

WEBVTT

NOTE duration:"00:56:09"

NOTE recognizability:0.933

NOTE language:en-us

NOTE Confidence: 0.93360364

00:00:00.000 --> 00:00:02.632 Get started because it's five O 6 and

NOTE Confidence: 0.93360364

00:00:02.632 --> 00:00:04.982 we have three amazing presentations

NOTE Confidence: 0.93360364

00:00:04.982 --> 00:00:07.677 for our community this evening.

NOTE Confidence: 0.93360364

00:00:07.680 --> 00:00:09.954 So welcome to our SMILO and

NOTE Confidence: 0.93360364

00:00:09.954 --> 00:00:11.920 Yale Cancer Center Town Hall.

NOTE Confidence: 0.93360364

00:00:11.920 --> 00:00:15.032 I'm joined by a large group of of

NOTE Confidence: 0.93360364

00:00:15.032 --> 00:00:17.838 wonderful people on our team this evening,

NOTE Confidence: 0.93360364

00:00:17.840 --> 00:00:19.996 but also joined by my DYAD partner,

NOTE Confidence: 0.93360364

00:00:20.000 --> 00:00:21.611 Doctor Kevin Billingsley

NOTE Confidence: 0.93360364

00:00:21.611 --> 00:00:24.833 and we're happy to be here.

NOTE Confidence: 0.93360364

00:00:24.840 --> 00:00:27.132 We'll go over the agenda, Kevin.

NOTE Confidence: 0.93360364

00:00:27.132 --> 00:00:29.500 Renee, do you want to pull up the

NOTE Confidence: 0.93360364

00:00:29.571 --> 00:00:31.860 agenda and Kevin can go through that.

NOTE Confidence: 0.93360364

00:00:31.860 --> 00:00:33.540 And then I think we're going to turn  
NOTE Confidence: 0.93360364

00:00:33.540 --> 00:00:35.353 it over to Doctor Weiner and Lori  
NOTE Confidence: 0.93360364

00:00:35.353 --> 00:00:36.980 for some opening remarks after that.  
NOTE Confidence: 0.9290862

00:00:38.900 --> 00:00:42.014 Thanks, Kim. Happy twilight of summer  
NOTE Confidence: 0.9290862

00:00:42.014 --> 00:00:45.929 to all of you in our community.  
NOTE Confidence: 0.9290862

00:00:45.930 --> 00:00:49.251 I'll share that I am in my clinic office  
NOTE Confidence: 0.9290862

00:00:49.251 --> 00:00:52.896 in North Haven looking out on a beautiful  
NOTE Confidence: 0.9290862

00:00:52.896 --> 00:00:55.558 Vista of trees and knowing that they'll  
NOTE Confidence: 0.9290862

00:00:55.558 --> 00:00:57.770 soon be turning a variety of colors.  
NOTE Confidence: 0.9290862

00:00:57.770 --> 00:00:59.530 So with that reflection,  
NOTE Confidence: 0.9290862

00:00:59.530 --> 00:01:03.175 thank you all for joining us. As Kim said,  
NOTE Confidence: 0.9290862

00:01:03.175 --> 00:01:05.586 we're really delighted to have our leader,  
NOTE Confidence: 0.9290862

00:01:05.586 --> 00:01:07.450 our senior leaders, Dr.  
NOTE Confidence: 0.9290862

00:01:07.450 --> 00:01:10.622 Weiner and Laurie Pickens joining us,  
NOTE Confidence: 0.9290862

00:01:10.622 --> 00:01:13.284 who will be sharing some important  
NOTE Confidence: 0.9290862

00:01:13.284 --> 00:01:16.254 kind of leadership and programmatic

NOTE Confidence: 0.9290862

00:01:16.254 --> 00:01:18.630 announcements with us today.

NOTE Confidence: 0.9290862

00:01:18.630 --> 00:01:20.030 Going on with the agenda,

NOTE Confidence: 0.9290862

00:01:20.030 --> 00:01:22.025 I think one of the things that

NOTE Confidence: 0.9290862

00:01:22.025 --> 00:01:24.214 has been most exciting for all of

NOTE Confidence: 0.9290862

00:01:24.214 --> 00:01:26.595 us in the past several months is

NOTE Confidence: 0.9290862

00:01:26.595 --> 00:01:29.043 the growth and evolution of our

NOTE Confidence: 0.9290862

00:01:29.043 --> 00:01:31.310 classical hematology program with the

NOTE Confidence: 0.9290862

00:01:31.310 --> 00:01:34.925 development of our site in Orange,

NOTE Confidence: 0.9290862

00:01:34.925 --> 00:01:38.993 CT serving as the anchor for future,

NOTE Confidence: 0.9290862

00:01:38.993 --> 00:01:41.198 for current and future development

NOTE Confidence: 0.9290862

00:01:41.198 --> 00:01:44.080 for that important clinical program.

NOTE Confidence: 0.9290862

00:01:44.080 --> 00:01:46.545 And we're joined this evening by

NOTE Confidence: 0.9290862

00:01:46.545 --> 00:01:48.615 Doctor Bob Bona and Paula Pike

NOTE Confidence: 0.9290862

00:01:48.615 --> 00:01:50.587 who have really spearheaded the

NOTE Confidence: 0.9290862

00:01:50.587 --> 00:01:53.167 development of that site and will

NOTE Confidence: 0.9290862

00:01:53.167 --> 00:01:55.440 be ushering it into the future.  
NOTE Confidence: 0.9290862

00:01:55.440 --> 00:01:57.282 So they'll be giving us updates  
NOTE Confidence: 0.9290862

00:01:57.282 --> 00:02:00.077 and A and a view into the future.  
NOTE Confidence: 0.9290862

00:02:00.080 --> 00:02:04.828 Next I'm really delighted to welcome  
NOTE Confidence: 0.9290862

00:02:04.828 --> 00:02:07.163 Doctor Christine Knowlton and Charlene  
NOTE Confidence: 0.9290862

00:02:07.163 --> 00:02:10.228 Hench from the Department of Therapeutic  
NOTE Confidence: 0.9290862

00:02:10.228 --> 00:02:12.496 Radiology and Radiation Oncology  
NOTE Confidence: 0.9290862

00:02:12.496 --> 00:02:16.150 will be sharing with us about their  
NOTE Confidence: 0.9290862

00:02:16.150 --> 00:02:18.161 recently achieved Apex accreditation.  
NOTE Confidence: 0.9290862

00:02:18.161 --> 00:02:22.674 This is really a great honor and a feather  
NOTE Confidence: 0.9290862

00:02:22.674 --> 00:02:26.194 in our cap for this very important program.  
NOTE Confidence: 0.9290862

00:02:26.200 --> 00:02:29.080 And last but certainly not least,  
NOTE Confidence: 0.9290862

00:02:29.080 --> 00:02:33.478 clinical research is really part  
NOTE Confidence: 0.9290862

00:02:33.478 --> 00:02:37.142 and parcel of who we are as Cancer  
NOTE Confidence: 0.9290862

00:02:37.142 --> 00:02:39.326 Center faculty and caregivers.  
NOTE Confidence: 0.9290862

00:02:39.330 --> 00:02:43.440 And we have enjoyed growth and

NOTE Confidence: 0.9290862

00:02:43.440 --> 00:02:46.970 success in in a in a resurgence in

NOTE Confidence: 0.9290862

00:02:46.970 --> 00:02:49.352 our clinical trials efforts over the

NOTE Confidence: 0.9290862

00:02:49.352 --> 00:02:51.956 past year under the leadership of

NOTE Confidence: 0.9290862

00:02:51.960 --> 00:02:54.078 by Ryan Croft and Alyssa Gateman.

NOTE Confidence: 0.9290862

00:02:54.080 --> 00:02:55.876 And they are here this evening also to

NOTE Confidence: 0.9290862

00:02:55.876 --> 00:02:58.745 kind of bring us up to speed on where

NOTE Confidence: 0.9290862

00:02:58.745 --> 00:03:00.995 things stand in that important arena.

NOTE Confidence: 0.9290862

00:03:01.000 --> 00:03:03.559 So with that,

NOTE Confidence: 0.9290862

00:03:03.560 --> 00:03:06.233 I will kick it over to Eric and Laurie.

NOTE Confidence: 0.9260012

00:03:09.000 --> 00:03:11.472 Laurie that you want to

NOTE Confidence: 0.9260012

00:03:11.472 --> 00:03:13.570 make double comments. So

NOTE Confidence: 0.93740815

00:03:13.570 --> 00:03:15.715 I don't know that we were planning to

NOTE Confidence: 0.93740815

00:03:15.715 --> 00:03:18.037 make a lot of comments as opposed to

NOTE Confidence: 0.93740815

00:03:18.037 --> 00:03:19.767 necessarily be available for questions,

NOTE Confidence: 0.93740815

00:03:19.770 --> 00:03:22.827 but I will, since you've invited us,

NOTE Confidence: 0.93740815

00:03:22.827 --> 00:03:24.883 I'll make a comment and then Lori will.  
NOTE Confidence: 0.93740815

00:03:27.090 --> 00:03:29.449 So many of you may have seen  
NOTE Confidence: 0.93740815

00:03:29.450 --> 00:03:30.875 this announcement yesterday  
NOTE Confidence: 0.93740815

00:03:30.875 --> 00:03:33.250 about Lori's and my roles,  
NOTE Confidence: 0.93740815

00:03:33.250 --> 00:03:36.490 and I would take from it two big messages  
NOTE Confidence: 0.93740815

00:03:36.490 --> 00:03:39.246 and I think that they are really,  
NOTE Confidence: 0.93740815

00:03:39.250 --> 00:03:41.460 really important.  
NOTE Confidence: 0.93740815

00:03:41.460 --> 00:03:44.382 One is that the alignment between  
NOTE Confidence: 0.93740815

00:03:44.382 --> 00:03:46.845 the healthcare system and the  
NOTE Confidence: 0.93740815

00:03:46.845 --> 00:03:48.980 School of Medicine is real.  
NOTE Confidence: 0.93740815

00:03:48.980 --> 00:03:54.398 It has existed in Smilo and the YCC longer  
NOTE Confidence: 0.93740815

00:03:54.398 --> 00:03:58.882 than anywhere else and has been much,  
NOTE Confidence: 0.93740815

00:03:58.882 --> 00:04:01.414 much more part of our daytoday  
NOTE Confidence: 0.93740815

00:04:01.414 --> 00:04:04.508 lives than it has been in virtually  
NOTE Confidence: 0.93740815

00:04:04.508 --> 00:04:08.179 any other department or area.  
NOTE Confidence: 0.93740815

00:04:08.180 --> 00:04:11.380 But this makes it that much more real.

NOTE Confidence: 0.93740815

00:04:11.380 --> 00:04:13.456 And in fact, I was contacted

NOTE Confidence: 0.93740815

00:04:13.456 --> 00:04:16.219 by a number of people who said,

NOTE Confidence: 0.93740815

00:04:16.220 --> 00:04:17.900 Oh my gosh,

NOTE Confidence: 0.93740815

00:04:17.900 --> 00:04:21.406 I can't believe that this kind of

NOTE Confidence: 0.93740815

00:04:21.406 --> 00:04:25.500 thing is is finally happening.

NOTE Confidence: 0.93740815

00:04:25.500 --> 00:04:27.204 That's one and #2.

NOTE Confidence: 0.93740815

00:04:27.204 --> 00:04:29.760 I think it represents a real

NOTE Confidence: 0.93740815

00:04:29.858 --> 00:04:33.002 commitment on the part of both

NOTE Confidence: 0.93740815

00:04:33.002 --> 00:04:35.420 the healthcare system and the

NOTE Confidence: 0.93740815

00:04:35.420 --> 00:04:38.056 School of Medicine to promote,

NOTE Confidence: 0.93740815

00:04:38.056 --> 00:04:40.792 grow and support oncology

NOTE Confidence: 0.93740815

00:04:40.792 --> 00:04:43.480 and the cancer program.

NOTE Confidence: 0.93740815

00:04:43.480 --> 00:04:45.718 And you know I think those

NOTE Confidence: 0.93740815

00:04:45.718 --> 00:04:48.277 are the two messages that are

NOTE Confidence: 0.93740815

00:04:48.277 --> 00:04:50.746 absolutely critical and that I

NOTE Confidence: 0.93740815

00:04:50.746 --> 00:04:52.770 personally think everybody should  
NOTE Confidence: 0.93740815

00:04:52.770 --> 00:04:54.531 feel really good about.  
NOTE Confidence: 0.93740815

00:04:54.531 --> 00:04:57.033 So I'm going to end there,  
NOTE Confidence: 0.93740815

00:04:57.040 --> 00:04:57.440 Lori.  
NOTE Confidence: 0.93423206

00:04:57.880 --> 00:04:58.952 Thank you, Eric. Yeah,  
NOTE Confidence: 0.93423206

00:04:58.952 --> 00:05:01.600 I mean I I agree with Eric completely.  
NOTE Confidence: 0.93423206

00:05:01.600 --> 00:05:03.670 This is really a wonderful  
NOTE Confidence: 0.93423206

00:05:03.670 --> 00:05:05.740 opportunity for the entire cancer  
NOTE Confidence: 0.93423206

00:05:05.817 --> 00:05:07.959 body of work that we have here.  
NOTE Confidence: 0.93423206

00:05:07.960 --> 00:05:10.150 And and I think the announcement  
NOTE Confidence: 0.93423206

00:05:10.150 --> 00:05:12.743 really and and the and this decision  
NOTE Confidence: 0.93423206

00:05:12.743 --> 00:05:15.200 that was made by Dean Brown and  
NOTE Confidence: 0.93423206

00:05:15.276 --> 00:05:17.665 Chris O'Connor to to kind of start  
NOTE Confidence: 0.93423206

00:05:17.665 --> 00:05:19.947 with at least the rules of mine  
NOTE Confidence: 0.93423206

00:05:19.947 --> 00:05:22.425 and Eric's and really creating the  
NOTE Confidence: 0.93423206

00:05:22.425 --> 00:05:24.097 integrated leadership model is,

NOTE Confidence: 0.93423206

00:05:24.097 --> 00:05:27.786 is really just the start of what what

NOTE Confidence: 0.93423206

00:05:27.786 --> 00:05:32.580 is really intended to be for all of us.

NOTE Confidence: 0.93423206

00:05:32.580 --> 00:05:37.340 You know everyone will feel over time

NOTE Confidence: 0.93423206

00:05:37.340 --> 00:05:40.418 I think the alignment and integration

NOTE Confidence: 0.93423206

00:05:40.420 --> 00:05:43.028 more and more and of course Eric and

NOTE Confidence: 0.93423206

00:05:43.028 --> 00:05:46.232 I are charged with working with all of

NOTE Confidence: 0.93423206

00:05:46.232 --> 00:05:48.530 you and working to really understand

NOTE Confidence: 0.93423206

00:05:48.598 --> 00:05:51.055 the best way for us to do this work.

NOTE Confidence: 0.93423206

00:05:51.060 --> 00:05:54.236 So we don't have all of the answers,

NOTE Confidence: 0.93423206

00:05:54.240 --> 00:05:56.830 but what we know is that with

NOTE Confidence: 0.93423206

00:05:56.830 --> 00:05:59.264 your involvement, your engagement,

NOTE Confidence: 0.93423206

00:05:59.264 --> 00:06:01.570 your openness, your honesty,

NOTE Confidence: 0.93423206

00:06:01.570 --> 00:06:02.500 your interactions,

NOTE Confidence: 0.93423206

00:06:02.500 --> 00:06:06.163 that we will learn more and more about

NOTE Confidence: 0.93423206

00:06:06.163 --> 00:06:08.928 how we can most effectively do this

NOTE Confidence: 0.93423206

00:06:08.928 --> 00:06:12.197 work across the entire cancer enterprise.

NOTE Confidence: 0.93423206

00:06:12.200 --> 00:06:14.258 And you know,

NOTE Confidence: 0.93423206

00:06:14.258 --> 00:06:17.538 I think that that will involve

NOTE Confidence: 0.93423206

00:06:17.538 --> 00:06:19.606 a lot of time together,

NOTE Confidence: 0.93423206

00:06:19.606 --> 00:06:22.144 all of us just working through

NOTE Confidence: 0.93423206

00:06:22.144 --> 00:06:23.770 what this can mean.

NOTE Confidence: 0.93423206

00:06:23.770 --> 00:06:26.808 This is a huge opportunity for everyone.

NOTE Confidence: 0.93423206

00:06:26.810 --> 00:06:29.550 But Eric and I need to now spend

NOTE Confidence: 0.93423206

00:06:29.550 --> 00:06:31.930 the time thinking about the best way

NOTE Confidence: 0.93423206

00:06:31.930 --> 00:06:34.598 for us to lead the organizations,

NOTE Confidence: 0.93423206

00:06:34.598 --> 00:06:36.089 if you will,

NOTE Confidence: 0.93423206

00:06:36.090 --> 00:06:39.050 through that really important work.

NOTE Confidence: 0.93423206

00:06:39.050 --> 00:06:41.130 And so while we may not have a

NOTE Confidence: 0.93423206

00:06:41.130 --> 00:06:42.850 lot of answers tonight,

NOTE Confidence: 0.93423206

00:06:42.850 --> 00:06:44.752 we do feel very strongly that

NOTE Confidence: 0.93423206

00:06:44.752 --> 00:06:47.660 this is a huge move in the right

NOTE Confidence: 0.93423206

00:06:47.660 --> 00:06:49.090 direction and that

NOTE Confidence: 0.93288696

00:06:51.230 --> 00:06:54.464 we will spend more time trying to

NOTE Confidence: 0.93288696

00:06:54.470 --> 00:06:56.878 hear from all of you and answer your

NOTE Confidence: 0.93288696

00:06:56.878 --> 00:06:59.267 questions in the coming weeks and months.

NOTE Confidence: 0.93288696

00:06:59.270 --> 00:07:03.566 So we may be inviting ourselves to your

NOTE Confidence: 0.93288696

00:07:03.566 --> 00:07:05.985 meetings and asking for your input

NOTE Confidence: 0.93288696

00:07:05.985 --> 00:07:08.082 and your thoughts and sharing our

NOTE Confidence: 0.93288696

00:07:08.082 --> 00:07:10.026 thoughts about what this all means.

NOTE Confidence: 0.93288696

00:07:10.030 --> 00:07:11.990 So stay tuned on that.

NOTE Confidence: 0.93288696

00:07:11.990 --> 00:07:14.069 This is you know, as Eric said,

NOTE Confidence: 0.93288696

00:07:14.070 --> 00:07:16.968 the announcement just went out yesterday.

NOTE Confidence: 0.93288696

00:07:16.970 --> 00:07:19.231 We'll come back to future town halls

NOTE Confidence: 0.93288696

00:07:19.231 --> 00:07:21.889 and have more conversations about this.

NOTE Confidence: 0.93288696

00:07:21.890 --> 00:07:23.130 We'll go to faculty meetings,

NOTE Confidence: 0.93288696

00:07:23.130 --> 00:07:24.930 we'll go to nursing leadership meetings,

NOTE Confidence: 0.93288696

00:07:24.930 --> 00:07:27.317 we'll go to staff meetings and and  
NOTE Confidence: 0.93288696

00:07:27.317 --> 00:07:29.787 and anywhere you need us to be as  
NOTE Confidence: 0.93288696

00:07:29.787 --> 00:07:31.316 we work through this collectively.  
NOTE Confidence: 0.93288696

00:07:31.316 --> 00:07:33.872 So happy to take whatever questions  
NOTE Confidence: 0.93288696

00:07:33.872 --> 00:07:36.649 we can during tonight's discussion,  
NOTE Confidence: 0.93288696

00:07:36.650 --> 00:07:40.175 but really look forward to hearing  
NOTE Confidence: 0.93288696

00:07:40.175 --> 00:07:42.815 more from everybody as we move  
NOTE Confidence: 0.93288696

00:07:42.815 --> 00:07:44.690 forward with this new opportunity.  
NOTE Confidence: 0.91055524

00:07:49.810 --> 00:07:50.890 That's all I have  
NOTE Confidence: 0.91055524

00:07:50.890 --> 00:07:52.609 and I think you all have a busy agenda.  
NOTE Confidence: 0.91055524

00:07:52.610 --> 00:07:55.445 So we'd encourage you to sort of move forward  
NOTE Confidence: 0.91055524

00:07:57.810 --> 00:07:59.605 because we don't really want to  
NOTE Confidence: 0.91055524

00:07:59.605 --> 00:08:00.610 answer any questions anyway. No,  
NOTE Confidence: 0.91055524

00:08:00.610 --> 00:08:02.690 we we'd be happy to, but  
NOTE Confidence: 0.91055524

00:08:03.170 --> 00:08:04.690 but I think I think you should just go ahead.  
NOTE Confidence: 0.91055524

00:08:06.530 --> 00:08:09.410 I will just say thank you to both of you.

NOTE Confidence: 0.9292497

00:08:11.520 --> 00:08:14.562 I think I speak for all of our community

NOTE Confidence: 0.9292497

00:08:14.562 --> 00:08:17.370 when I say I think we have all felt

NOTE Confidence: 0.9292497

00:08:17.370 --> 00:08:19.623 the alignment between the two of you

NOTE Confidence: 0.9292497

00:08:19.623 --> 00:08:22.037 and I think we're proud of what we

NOTE Confidence: 0.9292497

00:08:22.037 --> 00:08:24.275 do leading the organization in that.

NOTE Confidence: 0.9292497

00:08:24.280 --> 00:08:26.800 So I think this really will carry us

NOTE Confidence: 0.9292497

00:08:26.800 --> 00:08:29.136 forward and there may be some questions

NOTE Confidence: 0.9292497

00:08:29.136 --> 00:08:33.240 in the Q&A and I know you'll both be here,

NOTE Confidence: 0.9292497

00:08:33.240 --> 00:08:36.240 I think Next up for Paula and Bob.

NOTE Confidence: 0.9292497

00:08:39.200 --> 00:08:40.160 Thank you so much.

NOTE Confidence: 0.9399076999999999

00:08:48.650 --> 00:08:50.589 So again, Doctor Bone and I were

NOTE Confidence: 0.9399076999999999

00:08:50.589 --> 00:08:52.890 invited today to talk a little bit

NOTE Confidence: 0.9399076999999999

00:08:52.890 --> 00:08:54.294 about the classical hematology

NOTE Confidence: 0.9399076999999999

00:08:54.294 --> 00:08:56.247 transition to the center in orange.

NOTE Confidence: 0.9399076999999999

00:08:56.250 --> 00:08:58.270 And I've never shared this

NOTE Confidence: 0.939907699999999  
00:08:58.270 --> 00:08:59.886 with Doctor Bona before.  
NOTE Confidence: 0.939907699999999  
00:08:59.890 --> 00:09:02.106 So watch his face that a couple years  
NOTE Confidence: 0.939907699999999  
00:09:02.106 --> 00:09:04.407 ago when the consultants came through  
NOTE Confidence: 0.939907699999999  
00:09:04.410 --> 00:09:06.090 and we're looking at the program,  
NOTE Confidence: 0.939907699999999  
00:09:06.090 --> 00:09:07.730 I said to them, hey,  
NOTE Confidence: 0.939907699999999  
00:09:07.730 --> 00:09:10.418 wouldn't it be great if we had the  
NOTE Confidence: 0.939907699999999  
00:09:10.418 --> 00:09:12.080 first standalone classical hematology  
NOTE Confidence: 0.939907699999999  
00:09:12.080 --> 00:09:14.846 center in the state of Connecticut?  
NOTE Confidence: 0.939907699999999  
00:09:14.850 --> 00:09:17.580 Little did I know that that  
NOTE Confidence: 0.939907699999999  
00:09:17.580 --> 00:09:18.945 would actually happen,  
NOTE Confidence: 0.939907699999999  
00:09:18.950 --> 00:09:20.690 but we wanted to share today  
NOTE Confidence: 0.939907699999999  
00:09:20.690 --> 00:09:22.589 a little bit about our process  
NOTE Confidence: 0.939907699999999  
00:09:22.590 --> 00:09:24.150 beginning with our our vision,  
NOTE Confidence: 0.939907699999999  
00:09:24.150 --> 00:09:25.350 mission and values.  
NOTE Confidence: 0.939907699999999  
00:09:25.350 --> 00:09:27.350 Certainly what's been shared with  
NOTE Confidence: 0.939907699999999

00:09:27.350 --> 00:09:30.460 me is that the future of SMILO is  
NOTE Confidence: 0.9399076999999999

00:09:30.460 --> 00:09:32.464 really threefold and that's really  
NOTE Confidence: 0.9399076999999999

00:09:32.464 --> 00:09:34.669 looking at sub specialized care,  
NOTE Confidence: 0.9399076999999999

00:09:34.670 --> 00:09:36.248 multidisciplinary expertise and  
NOTE Confidence: 0.9399076999999999

00:09:36.248 --> 00:09:38.352 then integrating that throughout  
NOTE Confidence: 0.9399076999999999

00:09:38.352 --> 00:09:40.710 the entire SMILO enterprise.  
NOTE Confidence: 0.9399076999999999

00:09:40.710 --> 00:09:42.400 And that certainly meets with  
NOTE Confidence: 0.9399076999999999

00:09:42.400 --> 00:09:44.090 that mission and providing that  
NOTE Confidence: 0.9399076999999999

00:09:44.150 --> 00:09:45.890 excellent patient care teaching and  
NOTE Confidence: 0.9399076999999999

00:09:45.890 --> 00:09:47.450 research to all of our community.  
NOTE Confidence: 0.9456455

00:09:50.490 --> 00:09:52.794 So this is the group of  
NOTE Confidence: 0.9456455

00:09:52.794 --> 00:09:54.330 physicians practicing at Orange.  
NOTE Confidence: 0.9456455

00:09:54.330 --> 00:09:56.210 So certainly there are individuals,  
NOTE Confidence: 0.9456455

00:09:56.210 --> 00:09:59.186 physicians around the network who have  
NOTE Confidence: 0.9456455

00:09:59.186 --> 00:10:01.170 expertise in classical hematology,  
NOTE Confidence: 0.9456455

00:10:01.170 --> 00:10:02.930 not at Orange, but this is the group

NOTE Confidence: 0.9456455

00:10:02.930 --> 00:10:04.904 that is practicing at Orange and just

NOTE Confidence: 0.9456455

00:10:04.904 --> 00:10:07.035 a word about everybody, if I might.

NOTE Confidence: 0.9456455

00:10:07.035 --> 00:10:08.610 So on the top left,

NOTE Confidence: 0.9456455

00:10:08.610 --> 00:10:10.368 you're all familiar with Alfred Lee.

NOTE Confidence: 0.9456455

00:10:10.370 --> 00:10:12.722 He's recently been named chief of the

NOTE Confidence: 0.9456455

00:10:12.722 --> 00:10:14.420 Division of Classical Hematology,

NOTE Confidence: 0.9456455

00:10:14.420 --> 00:10:15.860 and he continues to direct

NOTE Confidence: 0.9456455

00:10:15.860 --> 00:10:17.012 the the fellowship program,

NOTE Confidence: 0.9456455

00:10:17.020 --> 00:10:19.260 which he's done for a few years,

NOTE Confidence: 0.9456455

00:10:19.260 --> 00:10:21.577 and the two individuals on our left.

NOTE Confidence: 0.9456455

00:10:21.580 --> 00:10:24.055 Eric Chang finished his fellowship

NOTE Confidence: 0.9456455

00:10:24.055 --> 00:10:27.860 here in June and has started with us.

NOTE Confidence: 0.9456455

00:10:27.860 --> 00:10:29.660 He's one day in Orange and

NOTE Confidence: 0.9456455

00:10:29.660 --> 00:10:31.220 two days in Waterbury.

NOTE Confidence: 0.9456455

00:10:31.220 --> 00:10:33.140 Below him is Justine Ryu.

NOTE Confidence: 0.9456455

00:10:33.140 --> 00:10:35.644 Justine is joining us in a few weeks  
NOTE Confidence: 0.9456455

00:10:35.644 --> 00:10:37.754 from Beth Israel Deaconess Medical  
NOTE Confidence: 0.9456455

00:10:37.754 --> 00:10:40.104 Center where she finished her  
NOTE Confidence: 0.9456455

00:10:40.104 --> 00:10:42.474 fellowship and she has a interest  
NOTE Confidence: 0.9456455

00:10:42.474 --> 00:10:45.450 in bioinformatics and genomics.  
NOTE Confidence: 0.9456455

00:10:45.450 --> 00:10:47.368 Kelsey Martin is on the top right.  
NOTE Confidence: 0.9456455

00:10:47.370 --> 00:10:49.974 Kelsey has been in orange practicing  
NOTE Confidence: 0.9456455

00:10:49.974 --> 00:10:52.954 for a while hematology in general and  
NOTE Confidence: 0.9456455

00:10:52.954 --> 00:10:55.922 is now focusing 2 days of classical  
NOTE Confidence: 0.9456455

00:10:55.922 --> 00:10:58.128 hematology at the Orange site.  
NOTE Confidence: 0.9456455

00:10:58.130 --> 00:10:59.680 And then the other three  
NOTE Confidence: 0.9456455

00:10:59.680 --> 00:11:00.610 individuals George Gosha,  
NOTE Confidence: 0.9456455

00:11:00.610 --> 00:11:03.365 Aneesh Sharda and Lila Van  
NOTE Confidence: 0.9456455

00:11:03.365 --> 00:11:06.120 Doren joined us last year.  
NOTE Confidence: 0.9456455

00:11:06.120 --> 00:11:08.895 George has interest in clinical  
NOTE Confidence: 0.9456455

00:11:08.895 --> 00:11:10.560 decision making science,

NOTE Confidence: 0.9456455

00:11:10.560 --> 00:11:12.416 Anish and Von Willebrand,

NOTE Confidence: 0.9456455

00:11:12.416 --> 00:11:15.200 factor biology and Lila A sickle

NOTE Confidence: 0.9456455

00:11:15.280 --> 00:11:18.160 cell disease and and iron disorders.

NOTE Confidence: 0.9246265

00:11:22.240 --> 00:11:23.755 So just a few pictures of

NOTE Confidence: 0.9246265

00:11:23.755 --> 00:11:25.190 the team in Orange because

NOTE Confidence: 0.9246265

00:11:25.258 --> 00:11:27.280 it would take several slides to

NOTE Confidence: 0.9246265

00:11:27.280 --> 00:11:29.164 show everyone, but really this was

NOTE Confidence: 0.9246265

00:11:29.164 --> 00:11:31.325 an integration as you'll see in a

NOTE Confidence: 0.9246265

00:11:31.325 --> 00:11:33.095 future slide of staff that moved

NOTE Confidence: 0.9246265

00:11:33.095 --> 00:11:35.279 over from SMYLA North Haven location,

NOTE Confidence: 0.9246265

00:11:35.280 --> 00:11:36.735 both part of the classical

NOTE Confidence: 0.9246265

00:11:36.735 --> 00:11:38.539 hematology team and that were part

NOTE Confidence: 0.9246265

00:11:38.539 --> 00:11:40.279 of the SMYLA North Haven location.

NOTE Confidence: 0.9246265

00:11:40.280 --> 00:11:41.480 Our infusion nurse team,

NOTE Confidence: 0.9246265

00:11:41.480 --> 00:11:43.374 our practice nurse team, our APP's,

NOTE Confidence: 0.9246265

00:11:43.374 --> 00:11:46.150 the team is quite large and we love  
NOTE Confidence: 0.9246265

00:11:46.229 --> 00:11:48.719 our intimate location and orange.  
NOTE Confidence: 0.93701005

00:11:52.720 --> 00:11:55.600 So the the this, this slide outlines  
NOTE Confidence: 0.93701005

00:11:55.600 --> 00:11:57.840 the reason for the move to orange.  
NOTE Confidence: 0.93701005

00:11:57.840 --> 00:12:00.975 And and now we have one more  
NOTE Confidence: 0.93701005

00:12:00.975 --> 00:12:02.310 as Paul mentioned where I  
NOTE Confidence: 0.93701005

00:12:02.369 --> 00:12:03.688 guess the first freestanding,  
NOTE Confidence: 0.93701005

00:12:03.688 --> 00:12:05.928 not freestanding but first classical  
NOTE Confidence: 0.93701005

00:12:05.928 --> 00:12:08.419 hematology site with its own site  
NOTE Confidence: 0.93701005

00:12:08.419 --> 00:12:09.999 in the state of Connecticut.  
NOTE Confidence: 0.93701005

00:12:10.000 --> 00:12:12.338 But this aligned with the Yale Cancer  
NOTE Confidence: 0.93701005

00:12:12.338 --> 00:12:14.150 Center vision of disease subspecialized  
NOTE Confidence: 0.93701005

00:12:14.150 --> 00:12:17.560 programs and and and teams at all the sites.  
NOTE Confidence: 0.93701005

00:12:17.560 --> 00:12:19.795 It locates the classical hematology  
NOTE Confidence: 0.93701005

00:12:19.795 --> 00:12:23.119 expertise in one New Haven regional site.  
NOTE Confidence: 0.93701005

00:12:23.120 --> 00:12:26.296 It provides a hub for the developing center

NOTE Confidence: 0.93701005

00:12:26.296 --> 00:12:29.036 of excellence in classical hematology.

NOTE Confidence: 0.93701005

00:12:29.040 --> 00:12:31.203 And we're hopeful that this is going

NOTE Confidence: 0.93701005

00:12:31.203 --> 00:12:32.959 to enhance clinical care research,

NOTE Confidence: 0.93701005

00:12:32.960 --> 00:12:35.618 education and outreach efforts of the

NOTE Confidence: 0.93701005

00:12:35.618 --> 00:12:38.240 programs across the Smilo enterprise.

NOTE Confidence: 0.9389414

00:12:42.760 --> 00:12:45.315 So whoa, what a transition it was.

NOTE Confidence: 0.9389414

00:12:45.320 --> 00:12:46.652 We started the announcements

NOTE Confidence: 0.9389414

00:12:46.652 --> 00:12:48.317 on February 3rd of yes,

NOTE Confidence: 0.9389414

00:12:48.320 --> 00:12:50.924 this year 2023 and quickly moved through

NOTE Confidence: 0.9389414

00:12:50.924 --> 00:12:54.428 a process of how we were going to move

NOTE Confidence: 0.9389414

00:12:54.428 --> 00:12:56.887 our classical hematology team into the

NOTE Confidence: 0.9389414

00:12:56.887 --> 00:12:59.263 Orange location and simultaneously moving

NOTE Confidence: 0.9389414

00:12:59.263 --> 00:13:02.329 the oncology practice to other locations.

NOTE Confidence: 0.9389414

00:13:02.330 --> 00:13:04.622 So our transition was announced on

NOTE Confidence: 0.9389414

00:13:04.622 --> 00:13:07.048 February 3rd and 136 days later.

NOTE Confidence: 0.9389414

00:13:07.048 --> 00:13:09.952 Our classical hematology team set foot on  
NOTE Confidence: 0.9389414

00:13:09.952 --> 00:13:12.688 June 19th and their first day of practice.  
NOTE Confidence: 0.9389414

00:13:12.690 --> 00:13:14.594 But it took a while to get  
NOTE Confidence: 0.9389414

00:13:14.594 --> 00:13:16.488 there and a lot of people.  
NOTE Confidence: 0.9389414

00:13:16.490 --> 00:13:18.410 We had weekly meetings that began  
NOTE Confidence: 0.9389414

00:13:18.410 --> 00:13:20.382 the beginning of March that included  
NOTE Confidence: 0.9389414

00:13:20.382 --> 00:13:22.458 four separate work groups from an  
NOTE Confidence: 0.9389414

00:13:22.458 --> 00:13:24.409 admin team and operations team,  
NOTE Confidence: 0.9389414

00:13:24.410 --> 00:13:27.035 a Guilford transition team and a lab  
NOTE Confidence: 0.9389414

00:13:27.035 --> 00:13:30.184 team that was very well attended.  
NOTE Confidence: 0.9389414

00:13:30.184 --> 00:13:32.595 And we got a lot of feedback and we  
NOTE Confidence: 0.9389414

00:13:32.595 --> 00:13:34.245 learned a lot during that process.  
NOTE Confidence: 0.9389414

00:13:34.250 --> 00:13:36.095 We began workspace redesign the  
NOTE Confidence: 0.9389414

00:13:36.095 --> 00:13:38.397 beginning of April and that still  
NOTE Confidence: 0.9389414

00:13:38.397 --> 00:13:40.327 continues to this day actually,  
NOTE Confidence: 0.9389414

00:13:40.330 --> 00:13:42.766 but really getting ready for our teams.

NOTE Confidence: 0.9389414

00:13:42.770 --> 00:13:45.815 This was a location with very

NOTE Confidence: 0.9389414

00:13:45.815 --> 00:13:47.630 few office rooms,

NOTE Confidence: 0.9389414

00:13:47.630 --> 00:13:51.572 no work rooms per se and it got

NOTE Confidence: 0.9389414

00:13:51.572 --> 00:13:54.190 to be a creative time for us to

NOTE Confidence: 0.9389414

00:13:54.190 --> 00:13:56.872 develop that space and also thinking

NOTE Confidence: 0.9389414

00:13:56.872 --> 00:13:59.776 about the ergonomics and our team.

NOTE Confidence: 0.9389414

00:13:59.780 --> 00:14:02.180 mid-May, we did our mass mailing.

NOTE Confidence: 0.9389414

00:14:02.180 --> 00:14:05.015 We mailed as you'll see in our next slide,

NOTE Confidence: 0.9389414

00:14:05.020 --> 00:14:05.842 thousands of letters.

NOTE Confidence: 0.9389414

00:14:05.842 --> 00:14:08.088 I'm going to save that number for the

NOTE Confidence: 0.9389414

00:14:08.088 --> 00:14:09.861 next slide because it's quite daunting.

NOTE Confidence: 0.9389414

00:14:09.861 --> 00:14:12.267 And then just about a month

NOTE Confidence: 0.9389414

00:14:12.267 --> 00:14:13.780 later we moved in.

NOTE Confidence: 0.929272056666667

00:14:17.500 --> 00:14:19.606 So again how we got there,

NOTE Confidence: 0.929272056666667

00:14:19.610 --> 00:14:21.010 the timeline says one thing,

NOTE Confidence: 0.929272056666667

00:14:21.010 --> 00:14:23.166 but the work behind it was another.  
NOTE Confidence: 0.929272056666667

00:14:23.170 --> 00:14:24.770 We talked about those weekly  
NOTE Confidence: 0.929272056666667

00:14:24.770 --> 00:14:26.370 meetings with our key stakeholders,  
NOTE Confidence: 0.929272056666667

00:14:26.370 --> 00:14:28.904 but the patient lists and letters and  
NOTE Confidence: 0.929272056666667

00:14:28.904 --> 00:14:31.809 thank you to Renee Gaudette providing  
NOTE Confidence: 0.929272056666667

00:14:31.810 --> 00:14:33.469 patient lists of every physician that we  
NOTE Confidence: 0.929272056666667

00:14:33.469 --> 00:14:35.410 have on our classical hematology team.  
NOTE Confidence: 0.929272056666667

00:14:35.410 --> 00:14:37.888 The APP's we were cross referencing,  
NOTE Confidence: 0.929272056666667

00:14:37.890 --> 00:14:39.930 we were doing all sorts of crazy stuff,  
NOTE Confidence: 0.929272056666667

00:14:39.930 --> 00:14:41.450 but more than 7000 letters  
NOTE Confidence: 0.929272056666667

00:14:41.450 --> 00:14:43.969 had to go out to our patients.  
NOTE Confidence: 0.929272056666667

00:14:43.970 --> 00:14:46.670 We also had weekend phone teams.  
NOTE Confidence: 0.929272056666667

00:14:46.670 --> 00:14:48.840 We had a special number where patients  
NOTE Confidence: 0.929272056666667

00:14:48.840 --> 00:14:51.331 could call during the weekend to reschedule  
NOTE Confidence: 0.929272056666667

00:14:51.331 --> 00:14:53.211 their appointments with their new  
NOTE Confidence: 0.929272056666667

00:14:53.211 --> 00:14:55.308 provider if needed or answer questions.

NOTE Confidence: 0.929272056666667  
00:14:55.310 --> 00:14:56.876 We had many people that pulled  
NOTE Confidence: 0.929272056666667  
00:14:56.876 --> 00:14:58.548 in overtime to help us do that.  
NOTE Confidence: 0.929272056666667  
00:14:58.550 --> 00:15:00.839 And then certainly Rosie Cruz's team was  
NOTE Confidence: 0.929272056666667  
00:15:00.839 --> 00:15:03.169 amazing and the amount of time that her  
NOTE Confidence: 0.929272056666667  
00:15:03.169 --> 00:15:05.509 team put in extra to make this happen.  
NOTE Confidence: 0.929272056666667  
00:15:05.510 --> 00:15:07.610 It's one thing to move a physician  
NOTE Confidence: 0.929272056666667  
00:15:07.610 --> 00:15:09.668 list over to a new department,  
NOTE Confidence: 0.929272056666667  
00:15:09.670 --> 00:15:12.030 but the manual list of any lab and  
NOTE Confidence: 0.929272056666667  
00:15:12.030 --> 00:15:14.237 infusion visit had to be done manually by  
NOTE Confidence: 0.929272056666667  
00:15:14.237 --> 00:15:16.346 our PSAS and our clinical secretary team  
NOTE Confidence: 0.929272056666667  
00:15:16.346 --> 00:15:19.730 and that's a lot of movement and we were,  
NOTE Confidence: 0.929272056666667  
00:15:19.730 --> 00:15:20.750 we didn't,  
NOTE Confidence: 0.929272056666667  
00:15:20.750 --> 00:15:22.470 we did it without hesitation.  
NOTE Confidence: 0.929272056666667  
00:15:22.470 --> 00:15:24.950 Everyone just pitched in and it was awesome.  
NOTE Confidence: 0.929272056666667  
00:15:24.950 --> 00:15:26.235 And now we're having ongoing  
NOTE Confidence: 0.929272056666667

00:15:26.235 --> 00:15:27.263 communication with our teams.  
NOTE Confidence: 0.929272056666667

00:15:27.270 --> 00:15:29.685 We had our first debrief just last  
NOTE Confidence: 0.929272056666667

00:15:29.685 --> 00:15:31.830 month and we identified some areas of  
NOTE Confidence: 0.929272056666667

00:15:31.830 --> 00:15:33.817 workflow improvement and I had now have  
NOTE Confidence: 0.929272056666667

00:15:33.817 --> 00:15:35.518 work teams working on all that and  
NOTE Confidence: 0.929272056666667

00:15:35.576 --> 00:15:37.388 we'll have a followup meeting after  
NOTE Confidence: 0.9298007

00:15:40.710 --> 00:15:42.948 the redesigning space you this might  
NOTE Confidence: 0.9298007

00:15:42.948 --> 00:15:45.260 look like great space, it's countertops,  
NOTE Confidence: 0.9298007

00:15:45.260 --> 00:15:48.540 it's got computers but you know what used  
NOTE Confidence: 0.9298007

00:15:48.615 --> 00:15:51.131 to be in here the editorial supplies,  
NOTE Confidence: 0.9298007

00:15:51.131 --> 00:15:54.353 yes it was the janitor's room.  
NOTE Confidence: 0.9298007

00:15:54.360 --> 00:15:56.200 So thanks to our construction  
NOTE Confidence: 0.9298007

00:15:56.200 --> 00:15:58.400 team who helped us our ITS,  
NOTE Confidence: 0.9298007

00:15:58.400 --> 00:16:00.256 but we have a great workroom now that  
NOTE Confidence: 0.9298007

00:16:00.256 --> 00:16:01.959 has three computers and a space for  
NOTE Confidence: 0.9298007

00:16:01.959 --> 00:16:03.839 a fellow or a resident to work with.

NOTE Confidence: 0.9298007

00:16:03.840 --> 00:16:07.970 Our physician team on the left here,

NOTE Confidence: 0.9298007

00:16:07.970 --> 00:16:10.429 this is our A team in at work.

NOTE Confidence: 0.9298007

00:16:10.430 --> 00:16:11.697 The room that they're on in the

NOTE Confidence: 0.9298007

00:16:11.697 --> 00:16:13.149 left used to be a conference room.

NOTE Confidence: 0.9298007

00:16:13.150 --> 00:16:14.935 There used to be a big conference

NOTE Confidence: 0.9298007

00:16:14.935 --> 00:16:17.003 table in it and four chairs and now

NOTE Confidence: 0.9298007

00:16:17.003 --> 00:16:18.990 it's a work room for five people.

NOTE Confidence: 0.9298007

00:16:18.990 --> 00:16:21.519 And to the right used to be a physician

NOTE Confidence: 0.9298007

00:16:21.519 --> 00:16:23.590 solo office again reconstructed,

NOTE Confidence: 0.9298007

00:16:23.590 --> 00:16:25.190 redesigned and now it's our

NOTE Confidence: 0.9298007

00:16:25.190 --> 00:16:26.150 practice nurse team.

NOTE Confidence: 0.92501384

00:16:30.750 --> 00:16:32.870 Dr. Bono. Thank you Paul.

NOTE Confidence: 0.92501384

00:16:32.870 --> 00:16:34.830 So just a few words about recruitment.

NOTE Confidence: 0.9169857411111111

00:16:34.830 --> 00:16:37.182 So there were staff at Orange

NOTE Confidence: 0.9169857411111111

00:16:37.182 --> 00:16:40.125 that moved to to New Haven or

NOTE Confidence: 0.9169857411111111

00:16:40.125 --> 00:16:42.260 North Haven and vice versa.  
NOTE Confidence: 0.9169857411111111

00:16:42.260 --> 00:16:44.260 Some of that was to support the program,  
NOTE Confidence: 0.9169857411111111

00:16:44.260 --> 00:16:46.402 other was at the personal request  
NOTE Confidence: 0.9169857411111111

00:16:46.402 --> 00:16:48.859 to try to honor some of that,  
NOTE Confidence: 0.9169857411111111

00:16:48.860 --> 00:16:51.860 mostly related to travel issues.  
NOTE Confidence: 0.9169857411111111

00:16:51.860 --> 00:16:54.534 We are in the process of recruitment.  
NOTE Confidence: 0.9169857411111111

00:16:54.540 --> 00:16:57.978 We intended to recruit 2 fulltime  
NOTE Confidence: 0.9169857411111111

00:16:57.980 --> 00:17:00.820 APP's one individual who is an APR and  
NOTE Confidence: 0.9169857411111111

00:17:00.820 --> 00:17:03.557 has been recruited and that's GE Yun  
NOTE Confidence: 0.9169857411111111

00:17:03.557 --> 00:17:05.270 Kim and she'll be joining us soon.  
NOTE Confidence: 0.9169857411111111

00:17:05.270 --> 00:17:09.190 We have one other APP position still open.  
NOTE Confidence: 0.9169857411111111

00:17:09.190 --> 00:17:12.610 We are also seeking approval of  
NOTE Confidence: 0.9169857411111111

00:17:12.610 --> 00:17:14.695 incremental faculty to support the  
NOTE Confidence: 0.9169857411111111

00:17:14.695 --> 00:17:16.585 backlog of patients in the work  
NOTE Confidence: 0.9169857411111111

00:17:16.585 --> 00:17:18.669 queue and other academic projects.  
NOTE Confidence: 0.9169857411111111

00:17:18.670 --> 00:17:20.590 That request is under consideration

NOTE Confidence: 0.9169857411111111

00:17:20.590 --> 00:17:23.234 by the business office and we should

NOTE Confidence: 0.9169857411111111

00:17:23.234 --> 00:17:24.874 have further information on that

NOTE Confidence: 0.9169857411111111

00:17:24.874 --> 00:17:27.227 by the end of the end of August.

NOTE Confidence: 0.9366404

00:17:33.000 --> 00:17:35.068 So this is a few of the highlights

NOTE Confidence: 0.9366404

00:17:35.068 --> 00:17:37.244 on this and the next slide over

NOTE Confidence: 0.9366404

00:17:37.244 --> 00:17:39.230 the past year, the top, the,

NOTE Confidence: 0.9366404

00:17:39.230 --> 00:17:42.104 the panel on the the top left and in

NOTE Confidence: 0.9366404

00:17:42.104 --> 00:17:44.584 the middle or demonstrate Gia Chirico,

NOTE Confidence: 0.9366404

00:17:44.584 --> 00:17:46.680 our physician, one of our physician

NOTE Confidence: 0.9366404

00:17:46.680 --> 00:17:47.840 assistants and Audrey Baluha,

NOTE Confidence: 0.9366404

00:17:47.840 --> 00:17:50.846 one of our practice nurses receiving

NOTE Confidence: 0.9366404

00:17:50.846 --> 00:17:53.520 Yale New Haven Hospital awards.

NOTE Confidence: 0.9366404

00:17:53.520 --> 00:17:55.356 On the right, Lila Van Doren,

NOTE Confidence: 0.9366404

00:17:55.360 --> 00:17:57.970 one of our recent physicians or

NOTE Confidence: 0.9366404

00:17:57.970 --> 00:18:00.335 physicians who recently joined us was

NOTE Confidence: 0.9366404

00:18:00.335 --> 00:18:03.240 recently named as the four J Scholar.

NOTE Confidence: 0.9366404

00:18:03.240 --> 00:18:05.464 The picture on the bottom left is a

NOTE Confidence: 0.9366404

00:18:05.464 --> 00:18:07.860 group of us celebrating and sharing a

NOTE Confidence: 0.9366404

00:18:07.860 --> 00:18:10.460 meal at the recent American side of

NOTE Confidence: 0.9366404

00:18:10.460 --> 00:18:12.360 hematology meeting in New Orleans.

NOTE Confidence: 0.9366404

00:18:12.360 --> 00:18:15.496 And then the title page of a paper

NOTE Confidence: 0.9366404

00:18:15.496 --> 00:18:17.572 that was important publication

NOTE Confidence: 0.9366404

00:18:17.572 --> 00:18:20.156 headed by George Goshua,

NOTE Confidence: 0.9366404

00:18:20.160 --> 00:18:21.712 but with multiple collaborators

NOTE Confidence: 0.9366404

00:18:21.712 --> 00:18:24.040 both in our program and outside

NOTE Confidence: 0.9366404

00:18:24.105 --> 00:18:26.510 our division and department that

NOTE Confidence: 0.9366404

00:18:26.510 --> 00:18:29.470 detailed the endotheliopathy and

NOTE Confidence: 0.9366404

00:18:29.470 --> 00:18:33.730 COVID-19 associated infections.

NOTE Confidence: 0.9366404

00:18:33.730 --> 00:18:35.395 And then one additional highlight

NOTE Confidence: 0.9366404

00:18:35.395 --> 00:18:38.008 I'd like to note on the next slide

NOTE Confidence: 0.9366404

00:18:38.010 --> 00:18:41.314 is the the fact that our fellowship

NOTE Confidence: 0.9366404

00:18:41.314 --> 00:18:43.708 program was awarded last year,

NOTE Confidence: 0.9366404

00:18:43.708 --> 00:18:45.664 the Hematology Focused Fellowship

NOTE Confidence: 0.9366404

00:18:45.664 --> 00:18:48.166 Training Program grant from the

NOTE Confidence: 0.9366404

00:18:48.166 --> 00:18:50.066 American Society of Hematology.

NOTE Confidence: 0.9366404

00:18:50.070 --> 00:18:52.818 This is a program in which the ten

NOTE Confidence: 0.9366404

00:18:52.818 --> 00:18:55.117 programs that were awarded this are

NOTE Confidence: 0.9366404

00:18:55.117 --> 00:18:57.079 given funds to support one fellow

NOTE Confidence: 0.9366404

00:18:57.079 --> 00:18:59.738 a year for the next five years

NOTE Confidence: 0.9366404

00:18:59.738 --> 00:19:01.743 to train in classical hematology.

NOTE Confidence: 0.9366404

00:19:01.750 --> 00:19:03.366 There's also administrative support

NOTE Confidence: 0.9366404

00:19:03.366 --> 00:19:06.154 that comes with this award and and

NOTE Confidence: 0.9366404

00:19:06.154 --> 00:19:08.212 this will allow us to focus some

NOTE Confidence: 0.9366404

00:19:08.212 --> 00:19:10.019 training on individuals interested

NOTE Confidence: 0.9366404

00:19:10.019 --> 00:19:11.747 in classical hematology.

NOTE Confidence: 0.9366404

00:19:11.750 --> 00:19:14.430 And we successfully recruited

NOTE Confidence: 0.9366404

00:19:14.430 --> 00:19:17.110 a candidate last July,  
NOTE Confidence: 0.9366404

00:19:17.110 --> 00:19:21.588 Lexi Boydo and we're actively in the  
NOTE Confidence: 0.9366404

00:19:21.588 --> 00:19:23.084 process of interviewing candidates  
NOTE Confidence: 0.9366404

00:19:23.084 --> 00:19:25.399 for next academic year at this time.  
NOTE Confidence: 0.93798196

00:19:28.480 --> 00:19:29.840 So before we move to the next slide,  
NOTE Confidence: 0.93798196

00:19:29.840 --> 00:19:32.080 I started off with my vision of,  
NOTE Confidence: 0.93798196

00:19:32.080 --> 00:19:34.026 hey, wouldn't it be great if we  
NOTE Confidence: 0.93798196

00:19:34.026 --> 00:19:35.280 had that freestanding center.  
NOTE Confidence: 0.93798196

00:19:35.280 --> 00:19:36.855 So we're going to continue  
NOTE Confidence: 0.93798196

00:19:36.855 --> 00:19:37.800 with those aspirations.  
NOTE Confidence: 0.93798196

00:19:37.800 --> 00:19:39.780 So future planning and where we'd  
NOTE Confidence: 0.93798196

00:19:39.780 --> 00:19:42.562 like to see this program go in the  
NOTE Confidence: 0.93798196

00:19:42.562 --> 00:19:44.656 future with our center of classical  
NOTE Confidence: 0.93798196

00:19:44.730 --> 00:19:47.040 hematology at Orange at the center,  
NOTE Confidence: 0.93798196

00:19:47.040 --> 00:19:49.194 we certainly would love to develop  
NOTE Confidence: 0.93798196

00:19:49.194 --> 00:19:51.386 a Center for education and training

NOTE Confidence: 0.93798196

00:19:51.386 --> 00:19:53.960 and allow for that training to occur.

NOTE Confidence: 0.93798196

00:19:53.960 --> 00:19:56.256 For anyone that comes in the smile O

NOTE Confidence: 0.93798196

00:19:56.256 --> 00:19:58.686 enterprise to be able to come through

NOTE Confidence: 0.93798196

00:19:58.686 --> 00:20:00.566 our classical hematology program to

NOTE Confidence: 0.93798196

00:20:00.566 --> 00:20:02.796 grow our clinical trials portfolio.

NOTE Confidence: 0.93798196

00:20:02.800 --> 00:20:05.047 We know how important research is and

NOTE Confidence: 0.93798196

00:20:05.047 --> 00:20:07.160 we definitely want to be part of that.

NOTE Confidence: 0.93798196

00:20:07.160 --> 00:20:09.540 Create a classical hematology

NOTE Confidence: 0.93798196

00:20:09.540 --> 00:20:10.730 nursing society.

NOTE Confidence: 0.93798196

00:20:10.730 --> 00:20:13.490 We have a hematology nursing society,

NOTE Confidence: 0.93798196

00:20:13.490 --> 00:20:16.065 but really dedicating that to

NOTE Confidence: 0.93798196

00:20:16.065 --> 00:20:18.125 the classical disease states.

NOTE Confidence: 0.93798196

00:20:18.130 --> 00:20:20.962 We certainly want to expand our

NOTE Confidence: 0.93798196

00:20:20.962 --> 00:20:22.850 lab capabilities in Orange.

NOTE Confidence: 0.93798196

00:20:22.850 --> 00:20:24.410 We want to explore blood products,

NOTE Confidence: 0.93798196

00:20:24.410 --> 00:20:26.398 vending machine and we want to become  
NOTE Confidence: 0.93798196

00:20:26.398 --> 00:20:28.619 the Center for classical heme referrals  
NOTE Confidence: 0.93798196

00:20:28.619 --> 00:20:30.367 both regionally and nationally.  
NOTE Confidence: 0.9394459

00:20:32.770 --> 00:20:35.010 And we really couldn't do it without  
NOTE Confidence: 0.9394459

00:20:35.010 --> 00:20:37.674 you on everybody listening and all  
NOTE Confidence: 0.9394459

00:20:37.674 --> 00:20:39.960 these other departments and teams.  
NOTE Confidence: 0.9394459

00:20:39.960 --> 00:20:42.315 This was a very large  
NOTE Confidence: 0.9394459

00:20:42.315 --> 00:20:44.199 undertaking still in process,  
NOTE Confidence: 0.9394459

00:20:44.200 --> 00:20:45.789 but we have really accomplished a lot  
NOTE Confidence: 0.9394459

00:20:45.789 --> 00:20:47.319 and really proud of what we've done.  
NOTE Confidence: 0.9337623

00:20:54.390 --> 00:20:58.146 Paula and Bob, thank you both.  
NOTE Confidence: 0.9337623

00:20:58.150 --> 00:21:00.286 Paula, I know, I suspect you are one  
NOTE Confidence: 0.9337623

00:21:00.286 --> 00:21:02.235 of those people with your sleeves  
NOTE Confidence: 0.9337623

00:21:02.235 --> 00:21:05.630 rolled up cleaning out those workrooms.  
NOTE Confidence: 0.9337623

00:21:05.630 --> 00:21:07.230 I know how you get not going to say  
NOTE Confidence: 0.935951542857143

00:21:10.430 --> 00:21:13.796 your ability as a collective group

NOTE Confidence: 0.935951542857143  
00:21:13.796 --> 00:21:16.480 of medical and nursing leaders and  
NOTE Confidence: 0.935951542857143  
00:21:16.480 --> 00:21:19.350 staff leaders to drive change is truly  
NOTE Confidence: 0.935951542857143  
00:21:19.350 --> 00:21:22.070 remarkable and we are all deeply indebted  
NOTE Confidence: 0.935951542857143  
00:21:22.070 --> 00:21:25.675 to you for leading this important growth  
NOTE Confidence: 0.935951542857143  
00:21:25.675 --> 00:21:28.118 initiative across our organization.  
NOTE Confidence: 0.935951542857143  
00:21:28.120 --> 00:21:29.920 I think to keep things moving,  
NOTE Confidence: 0.935951542857143  
00:21:29.920 --> 00:21:34.320 we'll turn to Charlene and Dr. Knowlton.  
NOTE Confidence: 0.93619305  
00:21:39.250 --> 00:21:40.966 Hi. Well, what what an amazing  
NOTE Confidence: 0.93619305  
00:21:40.970 --> 00:21:43.258 endeavor to for us to follow.  
NOTE Confidence: 0.93619305  
00:21:43.258 --> 00:21:46.120 So hi, I'm doctor Kristen Nolton from  
NOTE Confidence: 0.93619305  
00:21:46.120 --> 00:21:48.150 the Department of Therapeutic Radiology  
NOTE Confidence: 0.93619305  
00:21:48.213 --> 00:21:50.127 and I'm here with Charlene Hench,  
NOTE Confidence: 0.93619305  
00:21:50.130 --> 00:21:52.490 our Quality and Safety Officer.  
NOTE Confidence: 0.93619305  
00:21:52.490 --> 00:21:54.646 Thank you for having us this evening.  
NOTE Confidence: 0.93619305  
00:21:54.650 --> 00:21:56.624 And we're here to talk about  
NOTE Confidence: 0.93619305

00:21:56.624 --> 00:21:57.940 our department's recent APEX  
NOTE Confidence: 0.93619305

00:21:58.005 --> 00:21:59.841 reaccreditation for which we were the  
NOTE Confidence: 0.93619305

00:21:59.841 --> 00:22:02.168 Co leads with a lot of support from  
NOTE Confidence: 0.93619305

00:22:02.168 --> 00:22:04.968 a lot of members of our department.  
NOTE Confidence: 0.93619305

00:22:04.970 --> 00:22:05.915 Next slide please.  
NOTE Confidence: 0.93619305

00:22:05.915 --> 00:22:08.120 So tonight we plan to talk with  
NOTE Confidence: 0.93619305

00:22:08.188 --> 00:22:10.253 you about why our department  
NOTE Confidence: 0.93619305

00:22:10.253 --> 00:22:11.905 chose to pursue accreditation,  
NOTE Confidence: 0.93619305

00:22:11.910 --> 00:22:13.620 what is apex,  
NOTE Confidence: 0.93619305

00:22:13.620 --> 00:22:16.470 the reaccreditation process and timeline,  
NOTE Confidence: 0.93619305

00:22:16.470 --> 00:22:18.485 the results of the reaccreditation  
NOTE Confidence: 0.93619305

00:22:18.485 --> 00:22:20.097 and our departmental goals  
NOTE Confidence: 0.93619305

00:22:20.097 --> 00:22:21.989 for continuous improvement.  
NOTE Confidence: 0.9340092

00:22:24.190 --> 00:22:27.682 So I was invited back in 2016 to  
NOTE Confidence: 0.9340092

00:22:27.682 --> 00:22:29.786 participate in discussions with  
NOTE Confidence: 0.9340092

00:22:29.790 --> 00:22:32.538 with our departmental leadership

NOTE Confidence: 0.9340092

00:22:32.538 --> 00:22:34.804 about pursuing accreditation and

NOTE Confidence: 0.9340092

00:22:34.804 --> 00:22:36.436 we first want to say you know why,

NOTE Confidence: 0.9340092

00:22:36.440 --> 00:22:38.239 why did we want to do this?

NOTE Confidence: 0.9340092

00:22:38.240 --> 00:22:41.054 So we felt that pursuing accreditation would

NOTE Confidence: 0.9340092

00:22:41.054 --> 00:22:44.319 set a high standard regarding quality,

NOTE Confidence: 0.9340092

00:22:44.320 --> 00:22:46.840 safety and patient centered care.

NOTE Confidence: 0.9340092

00:22:46.840 --> 00:22:49.675 And we wanted the process to serve as a

NOTE Confidence: 0.9340092

00:22:49.675 --> 00:22:52.084 benchmark for best practice and to help

NOTE Confidence: 0.9340092

00:22:52.084 --> 00:22:54.240 set standards across all of our sites.

NOTE Confidence: 0.9340092

00:22:54.240 --> 00:22:56.704 As you know, we have radiation therapy

NOTE Confidence: 0.9340092

00:22:56.704 --> 00:22:58.930 and multiple sites across the region.

NOTE Confidence: 0.9340092

00:22:58.930 --> 00:23:01.270 We also wanted to communicate our

NOTE Confidence: 0.9340092

00:23:01.270 --> 00:23:03.052 department's commitment to provide

NOTE Confidence: 0.9340092

00:23:03.052 --> 00:23:04.828 objectively validated high quality

NOTE Confidence: 0.9340092

00:23:04.828 --> 00:23:07.290 care to patients, the community,

NOTE Confidence: 0.9340092

00:23:07.290 --> 00:23:10.115 our referrals and other institutions.  
NOTE Confidence: 0.9340092

00:23:10.120 --> 00:23:13.704 Also, it's possible that in the future  
NOTE Confidence: 0.9340092

00:23:13.704 --> 00:23:16.791 payer reimbursement will be tied to  
NOTE Confidence: 0.9340092

00:23:16.791 --> 00:23:18.918 accreditation and new as of this year,  
NOTE Confidence: 0.9340092

00:23:18.920 --> 00:23:22.294 a certificate of need for a linear  
NOTE Confidence: 0.9340092

00:23:22.294 --> 00:23:24.501 accelerator replacement is dependent  
NOTE Confidence: 0.9340092

00:23:24.501 --> 00:23:26.520 on having accreditation.  
NOTE Confidence: 0.9340092

00:23:26.520 --> 00:23:28.668 Next slide, please.  
NOTE Confidence: 0.9340092

00:23:28.670 --> 00:23:29.822 So back then,  
NOTE Confidence: 0.9340092

00:23:29.822 --> 00:23:31.742 we formed a multidisciplinary committee  
NOTE Confidence: 0.9340092

00:23:31.742 --> 00:23:34.622 to review the three major national  
NOTE Confidence: 0.9340092

00:23:34.622 --> 00:23:36.666 radiation oncology accreditation programs.  
NOTE Confidence: 0.9340092

00:23:36.670 --> 00:23:37.680 There's ACRO,  
NOTE Confidence: 0.9340092

00:23:37.680 --> 00:23:40.710 the American College of Radiation Oncology,  
NOTE Confidence: 0.9340092

00:23:40.710 --> 00:23:42.470 the ACR accreditation program,  
NOTE Confidence: 0.9340092

00:23:42.470 --> 00:23:44.670 the American College of Radiology.

NOTE Confidence: 0.9340092

00:23:44.670 --> 00:23:46.536 They do have a radiation oncology

NOTE Confidence: 0.9340092

00:23:46.536 --> 00:23:48.350 one and the Apex program,

NOTE Confidence: 0.9340092

00:23:48.350 --> 00:23:50.306 which is under Astro,

NOTE Confidence: 0.9340092

00:23:50.306 --> 00:23:52.751 the American Society for of

NOTE Confidence: 0.9340092

00:23:52.751 --> 00:23:56.340 Radiation Oncology next.

NOTE Confidence: 0.9340092

00:23:56.340 --> 00:23:58.404 So our committee ended up just

NOTE Confidence: 0.9340092

00:23:58.404 --> 00:23:59.780 choosing the Apex program,

NOTE Confidence: 0.9340092

00:23:59.780 --> 00:24:02.772 which stands for accreditation

NOTE Confidence: 0.9340092

00:24:02.772 --> 00:24:05.016 program for excellence.

NOTE Confidence: 0.9340092

00:24:05.020 --> 00:24:07.295 And the advantages of Apex were that

NOTE Confidence: 0.9340092

00:24:07.295 --> 00:24:09.737 it falls under the umbrella of Astro,

NOTE Confidence: 0.9340092

00:24:09.740 --> 00:24:12.152 which really is the premier radiation

NOTE Confidence: 0.9340092

00:24:12.152 --> 00:24:14.300 oncology association in North America.

NOTE Confidence: 0.9340092

00:24:14.300 --> 00:24:16.808 And it was developed by radiation

NOTE Confidence: 0.9340092

00:24:16.808 --> 00:24:18.480 oncology professionals to recognize

NOTE Confidence: 0.9340092

00:24:18.550 --> 00:24:21.100 facilities that deliver high quality care.  
NOTE Confidence: 0.9340092

00:24:21.100 --> 00:24:23.704 We'd really narrowed it down to Astro  
NOTE Confidence: 0.9340092

00:24:23.710 --> 00:24:27.812 versus ACR and the Apex program versus  
NOTE Confidence: 0.9340092

00:24:27.812 --> 00:24:31.714 ACR and APEX had a longer duration of  
NOTE Confidence: 0.9340092

00:24:31.714 --> 00:24:34.070 accreditation for years versus three.  
NOTE Confidence: 0.9340092

00:24:34.070 --> 00:24:36.185 We found that their criteria  
NOTE Confidence: 0.9340092

00:24:36.185 --> 00:24:37.877 for accreditation were highly  
NOTE Confidence: 0.9340092

00:24:37.877 --> 00:24:39.509 detailed and comprehensive.  
NOTE Confidence: 0.9340092

00:24:39.510 --> 00:24:41.309 But really the main kicker was this,  
NOTE Confidence: 0.9340092

00:24:41.310 --> 00:24:44.420 that the APEX program provides  
NOTE Confidence: 0.9340092

00:24:44.420 --> 00:24:46.908 multiple opportunities during the  
NOTE Confidence: 0.9340092

00:24:46.908 --> 00:24:48.925 self-assessment program with formal  
NOTE Confidence: 0.9340092

00:24:48.925 --> 00:24:51.977 feedback all along from Astro to see  
NOTE Confidence: 0.9340092

00:24:52.055 --> 00:24:55.103 how you're doing and so you can be  
NOTE Confidence: 0.9340092

00:24:55.103 --> 00:24:56.810 fully prepared before the site visit.  
NOTE Confidence: 0.9340092

00:24:56.810 --> 00:24:58.727 So you you really know going in that

NOTE Confidence: 0.9340092

00:24:58.727 --> 00:25:00.309 you know ideally you should do well.

NOTE Confidence: 0.9340092

00:25:00.310 --> 00:25:02.704 And for that for the Astro program,

NOTE Confidence: 0.9340092

00:25:02.710 --> 00:25:04.110 the Apex program under Astro,

NOTE Confidence: 0.9340092

00:25:04.110 --> 00:25:07.309 it was included in the application cost

NOTE Confidence: 0.9340092

00:25:07.310 --> 00:25:09.788 which is unlike the other programs.

NOTE Confidence: 0.9340092

00:25:09.790 --> 00:25:12.568 Next slide please.

NOTE Confidence: 0.9340092

00:25:12.570 --> 00:25:16.567 So the standards, the standards are very,

NOTE Confidence: 0.9340092

00:25:16.570 --> 00:25:18.720 very detailed and comprehensive and

NOTE Confidence: 0.9340092

00:25:18.720 --> 00:25:20.870 they're based on widely accepted

NOTE Confidence: 0.9340092

00:25:20.943 --> 00:25:22.209 consensus documents,

NOTE Confidence: 0.9340092

00:25:22.210 --> 00:25:24.730 including Astro Safety is No Accident,

NOTE Confidence: 0.9340092

00:25:24.730 --> 00:25:26.290 which is a, you know,

NOTE Confidence: 0.9340092

00:25:26.290 --> 00:25:27.694 a nationally recognized document

NOTE Confidence: 0.9340092

00:25:27.694 --> 00:25:29.449 that Doctor Suzanne Evans from

NOTE Confidence: 0.9340092

00:25:29.449 --> 00:25:31.330 our department is a coauthor of.

NOTE Confidence: 0.9340092

00:25:31.330 --> 00:25:33.090 We have the a APM,  
NOTE Confidence: 0.9340092

00:25:33.090 --> 00:25:35.355 the Americans Association of Physics  
NOTE Confidence: 0.9340092

00:25:35.355 --> 00:25:37.620 and Medicine Task Group reports.  
NOTE Confidence: 0.9340092

00:25:37.620 --> 00:25:39.560 Those really formed the benchwork  
NOTE Confidence: 0.9340092

00:25:39.560 --> 00:25:42.619 for how I know how to have a safe  
NOTE Confidence: 0.9340092

00:25:42.620 --> 00:25:45.900 program and then federal requirements.  
NOTE Confidence: 0.9340092

00:25:45.900 --> 00:25:48.052 And what we also liked is that it  
NOTE Confidence: 0.9340092

00:25:48.052 --> 00:25:49.961 really touched upon all members of  
NOTE Confidence: 0.9340092

00:25:49.961 --> 00:25:52.726 the department, nursing therapy,  
NOTE Confidence: 0.9340092

00:25:52.726 --> 00:25:56.938 physics, the radiation oncologists.  
NOTE Confidence: 0.9340092

00:25:56.940 --> 00:25:58.218 I think I said those symmetry.  
NOTE Confidence: 0.9340092

00:25:58.220 --> 00:26:00.140 Sorry if I didn't do symmetry  
NOTE Confidence: 0.9244434

00:26:00.140 --> 00:26:02.898 and there was peer review was really  
NOTE Confidence: 0.9244434

00:26:02.900 --> 00:26:05.456 stressed for all of those modalities.  
NOTE Confidence: 0.9244434

00:26:05.460 --> 00:26:07.861 The culture of safety was stressed having  
NOTE Confidence: 0.9244434

00:26:07.861 --> 00:26:09.787 emergency preparedness which we know you know

NOTE Confidence: 0.9244434

00:26:09.787 --> 00:26:11.740 this was pre COVID when we were talking,

NOTE Confidence: 0.9244434

00:26:11.740 --> 00:26:14.668 but we now understand the real

NOTE Confidence: 0.9244434

00:26:14.668 --> 00:26:16.620 importance for emergency preparedness.

NOTE Confidence: 0.9244434

00:26:16.620 --> 00:26:19.374 It's was based upon nationally recognized

NOTE Confidence: 0.9244434

00:26:19.374 --> 00:26:21.494 equipment QA standards through that

NOTE Confidence: 0.9244434

00:26:21.494 --> 00:26:23.660 a APM and also in creating the

NOTE Confidence: 0.9244434

00:26:23.660 --> 00:26:25.400 standards they had patients involved.

NOTE Confidence: 0.9244434

00:26:25.400 --> 00:26:28.270 So there was emphasis on the patient

NOTE Confidence: 0.9244434

00:26:28.270 --> 00:26:30.200 experience including patient education,

NOTE Confidence: 0.9244434

00:26:30.200 --> 00:26:31.560 consent feedback,

NOTE Confidence: 0.9244434

00:26:31.560 --> 00:26:34.280 financial toxicity of treatment

NOTE Confidence: 0.9244434

00:26:34.280 --> 00:26:37.000 and ancillary support services.

NOTE Confidence: 0.9244434

00:26:37.000 --> 00:26:38.569 Next slide please.

NOTE Confidence: 0.9244434

00:26:38.569 --> 00:26:41.707 So the initial accreditation was done

NOTE Confidence: 0.9244434

00:26:41.707 --> 00:26:45.105 and we received that in 2019 in May,

NOTE Confidence: 0.9244434

00:26:45.110 --> 00:26:47.238 the four year cycle and it included  
NOTE Confidence: 0.9244434

00:26:47.238 --> 00:26:49.590 all of our fully integrated radiation  
NOTE Confidence: 0.9244434

00:26:49.590 --> 00:26:51.865 oncology sites at that time,  
NOTE Confidence: 0.9244434

00:26:51.870 --> 00:26:53.710 which was New Haven, Trumbull,  
NOTE Confidence: 0.9244434

00:26:53.710 --> 00:26:56.430 Hand and Guilford and Waterford.  
NOTE Confidence: 0.9244434

00:26:56.430 --> 00:26:58.236 And now I'm going to hand things  
NOTE Confidence: 0.9244434

00:26:58.236 --> 00:27:00.578 over to Charlene to talk about the  
NOTE Confidence: 0.9244434

00:27:00.578 --> 00:27:01.709 current reaccreditation process.  
NOTE Confidence: 0.9357008

00:27:02.430 --> 00:27:04.670 Thanks, Doctor Nolan. Hi, everybody.  
NOTE Confidence: 0.9357008

00:27:04.670 --> 00:27:06.630 So as you could see from this slide,  
NOTE Confidence: 0.9357008

00:27:06.630 --> 00:27:07.866 it looks a little bit busy,  
NOTE Confidence: 0.9357008

00:27:07.870 --> 00:27:10.684 but this slide actually represents all the  
NOTE Confidence: 0.9357008

00:27:10.684 --> 00:27:13.586 major milestones that we needed to hit in  
NOTE Confidence: 0.9357008

00:27:13.586 --> 00:27:15.790 each part of our reaccreditation process.  
NOTE Confidence: 0.9357008

00:27:15.790 --> 00:27:18.803 So it started off last May back  
NOTE Confidence: 0.9357008

00:27:18.803 --> 00:27:20.868 in 2022 with the application.

NOTE Confidence: 0.9357008

00:27:20.870 --> 00:27:23.358 And you could see that we actually didn't

NOTE Confidence: 0.9357008

00:27:23.358 --> 00:27:25.290 complete the full process until July

NOTE Confidence: 0.9357008

00:27:25.290 --> 00:27:28.030 19th when we received our full accreditation.

NOTE Confidence: 0.9357008

00:27:28.030 --> 00:27:30.822 So I know that there's a lot of

NOTE Confidence: 0.9357008

00:27:30.822 --> 00:27:32.120 important information on this.

NOTE Confidence: 0.9357008

00:27:32.120 --> 00:27:34.400 I'm going to hit a few on the next slides,

NOTE Confidence: 0.9357008

00:27:34.400 --> 00:27:35.756 but it's really important to know.

NOTE Confidence: 0.9357008

00:27:35.760 --> 00:27:37.648 Like Doctor Knowlton said,

NOTE Confidence: 0.9357008

00:27:37.648 --> 00:27:40.394 this was a huge undertaking for our

NOTE Confidence: 0.9357008

00:27:40.394 --> 00:27:43.040 department and it involved all disciplines,

NOTE Confidence: 0.9357008

00:27:43.040 --> 00:27:45.630 the frontline staff and our managers to

NOTE Confidence: 0.9357008

00:27:45.630 --> 00:27:48.097 help make sure that we had everything

NOTE Confidence: 0.9357008

00:27:48.097 --> 00:27:51.187 in place so we could hit each and every

NOTE Confidence: 0.9357008

00:27:51.187 --> 00:27:53.728 one of those milestones along the way.

NOTE Confidence: 0.9357008

00:27:53.730 --> 00:27:56.490 So what started off the reaccreditation

NOTE Confidence: 0.9357008

00:27:56.490 --> 00:27:58.730 process was back in May,  
NOTE Confidence: 0.9357008

00:27:58.730 --> 00:28:01.262 a year prior to our renewal  
NOTE Confidence: 0.9357008

00:28:01.262 --> 00:28:02.528 and our reaccreditation,  
NOTE Confidence: 0.9357008

00:28:02.530 --> 00:28:05.002 our portal opens and we had to complete  
NOTE Confidence: 0.9357008

00:28:05.002 --> 00:28:07.065 the initial application and that required  
NOTE Confidence: 0.9357008

00:28:07.065 --> 00:28:09.810 that we identify all of our equipment,  
NOTE Confidence: 0.9357008

00:28:09.810 --> 00:28:11.370 all of our treatment techniques,  
NOTE Confidence: 0.9357008

00:28:11.370 --> 00:28:13.722 all of the modalities in which we  
NOTE Confidence: 0.9357008

00:28:13.722 --> 00:28:16.019 treat our patients and identify our  
NOTE Confidence: 0.9357008

00:28:16.019 --> 00:28:18.054 physicians and our annual treatment  
NOTE Confidence: 0.9357008

00:28:18.054 --> 00:28:20.357 volumes at each of our six sites.  
NOTE Confidence: 0.9357008

00:28:20.360 --> 00:28:22.892 We also had to have financial  
NOTE Confidence: 0.9357008

00:28:22.892 --> 00:28:24.580 agreements and business agreements  
NOTE Confidence: 0.9357008

00:28:24.655 --> 00:28:26.635 signed and completed by both parties  
NOTE Confidence: 0.9357008

00:28:26.635 --> 00:28:29.279 and we had to submit our payment.  
NOTE Confidence: 0.9357008

00:28:29.280 --> 00:28:31.440 Once we completed that at the end of July,

NOTE Confidence: 0.9357008

00:28:31.440 --> 00:28:33.778 Doctor Nolan and I were able to

NOTE Confidence: 0.9357008

00:28:33.778 --> 00:28:35.176 start the self-assessment which

NOTE Confidence: 0.9357008

00:28:35.176 --> 00:28:36.836 is comprised of three areas.

NOTE Confidence: 0.9357008

00:28:36.840 --> 00:28:38.880 The first being the medical

NOTE Confidence: 0.9357008

00:28:38.880 --> 00:28:40.104 record chart review.

NOTE Confidence: 0.9357008

00:28:40.110 --> 00:28:42.486 And this is where she and I selected

NOTE Confidence: 0.9357008

00:28:42.486 --> 00:28:44.909 randomly 25 patients from our main site

NOTE Confidence: 0.9357008

00:28:44.909 --> 00:28:47.169 that met certain criterias of treatment

NOTE Confidence: 0.9357008

00:28:47.169 --> 00:28:49.767 techniques and modalities and was well

NOTE Confidence: 0.9357008

00:28:49.767 --> 00:28:51.584 representative of our physician pool.

NOTE Confidence: 0.9357008

00:28:51.584 --> 00:28:53.640 And one of the great things that you

NOTE Confidence: 0.9357008

00:28:53.697 --> 00:28:55.524 were able to see and as you would hope

NOTE Confidence: 0.9357008

00:28:55.524 --> 00:28:57.464 on any quality improvement journey that

NOTE Confidence: 0.9357008

00:28:57.464 --> 00:28:59.445 you continually get better over time.

NOTE Confidence: 0.9357008

00:28:59.445 --> 00:29:01.805 So back in 2018 when we did our

NOTE Confidence: 0.9357008

00:29:01.805 --> 00:29:03.958 first medical record evaluation,  
NOTE Confidence: 0.9357008

00:29:03.960 --> 00:29:06.594 we scored on the evidence indicators  
NOTE Confidence: 0.9357008

00:29:06.594 --> 00:29:09.677 which are level ones and level twos  
NOTE Confidence: 0.9357008

00:29:09.677 --> 00:29:12.589 based on their hierarchy of quality and  
NOTE Confidence: 0.9357008

00:29:12.666 --> 00:29:15.436 safety initiatives for patient care.  
NOTE Confidence: 0.9357008

00:29:15.440 --> 00:29:16.712 We scored really well.  
NOTE Confidence: 0.9357008

00:29:16.712 --> 00:29:19.040 We scored for level ones which are  
NOTE Confidence: 0.9357008

00:29:19.040 --> 00:29:20.912 required very high level evidence  
NOTE Confidence: 0.9357008

00:29:20.912 --> 00:29:22.802 indicators that support a high  
NOTE Confidence: 0.9357008

00:29:22.802 --> 00:29:23.720 quality program.  
NOTE Confidence: 0.9357008

00:29:23.720 --> 00:29:26.648 We scored back in 2018 a 91%,  
NOTE Confidence: 0.9357008

00:29:26.648 --> 00:29:29.904 this time we scored a 95% and  
NOTE Confidence: 0.9357008

00:29:29.904 --> 00:29:32.753 level twos which are known and well  
NOTE Confidence: 0.9357008

00:29:32.753 --> 00:29:35.205 supported to help programs provide  
NOTE Confidence: 0.9357008

00:29:35.205 --> 00:29:37.434 excellent care to patients and  
NOTE Confidence: 0.9357008

00:29:37.434 --> 00:29:38.490 they're suggested they're not.

NOTE Confidence: 0.9357008

00:29:38.490 --> 00:29:40.690 Requirements are also equally important,

NOTE Confidence: 0.9357008

00:29:40.690 --> 00:29:44.138 but you could see a huge increase 169%

NOTE Confidence: 0.9357008

00:29:44.138 --> 00:29:47.882 back in 2018 to 83% this time around.

NOTE Confidence: 0.9357008

00:29:47.882 --> 00:29:50.761 So we were very pleased to see that

NOTE Confidence: 0.9357008

00:29:50.761 --> 00:29:52.700 some of the hard work that we've

NOTE Confidence: 0.9357008

00:29:52.772 --> 00:29:54.854 been putting in over the years

NOTE Confidence: 0.9357008

00:29:54.854 --> 00:29:56.983 really is is manifesting and it's

NOTE Confidence: 0.9357008

00:29:56.983 --> 00:29:58.280 evident and these results.

NOTE Confidence: 0.9357008

00:29:58.280 --> 00:30:00.820 So the second part of the self-assessment

NOTE Confidence: 0.9357008

00:30:00.820 --> 00:30:03.920 phase was our documentation upload.

NOTE Confidence: 0.9357008

00:30:03.920 --> 00:30:05.565 This is where we are

NOTE Confidence: 0.9357008

00:30:05.565 --> 00:30:07.210 required to supply all of

NOTE Confidence: 0.9281875

00:30:07.290 --> 00:30:09.405 the documents that support the

NOTE Confidence: 0.9281875

00:30:09.405 --> 00:30:12.001 evidence necessary so we can validate

NOTE Confidence: 0.9281875

00:30:12.001 --> 00:30:14.857 that we do fulfill all of the

NOTE Confidence: 0.9281875

00:30:14.857 --> 00:30:16.676 necessary elements and that we're  
NOTE Confidence: 0.9281875

00:30:16.676 --> 00:30:18.336 in alignment with the standards.  
NOTE Confidence: 0.9281875

00:30:18.340 --> 00:30:21.336 So back in 2018, as you know,  
NOTE Confidence: 0.9281875

00:30:21.340 --> 00:30:23.532 we all start to crawl before we could  
NOTE Confidence: 0.9281875

00:30:23.532 --> 00:30:25.695 walk and we all walk before we run.  
NOTE Confidence: 0.9281875

00:30:25.700 --> 00:30:27.284 We did not pass our document  
NOTE Confidence: 0.9281875

00:30:27.284 --> 00:30:28.340 upload the first time.  
NOTE Confidence: 0.9281875

00:30:28.340 --> 00:30:30.582 So we had to go back and we had to get  
NOTE Confidence: 0.9281875

00:30:30.582 --> 00:30:32.697 back to work and kind of look at some  
NOTE Confidence: 0.9281875

00:30:32.756 --> 00:30:34.714 of our SOP's and make sure that they  
NOTE Confidence: 0.9281875

00:30:34.714 --> 00:30:36.780 were in full alignment with the criteria.  
NOTE Confidence: 0.9281875

00:30:36.780 --> 00:30:39.740 And then we did pass ultimately and  
NOTE Confidence: 0.9281875

00:30:39.740 --> 00:30:42.756 we scored a 96% and this time around  
NOTE Confidence: 0.9281875

00:30:42.756 --> 00:30:45.340 we scored a 97% on our first attempt.  
NOTE Confidence: 0.9281875

00:30:45.340 --> 00:30:46.714 So again,  
NOTE Confidence: 0.9281875

00:30:46.714 --> 00:30:49.554 another great strive for improvement.

NOTE Confidence: 0.9281875

00:30:49.554 --> 00:30:50.530 And lastly,

NOTE Confidence: 0.9281875

00:30:50.530 --> 00:30:52.786 before we could even get ready

NOTE Confidence: 0.9281875

00:30:52.786 --> 00:30:54.290 to schedule our survey,

NOTE Confidence: 0.9281875

00:30:54.290 --> 00:30:56.729 for the surveys to come out and assess us,

NOTE Confidence: 0.9281875

00:30:56.730 --> 00:30:58.810 we had to come together as a formal

NOTE Confidence: 0.9281875

00:30:58.810 --> 00:31:00.805 team and answer a list of questions

NOTE Confidence: 0.9281875

00:31:00.805 --> 00:31:03.030 to ensure that we had the correct

NOTE Confidence: 0.9281875

00:31:03.030 --> 00:31:04.890 processes in place and quality

NOTE Confidence: 0.9281875

00:31:04.890 --> 00:31:07.495 assurances that were necessary that our

NOTE Confidence: 0.9281875

00:31:07.495 --> 00:31:11.250 department was ready to undergo the

NOTE Confidence: 0.9281875

00:31:11.250 --> 00:31:14.530 reaccreditation and we did pass that.

NOTE Confidence: 0.9281875

00:31:14.530 --> 00:31:15.740 So again,

NOTE Confidence: 0.9281875

00:31:15.740 --> 00:31:19.389 another great benchmark moving forward.

NOTE Confidence: 0.9281875

00:31:19.390 --> 00:31:21.454 So there was a lot of preparation that

NOTE Confidence: 0.9281875

00:31:21.454 --> 00:31:23.826 went into this that started long before

NOTE Confidence: 0.9281875

00:31:23.826 --> 00:31:25.626 our preparing for this accreditation.  
NOTE Confidence: 0.9281875

00:31:25.630 --> 00:31:27.856 We had to initially change some  
NOTE Confidence: 0.9281875

00:31:27.856 --> 00:31:30.077 of our current practice to make  
NOTE Confidence: 0.9281875

00:31:30.077 --> 00:31:32.063 sure that we were improving the  
NOTE Confidence: 0.9281875

00:31:32.063 --> 00:31:34.347 care that we intended to deliver.  
NOTE Confidence: 0.9281875

00:31:34.350 --> 00:31:36.190 So initially back in 2018,  
NOTE Confidence: 0.9281875

00:31:36.190 --> 00:31:38.554 there were several elements that were  
NOTE Confidence: 0.9281875

00:31:38.554 --> 00:31:40.994 improved that started with us improving  
NOTE Confidence: 0.9281875

00:31:40.994 --> 00:31:42.994 and developing a more comprehensive  
NOTE Confidence: 0.9281875

00:31:42.994 --> 00:31:45.430 and robust daily treatment time out.  
NOTE Confidence: 0.9281875

00:31:45.430 --> 00:31:48.838 We also advanced our SOP's and  
NOTE Confidence: 0.9281875

00:31:48.838 --> 00:31:51.656 created formalized checklists and we  
NOTE Confidence: 0.9281875

00:31:51.656 --> 00:31:53.868 provided additional staff training.  
NOTE Confidence: 0.9281875

00:31:53.870 --> 00:31:54.866 This time around,  
NOTE Confidence: 0.9281875

00:31:54.866 --> 00:31:56.858 we continued on what we started  
NOTE Confidence: 0.9281875

00:31:56.858 --> 00:31:57.869 four years ago,

NOTE Confidence: 0.9281875

00:31:57.870 --> 00:32:00.018 but we also then further developed

NOTE Confidence: 0.9281875

00:32:00.018 --> 00:32:01.743 our clinical treatment planning note

NOTE Confidence: 0.9281875

00:32:01.743 --> 00:32:03.647 to make sure that we were being able

NOTE Confidence: 0.9281875

00:32:03.647 --> 00:32:05.438 to best communicate our physician's

NOTE Confidence: 0.9281875

00:32:05.438 --> 00:32:07.303 intent to our dosimetry team.

NOTE Confidence: 0.9281875

00:32:07.310 --> 00:32:09.290 Prior to treatment planning,

NOTE Confidence: 0.9281875

00:32:09.290 --> 00:32:11.752 we enabled EPIC best practice

NOTE Confidence: 0.9281875

00:32:11.752 --> 00:32:14.610 alerts for the pain for patients.

NOTE Confidence: 0.9281875

00:32:14.610 --> 00:32:17.340 And we also formed a standardization

NOTE Confidence: 0.9281875

00:32:17.340 --> 00:32:19.536 committee that didn't just involve

NOTE Confidence: 0.9281875

00:32:19.536 --> 00:32:21.404 our directors and our managers,

NOTE Confidence: 0.9281875

00:32:21.404 --> 00:32:23.600 but it also involved our frontline

NOTE Confidence: 0.9281875

00:32:23.660 --> 00:32:25.706 staff because we have 6 practices

NOTE Confidence: 0.9281875

00:32:25.706 --> 00:32:26.729 across the region.

NOTE Confidence: 0.9281875

00:32:26.730 --> 00:32:28.333 And we know that in order to

NOTE Confidence: 0.9281875

00:32:28.333 --> 00:32:29.330 develop the best care,  
NOTE Confidence: 0.9281875

00:32:29.330 --> 00:32:30.795 we have to align our  
NOTE Confidence: 0.9281875

00:32:30.795 --> 00:32:31.967 practices and our processes.  
NOTE Confidence: 0.9281875

00:32:31.970 --> 00:32:33.962 So we are really proud of the work  
NOTE Confidence: 0.9281875

00:32:33.962 --> 00:32:35.592 that this committee's doing and  
NOTE Confidence: 0.9281875

00:32:35.592 --> 00:32:37.377 coming together and helping using  
NOTE Confidence: 0.9281875

00:32:37.377 --> 00:32:39.645 Apex as our framework of ensuring  
NOTE Confidence: 0.9281875

00:32:39.645 --> 00:32:41.515 that we're doing everything in  
NOTE Confidence: 0.9281875

00:32:41.515 --> 00:32:43.090 alignment and in a standard way.  
NOTE Confidence: 0.9339141

00:32:45.250 --> 00:32:49.070 So once we were able to get ready and we  
NOTE Confidence: 0.9339141

00:32:49.070 --> 00:32:52.289 were given our survey date for June 26th,  
NOTE Confidence: 0.9339141

00:32:52.290 --> 00:32:55.272 we did a lot of preparation by  
NOTE Confidence: 0.9339141

00:32:55.272 --> 00:32:57.032 having monthly accreditation meetings  
NOTE Confidence: 0.9339141

00:32:57.032 --> 00:32:59.450 with all of our team involved.  
NOTE Confidence: 0.9339141

00:32:59.450 --> 00:33:02.229 Doctor Knowlton spoke with the faculty and  
NOTE Confidence: 0.9339141

00:33:02.229 --> 00:33:04.410 and communicated with them continually

NOTE Confidence: 0.9339141

00:33:04.410 --> 00:33:06.139 to make sure that everybody was ready

NOTE Confidence: 0.9339141

00:33:06.139 --> 00:33:08.327 and in the know about what was coming.

NOTE Confidence: 0.9339141

00:33:08.330 --> 00:33:11.216 We also met with staff during meetings

NOTE Confidence: 0.9339141

00:33:11.216 --> 00:33:13.394 and we created questionnaires and prep

NOTE Confidence: 0.9339141

00:33:13.394 --> 00:33:15.902 book so they were able to review all

NOTE Confidence: 0.9339141

00:33:15.902 --> 00:33:18.507 of the apex evidence indicators and

NOTE Confidence: 0.9339141

00:33:18.507 --> 00:33:20.866 then have a direct hyperlink to our

NOTE Confidence: 0.9339141

00:33:20.866 --> 00:33:22.409 departmental processes and procedures.

NOTE Confidence: 0.9339141

00:33:22.410 --> 00:33:24.842 So they knew that we were in alignment

NOTE Confidence: 0.9339141

00:33:24.842 --> 00:33:27.308 and they could brush up to make sure

NOTE Confidence: 0.9339141

00:33:27.308 --> 00:33:29.862 and see where some of our own practices

NOTE Confidence: 0.9339141

00:33:29.862 --> 00:33:32.148 stem from and we were able to go out.

NOTE Confidence: 0.9339141

00:33:32.150 --> 00:33:33.509 I was able to go out to each and

NOTE Confidence: 0.9339141

00:33:33.509 --> 00:33:35.029 every one of our sites and work with

NOTE Confidence: 0.9339141

00:33:35.029 --> 00:33:36.324 all the different team members to

NOTE Confidence: 0.9339141

00:33:36.324 --> 00:33:37.680 make sure that everybody was prepared  
NOTE Confidence: 0.9339141

00:33:37.680 --> 00:33:39.720 and felt comfortable for the survey  
NOTE Confidence: 0.9339141

00:33:39.720 --> 00:33:42.620 and also do some chart audits and  
NOTE Confidence: 0.9339141

00:33:42.620 --> 00:33:44.150 observe timeout procedures.  
NOTE Confidence: 0.9291848

00:33:46.830 --> 00:33:49.112 So the survey day was on Monday  
NOTE Confidence: 0.9291848

00:33:49.112 --> 00:33:51.418 June 26th and it occurred at the  
NOTE Confidence: 0.9291848

00:33:51.418 --> 00:33:54.090 same time for all six of our sites.  
NOTE Confidence: 0.9291848

00:33:54.090 --> 00:33:56.682 It was a full day survey out in New  
NOTE Confidence: 0.9291848

00:33:56.682 --> 00:33:59.628 Haven for our main campus and we had a  
NOTE Confidence: 0.9291848

00:33:59.628 --> 00:34:02.247 physician and a physics surveyor present.  
NOTE Confidence: 0.9291848

00:34:02.250 --> 00:34:04.386 Our satellites were broken up into  
NOTE Confidence: 0.9291848

00:34:04.386 --> 00:34:06.794 half day surveys either in the morning  
NOTE Confidence: 0.9291848

00:34:06.794 --> 00:34:09.515 or the afternoon and only a a physics  
NOTE Confidence: 0.9291848

00:34:09.515 --> 00:34:11.490 surveyor was present for that.  
NOTE Confidence: 0.9291848

00:34:11.490 --> 00:34:13.554 The facility visit consisted of a  
NOTE Confidence: 0.9291848

00:34:13.554 --> 00:34:15.614 medical chart review similar to what

NOTE Confidence: 0.9291848

00:34:15.614 --> 00:34:17.486 Doctor Nolan and I did independently,

NOTE Confidence: 0.9291848

00:34:17.490 --> 00:34:19.135 but now they're here on site to

NOTE Confidence: 0.9291848

00:34:19.135 --> 00:34:20.690 confirm some of the information.

NOTE Confidence: 0.9291848

00:34:20.690 --> 00:34:23.480 So this was a new a new section of

NOTE Confidence: 0.9291848

00:34:23.480 --> 00:34:25.353 patient charts that was randomly

NOTE Confidence: 0.9291848

00:34:25.353 --> 00:34:28.441 selected 13 for a per the main site

NOTE Confidence: 0.9291848

00:34:28.441 --> 00:34:30.823 and then five for the satellites.

NOTE Confidence: 0.9291848

00:34:30.830 --> 00:34:33.431 And then we also had to do some team

NOTE Confidence: 0.9291848

00:34:33.431 --> 00:34:35.388 interviews and physics interviews and

NOTE Confidence: 0.9291848

00:34:35.390 --> 00:34:38.252 hand over some of our documentation

NOTE Confidence: 0.9291848

00:34:38.252 --> 00:34:40.870 and our employee training records.

NOTE Confidence: 0.9291848

00:34:40.870 --> 00:34:42.766 So the important thing how do we how

NOTE Confidence: 0.9291848

00:34:42.766 --> 00:34:44.939 do we make out once they were here?

NOTE Confidence: 0.9291848

00:34:44.940 --> 00:34:46.860 So for the medical record review,

NOTE Confidence: 0.9291848

00:34:46.860 --> 00:34:50.100 our sites ranged anywhere between

NOTE Confidence: 0.9291848

00:34:50.100 --> 00:34:51.273 92% to 100%.  
NOTE Confidence: 0.9291848

00:34:51.273 --> 00:34:54.010 Greenwich being the only site to receive  
NOTE Confidence: 0.9291848

00:34:54.085 --> 00:34:55.487 100% with perfect documentation,  
NOTE Confidence: 0.9291848

00:34:55.487 --> 00:34:58.070 they were able to show evidence for  
NOTE Confidence: 0.9291848

00:34:58.132 --> 00:34:59.700 every single evidence indicator  
NOTE Confidence: 0.9291848

00:34:59.700 --> 00:35:02.052 that pleased each of the surveyors.  
NOTE Confidence: 0.9291848

00:35:02.060 --> 00:35:04.620 So that was really exciting.  
NOTE Confidence: 0.9291848

00:35:04.620 --> 00:35:08.412 Our physics interviews for all six  
NOTE Confidence: 0.9291848

00:35:08.412 --> 00:35:11.724 sites received 100% on the accreditation.  
NOTE Confidence: 0.9291848

00:35:11.724 --> 00:35:14.804 So this was really impressive.  
NOTE Confidence: 0.9291848

00:35:14.810 --> 00:35:16.730 And I have to admit, when I got the results,  
NOTE Confidence: 0.9291848

00:35:16.730 --> 00:35:18.165 I actually got a little teary eyed  
NOTE Confidence: 0.9291848

00:35:18.165 --> 00:35:19.529 when I reviewed the last section,  
NOTE Confidence: 0.9291848

00:35:19.530 --> 00:35:21.210 which was the team interview.  
NOTE Confidence: 0.9291848

00:35:21.210 --> 00:35:23.611 We scored 100% on our team interviews  
NOTE Confidence: 0.9291848

00:35:23.611 --> 00:35:26.606 at each and every one of our six sites.

NOTE Confidence: 0.9291848

00:35:26.610 --> 00:35:29.121 So I think we knew that we were giving

NOTE Confidence: 0.9291848

00:35:29.121 --> 00:35:31.852 good care and I think we knew that we

NOTE Confidence: 0.9291848

00:35:31.852 --> 00:35:34.206 worked really hard to prepare our teams.

NOTE Confidence: 0.9291848

00:35:34.210 --> 00:35:36.698 But the fact that we scored 100%

NOTE Confidence: 0.9291848

00:35:36.698 --> 00:35:38.010 in these two categories,

NOTE Confidence: 0.9291848

00:35:38.010 --> 00:35:40.314 that each and every one of our sites

NOTE Confidence: 0.9291848

00:35:40.314 --> 00:35:42.350 really speaks to the great work that

NOTE Confidence: 0.9291848

00:35:42.350 --> 00:35:44.194 we're doing everywhere across the board.

NOTE Confidence: 0.9291848

00:35:44.194 --> 00:35:45.799 So while we're very pleased

NOTE Confidence: 0.9291848

00:35:45.799 --> 00:35:46.909 with these results,

NOTE Confidence: 0.9291848

00:35:46.910 --> 00:35:48.800 we also are very humbled because

NOTE Confidence: 0.9291848

00:35:48.800 --> 00:35:50.755 we see that there's still great

NOTE Confidence: 0.9291848

00:35:50.755 --> 00:35:52.645 opportunity for us to still strive

NOTE Confidence: 0.9291848

00:35:52.645 --> 00:35:55.099 to be even better than what we are.

NOTE Confidence: 0.9291848

00:35:55.100 --> 00:35:58.332 This is a quick heat map of all the

NOTE Confidence: 0.9291848

00:35:58.332 --> 00:36:00.948 various centers across our country that

NOTE Confidence: 0.9291848

00:36:00.948 --> 00:36:03.715 are accredited and it's current as of

NOTE Confidence: 0.9291848

00:36:03.715 --> 00:36:06.180 this month and throughout the country.

NOTE Confidence: 0.9291848

00:36:06.180 --> 00:36:08.294 You could see that out in California,

NOTE Confidence: 0.9291848

00:36:08.300 --> 00:36:10.448 there's great population of

NOTE Confidence: 0.9291848

00:36:10.448 --> 00:36:12.059 Apex accredited sites,

NOTE Confidence: 0.9291848

00:36:12.060 --> 00:36:13.620 but throughout the the states,

NOTE Confidence: 0.9291848

00:36:13.620 --> 00:36:14.812 there's not that many.

NOTE Confidence: 0.9291848

00:36:14.812 --> 00:36:17.150 And we are actually in New England,

NOTE Confidence: 0.9291848

00:36:17.150 --> 00:36:19.460 one of only two practices that are

NOTE Confidence: 0.9291848

00:36:19.460 --> 00:36:21.856 accredited by Apex and we are the

NOTE Confidence: 0.9291848

00:36:21.856 --> 00:36:23.200 only radiation oncology practice

NOTE Confidence: 0.9291848

00:36:23.200 --> 00:36:25.428 in the state who is accredited.

NOTE Confidence: 0.93251663

00:36:27.950 --> 00:36:29.306 So what's next? We're going to

NOTE Confidence: 0.93251663

00:36:29.306 --> 00:36:30.950 continue to strive to get even better.

NOTE Confidence: 0.93251663

00:36:30.950 --> 00:36:32.750 We know that 100 looks great on paper,

NOTE Confidence: 0.93251663

00:36:32.750 --> 00:36:34.406 but there's always room for improvement

NOTE Confidence: 0.93251663

00:36:34.406 --> 00:36:36.627 and that was just this snapshot in time.

NOTE Confidence: 0.93251663

00:36:36.630 --> 00:36:39.003 So we're using the motivation and we

NOTE Confidence: 0.93251663

00:36:39.003 --> 00:36:41.070 worked really hard to achieve that.

NOTE Confidence: 0.93251663

00:36:41.070 --> 00:36:42.421 But we know that we want to

NOTE Confidence: 0.93251663

00:36:42.421 --> 00:36:43.790 continue to to get even better.

NOTE Confidence: 0.93251663

00:36:43.790 --> 00:36:45.736 So we want to continue to improve

NOTE Confidence: 0.93251663

00:36:45.736 --> 00:36:47.390 our processes and our workflows.

NOTE Confidence: 0.93251663

00:36:47.390 --> 00:36:49.894 We want to work together with our patients

NOTE Confidence: 0.93251663

00:36:49.894 --> 00:36:52.629 to get even better patient experiences.

NOTE Confidence: 0.93251663

00:36:52.630 --> 00:36:54.662 We want to make sure that our staff

NOTE Confidence: 0.93251663

00:36:54.662 --> 00:36:56.683 are always engaged and have ongoing

NOTE Confidence: 0.93251663

00:36:56.683 --> 00:36:58.503 training and strong initial training

NOTE Confidence: 0.93251663

00:36:58.503 --> 00:37:00.452 that keeps them equipped to do the

NOTE Confidence: 0.93251663

00:37:00.452 --> 00:37:02.955 best and show up to work to be mentors

NOTE Confidence: 0.93251663

00:37:02.955 --> 00:37:04.990 for each other and for others.

NOTE Confidence: 0.93251663

00:37:04.990 --> 00:37:07.270 We always want to make sure that we're

NOTE Confidence: 0.93251663

00:37:07.270 --> 00:37:08.753 focusing through quality and safety

NOTE Confidence: 0.93251663

00:37:08.753 --> 00:37:10.463 lines and we want to standardize

NOTE Confidence: 0.93251663

00:37:10.463 --> 00:37:12.239 our technology and our equipment

NOTE Confidence: 0.93251663

00:37:12.239 --> 00:37:14.029 and our workflows where possible

NOTE Confidence: 0.93251663

00:37:14.029 --> 00:37:15.862 because ultimately we know that

NOTE Confidence: 0.93251663

00:37:15.862 --> 00:37:17.702 accreditation is not an event,

NOTE Confidence: 0.93251663

00:37:17.710 --> 00:37:18.469 it's a process.

NOTE Confidence: 0.93251663

00:37:18.469 --> 00:37:20.240 So thank you all very much for

NOTE Confidence: 0.93251663

00:37:20.295 --> 00:37:21.879 letting us come here today and

NOTE Confidence: 0.93251663

00:37:21.879 --> 00:37:23.815 tell you a little bit more about

NOTE Confidence: 0.93251663

00:37:23.815 --> 00:37:25.740 Apex and the great stuff that we're

NOTE Confidence: 0.93251663

00:37:25.740 --> 00:37:27.660 doing in radiation oncology.

NOTE Confidence: 0.9213165

00:37:48.050 --> 00:37:49.250 Kevin, we can't hear you.

NOTE Confidence: 0.9213165

00:37:49.250 --> 00:37:53.834 So I'll go, I'll go on I guess or yeah,

NOTE Confidence: 0.9213165

00:37:53.834 --> 00:37:56.618 we can't hear you that's okay.

NOTE Confidence: 0.9213165

00:37:56.618 --> 00:37:59.490 I'll go ahead. So that is so impressive.

NOTE Confidence: 0.9213165

00:37:59.490 --> 00:38:00.438 Thank you so much.

NOTE Confidence: 0.9213165

00:38:00.438 --> 00:38:02.150 I mean I think it just gives

NOTE Confidence: 0.9213165

00:38:02.150 --> 00:38:03.767 us so much to be proud of.

NOTE Confidence: 0.9213165

00:38:03.770 --> 00:38:05.490 So thank you so much.

NOTE Confidence: 0.9213165

00:38:05.490 --> 00:38:06.606 I know that's a lot of

NOTE Confidence: 0.9213165

00:38:06.606 --> 00:38:07.610 work from the entire team.

NOTE Confidence: 0.9213165

00:38:07.610 --> 00:38:09.530 And then to see that validation

NOTE Confidence: 0.9213165

00:38:09.530 --> 00:38:10.810 during the site visit,

NOTE Confidence: 0.9213165

00:38:10.810 --> 00:38:12.410 I'm sure was just something

NOTE Confidence: 0.9213165

00:38:12.410 --> 00:38:14.010 to celebrate with the team

NOTE Confidence: 0.9213165

00:38:14.070 --> 00:38:15.726 and we should be very proud.

NOTE Confidence: 0.9213165

00:38:15.730 --> 00:38:17.830 I mean it we really are groundbreaking

NOTE Confidence: 0.9213165

00:38:17.830 --> 00:38:19.847 in the state and in the region,

NOTE Confidence: 0.9213165

00:38:19.850 --> 00:38:21.980 so in our quality of care  
NOTE Confidence: 0.9213165

00:38:21.980 --> 00:38:23.045 and radiation oncology.  
NOTE Confidence: 0.9213165

00:38:23.050 --> 00:38:25.366 So thank you for presenting today.  
NOTE Confidence: 0.9213165

00:38:25.370 --> 00:38:27.827 I'm going to turn it over to  
NOTE Confidence: 0.9213165

00:38:27.827 --> 00:38:30.809 Doctor Crop and Alyssa to give  
NOTE Confidence: 0.9213165

00:38:30.809 --> 00:38:33.050 our clinical trials update.  
NOTE Confidence: 0.9213165

00:38:33.050 --> 00:38:34.690 Thank you for being here with us today.  
NOTE Confidence: 0.94383687

00:38:35.770 --> 00:38:36.954 Thanks for having us.  
NOTE Confidence: 0.94383687

00:38:36.954 --> 00:38:39.449 And I I would certainly echo your point,  
NOTE Confidence: 0.94383687

00:38:39.450 --> 00:38:40.790 your thoughts about the Radiation  
NOTE Confidence: 0.94383687

00:38:40.790 --> 00:38:42.834 Oncology group, that's really,  
NOTE Confidence: 0.94383687

00:38:42.834 --> 00:38:45.090 really impressive achievement.  
NOTE Confidence: 0.94383687

00:38:45.090 --> 00:38:48.090 So let me share some screen here.  
NOTE Confidence: 0.91761786

00:38:52.840 --> 00:38:55.448 So it actually has been I think almost  
NOTE Confidence: 0.91761786

00:38:55.448 --> 00:38:58.806 a year and a half since the last time  
NOTE Confidence: 0.91761786

00:38:58.806 --> 00:39:01.576 we formally presented to the town hall

NOTE Confidence: 0.91761786

00:39:01.576 --> 00:39:03.880 and and a lot's changed since then.

NOTE Confidence: 0.91761786

00:39:03.880 --> 00:39:06.488 So we thought this would be a good

NOTE Confidence: 0.91761786

00:39:06.488 --> 00:39:09.480 time to give you all a status update.

NOTE Confidence: 0.91761786

00:39:09.480 --> 00:39:15.890 So we'll start out with, sorry,

NOTE Confidence: 0.91761786

00:39:15.890 --> 00:39:18.430 a quick review of a reminder of

NOTE Confidence: 0.91761786

00:39:18.430 --> 00:39:20.589 of where things were last time we

NOTE Confidence: 0.91761786

00:39:20.589 --> 00:39:24.570 presented at the beginning of 2022,

NOTE Confidence: 0.91761786

00:39:24.570 --> 00:39:26.250 talk about the restructuring

NOTE Confidence: 0.91761786

00:39:26.250 --> 00:39:27.930 we've done since then,

NOTE Confidence: 0.91761786

00:39:27.930 --> 00:39:31.848 a quick review of some of the progress

NOTE Confidence: 0.91761786

00:39:31.848 --> 00:39:34.127 that's been made and then we'll close

NOTE Confidence: 0.91761786

00:39:34.127 --> 00:39:37.810 with our ongoing and future plans.

NOTE Confidence: 0.91761786

00:39:37.810 --> 00:39:40.421 So I think we would all agree

NOTE Confidence: 0.91761786

00:39:40.421 --> 00:39:42.800 that around the beginning of 2022,

NOTE Confidence: 0.91761786

00:39:42.800 --> 00:39:46.280 the status of the CTO was not good.

NOTE Confidence: 0.91761786

00:39:46.280 --> 00:39:48.065 We were struggling with a number of  
NOTE Confidence: 0.91761786

00:39:48.065 --> 00:39:51.304 challenges, but but most importantly,  
NOTE Confidence: 0.91761786

00:39:51.304 --> 00:39:53.620 staffing was really problematic.  
NOTE Confidence: 0.91761786

00:39:53.620 --> 00:39:56.080 We had very high turnover rates.  
NOTE Confidence: 0.91761786

00:39:56.080 --> 00:39:58.810 We had vacancy rates that actually  
NOTE Confidence: 0.91761786

00:39:58.810 --> 00:40:02.080 exceeded 50% and some of our units  
NOTE Confidence: 0.91761786

00:40:02.080 --> 00:40:05.470 and the staff that were here.  
NOTE Confidence: 0.91761786

00:40:05.470 --> 00:40:08.866 Almost 50% were in their jobs  
NOTE Confidence: 0.91761786

00:40:08.870 --> 00:40:09.590 for less than a year,  
NOTE Confidence: 0.91761786

00:40:09.590 --> 00:40:13.270 and that includes Alyssa and and I.  
NOTE Confidence: 0.9350722

00:40:16.990 --> 00:40:19.588 And these staff shortages, you know,  
NOTE Confidence: 0.9350722

00:40:19.590 --> 00:40:21.948 had a number of consequences including  
NOTE Confidence: 0.9350722

00:40:21.950 --> 00:40:25.070 the necessity to ration accrual  
NOTE Confidence: 0.9350722

00:40:25.070 --> 00:40:28.755 slots through the beginning of 2022.  
NOTE Confidence: 0.9350722

00:40:28.755 --> 00:40:31.580 And it had really disastrous  
NOTE Confidence: 0.9350722

00:40:31.580 --> 00:40:34.555 consequences on our ability to

NOTE Confidence: 0.9350722

00:40:34.555 --> 00:40:37.665 activate new clinical trial protocols.

NOTE Confidence: 0.9350722

00:40:37.670 --> 00:40:38.950 The as you can see,

NOTE Confidence: 0.9350722

00:40:38.950 --> 00:40:40.978 it took on average about 300

NOTE Confidence: 0.9350722

00:40:40.978 --> 00:40:43.430 days to open a new protocol.

NOTE Confidence: 0.9350722

00:40:43.430 --> 00:40:47.496 The NCI benchmarks are about 90 to 120 days.

NOTE Confidence: 0.9350722

00:40:47.496 --> 00:40:50.107 So we know we weren't even close

NOTE Confidence: 0.9350722

00:40:50.110 --> 00:40:52.273 and you can imagine if you have

NOTE Confidence: 0.9350722

00:40:52.273 --> 00:40:54.492 to ration your accrual slots and

NOTE Confidence: 0.9350722

00:40:54.492 --> 00:40:56.544 your trials are old and stale,

NOTE Confidence: 0.9350722

00:40:56.550 --> 00:40:58.000 it's really hard to enroll

NOTE Confidence: 0.9350722

00:40:58.000 --> 00:40:58.870 patients onto trials.

NOTE Confidence: 0.9350722

00:40:58.870 --> 00:41:00.754 And and you know that was

NOTE Confidence: 0.9350722

00:41:00.754 --> 00:41:02.470 born out in our data.

NOTE Confidence: 0.9350722

00:41:02.470 --> 00:41:05.410 You know the prior to the pandemic

NOTE Confidence: 0.9350722

00:41:05.410 --> 00:41:07.728 we were typically enrolling you

NOTE Confidence: 0.9350722

00:41:07.728 --> 00:41:10.548 know roughly 8 hundred 850 patients  
NOTE Confidence: 0.9350722

00:41:10.548 --> 00:41:13.182 a year onto treatment trials that  
NOTE Confidence: 0.9350722

00:41:13.182 --> 00:41:15.732 dropped with a pandemic into the  
NOTE Confidence: 0.9350722

00:41:15.732 --> 00:41:18.175 six hundreds and then by 2022 we  
NOTE Confidence: 0.9350722

00:41:18.175 --> 00:41:21.205 were down to the low 5 hundreds and  
NOTE Confidence: 0.9350722

00:41:21.205 --> 00:41:25.005 clearly there was a need to to change.  
NOTE Confidence: 0.9350722

00:41:25.010 --> 00:41:29.570 So fortunately we had tremendous support  
NOTE Confidence: 0.9350722

00:41:29.570 --> 00:41:31.890 from from our Cancer Center director,  
NOTE Confidence: 0.9350722

00:41:31.890 --> 00:41:34.310 our newly appointed Cancer Center  
NOTE Confidence: 0.9350722

00:41:34.310 --> 00:41:36.898 directorate at that point and and  
NOTE Confidence: 0.9350722

00:41:36.898 --> 00:41:39.166 a lot of support and resources from  
NOTE Confidence: 0.9350722

00:41:39.166 --> 00:41:41.875 the university and the hospital to  
NOTE Confidence: 0.9350722

00:41:41.875 --> 00:41:44.185 implement a pretty comprehensive and  
NOTE Confidence: 0.9350722

00:41:44.262 --> 00:41:46.318 significant restructuring or what  
NOTE Confidence: 0.9350722

00:41:46.318 --> 00:41:48.888 we call a transformation project.  
NOTE Confidence: 0.9350722

00:41:48.890 --> 00:41:51.534 The goals of the project were to

NOTE Confidence: 0.9350722

00:41:51.534 --> 00:41:53.718 make us more effective and more

NOTE Confidence: 0.9350722

00:41:53.718 --> 00:41:55.825 efficient and and these were kind

NOTE Confidence: 0.9350722

00:41:55.825 --> 00:41:57.232 of you know obvious things.

NOTE Confidence: 0.9350722

00:41:57.232 --> 00:41:58.849 We want to be able to increase

NOTE Confidence: 0.9350722

00:41:58.849 --> 00:42:00.328 our clinical trial enrollment.

NOTE Confidence: 0.9350722

00:42:00.330 --> 00:42:03.390 We needed to shorten our activation

NOTE Confidence: 0.9350722

00:42:03.390 --> 00:42:04.410 time substantially.

NOTE Confidence: 0.9350722

00:42:04.410 --> 00:42:06.432 We wanted to better integrate our

NOTE Confidence: 0.9350722

00:42:06.432 --> 00:42:08.186 clinical research and our care

NOTE Confidence: 0.9350722

00:42:08.186 --> 00:42:12.450 centers with with New Haven.

NOTE Confidence: 0.9350722

00:42:12.450 --> 00:42:14.594 We wanted to make it easier for our

NOTE Confidence: 0.9350722

00:42:14.594 --> 00:42:17.050 investigators to to open high impact

NOTE Confidence: 0.9350722

00:42:17.050 --> 00:42:18.490 investigative initiative trials.

NOTE Confidence: 0.9350722

00:42:18.490 --> 00:42:20.730 It's an important part of our clinical

NOTE Confidence: 0.9350722

00:42:20.730 --> 00:42:22.558 research mission and we wanted to

NOTE Confidence: 0.9350722

00:42:22.558 --> 00:42:24.340 optimize our trial portfolio so that  
NOTE Confidence: 0.9350722

00:42:24.399 --> 00:42:26.359 we focused on trials that really would  
NOTE Confidence: 0.9350722

00:42:26.359 --> 00:42:28.253 make a real scientific or clinical  
NOTE Confidence: 0.9350722

00:42:28.253 --> 00:42:32.690 impact and trials that we can enroll too.  
NOTE Confidence: 0.9350722

00:42:32.690 --> 00:42:33.802 At the same time,  
NOTE Confidence: 0.9350722

00:42:33.802 --> 00:42:35.901 we wanted to make our groups is  
NOTE Confidence: 0.9350722

00:42:35.901 --> 00:42:37.863 more sustainable so that we wouldn't  
NOTE Confidence: 0.9350722

00:42:37.863 --> 00:42:39.742 have to go through what what  
NOTE Confidence: 0.9350722

00:42:39.742 --> 00:42:42.155 what happened in 2021 and 2022.  
NOTE Confidence: 0.9350722

00:42:42.155 --> 00:42:44.680 So this meant restoring staffing,  
NOTE Confidence: 0.9350722

00:42:44.680 --> 00:42:47.504 but then with the staff we had ensuring  
NOTE Confidence: 0.9350722

00:42:47.504 --> 00:42:50.078 that they had high job satisfaction  
NOTE Confidence: 0.9350722

00:42:50.078 --> 00:42:52.760 and the ability to monitor workloads  
NOTE Confidence: 0.9350722

00:42:52.838 --> 00:42:54.808 so that we prevented burnout.  
NOTE Confidence: 0.9350722

00:42:54.808 --> 00:42:56.680 And of course,  
NOTE Confidence: 0.9350722

00:42:56.680 --> 00:42:58.948 we also needed to maintain the very

NOTE Confidence: 0.9350722

00:42:58.948 --> 00:43:00.825 safest research practices and and make

NOTE Confidence: 0.9350722

00:43:00.825 --> 00:43:02.799 sure we are producing high quality data.

NOTE Confidence: 0.942640999999999

00:43:04.830 --> 00:43:06.630 So the 1st and most important

NOTE Confidence: 0.942640999999999

00:43:06.630 --> 00:43:08.145 focus was on restoring staffing

NOTE Confidence: 0.942640999999999

00:43:08.145 --> 00:43:10.177 and we were able to use some of

NOTE Confidence: 0.942640999999999

00:43:10.177 --> 00:43:12.019 the resources that we were given

NOTE Confidence: 0.942640999999999

00:43:12.019 --> 00:43:14.260 to hire interim staff to allow us

NOTE Confidence: 0.942640999999999

00:43:14.260 --> 00:43:16.390 to kind of stabilize the situation

NOTE Confidence: 0.942640999999999

00:43:16.390 --> 00:43:18.748 while we did this restructuring.

NOTE Confidence: 0.942640999999999

00:43:18.750 --> 00:43:24.722 We then undertook a very intensive

NOTE Confidence: 0.942640999999999

00:43:24.722 --> 00:43:26.925 recruitment program that meant

NOTE Confidence: 0.942640999999999

00:43:26.925 --> 00:43:28.705 hiring multiple staffing agencies.

NOTE Confidence: 0.942640999999999

00:43:28.710 --> 00:43:30.620 But what really paid off

NOTE Confidence: 0.942640999999999

00:43:30.620 --> 00:43:32.980 for the kind of experienced

NOTE Confidence: 0.9298816

00:43:35.100 --> 00:43:39.172 staff we needed was a a really

NOTE Confidence: 0.9298816

00:43:39.172 --> 00:43:41.088 kind of more direct grassroots  
NOTE Confidence: 0.9298816

00:43:41.088 --> 00:43:43.176 campaign led by a number of  
NOTE Confidence: 0.9298816

00:43:45.420 --> 00:43:49.780 YCC staff, the CTO staff staff which included  
NOTE Confidence: 0.9298816

00:43:49.780 --> 00:43:51.856 you know doing campaigns on LinkedIn,  
NOTE Confidence: 0.9298816

00:43:51.860 --> 00:43:54.947 posting at at meetings and just trying  
NOTE Confidence: 0.9298816

00:43:54.947 --> 00:43:57.699 to take advantage of our networking  
NOTE Confidence: 0.9298816

00:43:57.700 --> 00:44:00.367 and and that's that's really paid off.  
NOTE Confidence: 0.9298816

00:44:00.370 --> 00:44:02.436 And at the same time as I said we we want  
NOTE Confidence: 0.9298816

00:44:02.436 --> 00:44:04.364 to make sure that once people are hired  
NOTE Confidence: 0.9298816

00:44:04.364 --> 00:44:06.288 that they have a good experience here.  
NOTE Confidence: 0.9298816

00:44:06.290 --> 00:44:08.588 So that meant implementing career ladders  
NOTE Confidence: 0.9298816

00:44:08.588 --> 00:44:11.489 for all of our major job families.  
NOTE Confidence: 0.9298816

00:44:11.490 --> 00:44:13.646 We're in the process of hiring float  
NOTE Confidence: 0.9298816

00:44:13.646 --> 00:44:15.988 staff to cover people when when they're  
NOTE Confidence: 0.9298816

00:44:15.988 --> 00:44:19.168 out and as I mentioned putting workload  
NOTE Confidence: 0.9298816

00:44:19.168 --> 00:44:21.770 monitoring in to prevent burnout.

NOTE Confidence: 0.9298816

00:44:21.770 --> 00:44:25.151 At the same time we're building a

NOTE Confidence: 0.9298816

00:44:25.151 --> 00:44:27.704 dedicated education unit so that when

NOTE Confidence: 0.9298816

00:44:27.704 --> 00:44:30.308 people are brought in the onboarding

NOTE Confidence: 0.9298816

00:44:30.308 --> 00:44:33.514 is very robust so that they feel very

NOTE Confidence: 0.9298816

00:44:33.514 --> 00:44:36.281 confident and and in the in their

NOTE Confidence: 0.9298816

00:44:36.281 --> 00:44:39.298 abilities when when they take their jobs.

NOTE Confidence: 0.9298816

00:44:39.300 --> 00:44:40.484 At the same time,

NOTE Confidence: 0.9298816

00:44:40.484 --> 00:44:41.964 we're also engaged in building

NOTE Confidence: 0.9298816

00:44:41.964 --> 00:44:44.660 a workforce pipeline.

NOTE Confidence: 0.9298816

00:44:44.660 --> 00:44:46.823 We've have over the last few years

NOTE Confidence: 0.9298816

00:44:46.823 --> 00:44:49.118 have a very successful internship

NOTE Confidence: 0.9298816

00:44:49.118 --> 00:44:52.152 program for undergraduates at Southern

NOTE Confidence: 0.9298816

00:44:52.152 --> 00:44:54.882 Connecticut University and we also

NOTE Confidence: 0.9298816

00:44:54.882 --> 00:44:57.138 have ongoing exposure programs for

NOTE Confidence: 0.9298816

00:44:57.138 --> 00:44:59.454 high school students and we've had

NOTE Confidence: 0.9298816

00:44:59.454 --> 00:45:01.619 career fairs on on a regular basis.  
NOTE Confidence: 0.9298816

00:45:01.620 --> 00:45:03.412 And I think all of these programs  
NOTE Confidence: 0.9298816

00:45:03.412 --> 00:45:04.500 have really contributed to a a  
NOTE Confidence: 0.93429804

00:45:06.700 --> 00:45:08.570 lot of success with staffing.  
NOTE Confidence: 0.93429804

00:45:08.570 --> 00:45:10.730 We're now, I'm happy to say  
NOTE Confidence: 0.93429804

00:45:10.730 --> 00:45:12.170 largely restored our staff,  
NOTE Confidence: 0.93429804

00:45:12.170 --> 00:45:14.568 our vacancy rates down to 8% and  
NOTE Confidence: 0.93429804

00:45:14.568 --> 00:45:16.758 that actually includes a number  
NOTE Confidence: 0.93429804

00:45:16.758 --> 00:45:18.510 of newly approved positions  
NOTE Confidence: 0.93429804

00:45:18.583 --> 00:45:20.809 which you know haven't even been  
NOTE Confidence: 0.93429804

00:45:20.810 --> 00:45:22.728 hired in the in the 1st place.  
NOTE Confidence: 0.93429804

00:45:22.730 --> 00:45:24.446 So. So we're much better off.  
NOTE Confidence: 0.93429804

00:45:24.450 --> 00:45:26.564 We've been able to roll off all  
NOTE Confidence: 0.93429804

00:45:26.564 --> 00:45:28.389 of our interim staff and the  
NOTE Confidence: 0.93429804

00:45:28.389 --> 00:45:30.461 staff we do have now are doing an  
NOTE Confidence: 0.93429804

00:45:30.461 --> 00:45:32.206 excellent job and are fully engaged.

NOTE Confidence: 0.93429804

00:45:32.210 --> 00:45:35.642 And it's just overall we're in a much

NOTE Confidence: 0.93429804

00:45:35.642 --> 00:45:37.370 better place from a staffing standpoint.

NOTE Confidence: 0.94119

00:45:39.740 --> 00:45:42.519 We also are have devoted an enormous

NOTE Confidence: 0.94119

00:45:42.519 --> 00:45:45.450 amount of resources in terms of trying

NOTE Confidence: 0.94119

00:45:45.450 --> 00:45:47.535 to improve our activation process.

NOTE Confidence: 0.94119

00:45:47.540 --> 00:45:49.575 We have hired very experienced

NOTE Confidence: 0.94119

00:45:49.575 --> 00:45:50.796 regulatory affairs specialists

NOTE Confidence: 0.94119

00:45:50.796 --> 00:45:52.811 who focus almost exclusively on

NOTE Confidence: 0.94119

00:45:52.811 --> 00:45:54.706 protocol activation and we've also

NOTE Confidence: 0.94119

00:45:54.706 --> 00:45:56.898 created a number of new positions.

NOTE Confidence: 0.94119

00:45:56.900 --> 00:45:59.030 It's clinical trial project managers

NOTE Confidence: 0.94119

00:45:59.030 --> 00:46:01.160 who coordinate the very complicated

NOTE Confidence: 0.94119

00:46:01.225 --> 00:46:02.389 protocol activation process

NOTE Confidence: 0.94119

00:46:02.389 --> 00:46:04.717 for each of our disease groups.

NOTE Confidence: 0.94119

00:46:04.720 --> 00:46:07.863 And we also hired a senior activation

NOTE Confidence: 0.94119

00:46:07.863 --> 00:46:10.830 project manager who oversees all of the  
NOTE Confidence: 0.94119

00:46:10.830 --> 00:46:13.280 protocols as they go through the process.  
NOTE Confidence: 0.94119

00:46:13.280 --> 00:46:15.408 And we meet on a very regular basis  
NOTE Confidence: 0.94119

00:46:15.408 --> 00:46:17.804 to make sure that that protocols don't  
NOTE Confidence: 0.94119

00:46:17.804 --> 00:46:20.040 get stuck in any particular place.  
NOTE Confidence: 0.94119

00:46:20.040 --> 00:46:22.399 And lastly and perhaps most importantly,  
NOTE Confidence: 0.94119

00:46:22.400 --> 00:46:25.389 we are engaged in a pilot program  
NOTE Confidence: 0.94119

00:46:25.389 --> 00:46:28.301 where we're outsourcing all of the key  
NOTE Confidence: 0.94119

00:46:28.301 --> 00:46:32.424 activation steps of of activation and you  
NOTE Confidence: 0.94119

00:46:32.424 --> 00:46:34.503 know that's been going going very well.  
NOTE Confidence: 0.94119

00:46:34.510 --> 00:46:37.186 And between all of these processes,  
NOTE Confidence: 0.94119

00:46:37.190 --> 00:46:39.626 I think we're starting to see  
NOTE Confidence: 0.94119

00:46:39.626 --> 00:46:41.864 really encouraging signs of of  
NOTE Confidence: 0.94119

00:46:41.864 --> 00:46:43.469 of substantial improvement.  
NOTE Confidence: 0.94119

00:46:43.470 --> 00:46:47.019 These are data for protocols that were  
NOTE Confidence: 0.94119

00:46:47.019 --> 00:46:49.154 submitted after January 1 when the

NOTE Confidence: 0.94119

00:46:49.154 --> 00:46:50.708 programs have really started to kick in.

NOTE Confidence: 0.94119

00:46:50.710 --> 00:46:53.926 And you can see our median activation time

NOTE Confidence: 0.94119

00:46:53.926 --> 00:46:56.894 for industry trials is now down to 129

NOTE Confidence: 0.94119

00:46:56.894 --> 00:47:00.766 days compared to about 230 days last year.

NOTE Confidence: 0.94119

00:47:00.766 --> 00:47:02.462 And for national or

NOTE Confidence: 0.94119

00:47:02.462 --> 00:47:03.990 cooperative group studies,

NOTE Confidence: 0.94119

00:47:03.990 --> 00:47:06.294 we're actually down to 41 days as a

NOTE Confidence: 0.94119

00:47:06.294 --> 00:47:10.070 median compared to 173 last year.

NOTE Confidence: 0.94119

00:47:10.070 --> 00:47:11.918 And the number of protocols going through

NOTE Confidence: 0.94119

00:47:11.918 --> 00:47:14.150 the system is also substantially increased.

NOTE Confidence: 0.94119

00:47:14.150 --> 00:47:16.532 We've essentially doubled the number of

NOTE Confidence: 0.94119

00:47:16.532 --> 00:47:18.586 protocols that are getting activated

NOTE Confidence: 0.94119

00:47:18.586 --> 00:47:21.355 each month in the last six months

NOTE Confidence: 0.94119

00:47:21.355 --> 00:47:24.270 of of FY23 compared to previously.

NOTE Confidence: 0.94119

00:47:24.270 --> 00:47:27.652 So again a number of of evidence of

NOTE Confidence: 0.94119

00:47:27.652 --> 00:47:30.130 progress in in those in both the  
NOTE Confidence: 0.94119

00:47:30.214 --> 00:47:32.624 staffing and activation front and  
NOTE Confidence: 0.94119

00:47:32.624 --> 00:47:34.983 I think that's starting to pay off  
NOTE Confidence: 0.94119

00:47:34.990 --> 00:47:38.150 in terms of accrual.  
NOTE Confidence: 0.94119

00:47:38.150 --> 00:47:39.215 It's early days,  
NOTE Confidence: 0.94119

00:47:39.215 --> 00:47:42.190 but you know in in 2023 we  
NOTE Confidence: 0.94119

00:47:42.190 --> 00:47:43.990 saw 616 enrollment,  
NOTE Confidence: 0.94119

00:47:43.990 --> 00:47:46.110 so about a 15% improvement.  
NOTE Confidence: 0.94119

00:47:46.110 --> 00:47:47.290 That's certainly not dramatic,  
NOTE Confidence: 0.94119

00:47:47.290 --> 00:47:49.994 but it is the first time we've seen any  
NOTE Confidence: 0.94119

00:47:49.994 --> 00:47:52.482 improvement in the last five years and we're,  
NOTE Confidence: 0.94119

00:47:52.482 --> 00:47:53.214 you know,  
NOTE Confidence: 0.94119

00:47:53.214 --> 00:47:55.959 we think that there's plenty more to come  
NOTE Confidence: 0.94119

00:47:55.960 --> 00:47:57.760 in the year in you know in next year,  
NOTE Confidence: 0.94119

00:47:57.760 --> 00:48:00.595 in this year and the following years.  
NOTE Confidence: 0.94119

00:48:00.600 --> 00:48:02.182 We have a number of other kind

NOTE Confidence: 0.94119

00:48:02.182 --> 00:48:03.320 of evidence of success.

NOTE Confidence: 0.94119

00:48:03.320 --> 00:48:06.463 We continue to be able to enroll

NOTE Confidence: 0.94119

00:48:06.463 --> 00:48:09.719 a very diverse patient population.

NOTE Confidence: 0.94119

00:48:09.720 --> 00:48:10.960 You can see that the,

NOTE Confidence: 0.94119

00:48:10.960 --> 00:48:12.600 the percentage of our clinical

NOTE Confidence: 0.94119

00:48:12.600 --> 00:48:14.496 trial enrollments who are members

NOTE Confidence: 0.94119

00:48:14.496 --> 00:48:16.224 of underrepresented minorities

NOTE Confidence: 0.94119

00:48:16.224 --> 00:48:18.904 is roughly 19 to 20%.

NOTE Confidence: 0.94119

00:48:18.904 --> 00:48:22.060 That's as higher substantially than the

NOTE Confidence: 0.94119

00:48:22.155 --> 00:48:25.740 Connecticut cancer population and even

NOTE Confidence: 0.94119

00:48:25.740 --> 00:48:29.870 higher than our the YCC patient population.

NOTE Confidence: 0.94119

00:48:29.870 --> 00:48:31.862 So that's something that we really

NOTE Confidence: 0.94119

00:48:31.862 --> 00:48:34.554 focused on and we're happy to see those

NOTE Confidence: 0.94119

00:48:34.554 --> 00:48:36.510 numbers look continue to look good.

NOTE Confidence: 0.94119

00:48:36.510 --> 00:48:38.214 Our investigators are continuing

NOTE Confidence: 0.94119

00:48:38.214 --> 00:48:40.344 to do very impactful research.

NOTE Confidence: 0.94119

00:48:40.350 --> 00:48:43.339 This is there's been a number of

NOTE Confidence: 0.94119

00:48:43.339 --> 00:48:46.316 trials recently that have led to FDA

NOTE Confidence: 0.94119

00:48:46.316 --> 00:48:48.388 approvals and I'm I've had I hear

NOTE Confidence: 0.94119

00:48:48.388 --> 00:48:50.270 from very good authority that we'll

NOTE Confidence: 0.94119

00:48:50.270 --> 00:48:52.045 have another New England Journal

NOTE Confidence: 0.94119

00:48:52.045 --> 00:48:53.920 paper coming out today or tomorrow

NOTE Confidence: 0.94119

00:48:53.920 --> 00:48:55.440 from one of our investigators.

NOTE Confidence: 0.94119

00:48:55.440 --> 00:48:59.038 So that's always happy to see that

NOTE Confidence: 0.940711

00:48:59.040 --> 00:49:01.140 our group enrolls very well into

NOTE Confidence: 0.940711

00:49:01.140 --> 00:49:03.040 the US Cooperative group system.

NOTE Confidence: 0.940711

00:49:03.040 --> 00:49:05.680 Our enrollment actually has increased

NOTE Confidence: 0.940711

00:49:05.680 --> 00:49:08.508 in that subset as well this year

NOTE Confidence: 0.940711

00:49:08.508 --> 00:49:10.671 compared to previous couple years and

NOTE Confidence: 0.940711

00:49:10.671 --> 00:49:13.410 we have a number of leaders of the

NOTE Confidence: 0.940711

00:49:13.410 --> 00:49:15.660 cooperative groups within our group.

NOTE Confidence: 0.940711

00:49:15.660 --> 00:49:17.802 So there clearly it's been real progress

NOTE Confidence: 0.940711

00:49:17.802 --> 00:49:20.498 but we want to make sure that we continue

NOTE Confidence: 0.940711

00:49:20.500 --> 00:49:24.418 to have on this positive trajectory.

NOTE Confidence: 0.940711

00:49:24.420 --> 00:49:26.958 One of the things that we are focused on

NOTE Confidence: 0.940711

00:49:26.958 --> 00:49:30.090 is improving the integration of our our

NOTE Confidence: 0.940711

00:49:30.090 --> 00:49:33.740 care centers in terms of clinical trials.

NOTE Confidence: 0.940711

00:49:33.740 --> 00:49:35.336 One way we're doing this in addition

NOTE Confidence: 0.940711

00:49:35.336 --> 00:49:36.659 to the kind of subspecialization

NOTE Confidence: 0.940711

00:49:36.659 --> 00:49:38.696 that you just that you heard about

NOTE Confidence: 0.940711

00:49:38.700 --> 00:49:41.058 from one of the previous presenters

NOTE Confidence: 0.940711

00:49:41.060 --> 00:49:43.016 was trying to integrate them better.

NOTE Confidence: 0.940711

00:49:43.020 --> 00:49:45.771 This is our new structure which is

NOTE Confidence: 0.940711

00:49:45.771 --> 00:49:48.876 rolling out over the next month or so.

NOTE Confidence: 0.940711

00:49:48.880 --> 00:49:51.345 Previously the care centers were

NOTE Confidence: 0.940711

00:49:51.345 --> 00:49:53.488 supervised in a separate group.

NOTE Confidence: 0.940711

00:49:53.488 --> 00:49:56.412 We've now integrated the care centers with

NOTE Confidence: 0.940711

00:49:56.412 --> 00:50:00.480 the rest of our disease groups as shown here.

NOTE Confidence: 0.940711

00:50:00.480 --> 00:50:03.522 We think that's going to improve this,

NOTE Confidence: 0.940711

00:50:03.522 --> 00:50:05.496 this feeling of integration that that that

NOTE Confidence: 0.940711

00:50:05.496 --> 00:50:07.840 we do think is important going forward.

NOTE Confidence: 0.9231502

00:50:10.040 --> 00:50:12.273 And the key 9 amongst amongst you

NOTE Confidence: 0.9231502

00:50:12.273 --> 00:50:13.853 may notice that the radiation

NOTE Confidence: 0.9231502

00:50:13.853 --> 00:50:15.618 group is not shown here.

NOTE Confidence: 0.94281554

00:50:19.020 --> 00:50:22.620 That's because we've we've decided

NOTE Confidence: 0.94281554

00:50:22.620 --> 00:50:26.750 that it's important to provide more

NOTE Confidence: 0.94281554

00:50:26.750 --> 00:50:28.675 visibility of the radiation oncology

NOTE Confidence: 0.94281554

00:50:28.675 --> 00:50:30.740 studies within our disease groups.

NOTE Confidence: 0.94281554

00:50:30.740 --> 00:50:35.112 And so we've separated out the radiation

NOTE Confidence: 0.94281554

00:50:35.112 --> 00:50:37.890 oncology studies into each of these

NOTE Confidence: 0.94281554

00:50:37.965 --> 00:50:41.134 different disease groups rather than have

NOTE Confidence: 0.94281554

00:50:41.134 --> 00:50:43.986 a standalone radiation oncology cert to

NOTE Confidence: 0.94281554

00:50:43.986 --> 00:50:47.402 make that sure that that works well,

NOTE Confidence: 0.94281554

00:50:47.410 --> 00:50:50.010 Henry Park has kindly agreed to take on

NOTE Confidence: 0.94281554

00:50:50.010 --> 00:50:52.511 the position of Assistant Director of

NOTE Confidence: 0.94281554

00:50:52.511 --> 00:50:55.350 Radiation Oncology for the CTO and he'll

NOTE Confidence: 0.94281554

00:50:55.350 --> 00:50:59.290 help oversee this, this new format.

NOTE Confidence: 0.94281554

00:50:59.290 --> 00:51:01.390 We have a number of other ongoing

NOTE Confidence: 0.94281554

00:51:01.390 --> 00:51:02.404 initiatives. As I said,

NOTE Confidence: 0.94281554

00:51:02.404 --> 00:51:03.594 we're really trying to build

NOTE Confidence: 0.94281554

00:51:03.594 --> 00:51:05.288 out our quality education team.

NOTE Confidence: 0.94281554

00:51:05.290 --> 00:51:06.690 We've hired a new director

NOTE Confidence: 0.9288235

00:51:10.850 --> 00:51:12.446 recently, Jessica Rowe,

NOTE Confidence: 0.9288235

00:51:12.446 --> 00:51:15.638 who's who's building her group to

NOTE Confidence: 0.9288235

00:51:15.638 --> 00:51:18.740 help to make sure their education

NOTE Confidence: 0.9288235

00:51:18.740 --> 00:51:21.950 program for new hires and ongoing

NOTE Confidence: 0.9288235

00:51:21.950 --> 00:51:24.650 education is is top notch.

NOTE Confidence: 0.9288235

00:51:24.650 --> 00:51:27.170 Making sure that the ability of our  
NOTE Confidence: 0.9288235

00:51:27.170 --> 00:51:29.116 investigators to launch impactful  
NOTE Confidence: 0.9288235

00:51:29.116 --> 00:51:31.568 investigator initiated trials is,  
NOTE Confidence: 0.9288235

00:51:31.570 --> 00:51:33.448 is is a priority for us.  
NOTE Confidence: 0.9288235

00:51:33.450 --> 00:51:35.585 We're in the process of hiring a  
NOTE Confidence: 0.9288235

00:51:35.585 --> 00:51:37.700 medical writer to help with development  
NOTE Confidence: 0.9288235

00:51:37.700 --> 00:51:40.805 of trials and we're building a more  
NOTE Confidence: 0.9288235

00:51:40.805 --> 00:51:43.150 oncology focused project manager group  
NOTE Confidence: 0.9288235

00:51:43.231 --> 00:51:46.000 with in collaboration with YCCI to  
NOTE Confidence: 0.9288235

00:51:46.000 --> 00:51:48.580 make sure that process goes smoothly.  
NOTE Confidence: 0.9288235

00:51:48.580 --> 00:51:50.740 We're collaborating with a number of  
NOTE Confidence: 0.9288235

00:51:50.740 --> 00:51:52.645 external groups to make sure that our  
NOTE Confidence: 0.9288235

00:51:52.645 --> 00:51:54.300 processes are as efficient as possible.  
NOTE Confidence: 0.9288235

00:51:54.300 --> 00:51:56.556 This includes radiation safety.  
NOTE Confidence: 0.9288235

00:51:56.556 --> 00:51:58.910 We've been collaborating very well  
NOTE Confidence: 0.9288235

00:51:58.910 --> 00:52:01.220 with the smile of nursing teams to

NOTE Confidence: 0.9288235

00:52:01.220 --> 00:52:04.213 try to improve our research infusion

NOTE Confidence: 0.9288235

00:52:04.213 --> 00:52:06.670 efficiencies and we continue to work

NOTE Confidence: 0.9288235

00:52:06.670 --> 00:52:08.610 with our community outreach teams

NOTE Confidence: 0.9288235

00:52:08.610 --> 00:52:11.530 in the Coe group to make sure that

NOTE Confidence: 0.9288235

00:52:11.530 --> 00:52:13.218 all patients across Connecticut

NOTE Confidence: 0.9288235

00:52:13.218 --> 00:52:15.328 have access to our studies.

NOTE Confidence: 0.9288235

00:52:15.330 --> 00:52:15.940 And lastly,

NOTE Confidence: 0.9288235

00:52:15.940 --> 00:52:18.123 I just would point out that we

NOTE Confidence: 0.9288235

00:52:18.123 --> 00:52:20.947 know that up until now we have not

NOTE Confidence: 0.9288235

00:52:20.947 --> 00:52:24.156 had the bandwidth to manage non

NOTE Confidence: 0.9288235

00:52:24.156 --> 00:52:26.928 therapeutic cancer related trials.

NOTE Confidence: 0.9288235

00:52:26.930 --> 00:52:30.582 We're planning on fixing that and offering

NOTE Confidence: 0.9288235

00:52:30.582 --> 00:52:33.412 that kind of support starting in 2024.

NOTE Confidence: 0.9288235

00:52:33.412 --> 00:52:36.674 So I think that will also help improve

NOTE Confidence: 0.9288235

00:52:36.674 --> 00:52:39.098 our overall portfolio substantially.

NOTE Confidence: 0.9288235

00:52:39.098 --> 00:52:43.146 So I'll stop there and it's getting late,  
NOTE Confidence: 0.9288235

00:52:43.146 --> 00:52:44.566 but happy to take questions  
NOTE Confidence: 0.9306138

00:52:51.210 --> 00:52:53.170 again. I would just say so impressive  
NOTE Confidence: 0.9306138

00:52:53.170 --> 00:52:55.552 again I I can't believe that the  
NOTE Confidence: 0.9306138

00:52:55.552 --> 00:52:57.402 turnover rate and the activation,  
NOTE Confidence: 0.9306138

00:52:57.410 --> 00:53:00.014 the improvements in the activation time  
NOTE Confidence: 0.9306138

00:53:00.014 --> 00:53:01.686 timelines, that's just amazing work.  
NOTE Confidence: 0.9306138

00:53:01.686 --> 00:53:04.038 And I think the focus on retention  
NOTE Confidence: 0.9306138

00:53:04.038 --> 00:53:05.770 and not just recruitment,  
NOTE Confidence: 0.9306138

00:53:05.770 --> 00:53:07.263 it's it's very impressive the  
NOTE Confidence: 0.9306138

00:53:07.263 --> 00:53:09.370 programs that you have put in place.  
NOTE Confidence: 0.9306138

00:53:09.370 --> 00:53:11.450 So thank you so much.  
NOTE Confidence: 0.9306138

00:53:11.450 --> 00:53:16.130 I don't know if Kevin is has a audio. I'm  
NOTE Confidence: 0.9306138

00:53:16.410 --> 00:53:17.607 going to jump in for one second.  
NOTE Confidence: 0.9306138

00:53:17.610 --> 00:53:21.479 Ken, let me just say,  
NOTE Confidence: 0.9306138

00:53:21.480 --> 00:53:24.222 it's really remarkable what has happened

NOTE Confidence: 0.9306138

00:53:24.222 --> 00:53:26.880 over the past 17 months since Iron

NOTE Confidence: 0.9306138

00:53:26.880 --> 00:53:29.626 has been hired and then a few months

NOTE Confidence: 0.9306138

00:53:29.626 --> 00:53:32.272 later when we brought Alyssa on board.

NOTE Confidence: 0.9306138

00:53:32.280 --> 00:53:35.632 And although the two of them will will

NOTE Confidence: 0.9306138

00:53:35.632 --> 00:53:37.980 quickly credit everyone else working

NOTE Confidence: 0.9306138

00:53:37.980 --> 00:53:40.892 on their their teams for all the hard

NOTE Confidence: 0.9306138

00:53:40.892 --> 00:53:42.640 work and much of that credit is,

NOTE Confidence: 0.9306138

00:53:42.640 --> 00:53:45.265 is of course in that the huge

NOTE Confidence: 0.9306138

00:53:45.265 --> 00:53:47.680 amount is very well deserved.

NOTE Confidence: 0.9306138

00:53:47.680 --> 00:53:51.344 But the two of them and everyone who

NOTE Confidence: 0.9306138

00:53:51.344 --> 00:53:55.001 works with them have just done a heroic

NOTE Confidence: 0.9306138

00:53:55.001 --> 00:53:58.342 job and and it's going to be great for

NOTE Confidence: 0.9306138

00:53:58.342 --> 00:54:00.760 us when we put in our CCSG application.

NOTE Confidence: 0.9306138

00:54:00.760 --> 00:54:03.280 But much more importantly than that,

NOTE Confidence: 0.9306138

00:54:03.280 --> 00:54:05.164 it's really great for us from

NOTE Confidence: 0.9306138

00:54:05.164 --> 00:54:06.106 an institutional standpoint  
NOTE Confidence: 0.9306138

00:54:06.106 --> 00:54:07.716 and for all of our patients.  
NOTE Confidence: 0.9306138

00:54:07.720 --> 00:54:09.656 So thank the two of you and everyone  
NOTE Confidence: 0.9306138

00:54:09.656 --> 00:54:11.359 who works with you just so much.  
NOTE Confidence: 0.93087685

00:54:13.280 --> 00:54:14.600 Thanks, Eric. Thanks, Eric.  
NOTE Confidence: 0.9327845

00:54:17.140 --> 00:54:19.244 Kevin, I don't know if you want to  
NOTE Confidence: 0.9327845

00:54:19.244 --> 00:54:21.250 say any closing words at 6:00 on  
NOTE Confidence: 0.9327845

00:54:21.250 --> 00:54:23.420 the dot and but such impressive,  
NOTE Confidence: 0.9327845

00:54:23.420 --> 00:54:25.092 impressive programs that we  
NOTE Confidence: 0.9327845

00:54:25.092 --> 00:54:27.182 highlighted this month and just  
NOTE Confidence: 0.9327845

00:54:27.182 --> 00:54:29.676 so excited that we got to share it  
NOTE Confidence: 0.9327845

00:54:29.676 --> 00:54:31.484 with our community and I couldn't be  
NOTE Confidence: 0.9327845

00:54:31.484 --> 00:54:33.500 more proud to be part of this team.  
NOTE Confidence: 0.9327845

00:54:33.500 --> 00:54:34.620 Kevin, did you have anything,  
NOTE Confidence: 0.9327845

00:54:34.620 --> 00:54:35.778 any closing remarks?  
NOTE Confidence: 0.9327845

00:54:38.100 --> 00:54:39.696 I hate to take the last remarks,

NOTE Confidence: 0.9327845

00:54:39.700 --> 00:54:42.828 but I am, I do have closing remarks.

NOTE Confidence: 0.9327845

00:54:42.828 --> 00:54:46.502 Eric, may I say go for it.

NOTE Confidence: 0.9327845

00:54:46.502 --> 00:54:48.668 Okay. Two things.

NOTE Confidence: 0.9327845

00:54:48.670 --> 00:54:51.806 One is Kim and I had the pleasure

NOTE Confidence: 0.9327845

00:54:51.806 --> 00:54:54.508 of rounding in North Haven today.

NOTE Confidence: 0.9327845

00:54:54.510 --> 00:54:56.718 And one of the things that I was

NOTE Confidence: 0.9327845

00:54:56.718 --> 00:54:58.680 reflecting on is that we spent time

NOTE Confidence: 0.9327845

00:54:58.680 --> 00:55:01.140 talking with one of Ion and Alyssa's

NOTE Confidence: 0.9327845

00:55:01.140 --> 00:55:02.513 research coordinators, Gabby.

NOTE Confidence: 0.9327845

00:55:02.513 --> 00:55:05.420 And I don't remember her name off the top

NOTE Confidence: 0.9327845

00:55:05.493 --> 00:55:08.183 of her last name off the top of my head.

NOTE Confidence: 0.9327845

00:55:08.190 --> 00:55:10.370 But two things stood out.

NOTE Confidence: 0.9327845

00:55:10.370 --> 00:55:13.037 One is the importance of the work

NOTE Confidence: 0.9327845

00:55:13.037 --> 00:55:15.597 that you both are doing around

NOTE Confidence: 0.9327845

00:55:15.597 --> 00:55:18.267 flexibility and the ability to work

NOTE Confidence: 0.9327845

00:55:18.267 --> 00:55:21.714 in a hybrid format is a is a big  
NOTE Confidence: 0.9327845

00:55:21.714 --> 00:55:23.650 retention piece and how important  
NOTE Confidence: 0.9327845

00:55:23.650 --> 00:55:26.450 our research staff is in the the  
NOTE Confidence: 0.9327845

00:55:26.530 --> 00:55:28.850 overall care of the patients.  
NOTE Confidence: 0.9327845

00:55:28.850 --> 00:55:31.502 And the relationship that our research  
NOTE Confidence: 0.9327845

00:55:31.502 --> 00:55:34.666 staff has with our patients is part  
NOTE Confidence: 0.9327845

00:55:34.666 --> 00:55:37.102 of what makes care here at Yale  
NOTE Confidence: 0.9327845

00:55:37.102 --> 00:55:39.727 Cancer Center in Smylo very special.  
NOTE Confidence: 0.9327845

00:55:39.730 --> 00:55:41.592 They know the patients as well as  
NOTE Confidence: 0.9327845

00:55:41.592 --> 00:55:43.266 the nurses and physicians and are  
NOTE Confidence: 0.9327845

00:55:43.266 --> 00:55:45.170 really a key part of the team.  
NOTE Confidence: 0.9327845

00:55:45.170 --> 00:55:48.550 So it's really great to see and I would  
NOTE Confidence: 0.9327845

00:55:48.550 --> 00:55:50.930 just add that our work is challenging,  
NOTE Confidence: 0.9327845

00:55:50.930 --> 00:55:52.904 but I think what you've heard  
NOTE Confidence: 0.9327845

00:55:52.904 --> 00:55:55.562 tonight is we have so many areas  
NOTE Confidence: 0.9327845

00:55:55.562 --> 00:55:57.620 of achievement and excellence that

NOTE Confidence: 0.9327845

00:55:57.620 --> 00:56:00.210 we all need to be enormously proud.

NOTE Confidence: 0.9327845

00:56:00.210 --> 00:56:02.805 So thank you for spending time

NOTE Confidence: 0.9327845

00:56:02.805 --> 00:56:03.990 with all of us this evening.

NOTE Confidence: 0.9079662

00:56:06.510 --> 00:56:08.999 Have a good evening everyone.