Thank you for choosing Yale New Haven Hospital  
We are looking forward to providing you with exceptional care.

The following information will help provide you with parking options and directions from parking to the:

Yale New Haven Hospital  
Guilford Shoreline MRI

If you should need to reschedule, please contact our Central Scheduling department at: 203-688-1010.

Department Hours:  
Weekdays  8:00 am – 8:00 pm  
Saturdays  7:30 am – 4:00 pm

Location

Guilford Shoreline MRI  
111 Goose Ln, Guilford  
Ground Floor

Parking

Guilford Shoreline Medical Center Lot  
111 Goose Ln, Guilford  
Cost: Free

Direction to the Department

- Enter driveway and continue straight to park on the upper level parking lot.
- Enter the building from the upper level parking lot.
- For X-ray, CT, MRI or Ultrasound, take the stairs or elevator to ground level.
- Take a left to enter the door to the reception and waiting area.
- A receptionist will check you in at the desk upon arrival

Entrance to 111 Goose Ln.
**Obtaining Results:**

The doctor who ordered your exam will receive results within 24hrs of its completion and any Yale Physician involved in your care will also have access to your report as well. If you would like your results ASAP, you may want to reach out to the doctor who placed the order.

**MyChart**

Diagnostic Radiology Imaging results are automatically loaded into MyChart 9 days after the report has been completed by the Radiologist, some referring doctors may release these results sooner. Biopsy results take up to 18 days to be released to MyChart.

**Request a Copy of Your Report / Images**

For Medical Record Requests or Questions, Please call [203-688-2231](tel:2036882231).

If you would like a copy of your report sent to a non-Yale physician and did not fill out an [YNHHS Authorization for Access/Release of Document](mailto:HIMDocMgmt@YNHH.ORG), Please click on the link, complete the form and email it to [HIMDocMgmt@YNHH.ORG](mailto:HIMDocMgmt@YNHH.ORG) or mail to:

Yale New Haven Hospital  
Medical Record Department  
Medical Information Unit  
PO Box 9565  
New Haven, CT 06535

**Request Copy of Images on disk:**

To request a copy of your images, please fill out an Authorization for Disclosure/Release of Protected Health Information form and email it to [RadiologyCustomerService@YNHH.org](mailto:RadiologyCustomerService@YNHH.org) or fax it to 203-688-8812. Disks will be available for pick up within 48 hours, or they can be mailed to you.

For immediate pick up, please note the reason on the form.

If you did not complete the Release form during your visit, you can use the link here download one, or call 203-688-6054 for assistance.

Please note which of the following locations you would like to pick up your disk. ID will be required upon pick up.

**New Haven**

**Smilow Cancer Hospital**, 2nd floor  
35 Park St  
Weekdays 7:30 am to 7:00 pm  
Weekends 10:00 am to 3:00 pm  
203-688-6054

**St Raphael's Campus** - Radiology  
1450 Chapel St  
Radiology  
Weekdays 8:00 am to 5:00 pm  
203-789-3116

**Hamden**  
2560 Dixwell Ave  
Weekdays 7:30 am to 5:00 pm  
203-688-0003

**North Haven**  
6 Devine St  
Weekdays 8:00 am to 8:00 pm  
203-287-6111

**Guilford**  
111 Goose Lane  
Mon - Thurs. 7:00 am to 8:00 pm  
Friday 7:00 am to 5:00 pm  
203-453-7200
## Billing Questions and Information

Our **Billing Inquiries Line** is available to answer your questions about charges for imaging exams and other billing questions.

855-547-4584

**Online Business Office** is also available for you to sign in and send in a secure billing question if you prefer.

https://ynhhs.patientsimple.com

## Notice to Patients

**Regarding Billing and Hospital Based Facilities**

You may receive a notice from YNHH titled “Notice to Patients Regarding Billing and Hospital Based Facilities” This letter is mandated by the state of Connecticut to inform patients of fees and charges concerning their visit.

If you are only being seen by the Radiology Department during your visit, you **WILL NOT BE CHARGED** a Facility Fee.

There is no facility fee for radiology exams.

These fees may be applied if you are seen for another appointment, outside of the Radiology Department.

Any questions concerning fees, please call: 203-688-8860