## WEBVTT

NOTE duration:"00:55:00" NOTE recognizability:0.917

NOTE language:en-us

NOTE Confidence: 0.942819766111111

 $00:00:00.000 \longrightarrow 00:00:01.720$  Seeking to articulate questions

NOTE Confidence: 0.942819766111111

 $00:00:01.720 \longrightarrow 00:00:04.699$  that are kind of right there below

NOTE Confidence: 0.942819766111111

 $00:00:04.699 \longrightarrow 00:00:06.953$  my skin that are eating at me.

NOTE Confidence: 0.942819766111111

 $00:00:06.960 \longrightarrow 00:00:09.918$  And sometimes those are questions like

NOTE Confidence: 0.942819766111111

 $00:00:09.920 \longrightarrow 00:00:12.958$  should I be doing CPR on somebody

NOTE Confidence: 0.942819766111111

 $00{:}00{:}12.958 \dashrightarrow 00{:}00{:}15.660$  who's got an irreversible underlying

NOTE Confidence: 0.942819766111111

00:00:15.660 --> 00:00:19.554 condition And ABMI of 16 right?

NOTE Confidence: 0.942819766111111

 $00:00:19.560 \dashrightarrow 00:00:21.940$  That was a question that really got

NOTE Confidence: 0.942819766111111

 $00:00:21.940 \longrightarrow 00:00:24.557$  under my skin when I was a resident,

NOTE Confidence: 0.942819766111111

 $00{:}00{:}24.560 \dashrightarrow 00{:}00{:}27.806$  and I wasn't facile in understanding

NOTE Confidence: 0.9428197661111111

00:00:27.806 --> 00:00:31.686 how you translate what you want to say

NOTE Confidence: 0.942819766111111

 $00:00:31.686 \longrightarrow 00:00:35.334$  into how you actually say it to somebody

NOTE Confidence: 0.942819766111111

 $00:00:35.334 \longrightarrow 00:00:38.388$  grappling with a decision before you.

 $00:00:38.388 \longrightarrow 00:00:42.035$  And I think part of what I ended up

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 $00{:}00{:}42.035 \dashrightarrow 00{:}00{:}45.259$  learning as I wrote more and more was

NOTE Confidence: 0.942819766111111

 $00:00:45.259 \longrightarrow 00:00:48.799$  that memoir and first person narrative.

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 $00:00:48.800 \longrightarrow 00:00:50.500$  Far from being navel,

NOTE Confidence: 0.942819766111111

 $00:00:50.500 \longrightarrow 00:00:54.320$  gazing is a way to Nestle the universal

NOTE Confidence: 0.942819766111111

 $00:00:54.320 \longrightarrow 00:00:57.000$  by writing about the personal.

NOTE Confidence: 0.942819766111111

 $00:00:57.000 \longrightarrow 00:00:59.478$  And that is no easy task,

NOTE Confidence: 0.942819766111111

00:00:59.480 --> 00:01:02.070 because I think part of what makes

NOTE Confidence: 0.942819766111111

 $00:01:02.070 \longrightarrow 00:01:03.799$  writing really compelling and good,

NOTE Confidence: 0.942819766111111

 $00:01:03.800 \longrightarrow 00:01:05.875$  good writing compelling is the

NOTE Confidence: 0.9428197661111111

 $00{:}01{:}05.875 \dashrightarrow 00{:}01{:}08.640$  willingness to put yourself on the line.

NOTE Confidence: 0.9428197661111111

 $00:01:08.640 \longrightarrow 00:01:10.885$  The willingness to be utterly

NOTE Confidence: 0.942819766111111

00:01:10.885 --> 00:01:14.216 human means that you are kind of

NOTE Confidence: 0.9428197661111111

00:01:14.216 --> 00:01:17.210 turning your skin out and everything

NOTE Confidence: 0.942819766111111

00:01:17.210 --> 00:01:19.791 underneath that lining of the colon

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 $00:01:19.791 \longrightarrow 00:01:22.704$  that has to be exposed to the world.

 $00:01:22.704 \longrightarrow 00:01:25.360$  And that's not an easy thing to do.

NOTE Confidence: 0.942819766111111

 $00:01:25.360 \longrightarrow 00:01:28.600$  And I was very bad at it early on

NOTE Confidence: 0.942819766111111

00:01:28.600 --> 00:01:31.642 until I started really noticing what

NOTE Confidence: 0.942819766111111

00:01:31.642 --> 00:01:33.898 are The Who are the writers and what

NOTE Confidence: 0.942819766111111

 $00:01:33.898 \longrightarrow 00:01:36.195$  are the stories that stick with me?

NOTE Confidence: 0.942819766111111

 $00:01:36.200 \longrightarrow 00:01:37.700$  That like those questions that

NOTE Confidence: 0.942819766111111

00:01:37.700 --> 00:01:40.080 I had a hard time articulating,

NOTE Confidence: 0.942819766111111

 $00:01:40.080 \longrightarrow 00:01:42.480$  the things that stayed under

NOTE Confidence: 0.942819766111111

 $00:01:42.480 \longrightarrow 00:01:44.400$  my skin like splinters.

NOTE Confidence: 0.942819766111111

 $00:01:44.400 \longrightarrow 00:01:46.680$  Who are the writers that helped

NOTE Confidence: 0.9428197661111111

 $00:01:46.680 \longrightarrow 00:01:48.200$  me to do that?

NOTE Confidence: 0.942819766111111

00:01:48.200 --> 00:01:52.448 One of them, Sherwin Nuland,

NOTE Confidence: 0.942819766111111

 $00{:}01{:}52.448 --> 00{:}01{:}54.176 \ worked \ here,$ 

NOTE Confidence: 0.9428197661111111

00:01:54.176 --> 00:01:55.040 right?

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 $00:01:55.040 \longrightarrow 00:01:58.289$  And so much of what he wrote and articulated

 $00:01:58.289 \longrightarrow 00:02:00.796$  were things that were on my mind,

NOTE Confidence: 0.942819766111111

 $00{:}02{:}00.800 \longrightarrow 00{:}02{:}04.301$  but I had no way of bringing to the

NOTE Confidence: 0.942819766111111

00:02:04.301 --> 00:02:07.959 surface until I saw some examples like his,

NOTE Confidence: 0.942819766111111

 $00:02:07.960 \longrightarrow 00:02:10.550$  where he was willing to be totally

NOTE Confidence: 0.94281976611111100:02:10.550 --> 00:02:10.920 vulnerable.

NOTE Confidence: 0.942819766111111

 $00:02:10.920 \longrightarrow 00:02:13.811$  He was willing to be much less

NOTE Confidence: 0.942819766111111

00:02:13.811 --> 00:02:14.637 than omnipotent,

NOTE Confidence: 0.942819766111111

 $00:02:14.640 \longrightarrow 00:02:18.352$  and that's a type of humility that is

NOTE Confidence: 0.9428197661111111

 $00{:}02{:}18.352 \to 00{:}02{:}22.067$  the absolute pathway into good medical

NOTE Confidence: 0.942819766111111

 $00:02:22.067 \longrightarrow 00:02:24.759$  memoir and nonfiction narrative.

NOTE Confidence: 0.9428197661111111

 $00:02:24.760 \longrightarrow 00:02:26.920$  Richard Seltzer was another

NOTE Confidence: 0.9428197661111111

 $00:02:26.920 \longrightarrow 00:02:29.620$  person also here whose writing

NOTE Confidence: 0.942819766111111

 $00:02:29.620 \longrightarrow 00:02:32.600$  was incredibly inspiring to me.

NOTE Confidence: 0.9428197661111111

 $00:02:32.600 \longrightarrow 00:02:34.693$  And I remember an essay of his

NOTE Confidence: 0.942819766111111

 $00:02:34.693 \longrightarrow 00:02:36.760$  where he wrote about a patient

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 $00:02:36.760 \longrightarrow 00:02:38.956$  who was dying of pancreatic cancer

 $00:02:38.956 \longrightarrow 00:02:41.316$  that he had operated on years ago.

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00:02:41.320 --> 00:02:44.036 And this patient was skin and bones,

NOTE Confidence: 0.942819766111111

 $00:02:44.040 \longrightarrow 00:02:47.094$  and his family was very ready

NOTE Confidence: 0.942819766111111

 $00:02:47.094 \longrightarrow 00:02:49.560$  to let the patient go.

NOTE Confidence: 0.942819766111111

 $00:02:49.560 \longrightarrow 00:02:52.437$  The patient was ready to let go,

NOTE Confidence: 0.942819766111111

 $00:02:52.440 \longrightarrow 00:02:55.239$  but the doctor was not ready to let go.

NOTE Confidence: 0.942819766111111

00:02:55.240 --> 00:02:56.000 And I don't know,

NOTE Confidence: 0.942819766111111

 $00:02:56.000 \dashrightarrow 00:02:57.600$  I don't remember the name of the piece,

NOTE Confidence: 0.942819766111111

00:02:57.600 --> 00:03:01.424 but I do remember that he was giving

NOTE Confidence: 0.942819766111111

 $00:03:01.424 \longrightarrow 00:03:04.279$  the patient doses of morphine,

NOTE Confidence: 0.9428197661111111

 $00:03:04.280 \longrightarrow 00:03:06.359$  so much so that he thought this one is

NOTE Confidence: 0.942819766111111

 $00:03:06.359 \longrightarrow 00:03:08.195$  definitely going to take the patient's life.

NOTE Confidence: 0.9428197661111111

 $00{:}03{:}08.200 \dashrightarrow 00{:}03{:}10.454$  And the patient stopped breathing for a

NOTE Confidence: 0.942819766111111

 $00:03:10.454 \longrightarrow 00:03:12.916$  minute but was right back up and taken.

NOTE Confidence: 0.942819766111111

00:03:12.920 --> 00:03:15.530 And I remember he went outside

 $00:03:15.530 \longrightarrow 00:03:19.080$  the room of the patient and the

NOTE Confidence: 0.942819766111111

 $00:03:19.080 \longrightarrow 00:03:21.480$  patient's wife and mother were there.

NOTE Confidence: 0.942819766111111

 $00:03:21.480 \longrightarrow 00:03:25.844$  And he said to them, he's not ready yet.

NOTE Confidence: 0.942819766111111

 $00:03:25.844 \longrightarrow 00:03:29.360$  And they responded, he's ready.

NOTE Confidence: 0.942819766111111

 $00:03:29.360 \longrightarrow 00:03:32.840$  You ain't. And I will never forget them.

NOTE Confidence: 0.925858634705882

 $00:03:32.840 \longrightarrow 00:03:34.532$  This is a piece I actually

NOTE Confidence: 0.925858634705882

 $00{:}03{:}34.532 \dashrightarrow 00{:}03{:}36.068$  teach to my medical students

NOTE Confidence: 0.925858634705882

 $00:03:36.068 \longrightarrow 00:03:38.120$  and to my students of writing,

NOTE Confidence: 0.925858634705882

 $00:03:38.120 \longrightarrow 00:03:40.920$  because I think so much of what's

NOTE Confidence: 0.925858634705882

 $00:03:40.920 \longrightarrow 00:03:43.363$  going on there in the interior

NOTE Confidence: 0.925858634705882

 $00{:}03{:}43.363 \dashrightarrow 00{:}03{:}46.051$  are things that go on for many

NOTE Confidence: 0.925858634705882

 $00:03:46.135 \longrightarrow 00:03:48.634$  of us in life and in medicine.

NOTE Confidence: 0.925858634705882

 $00:03:48.640 \longrightarrow 00:03:51.321$  But the full range of humanity that's

NOTE Confidence: 0.925858634705882

00:03:51.321 --> 00:03:54.120 in that very short piece has nothing

NOTE Confidence: 0.925858634705882

 $00:03:54.120 \longrightarrow 00:03:57.418$  to do with the heroism of this doctor.

NOTE Confidence: 0.925858634705882

00:03:57.418 --> 00:04:00.094 It has everything to do with

 $00:04:00.094 \longrightarrow 00:04:02.960$  the conflicts of this doctor.

NOTE Confidence: 0.925858634705882

 $00:04:02.960 \longrightarrow 00:04:04.886$  And even though in medicine I'm

NOTE Confidence: 0.925858634705882

00:04:04.886 --> 00:04:07.883 going to go out on a limb and

NOTE Confidence: 0.925858634705882

 $00:04:07.883 \longrightarrow 00:04:09.933$  say we're slightly obsessed with

NOTE Confidence: 0.925858634705882

 $00:04:09.933 \longrightarrow 00:04:11.918$  uncomplicated narratives of heroism,

NOTE Confidence: 0.925858634705882

00:04:11.920 --> 00:04:14.640 how many of you might agree with that?

NOTE Confidence: 0.925858634705882

 $00:04:14.640 \longrightarrow 00:04:17.234$  Nobody. Well, I know.

NOTE Confidence: 0.925858634705882

 $00:04:17.234 \longrightarrow 00:04:20.160$  OK, I have two people agree with me there.

NOTE Confidence: 0.925858634705882

 $00{:}04{:}20.160 \dashrightarrow 00{:}04{:}23.100$  But I think what it means to be a good

NOTE Confidence: 0.925858634705882

 $00:04:23.184 \longrightarrow 00:04:26.005$  writer is to venture into that places

NOTE Confidence: 0.925858634705882

 $00{:}04{:}26.005 \dashrightarrow 00{:}04{:}28.796$  with really no clear, easy answers.

NOTE Confidence: 0.925858634705882

00:04:28.796 --> 00:04:31.386 And sometimes all you have

NOTE Confidence: 0.925858634705882

 $00{:}04{:}31.386 \dashrightarrow 00{:}04{:}34.040$  is the questions themselves.

NOTE Confidence: 0.925858634705882

 $00:04:34.040 \longrightarrow 00:04:37.802$  And so I wanted to start by reading from

NOTE Confidence: 0.925858634705882

00:04:37.802 --> 00:04:41.558 the piece in The New Yorker about CPR.

00:04:41.560 --> 00:04:44.044 And I think one of my approaches to this

NOTE Confidence: 0.925858634705882

00:04:44.044 --> 00:04:46.477 piece and to much of what I try to write,

NOTE Confidence: 0.925858634705882

 $00:04:46.480 \longrightarrow 00:04:47.800$  what I try to do.

NOTE Confidence: 0.925858634705882

 $00:04:47.800 \longrightarrow 00:04:49.200$  Not that I'm an expert.

NOTE Confidence: 0.925858634705882

00:04:49.200 --> 00:04:51.760 Not that I'm, you know,

NOTE Confidence: 0.925858634705882

 $00:04:51.760 \longrightarrow 00:04:53.172$  I'm not Shep Newland.

NOTE Confidence: 0.925858634705882

 $00:04:53.172 \longrightarrow 00:04:56.777$  But what I try to do is put myself on

NOTE Confidence: 0.925858634705882

 $00:04:56.777 \longrightarrow 00:04:59.279$  the line and hold my feet to the fire.

NOTE Confidence: 0.925858634705882

 $00{:}04{:}59.280 \dashrightarrow 00{:}05{:}01.374$  Because it was only through the

NOTE Confidence: 0.925858634705882

 $00:05:01.374 \longrightarrow 00:05:04.129$  things I did wrong or the things that

NOTE Confidence: 0.925858634705882

 $00{:}05{:}04.129 \dashrightarrow 00{:}05{:}06.760$  stayed under my skin like a splinter.

NOTE Confidence: 0.925858634705882

 $00:05:06.760 \longrightarrow 00:05:08.794$  All those memories of what went

NOTE Confidence: 0.925858634705882

 $00:05:08.794 \longrightarrow 00:05:11.359$  awry or what was less than ideal,

NOTE Confidence: 0.925858634705882

00:05:11.360 --> 00:05:12.916 or what I regretted,

NOTE Confidence: 0.925858634705882

00:05:12.916 --> 00:05:15.250 Those were the things from which

NOTE Confidence: 0.925858634705882

 $00:05:15.328 \longrightarrow 00:05:17.678$  the most honest writing bloomed.

00:05:17.680 --> 00:05:19.760 And the best writing is the honest writing,

NOTE Confidence: 0.925858634705882

 $00{:}05{:}19.760 \dashrightarrow 00{:}05{:}22.560$  'cause we can all tell when some body

NOTE Confidence: 0.925858634705882

 $00:05:22.560 \longrightarrow 00:05:25.435$  is going through a storyline that has

NOTE Confidence: 0.925858634705882

00:05:25.435 --> 00:05:28.338 been pruned like those bushes on the

NOTE Confidence: 0.925858634705882

 $00{:}05{:}28.338 \dashrightarrow 00{:}05{:}30.900$  streets of outside every house in

NOTE Confidence: 0.925858634705882

 $00:05:30.900 \longrightarrow 00:05:33.371$  Beverly Hills versus the overgrown

NOTE Confidence: 0.925858634705882

 $00:05:33.371 \longrightarrow 00:05:36.593$  lush on the streets of Oakland.

NOTE Confidence: 0.925858634705882

 $00{:}05{:}36.600 \dashrightarrow 00{:}05{:}39.120$  And I prefer the streets of Oakland

NOTE Confidence: 0.925858634705882

 $00{:}05{:}39.120 \dashrightarrow 00{:}05{:}40.860$  because the streets of Oakland

NOTE Confidence: 0.925858634705882

 $00:05:40.860 \longrightarrow 00:05:42.040$  feel real to me.

NOTE Confidence: 0.925858634705882

 $00:05:42.040 \longrightarrow 00:05:43.080$  So before I read,

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 $00:05:43.080 \longrightarrow 00:05:45.190$  the last thing I will say is that

NOTE Confidence: 0.925858634705882

 $00:05:45.190 \longrightarrow 00:05:46.884$  part of what it has meant for

NOTE Confidence: 0.925858634705882

 $00{:}05{:}46.884 \dashrightarrow 00{:}05{:}49.044$  me as some one who is trained in

NOTE Confidence: 0.925858634705882

 $00:05:49.044 \longrightarrow 00:05:50.280$  ethics and in writing,

 $00:05:50.280 \longrightarrow 00:05:52.366$  is to look to the story as

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 $00{:}05{:}52.366 \dashrightarrow 00{:}05{:}54.760$  a type of narrative ethics.

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00:05:54.760 --> 00:05:56.476 Are folks familiar with that term,

NOTE Confidence: 0.925858634705882

 $00:05:56.480 \longrightarrow 00:05:57.474$  narrative ethics.

NOTE Confidence: 0.925858634705882

 $00:05:57.474 \longrightarrow 00:06:00.620$  So it's this idea that ethical

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 $00:06:00.620 \longrightarrow 00:06:05.240$  conflicts exist in the realm of story,

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 $00:06:05.240 \longrightarrow 00:06:08.495$  that one way of approaching how we

NOTE Confidence: 0.925858634705882

00:06:08.495 --> 00:06:10.608 think about articulating ethical

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 $00{:}06{:}10.608 \to 00{:}06{:}13.000$  conflict and approaching the resolution,

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 $00:06:13.000 \longrightarrow 00:06:15.640$  or moving closer to a mutual

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 $00:06:15.718 \longrightarrow 00:06:18.326$  understanding of a way forward is

NOTE Confidence: 0.925858634705882

 $00:06:18.326 \longrightarrow 00:06:20.762$  through the stories and the unique

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 $00:06:20.762 \longrightarrow 00:06:23.837$  lenses of everybody involved in the conflict.

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 $00:06:23.840 \longrightarrow 00:06:26.320$  And so I You can be a memoirist

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 $00:06:26.320 \longrightarrow 00:06:29.280$  or a writer of nonfiction and use

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 $00:06:29.280 \longrightarrow 00:06:32.647$  those skills to look at very complex

 $00:06:32.647 \longrightarrow 00:06:34.719$  ethical issues as well.

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00:06:34.720 --> 00:06:36.519 And that was part of my intention,

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 $00:06:36.520 \longrightarrow 00:06:40.560$  not just with the piece, but with the book.

NOTE Confidence: 0.925858634705882

 $00:06:40.560 \longrightarrow 00:06:43.592$  So I'm going to read from my piece

NOTE Confidence: 0.925858634705882

 $00:06:43.592 \longrightarrow 00:06:46.199$  in the beginning sections.

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00:06:51.640 --> 00:06:54.760 Shortly after his 67th birthday,

NOTE Confidence: 0.959655028

 $00:06:54.760 \longrightarrow 00:06:57.802$  Ernesto Chavez retired from his job

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00:06:57.802 --> 00:07:01.399 at a Los Angeles food warehouse.

NOTE Confidence: 0.959655028

00:07:01.400 --> 00:07:04.796 Sara, his wife of 45 years,

NOTE Confidence: 0.959655028

 $00:07:04.800 \longrightarrow 00:07:06.950$  told me that he meticulously

NOTE Confidence: 0.959655028

 $00:07:06.950 \longrightarrow 00:07:09.100$  took his medications for high

NOTE Confidence: 0.959655028

 $00:07:09.179 \longrightarrow 00:07:11.479$  blood pressure and cholesterol,

NOTE Confidence: 0.959655028

 $00:07:11.480 \longrightarrow 00:07:14.180$  hoping to enjoy his time

NOTE Confidence: 0.959655028

 $00{:}07{:}14.180 --> 00{:}07{:}15.800$  with his grandchildren.

NOTE Confidence: 0.959655028

00:07:15.800 --> 00:07:19.072 But one morning in January 2021,

 $00:07:19.072 \longrightarrow 00:07:21.280$  Ernesto burned with fever,

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 $00:07:21.280 \longrightarrow 00:07:24.458$  his chest heaving as though he were

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 $00:07:24.458 \longrightarrow 00:07:26.920$  once again lifting heavy boxes.

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 $00:07:26.920 \longrightarrow 00:07:28.480$  At the hospital,

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 $00:07:28.480 \longrightarrow 00:07:31.080$  he tested positive for COVID-19.

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00:07:31.080 --> 00:07:34.866 His oxygen levels plummeted and he

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 $00{:}07{:}34.866 \dashrightarrow 00{:}07{:}38.113$  was quickly intubated 10 days later.

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 $00:07:38.113 \longrightarrow 00:07:39.917$  His lungs were failing,

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 $00:07:39.920 \longrightarrow 00:07:42.095$  his face was bloated from

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00:07:42.095 --> 00:07:43.835 liters of intravenous fluid,

NOTE Confidence: 0.959655028

 $00{:}07{:}43.840 \dashrightarrow 00{:}07{:}48.079$  and his hands and feet had begun to cool.

NOTE Confidence: 0.959655028

 $00:07:48.080 \longrightarrow 00:07:50.876$  As his chances of survival waned,

NOTE Confidence: 0.959655028

 $00:07:50.880 \longrightarrow 00:07:53.864$  I arranged to speak with his family about

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00:07:53.864 --> 00:07:56.877 a subject inseparable from death itself,

NOTE Confidence: 0.959655028

 $00:07:56.880 \longrightarrow 00:08:01.120$  Cardio pulmonary resuscitation, or CPR.

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 $00:08:01.120 \longrightarrow 00:08:02.042$  For decades,

 $00:08:02.042 \longrightarrow 00:08:04.808$  physicians have debated whether CPR should

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 $00{:}08{:}04.808 \dashrightarrow 00{:}08{:}07.685$  be offered to people who suffer from

NOTE Confidence: 0.959655028

 $00:08:07.685 \longrightarrow 00:08:10.200$  the final blows of incurable illness,

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 $00:08:10.200 \longrightarrow 00:08:12.620$  be it heart failure,

NOTE Confidence: 0.959655028

 $00{:}08{:}12.620 \dashrightarrow 00{:}08{:}15.040$  advanced cancer or dementia.

NOTE Confidence: 0.959655028

 $00:08:15.040 \longrightarrow 00:08:17.280$  Although CPR has become

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00:08:17.280 --> 00:08:19.520 synonymous with medical heroism,

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 $00:08:19.520 \longrightarrow 00:08:21.884$  nearly 85% of those who receive

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 $00:08:21.884 \longrightarrow 00:08:23.880$  it in a hospital die,

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 $00:08:23.880 \longrightarrow 00:08:28.360$  their final moments marked by pain and chaos.

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00:08:28.360 --> 00:08:31.438 The pandemic only deepened the risks.

NOTE Confidence: 0.959655028

 $00:08:31.440 \longrightarrow 00:08:33.552$  Every chest compression spewed

NOTE Confidence: 0.959655028

 $00{:}08{:}33.552 \dashrightarrow 00{:}08{:}36.192$  contagious particles into the air,

NOTE Confidence: 0.959655028

 $00:08:36.200 \longrightarrow 00:08:37.266$  and intubation,

NOTE Confidence: 0.959655028

00:08:37.266 --> 00:08:39.398 which often follows compressions,

 $00:08:39.400 \longrightarrow 00:08:43.360$  exposed doctors to virus laden saliva.

NOTE Confidence: 0.959655028

00:08:43.360 --> 00:08:45.472 Hospitals in Michigan and

NOTE Confidence: 0.959655028

 $00{:}08{:}45.472 \dashrightarrow 00{:}08{:}48.112$  Georgia reported that no COVID

NOTE Confidence: 0.959655028

 $00:08:48.112 \longrightarrow 00:08:50.598$  patients survived the procedure.

NOTE Confidence: 0.959655028

 $00:08:50.600 \longrightarrow 00:08:53.840$  An old question acquired new urgency.

NOTE Confidence: 0.959655028

 $00:08:53.840 \longrightarrow 00:08:56.400$  Why was CPR default treatment,

NOTE Confidence: 0.959655028

 $00:08:56.400 \longrightarrow 00:08:58.640$  even for people as sick as Ernesto?

NOTE Confidence: 0.963947786

00:09:02.040 --> 00:09:03.680 As a palliative care physician,

NOTE Confidence: 0.963947786

 $00{:}09{:}03.680 \dashrightarrow 00{:}09{:}05.560$  I help people with serious,

NOTE Confidence: 0.963947786

 $00{:}09{:}05.560 \dashrightarrow 00{:}09{:}08.670$  often terminal illness consider a

NOTE Confidence: 0.963947786

 $00{:}09{:}08.670 \dashrightarrow 00{:}09{:}11.060$  path forward during the pandemic.

NOTE Confidence: 0.963947786

 $00:09:11.060 \longrightarrow 00:09:13.340$  This involved weekly ZOOM meetings with

NOTE Confidence: 0.963947786

 $00:09:13.340 \longrightarrow 00:09:15.994$  each family whose loved one was in the ICU.

NOTE Confidence: 0.963947786

 $00:09:16.000 \longrightarrow 00:09:19.262$  With COVID, we discussed how the virus

NOTE Confidence: 0.963947786

00:09:19.262 --> 00:09:22.359 could damage the lungs irreversibly,

NOTE Confidence: 0.963947786

00:09:22.360 --> 00:09:25.036 how we gauged a patient's condition,

 $00:09:25.040 \longrightarrow 00:09:26.438$  and what we would do if,

NOTE Confidence: 0.963947786

00:09:26.440 --> 00:09:28.280 despite being on life support,

NOTE Confidence: 0.963947786

 $00:09:28.280 \longrightarrow 00:09:30.560$  that patient died.

NOTE Confidence: 0.963947786

 $00:09:30.560 \longrightarrow 00:09:33.232$  On a Gray afternoon, I logged on to

NOTE Confidence: 0.963947786

 $00:09:33.232 \longrightarrow 00:09:35.660$  Zoom to speak with Ernesto's family.

NOTE Confidence: 0.963947786

00:09:35.660 --> 00:09:38.360 I would be joined by Sarah,

NOTE Confidence: 0.963947786

00:09:38.360 --> 00:09:40.440 her daughter Nancy, and Neil,

NOTE Confidence: 0.963947786

 $00:09:40.440 \longrightarrow 00:09:42.608$  an internal medicine resident

NOTE Confidence: 0.963947786

 $00:09:42.608 \longrightarrow 00:09:44.234$  covering the ICU.

NOTE Confidence: 0.963947786

 $00:09:44.240 \longrightarrow 00:09:45.122$  Before the meeting,

NOTE Confidence: 0.963947786

00:09:45.122 --> 00:09:46.886 I asked Neil whether he'd been

NOTE Confidence: 0.963947786

 $00:09:46.886 \longrightarrow 00:09:48.678$  taught to have these conversations.

NOTE Confidence: 0.963947786

 $00:09:48.680 \longrightarrow 00:09:49.847$  Nope, he said.

NOTE Confidence: 0.963947786

00:09:49.847 --> 00:09:52.181 I asked him what he might

NOTE Confidence: 0.963947786

 $00:09:52.181 \longrightarrow 00:09:53.766$  say to Ernesto's family.

00:09:53.766 --> 00:09:54.229 Unfortunately,

NOTE Confidence: 0.963947786

 $00:09:54.229 \longrightarrow 00:09:57.939$  he still needs the ventilator for his lungs

NOTE Confidence: 0.963947786

 $00:09:57.939 \longrightarrow 00:10:00.718$  and he's not showing signs of improvement.

NOTE Confidence: 0.963947786

 $00:10:00.720 \longrightarrow 00:10:04.760$  We want you to know that he is very sick

NOTE Confidence: 0.963947786

 $00:10:04.760 \longrightarrow 00:10:08.200$  because he's so sick his heart could stop.

NOTE Confidence: 0.963947786

 $00:10:08.200 \longrightarrow 00:10:09.496$  If that happened,

NOTE Confidence: 0.963947786

 $00:10:09.496 \longrightarrow 00:10:13.960$  would you want us to do CPR to revive him?

NOTE Confidence: 0.963947786

 $00{:}10{:}13.960 \dashrightarrow 00{:}10{:}16.746$  He used his hands to simulate chest

NOTE Confidence: 0.963947786

 $00{:}10{:}16.746 \dashrightarrow 00{:}10{:}19.000$  compressions on a phantom body.

NOTE Confidence: 0.963947786

 $00:10:19.000 \longrightarrow 00:10:20.508$  In my own residency,

NOTE Confidence: 0.963947786

00:10:20.508 --> 00:10:22.770 I'd been taught to ask patients

NOTE Confidence: 0.963947786

 $00:10:22.849 \longrightarrow 00:10:25.027$  whether they wanted CPR and to

NOTE Confidence: 0.963947786

 $00:10:25.027 \longrightarrow 00:10:27.280$  go along with their decisions.

NOTE Confidence: 0.963947786

00:10:27.280 --> 00:10:29.012 But an informed decision,

NOTE Confidence: 0.963947786

00:10:29.012 --> 00:10:31.896 I learned, required more from me.

NOTE Confidence: 0.963947786

 $00{:}10{:}31.896 \dashrightarrow 00{:}10{:}34.920$  One night I cared for Andrew,

 $00:10:34.920 \longrightarrow 00:10:38.189$  a man with incurable colon cancer who'd

NOTE Confidence: 0.963947786

 $00{:}10{:}38.189 \dashrightarrow 00{:}10{:}41.200$  stop urinating and become disoriented.

NOTE Confidence: 0.963947786

00:10:41.200 --> 00:10:44.320 Unable to hold a conversation,

NOTE Confidence: 0.963947786

 $00:10:44.320 \longrightarrow 00:10:46.120$  he needed immediate dialysis.

NOTE Confidence: 0.963947786

 $00{:}10{:}46.120 \dashrightarrow 00{:}10{:}49.491$  So I admitted him to the ICU when

NOTE Confidence: 0.963947786

00:10:49.491 --> 00:10:51.477 I discussed CPR with his wife.

NOTE Confidence: 0.963947786

00:10:51.480 --> 00:10:54.066 I didn't explain that Andrew's cancer

NOTE Confidence: 0.963947786

00:10:54.066 --> 00:10:57.359 had caused his heart and kidneys to fail,

NOTE Confidence: 0.963947786

 $00:10:57.360 \longrightarrow 00:10:59.040$  that he was dying,

NOTE Confidence: 0.963947786

00:10:59.040 --> 00:11:01.162 that CPR wouldn't change, that.

NOTE Confidence: 0.963947786

00:11:01.162 --> 00:11:03.814 I placed the entire burden of

NOTE Confidence: 0.963947786

 $00:11:03.814 \longrightarrow 00:11:06.399$  the decision onto her shoulders,

NOTE Confidence: 0.963947786

 $00{:}11{:}06.400 \dashrightarrow 00{:}11{:}09.396$  reducing what should have been in a

NOTE Confidence: 0.963947786

00:11:09.396 --> 00:11:12.039 conversation into highly consequential yes,

NOTE Confidence: 0.963947786

 $00:11:12.040 \longrightarrow 00:11:13.280$  no questions.

00:11:13.280 --> 00:11:15.760 If Andrew stops breathing,

NOTE Confidence: 0.963947786

00:11:15.760 --> 00:11:18.040 do you want a ventilator?

NOTE Confidence: 0.963947786

00:11:18.040 --> 00:11:22.400 If his heart stops, do you want me to do CPR?

NOTE Confidence: 0.963947786

00:11:22.400 --> 00:11:25.074 To Andrew's wife and to most people,

NOTE Confidence: 0.963947786

00:11:25.080 --> 00:11:27.345 these questions mean Do you

NOTE Confidence: 0.963947786

 $00:11:27.345 \longrightarrow 00:11:30.599$  want us to try and save him?

NOTE Confidence: 0.963947786

 $00{:}11{:}30.600 \dashrightarrow 00{:}11{:}34.023$  I offered CPR as though it were

NOTE Confidence: 0.963947786

 $00:11:34.023 \longrightarrow 00:11:37.119$  a choice between life and death.

NOTE Confidence: 0.963947786

 $00:11:37.120 \longrightarrow 00:11:39.136$  On the zoom call,

NOTE Confidence: 0.963947786

 $00:11:39.136 \longrightarrow 00:11:42.160$  my screen split into three rectangles.

NOTE Confidence: 0.963947786

 $00:11:42.160 \longrightarrow 00:11:45.640$  Sarah and Nancy were huddled on a bed.

NOTE Confidence: 0.963947786

00:11:45.640 --> 00:11:48.240 Dark circles ringed Sarah's eyes,

NOTE Confidence: 0.963947786

 $00{:}11{:}48.240 \dashrightarrow 00{:}11{:}50.852$  and she told me that Ernesto's last

NOTE Confidence: 0.963947786

 $00:11:50.852 \longrightarrow 00:11:54.114$  words to her echoed in her mind.

NOTE Confidence: 0.963947786

 $00:11:54.120 \longrightarrow 00:11:55.620$  He said he wants everything

NOTE Confidence: 0.963947786

 $00:11:55.620 \longrightarrow 00:11:57.120$  done to save his life.

00:11:57.120 --> 00:11:59.316 If he's going to die anyway,

NOTE Confidence: 0.963947786

 $00:11:59.320 \longrightarrow 00:12:01.880$  why not try the heroics?

NOTE Confidence: 0.963947786

 $00:12:01.880 \longrightarrow 00:12:06.158$  She disappeared, her rectangle suddenly dark.

NOTE Confidence: 0.963947786 $00:12:06.160 \longrightarrow 00:12:06.597$  Sorry, NOTE Confidence: 0.963947786

00:12:06.597 --> 00:12:09.656 I just don't want you to see

NOTE Confidence: 0.963947786

 $00:12:09.656 \longrightarrow 00:12:12.024$  me cry again in residency.

NOTE Confidence: 0.963947786

 $00:12:12.024 \longrightarrow 00:12:14.184$  I would have assumed that

NOTE Confidence: 0.963947786

00:12:14.184 --> 00:12:15.480 because Ernesto wanted,

NOTE Confidence: 0.963947786

00:12:15.480 --> 00:12:17.720 quote UN quote, everything done,

NOTE Confidence: 0.963947786

 $00:12:17.720 \longrightarrow 00:12:20.240$  he would want CPR.

NOTE Confidence: 0.963947786

 $00:12:20.240 \longrightarrow 00:12:23.440$  But this conversation was about

NOTE Confidence: 0.963947786

 $00:12:23.440 \longrightarrow 00:12:25.360$  more than resuscitation.

NOTE Confidence: 0.963947786

 $00{:}12{:}25.360 \dashrightarrow 00{:}12{:}28.448$  It was about death and how Ernesto would

NOTE Confidence: 0.963947786

 $00:12:28.448 \longrightarrow 00:12:31.957$  want to be cared for as he approached it.

NOTE Confidence: 0.963947786

 $00:12:31.960 \longrightarrow 00:12:33.040$  Speaking with Sarah,

 $00:12:33.040 \longrightarrow 00:12:35.560$  I tried to be frank about a

NOTE Confidence: 0.963947786

00:12:35.642 --> 00:12:37.578 procedure that symbolized both

NOTE Confidence: 0.963947786

 $00:12:37.578 \longrightarrow 00:12:39.998$  to doctors and to patients,

NOTE Confidence: 0.963947786

 $00:12:40.000 \longrightarrow 00:12:42.360$  something other than its reality.

NOTE Confidence: 0.972152011428572

 $00:12:48.880 \longrightarrow 00:12:51.736$  And to read very briefly from a

NOTE Confidence: 0.972152011428572

00:12:51.736 --> 00:12:54.688 section of the book that really looks

NOTE Confidence: 0.972152011428572

00:12:54.688 --> 00:12:58.120 at how do you ask these questions,

NOTE Confidence: 0.972152011428572

 $00:12:58.120 \longrightarrow 00:13:01.372$  how do you develop a different

NOTE Confidence: 0.972152011428572

 $00{:}13{:}01.372 \dashrightarrow 00{:}13{:}03.480$  relationship to language than

NOTE Confidence: 0.972152011428572

 $00:13:03.480 \longrightarrow 00:13:05.880$  that we're taught in medicine?

NOTE Confidence: 0.972152011428572

00:13:05.880 --> 00:13:07.308 Because in my training,

NOTE Confidence: 0.972152011428572

 $00:13:07.308 \longrightarrow 00:13:09.800$  the question of do you want CPR,

NOTE Confidence: 0.972152011428572

 $00:13:09.800 \longrightarrow 00:13:12.450$  do you want more chemo or hearing

NOTE Confidence: 0.972152011428572

 $00{:}13{:}12.450 \dashrightarrow 00{:}13{:}14.275$  things like he's a fighter,

NOTE Confidence: 0.972152011428572

 $00:13:14.280 \longrightarrow 00:13:16.280$  he wants everything done,

NOTE Confidence: 0.972152011428572

 $00{:}13{:}16.280 \rightarrow 00{:}13{:}19.880$  he's awaiting a miracle, these words,

 $00:13:19.880 \longrightarrow 00:13:22.280$  fighter, miracle, everything.

NOTE Confidence: 0.972152011428572

 $00:13:22.280 \longrightarrow 00:13:24.200$  And even the ones we use,

NOTE Confidence: 0.972152011428572

 $00:13:24.200 \longrightarrow 00:13:26.360$  like stable multi system,

NOTE Confidence: 0.972152011428572

 $00:13:26.360 \longrightarrow 00:13:29.279$  organ failure, things like that,

NOTE Confidence: 0.972152011428572

00:13:29.279 --> 00:13:31.118 protecting an airway.

NOTE Confidence: 0.972152011428572

 $00:13:31.120 \longrightarrow 00:13:34.678$  These phrases mean everything and nothing.

NOTE Confidence: 0.972152011428572

 $00:13:34.680 \longrightarrow 00:13:36.444$  They require translation.

NOTE Confidence: 0.972152011428572

 $00:13:36.444 \longrightarrow 00:13:40.560$  But we're not taught to be translators.

NOTE Confidence: 0.972152011428572

 $00:13:40.560 \longrightarrow 00:13:42.560$  We're not taught to be

NOTE Confidence: 0.972152011428572

 $00:13:42.560 \longrightarrow 00:13:43.760$  interpreters of language,

NOTE Confidence: 0.972152011428572

00:13:43.760 --> 00:13:46.532 the language that we are socialized

NOTE Confidence: 0.972152011428572

 $00:13:46.532 \longrightarrow 00:13:49.598$  into when we start our medical training.

NOTE Confidence: 0.972152011428572

 $00{:}13{:}49.600 \dashrightarrow 00{:}13{:}52.344$  And so how do we develop a

NOTE Confidence: 0.972152011428572

 $00:13:52.344 \longrightarrow 00:13:54.280$  different relationship to language,

NOTE Confidence: 0.972152011428572

 $00:13:54.280 \longrightarrow 00:13:59.075$  one that will enable true informed consent,

 $00:13:59.080 \longrightarrow 00:14:01.840$  which is the bedrock of biomedical

NOTE Confidence: 0.972152011428572

00:14:01.840 --> 00:14:04.816 ethics And everybody's right to enjoy.

NOTE Confidence: 0.972152011428572

00:14:04.816 --> 00:14:06.358 But asking somebody,

NOTE Confidence: 0.972152011428572

 $00:14:06.360 \longrightarrow 00:14:09.489$  do you want X or Y intervention

NOTE Confidence: 0.972152011428572

00:14:09.489 --> 00:14:12.238 strips the question of the context.

NOTE Confidence: 0.972152011428572

00:14:12.240 --> 00:14:14.487 And it is only within a specific

NOTE Confidence: 0.972152011428572

 $00:14:14.487 \longrightarrow 00:14:16.976$  context that we must learn to talk

NOTE Confidence: 0.972152011428572

00:14:16.976 --> 00:14:18.796 about with honesty and clarity

NOTE Confidence: 0.972152011428572

 $00:14:18.800 \longrightarrow 00:14:21.894$  that we can really ask the right

NOTE Confidence: 0.972152011428572

 $00:14:21.894 \longrightarrow 00:14:23.668$  questions and articulate the

NOTE Confidence: 0.972152011428572

 $00{:}14{:}23.668 \mathrel{--}{>} 00{:}14{:}25.852$  dilemmas that are on our minds

NOTE Confidence: 0.972152011428572

 $00:14:25.852 \longrightarrow 00:14:28.039$  and those of our patients.

NOTE Confidence: 0.972152011428572

00:14:28.040 --> 00:14:29.558 So very briefly,

NOTE Confidence: 0.91430620875

00:14:36.000 --> 00:14:38.440 around the time that I met Joe Brown,

NOTE Confidence: 0.91430620875

 $00:14:38.440 \longrightarrow 00:14:40.595$  I realized that I doubled

NOTE Confidence: 0.91430620875

 $00:14:40.595 \longrightarrow 00:14:42.319$  as an accidental linguist,

 $00:14:42.320 \longrightarrow 00:14:44.925$  helping patients and families to

NOTE Confidence: 0.91430620875

 $00{:}14{:}44.925 \mathrel{--}{>} 00{:}14{:}48.082$  excavate the many layers of meaning

NOTE Confidence: 0.91430620875

 $00:14:48.082 \longrightarrow 00:14:51.274$  they assigned to a word or phrase.

NOTE Confidence: 0.91430620875

00:14:51.280 --> 00:14:53.600 In the first few minutes of our conversation,

NOTE Confidence: 0.91430620875

 $00:14:53.600 \longrightarrow 00:14:57.198$  Teresa would describe Joe as a fighter.

NOTE Confidence: 0.91430620875

00:14:57.200 --> 00:14:58.730 Countless patients describe

NOTE Confidence: 0.91430620875

 $00:14:58.730 \longrightarrow 00:15:01.280$  themselves this way to me.

NOTE Confidence: 0.91430620875

00:15:01.280 --> 00:15:02.880 When I first met her,

NOTE Confidence: 0.91430620875

 $00:15:02.880 \longrightarrow 00:15:05.952$  Linda described herself as a warrior

NOTE Confidence: 0.91430620875

 $00{:}15{:}05.952 \dashrightarrow 00{:}15{:}08.000$  against her failing kidneys.

NOTE Confidence: 0.91430620875

 $00:15:08.000 \longrightarrow 00:15:09.161$  Back in fellowship,

NOTE Confidence: 0.91430620875

00:15:09.161 --> 00:15:12.400 Dave told me he felt more like a

NOTE Confidence: 0.91430620875

 $00:15:12.400 \longrightarrow 00:15:15.118$  soldier in his battle against emphysema

NOTE Confidence: 0.91430620875

 $00:15:15.120 \longrightarrow 00:15:18.880$  than he did when he was in Vietnam.

NOTE Confidence: 0.91430620875

 $00:15:18.880 \longrightarrow 00:15:20.885$  Recently, I'd seen an elderly

 $00:15:20.885 \longrightarrow 00:15:23.554$  patient with end stage lung cancer

NOTE Confidence: 0.91430620875

 $00:15:23.554 \longrightarrow 00:15:25.918$  hospitalized with severe pneumonia.

NOTE Confidence: 0.91430620875

 $00{:}15{:}25.920 \dashrightarrow 00{:}15{:}28.000$  Her granddaughter superimposed an

NOTE Confidence: 0.91430620875

 $00:15:28.000 \longrightarrow 00:15:31.800$  image of her face thinned by cancer,

NOTE Confidence: 0.91430620875

 $00:15:31.800 \longrightarrow 00:15:34.488$  crusted over with a slowly healing

NOTE Confidence: 0.91430620875

00:15:34.488 --> 00:15:37.400 zoster rash onto Hulk Hogan's body,

NOTE Confidence: 0.91430620875

 $00:15:37.400 \longrightarrow 00:15:39.885$  and hung photocopies on every

NOTE Confidence: 0.91430620875

 $00:15:39.885 \longrightarrow 00:15:41.873$  wall in her room.

NOTE Confidence: 0.91430620875

 $00:15:41.880 \longrightarrow 00:15:44.760$  Don't be fooled by her looks.

NOTE Confidence: 0.91430620875

00:15:44.760 --> 00:15:48.680 My grandma is every bit as tough as the Hulk,

NOTE Confidence: 0.91430620875

 $00{:}15{:}48.680 \dashrightarrow 00{:}15{:}50.906$  and there's no way she's losing

NOTE Confidence: 0.91430620875

 $00:15:50.906 \longrightarrow 00:15:53.000$  to this wimpy old cancer,

NOTE Confidence: 0.91430620875

00:15:53.000 --> 00:15:54.140 her granddaughter said.

NOTE Confidence: 0.91430620875

 $00:15:54.140 \longrightarrow 00:15:56.040$  When I first met her.

NOTE Confidence: 0.91430620875

00:15:56.040 --> 00:15:57.076 As a side note,

NOTE Confidence: 0.91430620875

00:15:57.076 --> 00:15:59.360 I did not know who Hulk Hogan was,

00:15:59.360 --> 00:16:02.078 so it made for very interesting,

NOTE Confidence: 0.91430620875

 $00:16:02.080 \longrightarrow 00:16:04.408$  just like certain cultural

NOTE Confidence: 0.91430620875

 $00:16:04.408 \longrightarrow 00:16:07.318$  things that passed me by,

NOTE Confidence: 0.91430620875

 $00:16:07.320 \longrightarrow 00:16:10.546$  I understood this impulse to fight when

NOTE Confidence: 0.91430620875

 $00:16:10.546 \longrightarrow 00:16:13.076$  faced with anything life threatening.

NOTE Confidence: 0.91430620875

00:16:13.080 --> 00:16:15.474 Our instinct to preserve our lives

NOTE Confidence: 0.91430620875

00:16:15.474 --> 00:16:18.232 is so strong that it's practically

NOTE Confidence: 0.91430620875

 $00{:}16{:}18.232 \dashrightarrow 00{:}16{:}20.922$  A biological response or biological

NOTE Confidence: 0.91430620875

 $00{:}16{:}20.922 \dashrightarrow 00{:}16{:}23.807$  response to fight an enemy in

NOTE Confidence: 0.91430620875

00:16:23.807 --> 00:16:24.998 every way possible.

NOTE Confidence: 0.91430620875

 $00:16:25.000 \longrightarrow 00:16:27.640$  Our bodies want to keep living,

NOTE Confidence: 0.91430620875

00:16:27.640 --> 00:16:30.356 which is why they have so many

NOTE Confidence: 0.91430620875

 $00{:}16{:}30.356 \dashrightarrow 00{:}16{:}32.552$  built in mechanisms to stay

NOTE Confidence: 0.91430620875

00:16:32.552 --> 00:16:35.396 alive even when faced with life

NOTE Confidence: 0.91430620875

 $00:16:35.396 \longrightarrow 00:16:37.199$  threatening illnesses or injury.

 $00:16:37.200 \longrightarrow 00:16:39.958$  But what do we fight for when,

NOTE Confidence: 0.91430620875

 $00{:}16{:}39.960 \dashrightarrow 00{:}16{:}42.288$  despite the best possible effort made

NOTE Confidence: 0.91430620875

 $00:16:42.288 \longrightarrow 00:16:45.240$  by the body and mind and medicine,

NOTE Confidence: 0.91430620875

 $00:16:45.240 \longrightarrow 00:16:48.900$  the disease grows stronger in residency?

NOTE Confidence: 0.91430620875

 $00:16:48.900 \longrightarrow 00:16:51.480$  In the early months of fellowships,

NOTE Confidence: 0.91430620875

 $00:16:51.480 \longrightarrow 00:16:53.988$  I had the impression that self-described

NOTE Confidence: 0.91430620875

 $00:16:53.988 \longrightarrow 00:16:56.280$  fighters would be difficult patients.

NOTE Confidence: 0.91430620875

 $00:16:56.280 \longrightarrow 00:16:58.236$  Fighters were the ones who didn't

NOTE Confidence: 0.91430620875

 $00:16:58.236 \longrightarrow 00:16:59.880$  understand how sick they were.

NOTE Confidence: 0.91430620875

 $00:16:59.880 \longrightarrow 00:17:02.960$  They demanded unrealistic treatments and

NOTE Confidence: 0.91430620875

 $00{:}17{:}02.960 \dashrightarrow 00{:}17{:}06.520$  be rated doctors who wouldn't provide them.

NOTE Confidence: 0.91430620875

 $00:17:06.520 \longrightarrow 00:17:09.130$  They vocalized their strength and courage

NOTE Confidence: 0.91430620875

00:17:09.130 --> 00:17:12.518 ever more loudly as their bodies weakened,

NOTE Confidence: 0.91430620875

 $00:17:12.520 \longrightarrow 00:17:14.705$  as though the militaristic ferocity

NOTE Confidence: 0.91430620875

00:17:14.705 --> 00:17:17.404 of their wards alone could halt

NOTE Confidence: 0.91430620875

 $00{:}17{:}17.404 \dashrightarrow 00{:}17{:}19.624$  or reverse the territorial gains

 $00:17:19.624 \longrightarrow 00:17:21.400$  of their invisible enemy,

NOTE Confidence: 0.91430620875

 $00:17:21.400 \longrightarrow 00:17:24.226$  be it cancer or heart disease

NOTE Confidence: 0.91430620875

 $00:17:24.226 \longrightarrow 00:17:25.639$  or liver failure.

NOTE Confidence: 0.91430620875

 $00:17:25.640 \longrightarrow 00:17:27.425$  When fighters died,

NOTE Confidence: 0.91430620875

 $00:17:27.425 \longrightarrow 00:17:30.400$  their obituaries underscored these battles.

NOTE Confidence: 0.91430620875

00:17:30.400 --> 00:17:32.480 Celebrities who died of cancer,

NOTE Confidence: 0.91430620875

00:17:32.480 --> 00:17:33.785 quote UN quote,

NOTE Confidence: 0.91430620875

 $00:17:33.785 \longrightarrow 00:17:35.960$  lost their long battles or

NOTE Confidence: 0.91430620875

 $00{:}17{:}35.960 \dashrightarrow 00{:}17{:}37.560$  succumbed despite fighting.

NOTE Confidence: 0.91430620875

00:17:37.560 --> 00:17:39.750 But what did these fighting words

NOTE Confidence: 0.91430620875

00:17:39.750 --> 00:17:42.637 actually mean to the people who use them?

NOTE Confidence: 0.91430620875

 $00:17:42.640 \longrightarrow 00:17:45.727$  Their use had become so pervasive that

NOTE Confidence: 0.91430620875

 $00{:}17{:}45.727 \dashrightarrow 00{:}17{:}49.100$  they were now de rigor descriptors

NOTE Confidence: 0.91430620875

 $00:17:49.100 \longrightarrow 00:17:51.716$  for anyone confronting mortality.

NOTE Confidence: 0.91430620875

 $00:17:51.720 \longrightarrow 00:17:53.960$  Fighters wanted everything done.

 $00:17:53.960 \longrightarrow 00:17:56.200$  They hoped for miracles.

NOTE Confidence: 0.91430620875

 $00:17:56.200 \longrightarrow 00:17:58.620$  They refused to entertain any

NOTE Confidence: 0.91430620875

00:17:58.620 --> 00:18:01.040 discussion of quote giving up.

NOTE Confidence: 0.91430620875

 $00:18:01.040 \longrightarrow 00:18:03.010$  Some physicians I knew interpreted

NOTE Confidence: 0.91430620875

 $00:18:03.010 \longrightarrow 00:18:04.980$  the description fighter as an

NOTE Confidence: 0.91430620875

00:18:05.045 --> 00:18:06.861 indication that they should

NOTE Confidence: 0.91430620875

 $00{:}18{:}06.861 \dashrightarrow 00{:}18{:}08.677$  provide all treatments possible

NOTE Confidence: 0.91430620875

 $00:18:08.680 \longrightarrow 00:18:13.480$  regardless of their effectiveness.

NOTE Confidence: 0.91430620875

 $00{:}18{:}13.480 \dashrightarrow 00{:}18{:}15.412$  I had seen many a conversation

NOTE Confidence: 0.91430620875

 $00:18:15.412 \longrightarrow 00:18:17.366$  stalled with the use of these

NOTE Confidence: 0.91430620875

 $00{:}18{:}17.366 \dashrightarrow 00{:}18{:}19.148$  phrases and began to wonder if

NOTE Confidence: 0.91430620875

 $00{:}18{:}19.148 \dashrightarrow 00{:}18{:}21.403$  the way to advance a challenging

NOTE Confidence: 0.91430620875

 $00:18:21.403 \longrightarrow 00:18:23.791$  conversation was to explore these word

NOTE Confidence: 0.956644422727273

00:18:23.800 --> 00:18:26.950 choices to force clarity about what

NOTE Confidence: 0.956644422727273

 $00:18:26.950 \longrightarrow 00:18:30.416$  fighting for a miracle might mean in

NOTE Confidence: 0.956644422727273

 $00{:}18{:}30.416 \dashrightarrow 00{:}18{:}33.391$  a very specific context or set of

00:18:33.486 --> 00:18:36.800 unfortunate circumstances. After all,

NOTE Confidence: 0.956644422727273

00:18:36.800 --> 00:18:40.160 didn't the word fight imply a conflict?

NOTE Confidence: 0.956644422727273

 $00:18:40.160 \longrightarrow 00:18:42.416$  Did the fighter grasp the complexity

NOTE Confidence: 0.956644422727273

00:18:42.416 --> 00:18:44.480 and nuance of the battle?

NOTE Confidence: 0.956644422727273

 $00:18:44.480 \longrightarrow 00:18:46.904$  What did the fighter know about

NOTE Confidence: 0.956644422727273

 $00:18:46.904 \longrightarrow 00:18:48.520$  his or her enemy?

NOTE Confidence: 0.956644422727273

 $00:18:48.520 \longrightarrow 00:18:49.574$  How, specifically,

NOTE Confidence: 0.956644422727273

 $00:18:49.574 \longrightarrow 00:18:52.209$  did they understand the consequences

NOTE Confidence: 0.956644422727273

00:18:52.209 --> 00:18:56.360 of the fight and what they were fighting for?

NOTE Confidence: 0.956644422727273

 $00:18:56.360 \longrightarrow 00:18:59.866$  What was worth fighting for with what

NOTE Confidence: 0.956644422727273

00:18:59.866 --> 00:19:02.158 consequences for the battleground,

NOTE Confidence: 0.956644422727273

 $00:19:02.160 \longrightarrow 00:19:05.996$  which was inevitably one's body and life?

NOTE Confidence: 0.956644422727273

 $00{:}19{:}06.000 \dashrightarrow 00{:}19{:}08.530$  Could there be miracles aside

NOTE Confidence: 0.956644422727273

 $00:19:08.530 \longrightarrow 00:19:10.554$  from curing a disease,

NOTE Confidence: 0.956644422727273

00:19:10.560 --> 00:19:13.600 especially if that wasn't possible?

 $00:19:16.680 \longrightarrow 00:19:19.120$  All right. Thank you so much.

NOTE Confidence: 0.32902798 00:19:29.200 --> 00:19:29.480 So,

NOTE Confidence: 0.752562079166667

 $00:19:36.560 \longrightarrow 00:19:37.664$  so we're going to, I'm just

NOTE Confidence: 0.752562079166667

 $00:19:37.664 \longrightarrow 00:19:39.200$  going to ask a couple questions,

NOTE Confidence: 0.880106454

 $00:19:43.600 \longrightarrow 00:19:44.880$  10 or 12 minutes and then we'll

NOTE Confidence: 0.69259363

 $00:19:47.920 \longrightarrow 00:19:50.200$  open it up to your questions.

NOTE Confidence: 0.795065017272727

 $00:19:50.200 \longrightarrow 00:19:52.006$  OK. I'm going to converse and then

NOTE Confidence: 0.795065017272727

00:19:52.006 --> 00:19:53.448 we'll open it up. We'll converse.

NOTE Confidence: 0.795065017272727

 $00{:}19{:}53.448 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}19{:}56.040$  I'm not going to converse,

NOTE Confidence: 0.7144035625

00:19:56.040 --> 00:19:57.360 OK. As you're talking,

NOTE Confidence: 0.94426971625

 $00:19:57.360 \longrightarrow 00:19:59.536$  I was like looking through all like my

NOTE Confidence: 0.94426971625

 $00:19:59.536 \longrightarrow 00:20:01.357$  50 questions that I came up with and

NOTE Confidence: 0.700395555

00:20:02.320 --> 00:20:04.160 I talked for a little too, no, no, no,

NOTE Confidence: 0.9640541

 $00:20:04.160 \longrightarrow 00:20:06.036$  not at all. That was really wonderful.

NOTE Confidence: 0.9640541

 $00:20:06.040 \longrightarrow 00:20:07.604$  So I wouldn't, I think I'm going to

NOTE Confidence: 0.9640541

 $00{:}20{:}07.604 \dashrightarrow 00{:}20{:}09.396$  just come back to the CPR article.

 $00:20:09.400 \longrightarrow 00:20:12.200$  So first. When I saw that you

NOTE Confidence: 0.9640541

00:20:12.200 --> 00:20:13.720 had written about CPRI thought,

NOTE Confidence: 0.9640541

00:20:13.720 --> 00:20:17.400 is there anything new to say about CPR?

NOTE Confidence: 0.9640541

 $00:20:17.400 \longrightarrow 00:20:18.764$  It's been like literally

NOTE Confidence: 0.9640541

 $00:20:18.764 \longrightarrow 00:20:20.316$  like beaten to death.

NOTE Confidence: 0.9734452775

00:20:21.520 --> 00:20:22.560 But you did and

NOTE Confidence: 0.94328027

00:20:22.560 --> 00:20:25.311 you you explained I think I think

NOTE Confidence: 0.94328027

 $00{:}20{:}25.311 \dashrightarrow 00{:}20{:}27.396$  your combination of personal history

NOTE Confidence: 0.94328027

 $00:20:27.396 \longrightarrow 00:20:30.301$  and and the history of the the

NOTE Confidence: 0.94328027

 $00:20:30.301 \longrightarrow 00:20:32.124$  practice itself at least for me.

NOTE Confidence: 0.94328027

00:20:32.124 --> 00:20:34.288 Kenneth gave me a a new way of looking

NOTE Confidence: 0.94328027

 $00:20:34.288 \longrightarrow 00:20:36.108$  at it which I thought was really

NOTE Confidence: 0.94328027

 $00{:}20{:}36.163 \dashrightarrow 00{:}20{:}38.432$  great and I wanted to just kind of

NOTE Confidence: 0.94328027

 $00:20:38.432 \longrightarrow 00:20:41.688$  pick apart 11 thing that goes along

NOTE Confidence: 0.94328027

 $00:20:41.688 \longrightarrow 00:20:44.750$  with CPR which is DNR and ask you

00:20:44.750 --> 00:20:46.760 about I think people everybody knows

NOTE Confidence: 0.94328027

 $00:20:46.760 \longrightarrow 00:20:48.917$  what that means in this audience.

NOTE Confidence: 0.94328027

 $00:20:48.920 \longrightarrow 00:20:52.886$  But you know and it's simplest terms

NOTE Confidence: 0.94328027

 $00{:}20{:}52.886 \rightarrow 00{:}20{:}55.040$  it means just don't do CPR and do

NOTE Confidence: 0.94328027

 $00:20:55.040 \longrightarrow 00:20:57.784$  do comfort care and let people be.

NOTE Confidence: 0.94328027

00:20:57.784 --> 00:20:59.956 But of course it's it's it's taken

NOTE Confidence: 0.94328027

00:20:59.956 --> 00:21:02.332 on this meaning of ignoring people

NOTE Confidence: 0.94328027

 $00:21:02.332 \longrightarrow 00:21:04.862$  and letting them suffer and just not

NOTE Confidence: 0.94328027

 $00{:}21{:}04.862 \dashrightarrow 00{:}21{:}06.416$  even not even stopping by the room.

NOTE Confidence: 0.94328027

 $00:21:06.416 \longrightarrow 00:21:08.450$  So how did that happen and what

NOTE Confidence: 0.94328027

00:21:08.450 --> 00:21:10.400 how can we change that.

NOTE Confidence: 0.86793957

 $00:21:11.360 \longrightarrow 00:21:15.540$  So that's that's a great question. No.

NOTE Confidence: 0.86793957

00:21:15.540 --> 00:21:19.080 This is on but can people hear me even.

NOTE Confidence: 0.86793957

 $00:21:19.080 \longrightarrow 00:21:22.517$  OK. So I'm just going to project.

NOTE Confidence: 0.86793957

 $00:21:22.520 \longrightarrow 00:21:25.748$  So I think there is this

NOTE Confidence: 0.86793957

 $00:21:25.748 \longrightarrow 00:21:29.319$  binary that is in our lives.

00:21:29.320 --> 00:21:31.924 Oh, OK Is this on? Is this on?

NOTE Confidence: 0.86793957

 $00:21:31.924 \longrightarrow 00:21:33.182$  OK, this is on. OK.

NOTE Confidence: 0.86793957

 $00:21:33.182 \longrightarrow 00:21:37.671$  A second ago it was not on So OK.

NOTE Confidence: 0.86793957

 $00:21:37.671 \longrightarrow 00:21:40.497$  So I think there's this binary

NOTE Confidence: 0.86793957

 $00:21:40.497 \longrightarrow 00:21:43.142$  in medicine and that consists

NOTE Confidence: 0.86793957

 $00:21:43.142 \longrightarrow 00:21:46.376$  of do everything or do nothing.

NOTE Confidence: 0.86793957

00:21:46.376 --> 00:21:49.448 And I think the practice of

NOTE Confidence: 0.86793957

 $00:21:49.448 \longrightarrow 00:21:52.159$  resuscitation falls into that binary.

NOTE Confidence: 0.86793957

 $00:21:52.160 \longrightarrow 00:21:55.824$  Because when we think about just in popular

NOTE Confidence: 0.86793957

 $00:21:55.824 \longrightarrow 00:21:59.720$  culture or on ER or any of these other shows,

NOTE Confidence: 0.86793957

 $00{:}21{:}59.720 \dashrightarrow 00{:}22{:}03.269$  what it means to do everything for

NOTE Confidence: 0.86793957

 $00:22:03.269 \longrightarrow 00:22:05.652$  someone inevitably includes CPR, right?

NOTE Confidence: 0.86793957

 $00{:}22{:}05.652 \dashrightarrow 00{:}22{:}07.912$  Without the understanding that CPR

NOTE Confidence: 0.86793957

 $00:22:07.912 \longrightarrow 00:22:10.999$  is not there to reverse a debt.

NOTE Confidence: 0.86793957

00:22:11.000 --> 00:22:11.694 What, sorry,

 $00:22:11.694 \longrightarrow 00:22:14.880$  CPR is not there necessarily to save a life.

NOTE Confidence: 0.86793957

00:22:14.880 --> 00:22:16.560 It's about reversing a death.

NOTE Confidence: 0.86793957

 $00:22:16.560 \longrightarrow 00:22:18.674$  And those are not the same thing.

NOTE Confidence: 0.86793957

 $00:22:18.680 \longrightarrow 00:22:20.810$  And reversing a death is not

NOTE Confidence: 0.86793957

 $00:22:20.810 \longrightarrow 00:22:22.799$  the same as restoring a life.

NOTE Confidence: 0.86793957

 $00:22:22.800 \longrightarrow 00:22:26.076$  And so I think when we get into this,

NOTE Confidence: 0.86793957

00:22:26.080 --> 00:22:28.240 do everything or do nothing,

NOTE Confidence: 0.86793957

 $00:22:28.240 \longrightarrow 00:22:30.862$  we don't actually know what we're

NOTE Confidence: 0.86793957

 $00{:}22{:}30.862 \to 00{:}22{:}33.400$  talking about with respect to what

NOTE Confidence: 0.86793957

00:22:33.400 --> 00:22:35.542 CPR symbolizes versus what it is

NOTE Confidence: 0.86793957

 $00{:}22{:}35.542 \to 00{:}22{:}38.079$  and what its intent actually was.

NOTE Confidence: 0.86793957

 $00:22:38.080 \longrightarrow 00:22:42.399$  And so DNR evolved in the 80s,

NOTE Confidence: 0.86793957

 $00:22:42.400 \longrightarrow 00:22:45.640$  really as a corollary to CPR,

NOTE Confidence: 0.86793957

 $00:22:45.640 \longrightarrow 00:22:48.398$  especially as people were kind of saying,

NOTE Confidence: 0.86793957

00:22:48.400 --> 00:22:49.240 I don't know,

NOTE Confidence: 0.86793957

 $00:22:49.240 \longrightarrow 00:22:51.879$  that I want my life prolonged at all costs,

 $00:22:51.880 \longrightarrow 00:22:54.646$  including the cost of bodily integrity

NOTE Confidence: 0.86793957

 $00{:}22{:}54.646 \dashrightarrow 00{:}22{:}57.883$  and suffering writ large in the many

NOTE Confidence: 0.86793957

 $00:22:57.883 \longrightarrow 00:23:00.078$  definitions of suffering that exist.

NOTE Confidence: 0.86793957

00:23:00.080 --> 00:23:01.480 I don't know that I want that,

NOTE Confidence: 0.86793957

00:23:01.480 --> 00:23:04.360 but I also don't know what else to say.

NOTE Confidence: 0.86793957

 $00:23:04.360 \longrightarrow 00:23:08.808$  And so the DNR order evolved specifically to

NOTE Confidence: 0.86793957

00:23:08.808 --> 00:23:13.640 say when someone's heart stop and they die,

NOTE Confidence: 0.86793957

 $00:23:13.640 \longrightarrow 00:23:17.035$  do not perform any part of ACLS,

NOTE Confidence: 0.86793957

 $00:23:17.040 \longrightarrow 00:23:17.500$  right.

NOTE Confidence: 0.86793957

 $00:23:17.500 \longrightarrow 00:23:19.800$  But that's all it meant.

NOTE Confidence: 0.86793957

 $00:23:19.800 \longrightarrow 00:23:21.360$  It didn't mean that it,

NOTE Confidence: 0.86793957

 $00:23:21.360 \longrightarrow 00:23:25.584$  let's say somebody was in the ICU with

NOTE Confidence: 0.86793957

 $00{:}23{:}25.584 \dashrightarrow 00{:}23{:}28.308$  terrible seps is who and they need

NOTE Confidence: 0.86793957

 $00:23:28.308 \longrightarrow 00:23:30.393$  antibiotics and they need pressors.

NOTE Confidence: 0.86793957

00:23:30.400 --> 00:23:35.600 You can still be DNR and have all of that,

 $00:23:35.600 \longrightarrow 00:23:38.470$  but because of that thinking of it's

NOTE Confidence: 0.86793957

 $00{:}23{:}38.470 \dashrightarrow 00{:}23{:}40.875$  either everything or nothing DNR

NOTE Confidence: 0.86793957

 $00{:}23{:}40.875 \dashrightarrow 00{:}23{:}45.040$  which literally stands for Do not do

NOTE Confidence: 0.86793957

00:23:45.040 --> 00:23:47.740 something people began to fear and

NOTE Confidence: 0.86793957

 $00:23:47.740 \longrightarrow 00:23:50.364$  with good reason because this played

NOTE Confidence: 0.86793957

 $00:23:50.364 \longrightarrow 00:23:53.508$  out in practice and sometimes still

NOTE Confidence: 0.86793957

 $00{:}23{:}53.508 \dashrightarrow 00{:}23{:}57.688$  does that do not perform CPR sometimes

NOTE Confidence: 0.86793957

00:23:57.688 --> 00:24:00.060 becomes do not provide pressors,

NOTE Confidence: 0.86793957

00:24:00.060 --> 00:24:01.800 do not provide BIPAP,

NOTE Confidence: 0.86793957

 $00:24:01.800 \longrightarrow 00:24:04.074$  do not provide these other life

NOTE Confidence: 0.86793957

 $00{:}24{:}04.074 \dashrightarrow 00{:}24{:}06.067$  extending things that may actually

NOTE Confidence: 0.86793957

 $00:24:06.067 \longrightarrow 00:24:08.515$  be within someone's goals of care.

NOTE Confidence: 0.86793957

 $00{:}24{:}08.520 \dashrightarrow 00{:}24{:}11.840$  I like the term allow natural death better.

NOTE Confidence: 0.86793957

 $00:24:11.840 \longrightarrow 00:24:13.694$  Have has anyone heard this term

NOTE Confidence: 0.86793957

00:24:13.694 --> 00:24:15.917 because I think this is actually the

NOTE Confidence: 0.86793957

 $00:24:15.917 \longrightarrow 00:24:18.080$  way we should be talking about this.

 $00{:}24{:}18.080 \dashrightarrow 00{:}24{:}20.000$  Not do not resuscitate,

NOTE Confidence: 0.86793957

 $00:24:20.000 \longrightarrow 00:24:21.920$  but allow natural death,

NOTE Confidence: 0.86793957

 $00:24:21.920 \longrightarrow 00:24:24.839$  which I think to my mind #1

NOTE Confidence: 0.86793957

00:24:24.839 --> 00:24:27.360 doesn't imply A withholding,

NOTE Confidence: 0.86793957

 $00:24:27.360 \longrightarrow 00:24:29.467$  it implies A stepping out of the

NOTE Confidence: 0.86793957

00:24:29.467 --> 00:24:31.838 way for an unfolding to happen.

NOTE Confidence: 0.86793957

 $00:24:31.840 \longrightarrow 00:24:32.644$  That's natural.

NOTE Confidence: 0.86793957

 $00{:}24{:}32.644 \dashrightarrow 00{:}24{:}35.458$  But you can still have a whole

NOTE Confidence: 0.86793957

 $00:24:35.458 \longrightarrow 00:24:37.724$  lot of other interventions up

NOTE Confidence: 0.86793957

 $00:24:37.724 \longrightarrow 00:24:39.954$  to that point of arrest.

NOTE Confidence: 0.86793957 00:24:39.960 --> 00:24:40.000 I NOTE Confidence: 0.81111355

 $00:24:43.040 \longrightarrow 00:24:45.840$  just thank you. I I just worry

NOTE Confidence: 0.81111355

 $00:24:45.840 \longrightarrow 00:24:46.960$  that allow natural death,

NOTE Confidence: 0.866322268181818

 $00{:}24{:}46.960 \dashrightarrow 00{:}24{:}48.832$  which is now kind of I I guess a

NOTE Confidence: 0.866322268181818

00:24:48.832 --> 00:24:50.284 newer phrase, 'cause I haven't

 $00:24:50.284 \longrightarrow 00:24:52.080$  heard it other than from what I

NOTE Confidence: 0.866322268181818

 $00:24:52.080 \longrightarrow 00:24:54.024$  read in your piece that soon like

NOTE Confidence: 0.866322268181818

 $00:24:54.024 \longrightarrow 00:24:56.320$  in two years it'll be another like

NOTE Confidence: 0.866322268181818

00:24:56.320 --> 00:24:58.880 allow natural death ignore. Yeah.

NOTE Confidence: 0.916031294166667

 $00:25:00.280 \longrightarrow 00:25:02.782$  And I think you know and I hear this

NOTE Confidence: 0.916031294166667

 $00:25:02.782 \longrightarrow 00:25:05.060$  a lot that well the person's DNR,

NOTE Confidence: 0.916031294166667

 $00:25:05.060 \longrightarrow 00:25:07.600$  so why are we doing XY and Z.

NOTE Confidence: 0.916031294166667

 $00:25:07.600 \longrightarrow 00:25:10.995$  And it's like a constant process of

NOTE Confidence: 0.916031294166667

00:25:10.995 --> 00:25:14.360 education and re education to say I

NOTE Confidence: 0.916031294166667

00:25:14.360 --> 00:25:16.600 understand why you might feel that way

NOTE Confidence: 0.916031294166667

 $00{:}25{:}16.600 \dashrightarrow 00{:}25{:}19.232$  but a do not resuscitate only applies

NOTE Confidence: 0.916031294166667

 $00:25:19.232 \longrightarrow 00:25:22.075$  to the point of cardiac arrest and

NOTE Confidence: 0.916031294166667

 $00:25:22.075 \longrightarrow 00:25:24.685$  it's like a continual reminding people

NOTE Confidence: 0.916031294166667

 $00:25:24.685 \longrightarrow 00:25:27.637$  that that's not giving up on somebody

NOTE Confidence: 0.916031294166667

00:25:27.640 --> 00:25:29.685 that's respecting their dignity if

NOTE Confidence: 0.916031294166667

 $00:25:29.685 \longrightarrow 00:25:33.290$  indeed that is not only their choice but

 $00:25:33.290 \longrightarrow 00:25:35.760$  what's appropriate in a given circumstance.

NOTE Confidence: 0.95272833

 $00:25:37.920 \longrightarrow 00:25:41.390$  So in during COVID a family

NOTE Confidence: 0.95272833

 $00:25:41.390 \longrightarrow 00:25:43.558$  member was hospitalized with

NOTE Confidence: 0.718559562857143

 $00:25:43.560 \longrightarrow 00:25:48.040$  in early COVID and pre vaccine when

NOTE Confidence: 0.718559562857143

 $00:25:48.040 \longrightarrow 00:25:49.958$  we were doing all the zoom stuff

NOTE Confidence: 0.718559562857143

00:25:49.958 --> 00:25:52.158 that you were you were talking about

NOTE Confidence: 0.718559562857143

 $00:25:52.160 \longrightarrow 00:25:55.835$  and there was a great pressure from

NOTE Confidence: 0.718559562857143

 $00{:}25{:}55.835 \dashrightarrow 00{:}26{:}02.756$  this person's PCP to make them DNR

NOTE Confidence: 0.718559562857143

 $00{:}26{:}02.760 \dashrightarrow 00{:}26{:}05.800$  and it felt really pushy and it was

NOTE Confidence: 0.718559562857143

 $00:26:05.800 \longrightarrow 00:26:08.356$  very aggressive and horrible and of

NOTE Confidence: 0.718559562857143

 $00{:}26{:}08.356 \dashrightarrow 00{:}26{:}11.598$  course we thought DNR would just meant

NOTE Confidence: 0.718559562857143

 $00:26:11.598 \longrightarrow 00:26:14.065$  ignore and let die and this person

NOTE Confidence: 0.718559562857143

 $00{:}26{:}14.065 \dashrightarrow 00{:}26{:}16.120$  was not intubated like it wasn't.

NOTE Confidence: 0.718559562857143

00:26:16.120 --> 00:26:18.798 It wasn't like a situation where allow

NOTE Confidence: 0.718559562857143

00:26:18.798 --> 00:26:20.226 natural death would have been the

 $00:26:20.226 \longrightarrow 00:26:21.954$  right thing to do because natural death

NOTE Confidence: 0.718559562857143

 $00:26:21.954 \longrightarrow 00:26:23.720$  may have been years later post COVID.

NOTE Confidence: 0.718559562857143

 $00:26:23.720 \longrightarrow 00:26:25.505$  So I don't know if you have

NOTE Confidence: 0.718559562857143

 $00:26:25.505 \longrightarrow 00:26:27.440$  something to say about that kind of.

NOTE Confidence: 0.718559562857143

 $00:26:27.440 \longrightarrow 00:26:29.120$  I'm sure you experienced that also.

NOTE Confidence: 0.969872835

 $00:26:30.120 \longrightarrow 00:26:31.809$  I think sometimes,

NOTE Confidence: 0.969872835

 $00:26:31.809 \longrightarrow 00:26:35.187$  especially some of what I have

NOTE Confidence: 0.969872835

 $00:26:35.187 \longrightarrow 00:26:38.357$  seen in the palliative world,

NOTE Confidence: 0.969872835

 $00{:}26{:}38.360 {\:\dashrightarrow\:} 00{:}26{:}40.768$  but also in just like the general

NOTE Confidence: 0.969872835

 $00:26:40.768 \longrightarrow 00:26:42.560$  world of medical practices,

NOTE Confidence: 0.969872835

 $00{:}26{:}42.560 \dashrightarrow 00{:}26{:}46.288$  there can be an overzealousness to

NOTE Confidence: 0.969872835

 $00{:}26{:}46.288 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}26{:}49.622$  jump to certain recommendations that

NOTE Confidence: 0.969872835

 $00:26:49.622 \longrightarrow 00:26:52.154$  are coming from well meaning people

NOTE Confidence: 0.969872835

 $00{:}26{:}52.154 \dashrightarrow 00{:}26{:}55.452$  who may not be listening to what the

NOTE Confidence: 0.969872835

00:26:55.452 --> 00:26:57.720 patient or the family or even some

NOTE Confidence: 0.969872835

 $00:26:57.799 \longrightarrow 00:27:00.199$  of the other providers are saying.

 $00:27:00.200 \longrightarrow 00:27:03.626$  So I've definitely been in situations

NOTE Confidence: 0.969872835

 $00:27:03.626 \longrightarrow 00:27:06.140$  where some family member to usually

NOTE Confidence: 0.969872835

 $00:27:06.140 \longrightarrow 00:27:08.552$  with someone who can't speak for

NOTE Confidence: 0.969872835

 $00:27:08.552 \longrightarrow 00:27:10.557$  themselves but somebody speaking on

NOTE Confidence: 0.969872835

 $00{:}27{:}10.557 \dashrightarrow 00{:}27{:}13.240$  their behalf will be very insistent.

NOTE Confidence: 0.969872835

 $00:27:13.240 \longrightarrow 00:27:15.158$  No, we should not be doing this.

NOTE Confidence: 0.969872835

 $00:27:15.160 \longrightarrow 00:27:17.190$  We need to take them home on

NOTE Confidence: 0.969872835

 $00:27:17.190 \longrightarrow 00:27:18.587$  Hospice and I'm thinking,

NOTE Confidence: 0.969872835

 $00{:}27{:}18.587 \dashrightarrow 00{:}27{:}20.801$  well actually they don't have like

NOTE Confidence: 0.969872835

 $00{:}27{:}20.801 \dashrightarrow 00{:}27{:}22.644$  a Hospice admitting diagnosis.

NOTE Confidence: 0.969872835

 $00:27:22.644 \longrightarrow 00:27:24.954$  They're just 90 years old.

NOTE Confidence: 0.969872835

 $00:27:24.960 \longrightarrow 00:27:26.280$  But that doesn't mean they've

NOTE Confidence: 0.969872835

 $00{:}27{:}26.280 \dashrightarrow 00{:}27{:}27.600$  no reason to be on.

NOTE Confidence: 0.969872835

 $00:27:27.600 \longrightarrow 00:27:31.120$  I cannot certify them to be on Hospice.

NOTE Confidence: 0.969872835

 $00:27:31.120 \longrightarrow 00:27:33.196$  They were well, 90 year old.

 $00:27:33.200 \longrightarrow 00:27:35.816$  And so some of that we never really

NOTE Confidence: 0.969872835

 $00:27:35.816 \longrightarrow 00:27:38.523$  know what's where these intentions and

NOTE Confidence: 0.969872835

 $00:27:38.523 \longrightarrow 00:27:40.998$  conversations are really coming from,

NOTE Confidence: 0.969872835 00:27:41.000 --> 00:27:41.360 right.

NOTE Confidence: 0.969872835

 $00:27:41.360 \longrightarrow 00:27:43.880$  We are a privileged part of our

NOTE Confidence: 0.969872835

 $00{:}27{:}43.880 \dashrightarrow 00{:}27{:}46.063$  patients lives for a brief snapshot

NOTE Confidence: 0.969872835

00:27:46.063 --> 00:27:48.145 but as much digging and trying

NOTE Confidence: 0.969872835

 $00:27:48.214 \longrightarrow 00:27:50.119$  to get people to articulate.

NOTE Confidence: 0.969872835

 $00{:}27{:}50.120 \dashrightarrow 00{:}27{:}52.088$  So tell me what you understand

NOTE Confidence: 0.969872835

 $00:27:52.088 \longrightarrow 00:27:53.400$  about what's going on?

NOTE Confidence: 0.969872835

 $00{:}27{:}53.400 \dashrightarrow 00{:}27{:}56.020$  What is worrying you about

NOTE Confidence: 0.969872835

00:27:56.020 --> 00:27:58.116 the situation to make,

NOTE Confidence: 0.969872835

00:27:58.120 --> 00:28:02.154 to have you be very insistent on Hospice?

NOTE Confidence: 0.969872835

 $00{:}28{:}02.154 --> 00{:}28{:}02.531 \ \mathrm{Like},$ 

NOTE Confidence: 0.969872835

00:28:02.531 --> 00:28:04.793 could we imagine another way that

NOTE Confidence: 0.969872835

00:28:04.793 --> 00:28:07.476 we could care for your mother given

00:28:07.480 --> 00:28:09.592 that right now she doesn't qualify

NOTE Confidence: 0.969872835

 $00:28:09.592 \longrightarrow 00:28:12.162$  for Hospice and you just almost need

NOTE Confidence: 0.969872835

00:28:12.162 --> 00:28:14.352 to keep digging and digging and

NOTE Confidence: 0.969872835

 $00:28:14.352 \longrightarrow 00:28:16.596$  digging to kind of get a sense of

NOTE Confidence: 0.969872835

 $00:28:16.596 \longrightarrow 00:28:18.920$  where is this conflict coming from?

NOTE Confidence: 0.969872835

 $00:28:18.920 \longrightarrow 00:28:20.552$  And can you help people see

NOTE Confidence: 0.969872835

 $00:28:20.552 \longrightarrow 00:28:21.640$  it a different way,

NOTE Confidence: 0.969872835

 $00{:}28{:}21.640 \dashrightarrow 00{:}28{:}24.400$  especially if it's overzealous and

NOTE Confidence: 0.969872835

00:28:24.400 --> 00:28:27.160 pushy and disempowering and weird,

NOTE Confidence: 0.897198310666667

00:28:29.240 --> 00:28:30.296 Totally agree. Thank you.

NOTE Confidence: 0.897198310666667

 $00:28:30.296 \longrightarrow 00:28:31.616$  I'll ask one more question

NOTE Confidence: 0.897198310666667

 $00:28:31.616 \longrightarrow 00:28:32.919$  and then I'll open it up.

NOTE Confidence: 0.897198310666667

 $00{:}28{:}32.920 \dashrightarrow 00{:}28{:}34.789$  Just thinking about training.

NOTE Confidence: 0.897198310666667

 $00{:}28{:}34.789 \dashrightarrow 00{:}28{:}38.221$  And so the what the example that you

NOTE Confidence: 0.897198310666667

 $00:28:38.221 \longrightarrow 00:28:41.437$  just gave was so well articulated and

 $00:28:41.440 \longrightarrow 00:28:43.105$  like that should be what everybody

NOTE Confidence: 0.897198310666667

 $00{:}28{:}43.105 \dashrightarrow 00{:}28{:}45.004$  is capable of doing and having

NOTE Confidence: 0.897198310666667

 $00:28:45.004 \longrightarrow 00:28:46.859$  these conversations not just the

NOTE Confidence: 0.897198310666667

 $00:28:46.859 \longrightarrow 00:28:48.680$  palliative care doctors and team.

NOTE Confidence: 0.897198310666667

 $00:28:48.680 \longrightarrow 00:28:51.160$  And so you wrote I,

NOTE Confidence: 0.897198310666667

 $00{:}28{:}51.160 \dashrightarrow 00{:}28{:}52.872$  I I can't remember where I read it

NOTE Confidence: 0.897198310666667

 $00:28:52.872 \longrightarrow 00:28:54.852$  but you wrote about how we received

NOTE Confidence: 0.897198310666667

 $00:28:54.852 \longrightarrow 00:28:56.352$  so much training in procedures.

NOTE Confidence: 0.897198310666667

 $00:28:56.360 \longrightarrow 00:29:00.257$  We're watched as we learn how to do an

NOTE Confidence: 0.897198310666667

00:29:00.257 --> 00:29:03.765 ABG or whatever and G tube and even,

NOTE Confidence: 0.897198310666667

 $00{:}29{:}03.765 \dashrightarrow 00{:}29{:}05.475$  like drawing blood and you know,

NOTE Confidence: 0.897198310666667

 $00:29:05.480 \longrightarrow 00:29:07.178$  the simplest to the most complicated

NOTE Confidence: 0.897198310666667

 $00:29:07.178 \longrightarrow 00:29:09.040$  procedure where we have to be watched and

NOTE Confidence: 0.897198310666667

 $00:29:09.040 \longrightarrow 00:29:11.239$  we have to do it a certain number of times.

NOTE Confidence: 0.897198310666667

00:29:11.240 --> 00:29:13.240 And yet with learning how

NOTE Confidence: 0.897198310666667

 $00:29:13.240 \longrightarrow 00:29:14.840$  to have these conversations,

00:29:14.840 --> 00:29:17.420 it's just kind of expected that we're smart.

NOTE Confidence: 0.897198310666667

 $00:29:17.420 \longrightarrow 00:29:18.800$  So we could just do that.

NOTE Confidence: 0.897198310666667

00:29:18.800 --> 00:29:20.200 It's just talking to people.

NOTE Confidence: 0.897198310666667

 $00:29:20.200 \longrightarrow 00:29:21.244$  Do you really need to be

NOTE Confidence: 0.897198310666667

 $00:29:21.244 \longrightarrow 00:29:22.318$  watched and taught how to do it?

NOTE Confidence: 0.897198310666667

00:29:22.320 --> 00:29:23.436 And I know in palliative care,

NOTE Confidence: 0.897198310666667

 $00:29:23.440 \longrightarrow 00:29:25.036$  you guys spend time doing that.

NOTE Confidence: 0.897198310666667

 $00:29:25.040 \longrightarrow 00:29:27.476$  But on the rest of medicine,

NOTE Confidence: 0.897198310666667

 $00:29:27.480 \longrightarrow 00:29:27.600$  Yep.

NOTE Confidence: 0.94658948

00:29:29.040 --> 00:29:30.320 And I think, you know,

NOTE Confidence: 0.94658948

00:29:30.320 --> 00:29:32.959 in palliative care, words are our tools

NOTE Confidence: 0.94658948

 $00:29:32.959 \longrightarrow 00:29:35.039$  and communication is our procedure.

NOTE Confidence: 0.94658948

00:29:35.040 --> 00:29:36.798 Really, that's kind of how I

NOTE Confidence: 0.94658948

00:29:36.798 --> 00:29:38.790 think about it, that you know,

NOTE Confidence: 0.94658948

 $00:29:38.790 \longrightarrow 00:29:41.380$  you go in as a cardiologist and

00:29:41.464 --> 00:29:44.097 you learn to do a cardiac Cath and

NOTE Confidence: 0.94658948

00:29:44.097 --> 00:29:46.440 you do it and you do it and you do

NOTE Confidence: 0.94658948

 $00:29:46.440 \longrightarrow 00:29:48.360$  it and sometimes things go South.

NOTE Confidence: 0.94658948

 $00:29:48.360 \longrightarrow 00:29:50.988$  And so part of it is not just the

NOTE Confidence: 0.94658948

00:29:50.988 --> 00:29:54.928 scripts we teach, which I mean,

NOTE Confidence: 0.94658948

 $00:29:54.928 \longrightarrow 00:29:59.920$  I'm all for the scripts as the basics,

NOTE Confidence: 0.94658948

 $00:29:59.920 \longrightarrow 00:30:03.850$  but it's not just about knowing

NOTE Confidence: 0.94658948

 $00:30:03.850 \longrightarrow 00:30:05.234$  what questions to ask.

NOTE Confidence: 0.94658948

00:30:05.240 --> 00:30:08.192 It's about learning how to navigate

NOTE Confidence: 0.94658948

 $00:30:08.192 \longrightarrow 00:30:10.497$  the answers people give 'cause

NOTE Confidence: 0.94658948

 $00{:}30{:}10.497 \dashrightarrow 00{:}30{:}12.519$  that's where things can go South.

NOTE Confidence: 0.94658948

 $00:30:12.520 \longrightarrow 00:30:15.130$  You can ask things like tell me what you

NOTE Confidence: 0.94658948

00:30:15.130 --> 00:30:17.024 understand about your illness, right?

NOTE Confidence: 0.94658948

 $00:30:17.024 \longrightarrow 00:30:18.880$  We teach these questions,

NOTE Confidence: 0.94658948

 $00:30:18.880 \longrightarrow 00:30:20.585$  but someone can say something

NOTE Confidence: 0.94658948

 $00:30:20.585 \longrightarrow 00:30:22.751$  that if you're so busy thinking

 $00:30:22.751 \longrightarrow 00:30:24.716$  ahead to the next question,

NOTE Confidence: 0.94658948

 $00:30:24.720 \longrightarrow 00:30:26.820$  you're not present with their

NOTE Confidence: 0.94658948

 $00:30:26.820 \longrightarrow 00:30:29.369$  answer or with the emotion in

NOTE Confidence: 0.94658948

 $00:30:29.369 \longrightarrow 00:30:31.559$  the room or trying to decipher.

NOTE Confidence: 0.94658948

 $00:30:31.560 \longrightarrow 00:30:34.640$  Here's the text. What is the subtext?

NOTE Confidence: 0.94658948

 $00:30:34.640 \longrightarrow 00:30:37.594$  What are they really trying to say?

NOTE Confidence: 0.94658948

 $00:30:37.600 \longrightarrow 00:30:40.568$  Is there a discrepancy between what they're

NOTE Confidence: 0.94658948

 $00:30:40.568 \longrightarrow 00:30:43.720$  saying and what you can feel in the room?

NOTE Confidence: 0.94658948

 $00:30:43.720 \longrightarrow 00:30:46.000$  And that's where I think this

NOTE Confidence: 0.94658948

00:30:46.000 --> 00:30:47.520 becomes a true procedure.

NOTE Confidence: 0.94658948

00:30:47.520 --> 00:30:49.608 Someone goes to the OR and you think

NOTE Confidence: 0.94658948

 $00{:}30{:}49.608 \dashrightarrow 00{:}30{:}51.072$ it's gonna be a straightforward

NOTE Confidence: 0.94658948

 $00:30:51.072 \longrightarrow 00:30:52.836$  Whipple and you get in there

NOTE Confidence: 0.94658948

 $00:30:52.836 \longrightarrow 00:30:54.639$  and there's Mets in the liver.

NOTE Confidence: 0.94658948

00:30:54.640 --> 00:30:56.182 It is not what you anticipated

 $00:30:56.182 \longrightarrow 00:30:57.800$  and your plan has to change.

NOTE Confidence: 0.94658948

 $00:30:57.800 \longrightarrow 00:31:01.603$  Or somebody has a very tortuous femoral

NOTE Confidence: 0.94658948

 $00:31:01.603 \longrightarrow 00:31:03.301$  artery and you're up there trying

NOTE Confidence: 0.94658948

 $00:31:03.301 \longrightarrow 00:31:05.715$  to do a cap and it is not working.

NOTE Confidence: 0.94658948

 $00:31:05.720 \longrightarrow 00:31:07.118$  Now what are you gonna do?

NOTE Confidence: 0.94658948

00:31:07.120 --> 00:31:08.368 And in that way,

NOTE Confidence: 0.94658948

 $00:31:08.368 \longrightarrow 00:31:10.629$  the analogy is really apartment that how

NOTE Confidence: 0.94658948

 $00:31:10.629 \longrightarrow 00:31:13.197$  we think about a structure of a conversation,

NOTE Confidence: 0.94658948

00:31:13.200 --> 00:31:13.705 troubleshooting,

NOTE Confidence: 0.94658948

00:31:13.705 --> 00:31:15.725 really excavating the meaning

NOTE Confidence: 0.94658948

00:31:15.725 --> 00:31:18.760 of the words that we're using,

NOTE Confidence: 0.94658948

 $00:31:18.760 \longrightarrow 00:31:20.926$  not just what someone else is

NOTE Confidence: 0.94658948

 $00:31:20.926 \longrightarrow 00:31:23.220$  using and asking them to help

NOTE Confidence: 0.94658948

 $00:31:23.220 \longrightarrow 00:31:24.864$  you understand what they mean

NOTE Confidence: 0.94658948

 $00:31:24.864 \longrightarrow 00:31:26.592$  when they say they're a fighter.

NOTE Confidence: 0.94658948

 $00:31:26.600 \longrightarrow 00:31:29.168$  But what do you mean when you say

 $00:31:29.168 \longrightarrow 00:31:30.977$  the patient is stable, right.

NOTE Confidence: 0.94658948

 $00:31:30.977 \longrightarrow 00:31:33.239$  I've heard that a million times.

NOTE Confidence: 0.94658948

00:31:33.240 --> 00:31:33.718 And like,

NOTE Confidence: 0.94658948

00:31:33.718 --> 00:31:35.880 I don't know what stayed stable in what way,

NOTE Confidence: 0.94658948

 $00:31:35.880 \longrightarrow 00:31:38.757$  right? Like stable to in whose eyes?

NOTE Confidence: 0.94658948

 $00:31:38.760 \longrightarrow 00:31:39.908$  And they're better, OK.

NOTE Confidence: 0.94658948

00:31:39.908 --> 00:31:42.080 I don't know what that means either.

NOTE Confidence: 0.94658948

 $00:31:42.080 \longrightarrow 00:31:45.086$  And so being helping people to

NOTE Confidence: 0.94658948

00:31:45.086 --> 00:31:47.090 articulate what's happening and

NOTE Confidence: 0.94658948

 $00:31:47.175 \longrightarrow 00:31:49.520$  helping yourself to be clear,

NOTE Confidence: 0.94658948

 $00:31:49.520 \longrightarrow 00:31:52.334$  that's the only way that that procedure

NOTE Confidence: 0.94658948

 $00{:}31{:}52.334 \dashrightarrow 00{:}31{:}54.599$  of a conversation is gonna work.

NOTE Confidence: 0.94658948

 $00{:}31{:}54.600 \dashrightarrow 00{:}31{:}55.696$  But we do not.

NOTE Confidence: 0.94658948

 $00:31:55.696 \longrightarrow 00:31:58.524$  And I wrote about this in the book many

NOTE Confidence: 0.94658948

 $00:31:58.524 \longrightarrow 00:32:01.114$  different places that no one watched me.

 $00:32:01.120 \longrightarrow 00:32:03.658$  I was just sent in as an intern to

NOTE Confidence: 0.94658948

 $00:32:03.658 \dashrightarrow 00:32:06.104$  go talk to somebody and I was well

NOTE Confidence: 0.94658948

 $00:32:06.104 \dashrightarrow 00:32:07.880$  meaning and I wanted to do it well.

NOTE Confidence: 0.94658948

 $00:32:07.880 \longrightarrow 00:32:09.714$  And I screwed up a million times,

NOTE Confidence: 0.94658948

 $00:32:09.720 \longrightarrow 00:32:11.658$  even knowing that this is something

NOTE Confidence: 0.94658948

00:32:11.658 --> 00:32:13.200 I should be good at.

NOTE Confidence: 0.94658948

 $00:32:13.200 \longrightarrow 00:32:15.264$  And so for those of us who don't

NOTE Confidence: 0.94658948

 $00:32:15.264 \longrightarrow 00:32:17.200$  care or who are kind of like,

NOTE Confidence: 0.94658948

 $00{:}32{:}17.200 --> 00{:}32{:}19.120$  well, I'm a normal person.

NOTE Confidence: 0.94658948

 $00:32:19.120 \longrightarrow 00:32:20.436$  I'm a nice person.

NOTE Confidence: 0.94658948

 $00:32:20.436 \longrightarrow 00:32:23.399$  I can just go talk to this family

NOTE Confidence: 0.94658948

 $00:32:23.400 \longrightarrow 00:32:24.952$  like that's you, Nick.

NOTE Confidence: 0.94658948

 $00:32:24.952 \longrightarrow 00:32:27.280$  You may be normal and nice,

NOTE Confidence: 0.957505297

 $00:32:27.280 \longrightarrow 00:32:30.664$  but that's not a normal circumstance

NOTE Confidence: 0.957505297

 $00:32:30.664 \longrightarrow 00:32:32.920$  that you're walking into.

NOTE Confidence: 0.957505297

00:32:32.920 --> 00:32:34.760 That's a conversation someone's going

 $00:32:34.760 \longrightarrow 00:32:37.559$  to remember for the rest of their lives.

NOTE Confidence: 0.957505297

 $00{:}32{:}37.560 {\:{\circ}{\circ}{\circ}}>00{:}32{:}40.210$  And we need to take it as seriously as if

NOTE Confidence: 0.957505297

 $00{:}32{:}40.276 \dashrightarrow 00{:}32{:}43.172$  we're going to the operating room and opening

NOTE Confidence: 0.957505297

 $00:32:43.172 \longrightarrow 00:32:46.160$  someone up for the first time in their lives.

NOTE Confidence: 0.957505297

00:32:46.160 --> 00:32:49.301 Because for me, it's never lost on me that

NOTE Confidence: 0.957505297

00:32:49.301 --> 00:32:52.600 I walk in A room and I talk about CPR.

NOTE Confidence: 0.957505297

00:32:52.600 --> 00:32:55.480 For me, that I do that many times a day,

NOTE Confidence: 0.957505297

 $00:32:55.480 \longrightarrow 00:32:57.556$  for the people listening to me,

NOTE Confidence: 0.957505297

 $00:32:57.560 \longrightarrow 00:32:59.088$  that will be something.

NOTE Confidence: 0.957505297

 $00:32:59.088 \longrightarrow 00:33:00.234$  They will remember.

NOTE Confidence: 0.957505297

 $00:33:00.240 \longrightarrow 00:33:01.680$  They will remember what I said.

NOTE Confidence: 0.957505297

 $00:33:01.680 \longrightarrow 00:33:03.140$  But more importantly, they're going

NOTE Confidence: 0.957505297

 $00{:}33{:}03.140 \dashrightarrow 00{:}33{:}05.160$  to remember how I made them feel.

NOTE Confidence: 0.957505297

 $00:33:05.160 \longrightarrow 00:33:07.554$  We are not teaching that in medical

NOTE Confidence: 0.957505297

 $00:33:07.554 \longrightarrow 00:33:09.040$  school across the board.

00:33:09.040 --> 00:33:10.504 If you get it,

NOTE Confidence: 0.957505297

 $00{:}33{:}10.504 \dashrightarrow 00{:}33{:}13.240$ you're lucky I did not get that.

NOTE Confidence: 0.957505297

 $00{:}33{:}13.240 \dashrightarrow 00{:}33{:}15.616$  I screwed up a bunch of times and

NOTE Confidence: 0.957505297

00:33:15.616 --> 00:33:17.910 was super hard on myself and cried

NOTE Confidence: 0.957505297

 $00{:}33{:}17.910 \dashrightarrow 00{:}33{:}20.539$  and didn't feel like I could go to

NOTE Confidence: 0.957505297

 $00{:}33{:}20.539 \dashrightarrow 00{:}33{:}23.057$  my supervisors and say I need you to

NOTE Confidence: 0.957505297

 $00:33:23.057 \longrightarrow 00:33:25.753$  come in here with me because I want

NOTE Confidence: 0.957505297

 $00:33:25.753 \longrightarrow 00:33:28.660$  to do this well and I don't think

NOTE Confidence: 0.957505297

 $00{:}33{:}28.660 \dashrightarrow 00{:}33{:}31.528$  I'm doing it well and I need help.

NOTE Confidence: 0.957505297

 $00:33:31.528 \longrightarrow 00:33:34.059$  And it just was not the sort

NOTE Confidence: 0.957505297

 $00:33:34.059 \longrightarrow 00:33:36.754$  of place where I could do that.

NOTE Confidence: 0.957505297

 $00:33:36.760 \longrightarrow 00:33:38.916$  And I hope that that's changing more.

NOTE Confidence: 0.763845434285714

 $00:33:42.280 \longrightarrow 00:33:43.834$  I have a lot of opinions also.

NOTE Confidence: 0.82402363

00:33:44.680 --> 00:33:46.558 We love your opinions. OK, I'm going

NOTE Confidence: 0.82402363

 $00:33:46.560 \longrightarrow 00:33:49.234$  to open it up first to students.

NOTE Confidence: 0.82402363

 $00:33:49.240 \longrightarrow 00:33:50.960$  Any questions from our students?

00:33:56.200 --> 00:33:56.880 Student, NOTE Confidence: 0.949381043333333

 $00:33:59.600 \longrightarrow 00:34:00.680$  students of life?

NOTE Confidence: 0.967780094285714

 $00:34:02.800 \longrightarrow 00:34:04.396$  First of all, thank you very much.

NOTE Confidence: 0.967780094285714

 $00:34:04.400 \longrightarrow 00:34:05.620$  I appreciated the way

NOTE Confidence: 0.967780094285714

 $00:34:05.620 \longrightarrow 00:34:08.758$  that you kind of brought

NOTE Confidence: 0.910050074

 $00:34:07.240 \longrightarrow 00:34:07.840$  the conversation around

NOTE Confidence: 0.910050074

 $00:34:07.840 \longrightarrow 00:34:08.759$  to like, what are your

NOTE Confidence: 0.937055976

 $00:34:08.760 \longrightarrow 00:34:10.360$  goals? What are your understandings?

NOTE Confidence: 0.937055976

 $00{:}34{:}10.360 \dashrightarrow 00{:}34{:}12.280$  What's important to you and

NOTE Confidence: 0.939926556666667

 $00:34:12.280 \longrightarrow 00:34:13.024$  approach the conversation

NOTE Confidence: 0.939926556666667

 $00:34:13.024 \longrightarrow 00:34:14.512$  a little bit more that way

NOTE Confidence: 0.8628280325

 $00:34:14.840 \dashrightarrow 00:34:19.800$  versus this is what I see medically et cetera.

NOTE Confidence: 0.8628280325

 $00{:}34{:}19.800 \dashrightarrow 00{:}34{:}21.765$  You were talking about language

NOTE Confidence: 0.8628280325

00:34:21.765 --> 00:34:24.240 and the shift from like DNR to

NOTE Confidence: 0.8628280325

 $00:34:24.240 \dashrightarrow 00:34:26.000$  A&D or allow natural death.

 $00:34:26.000 \longrightarrow 00:34:28.345$  And I'm curious about how the the

NOTE Confidence: 0.8628280325

 $00:34:28.345 \longrightarrow 00:34:30.300$  pulse or the most forms depending

NOTE Confidence: 0.8628280325

 $00:34:30.300 \longrightarrow 00:34:33.140$  on which coast you're on have

NOTE Confidence: 0.8628280325

 $00:34:33.140 \longrightarrow 00:34:34.835$  changed these conversations.

NOTE Confidence: 0.8628280325

00:34:34.840 --> 00:34:37.640 So kind of giving more information about,

NOTE Confidence: 0.8628280325

00:34:37.640 --> 00:34:39.106 you know, the difference between DNR,

NOTE Confidence: 0.8628280325

00:34:39.106 --> 00:34:41.436 but still comfort measures or

NOTE Confidence: 0.8628280325

 $00:34:41.436 \longrightarrow 00:34:42.834$  comfort measures only.

NOTE Confidence: 0.8628280325

 $00:34:42.840 \longrightarrow 00:34:45.010$  And if you're seeing kind of that

NOTE Confidence: 0.8628280325

 $00:34:45.010 \longrightarrow 00:34:46.400$  narrative and those conversations

NOTE Confidence: 0.8628280325

 $00:34:46.400 \longrightarrow 00:34:48.200$  shifting and getting a little bit

NOTE Confidence: 0.8628280325

 $00:34:48.200 \longrightarrow 00:34:49.600$  more approachable for people who

NOTE Confidence: 0.797361784

00:34:49.640 --> 00:34:52.160 aren't maybe super palliative inclined,

NOTE Confidence: 0.766665590526316

 $00{:}34{:}52.280 \dashrightarrow 00{:}34{:}53.828$  that makes sense, Yeah.

NOTE Confidence: 0.766665590526316

 $00:34:53.828 \longrightarrow 00:34:56.150$  So I think that pulsed and

NOTE Confidence: 0.766665590526316

 $00:34:56.228 \longrightarrow 00:34:58.678$  most forms definitely give a

 $00:34:58.678 \longrightarrow 00:35:00.638$  structure to a conversation.

NOTE Confidence: 0.766665590526316

 $00{:}35{:}00.640 \dashrightarrow 00{:}35{:}03.832$  And I'm all for conversation aids

NOTE Confidence: 0.766665590526316

 $00{:}35{:}03.832 \dashrightarrow 00{:}35{:}07.325$  or documents that give people some

NOTE Confidence: 0.766665590526316

00:35:07.325 --> 00:35:10.570 language to use with each other and

NOTE Confidence: 0.766665590526316

 $00:35:10.570 \longrightarrow 00:35:13.040$  with their doctors about what they want,

NOTE Confidence: 0.766665590526316

 $00:35:13.040 \longrightarrow 00:35:14.200$  what they don't want,

NOTE Confidence: 0.766665590526316

 $00:35:14.200 \longrightarrow 00:35:16.876$  what they understand and don't understand.

NOTE Confidence: 0.766665590526316

 $00:35:16.880 \longrightarrow 00:35:19.400$  And I think that last point

NOTE Confidence: 0.766665590526316

 $00:35:19.400 \longrightarrow 00:35:21.080$  is the potential danger.

NOTE Confidence: 0.766665590526316

00:35:21.080 --> 00:35:23.060 Because if we hand people a

NOTE Confidence: 0.766665590526316

00:35:23.060 --> 00:35:25.160 form or an advanced directive,

NOTE Confidence: 0.766665590526316

 $00:35:25.160 \longrightarrow 00:35:26.480$  and I think this happened

NOTE Confidence: 0.766665590526316

 $00{:}35{:}26.480 --> 00{:}35{:}27.800$  a lot during the pandemic,

NOTE Confidence: 0.766665590526316

 $00:35:27.800 \longrightarrow 00:35:29.998$  like go home and fill this out,

NOTE Confidence: 0.766665590526316

 $00:35:30.000 \longrightarrow 00:35:32.198$  the thing that's missing is the context,

00:35:32.200 --> 00:35:32.618 right?

NOTE Confidence: 0.766665590526316

 $00:35:32.618 \longrightarrow 00:35:35.544$  And the context in which we help

NOTE Confidence: 0.766665590526316

 $00:35:35.544 \longrightarrow 00:35:37.210$  people understand what's going

NOTE Confidence: 0.766665590526316

 $00:35:37.210 \longrightarrow 00:35:39.828$  on that I think can't be divorced

NOTE Confidence: 0.766665590526316

 $00:35:39.828 \longrightarrow 00:35:42.118$  from the content of the forms.

NOTE Confidence: 0.766665590526316

00:35:42.120 --> 00:35:44.586 So if I give you a form and you

NOTE Confidence: 0.766665590526316

 $00:35:44.586 \longrightarrow 00:35:46.757$  are relatively healthy and you're

NOTE Confidence: 0.766665590526316

 $00:35:46.757 \longrightarrow 00:35:49.800$  65 and maybe you've got some CAD

NOTE Confidence: 0.766665590526316

 $00{:}35{:}49.800 \dashrightarrow 00{:}35{:}52.152$  and I say go take this form and

NOTE Confidence: 0.766665590526316

 $00:35:52.152 \longrightarrow 00:35:53.990$  think about these questions and

NOTE Confidence: 0.766665590526316

 $00:35:53.990 \longrightarrow 00:35:55.554$  what you might want,

NOTE Confidence: 0.766665590526316

 $00:35:55.560 \longrightarrow 00:35:57.860$  that's very different than if

NOTE Confidence: 0.766665590526316

 $00{:}35{:}57.860 \dashrightarrow 00{:}35{:}59.700$  some one has metastatic pancreatic

NOTE Confidence: 0.766665590526316

 $00:35:59.700 \longrightarrow 00:36:01.755$  cancer and they've had three

NOTE Confidence: 0.766665590526316

 $00:36:01.755 \longrightarrow 00:36:03.660$  lines of chemotherapy and the

NOTE Confidence: 0.766665590526316

 $00{:}36{:}03.660 \dashrightarrow 00{:}36{:}05.559$  cancer has spread regardless.

 $00:36:05.560 \longrightarrow 00:36:08.080$  And I give them a form like that

NOTE Confidence: 0.766665590526316

 $00{:}36{:}08.080 \dashrightarrow 00{:}36{:}10.786$  because the consequences of the choices

NOTE Confidence: 0.766665590526316

 $00:36:10.786 \dashrightarrow 00:36:13.680$  they will make are not the same.

NOTE Confidence: 0.766665590526316

 $00:36:13.680 \longrightarrow 00:36:14.960$  The form is the same,

NOTE Confidence: 0.766665590526316

 $00:36:14.960 \longrightarrow 00:36:16.720$  but not the consequence.

NOTE Confidence: 0.766665590526316

 $00:36:16.720 \longrightarrow 00:36:19.395$  And so I think the danger is

NOTE Confidence: 0.766665590526316

 $00:36:19.395 \longrightarrow 00:36:21.751$  that we give people a form

NOTE Confidence: 0.766665590526316

00:36:21.751 --> 00:36:24.116 and don't give them guidance.

NOTE Confidence: 0.766665590526316

 $00:36:24.120 \longrightarrow 00:36:26.868$  We don't help flesh out what

NOTE Confidence: 0.766665590526316

 $00{:}36{:}26.868 \dashrightarrow 00{:}36{:}29.651$  is the situation in which I'm

NOTE Confidence: 0.766665590526316

 $00:36:29.651 \longrightarrow 00:36:31.877$  asking you to fill this out.

NOTE Confidence: 0.766665590526316

 $00:36:31.880 \longrightarrow 00:36:34.440 \text{ I do think the forms are very helpful}$ ,

NOTE Confidence: 0.766665590526316

 $00{:}36{:}34.440 \dashrightarrow 00{:}36{:}38.008$  and I actually have a mentor who is

NOTE Confidence: 0.766665590526316

 $00:36:38.008 \longrightarrow 00:36:41.919$  part of the pulsed writing committee

NOTE Confidence: 0.766665590526316

 $00:36:41.920 \longrightarrow 00:36:44.416$  who has talked to me a little bit

00:36:44.416 --> 00:36:47.178 about just even coming up with like

NOTE Confidence: 0.766665590526316

00:36:47.178 --> 00:36:49.740 the phrase comfort measures only, right?

NOTE Confidence: 0.766665590526316

 $00:36:49.740 \longrightarrow 00:36:52.240$  Like every word was something.

NOTE Confidence: 0.766665590526316

 $00:36:52.240 \longrightarrow 00:36:53.491$  Not every word,

NOTE Confidence: 0.766665590526316

00:36:53.491 --> 00:36:55.993 but many words and phrasings were

NOTE Confidence: 0.766665590526316

 $00:36:55.993 \longrightarrow 00:36:58.875$  things that were the subject of debate.

NOTE Confidence: 0.766665590526316

 $00:36:58.880 \longrightarrow 00:37:00.100$  So there's a whole interesting

NOTE Confidence: 0.766665590526316

 $00:37:00.100 \longrightarrow 00:37:01.959$  history here and I wish he were here.

NOTE Confidence: 0.766665590526316

 $00:37:01.960 \longrightarrow 00:37:04.012$  I would invite him to comment

NOTE Confidence: 0.766665590526316

 $00:37:04.012 \longrightarrow 00:37:05.038$  further on that.

NOTE Confidence: 0.766665590526316 00:37:05.040 --> 00:37:05.550 But yeah, NOTE Confidence: 0.766665590526316

00:37:05.550 --> 00:37:07.080 but I do think they're helpful,

NOTE Confidence: 0.766665590526316

 $00:37:07.080 \longrightarrow 00:37:09.760$  but I think they need to be used in a,

NOTE Confidence: 0.766665590526316

 $00:37:09.760 \longrightarrow 00:37:11.360$  in a way that they're not always used.

NOTE Confidence: 0.766665590526316 00:37:11.360 --> 00:37:12.064 I guess. NOTE Confidence: 0.766665590526316

 $00:37:12.064 \longrightarrow 00:37:13.560$  I think I'm conversation

 $00:37:16.800 \longrightarrow 00:37:18.040$  guy versus. Yeah, exactly.

NOTE Confidence: 0.85571561

 $00:37:20.160 \longrightarrow 00:37:25.039$  Any other students questions in the back?

NOTE Confidence: 0.8410988

 $00:37:31.280 \longrightarrow 00:37:34.520$  Hi, I'm a first year student.

NOTE Confidence: 0.851815232

 $00:37:34.520 \longrightarrow 00:37:35.280$  I want to thank you

NOTE Confidence: 0.972755216666667

 $00:37:35.280 \longrightarrow 00:37:36.318$  for your talk.

NOTE Confidence: 0.86459658

 $00:37:36.840 \longrightarrow 00:37:38.440$  I my question is

NOTE Confidence: 0.949508183333333

 $00:37:38.440 \longrightarrow 00:37:40.780$  more you know in terms of learning

NOTE Confidence: 0.949508183333333

 $00:37:40.780 \longrightarrow 00:37:43.740$  how to have these conversations and

NOTE Confidence: 0.949508183333333

 $00:37:43.740 \dashrightarrow 00:37:45.800$  acknowledging that you are going to mess

NOTE Confidence: 0.844289628333333

 $00:37:45.800 \longrightarrow 00:37:48.200$  up when you have these conversations.

NOTE Confidence: 0.844289628333333

 $00{:}37{:}48.200 \dashrightarrow 00{:}37{:}49.998$  What do you recommend that we do

NOTE Confidence: 0.964891686666667

 $00:37:50.000 \longrightarrow 00:37:53.573$  as we learn how to have better

NOTE Confidence: 0.964891686666667

 $00:37:53.573 --> 00:37:55.000 \ conversations \ around \ E\& amp; amp; R\& amp; amp; A\& amp; amp; Defining the state of th$ 

and

NOTE Confidence: 0.969484333333333

 $00:37:56.960 \longrightarrow 00:37:57.878$  stuff like that?

NOTE Confidence: 0.963210866470588

00:38:01.160 --> 00:38:03.632 So I think having the intention

 $00:38:03.632 \longrightarrow 00:38:06.604$  to do them well and understanding

NOTE Confidence: 0.963210866470588

 $00:38:06.604 \longrightarrow 00:38:09.674$  that they're just as important,

NOTE Confidence: 0.963210866470588

 $00:38:09.680 \longrightarrow 00:38:12.355$  if not foundational in your

NOTE Confidence: 0.963210866470588

 $00:38:12.355 \longrightarrow 00:38:13.960$  interactions with patients,

NOTE Confidence: 0.963210866470588

 $00:38:13.960 \longrightarrow 00:38:17.068$  I think knowing that and really

NOTE Confidence: 0.963210866470588

 $00:38:17.068 \longrightarrow 00:38:20.320$  believing that is the first step.

NOTE Confidence: 0.963210866470588

 $00:38:20.320 \longrightarrow 00:38:23.518$  I think also finding mentors who

NOTE Confidence: 0.963210866470588

 $00{:}38{:}23.518 \dashrightarrow 00{:}38{:}27.020$  do it well and making an effort to

NOTE Confidence: 0.963210866470588

 $00{:}38{:}27.020 \dashrightarrow 00{:}38{:}29.615$  learn from them is really important.

NOTE Confidence: 0.963210866470588

 $00:38:29.615 \longrightarrow 00:38:33.750$  And I think also watching people who do it

NOTE Confidence: 0.963210866470588

00:38:33.750 --> 00:38:37.280 in a way that you don't think is effective,

NOTE Confidence: 0.963210866470588

00:38:37.280 --> 00:38:40.544 they also have something to teach you, right?

NOTE Confidence: 0.963210866470588

 $00{:}38{:}40.544 \dashrightarrow 00{:}38{:}43.640$  So I think you want to have the intention.

NOTE Confidence: 0.963210866470588

 $00{:}38{:}43.640 \dashrightarrow 00{:}38{:}46.032$  You want to learn from those around you

NOTE Confidence: 0.963210866470588

 $00:38:46.032 \longrightarrow 00:38:48.318$  who give you a variety of examples.

 $00:38:48.320 \longrightarrow 00:38:51.032$  And then the thing I tell my students

NOTE Confidence: 0.963210866470588

 $00{:}38{:}51.032 \to 00{:}38{:}54.520$  and my trainees and my fellow is that

NOTE Confidence: 0.963210866470588

 $00:38:54.520 \longrightarrow 00:38:56.879$  bringing her own personality to it.

NOTE Confidence: 0.963210866470588

 $00:38:56.880 \longrightarrow 00:38:59.076$  I think it sounds very stiff.

NOTE Confidence: 0.963210866470588

 $00:38:59.080 \longrightarrow 00:39:01.080$  When we read from scripts,

NOTE Confidence: 0.963210866470588

 $00:39:01.080 \longrightarrow 00:39:02.480$  the scripts are a place to start.

NOTE Confidence: 0.963210866470588

 $00:39:02.480 \dashrightarrow 00:39:04.398$  I feel like I'm bashing the scripts.

NOTE Confidence: 0.963210866470588

 $00:39:04.400 \longrightarrow 00:39:06.016$  I don't mean to,

NOTE Confidence: 0.963210866470588

 $00{:}39{:}06.016 \dashrightarrow 00{:}39{:}09.158$  but I want to complicate them and I

NOTE Confidence: 0.963210866470588

 $00:39:09.158 \longrightarrow 00:39:11.671$  want to complicate the way we inhabit

NOTE Confidence: 0.963210866470588

 $00:39:11.671 \longrightarrow 00:39:13.800$  ourselves when we're with patients.

NOTE Confidence: 0.963210866470588

 $00:39:13.800 \longrightarrow 00:39:16.800$  There isn't one way to be a doctor.

NOTE Confidence: 0.963210866470588

 $00:39:16.800 \longrightarrow 00:39:19.320$  There isn't one way to have a

NOTE Confidence: 0.963210866470588

 $00:39:19.320 \longrightarrow 00:39:20.400$  conversation with somebody.

NOTE Confidence: 0.963210866470588

 $00:39:20.400 \longrightarrow 00:39:21.645$  So if anything,

NOTE Confidence: 0.963210866470588

 $00:39:21.645 \longrightarrow 00:39:24.550$  one of the biggest pieces of feedback

 $00:39:24.634 \longrightarrow 00:39:28.800$  I tell my trainees is relax,

NOTE Confidence: 0.963210866470588

 $00{:}39{:}28.800 \dashrightarrow 00{:}39{:}32.136$  take a deep breath and go in there

NOTE Confidence: 0.963210866470588

00:39:32.136 --> 00:39:34.958 and bring your authentic heart

NOTE Confidence: 0.963210866470588

 $00:39:34.960 \longrightarrow 00:39:36.673$  to these conversations,

NOTE Confidence: 0.963210866470588

 $00:39:36.673 \longrightarrow 00:39:39.758$  because people can tell when you're

NOTE Confidence: 0.963210866470588

 $00:39:39.758 \longrightarrow 00:39:42.551$  there as a performance versus when you're

NOTE Confidence: 0.963210866470588

 $00:39:42.551 \longrightarrow 00:39:45.517$  there with the full force of your humanity.

NOTE Confidence: 0.963210866470588

 $00{:}39{:}45.520 \dashrightarrow 00{:}39{:}47.809$  So I think there's a couple different

NOTE Confidence: 0.963210866470588

00:39:47.809 --> 00:39:50.010 elements to it that you don't have

NOTE Confidence: 0.963210866470588

 $00:39:50.010 \dashrightarrow 00:39:52.167$  to phrase things the way I would

NOTE Confidence: 0.963210866470588

 $00:39:52.167 \longrightarrow 00:39:53.780$  phrase them or the way anyone

NOTE Confidence: 0.963210866470588

 $00:39:53.780 \longrightarrow 00:39:54.680$  else would phrase them.

NOTE Confidence: 0.963210866470588

 $00:39:54.680 \longrightarrow 00:39:58.677$  Find your own way around your words,

NOTE Confidence: 0.963210866470588

 $00:39:58.680 \longrightarrow 00:40:01.914$  but have the intention be that

NOTE Confidence: 0.963210866470588

 $00:40:01.914 \longrightarrow 00:40:04.993$  you're there to listen 1st and

 $00:40:04.993 \longrightarrow 00:40:07.558$  to really try to understand.

NOTE Confidence: 0.963210866470588

 $00{:}40{:}07.560 \dashrightarrow 00{:}40{:}09.290$  And you won't always understand

NOTE Confidence: 0.963210866470588

 $00:40:09.290 \longrightarrow 00:40:10.674$  where someone's coming from,

NOTE Confidence: 0.963210866470588

00:40:10.680 --> 00:40:14.154 but if you speak to them human to human,

NOTE Confidence: 0.963210866470588

 $00:40:14.160 \longrightarrow 00:40:16.385$  sometimes getting our own medical

NOTE Confidence: 0.963210866470588

 $00:40:16.385 \longrightarrow 00:40:19.062$  jargon in the ways we've learned

NOTE Confidence: 0.963210866470588

00:40:19.062 --> 00:40:21.998 to be with patients out of the way,

NOTE Confidence: 0.963210866470588

 $00:40:22.000 \longrightarrow 00:40:24.163$  that helps us to have the most

NOTE Confidence: 0.963210866470588

 $00{:}40{:}24.163 \to 00{:}40{:}26.359$  authentic goals of care conversations.

NOTE Confidence: 0.571788122857143

 $00:40:28.720 \longrightarrow 00:40:30.519$  That is my non evidence based to

NOTE Confidence: 0.6813953725

 $00{:}40{:}31.040 \dashrightarrow 00{:}40{:}32.200$  bring your authentic heart.

NOTE Confidence: 0.9531489

 $00:40:33.800 \longrightarrow 00:40:34.480$  Next question.

NOTE Confidence: 0.952038715

 $00:40:39.520 \longrightarrow 00:40:41.200$  So my question is a little

NOTE Confidence: 0.952038715

 $00{:}40{:}41.200 \dashrightarrow 00{:}40{:}44.400$  more specific to CPR. And

NOTE Confidence: 0.963380128823529

 $00:40:46.600 \longrightarrow 00:40:49.442$  in your opinion, what is the lowest

NOTE Confidence: 0.963380128823529

 $00:40:49.442 \longrightarrow 00:40:52.412$  level of care where we should

00:40:52.412 --> 00:40:54.636 start having these discussions?

NOTE Confidence: 0.963380128823529

 $00{:}40{:}54.640 \dashrightarrow 00{:}40{:}59.509$  So I'm about to be an EMT and so

NOTE Confidence: 0.963380128823529

 $00:40:59.509 \longrightarrow 00:41:03.240$  obviously we have DNRS, we do CPR

NOTE Confidence: 0.963380128823529

 $00:41:03.240 \longrightarrow 00:41:06.080$  which would be our main resuscitation

NOTE Confidence: 0.5519116725

00:41:06.800 --> 00:41:08.160 a what? And if

NOTE Confidence: 0.876453512

00:41:08.160 --> 00:41:09.896 we start from you know, EMT basic

NOTE Confidence: 0.876453512

 $00:41:09.896 \longrightarrow 00:41:12.192$  up to like Level 1 trauma center

NOTE Confidence: 0.707360894

 $00:41:12.200 \longrightarrow 00:41:16.120$  center like here at Yale, at what level do

NOTE Confidence: 0.96948507555556

00:41:16.120 --> 00:41:18.640 you think that we should start having

NOTE Confidence: 0.96948507555556

00:41:18.640 --> 00:41:20.885 these discussions And do you think it

NOTE Confidence: 0.96948507555556

 $00:41:20.885 \longrightarrow 00:41:23.297$  would be useful to have several levels

NOTE Confidence: 0.96948507555556

00:41:23.297 --> 00:41:26.132 of DNR depending on what level of

NOTE Confidence: 0.96948507555556

 $00:41:26.132 \longrightarrow 00:41:28.598$  measures people are comfortable with?

NOTE Confidence: 0.971811151428571

00:41:30.080 --> 00:41:33.195 So I think there's in my mind,

NOTE Confidence: 0.971811151428571

 $00:41:33.200 \longrightarrow 00:41:36.038$  there's not really levels of DNR.

00:41:36.040 --> 00:41:38.476 If someone goes down in the field,

NOTE Confidence: 0.971811151428571

 $00:41:38.480 \longrightarrow 00:41:41.119$  you either start CPR or you don't,

NOTE Confidence: 0.971811151428571

 $00:41:41.120 \longrightarrow 00:41:43.812$  based on documentation that's

NOTE Confidence: 0.971811151428571

00:41:43.812 --> 00:41:48.160 there or or not there, right?

NOTE Confidence: 0.971811151428571

 $00:41:48.160 \longrightarrow 00:41:50.160$  So if someone has a pulse that says

NOTE Confidence: 0.971811151428571

 $00{:}41{:}50.160 \dashrightarrow 00{:}41{:}52.359$  DNR and you get called to the house,

NOTE Confidence: 0.971811151428571

00:41:52.360 --> 00:41:54.240 that's something that you respect, right?

NOTE Confidence: 0.971811151428571

00:41:54.240 --> 00:41:56.160 If there's no documentation,

NOTE Confidence: 0.971811151428571

00:41:56.160 --> 00:41:58.412 in the absence of that, you usually

NOTE Confidence: 0.971811151428571

 $00:41:58.412 \longrightarrow 00:42:01.611$  have to start CPR in between there.

NOTE Confidence: 0.971811151428571

 $00:42:01.611 \longrightarrow 00:42:03.633$  There's not a whole lot if

NOTE Confidence: 0.971811151428571

 $00:42:03.633 \longrightarrow 00:42:05.358$  you're coming in as an EMT,

NOTE Confidence: 0.971811151428571

 $00:42:05.360 \longrightarrow 00:42:07.502$  if you have a pulsed form that

NOTE Confidence: 0.971811151428571

 $00:42:07.502 \longrightarrow 00:42:09.079$  shows they don't want CPR.

NOTE Confidence: 0.971811151428571

 $00:42:09.080 \longrightarrow 00:42:10.265$  But for example,

NOTE Confidence: 0.971811151428571

00:42:10.265 --> 00:42:12.240 they would want selective measures,

 $00:42:12.240 \longrightarrow 00:42:13.871$  which is what is a is not

NOTE Confidence: 0.971811151428571

 $00:42:13.871 \longrightarrow 00:42:15.519$  a choice on a pulsed form.

NOTE Confidence: 0.971811151428571

00:42:15.520 --> 00:42:18.536 That might mean they would want BIPAP, right?

NOTE Confidence: 0.971811151428571

 $00:42:18.536 \longrightarrow 00:42:20.888$  Or they would want other types of

NOTE Confidence: 0.971811151428571

 $00:42:20.888 \longrightarrow 00:42:22.536$  respiratory support or that they would

NOTE Confidence: 0.971811151428571

 $00:42:22.536 \longrightarrow 00:42:24.480$  even want to go to the hospital,

NOTE Confidence: 0.971811151428571

 $00:42:24.480 \longrightarrow 00:42:27.357$  but the line would be around CPR.

NOTE Confidence: 0.971811151428571

 $00:42:27.360 \longrightarrow 00:42:29.955$  So in the absence of that, though,

NOTE Confidence: 0.971811151428571

00:42:29.955 --> 00:42:33.115 I don't know that there's levels of DNR,

NOTE Confidence: 0.971811151428571 00:42:33.120 --> 00:42:33.584 right? NOTE Confidence: 0.971811151428571

00:42:33.584 --> 00:42:35.440 There's levels of intervention,

NOTE Confidence: 0.971811151428571

 $00:42:35.440 \longrightarrow 00:42:39.877$  but intervention is not the same as CPR deal.

NOTE Confidence: 0.971811151428571

 $00:42:39.880 \longrightarrow 00:42:42.316$  I think this is where you know

NOTE Confidence: 0.971811151428571

 $00:42:42.316 \longrightarrow 00:42:44.850$  in some states they're trying to

NOTE Confidence: 0.971811151428571

 $00:42:44.850 \longrightarrow 00:42:47.676$  build pulsed registries so that if

00:42:47.676 --> 00:42:50.320 somebody doesn't have documentation,

NOTE Confidence: 0.971811151428571

00:42:50.320 --> 00:42:52.561 there may be a way to pull it up

NOTE Confidence: 0.971811151428571

 $00:42:52.561 \longrightarrow 00:42:54.898$  and don't know if that's only

NOTE Confidence: 0.971811151428571

 $00:42:54.898 \longrightarrow 00:42:56.908$  hospital based or whether that's

NOTE Confidence: 0.971811151428571

 $00:42:56.982 \longrightarrow 00:42:59.478$  something EMTs would have access to.

NOTE Confidence: 0.971811151428571

00:42:59.480 --> 00:43:00.593 In my opinion,

NOTE Confidence: 0.971811151428571

 $00:43:00.593 \longrightarrow 00:43:02.819$  I think that anybody with any

NOTE Confidence: 0.971811151428571

 $00:43:02.819 \longrightarrow 00:43:05.624$  sort of serious illness or strong

NOTE Confidence: 0.971811151428571

 $00:43:05.624 \longrightarrow 00:43:07.974$  feelings about whether they would

NOTE Confidence: 0.971811151428571

 $00:43:08.055 \longrightarrow 00:43:09.800$  want to go through CPR,

NOTE Confidence: 0.971811151428571

 $00:43:09.800 \longrightarrow 00:43:11.819$  that those conversations

NOTE Confidence: 0.971811151428571

 $00:43:11.819 \longrightarrow 00:43:13.838$  should happen whenever.

NOTE Confidence: 0.971811151428571

00:43:13.840 --> 00:43:14.892 A lot of times,

NOTE Confidence: 0.971811151428571

00:43:14.892 --> 00:43:17.040 like if I'm taking care of somebody

NOTE Confidence: 0.972867233

 $00:43:19.200 \longrightarrow 00:43:23.520$  and they tell me that they lost a loved one,

NOTE Confidence: 0.972867233

 $00:43:23.520 \longrightarrow 00:43:25.680$  like within the last year,

00:43:25.680 --> 00:43:29.370 something I will ask is tell me what your

NOTE Confidence: 0.972867233

 $00{:}43{:}29.370 \dashrightarrow 00{:}43{:}31.916$  experience was of losing that person.

NOTE Confidence: 0.972867233

 $00:43:31.920 \longrightarrow 00:43:34.080$  What was their death like?

NOTE Confidence: 0.972867233

 $00:43:34.080 \longrightarrow 00:43:37.585$  And they may say to me it was horrible.

NOTE Confidence: 0.972867233

 $00:43:37.585 \longrightarrow 00:43:39.760$  She was in an ICU,

NOTE Confidence: 0.972867233

 $00:43:39.760 \longrightarrow 00:43:42.182$  she was traked and then they did

NOTE Confidence: 0.972867233

 $00:43:42.182 \longrightarrow 00:43:44.880$  CPR and there was blood everywhere.

NOTE Confidence: 0.972867233

 $00:43:44.880 \longrightarrow 00:43:46.920$  And you know, something like that.

NOTE Confidence: 0.972867233

00:43:46.920 --> 00:43:49.240 That's a way in, right?

NOTE Confidence: 0.972867233

 $00:43:49.240 \longrightarrow 00:43:51.240$  So talking about the minute,

NOTE Confidence: 0.972867233

00:43:51.240 --> 00:43:53.120 like what you're asking about,

NOTE Confidence: 0.972867233

 $00{:}43{:}53.120 \dashrightarrow 00{:}43{:}55.250$  when should this conversation start

NOTE Confidence: 0.972867233

 $00{:}43{:}55.250 \dashrightarrow 00{:}43{:}57.760$  with the minimum requirement for this.

NOTE Confidence: 0.972867233

00:43:57.760 --> 00:44:00.196 Honestly, I think whenever we lose anybody,

NOTE Confidence: 0.972867233

 $00:44:00.200 \longrightarrow 00:44:03.000$  it's an opportunity to talk to each other

 $00:44:03.000 \longrightarrow 00:44:06.425$  and to have a conversations within us about,

NOTE Confidence: 0.972867233

00:44:06.425 --> 00:44:09.215 would I want my last moments

NOTE Confidence: 0.972867233

 $00:44:09.215 \longrightarrow 00:44:11.200$  to look like that?

NOTE Confidence: 0.972867233

00:44:11.200 --> 00:44:14.152 If I would want to make a different choice,

NOTE Confidence: 0.972867233

00:44:14.160 --> 00:44:16.608 then I need to tell the people I

NOTE Confidence: 0.972867233

00:44:16.608 --> 00:44:18.474 love and I need to write it down.

NOTE Confidence: 0.972867233

 $00:44:18.480 \longrightarrow 00:44:20.202$  And I need to tell the doctors

NOTE Confidence: 0.972867233

 $00:44:20.202 \longrightarrow 00:44:21.160$  taking care of me,

NOTE Confidence: 0.449646515

 $00:44:24.400 \longrightarrow 00:44:25.080$  buddy, on this, I'd

NOTE Confidence: 0.826925301111111

00:44:25.080 --> 00:44:27.159 like to ask. Yes, somebody in the back row,

NOTE Confidence: 0.957797128571429

 $00:44:28.440 \longrightarrow 00:44:30.554$  Thank you so much for this conversation.

NOTE Confidence: 0.957797128571429

00:44:30.560 --> 00:44:33.440 I'm. I'm really passionate about this.

NOTE Confidence: 0.957797128571429

 $00:44:33.440 \longrightarrow 00:44:34.800$  So I'm not a physician.

NOTE Confidence: 0.957797128571429

 $00:44:34.800 \longrightarrow 00:44:37.380$  I'm a chaplain and I've been

NOTE Confidence: 0.957797128571429

 $00:44:37.380 \longrightarrow 00:44:38.670$  having conversations with

NOTE Confidence: 0.957797128571429

00:44:38.670 --> 00:44:40.680 patients and families for many,

 $00:44:40.680 \longrightarrow 00:44:42.540$  many years about this.

NOTE Confidence: 0.957797128571429

 $00:44:42.540 \longrightarrow 00:44:45.565$  And I have something that's troubling

NOTE Confidence: 0.957797128571429

 $00:44:45.565 \longrightarrow 00:44:48.304$  me and it has been for years and I

NOTE Confidence: 0.957797128571429

 $00:44:48.304 \longrightarrow 00:44:50.837$  would love to hear your thoughts on it.

NOTE Confidence: 0.957797128571429

 $00:44:50.840 \longrightarrow 00:44:52.824$  When I support providers,

NOTE Confidence: 0.957797128571429

00:44:52.824 --> 00:44:56.816 when we have just done a ACPR attempt,

NOTE Confidence: 0.957797128571429

 $00:44:56.816 \longrightarrow 00:44:59.920$  we all tell each other we would

NOTE Confidence: 0.957797128571429

 $00:44:59.920 \longrightarrow 00:45:02.022$  never want that for ourselves.

NOTE Confidence: 0.957797128571429

 $00:45:02.022 \longrightarrow 00:45:04.800$  We're going to be DNRD and I.

NOTE Confidence: 0.957797128571429

 $00:45:04.800 \longrightarrow 00:45:05.968$  When we're older, you know,

NOTE Confidence: 0.957797128571429

 $00{:}45{:}05.968 \dashrightarrow 00{:}45{:}08.160$  our family members are going to be D and Rd.

NOTE Confidence: 0.957797128571429

 $00:45:08.160 \longrightarrow 00:45:09.996$  and I, we would never go

NOTE Confidence: 0.957797128571429

00:45:09.996 --> 00:45:10.914 through that ourselves.

NOTE Confidence: 0.909949882857143

00:45:12.960 --> 00:45:15.200 And you began the talk this evening,

NOTE Confidence: 0.909949882857143

 $00:45:15.200 \longrightarrow 00:45:18.266$  reminding us that we're so influenced by

 $00:45:18.266 \longrightarrow 00:45:21.381$  our culture of these medical shows like

NOTE Confidence: 0.909949882857143

 $00:45:21.381 \longrightarrow 00:45:24.839$  ER and movies and these types of things.

NOTE Confidence: 0.909949882857143

 $00:45:24.840 \longrightarrow 00:45:28.377$  And what is deeply troubling to me is the

NOTE Confidence: 0.909949882857143

 $00:45:28.377 \longrightarrow 00:45:32.920$  huge disconnect between medicine and culture.

NOTE Confidence: 0.909949882857143

00:45:32.920 --> 00:45:36.872 And one of my passions is to help patients

NOTE Confidence: 0.909949882857143

 $00:45:36.872 \longrightarrow 00:45:40.079$  and families experience a good death.

NOTE Confidence: 0.909949882857143

 $00:45:40.080 \longrightarrow 00:45:41.880$  And what I'm wondering is,

NOTE Confidence: 0.909949882857143

 $00:45:41.880 \longrightarrow 00:45:46.670$  how do you think we can begin to change

NOTE Confidence: 0.909949882857143

 $00:45:46.670 \longrightarrow 00:45:49.424$  our culture around resuscitation

NOTE Confidence: 0.909949882857143

 $00:45:49.424 \longrightarrow 00:45:53.993$  so that people are more open

NOTE Confidence: 0.909949882857143

 $00:45:53.993 \longrightarrow 00:45:56.437$  to having these conversations,

NOTE Confidence: 0.909949882857143

 $00:45:56.440 \longrightarrow 00:45:58.798$  seeing them for what they are?

NOTE Confidence: 0.909949882857143

00:45:58.800 --> 00:46:00.360 We're not necessarily like,

NOTE Confidence: 0.909949882857143

 $00:46:00.360 \longrightarrow 00:46:02.310$  I didn't know that resuscitation

NOTE Confidence: 0.909949882857143

 $00:46:02.310 \longrightarrow 00:46:04.199$  was someone's already dead and

NOTE Confidence: 0.909949882857143

00:46:04.199 --> 00:46:06.353 we're trying to bring them back.

 $00:46:06.360 \longrightarrow 00:46:08.280$  And I'm an educated person

NOTE Confidence: 0.943800538

 $00:46:08.760 \longrightarrow 00:46:10.280$  and I had no clue.

NOTE Confidence: 0.969511806153846

 $00:46:10.560 \longrightarrow 00:46:13.416$  So I'm like a lot of other people

NOTE Confidence: 0.969511806153846

00:46:13.416 --> 00:46:15.479 probably don't know this either.

NOTE Confidence: 0.969511806153846

 $00:46:15.480 \longrightarrow 00:46:18.840$  So what are your thoughts about

NOTE Confidence: 0.969511806153846

00:46:18.840 --> 00:46:21.984 changing our culture to be more

NOTE Confidence: 0.969511806153846

 $00:46:21.984 \longrightarrow 00:46:24.560$  amenable to these conversations?

NOTE Confidence: 0.897919266428572

00:46:26.200 --> 00:46:28.642 So I think George Clooney needs

NOTE Confidence: 0.897919266428572

 $00:46:28.642 \longrightarrow 00:46:30.807$  to do an infomercial saying

NOTE Confidence: 0.897919266428572

 $00:46:30.807 \longrightarrow 00:46:35.000$  everything I did was false.

NOTE Confidence: 0.897919266428572

00:46:35.000 --> 00:46:36.871 That would be pretty great though, right?

NOTE Confidence: 0.897919266428572

 $00:46:36.871 \longrightarrow 00:46:39.679$  If he and forget the guy who played

NOTE Confidence: 0.897919266428572

 $00{:}46{:}39.679 \dashrightarrow 00{:}46{:}42.556$  the name of the guy who played Mark.

NOTE Confidence: 0.897919266428572

 $00:46:42.560 \longrightarrow 00:46:44.000$  But I really liked Mark.

NOTE Confidence: 0.897919266428572

00:46:44.000 --> 00:46:46.780 I feel Anthony Edwards,

 $00:46:46.780 \longrightarrow 00:46:50.100$  he was so great, right?

NOTE Confidence: 0.897919266428572

 $00{:}46{:}50.100 \dashrightarrow 00{:}46{:}52.800$  He was actually my favorite.

NOTE Confidence: 0.897919266428572

 $00:46:52.800 \longrightarrow 00:46:54.634$  But if they were to come forward,

NOTE Confidence: 0.897919266428572

 $00:46:54.640 \longrightarrow 00:46:57.640$  I feel like it would be a lot of fun.

NOTE Confidence: 0.897919266428572

 $00:46:57.640 \longrightarrow 00:46:59.520$  So, but in all seriousness,

NOTE Confidence: 0.897919266428572

 $00:46:59.520 \longrightarrow 00:47:01.080$  I think that there's a couple

NOTE Confidence: 0.897919266428572

 $00:47:01.080 \longrightarrow 00:47:02.720$  different ways to think about this.

NOTE Confidence: 0.897919266428572

 $00:47:02.720 \longrightarrow 00:47:06.505$  One, I will say hands down of

NOTE Confidence: 0.897919266428572

00:47:06.505 --> 00:47:08.920 the emails I got about my piece,

NOTE Confidence: 0.897919266428572

 $00:47:08.920 \longrightarrow 00:47:12.259$  the far and above biggest comment was I did

NOTE Confidence: 0.897919266428572

00:47:12.259 --> 00:47:15.640 not know you had to die first to get CPR.

NOTE Confidence: 0.897919266428572

00:47:15.640 --> 00:47:18.792 People do not know this and they don't

NOTE Confidence: 0.897919266428572

 $00{:}47{:}18.792 \dashrightarrow 00{:}47{:}21.797$  know that it's about death reversal.

NOTE Confidence: 0.897919266428572

 $00:47:21.800 \longrightarrow 00:47:27.775$  And I think that so much of the cultural

NOTE Confidence: 0.897919266428572

 $00:47:27.775 \longrightarrow 00:47:31.302$  component to this writ large is the

NOTE Confidence: 0.897919266428572

 $00:47:31.302 \longrightarrow 00:47:34.998$  expectations we have of doctors and medicine,

 $00:47:35.000 \longrightarrow 00:47:36.960$  right, This idea that we

NOTE Confidence: 0.897919266428572

 $00:47:36.960 \longrightarrow 00:47:39.800$  should be able to do anything.

NOTE Confidence: 0.897919266428572

 $00:47:39.800 \longrightarrow 00:47:43.922$  I think that's a big part of the cultural

NOTE Confidence: 0.897919266428572

 $00:47:43.922 \longrightarrow 00:47:46.677$  expectations of medicine that are very,

NOTE Confidence: 0.897919266428572

 $00{:}47{:}46.680 \dashrightarrow 00{:}47{:}49.760$  I don't know where that came from because

NOTE Confidence: 0.897919266428572

00:47:49.760 --> 00:47:54.040 in the words of Doctor Cox from Scrubs,

NOTE Confidence: 0.897919266428572

00:47:54.040 --> 00:47:56.320 which I'm just gonna go with this now,

NOTE Confidence: 0.897919266428572

00:47:56.320 --> 00:47:58.352 I love Doctor Cox.

NOTE Confidence: 0.897919266428572

 $00:47:58.352 \longrightarrow 00:48:01.400$  He's a personal hero of mine.

NOTE Confidence: 0.897919266428572

 $00{:}48{:}01.400 \dashrightarrow 00{:}48{:}03.934$  I'm not able to really enact Doctor

NOTE Confidence: 0.897919266428572

00:48:03.934 --> 00:48:06.639 Cox in this current day and age,

NOTE Confidence: 0.897919266428572

 $00:48:06.640 \longrightarrow 00:48:08.236$  but I wish that I could.

NOTE Confidence: 0.897919266428572

 $00:48:08.240 \longrightarrow 00:48:12.755$  But he told Zach Braff's character once.

NOTE Confidence: 0.897919266428572

00:48:12.760 --> 00:48:17.226 Everything that we do is a stall, right?

NOTE Confidence: 0.897919266428572

00:48:17.226 --> 00:48:18.624 And he's right.

 $00:48:18.624 \longrightarrow 00:48:20.954$  But I don't know that.

NOTE Confidence: 0.897919266428572

 $00:48:20.960 \longrightarrow 00:48:22.515$  Even though the the general

NOTE Confidence: 0.897919266428572

00:48:22.515 --> 00:48:24.719 public and all of us get that,

NOTE Confidence: 0.897919266428572

 $00:48:24.720 \longrightarrow 00:48:26.680$  I don't know that we really get that.

NOTE Confidence: 0.897919266428572

 $00:48:26.680 \longrightarrow 00:48:29.047$  And I think that gets in the way when

NOTE Confidence: 0.897919266428572

 $00{:}48{:}29.047 \dashrightarrow 00{:}48{:}31.119$  we think about what medicine should

NOTE Confidence: 0.897919266428572

 $00:48:31.119 \longrightarrow 00:48:33.917$  be able to do versus what we can do.

NOTE Confidence: 0.897919266428572

00:48:33.920 --> 00:48:36.626 And I think speaking more realistically

NOTE Confidence: 0.897919266428572

 $00:48:36.626 \longrightarrow 00:48:39.135$  about medicine's limits is something that

NOTE Confidence: 0.897919266428572

 $00:48:39.135 \longrightarrow 00:48:42.560$  cannot just be the realm of palliative care.

NOTE Confidence: 0.897919266428572

 $00{:}48{:}42.560 \dashrightarrow 00{:}48{:}45.500$  That expectation setting has to happen

NOTE Confidence: 0.897919266428572

00:48:45.500 --> 00:48:48.119 whenever somebody comes into the ICU,

NOTE Confidence: 0.897919266428572

 $00:48:48.120 \longrightarrow 00:48:50.805$  whenever somebody gets a serious

NOTE Confidence: 0.897919266428572

 $00:48:50.805 \longrightarrow 00:48:52.953$  illness that I understand,

NOTE Confidence: 0.897919266428572

00:48:52.960 --> 00:48:54.370 who I've just told you of

NOTE Confidence: 0.897919266428572

00:48:54.370 --> 00:48:55.075 metastatic lung cancer.

 $00:48:55.080 \longrightarrow 00:48:57.688$  I understand there's a lot of info out

NOTE Confidence: 0.897919266428572

 $00:48:57.688 \longrightarrow 00:49:00.040$  there about what clinical trials are,

NOTE Confidence: 0.897919266428572

 $00:49:00.040 \longrightarrow 00:49:02.272$  but a lot of clinical trials

NOTE Confidence: 0.897919266428572

 $00:49:02.272 \longrightarrow 00:49:03.760$  will not benefit you.

NOTE Confidence: 0.897919266428572

 $00:49:03.760 \longrightarrow 00:49:06.714$  They will benefit someone in the future.

NOTE Confidence: 0.897919266428572

 $00:49:06.720 \longrightarrow 00:49:09.048$  But people expect that if I'm

NOTE Confidence: 0.897919266428572

 $00:49:09.048 \longrightarrow 00:49:10.600$  on an experimental therapy

NOTE Confidence: 0.897919266428572

 $00:49:10.676 \longrightarrow 00:49:12.476$  that that may work for me.

NOTE Confidence: 0.897919266428572

 $00{:}49{:}12.480 \dashrightarrow 00{:}49{:}14.844$  And I think part of dispelling

NOTE Confidence: 0.897919266428572

 $00:49:14.844 \longrightarrow 00:49:17.429$  the cultural myths we have is

NOTE Confidence: 0.897919266428572

00:49:17.429 --> 00:49:19.744 confronting them and saying this

NOTE Confidence: 0.897919266428572

 $00:49:19.744 \longrightarrow 00:49:22.119$  is what's achievable in medicine,

NOTE Confidence: 0.897919266428572

 $00{:}49{:}22.120 \dashrightarrow 00{:}49{:}26.872$  but this is the realm of ER and fantasy.

NOTE Confidence: 0.897919266428572

00:49:26.880 --> 00:49:29.640 I also just think,

NOTE Confidence: 0.897919266428572

00:49:29.640 --> 00:49:33.434 being somebody who is from a culture,

00:49:33.440 --> 00:49:35.420 again writ large,

NOTE Confidence: 0.897919266428572

 $00:49:35.420 \longrightarrow 00:49:38.720$  where conversations about this stuff,

NOTE Confidence: 0.897919266428572

 $00:49:38.720 \longrightarrow 00:49:41.800$  we don't have the language for it,

NOTE Confidence: 0.897919266428572 $00:49:41.800 \longrightarrow 00:49:44.320$  like in Hindi.

NOTE Confidence: 0.897919266428572

 $00:49:44.320 \longrightarrow 00:49:46.756$  When I try to have a goals

NOTE Confidence: 0.897919266428572

 $00:49:46.756 \longrightarrow 00:49:47.800$  of care conversation,

NOTE Confidence: 0.897919266428572

 $00:49:47.800 \longrightarrow 00:49:49.840$  there's a lot that just doesn't

NOTE Confidence: 0.897919266428572

 $00:49:49.840 \longrightarrow 00:49:51.200$  make sense or translate,

NOTE Confidence: 0.897919266428572

 $00:49:51.200 \longrightarrow 00:49:54.704$  in part because some of the

NOTE Confidence: 0.897919266428572

 $00:49:54.704 \longrightarrow 00:49:57.040$  actual concepts aren't there.

NOTE Confidence: 0.897919266428572

 $00{:}49{:}57.040 \dashrightarrow 00{:}49{:}59.840$  And I think it would be a miss for me

NOTE Confidence: 0.914566240769231

00:49:59.917 --> 00:50:03.611 not to acknowledge the diversity of

NOTE Confidence: 0.914566240769231

 $00:50:03.611 \longrightarrow 00:50:06.719$  perspectives and communication styles

NOTE Confidence: 0.914566240769231

00:50:06.720 --> 00:50:08.748 that come into talking about death

NOTE Confidence: 0.914566240769231

 $00:50:08.748 \longrightarrow 00:50:11.398$  and dying and and suffering and loss.

NOTE Confidence: 0.914566240769231

 $00:50:11.400 \longrightarrow 00:50:14.067$  We have a million ways of talking

 $00:50:14.067 \longrightarrow 00:50:16.000$  about suffering because that is

NOTE Confidence: 0.914566240769231

00:50:16.000 --> 00:50:18.154 the inescapable fact of human life.

NOTE Confidence: 0.914566240769231

 $00:50:18.160 \longrightarrow 00:50:20.309$  And that's kind of how you deal

NOTE Confidence: 0.914566240769231

 $00:50:20.309 \longrightarrow 00:50:22.440$  with that is enshrined in many

NOTE Confidence: 0.914566240769231

 $00:50:22.440 \longrightarrow 00:50:24.720$  of the religions in South Asia.

NOTE Confidence: 0.914566240769231

 $00:50:24.720 \longrightarrow 00:50:27.513$  So we have vocabulary and ways of

NOTE Confidence: 0.914566240769231

00:50:27.513 --> 00:50:29.599 thinking and talking about that,

NOTE Confidence: 0.914566240769231

 $00:50:29.600 \longrightarrow 00:50:31.490$  but I literally have no way

NOTE Confidence: 0.914566240769231

 $00:50:31.490 \longrightarrow 00:50:33.200$  to say goals of care.

NOTE Confidence: 0.914566240769231

 $00:50:33.200 \longrightarrow 00:50:36.900$  Like talking directly about death

NOTE Confidence: 0.914566240769231

 $00:50:36.900 \longrightarrow 00:50:41.128$  is not something that it would be

NOTE Confidence: 0.914566240769231

 $00{:}50{:}41.128 --> 00{:}50{:}42.634$  almost disrespectful sometimes.

NOTE Confidence: 0.914566240769231

 $00:50:42.640 \longrightarrow 00:50:44.290$  So there's a lot of indirect

NOTE Confidence: 0.914566240769231

 $00:50:44.290 \longrightarrow 00:50:45.115$  communication around it,

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 $00:50:45.120 \longrightarrow 00:50:47.640$  and I think that's a part of the culture too.

00:50:47.640 --> 00:50:49.755 And I don't think you have to be Asian

NOTE Confidence: 0.914566240769231

 $00{:}50{:}49.755 \dashrightarrow 00{:}50{:}52.116$  or South Asian for that to be the case.

NOTE Confidence: 0.914566240769231

00:50:52.120 --> 00:50:54.318 I think in families of all backgrounds,

NOTE Confidence: 0.914566240769231

 $00:50:54.320 \longrightarrow 00:50:56.440$  there's indirect and direct communication.

NOTE Confidence: 0.914566240769231

 $00:50:56.440 \longrightarrow 00:50:59.702$  There's the text and the subtext and

NOTE Confidence: 0.914566240769231

 $00:50:59.702 \longrightarrow 00:51:03.194$  raising the subtext into the text,

NOTE Confidence: 0.914566240769231

 $00:51:03.200 \longrightarrow 00:51:06.532$  really getting into what is our culture

NOTE Confidence: 0.914566240769231

00:51:06.532 --> 00:51:08.999 around talking about hard topics,

NOTE Confidence: 0.914566240769231

00:51:09.000 --> 00:51:11.080 let alone talking about death.

NOTE Confidence: 0.914566240769231

00:51:11.080 --> 00:51:13.952 I think that's a part of the conversation

NOTE Confidence: 0.914566240769231

 $00:51:13.952 \longrightarrow 00:51:17.044$  around how can we evolve cultures within

NOTE Confidence: 0.914566240769231

00:51:17.044 --> 00:51:21.073 a family, within a group, whatever,

NOTE Confidence: 0.914566240769231

 $00:51:21.073 \longrightarrow 00:51:23.638$  within a hospital, within medicine.

NOTE Confidence: 0.914566240769231

 $00:51:23.640 \longrightarrow 00:51:25.720$  I think those are all part of the

NOTE Confidence: 0.914566240769231

 $00:51:25.720 \longrightarrow 00:51:28.119$  way I would answer your question.

NOTE Confidence: 0.914566240769231

 $00:51:28.120 \longrightarrow 00:51:31.600$  Right. And also George Clooney.

00:51:33.800 --> 00:51:35.080 I love George Clooney. OK,

NOTE Confidence: 0.933618865

 $00:51:35.080 \longrightarrow 00:51:36.340$  we started, I know we

NOTE Confidence: 0.933618865

 $00:51:36.340 \longrightarrow 00:51:37.600$  started about 3 minutes late.

NOTE Confidence: 0.933618865

 $00:51:37.600 \longrightarrow 00:51:39.466$  So we have time for one more

NOTE Confidence: 0.933618865

 $00{:}51{:}39.466 \dashrightarrow 00{:}51{:}41.000$  question and then we will stop. I'm

NOTE Confidence: 0.492140576666667

 $00:51:43.360 \longrightarrow 00:51:46.000$  good. So we need it for the

NOTE Confidence: 0.763678815

 $00:51:49.880 \longrightarrow 00:51:51.560$  zoo. I am not a doctor.

NOTE Confidence: 0.763678815

 $00:51:51.560 \longrightarrow 00:51:53.200$  I'm not a nurse.

NOTE Confidence: 0.763678815

 $00:51:53.200 \longrightarrow 00:51:55.628$  I'm a writer and I write a lot

NOTE Confidence: 0.763678815

00:51:55.628 --> 00:51:56.600 about Connecticut Hospice,

NOTE Confidence: 0.763678815

 $00:51:56.600 \longrightarrow 00:51:58.987$  and I know that it was nurses

NOTE Confidence: 0.763678815

00:51:58.987 --> 00:52:00.812 that recognize the need for

NOTE Confidence: 0.763678815

 $00{:}52{:}00.812 \dashrightarrow 00{:}52{:}02.637$  palliative care back in the

NOTE Confidence: 0.96179486

 $00{:}52{:}02.640 --> 00{:}52{:}04.160$  70s in this very city.

NOTE Confidence: 0.908386734

 $00:52:04.760 \longrightarrow 00:52:08.800$  So I wonder, given doctors,

00:52:08.800 --> 00:52:11.865 seeming like doctors are trained

NOTE Confidence: 0.908386734

00:52:11.865 --> 00:52:15.678 intensively to heal, to fix, to repair,

NOTE Confidence: 0.908386734

 $00:52:15.680 \longrightarrow 00:52:18.354$  I wonder if the conversation could be,

NOTE Confidence: 0.908386734

 $00:52:18.360 \longrightarrow 00:52:21.240$  could include nurses.

NOTE Confidence: 0.908386734

00:52:21.240 --> 00:52:22.864 Oh, certainly, yeah, absolutely.

NOTE Confidence: 0.908386734

 $00:52:22.864 \longrightarrow 00:52:27.042$  I mean, I think that obviously

NOTE Confidence: 0.908386734

 $00:52:27.042 \longrightarrow 00:52:29.454$  like the backbone of a lot

NOTE Confidence: 0.908386734

00:52:29.454 --> 00:52:31.479 of Hospice groups is nurses.

NOTE Confidence: 0.908386734

 $00:52:31.480 \longrightarrow 00:52:34.630$  Some of our biggest fans in the hospital are

NOTE Confidence: 0.908386734

 $00:52:34.630 \longrightarrow 00:52:37.318$  nurses and social workers and chaplains.

NOTE Confidence: 0.908386734

 $00{:}52{:}37.320 \dashrightarrow 00{:}52{:}39.520$  Some of the hardest people to bring around,

NOTE Confidence: 0.908386734

 $00{:}52{:}39.520 {\:{\mbox{--}}\!>\:} 00{:}52{:}41.245$  though, can also be nurses

NOTE Confidence: 0.908386734

 $00:52:41.245 \longrightarrow 00:52:42.893$  and social workers, right?

NOTE Confidence: 0.908386734

00:52:42.893 --> 00:52:46.571 I think to deny everybody their

NOTE Confidence: 0.908386734

00:52:46.571 --> 00:52:49.416 complexity means not to say doctors

NOTE Confidence: 0.908386734

 $00:52:49.416 \longrightarrow 00:52:52.142$  are the only ones that have things

 $00:52:52.142 \longrightarrow 00:52:53.954$  to learn and come around to.

NOTE Confidence: 0.908386734

 $00{:}52{:}53.960 \to 00{:}52{:}56.151$  I've certainly met nurses who are the

NOTE Confidence: 0.908386734

00:52:56.151 --> 00:52:58.399 angels that got me through residency,

NOTE Confidence: 0.908386734

 $00:52:58.400 \longrightarrow 00:53:01.289$  who taught me how to sit there and not

NOTE Confidence: 0.908386734

 $00:53:01.289 \longrightarrow 00:53:04.439$  do anything but just be with a person.

NOTE Confidence: 0.908386734

 $00:53:04.440 \longrightarrow 00:53:06.834$  And I've met nurses who asked me,

NOTE Confidence: 0.908386734

00:53:06.840 --> 00:53:08.196 you know, why are you here?

NOTE Confidence: 0.908386734

 $00{:}53{:}08.200 \dashrightarrow 00{:}53{:}10.570$  We're going balls to the wall

NOTE Confidence: 0.908386734

 $00:53:10.570 \longrightarrow 00:53:11.755$  for this patient.

NOTE Confidence: 0.908386734

 $00{:}53{:}11.760 \dashrightarrow 00{:}53{:}15.200$  And so I think it's medicine and nursing.

NOTE Confidence: 0.908386734

00:53:15.200 --> 00:53:17.440 In both of our schooling.

NOTE Confidence: 0.908386734

 $00{:}53{:}17.440 \dashrightarrow 00{:}53{:}20.182$  I don't know that we teach

NOTE Confidence: 0.908386734

00:53:20.182 --> 00:53:21.966 these concepts well, right?

NOTE Confidence: 0.908386734

 $00{:}53{:}21.966 \dashrightarrow 00{:}53{:}24.402$  It's not to diminish the very

NOTE Confidence: 0.908386734

 $00:53:24.402 \longrightarrow 00:53:26.866$  important role nurses have played and

 $00:53:26.866 \longrightarrow 00:53:29.218$  continue to play in seeing things

NOTE Confidence: 0.908386734

 $00:53:29.218 \longrightarrow 00:53:31.640$  before the physicians do sometimes.

NOTE Confidence: 0.908386734

 $00:53:31.640 \longrightarrow 00:53:34.240$  But there's many combinations

NOTE Confidence: 0.908386734

 $00:53:34.240 \longrightarrow 00:53:37.256$  of discomfort and comfort with

NOTE Confidence: 0.908386734

 $00:53:37.256 \longrightarrow 00:53:38.920$  these subjects that arise,

NOTE Confidence: 0.908386734

00:53:38.920 --> 00:53:41.442 at least in my experience, in the hospital.

NOTE Confidence: 0.908386734

00:53:41.442 --> 00:53:43.686 So I think to not acknowledge

NOTE Confidence: 0.908386734

00:53:43.686 --> 00:53:45.800 nursing would be a huge mistake,

NOTE Confidence: 0.908386734

00:53:45.800 --> 00:53:47.260 'cause they're incredible and

NOTE Confidence: 0.908386734

 $00:53:47.260 \longrightarrow 00:53:49.720$  they do things I could not do.

NOTE Confidence: 0.908386734

 $00:53:49.720 \longrightarrow 00:53:53.752$  But I've also seen that it's not

NOTE Confidence: 0.908386734

00:53:53.752 --> 00:53:56.168 a straightforward embrace in

NOTE Confidence: 0.908386734

 $00:53:56.168 \longrightarrow 00:53:58.920$  every single health profession.

NOTE Confidence: 0.908386734

 $00:53:58.920 \longrightarrow 00:53:59.666$  In fact,

NOTE Confidence: 0.908386734

 $00:53:59.666 \longrightarrow 00:54:03.400$  who I actually want to shout out are the PTS.

NOTE Confidence: 0.908386734

 $00:54:03.400 \longrightarrow 00:54:07.040$  Physical therapists are on it.

 $00:54:07.040 \longrightarrow 00:54:09.080$  They will come to me and be like,

NOTE Confidence: 0.908386734

 $00:54:09.080 \longrightarrow 00:54:11.080$  are you following this person?

NOTE Confidence: 0.908386734

00:54:11.080 --> 00:54:11.692 And I'm like,

NOTE Confidence: 0.908386734

00:54:11.692 --> 00:54:13.120 I don't know who that person is,

NOTE Confidence: 0.908386734

 $00.54:13.120 \longrightarrow 00.54:15.280$  but they will say,

NOTE Confidence: 0.908386734

00:54:15.280 --> 00:54:18.295 I have no idea why we're giving

NOTE Confidence: 0.908386734

 $00.54:18.295 \longrightarrow 00:54:19.435$  chemo to this person.

NOTE Confidence: 0.908386734

 $00:54:19.440 \longrightarrow 00:54:21.028$  He cannot stand up,

NOTE Confidence: 0.908386734

 $00:54:21.028 \longrightarrow 00:54:23.960$  but we're going to do cytotoxic chemo.

NOTE Confidence: 0.908386734

 $00:54:23.960 \longrightarrow 00:54:25.452$  So the physical therapists,

NOTE Confidence: 0.908386734

00:54:25.452 --> 00:54:26.198 I think,

NOTE Confidence: 0.908386734

 $00:54:26.200 \longrightarrow 00:54:29.405$  don't get enough recognition for

NOTE Confidence: 0.908386734

 $00:54:29.405 \longrightarrow 00:54:33.040$  everything that they see him do.

NOTE Confidence: 0.908386734

00:54:33.040 --> 00:54:37.436 So I just would like everybody to

NOTE Confidence: 0.908386734

 $00:54:37.440 \longrightarrow 00:54:38.980$  acknowledge your physical therapists

 $00{:}54{:}38.980 \dashrightarrow 00{:}54{:}41.290$  and your nurses and your social

NOTE Confidence: 0.908386734

 $00{:}54{:}41.352 \dashrightarrow 00{:}54{:}43.277$  workers and chaplains and doctors,

NOTE Confidence: 0.908386734

00:54:43.280 --> 00:54:44.040 everybody,

NOTE Confidence: 0.875060895

 $00:54:45.680 \longrightarrow 00:54:46.958$  all so much for being here.

NOTE Confidence: 0.875060895

00:54:46.960 --> 00:54:48.560 Thank you Sunita Puri,

NOTE Confidence: 0.875060895

 $00:54:48.560 \longrightarrow 00:54:50.960$  and have a good night everybody.

NOTE Confidence: 0.875060895

 $00:54:50.960 \longrightarrow 00:54:52.598$  And medical students.

NOTE Confidence: 0.875060895

 $00:54:52.598 \longrightarrow 00:54:54.236$  And other students.

NOTE Confidence: 0.875060895

00:54:54.240 --> 00:54:55.560 If you would like a book,

NOTE Confidence: 0.875060895

 $00:54:55.560 \longrightarrow 00:54:56.238$  we have plenty.