WEBVTT

NOTE duration:"01:31:08" NOTE recognizability:0.815

NOTE language:en-us

NOTE Confidence: 0.890446356666667

 $00:00:00.000 \longrightarrow 00:00:03.099$  Good evening and welcome to the

NOTE Confidence: 0.890446356666667

 $00:00:03.100 \longrightarrow 00:00:04.620$  Yale Program for Biomedical Ethics.

NOTE Confidence: 0.890446356666667

 $00{:}00{:}04.620 \dashrightarrow 00{:}00{:}06.328$  And we lcome back to our home home

NOTE Confidence: 0.8478699625

 $00:00:06.340 \longrightarrow 00:00:07.228$  base here at Cohen.

NOTE Confidence: 0.765849166

 $00:00:09.560 \longrightarrow 00:00:10.910$  My name is Mark material. I'm the

NOTE Confidence: 0.908902658571429

 $00:00:10.920 \longrightarrow 00:00:12.565$  director of the program here at Yale

NOTE Confidence: 0.63070703

 $00:00:13.020 \longrightarrow 00:00:15.320$  and I'm pleased you're here.

NOTE Confidence: 0.63070703

00:00:15.320 --> 00:00:16.300 I thank you very much.

NOTE Confidence: 0.63070703

 $00:00:16.300 \longrightarrow 00:00:18.598$  We have a great group here,

NOTE Confidence: 0.63070703

00:00:18.600 --> 00:00:20.020 Cohen Auditorium and plenty

NOTE Confidence: 0.63070703

 $00{:}00{:}20.020 \dashrightarrow 00{:}00{:}21.860$  of folks on zoom as well

NOTE Confidence: 0.84649574777778

 $00:00:22.640 \longrightarrow 00:00:24.902$  the the guest. Our guest this

NOTE Confidence: 0.84649574777778

 $00:00:24.902 \longrightarrow 00:00:26.420$  evening is Doctor Doug White,

 $00:00:26.420 \longrightarrow 00:00:27.370$  and I'll introduce him in

NOTE Confidence: 0.84649574777778

 $00{:}00{:}27.370 --> 00{:}00{:}28.628$  one second, but just to

NOTE Confidence: 0.91561407625

00:00:28.640 --> 00:00:30.448 let you know how it's going for those

NOTE Confidence: 0.91561407625

 $00:00:30.448 \longrightarrow 00:00:32.298$  of you who are new to our format,

NOTE Confidence: 0.91561407625

 $00:00:32.300 \longrightarrow 00:00:33.840$  I'll give a brief introduction.

NOTE Confidence: 0.91561407625

 $00{:}00{:}33.840 \dashrightarrow 00{:}00{:}35.772$  Doctor White will speak on the

NOTE Confidence: 0.91561407625

 $00:00:35.772 \longrightarrow 00:00:37.490$  subject of surrogate decision

NOTE Confidence: 0.91561407625

 $00:00:37.490 \longrightarrow 00:00:39.930$  making for about 45 minutes.

NOTE Confidence: 0.91561407625

 $00:00:39.930 \longrightarrow 00:00:41.404$  Plus or minus, after that,

NOTE Confidence: 0.91561407625

 $00:00:41.404 \longrightarrow 00:00:42.678$  he and I are both going to

NOTE Confidence: 0.91561407625

00:00:42.678 --> 00:00:43.970 have a seat at the table here.

NOTE Confidence: 0.91561407625

 $00:00:43.970 \longrightarrow 00:00:46.050$  What we'll do is I'll take your questions

NOTE Confidence: 0.91561407625

 $00:00:46.050 \longrightarrow 00:00:48.030$  from the audience as well as online,

NOTE Confidence: 0.91561407625

 $00:00:48.030 \longrightarrow 00:00:49.260$  and I'll give them to Doctor White

NOTE Confidence: 0.91561407625

 $00:00:49.260 \longrightarrow 00:00:50.136$  and make sure they're difficult.

NOTE Confidence: 0.91561407625

00:00:50.136 --> 00:00:51.600 We didn't bring this guy here for easy

 $00:00:51.610 \longrightarrow 00:00:55.390$  questions, but ask him some hard questions.

NOTE Confidence: 0.903562148571429

 $00{:}00{:}55.390 \dashrightarrow 00{:}00{:}57.728$  And and we'll have a conversation.

NOTE Confidence: 0.854434892

 $00:00:58.390 \longrightarrow 00:01:00.050$  And that conversation will end.

NOTE Confidence: 0.854434892

 $00:01:00.050 \longrightarrow 00:01:01.370$  That clock by the way as

NOTE Confidence: 0.854434892

 $00:01:01.370 \longrightarrow 00:01:03.039$  you can see is an hour fast.

NOTE Confidence: 0.854434892

 $00:01:03.040 \longrightarrow 00:01:04.150$  So we'll have a conversation

NOTE Confidence: 0.854434892

 $00:01:04.150 \longrightarrow 00:01:06.928$  that will end at the at 6:30,

NOTE Confidence: 0.854434892

 $00:01:06.928 \longrightarrow 00:01:08.590$  which is 730 and then pay no

NOTE Confidence: 0.854434892

 $00:01:08.590 \longrightarrow 00:01:10.390$  attention to that the conversation

NOTE Confidence: 0.854434892

 $00:01:10.390 \longrightarrow 00:01:12.670$  will end at 6:30 will have a hard

NOTE Confidence: 0.854434892

00:01:12.670 --> 00:01:14.545 stop then until our next meeting.

NOTE Confidence: 0.854434892

00:01:14.545 --> 00:01:16.874 I will tell you just one brief

NOTE Confidence: 0.854434892

 $00{:}01{:}16.874 \dashrightarrow 00{:}01{:}18.710$  announcement now for many of you who are

NOTE Confidence: 0.854434892

 $00:01:18.710 \longrightarrow 00:01:20.819$  on is that I had sent out a notification.

NOTE Confidence: 0.854434892

 $00:01:20.820 \longrightarrow 00:01:22.557$  I'm going to send out another one very soon.

 $00:01:22.560 \longrightarrow 00:01:24.580$  A lot of very special lecture we're having

NOTE Confidence: 0.854434892

 $00:01:24.580 \dashrightarrow 00:01:28.389$  on the first Thomas Duffy MD Lecture and.

NOTE Confidence: 0.854434892

 $00:01:28.389 \longrightarrow 00:01:29.778$  Now medical ethics,

NOTE Confidence: 0.854434892

 $00:01:29.780 \longrightarrow 00:01:31.120$  in honor of our recently

NOTE Confidence: 0.854434892

00:01:31.120 --> 00:01:33.644 deceased great friend Tom Duffy,

NOTE Confidence: 0.854434892

 $00:01:33.644 \longrightarrow 00:01:35.692$  who was a stalwart at this meeting,

NOTE Confidence: 0.854434892

 $00:01:35.692 \longrightarrow 00:01:37.600$  and in fact help us get this whole

NOTE Confidence: 0.854434892

 $00{:}01{:}37.600 \dashrightarrow 00{:}01{:}40.780$  program started now 13 years ago.

NOTE Confidence: 0.854434892

 $00{:}01{:}40.780 \longrightarrow 00{:}01{:}42.180$  So this is going to be an honor of Tom.

NOTE Confidence: 0.854434892

00:01:42.180 --> 00:01:43.944 And I sent out a notebook saying it was

NOTE Confidence: 0.88395921

 $00{:}01{:}44.120 \dashrightarrow 00{:}01{:}47.264$  April 6th, which is the 2nd day of Passover,

NOTE Confidence: 0.88395921

00:01:47.264 --> 00:01:49.228 which has actually got some difficulty still

NOTE Confidence: 0.883171826

 $00:01:49.240 \longrightarrow 00:01:50.632$  for some people. And unfortunately we

NOTE Confidence: 0.883171826

 $00:01:50.632 \longrightarrow 00:01:52.664$  were able to change it to April 4th.

NOTE Confidence: 0.883171826

00:01:52.664 --> 00:01:54.284 So we're going to be at the New Haven

NOTE Confidence: 0.883171826

00:01:54.284 --> 00:01:56.560 Lawn Club with a reception from 4 to 5,

 $00:01:56.560 \longrightarrow 00:01:57.580$  and I'm going to send you all

NOTE Confidence: 0.883171826

 $00:01:57.580 \longrightarrow 00:01:58.472$  this in an e-mail as well.

NOTE Confidence: 0.883171826

 $00:01:58.472 \longrightarrow 00:02:00.390$  From four to five at the New Haven Lawn Club.

NOTE Confidence: 0.883171826

 $00:02:00.390 \longrightarrow 00:02:02.844$  We just have a reception some past orders

NOTE Confidence: 0.883171826

 $00:02:02.844 \longrightarrow 00:02:05.343$  and such and somehow wine and beer.

NOTE Confidence: 0.883171826

 $00:02:05.350 \longrightarrow 00:02:08.790$  And then we will we'll have a lecture

NOTE Confidence: 0.883171826

00:02:08.790 --> 00:02:11.610 by Loris Caljan from University of Iowa.

NOTE Confidence: 0.883171826

 $00:02:11.610 \longrightarrow 00:02:12.345$  He'll be speaking.

NOTE Confidence: 0.883171826

 $00:02:12.345 \longrightarrow 00:02:14.364$  He'll be our guest speaker for the

NOTE Confidence: 0.883171826

 $00:02:14.364 \longrightarrow 00:02:15.850$  first of what it's going to be

NOTE Confidence: 0.883171826

 $00:02:15.850 \longrightarrow 00:02:16.900$  an annual event that Thomas Duffy

NOTE Confidence: 0.883171826

00:02:16.900 --> 00:02:18.300 Lecture in medical ethics.

NOTE Confidence: 0.883171826

 $00{:}02{:}18.300 \dashrightarrow 00{:}02{:}20.449$  So that change of date we're we're is

NOTE Confidence: 0.883171826

 $00:02:20.449 \longrightarrow 00:02:23.220$  now April 4th and look forward to that.

NOTE Confidence: 0.883171826

 $00:02:23.220 \longrightarrow 00:02:24.108$  We're actually doing something.

00:02:24.108 --> 00:02:25.440 I was talking to Anna Reisman,

NOTE Confidence: 0.883171826

 $00{:}02{:}25.440 \dashrightarrow 00{:}02{:}27.211$  I think you know about this Karen

NOTE Confidence: 0.883171826

 $00:02:27.211 \longrightarrow 00:02:28.739$  from the program in Humanities.

NOTE Confidence: 0.883171826

 $00{:}02{:}28.740 \dashrightarrow 00{:}02{:}29.880$  Tom was very instrumental and

NOTE Confidence: 0.883171826

 $00:02:29.880 \longrightarrow 00:02:31.611$  he was the leader of the program

NOTE Confidence: 0.883171826

 $00{:}02{:}31.611 \dashrightarrow 00{:}02{:}32.976$  and humanities for many years,

NOTE Confidence: 0.883171826

 $00:02:32.980 \longrightarrow 00:02:33.946$  very involved in both.

NOTE Confidence: 0.883171826

 $00:02:33.946 \longrightarrow 00:02:35.849$  So the two programs are going to

NOTE Confidence: 0.883171826

 $00{:}02{:}35.849 \dashrightarrow 00{:}02{:}37.114$  do something together next year.

NOTE Confidence: 0.883171826

 $00:02:37.120 \longrightarrow 00:02:37.820$  We're going to have a,

NOTE Confidence: 0.883171826

 $00{:}02{:}37.820 \dashrightarrow 00{:}02{:}39.572$  we're going to have a program

NOTE Confidence: 0.883171826

 $00:02:39.572 \longrightarrow 00:02:40.448$  next fall probably,

NOTE Confidence: 0.883171826

 $00:02:40.450 \dashrightarrow 00:02:42.234$  and there'll be more about that to come.

NOTE Confidence: 0.883171826

 $00:02:42.240 \longrightarrow 00:02:44.765$  But stay tuned for now for tonight,

NOTE Confidence: 0.883171826

 $00:02:44.765 \longrightarrow 00:02:46.895$  let's talk about surrogate decision making.

NOTE Confidence: 0.883171826

 $00:02:46.900 \longrightarrow 00:02:47.800$  But before we do that,

 $00:02:47.800 \longrightarrow 00:02:49.380$  let me talk about Doctor.

NOTE Confidence: 0.883171826

 $00{:}02{:}49.380 \dashrightarrow 00{:}02{:}50.810$  Doug White was kind enough

NOTE Confidence: 0.883171826

 $00:02:50.810 \longrightarrow 00:02:52.480$  to come here and join us.

NOTE Confidence: 0.883171826

 $00:02:52.480 \longrightarrow 00:02:54.643$  I think the first time we communicated

NOTE Confidence: 0.883171826

00:02:54.643 --> 00:02:57.480 Doug was probably during the COVID,

NOTE Confidence: 0.883171826

 $00:02:57.480 \longrightarrow 00:02:58.761$  the early days of COVID as we

NOTE Confidence: 0.883171826

 $00:02:58.761 \longrightarrow 00:02:59.918$  were all trying to figure out.

NOTE Confidence: 0.883171826

 $00:02:59.920 \longrightarrow 00:03:01.600$  How we were going to handle this.

NOTE Confidence: 0.883171826

 $00:03:01.600 \longrightarrow 00:03:02.804$  And I see several of the guys

NOTE Confidence: 0.883171826

 $00:03:02.804 \longrightarrow 00:03:03.970$  in the audience here,

NOTE Confidence: 0.883171826

00:03:03.970 --> 00:03:07.584 Mark and Sarah and Jack and of course Ben,

NOTE Confidence: 0.883171826

 $00{:}03{:}07.584 \dashrightarrow 00{:}03{:}09.458$  who led our group from here and several

NOTE Confidence: 0.883171826

 $00{:}03{:}09.460 \dashrightarrow 00{:}03{:}10.408$  others who were involved in this.

NOTE Confidence: 0.883171826

 $00{:}03{:}10.410 \dashrightarrow 00{:}03{:}12.002$  And Doug and I think you and I

NOTE Confidence: 0.883171826

 $00:03:12.002 \longrightarrow 00:03:13.136$  exchanged some ideas online and

 $00:03:13.136 \longrightarrow 00:03:14.376$  got to know each other a bit.

NOTE Confidence: 0.883171826

 $00{:}03{:}14.376 \dashrightarrow 00{:}03{:}15.972$  So I was so pleased when you

NOTE Confidence: 0.883171826

 $00:03:15.972 \longrightarrow 00:03:16.959$  agreed to come here.

NOTE Confidence: 0.883171826

 $00:03:16.960 \longrightarrow 00:03:18.340$  Doctor White is the vice chair

NOTE Confidence: 0.883171826

 $00:03:18.340 \longrightarrow 00:03:19.710$  and professor of critical care

NOTE Confidence: 0.883171826

 $00{:}03{:}19.710 \dashrightarrow 00{:}03{:}21.315$  medicine at the University of

NOTE Confidence: 0.883171826

 $00{:}03{:}21.315 \dashrightarrow 00{:}03{:}22.620$  Pittsburgh School of Medicine.

NOTE Confidence: 0.883171826

00:03:22.620 --> 00:03:24.696 He holds the endowed Chair for Ethics

NOTE Confidence: 0.883171826

 $00:03:24.696 \longrightarrow 00:03:26.650$  and Critical Care Medicine there and

NOTE Confidence: 0.883171826

 $00:03:26.650 \longrightarrow 00:03:28.270$  directs the Program on Ethics and

NOTE Confidence: 0.883171826

 $00:03:28.270 \longrightarrow 00:03:30.116$  Decision making and critical illness.

NOTE Confidence: 0.883171826

 $00{:}03{:}30.116 \dashrightarrow 00{:}03{:}31.940$  Which is the first program in

NOTE Confidence: 0.883171826

 $00:03:31.940 \longrightarrow 00:03:33.370$  the country focused on ethical

NOTE Confidence: 0.883171826

 $00:03:33.424 \longrightarrow 00:03:35.442$  issues and critical care medicine.

NOTE Confidence: 0.883171826

00:03:35.442 --> 00:03:38.628 He graduated summa \*\*\* laude from Dartmouth.

NOTE Confidence: 0.883171826

00:03:38.630 --> 00:03:41.290 He received his medical degree from UCSF,

 $00:03:41.290 \longrightarrow 00:03:42.736$  did his residency in internal

NOTE Confidence: 0.883171826

 $00{:}03{:}42.736 \to 00{:}03{:}44.176$  Medicine and fellowship and pulmonary

NOTE Confidence: 0.883171826

 $00:03:44.176 \longrightarrow 00:03:44.752$  and critical

NOTE Confidence: 0.89022919

00:03:44.770 --> 00:03:48.028 Care medicine at UCSF. He also

NOTE Confidence: 0.863081218333333

 $00:03:48.040 \longrightarrow 00:03:50.506$  completed a Masters in epidemiology and

NOTE Confidence: 0.863081218333333

00:03:50.510 --> 00:03:53.370 Biostatistics and most importantly,

NOTE Confidence: 0.863081218333333

 $00:03:53.370 \longrightarrow 00:03:56.860$  fellowship in bioethics. His scholarship

NOTE Confidence: 0.870462007777778

 $00:03:56.870 \longrightarrow 00:03:58.628$  focuses on ethical issues that arise

NOTE Confidence: 0.870462007777778

NOTE Confidence: 0.870462007777778

 $00:04:01.006 \longrightarrow 00:04:03.216$  And he is been funded by

NOTE Confidence: 0.870462007777778

 $00:04:03.216 \longrightarrow 00:04:04.600$  Greenwall and other organizations.

NOTE Confidence: 0.870462007777778

 $00:04:04.600 \longrightarrow 00:04:06.340$  He's widely recognized.

NOTE Confidence: 0.870462007777778

 $00{:}04{:}06.340 \dashrightarrow 00{:}04{:}07.680$  He's a fellow at the Hastings

NOTE Confidence: 0.870462007777778

 $00{:}04{:}07.680 --> 00{:}04{:}09.560$  Center and I could go on.

NOTE Confidence: 0.870462007777778

00:04:09.560 --> 00:04:11.330 But suffice it to say, he's clearly

 $00:04:11.340 \longrightarrow 00:04:14.105$  one of the leaders in medical ethics

NOTE Confidence: 0.889067350909091

 $00:04:14.105 \longrightarrow 00:04:16.840$  in our country and particularly

NOTE Confidence: 0.889067350909091

 $00:04:16.840 \longrightarrow 00:04:18.226$  in medical ethics as it relates

NOTE Confidence: 0.81850354

 $00:04:18.240 \longrightarrow 00:04:20.690$  to care of critically ill patients. So

NOTE Confidence: 0.912007753333333

 $00:04:20.700 \longrightarrow 00:04:21.996$  I want to welcome Doctor White.

NOTE Confidence: 0.912007753333333

00:04:22.000 --> 00:04:23.416 Please come on up. I'm going to turn

NOTE Confidence: 0.912007753333333

00:04:23.416 --> 00:04:24.770 it over to you. Thank you, Doug.

NOTE Confidence: 0.96119857

00:04:29.410 --> 00:04:30.060 All right.

NOTE Confidence: 0.9720974

 $00{:}04{:}33.530 \dashrightarrow 00{:}04{:}33.900 \ 641.$ 

NOTE Confidence: 0.7896068425

 $00:04:35.950 \longrightarrow 00:04:38.198\ 36145$  what is 36145?

NOTE Confidence: 0.759546155

 $00:04:39.820 \longrightarrow 00:04:43.020$  OK. And can you put that on the channel?

NOTE Confidence: 0.759546155

 $00:04:43.020 \longrightarrow 00:04:45.596$  CMU is 36145. What number do we call?

NOTE Confidence: 0.9503174

 $00:04:50.510 \longrightarrow 00:04:53.854$  4429435. It's also going to be available

NOTE Confidence: 0.9503174

 $00:04:53.854 \longrightarrow 00:04:55.019$  in the back here. I'm going to

NOTE Confidence: 0.752461

 $00:04:55.030 \longrightarrow 00:04:56.272$  write on a big piece of paper and we'll

NOTE Confidence: 0.752461

 $00:04:56.272 \longrightarrow 00:04:57.426$  have both those pieces of Commission

00:04:57.440 --> 00:05:00.866 for you then. Thanks, Karen. OK, wonderful.

NOTE Confidence: 0.803741306

 $00{:}05{:}00.866 \to 00{:}05{:}04.500$  It's nice to see a big crowd in person.

NOTE Confidence: 0.803741306

 $00:05:04.500 \longrightarrow 00:05:06.180$  Mark, thanks for the Nice introduction.

NOTE Confidence: 0.803741306

 $00:05:06.180 \longrightarrow 00:05:07.368$  And it's really wonderful

NOTE Confidence: 0.803741306

 $00:05:07.368 \longrightarrow 00:05:08.853$  to be here in person.

NOTE Confidence: 0.803741306

 $00:05:08.860 \longrightarrow 00:05:11.380$  This is one of the first in person

NOTE Confidence: 0.803741306

00:05:11.380 --> 00:05:13.839 talks I've given since we've kind of

NOTE Confidence: 0.803741306

00:05:13.839 --> 00:05:16.843 begun to emerge from the pandemic, so.

NOTE Confidence: 0.803741306

 $00:05:16.843 \longrightarrow 00:05:19.558$  Here we are. All right,

NOTE Confidence: 0.803741306

 $00:05:19.560 \longrightarrow 00:05:21.620$  let's let's talk title today

NOTE Confidence: 0.803741306

 $00:05:21.620 \longrightarrow 00:05:23.268$  is surrogate decision making.

NOTE Confidence: 0.803741306

 $00:05:23.270 \longrightarrow 00:05:25.150$  These are my disclosures

NOTE Confidence: 0.803741306

00:05:25.150 --> 00:05:26.560 of financial disclosures,

NOTE Confidence: 0.803741306

 $00:05:26.560 \longrightarrow 00:05:28.695$  none of which pose a conflict with

NOTE Confidence: 0.803741306

 $00:05:28.695 \longrightarrow 00:05:30.790$  what I'll be presenting today.

 $00:05:30.790 \longrightarrow 00:05:31.862$  And it looks like.

NOTE Confidence: 0.803741306

 $00:05:31.862 \longrightarrow 00:05:34.685$  Is there a way to move the zoom stuff off

NOTE Confidence: 0.803741306

 $00:05:34.685 \longrightarrow 00:05:37.199$  the top so people can see the titles?

NOTE Confidence: 0.63994947

00:05:50.090 --> 00:05:52.464 Oh, right. Fantastic.

NOTE Confidence: 0.63994947

 $00:05:52.464 \longrightarrow 00:05:54.680$  OK, we're getting there.

NOTE Confidence: 0.93239164

 $00:05:58.040 \longrightarrow 00:05:58.580$  Maybe.

NOTE Confidence: 0.761899828

00:06:02.320 --> 00:06:03.296 So I should just,

NOTE Confidence: 0.761899828

00:06:03.296 --> 00:06:04.760 should I use the the mouse?

NOTE Confidence: 0.761899828

 $00{:}06{:}04.760 --> 00{:}06{:}07.236$  No. OK all right.

NOTE Confidence: 0.761899828

 $00:06:07.236 \longrightarrow 00:06:10.910$  So I have three main objectives for today.

NOTE Confidence: 0.761899828

 $00{:}06{:}10.910 \dashrightarrow 00{:}06{:}12.362$  First, to summarize, several

NOTE Confidence: 0.761899828

 $00:06:12.362 \longrightarrow 00:06:14.450$  important normative debates regarding

NOTE Confidence: 0.761899828

 $00:06:14.450 \longrightarrow 00:06:17.324$  surrogate decision making in medical care.

NOTE Confidence: 0.761899828

 $00{:}06{:}17.324 \dashrightarrow 00{:}06{:}19.676$  2nd, to address the implications of

NOTE Confidence: 0.761899828

 $00:06:19.676 \longrightarrow 00:06:21.785$  several negative trials of interventions

NOTE Confidence: 0.761899828

 $00:06:21.785 \longrightarrow 00:06:24.317$  to improve surrogate decision making and

00:06:24.320 --> 00:06:26.035 ICU's and and I'm an adult intensivist,

NOTE Confidence: 0.761899828

 $00:06:26.040 \longrightarrow 00:06:27.532$  so I'll be focusing.

NOTE Confidence: 0.761899828

 $00:06:27.532 \longrightarrow 00:06:29.397$  Largely on the adult context,

NOTE Confidence: 0.761899828

00:06:29.400 --> 00:06:30.680 but we'll do my best,

NOTE Confidence: 0.761899828

 $00:06:30.680 \longrightarrow 00:06:33.536$  especially since we're in a child center to

NOTE Confidence: 0.761899828

 $00:06:33.536 \longrightarrow 00:06:36.078$  talk somewhat about the pediatric context.

NOTE Confidence: 0.761899828

 $00:06:36.080 \longrightarrow 00:06:36.869$  And then third,

NOTE Confidence: 0.761899828

 $00:06:36.869 \longrightarrow 00:06:39.585$  to make the case that the way we've been

NOTE Confidence: 0.761899828

 $00{:}06{:}39.585 \dashrightarrow 00{:}06{:}42.009$  thinking about trying to improve surrogate

NOTE Confidence: 0.761899828

 $00:06:42.009 \longrightarrow 00:06:44.578$  decision making in the acute care context is.

NOTE Confidence: 0.761899828

00:06:44.580 --> 00:06:46.572 Perhaps not misguided,

NOTE Confidence: 0.761899828

 $00:06:46.572 \longrightarrow 00:06:50.920$  but insufficiently multidimensional.

NOTE Confidence: 0.761899828

 $00:06:50.920 \dashrightarrow 00:06:53.000$  Some things that I won't be addressing fully,

NOTE Confidence: 0.761899828

 $00:06:53.000 \longrightarrow 00:06:54.800$  we'll we'll touch on each of them a bit.

NOTE Confidence: 0.761899828

 $00:06:54.800 \longrightarrow 00:06:56.540$  Legal aspects of surrogate decision making.

 $00:06:56.540 \longrightarrow 00:06:57.704$  I'm not a lawyer.

NOTE Confidence: 0.761899828

 $00:06:57.704 \longrightarrow 00:06:58.577$  I want to.

NOTE Confidence: 0.761899828

 $00:06:58.580 \longrightarrow 00:07:00.372$  I put up here a great review by

NOTE Confidence: 0.761899828

 $00:07:00.372 \longrightarrow 00:07:02.278$  FAD Pope on the legal aspects

NOTE Confidence: 0.761899828

00:07:02.278 --> 00:07:03.678 of surrogate decision making,

NOTE Confidence: 0.761899828

 $00:07:03.680 \longrightarrow 00:07:05.918$  responding to requests for futile or

NOTE Confidence: 0.761899828

 $00:07:05.918 \longrightarrow 00:07:07.037$  potentially inappropriate treatment,

NOTE Confidence: 0.761899828

 $00:07:07.040 \longrightarrow 00:07:08.612$  and making decisions for

NOTE Confidence: 0.761899828

 $00{:}07{:}08.612 \dashrightarrow 00{:}07{:}09.398$  unrepresented patients.

NOTE Confidence: 0.761899828

 $00:07:09.400 \longrightarrow 00:07:10.156$  These are both topics

NOTE Confidence: 0.761899828

 $00{:}07{:}10.156 --> 00{:}07{:}11.290$  near and dear to my heart,

NOTE Confidence: 0.761899828

 $00:07:11.290 \longrightarrow 00:07:13.733$  and I know Ben and others here

NOTE Confidence: 0.761899828

00:07:13.733 --> 00:07:15.420 have been working on revising

NOTE Confidence: 0.761899828

00:07:15.420 --> 00:07:17.100 Yale's policy for requesting,

NOTE Confidence: 0.761899828

 $00:07:17.100 \longrightarrow 00:07:18.504$  responding to such requests.

NOTE Confidence: 0.761899828

 $00{:}07{:}18.504 \dashrightarrow 00{:}07{:}20.259$  Perhaps we can address these

 $00:07:20.259 \longrightarrow 00:07:21.550$  in the discussion.

NOTE Confidence: 0.761899828

 $00:07:21.550 \longrightarrow 00:07:23.570$  Section.

NOTE Confidence: 0.761899828 00:07:23.570 --> 00:07:23.851 OK, NOTE Confidence: 0.761899828

 $00:07:23.851 \longrightarrow 00:07:25.537$  so let's start with the normative

NOTE Confidence: 0.761899828

 $00:07:25.537 \longrightarrow 00:07:27.209$  aspects of surrogate decision making.

NOTE Confidence: 0.776964182857143

00:07:29.420 --> 00:07:32.787 Sometimes when I'm attending in the ICU,

NOTE Confidence: 0.776964182857143

 $00:07:32.790 \longrightarrow 00:07:36.948$  I hear rumblings from clinical staff

NOTE Confidence: 0.776964182857143

 $00{:}07{:}36.948 \rightarrow 00{:}07{:}39.450$  or trainees along these lines.

NOTE Confidence: 0.776964182857143

00:07:39.450 --> 00:07:41.057 You know, families that don't,

NOTE Confidence: 0.776964182857143

 $00:07:41.057 \longrightarrow 00:07:43.080$  they don't really know what the patient

NOTE Confidence: 0.776964182857143

 $00:07:43.130 \longrightarrow 00:07:44.894$  would choose and they don't really

NOTE Confidence: 0.776964182857143

 $00:07:44.894 \longrightarrow 00:07:46.600$  understand what's going on with them.

NOTE Confidence: 0.776964182857143

 $00{:}07{:}46.600 \dashrightarrow 00{:}07{:}47.948$  So they really shouldn't

NOTE Confidence: 0.776964182857143

 $00:07:47.948 \longrightarrow 00:07:49.296$  be the decision maker.

NOTE Confidence: 0.776964182857143

 $00:07:49.300 \longrightarrow 00:07:50.818$  And if they're really, you know,

00:07:50.820 --> 00:07:53.916 if these are sort of high level trainees,

NOTE Confidence: 0.776964182857143

 $00{:}07{:}53.920 \dashrightarrow 00{:}07{:}55.052$  maybe internal medicine residents,

NOTE Confidence: 0.776964182857143

 $00:07:55.052 \longrightarrow 00:07:57.020$  they might bring up paper to that

NOTE Confidence: 0.776964182857143

 $00:07:57.020 \longrightarrow 00:07:58.780$  effect and one of the common ones that.

NOTE Confidence: 0.776964182857143

 $00:07:58.780 \longrightarrow 00:08:00.915$  That is bandied about on rounds is

NOTE Confidence: 0.776964182857143

00:08:00.915 --> 00:08:03.399 out of David Wendler's group at NIH,

NOTE Confidence: 0.776964182857143

00:08:03.400 --> 00:08:04.774 David Shalowitz Levitt.

NOTE Confidence: 0.776964182857143

00:08:04.774 --> 00:08:07.980 It was a systematic review in which

NOTE Confidence: 0.776964182857143

 $00{:}08{:}08.066 \dashrightarrow 00{:}08{:}10.705$  they looked at all the studies of.

NOTE Confidence: 0.776964182857143

 $00:08:10.710 \longrightarrow 00:08:13.254$  Decisions that patients made and their

NOTE Confidence: 0.776964182857143

 $00{:}08{:}13.254 \dashrightarrow 00{:}08{:}15.653$  appointed proxies or their next of

NOTE Confidence: 0.776964182857143

00:08:15.653 --> 00:08:17.886 kin and compared them and what they

NOTE Confidence: 0.776964182857143

 $00{:}08{:}17.886 \dashrightarrow 00{:}08{:}20.296$  found is that surrogates did not

NOTE Confidence: 0.776964182857143

00:08:20.296 --> 00:08:22.316 accurately predict what the patient

NOTE Confidence: 0.776964182857143

 $00:08:22.320 \longrightarrow 00:08:24.350$  would choose about 1/3 of the time.

NOTE Confidence: 0.776964182857143

 $00:08:24.350 \longrightarrow 00:08:27.864$  So they use this as evidence that

00:08:27.864 --> 00:08:29.709 these individuals that patients,

NOTE Confidence: 0.776964182857143

 $00:08:29.709 \longrightarrow 00:08:31.743$  families should not be the surrogate

NOTE Confidence: 0.776964182857143

00:08:31.743 --> 00:08:33.904 decision makers or the way we have

NOTE Confidence: 0.776964182857143

 $00:08:33.904 \longrightarrow 00:08:35.264$  it all structured is misguided.

NOTE Confidence: 0.776964182857143

00:08:35.270 --> 00:08:37.043 So I'm going to stop here just to sort

NOTE Confidence: 0.776964182857143

00:08:37.043 --> 00:08:38.968 of gauge people's thoughts about that,

NOTE Confidence: 0.776964182857143

 $00:08:38.970 \longrightarrow 00:08:40.909$  how first of all have show up.

NOTE Confidence: 0.776964182857143

 $00:08:40.910 \longrightarrow 00:08:43.688$  Chance is anyone? Had such murmurings.

NOTE Confidence: 0.776964182857143

00:08:43.690 --> 00:08:45.190 When you're clinically on service,

NOTE Confidence: 0.776964182857143

00:08:45.190 --> 00:08:47.409 have you heard people say such things?

NOTE Confidence: 0.776964182857143 00:08:47.410 --> 00:08:47.962 Yeah, OK. NOTE Confidence: 0.776964182857143

 $00{:}08{:}47.962 \dashrightarrow 00{:}08{:}50.170$  It looks like about half of the room.

NOTE Confidence: 0.776964182857143

 $00{:}08{:}50.170 \dashrightarrow 00{:}08{:}52.109$  I don't know how many are clinicians

NOTE Confidence: 0.776964182857143

 $00{:}08{:}52.109 \dashrightarrow 00{:}08{:}54.098$  and and how does it strike you?

NOTE Confidence: 0.776964182857143

 $00:08:54.100 \longrightarrow 00:08:55.950$  Does it seem like a?

 $00:08:55.950 \longrightarrow 00:08:57.950$  Reasonable conclusion?

NOTE Confidence: 0.8066506

 $00:09:00.360 \longrightarrow 00:09:01.260$  Yeah, well.

NOTE Confidence: 0.8191220425

 $00:09:04.370 \longrightarrow 00:09:06.718$  Some of the time. OK,

NOTE Confidence: 0.8191220425

 $00:09:06.718 \longrightarrow 00:09:08.314$  from the time and in some way.

NOTE Confidence: 0.93650343

00:09:10.590 --> 00:09:13.340 All right. Sarah,

NOTE Confidence: 0.809529510833333

00:09:14.170 --> 00:09:15.626 I would argue, I mean at least

NOTE Confidence: 0.809529510833333

 $00:09:15.626 \longrightarrow 00:09:16.889$  the way it's framed here,

NOTE Confidence: 0.809529510833333

 $00:09:16.890 \longrightarrow 00:09:18.678$  it's kind of problematic

NOTE Confidence: 0.809529510833333

00:09:18.678 --> 00:09:20.913 because they're the first part,

NOTE Confidence: 0.809529510833333

 $00:09:20.920 \longrightarrow 00:09:22.084$  families don't know what

NOTE Confidence: 0.809529510833333

 $00:09:22.084 \longrightarrow 00:09:23.248$  a patient would choose.

NOTE Confidence: 0.809529510833333

 $00:09:23.250 \longrightarrow 00:09:24.540$  The the justification for

NOTE Confidence: 0.809529510833333

 $00:09:24.540 \longrightarrow 00:09:26.270$  that is that they don't understand

NOTE Confidence: 0.809529510833333

 $00:09:26.270 \longrightarrow 00:09:27.826$  these complex medical issues.

NOTE Confidence: 0.809529510833333

00:09:27.830 --> 00:09:29.966 But that actually is really underscoring

NOTE Confidence: 0.809529510833333

 $00:09:29.966 \longrightarrow 00:09:32.349$  the lack of understanding of the medical

 $00:09:32.349 \longrightarrow 00:09:34.149$  issues and not the patients wishes.

NOTE Confidence: 0.809529510833333

 $00{:}09{:}34.150 \dashrightarrow 00{:}09{:}36.190$  And by that argument you would almost say,

NOTE Confidence: 0.809529510833333

00:09:36.190 --> 00:09:36.979 well patients shouldn't

NOTE Confidence: 0.809529510833333

 $00:09:36.979 \longrightarrow 00:09:37.768$  choose for themselves.

NOTE Confidence: 0.809529510833333

 $00:09:37.770 \longrightarrow 00:09:39.810$  And I think we have a pretty robust

NOTE Confidence: 0.809529510833333

 $00:09:39.810 \longrightarrow 00:09:41.503$  consensus that patients should have the

NOTE Confidence: 0.809529510833333

 $00:09:41.503 \longrightarrow 00:09:43.500$  autonomy to choose and in fact this.

NOTE Confidence: 0.809529510833333

 $00{:}09{:}43.500 \dashrightarrow 00{:}09{:}45.957$  Is more from my perspective of failure

NOTE Confidence: 0.809529510833333

00:09:45.957 --> 00:09:48.376 of medical teams to break down those

NOTE Confidence: 0.809529510833333

 $00:09:48.376 \longrightarrow 00:09:50.821$  complex medical issues in a way that

NOTE Confidence: 0.809529510833333

 $00:09:50.821 \longrightarrow 00:09:52.946$  families actually can process them.

NOTE Confidence: 0.809529510833333

 $00:09:52.950 \longrightarrow 00:09:56.200$  Others, yeah.

NOTE Confidence: 0.809529510833333

 $00:09:56.200 \longrightarrow 00:09:59.656$  See partment perspective where I work.

NOTE Confidence: 0.809529510833333

 $00:09:59.660 \longrightarrow 00:10:02.054$  It seems as though that the patients

NOTE Confidence: 0.809529510833333

 $00:10:02.054 \longrightarrow 00:10:03.946$  families don't always understand the

 $00:10:03.946 \longrightarrow 00:10:06.340$  complex medical issues for two reasons.

NOTE Confidence: 0.809529510833333

00:10:06.340 --> 00:10:08.065 One because it hasn't been

NOTE Confidence: 0.809529510833333

00:10:08.065 --> 00:10:10.100 explained by the oncologist or the,

NOTE Confidence: 0.809529510833333

00:10:10.100 --> 00:10:11.828 you know, the heart failure doctors

NOTE Confidence: 0.809529510833333

 $00:10:11.828 \longrightarrow 00:10:14.310$  or the liver physicians.

NOTE Confidence: 0.809529510833333 00:10:14.310 --> 00:10:15.920 Umm. NOTE Confidence: 0.809529510833333

 $00:10:15.920 \longrightarrow 00:10:17.240$  Or things are different today

NOTE Confidence: 0.809529510833333

00:10:17.240 --> 00:10:18.560 because that's why the patients

NOTE Confidence: 0.809529510833333

 $00{:}10{:}18.607 \dashrightarrow 00{:}10{:}19.819$  in the emergency department.

NOTE Confidence: 0.809529510833333

 $00:10:19.820 \longrightarrow 00:10:22.180$  So they may be our job to explain

NOTE Confidence: 0.809529510833333

 $00:10:22.180 \longrightarrow 00:10:24.018$  that things are different now,

NOTE Confidence: 0.809529510833333

 $00:10:24.020 \longrightarrow 00:10:25.586$  but sometimes have a hard conversation

NOTE Confidence: 0.809529510833333

 $00:10:25.586 \longrightarrow 00:10:27.430$  when you've just met the family issue.

NOTE Confidence: 0.80603264

 $00:10:27.580 \longrightarrow 00:10:29.205$  Yeah, so I'm hearing two

NOTE Confidence: 0.80603264

 $00:10:29.205 \longrightarrow 00:10:31.030$  different issues here. One that.

NOTE Confidence: 0.799241925

 $00:10:33.280 \longrightarrow 00:10:35.440$  Yes, this is true and it may be

00:10:35.440 --> 00:10:37.739 an issue that that patients can't,

NOTE Confidence: 0.799241925

 $00{:}10{:}37.740 \dashrightarrow 00{:}10{:}39.924$  that surrogates can't fully and reliably

NOTE Confidence: 0.799241925

 $00:10:39.924 \longrightarrow 00:10:42.199$  predict what a patient would choose.

NOTE Confidence: 0.799241925

 $00:10:42.200 \longrightarrow 00:10:43.830$  And sometimes that's grounded in

NOTE Confidence: 0.799241925

 $00:10:43.830 \longrightarrow 00:10:45.771$  just lack of understanding of the

NOTE Confidence: 0.799241925

00:10:45.771 --> 00:10:47.570 facts and but for that they might

NOTE Confidence: 0.799241925

 $00:10:47.570 \longrightarrow 00:10:49.782$  actually be able to to make the the

NOTE Confidence: 0.799241925

 $00:10:49.782 \longrightarrow 00:10:51.148$  same predictions the patient would.

NOTE Confidence: 0.799241925

00:10:51.148 --> 00:10:53.024 However, I I think it's worth really

NOTE Confidence: 0.799241925

 $00:10:53.024 \longrightarrow 00:10:54.875$  sort of stepping back and asking

NOTE Confidence: 0.799241925

00:10:54.875 --> 00:10:56.765 what's the moral basis for families

NOTE Confidence: 0.799241925

00:10:56.824 --> 00:10:58.348 as surrogate decision makers?

NOTE Confidence: 0.799241925

00:10:58.350 --> 00:11:00.310 And is it this narrow because if so,

NOTE Confidence: 0.799241925

 $00:11:00.310 \longrightarrow 00:11:02.550$  it's it's easily defeated, yeah.

NOTE Confidence: 0.799241925

 $00:11:02.550 \longrightarrow 00:11:04.104$  If you just have these empirical

 $00:11:04.104 \longrightarrow 00:11:05.473$  data that surrogates make decisions

NOTE Confidence: 0.799241925

 $00{:}11{:}05.473 \dashrightarrow 00{:}11{:}07.475$  different from the ones that the patients

NOTE Confidence: 0.799241925

 $00:11:07.475 \longrightarrow 00:11:09.263$  would choose and the moral basis for

NOTE Confidence: 0.799241925

 $00:11:09.263 \longrightarrow 00:11:11.860$  the family's role, is that then?

NOTE Confidence: 0.799241925

00:11:11.860 --> 00:11:13.120 It's defeated,

NOTE Confidence: 0.799241925

 $00:11:13.120 \longrightarrow 00:11:14.368$  but let's let's look at it.

NOTE Confidence: 0.799241925

00:11:14.370 --> 00:11:17.558 OK, so Dan Brock,

NOTE Confidence: 0.799241925

00:11:17.560 --> 00:11:19.570 we'll talk about some of Dan's

NOTE Confidence: 0.799241925

 $00:11:19.570 \longrightarrow 00:11:21.680$  work later at other work.

NOTE Confidence: 0.799241925

 $00{:}11{:}21.680 \dashrightarrow 00{:}11{:}24.170$  But Dan I wrote what I think

NOTE Confidence: 0.799241925

 $00{:}11{:}24.170 --> 00{:}11{:}26.000$  is a lovely piece Now 20,

NOTE Confidence: 0.799241925

00:11:26.000 --> 00:11:30.697 almost 30 years ago articulating 5 grounds,

NOTE Confidence: 0.799241925

 $00:11:30.700 \longrightarrow 00:11:32.476$  moral grounds for the the family

NOTE Confidence: 0.799241925

 $00{:}11{:}32.476 \dashrightarrow 00{:}11{:}33.660$  of surrogate decision maker.

NOTE Confidence: 0.799241925

 $00:11:33.660 \longrightarrow 00:11:35.880$  And he divided these into patient

NOTE Confidence: 0.799241925

 $00:11:35.880 \longrightarrow 00:11:36.620$  regarding considerations,

 $00:11:36.620 \longrightarrow 00:11:38.396$  non patient regarding considerations

NOTE Confidence: 0.799241925

 $00{:}11{:}38.396 \to 00{:}11{:}41.060$  and what he called democratic grounds.

NOTE Confidence: 0.799241925

00:11:41.060 --> 00:11:43.742 Only one of these has to do with accuracy,

NOTE Confidence: 0.799241925 00:11:43.750 --> 00:11:44.035 OK, NOTE Confidence: 0.799241925

 $00:11:44.035 \longrightarrow 00:11:45.745$  and that's the second bullet

NOTE Confidence: 0.799241925

 $00:11:45.745 \longrightarrow 00:11:46.990$  under patient regarding rounds.

NOTE Confidence: 0.799241925

 $00:11:46.990 \longrightarrow 00:11:49.492$  The other four are reasons that

NOTE Confidence: 0.799241925

00:11:49.492 --> 00:11:51.438 really don't hinge on family's

NOTE Confidence: 0.799241925

 $00{:}11{:}51.438 \dashrightarrow 00{:}11{:}53.408$  ability to accurately predict 1st.

NOTE Confidence: 0.799241925

 $00:11:53.410 \longrightarrow 00:11:56.609$  And let me also say that these

NOTE Confidence: 0.799241925

 $00{:}11{:}56.610 \dashrightarrow 00{:}11{:}59.520$  justifications don't apply to all cases

NOTE Confidence: 0.799241925

 $00:11:59.520 \longrightarrow 00:12:02.950$  or all decisions in individual cases.

NOTE Confidence: 0.799241925

 $00{:}12{:}02.950 \dashrightarrow 00{:}12{:}04.483$  And yet they provide what I think

NOTE Confidence: 0.799241925

 $00:12:04.483 \longrightarrow 00:12:06.078$  is a broader justification for why

NOTE Confidence: 0.799241925

 $00:12:06.078 \longrightarrow 00:12:07.553$  we often default to surrogates

00:12:07.553 --> 00:12:09.460 when when patient or default to

NOTE Confidence: 0.799241925

 $00{:}12{:}09.460 \dashrightarrow 00{:}12{:}10.720$  families when patients haven't

NOTE Confidence: 0.799241925

00:12:10.720 --> 00:12:12.664 appointed the surrogate first if

NOTE Confidence: 0.799241925

 $00:12:12.664 \longrightarrow 00:12:15.292$  the patient has appointed a surrogate.

NOTE Confidence: 0.749527541666667

 $00:12:17.550 \longrightarrow 00:12:19.056$  A family member is a surrogate.

NOTE Confidence: 0.749527541666667

 $00:12:19.060 \longrightarrow 00:12:21.180$  We respect the surrogates.

NOTE Confidence: 0.749527541666667

 $00:12:21.180 \longrightarrow 00:12:24.360$  Are the patients right to self-determination

NOTE Confidence: 0.749527541666667

 $00:12:24.441 \longrightarrow 00:12:26.730$  by going with who they identified?

NOTE Confidence: 0.749527541666667

 $00:12:26.730 \longrightarrow 00:12:29.376$  Second, there is some thought that the

NOTE Confidence: 0.749527541666667

 $00:12:29.376 \longrightarrow 00:12:31.405$  patients family knows them best and

NOTE Confidence: 0.749527541666667

 $00{:}12{:}31.405 \dashrightarrow 00{:}12{:}33.850$  is best able to speak to their values.

NOTE Confidence: 0.749527541666667

 $00:12:33.850 \longrightarrow 00:12:35.548$  I would just parenthetically add there

NOTE Confidence: 0.749527541666667

 $00:12:35.548 \longrightarrow 00:12:37.645$  are no studies that show that doctors

NOTE Confidence: 0.749527541666667

00:12:37.645 --> 00:12:39.472 are more accurate than families, OK.

NOTE Confidence: 0.749527541666667

00:12:39.472 --> 00:12:41.284 So if your claim is that,

NOTE Confidence: 0.749527541666667

00:12:41.290 --> 00:12:43.540 well families just aren't accurate enough,

 $00:12:43.540 \longrightarrow 00:12:45.032$  therefore doctors should make

NOTE Confidence: 0.749527541666667

 $00:12:45.032 \longrightarrow 00:12:46.897$  the decisions then that would.

NOTE Confidence: 0.749527541666667

00:12:46.900 --> 00:12:48.810 Require data that doctors actually

NOTE Confidence: 0.749527541666667

00:12:48.810 --> 00:12:50.338 do predict patients preferences

NOTE Confidence: 0.749527541666667

00:12:50.338 --> 00:12:51.828 better than families doing,

NOTE Confidence: 0.749527541666667

 $00:12:51.830 \longrightarrow 00:12:53.708$  and that data does not exist

NOTE Confidence: 0.749527541666667

 $00:12:53.708 \longrightarrow 00:12:55.420$  or those data don't exist.

NOTE Confidence: 0.749527541666667

 $00:12:55.420 \longrightarrow 00:12:57.401$  So that's the the second category is

NOTE Confidence: 0.749527541666667

 $00{:}12{:}57.401 \dashrightarrow 00{:}12{:}59.442$  the non patient regarding grounds and

NOTE Confidence: 0.749527541666667

 $00:12:59.442 \longrightarrow 00:13:01.698$  so he argued that distributive justice

NOTE Confidence: 0.749527541666667

 $00:13:01.698 \longrightarrow 00:13:03.528$  requires consideration of the effects

NOTE Confidence: 0.749527541666667

 $00:13:03.528 \longrightarrow 00:13:05.185$  of decisions on others particularly

NOTE Confidence: 0.749527541666667

 $00{:}13{:}05.185 \dashrightarrow 00{:}13{:}07.305$  the family who are likely to bear the

NOTE Confidence: 0.749527541666667

 $00:13:07.305 \longrightarrow 00:13:09.134$  the greatest consequences of decisions

NOTE Confidence: 0.749527541666667

 $00:13:09.134 \longrightarrow 00:13:11.019$  other than the patient themselves.

 $00:13:11.020 \longrightarrow 00:13:12.964$  And one example of this and this is

NOTE Confidence: 0.749527541666667

 $00:13:12.964 \longrightarrow 00:13:14.557$  actually one we've been dealing with

NOTE Confidence: 0.749527541666667

 $00:13:14.557 \longrightarrow 00:13:16.090$  is a family recently is consider

NOTE Confidence: 0.749527541666667

 $00:13:16.090 \longrightarrow 00:13:17.980$  the the case of a of a patient with

NOTE Confidence: 0.749527541666667

 $00:13:18.033 \longrightarrow 00:13:19.418$  advanced dementia and the decision

NOTE Confidence: 0.749527541666667

 $00:13:19.418 \longrightarrow 00:13:21.485$  is coming up whether to keep them at

NOTE Confidence: 0.749527541666667

 $00:13:21.485 \longrightarrow 00:13:23.338$  home or put them in an assisted living

NOTE Confidence: 0.749527541666667

 $00:13:23.338 \longrightarrow 00:13:25.606$  facility or a memory care center.

NOTE Confidence: 0.749527541666667

00:13:25.610 --> 00:13:27.554 It is the people who will be caring

NOTE Confidence: 0.749527541666667

 $00:13:27.554 \longrightarrow 00:13:29.753$  for that patient at home whose lives

NOTE Confidence: 0.749527541666667

 $00{:}13{:}29.753 \dashrightarrow 00{:}13{:}31.408$  will be substantially altered by

NOTE Confidence: 0.749527541666667

 $00:13:31.471 \longrightarrow 00:13:33.235$  being a 36 hour a day caregiver.

NOTE Confidence: 0.749527541666667

 $00:13:33.240 \longrightarrow 00:13:36.024$  And so the argument here would be that

NOTE Confidence: 0.749527541666667

 $00:13:36.024 \longrightarrow 00:13:37.763$  those individuals have some claim

NOTE Confidence: 0.749527541666667

 $00:13:37.763 \longrightarrow 00:13:40.031$  to those decisions and some claim to

NOTE Confidence: 0.749527541666667

 $00:13:40.093 \longrightarrow 00:13:42.704$  involvement because of the impact on them.

 $00:13:42.710 \longrightarrow 00:13:44.369$  3rd or 4th.

NOTE Confidence: 0.86590582555556

 $00:13:47.390 \longrightarrow 00:13:49.605$  Using families of decision makers

NOTE Confidence: 0.86590582555556

 $00:13:49.605 \longrightarrow 00:13:52.508$  reinforces the importance in Society of the

NOTE Confidence: 0.86590582555556

00:13:52.508 --> 00:13:54.678 family unit that much of society hinges

NOTE Confidence: 0.86590582555556

00:13:54.678 --> 00:13:57.205 on the work and the role of families.

NOTE Confidence: 0.86590582555556

00:13:57.210 --> 00:13:58.482 And this is something that society

NOTE Confidence: 0.86590582555556

 $00:13:58.482 \longrightarrow 00:13:59.780$  has an interest in fostering.

NOTE Confidence: 0.86590582555556

 $00:13:59.780 \longrightarrow 00:14:01.922$  And to do so we need to have a

NOTE Confidence: 0.86590582555556

 $00:14:01.922 \longrightarrow 00:14:03.579$  allow some space for families

NOTE Confidence: 0.86590582555556

 $00:14:03.579 \longrightarrow 00:14:05.601$  to have autonomy as a unit.

NOTE Confidence: 0.86590582555556

 $00:14:05.610 \longrightarrow 00:14:07.050$  So so goes the argument.

NOTE Confidence: 0.86590582555556

 $00:14:07.050 \longrightarrow 00:14:09.682$  And then finally the the 5th

NOTE Confidence: 0.86590582555556

 $00{:}14{:}09.682 \to 00{:}14{:}12.460$  ground that Dan laid out was simply.

NOTE Confidence: 0.86590582555556

 $00:14:12.460 \longrightarrow 00:14:14.380$  To adhere all of the things being equal

NOTE Confidence: 0.86590582555556

 $00:14:14.380 \longrightarrow 00:14:16.672$  to the the norms established by democratic

 $00:14:16.672 \longrightarrow 00:14:18.850$  political process in the United States.

NOTE Confidence: 0.86590582555556

 $00:14:18.850 \longrightarrow 00:14:20.898$  That democratic political process

NOTE Confidence: 0.86590582555556

 $00:14:20.898 \longrightarrow 00:14:24.004$  has said that families should be the

NOTE Confidence: 0.86590582555556

 $00:14:24.004 \longrightarrow 00:14:26.350$  surrogate unless someone else has been

NOTE Confidence: 0.86590582555556

00:14:26.418 --> 00:14:28.598 appointed directed by the patient.

NOTE Confidence: 0.86590582555556 00:14:28.600 --> 00:14:29.090 All right, NOTE Confidence: 0.865905825555556

 $00{:}14{:}29.090 \dashrightarrow 00{:}14{:}31.880$  so I I want to point out though that

NOTE Confidence: 0.86590582555556

00:14:31.880 --> 00:14:34.274 family as surrogate is not a universal

NOTE Confidence: 0.86590582555556

 $00{:}14{:}34.274 \dashrightarrow 00{:}14{:}36.919$  norm and not even a norm in Western,

NOTE Confidence: 0.86590582555556

 $00:14:36.920 \longrightarrow 00:14:38.385$  not even a universal norm

NOTE Confidence: 0.86590582555556

 $00:14:38.385 \longrightarrow 00:14:39.557$  in in Western countries.

NOTE Confidence: 0.86590582555556

 $00:14:39.560 \longrightarrow 00:14:43.797$  And so this is a list put together by

NOTE Confidence: 0.86590582555556

 $00{:}14{:}43.797 \dashrightarrow 00{:}14{:}46.450$  Alexander Letrent and France of who has

NOTE Confidence: 0.86590582555556

 $00:14:46.522 \longrightarrow 00:14:49.002$  decisional authority when a patient

NOTE Confidence: 0.86590582555556

00:14:49.002 --> 00:14:52.040 is hospitalized and incapacitated in France,

NOTE Confidence: 0.86590582555556

 $00:14:52.040 \longrightarrow 00:14:53.236$  England, Germany,

 $00:14:53.236 \longrightarrow 00:14:55.030$  Netherlands and Switzerland.

NOTE Confidence: 0.86590582555556

 $00:14:55.030 \longrightarrow 00:14:56.162$  In two situations, one,

NOTE Confidence: 0.86590582555556

 $00:14:56.162 \longrightarrow 00:14:57.294$  when the patient appointed

NOTE Confidence: 0.86590582555556

00:14:57.294 --> 00:14:58.280 a surrogate and two,

NOTE Confidence: 0.86590582555556

 $00:14:58.280 \longrightarrow 00:14:59.330$  when the patient did not.

NOTE Confidence: 0.86590582555556

 $00:14:59.330 \longrightarrow 00:15:01.196$  And what I think is really

NOTE Confidence: 0.86590582555556

 $00:15:01.196 \longrightarrow 00:15:02.838$  interesting here is that France

NOTE Confidence: 0.86590582555556

 $00{:}15{:}02.838 \dashrightarrow 00{:}15{:}04.818$  and this is I actually confirmed

NOTE Confidence: 0.86590582555556

00:15:04.818 --> 00:15:07.030 this last week because it's still,

NOTE Confidence: 0.86590582555556

 $00:15:07.030 \longrightarrow 00:15:08.500$  I still find it hard to believe,

NOTE Confidence: 0.86590582555556

 $00:15:08.500 \longrightarrow 00:15:10.642$  but the physician is this the

NOTE Confidence: 0.86590582555556

 $00:15:10.642 \longrightarrow 00:15:12.969$  surrogate of record even when the

NOTE Confidence: 0.86590582555556

 $00{:}15{:}12.969 \dashrightarrow 00{:}15{:}15.044$  patient has appointed someone else.

NOTE Confidence: 0.86590582555556

 $00:15:15.050 \longrightarrow 00:15:16.900$  The final decision authority in

NOTE Confidence: 0.86590582555556

 $00:15:16.900 \longrightarrow 00:15:19.134$  France is the physician in the

 $00:15:19.134 \longrightarrow 00:15:20.729$  in the acute care context,

NOTE Confidence: 0.86590582555556

 $00:15:20.730 \longrightarrow 00:15:21.020$  OK,

NOTE Confidence: 0.86590582555556

00:15:21.020 --> 00:15:22.760 that's if the patient has appointed

NOTE Confidence: 0.86590582555556

 $00:15:22.760 \longrightarrow 00:15:24.532$  a surrogate and if the patient

NOTE Confidence: 0.86590582555556

00:15:24.532 --> 00:15:25.947 did not appoint a surrogate.

NOTE Confidence: 0.86590582555556

00:15:25.950 --> 00:15:26.970 Also in England,

NOTE Confidence: 0.86590582555556

00:15:26.970 --> 00:15:28.330 Germany and the Netherlands,

NOTE Confidence: 0.86590582555556

00:15:28.330 --> 00:15:31.330 if the patient did not authorize using a,

NOTE Confidence: 0.86590582555555600:15:31.330 --> 00:15:32.168 you know,

NOTE Confidence: 0.86590582555556

00:15:32.168 --> 00:15:35.101 a some legal form that each country

NOTE Confidence: 0.86590582555556

 $00{:}15{:}35.101 \dashrightarrow 00{:}15{:}37.866$  uses who the surrogate would be,

NOTE Confidence: 0.86590582555556

 $00:15:37.870 \longrightarrow 00:15:40.124$  then it again defaults to the physician.

NOTE Confidence: 0.86590582555556

00:15:40.130 --> 00:15:41.789 They need to consult with the family,

NOTE Confidence: 0.86590582555556

 $00:15:41.790 \longrightarrow 00:15:43.890$  but the final decision authority is

NOTE Confidence: 0.86590582555556

 $00:15:43.890 \longrightarrow 00:15:46.146$  the physicians and then Switzerland has

NOTE Confidence: 0.86590582555556

 $00{:}15{:}46.146 \dashrightarrow 00{:}15{:}48.480$  norms that approximate in United States.

00:15:51.650 --> 00:15:54.302 A second normative, sort of thorny

NOTE Confidence: 0.67515835

 $00:15:54.302 \longrightarrow 00:15:57.170$  normative issue is these legally designated

NOTE Confidence: 0.67515835

 $00:15:57.243 \longrightarrow 00:15:59.599$  default hierarchies of surrogates.

NOTE Confidence: 0.67515835

 $00:15:59.600 \longrightarrow 00:16:01.987$  And so if I understand Connecticut law

NOTE Confidence: 0.67515835

 $00{:}16{:}01.987 \dashrightarrow 00{:}16{:}03.570$  correctly, and please please correct me

NOTE Confidence: 0.67515835

00:16:03.570 --> 00:16:05.926 if I'm if I'm getting it wrong, if the

NOTE Confidence: 0.67515835

00:16:05.926 --> 00:16:08.082 patient has not doesn't need a surrogate,

NOTE Confidence: 0.67515835

 $00{:}16{:}08.090 \dashrightarrow 00{:}16{:}09.566$  then this is the default hierarchy.

NOTE Confidence: 0.67515835

 $00{:}16{:}09.570 \dashrightarrow 00{:}16{:}10.956$  The spouse would be the surrogate.

NOTE Confidence: 0.67515835

 $00:16:10.960 \longrightarrow 00:16:12.605$  If there's no spouse, the adult child,

NOTE Confidence: 0.67515835

 $00:16:12.610 \longrightarrow 00:16:13.948$  and on down the list parent,

NOTE Confidence: 0.67515835

 $00:16:13.950 \longrightarrow 00:16:15.134$  adult sibling, and grandparent.

NOTE Confidence: 0.67515835

00:16:15.134 --> 00:16:17.872 And I I the the most recent version of

NOTE Confidence: 0.67515835

 $00:16:17.872 \longrightarrow 00:16:20.330$  Connecticut law I looked at did not have.

NOTE Confidence: 0.67515835

 $00:16:20.330 \longrightarrow 00:16:21.238$  Depends on that list.

 $00:16:21.238 \longrightarrow 00:16:22.373$  Is that still the case?

NOTE Confidence: 0.67515835

 $00{:}16{:}22.380 \dashrightarrow 00{:}16{:}24.980$  Friends are not on the the legal hierarchy.

NOTE Confidence: 0.67515835

 $00:16:24.980 \longrightarrow 00:16:27.638$  OK, so really important and 35

NOTE Confidence: 0.67515835

 $00:16:27.638 \longrightarrow 00:16:29.934$  states have a hierarchy that

NOTE Confidence: 0.67515835

 $00:16:29.934 \longrightarrow 00:16:32.538$  looks something like this 15 go.

NOTE Confidence: 0.67515835

 $00:16:32.540 \longrightarrow 00:16:33.824$  I trained in California.

NOTE Confidence: 0.67515835

 $00:16:33.824 \longrightarrow 00:16:37.040$  We did not have a default list of surrogates.

NOTE Confidence: 0.67515835

00:16:37.040 --> 00:16:39.819 So when a patient had not appointed

NOTE Confidence: 0.67515835

 $00:16:39.819 \longrightarrow 00:16:42.052$  someone that the work of the clinical

NOTE Confidence: 0.67515835

00:16:42.052 --> 00:16:44.055 team was to get consensus among

NOTE Confidence: 0.67515835

 $00:16:44.055 \longrightarrow 00:16:46.005$  all family members who were there.

NOTE Confidence: 0.67515835

 $00:16:46.010 \longrightarrow 00:16:47.348$  And so this is a really,

NOTE Confidence: 0.67515835

 $00:16:47.350 \longrightarrow 00:16:49.170$  I think an important issue.

NOTE Confidence: 0.67515835

00:16:49.170 --> 00:16:52.098 I want to flag that I recognize that it

NOTE Confidence: 0.67515835

00:16:52.098 --> 00:16:54.830 having a default list is is pragmatic,

NOTE Confidence: 0.67515835

00:16:54.830 --> 00:16:55.502 it's sufficient,

00:16:55.502 --> 00:16:58.190 it allows the hospital to to run quickly

NOTE Confidence: 0.67515835

 $00{:}16{:}58.258 \dashrightarrow 00{:}17{:}00.148$  in in cases to go more smoothly.

NOTE Confidence: 0.67515835

 $00:17:00.150 \longrightarrow 00:17:02.208$  But there are some real downsides

NOTE Confidence: 0.67515835

 $00:17:02.208 \longrightarrow 00:17:05.314$  to it and I I experienced or or

NOTE Confidence: 0.67515835

 $00:17:05.314 \longrightarrow 00:17:07.786$  saw the potential harms that could

NOTE Confidence: 0.67515835

 $00:17:07.869 \longrightarrow 00:17:09.779$  have come from from this.

NOTE Confidence: 0.67515835

 $00:17:09.780 \longrightarrow 00:17:11.406$  In my work at San Francisco

NOTE Confidence: 0.67515835

 $00{:}17{:}11.406 \dashrightarrow 00{:}17{:}13.030$  General during the AIDS epidemic.

NOTE Confidence: 0.67515835

 $00:17:13.030 \longrightarrow 00:17:16.846$  And one of those risks is that there is

NOTE Confidence: 0.67515835

 $00:17:16.846 \longrightarrow 00:17:18.930$  no guarantee that the person highest

NOTE Confidence: 0.67515835

 $00:17:18.930 \longrightarrow 00:17:21.338$  on the list they have the closest

NOTE Confidence: 0.67515835

 $00:17:21.338 \longrightarrow 00:17:23.372$  love relationship with the patient or

NOTE Confidence: 0.67515835

 $00:17:23.372 \longrightarrow 00:17:26.103$  the OR will be best able to represent

NOTE Confidence: 0.67515835

 $00:17:26.103 \longrightarrow 00:17:27.746$  their deepest values and preferences.

NOTE Confidence: 0.67515835

 $00:17:27.746 \longrightarrow 00:17:30.500$  And this came out most clearly with gay men

 $00:17:30.561 \longrightarrow 00:17:32.833$  who were being admitted to the ICU with

NOTE Confidence: 0.67515835

 $00{:}17{:}32.833 \dashrightarrow 00{:}17{:}35.049$  advanced new assistance printing an emonia.

NOTE Confidence: 0.67515835

00:17:35.050 --> 00:17:35.934 You know,

NOTE Confidence: 0.67515835

 $00:17:35.934 \longrightarrow 00:17:38.586$  this is at the time essentially

NOTE Confidence: 0.67515835

 $00:17:38.586 \longrightarrow 00:17:40.092$  lethal they had committed.

NOTE Confidence: 0.67515835

00:17:40.092 --> 00:17:40.800 Partners who?

NOTE Confidence: 0.67515835

 $00:17:40.800 \longrightarrow 00:17:42.160$  This is before same sex

NOTE Confidence: 0.67515835

00:17:42.160 --> 00:17:42.976 marriage in California.

NOTE Confidence: 0.67515835

 $00{:}17{:}42.980 \dashrightarrow 00{:}17{:}46.605$  So those partners were considered

NOTE Confidence: 0.67515835

 $00{:}17{:}46.605 \dashrightarrow 00{:}17{:}49.710$  friends and I would note in Connecticut

NOTE Confidence: 0.67515835

 $00{:}17{:}49.710 \dashrightarrow 00{:}17{:}52.294$  they would be the the lowest on

NOTE Confidence: 0.67515835

 $00:17:52.294 \longrightarrow 00:17:54.459$  the hierarchy and not infrequently.

NOTE Confidence: 0.67515835

 $00:17:54.460 \longrightarrow 00:17:57.022$  These young men's parents would have

NOTE Confidence: 0.67515835

 $00:17:57.022 \longrightarrow 00:17:59.176$  very different value systems from

NOTE Confidence: 0.67515835

00:17:59.176 --> 00:18:01.408 their patients and would would say

NOTE Confidence: 0.67515835

 $00:18:01.408 \dashrightarrow 00:18:03.360$  things like because our son is gay,

 $00:18:03.360 \longrightarrow 00:18:05.616$  he's going to hell. We love our son.

NOTE Confidence: 0.67515835

 $00:18:05.620 \longrightarrow 00:18:06.940$  We don't want him to go to hell.

NOTE Confidence: 0.67515835

 $00:18:06.940 \longrightarrow 00:18:09.860$  So continue life support so that we can

NOTE Confidence: 0.67515835

00:18:09.860 --> 00:18:12.976 keep him from going to hell and that is,

NOTE Confidence: 0.67515835

 $00{:}18{:}12.976 \dashrightarrow 00{:}18{:}15.148$  you know obviously not a decision

NOTE Confidence: 0.67515835

00:18:15.148 --> 00:18:17.470 that is presumably grounded in the

NOTE Confidence: 0.67515835

 $00:18:17.539 \longrightarrow 00:18:19.639$  patients values and preferences.

NOTE Confidence: 0.67515835

 $00:18:19.640 \longrightarrow 00:18:20.522$  So tricky issue,

NOTE Confidence: 0.67515835

 $00:18:20.522 \longrightarrow 00:18:22.580$  what to do with these hierarchies but

NOTE Confidence: 0.67515835

00:18:22.643 --> 00:18:24.499 I just want to flag coming from a.

NOTE Confidence: 0.67515835

00:18:24.500 --> 00:18:26.719 They that did not have these hierarchies

NOTE Confidence: 0.67515835

 $00:18:26.719 \longrightarrow 00:18:28.907$  and now practicing in one that does that.

NOTE Confidence: 0.67515835

 $00:18:28.910 \longrightarrow 00:18:30.335$  I think there are real

NOTE Confidence: 0.67515835

 $00{:}18{:}30.335 \dashrightarrow 00{:}18{:}31.190$  concerns with hierarchies,

NOTE Confidence: 0.67515835

 $00:18:31.190 \longrightarrow 00:18:33.213$  to the extent that they make assumptions

00:18:33.213 --> 00:18:35.450 that are often true but not always true,

NOTE Confidence: 0.67515835

00:18:35.450 --> 00:18:36.770 about who's best position to

NOTE Confidence: 0.67515835

 $00{:}18{:}36.770 \dashrightarrow 00{:}18{:}38.519$  advocate for a patient and represent

NOTE Confidence: 0.67515835

 $00:18:38.519 \longrightarrow 00:18:40.019$  their values and preferences.

NOTE Confidence: 0.849873507368421

00:18:42.820 --> 00:18:44.647 All right, so moving from who should

NOTE Confidence: 0.849873507368421

 $00:18:44.647 \longrightarrow 00:18:46.387$  be making the decisions to how

NOTE Confidence: 0.849873507368421

 $00:18:46.387 \longrightarrow 00:18:48.193$  should they make the the decisions?

NOTE Confidence: 0.849873507368421

00:18:48.200 --> 00:18:49.325 What evidentiary standards

NOTE Confidence: 0.849873507368421

 $00:18:49.325 \longrightarrow 00:18:51.200$  should be used for surrogates?

NOTE Confidence: 0.849873507368421

00:18:51.200 --> 00:18:52.055 Should, should surrogates

NOTE Confidence: 0.849873507368421

 $00:18:52.055 \longrightarrow 00:18:53.195$  used to make decisions.

NOTE Confidence: 0.849873507368421

 $00{:}18{:}53.200 \dashrightarrow 00{:}18{:}55.570$  And Dan Brock and Alan Buchanan

NOTE Confidence: 0.849873507368421

00:18:55.570 --> 00:18:58.305 have have done some of the the

NOTE Confidence: 0.849873507368421

 $00:18:58.305 \longrightarrow 00:19:00.095$  most seminal work on this.

NOTE Confidence: 0.849873507368421

00:19:00.100 --> 00:19:02.458 They're their recommendations in this book,

NOTE Confidence: 0.849873507368421

 $00:19:02.460 \longrightarrow 00:19:03.342$  deciding for others,

 $00:19:03.342 \longrightarrow 00:19:05.798$  form the basis for the AMA Code

NOTE Confidence: 0.849873507368421

00:19:05.798 --> 00:19:07.473 of Ethics on surrogate decision

NOTE Confidence: 0.849873507368421

 $00{:}19{:}07.473 \dashrightarrow 00{:}19{:}09.160$  making and many state laws.

NOTE Confidence: 0.849873507368421

00:19:09.160 --> 00:19:11.267 Now I would if anyone is really

NOTE Confidence: 0.849873507368421

00:19:11.267 --> 00:19:13.110 interested in surrogate decision making.

NOTE Confidence: 0.849873507368421

 $00:19:13.110 \longrightarrow 00:19:16.620$  Just deciding for others is a must read book.

NOTE Confidence: 0.849873507368421

 $00:19:16.620 \longrightarrow 00:19:19.042$  So they articulated at what what is

NOTE Confidence: 0.849873507368421

 $00:19:19.042 \dashrightarrow 00:19:20.741$  called the tripartite evidentiary

NOTE Confidence: 0.849873507368421

 $00:19:20.741 \longrightarrow 00:19:22.520$  standard lexically ordered.

NOTE Confidence: 0.849873507368421

 $00:19:22.520 \longrightarrow 00:19:24.520$  So stated wishes substituted judgment

NOTE Confidence: 0.849873507368421

 $00:19:24.520 \longrightarrow 00:19:27.060$  and the best interest standard is this.

NOTE Confidence: 0.849873507368421

 $00:19:27.060 \longrightarrow 00:19:29.058$  Have folks heard of this before?

NOTE Confidence: 0.849873507368421

 $00{:}19{:}29.060 \dashrightarrow 00{:}19{:}30.540$  Yeah most OK let me just for those

NOTE Confidence: 0.849873507368421

 $00{:}19{:}30.540 --> 00{:}19{:}32.065$  of you who haven't let me just

NOTE Confidence: 0.849873507368421

 $00:19:32.065 \longrightarrow 00:19:32.949$  walk you through it.

 $00:19:32.950 \longrightarrow 00:19:35.254$  The idea here is that you you should use

NOTE Confidence: 0.849873507368421

 $00{:}19{:}35.254 \dashrightarrow 00{:}19{:}37.708$  the highest standard that is feasible

NOTE Confidence: 0.849873507368421

00:19:37.708 --> 00:19:39.416 given the information available.

NOTE Confidence: 0.849873507368421

 $00:19:39.420 \longrightarrow 00:19:41.772$  So the the stated wishes standard is that

NOTE Confidence: 0.849873507368421

 $00:19:41.772 \longrightarrow 00:19:44.237$  you should enact the treatment preferences.

NOTE Confidence: 0.849873507368421

00:19:44.240 --> 00:19:46.060 That were previously formulated and

NOTE Confidence: 0.849873507368421

00:19:46.060 --> 00:19:47.880 somehow communicated by the patient,

NOTE Confidence: 0.849873507368421

00:19:47.880 --> 00:19:49.098 preferably in writing,

NOTE Confidence: 0.849873507368421

 $00:19:49.098 \longrightarrow 00:19:51.534$  but verbal or oral directives are

NOTE Confidence: 0.849873507368421

 $00:19:51.534 \longrightarrow 00:19:53.438$  accepted in many states as well.

NOTE Confidence: 0.849873507368421

 $00:19:53.440 \longrightarrow 00:19:55.348$  And the idea here is that

NOTE Confidence: 0.849873507368421

 $00:19:55.348 \longrightarrow 00:19:56.620$  the preference it's not,

NOTE Confidence: 0.849873507368421

 $00:19:56.620 \longrightarrow 00:19:58.740$  it can't just be a vague broad preference,

NOTE Confidence: 0.849873507368421

 $00{:}19{:}58.740 {\:{\circ}{\circ}{\circ}}>00{:}20{:}01.155$  it needs to be specific to the

NOTE Confidence: 0.849873507368421

 $00:20:01.155 \longrightarrow 00:20:02.760$  actual clinical decision at hand.

NOTE Confidence: 0.849873507368421 00:20:02.760 --> 00:20:03.346 And so,

 $00:20:03.346 \longrightarrow 00:20:05.397$  so the work done is just the

NOTE Confidence: 0.849873507368421

 $00{:}20{:}05.397 \dashrightarrow 00{:}20{:}07.261$  surrogate stating what the patient

NOTE Confidence: 0.849873507368421

 $00:20:07.261 \longrightarrow 00:20:09.517$  had said would be their preference

NOTE Confidence: 0.849873507368421

 $00:20:09.583 \longrightarrow 00:20:11.558$  in the circumstance they're in.

NOTE Confidence: 0.849873507368421

00:20:11.560 --> 00:20:13.216 If that information is not available,

NOTE Confidence: 0.849873507368421

 $00:20:13.220 \longrightarrow 00:20:14.726$  if the patient did not articulate

NOTE Confidence: 0.849873507368421

 $00:20:14.726 \longrightarrow 00:20:15.228$  clear preferences,

NOTE Confidence: 0.849873507368421

 $00:20:15.230 \longrightarrow 00:20:17.204$  then the next standard is what's called

NOTE Confidence: 0.849873507368421

 $00{:}20{:}17.204 \dashrightarrow 00{:}20{:}18.500$  the substituted judgment standard.

NOTE Confidence: 0.849873507368421

 $00{:}20{:}18.500 \dashrightarrow 00{:}20{:}21.092$  And here are the work of the surrogate

NOTE Confidence: 0.849873507368421

00:20:21.092 --> 00:20:23.160 is to beechman shoulders call it donning

NOTE Confidence: 0.849873507368421

00:20:23.160 --> 00:20:25.020 the mental mantle of the patient,

NOTE Confidence: 0.849873507368421

 $00{:}20{:}25.020 \dashrightarrow 00{:}20{:}27.127$  taking on the persona of the patient

NOTE Confidence: 0.849873507368421

 $00:20:27.127 \longrightarrow 00:20:29.874$  to try to make the decision that

NOTE Confidence: 0.849873507368421

00:20:29.874 --> 00:20:32.197 patient would have made had they

 $00:20:32.197 \longrightarrow 00:20:34.137$  actually articulated a decision.

NOTE Confidence: 0.849873507368421

00:20:34.140 --> 00:20:36.100 And then if, if the surrogate says,

NOTE Confidence: 0.849873507368421

00:20:36.100 --> 00:20:37.960 listen, that's just not that's,

NOTE Confidence: 0.849873507368421

 $00:20:37.960 \longrightarrow 00:20:38.872$  I can't do that.

NOTE Confidence: 0.849873507368421

00:20:38.872 --> 00:20:40.640 I don't know the patient well enough,

NOTE Confidence: 0.849873507368421

 $00:20:40.640 \longrightarrow 00:20:42.800$  then the the third standard and

NOTE Confidence: 0.849873507368421

 $00:20:42.800 \longrightarrow 00:20:44.861$  the one that that the sorry would

NOTE Confidence: 0.849873507368421

 $00:20:44.861 \longrightarrow 00:20:46.310$  be asked to use is what's called

NOTE Confidence: 0.849873507368421

 $00:20:46.355 \longrightarrow 00:20:47.519$  the best interest standard.

NOTE Confidence: 0.849873507368421

 $00:20:47.520 \longrightarrow 00:20:49.552$  And this is where in the absence of

NOTE Confidence: 0.849873507368421

 $00{:}20{:}49.552 \dashrightarrow 00{:}20{:}51.166$  clear knowledge of what the patient

NOTE Confidence: 0.849873507368421

 $00:20:51.166 \longrightarrow 00:20:53.300$  would have chosen to make the decision

NOTE Confidence: 0.849873507368421

 $00:20:53.300 \longrightarrow 00:20:55.310$  that best promotes the patient's interests.

NOTE Confidence: 0.849873507368421

 $00:20:55.310 \longrightarrow 00:20:58.055$  And we'll come back to this in a moment.

NOTE Confidence: 0.849873507368421

00:20:58.060 --> 00:20:59.180 And as I said,

NOTE Confidence: 0.849873507368421

00:20:59.180 --> 00:21:01.484 this is the the evidentiary standard

 $00:21:01.484 \longrightarrow 00:21:05.600$  and the the norms in the United States.

NOTE Confidence: 0.849873507368421

 $00:21:05.600 \longrightarrow 00:21:08.416$  And so I I briefly touched on this,

NOTE Confidence: 0.849873507368421

 $00:21:08.420 \longrightarrow 00:21:10.380$  but I want to come back to this.

NOTE Confidence: 0.849873507368421

00:21:10.380 --> 00:21:12.312 Pointing out that the work that we

NOTE Confidence: 0.849873507368421

 $00:21:12.312 \longrightarrow 00:21:14.456$  ask surrogates to do according to each

NOTE Confidence: 0.849873507368421

 $00:21:14.456 \longrightarrow 00:21:16.340$  of these standards is quite different.

NOTE Confidence: 0.849873507368421

 $00:21:16.340 \longrightarrow 00:21:19.455$  When the work that we asked

NOTE Confidence: 0.849873507368421

 $00{:}21{:}19.455 \dashrightarrow 00{:}21{:}21.685$  surrogates to do when it is stated

NOTE Confidence: 0.849873507368421

00:21:21.685 --> 00:21:24.184 wishes standard is simply to parrot

NOTE Confidence: 0.849873507368421

 $00:21:24.184 \longrightarrow 00:21:26.800$  and report what the patient said.

NOTE Confidence: 0.849873507368421

 $00:21:26.800 \longrightarrow 00:21:27.712$  So there's not,

NOTE Confidence: 0.849873507368421

00:21:27.712 --> 00:21:29.536 it's not really a judgment role,

NOTE Confidence: 0.81206292

 $00:21:29.540 \longrightarrow 00:21:32.092$  that's a reporting role,

NOTE Confidence: 0.81206292

00:21:32.092 --> 00:21:35.282 arguably much easier and morally.

NOTE Confidence: 0.81206292

00:21:35.290 --> 00:21:37.036 That's burdensome to just say, well,

 $00:21:37.036 \longrightarrow 00:21:39.866$  here's what he said that he would

NOTE Confidence: 0.81206292

 $00{:}21{:}39.866 \dashrightarrow 00{:}21{:}41.676$  want in this clinical circumstance.

NOTE Confidence: 0.81206292

 $00:21:41.680 \longrightarrow 00:21:43.270$  But the substituted judgment standard

NOTE Confidence: 0.81206292

 $00:21:43.270 \longrightarrow 00:21:44.860$  in the best interest standard,

NOTE Confidence: 0.81206292

 $00:21:44.860 \longrightarrow 00:21:47.272$  both rely on the family exercising

NOTE Confidence: 0.81206292

00:21:47.272 --> 00:21:49.698 judgment about either what would the

NOTE Confidence: 0.81206292

 $00:21:49.698 \longrightarrow 00:21:52.323$  patient choose or what's in their best

NOTE Confidence: 0.81206292

00:21:52.323 --> 00:21:54.420 interest since they didn't choose.

NOTE Confidence: 0.81206292

 $00{:}21{:}54.420 --> 00{:}21{:}55.518$  And so these are, you know,

NOTE Confidence: 0.81206292

 $00:21:55.520 \longrightarrow 00:21:57.770$  this is really different cognitive work.

NOTE Confidence: 0.81206292

 $00:21:57.770 \longrightarrow 00:21:58.882$  On the one hand,

NOTE Confidence: 0.81206292

 $00:21:58.882 \longrightarrow 00:22:00.550$  they're just a mouth piece or a

NOTE Confidence: 0.81206292

00:22:00.612 --> 00:22:02.268 communicator of preferences,

NOTE Confidence: 0.81206292

 $00:22:02.270 \longrightarrow 00:22:03.212$  and the other,

NOTE Confidence: 0.81206292

 $00:22:03.212 \longrightarrow 00:22:05.410$  they are actually exercising a good deal

NOTE Confidence: 0.81206292

 $00:22:05.473 \longrightarrow 00:22:07.987$  of judgment about morally weighty decisions.

 $00:22:07.990 \longrightarrow 00:22:10.046$  And this is where I think empirical evidence

NOTE Confidence: 0.81206292

 $00{:}22{:}10.046 \to 00{:}22{:}11.986$  is actually quite important to figure out.

NOTE Confidence: 0.81206292

 $00:22:11.990 \longrightarrow 00:22:12.486$  You know,

NOTE Confidence: 0.81206292

 $00:22:12.486 \longrightarrow 00:22:15.536$  what do we need to be able to do to help

NOTE Confidence: 0.81206292

 $00{:}22{:}15.536 \dashrightarrow 00{:}22{:}19.760$  surrogates really function in the role, so.

NOTE Confidence: 0.81206292

00:22:19.760 --> 00:22:21.615 If you look at sort of empirically

NOTE Confidence: 0.81206292

 $00:22:21.615 \longrightarrow 00:22:23.534$  how many adults have made have

NOTE Confidence: 0.81206292

 $00:22:23.534 \longrightarrow 00:22:24.958$  completed an advanced directive,

NOTE Confidence: 0.81206292

 $00:22:24.960 \longrightarrow 00:22:25.947$  only a third.

NOTE Confidence: 0.81206292

 $00:22:25.947 \longrightarrow 00:22:28.250$  So that means 2/3 of patients at

NOTE Confidence: 0.81206292

00:22:28.327 --> 00:22:30.980 least haven't created it and have no

NOTE Confidence: 0.81206292

 $00:22:30.980 \longrightarrow 00:22:33.590$  chance of having a written document

NOTE Confidence: 0.81206292

 $00{:}22{:}33.590 \dashrightarrow 00{:}22{:}35.915$  that satisfies the stated wishes.

NOTE Confidence: 0.81206292

 $00:22:35.920 \longrightarrow 00:22:38.804$  Criterion or or standard.

NOTE Confidence: 0.81206292

 $00:22:38.804 \longrightarrow 00:22:40.246$  In addition,

 $00:22:40.250 \longrightarrow 00:22:42.280$  those who articulate or or

NOTE Confidence: 0.81206292

00:22:42.280 --> 00:22:43.498 complete advanced directives,

NOTE Confidence: 0.81206292

 $00:22:43.500 \longrightarrow 00:22:45.100$  remember most advanced directives

NOTE Confidence: 0.81206292

 $00:22:45.100 \longrightarrow 00:22:47.100$  are these boiler plate directives that

NOTE Confidence: 0.81206292

 $00:22:47.100 \longrightarrow 00:22:49.148$  really only apply in the clinical

NOTE Confidence: 0.81206292

00:22:49.148 --> 00:22:50.738 circumstances of a terminal illness

NOTE Confidence: 0.81206292

 $00:22:50.795 \longrightarrow 00:22:52.490$  or a persistent vegetative state.

NOTE Confidence: 0.81206292

00:22:52.490 --> 00:22:54.322 And most patients who wind up in the

NOTE Confidence: 0.81206292

 $00{:}22{:}54.322 \dashrightarrow 00{:}22{:}56.285$  hospital are not in one of those two states.

NOTE Confidence: 0.81206292

 $00:22:56.290 \longrightarrow 00:22:58.245$  So most advanced directives are

NOTE Confidence: 0.81206292

 $00{:}22{:}58.245 \dashrightarrow 00{:}23{:}00.200$  not dispositive for what treatment

NOTE Confidence: 0.81206292

 $00:23:00.259 \longrightarrow 00:23:01.739$  decisions should be made.

NOTE Confidence: 0.81206292

 $00:23:01.740 \longrightarrow 00:23:05.043$  OK and then we we also looked at this,

NOTE Confidence: 0.81206292

 $00:23:05.050 \longrightarrow 00:23:06.578$  we have a we.

NOTE Confidence: 0.81206292

00:23:06.578 --> 00:23:08.870 A multicenter study about 10 years

NOTE Confidence: 0.81206292

 $00:23:08.951 \longrightarrow 00:23:11.339$  ago in which we audio recorded

00:23:11.340 --> 00:23:12.915 250 ICU family conversations about

NOTE Confidence: 0.81206292

 $00{:}23{:}12.915 \dashrightarrow 00{:}23{:}15.180$  goals of care for the interest and

NOTE Confidence: 0.81206292

00:23:15.180 --> 00:23:17.385 the focus was really looking at how

NOTE Confidence: 0.81206292

00:23:17.385 --> 00:23:19.364 doctors are talking about prognosis

NOTE Confidence: 0.81206292

 $00:23:19.364 \longrightarrow 00:23:20.968$  and what families understand.

NOTE Confidence: 0.81206292

 $00:23:20.970 \longrightarrow 00:23:23.722$  But I had a trainee who did a

NOTE Confidence: 0.81206292

 $00:23:23.722 \longrightarrow 00:23:25.826$  secondary analysis because he was

NOTE Confidence: 0.81206292

 $00:23:25.826 \longrightarrow 00:23:28.051$  really interested in answering this

NOTE Confidence: 0.81206292

 $00:23:28.051 \longrightarrow 00:23:30.667$  question of what often are the the.

NOTE Confidence: 0.81206292

 $00{:}23{:}30.670 \dashrightarrow 00{:}23{:}33.225$  Or how often is the information offered

NOTE Confidence: 0.81206292

 $00:23:33.225 \longrightarrow 00:23:35.570$  by the family in these meetings

NOTE Confidence: 0.81206292

 $00:23:35.570 \longrightarrow 00:23:38.146$  clearly dispositive for the decision at hand,

NOTE Confidence: 0.81206292

 $00{:}23{:}38.150 --> 00{:}23{:}40.215$  which is to say there is no

NOTE Confidence: 0.81206292

00:23:40.215 --> 00:23:41.482 interpretation or judgment required

NOTE Confidence: 0.81206292

 $00:23:41.482 \longrightarrow 00:23:43.444$  by the surrogate or the doctrine.

 $00:23:43.450 \longrightarrow 00:23:44.626$  The family just have to say,

NOTE Confidence: 0.81206292

00:23:44.630 --> 00:23:45.674 well, that, you know,

NOTE Confidence: 0.81206292

 $00:23:45.674 \longrightarrow 00:23:47.631$  dad's in the ICU with an acute

NOTE Confidence: 0.81206292

 $00:23:47.631 \longrightarrow 00:23:50.810$  stroke on a ventilator, hemiparetic,

NOTE Confidence: 0.81206292

 $00:23:50.810 \longrightarrow 00:23:53.918$  very likely to have substantial neurologic

NOTE Confidence: 0.81206292

00:23:53.918 --> 00:23:56.454 deficits and and hemiplegia and oh,

NOTE Confidence: 0.81206292

 $00:23:56.454 \longrightarrow 00:23:57.150$  by the way,

NOTE Confidence: 0.81206292

 $00:23:57.150 \longrightarrow 00:23:58.710$  he has an advanced directive that

NOTE Confidence: 0.81206292

 $00{:}23{:}58.710 \dashrightarrow 00{:}24{:}00.920$  says if he's in an ICU with a stroke.

NOTE Confidence: 0.81206292

 $00:24:00.920 \longrightarrow 00:24:03.013$  Can we predict do not continue life

NOTE Confidence: 0.81206292

 $00{:}24{:}03.013 \dashrightarrow 00{:}24{:}05.110$  support and so how often did that

NOTE Confidence: 0.81206292

 $00:24:05.110 \longrightarrow 00:24:07.126$  happen less than 1% of the time.

NOTE Confidence: 0.81206292

 $00:24:07.126 \longrightarrow 00:24:08.878$  There were actually a couple decisions

NOTE Confidence: 0.81206292

00:24:08.878 --> 00:24:10.900 in this in this 250 patient cohort

NOTE Confidence: 0.81206292

 $00:24:10.900 \longrightarrow 00:24:13.046$  that where it really did seem that

NOTE Confidence: 0.81206292

 $00:24:13.046 \longrightarrow 00:24:14.930$  the information from the family that

 $00:24:14.930 \longrightarrow 00:24:17.024$  that the patient had reported to them

NOTE Confidence: 0.81206292

 $00{:}24{:}17.024 \dashrightarrow 00{:}24{:}19.684$  was was spot on with the clinical decision.

NOTE Confidence: 0.81206292

 $00:24:19.684 \longrightarrow 00:24:21.996$  But 99% of the time not the case.

NOTE Confidence: 0.81206292

00:24:22.000 --> 00:24:23.855 And Joan Tino in the support trial

NOTE Confidence: 0.81206292

 $00:24:23.855 \longrightarrow 00:24:25.732$  that we'll talk about in a couple

NOTE Confidence: 0.81206292

 $00:24:25.732 \longrightarrow 00:24:27.262$  of minutes also looked at this

NOTE Confidence: 0.79557099

 $00:24:27.317 \longrightarrow 00:24:31.396$  and found that about 3% of decision, 3% of.

NOTE Confidence: 0.79557099

 $00:24:31.396 \longrightarrow 00:24:33.538$  Patients advanced directives.

NOTE Confidence: 0.79557099

 $00:24:33.540 \longrightarrow 00:24:35.256$  Actually had this positive

NOTE Confidence: 0.79557099

 $00{:}24{:}35.256 \dashrightarrow 00{:}24{:}36.972$  treatment information in the

NOTE Confidence: 0.79557099

00:24:36.972 --> 00:24:38.840 5000 patient support cohort.

NOTE Confidence: 0.79557099

 $00:24:38.840 \longrightarrow 00:24:41.390$  So again, really, really low numbers.

NOTE Confidence: 0.79557099

 $00{:}24{:}41.390 \dashrightarrow 00{:}24{:}44.432$ 97% of the time we're going to be asking

NOTE Confidence: 0.79557099

 $00:24:44.432 \longrightarrow 00:24:46.759$  surrogates to be exercising judgment

NOTE Confidence: 0.79557099

 $00:24:46.759 \longrightarrow 00:24:49.154$  about really morally weighty decisions.

 $00:24:49.160 \longrightarrow 00:24:51.096$  And again this is all the adult context.

NOTE Confidence: 0.79557099

 $00{:}24{:}51.100 \dashrightarrow 00{:}24{:}53.748$  I want to flag that the only relevant

NOTE Confidence: 0.79557099

 $00{:}24{:}53.748 \dashrightarrow 00{:}24{:}55.746$  criterion for the pediatric context

NOTE Confidence: 0.79557099

00:24:55.746 --> 00:24:58.378 is the best interest standard, right,

NOTE Confidence: 0.79557099

00:24:58.378 --> 00:25:01.212 pediatric patients with the, you know,

NOTE Confidence: 0.79557099

 $00:25:01.212 \longrightarrow 00:25:03.879$  carving out the exception for minors or

NOTE Confidence: 0.79557099

 $00:25:03.879 \longrightarrow 00:25:06.917$  for sorry for adolescents that patients?

NOTE Confidence: 0.79557099

00:25:06.920 --> 00:25:09.153 Generally, are not able to form values

NOTE Confidence: 0.79557099

 $00{:}25{:}09.153 \to 00{:}25{:}11.370$  and preferences and therefore the stated

NOTE Confidence: 0.79557099

 $00:25:11.370 \longrightarrow 00:25:13.365$  wishes standard doesn't really apply.

NOTE Confidence: 0.79557099

 $00{:}25{:}13.370 \dashrightarrow 00{:}25{:}16.030$  Similarly, since they have not

NOTE Confidence: 0.79557099

 $00{:}25{:}16.030 \dashrightarrow 00{:}25{:}17.626$  really formulated preferences,

NOTE Confidence: 0.79557099

 $00:25:17.630 \longrightarrow 00:25:19.690$  the the substituted judging

NOTE Confidence: 0.79557099

 $00:25:19.690 \longrightarrow 00:25:22.265$  standard also would not apply.

NOTE Confidence: 0.79557099

 $00:25:22.270 \longrightarrow 00:25:23.344$  All right, so.

NOTE Confidence: 0.79557099

 $00:25:23.344 \longrightarrow 00:25:25.492$  What about these these standards we'll

 $00{:}25{:}25.492 \dashrightarrow 00{:}25{:}28.157$  we'll set a side the stated wishes standard.

NOTE Confidence: 0.79557099

00:25:28.160 --> 00:25:30.056 There are a host of empirical

NOTE Confidence: 0.79557099

 $00:25:30.056 \longrightarrow 00:25:31.320$  problems with that standard.

NOTE Confidence: 0.79557099

 $00:25:31.320 \longrightarrow 00:25:33.210$  Whether the stated preferences

NOTE Confidence: 0.79557099

 $00{:}25{:}33.210 \dashrightarrow 00{:}25{:}35.100$  are are actually well informed,

NOTE Confidence: 0.79557099

 $00:25:35.100 \longrightarrow 00:25:36.075$  whether they're contemporary.

NOTE Confidence: 0.79557099

00:25:36.075 --> 00:25:38.350 You know the advance directive was 20

NOTE Confidence: 0.79557099

 $00:25:38.401 \longrightarrow 00:25:40.435$  years ago and now the decision is at hand.

NOTE Confidence: 0.79557099

 $00:25:40.440 \longrightarrow 00:25:42.309$  But let's just focus on the the

NOTE Confidence: 0.79557099

 $00:25:42.309 \longrightarrow 00:25:43.865$  three main normative critiques of

NOTE Confidence: 0.79557099

 $00{:}25{:}43.865 \to 00{:}25{:}45.261$  the substituted judgment standard

NOTE Confidence: 0.79557099

 $00:25:45.261 \longrightarrow 00:25:47.180$  and the best interest standard.

NOTE Confidence: 0.79557099

 $00:25:47.180 \longrightarrow 00:25:48.440$  And these are they.

NOTE Confidence: 0.79557099

 $00:25:48.440 \longrightarrow 00:25:50.620$  So the first is that the SJ,

NOTE Confidence: 0.79557099

 $00:25:50.620 \longrightarrow 00:25:52.200$  the substituted judgment standard,

 $00:25:52.200 \longrightarrow 00:25:54.175$  is a cruel charade and.

NOTE Confidence: 0.79557099

 $00:25:54.180 \longrightarrow 00:25:54.550$  Yeah,

NOTE Confidence: 0.79557099

00:25:54.550 --> 00:25:56.400 dancel Macy and Dan Brudney

NOTE Confidence: 0.79557099

 $00:25:56.400 \longrightarrow 00:25:57.510$  have both written,

NOTE Confidence: 0.79557099

 $00:25:57.510 \longrightarrow 00:25:58.590$  I think they were both at

NOTE Confidence: 0.79557099

 $00:25:58.590 \longrightarrow 00:25:59.550$  Chicago at the same time.

NOTE Confidence: 0.79557099

00:25:59.550 --> 00:26:01.170 And both have written, I think,

NOTE Confidence: 0.79557099

 $00:26:01.170 \longrightarrow 00:26:02.602$  really nicely about this.

NOTE Confidence: 0.79557099

 $00{:}26{:}02.602 \dashrightarrow 00{:}26{:}04.750$  And they argued that asking what

NOTE Confidence: 0.79557099

 $00:26:04.821 \longrightarrow 00:26:06.897$  a patient would choose when the

NOTE Confidence: 0.79557099

 $00:26:06.897 \longrightarrow 00:26:09.288$  patient has not actually chosen may

NOTE Confidence: 0.79557099

 $00{:}26{:}09.288 \dashrightarrow 00{:}26{:}11.168$  distress surrogates and mistakenly

NOTE Confidence: 0.79557099

00:26:11.168 --> 00:26:13.048 focuses on promoting autonomy,

NOTE Confidence: 0.79557099

 $00:26:13.050 \longrightarrow 00:26:14.958$  which is not possible when the

NOTE Confidence: 0.79557099

00:26:14.958 --> 00:26:16.230 patient hasn't chosen something.

NOTE Confidence: 0.79557099

 $00:26:16.230 \longrightarrow 00:26:17.526$  You can't promote self-determination

 $00:26:17.526 \longrightarrow 00:26:19.146$  or autonomy if there's been

NOTE Confidence: 0.79557099

 $00:26:19.146 \longrightarrow 00:26:20.399$  no autonomous choice.

NOTE Confidence: 0.79557099

00:26:20.400 --> 00:26:22.344 And instead they recommend

NOTE Confidence: 0.79557099

 $00:26:22.344 \longrightarrow 00:26:24.288$  that clinicians should seek.

NOTE Confidence: 0.79557099

 $00:26:24.290 \longrightarrow 00:26:26.930$  Not to unearth the patients

NOTE Confidence: 0.79557099

00:26:26.930 --> 00:26:28.514 unknown treatment preferences,

NOTE Confidence: 0.79557099

 $00:26:28.520 \longrightarrow 00:26:30.085$  but instead they're to unearth

NOTE Confidence: 0.79557099

 $00:26:30.085 \longrightarrow 00:26:32.039$  their broader values and to make

NOTE Confidence: 0.79557099

 $00{:}26{:}32.039 \dashrightarrow 00{:}26{:}34.043$  right and for the clinicians then

NOTE Confidence: 0.79557099

 $00{:}26{:}34.043 \dashrightarrow 00{:}26{:}35.524$  to make recommendations that

NOTE Confidence: 0.79557099

00:26:35.524 --> 00:26:36.778 promote authentic choices,

NOTE Confidence: 0.79557099

 $00{:}26{:}36.780 \dashrightarrow 00{:}26{:}39.595$  those that really represent the

NOTE Confidence: 0.79557099

 $00{:}26{:}39.595 \dashrightarrow 00{:}26{:}41.847$  patients commitments and values.

NOTE Confidence: 0.79557099

 $00{:}26{:}41.850 \longrightarrow 00{:}26{:}45.063$  So that's the that's the first critique

NOTE Confidence: 0.79557099

 $00:26:45.063 \longrightarrow 00:26:46.828$  of the substituted judgment standard.

 $00:26:46.830 \longrightarrow 00:26:47.910$  And then there are two critiques

NOTE Confidence: 0.79557099

00:26:47.910 --> 00:26:48.980 of the best interest standard,

NOTE Confidence: 0.79557099

 $00:26:48.980 \longrightarrow 00:26:51.605$  the 1st and Doug Dekama has has,

NOTE Confidence: 0.79557099

 $00:26:51.610 \longrightarrow 00:26:53.605$  I think most eloquently put forward this

NOTE Confidence: 0.79557099

 $00:26:53.605 \longrightarrow 00:26:55.949$  issue is that the best interest standard,

NOTE Confidence: 0.79557099

 $00:26:55.950 \longrightarrow 00:26:57.302$  taken literally,

NOTE Confidence: 0.79557099

 $00:26:57.302 \longrightarrow 00:26:59.330$  is unfairly demanding,

NOTE Confidence: 0.79557099

 $00:26:59.330 \longrightarrow 00:27:00.962$  which is to say,

NOTE Confidence: 0.79557099

 $00:27:00.962 \longrightarrow 00:27:01.778$  must parents,

NOTE Confidence: 0.79557099

00:27:01.780 --> 00:27:03.388 let's just take a pediatric example,

NOTE Confidence: 0.79557099

 $00:27:03.390 \longrightarrow 00:27:05.322$  must parents actually do what is

NOTE Confidence: 0.79557099

 $00:27:05.322 \longrightarrow 00:27:07.465$  literally in the best interest of

NOTE Confidence: 0.79557099

00:27:07.465 --> 00:27:09.430 their child when making decisions?

NOTE Confidence: 0.79557099

 $00:27:09.430 \longrightarrow 00:27:11.806$  And he gives the example of.

NOTE Confidence: 0.79557099

00:27:11.810 --> 00:27:13.380 Imagine a parent with multiple

NOTE Confidence: 0.79557099

 $00:27:13.380 \longrightarrow 00:27:15.660$  children and what is best for one

00:27:15.660 --> 00:27:17.285 child actually creates a problem

NOTE Confidence: 0.79557099

 $00:27:17.285 \longrightarrow 00:27:19.382$  for another child such that you

NOTE Confidence: 0.79557099

 $00:27:19.382 \longrightarrow 00:27:20.794$  can't simultaneously promote the

NOTE Confidence: 0.79557099

 $00:27:20.794 \longrightarrow 00:27:22.746$  best interest of both children.

NOTE Confidence: 0.79557099

 $00{:}27{:}22.746 \dashrightarrow 00{:}27{:}24.961$  It's an impossible standard and

NOTE Confidence: 0.79557099

 $00:27:24.961 \longrightarrow 00:27:27.062$  in some circumstances and and

NOTE Confidence: 0.79557099

00:27:27.062 --> 00:27:28.822 Doug Diekema argued that instead

NOTE Confidence: 0.79557099

 $00{:}27{:}28.822 \dashrightarrow 00{:}27{:}31.180$  we instead of literally trying to

NOTE Confidence: 0.79557099

00:27:31.180 --> 00:27:33.652 achieve what's best for for children,

NOTE Confidence: 0.79557099

 $00{:}27{:}33.660 \dashrightarrow 00{:}27{:}35.442$  that the threshold that we should

NOTE Confidence: 0.79557099

 $00:27:35.442 \longrightarrow 00:27:36.630$  use for when we

NOTE Confidence: 0.819562681538462

 $00:27:36.693 \longrightarrow 00:27:38.727$  question or seek to override parents

NOTE Confidence: 0.819562681538462

 $00{:}27{:}38.727 \dashrightarrow 00{:}27{:}41.060$  is a harm threshold when the

NOTE Confidence: 0.819562681538462

 $00:27:41.060 \longrightarrow 00:27:42.880$  decisions that they're articulating.

NOTE Confidence: 0.819562681538462

 $00{:}27{:}42.880 \dashrightarrow 00{:}27{:}43.944$ Create a substantial risk

 $00:27:43.944 \longrightarrow 00:27:45.274$  of harm for the patient,

NOTE Confidence: 0.819562681538462

 $00:27:45.280 \longrightarrow 00:27:47.578$  not is this the the absolute

NOTE Confidence: 0.819562681538462

00:27:47.578 --> 00:27:49.810 best decision for the patient?

NOTE Confidence: 0.819562681538462

 $00:27:49.810 \longrightarrow 00:27:51.316$  And then finally,

NOTE Confidence: 0.819562681538462

 $00:27:51.316 \longrightarrow 00:27:54.006$  Zika Emanuel has articulated an argument

NOTE Confidence: 0.819562681538462

00:27:54.006 -> 00:27:55.696 against the best interest standard,

NOTE Confidence: 0.819562681538462

 $00{:}27{:}55.700 \dashrightarrow 00{:}27{:}57.065$  which is essentially that it's

NOTE Confidence: 0.819562681538462

00:27:57.065 --> 00:27:58.808 vacuous or empty. That it's it's,

NOTE Confidence: 0.819562681538462

 $00{:}27{:}58.808 \dashrightarrow 00{:}28{:}00.644$  it's a there's there's nothing there.

NOTE Confidence: 0.819562681538462

 $00:28:00.650 \longrightarrow 00:28:02.550$  And it's highly problematic in

NOTE Confidence: 0.819562681538462

 $00:28:02.550 \longrightarrow 00:28:04.450$  a in a pluralistic society.

NOTE Confidence: 0.819562681538462

 $00:28:04.450 \longrightarrow 00:28:06.620$  The idea here is that the best

NOTE Confidence: 0.819562681538462

00:28:06.620 --> 00:28:08.469 interest standard to be meaningful,

NOTE Confidence: 0.819562681538462

 $00:28:08.470 \longrightarrow 00:28:10.731$  one has to infuse it with some

NOTE Confidence: 0.819562681538462

00:28:10.731 --> 00:28:13.124 conception of the good that is widely

NOTE Confidence: 0.819562681538462

 $00:28:13.124 \longrightarrow 00:28:15.146$  held by citizens in a society.

00:28:15.150 --> 00:28:17.310 And when you live in a pluralistic society,

NOTE Confidence: 0.819562681538462

 $00:28:17.310 \longrightarrow 00:28:19.790$  that's actually not possible so.

NOTE Confidence: 0.819562681538462

 $00:28:19.790 \longrightarrow 00:28:20.804$  That one way Zeke did this

NOTE Confidence: 0.819562681538462

00:28:20.804 --> 00:28:21.979 that I thought was really nice,

NOTE Confidence: 0.819562681538462

00:28:21.980 --> 00:28:23.504 is he laid out different conceptions

NOTE Confidence: 0.819562681538462

 $00:28:23.504 \longrightarrow 00:28:25.692$  of the good and he talked about of

NOTE Confidence: 0.819562681538462

00:28:25.692 --> 00:28:27.366 patients who were vitalists and talked

NOTE Confidence: 0.819562681538462

 $00:28:27.416 \longrightarrow 00:28:29.618$  about patients who are rugged individualists.

NOTE Confidence: 0.819562681538462

 $00:28:29.620 \longrightarrow 00:28:32.160$  Vitalist believes that that

NOTE Confidence: 0.819562681538462

00:28:32.160 --> 00:28:34.700 life should be continued.

NOTE Confidence: 0.819562681538462

 $00{:}28{:}34.700 \dashrightarrow 00{:}28{:}37.116$  If you can continue it for a millisecond,

NOTE Confidence: 0.819562681538462

 $00:28:37.120 \longrightarrow 00:28:38.860$  it should be continued because the

NOTE Confidence: 0.819562681538462

 $00{:}28{:}38.860 \dashrightarrow 00{:}28{:}41.159$  value of life is merely being alive.

NOTE Confidence: 0.819562681538462

 $00:28:41.160 \longrightarrow 00:28:42.936$  That that's all that is required

NOTE Confidence: 0.819562681538462

 $00:28:42.936 \longrightarrow 00:28:44.120$  for a meaningful life.

 $00:28:44.120 \longrightarrow 00:28:45.044$  The rugged individualist.

NOTE Confidence: 0.819562681538462

 $00:28:45.044 \longrightarrow 00:28:45.823$  And that's, yeah,

NOTE Confidence: 0.819562681538462

 $00:28:45.823 \longrightarrow 00:28:46.964$  I think he used a different name.

NOTE Confidence: 0.819562681538462

00:28:46.970 --> 00:28:48.645 They are the autonomist believes

NOTE Confidence: 0.819562681538462

 $00:28:48.645 \longrightarrow 00:28:50.320$  that the value in life.

NOTE Confidence: 0.819562681538462

 $00:28:50.320 \longrightarrow 00:28:52.406$  Hinges on on being able to make

NOTE Confidence: 0.819562681538462

00:28:52.406 --> 00:28:54.243 one's own decisions and be an

NOTE Confidence: 0.819562681538462

 $00:28:54.243 \longrightarrow 00:28:55.703$  autonomous agent in the world.

NOTE Confidence: 0.819562681538462

00:28:55.710 --> 00:28:57.998 And once that's lost,

NOTE Confidence: 0.819562681538462

 $00:28:57.998 \longrightarrow 00:29:00.746$  then the good in that life is also lost.

NOTE Confidence: 0.819562681538462

 $00{:}29{:}00.750 \dashrightarrow 00{:}29{:}02.360$  Those two individuals that their

NOTE Confidence: 0.819562681538462

 $00:29:02.360 \longrightarrow 00:29:03.970$  best interest when when they're

NOTE Confidence: 0.819562681538462

 $00:29:04.025 \longrightarrow 00:29:05.393$  facing medical decisions would

NOTE Confidence: 0.819562681538462

 $00:29:05.393 \longrightarrow 00:29:07.103$  be quite different according to

NOTE Confidence: 0.819562681538462

 $00:29:07.103 \longrightarrow 00:29:08.609$  their very different values.

NOTE Confidence: 0.819562681538462

 $00:29:08.610 \longrightarrow 00:29:10.730$  And so seeks claim,

 $00{:}29{:}10.730 \dashrightarrow 00{:}29{:}13.342$  is that we can't really formulate

NOTE Confidence: 0.819562681538462

 $00{:}29{:}13.342 \dashrightarrow 00{:}29{:}15.670$  anything substantive about a best interest

NOTE Confidence: 0.819562681538462

00:29:15.730 --> 00:29:17.896 standard and in a pluralistic society.

NOTE Confidence: 0.96608263

00:29:20.020 --> 00:29:24.195 OK. Stepping back from the tripartite

NOTE Confidence: 0.96608263

00:29:24.195 --> 00:29:26.000 standards, I also again want to

NOTE Confidence: 0.96608263

00:29:26.000 --> 00:29:27.370 point out that these standards,

NOTE Confidence: 0.96608263

 $00:29:27.370 \longrightarrow 00:29:29.533$  this is the these are the

NOTE Confidence: 0.96608263

 $00:29:29.533 \longrightarrow 00:29:31.570$  norms in the United States.

NOTE Confidence: 0.96608263

 $00{:}29{:}31.570 \dashrightarrow 00{:}29{:}33.790$  They are not the norms elsewhere.

NOTE Confidence: 0.96608263

00:29:33.790 --> 00:29:35.805 And. One place in particular

NOTE Confidence: 0.96608263

 $00:29:35.805 \longrightarrow 00:29:38.818$  where I think this has come across

NOTE Confidence: 0.96608263

 $00{:}29{:}38.818 \dashrightarrow 00{:}29{:}41.548$  clearest is in the United Kingdom.

NOTE Confidence: 0.96608263

 $00{:}29{:}41.550 \dashrightarrow 00{:}29{:}44.434$  This is a document that the British

NOTE Confidence: 0.96608263

 $00:29:44.434 \longrightarrow 00:29:46.220$  Medical Association released in 2019

NOTE Confidence: 0.96608263

 $00:29:46.220 \longrightarrow 00:29:48.320$  and it's titled Best Interest Decision

 $00:29:48.320 \longrightarrow 00:29:50.470$  making for adults who lack capacity.

NOTE Confidence: 0.96608263

 $00{:}29{:}50.470 \dashrightarrow 00{:}29{:}52.689$  Their framework is all about best interests,

NOTE Confidence: 0.96608263

 $00:29:52.690 \longrightarrow 00:29:54.025$  though they have a broad

NOTE Confidence: 0.96608263

 $00:29:54.025 \longrightarrow 00:29:55.093$  conception of best interests.

NOTE Confidence: 0.96608263

 $00:29:55.100 \longrightarrow 00:29:57.250$  Which is to say, well,

NOTE Confidence: 0.96608263

 $00:29:57.250 \longrightarrow 00:29:58.246$  I'll talk about it a second.

NOTE Confidence: 0.96608263

 $00:29:58.250 \longrightarrow 00:29:59.938$  But they they have a 2 standard framework

NOTE Confidence: 0.96608263

 $00:29:59.938 \longrightarrow 00:30:01.827$  for how surrogates should make decisions.

NOTE Confidence: 0.96608263

 $00{:}30{:}01.830 \dashrightarrow 00{:}30{:}03.726$  One is the stated preferences standard,

NOTE Confidence: 0.96608263

 $00:30:03.730 \longrightarrow 00:30:05.050$  akin to the stated wishes.

NOTE Confidence: 0.96608263

 $00{:}30{:}05.050 \dashrightarrow 00{:}30{:}06.925$  Standards of Brock and Buchanan

NOTE Confidence: 0.96608263

 $00{:}30{:}06.925 \dashrightarrow 00{:}30{:}08.800$  and if that's not present,

NOTE Confidence: 0.96608263

 $00:30:08.800 \longrightarrow 00:30:10.372$  if they're if there are no

NOTE Confidence: 0.96608263

 $00:30:10.372 \longrightarrow 00:30:11.790$  directives that are that clear,

NOTE Confidence: 0.96608263

 $00:30:11.790 \longrightarrow 00:30:13.080$  then it's a best interest standard,

NOTE Confidence: 0.96608263

 $00:30:13.080 \longrightarrow 00:30:14.368$  and they articulate this

 $00:30:14.368 \longrightarrow 00:30:15.656$  in the following way.

NOTE Confidence: 0.96608263

 $00:30:15.660 \longrightarrow 00:30:16.008$  Clinicians,

NOTE Confidence: 0.96608263

00:30:16.008 --> 00:30:17.400 when making the best,

NOTE Confidence: 0.96608263

 $00:30:17.400 \longrightarrow 00:30:18.820$  when making best interest judgments,

NOTE Confidence: 0.96608263

 $00:30:18.820 \longrightarrow 00:30:21.585$  must consider the person's welfare in

NOTE Confidence: 0.96608263

 $00:30:21.585 \longrightarrow 00:30:23.300$  the pot and the widest possible sense,

NOTE Confidence: 0.96608263

 $00:30:23.300 \longrightarrow 00:30:24.975$  and consider the individual's broader

NOTE Confidence: 0.96608263

 $00:30:24.975 \dashrightarrow 00:30:27.299$  wishes and feelings and values and beliefs.

NOTE Confidence: 0.96608263

 $00:30:27.300 \longrightarrow 00:30:29.240$  All decisions should follow careful

NOTE Confidence: 0.96608263

 $00{:}30{:}29.240 \dashrightarrow 00{:}30{:}30.792$  consideration of the individual

NOTE Confidence: 0.96608263

00:30:30.792 --> 00:30:32.269 circumstances of the patient and

NOTE Confidence: 0.96608263

 $00{:}30{:}32.269 \dashrightarrow 00{:}30{:}33.564$  focus on reaching the decision

NOTE Confidence: 0.96608263

 $00{:}30{:}33.564 \dashrightarrow 00{:}30{:}35.066$  that is right for that person.

NOTE Confidence: 0.96608263

00:30:35.070 --> 00:30:38.193 Not what is best for for those around them,

NOTE Confidence: 0.96608263

 $00:30:38.200 \longrightarrow 00:30:40.008$  other regarding considerations or

 $00:30:40.008 \longrightarrow 00:30:42.720$  what the reasonable person would want.

NOTE Confidence: 0.96608263

 $00:30:42.720 \longrightarrow 00:30:45.499$  So this is the UK approach.

NOTE Confidence: 0.96608263

 $00:30:45.500 \longrightarrow 00:30:48.100$  I think it's just valuable to see that

NOTE Confidence: 0.96608263

00:30:48.100 --> 00:30:50.441 they've entirely done away with the

NOTE Confidence: 0.96608263

 $00:30:50.441 \longrightarrow 00:30:52.116$  substituted judgment standard or or

NOTE Confidence: 0.96608263

 $00{:}30{:}52.116 \dashrightarrow 00{:}30{:}53.712$  have just chosen not to include it.

NOTE Confidence: 0.96608263

00:30:53.720 --> 00:30:55.268 Although interestingly the

NOTE Confidence: 0.96608263

 $00:30:55.268 \longrightarrow 00:30:57.332$  substituted judgment standard arose

NOTE Confidence: 0.96608263

 $00{:}30{:}57.332 \dashrightarrow 00{:}30{:}59.560$  out of English case law,

NOTE Confidence: 0.96608263

 $00:30:59.560 \longrightarrow 00:31:00.556$  so came from England,

NOTE Confidence: 0.96608263

 $00:31:00.556 \longrightarrow 00:31:02.844$  they no longer use it and yet we have

NOTE Confidence: 0.96608263

 $00:31:02.844 \longrightarrow 00:31:04.770$  we have decided to continue to use it.

NOTE Confidence: 0.846044122631579

 $00:31:06.800 \longrightarrow 00:31:08.795$  OK, that I'm going to stop there

NOTE Confidence: 0.846044122631579

 $00:31:08.795 \longrightarrow 00:31:10.586$  with the normative aspects of this

NOTE Confidence: 0.846044122631579

 $00:31:10.586 \longrightarrow 00:31:12.338$  and and make an empirical turn.

NOTE Confidence: 0.846044122631579

 $00{:}31{:}12.340 \dashrightarrow 00{:}31{:}14.240$  I I would hope that we can come back to

 $00:31:14.296 \longrightarrow 00:31:16.179$  some of these narrative issues that are

NOTE Confidence: 0.846044122631579

 $00:31:16.179 \longrightarrow 00:31:18.160$  quite thorny in the discussion section.

NOTE Confidence: 0.846044122631579

00:31:18.160 --> 00:31:20.296 But I want to talk now about work

NOTE Confidence: 0.846044122631579

 $00:31:20.296 \longrightarrow 00:31:22.889$  that has been done to try to improve

NOTE Confidence: 0.846044122631579

 $00:31:22.889 \longrightarrow 00:31:24.720$  the process of surrogate decision

NOTE Confidence: 0.846044122631579

 $00:31:24.720 \longrightarrow 00:31:26.900$  making for seriously ill adults.

NOTE Confidence: 0.846044122631579

 $00:31:26.900 \longrightarrow 00:31:28.852$  Because I think there are quite a few

NOTE Confidence: 0.846044122631579

 $00:31:28.852 \longrightarrow 00:31:30.356$  lessons learned, lessons to be learned,

NOTE Confidence: 0.846044122631579

 $00:31:30.356 \longrightarrow 00:31:31.880$  not only about how to design

NOTE Confidence: 0.846044122631579

 $00:31:31.933 \longrightarrow 00:31:32.979$  better interventions,

NOTE Confidence: 0.846044122631579

 $00:31:32.980 \longrightarrow 00:31:35.717$  but also how to think about training

NOTE Confidence: 0.846044122631579

 $00{:}31{:}35.717 \dashrightarrow 00{:}31{:}37.940$  the next generation of clinicians.

NOTE Confidence: 0.846044122631579

 $00{:}31{:}37.940 \dashrightarrow 00{:}31{:}40.340$  So the first trial that I want to

NOTE Confidence: 0.846044122631579

 $00{:}31{:}40.340 \dashrightarrow 00{:}31{:}42.203$  talk about is the support trial

NOTE Confidence: 0.846044122631579

00:31:42.203 --> 00:31:44.534 and this was a really, you know,

 $00:31:44.534 \longrightarrow 00:31:46.802$  you often hear the support trial

NOTE Confidence: 0.846044122631579

 $00{:}31{:}46.802 --> 00{:}31{:}48.400$  comma a landmark trial.

NOTE Confidence: 0.846044122631579

 $00:31:48.400 \longrightarrow 00:31:49.576$  It really was a landmark trial.

NOTE Confidence: 0.846044122631579

 $00:31:49.580 \longrightarrow 00:31:51.673$  It was a cluster randomized trial done

NOTE Confidence: 0.846044122631579

 $00:31:51.673 \longrightarrow 00:31:53.770$  before people even knew what a cluster

NOTE Confidence: 0.846044122631579

 $00{:}31{:}53.770 \dashrightarrow 00{:}31{:}55.569$  randomized trial was of about 5000

NOTE Confidence: 0.846044122631579

 $00:31:55.569 \longrightarrow 00:31:57.783$  seriously ill patients with an end

NOTE Confidence: 0.846044122631579

 $00:31:57.783 \longrightarrow 00:31:59.880$  stage condition admitted to the hospital.

NOTE Confidence: 0.846044122631579

 $00:31:59.880 \longrightarrow 00:32:01.760$  And the goal was to try to to try to

NOTE Confidence: 0.846044122631579

 $00:32:01.815 \longrightarrow 00:32:03.943$  improve the end of life care and the

NOTE Confidence: 0.846044122631579

 $00{:}32{:}03.943 \dashrightarrow 00{:}32{:}05.999$  decisions made by those patient surrogates,

NOTE Confidence: 0.846044122631579

 $00:32:06.000 \longrightarrow 00:32:07.384$  what the intervention entailed.

NOTE Confidence: 0.846044122631579

 $00:32:07.384 \longrightarrow 00:32:09.876$  Was a what was called the support

NOTE Confidence: 0.846044122631579

00:32:09.876 --> 00:32:12.340 Nurse giving every day or every every

NOTE Confidence: 0.846044122631579

00:32:12.340 --> 00:32:14.348 several days giving physicians in

NOTE Confidence: 0.846044122631579

 $00:32:14.348 \longrightarrow 00:32:16.826$  the intervention arm estimates of the

00:32:16.826 --> 00:32:18.950 patient's likelihood of six months survival,

NOTE Confidence: 0.846044122631579

 $00:32:18.950 \longrightarrow 00:32:20.198$  they're likely survival from

NOTE Confidence: 0.846044122631579

00:32:20.198 --> 00:32:22.070 CPR and then their likelihood of

NOTE Confidence: 0.846044122631579

 $00:32:22.127 \longrightarrow 00:32:23.867$  functional disability at two months

NOTE Confidence: 0.846044122631579

 $00{:}32{:}23.867 \dashrightarrow 00{:}32{:}25.607$  using validated models that have

NOTE Confidence: 0.846044122631579

 $00:32:25.664 \longrightarrow 00:32:27.149$  been developed in the cohort.

NOTE Confidence: 0.846044122631579

 $00:32:27.150 \longrightarrow 00:32:29.166$  And then the support nurse also went

NOTE Confidence: 0.846044122631579

 $00:32:29.166 \dashrightarrow 00:32:31.808$  to the the patients families and worked

NOTE Confidence: 0.846044122631579

 $00{:}32{:}31.808 \dashrightarrow 00{:}32{:}33.953$  to elicit patients preferences around

NOTE Confidence: 0.846044122631579

 $00:32:33.953 \longrightarrow 00:32:36.316$  use of life support and code status

NOTE Confidence: 0.846044122631579

 $00:32:36.316 \longrightarrow 00:32:37.896$  and then share this information.

NOTE Confidence: 0.846044122631579

 $00:32:37.896 \longrightarrow 00:32:39.200$  Of the clinical team.

NOTE Confidence: 0.846044122631579

 $00{:}32{:}39.200 \dashrightarrow 00{:}32{:}41.167$  So really trying to get at let's

NOTE Confidence: 0.846044122631579

00:32:41.167 --> 00:32:43.492 make sure the doctors have good

NOTE Confidence: 0.846044122631579

 $00:32:43.492 \longrightarrow 00:32:45.380$  medical information about prognosis.

 $00:32:45.380 \longrightarrow 00:32:46.997$  Let's make sure that that we talk

NOTE Confidence: 0.846044122631579

 $00:32:46.997 \longrightarrow 00:32:48.334$  to families about the patients

NOTE Confidence: 0.846044122631579

 $00:32:48.334 \longrightarrow 00:32:50.104$  values and preferences and get this

NOTE Confidence: 0.846044122631579

 $00:32:50.104 \longrightarrow 00:32:51.380$  information back to the doctor.

NOTE Confidence: 0.846044122631579

 $00:32:51.380 \longrightarrow 00:32:54.364$  So I think in many ways a thoughtful

NOTE Confidence: 0.846044122631579

 $00:32:54.364 \longrightarrow 00:32:56.698$  intervention that was entirely negative,

NOTE Confidence: 0.846044122631579

 $00:32:56.700 \longrightarrow 00:32:58.995$  no effect on end of life care or cost.

NOTE Confidence: 0.846044122631579

 $00:32:59.000 \longrightarrow 00:33:01.070$  These are just.

NOTE Confidence: 0.846044122631579

 $00{:}33{:}01.070 \dashrightarrow 00{:}33{:}02.470$  The main outcome measures they

NOTE Confidence: 0.846044122631579

 $00:33:02.470 \longrightarrow 00:33:04.179$  looked at no difference in the

NOTE Confidence: 0.846044122631579

 $00{:}33{:}04.179 \dashrightarrow 00{:}33{:}05.936$  median time until a DNR order was

NOTE Confidence: 0.846044122631579

 $00:33:05.936 \longrightarrow 00:33:07.229$  written among dying patients.

NOTE Confidence: 0.846044122631579

00:33:07.230 --> 00:33:08.890 No difference in DNR agreement,

NOTE Confidence: 0.846044122631579

 $00:33:08.890 \longrightarrow 00:33:10.395$  which is to say did the doctor

NOTE Confidence: 0.846044122631579

00:33:10.395 --> 00:33:11.890 know what the patient would want

NOTE Confidence: 0.846044122631579

 $00:33:11.890 \longrightarrow 00:33:13.486$  in terms of their code status.

00:33:13.490 --> 00:33:16.710 No difference in the in patients dying,

NOTE Confidence: 0.846044122631579

 $00{:}33{:}16.710 \dashrightarrow 00{:}33{:}18.598$  I think it was after more than seven

NOTE Confidence: 0.846044122631579

 $00:33:18.598 \longrightarrow 00:33:20.368$  days in an intensive care unit.

NOTE Confidence: 0.846044122631579

 $00:33:20.370 \longrightarrow 00:33:22.236$  No difference in the proportion of

NOTE Confidence: 0.846044122631579

 $00:33:22.236 \longrightarrow 00:33:24.428$  patients dying in pain and no difference

NOTE Confidence: 0.846044122631579

 $00:33:24.428 \longrightarrow 00:33:26.493$  in the use in the overall healthcare

NOTE Confidence: 0.846044122631579

 $00:33:26.552 \longrightarrow 00:33:28.850$  costs associated with these patients care.

NOTE Confidence: 0.846044122631579

 $00{:}33{:}28.850 \dashrightarrow 00{:}33{:}32.318$  So a stone cold negative trial.

NOTE Confidence: 0.846044122631579

 $00{:}33{:}32.320 \dashrightarrow 00{:}33{:}34.056$  And what I think is important when you

NOTE Confidence: 0.846044122631579

 $00{:}33{:}34.056 \dashrightarrow 00{:}33{:}36.170$  look at the the conceptual or theoretical

NOTE Confidence: 0.846044122631579

00:33:36.170 --> 00:33:37.800 underpinnings of the support trial,

NOTE Confidence: 0.846044122631579

 $00:33:37.800 \longrightarrow 00:33:40.290$  it was explicitly grounded in what's

NOTE Confidence: 0.846044122631579

 $00{:}33{:}40.290 \dashrightarrow 00{:}33{:}42.948$  called expected utility theory or or

NOTE Confidence: 0.846044122631579

 $00:33:42.948 \longrightarrow 00:33:44.808$  traditional decision analytical theory.

NOTE Confidence: 0.846044122631579

 $00:33:44.810 \longrightarrow 00:33:46.490$  An easy way to think about

 $00:33:46.490 \longrightarrow 00:33:47.610$  this is it's essentially

NOTE Confidence: 0.8162057835

 $00:33:47.668 \longrightarrow 00:33:50.013$  the rational actor model that that says

NOTE Confidence: 0.8162057835

 $00:33:50.013 \longrightarrow 00:33:52.988$  with good information about outcomes of

NOTE Confidence: 0.8162057835

 $00:33:52.988 \longrightarrow 00:33:56.472$  of treatment and the values that of that

NOTE Confidence: 0.8162057835

 $00:33:56.472 \longrightarrow 00:33:59.020$  treatment to patients and their families.

NOTE Confidence: 0.8162057835

00:33:59.020 --> 00:34:00.604 This will reliably lead to good

NOTE Confidence: 0.8162057835

 $00:34:00.604 \longrightarrow 00:34:02.045$  decisions that will be utility

NOTE Confidence: 0.8162057835

 $00{:}34{:}02.045 \dashrightarrow 00{:}34{:}03.680$  maximizing that will be logical.

NOTE Confidence: 0.8162057835

 $00:34:03.680 \longrightarrow 00:34:05.624$  They'll be rational.

NOTE Confidence: 0.8162057835

 $00:34:05.624 \longrightarrow 00:34:08.900$  And that's was obviously not the case.

NOTE Confidence: 0.8162057835

 $00{:}34{:}08.900 \dashrightarrow 00{:}34{:}11.932$  I think the, the the clinical model that

NOTE Confidence: 0.8162057835

00:34:11.932 --> 00:34:14.837 this follows or a way to think about this,

NOTE Confidence: 0.8162057835

 $00:34:14.840 \longrightarrow 00:34:16.980$  the mindset is that really

NOTE Confidence: 0.8162057835

 $00:34:16.980 \longrightarrow 00:34:19.120$  of informed choice is that.

NOTE Confidence: 0.8162057835

 $00:34:19.120 \longrightarrow 00:34:21.019$  What a doctor needs to do is simply to

NOTE Confidence: 0.8162057835

 $00:34:21.019 \longrightarrow 00:34:23.114$  make sure that the patient's family

00:34:23.114 --> 00:34:24.578 understands the patient's prognosis,

NOTE Confidence: 0.8162057835

00:34:24.580 --> 00:34:25.852 understands the patient's values,

NOTE Confidence: 0.8162057835

 $00{:}34{:}25.852 \dashrightarrow 00{:}34{:}27.760$  understands how to apply those values

NOTE Confidence: 0.8162057835

 $00:34:27.810 \longrightarrow 00:34:29.595$  to the decision at hand and understands

NOTE Confidence: 0.8162057835

 $00:34:29.595 \longrightarrow 00:34:31.220$  the the available treatment options.

NOTE Confidence: 0.8162057835

 $00:34:31.220 \longrightarrow 00:34:32.324$  If that's done,

NOTE Confidence: 0.8162057835

 $00:34:32.324 \longrightarrow 00:34:34.164$  then the family should reliably

NOTE Confidence: 0.8162057835

 $00:34:34.164 \longrightarrow 00:34:35.980$  come to good decisions.

NOTE Confidence: 0.8162057835

 $00:34:35.980 \longrightarrow 00:34:37.937$  And I think what we saw here is that at least

NOTE Confidence: 0.8162057835

 $00{:}34{:}37.937 \dashrightarrow 00{:}34{:}39.854$  in the support trial that was not the case,

NOTE Confidence: 0.8162057835

 $00:34:39.860 \longrightarrow 00:34:41.911$  that that there there are a number

NOTE Confidence: 0.8162057835

 $00:34:41.911 \longrightarrow 00:34:43.284$  of assumptions embedded in there

NOTE Confidence: 0.8162057835

 $00:34:43.284 \longrightarrow 00:34:44.817$  that did not prove to be true.

NOTE Confidence: 0.8162057835

00:34:44.820 --> 00:34:45.700 Now you might say,

NOTE Confidence: 0.8162057835

 $00:34:45.700 \longrightarrow 00:34:47.820$  listen, that was.

 $00:34:47.820 \longrightarrow 00:34:49.591$  25 years ago called the the norms

NOTE Confidence: 0.8162057835

 $00{:}34{:}49.591 \dashrightarrow 00{:}34{:}50.904$  of medicine were very different

NOTE Confidence: 0.8162057835

 $00:34:50.904 \longrightarrow 00:34:52.640$  in terms of end of life care.

NOTE Confidence: 0.8162057835

00:34:52.640 --> 00:34:54.701 So maybe it's not a fair test but I

NOTE Confidence: 0.8162057835

 $00:34:54.701 \longrightarrow 00:34:56.421$  want to present another trial done

NOTE Confidence: 0.8162057835

 $00:34:56.421 \longrightarrow 00:34:58.653$  now just in the last five years that

NOTE Confidence: 0.8162057835

 $00{:}34{:}58.653 \dashrightarrow 00{:}35{:}01.156$  I was part of and Chris Cox led this

NOTE Confidence: 0.8162057835

 $00:35:01.156 \longrightarrow 00:35:03.872$  was using we developed a very slick

NOTE Confidence: 0.8162057835

 $00:35:03.872 \longrightarrow 00:35:05.773$  electronic web-based decision aid

NOTE Confidence: 0.8162057835

 $00:35:05.773 \longrightarrow 00:35:08.173$  for the surrogate decision makers

NOTE Confidence: 0.8162057835

 $00{:}35{:}08.173 \dashrightarrow 00{:}35{:}10.290$  of patients receiving prolonged

NOTE Confidence: 0.8162057835

 $00:35:10.290 \longrightarrow 00:35:12.462$  mechanical ventilation and ICU's

NOTE Confidence: 0.8162057835

 $00:35:12.462 \longrightarrow 00:35:15.228$  again adult patients had been on

NOTE Confidence: 0.8162057835

 $00{:}35{:}15.228 \dashrightarrow 00{:}35{:}17.286$  the vent for longer than 10 days.

NOTE Confidence: 0.8162057835 00:35:17.290 --> 00:35:17.770 Uh, NOTE Confidence: 0.8162057835

00:35:17.770 --> 00:35:22.250 this was an RCT in 13 US ICU 277 patients,

 $00:35:22.250 \longrightarrow 00:35:25.778$  and the intervention was a decision

NOTE Confidence: 0.8162057835

 $00:35:25.778 \longrightarrow 00:35:28.468$  aid that adhered to existing

NOTE Confidence: 0.8162057835

 $00:35:28.468 \longrightarrow 00:35:30.158$  standards for for decision aids.

NOTE Confidence: 0.8162057835

 $00:35:30.160 \longrightarrow 00:35:32.694$  And it helped families understand what it

NOTE Confidence: 0.8162057835

 $00:35:32.694 \longrightarrow 00:35:35.888$  means to have prolonged chemical ventilation.

NOTE Confidence: 0.8162057835

 $00:35:35.890 \longrightarrow 00:35:37.098$  It helped them understand

NOTE Confidence: 0.8162057835

 $00:35:37.098 \longrightarrow 00:35:38.306$  what a ventilator is,

NOTE Confidence: 0.8162057835

 $00:35:38.310 \longrightarrow 00:35:40.330$  what a tracheostomy is it.

NOTE Confidence: 0.8162057835

 $00:35:40.330 \longrightarrow 00:35:42.862$  It exposed them to the possibility

NOTE Confidence: 0.8162057835

 $00:35:42.862 \longrightarrow 00:35:44.550$  of different treatment options,

NOTE Confidence: 0.8162057835

 $00{:}35{:}44.550 \dashrightarrow 00{:}35{:}46.836$  which is to say ongoing intensive

NOTE Confidence: 0.8162057835

 $00:35:46.836 \longrightarrow 00:35:47.979$  treatment with tracheostomy.

NOTE Confidence: 0.8162057835

00:35:47.980 --> 00:35:49.366 A full comfort focused plan of

NOTE Confidence: 0.8162057835

 $00:35:49.366 \longrightarrow 00:35:51.059$  care or a time limited trial?

NOTE Confidence: 0.8162057835

 $00:35:51.060 \longrightarrow 00:35:52.914$  Those were the three options that

 $00:35:52.914 \longrightarrow 00:35:55.975$  were laid out and then it it through a

NOTE Confidence: 0.8162057835

 $00{:}35{:}55.975 \dashrightarrow 00{:}35{:}57.626$  series of interactive exercises asked

NOTE Confidence: 0.8162057835

 $00:35:57.626 \longrightarrow 00:35:59.102$  families to sort of think through

NOTE Confidence: 0.8162057835

 $00:35:59.102 \longrightarrow 00:36:00.779$  what are the patients values and

NOTE Confidence: 0.8162057835

 $00:36:00.779 \longrightarrow 00:36:02.249$  preferences that would be relevant

NOTE Confidence: 0.8162057835

 $00:36:02.249 \longrightarrow 00:36:04.003$  to this decision and then give a

NOTE Confidence: 0.8162057835

 $00:36:04.003 \longrightarrow 00:36:05.820$  number of tips for how to communicate

NOTE Confidence: 0.8162057835

 $00:36:05.820 \longrightarrow 00:36:07.570$  about this with practical team.

NOTE Confidence: 0.8162057835

00:36:07.570 --> 00:36:08.268 So again,

NOTE Confidence: 0.8162057835

 $00:36:08.268 \longrightarrow 00:36:10.362$  really grounded in sort of the

NOTE Confidence: 0.8162057835

 $00:36:10.362 \longrightarrow 00:36:11.510$  rational actor model,

NOTE Confidence: 0.8162057835

 $00:36:11.510 \longrightarrow 00:36:13.958$  but a much more modern spin on it.

NOTE Confidence: 0.8162057835

 $00:36:13.960 \longrightarrow 00:36:15.982$  And what we found unfortunately was

NOTE Confidence: 0.8162057835

00:36:15.982 --> 00:36:18.152 again a stone cold negative trial

NOTE Confidence: 0.8162057835

 $00:36:18.152 \longrightarrow 00:36:20.432$  that the intervention had no effect

NOTE Confidence: 0.8162057835

 $00:36:20.432 \longrightarrow 00:36:22.184$  on overall healthcare utilization

 $00{:}36{:}22.184 \dashrightarrow 00{:}36{:}24.489$  or decisions to transition to

NOTE Confidence: 0.8162057835

 $00:36:24.489 \longrightarrow 00:36:25.872$  comfort focused care,

NOTE Confidence: 0.8162057835

 $00:36:25.880 \longrightarrow 00:36:28.245$  no effect on surrogate psychological

NOTE Confidence: 0.8162057835

 $00:36:28.245 \longrightarrow 00:36:30.137$  outcomes and problematically no

NOTE Confidence: 0.8162057835

 $00:36:30.137 \longrightarrow 00:36:32.082$  effect on surrogates perceptions

NOTE Confidence: 0.8162057835

 $00:36:32.082 \longrightarrow 00:36:33.954$  of the patients prognosis.

NOTE Confidence: 0.8162057835

 $00:36:33.960 \longrightarrow 00:36:36.983$  What we found is that it surrogates

NOTE Confidence: 0.8162057835

 $00:36:36.983 \longrightarrow 00:36:39.198$  in the intervention arm remained

NOTE Confidence: 0.8162057835

 $00{:}36{:}39.198 \dashrightarrow 00{:}36{:}40.970$  overly optimistic about the

NOTE Confidence: 0.8162057835

 $00{:}36{:}41.034 \dashrightarrow 00{:}36{:}42.782$  patient's likelihood of one

NOTE Confidence: 0.8162057835

 $00:36:42.782 \longrightarrow 00:36:44.530$  year survival estimating it.

NOTE Confidence: 0.8162057835

00:36:44.530 --> 00:36:46.400 Or reporting a mean 90%

NOTE Confidence: 0.860864584615385

 $00{:}36{:}46.400 \dashrightarrow 00{:}36{:}49.144$  chance of 1 one year survival compared to

NOTE Confidence: 0.860864584615385

 $00:36:49.144 \longrightarrow 00:36:51.438$  the model drive number of 56% chances.

NOTE Confidence: 0.860864584615385

 $00:36:51.438 \longrightarrow 00:36:53.022$  And then the other thing that

00:36:53.022 --> 00:36:55.105 was also I think revealing and

NOTE Confidence: 0.860864584615385

 $00:36:55.105 \longrightarrow 00:36:56.605$  concerning and this parenthetically,

NOTE Confidence: 0.860864584615385

00:36:56.610 --> 00:36:58.976 This is why it's really important to

NOTE Confidence: 0.860864584615385

 $00:36:58.976 \longrightarrow 00:37:01.585$  do good process evaluations as part

NOTE Confidence: 0.860864584615385

 $00:37:01.585 \longrightarrow 00:37:03.625$  of behavioral health interventions.

NOTE Confidence: 0.860864584615385

 $00:37:03.630 \longrightarrow 00:37:08.384$  We found that surrogates were 43% of

NOTE Confidence: 0.860864584615385

 $00:37:08.384 \longrightarrow 00:37:10.288$  them favored a treatment option that was

NOTE Confidence: 0.860864584615385

 $00:37:10.288 \longrightarrow 00:37:12.259$  more aggressive than what they reported

NOTE Confidence: 0.860864584615385

 $00:37:12.259 \longrightarrow 00:37:14.748$  the patient would choose for him or herself.

NOTE Confidence: 0.860864584615385

 $00:37:14.750 \longrightarrow 00:37:15.966$  So they are systematic.

NOTE Confidence: 0.860864584615385

 $00:37:15.966 \longrightarrow 00:37:17.312$  We ask them, you know,

NOTE Confidence: 0.860864584615385

00:37:17.312 --> 00:37:19.040 what do you think the patient would choose

NOTE Confidence: 0.860864584615385

 $00:37:19.085 \longrightarrow 00:37:20.750$  and what do you think we should do here.

NOTE Confidence: 0.860864584615385

 $00:37:20.750 \longrightarrow 00:37:22.670$  And 43% of the time the surrogate was

NOTE Confidence: 0.860864584615385

 $00:37:22.670 \longrightarrow 00:37:23.752$  picking something more aggressive

NOTE Confidence: 0.860864584615385

 $00:37:23.752 \longrightarrow 00:37:25.402$  than what they thought the patient

 $00:37:25.402 \longrightarrow 00:37:26.659$  would choose for themselves.

NOTE Confidence: 0.860864584615385

 $00{:}37{:}26.660 \longrightarrow 00{:}37{:}29.124$  So that again, that's not a fact issue.

NOTE Confidence: 0.860864584615385

 $00:37:29.130 \longrightarrow 00:37:32.610$  That is there's something about.

NOTE Confidence: 0.860864584615385

00:37:32.610 --> 00:37:34.202 Choosing a treatment option

NOTE Confidence: 0.860864584615385

 $00:37:34.202 \longrightarrow 00:37:36.590$  that likely will lead to death,

NOTE Confidence: 0.860864584615385

 $00:37:36.590 \longrightarrow 00:37:38.655$  that is quite aversive for families and

NOTE Confidence: 0.860864584615385

 $00:37:38.655 \longrightarrow 00:37:41.153$  I think we need to keep that in mind

NOTE Confidence: 0.860864584615385

 $00:37:41.153 \dashrightarrow 00:37:43.725$  and and we'll come back to this in a moment.

NOTE Confidence: 0.860864584615385

 $00:37:43.730 \longrightarrow 00:37:45.248$  But the bottom line here again,

NOTE Confidence: 0.860864584615385

 $00:37:45.250 \longrightarrow 00:37:48.970$  this trial entirely negative.

NOTE Confidence: 0.860864584615385

00:37:48.970 --> 00:37:50.776 So why, why?

NOTE Confidence: 0.860864584615385

00:37:50.776 --> 00:37:53.184 Why have these information

NOTE Confidence: 0.860864584615385

 $00:37:53.184 \longrightarrow 00:37:54.990$  focused interventions failed?

NOTE Confidence: 0.860864584615385

00:37:54.990 --> 00:37:56.933 What do you what do you think about

NOTE Confidence: 0.860864584615385

 $00:37:56.933 \longrightarrow 00:37:59.054$  a moment here to pause before before

00:37:59.054 --> 00:38:01.130 I give you my thoughts? Yeah.

NOTE Confidence: 0.811688587

 $00:38:01.240 \longrightarrow 00:38:03.368$  One thing is just that we're focusing on

NOTE Confidence: 0.811688587

 $00:38:03.368 \longrightarrow 00:38:05.656$  giving information, but like we're not.

NOTE Confidence: 0.811688587

 $00:38:05.656 \longrightarrow 00:38:07.412$  Actually offering recommendations or

NOTE Confidence: 0.811688587

 $00:38:07.412 \longrightarrow 00:38:09.571$  like incorporating what the values and

NOTE Confidence: 0.811688587

 $00:38:09.571 \dashrightarrow 00:38:11.695$  preferences are to then say what we

NOTE Confidence: 0.811688587

 $00:38:11.695 \longrightarrow 00:38:13.075$  think morbidity would look like and

NOTE Confidence: 0.811688587

00:38:13.075 --> 00:38:14.669 what quality of life would look like.

NOTE Confidence: 0.811688587

 $00{:}38{:}14.670 \dashrightarrow 00{:}38{:}17.438$  I mean, I do think families have gotten

NOTE Confidence: 0.811688587

 $00:38:17.438 \longrightarrow 00:38:19.691$  more sophisticated and reflecting on values

NOTE Confidence: 0.811688587

 $00:38:19.691 \longrightarrow 00:38:21.941$  and preferences when asked about that,

NOTE Confidence: 0.811688587

 $00:38:21.950 \longrightarrow 00:38:24.605$  but I think we still make it all about.

NOTE Confidence: 0.811688587

 $00{:}38{:}24.610 \dashrightarrow 00{:}38{:}26.218$  That in the moment decision instead

NOTE Confidence: 0.811688587

 $00:38:26.218 \longrightarrow 00:38:27.290$  of the three month,

NOTE Confidence: 0.811688587

00:38:27.290 --> 00:38:28.628 six month recovery that it might

NOTE Confidence: 0.811688587

 $00:38:28.628 \longrightarrow 00:38:29.919$  take without a guarantee that they're

 $00:38:29.919 \longrightarrow 00:38:31.359$  going to be able to return to the

NOTE Confidence: 0.811688587

 $00{:}38{:}31.398 \dashrightarrow 00{:}38{:}32.648$  golf course or pickleball court.

NOTE Confidence: 0.811688587 00:38:32.650 --> 00:38:32.960 Yeah. NOTE Confidence: 0.834763332

 $00:38:32.970 \longrightarrow 00:38:34.740$  So. So maybe there's there's more

NOTE Confidence: 0.834763332

 $00:38:34.740 \longrightarrow 00:38:37.185$  that needs to be done even when

NOTE Confidence: 0.834763332

00:38:37.185 --> 00:38:39.190 families that they actually truly

NOTE Confidence: 0.834763332

00:38:39.190 --> 00:38:40.766 understand patients values and

NOTE Confidence: 0.834763332

 $00{:}38{:}40.766 \dashrightarrow 00{:}38{:}42.626$  preferences to help make that

NOTE Confidence: 0.834763332

 $00{:}38{:}42.626 \dashrightarrow 00{:}38{:}44.616$  directly tied to the implications

NOTE Confidence: 0.834763332

 $00{:}38{:}44.616 \dashrightarrow 00{:}38{:}46.370$  for certain treatment choices.

NOTE Confidence: 0.834763332

00:38:46.370 --> 00:38:48.042 OK Mark what else?

NOTE Confidence: 0.834763332

 $00{:}38{:}48.042 \dashrightarrow 00{:}38{:}49.858$  It's still premised on this rational

NOTE Confidence: 0.76734013375

 $00{:}38{:}49.870 \dashrightarrow 00{:}38{:}52.000$  actor theory and you know I

NOTE Confidence: 0.76734013375

 $00{:}38{:}52.000 \dashrightarrow 00{:}38{:}53.574$  think that a lot of politicians

NOTE Confidence: 0.76734013375

 $00:38:53.574 \longrightarrow 00:38:54.745$  know that that's just not.

00:38:54.745 --> 00:38:55.970 The way people are thinking,

NOTE Confidence: 0.62052681

 $00:38:56.140 \dashrightarrow 00:38:57.730$  yeah, the information is important,

NOTE Confidence: 0.8445181675

 $00:38:57.740 \longrightarrow 00:38:58.440$  but there's so many

NOTE Confidence: 0.86114208

 $00:38:58.450 \longrightarrow 00:38:59.654$  other factors that are

NOTE Confidence: 0.86114208

 $00:38:59.654 \longrightarrow 00:39:00.557$  going into preferences.

NOTE Confidence: 0.786351957692308

 $00:39:00.570 \longrightarrow 00:39:02.628$  Yeah, yeah. So many other factors

NOTE Confidence: 0.786351957692308

 $00:39:02.628 \longrightarrow 00:39:05.018$  that are going in and and maybe.

NOTE Confidence: 0.786351957692308

 $00:39:05.020 \longrightarrow 00:39:08.051$  Things getting in the way of families

NOTE Confidence: 0.786351957692308

 $00:39:08.051 \longrightarrow 00:39:10.570$  actually making the decisions that.

NOTE Confidence: 0.786351957692308

 $00:39:10.570 \longrightarrow 00:39:12.394$  Possibly in their hearts, they think

NOTE Confidence: 0.786351957692308

 $00:39{:}12.394 \dashrightarrow 00{:}39{:}14.509$  is the right decision for the patient.

NOTE Confidence: 0.786351957692308

 $00:39:14.510 \longrightarrow 00:39:16.743$  OK, so let's keep your mind on

NOTE Confidence: 0.786351957692308

 $00:39:16.743 \longrightarrow 00:39:19.280$  what could those things be, yeah?

NOTE Confidence: 0.8416970768

 $00:39:20.440 \longrightarrow 00:39:21.888$  Yeah, that you know,

NOTE Confidence: 0.8416970768

00:39:21.888 --> 00:39:23.698 traditional economic theory I separating

NOTE Confidence: 0.8416970768

 $00:39:23.698 \longrightarrow 00:39:26.398$  a little bit from this is is based on the

 $00:39:26.398 \longrightarrow 00:39:28.549$  idea that people are rational actors.

NOTE Confidence: 0.8416970768

 $00:39:28.550 \longrightarrow 00:39:31.148$  But the field of behavioral economics

NOTE Confidence: 0.8416970768

00:39:31.148 --> 00:39:33.992 has emerged largely as a response to

NOTE Confidence: 0.8416970768

 $00:39:33.992 \longrightarrow 00:39:36.414$  the fact that in indeed you're not

NOTE Confidence: 0.8416970768

 $00:39:36.491 \dashrightarrow 00:39:39.088$  often rational actors and we tend to

NOTE Confidence: 0.8416970768

 $00:39:39.090 \longrightarrow 00:39:40.598$  overweight and underweight certain

NOTE Confidence: 0.8416970768

 $00:39:40.598 \longrightarrow 00:39:42.802$  considerations into your point families.

NOTE Confidence: 0.8416970768

 $00{:}39{:}42.802 \dashrightarrow 00{:}39{:}45.126$  Surrogates tend to not want to choose

NOTE Confidence: 0.8416970768

 $00:39:45.126 \longrightarrow 00:39:46.812$  something that they think is more

NOTE Confidence: 0.8416970768

00:39:46.812 --> 00:39:48.643 likely to lead to a sooner death

NOTE Confidence: 0.8416970768

00:39:48.643 --> 00:39:50.617 because there's sort of just default.

NOTE Confidence: 0.8416970768

 $00:39:50.620 \longrightarrow 00:39:52.155$  Understanding in American culture that

NOTE Confidence: 0.8416970768

 $00:39:52.155 \longrightarrow 00:39:54.465$  death is bad and to be avoided and

NOTE Confidence: 0.8416970768

00:39:54.465 --> 00:39:56.510 it's a failure and you want to fight.

NOTE Confidence: 0.8416970768

 $00:39:56.510 \longrightarrow 00:39:59.102$  And you know we have all of this

 $00:39:59.102 \longrightarrow 00:40:01.284$  language around a rescue depots and

NOTE Confidence: 0.8416970768

 $00{:}40{:}01.284 \to 00{:}40{:}03.474$  fighting and being tough and being

NOTE Confidence: 0.8416970768

 $00:40:03.544 \longrightarrow 00:40:06.178$  strong and and so perhaps looking

NOTE Confidence: 0.8416970768

00:40:06.178 --> 00:40:07.934 towards behavioral economics to

NOTE Confidence: 0.8416970768

 $00:40:07.940 \longrightarrow 00:40:10.125$  understand the way choices are

NOTE Confidence: 0.8416970768

00:40:10.125 --> 00:40:12.310 presented and maybe changing the

NOTE Confidence: 0.8416970768

 $00:40:12.384 \longrightarrow 00:40:15.214$  default might be more effective in

NOTE Confidence: 0.8416970768

 $00:40:15.214 \longrightarrow 00:40:17.713$  helping to sort of align those decisions.

NOTE Confidence: 0.72877562375

00:40:18.190 --> 00:40:20.646 Yeah. So this notion that there are things.

NOTE Confidence: 0.72877562375

 $00:40:20.650 \longrightarrow 00:40:22.455$  Other than information that can

NOTE Confidence: 0.72877562375

 $00{:}40{:}22.455 \dashrightarrow 00{:}40{:}23.538$  substantially shape decisions.

NOTE Confidence: 0.72877562375

 $00:40:23.540 \longrightarrow 00:40:25.423$  And some of the things could be

NOTE Confidence: 0.72877562375

 $00{:}40{:}25.423 \dashrightarrow 00{:}40{:}27.299$  have to do with cultural norms

NOTE Confidence: 0.72877562375

 $00:40:27.299 \longrightarrow 00:40:29.303$  they could have to do with.

NOTE Confidence: 0.72877562375

 $00:40:29.310 \longrightarrow 00:40:31.641$  Families and we'll talk about this in

NOTE Confidence: 0.72877562375

 $00:40:31.641 \longrightarrow 00:40:34.610$  a second, but families perception of

00:40:34.610 --> 00:40:37.321 moral blame blame worthiness, right?

NOTE Confidence: 0.72877562375

 $00{:}40{:}37.321 \dashrightarrow 00{:}40{:}40.198$  To what extent does an information focused

NOTE Confidence: 0.72877562375

 $00{:}40{:}40.198 \operatorname{--}{>} 00{:}40{:}42.079$  intervention attend to the sense of

NOTE Confidence: 0.72877562375

00:40:42.079 --> 00:40:45.599 moral guilt and blame that might come up?

NOTE Confidence: 0.72877562375

 $00:40:45.600 \longrightarrow 00:40:46.620$  Others, yeah.

NOTE Confidence: 0.808477462857143

00:40:47.560 --> 00:40:51.571 I guess I'm wondering like with the

NOTE Confidence: 0.808477462857143

 $00:40:51.571 \longrightarrow 00:40:55.628$  outcomes that like the best decision is.

NOTE Confidence: 0.808477462857143

 $00{:}40{:}55.630 \dashrightarrow 00{:}40{:}57.440$  Transition to comfort or health

NOTE Confidence: 0.808477462857143

00:40:57.440 --> 00:41:00.278 care utilization, I I feel like.

NOTE Confidence: 0.808477462857143

00:41:00.280 --> 00:41:01.846 That's kind of like an arbitrary,

NOTE Confidence: 0.701713507

00:41:01.900 --> 00:41:03.587 yeah. What gives here? That doesn't seem

NOTE Confidence: 0.701713507

00:41:03.587 --> 00:41:05.609 very patient centered, does it? No.

NOTE Confidence: 0.713422365

 $00:41:08.060 \longrightarrow 00:41:11.538$  Different way. These interventions

NOTE Confidence: 0.713422365

 $00:41:11.538 \longrightarrow 00:41:13.483$  to improve family understanding and

NOTE Confidence: 0.713422365

 $00:41:13.483 \longrightarrow 00:41:15.019$  position understanding of patient

00:41:15.019 --> 00:41:16.619 values didn't make a difference,

NOTE Confidence: 0.713422365

 $00:41:16.620 \longrightarrow 00:41:19.120$  so maybe we already were.

NOTE Confidence: 0.713422365

 $00:41:19.120 \longrightarrow 00:41:20.200$  Doing enough of that.

NOTE Confidence: 0.845647766

00:41:20.880 --> 00:41:22.620 Yeah. So I think, right,

NOTE Confidence: 0.845647766

00:41:22.620 --> 00:41:25.668 you could purely hypothetically could say,

NOTE Confidence: 0.845647766

00:41:25.668 --> 00:41:27.760 yeah, listen, there's no problem there.

NOTE Confidence: 0.845647766

 $00:41:27.760 \longrightarrow 00:41:30.385$  This is just an intervention trying to

NOTE Confidence: 0.845647766

 $00:41:30.385 \longrightarrow 00:41:32.680$  intervene on something that's not broken.

NOTE Confidence: 0.845647766

 $00{:}41{:}32.680 \longrightarrow 00{:}41{:}34.178$  It's not going to show an effect.

NOTE Confidence: 0.845647766

 $00:41:34.180 \longrightarrow 00:41:36.952$  There is a host of empirical literature

NOTE Confidence: 0.845647766

 $00{:}41{:}36.952 \dashrightarrow 00{:}41{:}40.276$  that there are quite a lot of problems

NOTE Confidence: 0.845647766

 $00:41:40.276 \longrightarrow 00:41:43.046$  with how families make decisions for

NOTE Confidence: 0.845647766

 $00:41:43.046 \longrightarrow 00:41:46.020$  incapacitated patients as well as a lot

NOTE Confidence: 0.845647766

00:41:46.020 --> 00:41:48.664 of data showing that the process by

NOTE Confidence: 0.845647766

 $00:41:48.664 \longrightarrow 00:41:50.830$  which clinicians engage with families.

NOTE Confidence: 0.845647766

 $00:41:50.830 \longrightarrow 00:41:52.730$  Prognosis, values, treatment options,

 $00:41:52.730 \longrightarrow 00:41:55.105$  recommendations is often quite abysmal.

NOTE Confidence: 0.845647766

 $00:41:55.110 \longrightarrow 00:41:56.862$  So I think all of these studies were

NOTE Confidence: 0.845647766

 $00:41:56.862 \longrightarrow 00:41:58.661$  premised on we all think that there's a

NOTE Confidence: 0.845647766

 $00:41:58.661 \longrightarrow 00:42:00.680$  problem with the end of life decision making.

NOTE Confidence: 0.845647766

 $00:42:00.680 \longrightarrow 00:42:02.510$  There's good empirical data for it.

NOTE Confidence: 0.845647766

 $00:42:02.510 \longrightarrow 00:42:03.798$  Let's see if we can improve it.

NOTE Confidence: 0.845647766

00:42:03.800 --> 00:42:06.095 But I think the other part of this that's

NOTE Confidence: 0.845647766

 $00:42:06.095 \longrightarrow 00:42:08.020$  important is none of these outcomes are

NOTE Confidence: 0.845647766

00:42:08.020 --> 00:42:10.360 really about goal concordant care, right?

NOTE Confidence: 0.845647766

 $00:42:10.360 \longrightarrow 00:42:12.020$  They just.

NOTE Confidence: 0.845647766

 $00:42:12.020 \longrightarrow 00:42:12.979$  I think we should come back to

NOTE Confidence: 0.845647766

 $00:42:12.979 \longrightarrow 00:42:14.050$  that in the discussion section.

NOTE Confidence: 0.845647766

 $00{:}42{:}14.050 \dashrightarrow 00{:}42{:}15.714$  I'll show you a couple of trials that

NOTE Confidence: 0.845647766

 $00:42:15.714 \longrightarrow 00:42:17.398$  did have that of an outcome measure,

NOTE Confidence: 0.845647766

 $00:42:17.400 \longrightarrow 00:42:19.616$  but that if you know there are multiple

00:42:19.616 --> 00:42:21.509 outcomes of interest when we're

NOTE Confidence: 0.845647766

00:42:21.509 --> 00:42:23.217 studying surrogate decision making,

NOTE Confidence: 0.845647766

 $00:42:23.220 \longrightarrow 00:42:26.160$  arguably from a from a a

NOTE Confidence: 0.845647766

00:42:26.160 --> 00:42:27.140 normative perspective,

NOTE Confidence: 0.845647766

 $00:42:27.140 \longrightarrow 00:42:29.394$  that the degree to which the decision

NOTE Confidence: 0.845647766

 $00:42:29.394 \longrightarrow 00:42:31.178$  reflects what's important to the patient,

NOTE Confidence: 0.845647766

 $00:42:31.180 \longrightarrow 00:42:33.504$  IE is concordant with their values and

NOTE Confidence: 0.845647766

 $00:42:33.504 \longrightarrow 00:42:35.960$  preferences is a very important outcome.

NOTE Confidence: 0.845647766

 $00:42:35.960 \longrightarrow 00:42:37.820$  Yes. So I agree with that.

NOTE Confidence: 0.845647766

 $00:42:37.820 \longrightarrow 00:42:38.254$  Let, let,

NOTE Confidence: 0.845647766

 $00:42:38.254 \longrightarrow 00:42:40.334$  let me go on and then we'll have some

NOTE Confidence: 0.845647766

 $00:42:40.334 \longrightarrow 00:42:42.130$  more time in the discussion, OK.

NOTE Confidence: 0.845647766

00:42:42.130 --> 00:42:42.870 So I,

NOTE Confidence: 0.845647766

00:42:42.870 --> 00:42:44.720 I think you all have,

NOTE Confidence: 0.845647766

 $00:42:44.720 \longrightarrow 00:42:48.518$  have largely nailed the reasons why

NOTE Confidence: 0.845647766

 $00:42:48.518 \longrightarrow 00:42:50.417$  these informational interventions

 $00:42:50.420 \longrightarrow 00:42:51.128$  were not successful.

NOTE Confidence: 0.845647766

 $00{:}42{:}51.128 \dashrightarrow 00{:}42{:}53.519$  I do just want to point out that we

NOTE Confidence: 0.845647766

 $00:42:53.519 \longrightarrow 00:42:55.239$  shouldn't leave this room pessimistic

NOTE Confidence: 0.845647766

 $00:42:55.239 \longrightarrow 00:42:57.277$  about giving information to patients and

NOTE Confidence: 0.845647766

 $00:42:57.277 \longrightarrow 00:42:59.179$  helping them make more informed decisions.

NOTE Confidence: 0.845647766

 $00:42:59.180 \longrightarrow 00:43:02.379$  This is a Cochrane review of 31,000

NOTE Confidence: 0.845647766

00:43:02.379 --> 00:43:04.413 participants and more than 100 studies

NOTE Confidence: 0.845647766

00:43:04.413 --> 00:43:06.129 of different kinds of decision.

NOTE Confidence: 0.845647766

00:43:06.130 --> 00:43:08.076 It's for a variety of health decisions,

NOTE Confidence: 0.845647766

 $00{:}43{:}08.080 \dashrightarrow 00{:}43{:}10.200$  and what they found is that across a

NOTE Confidence: 0.845647766

00:43:10.200 --> 00:43:11.918 wide variety of decision contexts,

NOTE Confidence: 0.845647766

 $00{:}43{:}11.920 \dashrightarrow 00{:}43{:}13.792$  people exposed to decision aids are

NOTE Confidence: 0.845647766

 $00{:}43{:}13.792 \dashrightarrow 00{:}43{:}15.908$  better informed, clearer about their values,

NOTE Confidence: 0.845647766

 $00:43:15.908 \longrightarrow 00:43:18.140$  and have more accurate risk perceptions.

NOTE Confidence: 0.845647766

00:43:18.140 --> 00:43:20.130 Growing evidence that decision aids

 $00:43:20.130 \longrightarrow 00:43:22.120$  may improve values congruent choices.

NOTE Confidence: 0.845647766

 $00{:}43{:}22.120 \dashrightarrow 00{:}43{:}24.976$  So lots of decisions and medicine,

NOTE Confidence: 0.845647766

 $00:43:24.980 \longrightarrow 00:43:25.764$  giving information,

NOTE Confidence: 0.845647766

00:43:25.764 --> 00:43:28.116 helping people think about their values,

NOTE Confidence: 0.845647766

 $00:43:28.120 \longrightarrow 00:43:29.620$  that may well be enough.

NOTE Confidence: 0.845647766

00:43:29.620 --> 00:43:33.688 And the ICU context it seems to not be.

NOTE Confidence: 0.845647766

 $00:43:33.690 \longrightarrow 00:43:34.914$  And so why not?

NOTE Confidence: 0.845647766

 $00:43:34.914 \longrightarrow 00:43:35.526$  Well again,

NOTE Confidence: 0.845647766 00:43:35.530 --> 00:43:36.026 this, NOTE Confidence: 0.845647766

 $00:43:36.026 \longrightarrow 00:43:38.329$  these are data that largely

NOTE Confidence: 0.845647766

 $00{:}43{:}38.329 \dashrightarrow 00{:}43{:}40.243$  just validate the kind of things

NOTE Confidence: 0.845647766

 $00:43:40.243 \longrightarrow 00:43:42.169$  you all just raised in here.

NOTE Confidence: 0.845647766

 $00:43:42.170 \longrightarrow 00:43:44.193$  So a variety of studies that really

NOTE Confidence: 0.845647766

 $00:43:44.193 \longrightarrow 00:43:45.953$  explore the perspectives of

NOTE Confidence: 0.845647766

 $00:43:45.953 \longrightarrow 00:43:48.023$  family surrogate decision makers and

NOTE Confidence: 0.845647766

00:43:48.023 --> 00:43:50.274 adult intensive care units and some

 $00:43:50.274 \longrightarrow 00:43:52.164$  of the overarching themes and this,

NOTE Confidence: 0.845647766

 $00:43:52.170 \longrightarrow 00:43:54.198$  this first quote is from the

NOTE Confidence: 0.845647766

00:43:54.198 --> 00:43:56.133 study that Yale Schenker led when

NOTE Confidence: 0.845647766

 $00:43:56.133 \longrightarrow 00:43:58.054$  she first got to Pittsburgh.

NOTE Confidence: 0.845647766

 $00{:}43{:}58.054 \dashrightarrow 00{:}43{:}59.302$  Surrogates experienced significant

NOTE Confidence: 0.845647766

 $00:43:59.302 \longrightarrow 00:44:01.381$  emotional conflict between the desire to

NOTE Confidence: 0.845647766

 $00:44:01.381 \longrightarrow 00:44:03.208$  act in accordance with their loved ones.

NOTE Confidence: 0.845647766

 $00:44:03.210 \longrightarrow 00:44:05.240$  Values and one not wanting to feel

NOTE Confidence: 0.845647766

 $00:44:05.240 \longrightarrow 00:44:07.168$  responsible for a loved one's death.

NOTE Confidence: 0.845647766

 $00:44:07.170 \longrightarrow 00:44:08.480$  This is the the the,

NOTE Confidence: 0.845647766

 $00{:}44{:}08.480 \dashrightarrow 00{:}44{:}10.454$  the guilt and blame aspect of things.

NOTE Confidence: 0.845647766

 $00:44:10.460 \longrightarrow 00:44:11.798$  And then also a desire to

NOTE Confidence: 0.845647766

00:44:11.798 --> 00:44:12.690 pursue any chance of

NOTE Confidence: 0.899768652727273

 $00:44:12.743 \longrightarrow 00:44:15.358$  recovery. I think also a linked thing

NOTE Confidence: 0.899768652727273

00:44:15.358 --> 00:44:18.000 to the cultural norms around respect,

00:44:18.000 --> 00:44:19.580 meaning doing whatever you can

NOTE Confidence: 0.899768652727273

 $00:44:19.580 \longrightarrow 00:44:21.160$  to help the patient survive.

NOTE Confidence: 0.899768652727273

 $00:44:21.160 \longrightarrow 00:44:23.050$  So again, that these are not

NOTE Confidence: 0.899768652727273

 $00:44:23.050 \longrightarrow 00:44:24.156$  informational issues, right?

NOTE Confidence: 0.899768652727273

00:44:24.156 --> 00:44:26.536 These are about psychological considerations,

NOTE Confidence: 0.899768652727273

 $00:44:26.540 \longrightarrow 00:44:29.159$  about family relations,

NOTE Confidence: 0.899768652727273

 $00:44:29.159 \longrightarrow 00:44:31.778$  about moral blame.

NOTE Confidence: 0.899768652727273

 $00:44:31.780 \longrightarrow 00:44:34.808$  Related, but I think it's just we

NOTE Confidence: 0.899768652727273

 $00:44:34.808 \longrightarrow 00:44:36.000$  often have these conversations

NOTE Confidence: 0.899768652727273

 $00:44:36.059 \longrightarrow 00:44:37.956$  in a vacuum when we think about

NOTE Confidence: 0.899768652727273

00:44:37.956 --> 00:44:39.260 decision making in the ICU,

NOTE Confidence: 0.899768652727273

 $00:44:39.260 \longrightarrow 00:44:41.241$  but we forget about the social context

NOTE Confidence: 0.899768652727273

 $00:44:41.241 \longrightarrow 00:44:43.060$  in which these decisions happen.

NOTE Confidence: 0.899768652727273

 $00:44:43.060 \longrightarrow 00:44:44.932$  We did a study in which we found

NOTE Confidence: 0.899768652727273

00:44:44.932 --> 00:44:46.254 that surrogates having previously

NOTE Confidence: 0.899768652727273

 $00:44:46.254 \longrightarrow 00:44:48.254$  felt discriminated against in the

00:44:48.254 --> 00:44:49.454 healthcare setting previously,

NOTE Confidence: 0.899768652727273

 $00:44:49.460 \longrightarrow 00:44:51.584$  which is to say not during the the

NOTE Confidence: 0.899768652727273

 $00:44:51.584 \longrightarrow 00:44:53.918$  index hospitalization that we were studying.

NOTE Confidence: 0.899768652727273

 $00:44:53.920 \longrightarrow 00:44:55.740$  This was strongly associated with

NOTE Confidence: 0.899768652727273

 $00:44:55.740 \longrightarrow 00:44:57.196$  conflict with clinicians about

NOTE Confidence: 0.899768652727273

 $00:44:57.196 \longrightarrow 00:44:59.131$  end of life decisions in the ICU

NOTE Confidence: 0.899768652727273

 $00:44:59.131 \longrightarrow 00:45:01.872$  with an odds ratio of 17 1/2 so.

NOTE Confidence: 0.899768652727273 00:45:01.872 --> 00:45:02.920 You know,

NOTE Confidence: 0.899768652727273

 $00{:}45{:}02.920 \dashrightarrow 00{:}45{:}05.713$  keeping in mind that what patients and

NOTE Confidence: 0.899768652727273

00:45:05.713 --> 00:45:08.088 families bring into the ICU setting,

NOTE Confidence: 0.899768652727273

 $00:45:08.090 \longrightarrow 00:45:10.364$  whether they're this is the structural

NOTE Confidence: 0.899768652727273

00:45:10.364 --> 00:45:12.430 racism or perceptions of ableism,

NOTE Confidence: 0.899768652727273

 $00{:}45{:}12.430 \dashrightarrow 00{:}45{:}14.488$  if their loved one has a disability,

NOTE Confidence: 0.899768652727273

 $00:45:14.490 \longrightarrow 00:45:16.524$  these things also will may potentially

NOTE Confidence: 0.899768652727273

 $00:45:16.524 \longrightarrow 00:45:18.248$  strongly influence the the way

 $00:45:18.248 \longrightarrow 00:45:19.813$  surrogates make decisions and how

NOTE Confidence: 0.899768652727273

 $00:45:19.813 \longrightarrow 00:45:21.849$  they interact with the clinical team.

NOTE Confidence: 0.912989543333333

 $00:45:24.780 \longrightarrow 00:45:27.355$  There's also an enormous literature

NOTE Confidence: 0.912989543333333

00:45:27.355 --> 00:45:29.930 about how strong emotions affect

NOTE Confidence: 0.912989543333333

00:45:30.009 --> 00:45:32.509 how people reason and deliberate,

NOTE Confidence: 0.912989543333333

 $00:45:32.510 \longrightarrow 00:45:35.498$  and this is largely this comes

NOTE Confidence: 0.912989543333333

 $00:45:35.498 \longrightarrow 00:45:36.992$  from experimental psychologists.

NOTE Confidence: 0.912989543333333

 $00:45:37.000 \longrightarrow 00:45:38.284$  This is a really nice review

NOTE Confidence: 0.912989543333333

 $00{:}45{:}38.284 \dashrightarrow 00{:}45{:}39.455$  article if people are interested

NOTE Confidence: 0.912989543333333

 $00:45:39.455 \longrightarrow 00:45:40.775$  in learning more about it.

NOTE Confidence: 0.912989543333333

 $00:45:40.780 \longrightarrow 00:45:42.664$  But the gist of the findings

NOTE Confidence: 0.912989543333333

 $00:45:42.664 \longrightarrow 00:45:43.920$  is that intensive emotional

NOTE Confidence: 0.912989543333333

 $00:45:43.985 \longrightarrow 00:45:45.560$  states like fear or anxiety,

NOTE Confidence: 0.912989543333333

 $00:45:45.560 \longrightarrow 00:45:47.484$  the kind of things that arguably

NOTE Confidence: 0.912989543333333

 $00:45:47.484 \longrightarrow 00:45:49.428$  families experience quite a lot when

NOTE Confidence: 0.912989543333333

 $00:45:49.428 \longrightarrow 00:45:51.259$  their loved one is acutely ill,

00:45:51.260 --> 00:45:53.352 produce deficits in people's

NOTE Confidence: 0.912989543333333

 $00:45:53.352 \longrightarrow 00:45:55.309$  reasoning ability, such as people.

NOTE Confidence: 0.912989543333333

 $00:45:55.309 \longrightarrow 00:45:57.127$  Have lower ability to recall information

NOTE Confidence: 0.912989543333333

00:45:57.127 --> 00:45:59.308 and organize this information in memory,

NOTE Confidence: 0.912989543333333

 $00:45:59.310 \longrightarrow 00:46:00.298$  which is to say,

NOTE Confidence: 0.912989543333333

 $00:46:00.298 \longrightarrow 00:46:01.780$  less ability to work with it.

NOTE Confidence: 0.912989543333333

 $00:46:01.780 \longrightarrow 00:46:04.810$  They scan alternatives to decisions

NOTE Confidence: 0.912989543333333

 $00{:}46{:}04.810 \dashrightarrow 00{:}46{:}06.568$  and in a more haphazard fashion,

NOTE Confidence: 0.912989543333333

 $00:46:06.570 \longrightarrow 00:46:09.495$  which is to say they they may not reliably

NOTE Confidence: 0.912989543333333

 $00:46:09.495 \longrightarrow 00:46:11.928$  consider each available treatment option.

NOTE Confidence: 0.912989543333333

00:46:11.930 --> 00:46:14.630 And then they select options without,

NOTE Confidence: 0.912989543333333

 $00:46:14.630 \longrightarrow 00:46:16.442$  as I said, select options without

NOTE Confidence: 0.912989543333333

 $00{:}46{:}16.442 \dashrightarrow 00{:}46{:}17.348$  considering every alternative.

NOTE Confidence: 0.912989543333333 00:46:17.350 --> 00:46:18.204 And finally, NOTE Confidence: 0.912989543333333

 $00:46:18.204 \longrightarrow 00:46:19.485$  they process persuasion

 $00:46:19.485 \longrightarrow 00:46:20.766$  arguments less thoroughly.

NOTE Confidence: 0.912989543333333

 $00:46:20.770 \longrightarrow 00:46:22.480$  And what this means the persuasion

NOTE Confidence: 0.912989543333333

00:46:22.480 --> 00:46:24.300 argument might have might look something

NOTE Confidence: 0.912989543333333

 $00:46:24.300 \longrightarrow 00:46:26.190$  like a doctor giving a recommendation.

NOTE Confidence: 0.912989543333333 00:46:26.190 --> 00:46:26.650 And so. NOTE Confidence: 0.912989543333333

 $00:46:26.650 \longrightarrow 00:46:28.490$  If people in what I think of as

NOTE Confidence: 0.912989543333333

 $00:46:28.555 \longrightarrow 00:46:30.433$  really hot states you know flooded

NOTE Confidence: 0.912989543333333

 $00:46:30.433 \longrightarrow 00:46:32.899$  states are are not really able to

NOTE Confidence: 0.912989543333333

 $00:46:32.899 \longrightarrow 00:46:34.435$  hear doctors recommendations and

NOTE Confidence: 0.912989543333333

 $00:46:34.435 \longrightarrow 00:46:36.745$  Kathleen that the the thought that

NOTE Confidence: 0.912989543333333

 $00{:}46{:}36.745 \dashrightarrow 00{:}46{:}38.670$  that may be giving recommendations

NOTE Confidence: 0.912989543333333

 $00:46:38.670 \longrightarrow 00:46:40.709$  more will be the fix could be

NOTE Confidence: 0.912989543333333

 $00:46:40.710 \longrightarrow 00:46:42.350$  inhibited or impaired by families

NOTE Confidence: 0.912989543333333

 $00:46:42.350 \longrightarrow 00:46:43.990$  inability to really hear them

NOTE Confidence: 0.912989543333333

 $00:46:44.047 \longrightarrow 00:46:46.067$  because of the flooding that

NOTE Confidence: 0.912989543333333

 $00:46:46.067 \longrightarrow 00:46:47.279$  they're experiencing emotionally.

 $00:46:49.370 \longrightarrow 00:46:51.407$  So what do we do with this?

NOTE Confidence: 0.918534588571429

00:46:51.410 --> 00:46:54.054 Well. Nick Deon Odom,

NOTE Confidence: 0.918534588571429

00:46:54.054 --> 00:46:55.902 who's a nurse researcher at Alabama,

NOTE Confidence: 0.918534588571429

 $00:46:55.910 \longrightarrow 00:46:58.114$  and I wrote a paper published

NOTE Confidence: 0.918534588571429

 $00:46:58.114 \longrightarrow 00:47:00.522$  last year in which we tried to

NOTE Confidence: 0.918534588571429

 $00:47:00.522 \longrightarrow 00:47:02.083$  reconceptualize how we should

NOTE Confidence: 0.918534588571429

 $00:47:02.083 \longrightarrow 00:47:03.711$  be thinking about interventions

NOTE Confidence: 0.918534588571429

 $00{:}47{:}03.711 \dashrightarrow 00{:}47{:}05.339$  to support surrogate decision

NOTE Confidence: 0.918534588571429

 $00{:}47{:}05.400 \dashrightarrow 00{:}47{:}07.350$  makers of critically ill patients.

NOTE Confidence: 0.918534588571429

 $00:47:07.350 \longrightarrow 00:47:09.646$  And the gist of it is it

NOTE Confidence: 0.918534588571429

 $00:47:09.646 \longrightarrow 00:47:11.394$  is in this window here.

NOTE Confidence: 0.918534588571429

 $00:47:11.394 \longrightarrow 00:47:13.304$  Decision support that focuses on

NOTE Confidence: 0.918534588571429

 $00{:}47{:}13.304 \dashrightarrow 00{:}47{:}15.131$  medical facts alone mistakenly treats

NOTE Confidence: 0.918534588571429

 $00:47:15.131 \longrightarrow 00:47:16.997$  the act of deciding for others

NOTE Confidence: 0.918534588571429

 $00:47:16.997 \longrightarrow 00:47:19.209$  as a purely cognitive exercise,

 $00:47:19.210 \longrightarrow 00:47:21.526$  rather than one that also entails

NOTE Confidence: 0.918534588571429

 $00:47:21.526 \longrightarrow 00:47:23.070$  emotional and psychological dimensions.

NOTE Confidence: 0.918534588571429

00:47:23.070 --> 00:47:25.470 So if we're going to improve decision making,

NOTE Confidence: 0.918534588571429

 $00:47:25.470 \longrightarrow 00:47:27.040$  we probably need to be,

NOTE Confidence: 0.918534588571429

00:47:27.040 --> 00:47:29.640 at least in some cases and in a tailored way,

NOTE Confidence: 0.918534588571429

 $00:47:29.640 \longrightarrow 00:47:31.518$  attending not only to informational issues,

NOTE Confidence: 0.918534588571429

 $00:47:31.520 \longrightarrow 00:47:33.376$  but also to the high emotions that

NOTE Confidence: 0.918534588571429

 $00:47:33.376 \longrightarrow 00:47:35.452$  can come up and also the psychological

NOTE Confidence: 0.918534588571429

 $00{:}47{:}35.452 \dashrightarrow 00{:}47{:}37.007$  barriers to making decisions that

NOTE Confidence: 0.918534588571429

 $00:47:37.065 \longrightarrow 00:47:38.845$  are caught concordant or congruent

NOTE Confidence: 0.918534588571429

 $00:47:38.845 \longrightarrow 00:47:40.625$  with patients values and preferences.

NOTE Confidence: 0.748687415

 $00{:}47{:}43.180 \dashrightarrow 00{:}47{:}47.198$  This there's also a paper here by

NOTE Confidence: 0.748687415

00:47:47.198 --> 00:47:49.589 power that that has been around

NOTE Confidence: 0.748687415

 $00:47:49.589 \longrightarrow 00:47:51.611$  for 10 or 11 years now that that

NOTE Confidence: 0.748687415

 $00:47:51.611 \longrightarrow 00:47:53.656$  addresses what's called the cognitive

NOTE Confidence: 0.748687415

 $00{:}47{:}53.656 \dashrightarrow 00{:}47{:}55.292$  emotional decision making framework.

 $00:47:55.300 \longrightarrow 00:47:57.421$  And this is another way of thinking

NOTE Confidence: 0.748687415

 $00:47:57.421 \longrightarrow 00:47:59.367$  about the interplay of emotions and

NOTE Confidence: 0.748687415

 $00{:}47{:}59.367 \dashrightarrow 00{:}48{:}01.317$  and rationality or or emotion and

NOTE Confidence: 0.748687415

 $00:48:01.317 \longrightarrow 00:48:03.359$  cognition and how people make decisions.

NOTE Confidence: 0.748687415

 $00{:}48{:}03.360 \dashrightarrow 00{:}48{:}05.772$  And it's a, I think a great read if

NOTE Confidence: 0.748687415

 $00:48:05.772 \longrightarrow 00:48:08.584$  folks want to think about this more

NOTE Confidence: 0.748687415

 $00:48:08.584 \longrightarrow 00:48:10.232$  from the experimental standpoint.

NOTE Confidence: 0.748687415

 $00:48:10.240 \longrightarrow 00:48:12.416$  OK, so let me let me end by

NOTE Confidence: 0.748687415

00:48:12.416 --> 00:48:14.497 showing two studies that I think,

NOTE Confidence: 0.748687415

 $00:48:14.500 \longrightarrow 00:48:18.833$  at least in part embody this multidimensional

NOTE Confidence: 0.748687415

 $00{:}48{:}18.833 \dashrightarrow 00{:}48{:}21.530$  approach to surrogate support.

NOTE Confidence: 0.748687415

 $00:48:21.530 \longrightarrow 00:48:23.539$  And so the 1st is a trial

NOTE Confidence: 0.748687415

00:48:23.539 --> 00:48:24.990 done by Randy Curtis.

NOTE Confidence: 0.748687415

00:48:24.990 --> 00:48:26.910 Randy is at many of you know Randy.

NOTE Confidence: 0.748687415

00:48:26.910 --> 00:48:30.270 He's at UW. He's a fantastic scholar.

 $00:48:30.270 \longrightarrow 00:48:32.976$  He's a longtime mentor to me.

NOTE Confidence: 0.748687415

 $00{:}48{:}32.980 \dashrightarrow 00{:}48{:}35.632$  But Randy conducted a randomized trial

NOTE Confidence: 0.748687415

00:48:35.632 --> 00:48:38.899 of what he called a communication

NOTE Confidence: 0.748687415

 $00:48:38.899 \longrightarrow 00:48:41.485$  communication facilitator for patients

NOTE Confidence: 0.748687415

 $00:48:41.485 \longrightarrow 00:48:44.670$  in ICU's at high risk of death.

NOTE Confidence: 0.748687415

00:48:44.670 --> 00:48:47.240 And essentially the intervention randomized

NOTE Confidence: 0.748687415

 $00:48:47.240 \longrightarrow 00:48:49.810$  it to the communication facilitator

NOTE Confidence: 0.748687415

 $00:48:49.879 \longrightarrow 00:48:51.640$  or usual care, the communication.

NOTE Confidence: 0.748687415

 $00:48:51.640 \longrightarrow 00:48:54.615$  Facilitator was a a nurse or social

NOTE Confidence: 0.748687415

 $00:48:54.615 \longrightarrow 00:48:57.282$  worker who underwent it was a week

NOTE Confidence: 0.748687415

00:48:57.282 --> 00:48:59.290 of training in mediation theory,

NOTE Confidence: 0.748687415

 $00{:}48{:}59.290 \dashrightarrow 00{:}49{:}01.762$  theory and how to support families

NOTE Confidence: 0.748687415

 $00:49:01.762 \longrightarrow 00:49:03.410$  emotionally and psychologically through

NOTE Confidence: 0.748687415

 $00:49:03.470 \longrightarrow 00:49:05.420$  traumatic circumstances in the ICU.

NOTE Confidence: 0.748687415

 $00:49:05.420 \longrightarrow 00:49:08.364$  And so basically this boiled down to the

NOTE Confidence: 0.748687415

 $00{:}49{:}08.364 \dashrightarrow 00{:}49{:}10.644$  nurse delivering tailored support to the

00:49:10.644 --> 00:49:13.570 families based on a coping styles inventory,

NOTE Confidence: 0.748687415

 $00:49:13.570 \longrightarrow 00:49:15.550$  facilitating communication with the ICU team,

NOTE Confidence: 0.748687415

 $00:49:15.550 \longrightarrow 00:49:17.446$  and then identifying conflict in its

NOTE Confidence: 0.748687415

 $00:49:17.446 \longrightarrow 00:49:20.150$  what I would think of as sort of its

NOTE Confidence: 0.748687415

 $00:49:20.150 \longrightarrow 00:49:21.990$  nascent stage rather than well formed.

NOTE Confidence: 0.748687415

 $00:49:21.990 \longrightarrow 00:49:24.102$  And intervening early to help mediate

NOTE Confidence: 0.748687415

 $00:49:24.102 \longrightarrow 00:49:26.399$  that conflict with the clinical team.

NOTE Confidence: 0.748687415 00:49:26.400 --> 00:49:26.703 So,

NOTE Confidence: 0.748687415

 $00:49:26.703 \longrightarrow 00:49:27.309$  you know,

NOTE Confidence: 0.748687415

 $00:49:27.309 \longrightarrow 00:49:29.127$  compare that to the support intervention

NOTE Confidence: 0.748687415

 $00:49:29.127 \longrightarrow 00:49:30.718$  that was all about prognosis,

NOTE Confidence: 0.748687415

 $00:49:30.720 \longrightarrow 00:49:33.282$  communication and patient values and making

NOTE Confidence: 0.748687415

 $00{:}49{:}33.282 \dashrightarrow 00{:}49{:}36.105$  sure that that everyone on on the in

NOTE Confidence: 0.748687415

 $00:49:36.105 \longrightarrow 00:49:38.240$  dyad or Triad knew about that information.

NOTE Confidence: 0.748687415

 $00:49:38.240 \longrightarrow 00:49:40.186$  This is a much broader conception of

 $00:49:40.186 \longrightarrow 00:49:42.300$  what it means to support surrogates.

NOTE Confidence: 0.748687415

 $00:49:42.300 \longrightarrow 00:49:43.436$  And lo and behold,

NOTE Confidence: 0.748687415

 $00:49:43.436 \longrightarrow 00:49:45.140$  what they found is that the

NOTE Confidence: 0.748687415

 $00:49:45.211 \longrightarrow 00:49:46.867$  intervention had positive effects

NOTE Confidence: 0.748687415

00:49:46.867 --> 00:49:49.351 on a variety of outcome measures.

NOTE Confidence: 0.748687415

 $00:49:49.360 \longrightarrow 00:49:49.950$  Unfortunately,

NOTE Confidence: 0.748687415 00:49:49.950 --> 00:49:50.540 no, NOTE Confidence: 0.748687415

 $00:49:50.540 \longrightarrow 00:49:52.206$  there was no measure of gold concordance

NOTE Confidence: 0.748687415

 $00:49:52.210 \longrightarrow 00:49:54.058$  of care in this study written.

NOTE Confidence: 0.748687415

 $00:49:54.060 \longrightarrow 00:49:56.398$  Randy's interest was much more on that.

NOTE Confidence: 0.748687415

 $00{:}49{:}56.400 \dashrightarrow 00{:}49{:}58.115$  The impact on on surrogate

NOTE Confidence: 0.748687415

 $00{:}49{:}58.115 \longrightarrow 00{:}49{:}59.830$  decision makers of the process,

NOTE Confidence: 0.748687415

 $00:49:59.830 \longrightarrow 00:50:01.342$  their psychological distress and

NOTE Confidence: 0.748687415

 $00:50:01.342 \longrightarrow 00:50:03.232$  then also healthcare utilization and

NOTE Confidence: 0.748687415

 $00:50:03.232 \longrightarrow 00:50:05.566$  what he found is that patients in the

NOTE Confidence: 0.748687415

 $00:50:05.566 \longrightarrow 00:50:07.015$  intervention arm had lower symptoms

 $00:50:07.015 \longrightarrow 00:50:09.052$  of depression at six months and also

NOTE Confidence: 0.748687415

 $00:50:09.052 \longrightarrow 00:50:11.096$  lower symptoms of PTSD at six months,

NOTE Confidence: 0.748687415

 $00:50:11.100 \longrightarrow 00:50:14.268$  two of their main outcome measures.

NOTE Confidence: 0.748687415

00:50:14.270 --> 00:50:17.558 They also looked at ICU length of stay

NOTE Confidence: 0.748687415

 $00:50:17.558 \longrightarrow 00:50:20.960$  among people who died on with the idea that.

NOTE Confidence: 0.748687415

 $00:50:20.960 \longrightarrow 00:50:22.565$  Shorter duration of intensive treatment

NOTE Confidence: 0.748687415

00:50:22.565 --> 00:50:24.881 prior to death is probably a good thing

NOTE Confidence: 0.748687415

 $00:50:24.881 \longrightarrow 00:50:27.000$  as long as the mortality rate is not higher.

NOTE Confidence: 0.748687415

00:50:27.000 --> 00:50:28.300 The mortality rate was not

NOTE Confidence: 0.748687415

 $00:50:28.300 \longrightarrow 00:50:29.600$  higher in the intervention arm.

NOTE Confidence: 0.748687415

 $00:50:29.600 \longrightarrow 00:50:32.036$  What they found is that among decedents,

NOTE Confidence: 0.748687415

 $00:50:32.040 \longrightarrow 00:50:34.651$  the ICU length of stay was substantially

NOTE Confidence: 0.748687415

 $00:50:34.651 \longrightarrow 00:50:36.239$  shorter in the intervention

NOTE Confidence: 0.748687415

 $00:50:36.239 \longrightarrow 00:50:38.219$  arm as were the costs.

NOTE Confidence: 0.748687415

 $00:50:38.220 \longrightarrow 00:50:40.860$  So big changes in healthcare utilization

 $00:50:40.860 \longrightarrow 00:50:43.690$  with this kind of intervention.

NOTE Confidence: 0.748687415

 $00:50:43.690 \longrightarrow 00:50:45.950$  And then the last,

NOTE Confidence: 0.748687415

 $00:50:45.950 \longrightarrow 00:50:47.868$  the last study that I want to

NOTE Confidence: 0.812448374736842

 $00:50:47.870 \longrightarrow 00:50:50.566$  present is a trial that we did at

NOTE Confidence: 0.812448374736842

 $00:50:50.566 \longrightarrow 00:50:52.970$  the University of Pittsburgh and UPMC

NOTE Confidence: 0.812448374736842

 $00:50:52.970 \longrightarrow 00:50:55.776$  Health System and published in 2018.

NOTE Confidence: 0.812448374736842

 $00:50:55.776 \longrightarrow 00:50:59.456$  And this was rather than.

NOTE Confidence: 0.812448374736842

00:50:59.460 --> 00:51:01.424 Having an external person,

NOTE Confidence: 0.812448374736842

 $00{:}51{:}01.424 \dashrightarrow 00{:}51{:}02.897$  a communication facilitator,

NOTE Confidence: 0.812448374736842

 $00:51:02.900 \longrightarrow 00:51:04.424$  joined the ICU team.

NOTE Confidence: 0.812448374736842

 $00{:}51{:}04.424 \dashrightarrow 00{:}51{:}06.710$  We hypothesized that it would be

NOTE Confidence: 0.812448374736842

 $00:51:06.787 \longrightarrow 00:51:09.405$  possible to train up people on the

NOTE Confidence: 0.812448374736842

 $00{:}51{:}09.405 \dashrightarrow 00{:}51{:}11.463$  existing ICU team and restructure

NOTE Confidence: 0.812448374736842

 $00{:}51{:}11.463 \dashrightarrow 00{:}51{:}14.049$  family support processes in the ICU

NOTE Confidence: 0.812448374736842

00:51:14.049 --> 00:51:16.144 in order to better support families

NOTE Confidence: 0.812448374736842

 $00:51:16.144 \longrightarrow 00:51:18.368$  without having to to add yet another

 $00:51:18.368 \longrightarrow 00:51:20.657$  person to the already complex ICU team.

NOTE Confidence: 0.812448374736842

 $00{:}51{:}20.660 \dashrightarrow 00{:}51{:}22.655$  And so we we conducted a step

NOTE Confidence: 0.812448374736842

 $00:51:22.655 \longrightarrow 00:51:23.852$  wedge cluster randomized trial

NOTE Confidence: 0.812448374736842

 $00:51:23.852 \longrightarrow 00:51:25.562$  comparing usual care to what we

NOTE Confidence: 0.812448374736842

00:51:25.562 --> 00:51:27.160 call the partner intervention,

NOTE Confidence: 0.812448374736842

 $00:51:27.160 \longrightarrow 00:51:28.448$  which is a protocolized

NOTE Confidence: 0.812448374736842

 $00:51:28.448 \longrightarrow 00:51:29.414$  family support intervention.

NOTE Confidence: 0.812448374736842

00:51:29.420 --> 00:51:30.884 Delivered by the existing

NOTE Confidence: 0.812448374736842

 $00:51:30.884 \longrightarrow 00:51:31.616$  interprofessional team,

NOTE Confidence: 0.812448374736842

00:51:31.620 --> 00:51:33.110 it was actually a nurse,

NOTE Confidence: 0.812448374736842

00:51:33.110 --> 00:51:35.498 nurse and social worker LED intervention,

NOTE Confidence: 0.812448374736842

 $00:51:35.500 \longrightarrow 00:51:37.630$  but involved nurses,

NOTE Confidence: 0.812448374736842

 $00:51:37.630 \longrightarrow 00:51:39.050$  social workers,

NOTE Confidence: 0.812448374736842

 $00:51:39.050 \longrightarrow 00:51:41.372$  palliative care if they were consulted

NOTE Confidence: 0.812448374736842

00:51:41.372 --> 00:51:43.940 and that the ICU clinical team

 $00:51:43.940 \longrightarrow 00:51:45.496$  we randomized 14120 incapacitated

NOTE Confidence: 0.812448374736842

00:51:45.496 --> 00:51:47.011 critically ill patients at high

NOTE Confidence: 0.812448374736842

00:51:47.011 --> 00:51:48.948 risk of death or severe disability.

NOTE Confidence: 0.812448374736842

 $00:51:48.950 \longrightarrow 00:51:50.889$  And we looked at a variety of

NOTE Confidence: 0.812448374736842

 $00{:}51{:}50.889 {\: -->\:} 00{:}51{:}51.946 \hbox{ outcome measures, surrogates,}$ 

NOTE Confidence: 0.812448374736842

00:51:51.946 --> 00:51:53.930 long term psychological distress,

NOTE Confidence: 0.812448374736842

 $00:51:53.930 \longrightarrow 00:51:55.490$  a measure of patient centeredness

NOTE Confidence: 0.812448374736842

 $00:51:55.490 \longrightarrow 00:51:57.911$  of care which begins to get at this

NOTE Confidence: 0.812448374736842

 $00:51:57.911 \longrightarrow 00:52:00.120$  notion is that are the care decisions more.

NOTE Confidence: 0.812448374736842

00:52:00.120 --> 00:52:01.920 Do they seem more consistent with

NOTE Confidence: 0.812448374736842

 $00{:}52{:}01.920 \dashrightarrow 00{:}52{:}03.492$  the patients values and preferences

NOTE Confidence: 0.812448374736842

00:52:03.492 --> 00:52:05.669 or were they were these issues more

NOTE Confidence: 0.812448374736842

 $00:52:05.669 \longrightarrow 00:52:07.507$  attended to in the decision making

NOTE Confidence: 0.812448374736842

00:52:07.507 --> 00:52:09.582 process a measure of the quality of

NOTE Confidence: 0.812448374736842

00:52:09.582 --> 00:52:10.910 clinician family communication, ICU,

NOTE Confidence: 0.812448374736842

 $00:52:10.910 \longrightarrow 00:52:12.500$  length of state and healthcare costs?

 $00:52:14.550 \longrightarrow 00:52:16.183$  And so as I said, this was a,

NOTE Confidence: 0.900650312

 $00:52:16.183 \longrightarrow 00:52:17.989$  this was a multicomponent intervention that

NOTE Confidence: 0.900650312

 $00:52:17.989 \longrightarrow 00:52:20.286$  was overseen by nurse leaders in each ICU.

NOTE Confidence: 0.900650312

 $00:52:20.290 \longrightarrow 00:52:22.876$  Each of these nurses underwent 16

NOTE Confidence: 0.900650312

 $00:52:22.876 \longrightarrow 00:52:24.600$  hours of intensive communication

NOTE Confidence: 0.900650312

00:52:24.674 --> 00:52:27.260 skills training about how to support

NOTE Confidence: 0.900650312

00:52:27.260 --> 00:52:29.450 families both emotionally and again,

NOTE Confidence: 0.900650312

 $00:52:29.450 \longrightarrow 00:52:30.806$  regarding the psychological

NOTE Confidence: 0.900650312

 $00{:}52{:}30.806 \dashrightarrow 00{:}52{:}33.066$  complexity of being a surrogate.

NOTE Confidence: 0.900650312

 $00{:}52{:}33.070 \dashrightarrow 00{:}52{:}35.654$  And then the each ICU implemented a care

NOTE Confidence: 0.900650312

00:52:35.654 --> 00:52:38.589 pathway and I'll show you in a moment of

NOTE Confidence: 0.900650312

 $00:52:38.589 \longrightarrow 00:52:40.727$  family support pathway that every single

NOTE Confidence: 0.900650312

 $00{:}52{:}40.727 \dashrightarrow 00{:}52{:}42.965$  patient in the intervention arm got.

NOTE Confidence: 0.900650312

 $00:52:42.970 \longrightarrow 00:52:45.020$  And then there was a lot because this is a.

NOTE Confidence: 0.900650312

 $00:52:45.020 \longrightarrow 00:52:47.090$  You know, a complex behavioral intervention.

 $00:52:47.090 \longrightarrow 00:52:50.002$  There was a lot of on the ground

NOTE Confidence: 0.900650312

 $00{:}52{:}50.002 \dashrightarrow 00{:}52{:}52.892$  support to help this new model of

NOTE Confidence: 0.900650312

 $00:52:52.892 \longrightarrow 00:52:55.730$  care actually take root in the ICU.

NOTE Confidence: 0.900650312

00:52:55.730 --> 00:52:57.440 And so this is too small for you all to see,

NOTE Confidence: 0.900650312

 $00:52:57.440 \longrightarrow 00:53:00.304$  but basically on the X axis is days,

NOTE Confidence: 0.900650312

 $00:53:00.310 \longrightarrow 00:53:03.316$  and on and in the green boxes is what

NOTE Confidence: 0.900650312

 $00:53:03.316 \longrightarrow 00:53:06.188$  the partner intervention entailed.

NOTE Confidence: 0.900650312

 $00:53:06.190 \longrightarrow 00:53:08.686$  The gist of it is that the partner

NOTE Confidence: 0.900650312

 $00:53:08.686 \longrightarrow 00:53:10.175$  intervention entailed a formal

NOTE Confidence: 0.900650312

 $00:53:10.175 \longrightarrow 00:53:11.387$  interprofessional family meeting

NOTE Confidence: 0.900650312

00:53:11.387 --> 00:53:12.599 within 48 hours,

NOTE Confidence: 0.900650312

 $00:53:12.600 \longrightarrow 00:53:15.144$  and then every five to seven days thereafter

NOTE Confidence: 0.900650312

 $00:53:15.144 \longrightarrow 00:53:17.350$  that the partner nurses organized.

NOTE Confidence: 0.900650312

 $00{:}53{:}17.350 \dashrightarrow 00{:}53{:}19.972$  The partner nurses also immediately upon

NOTE Confidence: 0.900650312

00:53:19.972 --> 00:53:22.788 the patient being entered into the trial,

NOTE Confidence: 0.900650312

 $00:53:22.790 \longrightarrow 00:53:25.450$  met with the family to establish Rapport.

 $00:53:25.450 \longrightarrow 00:53:27.410$  To get a sense for who they are,

NOTE Confidence: 0.900650312

 $00:53:27.410 \longrightarrow 00:53:28.635$  who the patient is as a person,

NOTE Confidence: 0.900650312

 $00:53:28.640 \longrightarrow 00:53:30.929$  and make sure they know that their

NOTE Confidence: 0.900650312

00:53:30.929 --> 00:53:32.826 contact person for the whole ICU

NOTE Confidence: 0.900650312

 $00:53:32.826 \longrightarrow 00:53:34.814$  stay is the partner nurse or one

NOTE Confidence: 0.900650312

 $00:53:34.876 \longrightarrow 00:53:36.416$  of his or her colleagues.

NOTE Confidence: 0.900650312

00:53:36.420 --> 00:53:38.860 Then, before each family meeting,

NOTE Confidence: 0.900650312

 $00:53:38.860 \longrightarrow 00:53:40.827$  the partner nurse sat down with the

NOTE Confidence: 0.900650312

00:53:40.827 --> 00:53:42.419 family and walked them through,

NOTE Confidence: 0.900650312

 $00:53:42.420 \longrightarrow 00:53:44.424$  essentially a protocolized way to begin

NOTE Confidence: 0.900650312

 $00{:}53{:}44.424 \dashrightarrow 00{:}53{:}46.905$  to think through the patient's values that

NOTE Confidence: 0.900650312

 $00:53:46.905 \longrightarrow 00:53:49.439$  their main questions for the clinical team,

NOTE Confidence: 0.900650312

 $00:53:49.440 \longrightarrow 00:53:51.400$  what concerns they most had,

NOTE Confidence: 0.900650312

00:53:51.400 --> 00:53:52.936 what things that they thought the

NOTE Confidence: 0.900650312

 $00:53:52.936 \longrightarrow 00:53:54.744$  patient would most be a fraid of or

 $00:53:54.744 \longrightarrow 00:53:56.202$  most worried about in the context.

NOTE Confidence: 0.900650312

 $00:53:56.210 \longrightarrow 00:53:57.668$  Of the of this current illness

NOTE Confidence: 0.900650312

00:53:57.668 --> 00:53:59.261 and then the partner nurse

NOTE Confidence: 0.900650312

00:53:59.261 --> 00:54:00.965 was there at the family meetings

NOTE Confidence: 0.900650312

 $00:54:00.965 \longrightarrow 00:54:02.780$  with the interprofessional team.

NOTE Confidence: 0.900650312

 $00.54.02.780 \longrightarrow 00.54.04.614$  These meetings were led by the docs,

NOTE Confidence: 0.900650312

 $00:54:04.620 \longrightarrow 00:54:06.713$  but the nurses were trained to really

NOTE Confidence: 0.900650312

00:54:06.713 --> 00:54:08.988 be monitoring the families for sort of

NOTE Confidence: 0.900650312

 $00{:}54{:}08.988 \dashrightarrow 00{:}54{:}10.643$  emotional overwhelm or or monitoring

NOTE Confidence: 0.900650312

00:54:10.643 --> 00:54:12.506 for situations that seemed like

NOTE Confidence: 0.900650312

 $00{:}54{:}12.506 \dashrightarrow 00{:}54{:}14.346$  the family was not understanding.

NOTE Confidence: 0.900650312

 $00{:}54{:}14.350 \dashrightarrow 00{:}54{:}16.375$  And we trained them to have ways to sort

NOTE Confidence: 0.900650312

 $00:54:16.375 \longrightarrow 00:54:18.375$  of slow the conversation down or to,

NOTE Confidence: 0.900650312

 $00{:}54{:}18.380 --> 00{:}54{:}18.892 \ \mathrm{you} \ \mathrm{know},$ 

NOTE Confidence: 0.900650312

 $00:54:18.892 \longrightarrow 00:54:20.940$  offer a a tissue to the family as

NOTE Confidence: 0.900650312

 $00:54:21.000 \longrightarrow 00:54:22.904$  a way to get the doctor to see

 $00:54:22.904 \longrightarrow 00:54:25.188$  that what he or she is saying is

NOTE Confidence: 0.900650312

 $00{:}54{:}25.188 \dashrightarrow 00{:}54{:}26.676$  quite overwhelming for the family.

NOTE Confidence: 0.900650312

 $00:54:26.676 \longrightarrow 00:54:29.204$  So lots of subtle clues or cues to

NOTE Confidence: 0.900650312

 $00:54:29.204 \longrightarrow 00:54:31.662$  try to either slow the conversation

NOTE Confidence: 0.900650312

00:54:31.662 --> 00:54:34.149 down or have key information that

NOTE Confidence: 0.900650312

 $00:54:34.149 \longrightarrow 00:54:36.255$  the family may not have quite

NOTE Confidence: 0.900650312

 $00:54:36.255 \longrightarrow 00:54:38.330$  understood or or gotten repeated.

NOTE Confidence: 0.900650312

 $00:54:38.330 \longrightarrow 00:54:40.880$  And then debriefing with the,

NOTE Confidence: 0.900650312

 $00:54:40.880 \longrightarrow 00:54:42.160$  the clinical team after that.

NOTE Confidence: 0.900650312

 $00:54:42.160 \longrightarrow 00:54:44.463$  And so this was the cadence that

NOTE Confidence: 0.900650312

 $00{:}54{:}44.463 \dashrightarrow 00{:}54{:}46.460$  happened throughout the entire ICU stay.

NOTE Confidence: 0.900650312

00:54:46.460 --> 00:54:48.084 The family knew every day they'd be

NOTE Confidence: 0.900650312

 $00{:}54{:}48.084 \dashrightarrow 00{:}54{:}49.740$  talking to the partner nurse and

NOTE Confidence: 0.900650312

 $00:54:49.740 \longrightarrow 00:54:51.250$  sometimes the conversations were 30

NOTE Confidence: 0.900650312

 $00:54:51.250 \longrightarrow 00:54:53.347$  seconds and sometimes they were 30 minutes.

 $00:54:53.350 \longrightarrow 00:54:54.406$  But this was,

NOTE Confidence: 0.900650312

00:54:54.406 --> 00:54:55.110 you know,

NOTE Confidence: 0.900650312

00:54:55.110 --> 00:54:57.900 meant to be an interprofessional

NOTE Confidence: 0.900650312

 $00:54:57.900 \longrightarrow 00:54:59.574$  team delivered intervention.

NOTE Confidence: 0.900650312

 $00:54:59.580 \longrightarrow 00:55:01.930$  And what we found is that it did not at

NOTE Confidence: 0.865247716111111

00:55:01.996 --> 00:55:03.748 all impact surrogate psychological

NOTE Confidence: 0.865247716111111

 $00:55:03.748 \longrightarrow 00:55:05.500$  distress at six months,

NOTE Confidence: 0.865247716111111

 $00:55:05.500 \longrightarrow 00:55:07.020$  no difference in their symptoms

NOTE Confidence: 0.865247716111111

 $00:55:07.020 \longrightarrow 00:55:08.540$  of anxiety or depression and

NOTE Confidence: 0.865247716111111

 $00:55:08.598 \longrightarrow 00:55:10.018$  no difference in their PTSD.

NOTE Confidence: 0.865247716111111

00:55:10.020 --> 00:55:11.440 Symptoms at all really,

NOTE Confidence: 0.865247716111111

 $00:55:11.440 \longrightarrow 00:55:13.910$  really no, no effect on these

NOTE Confidence: 0.865247716111111

 $00:55:13.910 \longrightarrow 00:55:15.670$  long term psychological outcomes.

NOTE Confidence: 0.8652477161111111

 $00{:}55{:}15.670 \dashrightarrow 00{:}55{:}18.230$  But on every other measure that we studied

NOTE Confidence: 0.865247716111111

 $00:55:18.230 \longrightarrow 00:55:20.129$  the intervention had a positive effect.

NOTE Confidence: 0.865247716111111

00:55:20.130 --> 00:55:22.458 So on measures of the extent to which

 $00:55:22.458 \longrightarrow 00:55:24.185$  families felt that the communication

NOTE Confidence: 0.865247716111111

 $00{:}55{:}24.185 \to 00{:}55{:}26.705$  quality with the clinical team was good,

NOTE Confidence: 0.865247716111111

 $00:55:26.710 \longrightarrow 00:55:28.490$  there was a significant improvement

NOTE Confidence: 0.865247716111111

 $00:55:28.490 \longrightarrow 00:55:30.270$  between the control and intervention

NOTE Confidence: 0.865247716111111

 $00:55:30.322 \longrightarrow 00:55:32.470$  arm and for me as someone who cares

NOTE Confidence: 0.865247716111111

00:55:32.470 --> 00:55:34.889 quite a lot about patient centered care,

NOTE Confidence: 0.865247716111111

 $00:55:34.890 \longrightarrow 00:55:37.866$  we also administered to surrogates at

NOTE Confidence: 0.865247716111111

 $00{:}55{:}37.866 \dashrightarrow 00{:}55{:}40.980$  three months a validated inventory of.

NOTE Confidence: 0.865247716111111

 $00:55:40.980 \longrightarrow 00:55:42.528$  Their perceptions of the degree to

NOTE Confidence: 0.865247716111111

 $00{:}55{:}42.528 \dashrightarrow 00{:}55{:}44.297$  which the care was centered on the

NOTE Confidence: 0.865247716111111

00:55:44.297 --> 00:55:46.246 patient as a person and what we found

NOTE Confidence: 0.865247716111111

 $00:55:46.246 \longrightarrow 00:55:48.028$  is a significant increase in the

NOTE Confidence: 0.865247716111111

 $00{:}55{:}48.028 {\:\dashrightarrow\:} 00{:}55{:}49.727$  proportion of families that said yes,

NOTE Confidence: 0.865247716111111

 $00:55:49.727 \longrightarrow 00:55:51.610$  that the care was highly consistent with

NOTE Confidence: 0.865247716111111

 $00:55:51.666 \longrightarrow 00:55:53.478$  my loved ones values and preferences,

 $00:55:53.480 \longrightarrow 00:55:55.144$  so a 15% increase,

NOTE Confidence: 0.865247716111111

 $00:55:55.144 \longrightarrow 00:55:58.253$  which is a pretty big effect size

NOTE Confidence: 0.865247716111111

 $00:55:58.253 \longrightarrow 00:56:00.838$  for this kind of intervention.

NOTE Confidence: 0.8652477161111111

 $00:56:00.840 \longrightarrow 00:56:02.502$  And then in terms of healthcare

NOTE Confidence: 0.865247716111111

 $00:56:02.502 \longrightarrow 00:56:03.333$  utilization and cost,

NOTE Confidence: 0.865247716111111

00:56:03.340 --> 00:56:05.458 similar findings to what Randy found,

NOTE Confidence: 0.865247716111111

00:56:05.460 --> 00:56:07.500 Randy Curtis found with his communicator,

NOTE Confidence: 0.865247716111111

 $00:56:07.500 \longrightarrow 00:56:09.318$  his communication facilitator

NOTE Confidence: 0.865247716111111

 $00:56:09.318 \longrightarrow 00:56:12.348$  study decreased length of stay

NOTE Confidence: 0.865247716111111

00:56:12.348 --> 00:56:15.120 among the patients who died but no

NOTE Confidence: 0.865247716111111

00:56:15.120 --> 00:56:16.200 change among survivors,

NOTE Confidence: 0.865247716111111

 $00:56:16.200 \longrightarrow 00:56:18.235$  decreased hospital length of stay

NOTE Confidence: 0.865247716111111

 $00:56:18.235 \longrightarrow 00:56:19.863$  and decreased total hospitalization

NOTE Confidence: 0.8652477161111111

 $00:56:19.863 \longrightarrow 00:56:21.740$  costs and direct variable costs.

NOTE Confidence: 0.865247716111111

 $00:56:21.740 \longrightarrow 00:56:24.476$  And for those of you who are interested

NOTE Confidence: 0.865247716111111

 $00:56:24.476 \longrightarrow 00:56:26.656$  in the the economic side of this,

 $00:56:26.660 \longrightarrow 00:56:28.298$  we also calculated how much it cost

NOTE Confidence: 0.865247716111111

 $00{:}56{:}28.298 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}56{:}29.989$  to deploy the intervention per patient

NOTE Confidence: 0.865247716111111

 $00:56:29.989 \longrightarrow 00:56:31.867$  which was inclusive of the nurses.

NOTE Confidence: 0.865247716111111

00:56:31.870 --> 00:56:33.868 Time the training costs and the

NOTE Confidence: 0.865247716111111

 $00{:}56{:}33.868 \dashrightarrow 00{:}56{:}36.059$  and the cost to support the

NOTE Confidence: 0.865247716111111

 $00:56:36.060 \longrightarrow 00:56:37.520$  ICU's in this longitudinally and

NOTE Confidence: 0.865247716111111

 $00:56:37.520 \longrightarrow 00:56:39.576$  it was about \$170 per patient.

NOTE Confidence: 0.865247716111111

 $00{:}56{:}39.576 \dashrightarrow 00{:}56{:}41.928$  So the economic argument was very

NOTE Confidence: 0.865247716111111

 $00:56:41.928 \longrightarrow 00:56:44.671$  strong for this and as well as the

NOTE Confidence: 0.865247716111111

 $00{:}56{:}44.671 \dashrightarrow 00{:}56{:}47.095$  ethical argument and I think this was

NOTE Confidence: 0.8652477161111111

00:56:47.095 --> 00:56:49.165 you know even before these results

NOTE Confidence: 0.865247716111111

 $00:56:49.170 \longrightarrow 00:56:50.700$  were published in the New England

NOTE Confidence: 0.8652477161111111

 $00{:}56{:}50.700 \dashrightarrow 00{:}56{:}52.263$  Journal the UPMC health system said

NOTE Confidence: 0.865247716111111

00:56:52.263 --> 00:56:53.739 we're we're going to spread this

NOTE Confidence: 0.865247716111111

00:56:53.739 --> 00:56:55.231 across all forty of our hospitals

00:56:55.231 --> 00:56:56.945 and the health system and they have

NOTE Confidence: 0.865247716111111

 $00{:}56{:}56.945 \dashrightarrow 00{:}56{:}59.510$  done that to this day with a a large

NOTE Confidence: 0.865247716111111

 $00:56:59.583 \longrightarrow 00:57:01.878$  investment of resources to train.

NOTE Confidence: 0.865247716111111

 $00:57:01.880 \longrightarrow 00:57:05.590$  People yearly in this in this intervention.

NOTE Confidence: 0.865247716111111

 $00:57:05.590 \longrightarrow 00:57:05.887$  OK,

NOTE Confidence: 0.865247716111111

 $00:57:05.887 \longrightarrow 00:57:07.669$  so those are two different interventions,

NOTE Confidence: 0.865247716111111

00:57:07.670 --> 00:57:09.690 both positive on important outcomes,

NOTE Confidence: 0.865247716111111

 $00:57:09.690 \longrightarrow 00:57:11.699$  but not all outcomes grounded in in

NOTE Confidence: 0.8652477161111111

 $00{:}57{:}11.699 \dashrightarrow 00{:}57{:}13.477$ a much more broad conceptualization

NOTE Confidence: 0.865247716111111

 $00:57:13.477 \longrightarrow 00:57:16.039$  of what it means to support

NOTE Confidence: 0.8652477161111111

 $00{:}57{:}16.039 \dashrightarrow 00{:}57{:}17.390$  surrogate decision makers.

NOTE Confidence: 0.865247716111111

 $00:57:17.390 \longrightarrow 00:57:18.722$  And the last study that I

NOTE Confidence: 0.865247716111111

00:57:18.722 --> 00:57:20.080 just want to flag for you,

NOTE Confidence: 0.8652477161111111

 $00:57:20.080 \longrightarrow 00:57:22.432$  we have a trial ongoing now where

NOTE Confidence: 0.865247716111111

 $00:57:22.432 \longrightarrow 00:57:23.930$  we're testing actually whether

NOTE Confidence: 0.865247716111111

 $00:57:23.930 \longrightarrow 00:57:25.614$  early integration of palliative

 $00{:}57{:}25.614 \dashrightarrow 00{:}57{:}28.238$  care specialists into the care of

NOTE Confidence: 0.865247716111111

 $00:57:28.238 \longrightarrow 00:57:30.070$  patients with advanced critical

NOTE Confidence: 0.865247716111111

 $00:57:30.070 \longrightarrow 00:57:31.444$  illness improves outcomes.

NOTE Confidence: 0.865247716111111 00:57:31.450 --> 00:57:31.774 Again, NOTE Confidence: 0.865247716111111

 $00:57:31.774 \longrightarrow 00:57:33.394$  the same kind of outcomes

NOTE Confidence: 0.865247716111111

 $00:57:33.394 \longrightarrow 00:57:34.690$  that I discussed.

NOTE Confidence: 0.865247716111111

 $00:57:34.690 \longrightarrow 00:57:36.166$  This is again,

NOTE Confidence: 0.865247716111111

00:57:36.166 --> 00:57:39.462 yet a different way to deliver an

NOTE Confidence: 0.865247716111111

 $00:57:39.462 \longrightarrow 00:57:41.542$  intervention that attends to not

NOTE Confidence: 0.865247716111111

 $00{:}57{:}41.542 \dashrightarrow 00{:}57{:}43.430$  only the informational concerns,

NOTE Confidence: 0.865247716111111

 $00:57:43.430 \longrightarrow 00:57:44.945$  but also the psychological concerns

NOTE Confidence: 0.865247716111111

 $00:57:44.945 \longrightarrow 00:57:46.460$  and the emotional concerns that

NOTE Confidence: 0.8652477161111111

 $00{:}57{:}46.510 \dashrightarrow 00{:}57{:}48.050$  come up for surrogates in the ICU.

NOTE Confidence: 0.865247716111111

 $00{:}57{:}48.050 \dashrightarrow 00{:}57{:}50.696$  Space we the target is 500 patients.

NOTE Confidence: 0.865247716111111

 $00:57:50.700 \longrightarrow 00:57:52.180$  We're about halfway through enrollment.

 $00:57:52.180 \longrightarrow 00:57:53.722$  So we expect that within the

NOTE Confidence: 0.865247716111111

00:57:53.722 --> 00:57:54.750 next year to two

NOTE Confidence: 0.928347609090909

 $00:57:54.816 \longrightarrow 00:57:56.756$  years, we should have results of this trial.

NOTE Confidence: 0.928347609090909

 $00:57:56.760 \longrightarrow 00:58:00.006$  So stay tuned for this one.

NOTE Confidence: 0.928347609090909

 $00:58:00.010 \longrightarrow 00:58:03.500$  And then my last slide is this.

NOTE Confidence: 0.928347609090909

00:58:03.500 --> 00:58:06.940 I I think it's really important to think

NOTE Confidence: 0.928347609090909

 $00:58:06.940 \longrightarrow 00:58:09.834$  about if we agree that to support families

NOTE Confidence: 0.928347609090909

 $00:58:09.834 \longrightarrow 00:58:13.167$  is going to require more than information.

NOTE Confidence: 0.928347609090909

 $00:58:13.170 \longrightarrow 00:58:15.010$  I think there are big implications for how

NOTE Confidence: 0.928347609090909

 $00:58:15.010 \longrightarrow 00:58:17.046$  we train the next generation of clinicians.

NOTE Confidence: 0.928347609090909

 $00:58:17.050 \longrightarrow 00:58:18.964$  We already struggle to train clinicians

NOTE Confidence: 0.928347609090909

 $00:58:18.964 \longrightarrow 00:58:21.668$  in how to have a good informed consent

NOTE Confidence: 0.928347609090909

 $00:58:21.668 \longrightarrow 00:58:24.087$  conversation right and how to just talk

NOTE Confidence: 0.928347609090909

 $00:58:24.087 \longrightarrow 00:58:26.194$  about prognosis in clear ways or even

NOTE Confidence: 0.928347609090909

 $00:58:26.194 \longrightarrow 00:58:28.810$  just how to elicit values and preferences.

NOTE Confidence: 0.928347609090909

 $00{:}58{:}28.810 \dashrightarrow 00{:}58{:}30.028$  But I think what these studies.

 $00:58:30.030 \longrightarrow 00:58:31.500$  Suggest is that it's going to

NOTE Confidence: 0.928347609090909

 $00:58:31.500 \longrightarrow 00:58:33.422$  take even more than that to help

NOTE Confidence: 0.928347609090909

 $00:58:33.422 \longrightarrow 00:58:34.897$  surrogates really make good decisions

NOTE Confidence: 0.928347609090909

 $00:58:34.897 \longrightarrow 00:58:36.798$  and feel supported in the process.

NOTE Confidence: 0.928347609090909

 $00{:}58{:}36.800 \dashrightarrow 00{:}58{:}37.490$  And so we,

NOTE Confidence: 0.928347609090909

 $00:58:37.490 \longrightarrow 00:58:39.520$  I think we need to refocus or or

NOTE Confidence: 0.928347609090909

 $00:58:39.520 \longrightarrow 00:58:41.662$  expand the focus of our educational

NOTE Confidence: 0.928347609090909

 $00{:}58{:}41.662 \dashrightarrow 00{:}58{:}43.451$  interventions to really focus on

NOTE Confidence: 0.928347609090909

 $00{:}58{:}43.451 \dashrightarrow 00{:}58{:}45.419$  framing clinicians on how to support

NOTE Confidence: 0.928347609090909

 $00{:}58{:}45.419 \dashrightarrow 00{:}58{:}46.766$  families in traumatic circumstances.

NOTE Confidence: 0.928347609090909

 $00:58:46.766 \longrightarrow 00:58:48.824$  And there's a whole literature on

NOTE Confidence: 0.928347609090909

 $00:58:48.824 \longrightarrow 00:58:50.544$  trauma informed care that I think

NOTE Confidence: 0.928347609090909

 $00{:}58{:}50.544 \dashrightarrow 00{:}58{:}52.020$  is really promising in this regard.

NOTE Confidence: 0.928347609090909

 $00:58:52.020 \longrightarrow 00:58:53.178$  And then also.

NOTE Confidence: 0.928347609090909

 $00:58:53.178 \longrightarrow 00:58:55.108$  Considering and and pursue developing

00:58:55.108 --> 00:58:57.488 ways to train clinicians and how

NOTE Confidence: 0.928347609090909

 $00:58:57.488 \longrightarrow 00:58:59.804$  to support families through the the

NOTE Confidence: 0.928347609090909

00:58:59.868 --> 00:59:02.183 psychological complexity of of potentially

NOTE Confidence: 0.928347609090909

 $00:59:02.183 \longrightarrow 00:59:05.036$  withdrawing life support on a loved one.

NOTE Confidence: 0.928347609090909

 $00:59:05.036 \longrightarrow 00:59:06.912$  You know how to respond when it's

NOTE Confidence: 0.928347609090909

 $00.59:06.912 \longrightarrow 00.59:08.573$  clear that blameworthiness is coming

NOTE Confidence: 0.928347609090909

 $00:59:08.573 \longrightarrow 00:59:10.890$  up or there are family dynamics and

NOTE Confidence: 0.928347609090909

 $00:59:10.890 \longrightarrow 00:59:12.731$  and the family does not that family

NOTE Confidence: 0.928347609090909

 $00:59:12.731 \longrightarrow 00:59:14.320$  who's the main surrogate decision maker

NOTE Confidence: 0.928347609090909

 $00:59:14.320 \longrightarrow 00:59:15.910$  feels that they will be ostracized

NOTE Confidence: 0.928347609090909

 $00{:}59{:}15.958 \dashrightarrow 00{:}59{:}17.526$  from the family of for a particular

NOTE Confidence: 0.928347609090909

 $00:59:17.526 \longrightarrow 00:59:18.780$  decision that they need to make.

NOTE Confidence: 0.928347609090909

 $00:59:18.780 \longrightarrow 00:59:20.488$  You know these are when you think

NOTE Confidence: 0.928347609090909

00:59:20.488 --> 00:59:22.208 about it that sort of university

NOTE Confidence: 0.928347609090909

 $00:59:22.208 \longrightarrow 00:59:24.089$  classroom level these are not 101.

NOTE Confidence: 0.928347609090909

 $00{:}59{:}24.089 \dashrightarrow 00{:}59{:}25.046$  Introductory level skills.

 $00:59:25.046 \longrightarrow 00:59:26.960$  These are very high level skills,

NOTE Confidence: 0.928347609090909

 $00:59:26.960 \longrightarrow 00:59:28.892$  and so in addition to thinking about

NOTE Confidence: 0.928347609090909

 $00{:}59{:}28.892 \dashrightarrow 00{:}59{:}30.376$  let's let's develop good interventions

NOTE Confidence: 0.928347609090909

 $00:59:30.376 \longrightarrow 00:59:32.483$  to to try to improve these outcomes.

NOTE Confidence: 0.928347609090909

 $00:59:32.490 \longrightarrow 00:59:34.890$  I think we also need to leave open

NOTE Confidence: 0.928347609090909

 $00:59:34.890 \longrightarrow 00:59:36.973$  the possibility that these skills are

NOTE Confidence: 0.928347609090909

 $00:59:36.973 \longrightarrow 00:59:39.097$  too complex to expect most clinicians

NOTE Confidence: 0.928347609090909

00:59:39.165 --> 00:59:41.146 to do them well and within again,

NOTE Confidence: 0.928347609090909

 $00:59:41.150 \longrightarrow 00:59:43.550$  thinking about whether specialists like

NOTE Confidence: 0.928347609090909

 $00:59:43.550 \longrightarrow 00:59:45.950$  palliative care specialists might be

NOTE Confidence: 0.928347609090909

00:59:46.018 --> 00:59:48.419 for select cases of a better approach.

NOTE Confidence: 0.928347609090909

 $00:59:48.420 \longrightarrow 00:59:49.926$  OK. I'm going to end there.

NOTE Confidence: 0.928347609090909

 $00{:}59{:}49.930 \dashrightarrow 00{:}59{:}51.955$  It looks like we have my right that we

NOTE Confidence: 0.928347609090909

 $00:59:51.955 \longrightarrow 00:59:53.908$  have about 1/2 an hour for questions.

NOTE Confidence: 0.928347609090909

00:59:53.910 --> 00:59:54.926 OK, thanks very much.

 $00:59:54.926 \longrightarrow 00:59:56.196$  We're going to set up.

NOTE Confidence: 0.888421741666667

01:00:01.510 --> 01:00:02.530 We're going to set up up

NOTE Confidence: 0.740972891

 $01:00:02.540 \longrightarrow 01:00:03.136$  here for the questions.

NOTE Confidence: 0.740972891

 $01:00:03.136 \longrightarrow 01:00:04.030$  Are you going to bring me

NOTE Confidence: 0.740039366666667

 $01:00:04.040 \longrightarrow 01:00:05.960$  that laptop? OK.

NOTE Confidence: 0.63077664

01:00:08.500 --> 01:00:10.194 And and that the mics, the ceiling

NOTE Confidence: 0.63077664

 $01:00:10.194 \longrightarrow 01:00:12.150$  work well enough such that such

NOTE Confidence: 0.887207333333333

01:00:12.150 --> 01:00:13.278 that you guys can ask questions,

NOTE Confidence: 0.887207333333333

 $01:00:13.280 \longrightarrow 01:00:16.444$  we'll we'll we'll do this from here.

NOTE Confidence: 0.887207333333333

 $01:00:16.450 \longrightarrow 01:00:20.230$  I said here, you're the one for you.

NOTE Confidence: 0.887207333333333

01:00:20.230 --> 01:00:20.822 I'll just, I'll take,

NOTE Confidence: 0.887207333333333

 $01:00:20.822 \longrightarrow 01:00:21.562$  I'll just set it down.

NOTE Confidence: 0.887207333333333

 $01:00:21.570 \longrightarrow 01:00:22.149$  I'm just speaking.

NOTE Confidence: 0.688675

 $01:00:24.880 \longrightarrow 01:00:25.680$  Grab a chair.

NOTE Confidence: 0.786693783333333

01:00:32.270 --> 01:00:33.537 And in in a minute or two,

NOTE Confidence: 0.786693783333333

 $01:00:33.537 \longrightarrow 01:00:34.846$  for those who are on the zoom,

 $01:00:34.850 \longrightarrow 01:00:36.422$  I'll have the computer for me and

NOTE Confidence: 0.786693783333333

 $01:00:36.422 \longrightarrow 01:00:37.526$  be able to see your questions,

NOTE Confidence: 0.786693783333333

 $01:00:37.530 \longrightarrow 01:00:39.096$  send them in through the Q

NOTE Confidence: 0.897996485

 $01:00:39.110 \longrightarrow 01:00:41.189$  and a portion of the of the

NOTE Confidence: 0.897996485

 $01:00:41.189 \longrightarrow 01:00:43.890$  zoom call rather than the chat.

NOTE Confidence: 0.897996485

 $01:00:43.890 \longrightarrow 01:00:45.816$  And in the meantime, Ben Tulchin

NOTE Confidence: 0.906364974

 $01:00:45.830 \longrightarrow 01:00:46.760$  has a question for us.

NOTE Confidence: 0.757532656363636

 $01:00:48.600 \longrightarrow 01:00:51.099$  That was a wonderful talk and I

NOTE Confidence: 0.757532656363636

 $01:00:51.099 \longrightarrow 01:00:52.970$  really appreciate your point that

NOTE Confidence: 0.757532656363636

 $01:00:52.970 \longrightarrow 01:00:56.870$  there there is more needed than.

NOTE Confidence: 0.757532656363636

 $01:00:56.870 \longrightarrow 01:01:00.980$  In information and that and that.

NOTE Confidence: 0.757532656363636

 $01:01:00.980 \longrightarrow 01:01:05.618$  Psychological stresses and.

NOTE Confidence: 0.757532656363636

 $01{:}01{:}05.620 \dashrightarrow 01{:}01{:}08.210$  Technology of of the interaction is

NOTE Confidence: 0.757532656363636

 $01:01:08.210 \longrightarrow 01:01:11.029$  at least as important, if not more.

NOTE Confidence: 0.757532656363636

 $01:01:11.030 \longrightarrow 01:01:12.362$  Information available for

 $01:01:12.362 \longrightarrow 01:01:14.138$  the family of clinicians.

NOTE Confidence: 0.744078177142857

01:01:16.410 --> 01:01:18.546 Your intervention was was

NOTE Confidence: 0.744078177142857

01:01:18.546 --> 01:01:20.148 so remarkably successful,

NOTE Confidence: 0.744078177142857

 $01:01:20.150 \longrightarrow 01:01:22.590$  one thing that jumped out.

NOTE Confidence: 0.744078177142857

 $01:01:22.590 \longrightarrow 01:01:25.630$  About it was that you said that the

NOTE Confidence: 0.744078177142857

 $01:01:25.630 \longrightarrow 01:01:28.538$  nurse communicator was attached to the

NOTE Confidence: 0.744078177142857

 $01:01:28.538 \longrightarrow 01:01:30.782$  family throughout the course of their

NOTE Confidence: 0.744078177142857

01:01:30.782 --> 01:01:33.617 ICU stay and attended all the family

NOTE Confidence: 0.744078177142857

 $01{:}01{:}33.617 \dashrightarrow 01{:}01{:}36.060$  meetings and something that I have.

NOTE Confidence: 0.744078177142857

01:01:36.060 --> 01:01:38.055 Clinical experience and again and again is,

NOTE Confidence: 0.744078177142857

 $01:01:38.060 \longrightarrow 01:01:40.826$  is, is the negative impact of.

NOTE Confidence: 0.734647882

 $01:01:42.930 \longrightarrow 01:01:46.600$  Rapid transitions of care and

NOTE Confidence: 0.734647882

 $01:01:46.600 \longrightarrow 01:01:48.496$  a lot consistent care and you

NOTE Confidence: 0.734647882

01:01:48.496 --> 01:01:51.020 know a lot of the study basis,

NOTE Confidence: 0.734647882

 $01:01:51.020 \longrightarrow 01:01:53.950$  but on a normal basis we have had a lot

NOTE Confidence: 0.734647882

 $01:01:54.030 \longrightarrow 01:01:56.310$  of success when we have implemented

 $01:01:56.310 \longrightarrow 01:01:58.510$  more consistent communication across

NOTE Confidence: 0.734647882

 $01{:}01{:}58.510 \dashrightarrow 01{:}02{:}01.318$  family meetings like we did this

NOTE Confidence: 0.734647882

01:02:01.318 --> 01:02:03.634 regularly in the CIC with patients

NOTE Confidence: 0.734647882

01:02:03.634 --> 01:02:06.068 on ECMO during during COVID.

NOTE Confidence: 0.734647882

 $01{:}02{:}06.070 \dashrightarrow 01{:}02{:}09.850$  And admitted I'm curious what the

NOTE Confidence: 0.734647882

 $01:02:09.850 \longrightarrow 01:02:12.730$  degree to which you think the.

NOTE Confidence: 0.734647882

 $01:02:12.730 \longrightarrow 01:02:15.370$  Impact of your intervention was

NOTE Confidence: 0.734647882

 $01:02:15.370 \longrightarrow 01:02:18.530$  the consistency of care as opposed

NOTE Confidence: 0.734647882

 $01:02:18.530 \longrightarrow 01:02:20.360$  to the communication skill.

NOTE Confidence: 0.734647882

 $01:02:20.360 \longrightarrow 01:02:23.300$  Is that possible to put apart?

NOTE Confidence: 0.671740143333333

01:02:24.850 --> 01:02:27.134 Uh, the folks, Karen,

NOTE Confidence: 0.671740143333333

 $01:02:27.134 \longrightarrow 01:02:29.989$  did folks online hear that?

NOTE Confidence: 0.671740143333333

 $01{:}02{:}29.990 \dashrightarrow 01{:}02{:}31.496$  You know, you getting any feedback?

NOTE Confidence: 0.671740143333333

 $01:02:31.500 \longrightarrow 01:02:32.810$  Did they hear Ben's question?

NOTE Confidence: 0.671740143333333

 $01:02:32.810 \longrightarrow 01:02:34.139$  She doesn't have the feedback there now,

01:02:34.139 --> 01:02:35.892 so why don't you just summarize it briefly,

NOTE Confidence: 0.671740143333333

01:02:35.892 --> 01:02:38.252 Karen, I could also use you up

NOTE Confidence: 0.671740143333333

 $01:02:38.252 \longrightarrow 01:02:40.250$  here for a question with this.

NOTE Confidence: 0.671740143333333

01:02:40.250 --> 01:02:41.780 This is your question that I heard was to,

NOTE Confidence: 0.671740143333333

 $01:02:41.780 \longrightarrow 01:02:44.060$  to what extent was the positive

NOTE Confidence: 0.671740143333333

 $01:02:44.060 \longrightarrow 01:02:45.580$  effect of the intervention

NOTE Confidence: 0.671740143333333

 $01:02:45.655 \longrightarrow 01:02:47.776$  attributable to continuity of

NOTE Confidence: 0.671740143333333

01:02:47.776 --> 01:02:50.048 communication versus any particular?

NOTE Confidence: 0.872654347777778

01:02:52.390 --> 01:02:54.295 Augmentation or improvement in the

NOTE Confidence: 0.872654347777778

 $01:02:54.295 \longrightarrow 01:02:55.819$  in the individual conversations,

NOTE Confidence: 0.872654347777778

01:02:55.820 --> 01:02:58.550 I I don't know. You know,

NOTE Confidence: 0.872654347777778

 $01:02:58.550 \longrightarrow 01:03:00.370$  we didn't really to answer

NOTE Confidence: 0.872654347777778

 $01:03:00.370 \longrightarrow 01:03:02.190$  that question you'd have to,

NOTE Confidence: 0.872654347777778

01:03:02.190 --> 01:03:04.722 you'd have to do it experimentally

NOTE Confidence: 0.872654347777778

 $01:03:04.722 \longrightarrow 01:03:06.410$  and and randomize people.

NOTE Confidence: 0.872654347777778

 $01:03:06.410 \longrightarrow 01:03:08.942$  That's part of the challenge of

 $01:03:08.942 \longrightarrow 01:03:09.786$  multicomponent interventions.

NOTE Confidence: 0.872654347777778

 $01:03:09.790 \longrightarrow 01:03:12.100$  Unless you're going to do a

NOTE Confidence: 0.872654347777778

01:03:12.100 --> 01:03:13.906 factorial design in the first round,

NOTE Confidence: 0.872654347777778

 $01:03:13.906 \longrightarrow 01:03:15.949$  you won't be able to know whether

NOTE Confidence: 0.872654347777778

 $01:03:15.949 \longrightarrow 01:03:17.673$  one intervention component was

NOTE Confidence: 0.872654347777778

 $01:03:17.673 \longrightarrow 01:03:19.828$  quite helpful and other intervention

NOTE Confidence: 0.872654347777778

 $01:03:19.893 \longrightarrow 01:03:21.618$  components either were not or.

NOTE Confidence: 0.872654347777778

 $01:03:21.620 \longrightarrow 01:03:23.440$  Potentially, potentially even more harmful.

NOTE Confidence: 0.872654347777778

 $01{:}03{:}23.440 \dashrightarrow 01{:}03{:}25.040$  And so that that is I think just

NOTE Confidence: 0.872654347777778

 $01{:}03{:}25.040 \dashrightarrow 01{:}03{:}26.985$  from a research standpoint and an

NOTE Confidence: 0.872654347777778

01:03:26.985 --> 01:03:28.473 important consideration to say,

NOTE Confidence: 0.872654347777778

01:03:28.480 --> 01:03:29.060 you know.

NOTE Confidence: 0.872654347777778

 $01{:}03{:}29.060 \dashrightarrow 01{:}03{:}31.380$  Keeping in mind that in for a multicomponent

NOTE Confidence: 0.872654347777778

 $01:03:31.439 \longrightarrow 01:03:33.427$  intervention at the end of the trial,

NOTE Confidence: 0.872654347777778

 $01:03:33.430 \longrightarrow 01:03:36.328$  you'll often be left with open questions

 $01:03:36.328 \longrightarrow 01:03:38.950$  about which element was most effective.

NOTE Confidence: 0.872654347777778

 $01{:}03{:}38.950 \dashrightarrow 01{:}03{:}42.569$  We did not do an embedded ethnographic

NOTE Confidence: 0.872654347777778

 $01:03:42.569 \longrightarrow 01:03:44.721$  qualitative evaluation of the

NOTE Confidence: 0.872654347777778

 $01:03:44.721 \longrightarrow 01:03:46.789$  intervention for this trial.

NOTE Confidence: 0.872654347777778

 $01:03:46.790 \longrightarrow 01:03:48.734$  We are doing those now for the for

NOTE Confidence: 0.872654347777778

 $01:03:48.734 \longrightarrow 01:03:50.370$  the palliative care trial and for

NOTE Confidence: 0.872654347777778

 $01:03:50.370 \longrightarrow 01:03:51.745$  several others we have ongoing.

NOTE Confidence: 0.872654347777778 01:03:51.750 --> 01:03:52.344 So we'll, NOTE Confidence: 0.872654347777778

 $01:03:52.344 \longrightarrow 01:03:54.720$  I think we'll be able to begin to

NOTE Confidence: 0.872654347777778

 $01:03:54.794 \longrightarrow 01:03:56.869$  discern these kinds of issues,

NOTE Confidence: 0.872654347777778

 $01{:}03{:}56.870 \dashrightarrow 01{:}03{:}58.928$  these kinds of issues in the future.

NOTE Confidence: 0.872654347777778

 $01{:}03{:}58.930 \dashrightarrow 01{:}04{:}02.035$  What I will say is an ecdotally we have the,

NOTE Confidence: 0.872654347777778

 $01:04:02.040 \longrightarrow 01:04:05.704$  the nurses and the docs both both of

NOTE Confidence: 0.872654347777778

 $01{:}04{:}05.704 \dashrightarrow 01{:}04{:}09.719$  those groups generally reported that knowing.

NOTE Confidence: 0.872654347777778

 $01:04:09.720 \longrightarrow 01:04:11.304$  And having clear information about what

NOTE Confidence: 0.872654347777778

 $01:04:11.304 \longrightarrow 01:04:13.259$  had been said to the family before,

 $01:04:13.260 \longrightarrow 01:04:15.474$  what the narrative was that that

NOTE Confidence: 0.872654347777778

 $01:04:15.474 \longrightarrow 01:04:17.629$  that the new attending coming on

NOTE Confidence: 0.872654347777778

 $01:04:17.629 \longrightarrow 01:04:19.466$  needed to sort of appraise for

NOTE Confidence: 0.872654347777778

 $01:04:19.466 \longrightarrow 01:04:21.344$  herself and then continue if she

NOTE Confidence: 0.872654347777778

 $01:04:21.344 \longrightarrow 01:04:23.190$  agreed with it was quite helpful.

NOTE Confidence: 0.877517283333333

01:04:26.220 --> 01:04:27.640 Many years ago Terry Free,

NOTE Confidence: 0.877517283333333

01:04:27.640 --> 01:04:29.693 one of our Jerry Jerry I

NOTE Confidence: 0.877517283333333

 $01:04:29.693 \longrightarrow 01:04:30.658$  didn't stack would be here,

NOTE Confidence: 0.877517283333333

 $01:04:30.660 \longrightarrow 01:04:32.970$  did a study in which she interviewed

NOTE Confidence: 0.877517283333333

 $01:04:32.970 \longrightarrow 01:04:35.729$  families of people who who had

NOTE Confidence: 0.8433156425

 $01:04:35.740 \longrightarrow 01:04:36.768$  loved ones who have

NOTE Confidence: 0.742805514

01:04:36.780 --> 01:04:38.112 died. And I I think it

NOTE Confidence: 0.742805514

 $01:04:38.112 \longrightarrow 01:04:39.325$  was only people who died,

NOTE Confidence: 0.742805514

 $01:04:39.325 \longrightarrow 01:04:42.210$  but they. She asked them.

NOTE Confidence: 0.742805514

 $01:04:42.210 \longrightarrow 01:04:44.800$  What it was if they felt

01:04:44.810 --> 01:04:47.180 supported, if they felt, you know,

NOTE Confidence: 0.827147728333333

 $01:04:47.180 \longrightarrow 01:04:49.710$  what made the experience worthwhile.

NOTE Confidence: 0.827147728333333

01:04:49.710 --> 01:04:53.339 And in her study, none of the family

NOTE Confidence: 0.40759101

 $01:04:53.350 \longrightarrow 01:04:55.340$  reported that the doctors were

NOTE Confidence: 0.5944029575

 $01:04:55.350 \longrightarrow 01:04:58.680$  important in that support. Has

NOTE Confidence: 0.435626813333333

 $01:04:58.690 \longrightarrow 01:05:00.019$  your have these

NOTE Confidence: 0.777118743333333

 $01:05:00.090 \longrightarrow 01:05:03.210$  more recent studies shown

NOTE Confidence: 0.864392443

 $01:05:03.220 \longrightarrow 01:05:05.530$  that the doctors are doing a better

NOTE Confidence: 0.864392443

 $01:05:05.530 \longrightarrow 01:05:08.850$  job of relating and supporting?

NOTE Confidence: 0.796242208181818

 $01:05:08.850 \longrightarrow 01:05:10.578$  About that our intervention,

NOTE Confidence: 0.796242208181818

 $01{:}05{:}10.578 \dashrightarrow 01{:}05{:}12.738$  that the partner intervention and

NOTE Confidence: 0.796242208181818

01:05:12.738 --> 01:05:14.740 Randy Curtis's intervention both

NOTE Confidence: 0.796242208181818

 $01:05:14.740 \longrightarrow 01:05:16.748$  essentially by passed trying to

NOTE Confidence: 0.796242208181818

 $01{:}05{:}16.748 \dashrightarrow 01{:}05{:}19.080$  intervene directly on the doctors.

NOTE Confidence: 0.796242208181818

 $01:05:19.080 \longrightarrow 01:05:23.616$  The the You know, the logic there is that.

NOTE Confidence: 0.796242208181818

 $01:05:23.620 \longrightarrow 01:05:25.240$  And the nicest way to say

 $01:05:25.240 \longrightarrow 01:05:26.920$  it is the docks are are.

NOTE Confidence: 0.796242208181818

 $01:05:26.920 \longrightarrow 01:05:28.350$  It's hard to change behavior.

NOTE Confidence: 0.80841986

 $01:05:32.040 \longrightarrow 01:05:34.206$  And yet these interventions were successful.

NOTE Confidence: 0.80841986

 $01:05:34.210 \longrightarrow 01:05:36.515$  We, I think we both had a lot of concern at

NOTE Confidence: 0.80841986

 $01:05:36.515 \longrightarrow 01:05:38.555$  the outset that if the the most important

NOTE Confidence: 0.80841986

 $01:05:38.555 \longrightarrow 01:05:40.410$  active ingredient is the doctor and

NOTE Confidence: 0.80841986

01:05:40.410 --> 01:05:42.298 we're not intervening directly on them,

NOTE Confidence: 0.80841986

 $01:05:42.298 \longrightarrow 01:05:44.326$  are these interventions doomed to fail?

NOTE Confidence: 0.80841986

 $01:05:44.330 \longrightarrow 01:05:48.120$  But we did train the nurses on how to sort

NOTE Confidence: 0.80841986

 $01:05:48.210 \longrightarrow 01:05:51.658$  of gently get the doctors to do things

NOTE Confidence: 0.80841986

 $01:05:51.658 \longrightarrow 01:05:53.974$  that would be supportive for the family

NOTE Confidence: 0.80841986

 $01:05:53.974 \longrightarrow 01:05:56.449$  to to restate the patients prognosis,

NOTE Confidence: 0.80841986

 $01{:}05{:}56.450 \dashrightarrow 01{:}05{:}59.174$  to slow down the conversation to

NOTE Confidence: 0.80841986

01:05:59.174 --> 01:06:01.482 maybe be empathic, right, you know?

NOTE Confidence: 0.80841986

01:06:01.482 --> 01:06:04.020 What these nurses often reported is you know,

 $01:06:04.020 \longrightarrow 01:06:06.757$  when when I offered the family

NOTE Confidence: 0.80841986

 $01:06:06.757 \longrightarrow 01:06:07.930$  a a tissue.

NOTE Confidence: 0.80841986

01:06:07.930 --> 01:06:10.610 Suddenly this neurosurgeon who never,

NOTE Confidence: 0.80841986

01:06:10.610 --> 01:06:13.106 never says anything empathic to families,

NOTE Confidence: 0.80841986

01:06:13.110 --> 01:06:15.414 sat back and said, I'm, I'm really sorry.

NOTE Confidence: 0.80841986

 $01:06:15.414 \longrightarrow 01:06:17.328$  This is, I see how hard this is.

NOTE Confidence: 0.80841986

01:06:17.330 --> 01:06:19.570 But it's it's these kind of cues.

NOTE Confidence: 0.80841986

 $01:06:19.570 \longrightarrow 01:06:21.638$  You know, another interprofessional

NOTE Confidence: 0.80841986

 $01:06:21.638 \longrightarrow 01:06:25.120$  team member queuing to just nudge the,

NOTE Confidence: 0.80841986

 $01:06:25.120 \longrightarrow 01:06:26.884$  the physician to do something that

NOTE Confidence: 0.80841986

 $01:06:26.884 \longrightarrow 01:06:29.700$  he or she might be able to do with

NOTE Confidence: 0.80841986

 $01:06:29.700 \longrightarrow 01:06:30.648$  the right circumstances.

NOTE Confidence: 0.80841986

 $01:06:30.650 \longrightarrow 01:06:31.946$  Positions are potentially educable

NOTE Confidence: 0.80841986

 $01:06:31.946 \longrightarrow 01:06:34.700$  or at least they can be reminded.

NOTE Confidence: 0.80841986

01:06:34.700 --> 01:06:38.230 Yeah. So couple things here on this.

NOTE Confidence: 0.80841986

 $01:06:38.230 \longrightarrow 01:06:39.058$  First of all,

01:06:39.058 --> 01:06:39.886 there's a question

NOTE Confidence: 0.76099616

 $01:06:39.960 \longrightarrow 01:06:41.538$  whether this event will be recorded.

NOTE Confidence: 0.76099616

 $01:06:41.540 \longrightarrow 01:06:42.376$  And yes, it will.

NOTE Confidence: 0.76099616

 $01:06:42.376 \longrightarrow 01:06:43.680$  And it'll only be available if

NOTE Confidence: 0.76099616

 $01:06:43.680 \longrightarrow 01:06:44.780$  Doug tells us it's available.

NOTE Confidence: 0.76099616

 $01:06:44.780 \longrightarrow 01:06:46.138$  Don't tell us. OK, fine.

NOTE Confidence: 0.76099616

 $01:06:46.140 \longrightarrow 01:06:47.239$  And put you on the spot there.

NOTE Confidence: 0.76099616

 $01:06:47.240 \longrightarrow 01:06:48.992$  Karen told me we were going to do that,

NOTE Confidence: 0.76099616

 $01:06:48.992 \longrightarrow 01:06:50.172$  and thanks to all of you for

NOTE Confidence: 0.76099616

 $01:06:50.172 \longrightarrow 01:06:51.180$  telling me that you can hear us.

NOTE Confidence: 0.76099616

01:06:51.180 --> 01:06:51.868 The next question was

NOTE Confidence: 0.76099616

01:06:51.868 --> 01:06:52.870 someone in the back, please.

NOTE Confidence: 0.745134194736842

 $01{:}06{:}54.370 \dashrightarrow 01{:}06{:}56.038$  Question harkening back to one of

NOTE Confidence: 0.745134194736842

 $01:06:56.038 \longrightarrow 01:06:58.116$  the first points you made about the

NOTE Confidence: 0.745134194736842

01:06:58.116 --> 01:06:59.934 patient living with HIV in California,

01:06:59.940 --> 01:07:03.320 speak up a little bit and I was wondering

NOTE Confidence: 0.745134194736842

 $01:07:03.320 \longrightarrow 01:07:05.574$  have you have you read any literature?

NOTE Confidence: 0.745134194736842

 $01:07:05.580 \longrightarrow 01:07:07.430$  I can certainly appreciate that

NOTE Confidence: 0.745134194736842

 $01:07:07.430 \longrightarrow 01:07:08.910$  the overwhelming majority of

NOTE Confidence: 0.745134194736842

 $01:07:08.910 \longrightarrow 01:07:10.844$  states focuses on this familial

NOTE Confidence: 0.745134194736842

01:07:10.844 --> 01:07:12.719 hierarchy of choices for surrogates,

NOTE Confidence: 0.745134194736842

 $01:07:12.720 \longrightarrow 01:07:15.044$  but I was wondering on non familial

NOTE Confidence: 0.745134194736842

 $01:07:15.044 \longrightarrow 01:07:16.619$  surrogates, are there any,

NOTE Confidence: 0.745134194736842

 $01:07:16.619 \longrightarrow 01:07:19.097$  is there any evidence or literature

NOTE Confidence: 0.745134194736842

01:07:19.097 --> 01:07:21.437 that you've seen possibly from those

NOTE Confidence: 0.745134194736842

 $01{:}07{:}21.437 \dashrightarrow 01{:}07{:}23.810$  other 15 states or just focusing on

NOTE Confidence: 0.745134194736842

01:07:23.875 --> 01:07:26.220 the interventions you presented today?

NOTE Confidence: 0.745134194736842

 $01:07:26.220 \longrightarrow 01:07:28.844$  All of them focus on the familial unit,

NOTE Confidence: 0.745134194736842

 $01:07:28.850 \longrightarrow 01:07:32.030$  so I'm wondering about, not.

NOTE Confidence: 0.826806565652174

 $01:07:32.030 \longrightarrow 01:07:33.986$  Is your question in the states

NOTE Confidence: 0.826806565652174

 $01:07:33.986 \longrightarrow 01:07:36.023$  without a hierarchy do we know

 $01:07:36.023 \longrightarrow 01:07:37.683$  what the decision making processes

NOTE Confidence: 0.826806565652174

 $01:07:37.683 \longrightarrow 01:07:39.919$  are like or how it's different?

NOTE Confidence: 0.826806565652174

 $01:07:39.920 \longrightarrow 01:07:41.376$  Is it better or is it worse?

NOTE Confidence: 0.815451245833334

 $01:07:41.430 \longrightarrow 01:07:43.565$  Or specifically for interventions where

NOTE Confidence: 0.815451245833334

 $01:07:43.565 \longrightarrow 01:07:47.020$  there isn't there are non familial surrogates

NOTE Confidence: 0.797164358461538

 $01:07:47.850 \longrightarrow 01:07:50.786$  so the key distinction is not between

NOTE Confidence: 0.797164358461538

 $01:07:50.786 \longrightarrow 01:07:53.130$  familial versus non familial surrogates.

NOTE Confidence: 0.797164358461538

 $01:07:53.130 \longrightarrow 01:07:56.960$  In these states the key is in 35 of 50 U.S.

NOTE Confidence: 0.797164358461538

 $01:07:56.960 \longrightarrow 01:07:59.245$  states there is a default

NOTE Confidence: 0.797164358461538

 $01:07:59.245 \longrightarrow 01:08:01.530$  list of of the order.

NOTE Confidence: 0.797164358461538

01:08:01.530 --> 01:08:03.938 Of genealogical relationships and

NOTE Confidence: 0.797164358461538

 $01:08:03.940 \longrightarrow 01:08:05.260$  and the families always have it's

NOTE Confidence: 0.797164358461538

 $01{:}08{:}05.260 \dashrightarrow 01{:}08{:}08.265$ not yes spouse it's it's different

NOTE Confidence: 0.797164358461538

 $01{:}08{:}08.265 \dashrightarrow 01{:}08{:}10.720$  family members all the way down

NOTE Confidence: 0.797164358461538

01:08:10.720 --> 01:08:12.395 and sometimes including friends in

 $01:08:12.395 \longrightarrow 01:08:14.113$  California and the other states that

NOTE Confidence: 0.797164358461538

 $01:08:14.113 \longrightarrow 01:08:16.351$  they vary from state to state but it's

NOTE Confidence: 0.797164358461538

 $01:08:16.351 \longrightarrow 01:08:18.353$  not that it's that the decision makers

NOTE Confidence: 0.797164358461538

 $01:08:18.360 \longrightarrow 01:08:20.663$  are not family it's that there's no

NOTE Confidence: 0.797164358461538

01:08:20.663 --> 01:08:22.764 hierarchy of who which family member

NOTE Confidence: 0.797164358461538

 $01:08:22.764 \longrightarrow 01:08:25.200$  gets to decide and instead it's the

NOTE Confidence: 0.797164358461538

 $01:08:25.270 \longrightarrow 01:08:27.172$  clinicians job either to in some

NOTE Confidence: 0.797164358461538

 $01:08:27.172 \longrightarrow 01:08:29.433$  states they do it let the physician

NOTE Confidence: 0.797164358461538

 $01:08:29.433 \longrightarrow 01:08:32.150$  select who she thinks is the the most.

NOTE Confidence: 0.797164358461538

01:08:32.150 --> 01:08:34.214 Appropriate surrogate California.

NOTE Confidence: 0.797164358461538

01:08:34.214 --> 01:08:35.590 It's consensus.

NOTE Confidence: 0.797164358461538

01:08:35.590 --> 01:08:36.040 So

NOTE Confidence: 0.866056546666667

01:08:36.050 --> 01:08:38.420 I mean and and would it be safe to say

NOTE Confidence: 0.866056546666667

01:08:38.488 --> 01:08:41.370 also that for the overwhelming majority

NOTE Confidence: 0.866056546666667

 $01:08:41.370 \longrightarrow 01:08:43.650$  of these decisions the surrogate decision

NOTE Confidence: 0.866056546666667

 $01:08:43.650 \longrightarrow 01:08:45.929$  maker is is for the overall majority is

 $01:08:45.929 \longrightarrow 01:08:48.071$  a member of the family friends. Friends.

NOTE Confidence: 0.866056546666667

 $01{:}08{:}48.071 \dashrightarrow 01{:}08{:}49.997$  Doing this is pretty pretty rare.

NOTE Confidence: 0.866056546666667

 $01:08:50.010 \longrightarrow 01:08:55.120$  Yeah. So. In.

NOTE Confidence: 0.852974379

 $01:08:55.120 \longrightarrow 01:08:56.450$  I guess it really varies

NOTE Confidence: 0.852974379

 $01:08:56.450 \longrightarrow 01:08:57.780$  on the on the population.

NOTE Confidence: 0.852974379

 $01:08:57.780 \longrightarrow 01:08:59.068$  So for example, a lot of my

NOTE Confidence: 0.852974379

01:08:59.068 --> 01:09:00.529 time at San Francisco General,

NOTE Confidence: 0.852974379

 $01:09:00.530 \longrightarrow 01:09:02.324$  which is the safety in that

NOTE Confidence: 0.852974379

01:09:02.324 --> 01:09:03.520 hospital in San Francisco,

NOTE Confidence: 0.852974379

 $01:09:03.520 \longrightarrow 01:09:04.884$  many patients were homeless.

NOTE Confidence: 0.852974379

01:09:04.884 --> 01:09:06.248 Many had psychological or

NOTE Confidence: 0.852974379

 $01:09:06.248 \dashrightarrow 01:09:07.945$  substance abuse issues and were

NOTE Confidence: 0.852974379

 $01{:}09{:}07.945 \dashrightarrow 01{:}09{:}09.225$  estranged from their families.

NOTE Confidence: 0.852974379

 $01:09:09.230 \longrightarrow 01:09:11.195$  And so quite often they

NOTE Confidence: 0.852974379

01:09:11.195 --> 01:09:12.374 either were unrepresented,

 $01:09:12.380 \longrightarrow 01:09:14.004$  which is to say they didn't have

NOTE Confidence: 0.852974379

 $01:09:14.004 \longrightarrow 01:09:15.647$  anyone to make decisions or it

NOTE Confidence: 0.852974379

 $01:09:15.647 \longrightarrow 01:09:17.132$  was friends because they were

NOTE Confidence: 0.852974379

 $01:09:17.132 \longrightarrow 01:09:18.420$  estranged from their family.

NOTE Confidence: 0.852974379

 $01:09:18.420 \longrightarrow 01:09:22.444$  And then increasingly we see this with the.

NOTE Confidence: 0.852974379

 $01:09:22.450 \longrightarrow 01:09:24.460$  The aging generation where people

NOTE Confidence: 0.852974379

 $01:09:24.460 \longrightarrow 01:09:26.470$  are outliving all of their

NOTE Confidence: 0.852974379

 $01:09:26.543 \longrightarrow 01:09:28.623$  relatives and ending up either

NOTE Confidence: 0.852974379

 $01{:}09{:}28.623 \dashrightarrow 01{:}09{:}30.703$  unrepresented or having a close

NOTE Confidence: 0.852974379

01:09:30.770 --> 01:09:32.850 friend who's usually a younger

NOTE Confidence: 0.852974379

 $01{:}09{:}32.850 \dashrightarrow 01{:}09{:}34.930$  person as their decision maker.

NOTE Confidence: 0.8190574775

 $01:09:35.720 \longrightarrow 01:09:37.120$  Thank you. So I have a question

NOTE Confidence: 0.8190574775

 $01:09:37.120 \longrightarrow 01:09:38.310$  here from the zoom please.

NOTE Confidence: 0.8190574775

 $01:09:38.310 \longrightarrow 01:09:40.420$  Why even assume that there is an

NOTE Confidence: 0.8190574775

 $01:09:40.420 \longrightarrow 01:09:42.370$  in quotes correct answer on quotes.

NOTE Confidence: 0.8190574775

 $01:09:42.370 \longrightarrow 01:09:44.820$  A complex decisions may be path dependent

01:09:45.030 --> 01:09:46.898 with people giving different

NOTE Confidence: 0.879978624615385

 $01:09:46.910 \longrightarrow 01:09:48.194$  answers on different ways.

NOTE Confidence: 0.879978624615385

01:09:48.194 --> 01:09:50.960 I mean I I suppose well I'll let you

NOTE Confidence: 0.6862376

 $01:09:51.050 \longrightarrow 01:09:52.940$  one way or the outcomes.

NOTE Confidence: 0.6862376

 $01:09:52.940 \longrightarrow 01:09:53.795$  Different answers on

NOTE Confidence: 0.6862376

01:09:53.795 --> 01:09:54.935 different ways of elicitation,

NOTE Confidence: 0.6862376

01:09:54.940 --> 01:09:57.400 or different answers on different days?

NOTE Confidence: 0.6862376

01:09:57.400 --> 01:09:58.768 I I think that they're actually

NOTE Confidence: 0.6862376

01:09:58.768 --> 01:10:00.260 different on different days.

NOTE Confidence: 0.6862376

 $01:10:00.260 \longrightarrow 01:10:03.228$  OK, I think that.

NOTE Confidence: 0.6862376

 $01:10:03.230 \longrightarrow 01:10:05.554$  That that is a first of all

NOTE Confidence: 0.6862376

 $01:10:05.554 \longrightarrow 01:10:08.110$  that's a great question what it's

NOTE Confidence: 0.6862376

 $01{:}10{:}08.110 \dashrightarrow 01{:}10{:}11.050$  talking what the the at the root

NOTE Confidence: 0.6862376

 $01:10:11.050 \longrightarrow 01:10:14.190$  of that is this I I think it's.

NOTE Confidence: 0.6862376

 $01{:}10{:}14.190 \dashrightarrow 01{:}10{:}18.005$  It helps us see preferences not as

 $01:10:18.005 \longrightarrow 01:10:20.315$  something that already swim around in

NOTE Confidence: 0.6862376

01:10:20.315 --> 01:10:23.410 our heads and we just need to pluck them out,

NOTE Confidence: 0.6862376

 $01:10:23.410 \longrightarrow 01:10:24.695$  but as things that are

NOTE Confidence: 0.6862376

01:10:24.695 --> 01:10:26.021 constructed in the moment, right?

NOTE Confidence: 0.6862376

01:10:26.021 --> 01:10:26.603 And typically,

NOTE Confidence: 0.6862376

 $01:10:26.603 \longrightarrow 01:10:28.349$  when you face a new decision,

NOTE Confidence: 0.6862376

01:10:28.350 --> 01:10:31.910 you have to construct your your beliefs,

NOTE Confidence: 0.6862376

01:10:31.910 --> 01:10:32.750 your attitudes,

NOTE Confidence: 0.6862376

 $01{:}10{:}32.750 \dashrightarrow 01{:}10{:}34.562$  your your decision in the moment,

NOTE Confidence: 0.6862376

 $01:10:34.562 \longrightarrow 01:10:36.568$  which option is the best among things that

NOTE Confidence: 0.6862376

01:10:36.568 --> 01:10:38.318 you may not have thought about before.

NOTE Confidence: 0.6862376

 $01:10:38.320 \longrightarrow 01:10:39.420$  You don't have a preference

NOTE Confidence: 0.6862376

01:10:39.420 --> 01:10:40.520 swimming around in your head,

NOTE Confidence: 0.6862376

 $01:10:40.520 \longrightarrow 01:10:41.444$  and you just need to find it,

NOTE Confidence: 0.6862376

01:10:41.450 --> 01:10:42.570 you need to construct it,

NOTE Confidence: 0.6862376

 $01:10:42.570 \longrightarrow 01:10:43.698$  and there's quite a lot of.

 $01:10:43.700 \longrightarrow 01:10:45.164$  Research from the behavioral

NOTE Confidence: 0.6862376

 $01{:}10{:}45.164 \dashrightarrow 01{:}10{:}47.360$  sciences that the way you elicit

NOTE Confidence: 0.6862376

01:10:47.420 --> 01:10:49.280 people's preferences can shape

NOTE Confidence: 0.6862376

 $01:10:49.280 \longrightarrow 01:10:51.140$  the the preferences themselves.

NOTE Confidence: 0.6862376

 $01:10:51.140 \longrightarrow 01:10:52.939$  And so that's why it's there's a

NOTE Confidence: 0.6862376

01:10:52.939 --> 01:10:54.421 there's actually a wonderful book

NOTE Confidence: 0.6862376

 $01:10:54.421 \longrightarrow 01:10:56.389$  on this called the construction of

NOTE Confidence: 0.6862376

 $01:10:56.389 \longrightarrow 01:10:58.407$  preference that speaks just to this issue.

NOTE Confidence: 0.6862376

 $01:10:58.410 \longrightarrow 01:11:00.185$  So I think the clinical

NOTE Confidence: 0.6862376

01:11:00.185 --> 01:11:01.250 implication though is,

NOTE Confidence: 0.6862376

 $01:11:01.250 \longrightarrow 01:11:04.410$  is not that there are no right answers,

NOTE Confidence: 0.6862376

 $01:11:04.410 \longrightarrow 01:11:06.696$  but that especially when patients have

NOTE Confidence: 0.6862376

 $01{:}11{:}06.696 \dashrightarrow 01{:}11{:}08.950$  not articulated a narrow preference,

NOTE Confidence: 0.6862376

 $01:11:08.950 \longrightarrow 01:11:11.666$  there may be a range of treatment

NOTE Confidence: 0.6862376

01:11:11.666 --> 01:11:14.370 decisions in the ICU context or in the,

01:11:14.370 --> 01:11:14.770 you know,

NOTE Confidence: 0.6862376

 $01:11:14.770 \longrightarrow 01:11:16.600$  in patient or outpatient context that

NOTE Confidence: 0.6862376

 $01:11:16.600 \longrightarrow 01:11:18.910$  are reasonably consistent with the

NOTE Confidence: 0.6862376

 $01:11:18.910 \longrightarrow 01:11:20.110$  patients values and preferences.

NOTE Confidence: 0.6862376

 $01:11:20.110 \longrightarrow 01:11:21.910$  And that's I think uncomfortable

NOTE Confidence: 0.6862376

01:11:21.910 --> 01:11:24.154 for some people and yet I think

NOTE Confidence: 0.6862376

 $01:11:24.154 \longrightarrow 01:11:25.708$  that that reflects the reality of it

NOTE Confidence: 0.6862376

 $01:11:25.708 \longrightarrow 01:11:27.208$  when patients have not articulated

NOTE Confidence: 0.6862376

 $01{:}11{:}27.208 \dashrightarrow 01{:}11{:}28.743$  a preference when they haven't.

NOTE Confidence: 0.6862376

01:11:28.750 --> 01:11:29.890 Really thought it through,

NOTE Confidence: 0.6862376

01:11:29.890 --> 01:11:31.600 there may be several treatment options

NOTE Confidence: 0.6862376

 $01:11:31.652 \longrightarrow 01:11:33.230$  each that are quite different that

NOTE Confidence: 0.6862376

 $01:11:33.230 \longrightarrow 01:11:34.947$  could still be consistent with the

NOTE Confidence: 0.6862376

01:11:34.947 --> 01:11:36.175 patient's values and preferences.

NOTE Confidence: 0.902791226666667

01:11:36.890 --> 01:11:37.958 Thank you, Sarah.

NOTE Confidence: 0.802214375333333

01:11:39.420 --> 01:11:42.788 I'm. Troubled but not surprised by some of

01:11:42.788 --> 01:11:46.126 the earlier comments on how positions have,

NOTE Confidence: 0.802214375333333

 $01:11:46.130 \longrightarrow 01:11:48.668$  let's say less, less than optimal

NOTE Confidence: 0.802214375333333

01:11:48.668 --> 01:11:49.937 communication with patients.

NOTE Confidence: 0.802214375333333

 $01:11:49.940 \longrightarrow 01:11:53.084$  Sorry, it's in in many of these cases.

NOTE Confidence: 0.802214375333333

 $01:11:53.090 \longrightarrow 01:11:55.568$  And I absolutely think that that more

NOTE Confidence: 0.802214375333333

01:11:55.568 --> 01:11:57.881 dedicated training in some of the

NOTE Confidence: 0.802214375333333

01:11:57.881 --> 01:11:59.866 psychological official domains is needed,

NOTE Confidence: 0.802214375333333

 $01:11:59.870 \longrightarrow 01:12:02.168$  not just the cognitive communication domains,

NOTE Confidence: 0.802214375333333

01:12:02.170 --> 01:12:03.102 but I also think,

NOTE Confidence: 0.802214375333333

 $01:12:03.102 \longrightarrow 01:12:04.899$  and that mark and I have actually

NOTE Confidence: 0.802214375333333

01:12:04.899 --> 01:12:06.569 done work in this together,

NOTE Confidence: 0.802214375333333

 $01{:}12{:}06.570 \dashrightarrow 01{:}12{:}08.570$  I think another issue that often is sort

NOTE Confidence: 0.802214375333333

 $01{:}12{:}08.570 \dashrightarrow 01{:}12{:}10.757$  of swept under the rug and not addressed.

NOTE Confidence: 0.802214375333333 01:12:10.760 --> 01:12:11.420 Because it's.

NOTE Confidence: 0.802214375333333

01:12:11.420 --> 01:12:13.730 So difficult and so daunting to tackle

 $01:12:13.730 \longrightarrow 01:12:16.547$  is the concept of clinician time famine

NOTE Confidence: 0.802214375333333

 $01:12:16.547 \longrightarrow 01:12:18.640$  and particularly position time famine.

NOTE Confidence: 0.802214375333333

01:12:18.640 --> 01:12:20.896 And the fact that there's actually

NOTE Confidence: 0.802214375333333

01:12:20.900 --> 01:12:22.704 pretty good data to suggest that when

NOTE Confidence: 0.802214375333333

 $01:12:22.704 \longrightarrow 01:12:24.420$  people are crunched for time and

NOTE Confidence: 0.802214375333333

01:12:24.482 --> 01:12:26.462 physicians are not an exception to

NOTE Confidence: 0.802214375333333

 $01:12:26.462 \longrightarrow 01:12:28.452$  this they're less empathic and they

NOTE Confidence: 0.802214375333333

 $01:12:28.452 \longrightarrow 01:12:30.608$  they're they're not going to be as

NOTE Confidence: 0.802214375333333

01:12:30.608 --> 01:12:33.420 compassionate and and also simply

NOTE Confidence: 0.802214375333333

 $01:12:33.420 \longrightarrow 01:12:36.383$  that that having a really thoughtful

NOTE Confidence: 0.802214375333333

 $01{:}12{:}36.383 \dashrightarrow 01{:}12{:}38.698$  empathic sensitive discussion like this

NOTE Confidence: 0.802214375333333

 $01:12:38.698 \longrightarrow 01:12:41.860$  takes time whereas I think too often in.

NOTE Confidence: 0.802214375333333

01:12:41.860 --> 01:12:42.093 Medicine,

NOTE Confidence: 0.802214375333333

 $01{:}12{:}42.093 \dashrightarrow 01{:}12{:}43.724$  there's this idea that if you're really

NOTE Confidence: 0.802214375333333

01:12:43.724 --> 01:12:45.334 good at something you should be able

NOTE Confidence: 0.802214375333333

 $01:12:45.334 \longrightarrow 01:12:46.954$  to do it quickly and that that's just,

01:12:46.954 --> 01:12:47.386 you know,

NOTE Confidence: 0.802214375333333

 $01:12:47.390 \longrightarrow 01:12:49.558$  we sort of hold that as as almost

NOTE Confidence: 0.802214375333333

 $01:12:49.558 \longrightarrow 01:12:50.690$  an inviolate standard.

NOTE Confidence: 0.802214375333333

 $01:12:50.690 \longrightarrow 01:12:51.845$  And I've had people say that to

NOTE Confidence: 0.802214375333333

 $01:12:51.850 \longrightarrow 01:12:52.977$  me before like if you're good you

NOTE Confidence: 0.802214375333333

 $01:12:52.977 \longrightarrow 01:12:54.886$  should be able to do it in less time.

NOTE Confidence: 0.802214375333333

01:12:54.886 --> 01:12:57.180 And often my responses with certain things,

NOTE Confidence: 0.802214375333333

 $01:12:57.180 \longrightarrow 01:13:00.130$  I'm good at it because I take the time and I.

NOTE Confidence: 0.802214375333333

 $01:13:00.130 \longrightarrow 01:13:01.984$  But I think that in an era where more

NOTE Confidence: 0.802214375333333

 $01:13:01.984 \longrightarrow 01:13:03.747$  and more we focus on productivity,

NOTE Confidence: 0.802214375333333 01:13:03.750 --> 01:13:04.296 efficiency, NOTE Confidence: 0.802214375333333

01:13:04.296 --> 01:13:07.026 maximizing capacity so that we

NOTE Confidence: 0.802214375333333

 $01{:}13{:}07.026 \dashrightarrow 01{:}13{:}09.696$  maximize profits and and think

NOTE Confidence: 0.802214375333333

 $01:13:09.696 \longrightarrow 01:13:11.748$  about what are the main drivers

NOTE Confidence: 0.802214375333333

 $01:13:11.748 \longrightarrow 01:13:13.946$  of how we build our systems.

01:13:13.950 --> 01:13:16.785 I almost wonder if you know an

NOTE Confidence: 0.802214375333333

01:13:16.785 --> 01:13:18.527 intervention looking at changing

NOTE Confidence: 0.802214375333333

 $01:13:18.527 \longrightarrow 01:13:21.677$  staffing so it is a physician who's

NOTE Confidence: 0.802214375333333

 $01:13:21.677 \longrightarrow 01:13:23.819$  responsible for 50% fewer patients.

NOTE Confidence: 0.802214375333333

 $01:13:23.819 \longrightarrow 01:13:26.297$  And has this you know communication

NOTE Confidence: 0.802214375333333

 $01{:}13{:}26.297 \dashrightarrow 01{:}13{:}28.545$  intervention let's say does does that

NOTE Confidence: 0.802214375333333

 $01:13:28.545 \longrightarrow 01:13:30.310$  affect the level of communication

NOTE Confidence: 0.802214375333333

 $01:13:30.371 \longrightarrow 01:13:32.447$  because there is data to suggest

NOTE Confidence: 0.802214375333333

 $01{:}13{:}32.447 \dashrightarrow 01{:}13{:}34.560$  that that being crunched for time

NOTE Confidence: 0.802214375333333

 $01:13:34.560 \longrightarrow 01:13:36.416$  not only leads to burnout which

NOTE Confidence: 0.802214375333333

 $01:13:36.416 \longrightarrow 01:13:37.714$  leads to poor communication but

NOTE Confidence: 0.802214375333333

01:13:37.714 --> 01:13:40.073 made just even taking burnout out of

NOTE Confidence: 0.802214375333333

 $01:13:40.073 \longrightarrow 01:13:42.215$  the picture can also understandably

NOTE Confidence: 0.802214375333333

 $01:13:42.215 \longrightarrow 01:13:43.959$  lead to worse communication.

NOTE Confidence: 0.802214375333333

 $01:13:43.960 \longrightarrow 01:13:45.899$  And and I I've definitely felt that

NOTE Confidence: 0.802214375333333

01:13:45.899 --> 01:13:47.361 an ecdotally where you know when

 $01:13:47.361 \longrightarrow 01:13:49.083$  when I'm being pulled in multiple

NOTE Confidence: 0.802214375333333

 $01:13:49.083 \longrightarrow 01:13:50.732$  directions it's a lot harder for me

NOTE Confidence: 0.802214375333333

 $01:13:50.732 \longrightarrow 01:13:52.429$  to sit down and really like kind of

NOTE Confidence: 0.802214375333333

 $01:13:52.429 \longrightarrow 01:13:54.469$  take the time and and often I if it's.

NOTE Confidence: 0.802214375333333 01:13:54.470 --> 01:13:54.778 Possible. NOTE Confidence: 0.802214375333333

 $01:13:54.778 \longrightarrow 01:13:56.934$  So if someone else can take my

NOTE Confidence: 0.802214375333333

01:13:56.934 --> 01:13:59.127 pager or phone or because giving

NOTE Confidence: 0.802214375333333

 $01:13:59.127 \longrightarrow 01:14:01.012$  undivided attention for more than

NOTE Confidence: 0.802214375333333

 $01:14:01.012 \longrightarrow 01:14:03.532$  10 to 15 minutes is often a luxury

NOTE Confidence: 0.802214375333333

 $01:14:03.532 \longrightarrow 01:14:05.377$  that we're sort of tacitly not

NOTE Confidence: 0.802214375333333

01:14:05.377 --> 01:14:07.610 permitted to have when in fact that's

NOTE Confidence: 0.802214375333333

 $01:14:07.680 \longrightarrow 01:14:08.910$  absolutely necessary

NOTE Confidence: 0.767872018

 $01{:}14{:}08.920 \dashrightarrow 01{:}14{:}10.620$  for a really thoughtful discussion.

NOTE Confidence: 0.767872018

 $01:14:10.620 \longrightarrow 01:14:11.680$  It's a great point.

NOTE Confidence: 0.767872018

 $01:14:11.680 \longrightarrow 01:14:14.380$  I think there is we have to think really

01:14:14.380 --> 01:14:16.125 carefully about the staffing models

NOTE Confidence: 0.767872018

 $01:14:16.125 \longrightarrow 01:14:18.697$  in our ICU and in our hospital wards.

NOTE Confidence: 0.767872018

01:14:18.700 --> 01:14:20.818 I think they're.

NOTE Confidence: 0.767872018

 $01:14:20.820 \longrightarrow 01:14:23.044$  If clinicians are not at the table when

NOTE Confidence: 0.767872018

 $01:14:23.044 \longrightarrow 01:14:24.778$  the staffing models are developed,

NOTE Confidence: 0.767872018

 $01:14:24.780 \longrightarrow 01:14:26.924$  there is a risk that they will be

NOTE Confidence: 0.767872018

 $01:14:26.924 \longrightarrow 01:14:29.145$  penny wise and pound foolish in the

NOTE Confidence: 0.767872018

01:14:29.145 --> 01:14:31.380 sense that the ICU attending will be

NOTE Confidence: 0.767872018

01:14:31.380 --> 01:14:33.580 seeing 20 patients a day and that may

NOTE Confidence: 0.767872018

01:14:33.580 --> 01:14:36.170 economically on on one Ledger look like

NOTE Confidence: 0.767872018

 $01{:}14{:}36.170 \dashrightarrow 01{:}14{:}39.639$  quite a good efficient money saving approach.

NOTE Confidence: 0.767872018

01:14:39.640 --> 01:14:41.160 But if that dog doesn't have time to,

NOTE Confidence: 0.767872018

01:14:41.160 --> 01:14:42.060 as you said, sit,

NOTE Confidence: 0.767872018

 $01:14:42.060 \longrightarrow 01:14:43.730$  take the time to sit down and

NOTE Confidence: 0.767872018

 $01:14:43.730 \longrightarrow 01:14:44.778$  talk to the families,

NOTE Confidence: 0.767872018

01:14:44.780 --> 01:14:46.964 the length of stay maybe maybe quite

01:14:46.964 --> 01:14:49.497 a bit longer because patients end up,

NOTE Confidence: 0.767872018

 $01{:}14{:}49.500 \dashrightarrow 01{:}14{:}50.856$  you know, end of life conversations.

NOTE Confidence: 0.767872018

01:14:50.860 --> 01:14:52.110 They kicked down the road,

NOTE Confidence: 0.767872018

01:14:52.110 --> 01:14:53.013 patients get trigged,

NOTE Confidence: 0.767872018

 $01:14:53.013 \longrightarrow 01:14:54.819$  pegged that otherwise might not because

NOTE Confidence: 0.767872018

01:14:54.819 --> 01:14:56.565 the doctor didn't have time to really

NOTE Confidence: 0.767872018

 $01:14:56.565 \longrightarrow 01:14:58.559$  sort of hold the family's hand through.

NOTE Confidence: 0.767872018

01:14:58.560 --> 01:15:01.584 It's terribly hard decision and and so yeah,

NOTE Confidence: 0.767872018

 $01:15:01.590 \longrightarrow 01:15:02.208$  number one,

NOTE Confidence: 0.767872018

 $01:15:02.208 \longrightarrow 01:15:04.680$  I think you're you're right to flag that

NOTE Confidence: 0.767872018

01:15:04.747 --> 01:15:07.069 staffing models can really affect this,

NOTE Confidence: 0.767872018

 $01:15:07.070 \longrightarrow 01:15:07.752$  number 2.

NOTE Confidence: 0.767872018

 $01{:}15{:}07.752 \dashrightarrow 01{:}15{:}09.798$  So I increasingly think that we

NOTE Confidence: 0.767872018

 $01:15:09.798 \longrightarrow 01:15:12.472$  need to better leverage the full

NOTE Confidence: 0.767872018

 $01:15:12.472 \longrightarrow 01:15:14.730$  interprofessional team and the partner

 $01:15:14.730 \longrightarrow 01:15:16.872$  intervention really drove home from me

NOTE Confidence: 0.767872018

01:15:16.872 --> 01:15:19.640 that we should be pushing not pushing,

NOTE Confidence: 0.767872018

 $01:15:19.640 \longrightarrow 01:15:20.936$  we should be allowing.

NOTE Confidence: 0.767872018

 $01:15:20.936 \longrightarrow 01:15:23.585$  Nurses to function at the top of

NOTE Confidence: 0.767872018

 $01:15:23.585 \longrightarrow 01:15:25.811$  their competencies in ways that you know

NOTE Confidence: 0.767872018

 $01:15:25.811 \longrightarrow 01:15:27.891$  the hierarchies the power hierarchies

NOTE Confidence: 0.767872018

 $01{:}15{:}27.891 \dashrightarrow 01{:}15{:}30.435$  and ICU don't typically allow all.

NOTE Confidence: 0.767872018

 $01:15:30.440 \longrightarrow 01:15:32.472$  We have done a lot of interviews with

NOTE Confidence: 0.767872018

 $01:15:32.472 \longrightarrow 01:15:34.402$  nurses where they say you know I'd like

NOTE Confidence: 0.767872018

 $01:15:34.402 \longrightarrow 01:15:36.470$  to do these things but the doctors

NOTE Confidence: 0.767872018

 $01{:}15{:}36.470 \dashrightarrow 01{:}15{:}38.114$ don't really respect my opinion on

NOTE Confidence: 0.767872018

 $01{:}15{:}38.120 \dashrightarrow 01{:}15{:}40.700$  matters of appropriate goals of care

NOTE Confidence: 0.767872018

 $01:15:40.700 \longrightarrow 01:15:43.539$  or values or engaging with families.

NOTE Confidence: 0.767872018

 $01:15:43.540 \longrightarrow 01:15:45.564$  And so some of them there would need

NOTE Confidence: 0.767872018

 $01:15:45.564 \longrightarrow 01:15:47.467$  to be some some wholesale changing

NOTE Confidence: 0.767872018

 $01:15:47.467 \longrightarrow 01:15:49.971$  of the culture and ICU and around

 $01:15:49.971 \longrightarrow 01:15:51.759$  rollout applications and what.

NOTE Confidence: 0.767872018

 $01{:}15{:}51.760 {\:{\circ}{\circ}{\circ}}>01{:}15{:}55.064$  Doctors are willing to allow nurses to do,

NOTE Confidence: 0.767872018

 $01:15:55.070 \longrightarrow 01:15:57.680$  and how different professions are

NOTE Confidence: 0.767872018

 $01:15:57.680 \longrightarrow 01:15:59.632$  willing to collaborate together

NOTE Confidence: 0.767872018

 $01:15:59.632 \longrightarrow 01:16:01.887$  in the support of families.

NOTE Confidence: 0.767872018

01:16:01.890 --> 01:16:02.220 You know,

NOTE Confidence: 0.887858542857143

01:16:02.230 --> 01:16:04.470 I think that's really about the two,

NOTE Confidence: 0.887858542857143

 $01:16:04.470 \longrightarrow 01:16:06.225$  you know the physicians and nurses

NOTE Confidence: 0.887858542857143

 $01:16:06.225 \longrightarrow 01:16:08.710$  and the roles we play in the

NOTE Confidence: 0.887858542857143

01:16:08.710 --> 01:16:10.910 hierarchy in so many levels on,

NOTE Confidence: 0.887858542857143

01:16:10.910 --> 01:16:12.590 you know, even on on ethics

NOTE Confidence: 0.887858542857143

 $01:16:12.590 \longrightarrow 01:16:14.430$  consultations in an ICU for example.

NOTE Confidence: 0.887858542857143

 $01:16:14.430 \longrightarrow 01:16:15.630$  They'll be you'll see why

NOTE Confidence: 0.887858542857143

 $01:16:15.630 \longrightarrow 01:16:16.830$  won't we call sooner and.

NOTE Confidence: 0.887858542857143

01:16:16.830 --> 01:16:17.790 And a young nurse will say,

01:16:17.790 --> 01:16:19.014 well, I asked him,

NOTE Confidence: 0.887858542857143

 $01:16:19.014 \longrightarrow 01:16:20.960$  I was told I couldn't when in

NOTE Confidence: 0.887858542857143

 $01:16:20.960 \longrightarrow 01:16:22.190$  fact it is not the case.

NOTE Confidence: 0.887858542857143

 $01:16:22.190 \longrightarrow 01:16:23.924$  But that may be the nurse

NOTE Confidence: 0.887858542857143

 $01:16:23.924 \longrightarrow 01:16:25.629$  didn't realize that she didn't

NOTE Confidence: 0.887858542857143

01:16:25.629 --> 01:16:27.090 need somebody's permission

NOTE Confidence: 0.878336544

 $01:16:25.490 \longrightarrow 01:16:27.078$  to ask for that help. But I want to

NOTE Confidence: 0.80511723555556

 $01:16:27.090 \longrightarrow 01:16:27.975$  push back a little bit

NOTE Confidence: 0.80511723555556

01:16:27.975 --> 01:16:28.683 on the financial piece.

NOTE Confidence: 0.80511723555556

 $01:16:28.690 \longrightarrow 01:16:30.362$  I I was interested in your data

NOTE Confidence: 0.80511723555556

 $01:16:30.362 \longrightarrow 01:16:32.008$  that showed how much less money is.

NOTE Confidence: 0.80511723555556

01:16:32.010 --> 01:16:35.360 Perfect. So under the cost but I

NOTE Confidence: 0.80511723555556

 $01:16:35.360 \longrightarrow 01:16:37.504$  a little bit of a cynicism of a

NOTE Confidence: 0.80511723555556

01:16:37.504 --> 01:16:39.758 of a recently stepped down chief

NOTE Confidence: 0.80511723555556

 $01:16:39.760 \longrightarrow 01:16:41.796$  he said to the organization when

NOTE Confidence: 0.80511723555556

 $01:16:41.796 \longrightarrow 01:16:42.943$  you say well they don't get it

01:16:42.943 --> 01:16:43.948 pegged not thinking well geez,

NOTE Confidence: 0.80511723555556

 $01:16:43.950 \longrightarrow 01:16:45.147$  someones going to build for that peg.

NOTE Confidence: 0.80511723555556

01:16:45.150 --> 01:16:46.090 They didn't get a peg.

NOTE Confidence: 0.80511723555556

 $01:16:46.090 \longrightarrow 01:16:47.130$  You see that saved money.

NOTE Confidence: 0.80511723555556

01:16:47.130 --> 01:16:48.582 Yeah but someone made money when

NOTE Confidence: 0.80511723555556

01:16:48.582 --> 01:16:50.086 that Peg was they didn't they

NOTE Confidence: 0.80511723555556

 $01:16:50.086 \longrightarrow 01:16:51.538$  spend fewer days in the ICU.

NOTE Confidence: 0.80511723555556

 $01:16:51.540 \longrightarrow 01:16:53.642$  Hey somebody made money for

NOTE Confidence: 0.80511723555556

01:16:53.642 --> 01:16:54.450 each of those ICU

NOTE Confidence: 0.736543747333333

 $01:16:54.460 \longrightarrow 01:16:57.012$  or they spend longer in the ICU until

NOTE Confidence: 0.736543747333333

01:16:57.012 --> 01:16:58.996 the decision for a pay gets made.

NOTE Confidence: 0.736543747333333

 $01:16:59.000 \longrightarrow 01:17:01.000$  That's that's the other trade and pay that.

NOTE Confidence: 0.736543747333333

 $01{:}17{:}01.000 \dashrightarrow 01{:}17{:}02.214$  That's the other part of this, these.

NOTE Confidence: 0.736543747333333

 $01:17:02.214 \longrightarrow 01:17:04.338$  You know, these are hard conversations

NOTE Confidence: 0.736543747333333

 $01:17:04.338 \longrightarrow 01:17:06.246$  that often takes three or four

 $01:17:06.246 \longrightarrow 01:17:08.080$  meetings and if the doctor is so

NOTE Confidence: 0.736543747333333

 $01:17:08.146 \longrightarrow 01:17:09.856$  busy that she pushes them off,

NOTE Confidence: 0.736543747333333

 $01:17:09.860 \longrightarrow 01:17:12.030$  then that's just more days going by.

NOTE Confidence: 0.818898945

01:17:12.090 --> 01:17:13.705 Well, no, I don't disagree

NOTE Confidence: 0.818898945

 $01:17:13.705 \longrightarrow 01:17:15.320$  that that could happen.

NOTE Confidence: 0.818898945

01:17:15.320 --> 01:17:16.838 What I'm saying is that that

NOTE Confidence: 0.818898945

 $01:17:16.838 \longrightarrow 01:17:18.420$  when things are more expensive,

NOTE Confidence: 0.818898945

01:17:18.420 --> 01:17:21.340 made more expensive by potentially

NOTE Confidence: 0.818898945

 $01:17:21.340 \longrightarrow 01:17:24.030$  our suboptimal ability to help the

NOTE Confidence: 0.818898945

01:17:24.030 --> 01:17:25.434 surrogate decision makers and so

NOTE Confidence: 0.818898945

 $01{:}17{:}25.434 \dashrightarrow 01{:}17{:}26.674$  things are made more expensive.

NOTE Confidence: 0.818898945

 $01:17:26.680 \longrightarrow 01:17:27.966$  One of the, one of the metrics

NOTE Confidence: 0.818898945

01:17:27.966 --> 01:17:29.014 that you showed in the studies,

NOTE Confidence: 0.818898945

 $01{:}17{:}29.014 \dashrightarrow 01{:}17{:}30.698$  which was very impressive, I thought,

NOTE Confidence: 0.818898945

 $01:17:30.700 \longrightarrow 01:17:32.670$  when they're made more expensive.

NOTE Confidence: 0.818898945

 $01:17:32.670 \longrightarrow 01:17:34.060$  Somebody's actually making that money.

 $01:17:34.060 \longrightarrow 01:17:35.376$  Yeah. And sometimes and.

NOTE Confidence: 0.818898945

 $01:17:35.376 \longrightarrow 01:17:37.630$  And so those are sometimes the same

NOTE Confidence: 0.818898945

 $01:17:37.630 \longrightarrow 01:17:40.190$  people who we may be appealing to,

NOTE Confidence: 0.818898945

 $01:17:40.190 \longrightarrow 01:17:41.850$  to say we need more time.

NOTE Confidence: 0.818898945

 $01:17:41.850 \longrightarrow 01:17:44.750$  So as among other things, we can help.

NOTE Confidence: 0.818898945

 $01:17:44.750 \longrightarrow 01:17:45.890$  We can coach,

NOTE Confidence: 0.818898945

 $01:17:45.890 \longrightarrow 01:17:48.574$  we can nurture the surrogate decision makers,

NOTE Confidence: 0.818898945

 $01:17:48.574 \longrightarrow 01:17:49.698$  not just the patient.

NOTE Confidence: 0.810244644

01:17:49.710 --> 01:17:51.346 Yeah, certainly. I mean,

NOTE Confidence: 0.810244644

 $01:17:51.346 \longrightarrow 01:17:53.391$  fever service versus capitated payment

NOTE Confidence: 0.810244644

01:17:53.391 --> 01:17:55.576 models could push hospital executives

NOTE Confidence: 0.810244644

01:17:55.576 --> 01:17:57.284 in different directions about

NOTE Confidence: 0.810244644

 $01{:}17{:}57.284 \dashrightarrow 01{:}17{:}59.662$  whether they think a length of stay

NOTE Confidence: 0.810244644

 $01:17:59.662 \longrightarrow 01:18:01.600$  that's shorter is better or or not.

NOTE Confidence: 0.775636533333333

 $01:18:02.460 \longrightarrow 01:18:04.299$  And ideally. That's

 $01:18:04.310 \longrightarrow 01:18:06.201$  not what the size of. Right.

NOTE Confidence: 0.902975218

 $01:18:06.201 \longrightarrow 01:18:08.007$  I mean ideally there are other

NOTE Confidence: 0.902975218

 $01:18:08.007 \longrightarrow 01:18:10.191$  considerations that win the day but

NOTE Confidence: 0.902975218

 $01:18:10.191 \longrightarrow 01:18:12.710$  but it's it's it's I found your

NOTE Confidence: 0.902975218

 $01:18:12.710 \longrightarrow 01:18:13.889$  financial information was really

NOTE Confidence: 0.77844765

 $01:18:13.950 \longrightarrow 01:18:16.645$  impressive Mark. So there was a

NOTE Confidence: 0.77844765

01:18:16.645 --> 01:18:17.770 specific domain that I've always

NOTE Confidence: 0.77844765

01:18:17.770 --> 01:18:19.105 been interested in that I didn't

NOTE Confidence: 0.77844765

 $01{:}18{:}19.105 \dashrightarrow 01{:}18{:}21.799$  see quite coming out to night yet,

NOTE Confidence: 0.77844765

01:18:21.800 --> 01:18:24.000 which is trust and relationship building.

NOTE Confidence: 0.7491956625

01:18:24.810 --> 01:18:27.506 And you know I I feel acutely sensitive

NOTE Confidence: 0.7491956625

01:18:27.510 --> 01:18:30.798 to this having gotten COVID because

NOTE Confidence: 0.7491956625

 $01:18:30.798 \longrightarrow 01:18:33.342$  we had one of the most liberal

NOTE Confidence: 0.7491956625

01:18:33.342 --> 01:18:35.580 visitation policies and I see you

NOTE Confidence: 0.7491956625

 $01:18:35.580 \longrightarrow 01:18:38.190$  could possibly have that then mean

NOTE Confidence: 0.7491956625

 $01:18:38.190 \longrightarrow 01:18:41.590$  virtually no visitation policy and

01:18:41.590 --> 01:18:44.369 and we're just crawling out of that.

NOTE Confidence: 0.7491956625

01:18:44.369 --> 01:18:46.607 But instead of families on grounds

NOTE Confidence: 0.7491956625

 $01:18:46.610 \longrightarrow 01:18:49.955$  you know we we would talk about

NOTE Confidence: 0.7491956625

 $01:18:49.955 \longrightarrow 01:18:52.142$  everything all the time and

NOTE Confidence: 0.7491956625

 $01:18:52.142 \longrightarrow 01:18:54.730$  sunset that the nature of the.

NOTE Confidence: 0.7491956625

 $01:18:54.730 \longrightarrow 01:18:55.833$  It didn't make the conference

NOTE Confidence: 0.7491956625

01:18:55.833 --> 01:18:58.080 was completely observed because

NOTE Confidence: 0.7491956625

 $01:18:58.080 \longrightarrow 01:18:59.260$  suddenly you're dealing with a

NOTE Confidence: 0.7491956625

 $01:18:59.260 \longrightarrow 01:19:00.992$  stranger as opposed to somebody

NOTE Confidence: 0.7491956625

 $01:19:00.992 \longrightarrow 01:19:02.550$  you've had built up relationships

NOTE Confidence: 0.7491956625

 $01{:}19{:}02.550 \dashrightarrow 01{:}19{:}04.890$  and trust them over several days.

NOTE Confidence: 0.7491956625

 $01:19:04.890 \longrightarrow 01:19:05.970$  And so I wonder

NOTE Confidence: 0.670112628

 $01{:}19{:}05.980 \dashrightarrow 01{:}19{:}08.060$  if there's thoughts about that.

NOTE Confidence: 0.670112628

 $01:19:08.060 \longrightarrow 01:19:12.820$  I think the the notion of trust or

NOTE Confidence: 0.670112628

 $01:19:12.820 \longrightarrow 01:19:15.030$  therapeutic alliance is for me,

01:19:15.030 --> 01:19:17.100 it's embedded when I think about,

NOTE Confidence: 0.670112628

 $01:19:17.100 \longrightarrow 01:19:19.578$  you know, how could we actually.

NOTE Confidence: 0.670112628

01:19:19.580 --> 01:19:22.608 Actualize. Providing emotional support,

NOTE Confidence: 0.670112628

01:19:22.608 --> 01:19:24.879 providing psychological support,

NOTE Confidence: 0.670112628

01:19:24.880 --> 01:19:26.084 I think that that,

NOTE Confidence: 0.670112628

 $01:19:26.084 \longrightarrow 01:19:27.288$  that a precondition for

NOTE Confidence: 0.670112628

01:19:27.288 --> 01:19:28.578 being able to do that,

NOTE Confidence: 0.670112628

01:19:28.580 --> 01:19:30.244 to have to have any agency as a

NOTE Confidence: 0.670112628

 $01:19:30.244 \longrightarrow 01:19:31.556$  clinician to help families in that

NOTE Confidence: 0.670112628

 $01:19:31.556 \longrightarrow 01:19:33.269$  way is that there's a a trusting

NOTE Confidence: 0.670112628

 $01{:}19{:}33.269 \dashrightarrow 01{:}19{:}35.199$  relationship and a the rapeutic alliance.

NOTE Confidence: 0.670112628

 $01:19:35.200 \longrightarrow 01:19:39.366$  I think how to do that is an open

NOTE Confidence: 0.670112628

 $01:19:39.366 \longrightarrow 01:19:41.378$  question particularly in the

NOTE Confidence: 0.670112628

01:19:41.378 --> 01:19:43.700 context of structural racism and

NOTE Confidence: 0.670112628

 $01:19:43.700 \longrightarrow 01:19:45.632$  or communities that have in other

NOTE Confidence: 0.670112628

 $01:19:45.632 \longrightarrow 01:19:46.920$  ways been marginalized particularly

 $01{:}19{:}46.976 \dashrightarrow 01{:}19{:}48.239$  patients with disabilities.

NOTE Confidence: 0.670112628

01:19:48.240 --> 01:19:50.544 And so you know we have all of

NOTE Confidence: 0.670112628

 $01{:}19{:}50.544 \dashrightarrow 01{:}19{:}52.270$  these expert recommendations.

NOTE Confidence: 0.670112628

 $01:19:52.270 \longrightarrow 01:19:53.010$  Here's how.

NOTE Confidence: 0.670112628

01:19:53.010 --> 01:19:54.490 And I, you know,

NOTE Confidence: 0.670112628

 $01:19:54.490 \longrightarrow 01:19:56.155$  I I have been part of some of the

NOTE Confidence: 0.670112628

01:19:56.155 --> 01:19:57.609 studies that have promulgated them.

NOTE Confidence: 0.670112628

 $01{:}19{:}57.610 \dashrightarrow 01{:}19{:}59.479$  Here's here are the skills that you

NOTE Confidence: 0.670112628

 $01:19:59.479 \longrightarrow 01:20:01.548$  should use when engaging with families.

NOTE Confidence: 0.670112628

 $01:20:01.550 \longrightarrow 01:20:04.750$  Many of them are unobjectionable.

NOTE Confidence: 0.670112628

 $01:20:04.750 \longrightarrow 01:20:07.085$  But those recommendations come from

NOTE Confidence: 0.670112628

 $01:20:07.085 \longrightarrow 01:20:08.953$  decision scientists and clinicians

NOTE Confidence: 0.670112628

 $01{:}20{:}08.953 \dashrightarrow 01{:}20{:}11.650$  and not from people in the communities

NOTE Confidence: 0.670112628

01:20:11.650 --> 01:20:14.228 that have arguably the most at stake in,

NOTE Confidence: 0.670112628

 $01:20:14.230 \longrightarrow 01:20:15.770$  in how communication plays out.

01:20:15.770 --> 01:20:16.475 And so I,

NOTE Confidence: 0.670112628

01:20:16.475 --> 01:20:17.180 I think of,

NOTE Confidence: 0.670112628

01:20:17.180 --> 01:20:17.682 you know,

NOTE Confidence: 0.670112628

 $01:20:17.682 \longrightarrow 01:20:19.188$  a really important gap in the

NOTE Confidence: 0.670112628

 $01:20:19.188 \longrightarrow 01:20:20.880$  literature and one that one of my

NOTE Confidence: 0.670112628

 $01{:}20{:}20.880 \to 01{:}20{:}22.020$  postdocs right now is working.

NOTE Confidence: 0.670112628

 $01{:}20{:}22.020 \dashrightarrow 01{:}20{:}24.160$  One is engaging marginalized

NOTE Confidence: 0.670112628

01:20:24.160 --> 01:20:27.370 communities on their views about how

NOTE Confidence: 0.670112628

 $01:20:27.461 \longrightarrow 01:20:30.077$  end of life conversations could play

NOTE Confidence: 0.670112628

01:20:30.077 --> 01:20:32.874 out in ways that are less dramatic,

NOTE Confidence: 0.670112628

 $01:20:32.874 \longrightarrow 01:20:34.962$  less triggering of of past trauma.

NOTE Confidence: 0.670112628

 $01:20:34.970 \longrightarrow 01:20:36.447$  And so, you know, we'll see that.

NOTE Confidence: 0.670112628

01:20:36.450 --> 01:20:39.146 It may just be confirming or it may.

NOTE Confidence: 0.670112628

 $01:20:39.150 \longrightarrow 01:20:42.070$  My sense is that that the emphasis

NOTE Confidence: 0.670112628

01:20:42.070 --> 01:20:44.470 on things like spending much more

NOTE Confidence: 0.670112628

01:20:44.470 --> 01:20:46.466 time proving that you're trustworthy

 $01{:}20{:}46.466 {\:\dashrightarrow\:} 01{:}20{:}49.310$  may may come out in a stronger way.

NOTE Confidence: 0.670112628

 $01{:}20{:}49.310 \dashrightarrow 01{:}20{:}50.910$ I would suggest perhaps also

NOTE Confidence: 0.670112628

 $01:20:50.910 \longrightarrow 01:20:52.310$  just looking at things.

NOTE Confidence: 0.670112628

01:20:52.310 --> 01:20:53.910 I see you dissertation policies.

NOTE Confidence: 0.670112628 01:20:53.910 --> 01:20:54.257 Yeah. NOTE Confidence: 0.670112628

 $01:20:54.257 \longrightarrow 01:20:55.298$  And and see

NOTE Confidence: 0.9252433975

 $01:20:55.310 \longrightarrow 01:20:56.910$  how that influences these.

NOTE Confidence: 0.66072159

01:20:58.810 --> 01:21:00.104 Trying to get two more and I

NOTE Confidence: 0.66072159

 $01:21:00.104 \longrightarrow 01:21:01.370$  have one from here and then one.

NOTE Confidence: 0.66072159

01:21:01.370 --> 01:21:02.342 Can I also make a request

NOTE Confidence: 0.66072159

01:21:02.342 --> 01:21:03.420 I want no, no, I'm sorry.

NOTE Confidence: 0.76023315

 $01:21:05.180 \longrightarrow 01:21:07.280$  I really do want to hear

NOTE Confidence: 0.76023315

 $01:21:07.280 \longrightarrow 01:21:09.000$  about that person again.

NOTE Confidence: 0.853841546

 $01:21:09.000 \longrightarrow 01:21:10.613$  We're in. We're in the place

NOTE Confidence: 0.853841546

01:21:10.613 --> 01:21:12.278 called the Child Study Center.

01:21:12.280 --> 01:21:13.560 That's right. Well, this is,

NOTE Confidence: 0.853841546

01:21:13.560 --> 01:21:16.558 this is a site childhood site Center,

NOTE Confidence: 0.853841546

 $01:21:16.560 \longrightarrow 01:21:18.009$  study centers where it's called you bet.

NOTE Confidence: 0.8396028425

 $01:21:20.410 \longrightarrow 01:21:22.718$  How pediatric clinicians think

NOTE Confidence: 0.8396028425

01:21:22.718 --> 01:21:25.026 about family decision making,

NOTE Confidence: 0.8396028425

01:21:25.030 --> 01:21:28.130 parental autonomy and what they

NOTE Confidence: 0.8396028425

 $01:21:28.130 \longrightarrow 01:21:30.610$  actually are asking families

NOTE Confidence: 0.8396028425

01:21:30.610 --> 01:21:32.185 think through when they're making

NOTE Confidence: 0.8396028425

01:21:32.185 --> 01:21:33.445 decisions for their critically

NOTE Confidence: 0.8396028425

 $01:21:33.445 \longrightarrow 01:21:35.090$  ill child and to what extent

NOTE Confidence: 0.8396028425

 $01:21:35.090 \longrightarrow 01:21:36.365$  is the best interest standard,

NOTE Confidence: 0.8396028425

 $01:21:36.370 \longrightarrow 01:21:39.498$  one that you find functional in

NOTE Confidence: 0.8396028425

 $01{:}21{:}39.498 \dashrightarrow 01{:}21{:}40.692$  a communication context.

NOTE Confidence: 0.8396028425

 $01:21:40.692 \longrightarrow 01:21:42.388$  So the short answer to this

NOTE Confidence: 0.8396028425

 $01:21:42.388 \longrightarrow 01:21:44.078$  all we really have to say

NOTE Confidence: 0.754565315

01:21:44.310 --> 01:21:46.150 and it gives you a little hit picture to it,

01:21:46.150 --> 01:21:48.250 many at least some pediatric assist,

NOTE Confidence: 0.754565315

 $01:21:48.250 \longrightarrow 01:21:49.590$  myself included, I've written

NOTE Confidence: 0.754565315

 $01:21:49.590 \longrightarrow 01:21:51.438$  there's no such thing as parental.

NOTE Confidence: 0.754565315

01:21:51.438 --> 01:21:53.031 Because autonomy, as you know,

NOTE Confidence: 0.754565315

01:21:53.031 --> 01:21:54.266 well, I mean self rule,

NOTE Confidence: 0.754565315

01:21:54.270 --> 01:21:56.614 you don't have self rule over someone else.

NOTE Confidence: 0.754565315

01:21:56.620 --> 01:21:58.164 There's parental authority which

NOTE Confidence: 0.754565315

 $01:21:58.164 \longrightarrow 01:22:00.480$  is not really as strong as

NOTE Confidence: 0.754565315

 $01:22:00.550 \longrightarrow 01:22:02.450$  parental as patient autonomy.

NOTE Confidence: 0.754565315

 $01:22:02.450 \longrightarrow 01:22:04.529$  You know that you have a right to refuse

NOTE Confidence: 0.754565315

01:22:04.529 --> 01:22:06.746 a life saving treatment for yourself.

NOTE Confidence: 0.754565315

 $01:22:06.750 \longrightarrow 01:22:08.346$  You don't necessarily have the right to

NOTE Confidence: 0.754565315

 $01{:}22{:}08.346 \dashrightarrow 01{:}22{:}10.139$  refuse it for your child and there's going

NOTE Confidence: 0.754565315

 $01:22:10.139 \longrightarrow 01:22:11.852$  to be some threshold of harm, right.

NOTE Confidence: 0.754565315

01:22:11.852 --> 01:22:13.546 And you mentioned Doug Deep was working,

01:22:13.550 --> 01:22:15.622 but but beyond that just in big picture

NOTE Confidence: 0.754565315

 $01:22:15.622 \longrightarrow 01:22:17.820$  is going to be some threshold of harm

NOTE Confidence: 0.754565315

 $01:22:17.820 \longrightarrow 01:22:19.769$  beyond which we won't let parents go.

NOTE Confidence: 0.754565315

 $01:22:19.770 \longrightarrow 01:22:21.776$  So a big part of the decision making.

NOTE Confidence: 0.754565315

01:22:21.776 --> 01:22:23.241 Obviously, you're quite right that

NOTE Confidence: 0.754565315

01:22:23.241 --> 01:22:25.249 except for at potentially adolescence,

NOTE Confidence: 0.754565315

01:22:25.250 --> 01:22:26.580 but for most of the Pediatrics,

NOTE Confidence: 0.754565315

01:22:26.580 --> 01:22:28.810 a substituted judgment is not an issue,

NOTE Confidence: 0.754565315

01:22:28.810 --> 01:22:29.085 right?

NOTE Confidence: 0.754565315

01:22:29.085 --> 01:22:31.101 So it's about trying to frame,

NOTE Confidence: 0.754565315

 $01:22:31.101 \longrightarrow 01:22:33.327$  trying to help the parents come to what

NOTE Confidence: 0.754565315

 $01:22:33.327 \longrightarrow 01:22:36.203$  they think is in the child's best interest.

NOTE Confidence: 0.754565315

01:22:36.203 --> 01:22:37.156 But.

NOTE Confidence: 0.754565315

 $01:22:37.156 \longrightarrow 01:22:38.424$  So often,

NOTE Confidence: 0.754565315

01:22:38.424 --> 01:22:40.936 and you touching it so often in neonatology,

NOTE Confidence: 0.754565315

01:22:40.940 --> 01:22:43.300 wherever guilted perceived guilt,

01:22:43.470 --> 01:22:45.420 such a huge part of it, I just couldn't

NOTE Confidence: 0.849566592857143

 $01:22:45.430 \longrightarrow 01:22:46.534$  forgive myself up.

NOTE Confidence: 0.849566592857143

01:22:46.534 --> 01:22:48.444 I didn't try everything. And plus,

NOTE Confidence: 0.849566592857143

01:22:48.444 --> 01:22:49.963 perhaps it's even my fault that we're

NOTE Confidence: 0.849566592857143

 $01:22:49.963 \longrightarrow 01:22:51.812$  in this position because it didn't do a

NOTE Confidence: 0.849566592857143

01:22:51.812 --> 01:22:53.448 good enough job carrying this Brexit,

NOTE Confidence: 0.849566592857143

 $01:22:53.450 \longrightarrow 01:22:55.538$  these things that might not be

NOTE Confidence: 0.849566592857143

 $01:22:55.538 \longrightarrow 01:22:56.930$  articulating unless the physician

NOTE Confidence: 0.849566592857143

 $01:22:56.992 \longrightarrow 01:22:58.784$  is wise enough to bring them out.

NOTE Confidence: 0.849566592857143

01:22:58.790 --> 01:23:02.130 Guilt is a huge part.

NOTE Confidence: 0.849566592857143

01:23:02.130 --> 01:23:04.020 Finding the limits of parental

NOTE Confidence: 0.849566592857143

 $01:23:04.020 \longrightarrow 01:23:06.516$  authority is a is A is a very difficult

NOTE Confidence: 0.849566592857143

 $01{:}23{:}06.516 \dashrightarrow 01{:}23{:}08.762$  aspect of working with this but most

NOTE Confidence: 0.849566592857143

 $01:23:08.762 \longrightarrow 01:23:10.485$  of it comes down to and things that

NOTE Confidence: 0.849566592857143

 $01:23:10.485 \longrightarrow 01:23:12.160$  you touched on that Sir touched on

 $01:23:12.160 \longrightarrow 01:23:14.368$  is the time is is taking the time

NOTE Confidence: 0.849566592857143

 $01:23:14.368 \longrightarrow 01:23:18.130$  to work with the parents but but.

NOTE Confidence: 0.849566592857143 01:23:18.130 --> 01:23:18.660 Sorting NOTE Confidence: 0.936433581428571

 $01:23:18.660 \longrightarrow 01:23:19.696$  out what do you think would be

NOTE Confidence: 0.936433581428571

 $01:23:19.700 \longrightarrow 01:23:20.638$  best for your child? Because it is

NOTE Confidence: 0.84210167555556

 $01:23:20.650 \longrightarrow 01:23:21.390$  about what do you think

NOTE Confidence: 0.84210167555556

01:23:21.390 --> 01:23:21.982 he would have wanted?

NOTE Confidence: 0.84210167555556

 $01:23:21.990 \longrightarrow 01:23:23.257$  Right now we need to know that

NOTE Confidence: 0.84210167555556

01:23:23.257 --> 01:23:24.700 an infant or a small child,

NOTE Confidence: 0.84210167555556

 $01:23:24.700 \longrightarrow 01:23:25.900$  what do you think would be best?

NOTE Confidence: 0.84210167555556

01:23:25.900 --> 01:23:27.780 What are your goals for this? For you?

NOTE Confidence: 0.84210167555556

01:23:27.780 --> 01:23:29.600 What were your goals for this channel?

NOTE Confidence: 0.84210167555556

 $01:23:29.600 \longrightarrow 01:23:30.528$  What do you value?

NOTE Confidence: 0.842101675555556

 $01:23:30.528 \longrightarrow 01:23:31.688$  And of course there was.

NOTE Confidence: 0.815890502857143

 $01:23:32.770 \longrightarrow 01:23:34.198$  There was a in terms of what

NOTE Confidence: 0.787853558461538

 $01:23:34.210 \longrightarrow 01:23:36.604$  families value and that goes so

 $01:23:36.604 \longrightarrow 01:23:39.029$  much into the decision they make.

NOTE Confidence: 0.787853558461538

01:23:39.030 --> 01:23:41.094 There's a colleague of mine in Annie Javier,

NOTE Confidence: 0.787853558461538

01:23:41.100 --> 01:23:42.922 who has spoken to this group, I think

NOTE Confidence: 0.787853558461538

 $01:23:42.922 \longrightarrow 01:23:45.050$  earlier this year and she wrote a paper.

NOTE Confidence: 0.787853558461538

01:23:45.050 --> 01:23:46.277 You know, we all talk about what if

NOTE Confidence: 0.787853558461538

01:23:46.277 --> 01:23:47.291 people value when you're talking to

NOTE Confidence: 0.787853558461538

01:23:47.291 --> 01:23:49.390 a Yale professor who was a, a newborn

NOTE Confidence: 0.787853558461538

 $01:23:49.390 \longrightarrow 01:23:51.430$  who's who's suffered a brain injury,

NOTE Confidence: 0.787853558461538

 $01:23:51.430 \longrightarrow 01:23:53.348$  and what this means to that individual.

NOTE Confidence: 0.787853558461538

 $01{:}23{:}53.350 \dashrightarrow 01{:}23{:}55.810$  She wrote a paper called Sex and Peace.

NOTE Confidence: 0.787853558461538

 $01:23:55.810 \longrightarrow 01:23:58.500$  And essentially the story was it was a

NOTE Confidence: 0.787853558461538

01:23:58.500 --> 01:24:00.744 case report of dealing with a family,

NOTE Confidence: 0.787853558461538

 $01{:}24{:}00.744 \dashrightarrow 01{:}24{:}03.140$  a very happily married young couple.

NOTE Confidence: 0.787853558461538

 $01:24:03.140 \longrightarrow 01:24:05.445$  Whose child comma suffered a significant

NOTE Confidence: 0.787853558461538

01:24:05.445 --> 01:24:07.449 brain injury at the time of birth.

 $01:24:07.450 \longrightarrow 01:24:08.620$  They talked about what would

NOTE Confidence: 0.787853558461538

01:24:08.620 --> 01:24:09.556 this child be like?

NOTE Confidence: 0.787853558461538

 $01:24:09.560 \longrightarrow 01:24:11.107$  And they were kind of life be

NOTE Confidence: 0.787853558461538

 $01{:}24{:}11.107 \dashrightarrow 01{:}24{:}12.730$  like they were trying to counsel.

NOTE Confidence: 0.787853558461538

01:24:12.730 --> 01:24:14.128 And ultimately that the parents said,

NOTE Confidence: 0.787853558461538

01:24:14.130 --> 01:24:16.890 well, you know, the parents ran a pizzeria.

NOTE Confidence: 0.787853558461538

 $01:24:16.890 \longrightarrow 01:24:18.862$  They lived a very happy life and their

NOTE Confidence: 0.787853558461538

 $01{:}24{:}18.862 \dashrightarrow 01{:}24{:}20.560$  life was working in the pizzeria

NOTE Confidence: 0.787853558461538

 $01:24:20.619 \longrightarrow 01:24:22.009$  and they liked having sex.

NOTE Confidence: 0.787853558461538

01:24:22.010 --> 01:24:23.410 And they said, you know,

NOTE Confidence: 0.787853558461538

 $01{:}24{:}23.410 \dashrightarrow 01{:}24{:}24.512$  and I'm sure the other things they

NOTE Confidence: 0.787853558461538

 $01:24:24.512 \longrightarrow 01:24:25.400$  like in their life as well.

NOTE Confidence: 0.787853558461538

 $01:24:25.400 \longrightarrow 01:24:26.516$  But he's trying to figure out

NOTE Confidence: 0.787853558461538

01:24:26.516 --> 01:24:27.809 someone had a life worth living.

NOTE Confidence: 0.787853558461538

01:24:27.810 --> 01:24:29.540 Will he be able to help make the pizza?

NOTE Confidence: 0.787853558461538

01:24:29.540 --> 01:24:31.569 Sure. Well, will you be able to enjoy sex?

 $01:24:31.570 \longrightarrow 01:24:33.940$  Sure. Well, then they for them.

NOTE Confidence: 0.787853558461538

01:24:33.940 --> 01:24:35.970 Rest for potentially a Yale professor

NOTE Confidence: 0.787853558461538

 $01:24:35.970 \longrightarrow 01:24:38.658$  show that might not be good enough.

NOTE Confidence: 0.787853558461538

 $01:24:38.660 \longrightarrow 01:24:40.280$  So trying to understand what the

NOTE Confidence: 0.787853558461538

 $01:24:40.280 \longrightarrow 01:24:42.090$  value is not of the patient but what

NOTE Confidence: 0.787853558461538

 $01:24:42.090 \longrightarrow 01:24:43.340$  the values of the parents are here.

NOTE Confidence: 0.787853558461538

01:24:43.340 --> 01:24:45.896 It really matters I think surrogate

NOTE Confidence: 0.787853558461538

 $01{:}24{:}45.896 \dashrightarrow 01{:}24{:}48.420$  decision making in for a dults.

NOTE Confidence: 0.787853558461538

 $01:24:48.420 \longrightarrow 01:24:49.792$  I think you're trying to be as

NOTE Confidence: 0.787853558461538

 $01:24:49.792 \longrightarrow 01:24:51.056$  patient focused as you can.

NOTE Confidence: 0.787853558461538

 $01{:}24{:}51.056 \dashrightarrow 01{:}24{:}53.334$  But the parents values I think matter

NOTE Confidence: 0.787853558461538

 $01:24:53.334 \longrightarrow 01:24:54.930$  more with smaller children when

NOTE Confidence: 0.787853558461538

 $01:24:54.930 \longrightarrow 01:24:56.580$  the child obviously hasn't formed

NOTE Confidence: 0.787853558461538

 $01{:}24{:}56.580 \dashrightarrow 01{:}24{:}58.540$  any values but I talked to them.

NOTE Confidence: 0.787853558461538

 $01:24:58.540 \longrightarrow 01:24:59.919$  We'll talk about that more at dinner.

01:24:59.920 --> 01:25:01.923 I have one question here I promise

NOTE Confidence: 0.787853558461538

 $01{:}25{:}01.923 \to 01{:}25{:}03.482$  two more questions just very briefly

NOTE Confidence: 0.787853558461538

 $01:25:03.482 \longrightarrow 01:25:04.332$  because this is some.

NOTE Confidence: 0.787853558461538

01:25:04.332 --> 01:25:06.055 You might want to comment on from

NOTE Confidence: 0.787853558461538

 $01:25:06.055 \longrightarrow 01:25:07.107$  my friend Alexander who

NOTE Confidence: 0.854062096

 $01:25:07.120 \longrightarrow 01:25:09.470$  asks is there a special training program

NOTE Confidence: 0.83316200125

 $01{:}25{:}09.480 \dashrightarrow 01{:}25{:}11.440$  for language mediators and the

NOTE Confidence: 0.83316200125

01:25:11.440 --> 01:25:13.000 surrogate decision making process,

NOTE Confidence: 0.83316200125

 $01:25:13.000 \longrightarrow 01:25:14.536$  or should there be?

NOTE Confidence: 0.83316200125

 $01:25:14.536 \longrightarrow 01:25:16.088$  It would include both

NOTE Confidence: 0.83316200125

 $01{:}25{:}16.088 \dashrightarrow 01{:}25{:}17.640$  linguistic and cultural issues.

NOTE Confidence: 0.83316200125

01:25:17.640 --> 01:25:19.130 And how could you integrate?

NOTE Confidence: 0.83316200125

01:25:19.130 --> 01:25:20.700 Again, that's not a shortened

NOTE Confidence: 0.83316200125

 $01:25:20.700 \longrightarrow 01:25:24.110$  language mediated language media.

NOTE Confidence: 0.83316200125

01:25:24.110 --> 01:25:25.036 I don't think, well see,

NOTE Confidence: 0.83316200125

 $01:25:25.036 \longrightarrow 01:25:26.938$  I think what he's referring to is that

 $01:25:26.938 \longrightarrow 01:25:28.709$  having both linguistic and cultural issues.

NOTE Confidence: 0.83316200125

01:25:28.710 --> 01:25:30.720 So for example someone who

NOTE Confidence: 0.83316200125

 $01:25:30.720 \longrightarrow 01:25:33.510$  not only so that the patient.

NOTE Confidence: 0.83316200125

 $01:25:33.510 \longrightarrow 01:25:35.350$  This comes from country X and

NOTE Confidence: 0.83316200125

 $01:25:35.350 \longrightarrow 01:25:36.980$  the and the language mediator

NOTE Confidence: 0.83316200125

 $01:25:37.045 \longrightarrow 01:25:38.855$  potentially not only speaks the

NOTE Confidence: 0.83316200125

01:25:38.855 --> 01:25:40.880 language of culture of country acts,

NOTE Confidence: 0.83316200125

 $01:25:40.880 \longrightarrow 01:25:43.350$  but also is familiar with that culture

NOTE Confidence: 0.83316200125

 $01:25:43.350 \longrightarrow 01:25:45.362$  and how that culture might influence

NOTE Confidence: 0.83316200125

 $01:25:45.362 \longrightarrow 01:25:47.077$  the surrogate decision makers think.

NOTE Confidence: 0.789390889

 $01:25:49.870 \longrightarrow 01:25:51.994$  We have certain clinically.

NOTE Confidence: 0.789390889

 $01:25:51.994 \longrightarrow 01:25:55.180$  I have certainly had the experiences.

NOTE Confidence: 0.789390889

 $01:25:55.180 \longrightarrow 01:25:57.063$  Of individuals who are not from the

NOTE Confidence: 0.789390889

 $01:25:57.063 \longrightarrow 01:25:59.063$  United States from from very different

NOTE Confidence: 0.789390889

 $01:25:59.063 \longrightarrow 01:26:00.958$  cultures that decision making and

 $01:26:00.958 \longrightarrow 01:26:02.470$  communication improves substantially.

NOTE Confidence: 0.789390889

 $01:26:02.470 \longrightarrow 01:26:04.108$  When someone from that culture was

NOTE Confidence: 0.789390889

01:26:04.108 --> 01:26:06.468 able to say hey there are a few things

NOTE Confidence: 0.789390889

 $01{:}26{:}06.468 \dashrightarrow 01{:}26{:}08.307$  to make sure you know when you're

NOTE Confidence: 0.789390889

01:26:08.307 --> 01:26:10.337 engaging with with this family but so

NOTE Confidence: 0.789390889

 $01{:}26{:}10.337 \dashrightarrow 01{:}26{:}12.814$  yes absolutely that's not is there a

NOTE Confidence: 0.789390889

 $01:26:12.814 \longrightarrow 01:26:15.471$  resource for that other than the the

NOTE Confidence: 0.789390889

 $01:26:15.471 \longrightarrow 01:26:17.727$  resources in a particular community no.

NOTE Confidence: 0.789390889

 $01:26:17.730 \longrightarrow 01:26:19.752$  But but availing oneself of you

NOTE Confidence: 0.789390889

 $01:26:19.752 \longrightarrow 01:26:21.562$  know often the chaplaincy services

NOTE Confidence: 0.789390889

 $01:26:21.562 \longrightarrow 01:26:23.170$  within hospitals can say,

NOTE Confidence: 0.789390889

 $01:26:23.170 \longrightarrow 01:26:25.230$  you know this is either they can do the work.

NOTE Confidence: 0.789390889

 $01:26:25.230 \longrightarrow 01:26:26.847$  Where they can find someone who is

NOTE Confidence: 0.789390889

 $01{:}26{:}26.847 \dashrightarrow 01{:}26{:}28.334$  either from that religion or from

NOTE Confidence: 0.789390889

 $01:26:28.334 \longrightarrow 01:26:30.077$  that culture to speak to these issues.

NOTE Confidence: 0.789390889

 $01:26:30.080 \longrightarrow 01:26:32.108$  But yes, and it's hugely important.

01:26:32.120 --> 01:26:33.500 It's a beautiful idea, Alexander,

NOTE Confidence: 0.714750644

 $01:26:33.500 \longrightarrow 01:26:35.340$  but here and here's Alex.

NOTE Confidence: 0.714750644

 $01:26:35.340 \longrightarrow 01:26:39.570$  But here's the here's the loss a little bit.

NOTE Confidence: 0.714750644

01:26:39.570 --> 01:26:41.839 That and I over time experience

NOTE Confidence: 0.714750644

 $01:26:41.839 \longrightarrow 01:26:43.131$  that sometimes with translators

NOTE Confidence: 0.714750644

 $01{:}26{:}43.131 \dashrightarrow 01{:}26{:}44.810$  when I'm sitting and talking to

NOTE Confidence: 0.714750644

 $01:26:44.810 \longrightarrow 01:26:46.205$  we're about to go to talk to and Mr.

NOTE Confidence: 0.714750644

01:26:46.210 --> 01:26:48.470 Missus ex about the situation,

NOTE Confidence: 0.714750644

01:26:48.470 --> 01:26:49.530 maybe you'll get some inside.

NOTE Confidence: 0.714750644

 $01:26:49.530 \longrightarrow 01:26:50.538$  It doesn't usually happen.

NOTE Confidence: 0.714750644

 $01:26:50.538 \longrightarrow 01:26:51.546$  Maybe we'll get some.

NOTE Confidence: 0.714750644

 $01:26:51.550 \longrightarrow 01:26:52.528$  But of course most of the

NOTE Confidence: 0.714750644

01:26:52.528 --> 01:26:53.540 time now I'm not actually

NOTE Confidence: 0.715550222

 $01:26:53.550 \longrightarrow 01:26:54.670$  sitting there talking to translator.

NOTE Confidence: 0.715550222

01:26:54.670 --> 01:26:56.206 I've got someone on a screen bring the

 $01:26:56.210 \longrightarrow 01:26:57.857$  poll over with the little screen on it and

NOTE Confidence: 0.847605128888889

 $01:26:57.870 \longrightarrow 01:26:58.780$  now that's how we're going

NOTE Confidence: 0.847605128888889

 $01:26:58.780 \longrightarrow 01:26:59.508$  to do the translation.

NOTE Confidence: 0.847605128888889

 $01:26:59.510 \longrightarrow 01:27:02.598$  So again it's it's not even in terms

NOTE Confidence: 0.847605128888889

 $01:27:02.598 \longrightarrow 01:27:04.985$  of trying to a translator being able to

NOTE Confidence: 0.847605128888889

 $01{:}27{:}04.985 \dashrightarrow 01{:}27{:}09.824$  understand or or to translate or to.

NOTE Confidence: 0.847605128888889

01:27:09.824 --> 01:27:12.776 Transmit a certain degree of empathy

NOTE Confidence: 0.847605128888889

 $01:27:12.776 \longrightarrow 01:27:15.518$  that perhaps is in the language.

NOTE Confidence: 0.847605128888889

 $01:27:15.520 \longrightarrow 01:27:16.904$  We lose a step because we use it

NOTE Confidence: 0.847605128888889

 $01:27:16.904 \longrightarrow 01:27:18.378$  with a screen instead of a person.

NOTE Confidence: 0.847605128888889

 $01{:}27{:}18.378 \dashrightarrow 01{:}27{:}20.060$  But I get it because I might not have

NOTE Confidence: 0.847605128888889

 $01:27:20.060 \longrightarrow 01:27:21.712$  a person here who speaks this very

NOTE Confidence: 0.847605128888889

 $01{:}27{:}21.712 \dashrightarrow 01{:}27{:}23.300$  unusual language in the United States.

NOTE Confidence: 0.847605128888889

 $01{:}27{:}23.300 \dashrightarrow 01{:}27{:}25.380$  And whereas I can get somebody does it,

NOTE Confidence: 0.84760512888888901:27:25.380 --> 01:27:26.470 so I get it. NOTE Confidence: 0.847605128888889

01:27:26.470 --> 01:27:28.048 It's the technology helps me,

 $01:27:28.048 \longrightarrow 01:27:30.418$  but sometimes it's a piece

NOTE Confidence: 0.787779124

01:27:28.860 --> 01:27:30.408 loss. But I want it. I'm sorry, Doctor

NOTE Confidence: 0.802500527777778

01:27:30.420 --> 01:27:32.103 Junick, I want you to have the last question.

NOTE Confidence: 0.740783493333333

01:27:32.280 --> 01:27:35.317 So my question is related to, again,

NOTE Confidence: 0.740783493333333

01:27:35.317 --> 01:27:38.173 feeling the surrogacy as a burden as many

NOTE Confidence: 0.740783493333333

 $01:27:38.173 \longrightarrow 01:27:40.556$  spending many years on our Ethics Committee.

NOTE Confidence: 0.740783493333333

 $01:27:40.556 \longrightarrow 01:27:42.682$  In the hospital when we've

NOTE Confidence: 0.740783493333333

 $01:27:42.682 \longrightarrow 01:27:44.246$  invoked the nuclear option,

NOTE Confidence: 0.740783493333333

 $01:27:44.250 \longrightarrow 01:27:45.650$  the conscientious practice policy,

NOTE Confidence: 0.74078349333333

 $01:27:45.650 \longrightarrow 01:27:48.102$  it's not been uncommon where a family

NOTE Confidence: 0.740783493333333

 $01:27:48.102 \longrightarrow 01:27:49.854$  that we've dealt with for many,

NOTE Confidence: 0.740783493333333

 $01:27:49.860 \longrightarrow 01:27:52.044$  many years, when we took the

NOTE Confidence: 0.740783493333333

 $01:27:52.044 \longrightarrow 01:27:54.020$  decision out of their hands,

NOTE Confidence: 0.740783493333333

 $01:27:54.020 \longrightarrow 01:27:55.040$  they felt very relieved.

NOTE Confidence: 0.740783493333333

 $01:27:55.040 \longrightarrow 01:27:57.088$  And so I'm sort of focusing way back

01:27:57.088 --> 01:27:58.936 on one of their first slides about how

NOTE Confidence: 0.740783493333333

 $01:27:58.986 \longrightarrow 01:28:01.300$  I'll leave about 1% of patients have

NOTE Confidence: 0.740783493333333

 $01:28:01.300 \longrightarrow 01:28:03.600$  something that's actionable one way.

NOTE Confidence: 0.740783493333333

 $01:28:03.600 \longrightarrow 01:28:06.050$  Obviously an Ed we're we want all

NOTE Confidence: 0.740783493333333

 $01:28:06.050 \longrightarrow 01:28:08.603$  of our patients to come in with

NOTE Confidence: 0.740783493333333

01:28:08.603 --> 01:28:10.170 directives and some of the IO your

NOTE Confidence: 0.740783493333333

 $01:28:10.170 \longrightarrow 01:28:11.738$  6 year olds who are walking down the

NOTE Confidence: 0.740783493333333

 $01:28:11.738 \longrightarrow 01:28:13.299$  street and they have a massive MI.

NOTE Confidence: 0.740783493333333

 $01:28:13.300 \longrightarrow 01:28:15.256$  But the vast majority of these

NOTE Confidence: 0.740783493333333

01:28:15.256 --> 01:28:17.320 patients it is relatively predictable.

NOTE Confidence: 0.740783493333333

01:28:17.320 --> 01:28:19.606 Our ALS patients are stage four

NOTE Confidence: 0.740783493333333

01:28:19.606 --> 01:28:21.698 cancer patients that have not

NOTE Confidence: 0.740783493333333

 $01:28:21.698 \longrightarrow 01:28:23.678$  responded appropriately to chemo.

NOTE Confidence: 0.740783493333333

 $01:28:23.680 \longrightarrow 01:28:24.955$  It's all predictable that this

NOTE Confidence: 0.740783493333333

 $01:28:24.955 \longrightarrow 01:28:27.001$  is going to happen and to us and

NOTE Confidence: 0.740783493333333

01:28:27.001 --> 01:28:28.201 D it's entirely frustrating not

 $01:28:28.201 \longrightarrow 01:28:29.874$  that not we're not frustrated the

NOTE Confidence: 0.740783493333333

01:28:29.874 --> 01:28:31.578 patients we're frustrated at a lot

NOTE Confidence: 0.740783493333333

 $01:28:31.580 \longrightarrow 01:28:33.620$  of the other care providers.

NOTE Confidence: 0.740783493333333

01:28:33.620 --> 01:28:34.916 We're not having these

NOTE Confidence: 0.740783493333333

 $01:28:34.916 \longrightarrow 01:28:35.888$  conversations with patients.

NOTE Confidence: 0.740783493333333

01:28:35.890 --> 01:28:38.879 So I'm wondering if maybe having these

NOTE Confidence: 0.740783493333333

 $01:28:38.879 \longrightarrow 01:28:40.833$  more emotional support resources

NOTE Confidence: 0.740783493333333

 $01:28:40.833 \longrightarrow 01:28:43.229$  directly directed towards patients

NOTE Confidence: 0.740783493333333

 $01:28:43.229 \longrightarrow 01:28:45.625$  when having these conversations.

NOTE Confidence: 0.74078349333333

01:28:45.630 --> 01:28:47.166 And again it's going to be a process,

NOTE Confidence: 0.740783493333333

 $01:28:47.170 \longrightarrow 01:28:49.138$  it's never one conversation as Sarah

NOTE Confidence: 0.740783493333333

01:28:49.138 --> 01:28:51.248 says with one patient that one day,

NOTE Confidence: 0.740783493333333

 $01{:}28{:}51.250 \dashrightarrow 01{:}28{:}53.138$  but over a period of three or six

NOTE Confidence: 0.740783493333333

01:28:53.138 --> 01:28:55.115 months or three or six years as they

NOTE Confidence: 0.740783493333333

01:28:55.115 --> 01:28:56.866 go through ALS or something having

01:28:56.866 --> 01:28:59.038 you know supporting that patient and

NOTE Confidence: 0.740783493333333

 $01{:}28{:}59.038 \dashrightarrow 01{:}29{:}01.358$  making their own decisions and that

NOTE Confidence: 0.740783493333333

 $01:29:01.358 \longrightarrow 01:29:04.340$  not putting that burden on the on the.

NOTE Confidence: 0.740783493333333 01:29:04.340 --> 01:29:04.598 Caregivers,

NOTE Confidence: 0.740783493333333

 $01:29:04.598 \longrightarrow 01:29:06.146$  which would ruin your whole talk.

NOTE Confidence: 0.740783493333333

 $01:29:06.150 \longrightarrow 01:29:06.370$  But NOTE Confidence: 0.88097133875

 $01:29:06.380 \longrightarrow 01:29:08.988$  yeah, no. So this is this is the

NOTE Confidence: 0.88097133875

01:29:08.990 --> 01:29:11.100 whole idea of making surrogate

NOTE Confidence: 0.88097133875

01:29:11.100 --> 01:29:13.210 decision making easier by making

NOTE Confidence: 0.88097133875

01:29:13.283 --> 01:29:15.617 sure that patients have really had

NOTE Confidence: 0.88097133875

 $01{:}29{:}15.617 \dashrightarrow 01{:}29{:}18.112$  the opportunity and the support to

NOTE Confidence: 0.88097133875

01:29:18.112 --> 01:29:20.292 truly formulate their own preferences

NOTE Confidence: 0.88097133875

 $01:29:20.292 \longrightarrow 01:29:22.210$  about the likely care decision.

NOTE Confidence: 0.821015291428571

 $01:29:22.220 \longrightarrow 01:29:23.837$  But then you wouldn't have to ask

NOTE Confidence: 0.821015291428571

01:29:23.840 --> 01:29:25.566 much of anything if it's, you know,

NOTE Confidence: 0.821015291428571

 $01:29:25.566 \longrightarrow 01:29:27.190$  again in the alley ALS cases and in

01:29:27.243 --> 01:29:28.938 advanced cancer patients because it's

NOTE Confidence: 0.821015291428571

01:29:28.938 --> 01:29:30.633 relatively or advanced liver patients

NOTE Confidence: 0.821015291428571

01:29:30.685 --> 01:29:32.180 who don't qualify for transplant,

NOTE Confidence: 0.821015291428571

01:29:32.180 --> 01:29:33.221 it's relatively predictable

NOTE Confidence: 0.821015291428571

 $01:29:33.221 \longrightarrow 01:29:34.609$  what's going to happen.

NOTE Confidence: 0.8594066855

 $01:29:34.680 \longrightarrow 01:29:36.612$  Yeah. So that would argue for really

NOTE Confidence: 0.8594066855

01:29:36.612 --> 01:29:39.048 somewhat of a disease specific kind of

NOTE Confidence: 0.8594066855

 $01:29:39.048 \longrightarrow 01:29:41.370$  advanced care planning or counseling session.

NOTE Confidence: 0.8594066855

 $01:29:41.370 \longrightarrow 01:29:43.658$  And so Yale Shankar and my colleague at

NOTE Confidence: 0.8594066855

01:29:43.658 --> 01:29:46.169 PET is the lead on a trial right now,

NOTE Confidence: 0.8594066855

01:29:46.170 --> 01:29:48.450 randomized trial of respecting choices,

NOTE Confidence: 0.8594066855

 $01:29:48.450 \longrightarrow 01:29:50.940$  which is a more interpersonally attuned

NOTE Confidence: 0.8594066855

 $01{:}29{:}50.940 \dashrightarrow 01{:}29{:}53.290$  form of advanced care planning.

NOTE Confidence: 0.8594066855

 $01:29:53.290 \longrightarrow 01:29:55.000$  And she's testing it in patients

NOTE Confidence: 0.8594066855

 $01:29:55.000 \longrightarrow 01:29:56.681$  with advanced cancer who that like

01:29:56.681 --> 01:29:58.632 just like you said, reliably face

NOTE Confidence: 0.8594066855

 $01:29:58.632 \longrightarrow 01:30:01.087$  certain kinds of milestone decisions.

NOTE Confidence: 0.8594066855

 $01:30:01.090 \longrightarrow 01:30:02.636$  And so, you know we'll see.

NOTE Confidence: 0.8594066855

 $01:30:02.636 \longrightarrow 01:30:04.870$  I think there are so many studies.

NOTE Confidence: 0.8594066855

 $01:30:04.870 \longrightarrow 01:30:07.888$  Have shown that advanced care planning

NOTE Confidence: 0.8594066855

01:30:07.888 --> 01:30:10.476 does not particularly affect health

NOTE Confidence: 0.8594066855

 $01:30:10.476 \longrightarrow 01:30:13.356$  utilization outcomes and care decisions.

NOTE Confidence: 0.8594066855

01:30:13.360 --> 01:30:14.516 This is, you know,

NOTE Confidence: 0.8594066855

01:30:14.516 --> 01:30:16.480 a much more tailored approach to it,

NOTE Confidence: 0.8594066855

01:30:16.480 --> 01:30:18.430 a much more interpersonally savvy

NOTE Confidence: 0.8594066855

 $01:30:18.430 \longrightarrow 01:30:20.380$  advanced care planning intervention rather

NOTE Confidence: 0.8594066855

01:30:20.432 --> 01:30:22.280 than just a pen and paper directive.

NOTE Confidence: 0.8594066855

 $01:30:22.280 \dashrightarrow 01:30:24.369$  I was supporting the patients,

NOTE Confidence: 0.8594066855

 $01:30:24.370 \longrightarrow 01:30:26.370$  but as soon as you see how many

NOTE Confidence: 0.8594066855

01:30:26.370 --> 01:30:27.136 countries say, well,

NOTE Confidence: 0.8594066855

 $01:30:27.136 \longrightarrow 01:30:29.320$  let's not leave this to the family

 $01:30:29.320 \longrightarrow 01:30:30.850$  anyway that that I wasn't aware

NOTE Confidence: 0.8594066855

 $01:30:30.850 \longrightarrow 01:30:32.401$  of that was we're friends but not

NOTE Confidence: 0.8594066855

 $01:30:32.401 \longrightarrow 01:30:33.325$  the other countries as well.

NOTE Confidence: 0.8594066855

01:30:33.325 --> 01:30:35.388 Don't move as we have you know you know

NOTE Confidence: 0.8594066855

01:30:35.388 --> 01:30:36.740 you get wonderful things when you come here,

NOTE Confidence: 0.8594066855 01:30:36.740 --> 01:30:38.640 dog. NOTE Confidence: 0.8594066855

01:30:38.640 --> 01:30:39.728 You get, you know,

NOTE Confidence: 0.8594066855

 $01:30:39.728 \dashrightarrow 01:30:41.208$ you get some Yale paraphernalia.

NOTE Confidence: 0.754526075714286

01:30:41.220 --> 01:30:43.770 Oh, please join me in thanking Doctor White.

NOTE Confidence: 0.667055925

01:30:46.110 --> 01:30:48.108 Yeah. We got everything we can.

NOTE Confidence: 0.667055925

 $01:30:48.110 \longrightarrow 01:30:49.680$  We can feel free to wear this

NOTE Confidence: 0.667055925

01:30:49.680 --> 01:30:52.330 right now if you want. Yeah, sure.

NOTE Confidence: 0.80810222

 $01{:}30{:}52.330 \dashrightarrow 01{:}30{:}54.010$  Oh, yeah. You're looking good.

NOTE Confidence: 0.80810222

01:30:54.010 --> 01:30:56.530 Thank you very much.

NOTE Confidence: 0.80810222

 $01:30:56.530 \longrightarrow 01:30:58.060$  Stretch out my 17 year old

 $01{:}30{:}58.060 \dashrightarrow 01{:}31{:}00.090$  twins who are thinking about

NOTE Confidence: 0.80810222

 $01:31:00.090 \longrightarrow 01:31:01.090$  colleges now. A couple.

NOTE Confidence: 0.633998445714286

 $01:31:02.000 \longrightarrow 01:31:03.715$  There you go. That'll stress them out.

NOTE Confidence: 0.633998445714286

 $01{:}31{:}03.720 \dashrightarrow 01{:}31{:}06.020$  Good. Thank you all very much for coming.

NOTE Confidence: 0.633998445714286

01:31:06.020 --> 01:31:06.840 We'll see you guys again

NOTE Confidence: 0.8733825025

 $01:31:06.850 \longrightarrow 01:31:07.998$  in a couple weeks.