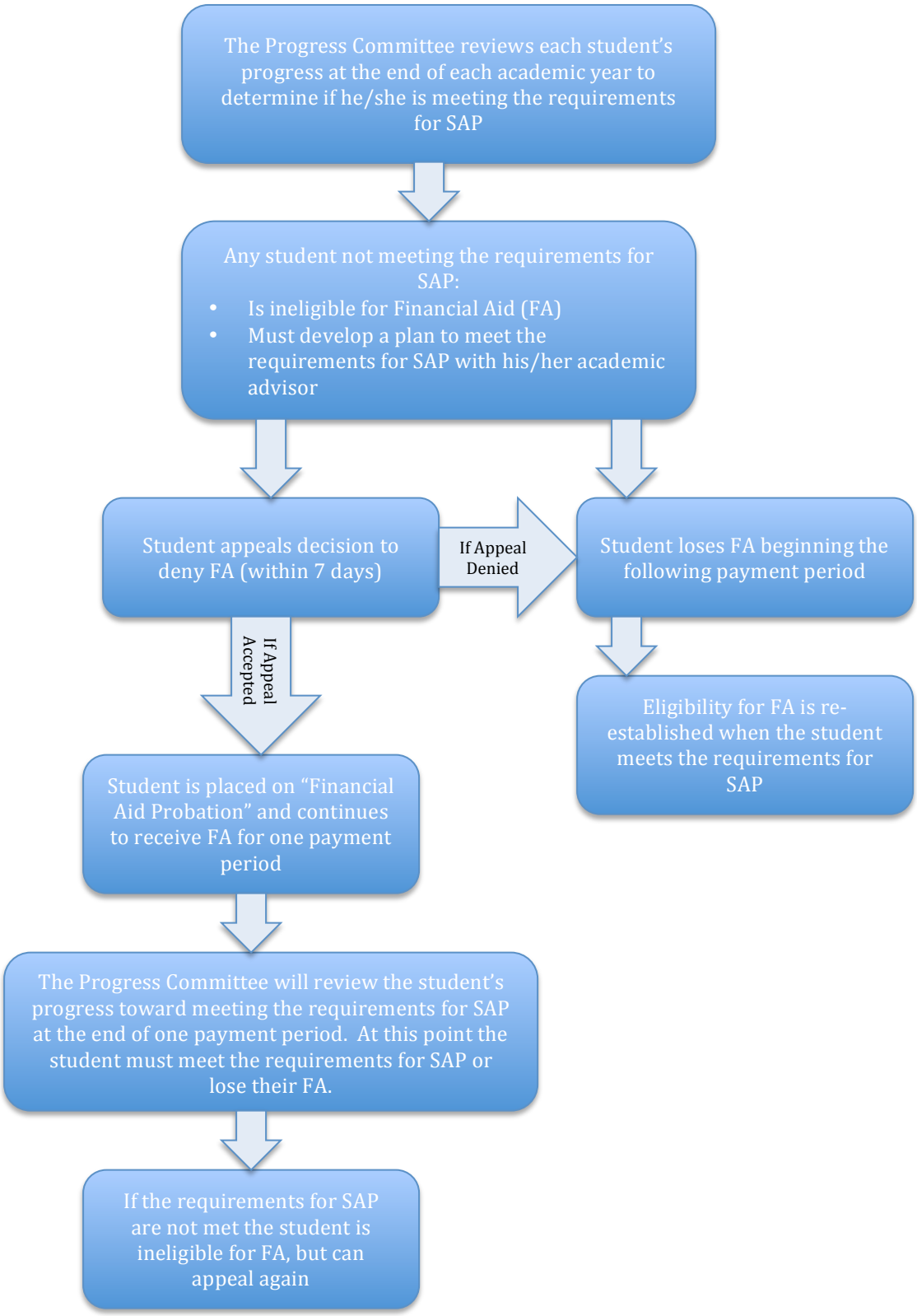SATISFACTORY ACADEMIC PROGRESS (SAP) FLOWCHART