Thank you for choosing Yale New Haven Hospital
We are looking forward to providing you with exceptional care.

The following information will help provide you with parking options and directions from parking to the:

Yale New Haven Hospital - Smilow Breast Center
Sat & Sun before 10 am

If you should need to reschedule, please contact our Central Scheduling department at: 203-688-1010.

Department Hours:
- Weekdays: 7:15 am – 6 pm
- Saturdays: 8 am – noon

Quick Links
- ACR Accreditation
- Radiation Safety
- Yale Medicine-
- Dept. of Radiology &
  Biomedical Imaging
- Patient Cost Estimate
  Line: 1-855-547-4584

Location

Smilow Breast Center
35 Park Street, New Haven
North Pavilion, 1st Floor

Parking

<table>
<thead>
<tr>
<th>Location</th>
<th>Parking</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smilow Breast Center</td>
<td>Adult Emergency Department (AED) Valet (Recommended)</td>
</tr>
<tr>
<td>35 Park Street, New Haven</td>
<td>4 York St., New Haven</td>
</tr>
<tr>
<td>North Pavilion, 1st Floor</td>
<td>Cost: $4 with Voucher</td>
</tr>
<tr>
<td>Air Rights Garage (ARG)</td>
<td>Oak Street Connector Entrance</td>
</tr>
<tr>
<td>Route 34</td>
<td>(Route 34)</td>
</tr>
<tr>
<td></td>
<td>$4 with Voucher</td>
</tr>
</tbody>
</table>

Direction to the Department

From Adult Emergency Department Valet (easiest):
- From the Adult Emergency Department Valet, walk down the street to 20 York Street (the main entrance).
- Once you have entered the 20 York Street entrance, proceed forward to the Atrium.
- Proceed straight and you will find the Looking Glass Gift Shop to the right.
- The Breast Center is down the hall, past the Looking Glass Gift Shop.

From Air Rights Garage / 4th Level:
- Access the Park street building from the Designated Patient Parking on the 4th floor of the Air Rights Garage
- Take the elevator in the 55 Park Street building to the 4th floor
- Cross the Pedestrian Bridge to the Smilow Cancer Hospital in the North Pavilion.
- Follow the signs/hallway to the North Pavilion Elevators.
- Take the elevators to the first floor
- When you exit the elevators, make your way around the other side of them.
- The Breast Center is down the hall past the Looking Glass Gift Shop.

* Make sure to bring your parking ticket in and present it to the department receptionist or technologist to receive a voucher for discounted parking.
Adult Emergency Department (AED) Valet

4 York St., New Haven
Air Rights Garage (ARG)  *(Coming from I-95 & I-91)*

If you are coming from route 95 or route 91, stay in the extreme left lane while on the Oak Street Connector and take the left exit to Parking Garages.

From **Martin Luther King Boulevard (Route 34)**
From: Adult Emergency Department Valet (easiest)
- From the Adult Emergency Department Valet, walk down the street to 20 York Street (the main entrance).
- Once you have entered the 20 York Street entrance, proceed forward to the Atrium.
- Proceed straight and you will find the Looking Glass Gift Shop to the right.
- The Breast Center is down the hall, past the Looking Glass Gift Shop.
Obtaining Results:

The doctor who ordered your exam will receive results within 24hrs of its completion and any Yale Physician involved in your care will also have access to your report as well. If you would like your results ASAP, you may want to reach out to the doctor who placed the order.

MyChart

Diagnostic Radiology Imaging results are automatically loaded into MyChart 9 days after the report has been completed by the Radiologist, some referring doctors may release these results sooner. Biopsy results take up to 18 days to be released to MyChart.

Request a Copy of Your Report / Images

For Medical Record Requests or Questions, Please call 203-688-2231.
If you would like a copy of your report sent to a non- Yale physician and did not fill out an YNHHS Authorization for Access/Release of Document, Please click on the link, complete the form and email it to HIMDocMgmt@YNHH.ORG
or mail to: Yale New Haven Hospital
Medical Record Department
Medical Information Unit
PO Box 9565
New Haven, CT 06535

Request Copy of Images on disk:

To request a copy of your images, please fill out an Authorization for Disclosure/Release of Protected Health Information form and email it to RadiologyCustomerService@YNHH.org or fax it to 203-688-8812.
Disks will be available for pick up within 48 hours, or they can be mailed to you.
For immediate pick up, please note the reason on the form.
If you did not complete the Release form during your visit, you can use the link here download one, or call 203-688-6054 for assistance.
Please note which of the following locations you would like to pick up your disk.
ID will be required upon pick up.

New Haven
Smilow Cancer Hospital, 2nd floor 35 Park St
Weekdays 7:30 am to 7:00 pm
Weekends 10:00 am to 3:00 pm
203-688-6054

St Raphael's Campus 1450 Chapel St
Radiology
Weekdays 8:00 am to 5:00 pm
203-789-3116

Hamden 2560 Dixwell Ave
Weekdays 7:30 am to 5:00 pm
203-688-0003

North Haven 6 Devine St
Weekdays 8:00 am to 8:00 pm
203-287-6111

Guilford 111 Goose Lane
Mon - Thurs. 7:00 am to 8:00 pm
Friday 7:00 am to 5:00 pm
203-453-7200
Billing Questions and Information

Our Billing Inquiries Line is available to answer your questions about charges for imaging exams and other billing questions.
855-547-4584

Online Business Office is also available for you to sign in and send in a secure billing question if you prefer. https://ynhhs.patientsimple.com

Notice to Patients Regarding Billing and Hospital Based Facilities

You may receive a notice from YNHH titled “Notice to Patients Regarding Billing and Hospital Based Facilities” This letter is mandated by the state of Connecticut to inform patients of fees and charges concerning their visit.

If you are only being seen by the Radiology Department during your visit, you WILL NOT BE CHARGED a Facility Fee.

There is no facility fee for radiology exams.

These fees may be applied if you are seen for another appointment, outside of the Radiology Department.

Any questions concerning fees, please call: 203-688-8860