

WEBVTT

NOTE duration: "01:00:50.389"

NOTE Confidence: 0.64557093

00:00:19.935 --> 00:00:20.435 Right.

NOTE Confidence: 0.69892025

00:00:23.215 --> 00:00:23.715 Yeah.

NOTE Confidence: 0.6984626

00:00:50.885 --> 00:00:51.385 Okay.

NOTE Confidence: 0.6913556

00:00:53.604 --> 00:00:55.520 Welcome, everyone. Here in Nanon.

NOTE Confidence: 0.77689415

00:00:57.260 --> 00:00:59.040 Just a few introductory

NOTE Confidence: 0.71161115

00:00:59.740 --> 00:01:00.800 slides. We're

NOTE Confidence: 0.6003687

00:01:01.420 --> 00:01:02.560 very excited to,

NOTE Confidence: 0.86509705

00:01:06.635 --> 00:01:07.135 Okay.

NOTE Confidence: 0.6590517

00:01:07.915 --> 00:01:09.275 I'll see a link for

NOTE Confidence: 0.6590517

00:01:09.275 --> 00:01:09.775 today.

NOTE Confidence: 0.548152

00:01:16.635 --> 00:01:18.015 Okay. I'll be having events

NOTE Confidence: 0.548152

00:01:18.075 --> 00:01:20.175 soon. It's the solution establishing

NOTE Confidence: 0.548152

00:01:20.475 --> 00:01:20.975 retreat.

NOTE Confidence: 0.9827942

00:01:23.040 --> 00:01:23.840 As you know, one of

NOTE Confidence: 0.9827942

00:01:23.840 --> 00:01:24.400 the main,
NOTE Confidence: 0.7827639
00:01:24.799 --> 00:01:26.560 factors of that retreat is
NOTE Confidence: 0.7827639
00:01:26.560 --> 00:01:28.159 giving feedback on words and
NOTE Confidence: 0.7827639
00:01:28.159 --> 00:01:29.600 projects. You will be hearing
NOTE Confidence: 0.7827639
00:01:29.600 --> 00:01:31.680 from from us soon, to
NOTE Confidence: 0.7827639
00:01:31.680 --> 00:01:32.180 request,
NOTE Confidence: 0.93307656
00:01:32.799 --> 00:01:34.580 you to submit draft abstracts,
NOTE Confidence: 0.9361467
00:01:35.345 --> 00:01:37.665 project ideas, etcetera. The, the
NOTE Confidence: 0.9361467
00:01:37.665 --> 00:01:38.165 workshopping
NOTE Confidence: 0.9956762
00:01:38.625 --> 00:01:40.385 is the, the main take
NOTE Confidence: 0.9956762
00:01:40.385 --> 00:01:40.885 home
NOTE Confidence: 0.9880613
00:01:41.265 --> 00:01:42.885 of that of that event.
NOTE Confidence: 0.94282246
00:01:43.745 --> 00:01:45.285 Other retreats coming up.
NOTE Confidence: 0.94417316
00:01:46.785 --> 00:01:48.705 Other events coming up. RA
NOTE Confidence: 0.94417316
00:01:48.705 --> 00:01:49.980 update as pertaining to the
NOTE Confidence: 0.94417316
00:01:50.060 --> 00:01:51.840 primary care by Betsy Tsao.

NOTE Confidence: 0.8585945
00:01:52.940 --> 00:01:54.220 A week from today, Elena
NOTE Confidence: 0.8585945
00:01:54.220 --> 00:01:55.500 Byhoff will be a a
NOTE Confidence: 0.8585945
00:01:55.500 --> 00:01:56.720 visiting lecturer
NOTE Confidence: 0.96444106
00:01:57.180 --> 00:01:58.860 speaking about health policy to
NOTE Confidence: 0.96444106
00:01:58.860 --> 00:02:01.180 address hunger, all carrots, no
NOTE Confidence: 0.96444106
00:02:01.180 --> 00:02:01.680 sticks.
NOTE Confidence: 0.9754679
00:02:02.585 --> 00:02:04.845 She's a well funded researcher
NOTE Confidence: 0.9754679
00:02:04.905 --> 00:02:06.685 focusing on food insecurity,
NOTE Confidence: 0.91985095
00:02:07.145 --> 00:02:08.425 both her k and now
NOTE Confidence: 0.91985095
00:02:08.425 --> 00:02:09.385 an r o one grant
NOTE Confidence: 0.91985095
00:02:09.385 --> 00:02:10.264 on that topic. I think
NOTE Confidence: 0.91985095
00:02:10.264 --> 00:02:11.885 it'll be really interesting to,
NOTE Confidence: 0.99310696
00:02:12.665 --> 00:02:14.285 learn about her career path.
NOTE Confidence: 0.9815247
00:02:15.865 --> 00:02:16.365 Disclosures
NOTE Confidence: 0.9713392
00:02:16.665 --> 00:02:17.165 here.
NOTE Confidence: 0.77053213

00:02:18.480 --> 00:02:18.980 Oh,
NOTE Confidence: 0.9501019
00:02:19.760 --> 00:02:20.260 okay.
NOTE Confidence: 0.91836673
00:02:22.400 --> 00:02:24.020 You didn't miss much. Alright.
NOTE Confidence: 0.91836673
00:02:24.080 --> 00:02:24.580 Disclosures.
NOTE Confidence: 0.7317582
00:02:26.880 --> 00:02:27.380 Then
NOTE Confidence: 0.9192384
00:02:28.639 --> 00:02:29.919 I'll pass the baton to
NOTE Confidence: 0.9192384
00:02:29.919 --> 00:02:30.419 Brad.
NOTE Confidence: 0.8471188
00:02:33.855 --> 00:02:34.835 Thank you, Carrie.
NOTE Confidence: 0.9851697
00:02:35.294 --> 00:02:36.255 So I get the pleasure
NOTE Confidence: 0.9851697
00:02:36.255 --> 00:02:37.555 of introducing Ted
NOTE Confidence: 0.88366795
00:02:38.335 --> 00:02:39.615 today, at least for this.
NOTE Confidence: 0.88366795
00:02:39.615 --> 00:02:40.115 And,
NOTE Confidence: 0.8937278
00:02:40.575 --> 00:02:41.535 I know Patrick said he's
NOTE Confidence: 0.8937278
00:02:41.535 --> 00:02:42.495 not here for the talk.
NOTE Confidence: 0.8937278
00:02:42.495 --> 00:02:43.375 He's on his way to
NOTE Confidence: 0.8937278
00:02:43.375 --> 00:02:44.575 do a Zing professorship in

NOTE Confidence: 0.8937278
00:02:44.575 --> 00:02:46.035 Norway, which is very exciting.
NOTE Confidence: 0.82461554
00:02:47.430 --> 00:02:48.910 But I, so for those
NOTE Confidence: 0.82461554
00:02:48.910 --> 00:02:49.590 who don't know me, Brad
NOTE Confidence: 0.82461554
00:02:49.590 --> 00:02:50.630 Richards, I'm the exec director
NOTE Confidence: 0.82461554
00:02:50.630 --> 00:02:51.590 in the Yale Primary Care
NOTE Confidence: 0.82461554
00:02:51.590 --> 00:02:52.950 Program. Ted and I were
NOTE Confidence: 0.82461554
00:02:52.950 --> 00:02:53.669 the same year, he was
NOTE Confidence: 0.82461554
00:02:53.669 --> 00:02:55.030 the traditional I'm program, he
NOTE Confidence: 0.82461554
00:02:55.030 --> 00:02:55.770 was in YPC.
NOTE Confidence: 0.9517504
00:02:57.110 --> 00:02:58.070 But I'll do a little
NOTE Confidence: 0.9517504
00:02:58.070 --> 00:02:59.430 less formal than the intro
NOTE Confidence: 0.9517504
00:02:59.430 --> 00:03:00.310 this morning, because many of
NOTE Confidence: 0.9517504
00:03:00.310 --> 00:03:01.275 you have already heard it.
NOTE Confidence: 0.8540156
00:03:02.715 --> 00:03:02.954 But Ted,
NOTE Confidence: 0.91535246
00:03:03.754 --> 00:03:04.875 is now the senior vice
NOTE Confidence: 0.91535246

00:03:04.875 --> 00:03:06.235 president of ambulatory care and
NOTE Confidence: 0.91535246

00:03:06.235 --> 00:03:07.355 population health at New York
NOTE Confidence: 0.91535246

00:03:07.355 --> 00:03:08.314 Health and Hospitals. I think
NOTE Confidence: 0.91535246

00:03:08.314 --> 00:03:09.275 I got that. It's on
NOTE Confidence: 0.91535246

00:03:09.275 --> 00:03:11.275 there. Great. Nailing it. Which
NOTE Confidence: 0.91535246

00:03:11.275 --> 00:03:12.314 he's been in since twenty
NOTE Confidence: 0.91535246

00:03:12.314 --> 00:03:14.100 eighteen. But he has been
NOTE Confidence: 0.91535246

00:03:14.180 --> 00:03:16.120 has been a intermittent Yale,
NOTE Confidence: 0.8842169

00:03:16.660 --> 00:03:17.780 for many years. He was
NOTE Confidence: 0.8842169

00:03:17.780 --> 00:03:18.760 here for undergrad,
NOTE Confidence: 0.9004808

00:03:19.780 --> 00:03:20.280 did,
NOTE Confidence: 0.8269876

00:03:20.660 --> 00:03:21.139 his,
NOTE Confidence: 0.9147331

00:03:21.460 --> 00:03:22.980 and then left, Yale for
NOTE Confidence: 0.9147331

00:03:22.980 --> 00:03:24.180 a while, went to USC
NOTE Confidence: 0.9147331

00:03:24.180 --> 00:03:25.780 for his for medical school,
NOTE Confidence: 0.9147331

00:03:25.780 --> 00:03:26.820 and then came back here

NOTE Confidence: 0.9147331

00:03:26.820 --> 00:03:28.660 for for residency before staying

NOTE Confidence: 0.9147331

00:03:28.660 --> 00:03:30.224 on to do, the clinical

NOTE Confidence: 0.9147331

00:03:30.224 --> 00:03:31.665 scholars program back in the

NOTE Confidence: 0.9147331

00:03:31.665 --> 00:03:33.924 day, RWJ Clinical Scholars Program.

NOTE Confidence: 0.94232357

00:03:35.665 --> 00:03:36.784 And then went and did

NOTE Confidence: 0.94232357

00:03:36.784 --> 00:03:38.065 some really neat stuff in

NOTE Confidence: 0.94232357

00:03:38.065 --> 00:03:39.584 Rhode Island, actually worked at

NOTE Confidence: 0.94232357

00:03:39.584 --> 00:03:40.084 CMMS

NOTE Confidence: 0.96443766

00:03:40.465 --> 00:03:42.224 as well before joining, taking

NOTE Confidence: 0.96443766

00:03:42.224 --> 00:03:43.890 this role where he's done

NOTE Confidence: 0.96443766

00:03:43.890 --> 00:03:45.250 a lot of pretty amazing

NOTE Confidence: 0.96443766

00:03:45.250 --> 00:03:46.090 things for those who got

NOTE Confidence: 0.96443766

00:03:46.090 --> 00:03:47.010 to hear about it this

NOTE Confidence: 0.96443766

00:03:47.010 --> 00:03:48.450 morning. And today, we're gonna

NOTE Confidence: 0.96443766

00:03:48.450 --> 00:03:49.750 hear about this new endeavor,

NOTE Confidence: 0.95561665

00:03:50.450 --> 00:03:51.490 Bridge to Home, which you
NOTE Confidence: 0.95561665

00:03:51.490 --> 00:03:52.450 caught a little bit about
NOTE Confidence: 0.95561665

00:03:52.450 --> 00:03:53.730 this morning that they're really
NOTE Confidence: 0.95561665

00:03:53.730 --> 00:03:55.350 just launching. So very excited,
NOTE Confidence: 0.95561665

00:03:55.570 --> 00:03:57.045 really excited to welcome Ted.
NOTE Confidence: 0.95561665

00:03:57.444 --> 00:03:57.944 I
NOTE Confidence: 0.9479646

00:03:58.325 --> 00:03:59.365 still get to, I look
NOTE Confidence: 0.9479646

00:03:59.365 --> 00:04:00.485 up to him in the,
NOTE Confidence: 0.9479646

00:04:00.485 --> 00:04:01.545 in some of my,
NOTE Confidence: 0.90393764

00:04:02.485 --> 00:04:03.845 the excitement around primary care
NOTE Confidence: 0.90393764

00:04:03.845 --> 00:04:05.045 innovation and change, and some
NOTE Confidence: 0.90393764

00:04:05.045 --> 00:04:05.685 of the work that they've
NOTE Confidence: 0.90393764

00:04:05.685 --> 00:04:06.405 done at New York Health
NOTE Confidence: 0.90393764

00:04:06.405 --> 00:04:07.205 Hospital, so I think is
NOTE Confidence: 0.90393764

00:04:07.205 --> 00:04:08.565 very inspirational as a model
NOTE Confidence: 0.90393764

00:04:08.565 --> 00:04:09.605 for a lot of other

NOTE Confidence: 0.90393764
00:04:09.605 --> 00:04:11.224 systems. So welcome Ted.
NOTE Confidence: 0.9720608
00:04:15.190 --> 00:04:16.070 Well, it's good to be,
NOTE Confidence: 0.9720608
00:04:16.389 --> 00:04:18.389 back home now. I, lived
NOTE Confidence: 0.9720608
00:04:18.389 --> 00:04:20.150 in, New Haven for eleven
NOTE Confidence: 0.9720608
00:04:20.150 --> 00:04:21.430 years, was at Yale for
NOTE Confidence: 0.9720608
00:04:21.430 --> 00:04:22.089 ten years,
NOTE Confidence: 0.95632124
00:04:22.870 --> 00:04:24.470 plus today. My wife still
NOTE Confidence: 0.95632124
00:04:24.470 --> 00:04:25.510 is here every single day.
NOTE Confidence: 0.95632124
00:04:25.750 --> 00:04:27.350 So we have a lot
NOTE Confidence: 0.95632124
00:04:27.350 --> 00:04:28.585 of connections. I think my
NOTE Confidence: 0.95632124
00:04:28.585 --> 00:04:29.544 wife's much more well known
NOTE Confidence: 0.95632124
00:04:29.544 --> 00:04:30.345 than I am because she's
NOTE Confidence: 0.95632124
00:04:30.345 --> 00:04:31.705 done surgery on, as of
NOTE Confidence: 0.95632124
00:04:31.705 --> 00:04:32.665 last night, about half the
NOTE Confidence: 0.95632124
00:04:32.665 --> 00:04:33.404 people there.
NOTE Confidence: 0.8785593

00:04:33.785 --> 00:04:34.285 So
NOTE Confidence: 0.9381619
00:04:35.385 --> 00:04:36.365 it's very good.
NOTE Confidence: 0.9446571
00:04:37.145 --> 00:04:38.185 So for today, I thought
NOTE Confidence: 0.9446571
00:04:38.185 --> 00:04:39.065 we'd do something a little
NOTE Confidence: 0.9446571
00:04:39.065 --> 00:04:40.505 bit different. In Grand Rounds,
NOTE Confidence: 0.9446571
00:04:40.745 --> 00:04:41.805 for those that joined,
NOTE Confidence: 0.953367
00:04:42.740 --> 00:04:44.100 we, gave a I gave
NOTE Confidence: 0.953367
00:04:44.100 --> 00:04:45.700 an overview of, a lot
NOTE Confidence: 0.953367
00:04:45.700 --> 00:04:46.580 of the changes in New
NOTE Confidence: 0.953367
00:04:46.580 --> 00:04:47.380 York City, a lot of
NOTE Confidence: 0.953367
00:04:47.380 --> 00:04:48.760 the crises that we've managed.
NOTE Confidence: 0.995247
00:04:49.380 --> 00:04:50.420 But we, one of the
NOTE Confidence: 0.995247
00:04:50.420 --> 00:04:51.700 interesting things that we're doing
NOTE Confidence: 0.995247
00:04:51.700 --> 00:04:53.060 now is we've just launched
NOTE Confidence: 0.995247
00:04:53.060 --> 00:04:53.960 a new program.
NOTE Confidence: 0.98807
00:04:54.260 --> 00:04:55.960 So, just in full disclosure,

NOTE Confidence: 0.98807
00:04:56.020 --> 00:04:56.980 there is no research yet
NOTE Confidence: 0.98807
00:04:56.980 --> 00:04:57.855 for the program. It is
NOTE Confidence: 0.98807
00:04:57.855 --> 00:04:58.975 two weeks old. But I
NOTE Confidence: 0.98807
00:04:58.975 --> 00:04:59.775 thought it could be cool
NOTE Confidence: 0.98807
00:04:59.775 --> 00:05:00.735 to talk through what it's
NOTE Confidence: 0.98807
00:05:00.735 --> 00:05:01.935 like to implement the program
NOTE Confidence: 0.98807
00:05:01.935 --> 00:05:03.154 in real in real time,
NOTE Confidence: 0.9840939
00:05:03.695 --> 00:05:04.495 and how we wanna think
NOTE Confidence: 0.9840939
00:05:04.495 --> 00:05:06.015 about evaluations going forward. And
NOTE Confidence: 0.9840939
00:05:06.015 --> 00:05:07.214 I would say, actually, if
NOTE Confidence: 0.9840939
00:05:07.214 --> 00:05:08.335 anything, I'd love to learn
NOTE Confidence: 0.9840939
00:05:08.335 --> 00:05:09.395 from you all today,
NOTE Confidence: 0.9875978
00:05:09.855 --> 00:05:11.295 about any related work or
NOTE Confidence: 0.9875978
00:05:11.295 --> 00:05:12.630 research or how you'd approach,
NOTE Confidence: 0.9574958
00:05:13.270 --> 00:05:14.710 you know, implementing an evaluation
NOTE Confidence: 0.9574958

00:05:14.870 --> 00:05:16.150 evaluating a program like this.

NOTE Confidence: 0.9574958

00:05:16.390 --> 00:05:17.430 I'll tell you what we're

NOTE Confidence: 0.9574958

00:05:17.430 --> 00:05:18.310 doing in New York City,

NOTE Confidence: 0.9574958

00:05:18.310 --> 00:05:19.430 and I'd love to, have

NOTE Confidence: 0.9574958

00:05:19.430 --> 00:05:20.390 this be as interactive as

NOTE Confidence: 0.9574958

00:05:20.390 --> 00:05:21.670 possible. I only have, like,

NOTE Confidence: 0.9574958

00:05:21.830 --> 00:05:22.810 fifteen slides.

NOTE Confidence: 0.9932824

00:05:23.430 --> 00:05:23.930 So,

NOTE Confidence: 0.9775055

00:05:24.470 --> 00:05:25.910 please, you know, jump in,

NOTE Confidence: 0.9775055

00:05:25.910 --> 00:05:27.585 cut me off. I will

NOTE Confidence: 0.9775055

00:05:27.585 --> 00:05:29.585 have some, intentional pauses to

NOTE Confidence: 0.9775055

00:05:29.585 --> 00:05:30.545 to try to to try

NOTE Confidence: 0.9775055

00:05:30.545 --> 00:05:31.525 to give some space.

NOTE Confidence: 0.973208

00:05:32.464 --> 00:05:34.404 So by way of quick

NOTE Confidence: 0.973208

00:05:34.625 --> 00:05:35.125 background,

NOTE Confidence: 0.9349326

00:05:35.904 --> 00:05:36.805 I have no disclosures.

NOTE Confidence: 0.98056316
00:05:37.585 --> 00:05:39.605 So CME is looking good.
NOTE Confidence: 0.9501411
00:05:40.545 --> 00:05:41.900 So So for learning objectives,
NOTE Confidence: 0.9799283
00:05:43.000 --> 00:05:44.279 I wanna tell you guys
NOTE Confidence: 0.9799283
00:05:44.279 --> 00:05:45.639 about the, all of the
NOTE Confidence: 0.9799283
00:05:45.639 --> 00:05:47.000 health care services that we
NOTE Confidence: 0.9799283
00:05:47.000 --> 00:05:49.180 have for people experiencing homelessness
NOTE Confidence: 0.9799283
00:05:49.240 --> 00:05:50.440 in New York City every
NOTE Confidence: 0.9799283
00:05:50.440 --> 00:05:50.940 day.
NOTE Confidence: 0.96756846
00:05:51.560 --> 00:05:52.360 I wanna tell you about
NOTE Confidence: 0.96756846
00:05:52.360 --> 00:05:53.240 the new model that we
NOTE Confidence: 0.96756846
00:05:53.240 --> 00:05:54.440 have. And then as time
NOTE Confidence: 0.96756846
00:05:54.440 --> 00:05:55.400 allows, talk a little bit
NOTE Confidence: 0.96756846
00:05:55.400 --> 00:05:56.625 about how we're thinking about,
NOTE Confidence: 0.9819389
00:05:57.185 --> 00:05:58.785 evaluating and continuing to implement
NOTE Confidence: 0.9819389
00:05:58.785 --> 00:05:59.985 the program. Again, it's only
NOTE Confidence: 0.9819389

00:05:59.985 --> 00:06:00.865 a couple of weeks old
NOTE Confidence: 0.9819389

00:06:00.865 --> 00:06:01.665 now, but I think it
NOTE Confidence: 0.9819389

00:06:01.665 --> 00:06:02.625 holds a lot of potential
NOTE Confidence: 0.9819389

00:06:02.625 --> 00:06:03.825 and builds on, a lot
NOTE Confidence: 0.9819389

00:06:03.825 --> 00:06:04.705 of the work we've done
NOTE Confidence: 0.9819389

00:06:04.705 --> 00:06:05.505 in New York City and
NOTE Confidence: 0.9819389

00:06:05.505 --> 00:06:06.385 a lot of work that
NOTE Confidence: 0.9819389

00:06:06.385 --> 00:06:07.665 you may be more familiar
NOTE Confidence: 0.9819389

00:06:07.665 --> 00:06:08.865 with than I am about
NOTE Confidence: 0.9819389

00:06:08.865 --> 00:06:09.904 what others have done to
NOTE Confidence: 0.9819389

00:06:09.904 --> 00:06:11.160 address the issue of people,
NOTE Confidence: 0.9819389

00:06:11.240 --> 00:06:12.520 especially with severe mental illness
NOTE Confidence: 0.9819389

00:06:12.520 --> 00:06:13.480 that are sleeping on our
NOTE Confidence: 0.9819389

00:06:13.480 --> 00:06:14.540 streets every night.
NOTE Confidence: 0.9446557

00:06:16.040 --> 00:06:17.320 So by by quick way
NOTE Confidence: 0.9446557

00:06:17.320 --> 00:06:18.600 of numbers for who we

NOTE Confidence: 0.9446557

00:06:18.600 --> 00:06:20.279 are, New York City Health

NOTE Confidence: 0.9446557

00:06:20.279 --> 00:06:21.980 and Hospitals is a large,

NOTE Confidence: 0.9855776

00:06:22.600 --> 00:06:24.214 the largest city run public

NOTE Confidence: 0.9855776

00:06:24.214 --> 00:06:25.014 health care system in the

NOTE Confidence: 0.9855776

00:06:25.014 --> 00:06:25.495 country.

NOTE Confidence: 0.9989583

00:06:25.815 --> 00:06:27.034 We have eleven hospitals,

NOTE Confidence: 0.95484185

00:06:27.654 --> 00:06:28.134 thirty,

NOTE Confidence: 0.995033

00:06:28.534 --> 00:06:29.595 community health centers,

NOTE Confidence: 0.99910295

00:06:30.055 --> 00:06:31.435 forty five thousand staff.

NOTE Confidence: 0.98686564

00:06:31.895 --> 00:06:32.854 My area is I'm in

NOTE Confidence: 0.98686564

00:06:32.854 --> 00:06:34.214 charge of ambulatory care, which

NOTE Confidence: 0.98686564

00:06:34.214 --> 00:06:35.414 is six million visits a

NOTE Confidence: 0.98686564

00:06:35.414 --> 00:06:36.455 year. We also have a

NOTE Confidence: 0.98686564

00:06:36.455 --> 00:06:37.995 hundred and sixty thousand admissions.

NOTE Confidence: 0.98287493

00:06:38.760 --> 00:06:39.800 We are a diverse place.

NOTE Confidence: 0.98287493

00:06:39.800 --> 00:06:40.940 You could see our locations
NOTE Confidence: 0.98287493

00:06:41.080 --> 00:06:42.279 on the, on the map
NOTE Confidence: 0.98287493

00:06:42.279 --> 00:06:43.880 there. Our patients are forty
NOTE Confidence: 0.98287493

00:06:43.880 --> 00:06:45.580 two percent Hispanic or Latinx,
NOTE Confidence: 0.98287493

00:06:45.800 --> 00:06:47.000 thirty one percent black or
NOTE Confidence: 0.98287493

00:06:47.000 --> 00:06:48.920 African American, thirty seven percent
NOTE Confidence: 0.98287493

00:06:48.920 --> 00:06:49.880 prefer to speak in a
NOTE Confidence: 0.98287493

00:06:49.880 --> 00:06:51.100 language other than English.
NOTE Confidence: 0.96834654

00:06:51.814 --> 00:06:52.455 Twenty eight percent of our
NOTE Confidence: 0.96834654

00:06:52.455 --> 00:06:53.435 patients are uninsured,
NOTE Confidence: 0.92883015

00:06:54.214 --> 00:06:55.014 which I would believe is
NOTE Confidence: 0.92883015

00:06:55.014 --> 00:06:56.854 probably higher than, patients at
NOTE Confidence: 0.92883015

00:06:56.854 --> 00:06:57.354 Yale.
NOTE Confidence: 0.9393109

00:06:57.895 --> 00:06:59.194 Thirty four percent Medicaid,
NOTE Confidence: 0.9294956

00:06:59.735 --> 00:07:00.694 and about a hundred and
NOTE Confidence: 0.9294956

00:07:00.694 --> 00:07:01.895 forty thousand are in a

NOTE Confidence: 0.9294956

00:07:01.895 --> 00:07:03.094 program I started that, is

NOTE Confidence: 0.9294956

00:07:03.094 --> 00:07:03.654 one of the things I'm

NOTE Confidence: 0.9294956

00:07:03.654 --> 00:07:05.194 proudest of in twenty nineteen.

NOTE Confidence: 0.9294956

00:07:05.360 --> 00:07:06.480 It's a universal access to

NOTE Confidence: 0.9294956

00:07:06.480 --> 00:07:08.020 care, a program called NYC

NOTE Confidence: 0.9294956

00:07:08.080 --> 00:07:09.520 care. This will be relevant

NOTE Confidence: 0.9294956

00:07:09.520 --> 00:07:10.400 as we talk about people

NOTE Confidence: 0.9294956

00:07:10.400 --> 00:07:12.160 experiencing homelessness as well. This

NOTE Confidence: 0.9294956

00:07:12.160 --> 00:07:13.360 program is an insurance like

NOTE Confidence: 0.9294956

00:07:13.360 --> 00:07:14.800 program that gives you a

NOTE Confidence: 0.9294956

00:07:14.800 --> 00:07:16.240 card. So Brad Richards' name

NOTE Confidence: 0.9294956

00:07:16.240 --> 00:07:17.120 would be on the card.

NOTE Confidence: 0.9294956

00:07:17.200 --> 00:07:18.000 Actually, I'll put my name

NOTE Confidence: 0.9294956

00:07:18.000 --> 00:07:18.720 on the card. Brad would

NOTE Confidence: 0.9294956

00:07:18.720 --> 00:07:19.305 be my doctor

NOTE Confidence: 0.979005

00:07:20.345 --> 00:07:21.005 for sure.
NOTE Confidence: 0.9043722

00:07:21.544 --> 00:07:22.044 And,
NOTE Confidence: 0.98892766

00:07:23.384 --> 00:07:24.345 on the card would be
NOTE Confidence: 0.98892766

00:07:24.345 --> 00:07:25.465 a twenty four seven phone
NOTE Confidence: 0.98892766

00:07:25.465 --> 00:07:26.585 number to call for customer
NOTE Confidence: 0.98892766

00:07:26.585 --> 00:07:28.905 service, your individualized fee scale,
NOTE Confidence: 0.9563076

00:07:29.384 --> 00:07:30.824 based on your individual income.
NOTE Confidence: 0.9563076

00:07:30.824 --> 00:07:31.945 So two dollars or zero
NOTE Confidence: 0.9563076

00:07:31.945 --> 00:07:33.384 dollars for any medication visit,
NOTE Confidence: 0.9563076

00:07:33.384 --> 00:07:34.285 emergency department,
NOTE Confidence: 0.99234796

00:07:34.939 --> 00:07:36.080 visit, things like that.
NOTE Confidence: 0.97269267

00:07:36.620 --> 00:07:37.500 So we wanna try to
NOTE Confidence: 0.97269267

00:07:37.500 --> 00:07:38.219 be able to meet every
NOTE Confidence: 0.97269267

00:07:38.379 --> 00:07:39.419 any New Yorker where they
NOTE Confidence: 0.97269267

00:07:39.419 --> 00:07:40.620 are and offer them some
NOTE Confidence: 0.97269267

00:07:40.620 --> 00:07:42.060 sort of access to care,

NOTE Confidence: 0.97269267
00:07:42.060 --> 00:07:43.340 whether it's through Medicaid or
NOTE Confidence: 0.97269267
00:07:43.340 --> 00:07:44.699 through this program as a
NOTE Confidence: 0.97269267
00:07:44.699 --> 00:07:45.259 way to for it to
NOTE Confidence: 0.97269267
00:07:45.259 --> 00:07:46.560 engage them into care.
NOTE Confidence: 0.9661276
00:07:47.580 --> 00:07:48.939 As I go to and
NOTE Confidence: 0.9661276
00:07:48.939 --> 00:07:49.180 then,
NOTE Confidence: 0.94588226
00:07:50.104 --> 00:07:51.065 worthy note, we do in
NOTE Confidence: 0.94588226
00:07:51.065 --> 00:07:52.345 our system, of course, have,
NOTE Confidence: 0.94588226
00:07:52.585 --> 00:07:54.585 the compendium of, a variety
NOTE Confidence: 0.94588226
00:07:54.585 --> 00:07:55.245 of services,
NOTE Confidence: 0.96895653
00:07:55.625 --> 00:07:57.225 legal services. We have, a
NOTE Confidence: 0.96895653
00:07:57.225 --> 00:07:58.585 very large community health worker
NOTE Confidence: 0.96895653
00:07:58.585 --> 00:07:59.945 program. At Grand Aransas, I
NOTE Confidence: 0.96895653
00:07:59.945 --> 00:08:00.664 talked a little bit about
NOTE Confidence: 0.96895653
00:08:00.664 --> 00:08:01.305 how I I think we
NOTE Confidence: 0.96895653

00:08:01.305 --> 00:08:02.264 have the largest program in
NOTE Confidence: 0.96895653

00:08:02.264 --> 00:08:03.384 the country. When we started
NOTE Confidence: 0.96895653

00:08:03.384 --> 00:08:04.185 it, it was two hundred
NOTE Confidence: 0.96895653

00:08:04.185 --> 00:08:05.085 and fifty strong,
NOTE Confidence: 0.9926275

00:08:05.610 --> 00:08:06.730 drawing from our our on
NOTE Confidence: 0.9926275

00:08:06.730 --> 00:08:08.090 the ground contact tracers during
NOTE Confidence: 0.9926275

00:08:08.090 --> 00:08:08.590 COVID.
NOTE Confidence: 0.96662396

00:08:09.050 --> 00:08:09.930 We've studied it. It's made
NOTE Confidence: 0.96662396

00:08:09.930 --> 00:08:11.050 an incredible difference for chronic
NOTE Confidence: 0.96662396

00:08:11.050 --> 00:08:12.250 disease outcomes. Now we're looking
NOTE Confidence: 0.96662396

00:08:12.250 --> 00:08:12.830 at utilization.
NOTE Confidence: 0.96166766

00:08:13.290 --> 00:08:13.930 So we have a lot
NOTE Confidence: 0.96166766

00:08:13.930 --> 00:08:15.210 of assets in our tool
NOTE Confidence: 0.96166766

00:08:15.210 --> 00:08:16.570 belt. And specifically, part of
NOTE Confidence: 0.96166766

00:08:16.570 --> 00:08:18.110 the community health worker program,
NOTE Confidence: 0.91955173

00:08:18.570 --> 00:08:20.350 are community health workers for

NOTE Confidence: 0.9973339

00:08:20.685 --> 00:08:22.385 exclusively people experiencing homelessness.

NOTE Confidence: 0.9706907

00:08:22.925 --> 00:08:23.805 They are New Yorkers that

NOTE Confidence: 0.9706907

00:08:23.805 --> 00:08:25.725 have, shared lived experience, so

NOTE Confidence: 0.9706907

00:08:25.725 --> 00:08:26.945 themselves have been homeless,

NOTE Confidence: 0.9845725

00:08:27.565 --> 00:08:28.445 and are there now to

NOTE Confidence: 0.9845725

00:08:28.445 --> 00:08:30.765 help, people currently experiencing homelessness

NOTE Confidence: 0.9845725

00:08:30.765 --> 00:08:32.285 know how to navigate social

NOTE Confidence: 0.9845725

00:08:32.285 --> 00:08:33.804 benefits and, health care for

NOTE Confidence: 0.9845725

00:08:33.804 --> 00:08:34.304 themselves.

NOTE Confidence: 0.9886035

00:08:37.189 --> 00:08:37.589 So,

NOTE Confidence: 0.99074507

00:08:38.230 --> 00:08:39.449 one fun fact,

NOTE Confidence: 0.98405045

00:08:39.990 --> 00:08:41.610 that you probably didn't know

NOTE Confidence: 0.98405045

00:08:41.670 --> 00:08:42.870 is that, at New York

NOTE Confidence: 0.98405045

00:08:42.870 --> 00:08:43.929 City Health and Hospitals,

NOTE Confidence: 0.8277746

00:08:44.389 --> 00:08:45.209 we today

NOTE Confidence: 0.939064

00:08:45.589 --> 00:08:47.290 in New York City provide
NOTE Confidence: 0.8489808

00:08:48.014 --> 00:08:49.375 well over carry a sixty
NOTE Confidence: 0.8489808

00:08:49.375 --> 00:08:50.915 percent, considered well over half,
NOTE Confidence: 0.7468095

00:08:51.454 --> 00:08:52.274 carry a grace.
NOTE Confidence: 0.8445734

00:08:53.054 --> 00:08:54.915 Well, statistically, well over half,
NOTE Confidence: 0.9946289

00:08:57.615 --> 00:08:59.295 of all behavioral health services
NOTE Confidence: 0.9946289

00:08:59.295 --> 00:09:00.274 in New York City.
NOTE Confidence: 0.96646386

00:09:00.654 --> 00:09:02.640 So that that's all comers
NOTE Confidence: 0.96646386

00:09:02.700 --> 00:09:04.140 regardless of insurance, regardless of
NOTE Confidence: 0.96646386

00:09:04.140 --> 00:09:04.959 anything else.
NOTE Confidence: 0.9984867

00:09:05.260 --> 00:09:06.620 So we already are in
NOTE Confidence: 0.9984867

00:09:06.620 --> 00:09:07.200 a position
NOTE Confidence: 0.9937109

00:09:07.660 --> 00:09:08.700 to make a difference for
NOTE Confidence: 0.9937109

00:09:08.700 --> 00:09:10.160 people in terms of providing
NOTE Confidence: 0.9937109

00:09:10.300 --> 00:09:12.140 behavioral health care just because
NOTE Confidence: 0.9937109

00:09:12.140 --> 00:09:13.179 of the footprint that we

NOTE Confidence: 0.9937109

00:09:13.179 --> 00:09:14.380 have. So as I talk

NOTE Confidence: 0.9937109

00:09:14.380 --> 00:09:15.420 about our new model, one

NOTE Confidence: 0.9937109

00:09:15.420 --> 00:09:16.380 thing to keep in mind

NOTE Confidence: 0.9937109

00:09:16.380 --> 00:09:18.615 is a reason why the

NOTE Confidence: 0.9937109

00:09:18.615 --> 00:09:19.815 a reason why this didn't

NOTE Confidence: 0.9937109

00:09:19.815 --> 00:09:21.434 exist before two weeks ago

NOTE Confidence: 0.9937109

00:09:21.495 --> 00:09:23.015 is nobody else could really

NOTE Confidence: 0.9937109

00:09:23.015 --> 00:09:23.675 do it.

NOTE Confidence: 0.9667346

00:09:24.215 --> 00:09:25.815 We have the majority of

NOTE Confidence: 0.9667346

00:09:25.815 --> 00:09:26.475 the psychiatrists,

NOTE Confidence: 0.98479015

00:09:27.335 --> 00:09:28.375 because we are providing the

NOTE Confidence: 0.98479015

00:09:28.375 --> 00:09:29.915 majority of behavioral health services.

NOTE Confidence: 0.9556611

00:09:31.000 --> 00:09:32.679 It's not just, you know,

NOTE Confidence: 0.9556611

00:09:32.679 --> 00:09:34.040 a generic visit I'm referring

NOTE Confidence: 0.9556611

00:09:34.040 --> 00:09:35.400 to here. We have a

NOTE Confidence: 0.9556611

00:09:35.400 --> 00:09:36.520 variety of services that we've
NOTE Confidence: 0.9556611

00:09:36.520 --> 00:09:37.960 built out over time, just
NOTE Confidence: 0.9556611

00:09:37.960 --> 00:09:39.800 to contextualize the overall, sort
NOTE Confidence: 0.9556611

00:09:39.800 --> 00:09:40.839 of medical footprint that we
NOTE Confidence: 0.9556611

00:09:40.839 --> 00:09:41.980 have in New York City.
NOTE Confidence: 0.94028443

00:09:42.440 --> 00:09:44.279 So we have inpatient care.
NOTE Confidence: 0.94028443

00:09:44.279 --> 00:09:46.005 We have extended care units
NOTE Confidence: 0.94028443

00:09:46.005 --> 00:09:47.365 where people patients can spend
NOTE Confidence: 0.94028443

00:09:47.365 --> 00:09:48.725 a couple of months after
NOTE Confidence: 0.94028443

00:09:48.725 --> 00:09:50.245 they've graduated from inpatient, sort
NOTE Confidence: 0.94028443

00:09:50.245 --> 00:09:51.445 of like a a mini
NOTE Confidence: 0.94028443

00:09:51.445 --> 00:09:52.505 step down, if you will.
NOTE Confidence: 0.90081173

00:09:53.045 --> 00:09:54.345 If they don't need inpatient
NOTE Confidence: 0.90081173

00:09:54.404 --> 00:09:55.445 level of care, but they'd
NOTE Confidence: 0.90081173

00:09:55.445 --> 00:09:56.325 be okay. It's,
NOTE Confidence: 0.8790406

00:09:57.125 --> 00:09:58.485 extended, you the extended care

NOTE Confidence: 0.8790406
00:09:58.485 --> 00:10:00.024 unit is still inpatient technically,
NOTE Confidence: 0.8790406
00:10:00.090 --> 00:10:00.809 but it's a step down
NOTE Confidence: 0.8790406
00:10:00.809 --> 00:10:01.550 from inpatient.
NOTE Confidence: 0.9894385
00:10:02.570 --> 00:10:04.010 We have forensic care. We
NOTE Confidence: 0.9894385
00:10:04.010 --> 00:10:05.450 have mobile crisis teams. So
NOTE Confidence: 0.9894385
00:10:05.450 --> 00:10:06.410 the teams that go around
NOTE Confidence: 0.9894385
00:10:06.410 --> 00:10:07.690 New York City and evaluate
NOTE Confidence: 0.9894385
00:10:07.690 --> 00:10:09.210 people, in crisis on the
NOTE Confidence: 0.9894385
00:10:09.210 --> 00:10:10.830 street, we run those teams.
NOTE Confidence: 0.9936985
00:10:11.610 --> 00:10:12.990 We have a virtual version,
NOTE Confidence: 0.8868116
00:10:13.450 --> 00:10:14.730 of behavioral health care,
NOTE Confidence: 0.96920085
00:10:15.195 --> 00:10:16.655 for people with urgent needs.
NOTE Confidence: 0.96920085
00:10:16.715 --> 00:10:17.995 So it's express care or
NOTE Confidence: 0.96920085
00:10:17.995 --> 00:10:19.275 urgent care on your phone,
NOTE Confidence: 0.96920085
00:10:19.275 --> 00:10:21.434 tablet, or laptop specifically for
NOTE Confidence: 0.96920085

00:10:21.434 --> 00:10:22.335 behavioral health.
NOTE Confidence: 0.977662

00:10:22.955 --> 00:10:23.755 We built that out. It's
NOTE Confidence: 0.977662

00:10:23.755 --> 00:10:24.875 been a popular program. It
NOTE Confidence: 0.977662

00:10:24.875 --> 00:10:26.235 means any New Yorker, regardless
NOTE Confidence: 0.977662

00:10:26.235 --> 00:10:27.434 of insurance, can log on
NOTE Confidence: 0.977662

00:10:27.434 --> 00:10:28.395 and get behavioral health care
NOTE Confidence: 0.977662

00:10:28.395 --> 00:10:29.775 urgently from their phone.
NOTE Confidence: 0.9516839

00:10:31.160 --> 00:10:31.720 We have,
NOTE Confidence: 0.9711681

00:10:32.279 --> 00:10:33.079 just in terms of the
NOTE Confidence: 0.9711681

00:10:33.079 --> 00:10:34.839 volume, almost, or over eight
NOTE Confidence: 0.9711681

00:10:34.839 --> 00:10:36.440 hundred thousand outpatient visits a
NOTE Confidence: 0.9711681

00:10:36.440 --> 00:10:38.360 year. We have, opioid treatment
NOTE Confidence: 0.9711681

00:10:38.360 --> 00:10:39.980 programs, addiction clinic services,
NOTE Confidence: 0.9381329

00:10:41.079 --> 00:10:42.920 partial hospitalization program. We have
NOTE Confidence: 0.9381329

00:10:42.920 --> 00:10:44.679 intensive outpatient programs, which also
NOTE Confidence: 0.9381329

00:10:44.679 --> 00:10:45.995 are where people, we meet

NOTE Confidence: 0.9381329

00:10:45.995 --> 00:10:46.795 people on the street for

NOTE Confidence: 0.9381329

00:10:46.795 --> 00:10:47.695 ongoing care,

NOTE Confidence: 0.9692054

00:10:48.235 --> 00:10:49.434 and then, of course, general,

NOTE Confidence: 0.9692054

00:10:49.595 --> 00:10:50.975 outpatient behavioral services.

NOTE Confidence: 0.96846384

00:10:51.434 --> 00:10:52.155 I say all of this

NOTE Confidence: 0.96846384

00:10:52.155 --> 00:10:53.275 to make the point that

NOTE Confidence: 0.96846384

00:10:53.275 --> 00:10:54.655 as we're thinking about implementing

NOTE Confidence: 0.96846384

00:10:54.715 --> 00:10:55.995 this new program here, we're

NOTE Confidence: 0.96846384

00:10:55.995 --> 00:10:57.615 not implementing a program

NOTE Confidence: 0.9530083

00:10:57.915 --> 00:10:59.429 in isolation of everything else.

NOTE Confidence: 0.9530083

00:10:59.510 --> 00:11:00.870 We already are in control

NOTE Confidence: 0.9530083

00:11:00.870 --> 00:11:01.910 of a a a pretty

NOTE Confidence: 0.9530083

00:11:01.910 --> 00:11:03.190 big chunk of all the

NOTE Confidence: 0.9530083

00:11:03.190 --> 00:11:04.630 behavioral services in New York

NOTE Confidence: 0.9530083

00:11:04.630 --> 00:11:05.990 City today, and we already

NOTE Confidence: 0.9530083

00:11:05.990 --> 00:11:07.190 have a diverse array of
NOTE Confidence: 0.9530083

00:11:07.190 --> 00:11:08.970 behavioral services that we're providing.
NOTE Confidence: 0.9530083

00:11:09.190 --> 00:11:10.070 So one of the things
NOTE Confidence: 0.9530083

00:11:10.070 --> 00:11:10.870 I think about day to
NOTE Confidence: 0.9530083

00:11:10.870 --> 00:11:12.230 day is we're implementing this
NOTE Confidence: 0.9530083

00:11:12.230 --> 00:11:13.555 new program, and you could
NOTE Confidence: 0.9530083

00:11:13.555 --> 00:11:14.435 think about with me here
NOTE Confidence: 0.9530083

00:11:14.435 --> 00:11:15.635 too, is how can we
NOTE Confidence: 0.9530083

00:11:15.635 --> 00:11:16.595 be tying these puzzle or
NOTE Confidence: 0.9530083

00:11:16.595 --> 00:11:17.875 putting these puzzle pieces together
NOTE Confidence: 0.9530083

00:11:17.875 --> 00:11:19.555 in different ways to ultimately
NOTE Confidence: 0.9530083

00:11:19.555 --> 00:11:20.755 achieve the goal that patients
NOTE Confidence: 0.9530083

00:11:20.755 --> 00:11:21.715 in need of behavioral health
NOTE Confidence: 0.9530083

00:11:21.715 --> 00:11:22.915 are getting it continuously. And
NOTE Confidence: 0.9530083

00:11:22.915 --> 00:11:23.795 we know today is not
NOTE Confidence: 0.9530083

00:11:23.795 --> 00:11:24.615 the case, Carrie.

NOTE Confidence: 0.8913362

00:11:31.230 --> 00:11:33.030 General primary care. What percent

NOTE Confidence: 0.8913362

00:11:33.230 --> 00:11:34.190 continue to have do you

NOTE Confidence: 0.8913362

00:11:34.190 --> 00:11:35.950 know those that like, what

NOTE Confidence: 0.8913362

00:11:35.950 --> 00:11:37.630 percent of the city's primary

NOTE Confidence: 0.8913362

00:11:37.630 --> 00:11:39.630 care is managed by health

NOTE Confidence: 0.8913362

00:11:39.630 --> 00:11:41.309 and hospitals or other types

NOTE Confidence: 0.8913362

00:11:41.309 --> 00:11:42.325 of care? We have four

NOTE Confidence: 0.8913362

00:11:42.325 --> 00:11:43.365 hundred and fifty nine thousand

NOTE Confidence: 0.8913362

00:11:43.365 --> 00:11:44.565 patients in paneled in primary

NOTE Confidence: 0.8913362

00:11:44.565 --> 00:11:45.445 care today. I think it's

NOTE Confidence: 0.8913362

00:11:45.445 --> 00:11:46.485 about a seventh or an

NOTE Confidence: 0.8913362

00:11:46.485 --> 00:11:48.325 eighth ballpark. Maybe it was

NOTE Confidence: 0.8913362

00:11:48.325 --> 00:11:49.545 slightly more than that, actually.

NOTE Confidence: 0.8913362

00:11:49.765 --> 00:11:51.045 Maybe maybe fifth, something like

NOTE Confidence: 0.8913362

00:11:51.045 --> 00:11:52.485 that. It's not sixty percent,

NOTE Confidence: 0.8913362

00:11:52.485 --> 00:11:53.445 though. Yeah. This is so
NOTE Confidence: 0.8913362

00:11:53.445 --> 00:11:54.565 widely skewed because there is
NOTE Confidence: 0.8913362

00:11:54.565 --> 00:11:55.225 no other
NOTE Confidence: 0.789588

00:11:55.690 --> 00:11:57.050 private providers willing to do
NOTE Confidence: 0.789588

00:11:57.050 --> 00:11:57.950 this. It's a it's
NOTE Confidence: 0.969893

00:11:59.170 --> 00:11:59.670 a
NOTE Confidence: 0.99084646

00:12:00.890 --> 00:12:03.050 low, reimbursement for these types
NOTE Confidence: 0.99084646

00:12:03.050 --> 00:12:03.630 of services.
NOTE Confidence: 0.9702958

00:12:04.650 --> 00:12:05.610 So and there but there's
NOTE Confidence: 0.9702958

00:12:05.610 --> 00:12:06.570 a need for them. So
NOTE Confidence: 0.9702958

00:12:06.570 --> 00:12:08.505 as other systems have started
NOTE Confidence: 0.9702958

00:12:08.505 --> 00:12:09.465 to do less of these
NOTE Confidence: 0.9702958

00:12:09.465 --> 00:12:10.745 services, it also has meant
NOTE Confidence: 0.9702958

00:12:10.745 --> 00:12:12.025 that we've done more. So
NOTE Confidence: 0.9702958

00:12:12.025 --> 00:12:13.145 the state has opened more
NOTE Confidence: 0.9702958

00:12:13.145 --> 00:12:13.645 beds.

NOTE Confidence: 0.9467518
00:12:14.184 --> 00:12:14.905 When you hear that New
NOTE Confidence: 0.9467518
00:12:14.905 --> 00:12:16.105 York state is opening more,
NOTE Confidence: 0.9467518
00:12:16.105 --> 00:12:17.305 you know, inpatient psych beds,
NOTE Confidence: 0.9467518
00:12:17.305 --> 00:12:18.525 that's us doing that.
NOTE Confidence: 0.7702346
00:12:20.105 --> 00:12:21.325 Yeah. Doctor Justice.
NOTE Confidence: 0.72256255
00:12:21.846 --> 00:12:23.040 Give us a sense of
NOTE Confidence: 0.99266344
00:12:23.420 --> 00:12:24.559 what the distribution
NOTE Confidence: 0.9165167
00:12:25.420 --> 00:12:27.260 I mean, behavioral health covers
NOTE Confidence: 0.9165167
00:12:27.260 --> 00:12:28.240 a great deal
NOTE Confidence: 0.9859264
00:12:28.940 --> 00:12:30.620 of care. Yes. What are
NOTE Confidence: 0.9859264
00:12:30.620 --> 00:12:32.160 the major expenditures
NOTE Confidence: 0.68699473
00:12:32.540 --> 00:12:33.434 for for that?
NOTE Confidence: 0.9686312
00:12:34.395 --> 00:12:35.755 So the major parts so
NOTE Confidence: 0.9686312
00:12:35.755 --> 00:12:36.475 the I know this is
NOTE Confidence: 0.9686312
00:12:36.475 --> 00:12:37.675 hard because there's there's, like,
NOTE Confidence: 0.9686312

00:12:37.755 --> 00:12:39.035 a million different programs listed
NOTE Confidence: 0.9686312

00:12:39.035 --> 00:12:40.815 on there. The major expenditures
NOTE Confidence: 0.9671598

00:12:41.195 --> 00:12:42.715 are inpatient. That's the number
NOTE Confidence: 0.9671598

00:12:42.715 --> 00:12:44.635 one. And, again, we have,
NOTE Confidence: 0.9671598

00:12:44.795 --> 00:12:46.895 the largest proportional inpatient footprints.
NOTE Confidence: 0.9762073

00:12:47.990 --> 00:12:49.030 We all and, I would
NOTE Confidence: 0.9762073

00:12:49.030 --> 00:12:50.309 say behind that is,
NOTE Confidence: 0.9854288

00:12:51.270 --> 00:12:52.950 we have outpatient behavioral health
NOTE Confidence: 0.9854288

00:12:52.950 --> 00:12:53.450 clinics
NOTE Confidence: 0.96897

00:12:53.910 --> 00:12:55.670 that, you know, can serve
NOTE Confidence: 0.96897

00:12:55.670 --> 00:12:57.110 patients with any behavioral health
NOTE Confidence: 0.96897

00:12:57.110 --> 00:12:58.070 needs. But one of the
NOTE Confidence: 0.96897

00:12:58.070 --> 00:12:59.190 the changes that I've made
NOTE Confidence: 0.96897

00:12:59.190 --> 00:13:00.445 in our system is I've
NOTE Confidence: 0.96897

00:13:00.445 --> 00:13:02.125 really massively grown out collaborative
NOTE Confidence: 0.96897

00:13:02.125 --> 00:13:03.245 care, which is part of

NOTE Confidence: 0.96897

00:13:03.245 --> 00:13:05.325 outpatient behavioral health. Collaborative care

NOTE Confidence: 0.96897

00:13:05.325 --> 00:13:06.285 is where you have social

NOTE Confidence: 0.96897

00:13:06.285 --> 00:13:07.565 workers that are providing the

NOTE Confidence: 0.96897

00:13:07.565 --> 00:13:09.005 direct care for depression and

NOTE Confidence: 0.96897

00:13:09.005 --> 00:13:10.845 anxiety, and they all have

NOTE Confidence: 0.96897

00:13:10.845 --> 00:13:12.204 their own individual panels, and

NOTE Confidence: 0.96897

00:13:12.204 --> 00:13:13.485 they roll up to one

NOTE Confidence: 0.96897

00:13:13.485 --> 00:13:14.545 attending psychiatrist.

NOTE Confidence: 0.99142754

00:13:14.910 --> 00:13:16.269 So it amplifies your behavioral

NOTE Confidence: 0.99142754

00:13:16.269 --> 00:13:17.089 health reach.

NOTE Confidence: 0.98635375

00:13:17.709 --> 00:13:18.510 But those are the main

NOTE Confidence: 0.98635375

00:13:18.510 --> 00:13:19.389 areas. And then in our

NOTE Confidence: 0.98635375

00:13:19.389 --> 00:13:20.510 behavioral health clinics, we also

NOTE Confidence: 0.98635375

00:13:20.510 --> 00:13:20.990 offer,

NOTE Confidence: 0.9800865

00:13:21.389 --> 00:13:22.990 opioid addiction services, things like

NOTE Confidence: 0.9800865

00:13:22.990 --> 00:13:23.490 that.
NOTE Confidence: 0.9723993

00:13:24.350 --> 00:13:25.870 The, it's an interesting question,
NOTE Confidence: 0.9723993

00:13:25.870 --> 00:13:26.670 though, because we also do
NOTE Confidence: 0.9723993

00:13:26.670 --> 00:13:27.790 think about, you know, like,
NOTE Confidence: 0.9723993

00:13:27.790 --> 00:13:28.910 should we have more mobile
NOTE Confidence: 0.9723993

00:13:28.910 --> 00:13:30.025 units? You know, how is
NOTE Confidence: 0.9723993

00:13:30.025 --> 00:13:30.925 that gonna look,
NOTE Confidence: 0.9711214

00:13:31.865 --> 00:13:32.745 and things like that. And
NOTE Confidence: 0.9711214

00:13:32.745 --> 00:13:33.545 then when I get to,
NOTE Confidence: 0.9711214

00:13:33.785 --> 00:13:34.425 talk a little more about
NOTE Confidence: 0.9711214

00:13:34.425 --> 00:13:35.225 the program, I think that's
NOTE Confidence: 0.9711214

00:13:35.225 --> 00:13:36.105 one of the questions on
NOTE Confidence: 0.9711214

00:13:36.105 --> 00:13:37.385 our mind is, you know,
NOTE Confidence: 0.9711214

00:13:37.385 --> 00:13:38.745 what is that balance of
NOTE Confidence: 0.9711214

00:13:38.745 --> 00:13:40.505 where we're providing care? At
NOTE Confidence: 0.9711214

00:13:40.505 --> 00:13:41.385 the end of the day,

NOTE Confidence: 0.9711214
00:13:41.385 --> 00:13:42.025 there are a lot of
NOTE Confidence: 0.9711214
00:13:42.025 --> 00:13:42.905 New Yorkers that are going
NOTE Confidence: 0.9711214
00:13:42.905 --> 00:13:43.705 without that are on the
NOTE Confidence: 0.9711214
00:13:43.705 --> 00:13:45.070 streets. How do we engage
NOTE Confidence: 0.9711214
00:13:45.070 --> 00:13:45.950 them? What do they need?
NOTE Confidence: 0.9711214
00:13:45.950 --> 00:13:46.750 Do they need a mobile
NOTE Confidence: 0.9711214
00:13:46.750 --> 00:13:47.470 unit? Do they need to
NOTE Confidence: 0.9711214
00:13:47.470 --> 00:13:48.610 be brought to the hospital?
NOTE Confidence: 0.96218365
00:13:49.150 --> 00:13:50.190 These are questions that we're
NOTE Confidence: 0.96218365
00:13:50.190 --> 00:13:51.070 trying to to parse out
NOTE Confidence: 0.96218365
00:13:51.070 --> 00:13:52.050 with the new program.
NOTE Confidence: 0.99549234
00:13:54.990 --> 00:13:55.490 Okay.
NOTE Confidence: 0.86420166
00:13:57.225 --> 00:13:58.365 So, mother, just background.
NOTE Confidence: 0.97064334
00:13:58.825 --> 00:14:00.105 This is New York City
NOTE Confidence: 0.97064334
00:14:00.105 --> 00:14:00.605 data,
NOTE Confidence: 0.97662795

00:14:01.385 --> 00:14:02.265 and but I'm sure there's
NOTE Confidence: 0.97662795

00:14:02.265 --> 00:14:03.464 a lot of, you know,
NOTE Confidence: 0.97662795

00:14:03.464 --> 00:14:04.345 strands that you can draw
NOTE Confidence: 0.97662795

00:14:04.345 --> 00:14:05.545 to to you guys at
NOTE Confidence: 0.97662795

00:14:05.545 --> 00:14:06.605 other places too.
NOTE Confidence: 0.9884375

00:14:06.985 --> 00:14:08.184 So nearly fifty percent of
NOTE Confidence: 0.9884375

00:14:08.184 --> 00:14:09.625 behavioral health patients at our
NOTE Confidence: 0.9884375

00:14:09.625 --> 00:14:10.125 system,
NOTE Confidence: 0.8081988

00:14:11.720 --> 00:14:12.199 would,
NOTE Confidence: 0.9517919

00:14:13.000 --> 00:14:14.279 are are addressing are experiencing
NOTE Confidence: 0.9517919

00:14:14.279 --> 00:14:15.800 homelessness in the Bridgestone program,
NOTE Confidence: 0.9517919

00:14:15.800 --> 00:14:16.440 which is the name of
NOTE Confidence: 0.9517919

00:14:16.440 --> 00:14:17.179 the new program,
NOTE Confidence: 0.9818463

00:14:17.639 --> 00:14:18.379 would be targeted
NOTE Confidence: 0.99833745

00:14:18.759 --> 00:14:19.660 at that population.
NOTE Confidence: 0.9761

00:14:20.279 --> 00:14:21.319 So, a lot of in

NOTE Confidence: 0.9761
00:14:21.319 --> 00:14:22.120 other words, a lot of
NOTE Confidence: 0.9761
00:14:22.120 --> 00:14:22.620 patients,
NOTE Confidence: 0.96093225
00:14:23.000 --> 00:14:24.199 that are that have behavioral
NOTE Confidence: 0.96093225
00:14:24.199 --> 00:14:26.060 health issues have experienced homelessness,
NOTE Confidence: 0.96093225
00:14:26.120 --> 00:14:27.515 meaning gone some number of
NOTE Confidence: 0.96093225
00:14:27.515 --> 00:14:28.955 days in the past year,
NOTE Confidence: 0.96093225
00:14:29.275 --> 00:14:30.335 with housing insecurity.
NOTE Confidence: 0.92168146
00:14:30.955 --> 00:14:31.595 And some of them have
NOTE Confidence: 0.92168146
00:14:31.595 --> 00:14:32.635 been in our shelter system.
NOTE Confidence: 0.92168146
00:14:32.635 --> 00:14:33.275 Some of them have been
NOTE Confidence: 0.92168146
00:14:33.275 --> 00:14:34.475 in the street, things like
NOTE Confidence: 0.92168146
00:14:34.475 --> 00:14:34.975 that.
NOTE Confidence: 0.9914484
00:14:35.675 --> 00:14:37.035 In terms of numbers, in
NOTE Confidence: 0.9914484
00:14:37.035 --> 00:14:38.795 twenty twenty four, in our
NOTE Confidence: 0.9914484
00:14:38.795 --> 00:14:39.775 system alone,
NOTE Confidence: 0.9992978

00:14:40.475 --> 00:14:41.775 seventy one thousand
NOTE Confidence: 0.9939591

00:14:42.315 --> 00:14:44.230 patients were homeless or marginally
NOTE Confidence: 0.9939591

00:14:44.230 --> 00:14:44.730 housed.
NOTE Confidence: 0.91140556

00:14:45.110 --> 00:14:45.990 So I know it's New
NOTE Confidence: 0.91140556

00:14:45.990 --> 00:14:47.029 York City numbers, so everything
NOTE Confidence: 0.91140556

00:14:47.029 --> 00:14:48.550 everything seemed bigger. But that's
NOTE Confidence: 0.91140556

00:14:48.550 --> 00:14:49.270 a big number.
NOTE Confidence: 0.9208189

00:14:49.910 --> 00:14:51.029 It I'll the point of
NOTE Confidence: 0.9208189

00:14:51.029 --> 00:14:51.910 reference I would give you
NOTE Confidence: 0.9208189

00:14:51.910 --> 00:14:53.270 in comparison to that is
NOTE Confidence: 0.9208189

00:14:53.270 --> 00:14:54.230 the totality of our New
NOTE Confidence: 0.9208189

00:14:54.230 --> 00:14:55.750 York City shelter system today,
NOTE Confidence: 0.9208189

00:14:55.750 --> 00:14:56.570 I think, is
NOTE Confidence: 0.992146

00:14:57.404 --> 00:14:59.105 forty five thousand or so.
NOTE Confidence: 0.97859305

00:14:59.884 --> 00:15:01.505 People are staying in shelters.
NOTE Confidence: 0.9563488

00:15:01.964 --> 00:15:03.245 So more than the people

NOTE Confidence: 0.9563488

00:15:03.245 --> 00:15:04.445 in shelters, because people come

NOTE Confidence: 0.9563488

00:15:04.445 --> 00:15:05.565 in and out of experiencing

NOTE Confidence: 0.9563488

00:15:05.565 --> 00:15:07.165 homelessness. What's true is we

NOTE Confidence: 0.9563488

00:15:07.165 --> 00:15:08.204 tend to see them all,

NOTE Confidence: 0.9563488

00:15:08.204 --> 00:15:09.565 even if they're not currently

NOTE Confidence: 0.9563488

00:15:09.565 --> 00:15:10.225 in shelter.

NOTE Confidence: 0.9474446

00:15:11.060 --> 00:15:12.340 And then to contextualize that

NOTE Confidence: 0.9474446

00:15:12.340 --> 00:15:13.220 number a little bit more

NOTE Confidence: 0.9474446

00:15:13.220 --> 00:15:14.200 too, it's not in the

NOTE Confidence: 0.9474446

00:15:14.500 --> 00:15:15.000 slide.

NOTE Confidence: 0.9704187

00:15:15.380 --> 00:15:17.140 So if you have seventy

NOTE Confidence: 0.9704187

00:15:17.140 --> 00:15:18.820 one thousand plus people in

NOTE Confidence: 0.9704187

00:15:18.820 --> 00:15:20.600 New York City experiencing homelessness

NOTE Confidence: 0.9704187

00:15:20.660 --> 00:15:22.100 in a year, some number

NOTE Confidence: 0.9704187

00:15:22.100 --> 00:15:23.264 of them currently be in

NOTE Confidence: 0.9704187

00:15:23.264 --> 00:15:23.764 shelter.
NOTE Confidence: 0.9897441

00:15:24.065 --> 00:15:25.024 Some number of them will
NOTE Confidence: 0.9897441

00:15:25.024 --> 00:15:26.144 currently be sleeping on the
NOTE Confidence: 0.9897441

00:15:26.144 --> 00:15:26.644 street.
NOTE Confidence: 0.9889379

00:15:27.024 --> 00:15:28.545 That's the population that that,
NOTE Confidence: 0.9889379

00:15:28.704 --> 00:15:29.665 is in desperate need of
NOTE Confidence: 0.9889379

00:15:29.665 --> 00:15:30.165 intervention.
NOTE Confidence: 0.97845227

00:15:30.704 --> 00:15:32.065 That number, we think, is
NOTE Confidence: 0.97845227

00:15:32.065 --> 00:15:33.524 about thirty five hundred.
NOTE Confidence: 0.9847736

00:15:34.144 --> 00:15:35.985 So tonight, there's about thirty
NOTE Confidence: 0.9847736

00:15:35.985 --> 00:15:37.105 five hundred New Yorkers that
NOTE Confidence: 0.9847736

00:15:37.105 --> 00:15:37.800 are going to sleep
NOTE Confidence: 0.99328965

00:15:38.600 --> 00:15:39.820 on the street. Interestingly,
NOTE Confidence: 0.99323356

00:15:41.320 --> 00:15:42.200 this is and this is,
NOTE Confidence: 0.99323356

00:15:42.360 --> 00:15:43.080 I don't know if this
NOTE Confidence: 0.99323356

00:15:43.080 --> 00:15:43.880 is a New York City

NOTE Confidence: 0.99323356
00:15:43.880 --> 00:15:44.680 thing or if this is
NOTE Confidence: 0.99323356
00:15:44.680 --> 00:15:46.279 more generally done. We know
NOTE Confidence: 0.99323356
00:15:46.279 --> 00:15:47.019 who they are.
NOTE Confidence: 0.99772394
00:15:47.560 --> 00:15:48.860 We have great intelligence
NOTE Confidence: 0.953128
00:15:49.240 --> 00:15:51.274 about what people's bot names,
NOTE Confidence: 0.953128
00:15:51.274 --> 00:15:52.475 where they tend to sleep.
NOTE Confidence: 0.953128
00:15:52.475 --> 00:15:53.834 We have community outreach teams
NOTE Confidence: 0.953128
00:15:53.834 --> 00:15:54.975 that get to know them,
NOTE Confidence: 0.9131262
00:15:55.595 --> 00:15:57.035 and and if, a sort
NOTE Confidence: 0.9131262
00:15:57.035 --> 00:15:58.634 of interesting fact that, that
NOTE Confidence: 0.9131262
00:15:58.634 --> 00:15:59.915 underlie or that, you know,
NOTE Confidence: 0.9131262
00:15:59.915 --> 00:16:01.935 validates that our pop quiz.
NOTE Confidence: 0.81673694
00:16:02.954 --> 00:16:03.690 Not too bright.
NOTE Confidence: 0.9990797
00:16:04.490 --> 00:16:05.310 What percentage
NOTE Confidence: 0.98511434
00:16:05.690 --> 00:16:07.630 of people experiencing homelessness,
NOTE Confidence: 0.9605787

00:16:08.170 --> 00:16:09.530 generally speaking, in New York
NOTE Confidence: 0.9605787

00:16:09.530 --> 00:16:10.510 City have insurance?
NOTE Confidence: 0.91361713

00:16:15.530 --> 00:16:16.330 There's no right or wrong
NOTE Confidence: 0.91361713

00:16:16.330 --> 00:16:17.625 answer. Actually,
NOTE Confidence: 0.9021567

00:16:19.045 --> 00:16:20.185 I heard a five percent.
NOTE Confidence: 0.9021567

00:16:20.325 --> 00:16:21.045 Can I go do I
NOTE Confidence: 0.9021567

00:16:21.045 --> 00:16:21.605 hear a ten? Do I
NOTE Confidence: 0.9021567

00:16:21.605 --> 00:16:22.425 hear a ten?
NOTE Confidence: 0.80365175

00:16:22.805 --> 00:16:23.765 Are you
NOTE Confidence: 0.9208788

00:16:24.245 --> 00:16:25.525 Seventy five percent is pretty
NOTE Confidence: 0.9208788

00:16:25.525 --> 00:16:26.805 much right. Yep. But that
NOTE Confidence: 0.9208788

00:16:26.805 --> 00:16:29.045 includes government insurance. Yes. Oh,
NOTE Confidence: 0.9208788

00:16:29.045 --> 00:16:30.325 yeah. It it's almost all
NOTE Confidence: 0.9208788

00:16:30.325 --> 00:16:30.825 Medicaid.
NOTE Confidence: 0.92663336

00:16:31.460 --> 00:16:32.820 But the, seventy five percent
NOTE Confidence: 0.92663336

00:16:32.820 --> 00:16:33.940 is pretty much dead on.

NOTE Confidence: 0.92663336

00:16:33.940 --> 00:16:35.560 So the interesting the

NOTE Confidence: 0.89369124

00:16:36.020 --> 00:16:37.060 the reason for that is

NOTE Confidence: 0.89369124

00:16:37.060 --> 00:16:38.040 a simple explanation,

NOTE Confidence: 0.9799896

00:16:38.420 --> 00:16:39.780 as you already know. It's

NOTE Confidence: 0.9799896

00:16:39.780 --> 00:16:42.020 that, people experiencing homelessness always

NOTE Confidence: 0.9799896

00:16:42.020 --> 00:16:43.575 touch the hospital system. So

NOTE Confidence: 0.9799896

00:16:43.575 --> 00:16:44.215 when they come to the

NOTE Confidence: 0.9799896

00:16:44.215 --> 00:16:45.335 hospital, we're really good about

NOTE Confidence: 0.9799896

00:16:45.335 --> 00:16:46.215 when you're in the emergency

NOTE Confidence: 0.9799896

00:16:46.215 --> 00:16:47.975 department or admitted. We you

NOTE Confidence: 0.9799896

00:16:47.975 --> 00:16:49.335 have emergency Medicaid or straight

NOTE Confidence: 0.9799896

00:16:49.335 --> 00:16:50.775 Medicaid or Medicaid managed care,

NOTE Confidence: 0.9799896

00:16:50.775 --> 00:16:51.735 whatever it is.

NOTE Confidence: 0.93982446

00:16:52.135 --> 00:16:53.415 We're really good at enrolling

NOTE Confidence: 0.93982446

00:16:53.415 --> 00:16:54.375 you, and we know that

NOTE Confidence: 0.93982446

00:16:54.375 --> 00:16:55.575 you come because we know
NOTE Confidence: 0.93982446

00:16:55.575 --> 00:16:56.615 that that generally by the
NOTE Confidence: 0.93982446

00:16:56.615 --> 00:16:57.415 time you when you when
NOTE Confidence: 0.93982446

00:16:57.415 --> 00:16:58.215 you come in, you already
NOTE Confidence: 0.93982446

00:16:58.215 --> 00:16:58.875 have insurance.
NOTE Confidence: 0.93157506

00:16:59.570 --> 00:17:00.450 But to me, it's almost
NOTE Confidence: 0.93157506

00:17:00.450 --> 00:17:02.050 like it's a it's a
NOTE Confidence: 0.93157506

00:17:02.050 --> 00:17:03.090 it's a great thing. Everybody,
NOTE Confidence: 0.96149504

00:17:03.730 --> 00:17:04.850 health insurance is a human
NOTE Confidence: 0.96149504

00:17:04.850 --> 00:17:06.230 right, but the problem is,
NOTE Confidence: 0.9709179

00:17:07.010 --> 00:17:08.609 you know, with that many
NOTE Confidence: 0.9709179

00:17:08.609 --> 00:17:10.050 people having insurance but still
NOTE Confidence: 0.9709179

00:17:10.050 --> 00:17:11.090 sleeping on the street, it's
NOTE Confidence: 0.9709179

00:17:11.090 --> 00:17:12.450 like we know we're trying
NOTE Confidence: 0.9709179

00:17:12.450 --> 00:17:13.410 to help them, but we're
NOTE Confidence: 0.9709179

00:17:13.410 --> 00:17:14.825 failing because they're still going

NOTE Confidence: 0.9709179
00:17:14.825 --> 00:17:16.105 back to the street. It's
NOTE Confidence: 0.9709179
00:17:16.105 --> 00:17:16.825 great when they come to
NOTE Confidence: 0.9709179
00:17:16.825 --> 00:17:17.705 us. They have already filled
NOTE Confidence: 0.9709179
00:17:17.705 --> 00:17:19.305 out the the paperwork's done,
NOTE Confidence: 0.9709179
00:17:19.305 --> 00:17:20.345 but they're still on the
NOTE Confidence: 0.9709179
00:17:20.345 --> 00:17:20.845 street.
NOTE Confidence: 0.91547734
00:17:23.065 --> 00:17:24.025 So on average,
NOTE Confidence: 0.68317235
00:17:24.505 --> 00:17:25.965 I actually zoom out here.
NOTE Confidence: 0.9294326
00:17:26.470 --> 00:17:27.990 Our patients experiencing homelessness with
NOTE Confidence: 0.9294326
00:17:27.990 --> 00:17:28.950 our data go to the
NOTE Confidence: 0.9294326
00:17:28.950 --> 00:17:30.789 emergency department three to three
NOTE Confidence: 0.9294326
00:17:30.789 --> 00:17:32.630 to four times more often,
NOTE Confidence: 0.971907
00:17:33.109 --> 00:17:34.309 than other patients do and
NOTE Confidence: 0.971907
00:17:34.309 --> 00:17:35.669 are admitted five times more
NOTE Confidence: 0.971907
00:17:35.669 --> 00:17:36.889 often than other patients.
NOTE Confidence: 0.9660231

00:17:37.669 --> 00:17:38.869 So there's a tremendous amount
NOTE Confidence: 0.9660231

00:17:38.869 --> 00:17:39.850 of need here.
NOTE Confidence: 0.9632651

00:17:40.845 --> 00:17:41.885 And but I think this
NOTE Confidence: 0.9632651

00:17:41.965 --> 00:17:43.085 the asset we have going
NOTE Confidence: 0.9632651

00:17:43.085 --> 00:17:45.405 into this is, we generally
NOTE Confidence: 0.9632651

00:17:45.405 --> 00:17:46.865 know about what our denominator
NOTE Confidence: 0.9632651

00:17:46.925 --> 00:17:47.725 is. And in a lot
NOTE Confidence: 0.9632651

00:17:47.725 --> 00:17:48.845 of cases, we even know
NOTE Confidence: 0.9632651

00:17:48.845 --> 00:17:49.725 who you are, where you
NOTE Confidence: 0.9632651

00:17:49.725 --> 00:17:50.685 tend to sleep, and you're
NOTE Confidence: 0.9632651

00:17:50.685 --> 00:17:52.285 already insured. So it's like
NOTE Confidence: 0.9632651

00:17:52.365 --> 00:17:53.530 it was like a with
NOTE Confidence: 0.9632651

00:17:53.530 --> 00:17:54.650 a little more optimism, there's
NOTE Confidence: 0.9632651

00:17:54.650 --> 00:17:55.369 a setup for us to
NOTE Confidence: 0.9632651

00:17:55.369 --> 00:17:55.930 be able to have an
NOTE Confidence: 0.9632651

00:17:55.930 --> 00:17:57.390 intervention. Yeah. Steve Holt.

NOTE Confidence: 0.62119794
00:17:58.010 --> 00:17:58.510 What
NOTE Confidence: 0.43057388
00:18:01.770 --> 00:18:02.270 report,
NOTE Confidence: 0.9516378
00:18:03.050 --> 00:18:04.490 of of the population in
NOTE Confidence: 0.9516378
00:18:04.490 --> 00:18:05.850 New York is undocumented and
NOTE Confidence: 0.9516378
00:18:05.850 --> 00:18:06.809 not a candidate for New
NOTE Confidence: 0.9516378
00:18:06.809 --> 00:18:07.550 York Medicaid?
NOTE Confidence: 0.98613995
00:18:07.955 --> 00:18:09.315 So good question. We think
NOTE Confidence: 0.98613995
00:18:09.315 --> 00:18:10.535 it's about that difference.
NOTE Confidence: 0.97213006
00:18:11.075 --> 00:18:12.755 So we think that, generally
NOTE Confidence: 0.97213006
00:18:12.755 --> 00:18:14.755 speaking, everybody experiencing homelessness
will
NOTE Confidence: 0.97213006
00:18:14.755 --> 00:18:16.055 come to the emergency room.
NOTE Confidence: 0.97213006
00:18:16.195 --> 00:18:17.475 If it's about seventy five
NOTE Confidence: 0.97213006
00:18:17.475 --> 00:18:19.395 percent that are insured, probably
NOTE Confidence: 0.97213006
00:18:19.395 --> 00:18:20.419 about a quarter. It's, you
NOTE Confidence: 0.97213006
00:18:20.419 --> 00:18:21.220 know, it may be less.

NOTE Confidence: 0.97213006
00:18:21.220 --> 00:18:22.020 I mean, it's probably a
NOTE Confidence: 0.97213006
00:18:22.020 --> 00:18:22.820 little bit less than that.
NOTE Confidence: 0.97213006
00:18:22.820 --> 00:18:23.940 It's probably more, like, you
NOTE Confidence: 0.97213006
00:18:23.940 --> 00:18:24.440 know,
NOTE Confidence: 0.96789455
00:18:24.740 --> 00:18:26.520 fifteen percent, something like that,
NOTE Confidence: 0.9377021
00:18:26.900 --> 00:18:27.700 because there's some number of
NOTE Confidence: 0.9377021
00:18:27.700 --> 00:18:28.980 people that, fortunately for them,
NOTE Confidence: 0.9377021
00:18:28.980 --> 00:18:29.940 didn't go to the emergency
NOTE Confidence: 0.9377021
00:18:29.940 --> 00:18:31.380 room. But, it's, yeah, so
NOTE Confidence: 0.9377021
00:18:31.380 --> 00:18:32.520 probably around that range.
NOTE Confidence: 0.9730057
00:18:33.665 --> 00:18:35.845 To your, implicit point there,
NOTE Confidence: 0.9730057
00:18:36.065 --> 00:18:37.765 we want everybody to have
NOTE Confidence: 0.9730057
00:18:37.825 --> 00:18:39.685 access to care. So whether
NOTE Confidence: 0.9730057
00:18:39.744 --> 00:18:41.345 for that population that wouldn't
NOTE Confidence: 0.9730057
00:18:41.345 --> 00:18:43.345 qualify for Medicaid, we will
NOTE Confidence: 0.9730057

00:18:43.345 --> 00:18:44.785 enroll them in NYC care.
NOTE Confidence: 0.9730057

00:18:44.785 --> 00:18:45.984 And I've had patients in
NOTE Confidence: 0.9730057

00:18:45.984 --> 00:18:46.840 my my panel in the
NOTE Confidence: 0.9730057

00:18:46.840 --> 00:18:47.340 Bronx,
NOTE Confidence: 0.9709938

00:18:47.880 --> 00:18:48.919 where I'm in clinic every
NOTE Confidence: 0.9709938

00:18:48.919 --> 00:18:51.080 Friday, who are experiencing homelessness
NOTE Confidence: 0.9709938

00:18:51.080 --> 00:18:52.279 and who are in NYC
NOTE Confidence: 0.9709938

00:18:52.279 --> 00:18:53.240 care. So I know it
NOTE Confidence: 0.9709938

00:18:53.240 --> 00:18:54.059 definitely happens,
NOTE Confidence: 0.9973425

00:18:54.440 --> 00:18:55.480 because they don't qualify for
NOTE Confidence: 0.9973425

00:18:55.480 --> 00:18:55.980 Medicaid.
NOTE Confidence: 0.9539128

00:18:56.760 --> 00:18:58.519 Yeah. Gary. So when you're
NOTE Confidence: 0.9539128

00:18:58.760 --> 00:18:59.639 I know you're gonna get
NOTE Confidence: 0.9539128

00:18:59.639 --> 00:19:00.725 to it. So feel free
NOTE Confidence: 0.9539128

00:19:00.725 --> 00:19:01.765 to answer the question. No.
NOTE Confidence: 0.9539128

00:19:01.765 --> 00:19:02.984 I I I'm loving it.

NOTE Confidence: 0.8916649
00:19:05.525 --> 00:19:07.365 Yep. We're heading towards trying
NOTE Confidence: 0.8916649
00:19:07.365 --> 00:19:08.325 to do something to Yep.
NOTE Confidence: 0.8916649
00:19:08.325 --> 00:19:09.065 Yep. Yep.
NOTE Confidence: 0.99703056
00:19:10.165 --> 00:19:11.065 To what degree
NOTE Confidence: 0.91120666
00:19:12.165 --> 00:19:13.465 do false constraints
NOTE Confidence: 0.8523747
00:19:13.845 --> 00:19:15.625 enter of the intervention,
NOTE Confidence: 0.8476653
00:19:16.390 --> 00:19:18.010 enter your thinking. Meaning,
NOTE Confidence: 0.89414644
00:19:18.630 --> 00:19:19.910 does something have to be
NOTE Confidence: 0.89414644
00:19:19.910 --> 00:19:21.910 cost savings for you, say,
NOTE Confidence: 0.89414644
00:19:21.910 --> 00:19:22.869 for you to implement to
NOTE Confidence: 0.89414644
00:19:22.869 --> 00:19:23.750 do? Because I see, like,
NOTE Confidence: 0.89414644
00:19:23.750 --> 00:19:25.830 there are longer hospital stays,
NOTE Confidence: 0.89414644
00:19:25.830 --> 00:19:27.109 more times going to the
NOTE Confidence: 0.89414644
00:19:27.109 --> 00:19:28.390 ER. Is the idea, like,
NOTE Confidence: 0.89414644
00:19:28.390 --> 00:19:30.405 okay. We're we can save
NOTE Confidence: 0.86001664

00:19:30.805 --> 00:19:32.565 nine million dollars, whatever, if

NOTE Confidence: 0.86001664

00:19:32.565 --> 00:19:34.005 if we get as many

NOTE Confidence: 0.86001664

00:19:34.005 --> 00:19:35.625 more people off the streets,

NOTE Confidence: 0.86001664

00:19:35.765 --> 00:19:37.045 and therefore, that'll be cost

NOTE Confidence: 0.86001664

00:19:37.045 --> 00:19:38.585 saving. Or are we thinking

NOTE Confidence: 0.93892086

00:19:39.205 --> 00:19:40.005 this has to be cost

NOTE Confidence: 0.93892086

00:19:40.005 --> 00:19:41.045 effective? Like, it's worth an

NOTE Confidence: 0.93892086

00:19:41.045 --> 00:19:42.510 investment to do Right.

NOTE Confidence: 0.94458926

00:19:43.150 --> 00:19:43.950 How how do you think

NOTE Confidence: 0.94458926

00:19:43.950 --> 00:19:45.710 about that? More the latter,

NOTE Confidence: 0.94458926

00:19:45.710 --> 00:19:46.510 but I would say not

NOTE Confidence: 0.94458926

00:19:46.510 --> 00:19:47.730 yet. So in other words,

NOTE Confidence: 0.94458926

00:19:47.869 --> 00:19:49.310 the the to flip the

NOTE Confidence: 0.94458926

00:19:49.310 --> 00:19:50.530 the the frame there,

NOTE Confidence: 0.96347773

00:19:51.470 --> 00:19:53.390 everybody in my program that

NOTE Confidence: 0.96347773

00:19:53.390 --> 00:19:54.270 I'm gonna tell you more

NOTE Confidence: 0.96347773
00:19:54.270 --> 00:19:55.390 about could be in a
NOTE Confidence: 0.96347773
00:19:55.390 --> 00:19:55.890 DHS
NOTE Confidence: 0.8938113
00:19:56.190 --> 00:19:57.885 department of homeless services, not
NOTE Confidence: 0.8938113
00:19:57.965 --> 00:19:58.865 federal DHS,
NOTE Confidence: 0.93311375
00:19:59.565 --> 00:20:01.105 New York City shelter tonight.
NOTE Confidence: 0.94628066
00:20:01.565 --> 00:20:02.925 Hundred percent could be.
NOTE Confidence: 0.96510077
00:20:03.325 --> 00:20:04.205 So that would be money
NOTE Confidence: 0.96510077
00:20:04.205 --> 00:20:05.645 that DHS would be spending,
NOTE Confidence: 0.96510077
00:20:05.645 --> 00:20:06.845 city money DHS would be
NOTE Confidence: 0.96510077
00:20:06.845 --> 00:20:07.965 spending where there is no,
NOTE Confidence: 0.96510077
00:20:07.965 --> 00:20:08.785 of course, recoupon,
NOTE Confidence: 0.99616855
00:20:09.325 --> 00:20:10.625 you know, shelter spending.
NOTE Confidence: 0.9892836
00:20:11.325 --> 00:20:12.285 So the way I think
NOTE Confidence: 0.9892836
00:20:12.285 --> 00:20:13.770 we're initially viewing this is
NOTE Confidence: 0.9892836
00:20:13.930 --> 00:20:15.290 this is a different way
NOTE Confidence: 0.9892836

00:20:15.290 --> 00:20:16.330 to spend money on the
NOTE Confidence: 0.9892836

00:20:16.330 --> 00:20:17.070 same population.
NOTE Confidence: 0.9607669

00:20:17.530 --> 00:20:18.810 It's gonna be more expensive
NOTE Confidence: 0.9607669

00:20:18.810 --> 00:20:20.170 for sure. And that's where
NOTE Confidence: 0.9607669

00:20:20.170 --> 00:20:21.450 over time, we're gonna we're
NOTE Confidence: 0.9607669

00:20:21.450 --> 00:20:22.170 gonna have to look at
NOTE Confidence: 0.9607669

00:20:22.250 --> 00:20:23.530 that's where the evaluation piece
NOTE Confidence: 0.9607669

00:20:23.530 --> 00:20:24.650 will come into it. How
NOTE Confidence: 0.9607669

00:20:24.650 --> 00:20:25.770 do we wanna define cost
NOTE Confidence: 0.9607669

00:20:25.770 --> 00:20:26.970 effectiveness? Is it just they
NOTE Confidence: 0.9607669

00:20:26.970 --> 00:20:27.690 didn't need to go to
NOTE Confidence: 0.9607669

00:20:27.690 --> 00:20:29.145 DHS? Is it fewer people
NOTE Confidence: 0.9607669

00:20:29.145 --> 00:20:30.105 sleeping on the streets? You
NOTE Confidence: 0.9607669

00:20:30.105 --> 00:20:30.905 know, what what are the
NOTE Confidence: 0.9607669

00:20:30.905 --> 00:20:32.265 outcomes that we care about?
NOTE Confidence: 0.9607669

00:20:32.265 --> 00:20:33.005 But, initially,

NOTE Confidence: 0.99693274
00:20:33.945 --> 00:20:34.984 we've been able to get
NOTE Confidence: 0.99693274
00:20:34.984 --> 00:20:36.105 the city to give us
NOTE Confidence: 0.99693274
00:20:36.105 --> 00:20:37.705 funding for two sites for
NOTE Confidence: 0.99693274
00:20:37.705 --> 00:20:38.685 two years, basically.
NOTE Confidence: 0.9984716
00:20:39.625 --> 00:20:40.825 Each site is about seven
NOTE Confidence: 0.9984716
00:20:40.825 --> 00:20:42.845 million dollars a year. Again,
NOTE Confidence: 0.9984716
00:20:42.905 --> 00:20:43.965 New York City money
NOTE Confidence: 0.91038543
00:20:45.810 --> 00:20:46.550 is doable.
NOTE Confidence: 0.96707827
00:20:47.810 --> 00:20:49.170 So but if this does
NOTE Confidence: 0.96707827
00:20:49.170 --> 00:20:50.290 work, then I think, you
NOTE Confidence: 0.96707827
00:20:50.290 --> 00:20:51.490 know, we'll get more into
NOTE Confidence: 0.96707827
00:20:51.490 --> 00:20:52.950 the realm of, okay,
NOTE Confidence: 0.9634126
00:20:53.330 --> 00:20:55.010 seven million dollars for each
NOTE Confidence: 0.9634126
00:20:55.010 --> 00:20:56.369 site. How many sites do
NOTE Confidence: 0.9634126
00:20:56.369 --> 00:20:57.490 we need? How many sites
NOTE Confidence: 0.9634126

00:20:57.570 --> 00:20:58.770 what what savings does that
NOTE Confidence: 0.9634126

00:20:58.770 --> 00:20:59.750 look like to DHS?
NOTE Confidence: 0.97847885

00:21:00.905 --> 00:21:01.945 And what savings does that
NOTE Confidence: 0.97847885

00:21:01.945 --> 00:21:03.705 look like to MetroPlus, the
NOTE Confidence: 0.97847885

00:21:03.705 --> 00:21:04.984 health insurance company that we
NOTE Confidence: 0.97847885

00:21:04.984 --> 00:21:06.345 own? That's why it's important
NOTE Confidence: 0.97847885

00:21:06.345 --> 00:21:07.945 to remember with, you know,
NOTE Confidence: 0.97847885

00:21:07.945 --> 00:21:09.065 about seventy five percent of
NOTE Confidence: 0.97847885

00:21:09.065 --> 00:21:10.665 people being insured, many of
NOTE Confidence: 0.97847885

00:21:10.665 --> 00:21:11.625 them are insured by the
NOTE Confidence: 0.97847885

00:21:11.625 --> 00:21:13.145 health insurance company that my
NOTE Confidence: 0.97847885

00:21:13.145 --> 00:21:14.125 system owns.
NOTE Confidence: 0.95500946

00:21:14.690 --> 00:21:15.570 So if we do a
NOTE Confidence: 0.95500946

00:21:15.570 --> 00:21:17.250 better job, that's just that,
NOTE Confidence: 0.95500946

00:21:17.490 --> 00:21:19.170 help MetroPlus will save money,
NOTE Confidence: 0.95500946

00:21:19.170 --> 00:21:19.890 and that will be risk

NOTE Confidence: 0.95500946
00:21:19.890 --> 00:21:21.330 surplus for our system. So
NOTE Confidence: 0.95500946
00:21:21.330 --> 00:21:22.130 how do you wanna balance
NOTE Confidence: 0.95500946
00:21:22.130 --> 00:21:23.170 out savings we might have
NOTE Confidence: 0.95500946
00:21:23.170 --> 00:21:24.450 with money DHS might have
NOTE Confidence: 0.95500946
00:21:24.450 --> 00:21:25.730 spent? That's the balance point
NOTE Confidence: 0.95500946
00:21:25.730 --> 00:21:26.630 we'll have to find.
NOTE Confidence: 0.9804612
00:21:27.275 --> 00:21:28.174 So yeah.
NOTE Confidence: 0.99269915
00:21:29.434 --> 00:21:29.934 Alright.
NOTE Confidence: 0.93639183
00:21:32.234 --> 00:21:33.835 So, we announced this program.
NOTE Confidence: 0.93639183
00:21:33.835 --> 00:21:35.195 We announced it in twenty
NOTE Confidence: 0.93639183
00:21:35.275 --> 00:21:36.875 in January twenty twenty five.
NOTE Confidence: 0.9780533
00:21:37.595 --> 00:21:38.635 And, then we said we
NOTE Confidence: 0.9780533
00:21:38.635 --> 00:21:39.755 were going to launch it
NOTE Confidence: 0.9780533
00:21:39.755 --> 00:21:41.040 as quickly as we could.
NOTE Confidence: 0.9178746
00:21:41.440 --> 00:21:42.720 Just a quick interesting,
NOTE Confidence: 0.87932426

00:21:43.040 --> 00:21:44.560 backstory to this for, for
NOTE Confidence: 0.87932426

00:21:44.560 --> 00:21:45.840 those that from they were
NOTE Confidence: 0.87932426

00:21:45.840 --> 00:21:47.060 grand rounds this morning.
NOTE Confidence: 0.9911945

00:21:47.840 --> 00:21:49.520 We, as a health system,
NOTE Confidence: 0.9911945

00:21:49.520 --> 00:21:51.200 have gone well beyond the
NOTE Confidence: 0.9911945

00:21:51.200 --> 00:21:52.240 four walls of our clinics
NOTE Confidence: 0.9911945

00:21:52.240 --> 00:21:53.040 in terms of what we
NOTE Confidence: 0.9911945

00:21:53.040 --> 00:21:54.000 do for New York City
NOTE Confidence: 0.9911945

00:21:54.000 --> 00:21:55.484 day to day. The reason
NOTE Confidence: 0.9911945

00:21:55.484 --> 00:21:56.685 we are doing this at
NOTE Confidence: 0.9911945

00:21:56.685 --> 00:21:58.385 all is because we,
NOTE Confidence: 0.97155744

00:21:59.005 --> 00:21:59.885 my team back in the
NOTE Confidence: 0.97155744

00:21:59.885 --> 00:22:01.165 day now in twenty twenty,
NOTE Confidence: 0.97155744

00:22:01.165 --> 00:22:02.445 set up the COVID hotels.
NOTE Confidence: 0.97155744

00:22:02.445 --> 00:22:03.645 We learned how to manage
NOTE Confidence: 0.97155744

00:22:03.645 --> 00:22:04.625 hotels for people,

NOTE Confidence: 0.92293894
00:22:05.165 --> 00:22:06.685 with, the issues of isolation
NOTE Confidence: 0.92293894
00:22:06.685 --> 00:22:08.070 and quarantine. We then set
NOTE Confidence: 0.92293894
00:22:08.070 --> 00:22:09.130 up the totality,
NOTE Confidence: 0.9682884
00:22:09.510 --> 00:22:10.869 designed and implemented all of
NOTE Confidence: 0.9682884
00:22:10.869 --> 00:22:12.470 the city's humanitarian centers, not
NOTE Confidence: 0.9682884
00:22:12.470 --> 00:22:13.669 just for medical care, for
NOTE Confidence: 0.9682884
00:22:13.669 --> 00:22:14.169 everything.
NOTE Confidence: 0.94625074
00:22:15.029 --> 00:22:16.390 During the asylum seeker crisis,
NOTE Confidence: 0.94625074
00:22:16.390 --> 00:22:17.029 I had a hundred and
NOTE Confidence: 0.94625074
00:22:17.029 --> 00:22:18.230 forty thousand people staying at
NOTE Confidence: 0.94625074
00:22:18.230 --> 00:22:19.190 my sites that stayed at
NOTE Confidence: 0.94625074
00:22:19.190 --> 00:22:19.850 my sites.
NOTE Confidence: 0.94177943
00:22:20.445 --> 00:22:21.325 And we built that brick
NOTE Confidence: 0.94177943
00:22:21.325 --> 00:22:22.605 by brick, including case management
NOTE Confidence: 0.94177943
00:22:22.605 --> 00:22:23.484 to help people get work
NOTE Confidence: 0.94177943

00:22:23.484 --> 00:22:25.325 authorization, medical needs. We administer
NOTE Confidence: 0.94177943

00:22:25.325 --> 00:22:26.544 two hundred thousand vaccines,
NOTE Confidence: 0.9652194

00:22:27.164 --> 00:22:29.164 did, innumerable health screenings, including
NOTE Confidence: 0.9652194

00:22:29.164 --> 00:22:30.605 chest x-ray upon entry for
NOTE Confidence: 0.9652194

00:22:30.605 --> 00:22:31.645 active TB. So we did
NOTE Confidence: 0.9652194

00:22:31.645 --> 00:22:32.990 a ton of work about
NOTE Confidence: 0.9652194

00:22:32.990 --> 00:22:33.950 how to build a new
NOTE Confidence: 0.9652194

00:22:33.950 --> 00:22:35.230 type of site, taking into
NOTE Confidence: 0.9652194

00:22:35.230 --> 00:22:36.109 account the needs of a
NOTE Confidence: 0.9652194

00:22:36.109 --> 00:22:36.609 population.
NOTE Confidence: 0.9586847

00:22:36.990 --> 00:22:38.350 And we basically volunteered to
NOTE Confidence: 0.9586847

00:22:38.350 --> 00:22:39.150 do this and said, hey.
NOTE Confidence: 0.9586847

00:22:39.150 --> 00:22:40.270 You know, this is an
NOTE Confidence: 0.9586847

00:22:40.270 --> 00:22:41.570 idea that had been circulating
NOTE Confidence: 0.9586847

00:22:41.630 --> 00:22:42.670 for a while among the
NOTE Confidence: 0.9586847

00:22:42.670 --> 00:22:43.650 psychiatry experts.

NOTE Confidence: 0.9553256
00:22:44.430 --> 00:22:45.310 But we're gonna get it
NOTE Confidence: 0.9553256
00:22:45.310 --> 00:22:46.585 done. And, we're gonna figure
NOTE Confidence: 0.9553256
00:22:46.585 --> 00:22:46.984 out how to do it
NOTE Confidence: 0.9553256
00:22:46.984 --> 00:22:47.945 quickly. And that's why we
NOTE Confidence: 0.9553256
00:22:47.945 --> 00:22:49.144 we did the ribbon cutting
NOTE Confidence: 0.9553256
00:22:49.144 --> 00:22:50.585 two weeks ago. So things
NOTE Confidence: 0.9553256
00:22:50.585 --> 00:22:52.024 are moving very fast now.
NOTE Confidence: 0.9553256
00:22:52.024 --> 00:22:53.065 But we wanna see as
NOTE Confidence: 0.9553256
00:22:53.065 --> 00:22:54.424 things move fast, you know,
NOTE Confidence: 0.9553256
00:22:54.424 --> 00:22:55.304 how this works and the
NOTE Confidence: 0.9553256
00:22:55.304 --> 00:22:56.744 impact we have. And just
NOTE Confidence: 0.9553256
00:22:56.744 --> 00:22:57.544 to put you a day
NOTE Confidence: 0.9553256
00:22:57.544 --> 00:22:58.265 in the life of, like,
NOTE Confidence: 0.9553256
00:22:58.265 --> 00:22:59.109 what my day to day
NOTE Confidence: 0.9553256
00:22:59.109 --> 00:22:59.609 is,
NOTE Confidence: 0.9721185

00:22:59.990 --> 00:23:00.869 it's not gonna be perfect
NOTE Confidence: 0.9721185

00:23:00.869 --> 00:23:01.669 on day one or or
NOTE Confidence: 0.9721185

00:23:01.669 --> 00:23:02.470 week two or, you know,
NOTE Confidence: 0.9721185

00:23:02.470 --> 00:23:03.770 whatever whatever it is now.
NOTE Confidence: 0.87753475

00:23:04.309 --> 00:23:06.150 These these programs evolve and
NOTE Confidence: 0.87753475

00:23:06.150 --> 00:23:07.210 adapt over time.
NOTE Confidence: 0.97598344

00:23:07.909 --> 00:23:09.109 The same way that, you
NOTE Confidence: 0.97598344

00:23:09.109 --> 00:23:09.750 know, when we set up
NOTE Confidence: 0.97598344

00:23:09.750 --> 00:23:11.190 the sites for asylum seekers,
NOTE Confidence: 0.97598344

00:23:11.190 --> 00:23:12.145 we didn't know that they
NOTE Confidence: 0.97598344

00:23:12.145 --> 00:23:13.265 would need case management to
NOTE Confidence: 0.97598344

00:23:13.265 --> 00:23:13.905 help them to get work
NOTE Confidence: 0.97598344

00:23:13.905 --> 00:23:14.405 authorization.
NOTE Confidence: 0.96879536

00:23:14.945 --> 00:23:16.065 But that became a cornerstone
NOTE Confidence: 0.96879536

00:23:16.065 --> 00:23:17.184 of our approach, you know,
NOTE Confidence: 0.96879536

00:23:17.184 --> 00:23:18.625 months in. So with this

NOTE Confidence: 0.96879536
00:23:18.625 --> 00:23:19.505 here, I'll tell you what
NOTE Confidence: 0.96879536
00:23:19.505 --> 00:23:20.465 we're currently thinking. I'm a
NOTE Confidence: 0.96879536
00:23:20.465 --> 00:23:21.665 show you our our whole
NOTE Confidence: 0.96879536
00:23:21.665 --> 00:23:23.265 staffing model. But just keep
NOTE Confidence: 0.96879536
00:23:23.265 --> 00:23:24.145 in mind, this is I'm
NOTE Confidence: 0.96879536
00:23:24.145 --> 00:23:25.025 not coming here to say
NOTE Confidence: 0.96879536
00:23:25.025 --> 00:23:26.160 this is perfect and final.
NOTE Confidence: 0.96879536
00:23:26.400 --> 00:23:27.359 I know it's gonna change
NOTE Confidence: 0.96879536
00:23:27.359 --> 00:23:28.480 and probably change a lot,
NOTE Confidence: 0.96879536
00:23:28.480 --> 00:23:29.359 but that's sort of the
NOTE Confidence: 0.96879536
00:23:29.359 --> 00:23:30.420 the fun of all this.
NOTE Confidence: 0.9677372
00:23:33.040 --> 00:23:34.900 So, generally, the model here,
NOTE Confidence: 0.998017
00:23:35.440 --> 00:23:36.800 these are the principles behind
NOTE Confidence: 0.998017
00:23:36.800 --> 00:23:37.300 it.
NOTE Confidence: 0.9547946
00:23:38.400 --> 00:23:39.359 I'm actually gonna take a
NOTE Confidence: 0.9547946

00:23:39.520 --> 00:23:40.984 there's another slide. The next

NOTE Confidence: 0.9547946

00:23:40.984 --> 00:23:41.705 one too, I'm gonna combine

NOTE Confidence: 0.9547946

00:23:41.705 --> 00:23:43.305 these together just to, to

NOTE Confidence: 0.9547946

00:23:43.305 --> 00:23:44.105 zoom out for a second

NOTE Confidence: 0.9547946

00:23:44.105 --> 00:23:44.984 and talk about the problem

NOTE Confidence: 0.9547946

00:23:44.984 --> 00:23:46.125 we're trying to solve here.

NOTE Confidence: 0.9547946

00:23:46.345 --> 00:23:47.465 And I'd be curious after

NOTE Confidence: 0.9547946

00:23:47.465 --> 00:23:48.345 I share this if this

NOTE Confidence: 0.9547946

00:23:48.345 --> 00:23:49.625 resonates, you know, with what

NOTE Confidence: 0.9547946

00:23:49.625 --> 00:23:51.305 you guys see here day

NOTE Confidence: 0.9547946

00:23:51.305 --> 00:23:52.265 to day or whether it

NOTE Confidence: 0.9547946

00:23:52.265 --> 00:23:53.305 seems very different in New

NOTE Confidence: 0.9547946

00:23:53.305 --> 00:23:53.805 Haven.

NOTE Confidence: 0.9874906

00:23:54.265 --> 00:23:55.305 But in New York City,

NOTE Confidence: 0.9874906

00:23:55.305 --> 00:23:55.980 what happens is

NOTE Confidence: 0.9777049

00:23:57.020 --> 00:23:57.660 we have,

NOTE Confidence: 0.9810304
00:23:58.220 --> 00:23:59.500 a good intelligence on how
NOTE Confidence: 0.9810304
00:23:59.500 --> 00:24:01.020 many people are sleeping outside.
NOTE Confidence: 0.9810304
00:24:01.020 --> 00:24:02.140 We have community outreach teams
NOTE Confidence: 0.9810304
00:24:02.140 --> 00:24:02.859 that go out day to
NOTE Confidence: 0.9810304
00:24:02.859 --> 00:24:03.359 day.
NOTE Confidence: 0.97470397
00:24:04.059 --> 00:24:05.179 They can bring patients to
NOTE Confidence: 0.97470397
00:24:05.179 --> 00:24:06.220 the or people to the
NOTE Confidence: 0.97470397
00:24:06.220 --> 00:24:07.994 hospital to become patients. That's
NOTE Confidence: 0.97470397
00:24:08.075 --> 00:24:08.875 That's when we enroll them
NOTE Confidence: 0.97470397
00:24:08.875 --> 00:24:09.455 in insurance.
NOTE Confidence: 0.9652116
00:24:10.315 --> 00:24:11.515 We do probably the best
NOTE Confidence: 0.9652116
00:24:11.515 --> 00:24:13.195 job in their relative approach
NOTE Confidence: 0.9652116
00:24:13.195 --> 00:24:14.875 here of starting or restarting
NOTE Confidence: 0.9652116
00:24:14.875 --> 00:24:15.695 you on antipsychotic
NOTE Confidence: 0.9598936
00:24:15.994 --> 00:24:17.275 medication. If you have severe
NOTE Confidence: 0.9598936

00:24:17.275 --> 00:24:19.535 mental illness, so schizoaffective, schizophrenia,

NOTE Confidence: 0.9598936

00:24:19.675 --> 00:24:21.295 or, you know, decompensated bipolar,

NOTE Confidence: 0.9598936

00:24:21.529 --> 00:24:22.570 were really, really good at

NOTE Confidence: 0.9598936

00:24:22.570 --> 00:24:23.529 putting you on a medication

NOTE Confidence: 0.9598936

00:24:23.529 --> 00:24:24.649 that work for you. You'll

NOTE Confidence: 0.9598936

00:24:24.649 --> 00:24:25.210 get to the point where

NOTE Confidence: 0.9598936

00:24:25.210 --> 00:24:26.409 you have linear linear thinking,

NOTE Confidence: 0.9598936

00:24:26.409 --> 00:24:27.769 clarity of thought. You won't

NOTE Confidence: 0.9598936

00:24:27.769 --> 00:24:28.330 need to be in the

NOTE Confidence: 0.9598936

00:24:28.330 --> 00:24:29.149 hospital anymore,

NOTE Confidence: 0.98109996

00:24:29.450 --> 00:24:30.409 but then it falls off.

NOTE Confidence: 0.98109996

00:24:30.409 --> 00:24:31.450 And that's the problem we're

NOTE Confidence: 0.98109996

00:24:31.450 --> 00:24:32.429 trying to solve here.

NOTE Confidence: 0.9795378

00:24:32.730 --> 00:24:34.424 Especially for people with serious

NOTE Confidence: 0.9795378

00:24:34.424 --> 00:24:35.325 mental illness,

NOTE Confidence: 0.9608393

00:24:35.625 --> 00:24:36.904 when you're started on the

NOTE Confidence: 0.9608393
00:24:36.904 --> 00:24:38.505 right long acting injectable or
NOTE Confidence: 0.9608393
00:24:38.505 --> 00:24:40.184 whatever it is, we don't
NOTE Confidence: 0.9608393
00:24:40.184 --> 00:24:41.304 have a good plan for
NOTE Confidence: 0.9608393
00:24:41.304 --> 00:24:42.184 you when you're ready to
NOTE Confidence: 0.9608393
00:24:42.184 --> 00:24:43.705 leave the hospital. It's great
NOTE Confidence: 0.9608393
00:24:43.705 --> 00:24:44.345 if you can go home
NOTE Confidence: 0.9608393
00:24:44.345 --> 00:24:45.384 with, with Carrie, if Carrie
NOTE Confidence: 0.9608393
00:24:45.384 --> 00:24:46.264 has a good family support
NOTE Confidence: 0.9608393
00:24:46.264 --> 00:24:47.065 system. And actually, it's a
NOTE Confidence: 0.9608393
00:24:47.065 --> 00:24:48.345 good the best example is
NOTE Confidence: 0.9608393
00:24:48.345 --> 00:24:48.990 you take care of your
NOTE Confidence: 0.9608393
00:24:48.990 --> 00:24:50.590 own family members. But, you
NOTE Confidence: 0.9608393
00:24:50.590 --> 00:24:51.869 know, from spending time with
NOTE Confidence: 0.9608393
00:24:51.869 --> 00:24:53.250 this population of people,
NOTE Confidence: 0.9565085
00:24:53.630 --> 00:24:54.990 they, with schizophrenia, will tell
NOTE Confidence: 0.9565085

00:24:54.990 --> 00:24:56.109 you they don't have family
NOTE Confidence: 0.9565085

00:24:56.109 --> 00:24:57.950 support. So they literally don't
NOTE Confidence: 0.9565085

00:24:57.950 --> 00:24:58.830 have a place to go,
NOTE Confidence: 0.9565085

00:24:58.830 --> 00:24:59.710 and they go back to
NOTE Confidence: 0.9565085

00:24:59.710 --> 00:25:00.750 the street, and there is
NOTE Confidence: 0.9565085

00:25:00.750 --> 00:25:01.815 no answer for that.
NOTE Confidence: 0.9903473

00:25:03.014 --> 00:25:04.054 Out of curiosity, just take
NOTE Confidence: 0.9903473

00:25:04.054 --> 00:25:05.254 a pause there. Is that
NOTE Confidence: 0.9903473

00:25:05.254 --> 00:25:06.695 a similar problem to how
NOTE Confidence: 0.9903473

00:25:06.695 --> 00:25:08.554 you perceive things here?
NOTE Confidence: 0.94780105

00:25:10.455 --> 00:25:11.335 I I mean, I I
NOTE Confidence: 0.94780105

00:25:11.335 --> 00:25:12.294 imagine it's a problem for
NOTE Confidence: 0.94780105

00:25:12.294 --> 00:25:12.794 everybody.
NOTE Confidence: 0.96538204

00:25:13.734 --> 00:25:14.730 So but it's just it's
NOTE Confidence: 0.96538204

00:25:14.730 --> 00:25:15.850 very, yeah, it's very pronounced
NOTE Confidence: 0.96538204

00:25:15.850 --> 00:25:16.410 in New York City. I

NOTE Confidence: 0.96538204
00:25:16.410 --> 00:25:17.369 think also because it's,
NOTE Confidence: 0.96193695
00:25:18.010 --> 00:25:19.210 it's it's become a political
NOTE Confidence: 0.96193695
00:25:19.210 --> 00:25:20.010 issue too. I mean, you
NOTE Confidence: 0.96193695
00:25:20.010 --> 00:25:21.130 can't walk down the street
NOTE Confidence: 0.96193695
00:25:21.130 --> 00:25:22.010 in New York City and
NOTE Confidence: 0.96193695
00:25:22.010 --> 00:25:23.369 not so you oftentimes see
NOTE Confidence: 0.96193695
00:25:23.369 --> 00:25:24.410 somebody sleeping on the street.
NOTE Confidence: 0.96193695
00:25:24.410 --> 00:25:26.109 So whether you're a billionaire
NOTE Confidence: 0.9845376
00:25:26.410 --> 00:25:27.390 or, you know,
NOTE Confidence: 0.96949995
00:25:27.770 --> 00:25:28.590 or not,
NOTE Confidence: 0.945247
00:25:29.135 --> 00:25:30.095 You know, you're you're going
NOTE Confidence: 0.945247
00:25:30.095 --> 00:25:30.815 to see people sleeping on
NOTE Confidence: 0.945247
00:25:30.815 --> 00:25:31.795 the street in our city.
NOTE Confidence: 0.945247
00:25:32.015 --> 00:25:33.455 So, it's a very visible
NOTE Confidence: 0.945247
00:25:33.455 --> 00:25:33.935 issue.
NOTE Confidence: 0.91702425

00:25:34.815 --> 00:25:36.095 But, anyways, so as we
NOTE Confidence: 0.91702425

00:25:36.095 --> 00:25:37.215 designed the set the the
NOTE Confidence: 0.91702425

00:25:37.215 --> 00:25:38.335 program here, that was the
NOTE Confidence: 0.91702425

00:25:38.335 --> 00:25:39.375 key problem we wanted to
NOTE Confidence: 0.91702425

00:25:39.375 --> 00:25:40.115 solve was,
NOTE Confidence: 0.9684223

00:25:40.815 --> 00:25:41.935 that there had not been
NOTE Confidence: 0.9684223

00:25:41.935 --> 00:25:43.340 an approach that's worked for
NOTE Confidence: 0.9684223

00:25:43.340 --> 00:25:45.180 people with severe mental illness,
NOTE Confidence: 0.9684223

00:25:45.180 --> 00:25:46.060 and we wanted to start
NOTE Confidence: 0.9684223

00:25:46.060 --> 00:25:47.180 with the population that we
NOTE Confidence: 0.9684223

00:25:47.180 --> 00:25:48.380 thought we could have the
NOTE Confidence: 0.9684223

00:25:48.380 --> 00:25:49.660 best bridge to, those that
NOTE Confidence: 0.9684223

00:25:49.660 --> 00:25:51.260 had been inpatient, start on
NOTE Confidence: 0.9684223

00:25:51.260 --> 00:25:52.780 the right medications, ready to
NOTE Confidence: 0.9684223

00:25:52.780 --> 00:25:53.820 go, but don't have anywhere
NOTE Confidence: 0.9684223

00:25:53.820 --> 00:25:55.100 to go. So we said

NOTE Confidence: 0.9684223

00:25:55.100 --> 00:25:56.240 we're gonna do things differently.

NOTE Confidence: 0.9902895

00:25:56.865 --> 00:25:58.885 So instead of, creating another

NOTE Confidence: 0.9902895

00:25:59.105 --> 00:26:00.865 shelter system, we're going to,

NOTE Confidence: 0.9902895

00:26:01.185 --> 00:26:02.385 give you a private room.

NOTE Confidence: 0.9902895

00:26:02.385 --> 00:26:03.585 In New York City, if

NOTE Confidence: 0.9902895

00:26:03.585 --> 00:26:04.065 you have,

NOTE Confidence: 0.9540757

00:26:04.625 --> 00:26:05.185 if you go to a

NOTE Confidence: 0.9540757

00:26:05.185 --> 00:26:06.385 mental health shelter or any

NOTE Confidence: 0.9540757

00:26:06.385 --> 00:26:07.425 shelter and you're an adult,

NOTE Confidence: 0.9540757

00:26:07.425 --> 00:26:08.225 so let's say, you're not

NOTE Confidence: 0.9540757

00:26:08.225 --> 00:26:09.090 gonna get a private room.

NOTE Confidence: 0.9540757

00:26:09.090 --> 00:26:10.447 You're gonna be in a

NOTE Confidence: 0.9540757

00:26:10.447 --> 00:26:11.804 semi congregate setting. You're gonna

NOTE Confidence: 0.9540757

00:26:11.804 --> 00:26:13.162 be with, you know, fifteen,

NOTE Confidence: 0.9540757

00:26:13.162 --> 00:26:14.520 sixteen other people, maybe eight

NOTE Confidence: 0.9540757

00:26:14.520 --> 00:26:16.420 people. And, that's that is
NOTE Confidence: 0.9540757

00:26:16.420 --> 00:26:18.049 what shelter that's our shelter
NOTE Confidence: 0.9540757

00:26:18.049 --> 00:26:19.407 shelter system works. In this,
NOTE Confidence: 0.9540757

00:26:19.407 --> 00:26:20.764 we wanna say immediately, we're
NOTE Confidence: 0.9540757

00:26:20.764 --> 00:26:22.122 gonna do things a little
NOTE Confidence: 0.9540757

00:26:22.122 --> 00:26:23.145 bit differently there. We're going
NOTE Confidence: 0.9540757

00:26:23.145 --> 00:26:24.425 to give everybody a private
NOTE Confidence: 0.9540757

00:26:24.425 --> 00:26:25.785 room with a private fridge,
NOTE Confidence: 0.9540757

00:26:25.785 --> 00:26:26.685 private TV,
NOTE Confidence: 0.95787656

00:26:27.545 --> 00:26:28.984 and, their own room key.
NOTE Confidence: 0.95787656

00:26:28.984 --> 00:26:30.345 It's not inpatient. There's no
NOTE Confidence: 0.95787656

00:26:30.345 --> 00:26:31.465 curfew. You can leave or
NOTE Confidence: 0.95787656

00:26:31.465 --> 00:26:32.505 come when you want. We're
NOTE Confidence: 0.95787656

00:26:32.505 --> 00:26:33.385 gonna have you scan a
NOTE Confidence: 0.95787656

00:26:33.385 --> 00:26:34.585 QR code in your badge.
NOTE Confidence: 0.95787656

00:26:34.585 --> 00:26:35.965 It's gonna look like this.

NOTE Confidence: 0.98089164
00:26:36.730 --> 00:26:37.609 In and out every time
NOTE Confidence: 0.98089164
00:26:37.609 --> 00:26:38.169 you come in or out
NOTE Confidence: 0.98089164
00:26:38.169 --> 00:26:39.210 of the building so we
NOTE Confidence: 0.98089164
00:26:39.210 --> 00:26:40.250 will know exactly where you
NOTE Confidence: 0.98089164
00:26:40.250 --> 00:26:41.049 are. If you haven't come
NOTE Confidence: 0.98089164
00:26:41.049 --> 00:26:42.330 out of your room for
NOTE Confidence: 0.98089164
00:26:42.330 --> 00:26:43.529 fifteen hours, we're gonna knock
NOTE Confidence: 0.98089164
00:26:43.529 --> 00:26:44.809 on Brad's door. If you've,
NOTE Confidence: 0.98089164
00:26:45.049 --> 00:26:46.169 been gone for twenty four
NOTE Confidence: 0.98089164
00:26:46.169 --> 00:26:47.289 hours, we're going to activate
NOTE Confidence: 0.98089164
00:26:47.289 --> 00:26:48.250 the community team to see
NOTE Confidence: 0.98089164
00:26:48.250 --> 00:26:48.730 if we know where you
NOTE Confidence: 0.98089164
00:26:48.730 --> 00:26:49.645 are. So we're gonna be
NOTE Confidence: 0.98089164
00:26:49.645 --> 00:26:51.165 looking after people very closely,
NOTE Confidence: 0.98089164
00:26:51.165 --> 00:26:52.365 but it's not it's, but
NOTE Confidence: 0.98089164

00:26:52.365 --> 00:26:53.165 you can come and go
NOTE Confidence: 0.98089164

00:26:53.165 --> 00:26:53.885 as much as you want.
NOTE Confidence: 0.98089164

00:26:53.885 --> 00:26:54.885 It's not, this is intended
NOTE Confidence: 0.98089164

00:26:54.885 --> 00:26:55.885 to be a home like
NOTE Confidence: 0.98089164

00:26:55.885 --> 00:26:57.565 setting for doing your laundry.
NOTE Confidence: 0.98089164

00:26:57.565 --> 00:26:58.525 We have a contract with
NOTE Confidence: 0.98089164

00:26:58.525 --> 00:26:59.425 the local laundromat.
NOTE Confidence: 0.9845964

00:26:59.965 --> 00:27:00.765 We'll pay for it, but
NOTE Confidence: 0.9845964

00:27:00.765 --> 00:27:02.140 you gotta do it. So
NOTE Confidence: 0.9845964

00:27:02.140 --> 00:27:03.420 pick up your medications. We
NOTE Confidence: 0.9845964

00:27:03.420 --> 00:27:04.060 want you to go to
NOTE Confidence: 0.9845964

00:27:04.060 --> 00:27:05.260 the pharmacy. We will walk
NOTE Confidence: 0.9845964

00:27:05.260 --> 00:27:06.140 you there, but we want
NOTE Confidence: 0.9845964

00:27:06.140 --> 00:27:07.180 you to go. So we
NOTE Confidence: 0.9845964

00:27:07.180 --> 00:27:07.900 want this to try to
NOTE Confidence: 0.9845964

00:27:07.900 --> 00:27:08.780 be as much of a

NOTE Confidence: 0.9845964

00:27:08.780 --> 00:27:09.900 a bridge to making you,

NOTE Confidence: 0.9845964

00:27:10.140 --> 00:27:11.980 be successful managing yourself on

NOTE Confidence: 0.9845964

00:27:11.980 --> 00:27:12.780 your own when you're ready

NOTE Confidence: 0.9845964

00:27:12.780 --> 00:27:13.740 to leave the program, which

NOTE Confidence: 0.9845964

00:27:13.740 --> 00:27:14.619 we think will be about

NOTE Confidence: 0.9845964

00:27:14.619 --> 00:27:15.600 a one year stay.

NOTE Confidence: 0.9595315

00:27:16.625 --> 00:27:18.145 The second point, in addition

NOTE Confidence: 0.9595315

00:27:18.145 --> 00:27:19.105 to creating a home like

NOTE Confidence: 0.9595315

00:27:19.105 --> 00:27:21.025 environment, is, it's gonna have

NOTE Confidence: 0.9595315

00:27:21.025 --> 00:27:22.005 a very strong

NOTE Confidence: 0.96422225

00:27:22.305 --> 00:27:24.165 behavioral health and psychiatric component

NOTE Confidence: 0.96422225

00:27:24.225 --> 00:27:25.905 to it. And, you know,

NOTE Confidence: 0.96422225

00:27:25.905 --> 00:27:26.705 I I just wanna say

NOTE Confidence: 0.96422225

00:27:26.705 --> 00:27:27.425 this point because I don't

NOTE Confidence: 0.96422225

00:27:27.425 --> 00:27:28.305 wanna make it seem like

NOTE Confidence: 0.96422225

00:27:28.305 --> 00:27:29.585 I'm we're we're we've we
NOTE Confidence: 0.96422225

00:27:29.585 --> 00:27:30.790 feel like, you know, that,
NOTE Confidence: 0.96422225

00:27:31.030 --> 00:27:32.150 everybody's tried this and has
NOTE Confidence: 0.96422225

00:27:32.150 --> 00:27:33.590 failed in the past. Nobody's
NOTE Confidence: 0.96422225

00:27:33.590 --> 00:27:34.470 tried this before in New
NOTE Confidence: 0.96422225

00:27:34.470 --> 00:27:35.590 York City for a very
NOTE Confidence: 0.96422225

00:27:35.590 --> 00:27:37.510 simple reason. Nobody else can
NOTE Confidence: 0.96422225

00:27:37.510 --> 00:27:38.170 do this.
NOTE Confidence: 0.98498595

00:27:38.630 --> 00:27:39.190 You can't,
NOTE Confidence: 0.99517536

00:27:40.070 --> 00:27:41.590 our DHS system doesn't have
NOTE Confidence: 0.99517536

00:27:41.590 --> 00:27:42.090 psychiatrists.
NOTE Confidence: 0.9415783

00:27:42.470 --> 00:27:43.910 It's not their fault. They're
NOTE Confidence: 0.9415783

00:27:43.910 --> 00:27:45.210 a homeless shelter system.
NOTE Confidence: 0.9140468

00:27:45.935 --> 00:27:47.695 So we I've basically deploy
NOTE Confidence: 0.9140468

00:27:47.855 --> 00:27:49.055 not basically have have deployed
NOTE Confidence: 0.9140468

00:27:49.055 --> 00:27:50.975 the Bellevue psychiatry team. They're

NOTE Confidence: 0.9140468

00:27:50.975 --> 00:27:52.435 managing clinical care on-site.

NOTE Confidence: 0.9940229

00:27:52.975 --> 00:27:53.935 They're going to have a

NOTE Confidence: 0.9940229

00:27:53.935 --> 00:27:55.955 psychiatrist, twenty four seven nurses,

NOTE Confidence: 0.9940229

00:27:56.015 --> 00:27:58.015 social workers, community health workers

NOTE Confidence: 0.9940229

00:27:58.015 --> 00:27:58.915 with lived experience,

NOTE Confidence: 0.96971726

00:27:59.615 --> 00:28:01.155 peers also with lived experience.

NOTE Confidence: 0.96971726

00:28:01.450 --> 00:28:02.170 And we're not even gonna

NOTE Confidence: 0.96971726

00:28:02.170 --> 00:28:03.210 have security guards. We're gonna

NOTE Confidence: 0.96971726

00:28:03.210 --> 00:28:04.410 have special a special type

NOTE Confidence: 0.96971726

00:28:04.410 --> 00:28:05.290 of guard called a patient

NOTE Confidence: 0.96971726

00:28:05.290 --> 00:28:06.970 care technician that has experience

NOTE Confidence: 0.96971726

00:28:06.970 --> 00:28:07.710 with deescalating,

NOTE Confidence: 0.9985346

00:28:08.730 --> 00:28:10.010 events that are happening among

NOTE Confidence: 0.9985346

00:28:10.010 --> 00:28:10.570 people with,

NOTE Confidence: 0.98518676

00:28:11.210 --> 00:28:11.850 you know, that are in

NOTE Confidence: 0.98518676

00:28:11.850 --> 00:28:13.390 crisis with severe mental illness.
NOTE Confidence: 0.9764501

00:28:13.850 --> 00:28:15.310 So it's a very intensive
NOTE Confidence: 0.9764501

00:28:15.369 --> 00:28:16.190 medical model.
NOTE Confidence: 0.9733246

00:28:17.075 --> 00:28:17.955 And, again, we're gonna see
NOTE Confidence: 0.9733246

00:28:17.955 --> 00:28:19.315 if that's what people need.
NOTE Confidence: 0.9733246

00:28:19.315 --> 00:28:20.515 Maybe but, you know, next
NOTE Confidence: 0.9733246

00:28:20.515 --> 00:28:21.395 week, we might not need
NOTE Confidence: 0.9733246

00:28:21.395 --> 00:28:22.675 twenty four seven nursing coverage.
NOTE Confidence: 0.9733246

00:28:22.675 --> 00:28:23.955 Like, it is we're going
NOTE Confidence: 0.9733246

00:28:23.955 --> 00:28:24.994 into this with the intention
NOTE Confidence: 0.9733246

00:28:24.994 --> 00:28:25.815 of being flexible,
NOTE Confidence: 0.99160546

00:28:26.275 --> 00:28:27.635 but we want to, really
NOTE Confidence: 0.99160546

00:28:27.635 --> 00:28:28.434 try to, at the end
NOTE Confidence: 0.99160546

00:28:28.434 --> 00:28:29.635 of the day, make sure
NOTE Confidence: 0.99160546

00:28:29.635 --> 00:28:30.915 that everybody stays on their
NOTE Confidence: 0.99160546

00:28:30.915 --> 00:28:32.710 medication. I would just be

NOTE Confidence: 0.99160546
00:28:32.710 --> 00:28:33.830 very blunt and argue that
NOTE Confidence: 0.99160546
00:28:33.830 --> 00:28:35.350 if a schizophrenic patient falls
NOTE Confidence: 0.99160546
00:28:35.350 --> 00:28:36.470 off their medication, they have
NOTE Confidence: 0.99160546
00:28:36.470 --> 00:28:37.210 no chance.
NOTE Confidence: 0.97532135
00:28:37.510 --> 00:28:38.630 So our job is to
NOTE Confidence: 0.97532135
00:28:38.630 --> 00:28:39.429 make sure we do we're
NOTE Confidence: 0.97532135
00:28:39.429 --> 00:28:40.549 moving heaven and earth to
NOTE Confidence: 0.97532135
00:28:40.549 --> 00:28:41.350 have them stay on the
NOTE Confidence: 0.97532135
00:28:41.350 --> 00:28:43.029 medications that they started and
NOTE Confidence: 0.97532135
00:28:43.029 --> 00:28:43.990 prove they're able to take
NOTE Confidence: 0.97532135
00:28:43.990 --> 00:28:44.655 in the hospital.
NOTE Confidence: 0.9917049
00:28:46.495 --> 00:28:47.535 So that's the general premise
NOTE Confidence: 0.9917049
00:28:47.535 --> 00:28:48.435 behind the model.
NOTE Confidence: 0.81568223
00:28:50.255 --> 00:28:51.215 As I went over this,
NOTE Confidence: 0.81568223
00:28:51.215 --> 00:28:52.915 I'd a second ago too.
NOTE Confidence: 0.92485803

00:28:53.535 --> 00:28:54.415 But, again, the the main
NOTE Confidence: 0.92485803

00:28:54.575 --> 00:28:55.935 the the the focus initially
NOTE Confidence: 0.92485803

00:28:55.935 --> 00:28:56.815 for the model is going
NOTE Confidence: 0.92485803

00:28:56.815 --> 00:28:58.095 to be on patients that
NOTE Confidence: 0.92485803

00:28:58.095 --> 00:28:58.735 are ready to leave the
NOTE Confidence: 0.92485803

00:28:58.735 --> 00:28:59.070 hospital. They,
NOTE Confidence: 0.9567755

00:29:00.350 --> 00:29:01.470 start on the right medication.
NOTE Confidence: 0.9567755

00:29:01.470 --> 00:29:03.070 They're ready to, they don't
NOTE Confidence: 0.9567755

00:29:03.070 --> 00:29:03.549 need to be in the
NOTE Confidence: 0.9567755

00:29:03.549 --> 00:29:05.070 hospital anymore, but there currently
NOTE Confidence: 0.9567755

00:29:05.070 --> 00:29:06.289 is nowhere for them to
NOTE Confidence: 0.9191621

00:29:07.630 --> 00:29:08.750 go. Oh, and then sorry.
NOTE Confidence: 0.9191621

00:29:08.750 --> 00:29:09.470 This actually I have the
NOTE Confidence: 0.9191621

00:29:09.470 --> 00:29:10.669 whole slide in this. Great.
NOTE Confidence: 0.9191621

00:29:10.909 --> 00:29:11.970 Very important thing.
NOTE Confidence: 0.9651766

00:29:12.715 --> 00:29:13.675 As you're with us for

NOTE Confidence: 0.9651766
00:29:13.675 --> 00:29:15.055 a year oh, yeah. Please.
NOTE Confidence: 0.9639972
00:29:15.355 --> 00:29:16.395 You may be about to
NOTE Confidence: 0.9639972
00:29:16.395 --> 00:29:17.195 talk about this on this
NOTE Confidence: 0.9639972
00:29:17.195 --> 00:29:18.235 slide, but on the previous
NOTE Confidence: 0.9639972
00:29:18.235 --> 00:29:19.295 slide, you showed,
NOTE Confidence: 0.9616145
00:29:19.835 --> 00:29:21.055 that there is an application
NOTE Confidence: 0.9616145
00:29:21.115 --> 00:29:22.715 process, which makes sense. You
NOTE Confidence: 0.9616145
00:29:22.715 --> 00:29:24.075 wanna, you know, meet needs
NOTE Confidence: 0.9616145
00:29:24.075 --> 00:29:24.895 that are
NOTE Confidence: 0.9677694
00:29:25.530 --> 00:29:26.330 whatever your,
NOTE Confidence: 0.9666734
00:29:26.730 --> 00:29:28.570 need criteria are. Yep. Based
NOTE Confidence: 0.9666734
00:29:28.570 --> 00:29:29.070 on
NOTE Confidence: 0.9973698
00:29:29.610 --> 00:29:30.810 the population that you know
NOTE Confidence: 0.9973698
00:29:30.810 --> 00:29:31.550 a lot about,
NOTE Confidence: 0.97920746
00:29:32.170 --> 00:29:33.370 what kind of capacity do
NOTE Confidence: 0.97920746

00:29:33.370 --> 00:29:34.170 you think you're going to
NOTE Confidence: 0.97920746

00:29:34.170 --> 00:29:35.690 have, and how quickly will
NOTE Confidence: 0.97920746

00:29:35.690 --> 00:29:36.890 you reach a point where
NOTE Confidence: 0.97920746

00:29:36.890 --> 00:29:37.390 someone
NOTE Confidence: 0.96583956

00:29:38.025 --> 00:29:39.465 qualifies and you've got nowhere
NOTE Confidence: 0.96583956

00:29:39.465 --> 00:29:40.265 to put them? What what
NOTE Confidence: 0.96583956

00:29:40.265 --> 00:29:40.985 are you gonna do in
NOTE Confidence: 0.96583956

00:29:40.985 --> 00:29:41.485 that
NOTE Confidence: 0.9773744

00:29:41.785 --> 00:29:43.705 circumstance? Yeah. Great question. So,
NOTE Confidence: 0.9719576

00:29:44.185 --> 00:29:45.705 each site initially is going
NOTE Confidence: 0.9719576

00:29:45.705 --> 00:29:47.085 to be about fifty people.
NOTE Confidence: 0.9719576

00:29:47.225 --> 00:29:48.605 So these aren't huge sites.
NOTE Confidence: 0.9757796

00:29:49.065 --> 00:29:50.345 You know, it's it really
NOTE Confidence: 0.9757796

00:29:50.345 --> 00:29:51.305 is trying to prove the
NOTE Confidence: 0.9757796

00:29:51.305 --> 00:29:52.530 concept that it can work.
NOTE Confidence: 0.98276097

00:29:53.090 --> 00:29:53.890 I will tell you in

NOTE Confidence: 0.98276097
00:29:53.890 --> 00:29:54.770 the last two weeks since
NOTE Confidence: 0.98276097
00:29:54.770 --> 00:29:56.070 opening our first site,
NOTE Confidence: 0.9812551
00:29:57.250 --> 00:29:59.410 interestingly, we are on pace,
NOTE Confidence: 0.9812551
00:29:59.410 --> 00:30:01.170 but not, not ahead of
NOTE Confidence: 0.9812551
00:30:01.170 --> 00:30:02.610 pace about filling the site
NOTE Confidence: 0.9812551
00:30:02.610 --> 00:30:04.050 up. It's still sort of
NOTE Confidence: 0.9812551
00:30:04.050 --> 00:30:05.090 an open question. I'm gonna
NOTE Confidence: 0.9812551
00:30:05.170 --> 00:30:06.050 I have a slide later
NOTE Confidence: 0.9812551
00:30:06.050 --> 00:30:07.510 on about the exact eligibility
NOTE Confidence: 0.9812551
00:30:07.730 --> 00:30:08.835 we have. That's the type
NOTE Confidence: 0.9812551
00:30:08.835 --> 00:30:09.715 of thing to your point.
NOTE Confidence: 0.9812551
00:30:09.715 --> 00:30:10.515 Like, we we know we're
NOTE Confidence: 0.9812551
00:30:10.515 --> 00:30:11.155 gonna have to change it.
NOTE Confidence: 0.9812551
00:30:11.155 --> 00:30:12.035 You know? Maybe we're being
NOTE Confidence: 0.9812551
00:30:12.035 --> 00:30:13.075 too strict. Maybe we're being
NOTE Confidence: 0.9812551

00:30:13.075 --> 00:30:14.515 too, you know, too flexible
NOTE Confidence: 0.9812551

00:30:14.515 --> 00:30:15.015 initially.
NOTE Confidence: 0.99598134

00:30:15.715 --> 00:30:16.515 But that's the type of
NOTE Confidence: 0.99598134

00:30:16.515 --> 00:30:17.554 thing where we want to,
NOTE Confidence: 0.99598134

00:30:17.715 --> 00:30:18.755 make sure that we're serving
NOTE Confidence: 0.99598134

00:30:18.755 --> 00:30:19.975 as many people as possible,
NOTE Confidence: 0.9473892

00:30:20.355 --> 00:30:21.395 but being targeted enough that
NOTE Confidence: 0.9473892

00:30:21.395 --> 00:30:22.674 we understand what we've what
NOTE Confidence: 0.9473892

00:30:22.674 --> 00:30:23.335 we've done.
NOTE Confidence: 0.9943908

00:30:24.460 --> 00:30:24.960 So
NOTE Confidence: 0.9930801

00:30:26.300 --> 00:30:26.800 alright.
NOTE Confidence: 0.95539737

00:30:27.820 --> 00:30:29.020 This is the important point
NOTE Confidence: 0.95539737

00:30:29.020 --> 00:30:30.380 that I, should've talked about
NOTE Confidence: 0.95539737

00:30:30.380 --> 00:30:31.680 a couple slides ago too.
NOTE Confidence: 0.95539737

00:30:31.820 --> 00:30:33.020 So you're gonna be in
NOTE Confidence: 0.95539737

00:30:33.020 --> 00:30:33.740 a in a home like

NOTE Confidence: 0.95539737
00:30:33.740 --> 00:30:35.020 environment. Come go as you
NOTE Confidence: 0.95539737
00:30:35.020 --> 00:30:36.220 like, but we're gonna know.
NOTE Confidence: 0.95539737
00:30:36.220 --> 00:30:37.225 We're We're gonna offer you
NOTE Confidence: 0.95539737
00:30:37.225 --> 00:30:38.025 all of the clinical care
NOTE Confidence: 0.95539737
00:30:38.025 --> 00:30:39.465 that the Bellevue psychiatry team,
NOTE Confidence: 0.95539737
00:30:39.465 --> 00:30:40.825 with their centuries of experience,
NOTE Confidence: 0.95539737
00:30:40.825 --> 00:30:41.645 can think of,
NOTE Confidence: 0.9871887
00:30:42.265 --> 00:30:42.985 and we're going to get
NOTE Confidence: 0.9871887
00:30:42.985 --> 00:30:44.505 you into permanent housing. So
NOTE Confidence: 0.9871887
00:30:44.505 --> 00:30:45.784 we're that's why I mentioned
NOTE Confidence: 0.9871887
00:30:45.784 --> 00:30:47.065 about a year earlier. That's
NOTE Confidence: 0.9871887
00:30:47.065 --> 00:30:47.945 the amount of time that
NOTE Confidence: 0.9871887
00:30:47.945 --> 00:30:49.049 we think would be a
NOTE Confidence: 0.9871887
00:30:49.049 --> 00:30:50.169 safe bet to get you
NOTE Confidence: 0.9871887
00:30:50.169 --> 00:30:51.289 into permanent housing in New
NOTE Confidence: 0.9871887

00:30:51.289 --> 00:30:52.570 York City. It can be
NOTE Confidence: 0.9871887

00:30:52.570 --> 00:30:53.710 done in a few months.
NOTE Confidence: 0.9871887

00:30:54.009 --> 00:30:54.730 By the way, we're also
NOTE Confidence: 0.9871887

00:30:54.730 --> 00:30:55.450 not gonna kick you out.
NOTE Confidence: 0.9871887

00:30:55.450 --> 00:30:56.330 We're gonna offer you permanent
NOTE Confidence: 0.9871887

00:30:56.330 --> 00:30:57.450 housing before you leave.
NOTE Confidence: 0.9421873

00:30:57.850 --> 00:30:59.210 But generally speaking, we think
NOTE Confidence: 0.9421873

00:30:59.210 --> 00:31:00.330 that the one year barometer
NOTE Confidence: 0.9421873

00:31:00.330 --> 00:31:01.049 will be a good place
NOTE Confidence: 0.9421873

00:31:01.049 --> 00:31:02.535 to start. You know, maybe
NOTE Confidence: 0.9421873

00:31:02.535 --> 00:31:03.495 we're wrong, maybe it'll be
NOTE Confidence: 0.9421873

00:31:03.495 --> 00:31:04.615 longer or shorter. We'll we'll
NOTE Confidence: 0.9421873

00:31:04.615 --> 00:31:05.755 learn that as we go.
NOTE Confidence: 0.97159827

00:31:06.375 --> 00:31:07.335 These are just the steps
NOTE Confidence: 0.97159827

00:31:07.335 --> 00:31:09.095 for permanent housing. It is
NOTE Confidence: 0.97159827

00:31:09.095 --> 00:31:10.455 it is complicated, but of

NOTE Confidence: 0.97159827
00:31:10.455 --> 00:31:10.955 note,
NOTE Confidence: 0.9975145
00:31:11.335 --> 00:31:12.055 you know,
NOTE Confidence: 0.9778447
00:31:12.535 --> 00:31:12.935 your,
NOTE Confidence: 0.9836013
00:31:13.655 --> 00:31:14.855 mental health report and things
NOTE Confidence: 0.9836013
00:31:14.855 --> 00:31:15.655 like that, which we can
NOTE Confidence: 0.9836013
00:31:15.655 --> 00:31:16.730 do on-site, which can sometimes
NOTE Confidence: 0.9836013
00:31:16.730 --> 00:31:18.330 be a barrier for off-site.
NOTE Confidence: 0.9836013
00:31:18.330 --> 00:31:19.130 It's just nice to put
NOTE Confidence: 0.9836013
00:31:19.130 --> 00:31:20.330 everything under one umbrella. So
NOTE Confidence: 0.9836013
00:31:20.330 --> 00:31:21.210 our social work team will
NOTE Confidence: 0.9836013
00:31:21.210 --> 00:31:22.410 be armed with everything they
NOTE Confidence: 0.9836013
00:31:22.410 --> 00:31:23.289 need to get you into
NOTE Confidence: 0.9836013
00:31:23.289 --> 00:31:24.809 permanent housing, which is which
NOTE Confidence: 0.9836013
00:31:24.809 --> 00:31:26.169 is unique and something that
NOTE Confidence: 0.9836013
00:31:26.169 --> 00:31:27.230 we've struggled with.
NOTE Confidence: 0.9324564

00:31:27.850 --> 00:31:29.289 Yeah. Are you guys handling
NOTE Confidence: 0.9324564

00:31:29.289 --> 00:31:31.130 substance use disorder treatment, or
NOTE Confidence: 0.9324564

00:31:31.130 --> 00:31:32.750 is that different population?
NOTE Confidence: 0.8248648

00:31:33.985 --> 00:31:34.945 A lot of overlap. Great
NOTE Confidence: 0.8248648

00:31:34.945 --> 00:31:35.445 question.
NOTE Confidence: 0.86470747

00:31:35.904 --> 00:31:36.404 So,
NOTE Confidence: 0.92137885

00:31:37.585 --> 00:31:38.085 our,
NOTE Confidence: 0.9829787

00:31:39.184 --> 00:31:40.865 criteria does not include substance
NOTE Confidence: 0.9829787

00:31:40.865 --> 00:31:42.005 use. Meaning,
NOTE Confidence: 0.987032

00:31:42.465 --> 00:31:43.825 if you have a substance
NOTE Confidence: 0.987032

00:31:43.825 --> 00:31:45.264 use disorder, we welcome you,
NOTE Confidence: 0.987032

00:31:45.264 --> 00:31:46.225 and we'll provide any care
NOTE Confidence: 0.987032

00:31:46.225 --> 00:31:47.024 that you need. If you
NOTE Confidence: 0.987032

00:31:47.024 --> 00:31:48.325 don't, that's great too.
NOTE Confidence: 0.9131957

00:31:48.730 --> 00:31:49.850 But we're, if for the
NOTE Confidence: 0.9131957

00:31:49.850 --> 00:31:50.809 initial launch here,

NOTE Confidence: 0.96513665

00:31:51.529 --> 00:31:52.890 we're not including that as

NOTE Confidence: 0.96513665

00:31:52.890 --> 00:31:54.570 a inclusion or exclusion criteria

NOTE Confidence: 0.96513665

00:31:54.570 --> 00:31:55.690 planning just to treat you.

NOTE Confidence: 0.96513665

00:31:55.690 --> 00:31:57.289 To your, you know, next

NOTE Confidence: 0.96513665

00:31:57.289 --> 00:31:58.809 question, in the future, would

NOTE Confidence: 0.96513665

00:31:58.809 --> 00:32:00.169 we wanna include patients that

NOTE Confidence: 0.96513665

00:32:00.169 --> 00:32:01.850 may exclusively have substance use

NOTE Confidence: 0.96513665

00:32:01.850 --> 00:32:02.350 disorder?

NOTE Confidence: 0.99198025

00:32:02.745 --> 00:32:04.025 Totally thinking about it. We

NOTE Confidence: 0.99198025

00:32:04.025 --> 00:32:04.825 just wanted to try to,

NOTE Confidence: 0.99198025

00:32:04.825 --> 00:32:05.865 you know, have some definition

NOTE Confidence: 0.99198025

00:32:05.865 --> 00:32:06.585 to start with and then

NOTE Confidence: 0.99198025

00:32:06.585 --> 00:32:07.565 see where things went.

NOTE Confidence: 0.9224184

00:32:07.945 --> 00:32:09.305 So they're if they're gonna

NOTE Confidence: 0.9224184

00:32:09.305 --> 00:32:10.425 be put on methadone or

NOTE Confidence: 0.9224184

00:32:10.425 --> 00:32:12.065 buprenorphine, that's just managed in

NOTE Confidence: 0.9224184

00:32:12.065 --> 00:32:13.225 the same way anybody else

NOTE Confidence: 0.9224184

00:32:13.225 --> 00:32:14.345 who's housed in some other

NOTE Confidence: 0.9224184

00:32:14.345 --> 00:32:16.340 place. Well, so it's, I

NOTE Confidence: 0.9224184

00:32:16.340 --> 00:32:17.780 I, actually, to put a

NOTE Confidence: 0.9224184

00:32:17.780 --> 00:32:19.380 little more precision on it,

NOTE Confidence: 0.9224184

00:32:19.380 --> 00:32:20.660 it's managed the same way

NOTE Confidence: 0.9224184

00:32:20.660 --> 00:32:21.540 that if you went to

NOTE Confidence: 0.9224184

00:32:21.540 --> 00:32:22.040 Bellevue's

NOTE Confidence: 0.9621423

00:32:22.340 --> 00:32:23.480 substance use clinic,

NOTE Confidence: 0.9910487

00:32:24.340 --> 00:32:25.540 because it is literally the

NOTE Confidence: 0.9910487

00:32:25.540 --> 00:32:26.280 same team.

NOTE Confidence: 0.9670921

00:32:26.900 --> 00:32:28.020 So any resource that they

NOTE Confidence: 0.9670921

00:32:28.020 --> 00:32:28.900 would have there will have

NOTE Confidence: 0.9670921

00:32:28.900 --> 00:32:29.445 at the site.

NOTE Confidence: 0.9673657

00:32:30.404 --> 00:32:31.764 So it's it's different from,

NOTE Confidence: 0.9673657
00:32:31.764 --> 00:32:32.524 like, if you were going
NOTE Confidence: 0.9673657
00:32:32.524 --> 00:32:33.524 to if, say, you're treating
NOTE Confidence: 0.9673657
00:32:33.524 --> 00:32:34.485 somebody on on the street
NOTE Confidence: 0.9673657
00:32:34.485 --> 00:32:35.125 or in a shelter or
NOTE Confidence: 0.9673657
00:32:35.125 --> 00:32:36.085 something like that. Like, we're
NOTE Confidence: 0.9673657
00:32:36.085 --> 00:32:37.365 gonna have a lot more
NOTE Confidence: 0.9673657
00:32:37.365 --> 00:32:39.284 capabilities to offer, what Bellevue
NOTE Confidence: 0.9673657
00:32:39.284 --> 00:32:40.565 would offer. We're taking a
NOTE Confidence: 0.9673657
00:32:40.565 --> 00:32:41.705 harm reduction approach.
NOTE Confidence: 0.9969942
00:32:42.110 --> 00:32:43.390 So, you know, it's not
NOTE Confidence: 0.9969942
00:32:43.470 --> 00:32:44.590 we're not going to it's
NOTE Confidence: 0.9969942
00:32:44.590 --> 00:32:45.330 not a,
NOTE Confidence: 0.989639
00:32:45.710 --> 00:32:47.150 a a violation if you're
NOTE Confidence: 0.989639
00:32:47.150 --> 00:32:47.630 using,
NOTE Confidence: 0.99902123
00:32:47.950 --> 00:32:49.090 substances on-site.
NOTE Confidence: 0.91988087

00:32:49.470 --> 00:32:51.470 There's no pharmacy on-site. Correct.

NOTE Confidence: 0.91988087

00:32:51.470 --> 00:32:52.590 Well, with the there's no

NOTE Confidence: 0.91988087

00:32:52.590 --> 00:32:54.210 pharmacy on-site. Yeah. That is

NOTE Confidence: 0.91988087

00:32:54.385 --> 00:32:55.424 for the regulars for people

NOTE Confidence: 0.91988087

00:32:55.424 --> 00:32:57.345 listening, absolutely right. We we

NOTE Confidence: 0.91988087

00:32:57.345 --> 00:32:57.845 do

NOTE Confidence: 0.95249677

00:32:59.664 --> 00:33:00.544 we do have a fridge,

NOTE Confidence: 0.95249677

00:33:00.705 --> 00:33:01.585 which is legal,

NOTE Confidence: 0.9611631

00:33:01.905 --> 00:33:03.664 with, long long acting injectables

NOTE Confidence: 0.9611631

00:33:03.664 --> 00:33:05.424 in it. So by prescription,

NOTE Confidence: 0.9611631

00:33:05.424 --> 00:33:06.725 we can administer those,

NOTE Confidence: 0.8583092

00:33:07.820 --> 00:33:08.860 which also is pretty unique.

NOTE Confidence: 0.8583092

00:33:08.860 --> 00:33:09.740 I that's gotta be the

NOTE Confidence: 0.8583092

00:33:09.740 --> 00:33:10.700 only site that has a

NOTE Confidence: 0.8583092

00:33:10.700 --> 00:33:11.260 fridge as long as I

NOTE Confidence: 0.8583092

00:33:11.260 --> 00:33:12.300 can injectables in the city.

NOTE Confidence: 0.8583092

00:33:12.300 --> 00:33:13.360 So Mostly antipsychotics.

NOTE Confidence: 0.95094275

00:33:13.740 --> 00:33:15.500 Mostly antipsychotics. Yeah. Exactly. Exactly.

NOTE Confidence: 0.95094275

00:33:15.500 --> 00:33:17.020 Exactly. But maybe more for

NOTE Confidence: 0.95094275

00:33:17.020 --> 00:33:18.480 substance use going forward. Yeah.

NOTE Confidence: 0.95094275

00:33:18.540 --> 00:33:20.800 Yeah. Yeah. Sorry. You mentioned,

NOTE Confidence: 0.95094275

00:33:21.100 --> 00:33:21.660 a lot of,

NOTE Confidence: 0.9888743

00:33:22.465 --> 00:33:23.925 opportunities to build up, like,

NOTE Confidence: 0.984002

00:33:24.945 --> 00:33:26.465 life skills that should hopefully

NOTE Confidence: 0.984002

00:33:26.465 --> 00:33:27.925 help them Yep. Successful

NOTE Confidence: 0.9441832

00:33:28.305 --> 00:33:29.585 after they graduate from the

NOTE Confidence: 0.9441832

00:33:29.585 --> 00:33:31.265 bridge and they're in, long

NOTE Confidence: 0.9441832

00:33:31.265 --> 00:33:32.165 term housing.

NOTE Confidence: 0.98822176

00:33:32.705 --> 00:33:33.825 Are there any, like, vocational

NOTE Confidence: 0.98822176

00:33:33.825 --> 00:33:36.225 training programs or, other programs

NOTE Confidence: 0.98822176

00:33:36.225 --> 00:33:38.310 to help with, like, reengagement

NOTE Confidence: 0.98822176

00:33:38.530 --> 00:33:40.130 with family members and and
NOTE Confidence: 0.98822176

00:33:40.130 --> 00:33:41.410 relationships they may have lost
NOTE Confidence: 0.98822176

00:33:41.410 --> 00:33:42.770 in the past? Yeah. Great
NOTE Confidence: 0.98822176

00:33:42.770 --> 00:33:43.270 question.
NOTE Confidence: 0.98355085

00:33:43.650 --> 00:33:45.090 So, the short answer is
NOTE Confidence: 0.98355085

00:33:45.090 --> 00:33:46.210 we're, doing as much as
NOTE Confidence: 0.98355085

00:33:46.210 --> 00:33:47.010 we can think of right
NOTE Confidence: 0.98355085

00:33:47.010 --> 00:33:48.050 now. I think that's an
NOTE Confidence: 0.98355085

00:33:48.050 --> 00:33:49.410 area where we're gonna actively
NOTE Confidence: 0.98355085

00:33:49.410 --> 00:33:50.835 learn, though. So right off
NOTE Confidence: 0.98355085

00:33:50.835 --> 00:33:52.215 the bat, we're having occupational
NOTE Confidence: 0.98355085

00:33:52.355 --> 00:33:53.955 therapy, which is really great.
NOTE Confidence: 0.98355085

00:33:54.195 --> 00:33:55.635 We're having group therapy with
NOTE Confidence: 0.98355085

00:33:55.635 --> 00:33:56.434 social work,
NOTE Confidence: 0.9513165

00:33:56.915 --> 00:33:57.955 so to bring have some
NOTE Confidence: 0.9513165

00:33:57.955 --> 00:33:58.995 camaraderie and talk about re

NOTE Confidence: 0.9513165

00:33:59.075 --> 00:33:59.795 you know, what it means

NOTE Confidence: 0.9513165

00:33:59.795 --> 00:34:01.875 to reengage family members' connections

NOTE Confidence: 0.9513165

00:34:01.875 --> 00:34:03.330 in that way. We're working

NOTE Confidence: 0.9513165

00:34:03.330 --> 00:34:05.030 with local community based organizations.

NOTE Confidence: 0.9513165

00:34:05.330 --> 00:34:06.870 There are, some organizations

NOTE Confidence: 0.9359905

00:34:07.170 --> 00:34:08.550 like Fountain House, for example,

NOTE Confidence: 0.97843546

00:34:09.090 --> 00:34:10.770 that provides services to people

NOTE Confidence: 0.97843546

00:34:10.770 --> 00:34:12.130 experiencing homelessness, but you can't

NOTE Confidence: 0.97843546

00:34:12.130 --> 00:34:13.810 stay there. It's actually a

NOTE Confidence: 0.97843546

00:34:13.810 --> 00:34:15.489 block away. So we're trying

NOTE Confidence: 0.97843546

00:34:15.489 --> 00:34:17.010 to leverage the community as

NOTE Confidence: 0.97843546

00:34:17.010 --> 00:34:17.989 much as we can.

NOTE Confidence: 0.97991884

00:34:19.165 --> 00:34:19.964 But I think we're gonna

NOTE Confidence: 0.97991884

00:34:19.964 --> 00:34:21.565 learn over time, like, do

NOTE Confidence: 0.97991884

00:34:21.565 --> 00:34:23.325 we need more straight vocational?

NOTE Confidence: 0.97991884

00:34:23.325 --> 00:34:24.285 Like, what are the job
NOTE Confidence: 0.97991884

00:34:24.285 --> 00:34:26.525 opportunities for somebody that's actually
NOTE Confidence: 0.97991884

00:34:26.525 --> 00:34:28.204 been stable with schizophrenia for
NOTE Confidence: 0.97991884

00:34:28.204 --> 00:34:29.484 a year? I and I
NOTE Confidence: 0.97991884

00:34:29.484 --> 00:34:30.525 would argue that there there
NOTE Confidence: 0.97991884

00:34:30.525 --> 00:34:31.484 are the right jobs for
NOTE Confidence: 0.97991884

00:34:31.484 --> 00:34:32.444 them for sure if we're
NOTE Confidence: 0.97991884

00:34:32.444 --> 00:34:33.250 able to keep them on
NOTE Confidence: 0.97991884

00:34:33.250 --> 00:34:33.830 their medications.
NOTE Confidence: 0.9671592

00:34:34.530 --> 00:34:35.250 But I think that's the
NOTE Confidence: 0.9671592

00:34:35.250 --> 00:34:36.050 piece where we're gonna sort
NOTE Confidence: 0.9671592

00:34:36.050 --> 00:34:37.170 of see where things go,
NOTE Confidence: 0.9671592

00:34:37.330 --> 00:34:38.290 and probably see what works
NOTE Confidence: 0.9671592

00:34:38.290 --> 00:34:39.090 best and build more of
NOTE Confidence: 0.9671592

00:34:39.090 --> 00:34:39.590 that.
NOTE Confidence: 0.8361498

00:34:40.210 --> 00:34:40.710 Yeah.

NOTE Confidence: 0.9400783

00:34:41.170 --> 00:34:42.530 What physical space did you

NOTE Confidence: 0.9400783

00:34:42.530 --> 00:34:43.410 use, or were there, like,

NOTE Confidence: 0.9400783

00:34:43.410 --> 00:34:45.670 zoning or regulatory challenges there?

NOTE Confidence: 0.816467

00:34:46.395 --> 00:34:47.675 Or the answer to are

NOTE Confidence: 0.816467

00:34:47.675 --> 00:34:48.955 there were there regulatory challenges

NOTE Confidence: 0.816467

00:34:48.955 --> 00:34:50.255 is uniformly, yes.

NOTE Confidence: 0.99781466

00:34:51.995 --> 00:34:52.795 So we are in a

NOTE Confidence: 0.99781466

00:34:52.795 --> 00:34:53.295 hotel.

NOTE Confidence: 0.9723346

00:34:54.235 --> 00:34:55.114 Basically, we,

NOTE Confidence: 0.95480156

00:34:56.235 --> 00:34:57.355 bought out the hotel via

NOTE Confidence: 0.95480156

00:34:57.355 --> 00:34:58.555 a lease. So we,

NOTE Confidence: 0.91041535

00:34:59.195 --> 00:35:00.475 control the totality of the

NOTE Confidence: 0.91041535

00:35:00.475 --> 00:35:01.599 hotel. So we have the

NOTE Confidence: 0.91041535

00:35:01.599 --> 00:35:02.719 check-in area that we're used

NOTE Confidence: 0.91041535

00:35:02.719 --> 00:35:03.760 to checking to the hotel

NOTE Confidence: 0.91041535

00:35:03.760 --> 00:35:04.800 is now where we have
NOTE Confidence: 0.91041535

00:35:04.800 --> 00:35:05.920 scanned your the QR code
NOTE Confidence: 0.91041535

00:35:05.920 --> 00:35:06.980 on your badge and now.
NOTE Confidence: 0.9373704

00:35:07.920 --> 00:35:09.940 And, from a regulatory perspective,
NOTE Confidence: 0.9373704

00:35:10.080 --> 00:35:11.280 we are an article thirty
NOTE Confidence: 0.9373704

00:35:11.280 --> 00:35:13.200 one satellite clinic. I'm sorry.
NOTE Confidence: 0.9373704

00:35:13.200 --> 00:35:14.800 New New York's, New York
NOTE Confidence: 0.9373704

00:35:14.800 --> 00:35:15.300 terminology.
NOTE Confidence: 0.91439503

00:35:15.665 --> 00:35:16.785 We are a satellite clinic
NOTE Confidence: 0.91439503

00:35:16.785 --> 00:35:17.445 at Bellevue,
NOTE Confidence: 0.869856

00:35:18.385 --> 00:35:19.425 which is great because then
NOTE Confidence: 0.869856

00:35:19.425 --> 00:35:20.464 that also means we get
NOTE Confidence: 0.869856

00:35:20.464 --> 00:35:21.665 the all the Bellevue services
NOTE Confidence: 0.869856

00:35:21.665 --> 00:35:22.165 there.
NOTE Confidence: 0.9699521

00:35:23.265 --> 00:35:24.705 Yeah. What proportion of the
NOTE Confidence: 0.9699521

00:35:24.705 --> 00:35:25.665 clients are likely to be

NOTE Confidence: 0.9699521
00:35:25.665 --> 00:35:27.344 HIV positive? I have no
NOTE Confidence: 0.9699521
00:35:27.344 --> 00:35:27.844 idea.
NOTE Confidence: 0.9230032
00:35:31.769 --> 00:35:32.969 We will, get experience with
NOTE Confidence: 0.9230032
00:35:32.969 --> 00:35:33.769 that, I'm sure. But that's
NOTE Confidence: 0.9230032
00:35:33.769 --> 00:35:34.489 a good question. Was there
NOTE Confidence: 0.9230032
00:35:34.489 --> 00:35:35.369 something you're thinking about for
NOTE Confidence: 0.9230032
00:35:35.369 --> 00:35:37.130 that? Like services or Right.
NOTE Confidence: 0.9230032
00:35:37.130 --> 00:35:38.269 I mean, there's Yeah. Yeah.
NOTE Confidence: 0.9230032
00:35:38.410 --> 00:35:40.010 Burden of care that they're
NOTE Confidence: 0.9230032
00:35:40.010 --> 00:35:40.829 gonna need,
NOTE Confidence: 0.97145414
00:35:41.225 --> 00:35:42.265 and and just keeping track
NOTE Confidence: 0.97145414
00:35:42.265 --> 00:35:43.785 of those medications as well.
NOTE Confidence: 0.97145414
00:35:43.785 --> 00:35:44.905 Yeah. Yeah. Well, I think
NOTE Confidence: 0.97145414
00:35:44.905 --> 00:35:45.864 keeping track of the medic
NOTE Confidence: 0.97145414
00:35:46.025 --> 00:35:47.305 of their medications in general
NOTE Confidence: 0.97145414

00:35:47.305 --> 00:35:48.265 is gonna be a challenge.
NOTE Confidence: 0.97145414

00:35:48.265 --> 00:35:49.005 And I think,
NOTE Confidence: 0.95853966

00:35:49.705 --> 00:35:50.745 I'll keep saying we're gonna
NOTE Confidence: 0.95853966

00:35:50.745 --> 00:35:51.545 learn a lot about how
NOTE Confidence: 0.95853966

00:35:51.545 --> 00:35:52.344 to do that. I mean,
NOTE Confidence: 0.95853966

00:35:52.344 --> 00:35:53.864 initially, again, while we don't
NOTE Confidence: 0.95853966

00:35:53.864 --> 00:35:54.985 have a pharmacy, you're gonna
NOTE Confidence: 0.95853966

00:35:54.985 --> 00:35:55.785 be picking up your own
NOTE Confidence: 0.95853966

00:35:55.785 --> 00:35:57.210 medications. You know, if you're
NOTE Confidence: 0.95853966

00:35:57.210 --> 00:35:58.270 on a lot of medications,
NOTE Confidence: 0.95853966

00:35:58.330 --> 00:35:59.130 I just to say it
NOTE Confidence: 0.95853966

00:35:59.130 --> 00:36:00.430 simply, it's gonna be harder.
NOTE Confidence: 0.9942833

00:36:01.369 --> 00:36:02.969 And, you know, we're we
NOTE Confidence: 0.9942833

00:36:02.969 --> 00:36:04.030 don't wanna be
NOTE Confidence: 0.9712587

00:36:04.570 --> 00:36:06.010 totally looking over your shoulder
NOTE Confidence: 0.9712587

00:36:06.010 --> 00:36:06.810 to to say, did you

NOTE Confidence: 0.9712587

00:36:06.810 --> 00:36:07.690 take this pill, this pill,

NOTE Confidence: 0.9712587

00:36:07.690 --> 00:36:09.050 this pill? We wanna make

NOTE Confidence: 0.9712587

00:36:09.050 --> 00:36:09.850 sure you pick them up,

NOTE Confidence: 0.9712587

00:36:09.850 --> 00:36:10.730 but we want you to

NOTE Confidence: 0.9712587

00:36:10.730 --> 00:36:11.805 take them on your own

NOTE Confidence: 0.9712587

00:36:11.885 --> 00:36:13.344 unless it's long acting injectable.

NOTE Confidence: 0.9712587

00:36:13.484 --> 00:36:14.364 So I think that's part

NOTE Confidence: 0.9712587

00:36:14.364 --> 00:36:15.244 of the balance we're gonna

NOTE Confidence: 0.9712587

00:36:15.244 --> 00:36:16.464 see about how that works.

NOTE Confidence: 0.9927968

00:36:17.244 --> 00:36:18.765 Worst case, if people aren't

NOTE Confidence: 0.9927968

00:36:18.765 --> 00:36:20.045 taking their medications, we're gonna

NOTE Confidence: 0.9927968

00:36:20.045 --> 00:36:20.785 have to recalibrate.

NOTE Confidence: 0.93861645

00:36:22.925 --> 00:36:24.600 Yeah. Brad. I was just

NOTE Confidence: 0.93861645

00:36:24.600 --> 00:36:25.580 thinking about,

NOTE Confidence: 0.96183634

00:36:26.040 --> 00:36:26.920 how you guys are thinking

NOTE Confidence: 0.96183634

00:36:26.920 --> 00:36:28.360 about success of the program
NOTE Confidence: 0.96183634

00:36:28.360 --> 00:36:29.240 and what that looks like,
NOTE Confidence: 0.96183634

00:36:29.240 --> 00:36:30.520 and then also thinking about
NOTE Confidence: 0.96183634

00:36:30.520 --> 00:36:31.900 financial stability and
NOTE Confidence: 0.99620545

00:36:32.280 --> 00:36:32.940 how do
NOTE Confidence: 0.9004054

00:36:33.240 --> 00:36:34.120 you pull in all the
NOTE Confidence: 0.9004054

00:36:34.120 --> 00:36:35.800 pieces because Yep. There's a
NOTE Confidence: 0.9004054

00:36:35.800 --> 00:36:36.760 lot that you could include,
NOTE Confidence: 0.9004054

00:36:36.760 --> 00:36:37.880 but there may be barriers
NOTE Confidence: 0.9004054

00:36:37.880 --> 00:36:38.725 to things like how do
NOTE Confidence: 0.9004054

00:36:38.725 --> 00:36:40.465 you include potential of reducing
NOTE Confidence: 0.9004054

00:36:40.525 --> 00:36:42.445 recidivism is somewhat Mhmm. Frustrated
NOTE Confidence: 0.9004054

00:36:42.445 --> 00:36:43.805 because that obviously could reduce
NOTE Confidence: 0.9004054

00:36:43.805 --> 00:36:45.185 costs to the city broadly.
NOTE Confidence: 0.9004054

00:36:45.325 --> 00:36:46.305 Mhmm. Mhmm.
NOTE Confidence: 0.92603606

00:36:47.165 --> 00:36:48.364 But that data is often

NOTE Confidence: 0.92603606
00:36:48.364 --> 00:36:49.485 really hard to access and
NOTE Confidence: 0.92603606
00:36:49.645 --> 00:36:51.245 And delayed. Yeah. So just
NOTE Confidence: 0.92603606
00:36:51.245 --> 00:36:52.290 curious to hear about that.
NOTE Confidence: 0.92603606
00:36:52.690 --> 00:36:54.050 Yeah. Yeah. If you'll give
NOTE Confidence: 0.92603606
00:36:54.050 --> 00:36:54.770 me a minute,
NOTE Confidence: 0.93368804
00:36:55.090 --> 00:36:56.230 in a couple slides,
NOTE Confidence: 0.9985465
00:36:57.090 --> 00:36:58.310 that's where I want feedback.
NOTE Confidence: 0.9896684
00:36:58.770 --> 00:36:59.650 We have, I think, what
NOTE Confidence: 0.9896684
00:36:59.650 --> 00:37:00.450 I would consider sort of
NOTE Confidence: 0.9896684
00:37:00.450 --> 00:37:01.570 the obvious outcomes that we're
NOTE Confidence: 0.9896684
00:37:01.570 --> 00:37:02.530 thinking of looking at, but
NOTE Confidence: 0.9896684
00:37:02.530 --> 00:37:03.730 that is, where we could
NOTE Confidence: 0.9896684
00:37:03.730 --> 00:37:04.550 do some help.
NOTE Confidence: 0.99550456
00:37:06.065 --> 00:37:07.204 Alright. So
NOTE Confidence: 0.9517229
00:37:08.545 --> 00:37:09.984 okay. So here is our
NOTE Confidence: 0.9517229

00:37:09.984 --> 00:37:11.105 full staffing model. I talk
NOTE Confidence: 0.9517229

00:37:11.184 --> 00:37:12.065 I've talked about a lot,
NOTE Confidence: 0.9517229

00:37:12.385 --> 00:37:13.265 some of this already, but
NOTE Confidence: 0.9517229

00:37:13.265 --> 00:37:14.404 just to walk through it.
NOTE Confidence: 0.9865752

00:37:14.785 --> 00:37:16.244 It is rare and unique,
NOTE Confidence: 0.9865752

00:37:16.305 --> 00:37:17.265 at least in New York
NOTE Confidence: 0.9865752

00:37:17.265 --> 00:37:18.484 City, to have a psychiatrist
NOTE Confidence: 0.9865752

00:37:18.625 --> 00:37:20.704 that's seated on-site around the
NOTE Confidence: 0.9865752

00:37:20.704 --> 00:37:21.000 clock,
NOTE Confidence: 0.99917835

00:37:21.960 --> 00:37:22.840 which we do. His name
NOTE Confidence: 0.99917835

00:37:22.840 --> 00:37:24.140 is Chris. He's excellent.
NOTE Confidence: 0.9838557

00:37:25.239 --> 00:37:27.000 We have social workers, peers,
NOTE Confidence: 0.9838557

00:37:27.000 --> 00:37:28.700 nurses, occupational therapists,
NOTE Confidence: 0.96427333

00:37:29.320 --> 00:37:30.920 community health workers are didn't
NOTE Confidence: 0.96427333

00:37:30.920 --> 00:37:31.560 make the cut for the
NOTE Confidence: 0.96427333

00:37:31.560 --> 00:37:32.440 slide, it looks like, but

NOTE Confidence: 0.96427333

00:37:32.440 --> 00:37:33.165 we have them there.

NOTE Confidence: 0.901341

00:37:34.205 --> 00:37:36.045 Psychiatry technicians are the security

NOTE Confidence: 0.901341

00:37:36.045 --> 00:37:37.025 guards for,

NOTE Confidence: 0.8716254

00:37:37.645 --> 00:37:38.844 that are they have specialized

NOTE Confidence: 0.8716254

00:37:38.844 --> 00:37:39.905 training in de escalation.

NOTE Confidence: 0.93973947

00:37:40.844 --> 00:37:41.725 So, you know, this is

NOTE Confidence: 0.93973947

00:37:41.725 --> 00:37:42.765 our is our best,

NOTE Confidence: 0.93875104

00:37:43.165 --> 00:37:44.364 you know, the best,

NOTE Confidence: 0.9484676

00:37:44.765 --> 00:37:45.885 model we could put together

NOTE Confidence: 0.9484676

00:37:45.885 --> 00:37:46.785 here for staffing.

NOTE Confidence: 0.9606339

00:37:47.520 --> 00:37:48.400 Not gonna be perfect. We're

NOTE Confidence: 0.9606339

00:37:48.400 --> 00:37:49.920 gonna learn a lot. I'll

NOTE Confidence: 0.9606339

00:37:49.920 --> 00:37:50.800 take a pause here, though.

NOTE Confidence: 0.9606339

00:37:50.800 --> 00:37:51.840 I'm curious if if there's

NOTE Confidence: 0.9606339

00:37:51.840 --> 00:37:52.500 any immediate,

NOTE Confidence: 0.9949947

00:37:53.200 --> 00:37:54.480 thoughts or reactions that folks

NOTE Confidence: 0.9949947

00:37:54.480 --> 00:37:54.980 have.

NOTE Confidence: 0.89141715

00:37:56.400 --> 00:37:58.000 You have one psychiatrist who's

NOTE Confidence: 0.89141715

00:37:58.000 --> 00:37:59.620 there all the time? Correct.

NOTE Confidence: 0.8696872

00:38:00.080 --> 00:38:00.885 But it's not the same

NOTE Confidence: 0.8696872

00:38:00.885 --> 00:38:02.585 person. Surely they have breaks.

NOTE Confidence: 0.9315494

00:38:05.285 --> 00:38:06.325 Chris does not live at

NOTE Confidence: 0.9315494

00:38:06.325 --> 00:38:06.885 the site.

NOTE Confidence: 0.9805921

00:38:07.285 --> 00:38:08.965 But we so, he's there,

NOTE Confidence: 0.9805921

00:38:08.965 --> 00:38:10.085 like, nine to five, Monday

NOTE Confidence: 0.9805921

00:38:10.085 --> 00:38:11.285 through Friday. And when he's

NOTE Confidence: 0.9805921

00:38:11.285 --> 00:38:12.485 not there, it's the same

NOTE Confidence: 0.9805921

00:38:12.485 --> 00:38:13.685 as with any Bellevue patient.

NOTE Confidence: 0.9805921

00:38:13.685 --> 00:38:14.725 The rest of the Bellevue

NOTE Confidence: 0.9805921

00:38:14.725 --> 00:38:15.360 team covers.

NOTE Confidence: 0.97957474

00:38:16.000 --> 00:38:16.960 So it's nice because, like,

NOTE Confidence: 0.97957474
00:38:16.960 --> 00:38:18.239 we get a dedicated person
NOTE Confidence: 0.97957474
00:38:18.239 --> 00:38:19.540 that gets to know everybody.
NOTE Confidence: 0.98869646
00:38:19.840 --> 00:38:21.040 But if something happens at
NOTE Confidence: 0.98869646
00:38:21.040 --> 00:38:21.920 two in the morning, it's
NOTE Confidence: 0.98869646
00:38:21.920 --> 00:38:22.980 Bellevue team covering,
NOTE Confidence: 0.99633515
00:38:23.680 --> 00:38:24.820 which they're good at.
NOTE Confidence: 0.70568335
00:38:26.320 --> 00:38:26.820 Yeah.
NOTE Confidence: 0.9586745
00:38:27.360 --> 00:38:28.640 Are they engaged in a
NOTE Confidence: 0.9586745
00:38:28.640 --> 00:38:30.405 specific primary care setting, or
NOTE Confidence: 0.9586745
00:38:30.405 --> 00:38:31.445 do they have access to
NOTE Confidence: 0.9586745
00:38:31.445 --> 00:38:33.285 primary care throughout this the
NOTE Confidence: 0.9586745
00:38:33.285 --> 00:38:34.185 city from
NOTE Confidence: 0.9942436
00:38:34.485 --> 00:38:35.625 from prior hospitalizations
NOTE Confidence: 0.9499413
00:38:35.925 --> 00:38:37.605 and relationships and such? Great
NOTE Confidence: 0.9499413
00:38:37.605 --> 00:38:39.125 question. And, I the in
NOTE Confidence: 0.9499413

00:38:39.125 --> 00:38:40.165 two slides, I'm gonna get
NOTE Confidence: 0.9499413

00:38:40.165 --> 00:38:41.045 to some of the other,
NOTE Confidence: 0.9499413

00:38:41.205 --> 00:38:42.565 the primary care component of
NOTE Confidence: 0.9499413

00:38:42.565 --> 00:38:43.205 all of this. But in
NOTE Confidence: 0.9499413

00:38:43.205 --> 00:38:43.785 a nutshell,
NOTE Confidence: 0.9827859

00:38:44.550 --> 00:38:46.070 we have special clinics for
NOTE Confidence: 0.9827859

00:38:46.070 --> 00:38:47.510 people experiencing homelessness that I'm
NOTE Confidence: 0.9827859

00:38:47.510 --> 00:38:48.070 very proud of, and I
NOTE Confidence: 0.9827859

00:38:48.070 --> 00:38:48.550 have a little bit of
NOTE Confidence: 0.9827859

00:38:48.550 --> 00:38:49.350 data to share about them
NOTE Confidence: 0.9827859

00:38:49.350 --> 00:38:49.850 too.
NOTE Confidence: 0.98201406

00:38:50.390 --> 00:38:51.270 My goal is to have
NOTE Confidence: 0.98201406

00:38:51.270 --> 00:38:52.390 every single person in this
NOTE Confidence: 0.98201406

00:38:52.390 --> 00:38:53.750 program go to those clinics
NOTE Confidence: 0.98201406

00:38:53.750 --> 00:38:54.550 when they're there and then
NOTE Confidence: 0.98201406

00:38:54.550 --> 00:38:55.450 afterwards permanently.

NOTE Confidence: 0.99263227
00:38:55.830 --> 00:38:56.790 Put it nice and simple
NOTE Confidence: 0.99263227
00:38:56.790 --> 00:38:57.450 like that.
NOTE Confidence: 0.9305252
00:39:00.105 --> 00:39:01.085 Yeah. Yeah.
NOTE Confidence: 0.9350689
00:39:01.705 --> 00:39:03.065 Oh, question from the Zoom.
NOTE Confidence: 0.9350689
00:39:03.065 --> 00:39:03.565 Alright.
NOTE Confidence: 0.7582098
00:39:05.864 --> 00:39:06.685 Hi, Dave.
NOTE Confidence: 0.9787576
00:39:07.465 --> 00:39:08.665 Hey, Ted. Sorry I'm not
NOTE Confidence: 0.9787576
00:39:08.665 --> 00:39:09.805 there in person, but
NOTE Confidence: 0.9940396
00:39:10.185 --> 00:39:11.660 great great progress.
NOTE Confidence: 0.97432095
00:39:11.960 --> 00:39:12.680 I love this. I'm just
NOTE Confidence: 0.97432095
00:39:12.839 --> 00:39:13.400 I may have missed this
NOTE Confidence: 0.97432095
00:39:13.400 --> 00:39:14.040 because I came a little
NOTE Confidence: 0.97432095
00:39:14.040 --> 00:39:15.020 late, but it's easy.
NOTE Confidence: 0.83014995
00:39:15.480 --> 00:39:16.440 Dave, it's been a bit.
NOTE Confidence: 0.83014995
00:39:16.440 --> 00:39:17.559 I can't see you. Is
NOTE Confidence: 0.83014995

00:39:17.559 --> 00:39:18.380 Sam Semperis,
NOTE Confidence: 0.9275125

00:39:18.839 --> 00:39:20.520 from Pathways to Housing helping
NOTE Confidence: 0.9275125

00:39:20.520 --> 00:39:21.719 at all advising? Seems like
NOTE Confidence: 0.9275125

00:39:21.719 --> 00:39:23.819 their project based housing facilities
NOTE Confidence: 0.9275125

00:39:23.880 --> 00:39:24.940 can be very instructive.
NOTE Confidence: 0.40276134

00:39:28.055 --> 00:39:28.555 Housing.
NOTE Confidence: 0.8337828

00:39:29.455 --> 00:39:29.927 Housing. Housing. Helping. It seems
NOTE Confidence: 0.8337828

00:39:29.927 --> 00:39:30.400 like project based housing facilities
NOTE Confidence: 0.8337828

00:39:30.400 --> 00:39:31.155 can be instructive.
NOTE Confidence: 0.9258697

00:39:33.215 --> 00:39:34.495 I'm not sure. Dave, if
NOTE Confidence: 0.9258697

00:39:34.495 --> 00:39:36.035 you wanna shoot, what?
NOTE Confidence: 0.97850895

00:39:36.415 --> 00:39:38.175 My email. It's ted dot
NOTE Confidence: 0.97850895

00:39:38.175 --> 00:39:39.535 long at n y c
NOTE Confidence: 0.97850895

00:39:39.535 --> 00:39:40.575 h h c dot org.
NOTE Confidence: 0.97850895

00:39:40.575 --> 00:39:41.135 Maybe we can,
NOTE Confidence: 0.90450835

00:39:41.840 --> 00:39:42.640 Dave, I have your email.

NOTE Confidence: 0.90450835
00:39:42.640 --> 00:39:44.160 So we'll we'll we'll we'll
NOTE Confidence: 0.90450835
00:39:44.160 --> 00:39:45.680 find a way. Quit being
NOTE Confidence: 0.90450835
00:39:45.680 --> 00:39:46.180 bashful.
NOTE Confidence: 0.89971215
00:39:48.960 --> 00:39:49.600 That would be nice if
NOTE Confidence: 0.89971215
00:39:49.600 --> 00:39:50.080 you could be on the
NOTE Confidence: 0.89971215
00:39:50.080 --> 00:39:50.900 screen. Yeah.
NOTE Confidence: 0.7501641
00:39:52.239 --> 00:39:53.799 Yes. Okay. Yeah. This mic's
NOTE Confidence: 0.7501641
00:39:53.799 --> 00:39:55.380 not working. Oh, sorry.
NOTE Confidence: 0.915997
00:39:57.465 --> 00:39:58.905 Curious about the different options
NOTE Confidence: 0.915997
00:39:58.905 --> 00:40:00.745 with regard to this forty
NOTE Confidence: 0.915997
00:40:00.745 --> 00:40:01.725 hour a week psychiatric
NOTE Confidence: 0.8320796
00:40:02.585 --> 00:40:04.291 psychiatrist stuff. Mhmm. And do
NOTE Confidence: 0.8320796
00:40:04.291 --> 00:40:05.885 you have psychiatrists Yep. Having,
NOTE Confidence: 0.8320796
00:40:06.105 --> 00:40:07.705 like, a psychiatric social worker?
NOTE Confidence: 0.8320796
00:40:07.705 --> 00:40:09.305 Like, I'm just what were
NOTE Confidence: 0.8320796

00:40:09.305 --> 00:40:10.505 the what went into the
NOTE Confidence: 0.8320796

00:40:10.505 --> 00:40:11.565 decision about
NOTE Confidence: 0.9972221

00:40:12.579 --> 00:40:13.880 that? We have both.
NOTE Confidence: 0.9602083

00:40:15.940 --> 00:40:16.900 So, I mean, to to
NOTE Confidence: 0.9602083

00:40:16.900 --> 00:40:18.339 your point, though, so in
NOTE Confidence: 0.9602083

00:40:18.339 --> 00:40:19.460 the future, do we need
NOTE Confidence: 0.9602083

00:40:19.460 --> 00:40:20.900 to have one full time
NOTE Confidence: 0.9602083

00:40:20.900 --> 00:40:22.200 psychiatrist per site?
NOTE Confidence: 0.9931501

00:40:22.500 --> 00:40:23.619 Probably not, but we don't
NOTE Confidence: 0.9931501

00:40:23.619 --> 00:40:25.299 know. Maybe the balance is
NOTE Confidence: 0.9931501

00:40:25.299 --> 00:40:26.565 one per two sites.
NOTE Confidence: 0.94327396

00:40:27.525 --> 00:40:28.565 Maybe the balance is a
NOTE Confidence: 0.94327396

00:40:28.565 --> 00:40:30.165 different part time arrangement, something
NOTE Confidence: 0.94327396

00:40:30.165 --> 00:40:31.444 like that. So this I
NOTE Confidence: 0.94327396

00:40:31.444 --> 00:40:32.484 think to your to your
NOTE Confidence: 0.94327396

00:40:32.484 --> 00:40:33.204 right, Kara, I should have

NOTE Confidence: 0.94327396
00:40:33.204 --> 00:40:34.244 been clear about this. This
NOTE Confidence: 0.94327396
00:40:34.244 --> 00:40:34.885 is more of,
NOTE Confidence: 0.9985426
00:40:35.525 --> 00:40:37.305 the full court press approach.
NOTE Confidence: 0.9786336
00:40:38.005 --> 00:40:39.045 I think this this is
NOTE Confidence: 0.9786336
00:40:39.045 --> 00:40:40.484 everything we could we could
NOTE Confidence: 0.9786336
00:40:40.484 --> 00:40:41.040 think of,
NOTE Confidence: 0.9295847
00:40:41.600 --> 00:40:42.719 that would be help potentially
NOTE Confidence: 0.9295847
00:40:42.719 --> 00:40:44.640 helpful. But we may add
NOTE Confidence: 0.9295847
00:40:44.640 --> 00:40:45.360 more on or we may
NOTE Confidence: 0.9295847
00:40:45.360 --> 00:40:46.560 peel some layers back. Like,
NOTE Confidence: 0.9295847
00:40:46.560 --> 00:40:47.219 for example,
NOTE Confidence: 0.9936284
00:40:47.520 --> 00:40:48.239 I asked my team to
NOTE Confidence: 0.9936284
00:40:48.239 --> 00:40:49.440 have nurses there twenty four
NOTE Confidence: 0.9936284
00:40:49.440 --> 00:40:50.820 seven when the site launches.
NOTE Confidence: 0.9936284
00:40:50.880 --> 00:40:52.320 Is that necessary? No. We
NOTE Confidence: 0.9936284

00:40:52.320 --> 00:40:53.120 all know it's not gonna
NOTE Confidence: 0.9936284

00:40:53.120 --> 00:40:54.320 be necessary long term, but
NOTE Confidence: 0.9936284

00:40:54.320 --> 00:40:55.540 I wanna see what happens.
NOTE Confidence: 0.98330736

00:40:55.840 --> 00:40:56.719 I wanna learn as we
NOTE Confidence: 0.98330736

00:40:56.719 --> 00:40:57.575 go. So I think, you
NOTE Confidence: 0.98330736

00:40:57.575 --> 00:40:58.454 know, this is sort of
NOTE Confidence: 0.98330736

00:40:58.454 --> 00:40:59.755 the maximum, if you will.
NOTE Confidence: 0.9786639

00:41:02.614 --> 00:41:03.755 Alright. So,
NOTE Confidence: 0.9567365

00:41:04.535 --> 00:41:05.815 eligibility, I'll go quickly through
NOTE Confidence: 0.9567365

00:41:05.815 --> 00:41:06.775 this because there's only three
NOTE Confidence: 0.9567365

00:41:06.775 --> 00:41:08.234 more, like, three more slides.
NOTE Confidence: 0.9761677

00:41:09.094 --> 00:41:09.815 But I wanna get to
NOTE Confidence: 0.9761677

00:41:09.815 --> 00:41:10.934 the, to Brad's question about
NOTE Confidence: 0.9761677

00:41:10.934 --> 00:41:11.430 outcomes.
NOTE Confidence: 0.99210936

00:41:12.069 --> 00:41:12.969 So for eligibility,
NOTE Confidence: 0.958563

00:41:13.589 --> 00:41:16.069 single adult men identifying people

NOTE Confidence: 0.958563
00:41:16.069 --> 00:41:17.750 identifying as male, eighteen years
NOTE Confidence: 0.958563
00:41:17.750 --> 00:41:18.390 or older,
NOTE Confidence: 0.9403574
00:41:18.869 --> 00:41:20.710 completed inpatient stabilization, as I
NOTE Confidence: 0.9403574
00:41:20.710 --> 00:41:22.150 said. Have to have SMI,
NOTE Confidence: 0.9403574
00:41:22.150 --> 00:41:22.730 of course.
NOTE Confidence: 0.9807544
00:41:23.670 --> 00:41:24.150 We want,
NOTE Confidence: 0.9443538
00:41:24.630 --> 00:41:25.750 you to come from our
NOTE Confidence: 0.9443538
00:41:25.750 --> 00:41:27.050 behavioral health department.
NOTE Confidence: 0.91504437
00:41:28.575 --> 00:41:30.175 In the future, we may
NOTE Confidence: 0.91504437
00:41:30.175 --> 00:41:31.215 broaden that or we may
NOTE Confidence: 0.91504437
00:41:31.215 --> 00:41:31.955 say to other
NOTE Confidence: 0.9491363
00:41:32.735 --> 00:41:33.935 inpatient psych units, they could
NOTE Confidence: 0.9491363
00:41:33.935 --> 00:41:34.815 transfer somebody to us to
NOTE Confidence: 0.9491363
00:41:34.815 --> 00:41:35.614 evaluate and then send to
NOTE Confidence: 0.9491363
00:41:35.614 --> 00:41:36.335 the program, but we don't
NOTE Confidence: 0.9491363

00:41:36.335 --> 00:41:37.135 want to start to with
NOTE Confidence: 0.9491363

00:41:37.135 --> 00:41:38.035 the simplest approach.
NOTE Confidence: 0.95530623

00:41:38.655 --> 00:41:39.695 You have to be experiencing
NOTE Confidence: 0.95530623

00:41:39.695 --> 00:41:40.195 homelessness.
NOTE Confidence: 0.92710334

00:41:40.735 --> 00:41:41.640 You have to have had,
NOTE Confidence: 0.92710334

00:41:41.719 --> 00:41:42.839 you know, multiple engagements, so
NOTE Confidence: 0.92710334

00:41:42.839 --> 00:41:43.880 we're sure that you need
NOTE Confidence: 0.92710334

00:41:43.880 --> 00:41:44.539 these services.
NOTE Confidence: 0.85794276

00:41:45.719 --> 00:41:46.599 You need to be able
NOTE Confidence: 0.85794276

00:41:46.599 --> 00:41:48.219 able to perform your ADLs.
NOTE Confidence: 0.9956236

00:41:48.839 --> 00:41:50.279 And, importantly, you need to
NOTE Confidence: 0.9956236

00:41:50.279 --> 00:41:51.400 agree to participate. This is
NOTE Confidence: 0.9956236

00:41:51.400 --> 00:41:52.619 not a mandatory program.
NOTE Confidence: 0.9376602

00:41:52.920 --> 00:41:53.640 We want this to be
NOTE Confidence: 0.9376602

00:41:53.640 --> 00:41:54.760 a program people want to
NOTE Confidence: 0.9376602

00:41:54.760 --> 00:41:55.480 be a part of. It's

NOTE Confidence: 0.9376602
00:41:55.480 --> 00:41:56.440 actually sort of funny. We,
NOTE Confidence: 0.9376602
00:41:56.864 --> 00:41:58.145 we have a brochure that
NOTE Confidence: 0.9376602
00:41:58.145 --> 00:41:59.744 is for patients to try
NOTE Confidence: 0.9376602
00:41:59.744 --> 00:42:00.625 to, you know, sell you
NOTE Confidence: 0.9376602
00:42:00.625 --> 00:42:01.605 on the program. Yeah.
NOTE Confidence: 0.9728922
00:42:02.864 --> 00:42:03.905 I think one of the
NOTE Confidence: 0.9728922
00:42:03.905 --> 00:42:04.805 the really nice
NOTE Confidence: 0.92174256
00:42:05.105 --> 00:42:06.465 benefits of choosing kind of
NOTE Confidence: 0.92174256
00:42:06.465 --> 00:42:08.165 like a hotel structure
NOTE Confidence: 0.94463557
00:42:08.465 --> 00:42:09.640 is that you've I assume
NOTE Confidence: 0.94463557
00:42:09.640 --> 00:42:10.520 it's probably a bit more
NOTE Confidence: 0.94463557
00:42:10.520 --> 00:42:11.719 modern than some of the
NOTE Confidence: 0.94463557
00:42:11.719 --> 00:42:13.520 existing Yeah. Yeah. Yeah. Totally.
NOTE Confidence: 0.95031303
00:42:13.960 --> 00:42:15.660 Probably have accessible suites,
NOTE Confidence: 0.8341119
00:42:16.200 --> 00:42:17.160 that are an option Yep.
NOTE Confidence: 0.8341119

00:42:17.239 --> 00:42:17.739 Independent
NOTE Confidence: 0.92165446

00:42:18.119 --> 00:42:19.660 with ADLs, but of course,
NOTE Confidence: 0.92165446

00:42:19.800 --> 00:42:21.239 somebody might be using mobility
NOTE Confidence: 0.92165446

00:42:21.239 --> 00:42:22.300 equipment. Yeah. Exactly.
NOTE Confidence: 0.9464287

00:42:22.600 --> 00:42:23.785 So what is the capacity
NOTE Confidence: 0.9464287

00:42:23.785 --> 00:42:25.065 in the particular buildings you've
NOTE Confidence: 0.9464287

00:42:25.065 --> 00:42:26.505 chosen look like for people
NOTE Confidence: 0.9464287

00:42:26.505 --> 00:42:28.185 who either come in using
NOTE Confidence: 0.9464287

00:42:28.185 --> 00:42:29.305 something like a walker or
NOTE Confidence: 0.9464287

00:42:29.305 --> 00:42:30.344 a wheelchair or through a
NOTE Confidence: 0.9464287

00:42:30.344 --> 00:42:31.705 future medical event, you know,
NOTE Confidence: 0.9464287

00:42:31.705 --> 00:42:32.825 short term, now they're gonna
NOTE Confidence: 0.9464287

00:42:32.825 --> 00:42:34.185 need a a tub transfer
NOTE Confidence: 0.9464287

00:42:34.185 --> 00:42:35.385 bench. Like, can you can
NOTE Confidence: 0.9464287

00:42:35.385 --> 00:42:35.969 they stay?
NOTE Confidence: 0.96010697

00:42:36.450 --> 00:42:38.369 Yep. So, in short, and

NOTE Confidence: 0.96010697
00:42:38.369 --> 00:42:39.570 that's in those situations, we
NOTE Confidence: 0.96010697
00:42:39.570 --> 00:42:40.930 would likely find a way.
NOTE Confidence: 0.96010697
00:42:40.930 --> 00:42:42.230 For people with some accessibility
NOTE Confidence: 0.96010697
00:42:42.369 --> 00:42:42.849 issues,
NOTE Confidence: 0.9953516
00:42:43.250 --> 00:42:44.130 we I think it's,
NOTE Confidence: 0.95947987
00:42:44.770 --> 00:42:45.730 like, ten percent of the
NOTE Confidence: 0.95947987
00:42:45.969 --> 00:42:46.930 maybe more than ten percent.
NOTE Confidence: 0.95947987
00:42:46.930 --> 00:42:47.890 Maybe it's ten percent. Something
NOTE Confidence: 0.95947987
00:42:47.890 --> 00:42:48.930 like that of the rooms
NOTE Confidence: 0.95947987
00:42:48.930 --> 00:42:50.369 are accessible. So we should
NOTE Confidence: 0.95947987
00:42:50.369 --> 00:42:51.410 be good on that front.
NOTE Confidence: 0.95947987
00:42:51.410 --> 00:42:52.335 And then, I mean, the
NOTE Confidence: 0.95947987
00:42:52.335 --> 00:42:54.415 nice part about, again, taking
NOTE Confidence: 0.95947987
00:42:54.415 --> 00:42:55.455 a page out of why
NOTE Confidence: 0.95947987
00:42:55.455 --> 00:42:56.835 has nobody done this before,
NOTE Confidence: 0.95947987

00:42:56.975 --> 00:42:58.335 those are hard questions. We're

NOTE Confidence: 0.95947987

00:42:58.335 --> 00:42:59.135 a health care we're a

NOTE Confidence: 0.95947987

00:42:59.135 --> 00:43:00.255 hospital system. We have all

NOTE Confidence: 0.95947987

00:43:00.415 --> 00:43:01.135 you know, we can find

NOTE Confidence: 0.95947987

00:43:01.135 --> 00:43:02.015 the the answer to anything

NOTE Confidence: 0.95947987

00:43:02.015 --> 00:43:03.375 medical. So it's a big

NOTE Confidence: 0.95947987

00:43:03.375 --> 00:43:04.655 advantage we have compared to

NOTE Confidence: 0.95947987

00:43:04.655 --> 00:43:06.094 another city agency that doesn't

NOTE Confidence: 0.95947987

00:43:06.094 --> 00:43:07.140 have, you know, the back

NOTE Confidence: 0.95947987

00:43:07.140 --> 00:43:08.260 end of Bellevue Hospital a

NOTE Confidence: 0.95947987

00:43:08.260 --> 00:43:09.640 few blocks away. So

NOTE Confidence: 0.9717551

00:43:13.059 --> 00:43:14.099 alright. So,

NOTE Confidence: 0.92272896

00:43:14.739 --> 00:43:16.760 the this is a schematic

NOTE Confidence: 0.92272896

00:43:16.819 --> 00:43:17.700 that sort of shows where

NOTE Confidence: 0.92272896

00:43:17.700 --> 00:43:19.059 we are now. Another population

NOTE Confidence: 0.92272896

00:43:19.059 --> 00:43:20.260 that we're interested in serving

NOTE Confidence: 0.92272896

00:43:20.260 --> 00:43:21.219 going forward are those that

NOTE Confidence: 0.92272896

00:43:21.219 --> 00:43:22.280 are justice involved,

NOTE Confidence: 0.89202505

00:43:22.925 --> 00:43:24.364 that are experiencing homelessness as

NOTE Confidence: 0.89202505

00:43:24.364 --> 00:43:24.864 well.

NOTE Confidence: 0.97502124

00:43:25.165 --> 00:43:26.364 But right now, it's a

NOTE Confidence: 0.97502124

00:43:26.364 --> 00:43:27.425 tumultuous place.

NOTE Confidence: 0.9457754

00:43:28.364 --> 00:43:29.325 The this, I wanted to

NOTE Confidence: 0.9457754

00:43:29.325 --> 00:43:30.364 spend a second on here

NOTE Confidence: 0.9457754

00:43:30.364 --> 00:43:31.085 just to make the point.

NOTE Confidence: 0.9457754

00:43:31.085 --> 00:43:32.045 This is around the primary

NOTE Confidence: 0.9457754

00:43:32.045 --> 00:43:32.765 care point,

NOTE Confidence: 0.99951285

00:43:33.244 --> 00:43:34.785 about how things are today.

NOTE Confidence: 0.9798988

00:43:35.170 --> 00:43:35.609 So,

NOTE Confidence: 0.9784231

00:43:36.050 --> 00:43:37.250 we have the behavioral health

NOTE Confidence: 0.9784231

00:43:37.250 --> 00:43:38.450 services that I talked about

NOTE Confidence: 0.9784231

00:43:38.450 --> 00:43:39.670 a couple of slides ago,
NOTE Confidence: 0.9784231

00:43:39.730 --> 00:43:40.950 but we have a strong
NOTE Confidence: 0.9784231

00:43:41.090 --> 00:43:43.090 primary care footprint and opportunity
NOTE Confidence: 0.9784231

00:43:43.090 --> 00:43:44.230 here as part of this.
NOTE Confidence: 0.9784231

00:43:44.370 --> 00:43:45.170 And I just wanted to
NOTE Confidence: 0.9784231

00:43:45.170 --> 00:43:45.969 to give a little bit
NOTE Confidence: 0.9784231

00:43:45.969 --> 00:43:46.950 more detail there.
NOTE Confidence: 0.95632255

00:43:47.475 --> 00:43:48.515 So all of this is,
NOTE Confidence: 0.92231464

00:43:49.155 --> 00:43:50.355 for those from Grand Rounds,
NOTE Confidence: 0.92231464

00:43:50.355 --> 00:43:51.155 all of this is fairly
NOTE Confidence: 0.92231464

00:43:51.155 --> 00:43:52.355 new. Like, we built out
NOTE Confidence: 0.92231464

00:43:52.355 --> 00:43:53.335 these different programs,
NOTE Confidence: 0.9438586

00:43:54.435 --> 00:43:56.035 you know, over time. But,
NOTE Confidence: 0.9438586

00:43:56.355 --> 00:43:57.715 we not only have, if
NOTE Confidence: 0.9438586

00:43:57.715 --> 00:43:58.835 you are a person experiencing
NOTE Confidence: 0.9438586

00:43:58.835 --> 00:44:01.080 homelessness, specialized clinics, including at

NOTE Confidence: 0.9438586

00:44:01.080 --> 00:44:03.260 Bellevue, which are open access.

NOTE Confidence: 0.98563856

00:44:03.960 --> 00:44:04.600 You know, if you're a

NOTE Confidence: 0.98563856

00:44:04.600 --> 00:44:05.960 person experiencing homelessness, you're not

NOTE Confidence: 0.98563856

00:44:05.960 --> 00:44:06.760 gonna make it on the

NOTE Confidence: 0.98563856

00:44:06.760 --> 00:44:08.120 minute of your appointment. So

NOTE Confidence: 0.98563856

00:44:08.120 --> 00:44:09.000 we say, you know, just

NOTE Confidence: 0.98563856

00:44:09.000 --> 00:44:10.040 come when you like. We

NOTE Confidence: 0.98563856

00:44:10.040 --> 00:44:11.560 have integrated behavioral health in

NOTE Confidence: 0.98563856

00:44:11.560 --> 00:44:13.020 these clinics. We have,

NOTE Confidence: 0.99568504

00:44:13.674 --> 00:44:14.954 social work support. We have

NOTE Confidence: 0.99568504

00:44:14.954 --> 00:44:16.234 community health workers that are

NOTE Confidence: 0.99568504

00:44:16.234 --> 00:44:17.594 specifically there for to help

NOTE Confidence: 0.99568504

00:44:17.594 --> 00:44:18.895 people experiencing homelessness.

NOTE Confidence: 0.9328188

00:44:19.594 --> 00:44:21.114 These clinics are very effective,

NOTE Confidence: 0.9328188

00:44:21.114 --> 00:44:22.555 and I'll just jump ahead

NOTE Confidence: 0.9328188

00:44:22.555 --> 00:44:23.594 one slide to come then
NOTE Confidence: 0.9328188

00:44:23.594 --> 00:44:24.875 come back. This is where
NOTE Confidence: 0.9328188

00:44:25.035 --> 00:44:25.914 and I shared this grand
NOTE Confidence: 0.9328188

00:44:25.914 --> 00:44:27.035 rounds too where this data
NOTE Confidence: 0.9328188

00:44:27.035 --> 00:44:28.690 comes from. So these clinics
NOTE Confidence: 0.9328188

00:44:28.690 --> 00:44:29.810 that we've designed, which are
NOTE Confidence: 0.9328188

00:44:29.810 --> 00:44:31.030 primary care clinics,
NOTE Confidence: 0.94772923

00:44:31.330 --> 00:44:32.370 if you step foot into
NOTE Confidence: 0.94772923

00:44:32.370 --> 00:44:33.570 them, you have a fifty
NOTE Confidence: 0.94772923

00:44:33.570 --> 00:44:35.090 seven percent reduction in in
NOTE Confidence: 0.94772923

00:44:35.090 --> 00:44:35.810 a risk of going to
NOTE Confidence: 0.94772923

00:44:35.810 --> 00:44:37.010 the ED and a sixty
NOTE Confidence: 0.94772923

00:44:37.010 --> 00:44:38.370 seven percent reduction in risk
NOTE Confidence: 0.94772923

00:44:38.370 --> 00:44:39.270 of being admitted.
NOTE Confidence: 0.9901576

00:44:39.730 --> 00:44:40.850 So these numbers, by the
NOTE Confidence: 0.9901576

00:44:40.850 --> 00:44:41.730 way, are not unique to

NOTE Confidence: 0.9901576
00:44:41.730 --> 00:44:43.575 New York City. Good interventions
NOTE Confidence: 0.9901576
00:44:43.575 --> 00:44:45.175 for people experiencing homelessness in
NOTE Confidence: 0.9901576
00:44:45.175 --> 00:44:46.535 other cities have found, I
NOTE Confidence: 0.9901576
00:44:46.535 --> 00:44:48.215 would say, similar numbers. But
NOTE Confidence: 0.9901576
00:44:48.215 --> 00:44:49.255 these are awesome. I mean,
NOTE Confidence: 0.9901576
00:44:49.255 --> 00:44:49.895 imagine if we could do
NOTE Confidence: 0.9901576
00:44:49.895 --> 00:44:51.655 this for everybody experiencing homelessness
NOTE Confidence: 0.9901576
00:44:51.655 --> 00:44:52.375 in New York City. I
NOTE Confidence: 0.9901576
00:44:52.375 --> 00:44:53.335 mean, then you've really changed
NOTE Confidence: 0.9901576
00:44:53.335 --> 00:44:55.335 the world. So, you know,
NOTE Confidence: 0.9901576
00:44:55.335 --> 00:44:56.400 our hope is that
NOTE Confidence: 0.9197235
00:44:56.799 --> 00:44:57.680 these will provide sort of
NOTE Confidence: 0.9197235
00:44:57.680 --> 00:44:58.640 a benchmark of what we
NOTE Confidence: 0.9197235
00:44:58.640 --> 00:44:59.839 hope to accomplish with these
NOTE Confidence: 0.9197235
00:44:59.839 --> 00:45:00.579 new sites.
NOTE Confidence: 0.9579948

00:45:00.960 --> 00:45:01.880 And maybe we'll even do
NOTE Confidence: 0.9579948

00:45:01.880 --> 00:45:02.719 a little bit better in
NOTE Confidence: 0.9579948

00:45:02.719 --> 00:45:03.920 that. This is just if
NOTE Confidence: 0.9579948

00:45:03.920 --> 00:45:05.359 you enter into into medical
NOTE Confidence: 0.9579948

00:45:05.359 --> 00:45:06.480 care with us. Imagine if
NOTE Confidence: 0.9579948

00:45:06.480 --> 00:45:07.520 we also had housing onto
NOTE Confidence: 0.9579948

00:45:07.520 --> 00:45:08.880 this. Housing has an independent
NOTE Confidence: 0.9579948

00:45:08.880 --> 00:45:09.920 effect on your risk of,
NOTE Confidence: 0.9579948

00:45:10.079 --> 00:45:11.765 or, on reducing your risk
NOTE Confidence: 0.9579948

00:45:11.765 --> 00:45:12.805 of, being admitted to the
NOTE Confidence: 0.9579948

00:45:12.805 --> 00:45:13.845 hospital or going to the
NOTE Confidence: 0.9579948

00:45:13.845 --> 00:45:16.165 ED. So, these clinics exist.
NOTE Confidence: 0.9579948

00:45:16.165 --> 00:45:17.525 They're effective. They provide the
NOTE Confidence: 0.9579948

00:45:17.525 --> 00:45:19.525 base, sort of intellectual basis
NOTE Confidence: 0.9579948

00:45:19.525 --> 00:45:20.665 for the new program,
NOTE Confidence: 0.96552134

00:45:21.045 --> 00:45:22.725 but, also, we still access

NOTE Confidence: 0.96552134
00:45:22.725 --> 00:45:23.465 them. So
NOTE Confidence: 0.97636646
00:45:23.969 --> 00:45:25.410 I want to have all
NOTE Confidence: 0.97636646
00:45:25.410 --> 00:45:26.210 of the patients that are
NOTE Confidence: 0.97636646
00:45:26.210 --> 00:45:27.410 coming to our program go
NOTE Confidence: 0.97636646
00:45:27.410 --> 00:45:28.770 to these clinics. I built
NOTE Confidence: 0.97636646
00:45:28.770 --> 00:45:29.330 them out,
NOTE Confidence: 0.99679357
00:45:29.890 --> 00:45:31.010 a lot over the last,
NOTE Confidence: 0.99679357
00:45:31.010 --> 00:45:32.290 you know, eight years. We
NOTE Confidence: 0.99679357
00:45:32.290 --> 00:45:33.570 have, you know, five times
NOTE Confidence: 0.99679357
00:45:33.570 --> 00:45:34.609 as many as we did
NOTE Confidence: 0.99679357
00:45:34.609 --> 00:45:35.430 eight years ago.
NOTE Confidence: 0.8644865
00:45:36.305 --> 00:45:36.805 And,
NOTE Confidence: 0.9894292
00:45:37.345 --> 00:45:38.465 when people leave too, we
NOTE Confidence: 0.9894292
00:45:38.465 --> 00:45:39.425 want them to be comfortable
NOTE Confidence: 0.9894292
00:45:39.425 --> 00:45:40.705 continuing to get care. So
NOTE Confidence: 0.9894292

00:45:40.705 --> 00:45:41.665 if you're used to getting
NOTE Confidence: 0.9894292

00:45:41.665 --> 00:45:42.705 care in this model at
NOTE Confidence: 0.9894292

00:45:42.705 --> 00:45:43.825 Bellevue, we want you to
NOTE Confidence: 0.9894292

00:45:43.825 --> 00:45:44.785 continue to go to Bellevue
NOTE Confidence: 0.9894292

00:45:44.785 --> 00:45:46.085 with the doctor you trust.
NOTE Confidence: 0.97606045

00:45:46.785 --> 00:45:47.905 So these clinics are a
NOTE Confidence: 0.97606045

00:45:47.905 --> 00:45:48.930 really important part.
NOTE Confidence: 0.9990178

00:45:49.489 --> 00:45:49.989 Also,
NOTE Confidence: 0.98211145

00:45:51.170 --> 00:45:51.890 for people,
NOTE Confidence: 0.9555073

00:45:52.290 --> 00:45:53.329 let's say we lose track
NOTE Confidence: 0.9555073

00:45:53.329 --> 00:45:53.930 of you for a couple
NOTE Confidence: 0.9555073

00:45:53.930 --> 00:45:55.410 of days. We have other
NOTE Confidence: 0.9555073

00:45:55.410 --> 00:45:56.770 resources too. So we have
NOTE Confidence: 0.9555073

00:45:56.770 --> 00:45:58.050 our show program or street
NOTE Confidence: 0.9555073

00:45:58.050 --> 00:45:59.270 health outreach and wellness.
NOTE Confidence: 0.9540592

00:45:59.650 --> 00:46:00.609 This is the program that

NOTE Confidence: 0.9540592

00:46:00.609 --> 00:46:01.890 I'd started in twenty twenty

NOTE Confidence: 0.9540592

00:46:01.890 --> 00:46:03.684 one, to help people experiencing

NOTE Confidence: 0.9540592

00:46:03.684 --> 00:46:04.565 homelessness and living on the

NOTE Confidence: 0.9540592

00:46:04.565 --> 00:46:06.085 street to get vaccinated by

NOTE Confidence: 0.9540592

00:46:06.085 --> 00:46:06.885 saying, how can we help

NOTE Confidence: 0.9540592

00:46:06.885 --> 00:46:08.825 you first? Delivering wound care,

NOTE Confidence: 0.9540592

00:46:08.885 --> 00:46:09.385 medications,

NOTE Confidence: 0.9433687

00:46:10.325 --> 00:46:12.005 getting into housing, clothes, whatever

NOTE Confidence: 0.9433687

00:46:12.005 --> 00:46:13.125 you need. We gave it

NOTE Confidence: 0.9433687

00:46:13.125 --> 00:46:13.765 to you in the moment

NOTE Confidence: 0.9433687

00:46:13.765 --> 00:46:14.984 then vaccinated you.

NOTE Confidence: 0.9734183

00:46:15.285 --> 00:46:16.299 Worked so well that this

NOTE Confidence: 0.9734183

00:46:16.299 --> 00:46:17.500 program is able is actually

NOTE Confidence: 0.9734183

00:46:17.500 --> 00:46:18.780 now baselined in New York

NOTE Confidence: 0.9734183

00:46:18.780 --> 00:46:19.599 City's budgets.

NOTE Confidence: 0.86512566

00:46:20.219 --> 00:46:20.940 And we can use the
NOTE Confidence: 0.86512566

00:46:20.940 --> 00:46:21.980 program to help this program
NOTE Confidence: 0.86512566

00:46:21.980 --> 00:46:22.859 to we can use the
NOTE Confidence: 0.86512566

00:46:22.859 --> 00:46:24.299 show program to support the
NOTE Confidence: 0.86512566

00:46:24.299 --> 00:46:25.579 bridge to home program too.
NOTE Confidence: 0.86512566

00:46:25.579 --> 00:46:26.460 We're actually gonna show you
NOTE Confidence: 0.86512566

00:46:26.460 --> 00:46:27.100 a show I'll show you
NOTE Confidence: 0.86512566

00:46:27.100 --> 00:46:27.739 a minute a couple of
NOTE Confidence: 0.86512566

00:46:27.739 --> 00:46:29.135 blocks away. Yeah. Steve.
NOTE Confidence: 0.9071338

00:46:29.755 --> 00:46:31.055 So is there any relationship
NOTE Confidence: 0.9071338

00:46:31.275 --> 00:46:32.895 with medical legal partnerships,
NOTE Confidence: 0.9988452

00:46:33.195 --> 00:46:34.094 the police
NOTE Confidence: 0.93179893

00:46:34.555 --> 00:46:35.915 systems, so that if people
NOTE Confidence: 0.93179893

00:46:35.915 --> 00:46:36.875 get picked up for whatever
NOTE Confidence: 0.93179893

00:46:36.875 --> 00:46:37.835 and they're in a holding
NOTE Confidence: 0.93179893

00:46:37.835 --> 00:46:38.895 cell and they're gonna

NOTE Confidence: 0.9731777
00:46:39.195 --> 00:46:40.555 miss important meds, is there
NOTE Confidence: 0.9731777
00:46:40.555 --> 00:46:41.055 any
NOTE Confidence: 0.9907254
00:46:41.355 --> 00:46:43.089 opportunity to intervene and create
NOTE Confidence: 0.9907254
00:46:43.089 --> 00:46:44.369 a relationship and get these
NOTE Confidence: 0.9907254
00:46:44.369 --> 00:46:45.829 folks back out to you
NOTE Confidence: 0.9907254
00:46:46.050 --> 00:46:46.550 sooner?
NOTE Confidence: 0.985357
00:46:47.010 --> 00:46:48.210 Yeah. Really good question. I
NOTE Confidence: 0.985357
00:46:48.210 --> 00:46:49.329 think that's something we should,
NOTE Confidence: 0.985357
00:46:49.650 --> 00:46:50.690 we're working on now, but
NOTE Confidence: 0.985357
00:46:50.690 --> 00:46:51.510 we need to
NOTE Confidence: 0.95309716
00:46:52.849 --> 00:46:53.890 both put more thought into
NOTE Confidence: 0.95309716
00:46:53.890 --> 00:46:54.690 it, but also see, you
NOTE Confidence: 0.95309716
00:46:54.690 --> 00:46:55.969 know, see how things go.
NOTE Confidence: 0.95309716
00:46:55.969 --> 00:46:57.410 We've, briefed and met with
NOTE Confidence: 0.95309716
00:46:57.410 --> 00:46:58.630 the local police department.
NOTE Confidence: 0.98005015

00:46:59.145 --> 00:46:59.864 So they're aware of the
NOTE Confidence: 0.98005015

00:46:59.864 --> 00:47:00.905 program. They're aware of the
NOTE Confidence: 0.98005015

00:47:00.905 --> 00:47:02.025 needs, and they certainly know
NOTE Confidence: 0.98005015

00:47:02.025 --> 00:47:02.605 how to
NOTE Confidence: 0.921148

00:47:02.985 --> 00:47:03.945 their first question is how
NOTE Confidence: 0.921148

00:47:03.945 --> 00:47:04.844 do we reach you?
NOTE Confidence: 0.9862528

00:47:05.385 --> 00:47:06.525 So they know.
NOTE Confidence: 0.95383877

00:47:07.065 --> 00:47:07.945 So I think that'll be
NOTE Confidence: 0.95383877

00:47:07.945 --> 00:47:09.705 helpful too. Because, again, I
NOTE Confidence: 0.95383877

00:47:09.705 --> 00:47:10.825 think the use case of
NOTE Confidence: 0.95383877

00:47:10.825 --> 00:47:12.810 somebody, let's say, goes back
NOTE Confidence: 0.95383877

00:47:12.810 --> 00:47:14.090 to sleeping on the street
NOTE Confidence: 0.95383877

00:47:14.090 --> 00:47:15.130 two blocks away from the
NOTE Confidence: 0.95383877

00:47:15.130 --> 00:47:16.410 program. We may not even
NOTE Confidence: 0.95383877

00:47:16.410 --> 00:47:17.290 know that at the program.
NOTE Confidence: 0.95383877

00:47:17.290 --> 00:47:18.090 We may just know that

NOTE Confidence: 0.95383877

00:47:18.090 --> 00:47:19.850 they're gone. So maybe it's

NOTE Confidence: 0.95383877

00:47:19.850 --> 00:47:21.450 the Department of Homeless Services

NOTE Confidence: 0.95383877

00:47:21.450 --> 00:47:22.810 outreach team that finds them.

NOTE Confidence: 0.95383877

00:47:22.810 --> 00:47:24.010 Maybe it's the show program

NOTE Confidence: 0.95383877

00:47:24.010 --> 00:47:25.050 that finds them. Maybe it's

NOTE Confidence: 0.95383877

00:47:25.050 --> 00:47:26.205 the police that find them.

NOTE Confidence: 0.95383877

00:47:26.445 --> 00:47:27.485 All roads, we want to

NOTE Confidence: 0.95383877

00:47:27.485 --> 00:47:28.445 lead back to the program,

NOTE Confidence: 0.95383877

00:47:28.445 --> 00:47:29.405 though. So I think that'll

NOTE Confidence: 0.95383877

00:47:29.405 --> 00:47:31.325 be something where interagency collaboration

NOTE Confidence: 0.95383877

00:47:31.325 --> 00:47:32.625 will see how things go.

NOTE Confidence: 0.95383877

00:47:32.765 --> 00:47:33.985 Medical legal specifically,

NOTE Confidence: 0.96902573

00:47:34.285 --> 00:47:35.165 we are in in a

NOTE Confidence: 0.96902573

00:47:35.165 --> 00:47:36.364 good place there. We have,

NOTE Confidence: 0.89729553

00:47:37.085 --> 00:47:38.844 a substantial and effective contract

NOTE Confidence: 0.89729553

00:47:38.844 --> 00:47:40.445 with NILAG, which is definitely

NOTE Confidence: 0.89729553

00:47:40.445 --> 00:47:41.546 New York New York specific,

NOTE Confidence: 0.89729553

00:47:41.546 --> 00:47:42.560 so it stands for New

NOTE Confidence: 0.89729553

00:47:42.560 --> 00:47:43.060 York.

NOTE Confidence: 0.88349235

00:47:43.920 --> 00:47:44.660 But basically,

NOTE Confidence: 0.99493617

00:47:45.120 --> 00:47:46.580 an excellent legal team,

NOTE Confidence: 0.99638325

00:47:46.880 --> 00:47:48.000 that, any of our patients

NOTE Confidence: 0.99638325

00:47:48.000 --> 00:47:48.660 can access.

NOTE Confidence: 0.9789364

00:47:50.320 --> 00:47:51.600 So but to Steve's point,

NOTE Confidence: 0.9789364

00:47:51.600 --> 00:47:52.160 I mean, I think one

NOTE Confidence: 0.9789364

00:47:52.160 --> 00:47:52.880 of the things that we

NOTE Confidence: 0.9789364

00:47:52.880 --> 00:47:53.840 wanna see how things go

NOTE Confidence: 0.9789364

00:47:53.840 --> 00:47:54.500 here is,

NOTE Confidence: 0.9800112

00:47:55.205 --> 00:47:56.325 well, p where this is

NOTE Confidence: 0.9800112

00:47:56.405 --> 00:47:57.285 the program's not going to

NOTE Confidence: 0.9800112

00:47:57.285 --> 00:47:58.565 work for everybody. But as

NOTE Confidence: 0.9800112

00:47:58.565 --> 00:48:00.005 people are experiencing the program,

NOTE Confidence: 0.9800112

00:48:00.005 --> 00:48:01.445 like, how can we see

NOTE Confidence: 0.9800112

00:48:01.445 --> 00:48:02.165 what we can do to

NOTE Confidence: 0.9800112

00:48:02.165 --> 00:48:03.125 help people to stay in

NOTE Confidence: 0.9800112

00:48:03.125 --> 00:48:04.005 the program? And that's where

NOTE Confidence: 0.9800112

00:48:04.005 --> 00:48:04.725 I think we're gonna have

NOTE Confidence: 0.9800112

00:48:04.725 --> 00:48:05.685 a lot more learning to

NOTE Confidence: 0.9800112

00:48:05.685 --> 00:48:07.205 do. The show unit, like

NOTE Confidence: 0.9800112

00:48:07.205 --> 00:48:08.645 I said, we're positioning one

NOTE Confidence: 0.9800112

00:48:08.645 --> 00:48:09.880 right next to the program.

NOTE Confidence: 0.9800112

00:48:09.880 --> 00:48:10.920 They have roving teams with

NOTE Confidence: 0.9800112

00:48:10.920 --> 00:48:12.040 backpacks on, so we're gonna

NOTE Confidence: 0.9800112

00:48:12.040 --> 00:48:13.580 have some, you know, intelligence

NOTE Confidence: 0.9800112

00:48:13.640 --> 00:48:15.180 and opportunity to to intervene

NOTE Confidence: 0.9800112

00:48:15.320 --> 00:48:16.360 should people walk, you know,

NOTE Confidence: 0.9800112

00:48:16.360 --> 00:48:17.320 far away and then not
NOTE Confidence: 0.9800112

00:48:17.320 --> 00:48:17.980 come back.
NOTE Confidence: 0.99880224

00:48:18.360 --> 00:48:19.320 We also have,
NOTE Confidence: 0.9580322

00:48:19.880 --> 00:48:21.000 worthy of note, our own
NOTE Confidence: 0.9580322

00:48:21.000 --> 00:48:21.980 ambulance system.
NOTE Confidence: 0.96364045

00:48:22.445 --> 00:48:23.485 And, this is all in
NOTE Confidence: 0.96364045

00:48:23.485 --> 00:48:25.005 the same EMR. So let's
NOTE Confidence: 0.96364045

00:48:25.005 --> 00:48:26.225 say you are a patient
NOTE Confidence: 0.96364045

00:48:26.445 --> 00:48:27.185 with schizophrenia.
NOTE Confidence: 0.9914974

00:48:27.725 --> 00:48:28.525 You're on your meds, but
NOTE Confidence: 0.9914974

00:48:28.525 --> 00:48:29.565 it's not enough. That will
NOTE Confidence: 0.9914974

00:48:29.565 --> 00:48:30.065 happen.
NOTE Confidence: 0.98528045

00:48:30.605 --> 00:48:31.725 We will transport you to
NOTE Confidence: 0.98528045

00:48:31.725 --> 00:48:33.485 Bellevue. We'll document it in
NOTE Confidence: 0.98528045

00:48:33.485 --> 00:48:34.685 Epic, and the Bellevue team
NOTE Confidence: 0.98528045

00:48:34.685 --> 00:48:35.485 will pull up your record

NOTE Confidence: 0.98528045
00:48:35.485 --> 00:48:36.765 in Epic and see exactly
NOTE Confidence: 0.98528045
00:48:36.765 --> 00:48:37.425 what happened.
NOTE Confidence: 0.98114234
00:48:37.920 --> 00:48:39.200 So, we hope for patients
NOTE Confidence: 0.98114234
00:48:39.200 --> 00:48:40.319 that need to go, hopefully,
NOTE Confidence: 0.98114234
00:48:40.319 --> 00:48:41.280 for not too long back
NOTE Confidence: 0.98114234
00:48:41.280 --> 00:48:42.640 to the hospital, they'll then
NOTE Confidence: 0.98114234
00:48:42.640 --> 00:48:43.359 be able to come back
NOTE Confidence: 0.98114234
00:48:43.359 --> 00:48:44.719 to us with seamless care
NOTE Confidence: 0.98114234
00:48:44.719 --> 00:48:45.780 and seamless communication.
NOTE Confidence: 0.932657
00:48:46.480 --> 00:48:47.300 So, again,
NOTE Confidence: 0.9591813
00:48:47.920 --> 00:48:49.280 you know, falls, is the
NOTE Confidence: 0.9591813
00:48:49.280 --> 00:48:50.079 the same page out of
NOTE Confidence: 0.9591813
00:48:50.079 --> 00:48:51.405 the book of, part of
NOTE Confidence: 0.9591813
00:48:51.405 --> 00:48:52.285 the reason this sort of
NOTE Confidence: 0.9591813
00:48:52.285 --> 00:48:53.885 thing wasn't done before is
NOTE Confidence: 0.9591813

00:48:54.205 --> 00:48:55.805 I mean, that's really hard
NOTE Confidence: 0.9591813

00:48:55.805 --> 00:48:57.165 to do, especially if you're
NOTE Confidence: 0.9591813

00:48:57.165 --> 00:48:58.305 another city agency.
NOTE Confidence: 0.9441007

00:48:58.685 --> 00:49:00.205 We happen to everything will
NOTE Confidence: 0.9441007

00:49:00.205 --> 00:49:01.005 be on Epic, so we
NOTE Confidence: 0.9441007

00:49:01.005 --> 00:49:02.045 have the advantage of, you
NOTE Confidence: 0.9441007

00:49:02.045 --> 00:49:03.425 know, a very good communication.
NOTE Confidence: 0.9848623

00:49:05.890 --> 00:49:07.410 We also have mobile teams
NOTE Confidence: 0.9848623

00:49:07.410 --> 00:49:08.370 in addition to the show
NOTE Confidence: 0.9848623

00:49:08.370 --> 00:49:09.410 program that can engage you
NOTE Confidence: 0.9848623

00:49:09.410 --> 00:49:10.130 on the street. So we
NOTE Confidence: 0.9848623

00:49:10.130 --> 00:49:11.170 have a lot of resources,
NOTE Confidence: 0.9848623

00:49:11.170 --> 00:49:11.969 and we're gonna see how
NOTE Confidence: 0.9848623

00:49:11.969 --> 00:49:12.790 it goes here.
NOTE Confidence: 0.9279802

00:49:14.050 --> 00:49:14.770 Let me just take a
NOTE Confidence: 0.9279802

00:49:14.770 --> 00:49:15.650 pause here. I I know

NOTE Confidence: 0.9279802

00:49:15.650 --> 00:49:17.114 it's sort of, the schematic

NOTE Confidence: 0.9279802

00:49:17.114 --> 00:49:17.614 maybe,

NOTE Confidence: 0.9403754

00:49:18.315 --> 00:49:19.755 is complicated, but it's it

NOTE Confidence: 0.9403754

00:49:19.755 --> 00:49:21.135 also, I know, is complicated

NOTE Confidence: 0.9403754

00:49:21.275 --> 00:49:22.635 all the array of services

NOTE Confidence: 0.9403754

00:49:22.635 --> 00:49:24.155 we have even through my

NOTE Confidence: 0.9403754

00:49:24.155 --> 00:49:25.775 organization in New York City.

NOTE Confidence: 0.9961065

00:49:26.075 --> 00:49:27.275 But any questions about sort

NOTE Confidence: 0.9961065

00:49:27.275 --> 00:49:28.955 of the array of, service

NOTE Confidence: 0.9961065

00:49:28.955 --> 00:49:30.255 options for people?

NOTE Confidence: 0.9314534

00:49:34.290 --> 00:49:35.410 Okay. Then we're gonna get

NOTE Confidence: 0.9314534

00:49:35.410 --> 00:49:36.630 to the last part here.

NOTE Confidence: 0.9314534

00:49:36.690 --> 00:49:38.050 This program's launched. We're very

NOTE Confidence: 0.9314534

00:49:38.050 --> 00:49:38.550 excited.

NOTE Confidence: 0.9771307

00:49:38.850 --> 00:49:39.590 Last slide.

NOTE Confidence: 0.99119955

00:49:41.170 --> 00:49:42.450 So we've put as much
NOTE Confidence: 0.99119955

00:49:42.450 --> 00:49:43.650 thought into this issue as
NOTE Confidence: 0.99119955

00:49:43.650 --> 00:49:44.370 you can see on the
NOTE Confidence: 0.99119955

00:49:44.370 --> 00:49:44.870 slide,
NOTE Confidence: 0.99367523

00:49:45.570 --> 00:49:46.690 which is less than Brad's
NOTE Confidence: 0.99367523

00:49:46.690 --> 00:49:47.190 question.
NOTE Confidence: 0.9257812

00:49:48.405 --> 00:49:50.405 So we are, overtime going
NOTE Confidence: 0.9257812

00:49:50.405 --> 00:49:51.364 to be able to evaluate
NOTE Confidence: 0.9257812

00:49:51.364 --> 00:49:52.085 all this.
NOTE Confidence: 0.9709821

00:49:52.405 --> 00:49:53.285 This is just what we're
NOTE Confidence: 0.9709821

00:49:53.285 --> 00:49:54.585 initially thinking about,
NOTE Confidence: 0.9886021

00:49:54.965 --> 00:49:55.765 but we'd love to spend
NOTE Confidence: 0.9886021

00:49:55.765 --> 00:49:56.745 a couple of minutes,
NOTE Confidence: 0.9995917

00:49:57.285 --> 00:49:58.665 to hear what folks think.
NOTE Confidence: 0.91120964

00:49:59.445 --> 00:50:00.505 Yeah. Yeah. Please.
NOTE Confidence: 0.8967471

00:50:01.500 --> 00:50:03.840 Initial methods question. So your

NOTE Confidence: 0.98812294
00:50:04.300 --> 00:50:05.739 outcomes here are all kind
NOTE Confidence: 0.98812294
00:50:05.739 --> 00:50:07.440 of, like, decreased or reduced.
NOTE Confidence: 0.95399356
00:50:07.739 --> 00:50:09.260 What is your comparison group
NOTE Confidence: 0.95399356
00:50:09.260 --> 00:50:10.540 gonna be? Because this is
NOTE Confidence: 0.95399356
00:50:10.540 --> 00:50:12.560 a question. A voluntary program.
NOTE Confidence: 0.9972043
00:50:12.860 --> 00:50:14.000 So Right.
NOTE Confidence: 0.8343969
00:50:14.904 --> 00:50:15.864 Right. I will actually,
NOTE Confidence: 0.9744158
00:50:16.344 --> 00:50:17.464 welcome thoughts. I mean, it
NOTE Confidence: 0.9744158
00:50:17.464 --> 00:50:18.184 could be,
NOTE Confidence: 0.9368829
00:50:19.065 --> 00:50:20.664 against peep the denominator could
NOTE Confidence: 0.9368829
00:50:20.664 --> 00:50:21.385 be all people in the
NOTE Confidence: 0.9368829
00:50:21.385 --> 00:50:22.424 hospital that could be eligible.
NOTE Confidence: 0.9368829
00:50:22.424 --> 00:50:23.704 It could be all people
NOTE Confidence: 0.9368829
00:50:23.704 --> 00:50:25.085 including those that are ineligible.
NOTE Confidence: 0.9368829
00:50:25.145 --> 00:50:25.944 Could be just those that
NOTE Confidence: 0.9368829

00:50:25.944 --> 00:50:27.085 step foot in the sites.
NOTE Confidence: 0.9090961

00:50:27.390 --> 00:50:28.130 We haven't,
NOTE Confidence: 0.40614483

00:50:28.750 --> 00:50:29.250 do
NOTE Confidence: 0.8971334

00:50:30.430 --> 00:50:31.710 what? Compensity match would be
NOTE Confidence: 0.8971334

00:50:31.710 --> 00:50:32.829 would be a great option.
NOTE Confidence: 0.8971334

00:50:32.829 --> 00:50:33.630 We could use some help
NOTE Confidence: 0.8971334

00:50:33.630 --> 00:50:35.309 with that, actually, if anybody's
NOTE Confidence: 0.8971334

00:50:35.309 --> 00:50:35.809 interested.
NOTE Confidence: 0.92858964

00:50:37.150 --> 00:50:38.430 Yeah. There's nobody assigned to
NOTE Confidence: 0.92858964

00:50:38.430 --> 00:50:39.809 research this, by the way.
NOTE Confidence: 0.9586868

00:50:40.270 --> 00:50:41.469 It's hard to launch it.
NOTE Confidence: 0.9586868

00:50:41.469 --> 00:50:41.969 Yeah.
NOTE Confidence: 0.8921408

00:50:42.995 --> 00:50:44.275 Yes. That's something I want.
NOTE Confidence: 0.8921408

00:50:44.275 --> 00:50:45.475 They might just be different
NOTE Confidence: 0.8921408

00:50:45.475 --> 00:50:47.475 than people Mhmm. Mhmm. I
NOTE Confidence: 0.8921408

00:50:47.475 --> 00:50:48.915 am eligible, but I don't

NOTE Confidence: 0.8921408
00:50:48.915 --> 00:50:50.195 wanna go to this place.
NOTE Confidence: 0.8921408
00:50:50.195 --> 00:50:51.715 So ten Excellent point. Yeah.
NOTE Confidence: 0.8921408
00:50:51.955 --> 00:50:53.315 Bunch of people who do
NOTE Confidence: 0.8921408
00:50:53.315 --> 00:50:55.075 opioid policy related research at
NOTE Confidence: 0.8921408
00:50:55.075 --> 00:50:56.035 the School of Public Health.
NOTE Confidence: 0.8921408
00:50:56.035 --> 00:50:56.835 Some of them might be
NOTE Confidence: 0.8921408
00:50:56.835 --> 00:50:57.969 quite interested in trying trying
NOTE Confidence: 0.8921408
00:50:57.969 --> 00:50:58.770 to help you design the
NOTE Confidence: 0.8921408
00:50:58.770 --> 00:51:00.210 fluency matched. And I'm quite
NOTE Confidence: 0.8921408
00:51:00.210 --> 00:51:01.090 interested in the in the
NOTE Confidence: 0.8921408
00:51:01.090 --> 00:51:01.989 intro introduction.
NOTE Confidence: 0.64805406
00:51:03.250 --> 00:51:03.750 Jason?
NOTE Confidence: 0.8537046
00:51:04.770 --> 00:51:05.570 You don't have any I
NOTE Confidence: 0.8537046
00:51:05.570 --> 00:51:06.610 don't think so. It's I've
NOTE Confidence: 0.8537046
00:51:06.610 --> 00:51:07.590 been gone for decades.
NOTE Confidence: 0.84362966

00:51:11.275 --> 00:51:13.215 One site right now. Correct.
NOTE Confidence: 0.8097622

00:51:13.594 --> 00:51:15.035 How many sites went over
NOTE Confidence: 0.8097622

00:51:15.035 --> 00:51:15.775 there for
NOTE Confidence: 0.94930243

00:51:16.875 --> 00:51:18.155 So we've been funded for
NOTE Confidence: 0.94930243

00:51:18.155 --> 00:51:19.355 two. So it's a but
NOTE Confidence: 0.94930243

00:51:19.355 --> 00:51:20.555 the funding we've received so
NOTE Confidence: 0.94930243

00:51:20.555 --> 00:51:21.594 far is still sort of
NOTE Confidence: 0.94930243

00:51:21.594 --> 00:51:22.715 at, like, the the the
NOTE Confidence: 0.94930243

00:51:22.715 --> 00:51:23.995 level of proof of, proof
NOTE Confidence: 0.94930243

00:51:23.995 --> 00:51:24.655 of concept.
NOTE Confidence: 0.9341758

00:51:25.580 --> 00:51:26.940 Out of all the sites
NOTE Confidence: 0.9341758

00:51:26.940 --> 00:51:28.460 in within New York health
NOTE Confidence: 0.9341758

00:51:28.460 --> 00:51:30.780 and and hospitals, it's like
NOTE Confidence: 0.9341758

00:51:30.780 --> 00:51:32.239 a hundred sites or something.
NOTE Confidence: 0.9341758

00:51:32.380 --> 00:51:33.180 Yeah. Yeah. It's more it's
NOTE Confidence: 0.9341758

00:51:33.180 --> 00:51:34.380 about fifty now. But yeah.

NOTE Confidence: 0.9341758

00:51:34.380 --> 00:51:35.340 So this is this is

NOTE Confidence: 0.9341758

00:51:35.340 --> 00:51:36.380 just happening at one site.

NOTE Confidence: 0.9341758

00:51:36.380 --> 00:51:37.340 So you've got Correct. Other

NOTE Confidence: 0.9341758

00:51:37.340 --> 00:51:39.015 places are control groups in

NOTE Confidence: 0.9341758

00:51:39.015 --> 00:51:39.734 a way because it's this

NOTE Confidence: 0.9341758

00:51:39.815 --> 00:51:41.414 you have similar homeless populations

NOTE Confidence: 0.9341758

00:51:41.414 --> 00:51:43.015 in all these different areas,

NOTE Confidence: 0.9341758

00:51:43.015 --> 00:51:44.494 and you're just comparing that

NOTE Confidence: 0.9341758

00:51:44.694 --> 00:51:45.654 this this place where an

NOTE Confidence: 0.9341758

00:51:45.654 --> 00:51:46.775 innovation is happening with all

NOTE Confidence: 0.9341758

00:51:46.775 --> 00:51:47.654 the other ones where it's

NOTE Confidence: 0.9341758

00:51:47.654 --> 00:51:48.934 not happening yet. That's true.

NOTE Confidence: 0.9341758

00:51:48.934 --> 00:51:50.135 And, today, I think the

NOTE Confidence: 0.9341758

00:51:50.135 --> 00:51:50.934 number is, like, we have

NOTE Confidence: 0.9341758

00:51:50.934 --> 00:51:52.474 eleven hundred or so people

NOTE Confidence: 0.9716824

00:51:52.839 --> 00:51:54.520 admitted, on inpatient psych across

NOTE Confidence: 0.9716824

00:51:54.520 --> 00:51:55.500 my eleven hospitals.

NOTE Confidence: 0.89445305

00:51:56.920 --> 00:51:57.800 I think the problem is

NOTE Confidence: 0.89445305

00:51:57.800 --> 00:51:58.460 the voluntary

NOTE Confidence: 0.9715847

00:51:58.760 --> 00:52:00.200 aspect of the program. People

NOTE Confidence: 0.9715847

00:52:00.200 --> 00:52:01.400 self select. They're not the

NOTE Confidence: 0.9715847

00:52:01.400 --> 00:52:02.599 same as just the general

NOTE Confidence: 0.9715847

00:52:02.599 --> 00:52:04.619 population of people requiring that.

NOTE Confidence: 0.94885737

00:52:05.154 --> 00:52:07.075 I'd say you're comparing how

NOTE Confidence: 0.94885737

00:52:07.075 --> 00:52:08.594 one population of people at

NOTE Confidence: 0.94885737

00:52:08.594 --> 00:52:09.474 one site does with a

NOTE Confidence: 0.94885737

00:52:09.474 --> 00:52:10.914 new innovation compared with all

NOTE Confidence: 0.94885737

00:52:10.914 --> 00:52:11.494 the other

NOTE Confidence: 0.9280716

00:52:11.795 --> 00:52:13.154 sites whether it's voluntary or

NOTE Confidence: 0.9280716

00:52:13.154 --> 00:52:14.914 not voluntary. You're showing that

NOTE Confidence: 0.9280716

00:52:14.914 --> 00:52:16.134 just having this available

NOTE Confidence: 0.9757693
00:52:16.515 --> 00:52:17.414 changes the
NOTE Confidence: 0.89447135
00:52:17.714 --> 00:52:18.880 proportion of people who are
NOTE Confidence: 0.89447135
00:52:18.880 --> 00:52:20.000 homeless or not homeless or
NOTE Confidence: 0.91448677
00:52:20.640 --> 00:52:21.920 But the question is, does
NOTE Confidence: 0.91448677
00:52:21.920 --> 00:52:23.040 it really change it or
NOTE Confidence: 0.91448677
00:52:23.040 --> 00:52:24.320 were they just different people
NOTE Confidence: 0.91448677
00:52:24.320 --> 00:52:25.219 to begin with?
NOTE Confidence: 0.78786904
00:52:26.800 --> 00:52:27.920 Essentially, you put people on
NOTE Confidence: 0.78786904
00:52:27.920 --> 00:52:28.500 a waitlist.
NOTE Confidence: 0.88011986
00:52:29.040 --> 00:52:29.540 Mhmm.
NOTE Confidence: 0.61414355
00:52:30.560 --> 00:52:31.060 Essentially,
NOTE Confidence: 0.82796836
00:52:32.484 --> 00:52:34.964 you get to fifty, continue
NOTE Confidence: 0.82796836
00:52:34.964 --> 00:52:36.565 screening folks and seeing if
NOTE Confidence: 0.82796836
00:52:36.565 --> 00:52:37.285 they'd be willing to. And
NOTE Confidence: 0.82796836
00:52:37.285 --> 00:52:37.785 then,
NOTE Confidence: 0.9161785

00:52:38.085 --> 00:52:39.844 you know, not just randomize
NOTE Confidence: 0.9161785

00:52:39.844 --> 00:52:40.964 people completely, but say, like,
NOTE Confidence: 0.9161785

00:52:40.964 --> 00:52:42.244 okay. It's a natural experiment.
NOTE Confidence: 0.9161785

00:52:42.244 --> 00:52:43.445 We don't have any space.
NOTE Confidence: 0.9161785

00:52:43.445 --> 00:52:44.500 What happens to you in
NOTE Confidence: 0.9161785

00:52:44.500 --> 00:52:45.460 the in the, you know,
NOTE Confidence: 0.9161785

00:52:45.460 --> 00:52:46.340 period of time where you
NOTE Confidence: 0.9161785

00:52:46.340 --> 00:52:47.219 don't have it? Obviously, you
NOTE Confidence: 0.9161785

00:52:47.219 --> 00:52:48.206 have to figure out you
NOTE Confidence: 0.9161785

00:52:48.206 --> 00:52:49.060 take those folks off the
NOTE Confidence: 0.9161785

00:52:49.060 --> 00:52:50.200 wait list if they're unstable.
NOTE Confidence: 0.9937946

00:52:50.980 --> 00:52:51.960 Right. And then
NOTE Confidence: 0.79709494

00:52:52.980 --> 00:52:54.200 Yeah. Controls.
NOTE Confidence: 0.9360359

00:52:55.140 --> 00:52:55.880 How so?
NOTE Confidence: 0.9780128

00:52:56.420 --> 00:52:57.380 These are peep you said
NOTE Confidence: 0.9780128

00:52:57.380 --> 00:52:57.940 you have a lot of

NOTE Confidence: 0.9780128
00:52:57.940 --> 00:52:59.219 data on these people already.
NOTE Confidence: 0.9780128
00:52:59.219 --> 00:52:59.960 Yeah. We do.
NOTE Confidence: 0.8863028
00:53:00.485 --> 00:53:01.685 So you have somebody who
NOTE Confidence: 0.8863028
00:53:01.685 --> 00:53:03.305 has Yeah. The utilization patterns.
NOTE Confidence: 0.85331255
00:53:03.685 --> 00:53:04.965 Prior year or prior two
NOTE Confidence: 0.85331255
00:53:04.965 --> 00:53:05.765 years, and then you look
NOTE Confidence: 0.85331255
00:53:05.765 --> 00:53:06.645 at what their pattern is
NOTE Confidence: 0.85331255
00:53:06.645 --> 00:53:07.765 after you're in a Yeah.
NOTE Confidence: 0.85331255
00:53:07.765 --> 00:53:08.265 Yeah.
NOTE Confidence: 0.97008574
00:53:08.645 --> 00:53:09.845 Yeah. That's true. And that
NOTE Confidence: 0.97008574
00:53:09.925 --> 00:53:11.125 that's the the method I
NOTE Confidence: 0.97008574
00:53:11.125 --> 00:53:12.085 believe that we chose for
NOTE Confidence: 0.97008574
00:53:12.085 --> 00:53:13.440 the data I presented here.
NOTE Confidence: 0.9083257
00:53:14.719 --> 00:53:16.800 When so you, were part
NOTE Confidence: 0.9083257
00:53:16.800 --> 00:53:17.760 of the eligible population if
NOTE Confidence: 0.9083257

00:53:17.760 --> 00:53:18.560 you step foot into the
NOTE Confidence: 0.9083257

00:53:18.560 --> 00:53:19.680 clinic. So you're sort of
NOTE Confidence: 0.9083257

00:53:19.680 --> 00:53:20.960 are your own control. The
NOTE Confidence: 0.9083257

00:53:20.960 --> 00:53:22.319 individuals are their own control.
NOTE Confidence: 0.9083257

00:53:22.319 --> 00:53:22.819 Correct.
NOTE Confidence: 0.8956531

00:53:23.359 --> 00:53:24.239 Yeah. I believe this is
NOTE Confidence: 0.8956531

00:53:24.239 --> 00:53:25.380 them being their own control.
NOTE Confidence: 0.99051553

00:53:26.255 --> 00:53:26.815 So we could do the
NOTE Confidence: 0.99051553

00:53:26.815 --> 00:53:27.395 same thing.
NOTE Confidence: 0.85295755

00:53:28.415 --> 00:53:29.955 Overdose rates too.
NOTE Confidence: 0.9006547

00:53:30.255 --> 00:53:31.375 Yeah. Yeah. Yeah. But I
NOTE Confidence: 0.9006547

00:53:31.375 --> 00:53:32.575 think also to to to
NOTE Confidence: 0.9006547

00:53:32.575 --> 00:53:33.855 Steve's point, as we one
NOTE Confidence: 0.9006547

00:53:33.855 --> 00:53:34.575 of the challenges would be
NOTE Confidence: 0.9006547

00:53:34.575 --> 00:53:35.614 as we expand or change
NOTE Confidence: 0.9006547

00:53:35.614 --> 00:53:37.475 eligibility, that that'll be another

NOTE Confidence: 0.9006547
00:53:37.620 --> 00:53:38.660 thing that'll make it harder
NOTE Confidence: 0.9006547
00:53:38.660 --> 00:53:39.700 to to research as we
NOTE Confidence: 0.9006547
00:53:39.700 --> 00:53:40.820 think about, like, substance use.
NOTE Confidence: 0.9006547
00:53:40.820 --> 00:53:41.060 But,
NOTE Confidence: 0.9390936
00:53:42.740 --> 00:53:43.620 I think it's sort of
NOTE Confidence: 0.9390936
00:53:43.620 --> 00:53:44.900 that balance point of, like,
NOTE Confidence: 0.9390936
00:53:44.900 --> 00:53:46.040 the real world implementation.
NOTE Confidence: 0.9894202
00:53:46.340 --> 00:53:46.840 Like,
NOTE Confidence: 0.9170561
00:53:47.220 --> 00:53:48.660 that, I I said a
NOTE Confidence: 0.9170561
00:53:48.660 --> 00:53:49.620 bunch of times we I
NOTE Confidence: 0.9170561
00:53:49.620 --> 00:53:50.920 know things are gonna change,
NOTE Confidence: 0.9170561
00:53:51.085 --> 00:53:52.205 which makes it harder to
NOTE Confidence: 0.9170561
00:53:52.205 --> 00:53:53.325 study. But maybe keeping you
NOTE Confidence: 0.9170561
00:53:53.325 --> 00:53:54.445 as your own control group,
NOTE Confidence: 0.9170561
00:53:54.685 --> 00:53:55.645 you know, counsel some of
NOTE Confidence: 0.9170561

00:53:55.645 --> 00:53:56.145 that.
NOTE Confidence: 0.97934484
00:53:56.685 --> 00:53:57.405 I think it does a
NOTE Confidence: 0.97934484
00:53:57.405 --> 00:53:59.005 lot. I mean, obviously, that
NOTE Confidence: 0.90670794
00:53:59.485 --> 00:54:01.085 especially because as people age,
NOTE Confidence: 0.90670794
00:54:01.085 --> 00:54:02.445 their probability of being homeless
NOTE Confidence: 0.90670794
00:54:02.445 --> 00:54:03.265 goes down.
NOTE Confidence: 0.99294925
00:54:03.645 --> 00:54:04.145 Right?
NOTE Confidence: 0.98713535
00:54:05.005 --> 00:54:06.145 Yeah. Yeah. Yeah.
NOTE Confidence: 0.72679156
00:54:06.609 --> 00:54:07.910 So anything device
NOTE Confidence: 0.76349324
00:54:08.770 --> 00:54:10.230 away from you showing it.
NOTE Confidence: 0.8866988
00:54:11.089 --> 00:54:12.770 That's true. Mhmm. Yeah, Brad.
NOTE Confidence: 0.8866988
00:54:12.770 --> 00:54:14.390 I mean, I'm just thinking
NOTE Confidence: 0.8866988
00:54:14.450 --> 00:54:16.290 that not just the I
NOTE Confidence: 0.8866988
00:54:16.290 --> 00:54:17.330 think that I imagine these
NOTE Confidence: 0.8866988
00:54:17.330 --> 00:54:18.530 outcomes are the easier ones
NOTE Confidence: 0.8866988
00:54:18.530 --> 00:54:19.650 for you guys to to

NOTE Confidence: 0.8866988

00:54:19.650 --> 00:54:20.770 monitor, and I think that's,

NOTE Confidence: 0.8866988

00:54:20.770 --> 00:54:21.270 like,

NOTE Confidence: 0.85616827

00:54:21.650 --> 00:54:22.455 how hard is to think

NOTE Confidence: 0.85616827

00:54:22.455 --> 00:54:24.395 about either recidivism or engagement

NOTE Confidence: 0.85616827

00:54:24.455 --> 00:54:27.035 with other law enforcement entities

NOTE Confidence: 0.85616827

00:54:27.175 --> 00:54:28.455 that, again, I know it's

NOTE Confidence: 0.85616827

00:54:28.455 --> 00:54:29.275 not a little bit of

NOTE Confidence: 0.85616827

00:54:29.335 --> 00:54:30.375 the partial umbrella of this

NOTE Confidence: 0.85616827

00:54:30.455 --> 00:54:31.095 No. No. No. But that's

NOTE Confidence: 0.85616827

00:54:31.095 --> 00:54:32.295 a great point. Yeah. I

NOTE Confidence: 0.85616827

00:54:32.295 --> 00:54:33.495 think you're ultimately gonna have

NOTE Confidence: 0.85616827

00:54:33.495 --> 00:54:34.535 to make the case that

NOTE Confidence: 0.85616827

00:54:34.535 --> 00:54:35.495 you need more money to

NOTE Confidence: 0.85616827

00:54:35.495 --> 00:54:36.235 do this broadly.

NOTE Confidence: 0.89093494

00:54:37.170 --> 00:54:38.069 Can I mean, this is

NOTE Confidence: 0.89093494

00:54:38.069 --> 00:54:39.250 kind of a super hard
NOTE Confidence: 0.89093494

00:54:39.250 --> 00:54:40.569 to get integrated data, but
NOTE Confidence: 0.89093494

00:54:40.569 --> 00:54:41.410 I don't know how hard
NOTE Confidence: 0.89093494

00:54:41.410 --> 00:54:42.290 that is in your world
NOTE Confidence: 0.89093494

00:54:42.290 --> 00:54:43.890 to say, let's pull data
NOTE Confidence: 0.89093494

00:54:43.890 --> 00:54:45.750 from the corrections and from,
NOTE Confidence: 0.83864266

00:54:46.130 --> 00:54:47.489 you know, departments of the
NOTE Confidence: 0.83864266

00:54:47.489 --> 00:54:48.310 police, etcetera?
NOTE Confidence: 0.9261875

00:54:48.690 --> 00:54:50.050 Well, actually, so to do,
NOTE Confidence: 0.8077382

00:54:50.849 --> 00:54:52.065 to do one better there,
NOTE Confidence: 0.8077382

00:54:52.224 --> 00:54:53.025 we have,
NOTE Confidence: 0.9327916

00:54:53.585 --> 00:54:55.505 a memorandum of understanding for
NOTE Confidence: 0.9327916

00:54:55.505 --> 00:54:57.025 data sharing with the Department
NOTE Confidence: 0.9327916

00:54:57.025 --> 00:54:57.844 of Home Services.
NOTE Confidence: 0.98314446

00:54:58.385 --> 00:54:59.425 So we actually like, one
NOTE Confidence: 0.98314446

00:54:59.425 --> 00:55:00.625 of the, the one of

NOTE Confidence: 0.98314446
00:55:00.625 --> 00:55:01.744 the outcomes I'd be interested
NOTE Confidence: 0.98314446
00:55:01.744 --> 00:55:03.265 in, personally would be, you
NOTE Confidence: 0.98314446
00:55:03.265 --> 00:55:03.904 know, if you walk down
NOTE Confidence: 0.98314446
00:55:03.904 --> 00:55:04.625 the street, are you less
NOTE Confidence: 0.98314446
00:55:04.625 --> 00:55:05.910 likely to see somebody sleeping
NOTE Confidence: 0.98314446
00:55:05.910 --> 00:55:06.869 there? In other words, if
NOTE Confidence: 0.98314446
00:55:06.869 --> 00:55:07.989 there's thirty five hundred people
NOTE Confidence: 0.98314446
00:55:07.989 --> 00:55:09.450 tonight, they'll be sleeping outside.
NOTE Confidence: 0.95386946
00:55:09.910 --> 00:55:11.270 And, the number is two
NOTE Confidence: 0.95386946
00:55:11.270 --> 00:55:12.789 thousand, you know, a couple
NOTE Confidence: 0.95386946
00:55:12.789 --> 00:55:14.309 years from now, that'll be
NOTE Confidence: 0.95386946
00:55:14.390 --> 00:55:15.109 that that would be a
NOTE Confidence: 0.95386946
00:55:15.109 --> 00:55:16.630 pretty pretty good outcome. But
NOTE Confidence: 0.95386946
00:55:16.630 --> 00:55:17.510 I think we we actually
NOTE Confidence: 0.95386946
00:55:17.510 --> 00:55:18.950 probably could study that a
NOTE Confidence: 0.95386946

00:55:18.950 --> 00:55:19.770 little more intellectually,
NOTE Confidence: 0.96885926

00:55:20.675 --> 00:55:21.555 if we were able to
NOTE Confidence: 0.96885926

00:55:21.555 --> 00:55:22.435 get the right data,
NOTE Confidence: 0.9181597

00:55:22.835 --> 00:55:23.494 you know.
NOTE Confidence: 0.91496414

00:55:23.795 --> 00:55:25.635 It's it's it's own special.
NOTE Confidence: 0.91496414

00:55:25.635 --> 00:55:26.355 It's yeah. But I think
NOTE Confidence: 0.91496414

00:55:26.355 --> 00:55:27.075 I think that would be
NOTE Confidence: 0.91496414

00:55:27.075 --> 00:55:28.355 doable. It's a DHS in
NOTE Confidence: 0.91496414

00:55:28.355 --> 00:55:29.395 New York City goes on
NOTE Confidence: 0.91496414

00:55:29.395 --> 00:55:30.594 something called the CARES system,
NOTE Confidence: 0.91496414

00:55:30.594 --> 00:55:31.315 but we've been able to
NOTE Confidence: 0.91496414

00:55:31.315 --> 00:55:31.955 work with them on that.
NOTE Confidence: 0.91496414

00:55:31.955 --> 00:55:32.915 And I think our MOU
NOTE Confidence: 0.91496414

00:55:32.915 --> 00:55:34.140 might apply. So good point.
NOTE Confidence: 0.81351423

00:55:35.500 --> 00:55:36.000 Yeah.
NOTE Confidence: 0.9193441

00:55:36.539 --> 00:55:37.839 Have you made any presentations

NOTE Confidence: 0.9193441
00:55:37.980 --> 00:55:39.200 to School of Public Health?
NOTE Confidence: 0.9696199
00:55:39.660 --> 00:55:40.700 No. We we launched just
NOTE Confidence: 0.9696199
00:55:40.700 --> 00:55:41.599 two weeks ago.
NOTE Confidence: 0.9008795
00:55:43.019 --> 00:55:43.819 If you don't know about
NOTE Confidence: 0.9008795
00:55:43.819 --> 00:55:44.960 the work that you're doing.
NOTE Confidence: 0.9008795
00:55:45.019 --> 00:55:47.420 No. Because they're extremely interested
NOTE Confidence: 0.9008795
00:55:47.420 --> 00:55:48.799 now in, you know, science
NOTE Confidence: 0.9091144
00:55:49.224 --> 00:55:50.585 science to society is the
NOTE Confidence: 0.9091144
00:55:50.585 --> 00:55:51.585 whole theme that they're Yeah.
NOTE Confidence: 0.9091144
00:55:51.785 --> 00:55:53.785 Megan Reagan is extremely interested
NOTE Confidence: 0.9091144
00:55:53.785 --> 00:55:55.005 in this stuff. Yeah.
NOTE Confidence: 0.9468938
00:55:55.464 --> 00:55:56.425 My point is just that
NOTE Confidence: 0.9468938
00:55:56.425 --> 00:55:57.145 they might be able to
NOTE Confidence: 0.9468938
00:55:57.145 --> 00:55:58.265 provide you with some free
NOTE Confidence: 0.9468938
00:55:58.265 --> 00:55:59.385 analysis. Yeah. Yeah. I I
NOTE Confidence: 0.9468938

00:55:59.385 --> 00:56:00.585 know. I saw I knew
NOTE Confidence: 0.9468938

00:56:00.585 --> 00:56:01.385 I knew where you were
NOTE Confidence: 0.9468938

00:56:01.385 --> 00:56:02.744 going with that. Let's talk
NOTE Confidence: 0.9468938

00:56:02.744 --> 00:56:03.864 after this. That that sounds
NOTE Confidence: 0.9468938

00:56:03.864 --> 00:56:04.364 great.
NOTE Confidence: 0.8190805

00:56:06.500 --> 00:56:07.219 Alright. I know we're right
NOTE Confidence: 0.8190805

00:56:07.219 --> 00:56:08.140 at time, and if Yeah.
NOTE Confidence: 0.8190805

00:56:08.140 --> 00:56:08.980 I was gonna say last
NOTE Confidence: 0.8190805

00:56:08.980 --> 00:56:09.780 couple of questions and we'll
NOTE Confidence: 0.8190805

00:56:09.780 --> 00:56:11.219 wrap up. We have a
NOTE Confidence: 0.8190805

00:56:11.380 --> 00:56:11.880 online.
NOTE Confidence: 0.9251968

00:56:16.820 --> 00:56:17.984 Yeah. I have a question,
NOTE Confidence: 0.9251968

00:56:17.984 --> 00:56:19.744 but it's not directly related
NOTE Confidence: 0.9251968

00:56:19.744 --> 00:56:21.664 to this particular project. Yeah.
NOTE Confidence: 0.9251968

00:56:21.664 --> 00:56:22.944 You're doctor Hughes, you're allowed
NOTE Confidence: 0.9251968

00:56:22.944 --> 00:56:24.005 to ask if

NOTE Confidence: 0.8791497
00:56:24.385 --> 00:56:24.964 he wants.
NOTE Confidence: 0.9932359
00:56:27.344 --> 00:56:27.844 So
NOTE Confidence: 0.93673354
00:56:28.305 --> 00:56:29.265 you you did a good
NOTE Confidence: 0.93673354
00:56:29.265 --> 00:56:30.085 job describing
NOTE Confidence: 0.9940312
00:56:30.545 --> 00:56:32.140 how you developed a lot
NOTE Confidence: 0.9940312
00:56:32.140 --> 00:56:33.119 of these initiatives.
NOTE Confidence: 0.83572644
00:56:33.660 --> 00:56:35.100 You listened to people, you
NOTE Confidence: 0.83572644
00:56:35.100 --> 00:56:35.600 talked,
NOTE Confidence: 0.99791163
00:56:36.060 --> 00:56:36.140 you
NOTE Confidence: 0.840247
00:56:37.260 --> 00:56:38.000 Mhmm. And
NOTE Confidence: 0.9498339
00:56:39.660 --> 00:56:40.719 so I'm interested
NOTE Confidence: 0.9989469
00:56:41.020 --> 00:56:42.560 in how we duplicate
NOTE Confidence: 0.98330975
00:56:43.100 --> 00:56:44.239 you without
NOTE Confidence: 0.8829209
00:56:46.605 --> 00:56:48.864 physicians in training, medical students
NOTE Confidence: 0.8829209
00:56:49.085 --> 00:56:50.545 follow you around? I mean
NOTE Confidence: 0.76411057

00:56:51.965 --> 00:56:52.925 Air biz, welcome New York
NOTE Confidence: 0.76411057
00:56:52.925 --> 00:56:53.425 City.
NOTE Confidence: 0.8224325
00:56:56.364 --> 00:56:57.665 Can you can you
NOTE Confidence: 0.98825216
00:56:58.525 --> 00:57:00.785 think of any instances
NOTE Confidence: 0.6165001
00:57:03.219 --> 00:57:05.160 you you introduced learned
NOTE Confidence: 0.8050513
00:57:06.980 --> 00:57:09.320 of techniques of listening, visiting,
NOTE Confidence: 0.90911466
00:57:10.180 --> 00:57:11.940 and being patient and taking
NOTE Confidence: 0.90911466
00:57:11.940 --> 00:57:12.440 time.
NOTE Confidence: 0.9762523
00:57:12.900 --> 00:57:14.260 There's lots of people, lots
NOTE Confidence: 0.9762523
00:57:14.260 --> 00:57:15.700 of physicians that have gone
NOTE Confidence: 0.9762523
00:57:15.700 --> 00:57:17.775 into leadership that never learned
NOTE Confidence: 0.9762523
00:57:17.775 --> 00:57:18.515 any of that.
NOTE Confidence: 0.9941473
00:57:18.974 --> 00:57:20.275 And I'm just curious
NOTE Confidence: 0.9630674
00:57:21.615 --> 00:57:23.135 if there is some if
NOTE Confidence: 0.9630674
00:57:23.135 --> 00:57:25.075 there's some series of steps
NOTE Confidence: 0.8589485
00:57:25.454 --> 00:57:27.075 that we Mhmm. For

NOTE Confidence: 0.9978476
00:57:27.855 --> 00:57:29.315 the training of future
NOTE Confidence: 0.9525695
00:57:30.494 --> 00:57:31.875 leaders in public health.
NOTE Confidence: 0.943173
00:57:32.270 --> 00:57:33.650 Well, I think, I mean,
NOTE Confidence: 0.943173
00:57:33.869 --> 00:57:35.390 just to, you know, I
NOTE Confidence: 0.943173
00:57:35.390 --> 00:57:36.589 agree with your premise. I
NOTE Confidence: 0.943173
00:57:36.589 --> 00:57:38.030 mean, I I I take
NOTE Confidence: 0.943173
00:57:38.030 --> 00:57:38.910 it to the the point
NOTE Confidence: 0.943173
00:57:38.910 --> 00:57:40.589 where Steve stepped away.
NOTE Confidence: 0.840281
00:57:40.990 --> 00:57:41.710 I was talking to Steve
NOTE Confidence: 0.840281
00:57:41.710 --> 00:57:43.230 about this. I I my,
NOTE Confidence: 0.9643178
00:57:43.710 --> 00:57:44.589 job and role, I don't
NOTE Confidence: 0.9643178
00:57:44.589 --> 00:57:45.550 view myself as having to
NOTE Confidence: 0.9643178
00:57:45.550 --> 00:57:46.609 come up with good ideas.
NOTE Confidence: 0.9643178
00:57:46.715 --> 00:57:47.115 I just have to be
NOTE Confidence: 0.9643178
00:57:47.115 --> 00:57:48.075 able to implement the good
NOTE Confidence: 0.9643178

00:57:48.075 --> 00:57:49.515 ideas that people have. You
NOTE Confidence: 0.9643178

00:57:49.515 --> 00:57:50.395 have to but you have
NOTE Confidence: 0.9643178

00:57:50.395 --> 00:57:51.435 to listen to You have
NOTE Confidence: 0.9643178

00:57:51.435 --> 00:57:52.475 to listen. Yeah. Exactly. Half
NOTE Confidence: 0.9643178

00:57:52.475 --> 00:57:54.015 it's listening, half it's implementing.
NOTE Confidence: 0.9551436

00:57:54.475 --> 00:57:55.915 And I think, yeah, my
NOTE Confidence: 0.9551436

00:57:55.915 --> 00:57:56.795 one thing I would say
NOTE Confidence: 0.9551436

00:57:56.795 --> 00:57:58.155 is, just spending time with
NOTE Confidence: 0.9551436

00:57:58.155 --> 00:57:59.275 frontline doctors. I mean, medical
NOTE Confidence: 0.9551436

00:57:59.275 --> 00:58:00.235 students I don't know if
NOTE Confidence: 0.9551436

00:58:00.235 --> 00:58:00.900 you could do, like, a
NOTE Confidence: 0.9551436

00:58:00.900 --> 00:58:01.859 survey or to spend time
NOTE Confidence: 0.9551436

00:58:01.859 --> 00:58:03.380 with people and hear, you
NOTE Confidence: 0.9551436

00:58:03.380 --> 00:58:04.740 know, qualitatively what the key
NOTE Confidence: 0.9551436

00:58:04.740 --> 00:58:05.960 issues are for people.
NOTE Confidence: 0.9626792

00:58:06.260 --> 00:58:07.220 I visit every site in

NOTE Confidence: 0.9626792

00:58:07.220 --> 00:58:08.020 our system, and that's how

NOTE Confidence: 0.9626792

00:58:08.020 --> 00:58:08.740 I knew what I need

NOTE Confidence: 0.9626792

00:58:08.740 --> 00:58:09.700 to do to fix access

NOTE Confidence: 0.9626792

00:58:09.700 --> 00:58:10.819 to primary care. Couldn't have

NOTE Confidence: 0.9626792

00:58:10.819 --> 00:58:11.700 done it otherwise. It wasn't

NOTE Confidence: 0.9626792

00:58:11.700 --> 00:58:12.740 my ideas. It was everybody

NOTE Confidence: 0.9626792

00:58:12.740 --> 00:58:14.245 else's ideas. And I think,

NOTE Confidence: 0.9626792

00:58:14.445 --> 00:58:16.045 you know, it's, just in

NOTE Confidence: 0.9626792

00:58:16.045 --> 00:58:17.745 terms of, like, validating experiences,

NOTE Confidence: 0.9626792

00:58:17.885 --> 00:58:19.165 I think the the most

NOTE Confidence: 0.9626792

00:58:19.165 --> 00:58:20.125 extreme one I can think

NOTE Confidence: 0.9626792

00:58:20.125 --> 00:58:22.205 of, which, actually, they could

NOTE Confidence: 0.9626792

00:58:22.205 --> 00:58:23.805 accompany these, mobile units if

NOTE Confidence: 0.9626792

00:58:23.805 --> 00:58:25.165 they wanted to. But I've

NOTE Confidence: 0.9626792

00:58:25.245 --> 00:58:25.905 I'm a

NOTE Confidence: 0.9591399

00:58:26.340 --> 00:58:27.860 one hundred percent believer in
NOTE Confidence: 0.9591399

00:58:27.860 --> 00:58:28.820 needing to have the people
NOTE Confidence: 0.9591399

00:58:28.820 --> 00:58:30.100 affected by an intervention be
NOTE Confidence: 0.9591399

00:58:30.100 --> 00:58:30.900 the ones to lead it
NOTE Confidence: 0.9591399

00:58:30.900 --> 00:58:31.620 and to design it and
NOTE Confidence: 0.9591399

00:58:31.620 --> 00:58:32.340 to co run it with
NOTE Confidence: 0.9591399

00:58:32.340 --> 00:58:33.860 us. And the extreme example
NOTE Confidence: 0.9591399

00:58:33.940 --> 00:58:34.740 did you hear the grand
NOTE Confidence: 0.9591399

00:58:34.740 --> 00:58:35.620 rounds where I talked about
NOTE Confidence: 0.9591399

00:58:35.620 --> 00:58:36.120 MPOX?
NOTE Confidence: 0.9455761

00:58:36.740 --> 00:58:37.780 Just for those that didn't,
NOTE Confidence: 0.9455761

00:58:37.780 --> 00:58:38.660 I I to me, it
NOTE Confidence: 0.9455761

00:58:38.660 --> 00:58:39.540 was still a funny story
NOTE Confidence: 0.9455761

00:58:39.540 --> 00:58:40.685 because I remember the community
NOTE Confidence: 0.9455761

00:58:40.685 --> 00:58:41.645 said we couldn't we would
NOTE Confidence: 0.9455761

00:58:41.645 --> 00:58:42.445 never do this. So we

NOTE Confidence: 0.9455761

00:58:42.445 --> 00:58:43.165 took it as a challenge,

NOTE Confidence: 0.9455761

00:58:43.165 --> 00:58:43.885 and we definitely did do

NOTE Confidence: 0.9455761

00:58:43.885 --> 00:58:44.385 it.

NOTE Confidence: 0.7843394

00:58:45.165 --> 00:58:46.065 During MPOX,

NOTE Confidence: 0.94800186

00:58:46.845 --> 00:58:48.285 we, the Department of Health

NOTE Confidence: 0.94800186

00:58:48.285 --> 00:58:49.645 set up, some mass vaccination

NOTE Confidence: 0.94800186

00:58:49.645 --> 00:58:51.005 sites across the city, but

NOTE Confidence: 0.94800186

00:58:51.005 --> 00:58:52.045 there was still a population

NOTE Confidence: 0.94800186

00:58:52.045 --> 00:58:53.325 of people that was, you

NOTE Confidence: 0.94800186

00:58:53.325 --> 00:58:55.165 know, disengaged, disenfranchised from health

NOTE Confidence: 0.94800186

00:58:55.165 --> 00:58:56.380 care that were engaging in

NOTE Confidence: 0.94800186

00:58:56.380 --> 00:58:57.660 higher risk behaviors going to

NOTE Confidence: 0.94800186

00:58:57.660 --> 00:58:58.640 commercial sex venues.

NOTE Confidence: 0.9710483

00:58:59.180 --> 00:59:00.140 And I remember I talked

NOTE Confidence: 0.9710483

00:59:00.140 --> 00:59:00.780 to a bunch of, you

NOTE Confidence: 0.9710483

00:59:00.780 --> 00:59:01.980 know, community leaders, and they

NOTE Confidence: 0.9710483

00:59:01.980 --> 00:59:02.860 told me these are the

NOTE Confidence: 0.9710483

00:59:02.860 --> 00:59:03.820 places you need to go,

NOTE Confidence: 0.9710483

00:59:03.820 --> 00:59:04.700 but you're not gonna go

NOTE Confidence: 0.9710483

00:59:04.700 --> 00:59:05.200 there.

NOTE Confidence: 0.9819989

00:59:05.580 --> 00:59:06.620 And I took the challenge,

NOTE Confidence: 0.9819989

00:59:06.620 --> 00:59:07.900 and we literally went there.

NOTE Confidence: 0.9819989

00:59:07.900 --> 00:59:08.940 So I brought my mobile

NOTE Confidence: 0.9819989

00:59:08.940 --> 00:59:11.055 units to commercial sex venues,

NOTE Confidence: 0.9819989

00:59:11.115 --> 00:59:12.635 unmarked them, and it was

NOTE Confidence: 0.9819989

00:59:12.635 --> 00:59:13.455 so popular,

NOTE Confidence: 0.9987393

00:59:14.075 --> 00:59:15.295 that we vaccinated

NOTE Confidence: 0.96223575

00:59:15.835 --> 00:59:17.115 sixty per up to sixty

NOTE Confidence: 0.96223575

00:59:17.115 --> 00:59:18.315 percent of people going into

NOTE Confidence: 0.96223575

00:59:18.315 --> 00:59:19.115 the site, and then one

NOTE Confidence: 0.96223575

00:59:19.115 --> 00:59:20.075 of the sites even named

NOTE Confidence: 0.96223575
00:59:20.075 --> 00:59:21.515 their commercial sex venue after
NOTE Confidence: 0.96223575
00:59:21.515 --> 00:59:22.470 my vaccine units.
NOTE Confidence: 0.9671792
00:59:25.349 --> 00:59:26.730 Just totally true story.
NOTE Confidence: 0.74488765
00:59:27.430 --> 00:59:28.790 True story. Sounds great. But
NOTE Confidence: 0.643017
00:59:29.590 --> 00:59:30.070 I had a lot of
NOTE Confidence: 0.643017
00:59:30.070 --> 00:59:30.570 sense.
NOTE Confidence: 0.901296
00:59:32.710 --> 00:59:33.530 What predisposed
NOTE Confidence: 0.996425
00:59:33.990 --> 00:59:34.970 you to be
NOTE Confidence: 0.42307925
00:59:35.270 --> 00:59:35.770 out
NOTE Confidence: 0.88164234
00:59:36.550 --> 00:59:38.945 there in identifying the people?
NOTE Confidence: 0.88164234
00:59:38.945 --> 00:59:40.705 Because lots of people never
NOTE Confidence: 0.88164234
00:59:40.705 --> 00:59:41.445 learn that.
NOTE Confidence: 0.98998684
00:59:42.305 --> 00:59:43.825 Yeah. Yeah. I have to
NOTE Confidence: 0.98998684
00:59:43.825 --> 00:59:44.945 think about that, Jack. That's
NOTE Confidence: 0.98998684
00:59:44.945 --> 00:59:46.165 a really good question.
NOTE Confidence: 0.93886566

00:59:46.545 --> 00:59:47.665 But I definitely have the
NOTE Confidence: 0.93886566

00:59:47.665 --> 00:59:48.785 conviction that's the only way
NOTE Confidence: 0.93886566

00:59:48.785 --> 00:59:49.765 to make real change.
NOTE Confidence: 0.86210895

00:59:50.150 --> 00:59:51.270 Ted, you did the clinical
NOTE Confidence: 0.86210895

00:59:51.270 --> 00:59:52.550 scholars program at a time.
NOTE Confidence: 0.86210895

00:59:52.550 --> 00:59:53.690 True. Thanks, Carrie.
NOTE Confidence: 0.8859268

00:59:54.630 --> 00:59:55.990 Research was a major I
NOTE Confidence: 0.8859268

00:59:55.990 --> 00:59:57.030 I can say this since
NOTE Confidence: 0.8859268

00:59:57.030 --> 00:59:57.690 I'm not
NOTE Confidence: 0.8777227

00:59:58.310 --> 00:59:59.050 not him.
NOTE Confidence: 0.9303899

00:59:59.510 --> 01:00:00.250 You know,
NOTE Confidence: 0.96236014

01:00:02.595 --> 01:00:04.195 the fellowship. Right? Yeah. And
NOTE Confidence: 0.96236014

01:00:04.195 --> 01:00:05.015 I think also,
NOTE Confidence: 0.931264

01:00:05.635 --> 01:00:07.555 qualitative research really affected me
NOTE Confidence: 0.931264

01:00:07.555 --> 01:00:08.915 too, just learning the methods
NOTE Confidence: 0.931264

01:00:08.915 --> 01:00:10.115 and principles behind it. That

NOTE Confidence: 0.931264
01:00:10.115 --> 01:00:11.715 was the first paper Carrie
NOTE Confidence: 0.931264
01:00:11.715 --> 01:00:12.595 knows I ever published as
NOTE Confidence: 0.931264
01:00:12.595 --> 01:00:13.655 a qualitative paper.
NOTE Confidence: 0.9434847
01:00:14.275 --> 01:00:15.075 You know, I just talked
NOTE Confidence: 0.9434847
01:00:15.075 --> 01:00:16.035 to everybody that was read,
NOTE Confidence: 0.9434847
01:00:16.035 --> 01:00:16.994 made a lot at Yale
NOTE Confidence: 0.9434847
01:00:16.994 --> 01:00:18.090 New Haven and, you know,
NOTE Confidence: 0.9434847
01:00:18.090 --> 01:00:19.290 developed some hypotheses about what
NOTE Confidence: 0.9434847
01:00:19.290 --> 01:00:20.110 was going on.
NOTE Confidence: 0.98083884
01:00:20.890 --> 01:00:22.490 So, you know, maybe there's
NOTE Confidence: 0.98083884
01:00:22.490 --> 01:00:24.170 different ways to get, to
NOTE Confidence: 0.98083884
01:00:24.170 --> 01:00:25.530 to see the value over,
NOTE Confidence: 0.98083884
01:00:25.530 --> 01:00:26.570 to get engaged in, you
NOTE Confidence: 0.98083884
01:00:26.570 --> 01:00:28.010 know, the practice of listening.
NOTE Confidence: 0.98083884
01:00:28.010 --> 01:00:28.510 But,
NOTE Confidence: 0.9972738

01:00:29.130 --> 01:00:30.650 you know, definitely, like, once

NOTE Confidence: 0.9972738

01:00:30.650 --> 01:00:32.250 I started to experience it,

NOTE Confidence: 0.9972738

01:00:32.250 --> 01:00:33.465 I was completely sold.

NOTE Confidence: 0.9327467

01:00:34.345 --> 01:00:35.065 So maybe it's just how

NOTE Confidence: 0.9327467

01:00:35.065 --> 01:00:36.205 do you experience it. Anyways.

NOTE Confidence: 0.82621765

01:00:37.865 --> 01:00:38.365 Alright.

NOTE Confidence: 0.9062877

01:00:40.185 --> 01:00:41.145 Well, thank you all everybody

NOTE Confidence: 0.9062877

01:00:41.145 --> 01:00:41.945 just to say that to

NOTE Confidence: 0.9062877

01:00:41.945 --> 01:00:42.745 close us out here. It's

NOTE Confidence: 0.9062877

01:00:42.745 --> 01:00:43.545 our honor to be back

NOTE Confidence: 0.9062877

01:00:43.545 --> 01:00:44.265 back home here. I know

NOTE Confidence: 0.9062877

01:00:44.265 --> 01:00:45.225 it's been a decade, so

NOTE Confidence: 0.9062877

01:00:45.225 --> 01:00:45.865 let's not let it be

NOTE Confidence: 0.9062877

01:00:45.865 --> 01:00:46.685 another decade.