## WEBVTT

NOTE duration: "00:58:34.5760000"

NOTE language:en-us

NOTE Confidence: 0.84003407

00:00:02.460 --> 00:00:03.706 Welcome, I'm Anna reisman.

NOTE Confidence: 0.84003407

00:00:03.706 --> 00:00:05.724 Thank you for joining us in this

NOTE Confidence: 0.84003407

00:00:05.724 --> 00:00:07.450 tribute to Doctor Marjorie Rosenthal,

NOTE Confidence: 0.84003407

 $00{:}00{:}07.450 \dashrightarrow 00{:}00{:}09.978$  who many of us knew as Margie to

NOTE Confidence: 0.84003407

 $00:00:09.978 \longrightarrow 00:00:12.130$  accomplish so much in her 53 years.

NOTE Confidence: 0.84003407

00:00:12.130 --> 00:00:14.660 The last 18 of or so of which were spent

NOTE Confidence: 0.84003407

 $00:00:14.730 \dashrightarrow 00:00:17.114$  here in New Haven where Margie was part

NOTE Confidence: 0.84003407

 $00:00:17.114 \longrightarrow 00:00:19.929$  of many communities at the medical school.

NOTE Confidence: 0.84003407

 $00:00:19.930 \longrightarrow 00:00:21.796$  And of course in New Haven.

NOTE Confidence: 0.84003407

 $00:00:21.800 \longrightarrow 00:00:23.370$  Tonight we're going to highlight

NOTE Confidence: 0.84003407

 $00:00:23.370 \longrightarrow 00:00:25.541$  some of her work related to two

NOTE Confidence: 0.84003407

 $00:00:25.541 \longrightarrow 00:00:27.161$  programs here at the medical school

NOTE Confidence: 0.84003407

00:00:27.161 --> 00:00:29.475 and in two areas that she really

NOTE Confidence: 0.84003407

00:00:29.475 --> 00:00:30.847 brought together in beautiful,

 $00:00:30.850 \longrightarrow 00:00:31.682$  meaningful ways.

NOTE Confidence: 0.84003407

 $00:00:31.682 \longrightarrow 00:00:34.178$  These programs are the National Clinician

NOTE Confidence: 0.84003407

 $00:00:34.178 \longrightarrow 00:00:36.401$  Scholars Program and the Program for

NOTE Confidence: 0.84003407

00:00:36.401 --> 00:00:38.399 Humanities in Medicine and by extension,

NOTE Confidence: 0.84003407

 $00:00:38.400 \longrightarrow 00:00:39.860$  merges creative worker essays.

NOTE Confidence: 0.84003407

 $00:00:39.860 \longrightarrow 00:00:41.320$  In her graphic narrative,

NOTE Confidence: 0.84003407

 $00:00:41.320 \longrightarrow 00:00:43.510$  we've put together a program that

NOTE Confidence: 0.84003407

 $00{:}00{:}43.510 \dashrightarrow 00{:}00{:}44.970$  includes reflections on margins,

NOTE Confidence: 0.84003407

00:00:44.970 --> 00:00:47.160 work along with readings of essays,

NOTE Confidence: 0.84003407

 $00:00:47.160 \longrightarrow 00:00:48.258$  and graphic memoir.

NOTE Confidence: 0.84003407

 $00:00:48.260 \longrightarrow 00:00:50.084$  We have closed captioning available

NOTE Confidence: 0.84003407

 $00:00:50.084 \longrightarrow 00:00:52.996$  and we welcome you to use the chat.

NOTE Confidence: 0.7974778

00:00:56.410 --> 00:00:58.528 Hi everyone, I'm Carrie growth.

NOTE Confidence: 0.7974778

 $00{:}00{:}58.528 \dashrightarrow 00{:}01{:}01.120$  We first met Margie in Baltimore

NOTE Confidence: 0.7974778

00:01:01.196 --> 00:01:03.362 in 1998 where Amal Margie's husband

 $00{:}01{:}03.362 \dashrightarrow 00{:}01{:}05.606$  and I were both clinical scholars

NOTE Confidence: 0.7974778

 $00:01:05.606 \longrightarrow 00:01:08.494$  and it's been such a joy to know.

NOTE Confidence: 0.7974778

 $00:01:08.500 \longrightarrow 00:01:10.048$  Margie as a friend.

NOTE Confidence: 0.7974778

 $00:01:10.048 \longrightarrow 00:01:13.220$  As a fellow scholar and then as a

NOTE Confidence: 0.7974778

 $00:01:13.220 \longrightarrow 00:01:15.518$  colleague over the next 20 years.

NOTE Confidence: 0.7974778

 $00{:}01{:}15.520 \rightarrow 00{:}01{:}17.935$  You know people often use the phrase

NOTE Confidence: 0.7974778

 $00{:}01{:}17.935 \dashrightarrow 00{:}01{:}19.942$  friend and colleague or friends

NOTE Confidence: 0.7974778

00:01:19.942 --> 00:01:21.758 and colleagues diamond accounting,

NOTE Confidence: 0.7974778

 $00:01:21.760 \longrightarrow 00:01:23.760$  but in this case the.

NOTE Confidence: 0.7974778

 $00:01:23.760 \longrightarrow 00:01:26.539$  It's an app to turn of phrase.

NOTE Confidence: 0.7974778

 $00{:}01{:}26.540 \dashrightarrow 00{:}01{:}28.128$  Margie was a friend.

NOTE Confidence: 0.7974778

00:01:28.128 --> 00:01:29.820 First an authentic, engaged,

NOTE Confidence: 0.7974778

 $00:01:29.820 \longrightarrow 00:01:32.820$  caring friend and a colleague seconds.

NOTE Confidence: 0.7974778

 $00:01:32.820 \longrightarrow 00:01:35.682$  And what a colleague all of us in this

NOTE Confidence: 0.7974778

 $00:01:35.682 \longrightarrow 00:01:38.007$  college program have shared the joy.

NOTE Confidence: 0.7974778

 $00:01:38.010 \longrightarrow 00:01:39.177$  That is Margie.

00:01:39.177 --> 00:01:41.122 Watching her raise for wonderful

NOTE Confidence: 0.7974778

 $00{:}01{:}41.122 \dashrightarrow 00{:}01{:}43.188$  girls giving us advice about raising

NOTE Confidence: 0.7974778

 $00:01:43.188 \longrightarrow 00:01:45.280$  our kids when we ask for it.

NOTE Confidence: 0.7974778

00:01:45.280 --> 00:01:46.690 Making fundamental contributions

NOTE Confidence: 0.7974778

 $00:01:46.690 \longrightarrow 00:01:49.040$  as a physician and scientist

NOTE Confidence: 0.7974778

00:01:49.040 --> 00:01:51.755 serving not only as a pillar of

NOTE Confidence: 0.7974778

 $00:01:51.755 \longrightarrow 00:01:53.460$  multiple communities but also the

NOTE Confidence: 0.7974778

 $00:01:53.532 \longrightarrow 00:01:55.527$  friend and mentor to all of us.

NOTE Confidence: 0.7974778

 $00:01:55.530 \longrightarrow 00:01:57.954$  The Clinician Scholars Program is the

NOTE Confidence: 0.7974778

 $00:01:57.954 \longrightarrow 00:02:00.000$  training program whose mission spoke

NOTE Confidence: 0.7974778

00:02:00.000 --> 00:02:01.815 to Margie's core values training

NOTE Confidence: 0.7974778

 $00{:}02{:}01.815 \dashrightarrow 00{:}02{:}04.030$  the next generation of leaders in

NOTE Confidence: 0.7974778

 $00:02:04.030 \longrightarrow 00:02:06.136$  healthcare who will use research and

NOTE Confidence: 0.7974778

 $00{:}02{:}06.136 \dashrightarrow 00{:}02{:}08.480$  advocacy to make a difference to

NOTE Confidence: 0.7974778

 $00:02:08.480 \longrightarrow 00:02:12.399$  make a role to better place like Margie did.

 $00:02:12.400 \longrightarrow 00:02:14.906$  But the program is more than that.

NOTE Confidence: 0.7974778

00:02:14.910 --> 00:02:17.454 It's a family of sorts and we have

NOTE Confidence: 0.7974778

 $00{:}02{:}17.454 \dashrightarrow 00{:}02{:}20.461$  Margie to thank for this as one of

NOTE Confidence: 0.7974778

 $00:02:20.461 \longrightarrow 00:02:22.427$  Margie's meant he's recently wrote

NOTE Confidence: 0.7974778

00:02:22.427 --> 00:02:24.954 to me Margie's Open door and Open

NOTE Confidence: 0.7974778

00:02:24.954 --> 00:02:27.840 Heart made us feel part of something bigger.

NOTE Confidence: 0.7974778

 $00:02:27.840 \longrightarrow 00:02:30.157$  Helped us feel like we had a

NOTE Confidence: 0.7974778

 $00:02:30.157 \longrightarrow 00:02:31.790$  place that we belong.

NOTE Confidence: 0.7974778

 $00:02:31.790 \longrightarrow 00:02:33.938$  She modeled the way of living,

NOTE Confidence: 0.7974778

 $00:02:33.940 \longrightarrow 00:02:35.740$  loving and embracing the contradiction,

NOTE Confidence: 0.7974778

00:02:35.740 --> 00:02:36.104 contradictions,

NOTE Confidence: 0.7974778

00:02:36.104 --> 00:02:37.924 complexities and heart breaks of

NOTE Confidence: 0.7974778

 $00:02:37.924 \longrightarrow 00:02:40.039$  life that I aspire to emulate.

NOTE Confidence: 0.7974778

 $00:02:40.040 \longrightarrow 00:02:42.398$  So tonight we'll hear from Margie's.

NOTE Confidence: 0.7974778

00:02:42.400 --> 00:02:44.190 Work friends, the clinician scholars,

NOTE Confidence: 0.7974778

 $00{:}02{:}44.190 \dashrightarrow 00{:}02{:}45.980$  her colleagues in the community,

00:02:45.980 --> 00:02:49.193 and a yeah I wanted to thank Margie's family,

NOTE Confidence: 0.7974778

 $00:02:49.200 \longrightarrow 00:02:50.990$  several of whom are here.

NOTE Confidence: 0.7974778

 $00:02:50.990 \longrightarrow 00:02:51.348$  Tonight.

NOTE Confidence: 0.7974778

00:02:51.348 --> 00:02:53.496 I wanted to thank her daughters,

NOTE Confidence: 0.7974778

00:02:53.500 --> 00:02:56.356 Maya and Alina, and Jimmy and Debbie Shea,

NOTE Confidence: 0.7974778

 $00:02:56.360 \longrightarrow 00:02:59.224$  and also Brian for sharing Margie with us.

NOTE Confidence: 0.7974778

 $00:02:59.230 \longrightarrow 00:03:00.301$  Her clinician scholars,

NOTE Confidence: 0.7974778

 $00:03:00.301 \longrightarrow 00:03:00.658$  family.

NOTE Confidence: 0.8647031

00:03:07.080 --> 00:03:09.978 Hi again, so I'm going to kick

NOTE Confidence: 0.8647031

 $00{:}03{:}09.978 \dashrightarrow 00{:}03{:}12.040$  off the reflections and don't

NOTE Confidence: 0.8647031

 $00{:}03{:}12.040 \dashrightarrow 00{:}03{:}14.960$  worry this is not just going to be

NOTE Confidence: 0.8647031

 $00:03:13.140 \longrightarrow 00:03:14.049$  me and Kerry

NOTE Confidence: 0.8647031

 $00:03:14.050 \longrightarrow 00:03:14.959$  going back and

NOTE Confidence: 0.8647031

 $00:03:14.960 \longrightarrow 00:03:16.703$  forth. I want to read a statement

NOTE Confidence: 0.8647031

 $00{:}03{:}16.703 \dashrightarrow 00{:}03{:}18.453$ a a nominating statement last year

 $00:03:18.453 \longrightarrow 00:03:20.349$  March she was nominated for a

NOTE Confidence: 0.8647031

 $00{:}03{:}20.349 \dashrightarrow 00{:}03{:}22.054$  prestigious award and I've received

NOTE Confidence: 0.8647031

 $00{:}03{:}22.054 \dashrightarrow 00{:}03{:}23.714$  permission to read aloud some

NOTE Confidence: 0.8647031

 $00:03:23.714 \longrightarrow 00:03:24.959$  selections from the nomination.

NOTE Confidence: 0.8647031

00:03:24.959 --> 00:03:26.474 Although I'm not permitted to

NOTE Confidence: 0.8647031

 $00:03:26.474 \longrightarrow 00:03:27.986$  say what it was for,

NOTE Confidence: 0.8647031

 $00:03:27.986 \longrightarrow 00:03:30.138$  but I'll just say that to get nominated

NOTE Confidence: 0.8647031

 $00:03:30.138 \longrightarrow 00:03:31.930$  for this was quite remarkable.

NOTE Confidence: 0.842806

 $00{:}03{:}34.020 --> 00{:}03{:}36.250$  And so I'm quoting here.

NOTE Confidence: 0.842806

00:03:36.250 --> 00:03:39.365 I would like to nominate Marjorie Rosenthal,

NOTE Confidence: 0.842806

 $00{:}03{:}39.370 \dashrightarrow 00{:}03{:}41.154$  associate professor of Pediatrics

NOTE Confidence: 0.842806

 $00:03:41.154 \longrightarrow 00:03:42.938$  at Yale School Medicine.

NOTE Confidence: 0.842806

00:03:42.940 --> 00:03:45.165 Doctor Rosenthal is a category

NOTE Confidence: 0.842806

 $00{:}03{:}45.165 {\:\dashrightarrow\:} 00{:}03{:}46.944$  defining physician, writer, artist,

NOTE Confidence: 0.842806

 $00:03:46.944 \longrightarrow 00:03:49.596$  and activist whose works explore topics

NOTE Confidence: 0.842806

 $00{:}03{:}49.596 \dashrightarrow 00{:}03{:}51.860$  including patient safety, gun violence,

00:03:51.860 --> 00:03:53.640 vulnerable populations, and equity.

NOTE Confidence: 0.842806

 $00:03:53.640 \longrightarrow 00:03:55.870$  Diagnosed with metastatic colon cancer,

NOTE Confidence: 0.842806

 $00:03:55.870 \longrightarrow 00:03:58.546$  she masterfully documents how she navigates,

NOTE Confidence: 0.842806

 $00:03:58.550 \longrightarrow 00:04:00.330$  confronts health systems by

NOTE Confidence: 0.842806

 $00{:}04{:}00.330 \dashrightarrow 00{:}04{:}02.555$  using multiple forms of media,

NOTE Confidence: 0.842806

 $00:04:02.560 \longrightarrow 00:04:04.220$  including the written essay.

NOTE Confidence: 0.842806

 $00:04:04.220 \longrightarrow 00:04:05.880$  Cartoons and social media.

NOTE Confidence: 0.842806

 $00{:}04{:}05.880 \dashrightarrow 00{:}04{:}08.022$  She is one of the rare physician

NOTE Confidence: 0.842806

 $00:04:08.022 \longrightarrow 00:04:10.281$  writers whose work is inclusive and

NOTE Confidence: 0.842806

 $00:04:10.281 \longrightarrow 00:04:12.416$  instructive for physicians and patients.

NOTE Confidence: 0.842806

 $00:04:12.420 \longrightarrow 00:04:14.940$  When she writes about watching a nurse not

NOTE Confidence: 0.842806

 $00:04:14.940 \longrightarrow 00:04:17.249$  wash their hands properly before procedure

NOTE Confidence: 0.842806

 $00{:}04{:}17.249 \dashrightarrow 00{:}04{:}19.673$  and how she manages that experience,

NOTE Confidence: 0.842806

 $00:04:19.680 \longrightarrow 00:04:21.846$  she not only educates healthcare providers,

NOTE Confidence: 0.842806

 $00:04:21.850 \longrightarrow 00:04:23.540$  but helps other patients understand

 $00:04:23.540 \longrightarrow 00:04:25.691$  how they too can potentially confront

NOTE Confidence: 0.842806

00:04:25.691 --> 00:04:27.299 errors they are experiencing.

NOTE Confidence: 0.842806

00:04:27.300 --> 00:04:29.848 This is why I believe her work

NOTE Confidence: 0.842806

 $00:04:29.848 \longrightarrow 00:04:32.626$  is so creative and stands out

NOTE Confidence: 0.842806

 $00:04:32.626 \longrightarrow 00:04:34.754$  among other physician scholars.

NOTE Confidence: 0.842806

00:04:34.760 --> 00:04:36.350 Doctor Rosenfeld manages to make

NOTE Confidence: 0.842806

 $00:04:36.350 \longrightarrow 00:04:38.257$  her diagnosis and managing all of

NOTE Confidence: 0.842806

 $00:04:38.257 \longrightarrow 00:04:40.063$  the grief and loss and change she

NOTE Confidence: 0.842806

 $00{:}04{:}40.063 \dashrightarrow 00{:}04{:}41.578$  is experienced into something that

NOTE Confidence: 0.842806

 $00:04:41.578 \longrightarrow 00:04:43.158$  is increasible for the reader.

NOTE Confidence: 0.842806

 $00:04:43.160 \longrightarrow 00:04:45.860$  I don't think there are many others who do.

NOTE Confidence: 0.842806

 $00:04:45.860 \longrightarrow 00:04:48.260$  It is definitely an elegantly as she does,

NOTE Confidence: 0.842806

 $00:04:48.260 \longrightarrow 00:04:50.060$  so that was the nominating statement.

NOTE Confidence: 0.842806

00:04:50.060 --> 00:04:52.202 So maybe you're thinking what a pity

NOTE Confidence: 0.842806

 $00:04:52.202 \longrightarrow 00:04:54.258$  Margie didn't get to know about this.

NOTE Confidence: 0.842806

 $00:04:54.260 \longrightarrow 00:04:55.160$  Well she did.

00:04:55.160 --> 00:04:58.188 I shared it with her back in October 1 day

NOTE Confidence: 0.842806

 $00{:}04{:}58.188 \dashrightarrow 00{:}05{:}00.556$  while visiting with her on her front porch.

NOTE Confidence: 0.842806

 $00:05:00.560 \longrightarrow 00:05:02.891$  Margie was so delighted and awestruck an

NOTE Confidence: 0.842806

 $00:05:02.891 \longrightarrow 00:05:05.059$  flattered and giddy with the idea of it.

NOTE Confidence: 0.842806

 $00:05:05.060 \longrightarrow 00:05:06.260$  She couldn't believe it.

NOTE Confidence: 0.842806

 $00{:}05{:}06.260 \dashrightarrow 00{:}05{:}09.065$  And yes, she didn't know what this was and.

NOTE Confidence: 0.842806

 $00:05:09.070 \longrightarrow 00:05:12.738$  Emanation for it was a joyous moment.

NOTE Confidence: 0.842806

 $00:05:12.740 \longrightarrow 00:05:14.380$  And so, in that spirit,

NOTE Confidence: 0.842806

00:05:14.380 --> 00:05:17.323 I'm glad to be sharing this story with you,

NOTE Confidence: 0.842806

 $00:05:17.330 \longrightarrow 00:05:19.274$  and to have this opportunity to

NOTE Confidence: 0.842806

00:05:19.274 --> 00:05:20.940 share some of Margie's work,

NOTE Confidence: 0.842806

 $00:05:20.940 \longrightarrow 00:05:21.924$  her connections, collaborations,

NOTE Confidence: 0.842806

 $00{:}05{:}21.924 \dashrightarrow 00{:}05{:}23.236$  creations from these different

NOTE Confidence: 0.842806

 $00:05:23.236 \longrightarrow 00:05:24.550$  spheres from her friend.

NOTE Confidence: 0.842806

00:05:24.550 --> 00:05:25.862 The category defining physician,

00:05:25.862 --> 00:05:27.174 writer, artist, and activist.

NOTE Confidence: 0.842806

00:05:27.174 --> 00:05:29.470 I'll just say one other thing briefly,

NOTE Confidence: 0.842806

 $00:05:29.470 \dashrightarrow 00:05:32.750$  and then I'll turn over the mic to and green.

NOTE Confidence: 0.842806

00:05:32.750 --> 00:05:35.046 So these days, Carrie and I frequently

NOTE Confidence: 0.842806

 $00:05:35.046 \longrightarrow 00:05:36.030$  find ourselves saying,

NOTE Confidence: 0.842806

 $00:05:36.030 \longrightarrow 00:05:37.258$  what would Margie do?

NOTE Confidence: 0.842806

00:05:37.258 --> 00:05:39.640 Maybe it's about some piece of writing,

NOTE Confidence: 0.842806

 $00:05:39.640 \longrightarrow 00:05:41.596$  some essay that until last summer,

NOTE Confidence: 0.842806

 $00{:}05{:}41.600 \dashrightarrow 00{:}05{:}43.658$  Margie and I and the rest

NOTE Confidence: 0.842806

 $00:05:43.658 \longrightarrow 00:05:45.030$  of our writing group.

NOTE Confidence: 0.842806

 $00{:}05{:}45.030 --> 00{:}05{:}45.352 \ \mathrm{Lisa},$ 

NOTE Confidence: 0.842806

 $00:05:45.352 \longrightarrow 00:05:45.674$  Randy,

NOTE Confidence: 0.842806

 $00:05:45.674 \longrightarrow 00:05:47.284$  and Pauline might be discussing

NOTE Confidence: 0.842806

 $00:05:47.284 \longrightarrow 00:05:48.969$  over coffee at Cedar Hurst.

NOTE Confidence: 0.842806

 $00:05:48.970 \longrightarrow 00:05:50.926$  Maybe it's about the scholars program.

NOTE Confidence: 0.842806

 $00:05:50.930 \longrightarrow 00:05:52.085$  Maybe it's dealing,

 $00:05:52.085 \longrightarrow 00:05:54.010$  maybe it's about dealing with

NOTE Confidence: 0.842806

 $00{:}05{:}54.010 \dashrightarrow 00{:}05{:}55.334$  whatever vicis situdes of life

NOTE Confidence: 0.842806

 $00:05:55.334 \longrightarrow 00:05:56.834$  those of you who knew Margie.

NOTE Confidence: 0.842806

 $00:05:56.840 \longrightarrow 00:05:58.480$  You know I'm talking about.

NOTE Confidence: 0.842806

 $00:05:58.480 \longrightarrow 00:06:00.120$  She took it all in.

NOTE Confidence: 0.842806

 $00:06:00.120 \longrightarrow 00:06:01.464$  She chewed on it.

NOTE Confidence: 0.842806

00:06:01.464 --> 00:06:03.144 She proffered pretty much the

NOTE Confidence: 0.842806

 $00:06:03.144 \longrightarrow 00:06:05.040$  wisest take on whatever it was.

NOTE Confidence: 0.842806

 $00:06:05.040 \longrightarrow 00:06:07.329$  And so when I read her writing,

NOTE Confidence: 0.842806

 $00:06:07.330 \longrightarrow 00:06:08.314$  revisit old favourites,

NOTE Confidence: 0.842806

 $00{:}06{:}08.314 \dashrightarrow 00{:}06{:}10.284$  I hear her voice, her brilliant

NOTE Confidence: 0.842806

 $00:06:10.284 \longrightarrow 00:06:12.246$  takes on all sorts of situations.

NOTE Confidence: 0.842806

 $00{:}06{:}12.250 \dashrightarrow 00{:}06{:}13.955$  It was difficult to select

NOTE Confidence: 0.842806

 $00:06:13.955 \longrightarrow 00:06:15.660$  just a few for tonight.

NOTE Confidence: 0.842806

 $00:06:15.660 \longrightarrow 00:06:17.688$  They are also great.

00:06:17.688 --> 00:06:20.725 Margie's writing is like a casual,

NOTE Confidence: 0.842806

00:06:20.725 --> 00:06:22.446 beautiful, deep meaty,

NOTE Confidence: 0.842806

 $00:06:22.446 \longrightarrow 00:06:24.285$  always memorable conversation

NOTE Confidence: 0.842806

 $00:06:24.285 \longrightarrow 00:06:27.350$  with a good good friend.

NOTE Confidence: 0.842806

 $00:06:27.350 \longrightarrow 00:06:27.920$  Thank you.

NOTE Confidence: 0.58742815

 $00{:}06{:}30.780 --> 00{:}06{:}32.049$  Thank you Anna.

NOTE Confidence: 0.83357763

 $00:06:34.840 \longrightarrow 00:06:36.558$  My name is Anne Green.

NOTE Confidence: 0.83357763

00:06:36.558 --> 00:06:39.354 Anne I'm speaking to you tonight in the

NOTE Confidence: 0.83357763

 $00{:}06{:}39.354 \dashrightarrow 00{:}06{:}42.273$  vain attempt to describe what it was like

NOTE Confidence: 0.83357763

00:06:42.273 --> 00:06:44.744 to work with my colleague and friend,

NOTE Confidence: 0.83357763

00:06:44.750 --> 00:06:46.280 Marjorie Sue Rosenthal.

NOTE Confidence: 0.83357763

 $00:06:46.280 \longrightarrow 00:06:48.830$  Occasionally she would remind me

NOTE Confidence: 0.83357763

 $00:06:48.830 \longrightarrow 00:06:52.565$  that we met long ago years before I

NOTE Confidence: 0.83357763

 $00:06:52.565 \longrightarrow 00:06:55.069$  joined the Scholars program in 2014

NOTE Confidence: 0.83357763

 $00:06:55.069 \longrightarrow 00:06:57.660$  and she was right in my neighborhood.

NOTE Confidence: 0.83357763

 $00:06:57.660 \longrightarrow 00:07:00.820$  I was an active member of the West

 $00{:}07{:}00.820 \dashrightarrow 00{:}07{:}02.730$  River Neighborhood Services Corp.

NOTE Confidence: 0.83357763

 $00:07:02.730 \longrightarrow 00:07:05.150$  The Corporation would often host

NOTE Confidence: 0.83357763

 $00:07:05.150 \longrightarrow 00:07:07.570$  outside speakers an invited guests.

NOTE Confidence: 0.83357763

00:07:07.570 --> 00:07:11.014 One evening, probably in 2009 or 2010,

NOTE Confidence: 0.83357763

 $00:07:11.020 \longrightarrow 00:07:14.471$  Margie came with two Robert Wood Johnson

NOTE Confidence: 0.83357763

 $00:07:14.471 \longrightarrow 00:07:16.445$  Foundation clinical scholars only.

NOTE Confidence: 0.83357763

00:07:16.445 --> 00:07:18.416 Blackstock and Jed Barrish,

NOTE Confidence: 0.83357763

00:07:18.416 --> 00:07:20.876 who is first year scholars,

NOTE Confidence: 0.83357763

 $00:07:20.880 \longrightarrow 00:07:23.255$  were looking for community partners

NOTE Confidence: 0.83357763

00:07:23.255 --> 00:07:26.300 to work on a research project

NOTE Confidence: 0.83357763

 $00:07:26.300 \longrightarrow 00:07:28.273$  like any masterful matchmaker.

NOTE Confidence: 0.83357763

 $00{:}07{:}28.273 \dashrightarrow 00{:}07{:}30.245$  Margie made the introductions

NOTE Confidence: 0.83357763

 $00{:}07{:}30.245 \to 00{:}07{:}32.716$  about her scholars, not herself.

NOTE Confidence: 0.83357763

 $00:07:32.716 \longrightarrow 00:07:36.660$  And matchmaker that she was in no time.

NOTE Confidence: 0.83357763

 $00:07:36.660 \longrightarrow 00:07:37.478$  Jed onie.

00:07:37.478 --> 00:07:38.296 My friends,

NOTE Confidence: 0.83357763

00:07:38.296 --> 00:07:41.267 Billy Bromage says he spell and I

NOTE Confidence: 0.83357763

 $00:07:41.267 \longrightarrow 00:07:44.298$  wound up partnering on a project that

NOTE Confidence: 0.83357763

 $00:07:44.298 \dashrightarrow 00:07:46.399$  became improving access to healthy

NOTE Confidence: 0.83357763

 $00:07:46.399 \longrightarrow 00:07:49.390$  foods in the West River neighborhood.

NOTE Confidence: 0.83357763

 $00:07:49.390 \longrightarrow 00:07:51.540$  For that introduction to community

NOTE Confidence: 0.83357763

 $00{:}07{:}51.540 \dashrightarrow 00{:}07{:}55.910$  engaged research, I am in Margie's debt.

NOTE Confidence: 0.83357763

 $00:07:55.910 \longrightarrow 00:07:58.082$  Fast forward to 2014.

NOTE Confidence: 0.83357763

 $00{:}07{:}58.082 \to 00{:}08{:}03.408$  I began my tenure as what is now the

NOTE Confidence: 0.83357763

 $00{:}08{:}03.408 \dashrightarrow 00{:}08{:}06.658$ N CSPS Community Research liaison.

NOTE Confidence: 0.83357763

 $00:08:06.660 \longrightarrow 00:08:09.300$  At that time, community based,

NOTE Confidence: 0.83357763

 $00:08:09.300 \longrightarrow 00:08:12.642$  participatory research or CPR was under

NOTE Confidence: 0.83357763

 $00{:}08{:}12.642 \dashrightarrow 00{:}08{:}16.169$  the stewardship of a team of four.

NOTE Confidence: 0.83357763

00:08:16.170 --> 00:08:18.278 Margie Marcella, Nunez Smith,

NOTE Confidence: 0.83357763

 $00:08:18.278 \longrightarrow 00:08:20.913$  Emily Wong and me together.

NOTE Confidence: 0.83357763

 $00:08:20.920 \longrightarrow 00:08:23.028$  We crafted curriculum, supported,

00:08:23.028 --> 00:08:24.609 and evaluated scholars,

NOTE Confidence: 0.83357763

00:08:24.610 --> 00:08:26.722 justified budgets, brokered conflict,

NOTE Confidence: 0.83357763

00:08:26.722 --> 00:08:28.834 liaised with community partners,

NOTE Confidence: 0.83357763

 $00:08:28.840 \longrightarrow 00:08:30.760$  old and new.

NOTE Confidence: 0.83357763

00:08:30.760 --> 00:08:32.680 And most importantly,

NOTE Confidence: 0.83357763

 $00:08:32.680 \longrightarrow 00:08:35.530$  vociferously an consistently made the

NOTE Confidence: 0.83357763

 $00:08:35.530 \longrightarrow 00:08:39.967$  case for CBP are being rigorous effective

NOTE Confidence: 0.83357763

 $00{:}08{:}39.967 \dashrightarrow 00{:}08{:}43.697$  research to three primary audiences.

NOTE Confidence: 0.83357763

00:08:43.700 --> 00:08:45.154 Curious scholars,

NOTE Confidence: 0.83357763

 $00{:}08{:}45.154 \dashrightarrow 00{:}08{:}47.335 \ \mathrm{sceptical} \ \mathrm{academic} \ \mathrm{researchers}$ 

NOTE Confidence: 0.83357763

 $00:08:47.335 \longrightarrow 00:08:50.243$  and potential community partners?

NOTE Confidence: 0.83357763

00:08:50.250 --> 00:08:52.390 As Co director of NCSP,

NOTE Confidence: 0.83357763

 $00:08:52.390 \longrightarrow 00:08:56.233$  much of the day to day work of defining,

NOTE Confidence: 0.83357763

 $00:08:56.240 \longrightarrow 00:08:59.168$  defending and demonstrating how to do

NOTE Confidence: 0.83357763

 $00:08:59.168 \longrightarrow 00:09:01.949$  community engaged work fell to Margie.

 $00:09:01.950 \longrightarrow 00:09:04.575$  I was often present at those meetings

NOTE Confidence: 0.83357763

 $00{:}09{:}04.575 \dashrightarrow 00{:}09{:}06.899$  where she could jolt a skittish

NOTE Confidence: 0.83357763

 $00:09:06.899 \longrightarrow 00:09:09.524$  scholar to return and engage with her

NOTE Confidence: 0.83357763

 $00:09:09.599 \longrightarrow 00:09:12.077$  or his or her community partner by

NOTE Confidence: 0.83357763

 $00:09:12.077 \longrightarrow 00:09:14.550$  sharing her own mistakes and biases.

NOTE Confidence: 0.83357763

00:09:14.550 --> 00:09:16.430 While doing partnered research.

NOTE Confidence: 0.83357763

 $00:09:16.430 \longrightarrow 00:09:18.410$  As many of you can recall,

NOTE Confidence: 0.83357763

 $00:09:18.410 \longrightarrow 00:09:19.400$  she'd say, well,

NOTE Confidence: 0.83357763

00:09:19.400 --> 00:09:21.380 I think you can get three

NOTE Confidence: 0.83357763

 $00:09:21.380 \longrightarrow 00:09:23.030$  papers out of that data,

NOTE Confidence: 0.83357763

 $00:09:23.030 \longrightarrow 00:09:24.605$  and then before the first

NOTE Confidence: 0.83357763

 $00:09:24.605 \longrightarrow 00:09:26.660$  one was out of draft stage,

NOTE Confidence: 0.83357763

 $00:09:26.660 \longrightarrow 00:09:29.300$  she proud the scholar about the other two.

NOTE Confidence: 0.83357763

00:09:29.300 --> 00:09:31.610 And by the way, what about dissemination?

NOTE Confidence: 0.83357763

 $00:09:31.610 \longrightarrow 00:09:33.260$  Who are you planning to

NOTE Confidence: 0.83357763

 $00:09:33.260 \longrightarrow 00:09:35.200$  share the results with?

 $00:09:35.200 \longrightarrow 00:09:35.660$  Anne,

NOTE Confidence: 0.83357763

 $00{:}09{:}35.660 \dashrightarrow 00{:}09{:}37.960$  for every paper presentation partnership,

NOTE Confidence: 0.83357763

 $00:09:37.960 \longrightarrow 00:09:40.260$  an epiphany about CB PR.

NOTE Confidence: 0.83357763

 $00:09:40.260 \longrightarrow 00:09:42.100$  That happened for scholars

NOTE Confidence: 0.83357763

 $00:09:42.100 \longrightarrow 00:09:44.400$  that came under her wing.

NOTE Confidence: 0.83357763

 $00:09:44.400 \longrightarrow 00:09:49.048$  They too are in March is debt.

NOTE Confidence: 0.83357763

 $00:09:49.050 \longrightarrow 00:09:49.895$  By 2020,

NOTE Confidence: 0.83357763

 $00{:}09{:}49.895 \dashrightarrow 00{:}09{:}52.380$  we had spent six years wandering

NOTE Confidence: 0.83357763

00:09:52.380 --> 00:09:54.944 back and forth between our offices

NOTE Confidence: 0.83357763

 $00:09:54.944 \longrightarrow 00:09:57.524$  across the Hall from one another,

NOTE Confidence: 0.83357763

 $00:09:57.530 \longrightarrow 00:09:59.650$  reading drafts and carpooling to

NOTE Confidence: 0.83357763

 $00:09:59.650 \longrightarrow 00:10:02.619$  get to West Campus for a meeting.

NOTE Confidence: 0.83357763

 $00:10:02.620 \longrightarrow 00:10:03.889$  In that time,

NOTE Confidence: 0.83357763

00:10:03.889 --> 00:10:06.004 we proselytize for our discipline,

NOTE Confidence: 0.83357763

 $00:10:06.010 \longrightarrow 00:10:08.590$  encourage ING scholars and fellows to

 $00:10:08.590 \longrightarrow 00:10:11.611$  take the chances that help them reconnect

NOTE Confidence: 0.83357763

 $00{:}10{:}11.611 \dashrightarrow 00{:}10{:}14.910$  to whatever it was that brought them into.

NOTE Confidence: 0.83357763

00:10:14.910 --> 00:10:15.870 Healthcare research,

NOTE Confidence: 0.83357763

 $00:10:15.870 \longrightarrow 00:10:17.790$  and Marjorie Sue Rosenthal

NOTE Confidence: 0.83357763

 $00:10:17.790 \longrightarrow 00:10:19.710$  lived what she preaches.

NOTE Confidence: 0.83357763

 $00:10:19.710 \longrightarrow 00:10:21.036$  She showed up.

NOTE Confidence: 0.83357763

 $00:10:21.036 \longrightarrow 00:10:25.480$  She met all kinds of people and she listened.

NOTE Confidence: 0.83357763

 $00:10:25.480 \longrightarrow 00:10:28.020$  She advocated for research budgets

NOTE Confidence: 0.83357763

 $00:10:28.020 \longrightarrow 00:10:30.560$  that equitably addressed the value

NOTE Confidence: 0.8386984

 $00:10:30.639 \longrightarrow 00:10:33.656$  in never tease of our community partners,

NOTE Confidence: 0.8386984

 $00{:}10{:}33.660 \dashrightarrow 00{:}10{:}36.550$  whether they were teen agers or elders,

NOTE Confidence: 0.8386984

 $00{:}10{:}36.550 \rightarrow 00{:}10{:}39.430$  she taught, she nurtured, she created.

NOTE Confidence: 0.8386984

 $00:10:39.430 \longrightarrow 00:10:41.840$  She mentored an. She fought,

NOTE Confidence: 0.8386984

 $00:10:41.840 \longrightarrow 00:10:45.232$  and I most weekdays had a front row

NOTE Confidence: 0.8386984

00:10:45.232 --> 00:10:49.046 seat to my magnificent friend and Co.

NOTE Confidence: 0.8386984

 $00:10:49.050 \dashrightarrow 00:10:52.928$  Conspirator. So many of us here are

 $00:10:52.928 \longrightarrow 00:10:55.258$  the beneficiaries of Margie's gifts.

NOTE Confidence: 0.8386984

00:10:55.260 --> 00:10:59.070 We're all in her debt. Thank you.

NOTE Confidence: 0.8390555

00:11:07.470 --> 00:11:09.514 Hi, good evening everybody.

NOTE Confidence: 0.8390555

 $00{:}11{:}09.514 \dashrightarrow 00{:}11{:}12.069$  My name is Ben Oldfield.

NOTE Confidence: 0.8390555

 $00:11:12.070 \longrightarrow 00:11:14.074$  I'm going to be reading an

NOTE Confidence: 0.8390555

 $00:11:14.074 \longrightarrow 00:11:16.020$  essay that Margie wrote in 2015.

NOTE Confidence: 0.88163847

 $00:11:18.680 \longrightarrow 00:11:20.540$  The essay is called what might

NOTE Confidence: 0.88163847

 $00:11:20.540 \longrightarrow 00:11:21.780$  we accomplished by engaging

NOTE Confidence: 0.88163847

00:11:21.834 --> 00:11:23.170 in our local communities?

NOTE Confidence: 0.86207247

 $00{:}11{:}26.020 \dashrightarrow 00{:}11{:}28.072$  I sit at the edge of a soccer field

NOTE Confidence: 0.86207247

00:11:28.072 --> 00:11:30.323 on a beautiful New England autumn

NOTE Confidence: 0.86207247

 $00:11:30.323 \longrightarrow 00:11:32.609$  afternoon watching my first grader and

NOTE Confidence: 0.86207247

 $00:11:32.609 \longrightarrow 00:11:34.745$  her peers run up and down the field.

NOTE Confidence: 0.86207247

 $00:11:34.750 \longrightarrow 00:11:37.060$  The clump of children hovering around the

NOTE Confidence: 0.86207247

 $00:11:37.060 \longrightarrow 00:11:39.628$  ball reflects the diversity of our community.

00:11:39.630 --> 00:11:42.270 They are daughters of firefighters,

NOTE Confidence: 0.86207247

 $00{:}11{:}42.270 --> 00{:}11{:}44.124 \ {\rm taxi \ drivers, \ artists,}$ 

NOTE Confidence: 0.86207247

 $00:11:44.124 \longrightarrow 00:11:46.596$  administrative assistance and physicians.

NOTE Confidence: 0.86207247

 $00:11:46.600 \longrightarrow 00:11:49.328$  If skin colors of every shade they speak.

NOTE Confidence: 0.86207247

00:11:49.330 --> 00:11:51.526 English, Spanish and Arabic at home

NOTE Confidence: 0.86207247

 $00{:}11{:}51.526 \dashrightarrow 00{:}11{:}54.705$  they have a body mass index that ranges

NOTE Confidence: 0.86207247

 $00:11:54.705 \longrightarrow 00:11:57.159$  from normal to overweight to obese.

NOTE Confidence: 0.86207247

 $00:11:57.160 \longrightarrow 00:12:00.360$  When we clinicians spend time in the same

NOTE Confidence: 0.86207247

 $00{:}12{:}00.360 \dashrightarrow 00{:}12{:}02.458$  communities where our patients live,

NOTE Confidence: 0.86207247

 $00:12:02.460 \longrightarrow 00:12:03.486$  we learn.

NOTE Confidence: 0.86207247

 $00{:}12{:}03.486 \dashrightarrow 00{:}12{:}05.538$  We learn about demographics.

NOTE Confidence: 0.86207247

 $00:12:05.540 \longrightarrow 00:12:08.235$  We learn about challenges and ask this.

NOTE Confidence: 0.86207247

 $00:12:08.240 \longrightarrow 00:12:10.670$  We may spend time on neighborhood

NOTE Confidence: 0.86207247

 $00{:}12{:}10.670 \dashrightarrow 00{:}12{:}12.803$  governing boards and local food

NOTE Confidence: 0.86207247

 $00:12:12.803 \longrightarrow 00:12:14.998$  co-ops and sustaining local parks.

NOTE Confidence: 0.86207247

 $00:12:15.000 \longrightarrow 00:12:17.272$  We may do it to be with young

 $00:12:17.272 \longrightarrow 00:12:19.368$  children or older family members.

NOTE Confidence: 0.86207247

 $00:12:19.370 \longrightarrow 00:12:21.906$  We may do it out of a sense

NOTE Confidence: 0.86207247

00:12:21.906 --> 00:12:23.738 of religious or civic duty,

NOTE Confidence: 0.86207247

 $00:12:23.740 \longrightarrow 00:12:25.415$  regardless when we spend time

NOTE Confidence: 0.86207247

00:12:25.415 --> 00:12:26.755 in our patients communities,

NOTE Confidence: 0.86207247

 $00:12:26.760 \longrightarrow 00:12:28.430$  we have the opportunity to

NOTE Confidence: 0.86207247

00:12:28.430 --> 00:12:30.495 enhance our patients lives in our

NOTE Confidence: 0.86207247

 $00{:}12{:}30.495 \dashrightarrow 00{:}12{:}32.135$  teaching and three key waves.

NOTE Confidence: 0.86207247

 $00:12:32.140 \longrightarrow 00:12:35.465$  For one, we bring our medical expertise.

NOTE Confidence: 0.86207247

 $00:12:35.470 \longrightarrow 00:12:37.885$  When we get involved in our children's

NOTE Confidence: 0.86207247

 $00{:}12{:}37.885 \dashrightarrow 00{:}12{:}39.730$  schools and childcare settings and,

NOTE Confidence: 0.86207247

 $00:12:39.730 \longrightarrow 00:12:40.406$  for example,

NOTE Confidence: 0.86207247

 $00{:}12{:}40.406 {\:{\mbox{--}}\!>\:} 00{:}12{:}42.096$  help interpret the science of

NOTE Confidence: 0.86207247

00:12:42.096 --> 00:12:43.640 nutrition and physical activity,

NOTE Confidence: 0.86207247

 $00:12:43.640 \longrightarrow 00:12:45.380$  we can help educators

 $00:12:45.380 \longrightarrow 00:12:46.685$  incorporate obesity prevention.

NOTE Confidence: 0.86207247

 $00{:}12{:}46.690 \dashrightarrow 00{:}12{:}48.925$  Perhaps fewer elementary schools would

NOTE Confidence: 0.86207247

 $00:12:48.925 \longrightarrow 00:12:51.160$  have reduced physical education and

NOTE Confidence: 0.86207247

 $00:12:51.226 \longrightarrow 00:12:53.326$  recess time if there were engaged

NOTE Confidence: 0.86207247

 $00:12:53.326 \longrightarrow 00:12:55.580$  physicians on the school board or PTA.

NOTE Confidence: 0.86207247

 $00:12:55.580 \longrightarrow 00:12:55.886$  Second,

NOTE Confidence: 0.86207247

00:12:55.886 --> 00:12:58.028 when we spend time in our community,

NOTE Confidence: 0.86207247

00:12:58.030 --> 00:12:59.990 we bring our expertise back to our

NOTE Confidence: 0.86207247

 $00{:}12{:}59.990 \dashrightarrow 00{:}13{:}01.390$  practice and research inquiries.

NOTE Confidence: 0.86207247

 $00:13:01.390 \longrightarrow 00:13:02.614$  When we're recommending diet

NOTE Confidence: 0.86207247

00:13:02.614 --> 00:13:04.144 and exercise to our patients,

NOTE Confidence: 0.86207247

 $00:13:04.150 \longrightarrow 00:13:06.490$  we might do it better if we knew there's

NOTE Confidence: 0.86207247

00:13:06.490 --> 00:13:08.737 a new opportunity for fresh food.

NOTE Confidence: 0.86207247

 $00:13:08.740 \longrightarrow 00:13:10.960$  Because we have joined the recently

NOTE Confidence: 0.86207247

00:13:10.960 --> 00:13:13.584 formed food Co-op or the YMCA pool

NOTE Confidence: 0.86207247

 $00:13:13.584 \longrightarrow 00:13:15.369$  had expanded hours because we

 $00:13:15.369 \longrightarrow 00:13:17.609$  read about it in the local paper.

NOTE Confidence: 0.86207247

 $00{:}13{:}17.610 \dashrightarrow 00{:}13{:}19.731$  But we're not just a well informed

NOTE Confidence: 0.86207247

00:13:19.731 --> 00:13:21.189 person telling our patient

NOTE Confidence: 0.86207247

00:13:21.189 --> 00:13:22.647 about Community resources.

NOTE Confidence: 0.86207247

 $00:13:22.650 \longrightarrow 00:13:24.090$  When were knowledgeable about

NOTE Confidence: 0.86207247

 $00:13:24.090 \longrightarrow 00:13:25.170$  the local community,

NOTE Confidence: 0.86207247

 $00:13:25.170 \longrightarrow 00:13:26.970$  we combine our clinical expertise,

NOTE Confidence: 0.86207247

 $00{:}13{:}26.970 \dashrightarrow 00{:}13{:}29.130$  our research knowledge and community assets,

NOTE Confidence: 0.86207247

 $00{:}13{:}29.130 \dashrightarrow 00{:}13{:}31.078$  knowledge into information and

NOTE Confidence: 0.86207247

 $00:13:31.078 \longrightarrow 00:13:34.000$  recommendations that our patients can use.

NOTE Confidence: 0.86207247

00:13:34.000 --> 00:13:34.352 Finally,

NOTE Confidence: 0.86207247

 $00:13:34.352 \longrightarrow 00:13:37.168$  we teach trainees who tend to be transient

NOTE Confidence: 0.86207247

 $00{:}13{:}37.168 \dashrightarrow 00{:}13{:}39.570$  about community assets and challenges.

NOTE Confidence: 0.86207247

 $00:13:39.570 \longrightarrow 00:13:41.886$  We learn more about the importance

NOTE Confidence: 0.86207247

00:13:41.886 --> 00:13:43.950 of social determinants of health,

00:13:43.950 --> 00:13:45.318 describing how poverty,

NOTE Confidence: 0.86207247

 $00:13:45.318 \longrightarrow 00:13:48.054$  neighborhood access to food and education

NOTE Confidence: 0.86207247

 $00:13:48.054 \longrightarrow 00:13:50.630$  all play important roles in health.

NOTE Confidence: 0.86207247

 $00:13:50.630 \longrightarrow 00:13:52.622$  Having an educator who can teach

NOTE Confidence: 0.86207247

 $00:13:52.622 \longrightarrow 00:13:54.365$  about the specific local community

NOTE Confidence: 0.86207247

 $00:13:54.365 \longrightarrow 00:13:56.140$  assets and influences in health

NOTE Confidence: 0.86207247

00:13:56.140 --> 00:13:58.320 may be as important as teaching

NOTE Confidence: 0.86207247

 $00:13:58.320 \longrightarrow 00:13:59.716$  which antibiotic to use.

NOTE Confidence: 0.86207247

 $00:13:59.720 \longrightarrow 00:14:01.200$  In the Fellowship program where

NOTE Confidence: 0.86207247

 $00{:}14{:}01.200 \dashrightarrow 00{:}14{:}03.227$  I teach the Robert Wood Johnson

NOTE Confidence: 0.86207247

00:14:03.227 --> 00:14:05.167 Foundation Clinical Scholars program,

NOTE Confidence: 0.86207247

00:14:05.170 --> 00:14:07.594 each post Doc goes on walking

NOTE Confidence: 0.86207247

 $00:14:07.594 \longrightarrow 00:14:09.210$  tours of underserved neighborhoods

NOTE Confidence: 0.86207247

00:14:09.273 --> 00:14:11.037 led by neighborhood leaders.

NOTE Confidence: 0.86207247

 $00:14:11.040 \longrightarrow 00:14:12.888$  Faculty on the Tour connect the

NOTE Confidence: 0.86207247

 $00:14:12.888 \longrightarrow 00:14:14.531$  assets and challenges of the

00:14:14.531 --> 00:14:16.266 environment to the literature on

NOTE Confidence: 0.86207247

 $00:14:16.266 \longrightarrow 00:14:18.100$  the social determinants of health.

NOTE Confidence: 0.86207247

00:14:18.100 --> 00:14:19.508 After The Walking tours,

NOTE Confidence: 0.86207247

00:14:19.508 --> 00:14:21.620 our postdocs report a new understanding

NOTE Confidence: 0.86207247

 $00:14:21.680 \longrightarrow 00:14:23.564$  of their patients and have new

NOTE Confidence: 0.86207247

 $00:14:23.564 \longrightarrow 00:14:24.820$  ideas for community based,

NOTE Confidence: 0.86207247

00:14:24.820 --> 00:14:26.748 participatory research inquiries that

NOTE Confidence: 0.86207247

 $00{:}14{:}26.748 \dashrightarrow 00{:}14{:}29.640$  can translate into better patient care.

NOTE Confidence: 0.86207247

00:14:29.640 --> 00:14:31.268 Influencing health related policy

NOTE Confidence: 0.86207247

 $00:14:31.270 \longrightarrow 00:14:32.452$  in the community,

NOTE Confidence: 0.86207247

 $00:14:32.452 \longrightarrow 00:14:33.634$  enhancing patient counseling

NOTE Confidence: 0.86207247

 $00{:}14{:}33.634 \dashrightarrow 00{:}14{:}35.210$  and teaching trainees about

NOTE Confidence: 0.84112376

 $00{:}14{:}35.265 \dashrightarrow 00{:}14{:}36.969$  community assets and challenges.

NOTE Confidence: 0.84112376

 $00{:}14{:}36.970 \dashrightarrow 00{:}14{:}39.454$  Might academia reward that as much

NOTE Confidence: 0.84112376

 $00:14:39.454 \longrightarrow 00:14:42.600$  as the latest cell biology discovery?

 $00:14:42.600 \longrightarrow 00:14:44.896$  And if not, reward at least facilitate the

NOTE Confidence: 0.84112376

 $00{:}14{:}44.896 \dashrightarrow 00{:}14{:}48.158$  kind of career that encourages that kind of

NOTE Confidence: 0.84112376

 $00{:}14{:}48.158 \dashrightarrow 00{:}14{:}49.906$  knowledge acquisition and dissemination.

NOTE Confidence: 0.84112376

 $00:14:49.910 \longrightarrow 00:14:51.535$  While the concept of the

NOTE Confidence: 0.84112376

00:14:51.535 --> 00:14:53.160 physician advocate is not new,

NOTE Confidence: 0.84112376

00:14:53.160 --> 00:14:56.085 as we learn more about the value of patient,

NOTE Confidence: 0.84112376

00:14:56.090 --> 00:14:57.065 centered engagement and

NOTE Confidence: 0.84112376

00:14:57.065 --> 00:14:58.040 shared decision making,

NOTE Confidence: 0.84112376

 $00:14:58.040 \longrightarrow 00:15:00.552$  it may be especially important now to have

NOTE Confidence: 0.84112376

 $00:15:00.552 \longrightarrow 00:15:02.154$  mechanisms that facilitate meaningful

NOTE Confidence: 0.84112376

 $00{:}15{:}02.154 {\:{\text{--}}}{>}\ 00{:}15{:}04.439$  engagement in our patients community.

NOTE Confidence: 0.84112376

 $00:15:04.440 \longrightarrow 00:15:06.708$  One may, one way maybe to

NOTE Confidence: 0.84112376

 $00{:}15{:}06.708 \dashrightarrow 00{:}15{:}07.842$  reconsider a cademic hierarchies.

NOTE Confidence: 0.84112376

 $00:15:07.850 \longrightarrow 00:15:08.606$  For example,

NOTE Confidence: 0.84112376

00:15:08.606 --> 00:15:11.252 when academic physicians seek to be promoted,

NOTE Confidence: 0.84112376

 $00:15:11.260 \longrightarrow 00:15:13.294$  a key criterion at some institutions

 $00:15:13.294 \longrightarrow 00:15:16.006$  is that they are known and respected

NOTE Confidence: 0.84112376

 $00:15:16.006 \longrightarrow 00:15:18.151$  nationally to become an associate

NOTE Confidence: 0.84112376

00:15:18.151 --> 00:15:19.534 professor and internationally

NOTE Confidence: 0.84112376

 $00:15:19.534 \longrightarrow 00:15:21.829$  to become a full professor.

NOTE Confidence: 0.84112376

 $00{:}15{:}21.830 \dashrightarrow 00{:}15{:}23.350$  What about including being known

NOTE Confidence: 0.84112376

 $00:15:23.350 \longrightarrow 00:15:24.870$  and respected in the community

NOTE Confidence: 0.84112376

00:15:24.920 --> 00:15:26.028 in which they practice?

NOTE Confidence: 0.84112376

 $00:15:26.030 \longrightarrow 00:15:27.842$  This could include the two way

NOTE Confidence: 0.84112376

00:15:27.842 --> 00:15:29.050 St of contributing meaningfully

NOTE Confidence: 0.84112376

 $00:15:29.107 \longrightarrow 00:15:30.227$  to the local community,

NOTE Confidence: 0.84112376

 $00{:}15{:}30.230 \dashrightarrow 00{:}15{:}33.054$  as well as bringing knowledge of the local

NOTE Confidence: 0.84112376

 $00:15:33.054 \longrightarrow 00:15:35.497$  community to the practice and teaching.

NOTE Confidence: 0.84112376

 $00{:}15{:}35.500 \dashrightarrow 00{:}15{:}37.089$  What if we rewarded the Preceptor who

NOTE Confidence: 0.84112376

 $00:15:37.089 \longrightarrow 00:15:38.956$  says to the resident when we go back

NOTE Confidence: 0.84112376

 $00:15:38.956 \longrightarrow 00:15:40.544$  into the room, we should remind Mrs.

 $00:15:40.544 \longrightarrow 00:15:41.900$  Jones that they have bulk food

NOTE Confidence: 0.84112376

00:15:41.946 --> 00:15:42.858 at the grocery store.

NOTE Confidence: 0.84112376

 $00:15:42.860 \longrightarrow 00:15:45.254$  That's a few blocks from her house

NOTE Confidence: 0.84112376

 $00:15:45.254 \longrightarrow 00:15:47.310$  and she'll find almonds there.

NOTE Confidence: 0.84112376

00:15:47.310 --> 00:15:47.832 Additionally,

NOTE Confidence: 0.84112376

 $00:15:47.832 \longrightarrow 00:15:50.442$  more funding opportunities could give

NOTE Confidence: 0.84112376

 $00:15:50.442 \longrightarrow 00:15:53.730$  greater value and knowledge of 1's community.

NOTE Confidence: 0.84112376

00:15:53.730 --> 00:15:55.565 Current community oriented funding resources

NOTE Confidence: 0.84112376

 $00{:}15{:}55.565 \dashrightarrow 00{:}15{:}57.990$  include the American Academy of Pediatrics,

NOTE Confidence: 0.84112376

00:15:57.990 --> 00:15:58.792 Cash grants,

NOTE Confidence: 0.84112376

 $00{:}15{:}58.792 \dashrightarrow 00{:}16{:}00.797$  and encourage pediatric trainees to

NOTE Confidence: 0.84112376

 $00{:}16{:}00.797 \dashrightarrow 00{:}16{:}02.415$  conduct meaningful health related

NOTE Confidence: 0.84112376

 $00{:}16{:}02.415 \dashrightarrow 00{:}16{:}04.180$  work and non clinical settings.

NOTE Confidence: 0.84112376

00:16:04.180 --> 00:16:05.944 The patient centered Outcomes

NOTE Confidence: 0.84112376

00:16:05.944 --> 00:16:07.708 Research Institute and other

NOTE Confidence: 0.84112376

00:16:07.708 --> 00:16:09.849 federal and foundation sources.

00:16:09.850 --> 00:16:10.147 Finally,

NOTE Confidence: 0.84112376

00:16:10.147 --> 00:16:11.929 we could consider models that some

NOTE Confidence: 0.84112376

00:16:11.929 --> 00:16:13.827 cities use to attract city residents

NOTE Confidence: 0.84112376

 $00:16:13.827 \longrightarrow 00:16:15.735$  to apply for civil servant jobs.

NOTE Confidence: 0.84112376

 $00:16:15.740 \longrightarrow 00:16:16.793$  In some cities,

NOTE Confidence: 0.84112376

00:16:16.793 --> 00:16:18.197 police officers and firefighters

NOTE Confidence: 0.84112376

00:16:18.197 --> 00:16:20.082 get paid more if they live

NOTE Confidence: 0.84112376

00:16:20.082 --> 00:16:21.630 in the city where they work,

NOTE Confidence: 0.84112376

 $00:16:21.630 \longrightarrow 00:16:23.146$  and in some cities,

NOTE Confidence: 0.84112376

 $00:16:23.146 \longrightarrow 00:16:25.041$  residents taking the civil service

NOTE Confidence: 0.84112376

 $00{:}16{:}25.041 \dashrightarrow 00{:}16{:}27.549$  exam are graded on a different curve.

NOTE Confidence: 0.84112376

 $00{:}16{:}27.550 \dashrightarrow 00{:}16{:}29.536$  Both of these models recognize that

NOTE Confidence: 0.84112376

 $00{:}16{:}29.536 \dashrightarrow 00{:}16{:}31.859$  there is an intrinsic good to the

NOTE Confidence: 0.84112376

 $00{:}16{:}31.859 \dashrightarrow 00{:}16{:}33.737$  knowledge and skills that come from

NOTE Confidence: 0.84112376

 $00:16:33.737 \longrightarrow 00:16:35.857$  living and working in the same place.

00:16:35.860 --> 00:16:37.876 It's the Willie Sutton theory of

NOTE Confidence: 0.84112376

 $00:16:37.876 \longrightarrow 00:16:40.009$  learning and teaching about our patients.

NOTE Confidence: 0.84112376

 $00:16:40.010 \longrightarrow 00:16:41.991$  We need to be where our patients

NOTE Confidence: 0.84112376

00:16:41.991 --> 00:16:44.160 are in our professional lives.

NOTE Confidence: 0.84112376

 $00:16:44.160 \longrightarrow 00:16:46.260$  We generally interact with patients in

NOTE Confidence: 0.84112376

00:16:46.260 --> 00:16:48.586 15 minute intervals or more intensely

NOTE Confidence: 0.84112376

 $00{:}16{:}48.586 \dashrightarrow 00{:}16{:}50.310$  for short in patient intervals.

NOTE Confidence: 0.84112376

 $00:16:50.310 \longrightarrow 00:16:52.760$  When we're on the same soccer bleachers,

NOTE Confidence: 0.84112376

 $00{:}16{:}52.760 \dashrightarrow 00{:}16{:}54.232$  PTA food, Co-op board.

NOTE Confidence: 0.84112376

00:16:54.232 --> 00:16:57.120 When we're trying to exercise on the same,

NOTE Confidence: 0.84112376

 $00{:}16{:}57.120 \dashrightarrow 00{:}16{:}58.544$  only moderately safe sidewalks,

NOTE Confidence: 0.84112376

 $00:16:58.544 \longrightarrow 00:17:01.044$  we may be learning at least as

NOTE Confidence: 0.84112376

 $00{:}17{:}01.044 \dashrightarrow 00{:}17{:}02.850$  much and probably more about our

NOTE Confidence: 0.84112376

 $00{:}17{:}02.850 \dashrightarrow 00{:}17{:}04.967$  patients as we do in the hospital.

NOTE Confidence: 0.84112376

 $00:17:04.970 \longrightarrow 00:17:07.880$  Obesity prevention is just one example.

NOTE Confidence: 0.84112376

 $00{:}17{:}07.880 \dashrightarrow 00{:}17{:}09.572$  Community knowledge and partnering

00:17:09.572 --> 00:17:11.687 skills could enhance patient care

NOTE Confidence: 0.84112376

 $00{:}17{:}11.687 \dashrightarrow 00{:}17{:}13.891$  research and teaching about other

NOTE Confidence: 0.84112376

00:17:13.891 --> 00:17:15.184 challenges facing communities,

NOTE Confidence: 0.84112376

00:17:15.190 --> 00:17:17.104 including violence, homelessness,

NOTE Confidence: 0.84112376

 $00:17:17.104 \longrightarrow 00:17:19.656$  and sub optimal schools.

NOTE Confidence: 0.84112376

00:17:19.660 --> 00:17:21.910 With 10 minutes to go in the soccer game,

NOTE Confidence: 0.84112376

00:17:21.910 --> 00:17:25.326 My Daughter scores. It is the wrong goal.

NOTE Confidence: 0.84112376

 $00:17:25.330 \longrightarrow 00:17:27.625$  The clumps of girls of both teams go wild.

NOTE Confidence: 0.84112376

 $00:17:27.630 \longrightarrow 00:17:29.998$  They do not know who scored and they

NOTE Confidence: 0.84112376

 $00{:}17{:}29.998 \dashrightarrow 00{:}17{:}32.527$  do not know it was the wrong bowl.

NOTE Confidence: 0.84112376

00:17:32.530 --> 00:17:34.588 I watched the coach can volunteer

NOTE Confidence: 0.84112376

 $00:17:34.588 \longrightarrow 00:17:35.960$  parents retrieve the ball

NOTE Confidence: 0.8316809

 $00{:}17{:}36.018 \dashrightarrow 00{:}17{:}38.458$  and then explain the mistake to the girls.

NOTE Confidence: 0.8316809

 $00:17:38.460 \longrightarrow 00:17:40.326$  But their joy is not diminished

NOTE Confidence: 0.8316809

 $00:17:40.326 \longrightarrow 00:17:41.259$  with the information.

00:17:41.260 --> 00:17:43.269 As we, the grownups on the bleachers,

NOTE Confidence: 0.8316809

 $00:17:43.270 \longrightarrow 00:17:45.279$  recognize what has happened on the field,

NOTE Confidence: 0.8316809

 $00:17:45.280 \longrightarrow 00:17:47.002$  we share a smile that transcends

NOTE Confidence: 0.8316809

 $00:17:47.002 \longrightarrow 00:17:48.150$  all of our differences.

NOTE Confidence: 0.8316809

 $00:17:48.150 \longrightarrow 00:17:50.438$  In a few minutes, we will get up,

NOTE Confidence: 0.8316809

 $00:17:50.440 \longrightarrow 00:17:51.880$  collect our children, and leave.

NOTE Confidence: 0.8316809

 $00:17:51.880 \longrightarrow 00:17:54.295$  But for now, we'll enjoy a few

NOTE Confidence: 0.8316809

 $00:17:54.295 \longrightarrow 00:17:56.160$  more minutes of community.

NOTE Confidence: 0.8316809

 $00:17:56.160 \longrightarrow 00:17:56.740$  Thank you.

NOTE Confidence: 0.871553

00:18:03.130 --> 00:18:05.545 Hi everyone, my name is Jessica Sager,

NOTE Confidence: 0.871553

 $00{:}18{:}05.550 \dashrightarrow 00{:}18{:}07.275$  an I'm really honored to

NOTE Confidence: 0.871553

 $00:18:07.275 \longrightarrow 00:18:09.000$  be here with you tonight.

NOTE Confidence: 0.871553

 $00:18:09.000 \longrightarrow 00:18:11.070$  Thanks so much for inviting me.

NOTE Confidence: 0.871553

 $00{:}18{:}11.070 \dashrightarrow 00{:}18{:}13.638$  I'm here to tell you a story about

NOTE Confidence: 0.871553

00:18:13.638 --> 00:18:16.239 Margie that starts nearly 20 years ago.

NOTE Confidence: 0.871553

 $00:18:16.240 \longrightarrow 00:18:19.000$  For those of you who don't know me,

 $00:18:19.000 \longrightarrow 00:18:20.725$  I'm the co-founder with Jana

NOTE Confidence: 0.871553

00:18:20.725 --> 00:18:23.140 Wagner of all our Kin, a nonprofit

NOTE Confidence: 0.871553

 $00:18:23.140 \longrightarrow 00:18:25.555$  started here in New Haven in 1999.

NOTE Confidence: 0.871553

 $00:18:25.560 \longrightarrow 00:18:26.936$  We work with family,

NOTE Confidence: 0.871553

 $00:18:26.936 \longrightarrow 00:18:28.349$  child care educators, women,

NOTE Confidence: 0.871553

00:18:28.349 --> 00:18:30.623 mostly women who run small child

NOTE Confidence: 0.871553

 $00:18:30.623 \longrightarrow 00:18:32.640$  care programs in their homes.

NOTE Confidence: 0.871553

 $00:18:32.640 \longrightarrow 00:18:34.350$  These educators play a critical

NOTE Confidence: 0.871553

 $00:18:34.350 \longrightarrow 00:18:36.580$  role in the lives of families

NOTE Confidence: 0.871553

 $00:18:36.580 \longrightarrow 00:18:38.830$  caring for infants and toddlers,

NOTE Confidence: 0.871553

 $00:18:38.830 \longrightarrow 00:18:40.770$  meeting the needs of parents,

NOTE Confidence: 0.871553

 $00:18:40.770 \longrightarrow 00:18:42.735$  working nonstandard hours and often

NOTE Confidence: 0.871553

 $00{:}18{:}42.735 \dashrightarrow 00{:}18{:}45.156$  serving the families with the greatest

NOTE Confidence: 0.871553

 $00:18:45.156 \longrightarrow 00:18:47.514$  barriers to accessing care right now

NOTE Confidence: 0.871553

00:18:47.514 --> 00:18:49.466 because of COVID-19 family childcare

 $00:18:49.466 \longrightarrow 00:18:51.596$  is getting a lot of attention,

NOTE Confidence: 0.871553

 $00:18:51.600 \longrightarrow 00:18:54.696$  but it didn't used to be this way.

NOTE Confidence: 0.871553

 $00:18:54.700 \longrightarrow 00:18:56.630$  In fact, when we began,

NOTE Confidence: 0.871553

 $00:18:56.630 \longrightarrow 00:18:58.958$  we heard a lot of demeaning,

NOTE Confidence: 0.871553

00:18:58.960 --> 00:19:00.908 derogatory stereotypes about family,

NOTE Confidence: 0.871553

 $00:19:00.908 \longrightarrow 00:19:02.856$  childcare educators and what

NOTE Confidence: 0.871553

 $00:19:02.856 \longrightarrow 00:19:04.610$  they were capable of.

NOTE Confidence: 0.871553

00:19:04.610 --> 00:19:06.740 So you can imagine my surprise

NOTE Confidence: 0.871553

 $00:19:06.740 \longrightarrow 00:19:08.460$  when one day early on,

NOTE Confidence: 0.871553

00:19:08.460 --> 00:19:10.315 a pediatrician named Marjorie Rosenthal

NOTE Confidence: 0.871553

 $00{:}19{:}10.315 \dashrightarrow 00{:}19{:}13.009$  called up and asked to meet with me.

NOTE Confidence: 0.871553

 $00:19:13.010 \longrightarrow 00:19:14.760$  Margie came to our office.

NOTE Confidence: 0.871553

 $00:19:14.760 \longrightarrow 00:19:16.510$  Actually it was just an

NOTE Confidence: 0.871553

 $00:19:16.510 \longrightarrow 00:19:18.260$  apartment in the Farnam courts.

NOTE Confidence: 0.871553

00:19:18.260 --> 00:19:19.310 Public housing development.

NOTE Confidence: 0.871553

 $00{:}19{:}19.310 \dashrightarrow 00{:}19{:}21.060$  She perched on our sofa.

 $00:19:21.060 \longrightarrow 00:19:23.388$  This little green donated loveseat and

NOTE Confidence: 0.871553

 $00:19:23.388 \longrightarrow 00:19:26.774$  she told us that she wanted to talk to

NOTE Confidence: 0.871553

 $00:19:26.774 \longrightarrow 00:19:29.320$  some of our family childcare educators.

NOTE Confidence: 0.871553

 $00:19:29.320 \longrightarrow 00:19:31.399$  So this brings me to the first

NOTE Confidence: 0.871553

 $00{:}19{:}31.399 \dashrightarrow 00{:}19{:}33.683$  thing I want to say about Margie

NOTE Confidence: 0.871553

00:19:33.683 --> 00:19:36.129 Margie was curious she was a true

NOTE Confidence: 0.871553

 $00:19:36.129 \longrightarrow 00:19:38.445$  scientist who always wanted to learn

NOTE Confidence: 0.871553

 $00:19:38.445 \longrightarrow 00:19:40.504$  more about the world around her.

NOTE Confidence: 0.871553

 $00:19:40.504 \longrightarrow 00:19:42.292$  She wanted to know how family

NOTE Confidence: 0.871553

 $00{:}19{:}42.292 \dashrightarrow 00{:}19{:}43.461$  childcare educators interacted

NOTE Confidence: 0.871553

 $00:19:43.461 \longrightarrow 00:19:45.097$  with parents and children.

NOTE Confidence: 0.871553

 $00:19:45.100 \dashrightarrow 00:19:47.158$  She didn't accept the conventional wisdom.

NOTE Confidence: 0.871553

 $00:19:47.160 \longrightarrow 00:19:49.554$  She wanted to find out for herself.

NOTE Confidence: 0.871553

 $00:19:49.560 \longrightarrow 00:19:52.318$  We decided that she would offer a

NOTE Confidence: 0.871553

00:19:52.318 --> 00:19:54.237 series of trainings for educators

 $00:19:54.237 \longrightarrow 00:19:57.257$  and get to know them a bit and then

NOTE Confidence: 0.871553

00:19:57.257 --> 00:19:59.833 see if they wanted to talk to her.

NOTE Confidence: 0.871553

 $00:19:59.840 \longrightarrow 00:20:03.136$  Well, they did want to talk to her.

NOTE Confidence: 0.871553

 $00:20:03.140 \longrightarrow 00:20:05.546$  No one from the medical establishment

NOTE Confidence: 0.871553

 $00{:}20{:}05.546 \dashrightarrow 00{:}20{:}08.807$  had ever asked to talk to them before

NOTE Confidence: 0.871553

 $00{:}20{:}08.807 \dashrightarrow 00{:}20{:}11.171$  they told Margie their stories and

NOTE Confidence: 0.871553

00:20:11.250 --> 00:20:13.878 Margie in her inimitable Margie Way.

NOTE Confidence: 0.871553

00:20:13.880 --> 00:20:14.273 Listen,

NOTE Confidence: 0.871553

00:20:14.273 --> 00:20:17.024 I remember her bursting into my office

NOTE Confidence: 0.871553

00:20:17.024 --> 00:20:18.840 absolutely glowing with excitement,

NOTE Confidence: 0.871553

00:20:18.840 --> 00:20:21.318 family, child care educators are amazing.

NOTE Confidence: 0.871553

 $00:20:21.320 \longrightarrow 00:20:22.126$  She said.

NOTE Confidence: 0.871553

00:20:22.126 --> 00:20:24.544 I talked to a family childcare

NOTE Confidence: 0.871553

 $00:20:24.544 \longrightarrow 00:20:26.826$  educator who diagnosed a child

NOTE Confidence: 0.871553

 $00:20:26.826 \longrightarrow 00:20:29.146$  with diabetes and another who

NOTE Confidence: 0.871553

 $00:20:29.146 \longrightarrow 00:20:31.680$  diagnosed the child with Kawasaki.

00:20:31.680 --> 00:20:33.997 Do you know how rare that is?

NOTE Confidence: 0.871553

 $00{:}20{:}34.000 \dashrightarrow 00{:}20{:}36.154$  These educators are part of the

NOTE Confidence: 0.871553

 $00:20:36.154 \longrightarrow 00:20:38.841$  health care team and we need to

NOTE Confidence: 0.871553

 $00:20:38.841 \longrightarrow 00:20:40.417$  think about them differently.

NOTE Confidence: 0.871553

 $00{:}20{:}40.420 \dashrightarrow 00{:}20{:}42.975$  So that brings me to the second

NOTE Confidence: 0.871553

00:20:42.975 --> 00:20:45.282 thing about Margie Margie was a

NOTE Confidence: 0.871553

 $00:20:45.282 \longrightarrow 00:20:47.177$  warrior when she believed the

NOTE Confidence: 0.871553

00:20:47.177 --> 00:20:49.329 thing was worth championing.

NOTE Confidence: 0.871553

 $00:20:49.330 \longrightarrow 00:20:50.950$  Nothing would stop her.

NOTE Confidence: 0.871553

 $00:20:50.950 \longrightarrow 00:20:51.760$  She wrote,

NOTE Confidence: 0.871553

 $00:20:51.760 \longrightarrow 00:20:52.185$  articles,

NOTE Confidence: 0.871553

 $00:20:52.185 \longrightarrow 00:20:54.310$  gave poster presentations and even

NOTE Confidence: 0.871553

 $00{:}20{:}54.310 \dashrightarrow 00{:}20{:}56.418$  inspired medical students to write

NOTE Confidence: 0.871553

 $00:20:56.418 \longrightarrow 00:20:58.512$  about the role that family childcare

NOTE Confidence: 0.871553

 $00:20:58.512 \longrightarrow 00:21:00.670$  educators play as health ambassador.

00:21:00.670 --> 00:21:02.362 Margie's work was revolutionary.

NOTE Confidence: 0.871553

 $00:21:02.362 \longrightarrow 00:21:04.900$  She saw the value in family

NOTE Confidence: 0.871553

 $00:21:04.971 \longrightarrow 00:21:07.125$  childcare way before others in her

NOTE Confidence: 0.871553

00:21:07.125 --> 00:21:10.055 field and we all are Kim's family

NOTE Confidence: 0.871553

 $00{:}21{:}10.055 \dashrightarrow 00{:}21{:}11.947$  childcare educators and staff.

NOTE Confidence: 0.871553

 $00:21:11.950 \longrightarrow 00:21:13.506$  Loved her for that.

NOTE Confidence: 0.871553

 $00:21:13.506 \longrightarrow 00:21:15.840$  If I had all the time

NOTE Confidence: 0.848047173846154

00:21:15.944 --> 00:21:19.010 in the world, I tell you lots more

NOTE Confidence: 0.848047173846154

00:21:19.010 --> 00:21:21.602 about what Margie did with all Ark

NOTE Confidence: 0.848047173846154

00:21:21.602 --> 00:21:23.968 in her work on the board house.

NOTE Confidence: 0.848047173846154

 $00:21:23.970 \longrightarrow 00:21:26.931$  He made sure the children in our early Head

NOTE Confidence: 0.848047173846154

00:21:26.931 --> 00:21:29.675 Start program had access to medical care,

NOTE Confidence: 0.848047173846154

 $00{:}21{:}29.680 \dashrightarrow 00{:}21{:}32.312$  but instead I want to talk about the

NOTE Confidence: 0.848047173846154

00:21:32.312 --> 00:21:35.026 third thing about Margie Margie was kind.

NOTE Confidence: 0.848047173846154

00:21:35.030 --> 00:21:37.518 She was so very kind she would come

NOTE Confidence: 0.848047173846154

 $00:21:37.518 \longrightarrow 00:21:40.218$  to our office usually on her bicycle

 $00:21:40.218 \longrightarrow 00:21:42.889$  and always even when she was ill.

NOTE Confidence: 0.848047173846154

 $00:21:42.890 \longrightarrow 00:21:44.393$  Glowing with enthusiasm.

NOTE Confidence: 0.848047173846154

 $00:21:44.393 \longrightarrow 00:21:45.896$  And with love.

NOTE Confidence: 0.848047173846154

 $00:21:45.900 \longrightarrow 00:21:48.133$  She held my hand more times than

NOTE Confidence: 0.848047173846154

00:21:48.133 --> 00:21:50.257 I can count during tough times

NOTE Confidence: 0.848047173846154

 $00:21:50.257 \longrightarrow 00:21:52.798$  at all our kids after she died.

NOTE Confidence: 0.848047173846154

00:21:52.800 --> 00:21:55.131 I heard stories from so many staff

NOTE Confidence: 0.848047173846154

 $00{:}21{:}55.131 \dashrightarrow 00{:}21{:}57.289$  members about her acts of kindness.

NOTE Confidence: 0.848047173846154

 $00{:}21{:}57.290 \dashrightarrow 00{:}21{:}59.842$  One person told me how Margie helped find

NOTE Confidence: 0.848047173846154

00:21:59.842 --> 00:22:02.460 a doctor for her critically ill father,

NOTE Confidence: 0.848047173846154

 $00:22:02.460 \longrightarrow 00:22:04.796$  how she wrote back in just two hours

NOTE Confidence: 0.848047173846154

 $00:22:04.796 \longrightarrow 00:22:07.144$  with the name another told this story

NOTE Confidence: 0.848047173846154

 $00{:}22{:}07.144 \dashrightarrow 00{:}22{:}09.684$ about her first all our Kim board

NOTE Confidence: 0.848047173846154

 $00:22:09.684 \longrightarrow 00:22:12.024$  meeting how intimidated she felt until

NOTE Confidence: 0.848047173846154

 $00:22:12.024 \longrightarrow 00:22:14.970$  Margie came and sat next to her and

00:22:14.970 --> 00:22:17.530 gave her that special Margie smile.

NOTE Confidence: 0.848047173846154

 $00{:}22{:}17.530 \dashrightarrow 00{:}22{:}21.769$  I miss that smile and you probably do too.

NOTE Confidence: 0.848047173846154

 $00:22:21.770 \longrightarrow 00:22:24.066$  It was an honor to know Margie.

NOTE Confidence: 0.848047173846154

 $00:22:24.070 \longrightarrow 00:22:27.000$  It was a joy to be her colleague and her

NOTE Confidence: 0.848047173846154

 $00:22:27.075 \longrightarrow 00:22:30.297$  friend on behalf of everyone at all our kin.

NOTE Confidence: 0.848047173846154

 $00:22:30.300 \longrightarrow 00:22:32.589$  Here's to Margie with gratitude and love.

NOTE Confidence: 0.848047173846154

 $00{:}22{:}32.590 \dashrightarrow 00{:}22{:}33.250$  Thank you.

NOTE Confidence: 0.88439435

 $00:22:40.260 \longrightarrow 00:22:43.606$  Hi, my name is John and this

NOTE Confidence: 0.88439435

 $00:22:43.606 \longrightarrow 00:22:46.300$  is our friend Christine.

NOTE Confidence: 0.88439435

00:22:46.300 --> 00:22:49.636 We are faculty at Yale School of Medicine.

NOTE Confidence: 0.88439435

 $00:22:49.640 \longrightarrow 00:22:51.204$  I'm I'm a psychologist.

NOTE Confidence: 0.88439435

 $00:22:51.204 \longrightarrow 00:22:52.768$  Anne Christine is an

NOTE Confidence: 0.88439435

 $00:22:52.768 \longrightarrow 00:22:54.240$  emergency medicine physician.

NOTE Confidence: 0.88439435

 $00:22:54.240 \longrightarrow 00:22:56.690$  We met Margie in 2015 when we

NOTE Confidence: 0.88439435

 $00:22:56.690 \longrightarrow 00:22:58.989$  took an participated in a year

NOTE Confidence: 0.88439435

 $00{:}22{:}58.989 \dashrightarrow 00{:}23{:}00.949$ long workshop called Public Voices

 $00:23:00.949 \longrightarrow 00:23:03.794$  Fellows and where they pair female

NOTE Confidence: 0.88439435

 $00{:}23{:}03.794 \dashrightarrow 00{:}23{:}05.782$  academics and other underrepresented

NOTE Confidence: 0.88439435

 $00:23:05.782 \longrightarrow 00:23:08.022$  voices with academics and teachers.

NOTE Confidence: 0.88439435

 $00:23:08.022 \longrightarrow 00:23:10.920$  How to write op EDS and did

NOTE Confidence: 0.88439435

 $00:23:11.005 \longrightarrow 00:23:12.629$  marjis or that year?

NOTE Confidence: 0.88439435

 $00:23:12.630 \longrightarrow 00:23:14.755$  We're going to share the

NOTE Confidence: 0.88439435

 $00:23:14.755 \longrightarrow 00:23:16.880$  reading of one of her.

NOTE Confidence: 0.88439435

 $00:23:16.880 \longrightarrow 00:23:18.040$  Pieces from that year.

NOTE Confidence: 0.85616714

 $00:23:19.530 \longrightarrow 00:23:20.955$  Thanks Joan Anne.

NOTE Confidence: 0.85616714

 $00:23:20.955 \longrightarrow 00:23:22.855$  Thanks Anna and Kerry.

NOTE Confidence: 0.85616714

 $00{:}23{:}22.860 \dashrightarrow 00{:}23{:}25.782$  This piece is titled harming patient

NOTE Confidence: 0.85616714

 $00:23:25.782 \longrightarrow 00:23:29.029$  satisfaction in the process of measuring it.

NOTE Confidence: 0.85616714

 $00:23:29.030 \longrightarrow 00:23:33.690$  It was from January 11th, 2016.

NOTE Confidence: 0.85616714

00:23:33.690 --> 00:23:35.418 The first time the social worker

NOTE Confidence: 0.85616714

00:23:35.418 --> 00:23:37.568 asked if she should check in with me.

00:23:37.570 --> 00:23:40.060 Was this past summer during chemo.

NOTE Confidence: 0.85616714

00:23:40.060 --> 00:23:41.985 We chatted some and after

NOTE Confidence: 0.85616714

 $00:23:41.985 \longrightarrow 00:23:44.500$  awhile she got up to leave.

NOTE Confidence: 0.85616714

 $00{:}23{:}44.500 \dashrightarrow 00{:}23{:}46.348$  Then she parted the Privacy Curtain,

NOTE Confidence: 0.85616714

00:23:46.350 --> 00:23:49.113 stepped out, poked her head back in and said,

NOTE Confidence: 0.85616714

 $00:23:49.120 \longrightarrow 00:23:50.660$  oh, I forgot to ask,

NOTE Confidence: 0.85616714

 $00:23:50.660 \longrightarrow 00:23:54.146$  what are you most afraid of?

NOTE Confidence: 0.85616714

 $00{:}23{:}54.150 \dashrightarrow 00{:}23{:}55.655$  Patients are often criticized for

NOTE Confidence: 0.85616714

 $00{:}23{:}55.655 \dashrightarrow 00{:}23{:}57.160$  what are called doorhandle comments.

NOTE Confidence: 0.85616714

 $00:23:57.160 \longrightarrow 00:23:59.778$  Those comments brought up as the health

NOTE Confidence: 0.85616714

 $00{:}23{:}59.778 \longrightarrow 00{:}24{:}02.576$  care provider is walking out of the room

NOTE Confidence: 0.85616714

 $00:24:02.576 \longrightarrow 00:24:05.049$  and already has one hand on the door.

NOTE Confidence: 0.85616714

 $00:24:05.050 \longrightarrow 00:24:06.042$  They are often disease.

NOTE Confidence: 0.85616714

00:24:06.042 --> 00:24:07.962 A patient who has had a very

NOTE Confidence: 0.85616714

 $00:24:07.962 \longrightarrow 00:24:09.462$  straightforward appointment might state

NOTE Confidence: 0.85616714

 $00:24:09.462 \longrightarrow 00:24:11.940$  that they have been having chest pain

 $00:24:11.940 \longrightarrow 00:24:13.858$  or a myriad of other disclosures that

NOTE Confidence: 0.85616714

00:24:13.858 --> 00:24:15.660 had they been revealed earlier on,

NOTE Confidence: 0.85616714

 $00:24:15.660 \longrightarrow 00:24:17.260$  would have redirected the

NOTE Confidence: 0.85616714

 $00:24:17.260 \longrightarrow 00:24:18.460$  appointment very differently.

NOTE Confidence: 0.85616714

 $00{:}24{:}18.460 \dashrightarrow 00{:}24{:}21.286$  Health care professionals do it too.

NOTE Confidence: 0.85616714

 $00:24:21.290 \longrightarrow 00:24:23.030$  What are you most afraid of

NOTE Confidence: 0.85616714

 $00:24:23.030 \longrightarrow 00:24:24.820$  is a huge sleeping question.

NOTE Confidence: 0.85616714

00:24:24.820 --> 00:24:26.787 It invites all sorts of scary answers,

NOTE Confidence: 0.85616714

 $00{:}24{:}26.790 \longrightarrow 00{:}24{:}29.502$  some of which I gave to the social

NOTE Confidence: 0.85616714

00:24:29.502 --> 00:24:31.693 worker while she was only half

NOTE Confidence: 0.85616714

00:24:31.693 --> 00:24:33.493 in my closed curtain space.

NOTE Confidence: 0.85616714

00:24:33.500 --> 00:24:35.513 I'm most worried about dying, frankly.

NOTE Confidence: 0.85616714

 $00:24:35.513 \longrightarrow 00:24:39.217$  And what that would mean for my children?

NOTE Confidence: 0.85616714

 $00:24:39.220 \longrightarrow 00:24:41.334$  I felt guilty saying that to the

NOTE Confidence: 0.85616714

 $00:24:41.334 \longrightarrow 00:24:43.290$  social worker as she was leaving,

 $00:24:43.290 \longrightarrow 00:24:45.168$  I felt I had burdened her.

NOTE Confidence: 0.85616714

 $00{:}24{:}45.170 \dashrightarrow 00{:}24{:}47.538$  I had to remind myself that she had

NOTE Confidence: 0.85616714

 $00:24:47.538 \longrightarrow 00:24:50.004$  asked that she was the oncology social

NOTE Confidence: 0.85616714

 $00:24:50.004 \longrightarrow 00:24:52.259$  worker and that she probably hopefully

NOTE Confidence: 0.85616714

 $00:24:52.259 \longrightarrow 00:24:54.575$  had training and how to respond.

NOTE Confidence: 0.85616714

 $00:24:54.580 \longrightarrow 00:24:56.121$  I'm not sure she did.

NOTE Confidence: 0.85616714

00:24:56.121 --> 00:24:57.980 She walked back into my space,

NOTE Confidence: 0.85616714

 $00{:}24{:}57.980 \dashrightarrow 00{:}25{:}00.962$  sat down and stated that these were

NOTE Confidence: 0.85616714

 $00{:}25{:}00.962 \dashrightarrow 00{:}25{:}03.504$  normal feelings. I started to cry.

NOTE Confidence: 0.85616714

 $00:25:03.504 \longrightarrow 00:25:06.030$  She asked if I was OK.

NOTE Confidence: 0.85616714

00:25:06.030 --> 00:25:09.238 I said I would be and she left.

NOTE Confidence: 0.85616714

 $00:25:09.240 \longrightarrow 00:25:10.496$  A few weeks later,

NOTE Confidence: 0.85616714

 $00{:}25{:}10.496 \dashrightarrow 00{:}25{:}12.066$  I received a patient satisfaction

NOTE Confidence: 0.85616714

 $00{:}25{:}12.066 \dashrightarrow 00{:}25{:}14.088$  survey in the multiple Choice section,

NOTE Confidence: 0.85616714

 $00:25:14.090 \longrightarrow 00:25:16.020$  I reported that everything was

NOTE Confidence: 0.85616714

 $00:25:16.020 \longrightarrow 00:25:17.950$  going pretty well at chemo.

 $00:25:17.950 \longrightarrow 00:25:19.558$  In the written comments,

NOTE Confidence: 0.85616714

00:25:19.558 --> 00:25:21.568 I described the social worker's

NOTE Confidence: 0.85616714

00:25:21.568 --> 00:25:23.132 surprising last minute question

NOTE Confidence: 0.85616714

 $00:25:23.132 \longrightarrow 00:25:25.328$  and her clumsy attempt to excuse

NOTE Confidence: 0.85616714

 $00:25:25.328 \longrightarrow 00:25:27.138$  herself as quickly as possible.

NOTE Confidence: 0.85616714

00:25:27.140 --> 00:25:30.158 Then just this week at Chemo, I run into her.

NOTE Confidence: 0.85616714

00:25:30.158 --> 00:25:32.260 Which is to say that I almost actually

NOTE Confidence: 0.85616714

 $00{:}25{:}32.260 \dashrightarrow 00{:}25{:}34.640$ run into her because I'm having an

NOTE Confidence: 0.85616714

 $00:25:34.640 \longrightarrow 00:25:36.429$  ocular migraine and I'm squinting

NOTE Confidence: 0.85616714

 $00{:}25{:}36.429 \dashrightarrow 00{:}25{:}38.505$  so as to limit the kaleidoscope

NOTE Confidence: 0.85616714

 $00{:}25{:}38.510 \dashrightarrow 00{:}25{:}41.345$  patterns dancing in front of my eyes.

NOTE Confidence: 0.85616714

00:25:41.350 --> 00:25:43.558 She asks if I have time to talk.

NOTE Confidence: 0.85616714

 $00{:}25{:}43.560 \dashrightarrow 00{:}25{:}46.120$  I say yes and go sit down and

NOTE Confidence: 0.85616714

 $00{:}25{:}46.120 \dashrightarrow 00{:}25{:}48.560$  snuggle under the pre warmed blanket.

NOTE Confidence: 0.85616714

00:25:48.560 --> 00:25:49.976 The kaleidoscope patterns are

 $00:25:49.976 \longrightarrow 00:25:52.510$  diminishing and I can almost see again.

NOTE Confidence: 0.85616714

 $00:25:52.510 \longrightarrow 00:25:54.300$  The social worker comes over,

NOTE Confidence: 0.85616714

 $00:25:54.300 \longrightarrow 00:25:57.348$  close the curtain and sits down.

NOTE Confidence: 0.85616714

 $00:25:57.350 \longrightarrow 00:26:01.526$  We talk about my children work and me.

NOTE Confidence: 0.85616714

 $00:26:01.530 \longrightarrow 00:26:03.861$  And then she tells me that she

NOTE Confidence: 0.85616714

 $00{:}26{:}03.861 \dashrightarrow 00{:}26{:}05.625$  appreciates the constructive criticism I

NOTE Confidence: 0.85616714

 $00:26:05.625 \longrightarrow 00:26:08.082$  gave her and my patient satisfaction survey.

NOTE Confidence: 0.85616714

 $00:26:08.090 \longrightarrow 00:26:09.014$  What she knows,

NOTE Confidence: 0.85616714

 $00:26:09.014 \longrightarrow 00:26:09.938$  what I wrote,

NOTE Confidence: 0.85616714

 $00:26:09.940 \longrightarrow 00:26:12.748$  and she's acknowledging that to me.

NOTE Confidence: 0.85616714

 $00:26:12.750 \longrightarrow 00:26:14.626$  She tells me that she and her

NOTE Confidence: 0.85616714

00:26:14.626 --> 00:26:16.008 supervisor worked on her skills

NOTE Confidence: 0.85616714

 $00:26:16.008 \longrightarrow 00:26:17.842$  over the past few months and she

NOTE Confidence: 0.85616714

 $00{:}26{:}17.842 \dashrightarrow 00{:}26{:}19.448$  feels good about her progress.

NOTE Confidence: 0.87100315

 $00:26:20.740 \longrightarrow 00:26:22.738$  Really, because as I sit there

NOTE Confidence: 0.87100315

 $00:26:22.738 \longrightarrow 00:26:25.279$  in the chemo pod under a blanket,

00:26:25.280 --> 00:26:27.224 Ivy tubes hanging from my chest

NOTE Confidence: 0.87100315

 $00:26:27.224 \longrightarrow 00:26:29.808$  and about to get my chemo infusion,

NOTE Confidence: 0.87100315

 $00:26:29.810 \longrightarrow 00:26:31.214$  I feel incredibly vulnerable.

NOTE Confidence: 0.87100315

 $00:26:31.214 \longrightarrow 00:26:34.832$  I am all but in a bed and we are

NOTE Confidence: 0.87100315

 $00:26:34.832 \longrightarrow 00:26:37.385$  in an enclosed space and although I

NOTE Confidence: 0.87100315

 $00:26:37.385 \longrightarrow 00:26:39.632$  can hear her words telling me that

NOTE Confidence: 0.87100315

 $00:26:39.632 \longrightarrow 00:26:41.935$  she is grateful to have had the

NOTE Confidence: 0.87100315

00:26:41.935 --> 00:26:44.120 opportunity to work on her skills,

NOTE Confidence: 0.87100315

00:26:44.120 --> 00:26:46.920 I cannot believe she is saying those words.

NOTE Confidence: 0.87100315

 $00:26:46.920 \longrightarrow 00:26:49.068$  It is like the kaleidoscope patterns

NOTE Confidence: 0.87100315

 $00:26:49.068 \longrightarrow 00:26:50.500$  I had been seeing.

NOTE Confidence: 0.87100315

 $00:26:50.500 \longrightarrow 00:26:53.286$  Earlier they sound like words I know,

NOTE Confidence: 0.87100315

 $00:26:53.290 \longrightarrow 00:26:55.690$  but they do not make sense.

NOTE Confidence: 0.87100315

 $00:26:55.690 \longrightarrow 00:26:57.772$  I can't believe that in this

NOTE Confidence: 0.87100315

 $00:26:57.772 \longrightarrow 00:27:00.460$  space she is telling me about her

00:27:00.460 --> 00:27:02.100 vulnerability as a pediatrician

NOTE Confidence: 0.87100315

 $00:27:02.100 \longrightarrow 00:27:04.470$  in a hospital based practice.

NOTE Confidence: 0.87100315

 $00{:}27{:}04.470 \dashrightarrow 00{:}27{:}07.086$  I know my patients are asked to fill

NOTE Confidence: 0.87100315

00:27:07.086 --> 00:27:09.250 out patient satisfaction surveys,

NOTE Confidence: 0.87100315

 $00:27:09.250 \longrightarrow 00:27:11.637$  yet I have only ever received feedback

NOTE Confidence: 0.87100315

 $00:27:11.637 \longrightarrow 00:27:14.098$  in the form of aggregate numbers

NOTE Confidence: 0.87100315

 $00:27:14.098 \longrightarrow 00:27:16.828$  describing how our Department is doing.

NOTE Confidence: 0.87100315

 $00:27:16.830 \longrightarrow 00:27:19.350$  It turns out that the forms

NOTE Confidence: 0.87100315

 $00:27:19.350 \longrightarrow 00:27:20.610$  are not an onymous.

NOTE Confidence: 0.87100315

 $00:27:20.610 \longrightarrow 00:27:22.644$  In the hospital where I both

NOTE Confidence: 0.87100315

 $00:27:22.644 \longrightarrow 00:27:25.080$  work and get my chemotherapy,

NOTE Confidence: 0.87100315

 $00:27:25.080 \longrightarrow 00:27:27.400$  the surveys that are increasingly

NOTE Confidence: 0.87100315

 $00:27:27.400 \longrightarrow 00:27:29.256$  federally mandated for every

NOTE Confidence: 0.87100315

00:27:29.256 --> 00:27:30.944 inpatient and outpatient encounter

NOTE Confidence: 0.87100315

 $00:27:30.944 \longrightarrow 00:27:33.646$  have numbers on them that link them

NOTE Confidence: 0.87100315

 $00:27:33.719 \longrightarrow 00:27:36.036$  back to the person filling them out.

 $00:27:36.040 \longrightarrow 00:27:38.070$  The comments from the survey,

NOTE Confidence: 0.87100315

 $00{:}27{:}38.070 \dashrightarrow 00{:}27{:}39.285$  especially extremely positive

NOTE Confidence: 0.87100315

 $00:27:39.285 \longrightarrow 00:27:40.500$  or negative ones,

NOTE Confidence: 0.87100315

 $00:27:40.500 \longrightarrow 00:27:42.530$  are transcribed and sent to

NOTE Confidence: 0.87100315

 $00:27:42.530 \longrightarrow 00:27:43.748$  the relevant supervisor.

NOTE Confidence: 0.87100315

 $00:27:43.750 \longrightarrow 00:27:46.054$  The supervisor can then link the

NOTE Confidence: 0.87100315

 $00:27:46.054 \longrightarrow 00:27:47.590$  feedback with actual patients

NOTE Confidence: 0.87100315

00:27:47.658 --> 00:27:49.873 and actual experiences and share

NOTE Confidence: 0.87100315

 $00:27:49.873 \longrightarrow 00:27:50.759$  that information.

NOTE Confidence: 0.87100315

 $00:27:50.760 \longrightarrow 00:27:54.020$  With everyone being evaluated.

NOTE Confidence: 0.87100315

 $00:27:54.020 \longrightarrow 00:27:56.408$  Given the growing importance of these

NOTE Confidence: 0.87100315

00:27:56.408 --> 00:27:58.370 surveys in improving health care,

NOTE Confidence: 0.87100315

 $00{:}27{:}58.370 \dashrightarrow 00{:}28{:}01.534$  they could and should be a lot

NOTE Confidence: 0.87100315

 $00:28:01.534 \longrightarrow 00:28:02.890$  more patient centered.

NOTE Confidence: 0.87100315

 $00:28:02.890 \longrightarrow 00:28:05.080$  For one patient should be aware

 $00:28:05.080 \longrightarrow 00:28:07.272$  that the surveys are not anonymous.

NOTE Confidence: 0.87100315

00:28:07.272 --> 00:28:07.638 Secondly,

NOTE Confidence: 0.87100315

 $00:28:07.640 \longrightarrow 00:28:10.088$  patient should be able to opt in or

NOTE Confidence: 0.87100315

 $00:28:10.088 \longrightarrow 00:28:12.747$  out of these kinds of discussions.

NOTE Confidence: 0.87100315

 $00:28:12.750 \longrightarrow 00:28:14.982$  Patients who opt in could elect

NOTE Confidence: 0.87100315

 $00:28:14.982 \longrightarrow 00:28:16.897$  to have those conversations at

NOTE Confidence: 0.87100315

00:28:16.897 --> 00:28:19.051 their next appointment or at any

NOTE Confidence: 0.87100315

00:28:19.051 --> 00:28:20.885 other mutually agreed upon time

NOTE Confidence: 0.87100315

00:28:20.885 --> 00:28:22.595 when they are fully clothed,

NOTE Confidence: 0.87100315

00:28:22.600 --> 00:28:24.060 sitting upright and understand

NOTE Confidence: 0.87100315

 $00{:}28{:}24.060 \dashrightarrow 00{:}28{:}25.885$  the purpose of the encounter.

NOTE Confidence: 0.87100315

00:28:25.890 --> 00:28:27.990 I am disheartened by this experience

NOTE Confidence: 0.87100315

 $00{:}28{:}27.990 \dashrightarrow 00{:}28{:}31.000$  and I need to tell someone about it.

NOTE Confidence: 0.87100315

 $00:28:31.000 \longrightarrow 00:28:32.900$  I'm considering bringing it up.

NOTE Confidence: 0.87100315

 $00:28:32.900 \longrightarrow 00:28:35.406$  At next week's chemo port and well

NOTE Confidence: 0.87100315

 $00:28:35.406 \longrightarrow 00:28:37.564$  before my oncologists has his hand on

 $00:28:37.564 \longrightarrow 00:28:39.739$  the door and is about to walk out.

NOTE Confidence: 0.87100315

00:28:39.740 --> 00:28:41.917 Or I could wait until I get

NOTE Confidence: 0.87100315

00:28:41.917 --> 00:28:43.789 the next survey in the Mail.

NOTE Confidence: 0.8639381

00:28:58.250 --> 00:29:00.810 Good evening, my name is Julia Rosenberg.

NOTE Confidence: 0.8639381

 $00{:}29{:}00.810 \dashrightarrow 00{:}29{:}04.002$  I'm a pediatrician and I'm honored to speak

NOTE Confidence: 0.8639381

00:29:04.002 --> 00:29:07.489 about my experiences as a mentee of Margie.

NOTE Confidence: 0.8639381

00:29:07.490 --> 00:29:10.038 I humbly recognize that I'm one of

NOTE Confidence: 0.8639381

 $00:29:10.038 \longrightarrow 00:29:12.504$  countless training is whose lives have

NOTE Confidence: 0.8639381

00:29:12.504 --> 00:29:15.108 forever been influenced by Margie's wisdom.

NOTE Confidence: 0.8639381

 $00:29:15.110 \longrightarrow 00:29:18.596$  Her insight, her kindness, and her guidance.

NOTE Confidence: 0.8639381

 $00:29:18.600 \longrightarrow 00:29:21.072$  One of the first lessons I learned from

NOTE Confidence: 0.8639381

 $00:29:21.072 \longrightarrow 00:29:23.357$  Margie was through reading her words.

NOTE Confidence: 0.8639381

 $00{:}29{:}23.360 \dashrightarrow 00{:}29{:}25.537$  It was through her writing that she

NOTE Confidence: 0.8639381

 $00:29:25.537 \longrightarrow 00:29:28.117$  taught us the value of sharing stories.

NOTE Confidence: 0.8639381

 $00:29:28.120 \longrightarrow 00:29:30.928$  So with that, here's my story

00:29:30.928 --> 00:29:33.629 with Margie one story of many.

NOTE Confidence: 0.8639381

 $00{:}29{:}33.630 \dashrightarrow 00{:}29{:}35.508$  It's no surprise that the first

NOTE Confidence: 0.8639381

 $00:29:35.508 \longrightarrow 00:29:38.009$  time I was swept into Marjis orbit,

NOTE Confidence: 0.8639381

00:29:38.010 --> 00:29:40.026 she was teaching being a pediatrician,

NOTE Confidence: 0.8639381

 $00:29:40.030 \longrightarrow 00:29:41.720$  connecting with communities an inspiring

NOTE Confidence: 0.8639381

 $00:29:41.720 \longrightarrow 00:29:45.770$  all those around her all in one fell swoop.

NOTE Confidence: 0.8639381

 $00:29:45.770 \longrightarrow 00:29:47.785$  Diatric interns about our community

NOTE Confidence: 0.8639381

 $00:29:47.785 \longrightarrow 00:29:50.280$  and our neighbors in New Haven.

NOTE Confidence: 0.8639381

 $00:29:50.280 \longrightarrow 00:29:53.490$  This is the first time that I learned how it

NOTE Confidence: 0.8639381

 $00:29:53.490 \longrightarrow 00:29:56.058$  was possible to be engaged in the community.

NOTE Confidence: 0.8639381

 $00{:}29{:}56.060 \dashrightarrow 00{:}29{:}57.328$  Work as a pediatrician.

NOTE Confidence: 0.8639381

00:29:57.328 --> 00:29:59.230 So I eagerly took merges advice

NOTE Confidence: 0.8639381

 $00{:}29{:}59.289 \dashrightarrow 00{:}30{:}01.457$  from that day to listen and to learn

NOTE Confidence: 0.8639381

00:30:01.457 --> 00:30:03.439 more about our community strengths,

NOTE Confidence: 0.8639381

 $00:30:03.440 \longrightarrow 00:30:05.045$  especially in the New Haven

NOTE Confidence: 0.8639381

 $00:30:05.045 \dashrightarrow 00:30:06.329$  immigrant and refugee community.

 $00:30:06.330 \longrightarrow 00:30:09.090$  Soon after when I was looking to learn how to

NOTE Confidence: 0.8639381

 $00:30:09.152 \dashrightarrow 00:30:11.784$  improve access to care for this population,

NOTE Confidence: 0.8639381

00:30:11.790 --> 00:30:13.390 I turned to Margie, who,

NOTE Confidence: 0.8639381

 $00:30:13.390 \longrightarrow 00:30:15.118$  unbeknownst to me only a few

NOTE Confidence: 0.8639381

00:30:15.118 --> 00:30:17.240 days away from a major surgery,

NOTE Confidence: 0.8639381

 $00:30:17.240 \longrightarrow 00:30:19.448$  did not hesitate to meet and

NOTE Confidence: 0.8639381

 $00:30:19.448 \longrightarrow 00:30:20.920$  to share her insight.

NOTE Confidence: 0.8639381

 $00:30:20.920 \longrightarrow 00:30:22.445$  She provided the valuable connections

NOTE Confidence: 0.8639381

00:30:22.445 --> 00:30:24.623 that set me on a trajectory to

NOTE Confidence: 0.8639381

00:30:24.623 --> 00:30:26.387 the work that I'm doing today

NOTE Confidence: 0.8639381

00:30:26.387 --> 00:30:28.337 with her guidance from that day,

NOTE Confidence: 0.8639381

 $00{:}30{:}28.340 \dashrightarrow 00{:}30{:}30.045$  I started our first research

NOTE Confidence: 0.8639381

 $00:30:30.045 \dashrightarrow 00:30:32.172$  project by connecting with a new

NOTE Confidence: 0.8639381

00:30:32.172 --> 00:30:33.608 mentor whom she suggested.

NOTE Confidence: 0.8639381

00:30:33.610 --> 00:30:35.420 And soon I was swept into

 $00:30:35.420 \longrightarrow 00:30:36.620$  her orbit once again,

NOTE Confidence: 0.8639381

 $00{:}30{:}36.620 \dashrightarrow 00{:}30{:}38.587$  applying to and it's been accepted to

NOTE Confidence: 0.8639381

 $00:30:38.587 \longrightarrow 00:30:40.230$  the National Clinician Scholar Program,

NOTE Confidence: 0.8639381

 $00:30:40.230 \longrightarrow 00:30:41.898$  which she Co LED.

NOTE Confidence: 0.8639381

 $00:30:41.898 \longrightarrow 00:30:43.566$  There with her guidance,

NOTE Confidence: 0.8639381

00:30:43.570 --> 00:30:44.958 I started working alongside

NOTE Confidence: 0.8639381

 $00{:}30{:}44.958 \dashrightarrow 00{:}30{:}46.693$  community partners and I started

NOTE Confidence: 0.8639381

00:30:46.693 --> 00:30:47.970 working alongside Margie.

NOTE Confidence: 0.8639381

 $00{:}30{:}47.970 \dashrightarrow 00{:}30{:}50.176$  Her plantings of influence are ongoing

NOTE Confidence: 0.8639381

 $00:30:50.176 \dashrightarrow 00:30:53.172$  as I continue the work that we started

NOTE Confidence: 0.8639381

 $00{:}30{:}53.172 \dashrightarrow 00{:}30{:}55.443$  together now growing into an ever

NOTE Confidence: 0.8639381

 $00{:}30{:}55.443 \dashrightarrow 00{:}30{:}57.879$  evolving garden and a web of connections.

NOTE Confidence: 0.8034175

 $00{:}30{:}58.890 \dashrightarrow 00{:}31{:}00.470$  The whirlwind of connections

NOTE Confidence: 0.8034175

 $00:31:00.470 \longrightarrow 00:31:02.375$  that Margie generously shared with

NOTE Confidence: 0.8034175

 $00:31:02.375 \longrightarrow 00:31:04.280$  trainees didn't stop at pediatrician

NOTE Confidence: 0.8034175

00:31:04.341 --> 00:31:05.969 community advocates didn't stop

 $00{:}31{:}05.969 \dashrightarrow 00{:}31{:}07.980$  at National clinician Scholar or

NOTE Confidence: 0.8034175

 $00:31:07.980 \longrightarrow 00:31:11.930$  a New Haven community member.

NOTE Confidence: 0.8034175

 $00:31:09.950 \longrightarrow 00:31:11.930$  She also mentored so many

NOTE Confidence: 0.8034175

00:31:11.930 --> 00:31:14.688 of us as writers and as storytellers,

NOTE Confidence: 0.8034175

 $00:31:14.690 \longrightarrow 00:31:17.664$  and she generously joined as we began

NOTE Confidence: 0.8034175

 $00:31:17.664 \longrightarrow 00:31:20.646$  the stories in pediatric grand rounds.

NOTE Confidence: 0.8034175

00:31:20.650 --> 00:31:22.365 It was Margie who emphasized

NOTE Confidence: 0.8034175

00:31:22.365 --> 00:31:24.670 early in 2020 that these stories,

NOTE Confidence: 0.8034175

 $00:31:24.670 \longrightarrow 00:31:26.855$  grand rounds needed the name

NOTE Confidence: 0.8034175

 $00:31:26.855 \longrightarrow 00:31:29.040$  first annual in the title.

NOTE Confidence: 0.8034175

 $00{:}31{:}29.040 \dashrightarrow 00{:}31{:}31.658$  And she was right the second year,

NOTE Confidence: 0.8034175

 $00:31:31.660 \longrightarrow 00:31:33.898$  that pediatric stories in grand rounds,

NOTE Confidence: 0.8034175

00:31:33.900 --> 00:31:36.107 now named in her memory, continued.

NOTE Confidence: 0.8034175

 $00:31:36.107 \longrightarrow 00:31:39.140$  And many who knew her and who are mentored

NOTE Confidence: 0.8034175

 $00:31:39.213 \longrightarrow 00:31:41.811$  by her shared incredible stories that

00:31:41.811 --> 00:31:43.948 the community work connections and

NOTE Confidence: 0.8034175

 $00:31:43.948 \longrightarrow 00:31:45.970$  making waves and changes to improve

NOTE Confidence: 0.8034175

 $00:31:45.970 \longrightarrow 00:31:48.490$  equity and to improve health care for

NOTE Confidence: 0.8034175

 $00:31:48.490 \longrightarrow 00:31:51.106$  our community and our like so many

NOTE Confidence: 0.8034175

00:31:51.106 --> 00:31:53.717 here today we all Miss Margie dearly,

NOTE Confidence: 0.8034175

 $00:31:53.720 \longrightarrow 00:31:54.848$  but her legacy,

NOTE Confidence: 0.8034175

 $00:31:54.850 \longrightarrow 00:31:56.350$  her heartfelt whirlwind of

NOTE Confidence: 0.8034175

 $00:31:56.350 \longrightarrow 00:31:57.490$  kindness for connections.

NOTE Confidence: 0.8034175

 $00{:}31{:}57.490 \dashrightarrow 00{:}31{:}59.770$  And of course her flowering stories.

NOTE Confidence: 0.8034175

 $00:31:59.770 \longrightarrow 00:32:01.036$  Continue to grow.

NOTE Confidence: 0.8034175

 $00{:}32{:}01.036 \dashrightarrow 00{:}32{:}01.880$  Thank you.

NOTE Confidence: 0.746343807142857

00:32:12.450 --> 00:32:14.292 Hi everyone. Anne,

NOTE Confidence: 0.746343807142857

00:32:14.292 --> 00:32:17.271 my name is Sharon, Asheville.

NOTE Confidence: 0.746343807142857

 $00:32:17.271 \longrightarrow 00:32:18.834$  Johns Anne Anne.

NOTE Confidence: 0.746343807142857

 $00:32:18.834 \longrightarrow 00:32:21.960$  I'm going to be presenting one

NOTE Confidence: 0.746343807142857

 $00{:}32{:}22.050 \dashrightarrow 00{:}32{:}24.386$  of Margie's wonderful graphic

00:32:24.386 --> 00:32:27.890 memoir pieces along with Chang Soo.

NOTE Confidence: 0.746343807142857

 $00:32:27.890 \dashrightarrow 00:32:31.285$  We worked with Margie on some graphic

NOTE Confidence: 0.746343807142857

 $00{:}32{:}31.285 \dashrightarrow 00{:}32{:}33.660$  memoir workshops for members of

NOTE Confidence: 0.746343807142857

 $00:32:33.660 \longrightarrow 00:32:36.544$  the medical school community and it

NOTE Confidence: 0.746343807142857

 $00:32:36.544 \longrightarrow 00:32:38.468$  was absolutely incredible experience.

NOTE Confidence: 0.746343807142857

 $00:32:38.470 \longrightarrow 00:32:41.392$  I'm a Mets hospitalist and I

NOTE Confidence: 0.746343807142857

 $00:32:41.392 \longrightarrow 00:32:44.582$  first met Margie as a resident

NOTE Confidence: 0.746343807142857

00:32:44.582 --> 00:32:47.990 here and I'll let Chang introduce

NOTE Confidence: 0.746343807142857

 $00:32:47.990 \longrightarrow 00:32:51.250$  herself and then we'll read. Hi,

NOTE Confidence: 0.80251724

 $00:32:51.250 \longrightarrow 00:32:52.228$  this is Jay.

NOTE Confidence: 0.80251724

 $00{:}32{:}52.228 \dashrightarrow 00{:}32{:}54.510$  My medical student 4th year about some

NOTE Confidence: 0.80251724

 $00:32:54.581 \longrightarrow 00:32:57.076$  become internal medicine resident here.

NOTE Confidence: 0.80251724

 $00{:}32{:}57.080 \dashrightarrow 00{:}32{:}59.030$  You knew him a hospital.

NOTE Confidence: 0.80251724

00:32:59.030 --> 00:33:01.496 I first met Doctor Rosenthal when

NOTE Confidence: 0.80251724

00:33:01.496 --> 00:33:03.505 we're putting up exhibition of

 $00:33:03.505 \longrightarrow 00:33:05.640$  the memoir that we're going to

NOTE Confidence: 0.80251724

00:33:05.640 --> 00:33:08.370 share with you in Cafe Med and

NOTE Confidence: 0.80251724

 $00:33:08.370 \longrightarrow 00:33:09.922$  then subsequently on some

NOTE Confidence: 0.80251724

00:33:09.922 --> 00:33:11.086 graphic memoir workshops,

NOTE Confidence: 0.80251724

 $00:33:11.090 \longrightarrow 00:33:13.036$  it was absolutely an honor

NOTE Confidence: 0.80251724

 $00:33:13.036 \longrightarrow 00:33:14.976$  and pleasure to be here.

NOTE Confidence: 0.84219784

 $00:33:23.100 \longrightarrow 00:33:25.907$  And here is the graphic memoir piece.

NOTE Confidence: 0.8150816

00:33:50.970 --> 00:33:54.106 I'll child pose and you can find the

NOTE Confidence: 0.8150816

 $00{:}33{:}54.106 \dashrightarrow 00{:}33{:}57.635$  full version on the Annals of Internal

NOTE Confidence: 0.8150816

 $00:33:57.635 \longrightarrow 00:33:59.767$  Medicine Graphic Medicine website.

NOTE Confidence: 0.7799315

 $00:34:03.660 \longrightarrow 00:34:05.380$  Kanisha is the Hindu God

NOTE Confidence: 0.7799315

 $00:34:05.380 \longrightarrow 00:34:06.756$  of all living things.

NOTE Confidence: 0.7799315

 $00:34:06.760 \longrightarrow 00:34:08.940$  He earned his role by

NOTE Confidence: 0.7799315

 $00:34:08.940 \longrightarrow 00:34:10.248$  outsmarting his brother.

NOTE Confidence: 0.7799315

 $00:34:10.250 \longrightarrow 00:34:12.413$  When the two of them were challenged

NOTE Confidence: 0.7799315

 $00:34:12.413 \longrightarrow 00:34:14.190$  to race around the universe,

00:34:14.190 --> 00:34:15.830 Ganisha walked around his parents,

NOTE Confidence: 0.7799315

 $00{:}34{:}15.830 \to 00{:}34{:}18.908$  proclaiming that they were his universe.

NOTE Confidence: 0.7799315

 $00:34:18.910 \longrightarrow 00:34:21.550$  Ganesha is often depicted in a tree pose,

NOTE Confidence: 0.7799315

 $00:34:21.550 \longrightarrow 00:34:24.190$  a yoga pose that I can barely do.

NOTE Confidence: 0.887904

 $00:34:27.720 \longrightarrow 00:34:31.344$  I'm more comfortable in a happy baby pose.

NOTE Confidence: 0.887904

 $00:34:31.350 \longrightarrow 00:34:34.437$  Or a child's pose. But it turns out we

NOTE Confidence: 0.887904

 $00:34:34.437 \longrightarrow 00:34:37.200$  often don't get to choose our poses.

NOTE Confidence: 0.8953084

 $00:34:40.730 \longrightarrow 00:34:42.583$  When the genetic counselor told

NOTE Confidence: 0.8953084

00:34:42.583 --> 00:34:45.180 me I had the breast cancer gene,

NOTE Confidence: 0.8953084

 $00{:}34{:}45.180 \dashrightarrow 00{:}34{:}47.782$  my mom and I cried. The counselor

NOTE Confidence: 0.8953084

 $00{:}34{:}47.782 \dashrightarrow 00{:}34{:}50.008$  took my mother's hands and said.

NOTE Confidence: 0.8696135

 $00:34:52.340 \longrightarrow 00:34:56.147$  I'm sure you gave her some good genes too.

NOTE Confidence: 0.8696135

 $00{:}34{:}56.150 \dashrightarrow 00{:}34{:}57.530$  My husband had just died,

NOTE Confidence: 0.8696135

 $00:34:57.530 \longrightarrow 00:34:59.285$  leaving me with our two

NOTE Confidence: 0.8696135

 $00:34:59.285 \longrightarrow 00:35:01.430$  year old and two month old.

 $00:35:01.430 \dashrightarrow 00:35:03.570$  Many days breastfeeding felt like

NOTE Confidence: 0.8696135

 $00:35:03.570 \longrightarrow 00:35:06.669$  the only thing I was doing well.

NOTE Confidence: 0.8696135

 $00:35:06.670 \longrightarrow 00:35:07.990$  Sad Mama pose.

NOTE Confidence: 0.83054346

 $00:35:10.320 \longrightarrow 00:35:11.704$  The Bracco 1 gene.

NOTE Confidence: 0.83054346

 $00:35:11.704 \longrightarrow 00:35:14.230$  Everyone has 2 copies of the gene.

NOTE Confidence: 0.83054346

 $00:35:14.230 \longrightarrow 00:35:15.998$  The normal gene stops

NOTE Confidence: 0.83054346

00:35:15.998 --> 00:35:17.766 cancer cells from growing.

NOTE Confidence: 0.83054346

 $00:35:17.770 \longrightarrow 00:35:20.199$  People with one mutated gene have less

NOTE Confidence: 0.83054346

 $00{:}35{:}20.199 \dashrightarrow 00{:}35{:}22.259$  defense against all kinds of cancer.

NOTE Confidence: 0.86994463

00:35:25.520 --> 00:35:26.960 It wasn't that surprising

NOTE Confidence: 0.86994463

 $00:35:26.960 \longrightarrow 00:35:29.120$  that I had the mutated gene.

NOTE Confidence: 0.86994463

 $00:35:29.120 \longrightarrow 00:35:32.200$  But it was sad nonetheless.

NOTE Confidence: 0.86994463

 $00:35:32.200 \longrightarrow 00:35:35.296$  Me, not sure I'm ready to be reassured.

NOTE Confidence: 0.86994463

00:35:35.300 --> 00:35:37.628 Pose my mom feeling guilty and

NOTE Confidence: 0.86994463

 $00:35:37.628 \longrightarrow 00:35:39.570$  trying to be reassuring pose.

NOTE Confidence: 0.9249555

 $00:35:42.640 \longrightarrow 00:35:45.840$  For the next 10 years I did the best I could.

00:35:45.840 --> 00:35:49.506 Raising my daughters happy Mama pose.

NOTE Confidence: 0.9249555

 $00{:}35{:}49.510 \dashrightarrow 00{:}35{:}51.920$  And following advice for people

NOTE Confidence: 0.9249555

 $00:35:51.920 \longrightarrow 00:35:53.848$  with mutated breckel one.

NOTE Confidence: 0.9249555

00:35:53.850 --> 00:35:56.634 And every six months I had a mammogram

NOTE Confidence: 0.9249555

 $00:35:56.634 \longrightarrow 00:35:59.588$  or breast MRI to look for breast cancer.

NOTE Confidence: 0.9249555

00:35:59.590 --> 00:36:02.200 Diligent, patient pose.

NOTE Confidence: 0.9249555

 $00:36:02.200 \longrightarrow 00:36:04.656$  I had my ovaries removed because Bracco one

NOTE Confidence: 0.9249555

00:36:04.656 --> 00:36:07.296 put me at high risk for ovarian cancer.

NOTE Confidence: 0.8219273

 $00:36:10.460 \longrightarrow 00:36:12.460$  Until my breast MRI showed

NOTE Confidence: 0.8219273

00:36:12.460 --> 00:36:13.660 an incidental finding,

NOTE Confidence: 0.8219273

00:36:13.660 --> 00:36:17.660 my breasts or fine I had cancer in my liver.

NOTE Confidence: 0.8219273

 $00:36:17.660 \longrightarrow 00:36:20.630$  They had metastasized from my colon.

NOTE Confidence: 0.8219273

 $00:36:20.630 \longrightarrow 00:36:23.393$  I've had six years of chemo and a 48

NOTE Confidence: 0.8219273

 $00:36:23.393 \longrightarrow 00:36:26.475$  hour surgery to remove parts of my liver,

NOTE Confidence: 0.8219273

 $00:36:26.480 \longrightarrow 00:36:30.640$  pancreas, colon, and a ton of lymph nodes.

00:36:30.640 --> 00:36:32.370 After surgery, I wasn't allowed

NOTE Confidence: 0.8219273

 $00:36:32.370 \longrightarrow 00:36:34.809$  to eat or drink until I started

NOTE Confidence: 0.8219273

 $00:36:34.809 \longrightarrow 00:36:36.394 \text{ my } 13 \text{ year old daughter.}$ 

NOTE Confidence: 0.8219273

 $00:36:36.400 \longrightarrow 00:36:38.850$  Took that as an invitation to search

NOTE Confidence: 0.8219273

 $00:36:38.850 \longrightarrow 00:36:41.373$  her phone out of fart yoga poses.

NOTE Confidence: 0.8219273

00:36:41.373 --> 00:36:44.552 Most of the yoga poses were too \*\*\*\* \*\*

NOTE Confidence: 0.8219273

 $00{:}36{:}44.552 \dashrightarrow 00{:}36{:}47.568$  my belly full of drains and bandages.

NOTE Confidence: 0.8219273

 $00:36:47.570 \longrightarrow 00:36:49.054$  Almost two years later,

NOTE Confidence: 0.8219273

 $00{:}36{:}49.054 \dashrightarrow 00{:}36{:}50.909$  on vacation to celebrate my

NOTE Confidence: 0.8219273

00:36:50.910 --> 00:36:52.020 mother's 80th birthday,

NOTE Confidence: 0.8219273

 $00:36:52.020 \longrightarrow 00:36:54.246$  we took yoga classes every morning.

NOTE Confidence: 0.8219273

 $00:36:54.250 \longrightarrow 00:36:57.590$  I'm not good at all at this at all.

NOTE Confidence: 0.8219273

 $00:36:57.590 \dashrightarrow 00:37:00.556$  You're not supposed to say that it's a

NOTE Confidence: 0.8219273

00:37:00.556 --> 00:37:03.014 practice you're assuring daughter pose,

NOTE Confidence: 0.8219273

 $00:37:03.014 \longrightarrow 00:37:06.770$  and maybe you were doing it right.

NOTE Confidence: 0.8219273

 $00:37:06.770 \longrightarrow 00:37:09.068$  On the last morning of yoga,

 $00:37:09.070 \longrightarrow 00:37:10.990$  at the end of class,

NOTE Confidence: 0.8219273

 $00:37:10.990 \longrightarrow 00:37:12.530$  I told everyone that

NOTE Confidence: 0.86028796

 $00:37:12.530 \longrightarrow 00:37:13.679$  my mom was

NOTE Confidence: 0.86028796

 $00:37:13.680 \longrightarrow 00:37:15.214$  turning 80 years old.

NOTE Confidence: 0.86028796

 $00:37:15.214 \longrightarrow 00:37:15.982$  Wow, congratulations.

NOTE Confidence: 0.86028796

00:37:15.982 --> 00:37:17.908 You look great. You were

NOTE Confidence: 0.86028796

 $00:37:17.910 \longrightarrow 00:37:19.059$  amazing in class.

NOTE Confidence: 0.86028796

 $00:37:19.059 \dashrightarrow 00:37:21.357$  I never would've guessed you're 80.

NOTE Confidence: 0.86028796

 $00:37:21.360 \longrightarrow 00:37:23.665$  Yeah maybe 60 tops and then

NOTE Confidence: 0.86028796

 $00:37:23.665 \longrightarrow 00:37:25.590$  just as we were leaving,

NOTE Confidence: 0.86028796

 $00:37:25.590 \longrightarrow 00:37:28.264$  the best comment was directed at me.

NOTE Confidence: 0.86028796

 $00:37:28.270 \longrightarrow 00:37:29.806$  Your mom is great.

NOTE Confidence: 0.86028796

 $00:37:29.806 \longrightarrow 00:37:32.110$  She gave you some great jeans.

NOTE Confidence: 0.86028796

00:37:32.110 --> 00:37:34.030 Lucky you out daughter pose.

NOTE Confidence: 0.9245954

 $00:37:51.150 \longrightarrow 00:37:53.400$  Good evening everyone.

 $00:37:53.400 \longrightarrow 00:37:55.122$  My name is Joe Ross.

NOTE Confidence: 0.9245954

 $00{:}37{:}55.122 \dashrightarrow 00{:}37{:}58.058$  I'm a general internist at Yale and I

NOTE Confidence: 0.9245954

 $00:37:58.058 \longrightarrow 00:38:00.690$  have been working with Margie for many

NOTE Confidence: 0.9245954

 $00:38:00.690 \longrightarrow 00:38:03.889$  many years as part of the Scholars program.

NOTE Confidence: 0.9245954

 $00:38:03.890 \longrightarrow 00:38:05.996$  I actually wrote down my remarks,

NOTE Confidence: 0.9245954

00:38:06.000 --> 00:38:08.464 which is not something I generally do

NOTE Confidence: 0.9245954

 $00:38:08.464 \longrightarrow 00:38:10.576$  particularly these days, but I'm disciplined.

NOTE Confidence: 0.9245954

00:38:10.576 --> 00:38:12.336 I wrote down carrying Anatolia.

NOTE Confidence: 0.9245954

 $00{:}38{:}12.340 \dashrightarrow 00{:}38{:}14.830$  Write down my remarks, but.

NOTE Confidence: 0.9245954

 $00:38:14.830 \longrightarrow 00:38:17.146$  It's just so nice to hear

NOTE Confidence: 0.9245954

 $00{:}38{:}17.146 \dashrightarrow 00{:}38{:}18.690$  readings of Margie's writings.

NOTE Confidence: 0.9245954

 $00{:}38{:}18.690 \dashrightarrow 00{:}38{:}22.155$  You can literally hear her voice in the air.

NOTE Confidence: 0.9245954

00:38:22.160 --> 00:38:24.582 It's just I'm just loving this whole

NOTE Confidence: 0.9245954

 $00:38:24.582 \longrightarrow 00:38:27.180$  event so far missing large dearly.

NOTE Confidence: 0.907551

 $00:38:30.880 \longrightarrow 00:38:32.458$  You never know when you were

NOTE Confidence: 0.907551

 $00:38:32.458 \longrightarrow 00:38:34.473$  going to meet one of the most

00:38:34.473 --> 00:38:35.973 important people in your life.

NOTE Confidence: 0.907551

 $00:38:35.980 \longrightarrow 00:38:37.796$  But when I sat down at the long

NOTE Confidence: 0.907551

 $00:38:37.796 \longrightarrow 00:38:39.529$  table in the Clinical Scholars

NOTE Confidence: 0.907551

 $00:38:39.529 \longrightarrow 00:38:41.554$  Conference room across from Margie.

NOTE Confidence: 0.907551

 $00:38:41.560 \longrightarrow 00:38:43.600$  Her first words should have

NOTE Confidence: 0.907551

 $00:38:43.600 \longrightarrow 00:38:45.640$  woken me to the possibility.

NOTE Confidence: 0.907551

 $00:38:45.640 \longrightarrow 00:38:48.320$  It was July 2004 and around the table

NOTE Confidence: 0.907551

00:38:48.320 --> 00:38:51.000 where a group of people I was excited

NOTE Confidence: 0.907551

 $00:38:51.000 \longrightarrow 00:38:54.148$  to me will be at a bit intimidated by.

NOTE Confidence: 0.907551

00:38:54.150 --> 00:38:56.638 As we were setting off on the next

NOTE Confidence: 0.907551

00:38:56.638 --> 00:38:58.778 chapter of our professional lives

NOTE Confidence: 0.907551

 $00{:}38{:}58.778 \dashrightarrow 00{:}39{:}01.193$  to be clinical scholars together.

NOTE Confidence: 0.907551

 $00{:}39{:}01.200 \dashrightarrow 00{:}39{:}03.840$  Each of us introduced ourselves.

NOTE Confidence: 0.907551

00:39:03.840 --> 00:39:06.284 James Leora Marsella, Steve,

NOTE Confidence: 0.907551

 $00:39:06.284 \longrightarrow 00:39:10.290$  Susanna and me. And Margie.

 $00:39:10.290 \longrightarrow 00:39:11.988$  She explained that she was joining

NOTE Confidence: 0.907551

 $00{:}39{:}11.988 \dashrightarrow 00{:}39{:}13.560$  us for this introductory session,

NOTE Confidence: 0.907551

 $00:39:13.560 \longrightarrow 00:39:15.928$  even though she was a second year scholar.

NOTE Confidence: 0.907551

 $00:39:15.930 \longrightarrow 00:39:17.382$  She was a pediatrician.

NOTE Confidence: 0.907551

 $00:39:17.382 \longrightarrow 00:39:19.953$  She transferred from the program in North

NOTE Confidence: 0.907551

 $00:39:19.953 \longrightarrow 00:39:22.214$  Carolina to be closer to her family.

NOTE Confidence: 0.907551

 $00:39:22.220 \dashrightarrow 00:39:25.068$  As her parents lived in Stamford and her

NOTE Confidence: 0.907551

00:39:25.068 --> 00:39:27.659 seven siblings in and around New York City.

NOTE Confidence: 0.907551

 $00:39:27.660 \longrightarrow 00:39:29.375$  She told us she was the mother

NOTE Confidence: 0.907551

00:39:29.375 --> 00:39:31.280 of two young girls, Mayan Alina,

NOTE Confidence: 0.907551

 $00:39:31.280 \longrightarrow 00:39:33.590$  who were about three in one.

NOTE Confidence: 0.907551

 $00:39:33.590 \longrightarrow 00:39:35.042$  And then she told us that

NOTE Confidence: 0.907551

 $00:39:35.042 \longrightarrow 00:39:36.420$  she was a recent widow.

NOTE Confidence: 0.907551

 $00:39:36.420 \longrightarrow 00:39:37.128$  As her husband,

NOTE Confidence: 0.907551

00:39:37.128 --> 00:39:38.780 Amal had died in a car accident.

NOTE Confidence: 0.86570287

00:39:40.870 --> 00:39:43.390 Each of us were shocked and speechless,

00:39:43.390 --> 00:39:45.378 never having encountered such

NOTE Confidence: 0.86570287

 $00:39{:}45.378 \dashrightarrow 00{:}39{:}47.863$  per sonal tragedy in our lives.

NOTE Confidence: 0.86570287

00:39:47.870 --> 00:39:51.030 But Margie gracefully moved the

NOTE Confidence: 0.86570287

 $00:39:51.030 \longrightarrow 00:39:54.648$  introductions along. And that was Margie.

NOTE Confidence: 0.86570287

 $00:39:54.650 \longrightarrow 00:39:56.512$  She set the tone for who we

NOTE Confidence: 0.86570287

 $00:39:56.512 \longrightarrow 00:39:58.618$  would be as a cohort together.

NOTE Confidence: 0.86570287

00:39:58.620 --> 00:40:03.708 Real. Honest. Straight forward.

NOTE Confidence: 0.86570287

 $00:40:03.710 \longrightarrow 00:40:07.399$  She brought you to where she was

NOTE Confidence: 0.86570287

 $00:40:07.399 \longrightarrow 00:40:08.980$  emotionally and intellectually.

NOTE Confidence: 0.86570287

 $00:40:08.980 \longrightarrow 00:40:10.808$  Sometimes abruptly,

NOTE Confidence: 0.86570287

 $00:40:10.808 \longrightarrow 00:40:13.550$  but usually gently.

NOTE Confidence: 0.86570287

 $00:40:13.550 \longrightarrow 00:40:15.494$  In a highly professional world where

NOTE Confidence: 0.86570287

 $00:40:15.494 \longrightarrow 00:40:17.790$  people were ambitious and talked about work,

NOTE Confidence: 0.86570287

 $00:40:17.790 \longrightarrow 00:40:20.180$  life balance and keeping all

NOTE Confidence: 0.86570287

 $00:40:20.180 \longrightarrow 00:40:21.614$  these worlds separate.

 $00:40:21.620 \longrightarrow 00:40:24.860$  Margie deliberately brought them together.

NOTE Confidence: 0.86570287

 $00{:}40{:}24.860 \dashrightarrow 00{:}40{:}26.580$  Her colleagues were colleagues

NOTE Confidence: 0.86570287

 $00:40:26.580 \longrightarrow 00:40:28.730$  but also friends and family.

NOTE Confidence: 0.86570287

 $00:40:28.730 \longrightarrow 00:40:30.662$  She talked to her neighbors about her

NOTE Confidence: 0.86570287

 $00:40:30.662 \longrightarrow 00:40:33.201$  work and she talked to the people she

NOTE Confidence: 0.86570287

 $00:40:33.201 \longrightarrow 00:40:34.856$  worked with about her neighborhood.

NOTE Confidence: 0.86570287

 $00{:}40{:}34.860 \longrightarrow 00{:}40{:}36.805$  She was unafraid of letting

NOTE Confidence: 0.86570287

00:40:36.805 --> 00:40:39.553 people from any part of her life

NOTE Confidence: 0.86570287

 $00:40:39.553 \longrightarrow 00:40:41.725$  see how she moved in another.

NOTE Confidence: 0.86570287

00:40:41.730 --> 00:40:44.880 Is what made her so amazing as a writer,

NOTE Confidence: 0.86570287

 $00:40:44.880 \longrightarrow 00:40:45.930$  as a speaker?

NOTE Confidence: 0.86570287

 $00{:}40{:}45.930 \to 00{:}40{:}49.326$  And yes, as a graphic novelist.

NOTE Confidence: 0.86570287

00:40:49.330 --> 00:40:51.373 But it also made her such an

NOTE Confidence: 0.86570287

 $00:40:51.373 \longrightarrow 00:40:54.350$  extraordinary teacher and mentor.

NOTE Confidence: 0.86570287

00:40:54.350 --> 00:40:56.204 Many of you joining this memorial

NOTE Confidence: 0.86570287

 $00:40:56.204 \longrightarrow 00:40:58.146$  to night will have known Margie through

 $00:40:58.146 \longrightarrow 00:41:00.096$  her role in the Scholars program.

NOTE Confidence: 0.86570287

 $00:41:00.100 \longrightarrow 00:41:01.412$  In so many ways,

NOTE Confidence: 0.86570287

 $00:41:01.412 \longrightarrow 00:41:03.052$  the program we have today

NOTE Confidence: 0.86570287

 $00:41:03.052 \longrightarrow 00:41:05.140$  is a reflection of Margie.

NOTE Confidence: 0.86570287

 $00:41:05.140 \longrightarrow 00:41:07.732$  She developed and taught the community

NOTE Confidence: 0.86570287

 $00:41:07.732 \longrightarrow 00:41:09.460$  based participatory research curriculum

NOTE Confidence: 0.86570287

00:41:09.515 --> 00:41:11.139 building and strengthening alliances

NOTE Confidence: 0.86570287

 $00:41:11.139 \longrightarrow 00:41:13.169$  with the New Haven community.

NOTE Confidence: 0.86570287

00:41:13.170 --> 00:41:15.260 She launched the Mentorship program,

NOTE Confidence: 0.86570287

 $00:41:15.260 \longrightarrow 00:41:17.770$  ensuring that they were both

NOTE Confidence: 0.86570287

 $00:41:17.770 \longrightarrow 00:41:19.778$  formal and informal opportunities

NOTE Confidence: 0.86570287

 $00:41:19.778 \longrightarrow 00:41:22.568$  for scholars to obtain and to

NOTE Confidence: 0.86570287

 $00{:}41{:}22.568 \dashrightarrow 00{:}41{:}24.773$  learn how to provide mentorship.

NOTE Confidence: 0.86570287

 $00:41:24.780 \longrightarrow 00:41:26.830$  And she supported countless scholars

NOTE Confidence: 0.86570287

 $00:41:26.830 \longrightarrow 00:41:29.510$  in the research in the writing,

 $00:41:29.510 \longrightarrow 00:41:32.090$  and most importantly, in their lives.

NOTE Confidence: 0.86570287

00:41:32.090 --> 00:41:36.140 Her door was always open.

NOTE Confidence: 0.86570287

00:41:36.140 --> 00:41:38.720 I learned so much from Margie

NOTE Confidence: 0.86570287

 $00:41:38.720 \longrightarrow 00:41:41.610$  she always had the best advice.

NOTE Confidence: 0.86570287

 $00:41:41.610 \longrightarrow 00:41:43.470$  I learned how important it is

NOTE Confidence: 0.86570287

 $00:41:43.470 \longrightarrow 00:41:45.818$  to take a moment to stop and

NOTE Confidence: 0.86570287

00:41:45.818 --> 00:41:47.543 ask people how they're doing,

NOTE Confidence: 0.86570287

 $00:41:47.550 \longrightarrow 00:41:50.838$  especially if they have young kids.

NOTE Confidence: 0.86570287

 $00{:}41{:}50.840 \dashrightarrow 00{:}41{:}53.540$  I learned that a phone call or knock on

NOTE Confidence: 0.86570287

 $00:41:53.540 \longrightarrow 00:41:56.428$  the door is always better than an email.

NOTE Confidence: 0.86570287

 $00:41:56.430 \longrightarrow 00:41:57.714$  Specially for feedback.

NOTE Confidence: 0.86570287

00:41:57.714 --> 00:42:00.710 I learned that you never show up

NOTE Confidence: 0.86570287

 $00:42:00.790 \longrightarrow 00:42:03.388$  to a Community event without food.

NOTE Confidence: 0.86570287

 $00:42:03.390 \longrightarrow 00:42:05.460$  I learned that mentorship doesn't

NOTE Confidence: 0.86570287

00:42:05.460 --> 00:42:07.885 just mean teaching someone how to

NOTE Confidence: 0.86570287

 $00:42:07.885 \longrightarrow 00:42:09.866$  design a study or write a paper.

 $00:42:09.870 \longrightarrow 00:42:11.905$  But instead to answer questions

NOTE Confidence: 0.86570287

 $00{:}42{:}11.905 \dashrightarrow 00{:}42{:}13.940$  about what might be mysterious

NOTE Confidence: 0.86570287

 $00:42:14.009 \longrightarrow 00:42:15.517$  to someone more junior.

NOTE Confidence: 0.86570287

00:42:15.520 --> 00:42:17.290 Questions specific to a project,

NOTE Confidence: 0.86570287

 $00:42:17.290 \longrightarrow 00:42:19.414$  or questions about how to connect

NOTE Confidence: 0.86570287

 $00:42:19.414 \longrightarrow 00:42:20.830$  to a potential collaborator,

NOTE Confidence: 0.86570287

 $00:42:20.830 \longrightarrow 00:42:22.595$  or questions about the day-to-day

NOTE Confidence: 0.86570287

 $00:42:22.595 \longrightarrow 00:42:23.654$  of your job,

NOTE Confidence: 0.86570287

 $00{:}42{:}23.660 {\:{\mbox{--}}\!\!>}\ 00{:}42{:}25.430$  or even questions about your

NOTE Confidence: 0.86570287

 $00:42:25.430 \longrightarrow 00:42:26.846$  family and your kids.

NOTE Confidence: 0.86570287

 $00{:}42{:}26.850 \dashrightarrow 00{:}42{:}29.298$  Margie knew that being a mentor

NOTE Confidence: 0.86570287

 $00:42:29.298 \longrightarrow 00:42:31.660$  means showing others how you make.

NOTE Confidence: 0.86570287

00:42:31.660 --> 00:42:33.988 Your everything work.

NOTE Confidence: 0.86570287

 $00:42:33.988 \longrightarrow 00:42:38.644$  Especially what you value and prioritize.

NOTE Confidence: 0.86570287

 $00:42:38.650 \longrightarrow 00:42:41.410$  But what all of us uniquely learned from

00:42:41.410 --> 00:42:44.338 Archie was how to act bravely and honestly?

NOTE Confidence: 0.86570287

 $00:42:44.340 \longrightarrow 00:42:46.225$  She could have let Amal's

NOTE Confidence: 0.86570287

00:42:46.225 --> 00:42:47.733 tragic death define her.

NOTE Confidence: 0.86570287

 $00:42:47.740 \longrightarrow 00:42:49.546$  But instead she moved to a new

NOTE Confidence: 0.86570287

 $00:42:49.546 \longrightarrow 00:42:51.244$  city and created a circle of

NOTE Confidence: 0.86570287

00:42:51.244 --> 00:42:52.966 community around her and her girls.

NOTE Confidence: 0.86570287

00:42:52.970 --> 00:42:55.854 Unlike anyone who I have ever met.

NOTE Confidence: 0.86570287

00:42:55.860 --> 00:42:59.170 Everyone knew Margie and Margie

NOTE Confidence: 0.86570287

 $00{:}42{:}59.170 --> 00{:}43{:}00.494$  knew everyone.

NOTE Confidence: 0.86570287

 $00:43:00.500 \longrightarrow 00:43:02.246$  When she was diagnosed with cancer,

NOTE Confidence: 0.86570287

 $00{:}43{:}02.250 \dashrightarrow 00{:}43{:}04.512$  she could have retreated from her

NOTE Confidence: 0.86570287

 $00:43:04.512 \longrightarrow 00:43:07.787$  life at Yale at clinic and at the CSP.

NOTE Confidence: 0.86570287

 $00:43:07.790 \longrightarrow 00:43:09.608$  But instead she came to work.

NOTE Confidence: 0.86570287

 $00:43:09.610 \longrightarrow 00:43:09.953$  Often,

NOTE Confidence: 0.86570287

 $00:43:09.953 \longrightarrow 00:43:11.668$  biking for exercise to see

NOTE Confidence: 0.86570287

00:43:11.668 --> 00:43:13.040 her patients and pre

 $00:43:13.111 \longrightarrow 00:43:15.526$  set to meet with students and mentees.

NOTE Confidence: 0.8174292

 $00:43:15.530 \longrightarrow 00:43:17.516$  And she doubled down on her,

NOTE Confidence: 0.8174292

00:43:17.520 --> 00:43:21.348 writing her scholarship and her advocacy.

NOTE Confidence: 0.8174292

00:43:21.350 --> 00:43:24.605 I treasure so many memories of Margie.

NOTE Confidence: 0.8174292

 $00:43:24.610 \longrightarrow 00:43:27.182$  Our families together on Holidays, walks

NOTE Confidence: 0.8174292

 $00:43:27.182 \longrightarrow 00:43:31.038$  in the Woods sitting on her front porch.

NOTE Confidence: 0.8174292

 $00:43:31.040 \longrightarrow 00:43:33.660$  Our kids growing up together.

NOTE Confidence: 0.8174292

 $00:43:33.660 \longrightarrow 00:43:34.724$  Sharing meals.

NOTE Confidence: 0.8174292

 $00:43:34.724 \longrightarrow 00:43:37.384$  Long weekends at Suzanne's in

NOTE Confidence: 0.8174292

 $00{:}43{:}37.384 \dashrightarrow 00{:}43{:}40.169$  Vermont at Leora's in Greenwich.

NOTE Confidence: 0.8174292

 $00:43:40.170 \longrightarrow 00:43:41.920$  Our scholar cohort still connected.

NOTE Confidence: 0.8174292

 $00:43:41.920 \longrightarrow 00:43:44.136$  Since that conference table,

NOTE Confidence: 0.8174292

 $00{:}43{:}44.136 \dashrightarrow 00{:}43{:}46.906$  when she brought us together.

NOTE Confidence: 0.8174292

 $00{:}43{:}46.910 \dashrightarrow 00{:}43{:}49.458$  I wish that everyone could share a

NOTE Confidence: 0.8174292

 $00:43:49.458 \longrightarrow 00:43:51.949$  friendship with a person like Margie.

 $00:43:51.950 \longrightarrow 00:43:54.659$  Although perhaps the most amazing thing is

NOTE Confidence: 0.8174292

 $00:43:54.659 \longrightarrow 00:43:58.038$  that so many other people feel this way

NOTE Confidence: 0.8174292

 $00:43:58.038 \longrightarrow 00:44:00.540$  about their friendship with Margie too.

NOTE Confidence: 0.8174292

 $00:44:00.540 \longrightarrow 00:44:01.608$  I love you Margie.

NOTE Confidence: 0.8174292

 $00:44:01.608 \longrightarrow 00:44:02.943$  They all miss you dearly.

NOTE Confidence: 0.72852504

00:44:16.110 --> 00:44:19.402 My. I'm Randy Epstein.

NOTE Confidence: 0.72852504

00:44:19.402 --> 00:44:22.050 I was in a writers group with Anna

NOTE Confidence: 0.72852504

00:44:22.121 --> 00:44:24.419 and Lisa Sanders and Pauline Chin.

NOTE Confidence: 0.72852504

00:44:24.420 --> 00:44:27.388 The Margie piece that I'm going to read

NOTE Confidence: 0.72852504

 $00:44:27.388 \longrightarrow 00:44:30.097$  started out in the draft that we read.

NOTE Confidence: 0.72852504

 $00:44:30.100 \longrightarrow 00:44:33.286$  It started out as a you and second person.

NOTE Confidence: 0.72852504

00:44:33.290 --> 00:44:35.859 It was always easier for Margie to

NOTE Confidence: 0.72852504

 $00:44:35.859 \longrightarrow 00:44:38.879$  write you and for us to edit her

NOTE Confidence: 0.72852504

 $00{:}44{:}38.879 \dashrightarrow 00{:}44{:}41.427$  second person because it just put it

NOTE Confidence: 0.72852504

 $00:44:41.427 \longrightarrow 00:44:43.939$  out there far away from all of us.

NOTE Confidence: 0.72852504

00:44:43.940 --> 00:44:46.160 The New York Times editor rightly

 $00:44:46.160 \longrightarrow 00:44:47.850$  so made her switched I.

NOTE Confidence: 0.72852504

 $00:44:47.850 \longrightarrow 00:44:50.088$  It was very difficult for Margie.

NOTE Confidence: 0.72852504

 $00:44:50.090 \longrightarrow 00:44:54.019$  And it's difficult for me to read to night.

NOTE Confidence: 0.72852504

00:44:54.020 --> 00:44:56.320 This was published March 13th,

NOTE Confidence: 0.72852504

 $00:44:56.320 \longrightarrow 00:45:00.826$  2020 in the New York Times.

NOTE Confidence: 0.72852504

00:45:00.830 --> 00:45:03.030 I know bad news is coming my way

NOTE Confidence: 0.72852504

 $00:45:03.030 \longrightarrow 00:45:04.825$  when my oncologist walks into

NOTE Confidence: 0.72852504

00:45:04.825 --> 00:45:07.165 the exam room with the nurse.

NOTE Confidence: 0.72852504

 $00:45:07.170 \longrightarrow 00:45:08.420$  It doesn't matter that he

NOTE Confidence: 0.72852504

 $00:45:08.420 \longrightarrow 00:45:10.030$  introduces her as a new nurse,

NOTE Confidence: 0.72852504

 $00{:}45{:}10.030 \dashrightarrow 00{:}45{:}12.050$  getting to know the system.

NOTE Confidence: 0.72852504

 $00:45:12.050 \longrightarrow 00:45:14.777$  In my more than six years of seeing my

NOTE Confidence: 0.72852504

 $00{:}45{:}14.777 \dashrightarrow 00{:}45{:}16.878$  on cologist for metastatic colon cancer,

NOTE Confidence: 0.72852504

 $00:45:16.880 \longrightarrow 00:45:19.510$  he is never coming accompanied.

NOTE Confidence: 0.72852504

 $00:45:19.510 \longrightarrow 00:45:21.960$  He wants her in the room to

 $00:45:21.960 \longrightarrow 00:45:24.330$  learn how to give bad news.

NOTE Confidence: 0.72852504

00:45:24.330 --> 00:45:27.156 After 25 years of the pediatrician,

NOTE Confidence: 0.72852504

00:45:27.160 --> 00:45:30.940 I know the guidelines find a quiet room,

NOTE Confidence: 0.72852504

00:45:30.940 --> 00:45:34.237 give the news directly, allow for silences,

NOTE Confidence: 0.72852504

 $00:45:34.240 \longrightarrow 00:45:37.738$  offer tissues and glasses of water.

NOTE Confidence: 0.72852504

 $00:45:37.740 \longrightarrow 00:45:40.314$  Wait for the families questions and

NOTE Confidence: 0.72852504

 $00:45:40.314 \longrightarrow 00:45:43.030$  answer them as fully as possible.

NOTE Confidence: 0.72852504

 $00:45:43.030 \longrightarrow 00:45:44.686$  I've had to tell families that

NOTE Confidence: 0.72852504

 $00:45:44.686 \longrightarrow 00:45:46.769$  their child has a chronic disease.

NOTE Confidence: 0.72852504

 $00:45:46.770 \longrightarrow 00:45:49.100$  Is gravely ill, has died.

NOTE Confidence: 0.72852504

 $00:45:49.100 \longrightarrow 00:45:51.962$  Now my oncologist rotates the chair

NOTE Confidence: 0.72852504

 $00{:}45{:}51.962 \dashrightarrow 00{:}45{:}54.940$  facing the computer so it faces me.

NOTE Confidence: 0.72852504

00:45:54.940 --> 00:45:57.076 He sits down, makes eye contact,

NOTE Confidence: 0.72852504

 $00:45:57.080 \longrightarrow 00:46:01.256$  glances at the box of tissues by his side.

NOTE Confidence: 0.72852504

 $00:46:01.260 \longrightarrow 00:46:03.378$  The nurse stands just beside him,

NOTE Confidence: 0.72852504

 $00:46:03.380 \longrightarrow 00:46:06.266$  shifting her weight between her feet.

 $00:46:06.270 \longrightarrow 00:46:09.042$  I sit on the exam table with two of

NOTE Confidence: 0.72852504

 $00:46:09.042 \longrightarrow 00:46:12.109$  my friends next to me holding hands.

NOTE Confidence: 0.72852504

 $00:46:12.110 \longrightarrow 00:46:14.528$  There are new liver lesions growing.

NOTE Confidence: 0.72852504

 $00:46:14.530 \longrightarrow 00:46:16.545$  My oncologist says three years

NOTE Confidence: 0.72852504

 $00:46:16.545 \longrightarrow 00:46:18.157$  the lesions were dormant,

NOTE Confidence: 0.72852504

 $00:46:18.160 \longrightarrow 00:46:19.282$  encased in calcium,

NOTE Confidence: 0.72852504

 $00:46:19.282 \longrightarrow 00:46:21.526$  but the cancer cells and burst

NOTE Confidence: 0.72852504

 $00:46:21.526 \longrightarrow 00:46:23.389$  through their calcium borders.

NOTE Confidence: 0.72852504

 $00:46:23.390 \longrightarrow 00:46:25.410$  They're not yet wreaking havoc.

NOTE Confidence: 0.72852504

 $00:46:25.410 \longrightarrow 00:46:27.018$  My laboratory values and

NOTE Confidence: 0.72852504

00:46:27.018 --> 00:46:28.626 vital signs are normal,

NOTE Confidence: 0.72852504

 $00:46:28.630 \longrightarrow 00:46:31.948$  but the new liver lesions means that

NOTE Confidence: 0.72852504

 $00{:}46{:}31.948 \dashrightarrow 00{:}46{:}34.749$  chemotherapy is no longer working.

NOTE Confidence: 0.72852504

00:46:34.750 --> 00:46:36.773 I step out of my patient rolling

NOTE Confidence: 0.72852504

00:46:36.773 --> 00:46:39.031 into my doctor role just long enough

 $00:46:39.031 \longrightarrow 00:46:41.023$  to acknowledge that my doctor is

NOTE Confidence: 0.72852504

 $00{:}46{:}41.086 \dashrightarrow 00{:}46{:}42.868$  very good at giving bad news.

NOTE Confidence: 0.72852504

 $00:46:42.870 \longrightarrow 00:46:45.656$  He is asking what questions I have.

NOTE Confidence: 0.72852504

 $00:46:45.660 \longrightarrow 00:46:47.336$  He's allowing for silence.

NOTE Confidence: 0.72852504

 $00:46:47.336 \longrightarrow 00:46:51.006$  Tears are falling from my eyes and he is

NOTE Confidence: 0.72852504

 $00:46:51.006 \longrightarrow 00:46:53.526$  silently handing me the box of tissues.

NOTE Confidence: 0.72852504

 $00:46:53.530 \longrightarrow 00:46:55.480$  The nurse nods her head when

NOTE Confidence: 0.72852504

 $00:46:55.480 \longrightarrow 00:46:57.619$  he talks about the next steps.

NOTE Confidence: 0.72852504

00:46:57.620 --> 00:46:59.945 You'll look into clinical trials

NOTE Confidence: 0.72852504

 $00:46:59.945 \longrightarrow 00:47:01.340$  and new medications.

NOTE Confidence: 0.72852504

 $00{:}47{:}01.340 \dashrightarrow 00{:}47{:}03.867$  On Monday he will meet with his

NOTE Confidence: 0.72852504

 $00:47:03.867 \longrightarrow 00:47:05.570$  colleagues to discuss my case.

NOTE Confidence: 0.72852504

 $00:47:05.570 \longrightarrow 00:47:08.855$  They will pull up images of my scans and

NOTE Confidence: 0.72852504

 $00{:}47{:}08.855 \dashrightarrow 00{:}47{:}11.701$  discuss radiation surgery, immunotherapy.

NOTE Confidence: 0.72852504

00:47:11.701 --> 00:47:12.732 Possibilities.

NOTE Confidence: 0.72852504

 $00:47:12.732 \longrightarrow 00:47:16.856$  The nurse nods optimistic.

 $00:47:16.860 \longrightarrow 00:47:18.827$  I look at the scans on my

NOTE Confidence: 0.72852504

 $00:47:18.827 \longrightarrow 00:47:19.670$  on cologist computer screen.

NOTE Confidence: 0.72852504

 $00:47:19.670 \longrightarrow 00:47:21.320$  He rolls the mouse to make

NOTE Confidence: 0.72852504

 $00:47:21.320 \longrightarrow 00:47:22.760$  the images bigger than life.

NOTE Confidence: 0.72852504

 $00:47:22.760 \longrightarrow 00:47:24.608$  He touches the light Gray ovals

NOTE Confidence: 0.72852504

 $00:47:24.608 \longrightarrow 00:47:26.809$  of cancer on the CT scan and

NOTE Confidence: 0.72852504

 $00:47:26.809 \longrightarrow 00:47:28.615$  contrast them to the darker Gray

NOTE Confidence: 0.72852504

 $00:47:28.615 \longrightarrow 00:47:30.398$  of the rest of the liver.

NOTE Confidence: 0.72852504

 $00:47:30.400 \longrightarrow 00:47:32.161$  He points to the bright yellow

NOTE Confidence: 0.72852504

 $00:47:32.161 \longrightarrow 00:47:34.240$  sunburst shaped spots of cancer on the

NOTE Confidence: 0.8555658

 $00:47:34.293 \longrightarrow 00:47:36.660$  PET scan. They stand out starkly against the

NOTE Confidence: 0.8555658

 $00:47:36.660 \longrightarrow 00:47:39.360$  purple Gray color of the rest of the liver.

NOTE Confidence: 0.8555658

 $00:47:39.360 \longrightarrow 00:47:41.648$  When I was a medical student,

NOTE Confidence: 0.8555658

00:47:41.648 --> 00:47:43.208 I thought those images look

NOTE Confidence: 0.8555658

00:47:43.208 --> 00:47:45.236 like modern art, but not today.

 $00:47:45.236 \longrightarrow 00:47:48.116$  Today I know those Gray ovals and yellow

NOTE Confidence: 0.8555658

 $00{:}47{:}48.116 \dashrightarrow 00{:}47{:}51.007$  spots or my growing cancer reacting to

NOTE Confidence: 0.8555658

 $00:47:51.007 \longrightarrow 00:47:53.688$  the contrast fluid infused in my body.

NOTE Confidence: 0.8555658

 $00:47:53.690 \longrightarrow 00:47:55.740$  My oncologist cancels my chemotherapy

NOTE Confidence: 0.8555658

 $00:47:55.740 \longrightarrow 00:47:58.561$  for the day while I wait to

NOTE Confidence: 0.8555658

 $00:47:58.561 \longrightarrow 00:48:00.306$  figure out the next steps.

NOTE Confidence: 0.8555658

 $00:48:00.310 \longrightarrow 00:48:01.798$  I will be full of uncertainty

NOTE Confidence: 0.8555658

 $00:48:01.798 \longrightarrow 00:48:03.679$  and fear of the growing cancer,

NOTE Confidence: 0.8555658

 $00{:}48{:}03.680 {\:{\circ}{\circ}{\circ}}>00{:}48{:}05.654$  but not having chemo means my next

NOTE Confidence: 0.8555658

 $00:48:05.654 \longrightarrow 00:48:07.617$  days will not be full of nausea,

NOTE Confidence: 0.8555658

 $00:48:07.620 \longrightarrow 00:48:08.505$  diarrhea and exhaustion.

NOTE Confidence: 0.8555658

00:48:08.505 --> 00:48:10.275 No chemo means I will need

NOTE Confidence: 0.8555658

 $00:48:10.275 \longrightarrow 00:48:11.827$  to go home and get under.

NOTE Confidence: 0.8555658

 $00:48:11.830 \longrightarrow 00:48:14.322$  I will not need to go home

NOTE Confidence: 0.8555658

 $00:48:14.322 \longrightarrow 00:48:16.459$  and get under the covers.

NOTE Confidence: 0.8555658

 $00:48:16.460 \longrightarrow 00:48:18.806$  The day opens up loving counselors

00:48:18.806 --> 00:48:21.019 taught me about patience and lack

NOTE Confidence: 0.8555658

 $00{:}48{:}21.019 \dashrightarrow 00{:}48{:}23.347$  of control and how to spend as much

NOTE Confidence: 0.8555658

 $00:48:23.419 \longrightarrow 00:48:25.539$  time as I can with those I love.

NOTE Confidence: 0.8555658

 $00:48:25.540 \longrightarrow 00:48:27.626$  I propose a hike with my friends.

NOTE Confidence: 0.8555658

00:48:27.630 --> 00:48:28.974 They say, of course,

NOTE Confidence: 0.8555658

 $00:48:28.974 \longrightarrow 00:48:30.990$  and we drive the 10 minutes

NOTE Confidence: 0.8555658

 $00:48:31.060 \longrightarrow 00:48:33.090$  to sleeping Giant State Park.

NOTE Confidence: 0.8555658

 $00:48:33.090 \longrightarrow 00:48:34.440$  One friend choose the trail.

NOTE Confidence: 0.8555658

00:48:34.440 --> 00:48:35.604 I do not know.

NOTE Confidence: 0.8555658

00:48:35.604 --> 00:48:37.779 She says it will wind along the

NOTE Confidence: 0.8555658

 $00{:}48{:}37.779 \dashrightarrow 00{:}48{:}39.915$  River before rising up the Hill.

NOTE Confidence: 0.8555658

 $00:48:39.920 \longrightarrow 00:48:41.761$  The trail gives us a good view

NOTE Confidence: 0.8555658

 $00:48:41.761 \longrightarrow 00:48:43.889$  of the trees that fell from the

NOTE Confidence: 0.8555658

 $00:48:43.889 \longrightarrow 00:48:45.484$  tornado a few years earlier.

NOTE Confidence: 0.8555658

 $00:48:45.490 \longrightarrow 00:48:47.800$  Some trees are dead and others

 $00:48:47.800 \longrightarrow 00:48:49.340$  whose intricate root systems

NOTE Confidence: 0.8555658

 $00:48:49.409 \longrightarrow 00:48:51.485$  have grown sideways and above the

NOTE Confidence: 0.8555658

 $00:48:51.485 \longrightarrow 00:48:53.850$  ground seemed to be re generating.

NOTE Confidence: 0.8555658

00:48:53.850 --> 00:48:55.906 But do they, the day of the tornado,

NOTE Confidence: 0.8555658

 $00:48:55.910 \longrightarrow 00:48:58.010$  is during a non chemo week.

NOTE Confidence: 0.8555658

00:48:58.010 --> 00:49:00.038 I was driving my older daughter

NOTE Confidence: 0.8555658

 $00{:}49{:}00.038 \dashrightarrow 00{:}49{:}02.220$  home through what was in our town.

NOTE Confidence: 0.8555658

00:49:02.220 --> 00:49:05.588 Just a bad rainstorm. I was not worried.

NOTE Confidence: 0.8555658

 $00:49:05.590 \longrightarrow 00:49:08.790$  I had no idea there was a serious

NOTE Confidence: 0.8555658

 $00:49:08.790 \longrightarrow 00:49:10.280$  storm brewing nearby.

NOTE Confidence: 0.8555658

 $00{:}49{:}10.280 \dashrightarrow 00{:}49{:}13.390$  We rest on a fallen log in a sunny spot.

NOTE Confidence: 0.8555658

 $00:49:13.390 \longrightarrow 00:49:15.556$  We talk of our children and

NOTE Confidence: 0.8555658

 $00:49:15.556 \longrightarrow 00:49:17.560$  partners in politics and cancer.

NOTE Confidence: 0.8555658

00:49:17.560 --> 00:49:18.496 After our hike,

NOTE Confidence: 0.8555658

 $00:49:18.496 \longrightarrow 00:49:20.368$  we stop at the pharmacy to

NOTE Confidence: 0.8555658

00:49:20.368 --> 00:49:22.018 pick up passport photos.

 $00:49:22.020 \longrightarrow 00:49:23.922$  Last week before my oncologist walked

NOTE Confidence: 0.8555658

 $00:49:23.922 \longrightarrow 00:49:26.099$  into the exam room with the nurse,

NOTE Confidence: 0.8555658

 $00:49:26.100 \longrightarrow 00:49:28.796$  my teenage daughters and I had the photos

NOTE Confidence: 0.8555658

00:49:28.796 --> 00:49:31.249 taken because our passports were expiring.

NOTE Confidence: 0.8555658

 $00:49:31.250 \longrightarrow 00:49:33.287$  This week, I wonder if I will

NOTE Confidence: 0.8555658

 $00:49:33.287 \longrightarrow 00:49:35.160$  ever leave the country again.

NOTE Confidence: 0.8555658

 $00:49:35.160 \longrightarrow 00:49:37.435$  I had hoped to have more adventures.

NOTE Confidence: 0.8555658

00:49:37.440 --> 00:49:39.210 I'm confident that my daughters just

NOTE Confidence: 0.8555658

00:49:39.210 --> 00:49:41.359 on the Crest of their adulthood,

NOTE Confidence: 0.8555658

 $00:49:41.360 \longrightarrow 00:49:42.551$  will travel widely.

NOTE Confidence: 0.8555658

 $00:49:42.551 \longrightarrow 00:49:44.933$  At the cash register are extra

NOTE Confidence: 0.8555658

 $00:49:44.933 \longrightarrow 00:49:46.469$  large chocolate bars.

NOTE Confidence: 0.8555658

 $00{:}49{:}46.470 \dashrightarrow 00{:}49{:}48.930$  I buy 2.

NOTE Confidence: 0.8555658

 $00:49:48.930 \longrightarrow 00:49:50.489$  I center my daughters are curious

NOTE Confidence: 0.8555658

 $00:49:50.489 \longrightarrow 00:49:52.590$  about how I had time to make dinner

 $00:49:52.590 \longrightarrow 00:49:54.494$  and why I'm eating dinner with them.

NOTE Confidence: 0.8555658

 $00:49:54.500 \longrightarrow 00:49:57.268$  They know my typical chemo day has me

NOTE Confidence: 0.8555658

 $00:49:57.268 \longrightarrow 00:50:00.227$  napping all afternoon and into the evening.

NOTE Confidence: 0.8555658

 $00:50:00.230 \longrightarrow 00:50:02.100$  Tell my daughters the news.

NOTE Confidence: 0.8555658

00:50:02.100 --> 00:50:05.160 I tell them I am on a chemo holiday

NOTE Confidence: 0.8555658

 $00:50:05.160 \longrightarrow 00:50:07.320$  because there are new cancers.

NOTE Confidence: 0.8555658

 $00:50:07.320 \longrightarrow 00:50:08.236$  Cell grows.

NOTE Confidence: 0.8555658

 $00:50:08.236 \longrightarrow 00:50:10.984$  There's knew cancerous growing liver lesions.

NOTE Confidence: 0.8555658

 $00{:}50{:}10.990 \dashrightarrow 00{:}50{:}13.845$  The biggest collection of cells

NOTE Confidence: 0.8555658

 $00:50:13.845 \longrightarrow 00:50:16.129$  is 1.5 centimeters wide.

NOTE Confidence: 0.8555658

 $00{:}50{:}16.130 \dashrightarrow 00{:}50{:}18.678$  My daughter spread their thumb and index

NOTE Confidence: 0.8555658

 $00:50:18.678 \longrightarrow 00:50:20.817$  finger to estimate how big that is.

NOTE Confidence: 0.8555658

 $00:50:20.820 \longrightarrow 00:50:22.014$  It's small,

NOTE Confidence: 0.8555658

 $00{:}50{:}22.014 \dashrightarrow 00{:}50{:}23.208$  they say.

NOTE Confidence: 0.8555658

 $00:50:23.210 \longrightarrow 00:50:25.310$  We eggplant parmesan and chocolate

NOTE Confidence: 0.8555658

 $00:50:25.310 \longrightarrow 00:50:27.893$  in my daughters retreat to their

 $00{:}50{:}27.893 \dashrightarrow 00{:}50{:}29.958$  rooms for homework in Netflix.

NOTE Confidence: 0.8555658

 $00{:}50{:}29.960 \dashrightarrow 00{:}50{:}31.780$  I have known for over 6 years

NOTE Confidence: 0.8555658

 $00:50:31.780 \longrightarrow 00:50:32.560$  that there would

NOTE Confidence: 0.8696453

 $00:50:32.622 \longrightarrow 00:50:34.412$  be lesions that were escape

NOTE Confidence: 0.8696453

 $00:50:34.412 \longrightarrow 00:50:35.844$  the clutches of chemotherapy.

NOTE Confidence: 0.8696453

 $00:50:35.850 \longrightarrow 00:50:38.496$  I am sad it is now.

NOTE Confidence: 0.8696453

 $00:50:38.500 \longrightarrow 00:50:40.080$  They hope for more time,

NOTE Confidence: 0.8696453

 $00:50:40.080 \longrightarrow 00:50:41.532$  but there's no denial.

NOTE Confidence: 0.8696453

 $00:50:41.532 \longrightarrow 00:50:44.787$  I met the nurse who came into the exam

NOTE Confidence: 0.8696453

 $00{:}50{:}44.787 \dashrightarrow 00{:}50{:}47.580$  room to learn how to give bad news.

NOTE Confidence: 0.8696453

 $00:50:47.580 \longrightarrow 00:50:49.485$  She, with her freshly pressed

NOTE Confidence: 0.8696453

 $00{:}50{:}49.485 \dashrightarrow 00{:}50{:}51.390$  scrubs will be better prepared

NOTE Confidence: 0.8696453

 $00{:}50{:}51.459 \dashrightarrow 00{:}50{:}53.426$  to give the bad news next time.

NOTE Confidence: 0.83165103

 $00{:}51{:}07.650 --> 00{:}51{:}08.855$  Good evening, I am so

NOTE Confidence: 0.83165103

 $00:51:08.855 \longrightarrow 00:51:10.580$  honored to be a part of this.

00:51:10.580 --> 00:51:12.038 My name is Natasha Rae Ann.

NOTE Confidence: 0.83165103

 $00:51:12.040 \longrightarrow 00:51:15.136$  I am the director of New Haven healthy start.

NOTE Confidence: 0.83165103

 $00:51:15.140 \longrightarrow 00:51:17.380$  As you've heard, there are many of us

NOTE Confidence: 0.83165103

 $00:51:17.380 \longrightarrow 00:51:19.720$  who have learned so much from Margie.

NOTE Confidence: 0.83165103

 $00:51:19.720 \longrightarrow 00:51:22.079$  For me the lessons have always been

NOTE Confidence: 0.83165103

 $00:51:22.079 \longrightarrow 00:51:23.879$  professional as well as personal.

NOTE Confidence: 0.83165103

 $00:51:23.880 \longrightarrow 00:51:26.288$  I met and began working with Margie in

NOTE Confidence: 0.83165103

 $00:51:26.288 \longrightarrow 00:51:28.877$  2005 and the Clinical Scholars Program.

NOTE Confidence: 0.83165103

00:51:28.880 --> 00:51:31.728 My first CBPR project that I was copii.

NOTE Confidence: 0.83165103

 $00:51:31.730 \longrightarrow 00:51:34.054$  I learn how to code qualitative studies

NOTE Confidence: 0.83165103

 $00{:}51{:}34.054 \dashrightarrow 00{:}51{:}36.517$  from Margie the benefits of infant massage

NOTE Confidence: 0.83165103

 $00:51:36.517 \longrightarrow 00:51:39.230$  for the New Haven healthy Start families.

NOTE Confidence: 0.83165103

 $00:51:39.230 \longrightarrow 00:51:41.932$  I learned from Margie and circles of

NOTE Confidence: 0.83165103

 $00:51:41.932 \longrightarrow 00:51:44.687$  security for our staff that serve these

NOTE Confidence: 0.83165103

 $00:51:44.687 \longrightarrow 00:51:47.550$  families all brought to us by Margie.

NOTE Confidence: 0.83165103

 $00:51:47.550 \longrightarrow 00:51:49.794$  She had always either encouraged the

 $00:51:49.794 \longrightarrow 00:51:51.893$  tough conversations like race power and

NOTE Confidence: 0.83165103

00:51:51.893 --> 00:51:54.069 privilege and CPR and or in the world,

NOTE Confidence: 0.83165103

 $00:51:54.070 \longrightarrow 00:51:57.660$  or at a drop of a dime ready to have them.

NOTE Confidence: 0.83165103

 $00:51:57.660 \longrightarrow 00:52:00.551$  These are just a few of the

NOTE Confidence: 0.83165103

 $00:52:00.551 \longrightarrow 00:52:02.280$  many gifts from her.

NOTE Confidence: 0.83165103

 $00:52:02.280 \longrightarrow 00:52:05.095$  Our last in person time

NOTE Confidence: 0.83165103

 $00:52:05.095 \longrightarrow 00:52:07.910$  together was in June 2019.

NOTE Confidence: 0.83165103

 $00:52:07.910 \longrightarrow 00:52:10.199$  We spent the afternoon in a very

NOTE Confidence: 0.83165103

 $00:52:10.199 \longrightarrow 00:52:11.597$  small theater on Middletown

NOTE Confidence: 0.83165103

 $00:52:11.597 \longrightarrow 00:52:14.047$  Ave that I had no idea existed.

NOTE Confidence: 0.83165103

 $00:52:14.050 \dashrightarrow 00:52:17.119$  Margie, did an we went to watch Rocket Man.

NOTE Confidence: 0.83165103

 $00:52:17.120 \longrightarrow 00:52:19.160$  We discussed the choice of actors,

NOTE Confidence: 0.83165103

00:52:19.160 --> 00:52:19.842 the storyline,

NOTE Confidence: 0.83165103

 $00:52:19.842 \longrightarrow 00:52:22.570$  the things that neither of us knew about,

NOTE Confidence: 0.83165103

 $00:52:22.570 \longrightarrow 00:52:25.226$  Sir Elton and we literally sang out loud

 $00:52:25.226 \longrightarrow 00:52:28.366$  of the of the songs along with the movie.

NOTE Confidence: 0.83165103

 $00:52:28.370 \longrightarrow 00:52:31.034$  There were only four of us in the

NOTE Confidence: 0.83165103

 $00:52:31.034 \longrightarrow 00:52:33.548$  theater so on the way home she asked

NOTE Confidence: 0.83165103

 $00:52:33.548 \longrightarrow 00:52:36.548$  me if I watch blackish and I cringed.

NOTE Confidence: 0.83165103

 $00:52:36.550 \longrightarrow 00:52:38.728$  I said absolutely not, absolutely not.

NOTE Confidence: 0.83165103

00:52:38.730 --> 00:52:41.295 As a rule, you know I'm not a judge.

NOTE Confidence: 0.83165103

 $00:52:41.300 \longrightarrow 00:52:43.309$  Judge the book by the cover person,

NOTE Confidence: 0.83165103

 $00:52:43.310 \longrightarrow 00:52:43.552$  however,

NOTE Confidence: 0.83165103

 $00:52:43.552 \longrightarrow 00:52:45.488$  just the name alone suggested to me that

NOTE Confidence: 0.83165103

 $00:52:45.488 \longrightarrow 00:52:47.596$  it was just another blaxploitation sitcom,

NOTE Confidence: 0.83165103

 $00:52:47.600 \longrightarrow 00:52:49.371$  and I've had more than my fair

NOTE Confidence: 0.83165103

 $00:52:49.371 \longrightarrow 00:52:51.029$  share of those not interested.

NOTE Confidence: 0.83165103

 $00:52:51.030 \longrightarrow 00:52:52.460$  No way she's like, oh,

NOTE Confidence: 0.83165103

 $00:52:52.460 \longrightarrow 00:52:54.176$  it is definitely not that you

NOTE Confidence: 0.83165103

 $00:52:54.176 \longrightarrow 00:52:55.605$  would really enjoy it, Natasha.

NOTE Confidence: 0.83165103

 $00:52:55.605 \longrightarrow 00:52:57.885$  I'm telling you, you have to watch it.

 $00:52:57.890 \longrightarrow 00:52:59.320$  You have to watch it.

NOTE Confidence: 0.83165103

00:52:59.320 --> 00:53:00.184 And you know,

NOTE Confidence: 0.83165103

 $00:53:00.184 \longrightarrow 00:53:02.470$  shoot me a text when you watch it.

NOTE Confidence: 0.83165103

 $00:53:02.470 \longrightarrow 00:53:04.182$  We've got to talk about it.

NOTE Confidence: 0.83165103

 $00:53:04.182 \longrightarrow 00:53:06.990$  So on the way home we talked more about

NOTE Confidence: 0.83165103

 $00:53:06.990 \longrightarrow 00:53:08.620$  the negative stereotypes of black

NOTE Confidence: 0.83165103

 $00:53:08.620 \longrightarrow 00:53:10.531$  families in the media and the impact

NOTE Confidence: 0.83165103

 $00{:}53{:}10.531 \dashrightarrow 00{:}53{:}12.676$  of it and how it's perpetuate it.

NOTE Confidence: 0.83165103

 $00:53:12.680 \longrightarrow 00:53:14.582$  You know still talking shop during

NOTE Confidence: 0.83165103

 $00:53:14.582 \longrightarrow 00:53:17.127$  girls day out and when I drop Margie off

NOTE Confidence: 0.83165103

00:53:17.127 --> 00:53:19.568 I told her that I would check it out.

NOTE Confidence: 0.83165103

 $00:53:19.570 \longrightarrow 00:53:21.770$  It took me about three weeks to finally

NOTE Confidence: 0.83165103

 $00:53:21.770 \longrightarrow 00:53:24.448$  watch an episode and of course she was right.

NOTE Confidence: 0.83165103

 $00:53:24.450 \longrightarrow 00:53:26.166$  We began texting about certain episodes,

NOTE Confidence: 0.83165103

 $00:53:26.170 \longrightarrow 00:53:27.983$  checking into see if one or the

 $00:53:27.983 \longrightarrow 00:53:29.610$  other cop this weeks episode.

NOTE Confidence: 0.83165103

 $00{:}53{:}29.610 \dashrightarrow 00{:}53{:}31.970$  It was an awe some thing and I just

NOTE Confidence: 0.83165103

 $00:53:31.970 \longrightarrow 00:53:34.286$  think about how lucky I was to have

NOTE Confidence: 0.83165103

00:53:34.286 --> 00:53:36.009 someone who knew me well enough

NOTE Confidence: 0.83165103

00:53:36.009 --> 00:53:38.537 and that I trust it to bring me to

NOTE Confidence: 0.83165103

 $00:53:38.537 \longrightarrow 00:53:40.756$  the other side about an all black

NOTE Confidence: 0.83165103

 $00:53:40.756 \longrightarrow 00:53:42.707$  show with an all black cast.

NOTE Confidence: 0.83165103

00:53:42.710 --> 00:53:44.852 Margie and Blackish will always go

NOTE Confidence: 0.83165103

 $00{:}53{:}44.852 \dashrightarrow 00{:}53{:}48.317$  hand in hand for me and it's very dear to me.

NOTE Confidence: 0.83165103

 $00:53:48.320 \longrightarrow 00:53:49.990$  I shared this abbreviated version

NOTE Confidence: 0.83165103

 $00:53:49.990 \longrightarrow 00:53:51.660$  in a very very small

NOTE Confidence: 0.8814617

 $00:53:51.723 \longrightarrow 00:53:54.259$  group of our colleagues a few months ago,

NOTE Confidence: 0.8814617

 $00:53:54.260 \longrightarrow 00:53:56.409$  but up until that point I had

NOTE Confidence: 0.8814617

 $00{:}53{:}56.409 \dashrightarrow 00{:}53{:}58.458$  held that memory as a special

NOTE Confidence: 0.8814617

 $00:53:58.458 \longrightarrow 00:53:59.870$  thing between margin me.

NOTE Confidence: 0.8814617

 $00{:}53{:}59.870 \dashrightarrow 00{:}54{:}02.528$  To night I am happy to have

 $00:54:02.528 \longrightarrow 00:54:04.780$  shared this all with you.

NOTE Confidence: 0.8814617

 $00:54:04.780 \longrightarrow 00:54:06.988$  I miss her cell. Thank you.

NOTE Confidence: 0.7903459

 $00:54:14.010 \longrightarrow 00:54:16.500$  Thank you Natasha.

NOTE Confidence: 0.8242332

00:54:16.500 --> 00:54:18.160 Certainly empathize with missing

NOTE Confidence: 0.8242332

 $00{:}54{:}18.160 \dashrightarrow 00{:}54{:}21.345$  Margie but I have to tell you to night

NOTE Confidence: 0.8242332

 $00:54:21.345 \longrightarrow 00:54:23.770$  have been such a wonderful tribute.

NOTE Confidence: 0.8242332

 $00:54:23.770 \longrightarrow 00:54:26.164$  It's really been terrific to hear

NOTE Confidence: 0.8242332

00:54:26.164 --> 00:54:28.878 from all of the colleagues and

NOTE Confidence: 0.8242332

00:54:28.878 --> 00:54:31.962 friends of Margie's and kind of

NOTE Confidence: 0.8242332

 $00{:}54{:}31.962 \dashrightarrow 00{:}54{:}34.459$  distributed keep going on forever.

NOTE Confidence: 0.8242332

 $00:54:34.460 \longrightarrow 00:54:37.468$  Of course we can try one more one

NOTE Confidence: 0.8242332

00:54:37.468 --> 00:54:39.810 brief stories to share now, but.

NOTE Confidence: 0.8242332

 $00:54:39.810 \longrightarrow 00:54:43.100$  To seeing on this list of participants,

NOTE Confidence: 0.8242332

 $00:54:43.100 \longrightarrow 00:54:45.272$  all the people across the country

NOTE Confidence: 0.8242332

 $00:54:45.272 \longrightarrow 00:54:47.440$  who have logged on to night to

 $00:54:47.440 \longrightarrow 00:54:50.008$  watch and share with us really is a

NOTE Confidence: 0.8242332

 $00:54:50.077 \longrightarrow 00:54:52.375$  wonderful reminder that in a way,

NOTE Confidence: 0.8242332

 $00:54:52.380 \longrightarrow 00:54:54.170$  this tribute will continue forever.

NOTE Confidence: 0.8242332

00:54:54.170 --> 00:54:58.138 Through all them are just all of us.

NOTE Confidence: 0.8242332

 $00:54:58.140 \longrightarrow 00:55:01.488$  So this past fall I visited

NOTE Confidence: 0.8242332

00:55:01.488 --> 00:55:03.720 Margie in the hospital.

NOTE Confidence: 0.8242332

00:55:03.720 --> 00:55:05.580 She had already been there a few

NOTE Confidence: 0.8242332

 $00:55:05.580 \longrightarrow 00:55:07.050$  days and while she was feeling

NOTE Confidence: 0.8242332

 $00:55:07.050 \longrightarrow 00:55:08.630$  a little bit better overall,

NOTE Confidence: 0.8242332

 $00:55:08.630 \longrightarrow 00:55:10.268$  the hospital never let you sleep.

NOTE Confidence: 0.8242332

 $00{:}55{:}10.270 \longrightarrow 00{:}55{:}12.220$  She was still recovering so she

NOTE Confidence: 0.8242332

 $00:55:12.220 \longrightarrow 00:55:14.259$  was still still a bit tired.

NOTE Confidence: 0.8242332

 $00:55:14.260 \longrightarrow 00:55:16.780$  But she was also bored and she wanted

NOTE Confidence: 0.8242332

 $00{:}55{:}16.780 \dashrightarrow 00{:}55{:}18.752$  the company so generic small talk

NOTE Confidence: 0.8242332

 $00:55:18.752 \longrightarrow 00:55:20.582$  ensued until she suddenly remembered

NOTE Confidence: 0.8242332

 $00:55:20.582 \longrightarrow 00:55:22.685$  something that she had been wanting

 $00:55:22.685 \longrightarrow 00:55:24.431$  to talk to me about something

NOTE Confidence: 0.8242332

00:55:24.431 --> 00:55:26.320 that had been driving her crazy.

NOTE Confidence: 0.8242332

00:55:26.320 --> 00:55:27.945 She sits up suddenly energized,

NOTE Confidence: 0.8242332

 $00:55:27.950 \longrightarrow 00:55:29.142$  leaving in towards me.

NOTE Confidence: 0.8242332

00:55:29.142 --> 00:55:31.540 She had been thinking about our hospitals,

NOTE Confidence: 0.8242332

 $00:55:31.540 \longrightarrow 00:55:32.302$  new clinic,

NOTE Confidence: 0.8242332

00:55:32.302 --> 00:55:33.826 a partnership with community

NOTE Confidence: 0.8242332

 $00:55:33.826 \longrightarrow 00:55:35.720$  health centers in the area.

NOTE Confidence: 0.8242332

 $00:55:35.720 \longrightarrow 00:55:37.495$  It had been under construction

NOTE Confidence: 0.8242332

 $00:55:37.495 \longrightarrow 00:55:38.915$  for the past year.

NOTE Confidence: 0.8242332

00:55:38.920 --> 00:55:40.200 Margin grew more animated,

NOTE Confidence: 0.8242332

 $00:55:40.200 \longrightarrow 00:55:42.120$  thinking aloud about how this new

NOTE Confidence: 0.8242332

 $00{:}55{:}42.179 \dashrightarrow 00{:}55{:}44.129$  physical clinic building was an

NOTE Confidence: 0.8242332

 $00:55:44.129 \longrightarrow 00:55:45.689$  opportunity to improve engagement

NOTE Confidence: 0.8242332

 $00:55:45.689 \longrightarrow 00:55:47.789$  between the hospital and the community,

00:55:47.790 --> 00:55:49.565 and she feared that opportunity

NOTE Confidence: 0.8242332

 $00{:}55{:}49.565 \dashrightarrow 00{:}55{:}50.985$  might be slipping away.

NOTE Confidence: 0.8242332

 $00{:}55{:}50.990 \dashrightarrow 00{:}55{:}52.910$  The location of the clinic was

NOTE Confidence: 0.8242332

 $00{:}55{:}52.910 \dashrightarrow 00{:}55{:}55.032$  remote for many of the neighborhoods

NOTE Confidence: 0.8242332

 $00:55:55.032 \longrightarrow 00:55:57.727$  that it was supposed to be serving.

NOTE Confidence: 0.8242332

 $00:55:57.730 \longrightarrow 00:56:00.880$  Marta was worried about this.

NOTE Confidence: 0.8242332

 $00{:}56{:}00.880 \dashrightarrow 00{:}56{:}03.149$  She spoke about how important it was

NOTE Confidence: 0.8242332

 $00:56:03.149 \longrightarrow 00:56:05.270$  to get the community input for all

NOTE Confidence: 0.8242332

 $00{:}56{:}05.339 \dashrightarrow 00{:}56{:}08.020$  aspects of designing the new clinic building,

NOTE Confidence: 0.8242332

00:56:08.020 --> 00:56:08.470 including.

NOTE Confidence: 0.8242332

 $00{:}56{:}08.470 \dashrightarrow 00{:}56{:}11.170$  The actual design of the exterior

NOTE Confidence: 0.8242332

 $00{:}56{:}11.170 \dashrightarrow 00{:}56{:}13.816$  and the inside, among other things.

NOTE Confidence: 0.8242332

 $00:56:13.816 \longrightarrow 00:56:15.976$  She had been advocating sometimes

NOTE Confidence: 0.8242332

 $00:56:15.976 \longrightarrow 00:56:18.531$  from her hospital bed to ensure

NOTE Confidence: 0.8242332

 $00:56:18.531 \longrightarrow 00:56:20.546$  that New Haven based artists.

NOTE Confidence: 0.8242332

 $00:56:20.550 \longrightarrow 00:56:22.240$  Work with grace the walls,

 $00:56:22.240 \longrightarrow 00:56:23.251$  because after all,

NOTE Confidence: 0.8242332

 $00:56:23.251 \longrightarrow 00:56:25.273$  when people entered this new clinic,

NOTE Confidence: 0.8242332

 $00:56:25.280 \longrightarrow 00:56:27.008$  what would they see when they

NOTE Confidence: 0.8242332

 $00:56:27.008 \longrightarrow 00:56:28.652$  see a reflection of themselves

NOTE Confidence: 0.8242332

 $00:56:28.652 \longrightarrow 00:56:30.348$  of their own communities?

NOTE Confidence: 0.8242332

 $00:56:30.350 \longrightarrow 00:56:32.040$  She's been exploring this issue.

NOTE Confidence: 0.8242332

 $00:56:32.040 \longrightarrow 00:56:33.948$  They felt as though she been

NOTE Confidence: 0.8242332

00:56:33.948 --> 00:56:35.760 getting the run run around.

NOTE Confidence: 0.8242332

 $00:56:35.760 \longrightarrow 00:56:37.390$  She had called hospital administrators

NOTE Confidence: 0.8242332

 $00:56:37.390 \longrightarrow 00:56:40.149$  to ask about who is purchasing the art,

NOTE Confidence: 0.8242332

 $00{:}56{:}40.150 \dashrightarrow 00{:}56{:}42.582$  and she was told that they have a

NOTE Confidence: 0.8242332

 $00:56:42.582 \longrightarrow 00:56:44.378$  great lineup of standard artists

NOTE Confidence: 0.8242332

00:56:44.378 --> 00:56:46.233 who are located in California

NOTE Confidence: 0.8242332

 $00:56:46.233 \longrightarrow 00:56:48.663$  on the West Coast who were great

NOTE Confidence: 0.8242332

00:56:48.663 --> 00:56:50.684 at turning out BC beach scenes.

00:56:50.684 --> 00:56:51.866 Generic landscapes etc.

NOTE Confidence: 0.8242332

 $00:56:51.866 \longrightarrow 00:56:54.230$  But as recently as bad day.

NOTE Confidence: 0.8242332

 $00:56:54.230 \longrightarrow 00:56:56.095$  Margie had still been calling

NOTE Confidence: 0.8242332

00:56:56.095 --> 00:56:58.432 people pleading to the hospital to

NOTE Confidence: 0.8242332

 $00:56:58.432 \longrightarrow 00:57:00.048$  turn their purchasing directions

NOTE Confidence: 0.8242332

 $00:57:00.048 \longrightarrow 00:57:02.068$  direction back into New Haven.

NOTE Confidence: 0.8242332

 $00{:}57{:}02.070 \dashrightarrow 00{:}57{:}04.410$  Six months later after Margie had

NOTE Confidence: 0.8242332

 $00:57:04.410 \longrightarrow 00:57:07.127$  died I was sitting there in the

NOTE Confidence: 0.8242332

 $00{:}57{:}07.127 \dashrightarrow 00{:}57{:}09.647$  parking lot of the bright and shiny

NOTE Confidence: 0.8242332

 $00:57:09.724 \longrightarrow 00:57:12.650$  new clinic building for the first time.

NOTE Confidence: 0.8242332

 $00{:}57{:}12.650 \dashrightarrow 00{:}57{:}14.936$  I hadn't thought about that conversation

NOTE Confidence: 0.8242332

 $00:57:14.936 \longrightarrow 00:57:16.960$  with Margie for quite awhile.

NOTE Confidence: 0.8242332

 $00:57:16.960 \longrightarrow 00:57:18.945$  I felt glum realizing that

NOTE Confidence: 0.8242332

 $00{:}57{:}18.945 \dashrightarrow 00{:}57{:}20.533$  this initiative would probably

NOTE Confidence: 0.8242332

 $00:57:20.533 \longrightarrow 00:57:22.159$  falling through the cracks.

NOTE Confidence: 0.8242332

 $00:57:22.160 \longrightarrow 00:57:22.702$  We're marching,

00:57:22.702 --> 00:57:24.870 step back from her work and from her

NOTE Confidence: 0.819252

 $00{:}57{:}24.931 \dashrightarrow 00{:}57{:}26.839$ advocacy I was kind of dreading

NOTE Confidence: 0.819252

00:57:26.839 --> 00:57:28.111 entering the clinic building,

NOTE Confidence: 0.819252

00:57:28.120 --> 00:57:29.908 knowing that Margie wouldn't be there.

NOTE Confidence: 0.819252

00:57:29.910 --> 00:57:31.698 I trudged across the parking lot,

NOTE Confidence: 0.819252

00:57:31.700 --> 00:57:34.076 but as I walked through the waiting room,

NOTE Confidence: 0.819252

 $00:57:34.080 \longrightarrow 00:57:36.380$  I did a double take.

NOTE Confidence: 0.819252

 $00:57:36.380 \longrightarrow 00:57:38.030$  That sound can we share?

NOTE Confidence: 0.819252

 $00:57:38.030 \longrightarrow 00:57:40.326$  Turns out I've been wrong about margin,

NOTE Confidence: 0.819252

 $00:57:40.330 \longrightarrow 00:57:42.954$  that being there in the building with us.

NOTE Confidence: 0.819252

 $00:57:42.960 \longrightarrow 00:57:44.832$  The walls were decorated with beautiful

NOTE Confidence: 0.819252

 $00{:}57{:}44.832 \dashrightarrow 00{:}57{:}46.910$  work by New Haven based artists.

NOTE Confidence: 0.819252

 $00{:}57{:}46.910 \dashrightarrow 00{:}57{:}49.206$  And is Margie would say love that.

NOTE Confidence: 0.84787387

 $00:57:55.160 \longrightarrow 00:57:57.310$  Thanks so much. Kerry and presenters.

NOTE Confidence: 0.84787387

00:57:57.310 --> 00:57:59.645 Would you put your video

 $00:57:59.645 \longrightarrow 00:58:02.800$  cameras back on for a moment?

NOTE Confidence: 0.84787387

 $00{:}58{:}02.800 \dashrightarrow 00{:}58{:}04.665$  So yeah, thank you.

NOTE Confidence: 0.84787387

00:58:04.665 --> 00:58:06.528 Everybody who read and

NOTE Confidence: 0.84787387

 $00:58:06.528 \longrightarrow 00:58:07.926$  shared wonderful stories.

NOTE Confidence: 0.84787387

 $00:58:07.930 \longrightarrow 00:58:10.720$  Remembering Margie and her impact tonight.

NOTE Confidence: 0.84787387

 $00{:}58{:}10.720 \dashrightarrow 00{:}58{:}14.452$  Thank you to every body in the audience who

NOTE Confidence: 0.84787387

 $00:58:14.452 \longrightarrow 00:58:18.176$  tuned in to remember and celebrate with us.

NOTE Confidence: 0.84787387

00:58:18.176 --> 00:58:20.042 This category. Defining physician,

NOTE Confidence: 0.84787387

00:58:20.042 --> 00:58:21.906 writer, artist and activist.

NOTE Confidence: 0.84787387

00:58:21.910 --> 00:58:23.774 The impactful, beautiful, work,

NOTE Confidence: 0.84787387

00:58:23.774 --> 00:58:26.570 friendship and legacy of our beautiful,

NOTE Confidence: 0.84787387

00:58:26.570 --> 00:58:28.900 beautiful, beloved colleague and friend,

NOTE Confidence: 0.84787387

 $00{:}58{:}28.900 \dashrightarrow 00{:}58{:}31.908$  Doctor Marjorie S Rosenthal.

NOTE Confidence: 0.84787387

00:58:31.910 --> 00:58:34.574 Thanks everybody, goodnight.