WEBVTT

NOTE duration:"01:14:56" NOTE recognizability:0.853

NOTE language:en-us

NOTE Confidence: 0.896350668181818

 $00:00:00.000 \longrightarrow 00:00:01.548$ Good morning everyone and welcome to

NOTE Confidence: 0.896350668181818

00:00:01.548 --> 00:00:03.110 the Yale Department of Psychiatry.

NOTE Confidence: 0.896350668181818

 $00:00:03.110 \longrightarrow 00:00:05.357$ Grand rounds. My name is Bob Rohrbaugh

NOTE Confidence: 0.896350668181818

00:00:05.357 --> 00:00:07.882 and I'm deputy chair for education in

NOTE Confidence: 0.896350668181818

00:00:07.882 --> 00:00:10.182 the department and it's my distinct

NOTE Confidence: 0.896350668181818

 $00{:}00{:}10.182 \dashrightarrow 00{:}00{:}12.510$ honor to introduce Dr Annie anomaly

NOTE Confidence: 0.896350668181818

 $00{:}00{:}12.582 \dashrightarrow 00{:}00{:}14.868$ to our grand round speaker today.

NOTE Confidence: 0.896350668181818

00:00:14.870 --> 00:00:15.542 Doctor normal.

NOTE Confidence: 0.896350668181818

00:00:15.542 --> 00:00:17.558 I received her MBBS degree from

NOTE Confidence: 0.896350668181818

 $00:00:17.558 \longrightarrow 00:00:19.908$ the JSS Medical College in Mysore,

NOTE Confidence: 0.896350668181818

00:00:19.910 --> 00:00:22.436 India and her Masters in education

NOTE Confidence: 0.896350668181818

 $00{:}00{:}22.436 \dashrightarrow 00{:}00{:}25.576$ from the Rivier College in Nashua NH.

NOTE Confidence: 0.896350668181818

 $00:00:25.576 \longrightarrow 00:00:27.921$ She completed her internship and

 $00:00:27.921 \longrightarrow 00:00:30.379$ residency in both internal medicine.

NOTE Confidence: 0.896350668181818

 $00:00:30.380 \longrightarrow 00:00:33.518$ And in psychiatry at Southern University,

NOTE Confidence: 0.896350668181818

00:00:33.520 --> 00:00:36.510 Illinois University in Springfield, IL,

NOTE Confidence: 0.896350668181818

 $00:00:36.510 \longrightarrow 00:00:39.960$ and joined our department after graduation.

NOTE Confidence: 0.896350668181818

 $00:00:39.960 \longrightarrow 00:00:42.306$ Doctor normally is an associate professor

NOTE Confidence: 0.896350668181818

00:00:42.306 --> 00:00:45.060 in our department and internal medicine,

NOTE Confidence: 0.896350668181818

 $00{:}00{:}45.060 \dashrightarrow 00{:}00{:}47.760$ and is an associate clinical professor

NOTE Confidence: 0.896350668181818

 $00:00:47.760 \longrightarrow 00:00:50.509$ in the Yale School of Nursing.

NOTE Confidence: 0.896350668181818

 $00:00:50.510 \longrightarrow 00:00:52.412$ With their training in both internal

NOTE Confidence: 0.896350668181818

00:00:52.412 --> 00:00:53.804 medicine and psychiatry, Dr.

NOTE Confidence: 0.896350668181818

 $00{:}00{:}53.804 \dashrightarrow 00{:}00{:}56.842$ Namoli was the ideal person to lead

NOTE Confidence: 0.896350668181818

 $00:00:56.842 \longrightarrow 00:01:00.047$ development of the Wellness Center at CMHC.

NOTE Confidence: 0.896350668181818

 $00:01:00.050 \longrightarrow 00:01:02.312$ She's been named the deputy medical

NOTE Confidence: 0.896350668181818

00:01:02.312 --> 00:01:04.360 director of medical services at CMHC,

NOTE Confidence: 0.896350668181818

 $00:01:04.360 \longrightarrow 00:01:06.265$ where her dual training also

NOTE Confidence: 0.896350668181818

 $00:01:06.265 \longrightarrow 00:01:07.789$ provided her the expertise,

 $00:01:07.790 \longrightarrow 00:01:11.291$ which enabled her to be the point person to

NOTE Confidence: 0.896350668181818

 $00:01:11.291 \longrightarrow 00:01:14.589$ address issues related to the COVID pandemic.

NOTE Confidence: 0.896350668181818

00:01:14.590 --> 00:01:16.660 This dual training has also proved

NOTE Confidence: 0.896350668181818

 $00:01:16.660 \longrightarrow 00:01:19.057$ invaluable for her work as director of

NOTE Confidence: 0.896350668181818

 $00:01:19.057 \longrightarrow 00:01:21.269$ the Yale Adult Refugee Clinic at Yale,

NOTE Confidence: 0.896350668181818

 $00:01:21.270 \longrightarrow 00:01:22.575$ New Haven Hospital,

NOTE Confidence: 0.896350668181818

 $00:01:22.575 \longrightarrow 00:01:26.220$ which she's LED for the last 10 years.

NOTE Confidence: 0.896350668181818

 $00:01:26.220 \longrightarrow 00:01:28.116$ Clinic serves as the gateway for

NOTE Confidence: 0.896350668181818

00:01:28.116 --> 00:01:30.152 all health care for refugees coming

NOTE Confidence: 0.896350668181818

 $00:01:30.152 \longrightarrow 00:01:32.623$ to the greater New Haven area and

NOTE Confidence: 0.896350668181818

00:01:32.623 --> 00:01:34.558 operates in partnership with Iris,

NOTE Confidence: 0.896350668181818

 $00:01:34.560 \longrightarrow 00:01:37.520$ the local refugee resettlement agency.

NOTE Confidence: 0.896350668181818

 $00{:}01{:}37.520 \dashrightarrow 00{:}01{:}39.921$ The refugee clinic is a central point

NOTE Confidence: 0.896350668181818

00:01:39.921 --> 00:01:41.660 for refugee outreach activities,

NOTE Confidence: 0.896350668181818

 $00:01:41.660 \longrightarrow 00:01:46.430$ education programs and research projects.

00:01:46.430 --> 00:01:48.452 It's always a pleasure to introduce

NOTE Confidence: 0.896350668181818

 $00:01:48.452 \longrightarrow 00:01:50.448$ someone with deep expertise in an area,

NOTE Confidence: 0.896350668181818

 $00:01:50.450 \longrightarrow 00:01:51.930$ and in this case,

NOTE Confidence: 0.896350668181818

 $00:01:51.930 \longrightarrow 00:01:53.410$ doctor normally has literally

NOTE Confidence: 0.896350668181818

 $00:01:53.410 \longrightarrow 00:01:55.660$ written the book on refugee health.

NOTE Confidence: 0.896350668181818

00:01:55.660 --> 00:01:58.445 A textbook entitled Refugee Health

NOTE Confidence: 0.896350668181818

 $00:01:58.445 \longrightarrow 00:02:01.230$ Care and Essential Medical Guide,

NOTE Confidence: 0.896350668181818

 $00:02:01.230 \longrightarrow 00:02:03.470$ which is in its second edition and which

NOTE Confidence: 0.896350668181818

 $00:02:03.470 \longrightarrow 00:02:05.499$ is viewed as the primary reference,

NOTE Confidence: 0.896350668181818

 $00:02:05.500 \longrightarrow 00:02:08.550$ informing health care for refugees.

NOTE Confidence: 0.896350668181818

 $00{:}02{:}08.550 \dashrightarrow 00{:}02{:}10.643$ She's a founding member of the Board

NOTE Confidence: 0.896350668181818

 $00{:}02{:}10.643 \to 00{:}02{:}12.985$ of directors of the Society for Refugee

NOTE Confidence: 0.896350668181818

 $00:02:12.985 \dashrightarrow 00:02:15.055$ Health care providers and has served

NOTE Confidence: 0.896350668181818

 $00:02:15.120 \longrightarrow 00:02:17.339$ as the associate editor of the Journal

NOTE Confidence: 0.896350668181818

00:02:17.339 --> 00:02:20.830 of Immigrant and Minority Health.

NOTE Confidence: 0.896350668181818

 $00:02:20.830 \longrightarrow 00:02:21.810$ Not surprisingly,

00:02:21.810 --> 00:02:24.260 Dr Namala has been recipient

NOTE Confidence: 0.896350668181818

 $00:02:24.260 \longrightarrow 00:02:25.730$ of numerous awards,

NOTE Confidence: 0.896350668181818

00:02:25.730 --> 00:02:28.065 including our Clinical Innovations Award

NOTE Confidence: 0.896350668181818

 $00:02:28.065 \longrightarrow 00:02:30.877$ for development of the CMHC Wellness

NOTE Confidence: 0.896350668181818

 $00{:}02{:}30.877 \dashrightarrow 00{:}02{:}34.069$ Center and the Steven Fleck Award is an

NOTE Confidence: 0.896350668181818

 $00:02:34.069 \longrightarrow 00:02:36.669$ exemplary physician and clinical teacher.

NOTE Confidence: 0.896350668181818

 $00:02:36.670 \longrightarrow 00:02:39.407$ She received the Roger Coleman Award from

NOTE Confidence: 0.896350668181818

 $00{:}02{:}39.407 \dashrightarrow 00{:}02{:}40.959$ a Connecticut Psychiatric Association

NOTE Confidence: 0.896350668181818

 $00:02:40.959 \longrightarrow 00:02:43.206$ for her work with refugees and the

NOTE Confidence: 0.896350668181818

00:02:43.206 --> 00:02:45.977 Nancy CA Rawski Teaching award from the

NOTE Confidence: 0.896350668181818

 $00:02:45.977 \longrightarrow 00:02:47.633$ American Psychiatric Association for

NOTE Confidence: 0.896350668181818

 $00:02:47.633 \longrightarrow 00:02:51.170$ her work with medical students last year,

NOTE Confidence: 0.896350668181818

 $00{:}02{:}51.170 \longrightarrow 00{:}02{:}53.390$ Dr Anomaly was awarded to Leonard

NOTE Confidence: 0.896350668181818

00:02:53.390 --> 00:02:55.647 to award for Humanism in Medicine

NOTE Confidence: 0.896350668181818

 $00:02:55.647 \longrightarrow 00:02:57.747$ from the Yale School of Medicine

 $00:02:57.747 \longrightarrow 00:02:59.599$ and the Gold Foundation,

NOTE Confidence: 0.896350668181818

 $00:02:59.600 \longrightarrow 00:03:02.533$ one of the highest honors our medical

NOTE Confidence: 0.896350668181818

 $00:03:02.533 \longrightarrow 00:03:05.700$ school bestows on a member of our faculty.

NOTE Confidence: 0.896350668181818

00:03:05.700 --> 00:03:07.116 According to the New York Times,

NOTE Confidence: 0.896350668181818

00:03:07.120 --> 00:03:09.500 our nation has the opportunity to help

NOTE Confidence: 0.896350668181818

00:03:09.500 --> 00:03:12.850 resettle 50,000 Afghan refugees this month,

NOTE Confidence: 0.896350668181818

 $00:03:12.850 \longrightarrow 00:03:15.613$ and so I can't imagine a more timely talk

NOTE Confidence: 0.896350668181818

 $00{:}03{:}15.613 \dashrightarrow 00{:}03{:}18.142$ than the one we're about to hear Doctor.

NOTE Confidence: 0.896350668181818 00:03:18.142 --> 00:03:18.484 Normally,

NOTE Confidence: 0.896350668181818

 $00:03:18.484 \longrightarrow 00:03:20.536$ we deeply appreciate you and the

NOTE Confidence: 0.896350668181818

 $00:03:20.536 \longrightarrow 00:03:22.476$ work that you do in this field,

NOTE Confidence: 0.864859387272727

 $00:03:22.480 \longrightarrow 00:03:24.160$ and we look forward to your

NOTE Confidence: 0.864859387272727

 $00:03:24.160 \longrightarrow 00:03:25.670$ presentation on refugee mental health.

NOTE Confidence: 0.822575818

00:03:28.970 --> 00:03:31.340 Thank you, thank you Bob for

NOTE Confidence: 0.822575818

 $00:03:31.340 \longrightarrow 00:03:32.920$ such a glowing introduction.

NOTE Confidence: 0.822575818

 $00:03:32.920 \longrightarrow 00:03:35.867$ So let me get right into it.

 $00:03:35.870 \longrightarrow 00:03:39.830$ Uh, I will share my screen.

NOTE Confidence: 0.953590875714286

00:03:47.360 --> 00:03:50.629 OK, I think everybody can see this.

NOTE Confidence: 0.953590875714286

 $00:03:50.630 \longrightarrow 00:03:53.395$ Yes perfect. OK alright so I won't

NOTE Confidence: 0.953590875714286

 $00:03:53.395 \longrightarrow 00:03:55.758$ really say anything about myself at

NOTE Confidence: 0.953590875714286

00:03:55.758 --> 00:03:58.690 this point because Bob has said it all.

NOTE Confidence: 0.953590875714286

00:03:58.690 --> 00:04:01.246 But I think you have gathered that I wear

NOTE Confidence: 0.953590875714286

00:04:01.246 --> 00:04:03.761 many hats and the refugee hat is one that

NOTE Confidence: 0.953590875714286

 $00{:}04{:}03.761 \dashrightarrow 00{:}04{:}07.088$ I won't for probably more than 10 years.

NOTE Confidence: 0.953590875714286

 $00:04:07.090 \longrightarrow 00:04:10.162$ Most of my tenure here in in the

NOTE Confidence: 0.953590875714286

 $00{:}04{:}10.162 \dashrightarrow 00{:}04{:}12.772$ department and at Yale I have.

NOTE Confidence: 0.953590875714286

00:04:12.772 --> 00:04:16.344 No conflicts to disclose and what I'm going

NOTE Confidence: 0.953590875714286

 $00:04:16.344 \longrightarrow 00:04:19.408$ to do is because this is an audience that.

NOTE Confidence: 0.953590875714286

 $00:04:19.410 \longrightarrow 00:04:21.258$ You know knows a lot about refugees.

NOTE Confidence: 0.953590875714286

 $00{:}04{:}21.260 \dashrightarrow 00{:}04{:}22.548$ From what we learn in the media,

NOTE Confidence: 0.953590875714286

 $00:04:22.550 \longrightarrow 00:04:23.582$ but may not necessarily

 $00:04:23.582 \longrightarrow 00:04:24.614$ have worked with them.

NOTE Confidence: 0.953590875714286

 $00{:}04{:}24.620 \dashrightarrow 00{:}04{:}26.796$ I'm going to talk a little bit about

NOTE Confidence: 0.953590875714286

 $00:04:26.796 \longrightarrow 00:04:28.353$ the background of who refugees are

NOTE Confidence: 0.953590875714286

 $00:04:28.353 \longrightarrow 00:04:30.378$ and how they get here and come to us

NOTE Confidence: 0.953590875714286

 $00:04:30.380 \longrightarrow 00:04:32.652$ and then spend a good amount of time

NOTE Confidence: 0.953590875714286

 $00:04:32.652 \longrightarrow 00:04:35.077$ on the mental health problems that we

NOTE Confidence: 0.953590875714286

00:04:35.077 --> 00:04:37.592 know about what we know about them

NOTE Confidence: 0.953590875714286

 $00{:}04{:}37.592 \dashrightarrow 00{:}04{:}39.902$ and what we don't know about them.

NOTE Confidence: 0.953590875714286

 $00:04:39.910 \longrightarrow 00:04:41.840$ And you know the treatments.

NOTE Confidence: 0.953590875714286

 $00:04:41.840 \longrightarrow 00:04:42.479$ And then finally,

NOTE Confidence: 0.953590875714286

 $00{:}04{:}42.479 \dashrightarrow 00{:}04{:}44.249$ what we do here is Bob said this

NOTE Confidence: 0.953590875714286

00:04:44.249 --> 00:04:45.838 is very timely and I think many

NOTE Confidence: 0.953590875714286

 $00:04:45.838 \longrightarrow 00:04:47.042$ people have questions about what

NOTE Confidence: 0.953590875714286

 $00:04:47.042 \longrightarrow 00:04:48.878$ they can do and how they can help.

NOTE Confidence: 0.953590875714286

 $00:04:48.878 \longrightarrow 00:04:50.334$ So I'm going to spend a little

NOTE Confidence: 0.953590875714286

 $00:04:50.334 \longrightarrow 00:04:51.580$ bit of time at the end.

 $00:04:51.580 \longrightarrow 00:04:53.716$ About our local program here and

NOTE Confidence: 0.953590875714286

 $00:04:53.716 \longrightarrow 00:04:58.768$ what we do so refugee resettlement.

NOTE Confidence: 0.953590875714286

 $00:04:58.770 \longrightarrow 00:04:59.159$ So.

NOTE Confidence: 0.953590875714286

 $00:04:59.159 \longrightarrow 00:05:01.493$ Maybe not, we all know conceptually

NOTE Confidence: 0.953590875714286

 $00:05:01.493 \longrightarrow 00:05:04.770$ what or who a refugee is, but really,

NOTE Confidence: 0.953590875714286

 $00:05:04.770 \longrightarrow 00:05:06.850$ formally, this has existed.

NOTE Confidence: 0.953590875714286

00:05:06.850 --> 00:05:10.290 It's recognized that you know,

NOTE Confidence: 0.953590875714286

 $00:05:10.290 \longrightarrow 00:05:14.866$ refugees are a population that need to be.

NOTE Confidence: 0.953590875714286

00:05:14.870 --> 00:05:16.610 Uhm, you know, cared for,

NOTE Confidence: 0.953590875714286

 $00:05:16.610 \longrightarrow 00:05:18.182$ need to be resettled?

NOTE Confidence: 0.953590875714286

 $00:05:18.182 \longrightarrow 00:05:19.754$ Need to be repatriated?

NOTE Confidence: 0.953590875714286

 $00{:}05{:}19.760 \dashrightarrow 00{:}05{:}22.943$ This started after World War Two with

NOTE Confidence: 0.953590875714286

 $00{:}05{:}22.943 \dashrightarrow 00{:}05{:}25.421$ the United Nations convening with many

NOTE Confidence: 0.953590875714286

 $00:05:25.421 \longrightarrow 00:05:28.360$ countries and then at that time it was

NOTE Confidence: 0.953590875714286

 $00:05:28.360 \longrightarrow 00:05:30.969$ meant mostly for European refugees.

 $00:05:30.970 \longrightarrow 00:05:33.532$ But later on in 1967 there was

NOTE Confidence: 0.953590875714286

 $00:05:33.532 \longrightarrow 00:05:35.695$ an amendment to include refugees

NOTE Confidence: 0.953590875714286

00:05:35.695 --> 00:05:39.146 originating from any part of the world

NOTE Confidence: 0.953590875714286

 $00:05:39.146 \longrightarrow 00:05:41.707$ coming to any part of the world.

NOTE Confidence: 0.953590875714286

 $00:05:41.710 \longrightarrow 00:05:44.074$ And the actual legal definition as

NOTE Confidence: 0.953590875714286

 $00:05:44.074 \longrightarrow 00:05:46.598$ somebody who basically has good reasons

NOTE Confidence: 0.953590875714286

 $00:05:46.598 \longrightarrow 00:05:49.220$ to believe that they're being persecuted,

NOTE Confidence: 0.953590875714286

 $00:05:49.220 \longrightarrow 00:05:50.436$ and it could be,

NOTE Confidence: 0.953590875714286

 $00:05:50.436 \longrightarrow 00:05:52.260$ it doesn't always have to be

NOTE Confidence: 0.953590875714286

 $00:05:52.330 \longrightarrow 00:05:53.782$ war and conflict, though.

NOTE Confidence: 0.953590875714286

 $00{:}05{:}53.782 \longrightarrow 00{:}05{:}55.896$ That's the major reason it could be

NOTE Confidence: 0.953590875714286

 $00{:}05{:}55.896 \dashrightarrow 00{:}05{:}58.120$ because they belong to a particular group,

NOTE Confidence: 0.953590875714286

 $00:05:58.120 \longrightarrow 00:05:59.608$ or it could even be because

NOTE Confidence: 0.953590875714286

 $00:05:59.608 \longrightarrow 00:06:00.600$ of their sexual orientation.

NOTE Confidence: 0.953590875714286

 $00:06:00.600 \longrightarrow 00:06:03.636$ For example, we've certainly seen that.

NOTE Confidence: 0.953590875714286

 $00:06:03.640 \longrightarrow 00:06:04.840$ So for whatever reason,

 $00:06:04.840 \longrightarrow 00:06:07.032$ if they feel persecuted and if they

NOTE Confidence: 0.953590875714286

 $00:06:07.032 \longrightarrow 00:06:08.697$ feel their country cannot protect

NOTE Confidence: 0.953590875714286

 $00:06:08.697 \longrightarrow 00:06:10.979$ them and they've fled their country

NOTE Confidence: 0.953590875714286

 $00:06:10.979 \longrightarrow 00:06:12.755$ and crossed international borders,

NOTE Confidence: 0.953590875714286

 $00{:}06{:}12.760 \dashrightarrow 00{:}06{:}16.292$ than you know they're eligible to

NOTE Confidence: 0.953590875714286

 $00:06:16.292 \longrightarrow 00:06:20.144$ potentially to the help that the

NOTE Confidence: 0.953590875714286

00:06:20.144 --> 00:06:23.112 United Nations Health Commissioner

NOTE Confidence: 0.953590875714286

 $00{:}06{:}23.112 \dashrightarrow 00{:}06{:}26.808$ for Refugees UNHCR provides.

NOTE Confidence: 0.953590875714286

 $00:06:26.810 \longrightarrow 00:06:29.522$ But even though refugees,

NOTE Confidence: 0.953590875714286 00:06:29.522 --> 00:06:30.878 I mean, NOTE Confidence: 0.953590875714286

 $00:06:30.880 \longrightarrow 00:06:32.938$ we used loosely used the term for

NOTE Confidence: 0.953590875714286

 $00:06:32.938 \longrightarrow 00:06:33.526$ many categories,

NOTE Confidence: 0.953590875714286

 $00{:}06{:}33.530 \dashrightarrow 00{:}06{:}34.895$ but it's a little important to know,

NOTE Confidence: 0.953590875714286

 $00{:}06{:}34.900 \dashrightarrow 00{:}06{:}37.846$ especially right now with the incoming

NOTE Confidence: 0.953590875714286

 $00:06:37.850 \longrightarrow 00:06:40.646$ Afghani refugees to know some other

 $00:06:40.646 \longrightarrow 00:06:43.889$ populations of concern as UNHCR calls them.

NOTE Confidence: 0.953590875714286

 $00:06:43.890 \longrightarrow 00:06:45.814$ So internally displaced persons.

NOTE Confidence: 0.953590875714286

 $00:06:45.814 \longrightarrow 00:06:48.700$ These are people who are essentially

NOTE Confidence: 0.953590875714286

 $00:06:48.771 \longrightarrow 00:06:51.531$ refugees but have not crossed their

NOTE Confidence: 0.953590875714286

 $00:06:51.531 \longrightarrow 00:06:53.930$ countries borders for whatever reason.

NOTE Confidence: 0.953590875714286

00:06:53.930 --> 00:06:57.174 Either they cannot or they could not, but.

NOTE Confidence: 0.953590875714286

00:06:57.174 --> 00:06:57.788 Unfortunately,

NOTE Confidence: 0.953590875714286

 $00:06:57.788 \longrightarrow 00:07:00.072$ we call them IDP's.

NOTE Confidence: 0.953590875714286

 $00:07:00.072 \longrightarrow 00:07:03.166$ They don't come under the UNHCR mandate,

NOTE Confidence: 0.852504655

 $00:07:03.170 \longrightarrow 00:07:05.630$ and the UNHCR resettlement efforts and

NOTE Confidence: 0.852504655

 $00:07:05.630 \longrightarrow 00:07:07.682$ unfortunately these are the largest

NOTE Confidence: 0.852504655

 $00:07:07.682 \longrightarrow 00:07:10.118$ group of displaced people in the world

NOTE Confidence: 0.852504655

 $00:07:10.118 \longrightarrow 00:07:12.479$ right now and these are not the people

NOTE Confidence: 0.852504655

 $00{:}07{:}12.479 \dashrightarrow 00{:}07{:}14.670$ most of us are likely to see unless

NOTE Confidence: 0.852504655

 $00:07:14.670 \longrightarrow 00:07:17.255$ we do on the ground work in those

NOTE Confidence: 0.852504655

 $00:07:17.255 \longrightarrow 00:07:19.345$ countries where conflict is happening.

 $00:07:19.350 \longrightarrow 00:07:22.346$ Asylum seekers also very similar to refugees,

NOTE Confidence: 0.852504655

 $00{:}07{:}22.350 \dashrightarrow 00{:}07{:}24.504$ but typically either have entered the

NOTE Confidence: 0.852504655

00:07:24.504 --> 00:07:27.120 country in some other way, either EU,

NOTE Confidence: 0.852504655

00:07:27.120 --> 00:07:30.484 S or any other country and are subject

NOTE Confidence: 0.852504655

 $00{:}07{:}30.484 \dashrightarrow 00{:}07{:}32.746$ to the same parameters of when

NOTE Confidence: 0.852504655

00:07:32.746 --> 00:07:35.430 they can obtain resettlement help,

NOTE Confidence: 0.852504655

 $00:07:35.430 \longrightarrow 00:07:38.082$ but they did not come through

NOTE Confidence: 0.852504655

 $00:07:38.082 \longrightarrow 00:07:39.850$ the formal resettlement program.

NOTE Confidence: 0.852504655

 $00:07:39.850 \longrightarrow 00:07:41.680$ You know, they came here,

NOTE Confidence: 0.852504655

 $00{:}07{:}41.680 \to 00{:}07{:}44.278$ you know some other means and

NOTE Confidence: 0.852504655

 $00:07:44.278 \longrightarrow 00:07:46.700$ then they are seeking refuge.

NOTE Confidence: 0.852504655

 $00:07:46.700 \longrightarrow 00:07:49.199$ And there's also a big category of

NOTE Confidence: 0.852504655

 $00{:}07{:}49.199 \dashrightarrow 00{:}07{:}51.315$ stateless people. These are people.

NOTE Confidence: 0.852504655

 $00:07:51.315 \longrightarrow 00:07:53.640$ Sometimes when former States and

NOTE Confidence: 0.852504655

 $00:07:53.640 \longrightarrow 00:07:56.246$ countries have dissolved or one example

 $00:07:56.246 \longrightarrow 00:07:59.142$ is now the Myanmar refugees who live

NOTE Confidence: 0.852504655

 $00{:}07{:}59.142 \dashrightarrow 00{:}08{:}01.217$ in Bangladesh who basically have

NOTE Confidence: 0.852504655

 $00:08:01.217 \longrightarrow 00:08:03.792$ no identity who have not recognized

NOTE Confidence: 0.852504655

 $00:08:03.792 \longrightarrow 00:08:06.528$ either in their country that they

NOTE Confidence: 0.852504655

 $00:08:06.528 \longrightarrow 00:08:08.992$ you know temporarily being hosted

NOTE Confidence: 0.852504655

 $00:08:08.992 \longrightarrow 00:08:11.926$ or or in their native country.

NOTE Confidence: 0.852504655

 $00:08:11.930 \longrightarrow 00:08:13.946$ So there are ethnic groups sometimes

NOTE Confidence: 0.852504655

 $00:08:13.946 \longrightarrow 00:08:16.327$ that that have no recognition by.

NOTE Confidence: 0.852504655

 $00{:}08{:}16.327 \dashrightarrow 00{:}08{:}18.910$ You know any state and so we call them

NOTE Confidence: 0.852504655

 $00:08:18.986 \longrightarrow 00:08:21.586$ stateless people which is complicated.

NOTE Confidence: 0.852504655

 $00:08:21.590 \longrightarrow 00:08:24.020$ Sometimes generations of children are born

NOTE Confidence: 0.852504655

 $00:08:24.020 \longrightarrow 00:08:27.112$ in these camps without a formal identity.

NOTE Confidence: 0.852504655

 $00:08:27.112 \longrightarrow 00:08:30.370$ And then what we call the SVS,

NOTE Confidence: 0.852504655

 $00:08:30.370 \longrightarrow 00:08:33.394$ they are the special immigrant visa holders.

NOTE Confidence: 0.852504655

 $00:08:33.400 \longrightarrow 00:08:35.548$ That's a special program exclusively for

NOTE Confidence: 0.852504655

 $00{:}08{:}35.548 \dashrightarrow 00{:}08{:}37.727$ Iraq and Afghanistan for obvious reasons

 $00:08:37.727 \longrightarrow 00:08:40.128$ because of EU S military presence there.

NOTE Confidence: 0.852504655

 $00{:}08{:}40.130 \dashrightarrow 00{:}08{:}41.435$ There's a special program where

NOTE Confidence: 0.852504655

 $00:08:41.435 \longrightarrow 00:08:43.446$ they don't have to go through the

NOTE Confidence: 0.852504655

 $00:08:43.446 \longrightarrow 00:08:45.066$ whole vetting process of refugees,

NOTE Confidence: 0.852504655

 $00:08:45.070 \longrightarrow 00:08:46.974$ but they can be.

NOTE Confidence: 0.852504655

 $00:08:46.974 \longrightarrow 00:08:47.926$ I mean,

NOTE Confidence: 0.852504655

00:08:47.930 --> 00:08:49.407 they're still go through a vetting process,

NOTE Confidence: 0.852504655

 $00:08:49.410 \longrightarrow 00:08:52.133$ but they can come directly from their

NOTE Confidence: 0.852504655

00:08:52.133 --> 00:08:55.283 country to the US and not go through

NOTE Confidence: 0.852504655

 $00:08:55.283 \longrightarrow 00:08:57.709$ the formal process of fleeing and

NOTE Confidence: 0.852504655

 $00{:}08{:}57.709 \dashrightarrow 00{:}09{:}00.337$ going and registering with UNHCR etc.

NOTE Confidence: 0.852504655

 $00:09:00.340 \longrightarrow 00:09:03.116$ And you know we were getting mostly from

NOTE Confidence: 0.852504655

 $00:09:03.116 \longrightarrow 00:09:05.989$ Iraq in the early years of the 2000s,

NOTE Confidence: 0.852504655

 $00:09:05.990 \longrightarrow 00:09:08.370$ and and now you know,

NOTE Confidence: 0.852504655

 $00:09:08.370 \longrightarrow 00:09:10.150$ we're getting more from Afghanistan.

 $00:09:10.150 \longrightarrow 00:09:11.690$ And I'll talk a little bit more

NOTE Confidence: 0.852504655

 $00:09:11.690 \longrightarrow 00:09:12.922$ about this later.

NOTE Confidence: 0.852504655

00:09:12.922 --> 00:09:16.464 So just to put things in perspective,

NOTE Confidence: 0.852504655

 $00:09:16.470 \longrightarrow 00:09:19.151$ even though more than 80 million people

NOTE Confidence: 0.852504655

00:09:19.151 --> 00:09:21.229 are forcibly displaced at this point,

NOTE Confidence: 0.852504655

00:09:21.230 --> 00:09:22.370 which if you think about it,

NOTE Confidence: 0.852504655

 $00:09:22.370 \longrightarrow 00:09:24.586$ is like a fourth of the US population.

NOTE Confidence: 0.852504655

00:09:24.590 --> 00:09:25.850 You know which if you think about

NOTE Confidence: 0.852504655

 $00:09:25.850 \longrightarrow 00:09:27.578$ it that way, it's it's pretty,

NOTE Confidence: 0.852504655

 $00:09:27.578 \longrightarrow 00:09:30.520$ it's it's, it's sad.

NOTE Confidence: 0.852504655

 $00:09:30.520 \longrightarrow 00:09:33.544$ And unfortunately of them only 20 million

NOTE Confidence: 0.852504655

00:09:33.544 --> 00:09:36.220 are actually under the UNHCR mandate,

NOTE Confidence: 0.852504655

 $00:09:36.220 \longrightarrow 00:09:37.636$ and as I was saying earlier,

NOTE Confidence: 0.852504655

 $00:09:37.640 \longrightarrow 00:09:40.260$ the IDP's internally displaced

NOTE Confidence: 0.852504655

 $00:09:40.260 \longrightarrow 00:09:42.569$ people are the largest number.

NOTE Confidence: 0.852504655

 $00:09:42.569 \longrightarrow 00:09:44.234$ And then there are some

 $00:09:44.234 \longrightarrow 00:09:45.520$ other categories including.

NOTE Confidence: 0.852504655

 $00:09:45.520 \longrightarrow 00:09:48.138$ Now we include in the displaced numbers.

NOTE Confidence: 0.852504655

00:09:48.140 --> 00:09:50.235 The Venezuelans have been forced

NOTE Confidence: 0.852504655

 $00:09:50.235 \longrightarrow 00:09:52.330$ to flee for economic reasons.

NOTE Confidence: 0.852504655

 $00:09:52.330 \longrightarrow 00:09:54.838$ But basically what the UNHCR estimates.

NOTE Confidence: 0.852504655

 $00:09:54.840 \longrightarrow 00:09:57.906$ It's about one and 120 or so.

NOTE Confidence: 0.852504655

 $00:09:57.910 \longrightarrow 00:10:00.155$ People are basically forcibly displaced

NOTE Confidence: 0.852504655

 $00:10:00.155 \longrightarrow 00:10:03.378$ and I think more than 25 people

NOTE Confidence: 0.852504655

 $00{:}10{:}03.378 \dashrightarrow 00{:}10{:}05.638$ every minute are being displaced.

NOTE Confidence: 0.852504655

00:10:05.640 --> 00:10:07.962 I mean by the time we finish this talk,

NOTE Confidence: 0.852504655

 $00:10:07.970 \longrightarrow 00:10:09.825$ there's going to be a few hundred

NOTE Confidence: 0.852504655

 $00:10:09.825 \longrightarrow 00:10:11.250$ more that are displaced.

NOTE Confidence: 0.852504655 00:10:11.250 --> 00:10:11.598 Uhm,

NOTE Confidence: 0.852504655

 $00:10:11.598 \longrightarrow 00:10:13.686$ show where do they come from?

NOTE Confidence: 0.852504655

00:10:13.690 --> 00:10:15.643 I mean now we hear Afghanistan all the time,

00:10:15.650 --> 00:10:17.729 but Syria has and actually continues to

NOTE Confidence: 0.892695901818182

00:10:17.729 --> 00:10:20.089 be the one that's producing the largest

NOTE Confidence: 0.892695901818182

 $00:10:20.089 \longrightarrow 00:10:22.849$ number of refugees in the last few years.

NOTE Confidence: 0.892695901818182

00:10:22.850 --> 00:10:24.294 And again, not necessarily.

NOTE Confidence: 0.892695901818182

 $00:10:24.294 \longrightarrow 00:10:27.360$ Doesn't mean that we see them here in EU

NOTE Confidence: 0.892695901818182

00:10:27.360 --> 00:10:29.806 S But you know they're formed the largest

NOTE Confidence: 0.892695901818182

 $00:10:29.806 \longrightarrow 00:10:34.369$ number of displaced people. And then.

NOTE Confidence: 0.892695901818182

00:10:34.370 --> 00:10:36.368 Outside and there's like ongoing conflict,

NOTE Confidence: 0.892695901818182

 $00{:}10{:}36.370 --> 00{:}10{:}37.478$ and then, of course,

NOTE Confidence: 0.892695901818182

00:10:37.478 --> 00:10:39.140 Afghanistan and me and Mark that

NOTE Confidence: 0.892695901818182

 $00{:}10{:}39.201 \dashrightarrow 00{:}10{:}41.102$ I briefly mentioned, so these are.

NOTE Confidence: 0.892695901818182

 $00:10:41.102 \longrightarrow 00:10:42.522$ These are the top countries

NOTE Confidence: 0.892695901818182

 $00:10:42.522 \longrightarrow 00:10:44.008$ that we see refugees from.

NOTE Confidence: 0.892695901818182

 $00:10:44.008 \longrightarrow 00:10:46.381$ But just to remember that the ones

NOTE Confidence: 0.892695901818182

 $00:10:46.381 \longrightarrow 00:10:48.445$ that we see here are a fraction

NOTE Confidence: 0.892695901818182

 $00{:}10{:}48.445 \dashrightarrow 00{:}10{:}50.499$ of the people who are displaced.

 $00:10:50.500 \longrightarrow 00:10:53.041$ And most of these people are actually

NOTE Confidence: 0.892695901818182

00:10:53.041 --> 00:10:54.810 hosted in neighboring countries.

NOTE Confidence: 0.892695901818182

 $00:10:54.810 \longrightarrow 00:10:55.562$ For example,

NOTE Confidence: 0.892695901818182

 $00:10:55.562 \longrightarrow 00:10:57.818$ the Afghanis are mostly in Pakistan

NOTE Confidence: 0.892695901818182

00:10:57.818 --> 00:11:00.690 or Iran are you know people

NOTE Confidence: 0.892695901818182

00:11:00.690 --> 00:11:03.870 from city are mostly in Lebanon,

NOTE Confidence: 0.892695901818182

 $00:11:03.870 \longrightarrow 00:11:04.971$ Jordan and Turkey.

NOTE Confidence: 0.892695901818182

 $00:11:04.971 \longrightarrow 00:11:07.173$ So those are the countries that

NOTE Confidence: 0.892695901818182

00:11:07.173 --> 00:11:09.446 are really hosting the largest

NOTE Confidence: 0.892695901818182

00:11:09.446 --> 00:11:10.817 numbers of refugees.

NOTE Confidence: 0.892695901818182

 $00:11:10.820 \longrightarrow 00:11:12.962$ But what happens in the resettlement

NOTE Confidence: 0.892695901818182

 $00:11:12.962 \longrightarrow 00:11:15.054$ program and every country has its

NOTE Confidence: 0.892695901818182

 $00{:}11{:}15.054 \dashrightarrow 00{:}11{:}16.866$ own pathway which is very similar.

NOTE Confidence: 0.892695901818182

 $00:11:16.870 \longrightarrow 00:11:19.135$ So once the UNHCR identifies

NOTE Confidence: 0.892695901818182

 $00:11:19.135 \longrightarrow 00:11:21.400$ somebody as qualifying for refugee

00:11:21.474 --> 00:11:23.919 resettlement and always the first.

NOTE Confidence: 0.867568296666667

00:11:26.350 --> 00:11:27.710 Attempt is to repatriate if

NOTE Confidence: 0.867568296666667

 $00:11:27.710 \longrightarrow 00:11:29.333$ the conflict in the region is

NOTE Confidence: 0.867568296666667

 $00:11:29.333 \longrightarrow 00:11:30.789$ over and it's safe to go back.

NOTE Confidence: 0.867568296666667

 $00:11:30.790 \longrightarrow 00:11:32.062$ That's always the goal,

NOTE Confidence: 0.867568296666667

 $00:11:32.062 \longrightarrow 00:11:33.970$ but often that's not the case.

NOTE Confidence: 0.867568296666667

 $00:11:33.970 \longrightarrow 00:11:36.340$ So then when they're eligible for

NOTE Confidence: 0.867568296666667

00:11:36.340 --> 00:11:38.102 resettlement, then UNHCR refers

NOTE Confidence: 0.867568296666667

 $00{:}11{:}38.102 \dashrightarrow 00{:}11{:}40.826$ them to the relevant country and

NOTE Confidence: 0.867568296666667

 $00:11:40.826 \longrightarrow 00:11:43.586$ that's depends on a lot of factors.

NOTE Confidence: 0.867568296666667

 $00:11:43.590 \longrightarrow 00:11:44.930$ Which country, depending on whether

NOTE Confidence: 0.867568296666667

00:11:44.930 --> 00:11:46.909 they have other ties in that country,

NOTE Confidence: 0.867568296666667

 $00:11:46.910 \longrightarrow 00:11:48.938$ whether there's always a good population

NOTE Confidence: 0.867568296666667

 $00:11:48.938 \longrightarrow 00:11:51.029$ from that region in the country.

NOTE Confidence: 0.867568296666667

 $00:11:51.030 \longrightarrow 00:11:53.046$ There's a lot of factors that go

NOTE Confidence: 0.867568296666667

00:11:53.046 --> 00:11:54.609 into deciding who goes where,

 $00:11:54.610 \longrightarrow 00:11:55.945$ and obviously the.

NOTE Confidence: 0.867568296666667

00:11:55.945 --> 00:11:58.170 The restrictions of each country,

NOTE Confidence: 0.867568296666667

 $00:11:58.170 \longrightarrow 00:12:00.564$ but after that it's a multi step

NOTE Confidence: 0.867568296666667

 $00:12:00.564 \longrightarrow 00:12:02.074$ process where they're cleared

NOTE Confidence: 0.867568296666667

 $00:12:02.074 \longrightarrow 00:12:04.134$ both for security reasons and

NOTE Confidence: 0.867568296666667

 $00:12:04.134 \longrightarrow 00:12:05.782$ then for medical screening.

NOTE Confidence: 0.867568296666667

00:12:05.790 --> 00:12:08.736 It's multiple layers of screenings and

NOTE Confidence: 0.867568296666667

 $00{:}12{:}08.736 \dashrightarrow 00{:}12{:}12.546$ this process even for an SIV can be like

NOTE Confidence: 0.867568296666667

 $00{:}12{:}12.546 \dashrightarrow 00{:}12{:}15.289$ two years and it usually is 2 years.

NOTE Confidence: 0.867568296666667

 $00:12:15.290 \longrightarrow 00:12:16.800$ But for refugees who have

NOTE Confidence: 0.867568296666667

 $00:12:16.800 \longrightarrow 00:12:18.890$ fled to camps and are waiting,

NOTE Confidence: 0.867568296666667

 $00{:}12{:}18.890 \dashrightarrow 00{:}12{:}20.755$ sometimes it's years and years

NOTE Confidence: 0.867568296666667

 $00{:}12{:}20.755 \dashrightarrow 00{:}12{:}22.976$ and I've seen people from the

NOTE Confidence: 0.867568296666667

 $00:12:22.976 \longrightarrow 00:12:25.264$ Congo who come to the US 20 years

NOTE Confidence: 0.867568296666667

 $00:12:25.264 \longrightarrow 00:12:27.090$ after their trauma happened.

00:12:27.090 --> 00:12:28.917 So it's it's a very prolonged process,

NOTE Confidence: 0.867568296666667

 $00:12:28.920 \longrightarrow 00:12:31.545$ but once they come here then they're

NOTE Confidence: 0.867568296666667

 $00:12:31.550 \longrightarrow 00:12:34.420$ connected to a resettlement agency.

NOTE Confidence: 0.867568296666667

00:12:34.420 --> 00:12:37.076 There are about 10 agencies in EU S,

NOTE Confidence: 0.867568296666667

 $00{:}12{:}37.080 \dashrightarrow 00{:}12{:}39.498$ and each works with local affiliates

NOTE Confidence: 0.867568296666667

 $00:12:39.498 \longrightarrow 00:12:42.479$ and they work on the resettlement.

NOTE Confidence: 0.867568296666667

 $00:12:42.480 \longrightarrow 00:12:43.380$ Health is one of them,

NOTE Confidence: 0.867568296666667

 $00:12:43.380 \longrightarrow 00:12:45.030$ but they work on multiple

NOTE Confidence: 0.867568296666667

 $00{:}12{:}45.030 \dashrightarrow 00{:}12{:}46.020$ aspects of resettlement.

NOTE Confidence: 0.867568296666667

 $00{:}12{:}46.020 \dashrightarrow 00{:}12{:}48.198$ So for EU S itself US used to have

NOTE Confidence: 0.867568296666667

 $00{:}12{:}48.198 \dashrightarrow 00{:}12{:}50.604$ the distinction of hosting the largest

NOTE Confidence: 0.867568296666667

 $00:12:50.604 \longrightarrow 00:12:53.049$ number of refugees that changed a

NOTE Confidence: 0.867568296666667

 $00:12:53.049 \longrightarrow 00:12:54.995$ little bit in the last few years.

NOTE Confidence: 0.867568296666667

 $00:12:55.000 \longrightarrow 00:12:57.368$ We'll have to see how the trend is.

NOTE Confidence: 0.867568296666667

00:12:57.370 --> 00:12:58.610 Going forward,

NOTE Confidence: 0.867568296666667 00:12:58.610 --> 00:12:59.230 historically,

 $00:12:59.230 \longrightarrow 00:13:02.017$ it's averaged about 95,000 a year,

NOTE Confidence: 0.867568296666667

 $00:13:02.017 \longrightarrow 00:13:04.370$ but that's just the ceiling that EU S.

NOTE Confidence: 0.867568296666667

 $00:13:04.370 \longrightarrow 00:13:06.250$ The government decides doesn't mean.

NOTE Confidence: 0.867568296666667

 $00:13:06.250 \longrightarrow 00:13:08.230$ Every year we're able to resettle

NOTE Confidence: 0.867568296666667

 $00:13:08.230 \longrightarrow 00:13:10.213$ that many because there's you need

NOTE Confidence: 0.867568296666667

 $00:13:10.213 \longrightarrow 00:13:12.019$ the personal you need the funding.

NOTE Confidence: 0.867568296666667

00:13:12.020 --> 00:13:13.675 Sometimes even if we haven't

NOTE Confidence: 0.867568296666667

00:13:13.675 --> 00:13:14.668 crossed the ceiling,

NOTE Confidence: 0.867568296666667

 $00:13:14.670 \longrightarrow 00:13:15.936$ you may not have the resources

NOTE Confidence: 0.867568296666667

 $00:13:15.936 \longrightarrow 00:13:16.780$ to resettle that many.

NOTE Confidence: 0.867568296666667

 $00{:}13{:}16.780 \dashrightarrow 00{:}13{:}19.036$ Which kind of happened last year with Kovid.

NOTE Confidence: 0.867568296666667

 $00:13:19.040 \longrightarrow 00:13:21.546$ The ceiling itself was low this year

NOTE Confidence: 0.867568296666667

 $00{:}13{:}21.550 \dashrightarrow 00{:}13{:}24.210$ because of the prior administration,

NOTE Confidence: 0.867568296666667

 $00:13:24.210 \longrightarrow 00:13:25.470$ both last year and this year,

NOTE Confidence: 0.867568296666667

 $00:13:25.470 \longrightarrow 00:13:27.780$ but we settled even fewer.

 $00:13:27.780 \longrightarrow 00:13:30.100$ And to give you an example like of.

NOTE Confidence: 0.5776753125

 $00:13:32.410 \longrightarrow 00:13:37.144$ How few we resolved. In Connecticut,

NOTE Confidence: 0.5776753125

 $00:13:37.144 \longrightarrow 00:13:40.006$ I think we in the last.

NOTE Confidence: 0.73864699

 $00:13:42.740 \longrightarrow 00:13:46.324$ Year in the last 12 months we we

NOTE Confidence: 0.73864699

 $00:13:46.324 \longrightarrow 00:13:48.934$ only resettled under 150 people

NOTE Confidence: 0.73864699

 $00:13:48.934 \longrightarrow 00:13:51.769$ that that's like very very.

NOTE Confidence: 0.73864699

 $00:13:51.770 \longrightarrow 00:13:53.610$ Few, and that's in part

NOTE Confidence: 0.73864699

 $00:13:53.610 \longrightarrow 00:13:55.082$ because of multiple reasons,

NOTE Confidence: 0.73864699

 $00{:}13{:}55.090 \dashrightarrow 00{:}13{:}57.916$ including kovid this year you probably

NOTE Confidence: 0.73864699

 $00{:}13{:}57.916 \dashrightarrow 00{:}14{:}00.778$ heard President Biden talk about his

NOTE Confidence: 0.73864699

00:14:00.778 --> 00:14:03.654 intent to resettle about 95,000 Afghani

NOTE Confidence: 0.73864699

 $00:14:03.654 \longrightarrow 00:14:05.826$ refugees in the next several months.

NOTE Confidence: 0.73864699

 $00{:}14{:}05.830 \dashrightarrow 00{:}14{:}07.795$ That's not counted towards the

NOTE Confidence: 0.73864699

 $00:14:07.795 \longrightarrow 00:14:10.323$ overall cap that was set earlier

NOTE Confidence: 0.73864699

00:14:10.323 --> 00:14:12.267 before the Afghani crisis,

NOTE Confidence: 0.73864699

 $00:14:12.270 \longrightarrow 00:14:14.174$ yet set the cap at 62,000,

 $00:14:14.174 \longrightarrow 00:14:16.898$ so that's that's a separate number.

NOTE Confidence: 0.73864699

00:14:16.900 --> 00:14:18.898 So even though like I said,

NOTE Confidence: 0.73864699

 $00:14:18.900 \longrightarrow 00:14:21.516$ you know we're seeing the influx

NOTE Confidence: 0.73864699

00:14:21.516 --> 00:14:23.260 from Syria and Afghanistan,

NOTE Confidence: 0.73864699

 $00:14:23.260 \longrightarrow 00:14:25.450$ the people coming into the country

NOTE Confidence: 0.73864699

 $00:14:25.450 \longrightarrow 00:14:27.327$ are not necessarily them just

NOTE Confidence: 0.73864699

 $00:14:27.327 \longrightarrow 00:14:29.756$ because of all the various bans and

NOTE Confidence: 0.73864699

 $00:14:29.756 \longrightarrow 00:14:31.630$ restrictions on certain countries.

NOTE Confidence: 0.73864699

00:14:31.630 --> 00:14:33.667 EU S was seeing more people from

NOTE Confidence: 0.73864699

 $00{:}14{:}33.667 \dashrightarrow 00{:}14{:}34.920$ Democratic Republic of Congo,

NOTE Confidence: 0.73864699

 $00:14:34.920 \longrightarrow 00:14:35.598$ for example,

NOTE Confidence: 0.73864699

00:14:35.598 --> 00:14:37.293 and it's very regional like

NOTE Confidence: 0.73864699

 $00:14:37.293 \longrightarrow 00:14:38.822$ Connecticut might see something

NOTE Confidence: 0.73864699

00:14:38.822 --> 00:14:40.618 very different from California,

NOTE Confidence: 0.73864699

 $00:14:40.620 \longrightarrow 00:14:43.288$ but these are just.

 $00:14:43.290 \longrightarrow 00:14:46.008$ Just to give you an idea of some other

NOTE Confidence: 0.73864699

 $00{:}14{:}46.008 \dashrightarrow 00{:}14{:}48.020$ countries that we see refugees from.

NOTE Confidence: 0.73864699

 $00:14:48.020 \longrightarrow 00:14:50.996$ And in terms of the states,

NOTE Confidence: 0.73864699

 $00:14:51.000 \longrightarrow 00:14:53.418$ it's often like the bigger states

NOTE Confidence: 0.73864699

 $00:14:53.418 \longrightarrow 00:14:56.140$ that tend to resettle more refugees.

NOTE Confidence: 0.73864699

 $00:14:56.140 \longrightarrow 00:14:58.318$ The list here is, you know,

NOTE Confidence: 0.73864699

 $00:14:58.320 \longrightarrow 00:15:01.422$ the top ten states in terms

NOTE Confidence: 0.73864699

 $00:15:01.422 \longrightarrow 00:15:02.973$ of larger numbers.

NOTE Confidence: 0.73864699

 $00{:}15{:}02.980 \dashrightarrow 00{:}15{:}05.740$ In Connecticut, like I was saying.

NOTE Confidence: 0.73864699

 $00:15:05.740 \longrightarrow 00:15:07.252$ You know from last October to

NOTE Confidence: 0.73864699

 $00{:}15{:}07.252 \dashrightarrow 00{:}15{:}08.780$ this August was was very few.

NOTE Confidence: 0.73864699

00:15:08.780 --> 00:15:11.440 We just we just had quite a bit of a dip,

NOTE Confidence: 0.73864699

 $00:15:11.440 \longrightarrow 00:15:14.332$ but these fluctuate a lot back

NOTE Confidence: 0.73864699

 $00:15:14.332 \longrightarrow 00:15:16.870$ in 2016 if people remember that's

NOTE Confidence: 0.73864699

 $00:15:16.870 \longrightarrow 00:15:19.650$ when there was a lot of like.

NOTE Confidence: 0.73864699

 $00{:}15{:}19.650 \dashrightarrow 00{:}15{:}21.639$ We saw a lot of things in the media

 $00:15:21.639 \longrightarrow 00:15:23.129$ about the refugees fleeing Syria

NOTE Confidence: 0.73864699

 $00:15:23.129 \longrightarrow 00:15:24.941$ and the Middle East on board,

NOTE Confidence: 0.73864699

00:15:24.950 --> 00:15:27.330 and many of them capsizing and dying.

NOTE Confidence: 0.73864699

 $00:15:27.330 \longrightarrow 00:15:31.506$ And that time there was also some terror

NOTE Confidence: 0.73864699

 $00:15:31.506 \longrightarrow 00:15:33.888$ attacks in Europe and many states in EU.

NOTE Confidence: 0.73864699

 $00:15:33.890 \longrightarrow 00:15:34.716$ S said.

NOTE Confidence: 0.73864699

 $00:15:34.716 \longrightarrow 00:15:38.020$ Like we don't want to take these refugees.

NOTE Confidence: 0.73864699

 $00:15:38.020 \longrightarrow 00:15:40.222$ Connecticut was one of the states

NOTE Confidence: 0.73864699

 $00:15:40.222 \longrightarrow 00:15:42.251$ where the Governor Malloy made made

NOTE Confidence: 0.73864699

 $00:15:42.251 \longrightarrow 00:15:43.938$ it a point to very publicly say

NOTE Confidence: 0.73864699

 $00:15:43.938 \longrightarrow 00:15:45.897$ that he wanted a few just to come,

NOTE Confidence: 0.73864699

 $00:15:45.900 \longrightarrow 00:15:47.727$ so we actually had more that year.

NOTE Confidence: 0.73864699

 $00{:}15{:}47.730 \dashrightarrow 00{:}15{:}50.916$ Typically in Connecticut we have about

NOTE Confidence: 0.73864699

 $00:15:50.920 \longrightarrow 00:15:54.736$ 500 that year we had almost 1000 refugees.

NOTE Confidence: 0.73864699

 $00:15:54.740 \longrightarrow 00:15:56.287$ So so it it fluctuates a lot

 $00:15:56.287 \longrightarrow 00:15:57.552$ depending on not just what

NOTE Confidence: 0.73864699

00:15:57.552 --> 00:15:59.208 conflict is happening in the world,

NOTE Confidence: 0.73864699

 $00:15:59.210 \longrightarrow 00:16:02.336$ but just what's happening internally too.

NOTE Confidence: 0.73864699

 $00:16:02.340 \longrightarrow 00:16:03.888$ So with that I'm just going

NOTE Confidence: 0.73864699

 $00:16:03.888 \longrightarrow 00:16:05.965$ to move on to what, uh,

NOTE Confidence: 0.73864699

 $00:16:05.965 \longrightarrow 00:16:08.935$ we know about their mental health.

NOTE Confidence: 0.73864699

00:16:08.935 --> 00:16:11.662 So I just like to think of this

NOTE Confidence: 0.73864699

00:16:11.662 --> 00:16:13.562 other people here probably know

NOTE Confidence: 0.73864699

 $00{:}16{:}13.562 \dashrightarrow 00{:}16{:}16.132$ more about sort of how the roots

NOTE Confidence: 0.73864699

 $00:16:16.132 \longrightarrow 00:16:18.407$ of resilience and how we we think

NOTE Confidence: 0.73864699

 $00{:}16{:}18.410 \dashrightarrow 00{:}16{:}19.666$ about the refugee experience.

NOTE Confidence: 0.73864699

00:16:19.666 --> 00:16:22.539 And I sort of want to say that we try

NOTE Confidence: 0.73864699

 $00:16:22.540 \longrightarrow 00:16:24.598$ not to pathologize what they have

NOTE Confidence: 0.73864699

 $00{:}16{:}24.598 \dashrightarrow 00{:}16{:}26.610$ and give them psychiatric diagnosis.

NOTE Confidence: 0.73864699

00:16:26.610 --> 00:16:29.910 It's really understanding the

NOTE Confidence: 0.73864699

 $00{:}16{:}29.910 \dashrightarrow 00{:}16{:}33.210$ refugee experience in totality.

 $00:16:33.210 \longrightarrow 00:16:35.950$ So I like this model,

NOTE Confidence: 0.73864699

 $00:16:35.950 \longrightarrow 00:16:38.530$ it's it's the development after

NOTE Confidence: 0.73864699

 $00:16:38.530 \longrightarrow 00:16:41.110$ persecution and trauma and adaptation.

NOTE Confidence: 0.73864699

00:16:41.110 --> 00:16:44.318 And it just talks about how like these

NOTE Confidence: 0.73864699

 $00:16:44.318 \longrightarrow 00:16:46.588$ the psychosocial pillars are eroded.

NOTE Confidence: 0.73864699

00:16:46.590 --> 00:16:48.767 You know your basic sense of safety,

NOTE Confidence: 0.73864699

00:16:48.770 --> 00:16:49.208 you know,

NOTE Confidence: 0.73864699

00:16:49.208 --> 00:16:50.522 just going out and being able

NOTE Confidence: 0.73864699

00:16:50.522 --> 00:16:52.139 to do your day-to-day chores,

NOTE Confidence: 0.73864699

 $00:16:52.140 \longrightarrow 00:16:53.870$ your interpersonal bonds, you know.

NOTE Confidence: 0.73864699

 $00:16:53.870 \longrightarrow 00:16:55.410$ Friends may have become enemies.

NOTE Confidence: 0.838014112

 $00:16:55.410 \longrightarrow 00:16:56.900$ Enemies may have become friends.

NOTE Confidence: 0.838014112

 $00{:}16{:}56.900 \dashrightarrow 00{:}16{:}59.518$ You know when there's a lot of

NOTE Confidence: 0.838014112

 $00:16:59.518 \longrightarrow 00:17:00.950$ interethnic conflicts and also.

NOTE Confidence: 0.838014112

 $00:17:00.950 \longrightarrow 00:17:02.650$ You know, within your family

00:17:02.650 --> 00:17:04.818 some of you may have been

NOTE Confidence: 0.838014112

 $00:17:04.818 \longrightarrow 00:17:06.603$ able to escape and resettle.

NOTE Confidence: 0.838014112

 $00:17:06.610 \longrightarrow 00:17:07.846$ Some have not.

NOTE Confidence: 0.838014112

 $00:17:07.846 \longrightarrow 00:17:10.730$ And you know this can clearly fracture

NOTE Confidence: 0.838014112

 $00:17:10.815 \longrightarrow 00:17:13.431$ your bonds with your community and

NOTE Confidence: 0.838014112

 $00{:}17{:}13.431 \dashrightarrow 00{:}17{:}16.109$ just your basic sense of justice.

NOTE Confidence: 0.838014112

00:17:16.110 --> 00:17:18.036 You know when when your state

NOTE Confidence: 0.838014112

 $00:17:18.036 \longrightarrow 00:17:20.110$ has not been able to help you

NOTE Confidence: 0.838014112

 $00:17:20.110 \longrightarrow 00:17:22.310$ and do do you know what what's

NOTE Confidence: 0.838014112

 $00:17:22.310 \longrightarrow 00:17:25.090$ needed to protect you and lots of

NOTE Confidence: 0.838014112

 $00:17:25.090 \longrightarrow 00:17:27.006$ shifting roles and identities.

NOTE Confidence: 0.838014112

 $00:17:27.010 \longrightarrow 00:17:30.060$ This we see a lot.

NOTE Confidence: 0.838014112

 $00:17:30.060 \longrightarrow 00:17:32.181$ Within who you were before you came

NOTE Confidence: 0.838014112

 $00:17:32.181 \longrightarrow 00:17:34.417$ and then during your path of migration

NOTE Confidence: 0.838014112

 $00:17:34.417 \longrightarrow 00:17:36.850$ and after you resettle who you are now.

NOTE Confidence: 0.838014112

 $00:17:36.850 \longrightarrow 00:17:37.466$ I mean,

00:17:37.466 --> 00:17:40.148 this shifts a lot and you know just

NOTE Confidence: 0.838014112

 $00:17:40.148 \longrightarrow 00:17:43.000$ just a basic sense of who we are.

NOTE Confidence: 0.903002534285714

00:17:45.140 --> 00:17:46.848 That's not to say it's all bad,

NOTE Confidence: 0.903002534285714

 $00:17:46.850 \longrightarrow 00:17:48.788$ so these are all, even though

NOTE Confidence: 0.903002534285714

 $00:17:48.788 \longrightarrow 00:17:50.810$ we see these things happening.

NOTE Confidence: 0.903002534285714

00:17:50.810 --> 00:17:51.990 I mean, there's a significant

NOTE Confidence: 0.903002534285714

 $00:17:51.990 \longrightarrow 00:17:52.698$ amount of resilience.

NOTE Confidence: 0.903002534285714

 $00:17:52.700 \longrightarrow 00:17:56.150$ Also that we see and people

NOTE Confidence: 0.903002534285714

 $00:17:56.150 \longrightarrow 00:17:58.940$ do develop and grow so.

NOTE Confidence: 0.903002534285714

 $00:17:58.940 \longrightarrow 00:18:03.064$ In terms of like what you know or the

NOTE Confidence: 0.903002534285714

00:18:03.064 --> 00:18:06.034 potential factors for people you know,

NOTE Confidence: 0.903002534285714

 $00:18:06.034 \longrightarrow 00:18:08.058$ having good outcomes are

NOTE Confidence: 0.903002534285714

00:18:08.060 --> 00:18:08.812 developing resilience.

NOTE Confidence: 0.903002534285714

00:18:08.812 --> 00:18:11.444 A lot of it is personal qualities

NOTE Confidence: 0.903002534285714

00:18:11.444 --> 00:18:13.359 of how adaptable they are,

00:18:13.360 --> 00:18:15.180 but also like community support,

NOTE Confidence: 0.903002534285714

 $00{:}18{:}15.180 \dashrightarrow 00{:}18{:}16.980$ and that's where it's important

NOTE Confidence: 0.903002534285714

 $00:18:16.980 \longrightarrow 00:18:18.060$ where they resettle.

NOTE Confidence: 0.903002534285714

 $00:18:18.060 \longrightarrow 00:18:21.484$ And what the community can do for them.

NOTE Confidence: 0.903002534285714

 $00:18:21.490 \longrightarrow 00:18:23.320$ And if there's if they're reselling

NOTE Confidence: 0.903002534285714

 $00:18:23.320 \longrightarrow 00:18:25.427$ to area where there's a significant

NOTE Confidence: 0.903002534285714

 $00:18:25.427 \longrightarrow 00:18:26.678$ amount of discrimination.

NOTE Confidence: 0.903002534285714

00:18:26.680 --> 00:18:28.396 And if there's not much support

NOTE Confidence: 0.903002534285714

 $00:18:28.396 \longrightarrow 00:18:30.177$ for them in terms of language

NOTE Confidence: 0.903002534285714

 $00:18:30.177 \longrightarrow 00:18:31.887$ or whatever else it may be,

NOTE Confidence: 0.903002534285714

 $00:18:31.890 \longrightarrow 00:18:33.150$ then that can be a problem.

NOTE Confidence: 0.903002534285714

 $00{:}18{:}33.150 \dashrightarrow 00{:}18{:}35.438$ And I sort of alluded to the labeling.

NOTE Confidence: 0.903002534285714

00:18:35.440 --> 00:18:38.430 We try not to pathologize, you know,

NOTE Confidence: 0.903002534285714

 $00:18:38.430 \longrightarrow 00:18:40.740$ we talked at one of our conferences

NOTE Confidence: 0.903002534285714

00:18:40.740 --> 00:18:43.409 about when do you actually like label it?

NOTE Confidence: 0.903002534285714

 $00:18:43.410 \longrightarrow 00:18:44.346$ Like when do you?

 $00:18:44.346 \longrightarrow 00:18:45.048$ When do you?

NOTE Confidence: 0.903002534285714

 $00:18:45.050 \longrightarrow 00:18:47.218$ When does that refugees stop being a refugee?

NOTE Confidence: 0.903002534285714 00:18:47.220 --> 00:18:47.792 You know, NOTE Confidence: 0.903002534285714

00:18:47.792 --> 00:18:49.794 that's that's a question that you know.

NOTE Confidence: 0.903002534285714

 $00:18:49.800 \longrightarrow 00:18:51.402$ Sometimes we debate,

NOTE Confidence: 0.903002534285714

 $00:18:51.402 \longrightarrow 00:18:54.606$ but the point is generally that.

NOTE Confidence: 0.903002534285714

00:18:54.610 --> 00:18:58.420 There are external factors that can.

NOTE Confidence: 0.903002534285714

 $00{:}18{:}58.420 \dashrightarrow 00{:}19{:}01.480$ Promote resilience and promote

NOTE Confidence: 0.903002534285714

 $00:19:01.480 \longrightarrow 00:19:03.010$ refugees succeeding.

NOTE Confidence: 0.903002534285714

00:19:03.010 --> 00:19:05.323 And I also just wanted to make a point

NOTE Confidence: 0.903002534285714

 $00:19:05.323 \longrightarrow 00:19:07.483$ that we talked a lot about sort of

NOTE Confidence: 0.903002534285714

00:19:07.483 --> 00:19:09.768 trauma and the experience of migration,

NOTE Confidence: 0.903002534285714

 $00:19:09.770 \longrightarrow 00:19:11.710$ but then also what happens

NOTE Confidence: 0.903002534285714

 $00:19:11.710 \longrightarrow 00:19:13.262$ after they come here.

NOTE Confidence: 0.903002534285714

00:19:13.270 --> 00:19:15.237 And clearly my view is skewed because

00:19:15.237 --> 00:19:17.168 that's the majority of people that I see,

NOTE Confidence: 0.903002534285714

 $00{:}19{:}17.170 \dashrightarrow 00{:}19{:}20.362$ but I see tremendous amount of

NOTE Confidence: 0.903002534285714

00:19:20.362 --> 00:19:22.490 challenges and difficulty adjusting

NOTE Confidence: 0.903002534285714

00:19:22.578 --> 00:19:25.430 and there's there was, you know,

NOTE Confidence: 0.903002534285714

 $00:19:25.430 \longrightarrow 00:19:27.685$ like some international survey of

NOTE Confidence: 0.903002534285714

00:19:27.685 --> 00:19:29.940 like looking at several countries.

NOTE Confidence: 0.903002534285714

 $00:19:29.940 \longrightarrow 00:19:31.272$ Where they looked at youth and

NOTE Confidence: 0.903002534285714

 $00:19:31.272 \longrightarrow 00:19:32.880$ and this was not just refugees,

NOTE Confidence: 0.903002534285714

 $00:19:32.880 \longrightarrow 00:19:33.858$ but migrants too.

NOTE Confidence: 0.903002534285714

00:19:33.858 --> 00:19:36.140 And they found that for the most

NOTE Confidence: 0.903002534285714

 $00{:}19{:}36.208 \dashrightarrow 00{:}19{:}38.098$ part youth do integrate well,

NOTE Confidence: 0.903002534285714

 $00:19:38.100 \longrightarrow 00:19:40.404$ which is basically like able to

NOTE Confidence: 0.903002534285714

00:19:40.404 --> 00:19:42.293 maintain their own identity but

NOTE Confidence: 0.903002534285714

00:19:42.293 --> 00:19:44.700 also able to adapt their value and

NOTE Confidence: 0.903002534285714

 $00:19:44.700 \longrightarrow 00:19:46.800$ relationships with their host society.

NOTE Confidence: 0.90300253428571400:19:46.800 --> 00:19:49.544 And so I,

00:19:49.544 --> 00:19:52.129 I think that's definitely important.

NOTE Confidence: 0.903002534285714

00:19:52.130 --> 00:19:56.346 Uhm, but in the context of refugees,

NOTE Confidence: 0.903002534285714

00:19:56.350 --> 00:19:57.478 I'll talk a little bit about,

NOTE Confidence: 0.903002534285714

 $00:19:57.480 \longrightarrow 00:19:59.724$ you know some of the refugee

NOTE Confidence: 0.903002534285714

 $00:19:59.724 \longrightarrow 00:20:01.220$ groups that we see.

NOTE Confidence: 0.903002534285714

00:20:01.220 --> 00:20:04.172 But one important point I want to make

NOTE Confidence: 0.903002534285714

 $00:20:04.172 \longrightarrow 00:20:06.867$ again here is just the host society.

NOTE Confidence: 0.903002534285714

 $00:20:06.870 \longrightarrow 00:20:08.638$ You know how much support there is and

NOTE Confidence: 0.903002534285714

 $00{:}20{:}08.638 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}20{:}10.238$ how much experience with migration does

NOTE Confidence: 0.903002534285714

00:20:10.238 --> 00:20:12.660 seem to affect like how well they integrate,

NOTE Confidence: 0.903002534285714

 $00{:}20{:}12.660 \dashrightarrow 00{:}20{:}14.178$ and this is not just an ecdotally.

NOTE Confidence: 0.903002534285714

 $00:20:14.180 \longrightarrow 00:20:15.820$ I mean people are actually looked at this.

NOTE Confidence: 0.903002534285714

 $00{:}20{:}15.820 \to 00{:}20{:}18.655$ So when a country has experience with

NOTE Confidence: 0.903002534285714

 $00:20:18.655 \longrightarrow 00:20:20.540$ migration and welcoming migrants,

NOTE Confidence: 0.903002534285714

 $00:20:20.540 \longrightarrow 00:20:22.976$ then you know people have a

 $00:20:22.976 \longrightarrow 00:20:24.600$ better chance of integration.

NOTE Confidence: 0.903002534285714

 $00:20:24.600 \longrightarrow 00:20:26.067$ Uhm, so actually,

NOTE Confidence: 0.903002534285714

00:20:26.067 --> 00:20:26.556 notwithstanding,

NOTE Confidence: 0.903002534285714

 $00:20:26.556 \longrightarrow 00:20:29.490$ you know all the things I've

NOTE Confidence: 0.903002534285714

00:20:29.575 --> 00:20:31.827 said about not pathologizing,

NOTE Confidence: 0.903002534285714

00:20:31.830 --> 00:20:34.607 you know, PTSD and depression.

NOTE Confidence: 0.903002534285714

00:20:34.607 --> 00:20:36.802 Having the most studied in

NOTE Confidence: 0.903002534285714

 $00:20:36.802 \longrightarrow 00:20:38.620$ among refugee populations.

NOTE Confidence: 0.903002534285714

 $00:20:38.620 \longrightarrow 00:20:41.150$ Anxiety disorders comes after that.

NOTE Confidence: 0.903002534285714

 $00:20:41.150 \longrightarrow 00:20:45.910$ So in terms of percentages.

NOTE Confidence: 0.903002534285714

 $00{:}20{:}45.910 \dashrightarrow 00{:}20{:}48.700$ Approximately like about 30% of refugees

NOTE Confidence: 0.903002534285714

 $00:20:48.700 \longrightarrow 00:20:52.170$ seem to present with depression and PTSD.

NOTE Confidence: 0.903002534285714

00:20:52.170 --> 00:20:54.426 The bar graph on the right is actually

NOTE Confidence: 0.903002534285714

 $00:20:54.426 \longrightarrow 00:20:56.887$ a study from like almost 15 years ago.

NOTE Confidence: 0.903002534285714

00:20:56.890 --> 00:20:58.792 At this point when they look

NOTE Confidence: 0.903002534285714

 $00{:}20{:}58.792 \dashrightarrow 00{:}21{:}00.060$ particularly at refugees coming

 $00:21:00.119 \longrightarrow 00:21:01.229$ to Western countries.

NOTE Confidence: 0.873602990769231

 $00:21:01.230 \longrightarrow 00:21:03.270$ So resettle in high income countries.

NOTE Confidence: 0.873602990769231

00:21:03.270 --> 00:21:04.090 And if you can see,

NOTE Confidence: 0.873602990769231

00:21:04.090 --> 00:21:06.898 it's sort of surprising the PTSD

NOTE Confidence: 0.873602990769231

 $00:21:06.900 \longrightarrow 00:21:09.588$ rates are comparable or just they are

NOTE Confidence: 0.873602990769231

 $00:21:09.588 \longrightarrow 00:21:12.548$ more than the local host populations.

NOTE Confidence: 0.873602990769231

00:21:12.550 --> 00:21:14.485 But you know not by that much and the

NOTE Confidence: 0.873602990769231

 $00{:}21{:}14.485 \dashrightarrow 00{:}21{:}15.910$ depression may be even less than some.

NOTE Confidence: 0.873602990769231

 $00{:}21{:}15.910 \dashrightarrow 00{:}21{:}19.536$ Most populations, so there's a lot of,

NOTE Confidence: 0.873602990769231

 $00:21:19.540 \longrightarrow 00:21:21.765$ UM, you know discussion on

NOTE Confidence: 0.873602990769231

 $00:21:21.765 \longrightarrow 00:21:26.100$ sort of the reasons why it was.

NOTE Confidence: 0.873602990769231

 $00:21:26.100 \longrightarrow 00:21:26.944$ It looked as though,

NOTE Confidence: 0.873602990769231

 $00:21:26.944 \longrightarrow 00:21:27.999$ like the outcomes were good

NOTE Confidence: 0.873602990769231

 $00:21:27.999 \longrightarrow 00:21:29.320$ and the high income countries,

NOTE Confidence: 0.873602990769231

 $00:21:29.320 \longrightarrow 00:21:32.628$ one thing is dumb.

00:21:32.630 --> 00:21:33.950 You know the resettlement these

NOTE Confidence: 0.873602990769231

 $00{:}21{:}33.950 \dashrightarrow 00{:}21{:}35.669$ people have been resettled in a place,

NOTE Confidence: 0.873602990769231

 $00:21:35.670 \longrightarrow 00:21:37.569$ and they're safe.

NOTE Confidence: 0.873602990769231

 $00:21:37.570 \longrightarrow 00:21:39.820$ And the the studies showing higher

NOTE Confidence: 0.873602990769231

 $00:21:39.820 \longrightarrow 00:21:41.811$ prevalence of PTSD and depression

NOTE Confidence: 0.873602990769231

 $00:21:41.811 \longrightarrow 00:21:44.349$ are usually like across the board.

NOTE Confidence: 0.873602990769231

 $00:21:44.350 \longrightarrow 00:21:45.766$ People living in the neighboring countries.

NOTE Confidence: 0.873602990769231

00:21:45.770 --> 00:21:48.150 People who have, you know,

NOTE Confidence: 0.873602990769231

 $00:21:48.150 \longrightarrow 00:21:51.816$ still near areas of conflict so.

NOTE Confidence: 0.873602990769231

 $00:21:51.820 \longrightarrow 00:21:52.738$ There's there's a.

NOTE Confidence: 0.873602990769231

 $00{:}21{:}52.738 \to 00{:}21{:}55.540$ There's a lot of factors that go into this,

NOTE Confidence: 0.873602990769231

 $00:21:55.540 \longrightarrow 00:21:57.090$ but I also wanted to.

NOTE Confidence: 0.873602990769231

00:21:57.090 --> 00:21:58.658 I like looking at it the other way.

NOTE Confidence: 0.873602990769231

 $00:21:58.660 \longrightarrow 00:22:01.601$ Even if you look at the 3035%

NOTE Confidence: 0.873602990769231

00:22:01.601 --> 00:22:04.034 prevalence of pathology,

NOTE Confidence: 0.873602990769231

 $00:22:04.034 \longrightarrow 00:22:06.845$ that's still 70% who actually

00:22:06.845 --> 00:22:08.820 don't have these two diagnosis,

NOTE Confidence: 0.873602990769231

 $00{:}22{:}08.820 \dashrightarrow 00{:}22{:}10.890$ which are the two most common

NOTE Confidence: 0.873602990769231

 $00:22:10.890 \longrightarrow 00:22:11.925$ diagnosis we study.

NOTE Confidence: 0.873602990769231

00:22:11.930 --> 00:22:13.640 But that doesn't mean necessarily.

NOTE Confidence: 0.873602990769231

 $00:22:13.640 \longrightarrow 00:22:14.316$ They're healthy.

NOTE Confidence: 0.873602990769231

 $00:22:14.316 \longrightarrow 00:22:16.682$ We see a lot of somatic symptoms.

NOTE Confidence: 0.873602990769231

 $00:22:16.690 \longrightarrow 00:22:18.650$ We'll see a lot of like partial symptoms.

NOTE Confidence: 0.873602990769231

 $00:22:18.650 \longrightarrow 00:22:20.626$ They may not have a full blown diagnosis,

NOTE Confidence: 0.873602990769231

 $00{:}22{:}20.630 \dashrightarrow 00{:}22{:}23.066$ but they might have some symptoms

NOTE Confidence: 0.873602990769231

 $00:22:23.066 \longrightarrow 00:22:25.490$ that's interfering with her functioning

NOTE Confidence: 0.873602990769231

 $00:22:25.490 \longrightarrow 00:22:27.394$ and stress related behaviors.

NOTE Confidence: 0.873602990769231

 $00{:}22{:}27.394 \dashrightarrow 00{:}22{:}30.810$ We don't see that much substance use

NOTE Confidence: 0.873602990769231

 $00{:}22{:}30.810 \dashrightarrow 00{:}22{:}33.069$ in these populations, but you know,

NOTE Confidence: 0.873602990769231

 $00:22:33.069 \longrightarrow 00:22:34.707$ there could be other personality changes.

NOTE Confidence: 0.873602990769231

 $00:22:34.710 \longrightarrow 00:22:35.955$ Acting out behaviors,

 $00:22:35.955 \longrightarrow 00:22:37.200$ especially among youth.

NOTE Confidence: 0.873602990769231

 $00{:}22{:}37.200 \dashrightarrow 00{:}22{:}39.012$ There are other things that we

NOTE Confidence: 0.873602990769231

 $00:22:39.012 \longrightarrow 00:22:41.283$ could see that that may not be

NOTE Confidence: 0.873602990769231

 $00:22:41.283 \longrightarrow 00:22:42.943$ actually like PTSD or depression.

NOTE Confidence: 0.873602990769231

 $00:22:42.950 \longrightarrow 00:22:44.462$ So just the I.

NOTE Confidence: 0.873602990769231

 $00:22:44.462 \longrightarrow 00:22:46.352$ I just wanted to have,

NOTE Confidence: 0.873602990769231

00:22:46.360 --> 00:22:46.695 UM.

NOTE Confidence: 0.873602990769231

00:22:46.695 --> 00:22:48.705 Spend one minute on this because

NOTE Confidence: 0.873602990769231

 $00{:}22{:}48.705 \dashrightarrow 00{:}22{:}51.390$ we see this so much so people who

NOTE Confidence: 0.873602990769231

 $00:22:51.390 \longrightarrow 00:22:53.420$ see refugees it's it's a very,

NOTE Confidence: 0.873602990769231

 $00{:}22{:}53.420 --> 00{:}22{:}53.910 \text{ very}$

NOTE Confidence: 0.883494683333333

 $00:22:56.000 \longrightarrow 00:22:57.904$ frustrating cycle of the

NOTE Confidence: 0.883494683333333

 $00:22:57.904 \longrightarrow 00:22:59.808$ interplay of physical symptoms

NOTE Confidence: 0.883494683333333

00:22:59.808 --> 00:23:02.380 and their psychological health.

NOTE Confidence: 0.883494683333333

 $00:23:02.380 \longrightarrow 00:23:06.130$ So the question is, do refugees.

NOTE Confidence: 0.883494683333333

 $00:23:06.130 \longrightarrow 00:23:09.676$ Present with more somatic

00:23:09.676 --> 00:23:12.728 symptoms than other populations.

NOTE Confidence: 0.883494683333333

00:23:12.730 --> 00:23:13.708 It's kind of hard to know.

NOTE Confidence: 0.883494683333333

 $00:23:13.710 \longrightarrow 00:23:16.525$ It's difficult to compare across

NOTE Confidence: 0.883494683333333

00:23:16.525 --> 00:23:18.777 studies because populations are

NOTE Confidence: 0.883494683333333

00:23:18.777 --> 00:23:21.376 very heterogeneous and we don't

NOTE Confidence: 0.883494683333333

 $00:23:21.376 \longrightarrow 00:23:22.508$ necessarily have good numbers.

NOTE Confidence: 0.883494683333333

 $00:23:22.510 \longrightarrow 00:23:24.415$ They don't use the same

NOTE Confidence: 0.883494683333333

00:23:24.415 --> 00:23:25.177 somatization definitions.

NOTE Confidence: 0.883494683333333

 $00:23:25.180 \longrightarrow 00:23:26.902$ Some of them use the formal

NOTE Confidence: 0.883494683333333

00:23:26.902 --> 00:23:27.763 somatic symptom disorders,

NOTE Confidence: 0.883494683333333

 $00:23:27.770 \longrightarrow 00:23:29.506$ some of them will just look at

NOTE Confidence: 0.883494683333333

 $00{:}23{:}29.506 \dashrightarrow 00{:}23{:}30.850$ just the prevalence of somatic.

NOTE Confidence: 0.883494683333333

 $00{:}23{:}30.850 \dashrightarrow 00{:}23{:}32.929$ You know X number of somatic symptoms,

NOTE Confidence: 0.883494683333333

 $00:23:32.930 \longrightarrow 00:23:34.610$ so it's kind of difficult to tell,

NOTE Confidence: 0.883494683333333

 $00:23:34.610 \longrightarrow 00:23:36.310$ but from what we know.

00:23:36.310 --> 00:23:38.176 It seems that you know refugees

NOTE Confidence: 0.883494683333333

 $00:23:38.176 \longrightarrow 00:23:39.929$ do present with higher prevalence

NOTE Confidence: 0.883494683333333

00:23:39.929 --> 00:23:41.270 of cymatic symptoms,

NOTE Confidence: 0.883494683333333

 $00:23:41.270 \longrightarrow 00:23:44.763$ and the numbers that you see there the

NOTE Confidence: 0.883494683333333

 $00:23:44.763 \longrightarrow 00:23:47.027$ general fight and you can see the range.

NOTE Confidence: 0.883494683333333

 $00:23:47.030 \longrightarrow 00:23:48.150$ I mean how do you?

NOTE Confidence: 0.883494683333333

 $00:23:48.150 \longrightarrow 00:23:49.692$ How do you interpret something that's

NOTE Confidence: 0.883494683333333

00:23:49.692 --> 00:23:51.9925 to 63% but that was seen across

NOTE Confidence: 0.883494683333333

 $00{:}23{:}51.992 \dashrightarrow 00{:}23{:}54.210$ the range of studies and then those

NOTE Confidence: 0.883494683333333

00:23:54.210 --> 00:23:56.136 refugees seen in primary care and

NOTE Confidence: 0.883494683333333

 $00{:}23{:}56.136 \dashrightarrow 00{:}23{:}58.317$ that were actually seen in psychiatric

NOTE Confidence: 0.883494683333333

00:23:58.317 --> 00:24:02.080 practices that seem to be even higher.

NOTE Confidence: 0.883494683333333

 $00:24:02.080 \longrightarrow 00:24:03.676$ And definitely we do.

NOTE Confidence: 0.883494683333333

 $00:24:03.676 \longrightarrow 00:24:05.671$ We don't know this just

NOTE Confidence: 0.883494683333333

 $00:24:05.671 \longrightarrow 00:24:07.260$ intuitively and anecdotally,

NOTE Confidence: 0.883494683333333

 $00:24:07.260 \longrightarrow 00:24:09.348$ but we know based on looking

 $00:24:09.348 \longrightarrow 00:24:10.740$ at the correlating factors,

NOTE Confidence: 0.883494683333333

 $00:24:10.740 \longrightarrow 00:24:11.996$ that it you know,

NOTE Confidence: 0.883494683333333

 $00:24:11.996 \longrightarrow 00:24:13.566$ not only is it correlated

NOTE Confidence: 0.883494683333333

00:24:13.566 --> 00:24:15.000 with psychopathology,

NOTE Confidence: 0.883494683333333

 $00:24:15.000 \longrightarrow 00:24:18.280$ but also this seems to affect

NOTE Confidence: 0.883494683333333

 $00:24:18.280 \longrightarrow 00:24:20.084$ their migration, so there's.

NOTE Confidence: 0.883494683333333

 $00:24:20.084 \longrightarrow 00:24:23.516$ Even though I say that migration

NOTE Confidence: 0.883494683333333

 $00{:}24{:}23.516 \dashrightarrow 00{:}24{:}26.462$ is a big stressor and we shouldn't

NOTE Confidence: 0.883494683333333

 $00:24:26.462 \longrightarrow 00:24:28.127$ be just looking at trauma,

NOTE Confidence: 0.883494683333333

 $00{:}24{:}28.130 \dashrightarrow 00{:}24{:}30.566$ definitely the past trauma and past

NOTE Confidence: 0.883494683333333

00:24:30.566 --> 00:24:32.190 experience does affect migration

NOTE Confidence: 0.883494683333333

 $00{:}24{:}32.258 \dashrightarrow 00{:}24{:}34.412$ and people who have a stronger

NOTE Confidence: 0.883494683333333

 $00{:}24{:}34.412 \dashrightarrow 00{:}24{:}35.848$ psychopathology to begin with

NOTE Confidence: 0.883494683333333

 $00{:}24{:}35.908 \dashrightarrow 00{:}24{:}38.198$ definitely have more difficulty like

NOTE Confidence: 0.883494683333333

 $00:24:38.198 \longrightarrow 00:24:41.888$ adjusting in their new environment.

00:24:41.890 --> 00:24:44.610 Uhm, and then formally,

NOTE Confidence: 0.883494683333333

00:24:44.610 --> 00:24:45.290 UM,

NOTE Confidence: 0.883494683333333

 $00:24:45.290 \longrightarrow 00:24:48.657$ there was a study of like almost

NOTE Confidence: 0.883494683333333

00:24:48.657 --> 00:24:51.018 100,000 refugees across multiple studies

NOTE Confidence: 0.883494683333333

 $00:24:51.018 \longrightarrow 00:24:54.280$ looking at what are the risk factors.

NOTE Confidence: 0.883494683333333 00:24:54.280 --> 00:24:55.180 You know, NOTE Confidence: 0.883494683333333

 $00:24:55.180 \longrightarrow 00:24:56.530$ that would be.

NOTE Confidence: 0.86011099

00:24:58.590 --> 00:25:01.768 In favor of or risk factor for,

NOTE Confidence: 0.86011099

 $00:25:01.770 \longrightarrow 00:25:03.144$ for mental health.

NOTE Confidence: 0.86011099

 $00:25:03.144 \longrightarrow 00:25:07.800$ So in general, older adults.

NOTE Confidence: 0.86011099

 $00:25:07.800 \longrightarrow 00:25:10.288$ Have a hard time.

NOTE Confidence: 0.86011099

 $00:25:10.290 \longrightarrow 00:25:12.475$ Female, the gender seems to

NOTE Confidence: 0.86011099

 $00:25:12.475 \longrightarrow 00:25:14.752$ be skewed up against females,

NOTE Confidence: 0.86011099

 $00:25:14.752 \longrightarrow 00:25:17.638$ so generally having poorer outcomes and

NOTE Confidence: 0.86011099

 $00:25:17.638 \longrightarrow 00:25:20.600$ also the area where they come from.

NOTE Confidence: 0.86011099

00:25:20.600 --> 00:25:22.658 So coming from more rural areas

00:25:22.658 --> 00:25:24.460 coming to more Western societies

NOTE Confidence: 0.86011099

 $00{:}25{:}24.460 \dashrightarrow 00{:}25{:}26.632$ where there's sort of a larger

NOTE Confidence: 0.86011099

 $00:25:26.632 \longrightarrow 00:25:28.882$ gap between them and the local

NOTE Confidence: 0.86011099

 $00:25:28.882 \longrightarrow 00:25:33.002$ residents seems to be a poor factor.

NOTE Confidence: 0.86011099

00:25:33.002 --> 00:25:36.446 And then in mostly in any disaster,

NOTE Confidence: 0.86011099

 $00:25:36.450 \longrightarrow 00:25:38.916$ people who are more educated and

NOTE Confidence: 0.86011099

 $00:25:38.916 \longrightarrow 00:25:40.560$ wealthier actually fare better.

NOTE Confidence: 0.86011099

 $00:25:40.560 \longrightarrow 00:25:42.040$ But in this case,

NOTE Confidence: 0.86011099

 $00:25:42.040 \longrightarrow 00:25:43.890$ people with higher education and

NOTE Confidence: 0.86011099

 $00:25:43.890 \longrightarrow 00:25:46.324$ higher socioeconomic status prior to

NOTE Confidence: 0.86011099

 $00:25:46.324 \longrightarrow 00:25:48.814$ displacement actually fare more poorly,

NOTE Confidence: 0.86011099

 $00{:}25{:}48.820 \dashrightarrow 00{:}25{:}50.892$ and that's probably because of just a

NOTE Confidence: 0.86011099

 $00{:}25{:}50.892 \dashrightarrow 00{:}25{:}53.567$ loss of in addition to everything else,

NOTE Confidence: 0.86011099

 $00:25:53.570 \longrightarrow 00:25:54.326$ they've lost.

NOTE Confidence: 0.86011099

 $00:25:54.326 \longrightarrow 00:25:55.838$ You know their livelihood.

00:25:55.840 --> 00:25:58.115 They've lost their ability to be doctors,

NOTE Confidence: 0.86011099

00:25:58.120 --> 00:25:59.182 lawyers, bankers, whatever.

NOTE Confidence: 0.86011099

 $00:25:59.182 \longrightarrow 00:26:00.598$ They're trained to be.

NOTE Confidence: 0.86011099

 $00:26:00.600 \longrightarrow 00:26:01.638$ They're completely starting

NOTE Confidence: 0.86011099

 $00:26:01.638 \longrightarrow 00:26:03.368$ fresh in a new place,

NOTE Confidence: 0.86011099

 $00:26:03.370 \longrightarrow 00:26:05.834$ and they've come here with almost nothing,

NOTE Confidence: 0.86011099

 $00:26:05.840 \longrightarrow 00:26:07.592$ you know, except the clothes and

NOTE Confidence: 0.86011099

 $00:26:07.592 \longrightarrow 00:26:09.389$ the bags that they come back.

NOTE Confidence: 0.86011099

 $00{:}26{:}09.390 \dashrightarrow 00{:}26{:}11.610$ So it's more of a drop.

NOTE Confidence: 0.86011099

 $00:26:11.610 \longrightarrow 00:26:13.540$ For them.

NOTE Confidence: 0.86011099

 $00{:}26{:}13.540 \dashrightarrow 00{:}26{:}16.406$ Uhm, in terms of positive factors, UM,

NOTE Confidence: 0.86011099

 $00:26:16.406 \longrightarrow 00:26:18.686$ in general children and adolescents.

NOTE Confidence: 0.86011099

00:26:18.690 --> 00:26:20.200 I mean they definitely have.

NOTE Confidence: 0.86011099

 $00:26:20.200 \longrightarrow 00:26:20.774 \text{ I mean}$

NOTE Confidence: 0.86011099

 $00:26:20.774 \longrightarrow 00:26:21.635$ there's particular problems

NOTE Confidence: 0.86011099

 $00:26:21.635 \longrightarrow 00:26:22.783$ with children and adolescents,

 $00:26:22.790 \longrightarrow 00:26:24.902$ but generally they seem to

NOTE Confidence: 0.86011099

 $00:26:24.902 \longrightarrow 00:26:27.180$ bounce back and adapt much better.

NOTE Confidence: 0.86011099

00:26:27.180 --> 00:26:30.974 And obviously the other things like housing.

NOTE Confidence: 0.86011099

 $00:26:30.980 \longrightarrow 00:26:32.520$ There's still a limbo somewhere,

NOTE Confidence: 0.86011099

 $00:26:32.520 \longrightarrow 00:26:34.602$ or have you been resettled and

NOTE Confidence: 0.86011099

 $00{:}26{:}34.602 \dashrightarrow 00{:}26{:}36.594$ you've got some permanent housing

NOTE Confidence: 0.86011099

00:26:36.594 --> 00:26:38.220 and economic opportunities?

NOTE Confidence: 0.86011099

00:26:38.220 --> 00:26:41.767 Are you going to be financially independent?

NOTE Confidence: 0.86011099

00:26:41.767 --> 00:26:44.029 You know in your new country

NOTE Confidence: 0.86011099

 $00:26:44.030 \longrightarrow 00:26:47.418$ and also the longer.

NOTE Confidence: 0.86011099

00:26:47.420 --> 00:26:48.940 The duration of Displacement,

NOTE Confidence: 0.86011099

 $00:26:48.940 \longrightarrow 00:26:50.840$ it seems to be better,

NOTE Confidence: 0.86011099

 $00{:}26{:}50.840 \dashrightarrow 00{:}26{:}52.888$ but with a qualifier like if you have

NOTE Confidence: 0.86011099

 $00:26:52.888 \longrightarrow 00:26:55.090$ been in limbo and you've been waiting

NOTE Confidence: 0.86011099

 $00:26:55.090 \longrightarrow 00:26:57.460$ for asylum and there's been uncertainty,

 $00:26:57.460 \longrightarrow 00:26:59.392$ maybe you know that's

NOTE Confidence: 0.86011099

 $00:26:59.392 \longrightarrow 00:27:01.324$ that's that's a problem.

NOTE Confidence: 0.86011099

00:27:01.330 --> 00:27:02.106 But generally,

NOTE Confidence: 0.86011099

00:27:02.106 --> 00:27:04.434 people who whose trauma has happened

NOTE Confidence: 0.86011099

 $00:27:04.434 \longrightarrow 00:27:07.000$ years ago like I've seen people from

NOTE Confidence: 0.86011099

 $00:27:07.000 \longrightarrow 00:27:09.068$ the Congo who literally had their

NOTE Confidence: 0.86011099

00:27:09.068 --> 00:27:11.156 family butchered in front of them,

NOTE Confidence: 0.86011099

 $00:27:11.160 \longrightarrow 00:27:11.872$ come and,

NOTE Confidence: 0.86011099

00:27:11.872 --> 00:27:12.584 you know,

NOTE Confidence: 0.86011099

00:27:12.584 --> 00:27:15.089 display a lot of resilience and not

NOTE Confidence: 0.86011099

 $00:27:15.089 \longrightarrow 00:27:17.449$ just to say one or two cases make.

NOTE Confidence: 0.86011099

 $00:27:17.450 \longrightarrow 00:27:19.778$ Make the majority.

NOTE Confidence: 0.86011099

 $00:27:19.778 \longrightarrow 00:27:22.202$ Because definitely the people

NOTE Confidence: 0.86011099

 $00:27:22.202 \longrightarrow 00:27:24.818$ from Africa in sort of this

NOTE Confidence: 0.86011099

00:27:24.818 --> 00:27:27.005 meta analysis definitely show

NOTE Confidence: 0.86011099

 $00{:}27{:}27.005 \dashrightarrow 00{:}27{:}29.042$ higher rates of psychopathology,

 $00{:}27{:}29.042 \dashrightarrow 00{:}27{:}31.412$ but generally when you see

NOTE Confidence: 0.86011099

00:27:31.412 --> 00:27:33.588 people closer to the conflict,

NOTE Confidence: 0.86011099

 $00:27:33.590 \longrightarrow 00:27:35.725$ you do see more pathology

NOTE Confidence: 0.86011099

 $00:27:35.725 \longrightarrow 00:27:38.250$ as opposed to later on.

NOTE Confidence: 0.86011099

 $00:27:38.250 \longrightarrow 00:27:41.350$ Also, people who are resettled,

NOTE Confidence: 0.86011099

00:27:41.350 --> 00:27:42.090 you know,

NOTE Confidence: 0.86011099

 $00:27:42.090 \longrightarrow 00:27:44.310$ fare better than the people who

NOTE Confidence: 0.86011099

 $00{:}27{:}44.310 \dashrightarrow 00{:}27{:}46.505$ were repatriated and also people

NOTE Confidence: 0.86011099

 $00{:}27{:}46.505 \dashrightarrow 00{:}27{:}49.415$ who you know where near there.

NOTE Confidence: 0.86011099

 $00:27:49.420 \longrightarrow 00:27:50.869$ Source of conflict.

NOTE Confidence: 0.86011099

 $00:27:50.869 \longrightarrow 00:27:52.318$ Like I said,

NOTE Confidence: 0.86011099

 $00:27:52.320 \longrightarrow 00:27:54.410$ or that we're internally displaced,

NOTE Confidence: 0.86011099

 $00:27:54.410 \longrightarrow 00:27:58.085$ you know, they they fare less well.

NOTE Confidence: 0.86011099

 $00:27:58.090 \longrightarrow 00:27:59.662$ And along those lines,

NOTE Confidence: 0.86011099

00:27:59.662 --> 00:28:01.234 so sometimes people wonder

 $00:28:01.234 \longrightarrow 00:28:02.850$ what happens to refugees.

NOTE Confidence: 0.86011099

 $00:28:02.850 \longrightarrow 00:28:03.544$ Long term,

NOTE Confidence: 0.86011099

 $00:28:03.544 \longrightarrow 00:28:04.238$ you know,

NOTE Confidence: 0.86011099

 $00:28:04.238 \longrightarrow 00:28:07.614$ for better or worse lot of the studies are

NOTE Confidence: 0.86011099

 $00:28:07.614 \longrightarrow 00:28:10.456$ done in people who are recent refugees.

NOTE Confidence: 0.86011099

 $00{:}28{:}10.460 \dashrightarrow 00{:}28{:}12.146$ But in some of these systematic

NOTE Confidence: 0.86011099

00:28:12.146 --> 00:28:13.270 reviews and meta analysis,

NOTE Confidence: 0.86011099

 $00:28:13.270 \longrightarrow 00:28:16.614$ they do look at the duration of displacement.

NOTE Confidence: 0.86011099

 $00{:}28{:}16.620 \dashrightarrow 00{:}28{:}19.562$ But the most recent one just last

NOTE Confidence: 0.86011099

00:28:19.562 --> 00:28:22.054 year looked at people less than four

NOTE Confidence: 0.86011099

 $00:28:22.054 \longrightarrow 00:28:24.888$ years and displaced more than four years,

NOTE Confidence: 0.86011099 00:28:24.890 --> 00:28:25.305 but. NOTE Confidence: 0.86011099

00:28:25.305 --> 00:28:26.965 It doesn't necessarily look

NOTE Confidence: 0.86011099

 $00:28:26.965 \longrightarrow 00:28:29.040$ at like what happens 10

NOTE Confidence: 0.951670527142857

 $00:28:29.116 \longrightarrow 00:28:31.170$ or 20 years later, but there are

NOTE Confidence: 0.951670527142857

 $00{:}28{:}31.170 \dashrightarrow 00{:}28{:}32.610$ smaller studies of like you know,

 $00:28:32.610 \longrightarrow 00:28:34.842$ maybe 100 refugees or 50 refugees

NOTE Confidence: 0.951670527142857

 $00:28:34.842 \longrightarrow 00:28:37.409$ that have looked at this and mostly

NOTE Confidence: 0.951670527142857

00:28:37.409 --> 00:28:39.761 from what we know it seems like.

NOTE Confidence: 0.951670527142857

 $00:28:39.770 \longrightarrow 00:28:41.190$ You know the symptoms do

NOTE Confidence: 0.951670527142857

00:28:41.190 --> 00:28:42.610 persist in a sizable minority,

NOTE Confidence: 0.951670527142857

 $00:28:42.610 \longrightarrow 00:28:45.298$ but overall it declines overtime and

NOTE Confidence: 0.951670527142857

 $00:28:45.298 \longrightarrow 00:28:48.865$ I would say that's true based on just

NOTE Confidence: 0.951670527142857

 $00{:}28{:}48.865 \dashrightarrow 00{:}28{:}51.403$ what I've seen in our population.

NOTE Confidence: 0.951670527142857

 $00:28:51.410 \longrightarrow 00:28:55.850$ Uhm, so just a word on.

NOTE Confidence: 0.951670527142857

 $00{:}28{:}55.850 \dashrightarrow 00{:}29{:}00.370$ Uhm refugees from Afghanistan and.

NOTE Confidence: 0.951670527142857

 $00:29:00.370 \longrightarrow 00:29:03.130$ I always feel like.

NOTE Confidence: 0.951670527142857

00:29:03.130 --> 00:29:04.114 Outsiders should not speak

NOTE Confidence: 0.951670527142857

 $00{:}29{:}04.114 \dashrightarrow 00{:}29{:}05.590$ about the culture of a country.

NOTE Confidence: 0.951670527142857

 $00{:}29{:}05.590 \dashrightarrow 00{:}29{:}07.204$ I mean they are the best

NOTE Confidence: 0.951670527142857

 $00:29:07.204 \longrightarrow 00:29:08.280$ to talk about themselves.

 $00:29:08.280 \longrightarrow 00:29:10.723$ We can't claim to know that you

NOTE Confidence: 0.951670527142857

 $00:29:10.723 \longrightarrow 00:29:12.758$ know what they can tell us,

NOTE Confidence: 0.951670527142857

 $00:29:12.760 \longrightarrow 00:29:15.070$ but just sort of highlights.

NOTE Confidence: 0.951670527142857

00:29:15.070 --> 00:29:17.734 You know there's been decades long

NOTE Confidence: 0.951670527142857

 $00:29:17.734 \longrightarrow 00:29:20.113$ instability in the region since

NOTE Confidence: 0.951670527142857

00:29:20.113 --> 00:29:23.128 the Soviet invasion decades ago.

NOTE Confidence: 0.951670527142857

00:29:23.130 --> 00:29:25.330 You know we've had refugees

NOTE Confidence: 0.951670527142857

 $00:29:25.330 \longrightarrow 00:29:26.210$ leaving Afghanistan.

NOTE Confidence: 0.951670527142857

00:29:26.210 --> 00:29:29.506 The current crop that I've seen are mostly

NOTE Confidence: 0.951670527142857

 $00:29:29.506 \longrightarrow 00:29:32.235$ like coming sort of in the post U S.

NOTE Confidence: 0.951670527142857

 $00{:}29{:}32.240 \dashrightarrow 00{:}29{:}33.908$ Presence and some of them are

NOTE Confidence: 0.951670527142857

 $00:29:33.908 \longrightarrow 00:29:35.620$ just in their 20s thirties.

NOTE Confidence: 0.951670527142857

 $00:29:35.620 \longrightarrow 00:29:37.237$ You know they were. They were kids.

NOTE Confidence: 0.951670527142857

 $00:29:37.240 \longrightarrow 00:29:39.568$ When all this started.

NOTE Confidence: 0.951670527142857

00:29:39.570 --> 00:29:44.890 But decade a decades long history of

NOTE Confidence: 0.951670527142857

00:29:44.890 --> 00:29:47.490 instability and also culturally like,

 $00:29:47.490 \longrightarrow 00:29:50.220$ I was alluding to earlier just.

NOTE Confidence: 0.951670527142857

 $00:29:50.220 \longrightarrow 00:29:52.950$ The fact that many of them come

NOTE Confidence: 0.951670527142857

 $00{:}29{:}52.950 \dashrightarrow 00{:}29{:}56.035$ from rural parts of the country and

NOTE Confidence: 0.951670527142857

 $00:29:56.035 \longrightarrow 00:29:58.522$ have had little exposure to Western

NOTE Confidence: 0.951670527142857

 $00:29:58.522 \longrightarrow 00:30:00.658$ countries and Western way of life.

NOTE Confidence: 0.951670527142857

 $00:30:00.660 \longrightarrow 00:30:02.995$ It's it's more challenging the

NOTE Confidence: 0.951670527142857

 $00:30:02.995 \longrightarrow 00:30:05.590$ transition to life in EU S.

NOTE Confidence: 0.951670527142857

 $00:30:05.590 \longrightarrow 00:30:06.412$ And you know,

NOTE Confidence: 0.951670527142857

 $00:30:06.412 \longrightarrow 00:30:08.330$ we talked about the role of women

NOTE Confidence: 0.951670527142857

 $00:30:08.393 \longrightarrow 00:30:09.209$ in the family.

NOTE Confidence: 0.951670527142857 00:30:09.210 --> 00:30:09.782 And again,

NOTE Confidence: 0.951670527142857

00:30:09.782 --> 00:30:11.784 I don't want to steal your type

NOTE Confidence: 0.951670527142857

 $00:30:11.784 \dashrightarrow 00:30:14.252$ because there's a lot of heterogeneity

NOTE Confidence: 0.951670527142857

 $00:30:14.252 \longrightarrow 00:30:15.952$ within countries within ethnicities.

NOTE Confidence: 0.951670527142857

00:30:15.960 --> 00:30:18.602 But in general,

00:30:18.602 --> 00:30:21.518 women have a more traditional role,

NOTE Confidence: 0.951670527142857

 $00:30:21.520 \longrightarrow 00:30:22.438$ and you know,

NOTE Confidence: 0.951670527142857

 $00:30:22.438 \longrightarrow 00:30:23.968$ that's for various reasons which

NOTE Confidence: 0.951670527142857

00:30:23.968 --> 00:30:25.759 people were hoping we're going to

NOTE Confidence: 0.951670527142857

 $00:30:25.759 \longrightarrow 00:30:27.439$ change in the last two decades.

NOTE Confidence: 0.951670527142857

 $00:30:27.440 \longrightarrow 00:30:28.634$ But in general,

NOTE Confidence: 0.951670527142857

 $00:30:28.634 \longrightarrow 00:30:31.420$ it's the role of women is considered

NOTE Confidence: 0.951670527142857

 $00:30:31.499 \longrightarrow 00:30:34.568$ very family centric and also in general.

NOTE Confidence: 0.951670527142857

 $00{:}30{:}34.568 \dashrightarrow 00{:}30{:}37.620$ Women tend to be especially from the

NOTE Confidence: 0.951670527142857

 $00{:}30{:}37.706 \dashrightarrow 00{:}30{:}40.415$ rural areas tend to be less educated

NOTE Confidence: 0.951670527142857

 $00{:}30{:}40.415 \dashrightarrow 00{:}30{:}45.070$ and like I said, tend to have less.

NOTE Confidence: 0.951670527142857

 $00:30:45.070 \longrightarrow 00:30:47.818$ Have had less contact with anything

NOTE Confidence: 0.951670527142857

 $00:30:47.818 \longrightarrow 00:30:50.026$ Western in the crop of people that

NOTE Confidence: 0.951670527142857

 $00:30:50.026 \longrightarrow 00:30:52.518$ we've seen in the last several years,

NOTE Confidence: 0.951670527142857

 $00:30:52.520 \longrightarrow 00:30:53.944$ which are often SVS.

NOTE Confidence: 0.951670527142857

 $00:30:53.944 \dashrightarrow 00:30:56.080$ It's a little bit different demographic.

 $00:30:56.080 \longrightarrow 00:31:00.120$ Often it's a person who.

NOTE Confidence: 0.951670527142857

00:31:00.120 --> 00:31:01.359 You know work with the US Army,

NOTE Confidence: 0.951670527142857

 $00:31:01.360 \longrightarrow 00:31:04.100$ so he's somewhat more acclimated,

NOTE Confidence: 0.951670527142857

00:31:04.100 --> 00:31:05.840 but we resettled EU S

NOTE Confidence: 0.951670527142857

 $00:31:05.840 \longrightarrow 00:31:07.232$ researchers people as family,

NOTE Confidence: 0.951670527142857

00:31:07.240 --> 00:31:09.130 so you often have spouses and children,

NOTE Confidence: 0.951670527142857

 $00:31:09.130 \longrightarrow 00:31:11.355$ and this pulses frequently are

NOTE Confidence: 0.951670527142857

 $00{:}31{:}11.355 \dashrightarrow 00{:}31{:}13.782$ not so acclimated and I've had

NOTE Confidence: 0.951670527142857

 $00{:}31{:}13.782 \dashrightarrow 00{:}31{:}15.602$ definitely Afghani women who come

NOTE Confidence: 0.951670527142857

 $00:31:15.602 \longrightarrow 00:31:18.250$ here and they tend to have larger

NOTE Confidence: 0.951670527142857

 $00:31:18.250 \longrightarrow 00:31:20.473$ families so I've definitely had them

NOTE Confidence: 0.951670527142857

 $00:31:20.473 \longrightarrow 00:31:22.559$ come here and then sort of not.

NOTE Confidence: 0.951670527142857

 $00{:}31{:}22.560 \dashrightarrow 00{:}31{:}24.030$ Haven't had challenges like even

NOTE Confidence: 0.951670527142857

 $00:31:24.030 \longrightarrow 00:31:26.411$ adjusting to how to take care of their

NOTE Confidence: 0.951670527142857

00:31:26.411 --> 00:31:27.831 children because they were always

 $00:31:27.831 \longrightarrow 00:31:29.839$ used to living in large families

NOTE Confidence: 0.951670527142857

 $00:31:29.839 \longrightarrow 00:31:31.569$ with multiple generations helping them

NOTE Confidence: 0.951670527142857

 $00:31:31.569 \longrightarrow 00:31:32.956$ and it's sort of a shock for them.

NOTE Confidence: 0.951670527142857

 $00:31:32.960 \longrightarrow 00:31:36.068$ They come here and they have nothing.

NOTE Confidence: 0.951670527142857

 $00:31:36.070 \longrightarrow 00:31:38.404$ And then also some what you

NOTE Confidence: 0.951670527142857

 $00:31:38.404 \longrightarrow 00:31:40.310$ know of a feeling of,

NOTE Confidence: 0.951670527142857

 $00:31:40.310 \longrightarrow 00:31:42.170$ like being isolated from others.

NOTE Confidence: 0.951670527142857

 $00:31:42.170 \longrightarrow 00:31:43.802$ I mean that can be for

NOTE Confidence: 0.951670527142857

00:31:43.802 --> 00:31:44.890 any immigrant or refugee

NOTE Confidence: 0.898373141818182

00:31:44.951 --> 00:31:48.368 community, and the Afghan is definitely do.

NOTE Confidence: 0.898373141818182

 $00{:}31{:}48.370 \dashrightarrow 00{:}31{:}51.317$ You know, spend time together with the

NOTE Confidence: 0.898373141818182

00:31:51.317 --> 00:31:53.650 other Afghani people in the region,

NOTE Confidence: 0.898373141818182

 $00:31:53.650 \longrightarrow 00:31:56.370$ but you know they it.

NOTE Confidence: 0.898373141818182

 $00:31:56.370 \longrightarrow 00:31:58.128$ It's harder for them to engage

NOTE Confidence: 0.898373141818182

 $00:31:58.128 \longrightarrow 00:31:59.702$ and sort of integrated integrated

NOTE Confidence: 0.898373141818182

 $00:31:59.702 \longrightarrow 00:32:01.407$ with the society at large.

 $00:32:01.410 \longrightarrow 00:32:02.730$ And again, like I was saying.

NOTE Confidence: 0.898373141818182

 $00:32:02.730 \longrightarrow 00:32:04.578$ I mean, refugee groups are heterogeneous.

NOTE Confidence: 0.898373141818182

 $00:32:04.580 \longrightarrow 00:32:07.286$ Each group is a little different

NOTE Confidence: 0.898373141818182

 $00:32:07.290 \longrightarrow 00:32:09.600$ and similar in many ways.

NOTE Confidence: 0.898373141818182

 $00:32:09.600 \longrightarrow 00:32:11.553$ But I mean these are some sort

NOTE Confidence: 0.898373141818182

 $00:32:11.553 \longrightarrow 00:32:14.543$ of things we see and last thing

NOTE Confidence: 0.898373141818182

 $00:32:14.543 \longrightarrow 00:32:16.436$ is intergenerational tensions,

NOTE Confidence: 0.898373141818182

 $00:32:16.440 \longrightarrow 00:32:18.800$ often kids come here and.

NOTE Confidence: 0.898373141818182

 $00:32:18.800 \dashrightarrow 00:32:20.840$ Adapt much more quickly the land.

NOTE Confidence: 0.898373141818182

 $00:32:20.840 \longrightarrow 00:32:23.060$ Learn the language much faster,

NOTE Confidence: 0.898373141818182

 $00:32:23.060 \longrightarrow 00:32:24.168$ and this creates tension.

NOTE Confidence: 0.898373141818182

 $00{:}32{:}24.168 \dashrightarrow 00{:}32{:}25.553$ Sometimes they're the ones in

NOTE Confidence: 0.898373141818182

 $00{:}32{:}25.553 \dashrightarrow 00{:}32{:}27.146$ the room who know the language,

NOTE Confidence: 0.898373141818182

 $00{:}32{:}27.150 \dashrightarrow 00{:}32{:}29.190$ and they're used as interpreter sometimes,

NOTE Confidence: 0.898373141818182

 $00:32:29.190 \longrightarrow 00:32:30.996$ and that creates problems at multiple

 $00:32:30.996 \longrightarrow 00:32:33.470$ levels and not just in healthcare settings.

NOTE Confidence: 0.898373141818182

 $00{:}32{:}33.470 --> 00{:}32{:}35.190$ I mean, in general,

NOTE Confidence: 0.898373141818182

 $00:32:35.190 \longrightarrow 00:32:37.770$ the children become in that sense

NOTE Confidence: 0.898373141818182

 $00:32:37.857 \longrightarrow 00:32:40.047$ have more power to do this,

NOTE Confidence: 0.898373141818182

 $00:32:40.050 \longrightarrow 00:32:42.521$ so it changes the dynamic within the

NOTE Confidence: 0.898373141818182

00:32:42.521 --> 00:32:44.888 family and also child rearing I've.

NOTE Confidence: 0.898373141818182

00:32:44.888 --> 00:32:47.036 You know how we treat children?

NOTE Confidence: 0.898373141818182

 $00:32:47.040 \longrightarrow 00:32:48.600$ What we consider this abuse.

NOTE Confidence: 0.898373141818182

 $00:32:48.600 \longrightarrow 00:32:51.660$ They will not necessarily considered abuse,

NOTE Confidence: 0.898373141818182

00:32:51.660 --> 00:32:53.095 and I've definitely had refugees

NOTE Confidence: 0.898373141818182

00:32:53.095 --> 00:32:55.160 like say like I'm afraid to say

NOTE Confidence: 0.898373141818182

00:32:55.160 --> 00:32:56.600 anything because then I'm afraid,

NOTE Confidence: 0.898373141818182

 $00:32:56.600 \longrightarrow 00:32:58.420$ like people will take away my kids.

NOTE Confidence: 0.898373141818182

 $00{:}32{:}58.420 --> 00{:}32{:}58.952$ You know,

NOTE Confidence: 0.898373141818182

 $00:32:58.952 \longrightarrow 00:33:00.548$ the way they discipline their kids

NOTE Confidence: 0.898373141818182

 $00:33:00.550 \longrightarrow 00:33:07.290$ and also just in terms of women too.

 $00:33:07.290 \longrightarrow 00:33:08.650$ I mean people think about

NOTE Confidence: 0.898373141818182

 $00{:}33{:}08.650 \dashrightarrow 00{:}33{:}09.738$ domestic violence and abuse.

NOTE Confidence: 0.898373141818182

 $00:33:09.740 \longrightarrow 00:33:11.399$ I really have not seen that much

NOTE Confidence: 0.898373141818182

 $00:33:11.399 \longrightarrow 00:33:12.780$ in the population we see again,

NOTE Confidence: 0.898373141818182

 $00:33:12.780 \longrightarrow 00:33:15.620$ I'm seeing only a slice of the population,

NOTE Confidence: 0.898373141818182

 $00:33:15.620 \longrightarrow 00:33:15.934$ but.

NOTE Confidence: 0.898373141818182

 $00:33:15.934 \longrightarrow 00:33:17.818$ Also what we consider abuse may

NOTE Confidence: 0.898373141818182

 $00{:}33{:}17.818 \dashrightarrow 00{:}33{:}19.460$ not necessarily what they consider

NOTE Confidence: 0.898373141818182

 $00:33:19.460 \longrightarrow 00:33:20.420$ you know abuse.

NOTE Confidence: 0.898373141818182

 $00:33:20.420 \longrightarrow 00:33:22.905$ We may think that sort of being

NOTE Confidence: 0.898373141818182

 $00{:}33{:}22.905 \dashrightarrow 00{:}33{:}24.945$ controlled and allowing the husband to

NOTE Confidence: 0.898373141818182

 $00:33:24.945 \longrightarrow 00:33:27.330$ make all the decisions is a form of,

NOTE Confidence: 0.898373141818182

 $00{:}33{:}27.330 \dashrightarrow 00{:}33{:}28.382$ you know, limitation restriction,

NOTE Confidence: 0.898373141818182

 $00:33:28.382 \longrightarrow 00:33:29.960$ whatever you want to call it,

NOTE Confidence: 0.898373141818182

00:33:29.960 --> 00:33:31.838 but they don't because this is,

00:33:31.840 --> 00:33:34.704 you know, this is their way of life.

NOTE Confidence: 0.898373141818182

00:33:34.710 --> 00:33:38.450 Uhm, just that the web link below is just a,

NOTE Confidence: 0.898373141818182

 $00:33:38.450 \longrightarrow 00:33:41.540$ you know it has like background

NOTE Confidence: 0.898373141818182

 $00:33:41.540 \longrightarrow 00:33:43.642$ information on many refugee groups.

NOTE Confidence: 0.898373141818182

 $00:33:43.642 \longrightarrow 00:33:45.574$ The one in Afghanistan is very outdated.

NOTE Confidence: 0.898373141818182

 $00:33:45.580 \longrightarrow 00:33:47.734$ It was actually put there in 2002.

NOTE Confidence: 0.898373141818182

00:33:47.734 --> 00:33:51.910 But I mean you, you can look at that.

NOTE Confidence: 0.898373141818182

 $00:33:51.910 \longrightarrow 00:33:53.905$ In terms of what we actually know,

NOTE Confidence: 0.898373141818182

 $00:33:53.910 \longrightarrow 00:33:56.160$ like have we actually studied

NOTE Confidence: 0.898373141818182

 $00:33:56.160 \longrightarrow 00:33:57.960$ them separately as refugees?

NOTE Confidence: 0.898373141818182

 $00:33:57.960 \longrightarrow 00:34:00.328$ So there was one review which looked at.

NOTE Confidence: 0.898373141818182

00:34:00.330 --> 00:34:01.092 I don't know,

NOTE Confidence: 0.898373141818182

00:34:01.092 --> 00:34:03.410 like a handful of 1520 studies and you know,

NOTE Confidence: 0.898373141818182

 $00:34:03.410 \longrightarrow 00:34:04.980$ try to characterize the Afghanis

NOTE Confidence: 0.898373141818182

 $00:34:04.980 \longrightarrow 00:34:06.550$ refugees and their mental health

NOTE Confidence: 0.898373141818182

 $00:34:06.608 \longrightarrow 00:34:08.197$ and it seems that the risk factors

 $00:34:08.197 \longrightarrow 00:34:09.841$ were more or less similar to the

NOTE Confidence: 0.898373141818182

 $00:34:09.841 \longrightarrow 00:34:11.581$ other groups that we see in terms

NOTE Confidence: 0.898373141818182

 $00:34:11.581 \longrightarrow 00:34:14.178$ of you know the losses and the

NOTE Confidence: 0.898373141818182

 $00:34:14.178 \longrightarrow 00:34:16.435$ cultural feeling like a loss of

NOTE Confidence: 0.898373141818182

 $00:34:16.435 \longrightarrow 00:34:17.943$ culture and other losses.

NOTE Confidence: 0.898373141818182

 $00:34:17.950 \longrightarrow 00:34:20.530$ And then you know their

NOTE Confidence: 0.898373141818182

 $00:34:20.530 \longrightarrow 00:34:22.402$ depressive PTSD symptoms.

NOTE Confidence: 0.898373141818182

00:34:22.402 --> 00:34:26.146 Symptomatology is comparable to other groups,

NOTE Confidence: 0.898373141818182

 $00{:}34{:}26.150 \dashrightarrow 00{:}34{:}28.264$ and in general there's low uptake of

NOTE Confidence: 0.898373141818182

 $00{:}34{:}28.264 \dashrightarrow 00{:}34{:}30.397$ mental health care even in those who

NOTE Confidence: 0.898373141818182

 $00:34:30.397 \longrightarrow 00:34:32.143$ recognize that they have a problem,

NOTE Confidence: 0.898373141818182

 $00:34:32.150 \longrightarrow 00:34:34.382$ and that's we see across other

NOTE Confidence: 0.898373141818182

00:34:34.382 --> 00:34:35.498 refugee groups too.

NOTE Confidence: 0.898373141818182

 $00:34:35.500 \longrightarrow 00:34:36.805$ And people ask about stigma

NOTE Confidence: 0.898373141818182

 $00:34:36.805 \longrightarrow 00:34:38.110$ and other things you know.

 $00:34:38.110 \longrightarrow 00:34:38.684$ In general,

NOTE Confidence: 0.898373141818182

 $00:34:38.684 \longrightarrow 00:34:40.693$ I find that the more the impairment

NOTE Confidence: 0.898373141818182

 $00:34:40.693 \longrightarrow 00:34:42.233$ there more likely they are

NOTE Confidence: 0.898373141818182

 $00:34:42.233 \longrightarrow 00:34:43.425$ to accept that there's,

NOTE Confidence: 0.902037231538462

 $00:34:43.430 \longrightarrow 00:34:45.164$ you know something maybe that needs

NOTE Confidence: 0.902037231538462

 $00:34:45.164 \longrightarrow 00:34:47.008$ to be addressed and to get care.

NOTE Confidence: 0.902037231538462

00:34:47.010 --> 00:34:49.820 But often times, many people who

NOTE Confidence: 0.902037231538462

 $00:34:49.820 \longrightarrow 00:34:53.502$ who are sort of in the middle.

NOTE Confidence: 0.902037231538462

00:34:53.502 --> 00:34:56.034 Dangers of not being quite healthy,

NOTE Confidence: 0.902037231538462

 $00:34:56.040 \longrightarrow 00:34:58.300$ but not being significantly ill.

NOTE Confidence: 0.902037231538462

 $00:34:58.300 \longrightarrow 00:34:59.920$ Feel like you know they.

NOTE Confidence: 0.902037231538462

 $00:34:59.920 \longrightarrow 00:35:01.551$ They don't really need the mental health

NOTE Confidence: 0.902037231538462

00:35:01.551 --> 00:35:03.594 help or they're not like you know, quote,

NOTE Confidence: 0.902037231538462

00:35:03.594 --> 00:35:07.472 unquote, crazy so we definitely do see

NOTE Confidence: 0.902037231538462

 $00:35:07.472 \longrightarrow 00:35:11.134$ that just one word on like how we assess.

NOTE Confidence: 0.902037231538462

 $00{:}35{:}11.140 \dashrightarrow 00{:}35{:}12.694$ I mean, we don't necessarily do

 $00:35:12.694 \longrightarrow 00:35:14.180$ this in the clinical setting,

NOTE Confidence: 0.902037231538462

 $00:35:14.180 \longrightarrow 00:35:17.090$ but I thought some people might

NOTE Confidence: 0.902037231538462

 $00:35:17.090 \longrightarrow 00:35:19.460$ have just questions about you.

NOTE Confidence: 0.902037231538462

 $00:35:19.460 \longrightarrow 00:35:22.640$ Know how valid is that?

NOTE Confidence: 0.902037231538462

 $00:35:22.640 \longrightarrow 00:35:24.360$ Our assessments for these?

NOTE Confidence: 0.902037231538462 00:35:24.360 --> 00:35:24.790 Populations,

NOTE Confidence: 0.902037231538462

 $00:35:24.790 \longrightarrow 00:35:26.188$ so there's a bunch of scales,

NOTE Confidence: 0.902037231538462

 $00:35:26.190 \longrightarrow 00:35:27.655$ some of them were developed

NOTE Confidence: 0.902037231538462

 $00:35:27.655 \longrightarrow 00:35:28.534$ for refugee populations,

NOTE Confidence: 0.902037231538462

 $00:35:28.540 \longrightarrow 00:35:30.745$ some of them were adapted for them.

NOTE Confidence: 0.902037231538462

 $00:35:30.750 \longrightarrow 00:35:33.735$ They have variable validity and

NOTE Confidence: 0.902037231538462

 $00:35:33.735 \longrightarrow 00:35:36.123$ reliability across these scales.

NOTE Confidence: 0.902037231538462

 $00{:}35{:}36.130 \dashrightarrow 00{:}35{:}38.578$ And most of them are meant for screening.

NOTE Confidence: 0.902037231538462

 $00:35:38.580 \longrightarrow 00:35:41.030$ I mean, they're not meant to replace

NOTE Confidence: 0.902037231538462

 $00:35:41.030 \longrightarrow 00:35:42.820$ a full psychological assessment.

 $00:35:42.820 \longrightarrow 00:35:45.130$ Some of them have some, some of us.

NOTE Confidence: 0.902037231538462

 $00:35:45.130 \longrightarrow 00:35:46.990$ Some of my colleagues in the

NOTE Confidence: 0.902037231538462

 $00:35:46.990 \longrightarrow 00:35:48.527$ refugee will have made it.

NOTE Confidence: 0.902037231538462

 $00:35:48.530 \longrightarrow 00:35:51.519$ I mean, the the the carrier is

NOTE Confidence: 0.902037231538462

 $00:35:51.519 \longrightarrow 00:35:53.820$ studying these screening instruments.

NOTE Confidence: 0.902037231538462 00:35:53.820 --> 00:35:54.324 Uhm,

NOTE Confidence: 0.902037231538462

 $00:35:54.324 \longrightarrow 00:35:57.348$ so in terms of treatment uhm?

NOTE Confidence: 0.6068584

00:35:59.730 --> 00:36:05.315 Most. I think there's a shift within the

NOTE Confidence: 0.6068584

 $00:36:05.315 \longrightarrow 00:36:07.408$ refugee academic community that we have

NOTE Confidence: 0.6068584

 $00{:}36{:}07.408 \dashrightarrow 00{:}36{:}09.515$ to focus on like Wellness and health

NOTE Confidence: 0.6068584

 $00{:}36{:}09.582 \dashrightarrow 00{:}36{:}11.920$ promotion and less on just the trauma.

NOTE Confidence: 0.6068584

 $00:36:11.920 \longrightarrow 00:36:13.612$ But most of what we have

NOTE Confidence: 0.6068584

 $00:36:13.612 \longrightarrow 00:36:15.400$ so far is what we know.

NOTE Confidence: 0.6068584

 $00:36:15.400 \longrightarrow 00:36:17.675$ If you want solid evidence is mostly

NOTE Confidence: 0.6068584

 $00:36:17.675 \longrightarrow 00:36:19.720$ based on trauma based treatment.

NOTE Confidence: 0.6068584

 $00:36:19.720 \longrightarrow 00:36:22.450$ So the NET stands for narrative exposure

 $00:36:22.450 \longrightarrow 00:36:24.740$ therapy. That's a particular type of.

NOTE Confidence: 0.6068584

 $00:36:24.740 \longrightarrow 00:36:26.180$ That'd be which you know.

NOTE Confidence: 0.6068584

 $00:36:26.180 \longrightarrow 00:36:28.560$ Basically, the idea is you're

NOTE Confidence: 0.6068584

 $00:36:28.560 \longrightarrow 00:36:29.988$ incorporating the traumatic

NOTE Confidence: 0.6068584

 $00:36:29.988 \longrightarrow 00:36:32.151$ experiences in a refugee's life as

NOTE Confidence: 0.6068584

00:36:32.151 --> 00:36:34.293 part of their whole lives narrative,

NOTE Confidence: 0.6068584

00:36:34.300 --> 00:36:36.532 and that's you know if it

NOTE Confidence: 0.6068584

 $00:36:36.532 \longrightarrow 00:36:38.020$ is a sequential trauma.

NOTE Confidence: 0.6068584

00:36:38.020 --> 00:36:40.367 It's not just one traumatic event, right?

NOTE Confidence: 0.6068584

 $00:36:40.367 \longrightarrow 00:36:43.776$ So that seems to have shown good

NOTE Confidence: 0.6068584

 $00:36:43.776 \longrightarrow 00:36:46.450$ efficacy in terms of outcomes.

NOTE Confidence: 0.911592204666667

 $00:36:49.100 \longrightarrow 00:36:51.326$ CBT sort of plus minus there's one

NOTE Confidence: 0.911592204666667

 $00:36:51.326 \longrightarrow 00:36:53.349$ group in Massachusetts that have done

NOTE Confidence: 0.911592204666667

 $00:36:53.349 \longrightarrow 00:36:55.359$ several studies but focus mainly on

NOTE Confidence: 0.911592204666667

 $00:36:55.359 \longrightarrow 00:36:57.052$ Southeast Asian refugees because they

 $00:36:57.052 \longrightarrow 00:36:59.564$ started working on them in the 80s and

NOTE Confidence: 0.911592204666667

 $00:36:59.564 \longrightarrow 00:37:02.370$ 90s and most of our data is from them

NOTE Confidence: 0.911592204666667

 $00:37:02.370 \longrightarrow 00:37:05.208$ and they talk about culturally sensitive

NOTE Confidence: 0.911592204666667

00:37:05.208 --> 00:37:07.479 meaning particular to that group,

NOTE Confidence: 0.911592204666667

 $00:37:07.480 \longrightarrow 00:37:08.524$ and they've published,

NOTE Confidence: 0.911592204666667

00:37:08.524 --> 00:37:09.994 you know, positive outcomes,

NOTE Confidence: 0.911592204666667

 $00:37:09.994 \longrightarrow 00:37:12.703$ but it's sort of mixed and across

NOTE Confidence: 0.911592204666667

00:37:12.703 --> 00:37:15.173 the board and I've had some

NOTE Confidence: 0.911592204666667

 $00:37:15.173 \longrightarrow 00:37:17.178$ psychologists whereby the EMDR for

NOTE Confidence: 0.911592204666667

 $00:37:17.254 \longrightarrow 00:37:19.540$ the refugees that they work with.

NOTE Confidence: 0.911592204666667

 $00{:}37{:}19.540 \dashrightarrow 00{:}37{:}20.896$ But in terms of actual evidence,

NOTE Confidence: 0.911592204666667

 $00:37:20.900 \longrightarrow 00:37:22.405$ there are like a handful of studies,

NOTE Confidence: 0.911592204666667

 $00:37:22.410 \longrightarrow 00:37:23.858$ and it's been mixed.

NOTE Confidence: 0.911592204666667

 $00:37:23.858 \longrightarrow 00:37:26.539$ Some show positive outcomes and some do not.

NOTE Confidence: 0.911592204666667

 $00:37:26.540 \longrightarrow 00:37:29.060$ In general there was a Cochrane

NOTE Confidence: 0.911592204666667

 $00:37:29.060 \longrightarrow 00:37:31.553$ review actually about the treatment

 $00:37:31.553 \longrightarrow 00:37:34.290$ modalities and basically what they

NOTE Confidence: 0.911592204666667

 $00:37:34.290 \longrightarrow 00:37:37.840$ sort of reiterated what we knew that.

NOTE Confidence: 0.911592204666667

 $00:37:37.840 \longrightarrow 00:37:41.768$ Some like I said that IDP's the

NOTE Confidence: 0.911592204666667

 $00:37:41.768 \longrightarrow 00:37:43.588$ internally displaced to form the

NOTE Confidence: 0.911592204666667

 $00{:}37{:}43.588 \operatorname{--}{>} 00{:}37{:}45.779$ largest numbers are not as well

NOTE Confidence: 0.911592204666667

 $00{:}37{:}45.779 \dashrightarrow 00{:}37{:}47.155$ represented in these studies.

NOTE Confidence: 0.911592204666667

 $00:37:47.160 \longrightarrow 00:37:49.712$ And then most of them are focused on

NOTE Confidence: 0.911592204666667

 $00:37:49.712 \longrightarrow 00:37:51.916$ treatment and not sort of Wellness

NOTE Confidence: 0.911592204666667

 $00{:}37{:}51.916 \dashrightarrow 00{:}37{:}53.810$ and health promotion and also.

NOTE Confidence: 0.911592204666667

 $00:37:53.810 \longrightarrow 00:37:56.505$ Uh, I know there are people in

NOTE Confidence: 0.911592204666667

 $00:37:56.505 \longrightarrow 00:37:58.868$ this audience who you know,

NOTE Confidence: 0.911592204666667

 $00:37:58.870 \longrightarrow 00:38:00.382$ work with kids and who probably

NOTE Confidence: 0.911592204666667

 $00{:}38{:}00.382 \dashrightarrow 00{:}38{:}02.372$ would like to know more about what's

NOTE Confidence: 0.911592204666667

 $00:38:02.372 \longrightarrow 00:38:03.917$ what's most effective for kids.

NOTE Confidence: 0.911592204666667

00:38:03.920 --> 00:38:05.540 So just very briefly,

 $00:38:05.540 \longrightarrow 00:38:07.970$ there are school based programs where

NOTE Confidence: 0.911592204666667

 $00{:}38{:}08.047 \dashrightarrow 00{:}38{:}10.488$ they trained teachers and then along

NOTE Confidence: 0.911592204666667

 $00:38:10.488 \longrightarrow 00:38:12.725$ with the teachers they have programs

NOTE Confidence: 0.911592204666667

 $00:38:12.725 \longrightarrow 00:38:15.140$ where you do like creative art or

NOTE Confidence: 0.911592204666667

00:38:15.140 --> 00:38:17.943 like you do drama or you do dance and

NOTE Confidence: 0.911592204666667

 $00:38:17.943 \longrightarrow 00:38:20.719$ those and then see if those have outcomes.

NOTE Confidence: 0.911592204666667

00:38:20.720 --> 00:38:22.490 In general they've been positive

NOTE Confidence: 0.911592204666667

 $00:38:22.490 \longrightarrow 00:38:24.626$ they've improved the interaction of the

NOTE Confidence: 0.911592204666667

 $00:38:24.626 \longrightarrow 00:38:26.456$ kids with their environment they had.

NOTE Confidence: 0.911592204666667

 $00:38:26.460 \longrightarrow 00:38:29.134$ The kids have to be able to

NOTE Confidence: 0.911592204666667

00:38:29.134 --> 00:38:30.280 express themselves better,

NOTE Confidence: 0.911592204666667

 $00:38:30.280 \longrightarrow 00:38:31.990$ but in terms of actual

NOTE Confidence: 0.911592204666667

00:38:31.990 --> 00:38:33.016 outcomes on functioning,

NOTE Confidence: 0.911592204666667

 $00:38:33.020 \longrightarrow 00:38:35.420$ the effects are a little mixed and also

NOTE Confidence: 0.911592204666667

 $00:38:35.420 \longrightarrow 00:38:37.509$ it's not clear whether the effects

NOTE Confidence: 0.911592204666667

 $00:38:37.509 \longrightarrow 00:38:40.400$ sustained six months later or a year later.

 $00:38:40.400 \longrightarrow 00:38:41.336$ So it's a little bit mixed,

NOTE Confidence: 0.911592204666667

00:38:41.340 --> 00:38:43.835 but some people have done

NOTE Confidence: 0.911592204666667

 $00:38:43.835 \longrightarrow 00:38:46.330$ small studies looking at that.

NOTE Confidence: 0.911592204666667

00:38:46.330 --> 00:38:48.010 And then you know my favorite

NOTE Confidence: 0.911592204666667

00:38:48.010 --> 00:38:49.531 because it's the most frustrating

NOTE Confidence: 0.911592204666667

 $00:38:49.531 \longrightarrow 00:38:51.918$ is like coping with all the physical

NOTE Confidence: 0.911592204666667

00:38:51.918 --> 00:38:53.699 symptoms that you just come with.

NOTE Confidence: 0.911592204666667

 $00:38:53.700 \longrightarrow 00:38:55.422$ There are some small studies which look

NOTE Confidence: 0.911592204666667

 $00:38:55.422 \longrightarrow 00:38:57.779$ at if you treat the psychiatric symptoms,

NOTE Confidence: 0.911592204666667

 $00:38:57.780 \longrightarrow 00:38:58.940$ does it help the pain?

NOTE Confidence: 0.911592204666667

00:38:58.940 --> 00:39:00.492 It usually doesn't help

NOTE Confidence: 0.911592204666667

 $00:39:00.492 \longrightarrow 00:39:02.432$ the pain intensity as much,

NOTE Confidence: 0.911592204666667

 $00:39:02.440 \dashrightarrow 00:39:04.618$ but it seems to help the coping with pain,

NOTE Confidence: 0.911592204666667

 $00{:}39{:}04.620 \dashrightarrow 00{:}39{:}07.428$ which is sort of one of our goals.

NOTE Confidence: 0.911592204666667

 $00:39:07.430 \longrightarrow 00:39:09.320$ So that's just a natural what

 $00:39:09.320 \longrightarrow 00:39:11.562$ we know about the evidence base

NOTE Confidence: 0.911592204666667

 $00:39:11.562 \longrightarrow 00:39:15.638$ for treatment an and before.

NOTE Confidence: 0.72971153

00:39:18.220 --> 00:39:22.588 OK, uh, sorry I think somehow I

NOTE Confidence: 0.72971153

00:39:22.590 --> 00:39:24.426 skipped OK so I just want to say a

NOTE Confidence: 0.72971153

 $00:39:24.426 \longrightarrow 00:39:26.386$ word because I thought people might

NOTE Confidence: 0.72971153

00:39:26.386 --> 00:39:28.086 be wondering what's happening with

NOTE Confidence: 0.72971153

 $00:39:28.145 \longrightarrow 00:39:30.196$ COVID and refugees and like have there

NOTE Confidence: 0.72971153

00:39:30.196 --> 00:39:32.571 been outbreaks so just very briefly

NOTE Confidence: 0.72971153

 $00{:}39{:}32.571 \dashrightarrow 00{:}39{:}35.056$ definitely refugees are more vulnerable

NOTE Confidence: 0.72971153

 $00:39:35.056 \longrightarrow 00:39:38.038$ because lots of programs were suspended.

NOTE Confidence: 0.72971153

 $00{:}39{:}38.040 \dashrightarrow 00{:}39{:}40.690$ Even this Mediterranean rescue operations

NOTE Confidence: 0.72971153

 $00:39:40.690 \longrightarrow 00:39:44.045$ were suspended and also they live in

NOTE Confidence: 0.72971153

 $00:39:44.045 \longrightarrow 00:39:46.340$ obviously congregate settings in camps.

NOTE Confidence: 0.72971153

 $00:39:46.340 \longrightarrow 00:39:47.580$ So that was a potential.

NOTE Confidence: 0.72971153

 $00:39:47.580 \longrightarrow 00:39:49.420$ Issue and like anybody else,

NOTE Confidence: 0.72971153

 $00:39:49.420 \longrightarrow 00:39:50.684$ loss of financial support.

 $00:39:50.684 \longrightarrow 00:39:52.880$ They often work in low wage jobs

NOTE Confidence: 0.72971153

 $00:39:52.880 \longrightarrow 00:39:54.338$ and they're often on, you know,

NOTE Confidence: 0.72971153

 $00:39:54.340 \longrightarrow 00:39:56.236$ very limited budgets and then social

NOTE Confidence: 0.72971153

 $00:39:56.236 \longrightarrow 00:39:58.084$ isolation like we always try to

NOTE Confidence: 0.72971153

 $00:39:58.084 \longrightarrow 00:39:59.674$ help them engage in the community.

NOTE Confidence: 0.72971153

 $00:39:59.680 \longrightarrow 00:40:01.395$ But now we're telling them to sort

NOTE Confidence: 0.72971153

 $00:40:01.395 \longrightarrow 00:40:02.970$ of isolate soon after they come,

NOTE Confidence: 0.72971153

 $00:40:02.970 \longrightarrow 00:40:06.029$ so they did a modeling in the

NOTE Confidence: 0.72971153

00:40:06.029 --> 00:40:08.590 Cox Bazar in Bangladesh,

NOTE Confidence: 0.72971153

 $00:40:08.590 \longrightarrow 00:40:09.885$ where which is the largest

NOTE Confidence: 0.72971153

 $00:40:09.885 \longrightarrow 00:40:11.180$ camp for in the world.

NOTE Confidence: 0.72971153

 $00:40:11.180 \longrightarrow 00:40:13.010$ Actually, for me and more refugees,

NOTE Confidence: 0.72971153

 $00{:}40{:}13.010 \dashrightarrow 00{:}40{:}14.285$ and they predicted that COVID

NOTE Confidence: 0.72971153

00:40:14.285 --> 00:40:15.870 was going to be very high.

NOTE Confidence: 0.72971153

 $00:40:15.870 \longrightarrow 00:40:17.770$ But actually a year later.

 $00:40:17.770 \longrightarrow 00:40:20.320$ That hasn't proven to be true.

NOTE Confidence: 0.72971153

 $00:40:20.320 \longrightarrow 00:40:21.615$ We had our annual conference

NOTE Confidence: 0.72971153

 $00{:}40{:}21.615 \to 00{:}40{:}23.462$ a couple weeks ago and I mean

NOTE Confidence: 0.72971153

 $00:40:23.462 \longrightarrow 00:40:24.950$ some of the theories where that.

NOTE Confidence: 0.72971153

00:40:24.950 --> 00:40:27.600 Do we have enough data and is this good data?

NOTE Confidence: 0.72971153

00:40:27.600 --> 00:40:28.308 And also,

NOTE Confidence: 0.72971153

 $00:40:28.308 \longrightarrow 00:40:30.432$ are we just not testing them

NOTE Confidence: 0.72971153

00:40:30.432 --> 00:40:33.099 enough or is it because mostly the

NOTE Confidence: 0.72971153

 $00{:}40{:}33.099 \dashrightarrow 00{:}40{:}35.650$ numbers come from camps in general?

NOTE Confidence: 0.72971153

00:40:35.650 --> 00:40:38.458 People at camps have more UNHCR

NOTE Confidence: 0.72971153

 $00{:}40{:}38.460 {\:{\mbox{--}}}{\:{\mbox{-}}} 00{:}40{:}40.090$ aid and assistance compared to

NOTE Confidence: 0.72971153

00:40:40.090 --> 00:40:42.380 people who might just be living in,

NOTE Confidence: 0.72971153

00:40:42.380 --> 00:40:43.708 you know, wherever Turkey,

NOTE Confidence: 0.72971153

00:40:43.708 --> 00:40:45.020 Jordan, wherever it may be,

NOTE Confidence: 0.72971153

00:40:45.020 --> 00:40:46.245 as part of the Community,

NOTE Confidence: 0.72971153

 $00{:}40{:}46.250 \dashrightarrow 00{:}40{:}47.780$ but not having the protections.

 $00:40:47.780 \longrightarrow 00:40:48.662$ Having a camp.

NOTE Confidence: 0.72971153

 $00:40:48.662 \longrightarrow 00:40:50.720$ So if you studied them maybe there

NOTE Confidence: 0.72971153

00:40:50.780 --> 00:40:52.996 would be more COVID so we don't know,

NOTE Confidence: 0.72971153

00:40:53.000 --> 00:40:55.191 but at this point we haven't had

NOTE Confidence: 0.72971153

00:40:55.191 --> 00:40:58.098 such sort of major COVID concerns

NOTE Confidence: 0.72971153

 $00:40:58.098 \longrightarrow 00:41:00.420$ in refugee populations.

NOTE Confidence: 0.72971153

00:41:00.420 --> 00:41:00.762 Uhm,

NOTE Confidence: 0.72971153

 $00:41:00.762 \longrightarrow 00:41:02.814$ what do we know about mental

NOTE Confidence: 0.72971153

00:41:02.814 --> 00:41:03.840 health and COVID?

NOTE Confidence: 0.72971153

00:41:03.840 --> 00:41:05.598 I mean very little in terms

NOTE Confidence: 0.72971153

00:41:05.598 --> 00:41:06.770 of actual hard evidence,

NOTE Confidence: 0.72971153

 $00{:}41{:}06.770 \dashrightarrow 00{:}41{:}10.210$ but there was like one survey of about

NOTE Confidence: 0.72971153

 $00:41:10.210 \longrightarrow 00:41:12.930$ 500 refugees in Australia and then

NOTE Confidence: 0.72971153

 $00:41:12.930 \longrightarrow 00:41:16.066$ WHO had a survey of over 30,000 refugees.

NOTE Confidence: 0.72971153

 $00:41:16.070 \longrightarrow 00:41:18.020$ These were all self reports.

00:41:18.020 --> 00:41:21.340 But refugees did say that you

NOTE Confidence: 0.72971153

 $00:41:21.340 \longrightarrow 00:41:23.620$ know they had you know more

NOTE Confidence: 0.72971153

 $00:41:23.620 \longrightarrow 00:41:25.470$ anxiety depression and they said

NOTE Confidence: 0.72971153

 $00:41:25.470 \longrightarrow 00:41:27.972$ it seemed like the the predictor

NOTE Confidence: 0.72971153

 $00:41:27.972 \longrightarrow 00:41:30.420$ of them having poorer outcomes.

NOTE Confidence: 0.72971153

 $00:41:30.420 \longrightarrow 00:41:32.324$ From the effect of Kovid was when

NOTE Confidence: 0.72971153

 $00:41:32.324 \longrightarrow 00:41:34.769$ it was a reminder of the past

NOTE Confidence: 0.72971153

00:41:34.769 --> 00:41:36.714 events that they had experienced,

NOTE Confidence: 0.72971153

 $00:41:36.720 \longrightarrow 00:41:38.820$ and then there was also some report

NOTE Confidence: 0.72971153

 $00:41:38.820 \longrightarrow 00:41:40.663$ self reports that there were increased

NOTE Confidence: 0.72971153

 $00{:}41{:}40.663 \dashrightarrow 00{:}41{:}43.173$ use of drugs and alcohol like I was

NOTE Confidence: 0.72971153

 $00:41:43.173 \longrightarrow 00:41:45.108$ talking the stress related behaviors.

NOTE Confidence: 0.72971153

00:41:45.110 --> 00:41:46.238 And again I haven't seen that

NOTE Confidence: 0.72971153

 $00:41:46.238 \longrightarrow 00:41:47.440$ in the people who come here,

NOTE Confidence: 0.72971153

 $00:41:47.440 \longrightarrow 00:41:50.044$ but that was reported in this survey.

NOTE Confidence: 0.72971153

00:41:50.050 --> 00:41:50.672 Uhm?

00:41:50.672 --> 00:41:51.294 So,

NOTE Confidence: 0.72971153

 $00:41:51.294 \longrightarrow 00:41:55.648$ so that's sort of like a whirlwind

NOTE Confidence: 0.72971153

 $00:41:55.648 \longrightarrow 00:41:58.684$ tour of what we know about.

NOTE Confidence: 0.72971153

00:41:58.684 --> 00:41:59.696 In general,

NOTE Confidence: 0.72971153

 $00{:}41{:}59.700 \dashrightarrow 00{:}42{:}01.740$ about refugee populations across the

NOTE Confidence: 0.72971153

 $00:42:01.740 \longrightarrow 00:42:04.622$ world and what we know about the

NOTE Confidence: 0.72971153

 $00:42:04.622 \longrightarrow 00:42:07.576$ evidence and what we know about treatment.

NOTE Confidence: 0.72971153

 $00{:}42{:}07.580 \dashrightarrow 00{:}42{:}10.361$ So I'm going to talk a little bit about

NOTE Confidence: 0.72971153

00:42:10.361 --> 00:42:13.204 sort of what happens on the ground here.

NOTE Confidence: 0.72971153

 $00:42:13.210 \longrightarrow 00:42:15.229$ So in general,

NOTE Confidence: 0.72971153

 $00{:}42{:}15.229 \to 00{:}42{:}19.940$ health care delivery for refugees is up.

NOTE Confidence: 0.72971153

 $00:42:19.940 \longrightarrow 00:42:20.482$ Multiple ways.

NOTE Confidence: 0.72971153

 $00:42:20.482 \longrightarrow 00:42:21.837$ So I was talking about

NOTE Confidence: 0.72971153

00:42:21.837 --> 00:42:22.650 the resettlement pathways

NOTE Confidence: 0.890423566

 $00:42:22.699 \longrightarrow 00:42:24.744$ so once they come here, the resultant

 $00:42:24.744 \longrightarrow 00:42:27.379$ agency is responsible for providing.

NOTE Confidence: 0.890423566

 $00{:}42{:}27.380 \to 00{:}42{:}29.594$ Or giving them access to health care

NOTE Confidence: 0.890423566

00:42:29.594 --> 00:42:31.434 and actually the Department of

NOTE Confidence: 0.890423566

 $00:42:31.434 \longrightarrow 00:42:32.954$ Health and Human Services mandates

NOTE Confidence: 0.890423566

 $00:42:32.954 \longrightarrow 00:42:35.287$ that it has to be within 30 days.

NOTE Confidence: 0.890423566

 $00:42:35.290 \longrightarrow 00:42:37.783$ And so they the idea is that they really

NOTE Confidence: 0.890423566

 $00:42:37.783 \longrightarrow 00:42:40.410$ want the agencies to make this a priority.

NOTE Confidence: 0.890423566

 $00:42:40.410 \longrightarrow 00:42:43.427$ I mean, that's the reason behind that.

NOTE Confidence: 0.890423566

 $00:42:43.430 \longrightarrow 00:42:45.986$ And all finished the community health

NOTE Confidence: 0.890423566

 $00:42:45.986 \longrightarrow 00:42:49.370$ centers to sort of do health assessment.

NOTE Confidence: 0.890423566

 $00{:}42{:}49.370 \dashrightarrow 00{:}42{:}51.330$ But often times, in many regions,

NOTE Confidence: 0.890423566

 $00:42:51.330 \longrightarrow 00:42:54.067$ what happens is that the follow up

NOTE Confidence: 0.890423566

 $00:42:54.067 \longrightarrow 00:42:56.550$ follow through becomes a little unstable.

NOTE Confidence: 0.890423566

 $00:42:56.550 \longrightarrow 00:42:58.404$ What we have here is basically

NOTE Confidence: 0.890423566

 $00:42:58.404 \longrightarrow 00:43:00.484$ like a university based clinic in

NOTE Confidence: 0.890423566

 $00:43:00.484 \longrightarrow 00:43:02.444$ partnership with the Community agency,

 $00:43:02.450 \longrightarrow 00:43:03.740$ the resettlement agency.

NOTE Confidence: 0.890423566

 $00{:}43{:}03.740 \to 00{:}43{:}07.110$ And that's actually not the norm at all.

NOTE Confidence: 0.890423566

 $00:43:07.110 \longrightarrow 00:43:09.693$ I mean, there are several of those in the

NOTE Confidence: 0.890423566

 $00:43:09.693 \longrightarrow 00:43:12.096$ country but but that's really not the norm.

NOTE Confidence: 0.890423566

 $00:43:12.100 \longrightarrow 00:43:13.712$ But I think that.

NOTE Confidence: 0.890423566

00:43:13.712 --> 00:43:16.130 Having such a model really ensures

NOTE Confidence: 0.890423566

 $00:43:16.208 \longrightarrow 00:43:18.812$ that we can establish them in long

NOTE Confidence: 0.890423566

 $00:43:18.812 \longrightarrow 00:43:22.137$ term care and not just to sort of

NOTE Confidence: 0.890423566

00:43:22.137 --> 00:43:24.267 the health assessment upon arrival,

NOTE Confidence: 0.890423566

 $00{:}43{:}24.270 \dashrightarrow 00{:}43{:}26.910$ and then in terms of access to services.

NOTE Confidence: 0.890423566

 $00:43:26.910 \longrightarrow 00:43:29.082$ So when they come through the

NOTE Confidence: 0.890423566

00:43:29.082 --> 00:43:30.168 formal resettlement program,

NOTE Confidence: 0.890423566

 $00:43:30.170 \longrightarrow 00:43:33.240$ they do have the refugee.

NOTE Confidence: 0.890423566

 $00:43:33.240 \longrightarrow 00:43:35.388$ What we call the Refugee medical

NOTE Confidence: 0.890423566

 $00:43:35.388 \longrightarrow 00:43:37.939$ assistance that takes the form of Medicaid.

 $00:43:37.940 \longrightarrow 00:43:41.838$ Basically, in many states,

NOTE Confidence: 0.890423566

00:43:41.838 --> 00:43:42.694 including Connecticut,

NOTE Confidence: 0.890423566

 $00:43:42.694 \longrightarrow 00:43:44.834$ and they're obviously also eligible

NOTE Confidence: 0.890423566

 $00:43:44.834 \longrightarrow 00:43:47.140$ for the health care marketplace.

NOTE Confidence: 0.890423566

 $00:43:47.140 \longrightarrow 00:43:49.037$ So even though they come with a

NOTE Confidence: 0.890423566

 $00:43:49.037 \longrightarrow 00:43:50.573$ special visa there eligible for

NOTE Confidence: 0.890423566

00:43:50.573 --> 00:43:52.238 these benefits when they come,

NOTE Confidence: 0.890423566

 $00:43:52.240 \longrightarrow 00:43:53.975$ but the refugee medical assistance

NOTE Confidence: 0.890423566

00:43:53.975 --> 00:43:56.437 runs out in the first after the

NOTE Confidence: 0.890423566

 $00:43:56.437 \longrightarrow 00:43:58.077$ first eight or nine months.

NOTE Confidence: 0.890423566

 $00:43:58.080 \longrightarrow 00:44:00.224$ So either you have to be eligible for

NOTE Confidence: 0.890423566

00:44:00.224 --> 00:44:02.406 Medicaid in that state for other reasons,

NOTE Confidence: 0.890423566

 $00:44:02.410 \longrightarrow 00:44:04.270$ or you have to become financially.

NOTE Confidence: 0.890423566

00:44:04.270 --> 00:44:06.580 Independent enough to have your own health,

NOTE Confidence: 0.890423566

 $00:44:06.580 \longrightarrow 00:44:08.506$ employer based insurance or you know

NOTE Confidence: 0.890423566

 $00:44:08.506 \longrightarrow 00:44:11.447$ you have to look for insurance in the

00:44:11.447 --> 00:44:13.410 marketplace, and that's how it's usually.

NOTE Confidence: 0.890423566

00:44:13.410 --> 00:44:15.440 And I'll talk in a minute about

NOTE Confidence: 0.890423566

 $00:44:15.440 \longrightarrow 00:44:17.600$ sort of the incoming refugees.

NOTE Confidence: 0.890423566

 $00:44:17.600 \longrightarrow 00:44:19.864$ In relation to this.

NOTE Confidence: 0.890423566 00:44:19.864 --> 00:44:20.430 Uhm, NOTE Confidence: 0.890423566

 $00:44:20.430 \longrightarrow 00:44:22.862$ so I was saying earlier that the refugees

NOTE Confidence: 0.890423566

 $00:44:22.862 \longrightarrow 00:44:25.594$ are one of the most vetted groups both

NOTE Confidence: 0.890423566

 $00:44:25.594 \longrightarrow 00:44:27.959$ for security reasons and health reasons.

NOTE Confidence: 0.890423566 00:44:27.960 --> 00:44:28.482 I mean,

NOTE Confidence: 0.890423566

 $00:44:28.482 \longrightarrow 00:44:30.309$ no other immigrant group is vetted as

NOTE Confidence: 0.890423566

00:44:30.309 --> 00:44:33.858 much as the refugees are health wise so.

NOTE Confidence: 0.890423566

 $00:44:33.858 \longrightarrow 00:44:38.334$ Overseas screening and CDC is basically.

NOTE Confidence: 0.890423566

 $00{:}44{:}38.340 \dashrightarrow 00{:}44{:}40.727$ Has published lots and lots and lots

NOTE Confidence: 0.890423566

 $00:44:40.727 \longrightarrow 00:44:42.651$ of guidelines about what we look

NOTE Confidence: 0.890423566

 $00:44:42.651 \longrightarrow 00:44:44.611$ for overseas and what we look for

 $00:44:44.672 \longrightarrow 00:44:46.655$ after they come here and the idea

NOTE Confidence: 0.890423566

 $00:44:46.655 \longrightarrow 00:44:48.883$ in general is to see if there is

NOTE Confidence: 0.890423566

00:44:48.883 --> 00:44:50.758 anything of public health concern,

NOTE Confidence: 0.890423566

 $00:44:50.760 \longrightarrow 00:44:51.984$ mainly any communicable diseases.

NOTE Confidence: 0.890423566

 $00:44:51.984 \longrightarrow 00:44:52.596$ I mean,

NOTE Confidence: 0.890423566

 $00:44:52.600 \longrightarrow 00:44:53.951$ COVID has sort of taken over in

NOTE Confidence: 0.890423566

 $00:44:53.951 \longrightarrow 00:44:54.530$ the last year,

NOTE Confidence: 0.890423566

00:44:54.530 --> 00:44:58.426 but it used to be more TB measles, you know.

NOTE Confidence: 0.890423566

00:44:58.426 --> 00:45:01.616 Are there anything that should be of concern?

NOTE Confidence: 0.890423566

 $00:45:01.616 \longrightarrow 00:45:04.402$ And then it's shifted more and more

NOTE Confidence: 0.890423566

 $00:45:04.402 \longrightarrow 00:45:06.390$ towards like infectious diseases

NOTE Confidence: 0.890423566

 $00:45:06.390 \longrightarrow 00:45:08.378$ to just chronic diseases.

NOTE Confidence: 0.890423566

 $00:45:08.380 \longrightarrow 00:45:09.880$ Identifying what may have been

NOTE Confidence: 0.890423566

 $00:45:09.880 \longrightarrow 00:45:10.780$ untreated so far,

NOTE Confidence: 0.890423566

 $00:45:10.780 \longrightarrow 00:45:12.040$ and that includes mental health,

NOTE Confidence: 0.890423566

 $00:45:12.040 \longrightarrow 00:45:16.408$ two and justice of interest to note.

 $00:45:18.460 \longrightarrow 00:45:19.660$ For mental health,

NOTE Confidence: 0.871788000454545

 $00:45:19.660 \longrightarrow 00:45:22.460$ if people are considered to be an

NOTE Confidence: 0.871788000454545

 $00:45:22.546 \longrightarrow 00:45:24.971$ immediate danger or unstable acutely

NOTE Confidence: 0.871788000454545

 $00:45:24.971 \longrightarrow 00:45:28.020$ than they cannot be raised at all,

NOTE Confidence: 0.871788000454545

 $00:45:28.020 \longrightarrow 00:45:30.580$ they have to be treated and they have to be

NOTE Confidence: 0.871788000454545

 $00:45:30.646 \longrightarrow 00:45:33.196$ more stable before they can be resettled.

NOTE Confidence: 0.871788000454545

 $00:45:33.196 \longrightarrow 00:45:35.410$ And there are some other categories

NOTE Confidence: 0.871788000454545

 $00:45:35.475 \longrightarrow 00:45:37.319$ among medical conditions too,

NOTE Confidence: 0.871788000454545

 $00{:}45{:}37.320 \dashrightarrow 00{:}45{:}38.985$ which may prohibit somebody from

NOTE Confidence: 0.871788000454545

 $00:45:38.985 \longrightarrow 00:45:40.317$ being resettled right away.

NOTE Confidence: 0.871788000454545

 $00:45:40.320 \longrightarrow 00:45:41.440$ But in general it's not

NOTE Confidence: 0.871788000454545

 $00:45:41.440 \longrightarrow 00:45:42.336$ meant to be restrictive,

NOTE Confidence: 0.871788000454545

 $00:45:42.340 \longrightarrow 00:45:43.990$ it meant it's meant to.

NOTE Confidence: 0.90306162777778

 $00:45:46.380 \longrightarrow 00:45:47.940$ Give them the care,

NOTE Confidence: 0.903061627777778

 $00:45:47.940 \longrightarrow 00:45:50.769$ but also protect the local population from

 $00:45:50.769 \longrightarrow 00:45:53.646$ unexpected outbreaks of whatever it may be.

NOTE Confidence: 0.90306162777778

 $00:45:53.650 \longrightarrow 00:45:56.314$ And you know, there's some predeparture

NOTE Confidence: 0.90306162777778

 $00:45:56.314 \longrightarrow 00:45:58.090$ treatments that they're given,

NOTE Confidence: 0.903061627777778

 $00:45:58.090 \longrightarrow 00:45:59.968$ and then the health information is

NOTE Confidence: 0.90306162777778

 $00:45:59.968 \longrightarrow 00:46:01.593$ actually comes through an electronic

NOTE Confidence: 0.90306162777778

 $00:46:01.593 \longrightarrow 00:46:03.471$ database through the CDC and you

NOTE Confidence: 0.90306162777778

 $00:46:03.471 \longrightarrow 00:46:05.553$ have to actually specially get get

NOTE Confidence: 0.90306162777778

 $00:46:05.553 \longrightarrow 00:46:07.568$ permission and register for that.

NOTE Confidence: 0.903061627777778

 $00{:}46{:}07.570 \dashrightarrow 00{:}46{:}11.242$ So this was all what we were normally doing,

NOTE Confidence: 0.903061627777778 00:46:11.250 --> 00:46:13.710 but now. NOTE Confidence: 0.903061627777778

 $00{:}46{:}13.710 \dashrightarrow 00{:}46{:}15.816$ It's very unclear what's going to

NOTE Confidence: 0.90306162777778

 $00:46:15.816 \longrightarrow 00:46:18.163$ happen to the incoming with the

NOTE Confidence: 0.903061627777778

00:46:18.163 --> 00:46:19.480 incoming Afghani refugees,

NOTE Confidence: 0.903061627777778

 $00:46:19.480 \longrightarrow 00:46:21.190$ so there are different categories.

NOTE Confidence: 0.903061627777778

 $00:46:21.190 \longrightarrow 00:46:22.755$ There are there's one category

NOTE Confidence: 0.903061627777778

 $00:46:22.755 \longrightarrow 00:46:24.007$ that's the SIV approved.

 $00:46:24.010 \longrightarrow 00:46:25.588$ They're like all the other CVS.

NOTE Confidence: 0.90306162777778

 $00:46:25.590 \longrightarrow 00:46:27.536$ Then there's a category where their paper

NOTE Confidence: 0.90306162777778

 $00:46:27.536 \longrightarrow 00:46:29.330$ was being processed and they were going.

NOTE Confidence: 0.903061627777778

00:46:29.330 --> 00:46:31.290 If I did, but it's not completed.

NOTE Confidence: 0.903061627777778

 $00:46:31.290 \longrightarrow 00:46:33.660$ They're called the S IV pending.

NOTE Confidence: 0.90306162777778

 $00:46:33.660 \longrightarrow 00:46:35.828$ Both these categories are

NOTE Confidence: 0.903061627777778

 $00:46:35.828 \longrightarrow 00:46:37.454$ eligible for Medicaid,

NOTE Confidence: 0.90306162777778

 $00:46:37.460 \longrightarrow 00:46:40.220$ but then the largest group that we are

NOTE Confidence: 0.90306162777778

 $00{:}46{:}40.220 {\:{\circ}{\circ}{\circ}}>00{:}46{:}42.263$ expecting according to our resettlement

NOTE Confidence: 0.90306162777778

 $00:46:42.263 \longrightarrow 00:46:44.418$ partners is the humanitarian parolees.

NOTE Confidence: 0.903061627777778

00:46:44.420 --> 00:46:46.676 Who may not even be a savvy eligible?

NOTE Confidence: 0.903061627777778

 $00:46:46.680 \longrightarrow 00:46:47.529$ Maybe, maybe not.

NOTE Confidence: 0.903061627777778

00:46:47.529 --> 00:46:48.378 We don't know,

NOTE Confidence: 0.903061627777778

 $00:46:48.380 \longrightarrow 00:46:50.844$ but they haven't gone through that process

NOTE Confidence: 0.903061627777778

 $00:46:50.844 \longrightarrow 00:46:53.520$ and it's unclear at this point what I mean.

 $00:46:53.520 \longrightarrow 00:46:55.585$ I just had a meeting with the

NOTE Confidence: 0.90306162777778

 $00:46:55.585 \longrightarrow 00:46:57.051$ resettlement folks couple days ago

NOTE Confidence: 0.90306162777778

 $00:46:57.051 \longrightarrow 00:46:58.892$ and they still don't know what shape

NOTE Confidence: 0.903061627777778

00:46:58.892 --> 00:47:00.979 the health care assistance will take,

NOTE Confidence: 0.90306162777778

 $00:47:00.980 \longrightarrow 00:47:02.456$ whether it's going to be some

NOTE Confidence: 0.90306162777778

 $00:47:02.456 \longrightarrow 00:47:03.440$ sort of emergency Medicaid,

NOTE Confidence: 0.90306162777778

 $00:47:03.440 \longrightarrow 00:47:05.584$ or will they think that they're going to

NOTE Confidence: 0.90306162777778

 $00:47:05.584 \longrightarrow 00:47:07.680$ be eligible for the marketplace coverage,

NOTE Confidence: 0.903061627777778

 $00{:}47{:}07.680 --> 00{:}47{:}09.375$ but they won't necessarily be

NOTE Confidence: 0.90306162777778

 $00:47:09.375 \longrightarrow 00:47:11.070$ eligible for the routine Medicaid.

NOTE Confidence: 0.903061627777778

 $00{:}47{:}11.070 \dashrightarrow 00{:}47{:}12.512$ They may just have some sort of

NOTE Confidence: 0.90306162777778

 $00{:}47{:}12.512 \longrightarrow 00{:}47{:}13.818$ emergency care soon after they come,

NOTE Confidence: 0.903061627777778

 $00:47:13.820 \longrightarrow 00:47:15.420$ so it's it's very.

NOTE Confidence: 0.903061627777778

 $00:47:15.420 \longrightarrow 00:47:17.020$ Uncertain at this point.

NOTE Confidence: 0.903061627777778

00:47:17.020 --> 00:47:19.260 And also because there's being

NOTE Confidence: 0.903061627777778

 $00:47:19.260 \longrightarrow 00:47:22.374$ evacuated in a hurry up with you

 $00:47:22.374 \longrightarrow 00:47:24.738$ know with a sense of urgency,

NOTE Confidence: 0.90306162777778

00:47:24.740 --> 00:47:26.740 they haven't had the same kind of health

NOTE Confidence: 0.90306162777778

00:47:26.740 --> 00:47:28.470 vetting that they used to have before,

NOTE Confidence: 0.903061627777778

00:47:28.470 --> 00:47:30.684 so we've already seen some people

NOTE Confidence: 0.903061627777778

 $00:47:30.684 \longrightarrow 00:47:32.430$ who are coming through EU.

NOTE Confidence: 0.90306162777778

 $00:47:32.430 \longrightarrow 00:47:37.310$ S military bases and the bases are now

NOTE Confidence: 0.903061627777778

00:47:37.310 --> 00:47:40.470 like very quickly trying to do these

NOTE Confidence: 0.90306162777778

 $00{:}47{:}40.470 \dashrightarrow 00{:}47{:}42.878$ health assessments for them and do

NOTE Confidence: 0.90306162777778

 $00:47:42.878 \longrightarrow 00:47:45.284$ the basic sort of infectious disease

NOTE Confidence: 0.90306162777778

 $00:47:45.284 \longrightarrow 00:47:47.829$ screening during the COVID vaccinations.

NOTE Confidence: 0.903061627777778 00:47:47.830 --> 00:47:48.159 Testing, NOTE Confidence: 0.903061627777778

 $00:47:48.159 \longrightarrow 00:47:50.133$ but also starting the vaccination process

NOTE Confidence: 0.903061627777778

 $00{:}47{:}50.133 \dashrightarrow 00{:}47{:}52.454$ so this has started on the basis just

NOTE Confidence: 0.903061627777778

 $00:47:52.454 \longrightarrow 00:47:56.199$ in the last few weeks, but it's still.

NOTE Confidence: 0.903061627777778

00:47:56.200 --> 00:47:57.455 The information is not necessarily

 $00:47:57.455 \longrightarrow 00:47:58.208$ getting to us.

NOTE Confidence: 0.903061627777778

00:47:58.210 --> 00:47:59.354 We've been talking about,

NOTE Confidence: 0.90306162777778

 $00:47:59.354 \longrightarrow 00:48:00.370$ like, you know,

NOTE Confidence: 0.90306162777778

 $00:48:00.370 \longrightarrow 00:48:02.560$ sort of some of the logistics

NOTE Confidence: 0.903061627777778

 $00:48:02.560 \longrightarrow 00:48:04.205$ of of those issues,

NOTE Confidence: 0.90306162777778

00:48:04.205 --> 00:48:04.630 but. NOTE Confidence: 0.8840837416

 $00:48:07.050 \longrightarrow 00:48:08.898$ It's it's very new, so it remains

NOTE Confidence: 0.8840837416

 $00{:}48{:}08.898 \longrightarrow 00{:}48{:}11.270$ to be seen and it remains to be seen

NOTE Confidence: 0.8840837416

00:48:11.270 --> 00:48:13.645 where we will be with with the mental

NOTE Confidence: 0.8840837416

00:48:13.645 --> 00:48:19.470 health of these Afghani refugees so.

NOTE Confidence: 0.8840837416

 $00{:}48{:}19.470 \dashrightarrow 00{:}48{:}20.982$ Our Refugee health program.

NOTE Confidence: 0.8840837416

 $00:48:20.982 \longrightarrow 00:48:23.190$ I mean, the clinic is the basic.

NOTE Confidence: 0.8840837416

 $00:48:23.190 \longrightarrow 00:48:25.830$ The fulcrum of everything we do.

NOTE Confidence: 0.8840837416

 $00:48:25.830 \longrightarrow 00:48:28.147$ This is actually in our old location.

NOTE Confidence: 0.8840837416

 $00:48:28.150 \longrightarrow 00:48:31.750$ These are in the picture you see all

NOTE Confidence: 0.8840837416

 $00{:}48{:}31.750 \dashrightarrow 00{:}48{:}34.234$ internal medicine refugees with me.

00:48:34.234 --> 00:48:36.874 We're talking about a patient,

NOTE Confidence: 0.8840837416

 $00:48:36.880 \longrightarrow 00:48:41.381$ but also we have a mental health

NOTE Confidence: 0.8840837416

00:48:41.381 --> 00:48:43.738 team and you know my approval,

NOTE Confidence: 0.8840837416

00:48:43.738 --> 00:48:46.426 who many of you know in our department has

NOTE Confidence: 0.8840837416

00:48:46.426 --> 00:48:50.106 been a significant ally of the clinic.

NOTE Confidence: 0.8840837416

 $00:48:50.110 \longrightarrow 00:48:52.620$ And you know, has been.

NOTE Confidence: 0.744405644

 $00:48:54.900 \longrightarrow 00:48:57.780$ You know mentoring a trainees.

NOTE Confidence: 0.744405644

 $00:48:57.780 \longrightarrow 00:48:59.860$ We've had residents who elected to work here.

NOTE Confidence: 0.744405644

00:48:59.860 --> 00:49:02.610 We've actually had a public

NOTE Confidence: 0.744405644

00:49:02.610 --> 00:49:05.050 psychiatry fellows under, you know,

NOTE Confidence: 0.744405644

00:49:05.050 --> 00:49:07.420 Doctor Steiner who worked in our

NOTE Confidence: 0.744405644

 $00{:}49{:}07.420 \dashrightarrow 00{:}49{:}10.228$ clinic and what we've tried to do is.

NOTE Confidence: 0.856838128125

 $00{:}49{:}12.700 \dashrightarrow 00{:}49{:}13.955$ Basically like find them mental

NOTE Confidence: 0.856838128125

 $00:49:13.955 \longrightarrow 00:49:15.210$ health services when it's been

NOTE Confidence: 0.856838128125

 $00:49:15.258 \longrightarrow 00:49:16.716$ challenging and I'll talk about for.

00:49:16.720 --> 00:49:19.856 The challenge is also a little bit more,

NOTE Confidence: 0.856838128125

 $00:49:19.860 \longrightarrow 00:49:21.972$ but basically as I've been saying

NOTE Confidence: 0.856838128125

00:49:21.972 --> 00:49:24.060 it's a partnership with with Iris.

NOTE Confidence: 0.856838128125

 $00:49:24.060 \longrightarrow 00:49:26.707$ This is our new location where

NOTE Confidence: 0.856838128125

 $00:49:26.707 \longrightarrow 00:49:30.349$ the clinics have moved and the.

NOTE Confidence: 0.856838128125

00:49:30.350 --> 00:49:32.162 As I said, Connecticut doesn't get

NOTE Confidence: 0.856838128125

00:49:32.162 --> 00:49:34.373 that many refugees in terms of like

NOTE Confidence: 0.856838128125

 $00:49:34.373 \longrightarrow 00:49:35.953$ numbers compared to other states,

NOTE Confidence: 0.856838128125

00:49:35.960 --> 00:49:38.246 but most who come to Connecticut

NOTE Confidence: 0.856838128125

 $00:49:38.246 \longrightarrow 00:49:39.389$ come through IRAS.

NOTE Confidence: 0.856838128125

00:49:39.390 --> 00:49:41.210 That's the local resettlement agency,

NOTE Confidence: 0.856838128125

 $00:49:41.210 \longrightarrow 00:49:43.569$ so New Haven is the biggest hub.

NOTE Confidence: 0.856838128125

 $00:49:43.570 \longrightarrow 00:49:46.878$ So right now we're talking about how can we

NOTE Confidence: 0.856838128125

 $00:49:46.878 \longrightarrow 00:49:49.750$ like work with other clinics in the state.

NOTE Confidence: 0.856838128125

00:49:49.750 --> 00:49:52.678 And you know, have more providers

NOTE Confidence: 0.856838128125

 $00:49:52.678 \longrightarrow 00:49:55.350$ and clinics see these people?

 $00:49:55.350 \longrightarrow 00:49:57.990$ And the plan is that.

NOTE Confidence: 0.856838128125

 $00:49:57.990 \longrightarrow 00:49:59.830$ We're going to get like,

NOTE Confidence: 0.856838128125

 $00:49:59.830 \longrightarrow 00:50:02.334$ or at least the expectations we're going to

NOTE Confidence: 0.856838128125

00:50:02.334 --> 00:50:05.045 get 100 a month starting like this month,

NOTE Confidence: 0.856838128125

00:50:05.050 --> 00:50:07.975 and many of them will be in New Haven.

NOTE Confidence: 0.856838128125

00:50:07.980 --> 00:50:10.036 Some of them will be sending to Hartford,

NOTE Confidence: 0.856838128125

 $00:50:10.040 \longrightarrow 00:50:13.252$ so there's a lot of discussions about

NOTE Confidence: 0.856838128125

00:50:13.252 --> 00:50:16.479 sort of how to accommodate the the

NOTE Confidence: 0.856838128125

 $00:50:16.479 \longrightarrow 00:50:19.530$ need needs that they will come with.

NOTE Confidence: 0.856838128125

 $00:50:19.530 \longrightarrow 00:50:20.838$ What we do when they come.

NOTE Confidence: 0.856838128125

00:50:20.840 --> 00:50:21.689 As you know,

NOTE Confidence: 0.856838128125

 $00{:}50{:}21.689 \rightarrow 00{:}50{:}23.670$ we do a normal sort of physical

NOTE Confidence: 0.856838128125

 $00{:}50{:}23.737 \dashrightarrow 00{:}50{:}25.537$ and mental health assessment

NOTE Confidence: 0.856838128125

 $00{:}50{:}25.540 \to 00{:}50{:}27.418$ just like you would with any body,

NOTE Confidence: 0.856838128125

 $00:50:27.420 \longrightarrow 00:50:29.220$ but with special attention to what

 $00:50:29.220 \longrightarrow 00:50:31.259$ we know about their mental health.

NOTE Confidence: 0.856838128125

00:50:31.260 --> 00:50:33.936 And you know, as I said,

NOTE Confidence: 0.856838128125

 $00:50:33.940 \longrightarrow 00:50:36.840$ chronic diseases are becoming

NOTE Confidence: 0.856838128125

 $00:50:36.840 \longrightarrow 00:50:39.015$ increasingly common and.

NOTE Confidence: 0.85683812812500:50:39.020 --> 00:50:40.080 We are,

NOTE Confidence: 0.856838128125

 $00:50:40.080 \longrightarrow 00:50:41.140$ you know,

NOTE Confidence: 0.856838128125

00:50:41.140 --> 00:50:44.320 fortunate that we have actually very,

NOTE Confidence: 0.856838128125

 $00:50:44.320 \longrightarrow 00:50:46.325$ very motivated trainees who really

NOTE Confidence: 0.856838128125

 $00:50:46.325 \longrightarrow 00:50:49.550$ want to be part of the system and.

NOTE Confidence: 0.78490249

 $00:50:52.100 \longrightarrow 00:50:56.873$ The challenge actually has been uhm, in.

NOTE Confidence: 0.78490249

 $00:50:56.873 \longrightarrow 00:51:02.085$ In a. Accessing some of the required

NOTE Confidence: 0.78490249

 $00:51:02.085 \longrightarrow 00:51:04.188$ services so the clinic is really

NOTE Confidence: 0.78490249

 $00{:}51{:}04.188 \dashrightarrow 00{:}51{:}06.410$ more sort of a medical home for these

NOTE Confidence: 0.78490249

 $00{:}51{:}06.410 \dashrightarrow 00{:}51{:}08.587$ patients because they come here and this

NOTE Confidence: 0.78490249

 $00:51:08.587 \longrightarrow 00:51:10.559$ becomes becomes their healthcare home.

NOTE Confidence: 0.78490249

 $00:51:10.560 \longrightarrow 00:51:12.660$ The challenge has been in

00:51:12.660 --> 00:51:14.340 accessing mental health services,

NOTE Confidence: 0.78490249

 $00{:}51{:}14.340 {\:{\circ}{\circ}{\circ}}>00{:}51{:}16.548$ and that's just because of the

NOTE Confidence: 0.78490249

00:51:16.548 --> 00:51:18.930 structure of the system here and

NOTE Confidence: 0.78490249

 $00:51:18.930 \longrightarrow 00:51:22.850$ the fact that it's the care is.

NOTE Confidence: 0.78490249

 $00:51:22.850 \longrightarrow 00:51:25.340$ You know, across multiple systems

NOTE Confidence: 0.78490249

 $00:51:25.340 \longrightarrow 00:51:28.671$ and we haven't had sort of one

NOTE Confidence: 0.78490249

 $00:51:28.671 \longrightarrow 00:51:31.671$ place or one clinic to send them to.

NOTE Confidence: 0.78490249

 $00{:}51{:}31.680 \dashrightarrow 00{:}51{:}34.179$ What has happened in the last year

NOTE Confidence: 0.78490249

00:51:34.179 --> 00:51:36.517 as people may or may not know,

NOTE Confidence: 0.78490249

 $00:51:36.520 \longrightarrow 00:51:39.138$ is that now the primary care clinics,

NOTE Confidence: 0.78490249

 $00:51:39.140 \longrightarrow 00:51:40.320$ along with the refugee clinics,

NOTE Confidence: 0.78490249

 $00:51:40.320 \longrightarrow 00:51:43.248$ have moved to the new location under the

NOTE Confidence: 0.78490249

 $00{:}51{:}43.248 \dashrightarrow 00{:}51{:}45.269$ federally qualified health care centers.

NOTE Confidence: 0.78490249

 $00:51:45.270 \longrightarrow 00:51:46.866$ So we do have more resources.

NOTE Confidence: 0.78490249

 $00:51:46.870 \longrightarrow 00:51:48.334$ In that sense,

 $00:51:48.334 \longrightarrow 00:51:50.958$ we have a whole behavioral health

NOTE Confidence: 0.78490249

 $00{:}51{:}50.958 \dashrightarrow 00{:}51{:}53.430$ team for the adults at Cornell.

NOTE Confidence: 0.78490249

 $00:51:53.430 \longrightarrow 00:51:55.395$ Scott Hill Health Center and

NOTE Confidence: 0.78490249

 $00:51:55.395 \longrightarrow 00:51:57.468$ then we have for kids.

NOTE Confidence: 0.78490249

 $00:51:57.468 \longrightarrow 00:52:00.576$ We have the Fair Haven health system.

NOTE Confidence: 0.78490249

00:52:00.580 --> 00:52:01.484 And as I said,

NOTE Confidence: 0.78490249

 $00:52:01.484 \longrightarrow 00:52:02.840$ we haven't had that many refugees

NOTE Confidence: 0.78490249

 $00:52:02.888 \longrightarrow 00:52:04.267$ in the last few months to utilize

NOTE Confidence: 0.78490249

 $00:52:04.267 \longrightarrow 00:52:05.619$ a lot of their services,

NOTE Confidence: 0.78490249

00:52:05.620 --> 00:52:07.324 but they're actually going to meet

NOTE Confidence: 0.78490249

 $00{:}52{:}07.324 \dashrightarrow 00{:}52{:}09.265$ with them later today just to sort

NOTE Confidence: 0.78490249

 $00:52:09.265 \longrightarrow 00:52:11.008$ of talk about how to build capacity.

NOTE Confidence: 0.78490249

 $00:52:11.010 \longrightarrow 00:52:14.490$ If we're going to have a lot of people with.

NOTE Confidence: 0.78490249

 $00:52:14.490 \longrightarrow 00:52:16.599$ Mental health needs.

NOTE Confidence: 0.78490249

 $00:52:16.600 \longrightarrow 00:52:19.560$ So what we used to do while we

NOTE Confidence: 0.78490249

 $00{:}52{:}19.560 \dashrightarrow 00{:}52{:}22.278$ were still located as part of

 $00:52:22.278 \longrightarrow 00:52:24.633$ the larger hospital was uhm.

NOTE Confidence: 0.78490249

 $00{:}52{:}24.640 {\:{\circ}{\circ}{\circ}}>00{:}52{:}26.744$ My my opera Boo and you know the

NOTE Confidence: 0.78490249

 $00:52:26.744 \longrightarrow 00:52:28.859$ team of residents we had would.

NOTE Confidence: 0.78490249

 $00:52:28.860 \longrightarrow 00:52:32.490$ Basically we would hold them for.

NOTE Confidence: 0.78490249

 $00:52:32.490 \longrightarrow 00:52:33.990$ The amount of time that they

NOTE Confidence: 0.78490249

 $00:52:33.990 \longrightarrow 00:52:34.990$ needed some acute care,

NOTE Confidence: 0.78490249

 $00:52:34.990 \longrightarrow 00:52:36.782$ and then we would try to triage

NOTE Confidence: 0.78490249

 $00:52:36.782 \longrightarrow 00:52:38.430$ based on the level of need.

NOTE Confidence: 0.78490249

00:52:38.430 --> 00:52:40.162 And you know CMFC,

NOTE Confidence: 0.78490249

00:52:40.162 --> 00:52:42.327 which is my primary location,

NOTE Confidence: 0.78490249

00:52:42.330 --> 00:52:43.362 you know,

NOTE Confidence: 0.78490249

 $00:52:43.362 \longrightarrow 00:52:47.490$ has definitely taken a lot of our refugees.

NOTE Confidence: 0.78490249

00:52:47.490 --> 00:52:50.490 Are you know RCMS leadership has

NOTE Confidence: 0.78490249

 $00{:}52{:}50.490 \dashrightarrow 00{:}52{:}53.076$ been very supportive of taking the

NOTE Confidence: 0.78490249

 $00:52:53.076 \longrightarrow 00:52:55.127$ care of some of our very complex,

 $00:52:55.130 \longrightarrow 00:52:56.411$ severely ill refugees.

NOTE Confidence: 0.78490249

 $00:52:56.411 \longrightarrow 00:52:58.546$ And then we've used other

NOTE Confidence: 0.78490249

 $00:52:58.546 \longrightarrow 00:52:59.400$ Community resources.

NOTE Confidence: 0.78490249

 $00{:}52{:}59.400 \dashrightarrow 00{:}53{:}01.060$ You know, sometimes private clinics,

NOTE Confidence: 0.78490249

 $00:53:01.060 \longrightarrow 00:53:05.750$ sometimes other hospital based clinics,

NOTE Confidence: 0.78490249

 $00:53:05.750 \longrightarrow 00:53:11.960$ and we. Have even like utilized dumb.

NOTE Confidence: 0.78490249

00:53:11.960 --> 00:53:13.620 You know other private agents,

NOTE Confidence: 0.78490249

 $00:53:13.620 \longrightarrow 00:53:16.818$ for example, come?

NOTE Confidence: 0.78490249

 $00:53:16.820 \longrightarrow 00:53:19.300$ We had a social worker at Iris who

NOTE Confidence: 0.78490249

 $00:53:19.300 \longrightarrow 00:53:21.408$ was there for case management,

NOTE Confidence: 0.78490249

 $00{:}53{:}21.410 \dashrightarrow 00{:}53{:}23.138$ but she was interested in being

NOTE Confidence: 0.78490249

 $00{:}53{:}23.138 \dashrightarrow 00{:}53{:}24.290$ actually providing some therapy,

NOTE Confidence: 0.78490249

 $00:53:24.290 \longrightarrow 00:53:26.054$ so we she consulted with us and

NOTE Confidence: 0.78490249

 $00:53:26.054 \longrightarrow 00:53:27.772$ we talked about sort of what it

NOTE Confidence: 0.78490249

 $00{:}53{:}27.772 \dashrightarrow 00{:}53{:}29.490$ would look like and how we can

NOTE Confidence: 0.78490249

 $00{:}53{:}29.490 \dashrightarrow 00{:}53{:}31.326$ actually build a place where she

 $00:53:31.326 \longrightarrow 00:53:32.624$ does some supportive counseling

NOTE Confidence: 0.78490249

 $00:53:32.624 \longrightarrow 00:53:35.242$ for them so that we don't refer

NOTE Confidence: 0.78490249

 $00:53:35.242 \longrightarrow 00:53:37.513$ everybody or look for specialized

NOTE Confidence: 0.78490249

 $00:53:37.513 \longrightarrow 00:53:39.933$ mental health services for everyone.

NOTE Confidence: 0.78490249

 $00:53:39.940 \longrightarrow 00:53:42.658$ So we've had to be creative

NOTE Confidence: 0.78490249

 $00:53:42.658 \longrightarrow 00:53:45.820$ and sort of look for sources.

NOTE Confidence: 0.78490249

 $00:53:45.820 \longrightarrow 00:53:46.870$ And in general,

NOTE Confidence: 0.78490249

 $00:53:46.870 \longrightarrow 00:53:49.320$ like with everything else with anybody else,

NOTE Confidence: 0.78490249

00:53:49.320 --> 00:53:50.496 like employment, school, housing,

NOTE Confidence: 0.78490249

 $00{:}53{:}50.496 \longrightarrow 00{:}53{:}52.511$ you know these are not things that

NOTE Confidence: 0.78490249

 $00:53:52.511 \longrightarrow 00:53:53.939$ we have a lot of control over.

NOTE Confidence: 0.78490249

 $00{:}53{:}53.940 \dashrightarrow 00{:}53{:}56.047$ But the iris is a great partner

NOTE Confidence: 0.78490249

 $00:53:56.047 \longrightarrow 00:53:57.160$ and they have a,

NOTE Confidence: 0.78490249

 $00{:}53{:}57.160 \dashrightarrow 00{:}54{:}00.250$ you know very very effective CEO

NOTE Confidence: 0.78490249

00:54:00.250 --> 00:54:02.310 who who you know,

00:54:02.310 --> 00:54:03.219 actually you know,

NOTE Confidence: 0.78490249

 $00:54:03.219 \longrightarrow 00:54:05.037$ manages to actually get a lot

NOTE Confidence: 0.78490249

 $00{:}54{:}05.037 \dashrightarrow 00{:}54{:}07.039$ of resources and and so we're

NOTE Confidence: 0.78490249

 $00:54:07.039 \longrightarrow 00:54:08.674$ actually lucky that they are

NOTE Confidence: 0.86585689

 $00:54:08.736 \longrightarrow 00:54:10.705$ our partners. And I was just talking

NOTE Confidence: 0.86585689

00:54:10.705 --> 00:54:12.340 about sort of the barriers to like.

NOTE Confidence: 0.86585689

 $00{:}54{:}12.340 \dashrightarrow 00{:}54{:}14.013$ You know how we can help people

NOTE Confidence: 0.86585689

00:54:14.013 --> 00:54:15.857 engage and part of the engagement is.

NOTE Confidence: 0.86585689

 $00{:}54{:}15.860 \dashrightarrow 00{:}54{:}18.280$ Getting them involved in activities,

NOTE Confidence: 0.86585689

 $00:54:18.280 \longrightarrow 00:54:19.788$ either it's employment or

NOTE Confidence: 0.86585689

 $00:54:19.788 \longrightarrow 00:54:21.296$ if it's not employment.

NOTE Confidence: 0.86585689

00:54:21.300 --> 00:54:23.120 You know other activities in the community,

NOTE Confidence: 0.86585689

 $00:54:23.120 \longrightarrow 00:54:24.340$ not just within their group,

NOTE Confidence: 0.86585689

 $00{:}54{:}24.340 {\:{\circ}{\circ}{\circ}}>00{:}54{:}27.770$ but and you know some people in the

NOTE Confidence: 0.86585689

00:54:27.770 --> 00:54:29.300 Community are already doing that,

NOTE Confidence: 0.86585689

 $00:54:29.300 \longrightarrow 00:54:32.508$ helping these people integrate.

00:54:32.508 --> 00:54:35.254 Uhm, within our program itself,

NOTE Confidence: 0.86585689

 $00:54:35.254 \longrightarrow 00:54:37.198$ beyond the clinical work,

NOTE Confidence: 0.86585689

 $00:54:37.200 \longrightarrow 00:54:41.040$ we have something called the Yale.

NOTE Confidence: 0.86585689

00:54:41.040 --> 00:54:42.536 Medical Student Navigator Program,

NOTE Confidence: 0.86585689

 $00:54:42.536 \longrightarrow 00:54:44.406$ which has been tremendously helpful.

NOTE Confidence: 0.86585689

00:54:44.410 --> 00:54:47.296 UM Paul Bordelon, one of her.

NOTE Confidence: 0.86585689

 $00.54:47.300 \longrightarrow 00.54:48.632$ He actually in 2015.

NOTE Confidence: 0.86585689

 $00:54:48.632 \longrightarrow 00:54:50.630$ He was a Med student at

NOTE Confidence: 0.86585689

 $00:54:50.710 \longrightarrow 00:54:52.680$ the time and he basically,

NOTE Confidence: 0.86585689

00:54:52.680 --> 00:54:53.340 you know,

NOTE Confidence: 0.86585689

 $00{:}54{:}53.340 \dashrightarrow 00{:}54{:}55.320$ built this program where a medical

NOTE Confidence: 0.86585689

 $00:54:55.320 \longrightarrow 00:54:57.228$ student would work with a refugee

NOTE Confidence: 0.86585689

 $00{:}54{:}57.228 \dashrightarrow 00{:}54{:}59.004$ with complex needs and help them

NOTE Confidence: 0.86585689

 $00{:}54{:}59.067 {\:{\circ}{\circ}{\circ}}>00{:}55{:}00.662$ navigate the millions of things

NOTE Confidence: 0.86585689

00:55:00.662 --> 00:55:02.577 that they need help with from

00:55:02.577 --> 00:55:04.796 anywhere from how to get to a

NOTE Confidence: 0.86585689

 $00:55:04.796 \longrightarrow 00:55:07.060$ pharmacy and ask for their meds too.

NOTE Confidence: 0.86585689

00:55:07.060 --> 00:55:09.908 Like knowing how to make a follow up

NOTE Confidence: 0.86585689

 $00:55:09.908 \longrightarrow 00:55:11.860$ appointment so they've kind of taken off.

NOTE Confidence: 0.86585689

 $00:55:11.860 \longrightarrow 00:55:15.444$ And run with it and you know they we.

NOTE Confidence: 0.86585689

 $00:55:15.444 \longrightarrow 00:55:17.299$ We don't even like UM,

NOTE Confidence: 0.86585689

 $00{:}55{:}17.300 \dashrightarrow 00{:}55{:}19.178$ consult with them that much they

NOTE Confidence: 0.86585689

00:55:19.178 --> 00:55:20.835 it's still an active program

NOTE Confidence: 0.86585689

 $00{:}55{:}20.835 \to 00{:}55{:}22.555$ and now actually they have.

NOTE Confidence: 0.86585689

 $00:55:22.560 \longrightarrow 00:55:23.864$ They have included undergraduates

NOTE Confidence: 0.86585689

 $00:55:23.864 \longrightarrow 00:55:25.168$ as part of it.

NOTE Confidence: 0.86585689

 $00:55:25.170 \longrightarrow 00:55:29.048$ And then health literacy classes we've had.

NOTE Confidence: 0.86585689

00:55:29.050 --> 00:55:29.345 Actually,

NOTE Confidence: 0.86585689

 $00:55:29.345 \longrightarrow 00:55:31.705$ this has been more from that pediatric team.

NOTE Confidence: 0.86585689

 $00:55:31.710 \longrightarrow 00:55:34.664$ They have had gone to arrests and

NOTE Confidence: 0.86585689

 $00{:}55{:}34.664 \dashrightarrow 00{:}55{:}36.586$ actually done various interactive

 $00:55:36.586 \longrightarrow 00:55:39.466$ sessions with the refugees about

NOTE Confidence: 0.86585689

 $00{:}55{:}39.466 \dashrightarrow 00{:}55{:}41.770$ various health related issues.

NOTE Confidence: 0.86585689

 $00:55:41.770 \longrightarrow 00:55:43.996$ And speaking to the low uptake

NOTE Confidence: 0.86585689

 $00:55:43.996 \longrightarrow 00:55:45.480$ of mental health care,

NOTE Confidence: 0.86585689

 $00{:}55{:}45.480 \dashrightarrow 00{:}55{:}46.944$ we had a mental health session

NOTE Confidence: 0.86585689

 $00.55.46.944 \longrightarrow 00.55.48.420$ once run by a student,

NOTE Confidence: 0.86585689

 $00:55:48.420 \longrightarrow 00:55:52.018$ actually very capable student, and it was.

NOTE Confidence: 0.86585689

 $00:55:52.018 \longrightarrow 00:55:54.790$ It ended up that a lot of people actually.

NOTE Confidence: 0.86585689

00:55:54.790 --> 00:55:56.085 Didn't even quite know what

NOTE Confidence: 0.86585689

 $00{:}55{:}56.085 \dashrightarrow 00{:}55{:}57.700$ the mental health was or what

NOTE Confidence: 0.86585689

 $00{:}55{:}57.700 \dashrightarrow 00{:}55{:}59.030$ they should be looking for.

NOTE Confidence: 0.86585689

00:55:59.030 --> 00:56:00.780 People were actually looking for

NOTE Confidence: 0.86585689

 $00{:}56{:}00.780 \dashrightarrow 00{:}56{:}02.960$ a lot of case management needs.

NOTE Confidence: 0.86585689

 $00:56:02.960 \longrightarrow 00:56:03.361$ Then,

NOTE Confidence: 0.86585689

 $00:56:03.361 \longrightarrow 00:56:06.168$ like learning about sort of mental Wellness.

00:56:06.170 --> 00:56:08.534 So that was just educational for

NOTE Confidence: 0.86585689

 $00:56:08.534 \longrightarrow 00:56:10.868$ us to know where where people are,

NOTE Confidence: 0.86585689

 $00:56:10.870 \longrightarrow 00:56:13.006$ and then we have.

NOTE Confidence: 0.86585689

 $00:56:13.006 \longrightarrow 00:56:16.154$ You know we after this whole thing

NOTE Confidence: 0.86585689

 $00:56:16.154 \longrightarrow 00:56:18.620$ broke in 2015 and the Syrian conflict

NOTE Confidence: 0.86585689

 $00:56:18.620 \longrightarrow 00:56:21.139$ and we had large numbers of refugees.

NOTE Confidence: 0.86585689

 $00:56:21.140 \longrightarrow 00:56:24.330$ That's when we actually started

NOTE Confidence: 0.86585689

 $00:56:24.330 \longrightarrow 00:56:26.244$ having a yearly.

NOTE Confidence: 0.86585689

00:56:26.250 --> 00:56:26.567 Uhm,

NOTE Confidence: 0.86585689

 $00:56:26.567 \longrightarrow 00:56:28.786$ like sort of 1/2 day session for

NOTE Confidence: 0.86585689

 $00{:}56{:}28.786 {\:{\circ}{\circ}{\circ}}>00{:}56{:}30.332$ providers across the state and

NOTE Confidence: 0.86585689

 $00:56:30.332 \longrightarrow 00:56:32.024$ we actually meet twice a year

NOTE Confidence: 0.86585689

 $00:56:32.024 \longrightarrow 00:56:33.309$ with these providers.

NOTE Confidence: 0.86585689

 $00{:}56{:}33.310 \dashrightarrow 00{:}56{:}35.809$ All the providers who see refugees in

NOTE Confidence: 0.86585689

00:56:35.809 --> 00:56:37.898 our state and then sometimes there's

NOTE Confidence: 0.86585689

 $00:56:37.898 \longrightarrow 00:56:39.608$ just like sudden crisis interventions.

00:56:39.610 --> 00:56:41.339 The iris folks may call us because

NOTE Confidence: 0.86585689

 $00:56:41.339 \longrightarrow 00:56:42.715$ there's somebody with some mental

NOTE Confidence: 0.86585689

00:56:42.715 --> 00:56:44.170 health issues who's never engaged.

NOTE Confidence: 0.86585689

 $00:56:44.170 \longrightarrow 00:56:45.150$ We've tried to engage them.

NOTE Confidence: 0.86585689

 $00:56:45.150 \longrightarrow 00:56:45.650$ They haven't.

NOTE Confidence: 0.86585689

00:56:45.650 --> 00:56:47.150 They're in crisis and they don't

NOTE Confidence: 0.86585689

 $00.56:47.150 \longrightarrow 00.56:47.969$ know what to do.

NOTE Confidence: 0.86585689

 $00{:}56{:}47.970 \dashrightarrow 00{:}56{:}52.066$ Sometimes they consult with us and you know.

NOTE Confidence: 0.86585689

 $00{:}56{:}52.070 \dashrightarrow 00{:}56{:}54.380$ Very rarely we have any legal.

NOTE Confidence: 0.94760216625

00:56:56.840 --> 00:56:58.046 Activities, except sometimes

NOTE Confidence: 0.94760216625

 $00:56:58.046 \longrightarrow 00:57:00.056$ later on in their course.

NOTE Confidence: 0.94760216625

 $00:57:00.060 \longrightarrow 00:57:01.965$ Sometimes we do actually have

NOTE Confidence: 0.94760216625

 $00{:}57{:}01.965 \dashrightarrow 00{:}57{:}03.870$ asylum seekers that have just

NOTE Confidence: 0.94760216625

 $00:57:03.941 \longrightarrow 00:57:06.265$ received asylum and they come to us.

NOTE Confidence: 0.94760216625

00:57:06.270 --> 00:57:07.970 This is just I thought,

 $00:57:07.970 \longrightarrow 00:57:09.608$ all end with some you know,

NOTE Confidence: 0.94760216625

 $00{:}57{:}09.610 \dashrightarrow 00{:}57{:}11.675$ just pictures to give life to what

NOTE Confidence: 0.94760216625

00:57:11.675 --> 00:57:13.878 we do and and you know these are

NOTE Confidence: 0.94760216625

 $00:57:13.878 \longrightarrow 00:57:15.747$ just last year we we cancelled

NOTE Confidence: 0.94760216625

 $00:57:15.747 \longrightarrow 00:57:17.577$ our conference because that was

NOTE Confidence: 0.94760216625

 $00{:}57{:}17.577 \dashrightarrow 00{:}57{:}19.590$ just when COVID was beginning.

NOTE Confidence: 0.94760216625

 $00{:}57{:}19.590 \dashrightarrow 00{:}57{:}23.068$ But these are just different years.

NOTE Confidence: 0.94760216625

 $00:57:23.068 \longrightarrow 00:57:25.866$ What we've done with our conference and.

NOTE Confidence: 0.94760216625

 $00{:}57{:}25.866 \to 00{:}57{:}28.609$ You know we've had actually the one

NOTE Confidence: 0.94760216625

 $00:57:28.609 \longrightarrow 00:57:31.218$ on the right is actually, UM, Daniel.

NOTE Confidence: 0.94760216625

 $00:57:31.218 \longrightarrow 00:57:32.610$ Trust he's in.

NOTE Confidence: 0.94760216625

00:57:32.610 --> 00:57:33.708 I think his New York now,

NOTE Confidence: 0.94760216625

 $00{:}57{:}33.710 \dashrightarrow 00{:}57{:}36.916$ but he came here as a Rwandan

NOTE Confidence: 0.94760216625

 $00:57:36.916 \longrightarrow 00:57:39.252$ refugee and then he has,

NOTE Confidence: 0.94760216625

00:57:39.252 --> 00:57:40.188 you know,

NOTE Confidence: 0.94760216625

 $00:57:40.190 \longrightarrow 00:57:42.008$ he's basically like really thriving here.

 $00:57:42.010 \longrightarrow 00:57:43.680$ He was going to come talk to us about Sir.

NOTE Confidence: 0.94760216625

 $00:57:43.680 \longrightarrow 00:57:44.742$ So local advocacy.

NOTE Confidence: 0.94760216625

 $00:57:44.742 \longrightarrow 00:57:48.060$ But that was the one that we cancelled.

NOTE Confidence: 0.94760216625

 $00:57:48.060 \longrightarrow 00:57:49.488$ But we try to.

NOTE Confidence: 0.94760216625

 $00:57:49.488 \longrightarrow 00:57:51.630$ Sort of have people who experience

NOTE Confidence: 0.94760216625

 $00:57:51.709 \longrightarrow 00:57:54.405$ that come and talk to us about about,

NOTE Confidence: 0.94760216625

 $00:57:54.410 \longrightarrow 00:57:56.190$ you know their ex.

NOTE Confidence: 0.94760216625

00:57:56.190 --> 00:57:59.586 Instead of us talking about them,

NOTE Confidence: 0.94760216625

 $00{:}57{:}59.590 \dashrightarrow 00{:}58{:}01.438$ and this is actually a group of

NOTE Confidence: 0.94760216625

 $00{:}58{:}01.438 \dashrightarrow 00{:}58{:}03.196$ US students and we actually have

NOTE Confidence: 0.94760216625

 $00{:}58{:}03.196 \dashrightarrow 00{:}58{:}05.014$ a contingent every year we haven't

NOTE Confidence: 0.94760216625

00:58:05.014 --> 00:58:07.063 in the last two years because

NOTE Confidence: 0.94760216625

 $00:58:07.063 \longrightarrow 00:58:08.748$ the conference is having virtual,

NOTE Confidence: 0.94760216625

 $00:58:08.750 \longrightarrow 00:58:10.736$ but we have a contingent help

NOTE Confidence: 0.94760216625

00:58:10.736 --> 00:58:11.729 students every year.

 $00:58:11.730 \longrightarrow 00:58:13.300$ These are all actually medical

NOTE Confidence: 0.94760216625

 $00{:}58{:}13.300 \dashrightarrow 00{:}58{:}14.870$ school students except the person

NOTE Confidence: 0.94760216625

 $00:58:14.922 \longrightarrow 00:58:16.742$ in front who actually was a former

NOTE Confidence: 0.94760216625

 $00:58:16.742 \longrightarrow 00:58:18.440$ refugee who worked as an interpreter

NOTE Confidence: 0.94760216625

 $00:58:18.440 \longrightarrow 00:58:20.174$ and then worked in some research

NOTE Confidence: 0.94760216625

 $00:58:20.174 \longrightarrow 00:58:23.386$ projects with our students.

NOTE Confidence: 0.94760216625 00:58:23.386 --> 00:58:24.358 Uhm, NOTE Confidence: 0.94760216625

 $00:58:24.358 \longrightarrow 00:58:28.814$ and I also wanted to mention

NOTE Confidence: 0.94760216625

00:58:28.814 --> 00:58:31.190 Sanctuary Kitchen, Donna Golden,

NOTE Confidence: 0.94760216625

 $00:58:31.190 \longrightarrow 00:58:32.762$ who's very closely affiliated

NOTE Confidence: 0.94760216625

00:58:32.762 --> 00:58:34.060 with our department.

NOTE Confidence: 0.94760216625 00:58:34.060 --> 00:58:34.570 UM, NOTE Confidence: 0.94760216625

00:58:34.570 --> 00:58:39.405 has actually done a really good job of of,

NOTE Confidence: 0.94760216625

 $00:58:39.405 \longrightarrow 00:58:40.915$ you know,

NOTE Confidence: 0.94760216625

00:58:40.915 --> 00:58:43.122 building this program for refugees

NOTE Confidence: 0.94760216625

 $00{:}58{:}43.122 \dashrightarrow 00{:}58{:}45.970$ and you can look at the website,

00:58:45.970 --> 00:58:47.170 but it's basically a program,

NOTE Confidence: 0.94760216625

 $00{:}58{:}47.170 \longrightarrow 00{:}58{:}49.866$ not just for people to cook and caterer,

NOTE Confidence: 0.94760216625

 $00.58:49.870 \longrightarrow 00.58:50.854$ and potentially like,

NOTE Confidence: 0.94760216625

 $00:58:50.854 \longrightarrow 00:58:52.425$ you know, have some income.

NOTE Confidence: 0.94760216625

 $00:58:52.425 \longrightarrow 00:58:53.645$ But also it's it's.

NOTE Confidence: 0.94760216625

00:58:53.650 --> 00:58:56.178 It's a community activity and this is a

NOTE Confidence: 0.94760216625

00:58:56.178 --> 00:58:58.727 picture where they actually were very kindly,

NOTE Confidence: 0.94760216625

 $00:58:58.730 \longrightarrow 00:59:00.930$ gave us some food one

NOTE Confidence: 0.94760216625

 $00:59:00.930 \longrightarrow 00:59:03.620$ clinic night as a thank you.

NOTE Confidence: 0.94760216625

 $00:59:03.620 \longrightarrow 00:59:07.390$ And I also wanted to.

NOTE Confidence: 0.94760216625

 $00:59:07.390 \dashrightarrow 00:59:10.318$ Mention there are other community programs.

NOTE Confidence: 0.94760216625

00:59:10.320 --> 00:59:11.979 There's one organization

NOTE Confidence: 0.94760216625

00:59:11.979 --> 00:59:13.638 called Ellen's Light,

NOTE Confidence: 0.94760216625

 $00:59:13.640 \longrightarrow 00:59:15.404$ and I'm just very proud to say

NOTE Confidence: 0.94760216625

 $00:59:15.404 \longrightarrow 00:59:17.170$ that this is founded by somebody

00:59:17.170 --> 00:59:19.066 who came through our clinic when

NOTE Confidence: 0.94760216625

 $00{:}59{:}19.066 \dashrightarrow 00{:}59{:}21.149$ I was beginning in this clinic.

NOTE Confidence: 0.94760216625

 $00:59:21.150 \longrightarrow 00:59:22.300$ Who came to us then?

NOTE Confidence: 0.94760216625

00:59:22.300 --> 00:59:23.536 Actually learned English,

NOTE Confidence: 0.94760216625

 $00:59:23.536 \longrightarrow 00:59:25.596$ became an interpreter for us,

NOTE Confidence: 0.94760216625

 $00:59:25.600 \longrightarrow 00:59:27.600$ then work with the resettlement

NOTE Confidence: 0.94760216625

 $00:59:27.600 \longrightarrow 00:59:29.200$ agency on their staff,

NOTE Confidence: 0.94760216625

 $00:59:29.200 \longrightarrow 00:59:30.838$ and then left to build their

NOTE Confidence: 0.94760216625

 $00:59:30.838 \longrightarrow 00:59:31.384$ own organizations.

NOTE Confidence: 0.94760216625

 $00:59:31.390 \longrightarrow 00:59:32.954$ Mainly, she, you know,

NOTE Confidence: 0.94760216625

 $00:59:32.954 \longrightarrow 00:59:34.909$ wants to help refugee women,

NOTE Confidence: 0.94760216625

00:59:34.910 --> 00:59:36.974 so I think it's just sort of anecdotally,

NOTE Confidence: 0.94760216625

 $00:59:36.980 \longrightarrow 00:59:39.560$ some of the stories.

NOTE Confidence: 0.94760216625

 $00:59:39.560 \longrightarrow 00:59:41.495$ Of our refugees.

NOTE Confidence: 0.94760216625

 $00:59:41.500 \longrightarrow 00:59:46.508$ Uhm, so just so in in closing uhm?

NOTE Confidence: 0.94760216625

00:59:46.510 --> 00:59:48.382 You know I I don't need to say this,

 $00:59:48.390 \longrightarrow 00:59:50.630$ but we know that it doesn't seem

NOTE Confidence: 0.94760216625

 $00:59:50.630 \longrightarrow 00:59:52.086$ like it's ending migration,

NOTE Confidence: 0.94760216625

 $00:59:52.086 \longrightarrow 00:59:55.558$ just forced migration just seems to rise.

NOTE Confidence: 0.94760216625

 $00:59:55.560 \longrightarrow 00:59:58.176$ Uh, we said we were at.

NOTE Confidence: 0.94760216625

 $00:59:58.180 \longrightarrow 00:59:58.855$ All time high.

NOTE Confidence: 0.94760216625

00:59:58.855 --> 01:00:00.430 A few years ago and their high

NOTE Confidence: 0.94760216625

 $01:00:00.486 \longrightarrow 01:00:02.040$ just seems to be getting higher

NOTE Confidence: 0.94760216625

 $01:00:02.040 \longrightarrow 01:00:03.906$ and and then just to remember

NOTE Confidence: 0.94760216625

 $01:00:03.906 \longrightarrow 01:00:05.150$ that the refugee experiences

NOTE Confidence: 0.854856614166667

 $01:00:05.213 \longrightarrow 01:00:07.628$ and experience. It's not necessarily all

NOTE Confidence: 0.854856614166667

 $01{:}00{:}07.628 \dashrightarrow 01{:}00{:}10.524$ pathology and there's a lot of resilience

NOTE Confidence: 0.854856614166667

 $01:00:10.524 \longrightarrow 01:00:13.572$ and a lot of success stories that come

NOTE Confidence: 0.854856614166667

 $01{:}00{:}13.572 \dashrightarrow 01{:}00{:}16.640$ out of these groups and to also just a

NOTE Confidence: 0.854856614166667

01:00:16.640 --> 01:00:19.290 reminder that not everybody needs treatment,

NOTE Confidence: 0.854856614166667

 $01:00:19.290 \longrightarrow 01:00:22.338$ but we really have to focus on Wellness

 $01:00:22.338 \longrightarrow 01:00:24.380$ activities and health promotion.

NOTE Confidence: 0.854856614166667

01:00:24.380 --> 01:00:28.406 And, uhm, you know there's always.

NOTE Confidence: 0.854856614166667

 $01:00:28.410 \longrightarrow 01:00:29.150$ You know, like I said,

NOTE Confidence: 0.854856614166667

 $01:00:29.150 \longrightarrow 01:00:31.390$ most researches on resettled communities.

NOTE Confidence: 0.854856614166667

 $01:00:31.390 \longrightarrow 01:00:33.598$ But you know more research just

NOTE Confidence: 0.854856614166667

01:00:33.598 --> 01:00:35.500 across communities around the world,

NOTE Confidence: 0.854856614166667

 $01:00:35.500 \longrightarrow 01:00:37.654$ but also in general you know

NOTE Confidence: 0.854856614166667

 $01:00:37.654 \longrightarrow 01:00:39.789$ compared to some other groups you

NOTE Confidence: 0.854856614166667

 $01{:}00{:}39.789 \dashrightarrow 01{:}00{:}41.980$ know we we just we need more.

NOTE Confidence: 0.854856614166667

 $01:00:41.980 \longrightarrow 01:00:44.155$ We need to understand more

NOTE Confidence: 0.854856614166667

 $01{:}00{:}44.155 \dashrightarrow 01{:}00{:}45.460$ their characteristics of

NOTE Confidence: 0.854856614166667

 $01:00:45.460 \longrightarrow 01:00:47.160$ different refugee populations.

NOTE Confidence: 0.854856614166667

 $01:00:47.160 \longrightarrow 01:00:51.234$ Uhm, just wanted to acknowledge these people.

NOTE Confidence: 0.854856614166667

 $01:00:51.240 \longrightarrow 01:00:53.092$ I mentioned my earlier.

NOTE Confidence: 0.854856614166667 01:00:53.092 --> 01:00:54.018 I mean, NOTE Confidence: 0.854856614166667

 $01:00:54.020 \longrightarrow 01:00:56.342$ she's been a critical piece piece

01:00:56.342 --> 01:00:58.996 of her mental health outreach and

NOTE Confidence: 0.854856614166667

01:00:58.996 --> 01:01:01.732 Tracy Rabin and ask her rastegar

NOTE Confidence: 0.854856614166667

 $01:01:01.732 \longrightarrow 01:01:04.749$ or the Office of Global Health.

NOTE Confidence: 0.854856614166667

 $01:01:04.750 \longrightarrow 01:01:06.997$ Without them we wouldn't be able to

NOTE Confidence: 0.854856614166667

01:01:06.997 --> 01:01:08.678 have our annual refugee seminars

NOTE Confidence: 0.854856614166667

 $01:01:08.678 \longrightarrow 01:01:10.967$ and I also wanted to mention we

NOTE Confidence: 0.854856614166667

01:01:10.967 --> 01:01:13.045 are planning a webinar series

NOTE Confidence: 0.854856614166667

 $01{:}01{:}13.045 \dashrightarrow 01{:}01{:}15.150$ specifically for the Afghani arrivals

NOTE Confidence: 0.854856614166667

 $01:01:15.150 \longrightarrow 01:01:17.428$ and sort of like a basic 101.

NOTE Confidence: 0.854856614166667

 $01:01:17.430 \longrightarrow 01:01:19.380$ Uhm of refugee health because we

NOTE Confidence: 0.854856614166667

01:01:19.380 --> 01:01:21.122 are expecting that more providers

NOTE Confidence: 0.854856614166667

 $01:01:21.122 \longrightarrow 01:01:23.390$ who have never seen refugees before

NOTE Confidence: 0.854856614166667

 $01{:}01{:}23.390 \dashrightarrow 01{:}01{:}25.280$ will probably start seeing them.

NOTE Confidence: 0.854856614166667

 $01{:}01{:}25.280 \dashrightarrow 01{:}01{:}27.352$ So all this is supported by the Office

NOTE Confidence: 0.854856614166667

 $01:01:27.352 \longrightarrow 01:01:29.548$ of Global Health and then Camille Brown.

01:01:29.550 --> 01:01:31.290 She's our pediatrician doing

NOTE Confidence: 0.854856614166667

 $01:01:31.290 \longrightarrow 01:01:34.420$ what I do on the adult side.

NOTE Confidence: 0.854856614166667

 $01:01:34.420 \longrightarrow 01:01:36.454$ And all the residents and fellows

NOTE Confidence: 0.854856614166667

 $01:01:36.454 \longrightarrow 01:01:38.839$ who've been with us over the years.

NOTE Confidence: 0.854856614166667

 $01:01:38.840 \longrightarrow 01:01:41.792$ Brian Brown. I put him down at the bottom.

NOTE Confidence: 0.854856614166667

01:01:41.800 --> 01:01:44.408 Not because I mean he's any less important,

NOTE Confidence: 0.854856614166667 01:01:44.410 --> 01:01:45.451 but he's he.

NOTE Confidence: 0.854856614166667

01:01:45.451 --> 01:01:46.839 Unfortunately, for personal reasons,

NOTE Confidence: 0.854856614166667

01:01:46.840 --> 01:01:47.524 had to leave Yale,

NOTE Confidence: 0.854856614166667

 $01:01:47.524 \longrightarrow 01:01:48.880$ so he's not with us any longer,

NOTE Confidence: 0.854856614166667

 $01{:}01{:}48.880 \dashrightarrow 01{:}01{:}51.687$ but was integral part of the clinic.

NOTE Confidence: 0.854856614166667

 $01:01:51.690 \longrightarrow 01:01:54.054$ And of course, Iris.

NOTE Confidence: 0.854856614166667

 $01:01:54.054 \longrightarrow 01:01:57.004$ And we have our partners

NOTE Confidence: 0.854856614166667

 $01:01:57.004 \longrightarrow 01:01:59.340$ in the immigration branch.

NOTE Confidence: 0.854856614166667

01:01:59.340 --> 01:02:01.848 Allison Stratton, Mitchell Joel, you know.

NOTE Confidence: 0.854856614166667

 $01:02:01.850 \longrightarrow 01:02:03.598$ Also, you know they.

 $01{:}02{:}03.598 \dashrightarrow 01{:}02{:}06.220$ They are very much our partners.

NOTE Confidence: 0.854856614166667

01:02:06.220 --> 01:02:08.770 So I'll stop there and I just I'm sure you

NOTE Confidence: 0.854856614166667

 $01:02:08.837 \longrightarrow 01:02:11.147$ can just find my email address anyway,

NOTE Confidence: 0.854856614166667

01:02:11.150 --> 01:02:13.740 but I just put the email addresses

NOTE Confidence: 0.854856614166667

 $01:02:13.740 \longrightarrow 01:02:15.994$ for myself and Maya if people want

NOTE Confidence: 0.854856614166667

01:02:15.994 --> 01:02:18.470 to continue any of this conversation,

NOTE Confidence: 0.854856614166667

01:02:18.470 --> 01:02:20.640 especially in light of what is likely

NOTE Confidence: 0.854856614166667

 $01:02:20.640 \longrightarrow 01:02:22.827$ to happen over the next few months.

NOTE Confidence: 0.854856614166667

 $01:02:22.830 \longrightarrow 01:02:24.420$ But I'm happy to answer other

NOTE Confidence: 0.854856614166667

 $01:02:24.420 \longrightarrow 01:02:25.215$ questions here now.

NOTE Confidence: 0.9635265

 $01:02:27.540 \longrightarrow 01:02:29.380$ I think you could put your

NOTE Confidence: 0.9635265

 $01:02:29.380 \longrightarrow 01:02:31.250$ questions either in the chat or

NOTE Confidence: 0.899659243333333

 $01{:}02{:}31.250 \dashrightarrow 01{:}02{:}34.301$ or if you wanted to raise your hand or

NOTE Confidence: 0.899659243333333

 $01:02:34.301 \longrightarrow 01:02:37.656$ just unmute and and ask and Trisha

NOTE Confidence: 0.899659243333333

 $01:02:37.656 \longrightarrow 01:02:44.120$ will help to moderate. Doctor tech.

 $01:02:44.120 \longrightarrow 01:02:46.640$ Wonderful presentation, thank you so much.

NOTE Confidence: 0.812775912

 $01:02:48.260 \longrightarrow 01:02:50.445$ The better group of people

NOTE Confidence: 0.812775912

 $01:02:50.445 \longrightarrow 01:02:52.630$ come from the same location.

NOTE Confidence: 0.812775912

01:02:52.630 --> 01:02:55.940 How ready do you think our health system?

NOTE Confidence: 0.812775912

 $01:02:55.940 \longrightarrow 01:03:00.020$ Uh, to deal with the.

NOTE Confidence: 0.812775912

 $01:03:00.020 \longrightarrow 01:03:02.396$ Diseases that are endemic to that area,

NOTE Confidence: 0.812775912

 $01:03:02.400 \longrightarrow 01:03:06.440$ but you know very rarely seen in the US.

NOTE Confidence: 0.812775912

01:03:06.440 --> 01:03:07.968 I'm talking about the medical illnesses,

NOTE Confidence: 0.812775912

01:03:07.970 --> 01:03:10.730 of course, right?

NOTE Confidence: 0.812775912

01:03:10.730 --> 01:03:13.034 Uhm, you know, for the most part we at

NOTE Confidence: 0.812775912

 $01{:}03{:}13.034 \dashrightarrow 01{:}03{:}15.445$ least in my 10 plus years seeing refugees.

NOTE Confidence: 0.812775912

 $01:03:15.450 \longrightarrow 01:03:18.075$ I mean very rarely they come with

NOTE Confidence: 0.812775912

 $01:03:18.075 \longrightarrow 01:03:20.170$ rare diseases or even like things.

NOTE Confidence: 0.812775912

 $01:03:20.170 \longrightarrow 01:03:23.000$ I mean like for example like Talasi Mia.

NOTE Confidence: 0.812775912

01:03:23.000 --> 01:03:24.264 You see that more in the Middle East,

NOTE Confidence: 0.812775912

 $01:03:24.270 \longrightarrow 01:03:26.862$ and we definitely see that a little bit more.

 $01:03:26.870 \longrightarrow 01:03:29.383$ And then we definitely see a lot

NOTE Confidence: 0.812775912

 $01:03:29.383 \longrightarrow 01:03:31.530$ of like latent tuberculosis.

NOTE Confidence: 0.812775912

 $01:03:31.530 \longrightarrow 01:03:33.273$ I didn't even go to the medical

NOTE Confidence: 0.812775912

 $01:03:33.273 \longrightarrow 01:03:35.138$ issues like the list of what we see

NOTE Confidence: 0.812775912

01:03:35.138 --> 01:03:37.049 we don't see as much latent TB here,

NOTE Confidence: 0.812775912

 $01:03:37.050 \longrightarrow 01:03:39.214$ but mostly I think.

NOTE Confidence: 0.812775912

01:03:39.214 --> 01:03:41.919 People working in the refugee

NOTE Confidence: 0.812775912

 $01:03:41.919 \longrightarrow 01:03:44.710$ field know some specific node

NOTE Confidence: 0.812775912

 $01:03:44.710 \longrightarrow 01:03:46.610$ to look for specific illnesses,

NOTE Confidence: 0.812775912

01:03:46.610 --> 01:03:48.887 and that's part of why we want to do

NOTE Confidence: 0.812775912

 $01{:}03{:}48.887 \dashrightarrow 01{:}03{:}51.523$ the training to see what to expect

NOTE Confidence: 0.812775912

 $01:03:51.523 \longrightarrow 01:03:53.067$ in this particular population.

NOTE Confidence: 0.812775912

 $01{:}03{:}53.070 \dashrightarrow 01{:}03{:}54.852$ But it's a challenge because we

NOTE Confidence: 0.812775912

 $01{:}03{:}54.852 \dashrightarrow 01{:}03{:}56.690$ need to do the training.

NOTE Confidence: 0.812775912

 $01:03:56.690 \longrightarrow 01:03:57.788$ We need to have the resources

 $01:03:57.788 \longrightarrow 01:03:59.050$ we need to have the ability,

NOTE Confidence: 0.812775912

 $01:03:59.050 \longrightarrow 01:04:00.178$ and I didn't even.

NOTE Confidence: 0.812775912

 $01:04:00.178 \longrightarrow 01:04:01.870$ I actually didn't stress on the

NOTE Confidence: 0.812775912

 $01:04:01.929 \longrightarrow 01:04:03.753$ language services as a clinician like

NOTE Confidence: 0.812775912

01:04:03.753 --> 01:04:05.965 I can't tell you like how important

NOTE Confidence: 0.812775912

01:04:05.965 --> 01:04:08.135 and frustrating it is when you don't

NOTE Confidence: 0.812775912

 $01:04:08.140 \longrightarrow 01:04:11.370$ have the language services too.

NOTE Confidence: 0.812775912

01:04:11.370 --> 01:04:12.996 To provide necessary care and that

NOTE Confidence: 0.812775912

01:04:12.996 --> 01:04:14.928 could be a whole talk in itself,

NOTE Confidence: 0.812775912

01:04:14.930 --> 01:04:17.170 but but anyway, to answer your question.

NOTE Confidence: 0.812775912

01:04:17.170 --> 01:04:17.928 I mean,

NOTE Confidence: 0.812775912

 $01:04:17.928 \longrightarrow 01:04:20.202$ it's just basically sort of already

NOTE Confidence: 0.812775912

 $01{:}04{:}20.202 \dashrightarrow 01{:}04{:}21.875$ available expertise and then like

NOTE Confidence: 0.812775912

 $01:04:21.875 \longrightarrow 01:04:24.520$ expanding that to the best of our abilities.

NOTE Confidence: 0.812917767142857

 $01:04:30.680 \longrightarrow 01:04:32.360$ So we have a question in chat.

NOTE Confidence: 0.812917767142857

01:04:32.360 --> 01:04:34.481 Could you comment on when you refer

01:04:34.481 --> 01:04:36.968 patients out for care in the Community to

NOTE Confidence: 0.812917767142857

 $01:04:36.968 \longrightarrow 01:04:39.304$ have access to providers in the Community

NOTE Confidence: 0.812917767142857

01:04:39.304 --> 01:04:41.578 who may have some cultural connection?

NOTE Confidence: 0.812917767142857

01:04:41.580 --> 01:04:44.505 Or is this is this important or not really?

NOTE Confidence: 0.569219185

01:04:45.750 --> 01:04:51.210 Yeah, uhm. So yeah, So what?

NOTE Confidence: 0.569219185

 $01:04:51.210 \longrightarrow 01:04:54.090$ So I briefly alluded to it.

NOTE Confidence: 0.569219185

01:04:54.090 --> 01:04:55.442 So especially I'm talking

NOTE Confidence: 0.569219185

 $01:04:55.442 \longrightarrow 01:04:56.794$ about mental health care.

NOTE Confidence: 0.569219185

 $01:04:56.800 \longrightarrow 01:05:01.130$ So I had like a sort of triage Ng UM thing.

NOTE Confidence: 0.569219185

01:05:01.130 --> 01:05:02.846 So I would say some people

NOTE Confidence: 0.569219185

 $01:05:02.846 \longrightarrow 01:05:03.704$ are relatively healthy.

NOTE Confidence: 0.569219185

 $01:05:03.710 \longrightarrow 01:05:05.975$ They need mostly Wellness services

NOTE Confidence: 0.569219185

 $01{:}05{:}05{.}975 \dashrightarrow 01{:}05{:}08.890$ and you know they can mostly,

NOTE Confidence: 0.569219185

 $01:05:08.890 \longrightarrow 01:05:10.178$ in collaboration with Iris

NOTE Confidence: 0.569219185

01:05:10.178 --> 01:05:11.144 and Community agencies,

 $01:05:11.150 \longrightarrow 01:05:12.610$ we can serve their needs.

NOTE Confidence: 0.569219185

01:05:12.610 --> 01:05:14.650 And then there's a group of people that

NOTE Confidence: 0.569219185

 $01:05:14.650 \longrightarrow 01:05:16.788$ may not have a diagnosable pathology.

NOTE Confidence: 0.569219185

 $01:05:16.790 \longrightarrow 01:05:19.030$ But we're still in some

NOTE Confidence: 0.569219185

 $01:05:19.030 \longrightarrow 01:05:19.926$ psychological distress.

NOTE Confidence: 0.569219185

01:05:19.930 --> 01:05:23.354 And mostly we try to train primary care

NOTE Confidence: 0.569219185

 $01{:}05{:}23.354 \dashrightarrow 01{:}05{:}26.307$ providers and how to take care of them.

NOTE Confidence: 0.569219185

 $01:05:26.310 \longrightarrow 01:05:27.894$ So that we're not sending them

NOTE Confidence: 0.569219185

 $01{:}05{:}27.894 \dashrightarrow 01{:}05{:}28.950$ for specialized mental health

NOTE Confidence: 0.569219185

 $01:05:29.002 \longrightarrow 01:05:30.322$ services because they may not even

NOTE Confidence: 0.569219185

 $01:05:30.322 \longrightarrow 01:05:31.870$ be ready for it to begin with.

NOTE Confidence: 0.569219185

 $01:05:31.870 \longrightarrow 01:05:34.022$ And then we really the people that we

NOTE Confidence: 0.569219185

 $01:05:34.022 \longrightarrow 01:05:35.971$ really try to send for specialized

NOTE Confidence: 0.569219185

01:05:35.971 --> 01:05:38.330 mental health services or people you know,

NOTE Confidence: 0.569219185

 $01:05:38.330 \longrightarrow 01:05:39.434$ like anybody else that we see

NOTE Confidence: 0.569219185

 $01:05:39.434 \longrightarrow 01:05:40.430$ in the mental health field.

01:05:40.430 --> 01:05:43.909 People who have significant you know trauma,

NOTE Confidence: 0.569219185

 $01{:}05{:}43.910 \dashrightarrow 01{:}05{:}45.714$ pathology or significant depression,

NOTE Confidence: 0.569219185

01:05:45.714 --> 01:05:47.969 or anything else that's impairing

NOTE Confidence: 0.569219185

01:05:47.969 --> 01:05:49.375 their psychological functioning

NOTE Confidence: 0.569219185

 $01:05:49.375 \longrightarrow 01:05:52.045$ and that they're willing for care.

NOTE Confidence: 0.569219185

 $01:05:52.050 \longrightarrow 01:05:54.970$ And so that's who we try to refer,

NOTE Confidence: 0.569219185

 $01:05:54.970 \longrightarrow 01:05:57.234$ and we try to.

NOTE Confidence: 0.569219185

01:05:57.234 --> 01:06:02.850 Uh, at one point we, uh, well are.

NOTE Confidence: 0.569219185

 $01:06:02.850 \longrightarrow 01:06:04.370$ Dimas Commissioner is no longer.

NOTE Confidence: 0.569219185

 $01:06:04.370 \longrightarrow 01:06:05.410$ I mean, she's moved on,

NOTE Confidence: 0.569219185

 $01:06:05.410 \longrightarrow 01:06:07.220$ but we had talked to her a few years ago

NOTE Confidence: 0.569219185

 $01:06:07.267 \longrightarrow 01:06:09.255$ about the possibility of sort of connecting.

NOTE Confidence: 0.569219185

 $01{:}06{:}09.260 \dashrightarrow 01{:}06{:}11.150$ You know other clinics in the area,

NOTE Confidence: 0.569219185

 $01:06:11.150 \longrightarrow 01:06:12.678$ and, as I mentioned,

NOTE Confidence: 0.569219185

 $01:06:12.678 \longrightarrow 01:06:15.360$ we've definitely brought some people to CMHC.

 $01:06:15.360 \longrightarrow 01:06:17.412$ For care and,

NOTE Confidence: 0.569219185

 $01:06:17.412 \longrightarrow 01:06:19.320$ UM, yeah, so I.

NOTE Confidence: 0.569219185

01:06:19.320 --> 01:06:20.400 I guess it's basically

NOTE Confidence: 0.569219185

01:06:20.400 --> 01:06:21.480 just like anything else,

NOTE Confidence: 0.569219185

 $01:06:21.480 \longrightarrow 01:06:23.240$ it's severity of illness and

NOTE Confidence: 0.569219185

 $01{:}06{:}23.240 \dashrightarrow 01{:}06{:}25.473$ having access to providers in the

NOTE Confidence: 0.569219185

01:06:25.473 --> 01:06:27.498 community is definitely a challenge,

NOTE Confidence: 0.569219185

01:06:27.500 --> 01:06:29.036 not because of lack of will,

NOTE Confidence: 0.569219185

 $01:06:29.040 \longrightarrow 01:06:29.448$ you know,

NOTE Confidence: 0.569219185

01:06:29.448 --> 01:06:30.672 people who want to help people

NOTE Confidence: 0.569219185

 $01:06:30.672 \longrightarrow 01:06:31.469$ want to do this.

NOTE Confidence: 0.569219185

 $01:06:31.470 \longrightarrow 01:06:33.414$ It's often like other systemic barriers

NOTE Confidence: 0.569219185

 $01:06:33.414 \longrightarrow 01:06:35.787$ like we've had a lot of people from

NOTE Confidence: 0.569219185

 $01:06:35.787 \longrightarrow 01:06:37.839$ the VA say that they want to help.

NOTE Confidence: 0.569219185

 $01:06:37.840 \longrightarrow 01:06:40.261$ And even when we were part of yearly even

NOTE Confidence: 0.569219185

 $01:06:40.261 \longrightarrow 01:06:42.205$ hospital like they couldn't just do it.

01:06:42.210 --> 01:06:42.810 I mean,

NOTE Confidence: 0.569219185

 $01{:}06{:}42.810 \longrightarrow 01{:}06{:}45.510$ we we had to go through a process of.

NOTE Confidence: 0.569219185

01:06:45.510 --> 01:06:47.250 That they were, you know,

NOTE Confidence: 0.569219185

 $01:06:47.250 \longrightarrow 01:06:48.810$ able to practice in that environment.

NOTE Confidence: 0.569219185

 $01:06:48.810 \longrightarrow 01:06:50.956$ And now we're part of the FQHC's,

NOTE Confidence: 0.569219185

 $01:06:50.956 \longrightarrow 01:06:52.486$ so it's a different issue.

NOTE Confidence: 0.569219185

 $01:06:52.490 \longrightarrow 01:06:55.873$ So what we're actually trying to do

NOTE Confidence: 0.569219185

01:06:55.873 --> 01:07:00.998 now is talking to the CVV to we're

NOTE Confidence: 0.569219185

 $01:07:00.998 \longrightarrow 01:07:05.126$ going to talk to the actually doctor AJ

NOTE Confidence: 0.569219185

 $01:07:05.126 \longrightarrow 01:07:08.170$ Tak about how we can accommodate this,

NOTE Confidence: 0.569219185

 $01:07:08.170 \longrightarrow 01:07:09.555$ and not every body may need

NOTE Confidence: 0.569219185

 $01:07:09.555 \longrightarrow 01:07:10.663$ specialized mental health services,

NOTE Confidence: 0.569219185

 $01:07:10.670 \longrightarrow 01:07:13.036$ but are there other non direct clinical

NOTE Confidence: 0.569219185

01:07:13.036 --> 01:07:15.067 activities that they can help us with?

NOTE Confidence: 0.569219185

01:07:15.070 --> 01:07:16.242 And how can we?

01:07:16.242 --> 01:07:16.828 Accommodate providers,

NOTE Confidence: 0.569219185

 $01{:}07{:}16.830 \dashrightarrow 01{:}07{:}19.294$ so that's what we are working on.

NOTE Confidence: 0.8975877025

01:07:21.770 --> 01:07:23.698 So yeah, it's it's a work in progress.

NOTE Confidence: 0.842597007391305

 $01{:}07{:}28.250 \dashrightarrow 01{:}07{:}30.959$ Doctor Golden is asking does it deal

NOTE Confidence: 0.842597007391305

 $01:07:30.959 \longrightarrow 01:07:33.029$ refugee clinic provide training to

NOTE Confidence: 0.842597007391305

01:07:33.029 --> 01:07:35.129 provide his own cultural competency

NOTE Confidence: 0.842597007391305

 $01:07:35.129 \longrightarrow 01:07:37.768$ for the cultures presenting for care?

NOTE Confidence: 0.842597007391305

01:07:37.770 --> 01:07:40.226 And if yes, how did they do this?

NOTE Confidence: 0.842597007391305

 $01:07:40.230 \longrightarrow 01:07:41.415$ And do you have refugees

NOTE Confidence: 0.842597007391305

 $01:07:41.415 \longrightarrow 01:07:42.600$ who are able to participate?

NOTE Confidence: 0.911607492105263

 $01{:}07{:}43.630 \dashrightarrow 01{:}07{:}45.806$ Yeah, so yeah. I mean there are many

NOTE Confidence: 0.911607492105263

01:07:45.806 --> 01:07:47.857 people in this audience who know

NOTE Confidence: 0.911607492105263

 $01:07:47.857 \longrightarrow 01:07:49.662$ a lot about cultural competency,

NOTE Confidence: 0.911607492105263

01:07:49.670 --> 01:07:51.750 but basically I I decided long time ago

NOTE Confidence: 0.911607492105263

 $01:07:51.750 \longrightarrow 01:07:53.708$ that you couldn't really be competent

NOTE Confidence: 0.911607492105263

 $01{:}07{:}53.708 \dashrightarrow 01{:}07{:}55.784$ because there were too many groups.

01:07:55.790 --> 01:07:57.710 There was too much variety and

NOTE Confidence: 0.911607492105263

 $01:07:57.710 \longrightarrow 01:07:58.990$ heterogeneity among the population.

NOTE Confidence: 0.911607492105263

01:07:58.990 --> 01:08:00.418 So mainly, you know,

NOTE Confidence: 0.911607492105263

01:08:00.418 --> 01:08:03.061 sort of like just having the cultural

NOTE Confidence: 0.911607492105263

01:08:03.061 --> 01:08:05.599 humility humility in being aware and

NOTE Confidence: 0.911607492105263

 $01:08:05.599 \longrightarrow 01:08:08.854$ open to what you might see and not

NOTE Confidence: 0.911607492105263

 $01:08:08.854 \longrightarrow 01:08:11.264$ necessarily hoping to be codoncode

NOTE Confidence: 0.911607492105263

 $01:08:11.264 \longrightarrow 01:08:14.350$ competent in any particular culture.

NOTE Confidence: 0.911607492105263

 $01:08:14.350 \longrightarrow 01:08:16.516$ Now with the influx of people

NOTE Confidence: 0.911607492105263

01:08:16.516 --> 01:08:18.480 coming from one particular region,

NOTE Confidence: 0.911607492105263

01:08:18.480 --> 01:08:21.258 it definitely is worth, you know,

NOTE Confidence: 0.911607492105263

 $01:08:21.260 \longrightarrow 01:08:23.073$ talking about some of the sort of

NOTE Confidence: 0.911607492105263

01:08:23.073 --> 01:08:24.780 major highlights of what we could see,

NOTE Confidence: 0.911607492105263

 $01:08:24.780 \longrightarrow 01:08:26.614$ and that's part of what we are

NOTE Confidence: 0.911607492105263

 $01:08:26.614 \longrightarrow 01:08:28.739$ planning to do in the webinar series.

 $01:08:28.740 \longrightarrow 01:08:30.234$ We're hoping to have one sort

NOTE Confidence: 0.911607492105263

 $01:08:30.234 \longrightarrow 01:08:31.230$ of later in October,

NOTE Confidence: 0.911607492105263

 $01:08:31.230 \longrightarrow 01:08:33.048$ and then how followups in November

NOTE Confidence: 0.911607492105263

 $01:08:33.048 \longrightarrow 01:08:34.980$ and December to talk about these,

NOTE Confidence: 0.911607492105263

 $01:08:34.980 \longrightarrow 01:08:35.760$ and definitely the cultural

NOTE Confidence: 0.911607492105263

01:08:35.760 --> 01:08:37.360 piece is going to be a big thing,

NOTE Confidence: 0.911607492105263

 $01:08:37.360 \longrightarrow 01:08:39.694$ and like I was saying earlier, I think.

NOTE Confidence: 0.911607492105263

 $01:08:39.694 \longrightarrow 01:08:41.773$ Nobody can speak better to the culture

NOTE Confidence: 0.911607492105263

01:08:41.773 --> 01:08:44.029 of society than the society itself.

NOTE Confidence: 0.911607492105263 01:08:44.030 --> 01:08:44.460 I mean, NOTE Confidence: 0.911607492105263

 $01:08:44.460 \longrightarrow 01:08:45.965$ I can never know really all the

NOTE Confidence: 0.911607492105263

 $01:08:45.965 \longrightarrow 01:08:47.745$ in's and outs of what happens there.

NOTE Confidence: 0.911607492105263

 $01:08:47.750 \longrightarrow 01:08:49.226$ Only they have to be able to tell us.

NOTE Confidence: 0.911607492105263

 $01:08:49.230 \longrightarrow 01:08:51.195$ So I think having ambassadors

NOTE Confidence: 0.911607492105263

 $01:08:51.195 \longrightarrow 01:08:53.440$ within the community to talk is.

NOTE Confidence: 0.911607492105263

 $01:08:53.440 \longrightarrow 01:08:55.252$ And I know doctor Golden that

01:08:55.252 --> 01:08:56.460 you're working on this.

NOTE Confidence: 0.911607492105263

 $01:08:56.460 \longrightarrow 01:08:57.448$ Based on our conversation.

NOTE Confidence: 0.911607492105263

01:08:57.448 --> 01:08:59.810 I know you and my are working on this,

NOTE Confidence: 0.911607492105263

 $01:08:59.810 \longrightarrow 01:09:01.650$ so I and I think that's extremely important.

NOTE Confidence: 0.78144455

 $01:09:05.190 \dashrightarrow 01:09:07.174$ Doctor Srihari yes. The clinical

NOTE Confidence: 0.78144455

 $01:09:07.174 \longrightarrow 01:09:09.610$ business with the need for translation

NOTE Confidence: 0.826128783076923

01:09:09.677 --> 01:09:11.009 sound time consuming.

NOTE Confidence: 0.826128783076923

01:09:11.010 --> 01:09:12.865 What kinds of resources do you recommend?

NOTE Confidence: 0.826128783076923

01:09:12.870 --> 01:09:13.804 Healthcare organizations

NOTE Confidence: 0.826128783076923

 $01:09:13.804 \longrightarrow 01:09:16.139$ commit to prepare for refugee

NOTE Confidence: 0.826128783076923

01:09:16.139 --> 01:09:18.180 needs and clinical settings.

NOTE Confidence: 0.915686183333333

 $01:09:19.120 \longrightarrow 01:09:21.112$ Yeah, so again this is not

NOTE Confidence: 0.915686183333333

01:09:21.112 --> 01:09:22.940 a sustainable way to do it.

NOTE Confidence: 0.915686183333333

 $01:09:22.940 \longrightarrow 01:09:26.018$ We have relied heavily on volunteer

NOTE Confidence: 0.915686183333333

01:09:26.018 --> 01:09:29.900 efforts and this is being a bane of

 $01:09:29.900 \longrightarrow 01:09:32.840$ my my refugee work from the beginning.

NOTE Confidence: 0.915686183333333

 $01:09:32.840 \longrightarrow 01:09:34.795$ If anybody is especially like

NOTE Confidence: 0.915686183333333

01:09:34.795 --> 01:09:36.750 I tell students and new,

NOTE Confidence: 0.915686183333333

01:09:36.750 --> 01:09:38.214 you know trainings like if they're

NOTE Confidence: 0.915686183333333

01:09:38.214 --> 01:09:39.190 interested in advocacy work

NOTE Confidence: 0.915686183333333

 $01:09:39.236 \longrightarrow 01:09:40.419$ and they want to work on this.

NOTE Confidence: 0.915686183333333

 $01:09:40.420 \longrightarrow 01:09:43.028$ The first thing they should ask for us.

NOTE Confidence: 0.915686183333333

 $01:09:43.030 \longrightarrow 01:09:45.835$ Increase like reimbursement for services

NOTE Confidence: 0.9156861833333333

 $01:09:45.835 \longrightarrow 01:09:48.079$ that require interpreter services.

NOTE Confidence: 0.915686183333333

 $01:09:48.080 \longrightarrow 01:09:48.830$ You know. Like I said,

NOTE Confidence: 0.915686183333333

 $01:09:48.830 \longrightarrow 01:09:50.468$ like clinics and providers want to help.

NOTE Confidence: 0.915686183333333

 $01:09:50.470 \longrightarrow 01:09:51.750$ They want to do this.

NOTE Confidence: 0.915686183333333

01:09:51.750 --> 01:09:53.108 It's not that they don't want to,

NOTE Confidence: 0.915686183333333

 $01:09:53.110 \longrightarrow 01:09:55.672$ but you know it has to be

NOTE Confidence: 0.915686183333333

 $01:09:55.672 \longrightarrow 01:09:56.770$ viable and sustainable.

NOTE Confidence: 0.915686183333333

 $01:09:56.770 \longrightarrow 01:09:59.290$ And even though clinics by law are

01:09:59.290 --> 01:10:01.639 required to provide language services,

NOTE Confidence: 0.915686183333333

 $01:10:01.640 \longrightarrow 01:10:03.915$ they are not reimbursed more for that.

NOTE Confidence: 0.915686183333333

 $01:10:03.920 \longrightarrow 01:10:08.326$ So it it becomes a problem when you

NOTE Confidence: 0.915686183333333

 $01:10:08.326 \longrightarrow 01:10:10.272$ have the same amount of time and

NOTE Confidence: 0.915686183333333

 $01:10:10.272 \longrightarrow 01:10:12.386$ you're spending extra on the resource

NOTE Confidence: 0.915686183333333

 $01:10:12.386 \longrightarrow 01:10:14.156$ of interpreters and you don't.

NOTE Confidence: 0.915686183333333

01:10:14.160 --> 01:10:15.320 You know you're not able to do it,

NOTE Confidence: 0.915686183333333

01:10:15.320 --> 01:10:17.800 So what I have done is the standard

NOTE Confidence: 0.915686183333333

 $01{:}10{:}17.800 \dashrightarrow 01{:}10{:}20.663$ of care that you use certified

NOTE Confidence: 0.915686183333333

 $01:10:20.663 \longrightarrow 01:10:21.745$ medical entrepreneurs,

NOTE Confidence: 0.915686183333333

 $01{:}10{:}21.750 \dashrightarrow 01{:}10{:}24.438$ and there's certainly what we try to do.

NOTE Confidence: 0.915686183333333

01:10:24.440 --> 01:10:25.288 But sometimes,

NOTE Confidence: 0.915686183333333

 $01{:}10{:}25.288 \operatorname{--}{>} 01{:}10{:}27.832$ in an acute situation I will

NOTE Confidence: 0.915686183333333

 $01:10:27.832 \longrightarrow 01:10:30.160$ use what I have available.

NOTE Confidence: 0.915686183333333 01:10:30.160 --> 01:10:30.776 I mean, NOTE Confidence: 0.915686183333333 $01:10:30.776 \longrightarrow 01:10:32.932$ I will use a spouse when I

NOTE Confidence: 0.915686183333333

01:10:32.932 --> 01:10:34.630 think it's appropriate.

NOTE Confidence: 0.915686183333333

 $01:10:34.630 \longrightarrow 01:10:35.660$ When it's not an issue,

NOTE Confidence: 0.915686183333333

 $01:10:35.660 \longrightarrow 01:10:38.621$ I think where it it's going to be a

NOTE Confidence: 0.915686183333333

 $01{:}10{:}38.621 \dashrightarrow 01{:}10{:}41.472$ problem an sometimes I'll use like

NOTE Confidence: 0.915686183333333

 $01:10:41.472 \longrightarrow 01:10:44.230$ our latest refugee health coordinator at.

NOTE Confidence: 0.915686183333333

 $01:10:44.230 \longrightarrow 01:10:45.955$ Health coordinator iris.

NOTE Confidence: 0.915686183333333

 $01:10:45.955 \longrightarrow 01:10:49.263$ Actually happens to be a happens

NOTE Confidence: 0.915686183333333

 $01:10:49.263 \longrightarrow 01:10:51.428$ to speak a couple languages.

NOTE Confidence: 0.915686183333333

01:10:51.430 --> 01:10:53.578 Mainly Daddy from that the Afghan

NOTE Confidence: 0.915686183333333

 $01{:}10{:}53.578 \dashrightarrow 01{:}10{:}55.950$ is big and sometimes they use her.

NOTE Confidence: 0.915686183333333

 $01:10:55.950 \longrightarrow 01:10:57.372$ I mean she's not a certified

NOTE Confidence: 0.915686183333333

 $01:10:57.372 \longrightarrow 01:10:57.846$ medical interpreter,

NOTE Confidence: 0.915686183333333

 $01:10:57.850 \longrightarrow 01:10:59.264$ and that's not the standard of care.

NOTE Confidence: 0.915686183333333

 $01:10:59.270 \longrightarrow 01:11:02.150$ But sometimes you have to do

NOTE Confidence: 0.915686183333333

 $01:11:02.150 \longrightarrow 01:11:05.400$ what works best at that moment.

 $01:11:05.400 \longrightarrow 01:11:07.650$ So.

NOTE Confidence: 0.915686183333333

01:11:07.650 --> 01:11:07.979 I,

NOTE Confidence: 0.915686183333333

 $01:11:07.979 \longrightarrow 01:11:09.953$ I guess one resources that is

NOTE Confidence: 0.915686183333333

01:11:09.953 --> 01:11:11.620 part of cultural training,

NOTE Confidence: 0.915686183333333

01:11:11.620 --> 01:11:13.188 like how to best use an entrepreneur

NOTE Confidence: 0.915686183333333

 $01:11:13.188 \longrightarrow 01:11:14.341$ in the limited resource you

NOTE Confidence: 0.915686183333333

 $01:11:14.341 \longrightarrow 01:11:15.655$ have and the time you have.

NOTE Confidence: 0.915686183333333

 $01:11:15.660 \longrightarrow 01:11:16.842$ And there's a whole like you

NOTE Confidence: 0.915686183333333

01:11:16.842 --> 01:11:18.389 could do a whole session on how

NOTE Confidence: 0.915686183333333

 $01:11:18.389 \longrightarrow 01:11:19.569$ to work with an interpreter.

NOTE Confidence: 0.915686183333333

01:11:19.570 --> 01:11:22.450 But but otherwise we've relied

NOTE Confidence: 0.915686183333333

 $01:11:22.450 \longrightarrow 01:11:26.440$ a lot of on volunteer services.

NOTE Confidence: 0.9156861833333333

 $01{:}11{:}26.440 \dashrightarrow 01{:}11{:}28.600$ That's what we're probably going to rely on.

NOTE Confidence: 0.915686183333333

 $01:11:28.600 \longrightarrow 01:11:30.749$ The acutely in the next few months.

NOTE Confidence: 0.4055407

 $01:11:37.090 \longrightarrow 01:11:39.970$ Only a few years ago I went to one of your

 $01:11:40.044 \longrightarrow 01:11:42.564$ trainings and I was really shocked by

NOTE Confidence: 0.915403677222222

 $01:11:42.564 \longrightarrow 01:11:45.665$ the small amount of assistance that

NOTE Confidence: 0.915403677222222

 $01:11:45.665 \longrightarrow 01:11:48.972$ the US government provides for housing

NOTE Confidence: 0.915403677222222

 $01:11:48.972 \longrightarrow 01:11:51.633$ and other needs for resettlement.

NOTE Confidence: 0.915403677222222

 $01:11:51.633 \longrightarrow 01:11:55.398$ And given that your presentation.

NOTE Confidence: 0.915403677222222

01:11:55.400 --> 01:11:58.932 Noted the that that housing stability

NOTE Confidence: 0.915403677222222

 $01:11:58.932 \longrightarrow 01:12:01.294$ was one of the things that was

NOTE Confidence: 0.915403677222222

 $01:12:01.294 \longrightarrow 01:12:03.419$ proportionate to better health outcomes.

NOTE Confidence: 0.915403677222222

 $01:12:03.420 \longrightarrow 01:12:05.660$ I was wondering if that had changed

NOTE Confidence: 0.915403677222222

 $01:12:05.660 \longrightarrow 01:12:08.110$ at all over the past few years.

NOTE Confidence: 0.511291305

01:12:09.720 --> 01:12:15.090 Yeah, uhm. No, I mean it's.

NOTE Confidence: 0.511291305

01:12:15.090 --> 01:12:18.900 I mean, we're still faced.

NOTE Confidence: 0.511291305

 $01:12:18.900 \longrightarrow 01:12:20.895$ Sort of a lot of the same,

NOTE Confidence: 0.511291305

01:12:20.900 --> 01:12:23.444 UM, challenges. And yes,

NOTE Confidence: 0.511291305

01:12:23.444 --> 01:12:27.260 the actual regulations have not changed,

NOTE Confidence: 0.511291305

 $01:12:27.260 \longrightarrow 01:12:30.655$ so the assistance for medical care still

 $01:12:30.655 \longrightarrow 01:12:34.768$ runs out after eight months of resettlement.

NOTE Confidence: 0.511291305

01:12:34.770 --> 01:12:36.996 We're actually fairly lucky in Connecticut,

NOTE Confidence: 0.511291305

01:12:37.000 --> 01:12:38.946 a lot of people end up being

NOTE Confidence: 0.511291305

 $01:12:38.946 \longrightarrow 01:12:40.180$ eligible for Medicaid after,

NOTE Confidence: 0.511291305

 $01:12:40.180 \longrightarrow 01:12:42.046$ and if you have dependent children

NOTE Confidence: 0.511291305

 $01:12:42.046 \longrightarrow 01:12:44.180$ than like you have more benefits.

NOTE Confidence: 0.511291305

01:12:44.180 --> 01:12:46.740 So fundamentally it hasn't changed,

NOTE Confidence: 0.511291305

 $01:12:46.740 \longrightarrow 01:12:48.460$ but we just look.

NOTE Confidence: 0.511291305

01:12:48.460 --> 01:12:50.610 Living in a relatively resource

NOTE Confidence: 0.511291305

01:12:50.610 --> 01:12:52.239 registered compared to other

NOTE Confidence: 0.511291305

 $01:12:52.239 \longrightarrow 01:12:54.483$ States and like I was saying,

NOTE Confidence: 0.511291305

01:12:54.490 --> 01:12:59.850 Iris has a very effective CEO who.

NOTE Confidence: 0.511291305

 $01:12:59.850 \longrightarrow 01:13:01.314$ Actually lot of you.

NOTE Confidence: 0.511291305

01:13:01.314 --> 01:13:02.778 I mean I know,

NOTE Confidence: 0.511291305

 $01:13:02.780 \longrightarrow 01:13:05.816$ contribute to Iris and that actually.

 $01:13:05.820 \longrightarrow 01:13:07.170$ You know it.

NOTE Confidence: 0.511291305

01:13:07.170 --> 01:13:10.810 It helps find that housing and find

NOTE Confidence: 0.511291305

 $01:13:10.810 \longrightarrow 01:13:12.676$ those supports for refugees who

NOTE Confidence: 0.511291305

 $01:13:12.676 \longrightarrow 01:13:14.650$ are not able to become financially

NOTE Confidence: 0.511291305

 $01:13:14.705 \longrightarrow 01:13:16.460$ independent in that time period.

NOTE Confidence: 0.511291305

01:13:16.460 --> 01:13:19.284 I mean, that's just sort of the US.

NOTE Confidence: 0.511291305

01:13:19.290 --> 01:13:21.858 Message come here and you know,

NOTE Confidence: 0.511291305

01:13:21.860 --> 01:13:22.280 succeed,

NOTE Confidence: 0.511291305

 $01{:}13{:}22.280 \dashrightarrow 01{:}13{:}25.745$ that's kind of how that's the message and.

NOTE Confidence: 0.511291305

01:13:25.745 --> 01:13:29.420 You know most people do eventually succeed,

NOTE Confidence: 0.511291305

01:13:29.420 --> 01:13:31.460 but but yeah, uhm.

NOTE Confidence: 0.511291305

01:13:31.460 --> 01:13:34.424 None of the supports have have

NOTE Confidence: 0.511291305

 $01:13:34.424 \longrightarrow 01:13:36.080$ changed or really increased.

NOTE Confidence: 0.916612548888889

01:13:40.290 --> 01:13:42.348 And I see some chats about

NOTE Confidence: 0.916612548888889

 $01:13:42.348 \longrightarrow 01:13:43.377$ the interpreter services.

NOTE Confidence: 0.964482683333333

01:13:45.570 --> 01:13:47.568 Yeah, I mean like I said,

 $01:13:47.570 \longrightarrow 01:13:48.866$ the whole interpreter thing

NOTE Confidence: 0.964482683333333

 $01:13:48.866 \longrightarrow 01:13:50.810$ is a whole talk in itself.

NOTE Confidence: 0.964482683333333

01:13:50.810 --> 01:13:52.510 But definitely I always

NOTE Confidence: 0.964482683333333

 $01:13:52.510 \longrightarrow 01:13:54.210$ prefer somebody in person.

NOTE Confidence: 0.964482683333333

 $01:13:54.210 \longrightarrow 01:13:56.316$ There's a lot of body language

NOTE Confidence: 0.964482683333333

01:13:56.316 --> 01:13:58.534 and things that you know you

NOTE Confidence: 0.964482683333333

 $01:13:58.534 \longrightarrow 01:14:00.389$ miss in a phone interaction.

NOTE Confidence: 0.964482683333333

 $01{:}14{:}00.390 \dashrightarrow 01{:}14{:}01.640$ But sometimes people will want

NOTE Confidence: 0.964482683333333

 $01:14:01.640 \longrightarrow 01:14:03.290$ the phone as my eyes saying,

NOTE Confidence: 0.964482683333333

 $01:14:03.290 \longrightarrow 01:14:04.715$ because it might be somebody

NOTE Confidence: 0.9644826833333333

01:14:04.715 --> 01:14:06.140 in their community that that's

NOTE Confidence: 0.964482683333333

 $01:14:06.194 \longrightarrow 01:14:07.640$ happened more than once that they

NOTE Confidence: 0.964482683333333

 $01:14:07.640 \longrightarrow 01:14:09.646$ don't want to be in the room with

NOTE Confidence: 0.964482683333333

 $01:14:09.646 \longrightarrow 01:14:11.122$ that person because the person has

NOTE Confidence: 0.964482683333333

01:14:11.130 --> 01:14:12.810 seen them in some social setting.

01:14:12.810 --> 01:14:14.490 You know, it's not such a large community,

NOTE Confidence: 0.964482683333333

 $01:14:14.490 \longrightarrow 01:14:15.660$ so then they don't want to

NOTE Confidence: 0.964482683333333

 $01:14:15.660 \longrightarrow 01:14:16.730$ be in the same room.

NOTE Confidence: 0.964482683333333

 $01:14:16.730 \longrightarrow 01:14:19.334$ They want to be on the phone.

NOTE Confidence: 0.964482683333333

01:14:19.340 --> 01:14:20.498 And we try to respect that,

NOTE Confidence: 0.964482683333333

 $01:14:20.500 \longrightarrow 01:14:23.740$ but for the most part we like in person.

NOTE Confidence: 0.964482683333333

 $01:14:23.740 \longrightarrow 01:14:25.125$ Services and we're actually trying

NOTE Confidence: 0.964482683333333

 $01:14:25.125 \longrightarrow 01:14:27.041$ to lobby for that now because after

NOTE Confidence: 0.964482683333333

 $01:14:27.041 \longrightarrow 01:14:31.428$ we moved to the aafcs we haven't had.

NOTE Confidence: 0.964482683333333

 $01:14:31.430 \longrightarrow 01:14:33.145$ Face to face interpreter services

NOTE Confidence: 0.9644826833333333

01:14:33.145 --> 01:14:35.559 and we're trying to see if the

NOTE Confidence: 0.964482683333333

 $01:14:35.559 \longrightarrow 01:14:37.154$ hospital can actually like fund

NOTE Confidence: 0.964482683333333

 $01:14:37.154 \longrightarrow 01:14:39.185$ that just just as a special

NOTE Confidence: 0.9644826833333333

 $01:14:39.185 \longrightarrow 01:14:40.875$ need for newer refugee arrivals.

NOTE Confidence: 0.964482683333333

 $01:14:40.880 \longrightarrow 01:14:43.407$ So hopefully we can make that happen.

NOTE Confidence: 0.904691555833333

 $01:14:46.570 \longrightarrow 01:14:48.082$ I think we've come to the

 $01:14:48.082 \longrightarrow 01:14:49.710$ end of our time with you.

NOTE Confidence: 0.904691555833333

 $01{:}14{:}49.710 \dashrightarrow 01{:}14{:}51.190$ We really appreciate your your

NOTE Confidence: 0.904691555833333

 $01:14:51.190 \longrightarrow 01:14:53.015$ work and your willingness to share

NOTE Confidence: 0.904691555833333

 $01{:}14{:}53.015 \dashrightarrow 01{:}14{:}54.475$ your expertise with us today.

NOTE Confidence: 0.904691555833333

 $01:14:54.480 \longrightarrow 01:14:56.000$ Thank you so much.