTE Confidence: 0.918641910333333
00:54:24.040 --> 00:54:26.632 often times it's in a matter
NOTE Confidence: 0.918641910333333
00:54:26.632 --> 00:54:28.360 of prioritizing the priorities.
NOTE Confidence: 0.918641910333333
00:54:28.360 --> 00:54:28.920 You know,
NOTE Confidence: 0.918641910333333
00:54:28.920 --> 00:54:30.600 they have all these competing priorities,
NOTE Confidence: 0.918641910333333
00:54:30.600 --> 00:54:32.357 you know, when they're on a floor.
NOTE Confidence: 0.918641910333333
00:54:32.360 --> 00:54:34.481 And so sometimes they really are well
NOTE Confidence: 0.918641910333333
00:54:34.481 --> 00:54:36.925 intended to be able to spend a good amount
NOTE Confidence: 0.918641910333333
00:54:36.925 --> 00:54:39.600 of time with a patient and a family member.
NOTE Confidence: 0.918641910333333
00:54:39.600 --> 00:54:41.160 But then some safety concern
NOTE Confidence: 0.918641910333333
00:54:41.160 --> 00:54:42.720 comes up or you know,
NOTE Confidence: 0.918641910333333
00:54:42.720 --> 00:54:44.379 there's some kind of a crisis down
NOTE Confidence: 0.918641910333333
00:54:44.379 --> 00:54:46.197 the hall and they get pulled into,
NOTE Confidence: 0.918641910333333
00:54:46.200 --> 00:54:48.996 you know, a million of directions.
NOTE Confidence: 0.918641910333333
00:54:49.000 --> 00:54:50.792 And so I think they're all very
NOTE Confidence: 0.918641910333333

00:54:50.792 --> 00:54:52.240 well intended and I can speak,
NOTE Confidence: 0.918641910333333

00:54:52.240 --> 00:54:54.118 I know that that the inpatient
NOTE Confidence: 0.918641910333333

00:54:54.118 --> 00:54:55.942 social workers wish that they had
NOTE Confidence: 0.918641910333333

00:54:55.942 --> 00:54:57.734 that ability to be able to spend
NOTE Confidence: 0.918641910333333

00:54:57.734 --> 00:54:59.645 the time that patients and families
NOTE Confidence: 0.918641910333333

00:54:59.645 --> 00:55:01.560 deserve in being able to provide,
NOTE Confidence: 0.918641910333333

00:55:01.560 --> 00:55:03.480 you know, that level of support.
NOTE Confidence: 0.78392273

00:55:05.520 --> 00:55:07.656 Angela, just to Kevin's question
NOTE Confidence: 0.78392273

00:55:07.656 --> 00:55:08.958 about weekend coverage,
NOTE Confidence: 0.924195604444444

00:55:08.960 --> 00:55:10.645 what is the coverage for
NOTE Confidence: 0.924195604444444

00:55:10.645 --> 00:55:11.993 inpatient on weekends currently?
NOTE Confidence: 0.9154679125

00:55:12.640 --> 00:55:15.240 So currently right now,
NOTE Confidence: 0.9154679125

00:55:15.240 --> 00:55:17.354 if something does arise or come up,
NOTE Confidence: 0.9154679125

00:55:17.360 --> 00:55:19.058 we do have staff within the
NOTE Confidence: 0.9154679125

00:55:19.058 --> 00:55:20.640 Yale New Haven Hospital system.
NOTE Confidence: 0.9154679125

00:55:20.640 --> 00:55:21.880 We have social workers

NOTE Confidence: 0.9154679125

00:55:21.880 --> 00:55:23.120 that do weekend coverage,

NOTE Confidence: 0.9154679125

00:55:23.120 --> 00:55:24.104 that work on weekends.

NOTE Confidence: 0.9154679125

00:55:24.104 --> 00:55:25.931 And so if there's a safety concern

NOTE Confidence: 0.9154679125

00:55:25.931 --> 00:55:27.396 or something that comes up,

NOTE Confidence: 0.9154679125

00:55:27.400 --> 00:55:28.980 they can always be contacted

NOTE Confidence: 0.9154679125

00:55:28.980 --> 00:55:30.928 and they will come over and

NOTE Confidence: 0.9154679125

00:55:30.928 --> 00:55:32.520 see our patients at Smilo.

NOTE Confidence: 0.851373042

00:55:39.160 --> 00:55:42.616 I think there was a question from Doctor

NOTE Confidence: 0.851373042

00:55:42.616 --> 00:55:45.600 Taraga about social workers in the clinics.

NOTE Confidence: 0.851373042

00:55:45.600 --> 00:55:47.796 I mean I think we might want to share.

NOTE Confidence: 0.851373042

00:55:47.800 --> 00:55:50.280 You know that Angela has recently taken over.

NOTE Confidence: 0.851373042

00:55:50.280 --> 00:55:52.520 I think you saw that on the slide as the

NOTE Confidence: 0.851373042

00:55:52.580 --> 00:55:54.878 interim manager for oncology social work.

NOTE Confidence: 0.851373042

00:55:54.880 --> 00:55:57.910 And one of the charges Angela will be has

NOTE Confidence: 0.851373042

00:55:57.910 --> 00:56:00.340 is to really look at the scope of social

NOTE Confidence: 0.851373042

00:56:00.409 --> 00:56:02.473 work across the entire Smilo enterprise
NOTE Confidence: 0.851373042

00:56:02.473 --> 00:56:05.236 and sort of come up look at where we
NOTE Confidence: 0.851373042

00:56:05.236 --> 00:56:07.521 have gaps and needs and and basically
NOTE Confidence: 0.851373042

00:56:07.521 --> 00:56:10.440 propose how we're going to manage that.
NOTE Confidence: 0.851373042

00:56:10.440 --> 00:56:12.208 So that is some of the work Angela
NOTE Confidence: 0.851373042

00:56:12.208 --> 00:56:13.882 will be doing and we and some
NOTE Confidence: 0.851373042

00:56:13.882 --> 00:56:15.280 of you might get tapped on.
NOTE Confidence: 0.851373042

00:56:15.280 --> 00:56:18.781 We are going to kick off a work group
NOTE Confidence: 0.851373042

00:56:18.781 --> 00:56:20.728 multidisciplinary to assist in some of
NOTE Confidence: 0.851373042

00:56:20.728 --> 00:56:23.294 this work of you know really identifying
NOTE Confidence: 0.851373042

00:56:23.294 --> 00:56:26.318 the social workers roles within SMILO.
NOTE Confidence: 0.9569122333333333

00:56:33.850 --> 00:56:34.810 Thank you, Angela.
NOTE Confidence: 0.7033338575

00:56:35.210 --> 00:56:36.890 No, thank you. Pleasure.
NOTE Confidence: 0.769711212857143

00:56:39.640 --> 00:56:41.200 Kevin, do you want to close this out?
NOTE Confidence: 0.700046854285714

00:56:42.720 --> 00:56:44.519 I think I would be happy to.
NOTE Confidence: 0.700046854285714

00:56:44.520 --> 00:56:48.310 I just, yeah. I think we're at

NOTE Confidence: 0.700046854285714
00:56:48.310 --> 00:56:50.318 the hour. No other questions.
NOTE Confidence: 0.852407935454545
00:56:52.360 --> 00:56:53.984 I think I'll just close with our
NOTE Confidence: 0.852407935454545
00:56:53.984 --> 00:56:56.596 usual note of gratitude. And I also
NOTE Confidence: 0.852407935454545
00:56:56.596 --> 00:56:59.760 want to thank all of our panelists.
NOTE Confidence: 0.852407935454545
00:56:59.760 --> 00:57:01.958 I know gents had to drop off,
NOTE Confidence: 0.852407935454545
00:57:01.960 --> 00:57:06.119 but you know the work you all are
NOTE Confidence: 0.852407935454545
00:57:06.119 --> 00:57:07.879 doing is impactful for patients,
NOTE Confidence: 0.852407935454545
00:57:07.880 --> 00:57:10.076 teams and families in the organization.
NOTE Confidence: 0.852407935454545
00:57:10.080 --> 00:57:12.584 So we're all indebted.
NOTE Confidence: 0.852407935454545
00:57:12.584 --> 00:57:17.000 Have a great evening everyone. Thanks.