Thank you for choosing Yale New Haven Hospital  
We are looking forward to providing you with exceptional care.

The following information will help provide you with parking options and directions from parking to the:

**MRI Center (Fitkin)**

If you should need to reschedule, please contact our Central Scheduling department at: **203-688-1010**.

**Department Hours:**

<table>
<thead>
<tr>
<th>Modality</th>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>MRI</td>
<td>Everyday</td>
<td>7:00 am – 3:30 pm</td>
</tr>
</tbody>
</table>

---

**Location**

**MRI Center (Fitkin)**

801 Howard Ave, New Haven
Lower Level

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**Parking**

**Valet** (Recommended)

<table>
<thead>
<tr>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dana Building Valet</td>
<td>Monday- Friday and Weekends after 10:00 am</td>
</tr>
<tr>
<td></td>
<td>789 Howard Ave, New Haven</td>
</tr>
<tr>
<td></td>
<td>Cost: $4 with Voucher</td>
</tr>
</tbody>
</table>

**Adult Emergency Department (AED) Valet**

*Saturday and Sundays before 10:00 am

<table>
<thead>
<tr>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 York Street, New Haven</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cost: $4 with Voucher</td>
</tr>
</tbody>
</table>

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**Parking Garage**

<table>
<thead>
<tr>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Howard Ave Garage</td>
<td>Monday- Friday and Weekends after 10:00 am</td>
</tr>
<tr>
<td></td>
<td>800 Howard Ave, New Haven</td>
</tr>
<tr>
<td></td>
<td>$3 per hour, Max $15</td>
</tr>
</tbody>
</table>

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**Monday- Friday and Weekends after 10:00 am**

**Direction to the Department from Dana Building Valet**

- Park at the Dana Building Valet.
- Use the Dana Building valet at 789 Howard Avenue, which is located directly across from the Howard Avenue Parking garage. Present your valet parking ticket to the MRI Technologist, to receive a voucher for a discounted parking rate.
  - We do not discount for parking in the Howard Avenue Parking Garage (rates are $3/hour with a $15 day maximum)
- From the Dana Building valet, face the street, then walk down the sidewalk to your right until you reach the next building, 801 Howard Avenue. The MRI Center is located in the basement of this building.
- Enter through the glass doors and take the elevator on your right to the basement.
- A receptionist will check you in at the desk upon arrival.
Dana Building Valet  
789 Howard Ave, New Haven

Howard Ave Garage  
800 Howard Ave, New Haven
York Street Campus Walking Map

Dana Building Valet to the MRI Center (Fitkin)

% CLINIC BUILDING
FLOOR SERVICE
LL MRI Center
LL NeuroSPECT center
LL YNHH Federal Credit Union
LL Neuroradiology
LL PET Center
1 Human Resources
2 New Haven Unit Cafeteria
2 Walkway to/from Yale Physicians Building

% DANA BUILDING
FLOOR SERVICE
LL Medical Records
1 Outpatient Registration
1 Employment Office
2 Dental Department
2 Eye Consult
2 Diabetes Center
2 Bone Center
3 Cardiology

% FITKIN BUILDING
FLOOR SERVICE
LL MRI Center
2 EEG lab
2 Neurophysiology
2 Pulmonary Function Lab
2 Winchester Chest Clinic

% SOUTH PAVILION
FLOOR SERVICE
1 Adult Emergency
1 Chapel
2 Diagnostic Radiology/X-ray
2 Cardiac Catheterization
2 Surgical Pathology

- Dana Building valet to Fitkin Entrance
- From the Dana Building valet, face the street, then walk down the sidewalk to your right until you reach the next building, 801 Howard Avenue. The MRI Center is located in the basement of this building.
- Enter through the glass doors and take the elevator on your right to the basement.
*Valet Saturday and Sundays before 10:00 am

Direction to the Department from Adult Emergency Department Valet

- Park at the Adult Emergency Department Valet.
- Use the Adult Emergency Department Valet at 6 York Street. Present your valet parking ticket to the MRI Technologist, to receive a voucher for a discounted parking rate.
- From the Adult Emergency Department Valet, face the street, then walk down the sidewalk to your right until you reach the intersection of Howard Ave and York Street. Cross over York Street and continue walking to the 801 Howard Avenue building entrance. The MRI Center is located in the basement of this building.
- Enter through the glass doors and take the elevator on your right to the basement.
- A receptionist will check you in at the desk upon arrival.
Adult Emergency Department (AED) Valet to the MRI Center (Fitkin)

From the Dana Building valet, face the street, then walk down the sidewalk to your right until you reach the next building, 801 Howard Avenue. The MRI Center is located in the basement of this building.

Enter through the glass doors and take the elevator on your right to the basement.
**Obtaining Results:**

The doctor who ordered your exam will receive results within 24hrs of its completion and any Yale Physician involved in your care will also have access to your report as well. If you would like your results ASAP, you may want to reach out to the doctor who placed the order.

**MyChart**

Diagnostic Radiology Imaging results are automatically loaded into MyChart 9 days after the report has been completed by the Radiologist, some referring doctors may release these results sooner. Biopsy results take up to 18 days to be released to MyChart.

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**Request a Copy of Your Report / Images**

For Medical Record Requests or Questions, Please call 203-688-2231.

If you would like a copy of your report sent to a non-Yale physician and did not fill out an YNHHS Authorization for Access/Release of Document, Please click on the link, complete the form and email it to HIMDocMgmt@YNHH.ORG

or mail to: Yale New Haven Hospital  
Medical Record Department  
Medical Information Unit PO  
Box 9565  
New Haven, CT 06535

**Request Copy of Images on disk:**

To request a copy of your images, please fill out an Authorization for Disclosure/Release of Protected Health Information form and email it to RadiologyCustomerService@YNHH.org or fax it to 203-688-8812.

Disks will be available for pick up within 48 hours, or they can be mailed to you.

For immediate pick up, please note the reason on the form.

If you did not complete the Release form during your visit, you can use the link here download one, or call 203-688-6054 for assistance.

Please note which of the following locations you would like to pick up your disk. ID will be required upon pick up.

**New Haven**

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Hours</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smilow Cancer Hospital</td>
<td>35 Park St</td>
<td>Weekdays 7:30 am to 7:00 pm, Weekends 10:00 am to 3:00 pm</td>
<td>203-688-6054</td>
</tr>
<tr>
<td>St Raphael's Campus</td>
<td>1450 Chapel St</td>
<td>Weekdays 8:00 am to 5:00 pm</td>
<td>203-789-3116</td>
</tr>
<tr>
<td>Hamden</td>
<td>2560 Dixwell Ave</td>
<td>Weekdays 7:30 am to 5:00 pm</td>
<td>203-688-0003</td>
</tr>
<tr>
<td>North Haven</td>
<td>6 Devine St</td>
<td>Weekdays 8:00 am to 8:00 pm</td>
<td>203-287-6111</td>
</tr>
<tr>
<td>Guilford</td>
<td>111 Goose Lane</td>
<td>Mon - Thurs. 7:00 am to 8:00 pm, Friday 7:00 am to 5:00 pm</td>
<td>203-453-7200</td>
</tr>
</tbody>
</table>
Billing Questions and Information

Our *Billing Inquiries Line* is available to answer your questions about charges for imaging exams and other billing questions.

*855-547-4584*

*Online Business Office* is also available for you to sign in and send in a secure billing question if you prefer.

[https://ynhhs.patientsimple.com](https://ynhhs.patientsimple.com)

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Notice to Patients
Regarding Billing and Hospital Based Facilities

You may receive a notice from YNHH titled “Notice to Patients Regarding Billing and Hospital Based Facilities” This letter is mandated by the state of Connecticut to inform patients of fees and charges concerning their visit.

If you are only being seen by the Radiology Department during your visit, you **WILL NOT BE CHARGED** a Facility Fee.

There is no facility fee for radiology exams.

These fees may be applied if you are seen for another appointment, outside of the Radiology Department.

Any questions concerning fees, please call: 203-688-8860