WEBVTT

NOTE duration:"00:51:19" NOTE recognizability:0.933

NOTE language:en-us

NOTE Confidence: 0.9234793

00:00:00.000 --> 00:00:01.824 So good morning, everyone.

NOTE Confidence: 0.9234793

00:00:01.824 --> 00:00:05.640 Just a second. My name is Annie Harper.

NOTE Confidence: 0.9234793

00:00:05.640 --> 00:00:07.740 I'm the now the director of the

NOTE Confidence: 0.9234793

00:00:07.740 --> 00:00:08.640 Citizenship Community Collaborative,

NOTE Confidence: 0.9234793

 $00:00:08.640 \longrightarrow 00:00:10.505$ which we call CCC since

NOTE Confidence: 0.9234793

00:00:10.505 --> 00:00:11.997 Michael retired in December.

NOTE Confidence: 0.9234793

 $00:00:12.000 \longrightarrow 00:00:13.920$ Big shoes to step into.

NOTE Confidence: 0.9234793

 $00{:}00{:}13.920 \dashrightarrow 00{:}00{:}15.918$ I'm also direct director of the

NOTE Confidence: 0.9234793

00:00:15.918 --> 00:00:17.790 financial health work we do here.

NOTE Confidence: 0.9234793

 $00:00:17.790 \longrightarrow 00:00:18.924$ And firstly, I want to stay on

NOTE Confidence: 0.9234793

00:00:18.924 --> 00:00:20.110 behalf of the director of Perch,

NOTE Confidence: 0.9234793

00:00:20.110 --> 00:00:20.881 Doctor Sherrell Bellamy,

NOTE Confidence: 0.9234793

 $00:00:20.881 \longrightarrow 00:00:21.909$ who's with us today,

00:00:21.910 --> 00:00:23.190 and the Perch leadership,

NOTE Confidence: 0.9234793

 $00:00:23.190 \longrightarrow 00:00:24.332$ faculty, staff and collaborators.

NOTE Confidence: 0.9234793

 $00:00:24.332 \longrightarrow 00:00:25.976$ We so appreciate you all being

NOTE Confidence: 0.9234793

 $00:00:25.976 \longrightarrow 00:00:27.557$ here today to honor the work of

NOTE Confidence: 0.9234793

 $00{:}00{:}27.557 \dashrightarrow 00{:}00{:}28.999$ Michael and all the scholars that

NOTE Confidence: 0.9234793

 $00:00:28.999 \longrightarrow 00:00:30.945$ have been influenced by his work on

NOTE Confidence: 0.9234793

 $00{:}00{:}30.945 \dashrightarrow 00{:}00{:}32.226$ citizenship and community inclusion.

NOTE Confidence: 0.9234793

 $00:00:32.226 \longrightarrow 00:00:33.886$ It's really an amazing experience

NOTE Confidence: 0.9234793

 $00{:}00{:}33.886 \dashrightarrow 00{:}00{:}35.846$ to be part of something that's

NOTE Confidence: 0.9234793

00:00:35.846 --> 00:00:37.401 making such a difference around

NOTE Confidence: 0.9234793

 $00{:}00{:}37.401 \dashrightarrow 00{:}00{:}39.266$ the country and around the world.

NOTE Confidence: 0.9234793

 $00:00:39.270 \longrightarrow 00:00:41.274$ So my personal involvement in this

NOTE Confidence: 0.9234793

00:00:41.274 --> 00:00:43.419 work started when I met Michael,

NOTE Confidence: 0.9234793

 $00:00:43.420 \longrightarrow 00:00:45.300$ maybe 10 years ago or so,

NOTE Confidence: 0.9234793

 $00:00:45.300 \longrightarrow 00:00:47.244$ introduced to him by our own

NOTE Confidence: 0.9234793

 $00{:}00{:}47.244 \dashrightarrow 00{:}00{:}48.726$ dear colleague and person I

 $00:00:48.726 \longrightarrow 00:00:49.738$ call Master of Connections.

NOTE Confidence: 0.9234793

 $00:00:49.740 \longrightarrow 00:00:51.180$ Kyle Peterson.

NOTE Confidence: 0.9234793

 $00:00:51.180 \longrightarrow 00:00:53.036$ And Michael saw the role that I,

NOTE Confidence: 0.9234793

 $00:00:53.036 \longrightarrow 00:00:54.506$ as a cultural anthropologist who

NOTE Confidence: 0.9234793

 $00{:}00{:}54.506 \dashrightarrow 00{:}00{:}56.298$ studies money and financial systems,

NOTE Confidence: 0.9234793

00:00:56.300 --> 00:00:57.850 might play a mental health

NOTE Confidence: 0.9234793

 $00:00:57.850 \longrightarrow 00:00:58.780$ research and practice.

NOTE Confidence: 0.9234793

 $00{:}00{:}58.780 \dashrightarrow 00{:}01{:}01.048$ I have no knowledge of health or

NOTE Confidence: 0.9234793

00:01:01.048 --> 00:01:02.800 healthcare and really still don't.

NOTE Confidence: 0.9234793

 $00{:}01{:}02.800 \dashrightarrow 00{:}01{:}04.170$ But Michael understood that if

NOTE Confidence: 0.9234793

 $00:01:04.170 \longrightarrow 00:01:06.062$ we take the social or structural

NOTE Confidence: 0.9234793

00:01:06.062 --> 00:01:07.918 determinants of health seriously,

NOTE Confidence: 0.9234793

 $00:01:07.920 \longrightarrow 00:01:09.696$ we need to be working across

NOTE Confidence: 0.9234793

 $00:01:09.696 \longrightarrow 00:01:11.239$ boundaries to really understand and

NOTE Confidence: 0.9234793

 $00:01:11.239 \longrightarrow 00:01:12.744$ address the determinants that have

 $00:01:12.744 \longrightarrow 00:01:14.760$ such a profound impact on the mental

NOTE Confidence: 0.9234793

 $00:01:14.760 \longrightarrow 00:01:16.272$ health and wellbeing of so many.

NOTE Confidence: 0.9234793

 $00:01:16.280 \longrightarrow 00:01:18.044$ Michael recognized the value of my

NOTE Confidence: 0.9234793

 $00:01:18.044 \longrightarrow 00:01:19.902$ understanding of the ways that our

NOTE Confidence: 0.9234793

 $00:01:19.902 \longrightarrow 00:01:21.477$ economic and financial systems work.

NOTE Confidence: 0.9234793

 $00:01:21.480 \dashrightarrow 00:01:23.916$ All very often don't work for people,

NOTE Confidence: 0.9234793

 $00:01:23.920 \longrightarrow 00:01:25.188$ particularly people who are

NOTE Confidence: 0.9234793

 $00:01:25.188 \longrightarrow 00:01:26.773$ poor and have mental illness.

NOTE Confidence: 0.9234793

00:01:26.780 --> 00:01:27.256 And this,

NOTE Confidence: 0.9234793

 $00:01:27.256 \longrightarrow 00:01:28.922$ for me is the heart of the

NOTE Confidence: 0.9234793

 $00{:}01{:}28.922 --> 00{:}01{:}29.660 \ {\rm citizenship \ approach},$

NOTE Confidence: 0.9234793

 $00:01:29.660 \longrightarrow 00:01:31.538$ recognizing that very often the problems

NOTE Confidence: 0.9234793

 $00:01:31.538 \longrightarrow 00:01:33.980$ that we grapple with around mental illness,

NOTE Confidence: 0.9234793

 $00{:}01{:}33.980 \dashrightarrow 00{:}01{:}35.596$ and thus the solutions,

NOTE Confidence: 0.9234793

00:01:35.596 --> 00:01:37.616 lay far outside our biology,

NOTE Confidence: 0.9234793

 $00:01:37.620 \longrightarrow 00:01:38.246$ our bodies,

00:01:38.246 --> 00:01:38.872 our brains,

NOTE Confidence: 0.9234793

 $00:01:38.872 \longrightarrow 00:01:40.750$ and indeed the clinics where we

NOTE Confidence: 0.9234793

 $00:01:40.810 \longrightarrow 00:01:42.856$ where we usually treat the problems.

NOTE Confidence: 0.9234793

 $00:01:42.860 \longrightarrow 00:01:44.568$ So as far as my financial health

NOTE Confidence: 0.9234793

 $00:01:44.568 \longrightarrow 00:01:45.056$ is concerned,

NOTE Confidence: 0.9234793

00:01:45.060 --> 00:01:47.058 with the support of Michael and the CCC team,

NOTE Confidence: 0.9234793

00:01:47.060 --> 00:01:48.520 we've developed a financial health

NOTE Confidence: 0.9234793

 $00:01:48.520 \longrightarrow 00:01:49.980$ program that explores what we

NOTE Confidence: 0.9234793

 $00:01:50.033 \longrightarrow 00:01:51.358$ need to be doing differently.

NOTE Confidence: 0.9234793

00:01:51.360 --> 00:01:51.897 And by we,

NOTE Confidence: 0.9234793

00:01:51.897 --> 00:01:53.150 I don't mean just us who work

NOTE Confidence: 0.9234793

00:01:53.198 --> 00:01:53.960 in mental health,

NOTE Confidence: 0.9234793

 $00{:}01{:}53.960 \dashrightarrow 00{:}01{:}56.396$ but we as a society and specifically

NOTE Confidence: 0.9234793

00:01:56.396 --> 00:01:58.040 the financial services industry,

NOTE Confidence: 0.9234793

 $00:01:58.040 \longrightarrow 00:01:59.606$ what that needs to be doing

 $00:01:59.606 \longrightarrow 00:02:01.044$ differently to make sure that

NOTE Confidence: 0.9234793

 $00:02:01.044 \longrightarrow 00:02:02.759$ everyone can be financially healthy.

NOTE Confidence: 0.9234793

 $00:02:02.760 \longrightarrow 00:02:04.518$ And this includes people who may

NOTE Confidence: 0.9234793

 $00:02:04.518 \longrightarrow 00:02:06.319$ sometimes need help managing their money.

NOTE Confidence: 0.9234793

 $00:02:06.320 \longrightarrow 00:02:07.680$ And actually that's all of

NOTE Confidence: 0.9234793

 $00:02:07.680 \longrightarrow 00:02:09.040$ us probably at some point.

NOTE Confidence: 0.9234793

 $00:02:09.040 \dashrightarrow 00:02:10.920$ This is not just a mental health problem,

NOTE Confidence: 0.9234793

00:02:10.920 --> 00:02:12.846 you know, mental health, For example.

NOTE Confidence: 0.9234793

00:02:12.850 --> 00:02:13.798 In financial health work,

NOTE Confidence: 0.9234793

00:02:13.798 --> 00:02:15.220 we're exploring ways to make sure

NOTE Confidence: 0.9234793

 $00{:}02{:}15.263 \dashrightarrow 00{:}02{:}16.668$ that people with mental illness

NOTE Confidence: 0.9234793

00:02:16.668 --> 00:02:18.073 who've been incarcerated aren't facing

NOTE Confidence: 0.9234793

 $00:02:18.118 \longrightarrow 00:02:19.468$ financial problems that get in the

NOTE Confidence: 0.9234793

 $00:02:19.468 \longrightarrow 00:02:21.039$ way of their recovery and their reentry.

NOTE Confidence: 0.9234793

 $00:02:21.039 \longrightarrow 00:02:22.377$ We're exploring what we can do

NOTE Confidence: 0.9234793

 $00:02:22.377 \longrightarrow 00:02:23.963$ to ensure that people who do need

 $00:02:23.963 \longrightarrow 00:02:25.357$ someone to help them manage their

NOTE Confidence: 0.9234793

 $00{:}02{:}25.357 \dashrightarrow 00{:}02{:}26.773$ money have the options they need

NOTE Confidence: 0.9234793

 $00:02:26.773 \longrightarrow 00:02:29.240$ to ensure they can do that with

NOTE Confidence: 0.9234793

 $00:02:29.240 \longrightarrow 00:02:31.230$ the maximum dignity and autonomy.

NOTE Confidence: 0.93229645

 $00{:}02{:}31.230 \dashrightarrow 00{:}02{:}33.281$ One of the amazing things about the

NOTE Confidence: 0.93229645

 $00:02:33.281 \longrightarrow 00:02:34.686$ citizenship approach and working in

NOTE Confidence: 0.93229645

 $00:02:34.686 \longrightarrow 00:02:36.331$ this place is that it insists that

NOTE Confidence: 0.93229645

 $00{:}02{:}36.331 \dashrightarrow 00{:}02{:}38.225$ we don't get stuck in our own silos.

NOTE Confidence: 0.93229645

 $00:02:38.230 \longrightarrow 00:02:39.830$ So my focus is finances,

NOTE Confidence: 0.93229645

 $00{:}02{:}39.830 \dashrightarrow 00{:}02{:}41.587$ but that's never all I'm working on.

NOTE Confidence: 0.93229645

00:02:41.590 --> 00:02:42.945 I'm constantly engaging with colleagues

NOTE Confidence: 0.93229645

 $00:02:42.945 \longrightarrow 00:02:44.550$ who address other parts of life,

NOTE Confidence: 0.93229645

 $00{:}02{:}44.550 \dashrightarrow 00{:}02{:}46.990$ which are all related.

NOTE Confidence: 0.93229645

 $00:02:46.990 \longrightarrow 00:02:48.148$ A few of those are listed,

NOTE Confidence: 0.93229645

 $00:02:48.150 \longrightarrow 00:02:49.305$ if you go to the next slide

 $00:02:53.990 \longrightarrow 00:02:56.230$ on a few of them are listed here,

NOTE Confidence: 0.9366869

 $00:02:56.230 \longrightarrow 00:02:57.726$ from learning collaborative training

NOTE Confidence: 0.9366869

 $00:02:57.726 \longrightarrow 00:02:59.596$ providers around the state of

NOTE Confidence: 0.9366869

 $00:02:59.596 \longrightarrow 00:03:01.057$ Connecticut all the way to the

NOTE Confidence: 0.9366869

 $00:03:01.057 \longrightarrow 00:03:02.430$ to the music theatre and magic,

NOTE Confidence: 0.9366869

 $00:03:02.430 \longrightarrow 00:03:03.650$ the work that we've done

NOTE Confidence: 0.9366869

 $00:03:03.650 \longrightarrow 00:03:04.626$ and they're still doing.

NOTE Confidence: 0.9366869

 $00:03:04.630 \longrightarrow 00:03:06.514$ The Citizens Project listed here is

NOTE Confidence: 0.9366869

 $00{:}03{:}06.514 \dashrightarrow 00{:}03{:}08.430$ the most long standing program of the

NOTE Confidence: 0.9366869

 $00:03:08.430 \longrightarrow 00:03:10.254$ citizenship work and the foundation of

NOTE Confidence: 0.9366869

 $00:03:10.254 \longrightarrow 00:03:12.028$ almost everything that's come afterwards.

NOTE Confidence: 0.9366869

00:03:12.030 --> 00:03:13.710 My colleague at Perch, Betty Benedict,

NOTE Confidence: 0.9366869

 $00:03:13.710 \longrightarrow 00:03:15.108$ has led that work for years,

NOTE Confidence: 0.9366869

00:03:15.110 --> 00:03:16.944 and we'll hear later from Bridget Williamson,

NOTE Confidence: 0.9366869

00:03:16.950 --> 00:03:18.835 also from Perch, who's currently

NOTE Confidence: 0.9366869

 $00:03:18.835 \longrightarrow 00:03:20.720$ director of the Citizens Project.

00:03:20.720 --> 00:03:22.478 Bridget and another colleague from Perch,

NOTE Confidence: 0.9366869

00:03:22.480 --> 00:03:22.970 Billy Bromage,

NOTE Confidence: 0.9366869

 $00:03:22.970 \longrightarrow 00:03:24.440$ will talk about the incredible work.

NOTE Confidence: 0.9366869

00:03:24.440 --> 00:03:26.156 They do engage in community doing,

NOTE Confidence: 0.9366869

00:03:26.160 --> 00:03:27.016 community organizing,

NOTE Confidence: 0.9366869

00:03:27.016 --> 00:03:28.728 and really addressing through

NOTE Confidence: 0.9366869

 $00:03:28.728 \longrightarrow 00:03:30.440$ advocacy the policy level,

NOTE Confidence: 0.9366869

 $00:03:30.440 \longrightarrow 00:03:31.972$ structural determinants of health.

NOTE Confidence: 0.9366869

 $00:03:31.972 \longrightarrow 00:03:34.708$ And we'll hear from other colleagues at CMHC

NOTE Confidence: 0.9366869

00:03:34.708 --> 00:03:36.316 who've been influenced by Michael's work,

NOTE Confidence: 0.9366869

 $00:03:36.320 \longrightarrow 00:03:38.560$ Erica Carr and Allison Ponce.

NOTE Confidence: 0.9366869

 $00:03:38.560 \longrightarrow 00:03:40.440$ Then we'll hear from people across the globe.

NOTE Confidence: 0.9366869

 $00{:}03{:}40.440 \dashrightarrow 00{:}03{:}42.715$ Jean François Paletier from the

NOTE Confidence: 0.9366869

 $00{:}03{:}42.715 \dashrightarrow 00{:}03{:}44.990$ University Of Montreal in Canada.

NOTE Confidence: 0.9366869

 $00:03:44.990 \longrightarrow 00:03:46.026$ I'm going to mess up the name,

 $00:03:46.030 \longrightarrow 00:03:47.110$ but I'll do my best.

NOTE Confidence: 0.9366869

 $00{:}03{:}47.110 \dashrightarrow 00{:}03{:}48.990$ Francisco Aroa Arosa from the

NOTE Confidence: 0.9366869

00:03:48.990 --> 00:03:50.870 University of Barcelona in Spain,

NOTE Confidence: 0.9366869

 $00:03:50.870 \longrightarrow 00:03:52.445$ Fiona Wong from the Richmond

NOTE Confidence: 0.9366869

00:03:52.445 --> 00:03:53.705 Fellowship in Hong Kong,

NOTE Confidence: 0.9366869

 $00:03:53.710 \longrightarrow 00:03:55.438$ and Gillian McIntyre from the University

NOTE Confidence: 0.9366869

 $00{:}03{:}55.438 \dashrightarrow 00{:}03{:}57.070$ of Strathclyde in in Scotland.

NOTE Confidence: 0.9366869

00:03:57.070 --> 00:03:59.310 This is really just the beginning of

NOTE Confidence: 0.9366869

 $00{:}03{:}59.310 \dashrightarrow 00{:}04{:}00.963$ the citizenship work and Michael's

NOTE Confidence: 0.9366869

 $00:04:00.963 \longrightarrow 00:04:03.189$ work has laid this foundation for us.

NOTE Confidence: 0.9366869

 $00:04:03.190 \longrightarrow 00:04:04.555$ And we will hear a bit more

NOTE Confidence: 0.9366869

 $00:04:04.555 \longrightarrow 00:04:05.549$ from Michael at the end.

NOTE Confidence: 0.9366869

 $00:04:05.550 \longrightarrow 00:04:07.350$ So I'll pass it on now to Fran.

NOTE Confidence: 0.9366869

00:04:07.350 --> 00:04:08.022 And I hope,

NOTE Confidence: 0.9366869

00:04:08.022 --> 00:04:08.246 Fran,

NOTE Confidence: 0.9366869

 $00:04:08.246 \longrightarrow 00:04:10.182$ you have time to do this before you

 $00:04:10.182 \longrightarrow 00:04:12.318$ have to leave to pick up your children.

NOTE Confidence: 0.9366869

00:04:12.320 --> 00:04:12.480 Thank

NOTE Confidence: 0.9339996

00:04:12.480 --> 00:04:15.840 you, Annie. Well, so in my presentation,

NOTE Confidence: 0.9339996

 $00:04:15.840 \longrightarrow 00:04:16.708$ we'll have five parts.

NOTE Confidence: 0.9339996

00:04:16.708 --> 00:04:17.793 It's going to be short,

NOTE Confidence: 0.9339996

 $00:04:17.800 \longrightarrow 00:04:19.720$ but I'm going to talk a little bit

NOTE Confidence: 0.9339996

00:04:19.720 --> 00:04:21.272 about discrimination history, measure,

NOTE Confidence: 0.9339996

00:04:21.272 --> 00:04:23.960 training and finally citizenship.

NOTE Confidence: 0.9339996

 $00{:}04{:}23.960 --> 00{:}04{:}28.510$ So next, I guess. Yeah.

NOTE Confidence: 0.9339996

 $00{:}04{:}28.510 \dashrightarrow 00{:}04{:}31.958$ So when I met Michael and I

NOTE Confidence: 0.9339996

 $00:04:31.958 \longrightarrow 00:04:35.270$ listened to to his work and and so

NOTE Confidence: 0.9339996

 $00:04:35.270 \longrightarrow 00:04:36.986$ Larry Davidson and everything that had

NOTE Confidence: 0.9339996

 $00{:}04{:}36.986 \dashrightarrow 00{:}04{:}39.029$ to do with recovery and relationship.

NOTE Confidence: 0.9339996

 $00:04:39.030 \longrightarrow 00:04:41.172$ I wondered what makes the people you

NOTE Confidence: 0.9339996

 $00:04:41.172 \longrightarrow 00:04:43.795$ can see on the left to the people that

00:04:43.795 --> 00:04:46.563 you can see on the right that supposedly

NOTE Confidence: 0.9339996

 $00{:}04{:}46.563 \dashrightarrow 00{:}04{:}50.320$ also had a mental health problems

NOTE Confidence: 0.9339996

 $00:04:50.320 \longrightarrow 00:04:52.350$ during their lives and I said okay,

NOTE Confidence: 0.9339996

 $00:04:52.350 \longrightarrow 00:04:54.830$ it's a question of power.

NOTE Confidence: 0.9339996

 $00:04:54.830 \longrightarrow 00:04:58.474$ So why I need to to tell a history

NOTE Confidence: 0.9339996

 $00{:}04{:}58.474 \dashrightarrow 00{:}05{:}00.762$ to myself about how this connects to

NOTE Confidence: 0.9339996

 $00:05:00.762 \longrightarrow 00:05:02.724$ with the history of mental health,

NOTE Confidence: 0.9339996

 $00:05:02.730 \longrightarrow 00:05:04.143$ mental health care.

NOTE Confidence: 0.9339996

 $00{:}05{:}04.143 \dashrightarrow 00{:}05{:}08.577$ So I did this graph that I used to

NOTE Confidence: 0.9339996

 $00{:}05{:}08.577 \dashrightarrow 00{:}05{:}10.542$ explain recovery and citizenship

NOTE Confidence: 0.9339996

00:05:10.542 --> 00:05:13.446 to to people here in Spain.

NOTE Confidence: 0.9339996

 $00:05:13.450 \longrightarrow 00:05:16.360$ And basically I understood that we

NOTE Confidence: 0.9339996

 $00:05:16.360 \longrightarrow 00:05:18.778$ started treating people from our

NOTE Confidence: 0.9339996

 $00{:}05{:}18.778 \dashrightarrow 00{:}05{:}21.142$ custodial system and then we we

NOTE Confidence: 0.9339996

00:05:21.142 --> 00:05:23.370 changed to trying to heal people,

NOTE Confidence: 0.9339996

 $00:05:23.370 \longrightarrow 00:05:25.124$ trying to rehabilitate, rehabilitate people.

 $00:05:25.124 \longrightarrow 00:05:26.809$ And then the recovery model

NOTE Confidence: 0.9350239

 $00:05:29.010 \longrightarrow 00:05:31.558$ appeared. And then how does that connect

NOTE Confidence: 0.9350239

00:05:31.558 --> 00:05:34.714 with citizenship, which is next,

NOTE Confidence: 0.9350239

00:05:34.714 --> 00:05:40.071 not next, not an alternative to recovery,

NOTE Confidence: 0.9350239

 $00:05:40.071 \longrightarrow 00:05:43.298$ with something that in my opinion at

NOTE Confidence: 0.9350239

00:05:43.298 --> 00:05:46.129 least gives context and a political

NOTE Confidence: 0.9350239

 $00:05:46.130 \longrightarrow 00:05:48.210$ background to the recovery model.

NOTE Confidence: 0.9350239

00:05:48.210 --> 00:05:51.546 Yeah, it's here's a paper by Larry Davidson

NOTE Confidence: 0.9350239

 $00:05:51.546 \longrightarrow 00:05:54.456$ and Michael Rowe that is recovering this

NOTE Confidence: 0.9350239

 $00:05:54.456 \longrightarrow 00:05:57.440$ relationship that can give you some tips.

NOTE Confidence: 0.9350239

 $00:05:57.440 \longrightarrow 00:05:59.474$ So the first thing that I

NOTE Confidence: 0.9350239

 $00:05:59.474 \longrightarrow 00:06:01.599$ wrote and that was the plan.

NOTE Confidence: 0.9350239

 $00:06:01.600 \dashrightarrow 00:06:03.840$ So what I will be doing when I go to funding,

NOTE Confidence: 0.9350239

 $00:06:03.840 \longrightarrow 00:06:06.217$ what I will be doing the next year with

NOTE Confidence: 0.9350239

 $00:06:06.217 \longrightarrow 00:06:10.880$ Michael Rowe, and this is the paper.

 $00:06:10.880 \longrightarrow 00:06:14.694$ So why I I planned 33 phases.

NOTE Confidence: 0.9350239

 $00:06:14.694 \longrightarrow 00:06:17.470$ In each of them there was a preparation

NOTE Confidence: 0.9350239

 $00:06:17.542 \longrightarrow 00:06:20.320$ and involvement and an evaluation phase.

NOTE Confidence: 0.9350239

 $00:06:20.320 \longrightarrow 00:06:24.635$ I started by no, don't go back, please.

NOTE Confidence: 0.9350239

00:06:24.635 --> 00:06:27.245 Yeah, So I started searching for

NOTE Confidence: 0.9350239

00:06:27.245 --> 00:06:29.302 well established models and I

NOTE Confidence: 0.9350239

 $00:06:29.302 \longrightarrow 00:06:31.002$ found recovery and citizenship and

NOTE Confidence: 0.9350239

 $00{:}06{:}31.002 \dashrightarrow 00{:}06{:}33.519$ I I found internationalized and

NOTE Confidence: 0.9303793

00:06:36.040 --> 00:06:38.824 I did focus groups and interviews

NOTE Confidence: 0.9303793

 $00:06:38.824 \longrightarrow 00:06:40.680$ with stakeholders in Spain.

NOTE Confidence: 0.9303793

 $00{:}06{:}40.680 \dashrightarrow 00{:}06{:}42.717$ We did an its assessment and we

NOTE Confidence: 0.9303793

 $00:06:42.717 \longrightarrow 00:06:44.049$ elaborated some measurement instruments

NOTE Confidence: 0.9303793

 $00:06:44.049 \longrightarrow 00:06:46.049$ designed and support and professional

NOTE Confidence: 0.9303793

 $00{:}06{:}46.049 \dashrightarrow 00{:}06{:}47.649$ training activities and measure

NOTE Confidence: 0.9303793

 $00:06:47.706 \longrightarrow 00:06:49.236$ the impact of these activities.

NOTE Confidence: 0.9303793

 $00:06:49.240 \longrightarrow 00:06:52.648$ And now we are currently in the third

00:06:52.648 --> 00:06:55.397 phase in in which I am trying to

NOTE Confidence: 0.92752844

 $00{:}06{:}58.280 \dashrightarrow 00{:}06{:}59.852$ give some inputs to the citizenship

NOTE Confidence: 0.92752844

00:06:59.852 --> 00:07:01.600 model at a policy making level.

NOTE Confidence: 0.92752844

 $00:07:01.600 \longrightarrow 00:07:04.744$ I was recently at the Parliament of Catalonia

NOTE Confidence: 0.92752844

 $00:07:04.744 \dashrightarrow 00:07:07.758$ and I'm in some advisory bodies next.

NOTE Confidence: 0.9330753

 $00:07:10.430 \longrightarrow 00:07:13.585$ This is the measure we did is a Beliefs

NOTE Confidence: 0.9330753

00:07:13.585 --> 00:07:15.110 and Attitude Mental Health Scale,

NOTE Confidence: 0.9330753

00:07:15.110 --> 00:07:16.630 which measures some beliefs

NOTE Confidence: 0.9330753

 $00{:}07{:}16.630 \dashrightarrow 00{:}07{:}18.486$ and attitudes that are related

NOTE Confidence: 0.9330753

00:07:18.486 --> 00:07:19.830 with recovery and seditionship,

NOTE Confidence: 0.9330753

 $00:07:19.830 \longrightarrow 00:07:21.645$ and how mental health professionals

NOTE Confidence: 0.9330753

 $00:07:21.645 \longrightarrow 00:07:23.950$ connect with these attitudes and beliefs.

NOTE Confidence: 0.9330753

 $00{:}07{:}23.950 \dashrightarrow 00{:}07{:}26.110$ It's validated and you can download

NOTE Confidence: 0.9330753

 $00:07:26.110 \longrightarrow 00:07:29.270$ it for free in this journal,

NOTE Confidence: 0.9330753

 $00:07:29.270 \longrightarrow 00:07:30.817$ and it was used to measure the

00:07:30.817 --> 00:07:32.421 impact of our activities with

NOTE Confidence: 0.9330753

 $00:07:32.421 \longrightarrow 00:07:34.150$ mental health professionals. Next,

NOTE Confidence: 0.93395275

 $00:07:37.030 \longrightarrow 00:07:37.720$ the dimensions.

NOTE Confidence: 0.93395275

 $00:07:37.720 \longrightarrow 00:07:40.135$ You can see in the screen the

NOTE Confidence: 0.93395275

 $00:07:40.135 \longrightarrow 00:07:42.929$ dimensions of this measure system

NOTE Confidence: 0.93395275

00:07:42.929 --> 00:07:45.188 criticism, justifying beliefs,

NOTE Confidence: 0.93395275

00:07:45.190 --> 00:07:46.909 freedom versus coercion,

NOTE Confidence: 0.93395275

 $00:07:46.909 \longrightarrow 00:07:48.628$ empowerment versus parallelism,

NOTE Confidence: 0.93395275

 $00:07:48.630 \longrightarrow 00:07:51.910$ and next tolerance versus discrimination.

NOTE Confidence: 0.93395275

 $00:07:54.470 \longrightarrow 00:07:57.025$ We also did a systematic review of

NOTE Confidence: 0.93395275

 $00{:}07{:}57.025 \dashrightarrow 00{:}07{:}59.186$ meta analysis of recovery educational

NOTE Confidence: 0.93395275

00:07:59.186 --> 00:08:01.656 interventions to see what people

NOTE Confidence: 0.93395275

00:08:01.656 --> 00:08:04.245 had done before us and we saw

NOTE Confidence: 0.93395275

 $00:08:04.245 \longrightarrow 00:08:05.720$ that there were positive results

NOTE Confidence: 0.93395275

 $00:08:05.720 \longrightarrow 00:08:07.640$ for for beliefs and attitudes.

NOTE Confidence: 0.93395275

 $00:08:07.640 \longrightarrow 00:08:10.656$ So recovery oriented training

 $00:08:10.656 \longrightarrow 00:08:14.438$ activities during the 90s and the

NOTE Confidence: 0.93395275

 $00{:}08{:}14.438 \dashrightarrow 00{:}08{:}17.540$ 2000s had a an impact on over the

NOTE Confidence: 0.93395275

 $00:08:17.540 \longrightarrow 00:08:19.120$ release and attitudes of professionals,

NOTE Confidence: 0.93395275

 $00:08:19.120 \longrightarrow 00:08:21.264$ but it was not so clear for recovery

NOTE Confidence: 0.93395275

 $00:08:21.264 \longrightarrow 00:08:23.076$ based practice as you can see in the

NOTE Confidence: 0.93395275

 $00:08:23.076 \longrightarrow 00:08:28.040$ graph in this final plot on the right next.

NOTE Confidence: 0.93395275

00:08:28.040 --> 00:08:29.852 Thanks to this review,

NOTE Confidence: 0.93395275

00:08:29.852 --> 00:08:33.473 we were able to design and implement

NOTE Confidence: 0.93395275

 $00{:}08{:}33.473 \dashrightarrow 00{:}08{:}35.877$ continuing education activities for

NOTE Confidence: 0.93395275

 $00:08:35.877 \longrightarrow 00:08:38.544$ mental health professionals and also

NOTE Confidence: 0.93395275

 $00:08:38.544 \longrightarrow 00:08:40.902$ training for training for the trainers

NOTE Confidence: 0.93395275

00:08:40.902 --> 00:08:44.606 of peer support that is now currently

NOTE Confidence: 0.93395275

 $00{:}08{:}44.606 \dashrightarrow 00{:}08{:}46.658$ being carried out in Catalonia.

NOTE Confidence: 0.93395275

 $00:08:46.658 \longrightarrow 00:08:50.134$ So we are starting to carry to train our

NOTE Confidence: 0.93395275

 $00:08:50.134 \longrightarrow 00:08:52.941$ first peer support workers here in Catalonia.

 $00:08:52.950 \longrightarrow 00:08:57.720$ Next and this is the results of

NOTE Confidence: 0.93395275

 $00{:}08{:}57.720 \dashrightarrow 00{:}09{:}01.286$ the evaluations of this recovery

NOTE Confidence: 0.93395275

00:09:01.286 --> 00:09:04.516 oriented recovery and rights based

NOTE Confidence: 0.93395275

 $00:09:04.520 \longrightarrow 00:09:06.968$ oriented activities with a class of

NOTE Confidence: 0.93395275

 $00:09:06.968 \longrightarrow 00:09:08.600$ randomized weightless control trial.

NOTE Confidence: 0.93395275

 $00:09:08.600 \longrightarrow 00:09:11.360$ And we saw that there was,

NOTE Confidence: 0.93395275

00:09:11.360 --> 00:09:12.752 there were positive results

NOTE Confidence: 0.93395275

 $00:09:12.752 \longrightarrow 00:09:13.796$ especially for coercion.

NOTE Confidence: 0.93395275

 $00:09:13.800 \longrightarrow 00:09:17.710$ So our training activities decreased

NOTE Confidence: 0.93395275

00:09:17.710 --> 00:09:21.328 the beliefs that coercion or coercive

NOTE Confidence: 0.93395275

 $00:09:21.328 \longrightarrow 00:09:25.120$ practices are good in in mental health.

NOTE Confidence: 0.93395275

 $00:09:25.120 \longrightarrow 00:09:28.728$ This was done with more than 500 mental

NOTE Confidence: 0.93395275

 $00:09:28.728 \longrightarrow 00:09:31.840$ health professionals and next and now we

NOTE Confidence: 0.93395275

 $00{:}09{:}31.840 \to 00{:}09{:}35.110$ are starting to design and implement.

NOTE Confidence: 0.93395275

 $00:09:35.110 \longrightarrow 00:09:38.950$ Also this is now 2019,

NOTE Confidence: 0.93395275

 $00:09:38.950 \longrightarrow 00:09:40.566$ some training activities that

 $00:09:40.566 \longrightarrow 00:09:42.586$ are purely based on citizenship.

NOTE Confidence: 0.93395275

 $00:09:42.590 \longrightarrow 00:09:43.650$ On the citizenship model,

NOTE Confidence: 0.93395275

 $00:09:43.650 \longrightarrow 00:09:45.510$ this is one thing that we use.

NOTE Confidence: 0.93395275

 $00:09:45.510 \longrightarrow 00:09:46.938$ We use this thing,

NOTE Confidence: 0.93395275

 $00:09:46.938 \longrightarrow 00:09:50.148$ this table that you can find on the right.

NOTE Confidence: 0.93395275

 $00:09:50.150 \longrightarrow 00:09:54.235$ So we make students participants,

NOTE Confidence: 0.93395275

00:09:54.235 --> 00:09:58.830 analyze the places they work or they do

NOTE Confidence: 0.93395275

 $00{:}09{:}58.830 \dashrightarrow 00{:}10{:}01.630$ internships or whatever in terms of rights,

NOTE Confidence: 0.93395275

 $00:10:01.630 \longrightarrow 00:10:03.387$ responsibility in terms of the five hours,

NOTE Confidence: 0.93395275

00:10:03.390 --> 00:10:03.810 rights,

NOTE Confidence: 0.93395275

 $00{:}10{:}03.810 --> 00{:}10{:}04.650 \ responsibilities, \ roles,$

NOTE Confidence: 0.93395275

 $00{:}10{:}04.650 \dashrightarrow 00{:}10{:}05.910$ resources and relationships.

NOTE Confidence: 0.93395275

 $00{:}10{:}05.910 \dashrightarrow 00{:}10{:}07.630$ Elements to highlight part of

NOTE Confidence: 0.93395275

 $00:10:07.630 \longrightarrow 00:10:09.350$ the program where they work,

NOTE Confidence: 0.93395275

 $00:10:09.350 \longrightarrow 00:10:11.462$ that they believe they already deal

 $00:10:11.462 \longrightarrow 00:10:13.670$ with this dimension of citizenship.

NOTE Confidence: 0.93395275

 $00:10:13.670 \longrightarrow 00:10:15.338$ And all the other elements that

NOTE Confidence: 0.93395275

 $00:10:15.338 \longrightarrow 00:10:17.234$ should be reflected on part of the

NOTE Confidence: 0.93395275

 $00:10:17.234 \longrightarrow 00:10:18.928$ program that we believe it could be

NOTE Confidence: 0.93395275

 $00{:}10{:}18.985 \dashrightarrow 00{:}10{:}20.809$ modified to deal with the dimension

NOTE Confidence: 0.93395275

 $00:10:20.809 \longrightarrow 00:10:23.420$ of the citizenship more deeply.

NOTE Confidence: 0.93395275

 $00:10:23.420 \longrightarrow 00:10:28.602$ Next and now we are going to carry out

NOTE Confidence: 0.93395275

 $00:10:28.602 \longrightarrow 00:10:30.476$ another randomized trial of awareness

NOTE Confidence: 0.93395275

00:10:30.476 --> 00:10:31.728 interventions for mental health

NOTE Confidence: 0.93395275

 $00:10:31.728 \longrightarrow 00:10:33.690$ professionals based on the solution model.

NOTE Confidence: 0.93395275

 $00{:}10{:}33.690 \dashrightarrow 00{:}10{:}35.447$ This is what we are currently doing.

NOTE Confidence: 0.93395275

 $00:10:35.450 \longrightarrow 00:10:37.766$ This paper is from this year

NOTE Confidence: 0.93395275

 $00:10:37.770 \longrightarrow 00:10:43.302$ in this back back please.

NOTE Confidence: 0.93395275

 $00{:}10{:}43.302 \dashrightarrow 00{:}10{:}45.950$ So to finish,

NOTE Confidence: 0.93395275

 $00:10:45.950 \longrightarrow 00:10:49.893$ to wrap up in this, in this the,

NOTE Confidence: 0.93395275

 $00{:}10{:}49.893 \dashrightarrow 00{:}10{:}51.579$ the message is that instead of

 $00:10:51.579 \longrightarrow 00:10:53.364$ treating aspects of the citizenship

NOTE Confidence: 0.93395275

 $00{:}10{:}53.364 \dashrightarrow 00{:}10{:}55.169$ as determinants of mental health,

NOTE Confidence: 0.93395275

 $00:10:55.170 \longrightarrow 00:10:56.250$ that is already the case,

NOTE Confidence: 0.93395275

 $00:10:56.250 \longrightarrow 00:10:57.780$ but without a clear impact on

NOTE Confidence: 0.93395275

 $00:10:57.780 \longrightarrow 00:10:59.170$ changes in the care model.

NOTE Confidence: 0.93395275

00:10:59.170 --> 00:11:00.330 Our can you go back,

NOTE Confidence: 0.93395275

00:11:00.330 --> 00:11:02.530 please?

NOTE Confidence: 0.93395275

 $00{:}11{:}02.530 \dashrightarrow 00{:}11{:}04.036$ Our proposal is to treat citizenship

NOTE Confidence: 0.93395275

00:11:04.036 --> 00:11:05.979 as the main outcome of any mental

NOTE Confidence: 0.93395275

 $00{:}11{:}05.979 \dashrightarrow 00{:}11{:}07.163$ health intervention and treat

NOTE Confidence: 0.93395275

00:11:07.163 --> 00:11:08.386 psychopathology as one among

NOTE Confidence: 0.93395275

 $00:11:08.386 \longrightarrow 00:11:09.806$ many others of its determinants.

NOTE Confidence: 0.93395275

00:11:09.810 --> 00:11:10.676 Thank you.

NOTE Confidence: 0.93395275

 $00:11:10.676 \longrightarrow 00:11:15.729$ And I am going to turn it over to John Hasso.

NOTE Confidence: 0.93395275

 $00:11:15.730 \longrightarrow 00:11:16.090$ Thank you.

00:11:18.640 --> 00:11:20.080 Thank you, friend. Thank you, Michael.

NOTE Confidence: 0.9329683

 $00{:}11{:}22.360 --> 00{:}11{:}24.796$ Nice to meet you all today.

NOTE Confidence: 0.9329683

 $00:11:24.800 \longrightarrow 00:11:26.756$ My name is Jean François Peltier.

NOTE Confidence: 0.9329683

00:11:26.760 --> 00:11:28.839 You can tell it's a French name.

NOTE Confidence: 0.9329683

 $00:11:28.840 \longrightarrow 00:11:31.200$ I live in Montreal, Canada.

NOTE Confidence: 0.9329683

00:11:31.200 --> 00:11:34.434 I'm an assistant clinical professor at Yale,

NOTE Confidence: 0.9329683

 $00{:}11{:}34.440 \dashrightarrow 00{:}11{:}37.836$ and I'm also a clinical researcher

NOTE Confidence: 0.9329683

00:11:37.840 --> 00:11:40.690 at the Integrated Health and Social

NOTE Confidence: 0.9329683

00:11:40.690 --> 00:11:43.320 Services Center in West Montage.

NOTE Confidence: 0.9329683

 $00:11:43.320 \longrightarrow 00:11:46.530$ This is on the South Shore Of Montreal.

NOTE Confidence: 0.9329683

 $00:11:46.530 \longrightarrow 00:11:52.254$ You see here the the colored sections of

NOTE Confidence: 0.9329683

 $00{:}11{:}52.254 \dashrightarrow 00{:}11{:}56.190$ this huge agency in the province of Quebec.

NOTE Confidence: 0.9329683

 $00:11:56.190 \longrightarrow 00:12:00.246$ We have 16 regional authorities and this

NOTE Confidence: 0.9329683

 $00:12:00.246 \longrightarrow 00:12:03.190$ is one of them to cover the territory.

NOTE Confidence: 0.9329683

 $00:12:03.190 \longrightarrow 00:12:07.030$ And we have about 500,000 inhabitants

NOTE Confidence: 0.9329683

 $00:12:07.030 \longrightarrow 00:12:09.828$ and more than 10,000 employees.

 $00{:}12{:}09.828 --> 00{:}12{:}12.901$ So it's a big area and now

NOTE Confidence: 0.9329683

00:12:12.901 --> 00:12:14.600 I'm a clinical researcher,

NOTE Confidence: 0.9329683

00:12:14.600 --> 00:12:17.810 I'm still affiliated with the university,

NOTE Confidence: 0.9329683

00:12:17.810 --> 00:12:20.730 but more more importantly,

NOTE Confidence: 0.9329683

 $00:12:20.730 \longrightarrow 00:12:24.570$ I'm really into the system as a clinical

NOTE Confidence: 0.9329683

 $00:12:24.570 \longrightarrow 00:12:27.636$ researcher and I'm also been affiliated

NOTE Confidence: 0.9329683

 $00:12:27.636 \longrightarrow 00:12:31.135$ to purge for more than 5015 years now.

NOTE Confidence: 0.9329683

 $00:12:31.135 \longrightarrow 00:12:32.810$ And my background is in

NOTE Confidence: 0.9329683

 $00:12:32.810 \longrightarrow 00:12:34.050$ the political science,

NOTE Confidence: 0.9329683

 $00:12:34.050 \longrightarrow 00:12:36.675$ so citizenship and political for

NOTE Confidence: 0.9329683

00:12:36.675 --> 00:12:38.775 political sciences scientists of

NOTE Confidence: 0.9329683

 $00:12:38.775 \longrightarrow 00:12:41.489$ course it's it makes a lot of sense.

NOTE Confidence: 0.9329683

00:12:41.490 --> 00:12:44.250 And what I want to present to you

NOTE Confidence: 0.9329683

 $00:12:44.250 \longrightarrow 00:12:46.410$ Michael today is that I think we,

NOTE Confidence: 0.9329683

 $00:12:46.410 \longrightarrow 00:12:48.058$ we made the great,

 $00:12:48.058 \longrightarrow 00:12:50.530$ great progress into that very public

NOTE Confidence: 0.9329683

 $00:12:50.607 \longrightarrow 00:12:53.529$ mental health system and addiction.

NOTE Confidence: 0.9329683

 $00:12:53.530 \longrightarrow 00:12:54.938$ So I'm a peer,

NOTE Confidence: 0.9329683

 $00:12:54.938 \longrightarrow 00:12:57.050$ I'm a peer support worker too.

NOTE Confidence: 0.9329683

 $00:12:57.050 \longrightarrow 00:13:01.130$ And the next slide please.

NOTE Confidence: 0.9329683

 $00:13:01.130 \longrightarrow 00:13:04.707$ So this is the structure of the

NOTE Confidence: 0.9329683

00:13:04.707 --> 00:13:05.729 Sismo integrated.

NOTE Confidence: 0.9329683

 $00{:}13{:}05.730 \dashrightarrow 00{:}13{:}08.656$ It's a service in Monte Regi West

NOTE Confidence: 0.9329683

 $00{:}13{:}08.656 \dashrightarrow 00{:}13{:}11.493$ so that makes Sismo Okay that

NOTE Confidence: 0.9329683

00:13:11.493 --> 00:13:13.626 this greater big organization.

NOTE Confidence: 0.9329683

 $00:13:13.626 \longrightarrow 00:13:17.034$ We have mental health on one

NOTE Confidence: 0.9329683

 $00:13:17.034 \longrightarrow 00:13:19.330$ side and addiction on the other

NOTE Confidence: 0.9329683

 $00:13:19.330 \longrightarrow 00:13:20.490$ side and with about

NOTE Confidence: 0.9362769

00:13:22.650 --> 00:13:27.130 500 full time equivalent employees

NOTE Confidence: 0.9362769

 $00{:}13{:}27.130 \dashrightarrow 00{:}13{:}29.530$ for mental health and addiction

NOTE Confidence: 0.9362769

 $00:13:29.530 \longrightarrow 00:13:32.085$ and I'm for the both mental health

 $00:13:32.085 \longrightarrow 00:13:33.738$ and addiction. Next slide please.

NOTE Confidence: 0.9345337

00:13:36.260 --> 00:13:39.940 So we are. I'm a peer support worker.

NOTE Confidence: 0.9345337

 $00:13:39.940 \longrightarrow 00:13:41.020$ For support workers,

NOTE Confidence: 0.9345337

 $00:13:41.020 \longrightarrow 00:13:43.180$ our person with first hand lived

NOTE Confidence: 0.9345337

 $00:13:43.180 \longrightarrow 00:13:45.380$ experience of mental health or addiction

NOTE Confidence: 0.9345337

 $00:13:45.380 \longrightarrow 00:13:47.520$ problems and who are further along

NOTE Confidence: 0.9345337

 $00:13:47.520 \longrightarrow 00:13:49.680$ in their own recovery journey and

NOTE Confidence: 0.9345337

 $00{:}13{:}49.680 \dashrightarrow 00{:}13{:}51.580$ we can provide supportive services.

NOTE Confidence: 0.9345337

 $00:13:51.580 \longrightarrow 00:13:54.132$ And what we did that this agency is

NOTE Confidence: 0.9345337

 $00:13:54.132 \longrightarrow 00:13:56.899$ that all peer support workers will be

NOTE Confidence: 0.9345337

 $00{:}13{:}56.899 \dashrightarrow 00{:}13{:}59.138$ using the citizenship measure combined

NOTE Confidence: 0.9345337

 $00{:}13{:}59.138 \dashrightarrow 00{:}14{:}01.423$ to the recovery assessment scale.

NOTE Confidence: 0.9345337

 $00:14:01.430 \longrightarrow 00:14:03.110$ And this is really a first,

NOTE Confidence: 0.9345337

 $00:14:03.110 \longrightarrow 00:14:06.270$ it's a official clinical tool.

NOTE Confidence: 0.9345337

 $00:14:06.270 \longrightarrow 00:14:10.510$ Okay. Next slide please.

 $00:14:10.510 \longrightarrow 00:14:13.786$ And we started to the development of

NOTE Confidence: 0.9345337

 $00{:}14{:}13.786 \dashrightarrow 00{:}14{:}15.648$ the citizenship measurement several

NOTE Confidence: 0.9345337

 $00:14:15.648 \longrightarrow 00:14:18.854$ years ago and we translated it in

NOTE Confidence: 0.9345337

 $00:14:18.854 \longrightarrow 00:14:21.190$ French into French, French Quebecois.

NOTE Confidence: 0.9345337

00:14:21.190 --> 00:14:25.180 As you know, Canada is a bilingual country,

NOTE Confidence: 0.9345337

 $00:14:25.180 \longrightarrow 00:14:28.260$ but there is no such things as

NOTE Confidence: 0.9345337

00:14:28.260 --> 00:14:30.300 a one Canadian health system.

NOTE Confidence: 0.9345337

00:14:30.300 --> 00:14:31.900 We have 10 provinces,

NOTE Confidence: 0.9345337

 $00:14:31.900 \longrightarrow 00:14:34.294$ so there are 10 provincial health

NOTE Confidence: 0.9345337

00:14:34.294 --> 00:14:36.660 systems in the province of Quebec,

NOTE Confidence: 0.9345337

 $00:14:36.660 \longrightarrow 00:14:40.036$ it's in French and also we have in Montreal.

NOTE Confidence: 0.9345337

 $00:14:40.036 \longrightarrow 00:14:42.244$ It's also we have an English

NOTE Confidence: 0.9345337

00:14:42.244 --> 00:14:42.980 speaking community,

NOTE Confidence: 0.9345337

 $00:14:42.980 \longrightarrow 00:14:45.660$ but we translated with Michael

NOTE Confidence: 0.9345337

00:14:45.660 --> 00:14:47.804 the citizenship measurement into

NOTE Confidence: 0.9345337

00:14:47.804 --> 00:14:50.700 French and it has been evaluated,

 $00:14:50.700 \longrightarrow 00:14:51.628$ it's validated.

NOTE Confidence: 0.9345337

 $00:14:51.628 \longrightarrow 00:14:54.238$ So we have a combination of

NOTE Confidence: 0.9345337

00:14:54.238 --> 00:14:55.456 the citizenship measurement,

NOTE Confidence: 0.9345337

 $00:14:55.460 \longrightarrow 00:14:57.036$ the recovery assessment scale.

NOTE Confidence: 0.9345337

 $00{:}14{:}57.036 \dashrightarrow 00{:}14{:}59.794$ Both have have been validated in French

NOTE Confidence: 0.9345337

00:14:59.794 --> 00:15:01.700 and in English and you see there the,

NOTE Confidence: 0.9345337

 $00:15:01.700 \longrightarrow 00:15:01.972$ the,

NOTE Confidence: 0.9345337

 $00:15:01.972 \longrightarrow 00:15:03.060$ the current backs here,

NOTE Confidence: 0.9345337

 $00:15:03.060 \longrightarrow 00:15:04.338$ Next slide please.

NOTE Confidence: 0.9319151

 $00:15:06.500 \longrightarrow 00:15:08.738$ So when we did this validation,

NOTE Confidence: 0.9319151

 $00:15:08.740 \longrightarrow 00:15:10.340$ we combined the two tools,

NOTE Confidence: 0.9319151

 $00{:}15{:}10.340 \dashrightarrow 00{:}15{:}16.620$ the Ras and the CM and that makes a 47 item

NOTE Confidence: 0.9319151

 $00{:}15{:}16.620 \dashrightarrow 00{:}15{:}18.660$ measurement of personal civic recovery.

NOTE Confidence: 0.9319151

 $00:15:18.660 \longrightarrow 00:15:21.941$ That's the name we chose and you see

NOTE Confidence: 0.9319151

00:15:21.941 --> 00:15:24.203 below for clinicians with us today,

00:15:24.210 --> 00:15:26.042 you will recognize classic

NOTE Confidence: 0.9319151

 $00:15:26.042 \longrightarrow 00:15:28.790$ clinical tools that are used in

NOTE Confidence: 0.9319151

 $00{:}15{:}28.878 \dashrightarrow 00{:}15{:}31.410$ clinical settings by clinicians.

NOTE Confidence: 0.9319151

 $00:15:31.410 \longrightarrow 00:15:33.230$ Those tools were designed

NOTE Confidence: 0.9319151

 $00:15:33.230 \longrightarrow 00:15:35.050$ by clinicians and academics.

NOTE Confidence: 0.9319151

 $00:15:35.050 \longrightarrow 00:15:35.922$ That's fine.

NOTE Confidence: 0.9319151

 $00{:}15{:}35.922 \dashrightarrow 00{:}15{:}38.102$ But the recovery assessment scale

NOTE Confidence: 0.9319151

 $00:15:38.102 \longrightarrow 00:15:40.300$ and the citizenship measurement were

NOTE Confidence: 0.9319151

 $00{:}15{:}40.300 \dashrightarrow 00{:}15{:}42.970$ developed too with service users and

NOTE Confidence: 0.9319151

 $00:15:42.970 \longrightarrow 00:15:45.610$ by service users for service users.

NOTE Confidence: 0.9319151

 $00:15:45.610 \longrightarrow 00:15:47.130$ And the next slide please.

NOTE Confidence: 0.93194824

 $00:15:49.180 \longrightarrow 00:15:52.313$ We've been able with the the

NOTE Confidence: 0.93194824

 $00:15:52.313 \longrightarrow 00:15:54.978$ department of the medical archives,

NOTE Confidence: 0.93194824

 $00:15:54.980 \longrightarrow 00:15:58.308$ we negotiated to have this tool

NOTE Confidence: 0.93194824

 $00:15:58.308 \longrightarrow 00:16:03.480$ really to be used on a regular basis.

NOTE Confidence: 0.93194824

 $00:16:03.480 \longrightarrow 00:16:06.644$ This is more and we have a

 $00:16:06.644 \longrightarrow 00:16:08.660$ received two days ago the number,

NOTE Confidence: 0.93194824

 $00:16:08.660 \longrightarrow 00:16:11.180$ the number of that tool is

NOTE Confidence: 0.93194824

 $00:16:14.020 \longrightarrow 00:16:15.574$ 606522. That's the number of the beast.

NOTE Confidence: 0.93194824

00:16:15.580 --> 00:16:19.210 OK, so it's really important we

NOTE Confidence: 0.93194824

 $00:16:19.210 \longrightarrow 00:16:21.635$ have a first official clinical

NOTE Confidence: 0.93194824

 $00{:}16{:}21.635 \dashrightarrow 00{:}16{:}24.544$ tool in the public system for peer

NOTE Confidence: 0.93194824

00:16:24.544 --> 00:16:26.329 support workers to have something

NOTE Confidence: 0.93194824

 $00:16:26.329 \longrightarrow 00:16:28.588$ that is really reserved for them.

NOTE Confidence: 0.93194824

 $00:16:28.590 \longrightarrow 00:16:30.934$ Other conditions have their

NOTE Confidence: 0.93194824

 $00:16:30.934 \longrightarrow 00:16:33.864$ own reserved act and tools.

NOTE Confidence: 0.93194824

00:16:33.870 --> 00:16:35.982 And now we will be using this combination

NOTE Confidence: 0.93194824

 $00:16:35.982 \longrightarrow 00:16:38.060$ of the citizenship measurement with

NOTE Confidence: 0.93194824

 $00:16:38.060 \longrightarrow 00:16:40.220$ recovery assessment scale to guide

NOTE Confidence: 0.93194824

 $00:16:40.220 \longrightarrow 00:16:42.230$ and define the peer support workers,

NOTE Confidence: 0.93194824

 $00:16:42.230 \longrightarrow 00:16:43.930$ individual and group interventions.

 $00:16:43.930 \longrightarrow 00:16:46.055$ And there's a typo here.

NOTE Confidence: 0.93194824

00:16:46.060 --> 00:16:47.636 It's really to write,

NOTE Confidence: 0.93194824

 $00:16:47.636 \longrightarrow 00:16:49.606$ to write evolutionary notes to

NOTE Confidence: 0.93194824

 $00:16:49.606 \longrightarrow 00:16:52.293$ the medical record of our service

NOTE Confidence: 0.93194824

 $00:16:52.293 \longrightarrow 00:16:54.426$ user that will be supported

NOTE Confidence: 0.93194824

 $00:16:54.426 \longrightarrow 00:16:56.856$ by the peer support workers.

NOTE Confidence: 0.93194824

00:16:56.860 --> 00:16:57.596 So Michael,

NOTE Confidence: 0.93194824

00:16:57.596 --> 00:17:00.540 I think you will be happy to see

NOTE Confidence: 0.93194824

 $00:17:00.540 \longrightarrow 00:17:04.416$ the big opportunity we have here.

NOTE Confidence: 0.93194824

 $00:17:04.420 \longrightarrow 00:17:07.330$ This opens the way to multiple

NOTE Confidence: 0.93194824

00:17:07.330 --> 00:17:08.300 research projects,

NOTE Confidence: 0.93194824

 $00:17:08.300 \longrightarrow 00:17:10.444$ including longitudinal studies and

NOTE Confidence: 0.93194824

 $00:17:10.444 \longrightarrow 00:17:13.660$ in combination with other sources of

NOTE Confidence: 0.93194824

 $00:17:13.737 \longrightarrow 00:17:16.377$ data provided by the public system.

NOTE Confidence: 0.93194824

 $00:17:16.380 \longrightarrow 00:17:17.800$ So we for example,

NOTE Confidence: 0.93194824

00:17:17.800 --> 00:17:20.334 we might we might want to come

 $00:17:20.334 \longrightarrow 00:17:22.816$ back in 1520 years from now.

NOTE Confidence: 0.93194824

 $00{:}17{:}22.816 \dashrightarrow 00{:}17{:}25.570$ Do the service users that were

NOTE Confidence: 0.93194824

 $00:17:25.660 \longrightarrow 00:17:28.288$ supported by peer support workers who

NOTE Confidence: 0.93194824

 $00:17:28.288 \longrightarrow 00:17:30.610$ use the combination of the citizenship

NOTE Confidence: 0.93194824

 $00:17:30.677 \longrightarrow 00:17:33.257$ measurement and recovery assessment scale,

NOTE Confidence: 0.93194824

00:17:33.260 --> 00:17:36.004 can we see some changes over time,

NOTE Confidence: 0.93194824

 $00:17:36.010 \longrightarrow 00:17:38.586$ not just at six months or 12

NOTE Confidence: 0.93194824

 $00:17:38.586 \longrightarrow 00:17:41.008$ months but maybe up to 20 years.

NOTE Confidence: 0.93194824

 $00:17:41.010 \longrightarrow 00:17:44.124$ Do we see different service use

NOTE Confidence: 0.93194824

 $00{:}17{:}44.124 \dashrightarrow 00{:}17{:}47.058$ medication and things like that And

NOTE Confidence: 0.93194824

 $00:17:47.058 \longrightarrow 00:17:49.914$ and those data will be provided by

NOTE Confidence: 0.93194824

 $00:17:49.914 \longrightarrow 00:17:52.647$ the public system not by the the,

NOTE Confidence: 0.93194824

 $00{:}17{:}52.650 --> 00{:}17{:}53.484 \ {\rm the}, \ {\rm the},$

NOTE Confidence: 0.93194824

 $00:17:53.484 \longrightarrow 00:17:56.403$ the add on from the academic research.

NOTE Confidence: 0.93194824

 $00:17:56.410 \longrightarrow 00:17:58.930$ And so it will become really

 $00:17:58.930 \longrightarrow 00:18:01.080$ mandatory for peer support workers

NOTE Confidence: 0.93194824

 $00:18:01.080 \longrightarrow 00:18:03.750$ to use this new clinical tools,

NOTE Confidence: 0.93194824

 $00:18:03.750 \longrightarrow 00:18:04.402$ clinical tool.

NOTE Confidence: 0.93194824

00:18:04.402 --> 00:18:05.706 And to our knowledge,

NOTE Confidence: 0.93194824

00:18:05.710 --> 00:18:08.670 I think it's the first certainly in Canada,

NOTE Confidence: 0.93194824

 $00:18:08.670 \longrightarrow 00:18:10.656$ maybe North America that we do

NOTE Confidence: 0.93194824

 $00:18:10.656 \longrightarrow 00:18:12.510$ have with the public system,

NOTE Confidence: 0.93194824

 $00:18:12.510 \longrightarrow 00:18:15.065$ an official clinical tool reserved

NOTE Confidence: 0.93194824

00:18:15.065 --> 00:18:17.109 for peer support workers.

NOTE Confidence: 0.93194824

00:18:17.110 --> 00:18:20.148 And that tool is a combination of

NOTE Confidence: 0.93194824

 $00{:}18{:}20.148 \dashrightarrow 00{:}18{:}22.011$ the citizenship measurement and

NOTE Confidence: 0.93194824

 $00:18:22.011 \longrightarrow 00:18:23.947$ the recovery assessment scale.

NOTE Confidence: 0.93194824

 $00:18:23.950 \longrightarrow 00:18:25.468$ That's it for me. Thank you.

NOTE Confidence: 0.93194824

00:18:25.470 --> 00:18:27.798 Now I passed the mic to my colleague

NOTE Confidence: 0.93194824

 $00{:}18{:}27.798 \dashrightarrow 00{:}18{:}29.749$ and friend Gillian for Scotland.

NOTE Confidence: 0.93589896

00:18:32.850 --> 00:18:35.090 Thank you JF. Hi everyone,

00:18:35.090 --> 00:18:38.121 and my name is Jillian McIntyre and

NOTE Confidence: 0.93589896

00:18:38.121 --> 00:18:41.426 I'm here to talk to you about the

NOTE Confidence: 0.93589896

00:18:41.426 --> 00:18:44.114 citizenship work that has been taking

NOTE Confidence: 0.93589896

 $00:18:44.114 \longrightarrow 00:18:47.730$ place in Scotland over the last few years.

NOTE Confidence: 0.93589896

 $00{:}18{:}47.730 \dashrightarrow 00{:}18{:}50.341$ In our work with Michael and Perch

NOTE Confidence: 0.93589896

 $00:18:50.341 \longrightarrow 00:18:52.805$ began in 2014 and at that point

NOTE Confidence: 0.93589896

00:18:52.805 --> 00:18:55.138 we were lucky enough to receive

NOTE Confidence: 0.93589896

00:18:55.138 --> 00:18:57.286 funding from Horizon Europe.

NOTE Confidence: 0.93589896

 $00{:}18{:}57.290 \dashrightarrow 00{:}18{:}59.578$ That was at the point in time when

NOTE Confidence: 0.93589896

 $00:18:59.578 \longrightarrow 00:19:01.859$ Scotland was technically still in Europe

NOTE Confidence: 0.93589896

00:19:01.860 --> 00:19:04.260 to fund an exchange between researchers,

NOTE Confidence: 0.93589896

 $00:19:04.260 \longrightarrow 00:19:06.231$ policymakers, practitioners and

NOTE Confidence: 0.93589896

 $00:19:06.231 \longrightarrow 00:19:08.859$ people with left experience.

NOTE Confidence: 0.93589896

 $00:19:08.860 \longrightarrow 00:19:11.735$ And that facilitated a number

NOTE Confidence: 0.93589896

 $00:19:11.735 \longrightarrow 00:19:14.035$ of exchange visits between

00:19:14.035 --> 00:19:16.740 Scotland and colleagues at Yale.

NOTE Confidence: 0.93589896

00:19:16.740 --> 00:19:18.168 And this allowed us to carry

NOTE Confidence: 0.93589896

00:19:18.168 --> 00:19:19.899 out a whole range of activities,

NOTE Confidence: 0.93589896

00:19:19.900 --> 00:19:22.680 including developing research projects,

NOTE Confidence: 0.93589896

00:19:22.680 --> 00:19:26.155 joint supervision of PhD studentships,

NOTE Confidence: 0.93589896

 $00:19:26.160 \longrightarrow 00:19:28.113$ hosting conferences together

NOTE Confidence: 0.93589896

 $00:19:28.113 \longrightarrow 00:19:30.717$ and producing joint papers.

NOTE Confidence: 0.93589896

 $00:19:30.720 \longrightarrow 00:19:33.680$ In next slide please gratsy.

NOTE Confidence: 0.93589896

 $00{:}19{:}33.680 {\:{\mbox{--}}\!>}\ 00{:}19{:}36.632$ I want to focus though today on the

NOTE Confidence: 0.93589896

00:19:36.632 --> 00:19:39.153 production of the Scottish Citizenship

NOTE Confidence: 0.93589896

 $00{:}19{:}39.153 \dashrightarrow 00{:}19{:}41.375$ model and measure and because this

NOTE Confidence: 0.93589896

 $00:19:41.375 \longrightarrow 00:19:43.878$ is a piece of work that we are

NOTE Confidence: 0.93589896

00:19:43.880 --> 00:19:47.310 particularly proud of in Scotland,

NOTE Confidence: 0.93589896

 $00:19:47.310 \longrightarrow 00:19:48.765$ we were we received additional

NOTE Confidence: 0.93589896

00:19:48.765 --> 00:19:50.617 funding to carry out this work

NOTE Confidence: 0.93589896

00:19:50.617 --> 00:19:51.989 from Turning Point Scotland,

 $00:19:51.990 \longrightarrow 00:19:54.450$ Scottish Recovery Network and the

NOTE Confidence: 0.93589896

 $00:19:54.450 \longrightarrow 00:19:56.910$ Health and Social Care Alliance.

NOTE Confidence: 0.93589896

00:19:56.910 --> 00:19:58.584 And so as you can see from the slide,

NOTE Confidence: 0.93589896

00:19:58.590 --> 00:20:00.998 this work has been fully written up and

NOTE Confidence: 0.93589896

 $00:20:00.998 \longrightarrow 00:20:03.029$ published and with a number of papers.

NOTE Confidence: 0.93589896

 $00:20:03.030 \longrightarrow 00:20:05.158$ And this one he does from health

NOTE Confidence: 0.93589896

00:20:05.158 --> 00:20:07.480 and social care in the community and

NOTE Confidence: 0.93589896

 $00{:}20{:}07.480 \longrightarrow 00{:}20{:}09.790$ and this slides he outlines that the

NOTE Confidence: 0.93589896

 $00{:}20{:}09.790 \longrightarrow 00{:}20{:}12.303$ key stages that we went through to

NOTE Confidence: 0.93589896

 $00:20:12.303 \longrightarrow 00:20:14.502$ replicate exactly the work that had

NOTE Confidence: 0.93589896

 $00:20:14.502 \dashrightarrow 00:20:17.270$ been carried out and perched to develop the.

NOTE Confidence: 0.93589896

 $00:20:17.270 \longrightarrow 00:20:20.786$ The citizenship and model and measure.

NOTE Confidence: 0.93589896

 $00:20:20.790 \longrightarrow 00:20:22.631$ So we carried out a number of

NOTE Confidence: 0.93589896

 $00:20:22.631 \longrightarrow 00:20:24.594$ focus groups with those who had

NOTE Confidence: 0.93589896

 $00:20:24.594 \longrightarrow 00:20:26.444$ experienced life disruptions to ask

 $00:20:26.444 \longrightarrow 00:20:28.030$ what citizenship meant to them,

NOTE Confidence: 0.93589896

 $00{:}20{:}28.030 \dashrightarrow 00{:}20{:}30.358$ and we then analyzed that data

NOTE Confidence: 0.93589896

NOTE Confidence: 0.93589896

 $00{:}20{:}32.519 \dashrightarrow 00{:}20{:}35.179$ on citizenship and then asked

NOTE Confidence: 0.93589896

 $00:20:35.179 \longrightarrow 00:20:37.835$ participants to manually sort these

NOTE Confidence: 0.93589896

00:20:37.835 --> 00:20:40.505 using a process of concept mapping.

NOTE Confidence: 0.93589896

 $00:20:40.510 \longrightarrow 00:20:43.191$ We then went on to carry out

NOTE Confidence: 0.93589896

00:20:43.191 --> 00:20:44.801 Multidimensional scaling and cluster

NOTE Confidence: 0.93589896

00:20:44.801 --> 00:20:47.510 analysis and that helped us to produce

NOTE Confidence: 0.93589896

 $00:20:47.510 \longrightarrow 00:20:50.306$ a model of citizenship for Scotland.

NOTE Confidence: 0.93589896

 $00:20:50.310 \longrightarrow 00:20:53.062$ And if we move to the next slide

NOTE Confidence: 0.93589896

 $00:20:53.062 \longrightarrow 00:20:56.291$ Scratchy we can see here this is

NOTE Confidence: 0.93589896

 $00:20:56.291 \longrightarrow 00:20:57.767$ the representation diagrammatically

NOTE Confidence: 0.93589896

00:20:57.767 --> 00:21:00.950 of the Scottish citizenship model.

NOTE Confidence: 0.93589896

 $00:21:00.950 \longrightarrow 00:21:03.590$ And and if we move straight to the

NOTE Confidence: 0.93589896

 $00:21:03.590 \longrightarrow 00:21:06.685$ the next slide we can see that the

00:21:06.685 --> 00:21:08.660 the Scottish model of citizenship

NOTE Confidence: 0.93589896

 $00{:}21{:}08.739 \dashrightarrow 00{:}21{:}11.140$ followed very closely and and has

NOTE Confidence: 0.93589896

 $00:21:11.140 \longrightarrow 00:21:14.109$ a lot of similarities with the the

NOTE Confidence: 0.93589896

 $00:21:14.110 \longrightarrow 00:21:16.448$ 5R's and and the United States

NOTE Confidence: 0.93589896

 $00:21:16.448 \longrightarrow 00:21:19.698$ and it has five core clusters which

NOTE Confidence: 0.93589896

00:21:19.698 --> 00:21:21.866 are around building relationships

NOTE Confidence: 0.93589896

 $00:21:21.866 \longrightarrow 00:21:24.457$ acceptance and autonomy access to

NOTE Confidence: 0.93589896

 $00:21:24.457 \longrightarrow 00:21:26.832$ services and support shared values

NOTE Confidence: 0.93589896

 $00{:}21{:}26.832 \dashrightarrow 00{:}21{:}30.110$ and social roles and civic rights

NOTE Confidence: 0.93589896

 $00:21:30.110 \longrightarrow 00:21:31.270$ and responsibilities.

NOTE Confidence: 0.93589896

 $00:21:31.270 \longrightarrow 00:21:33.286$ And I think what was really important

NOTE Confidence: 0.93589896

 $00:21:33.286 \longrightarrow 00:21:34.937$ about our model of citizenship

NOTE Confidence: 0.93589896

 $00:21:34.937 \longrightarrow 00:21:37.121$ was the significance of the

NOTE Confidence: 0.93589896

 $00:21:37.121 \longrightarrow 00:21:38.563$ relational component of citizenship

NOTE Confidence: 0.93589896

 $00:21:38.563 \longrightarrow 00:21:39.867$ that came out really,

00:21:39.870 --> 00:21:41.870 really strongly in the Scottish

NOTE Confidence: 0.93589896

 $00:21:41.870 \longrightarrow 00:21:44.390$ context and that was seen as

NOTE Confidence: 0.93589896

00:21:44.390 --> 00:21:46.635 particularly important in terms of

NOTE Confidence: 0.93589896

00:21:46.635 --> 00:21:49.415 developing inclusion and a sense of

NOTE Confidence: 0.93589896

 $00:21:49.415 \longrightarrow 00:21:51.573$ belonging for our participants in.

NOTE Confidence: 0.93589896

00:21:51.573 --> 00:21:54.237 From there we went on to develop a

NOTE Confidence: 0.93589896

 $00:21:54.237 \longrightarrow 00:21:55.700$ psychometrically sound measure of

NOTE Confidence: 0.93589896

00:21:55.700 --> 00:21:58.116 citizenship and that's a 39 item measure.

NOTE Confidence: 0.93589896

00:21:58.116 --> 00:22:00.440 And again that's been written up and

NOTE Confidence: 0.93418896

 $00:22:00.511 \longrightarrow 00:22:01.987$ published in health and

NOTE Confidence: 0.93418896

 $00{:}22{:}01.987 \dashrightarrow 00{:}22{:}03.832$ social care in the community.

NOTE Confidence: 0.93418896

 $00:22:03.840 \longrightarrow 00:22:05.304$ And my colleague, Dr.

NOTE Confidence: 0.93418896

00:22:05.304 --> 00:22:08.840 Nicola Cogan, who's on the call in late on,

NOTE Confidence: 0.93418896

 $00:22:08.840 \longrightarrow 00:22:10.796$ on that that piece of work.

NOTE Confidence: 0.93418896

 $00:22:10.800 \longrightarrow 00:22:13.152$ And that really is a tool that can

NOTE Confidence: 0.93418896

 $00:22:13.152 \longrightarrow 00:22:15.274$ be used across health and social

 $00:22:15.274 \longrightarrow 00:22:18.063$ care settings as well as in research

NOTE Confidence: 0.93418896

 $00:22:18.063 \longrightarrow 00:22:20.167$ contexts to facilitate conversations

NOTE Confidence: 0.93418896

00:22:20.167 --> 00:22:23.305 around citizenship as well as to

NOTE Confidence: 0.93418896

 $00:22:23.305 \longrightarrow 00:22:25.325$ measure progress around particular

NOTE Confidence: 0.93418896

 $00:22:25.325 \longrightarrow 00:22:28.437$ aspects of citizenship that are important

NOTE Confidence: 0.93418896

 $00:22:28.437 \longrightarrow 00:22:30.997$ to people with lived experience.

NOTE Confidence: 0.93418896

 $00:22:31.000 \longrightarrow 00:22:32.038$ So if we move on now,

NOTE Confidence: 0.93418896

 $00:22:32.040 \longrightarrow 00:22:34.989$ gratsy, thank you.

NOTE Confidence: 0.93418896

00:22:34.990 --> 00:22:37.034 But I think it's also important I

NOTE Confidence: 0.93418896

 $00:22:37.034 \longrightarrow 00:22:39.341$ want to highlight that the work of

NOTE Confidence: 0.93418896

 $00{:}22{:}39.341 \dashrightarrow 00{:}22{:}41.056$ citizenship in Scotland moves beyond

NOTE Confidence: 0.93418896

 $00{:}22{:}41.056 \dashrightarrow 00{:}22{:}43.710$ purely the academic and it has had a

NOTE Confidence: 0.93418896

 $00{:}22{:}43.710 \dashrightarrow 00{:}22{:}45.742$ really significant role to play and

NOTE Confidence: 0.93418896

 $00{:}22{:}45.742 \dashrightarrow 00{:}22{:}47.747$ practice across Scotland as well.

NOTE Confidence: 0.93418896

00:22:47.750 --> 00:22:49.886 Just want to highlight an example

 $00:22:49.886 \longrightarrow 00:22:51.951$ of this with our partnership

NOTE Confidence: 0.93418896

 $00{:}22{:}51.951 \dashrightarrow 00{:}22{:}54.227$ with Turning Point Scotland.

NOTE Confidence: 0.93418896

 $00:22:54.230 \longrightarrow 00:22:57.182$ And that work has been led by our

NOTE Confidence: 0.93418896

 $00{:}22{:}57.182 \dashrightarrow 00{:}22{:}59.124$ colleague Karen Black and Citizenship.

NOTE Confidence: 0.93418896

00:22:59.124 --> 00:23:01.356 And Michael's work there has been

NOTE Confidence: 0.93418896

 $00:23:01.356 \longrightarrow 00:23:03.970$ fundamental in terms of the development of

NOTE Confidence: 0.93418896

 $00:23:03.970 \longrightarrow 00:23:06.180$ services and support within Turning Point.

NOTE Confidence: 0.93418896

00:23:06.180 --> 00:23:07.744 And as an organization,

NOTE Confidence: 0.93418896

 $00{:}23{:}07.744 \dashrightarrow 00{:}23{:}09.699$ their whole ethos and strategy

NOTE Confidence: 0.93418896

00:23:09.699 --> 00:23:11.900 is now underpinned by Citizenship

NOTE Confidence: 0.93418896

 $00{:}23{:}11.900 \dashrightarrow 00{:}23{:}14.498$ as an approach and a philosophy.

NOTE Confidence: 0.93418896

 $00:23:14.500 \longrightarrow 00:23:16.744$ And I think it's a really

NOTE Confidence: 0.93418896

 $00:23:16.744 \longrightarrow 00:23:18.980$ brilliant example of good practice.

NOTE Confidence: 0.93418896

 $00:23:18.980 \longrightarrow 00:23:20.780$ And next slide please,

NOTE Confidence: 0.93418896

00:23:20.780 --> 00:23:21.680 please Gratsy,

NOTE Confidence: 0.93418896

 $00:23:21.680 \longrightarrow 00:23:23.474$ just to highlight very briefly that

 $00:23:23.474 \longrightarrow 00:23:25.846$ all of the work that we've we've

NOTE Confidence: 0.93418896

00:23:25.846 --> 00:23:27.696 undertaken in Scotland has been

NOTE Confidence: 0.93418896

 $00:23:27.696 \longrightarrow 00:23:29.607$ underpinned by peer research and

NOTE Confidence: 0.93418896

00:23:29.607 --> 00:23:31.457 working in close partnership with

NOTE Confidence: 0.93418896

 $00{:}23{:}31.457 \dashrightarrow 00{:}23{:}33.106$ people with with lived experience.

NOTE Confidence: 0.93418896

 $00:23:33.106 \longrightarrow 00:23:35.608$ And this is a group of our peer

NOTE Confidence: 0.93418896

 $00:23:35.608 \longrightarrow 00:23:37.238$ researchers here in in this

NOTE Confidence: 0.93418896

 $00:23:37.238 \longrightarrow 00:23:38.980$ photograph on on the slide,

NOTE Confidence: 0.93418896

 $00:23:38.980 \longrightarrow 00:23:41.218$ we've learned an important number of

NOTE Confidence: 0.93418896

 $00:23:41.218 \longrightarrow 00:23:43.157$ important lessons about the importance

NOTE Confidence: 0.93418896

00:23:43.157 --> 00:23:45.097 of spending time with people.

NOTE Confidence: 0.93418896

00:23:45.100 --> 00:23:46.864 And you're thinking about

NOTE Confidence: 0.93418896

 $00:23:46.864 \longrightarrow 00:23:49.069$ practicalities and value in the

NOTE Confidence: 0.93418896

 $00:23:49.069 \longrightarrow 00:23:50.937$ contributions that that people make.

NOTE Confidence: 0.93418896

 $00:23:50.940 \longrightarrow 00:23:52.338$ And in that respect with land.

 $00:23:52.340 \longrightarrow 00:23:54.503$ A huge amount from the from Michael's

NOTE Confidence: 0.93418896

 $00:23:54.503 \longrightarrow 00:23:57.227$ work and the work of colleagues at Perch.

NOTE Confidence: 0.93418896

00:23:57.230 --> 00:23:58.903 So I want to finish by moving

NOTE Confidence: 0.93418896

 $00:23:58.903 \longrightarrow 00:24:00.030$ to the next slide.

NOTE Confidence: 0.93418896

00:24:00.030 --> 00:24:01.790 And initially just to give you

NOTE Confidence: 0.93418896

 $00:24:01.790 \longrightarrow 00:24:03.608$ a sense of the impact that

NOTE Confidence: 0.93418896

00:24:03.608 --> 00:24:05.629 Michael's work has had in Scotland,

NOTE Confidence: 0.93418896

 $00:24:05.630 \longrightarrow 00:24:08.830$ both on a personal and a professional level.

NOTE Confidence: 0.93418896

 $00{:}24{:}08.830 \longrightarrow 00{:}24{:}10.878$ And I want to finish by with a

NOTE Confidence: 0.93418896

00:24:10.878 --> 00:24:12.710 quote from my colleague and Dr.

NOTE Confidence: 0.93418896

 $00{:}24{:}12.710 \dashrightarrow 00{:}24{:}14.894$ Kirsten McLean and who said Michael

NOTE Confidence: 0.93418896

 $00:24:14.894 \longrightarrow 00:24:17.470$ believed in me and I will be

NOTE Confidence: 0.93418896

 $00:24:17.470 \longrightarrow 00:24:19.570$ for ever grateful that I had the

NOTE Confidence: 0.93418896

 $00{:}24{:}19.570 \dashrightarrow 00{:}24{:}21.746$ incredible opportunity to go to Yale.

NOTE Confidence: 0.93418896

 $00:24:21.750 \longrightarrow 00:24:24.150$ I will always cherish the experiences

NOTE Confidence: 0.93418896

 $00:24:24.150 \longrightarrow 00:24:25.350$ and immersing myself,

00:24:25.350 --> 00:24:28.188 myself and Michael's work on citizenship,

NOTE Confidence: 0.93418896

 $00:24:28.190 \longrightarrow 00:24:30.409$ the ripple effects of which will be

NOTE Confidence: 0.93418896

 $00:24:30.409 \longrightarrow 00:24:32.511$ failed in so many people's lives

NOTE Confidence: 0.93418896

 $00:24:32.511 \longrightarrow 00:24:33.947$ for years to come.

NOTE Confidence: 0.93418896

 $00:24:33.950 \longrightarrow 00:24:36.422$ And I think that really encapsulates

NOTE Confidence: 0.93418896

 $00:24:36.422 \longrightarrow 00:24:38.070$ our thoughts across Scotland.

NOTE Confidence: 0.93418896

 $00:24:38.070 \longrightarrow 00:24:38.895$ So thank you,

NOTE Confidence: 0.93418896

 $00:24:38.895 \longrightarrow 00:24:40.820$ Michael and I'll now pass on to

NOTE Confidence: 0.93418896

 $00:24:40.886 \longrightarrow 00:24:42.110$ our colleague Fiona.

NOTE Confidence: 0.9358803

 $00:24:48.070 \longrightarrow 00:24:50.470$ Thank you. Hi, good morning everyone.

NOTE Confidence: 0.9358803

 $00{:}24{:}50.470 \dashrightarrow 00{:}24{:}52.550$ My name is Fiona, representing

NOTE Confidence: 0.9358803

 $00:24:52.550 \longrightarrow 00:24:54.630$ Richmond Fellowship of Hong Kong.

NOTE Confidence: 0.9358803

 $00:24:54.630 \longrightarrow 00:24:57.270$ We are in non government organization

NOTE Confidence: 0.9358803

 $00:24:57.270 \longrightarrow 00:24:59.650$ providing community mental health services.

NOTE Confidence: 0.9358803

 $00:24:59.650 \longrightarrow 00:25:02.602$ So today I'm going to outline the milestones

 $00:25:02.602 \longrightarrow 00:25:05.595$ and talk about how Richmond Fellowship

NOTE Confidence: 0.9358803

 $00{:}25{:}05.595 {\:\dashrightarrow\:} 00{:}25{:}07.771$ implement recovering citizenship in

NOTE Confidence: 0.9358803

 $00:25:07.771 \longrightarrow 00:25:12.210$ the services and programs this piece.

NOTE Confidence: 0.9358803

 $00:25:12.210 \longrightarrow 00:25:14.850$ In 2019 we had already

NOTE Confidence: 0.9358803

 $00:25:14.850 \longrightarrow 00:25:16.962$ started some preparation work.

NOTE Confidence: 0.9358803

00:25:16.970 --> 00:25:19.810 1st, we conducted a focus group to study

NOTE Confidence: 0.9358803

 $00:25:19.810 \longrightarrow 00:25:22.450$ the views and concerns of our staff.

NOTE Confidence: 0.9358803

00:25:22.450 --> 00:25:25.146 If we were going to use the concept

NOTE Confidence: 0.9358803

 $00{:}25{:}25.146 \to 00{:}25{:}27.293$ of recovering citizenship in our

NOTE Confidence: 0.9358803

 $00:25:27.293 \longrightarrow 00:25:29.690$ services so that we could prepare

NOTE Confidence: 0.9358803

 $00:25:29.690 \longrightarrow 00:25:31.991$ earlier and it it is not surprised that

NOTE Confidence: 0.9358803

 $00:25:31.991 \longrightarrow 00:25:34.644$ we find that our staff had limited

NOTE Confidence: 0.9358803

 $00:25:34.644 \longrightarrow 00:25:36.408$ understanding on recovering Citizenship

NOTE Confidence: 0.9358803

 $00:25:36.408 \longrightarrow 00:25:39.040$ and would like to have more guidance.

NOTE Confidence: 0.9358803

 $00:25:39.040 \longrightarrow 00:25:39.508$ Therefore,

NOTE Confidence: 0.9358803

 $00:25:39.508 \longrightarrow 00:25:42.316$ now we are providing Recovering Citizenship

 $00:25:42.316 \longrightarrow 00:25:45.000$ workshop to all new staff to ensure

NOTE Confidence: 0.9358803

 $00:25:45.000 \longrightarrow 00:25:47.573$ that at least they have a fundamental

NOTE Confidence: 0.9358803

 $00:25:47.573 \longrightarrow 00:25:50.357$ understanding of recovering Citizenship.

NOTE Confidence: 0.9358803

 $00:25:50.360 \longrightarrow 00:25:51.110$ And second,

NOTE Confidence: 0.9358803

 $00:25:51.110 \longrightarrow 00:25:54.110$ as we plan to use the citizenship measures

NOTE Confidence: 0.9358803

00:25:54.186 --> 00:25:56.760 in the Citizens project and casework,

NOTE Confidence: 0.9358803

00:25:56.760 --> 00:25:59.085 we developed the Chinese version

NOTE Confidence: 0.9358803

 $00{:}25{:}59.085 \to 00{:}26{:}02.045$ by translating the original 1 into

NOTE Confidence: 0.9358803

 $00:26:02.045 \longrightarrow 00:26:04.800$ Chinese and conducted reliability test.

NOTE Confidence: 0.9358803

 $00{:}26{:}04.800 \dashrightarrow 00{:}26{:}07.062$ So the findings have been submitted

NOTE Confidence: 0.9358803

 $00{:}26{:}07.062 \dashrightarrow 00{:}26{:}09.520$ to a journal for publication.

NOTE Confidence: 0.9358803

 $00:26:09.520 \longrightarrow 00:26:11.600$ Next please.

NOTE Confidence: 0.9358803

 $00:26:11.600 \longrightarrow 00:26:14.440$ And in January year 2020,

NOTE Confidence: 0.9358803

 $00:26:14.440 \longrightarrow 00:26:17.324$ we have six staff members at 10

NOTE Confidence: 0.9358803

00:26:17.324 --> 00:26:19.424 training as Yale Persh learning

 $00:26:19.424 \longrightarrow 00:26:22.990$ how to run the Citizens project.

NOTE Confidence: 0.9358803

 $00:26:22.990 \longrightarrow 00:26:25.180$ Next please.

NOTE Confidence: 0.9358803

00:26:25.180 --> 00:26:28.134 So starting from October 2020 till now,

NOTE Confidence: 0.9358803

 $00:26:28.140 \longrightarrow 00:26:29.744$ within these three years,

NOTE Confidence: 0.9358803

 $00:26:29.744 \longrightarrow 00:26:31.749$ we have delivered six Groups

NOTE Confidence: 0.9358803

00:26:31.749 --> 00:26:33.419 of Citizens project.

NOTE Confidence: 0.9358803

 $00:26:33.420 \longrightarrow 00:26:35.300$ For the first five groups,

NOTE Confidence: 0.9358803

00:26:35.300 --> 00:26:38.845 we have 40 students graduated and

NOTE Confidence: 0.9358803

 $00{:}26{:}38.845 \dashrightarrow 00{:}26{:}41.395$ group 6 will be completed soon

NOTE Confidence: 0.9358803

 $00:26:41.395 \longrightarrow 00:26:43.540$ around late October this year.

NOTE Confidence: 0.9358803

 $00{:}26{:}43.540 \dashrightarrow 00{:}26{:}45.500$ And in order to sustain the project,

NOTE Confidence: 0.9358803

 $00:26:45.500 \longrightarrow 00:26:48.820$ we have trained 18 facilitators,

NOTE Confidence: 0.9358803

00:26:48.820 --> 00:26:51.188 including peer support workers,

NOTE Confidence: 0.9358803

 $00:26:51.188 \longrightarrow 00:26:54.148$ occupational therapists and social workers.

NOTE Confidence: 0.9358803

 $00:26:54.150 \longrightarrow 00:26:57.314$ So the citizens project will continue as

NOTE Confidence: 0.9358803

 $00:26:57.314 \longrightarrow 00:27:00.308$ a regular service in our organization.

 $00:27:00.310 \longrightarrow 00:27:02.630$ Next, please.

NOTE Confidence: 0.9358803

 $00{:}27{:}02.630 \dashrightarrow 00{:}27{:}05.906$ So when we talk about community integration,

NOTE Confidence: 0.9358803

 $00{:}27{:}05.910 \dashrightarrow 00{:}27{:}08.500$ I think it is important to know

NOTE Confidence: 0.9358803

00:27:08.500 --> 00:27:10.930 how the community community look

NOTE Confidence: 0.9358803

 $00:27:10.930 \longrightarrow 00:27:12.790$ at recovering citizenship.

NOTE Confidence: 0.9358803

 $00:27:12.790 \longrightarrow 00:27:14.362$ Therefore, in year 2021,

NOTE Confidence: 0.9358803

 $00:27:14.362 \longrightarrow 00:27:16.720$ we conducted a phone survey to

NOTE Confidence: 0.9358803

 $00{:}27{:}16.800 \dashrightarrow 00{:}27{:}19.445$ investigate the knowledge and attitudes

NOTE Confidence: 0.9358803

 $00{:}27{:}19.445 \dashrightarrow 00{:}27{:}22.090$ of the community toward recovering

NOTE Confidence: 0.9358803

 $00:27:22.170 \longrightarrow 00:27:24.390$ citizenship and mental illness.

NOTE Confidence: 0.9358803

 $00:27:24.390 \longrightarrow 00:27:26.777$ So this paper has been published on

NOTE Confidence: 0.9358803

 $00{:}27{:}26.777 \dashrightarrow 00{:}27{:}29.309$ the Journal of Public Mental Health.

NOTE Confidence: 0.9358803

 $00:27:29.310 \longrightarrow 00:27:33.066$ We interviewed 1009 people and we

NOTE Confidence: 0.9358803

 $00:27:33.066 \longrightarrow 00:27:35.061$ found that the general population

NOTE Confidence: 0.9358803

00:27:35.061 --> 00:27:37.748 has good knowledge of mental health

00:27:37.750 --> 00:27:40.192 and around half had heard about

NOTE Confidence: 0.9358803

 $00:27:40.192 \longrightarrow 00:27:42.767$ the basic concept of recovering

NOTE Confidence: 0.9358803

00:27:42.767 --> 00:27:46.410 citizenship and 79 to 94% agree

NOTE Confidence: 0.9358803

 $00:27:46.410 \longrightarrow 00:27:49.190$ that people in recovery should

NOTE Confidence: 0.9358803

 $00:27:49.303 \longrightarrow 00:27:52.430$ process the five hours next piece.

NOTE Confidence: 0.92347604

 $00:27:54.690 \longrightarrow 00:27:58.810$ And in May 2022, because of the COVID,

NOTE Confidence: 0.92347604

 $00:27:58.810 \longrightarrow 00:28:01.630$ we were unable to hold our

NOTE Confidence: 0.92347604

 $00:28:01.630 \longrightarrow 00:28:02.570$ conference physically.

NOTE Confidence: 0.92347604

 $00:28:02.570 \longrightarrow 00:28:05.080$ Therefore, we have a webinar

NOTE Confidence: 0.92347604

00:28:05.080 --> 00:28:07.088 instead on recovering citizenship,

NOTE Confidence: 0.92347604

 $00{:}28{:}07.090 \dashrightarrow 00{:}28{:}09.393$ and we were glad to have Professor

NOTE Confidence: 0.92347604

00:28:09.393 --> 00:28:11.440 Michael Rowe to be our keynote

NOTE Confidence: 0.92347604

 $00:28:11.440 \longrightarrow 00:28:13.676$ speaker to talk about the recovering

NOTE Confidence: 0.92347604

 $00{:}28{:}13.676 \dashrightarrow 00{:}28{:}16.606$ citizenship approach in mental health.

NOTE Confidence: 0.92347604

 $00:28:16.610 \longrightarrow 00:28:17.650$ And on the other hand,

NOTE Confidence: 0.92347604

 $00:28:17.650 \longrightarrow 00:28:20.272$ in the webinar our colleagues also

 $00:28:20.272 \longrightarrow 00:28:23.254$ share their their experience in local

NOTE Confidence: 0.92347604

 $00{:}28{:}23.254 \to 00{:}28{:}25.570$ implementation of recovering citizenship.

NOTE Confidence: 0.92347604

 $00:28:25.570 \longrightarrow 00:28:27.985$ And in this webinar we have more

NOTE Confidence: 0.92347604

 $00:28:27.985 \longrightarrow 00:28:31.048$ than 300 people participate.

NOTE Confidence: 0.92347604

 $00:28:31.050 \longrightarrow 00:28:31.610$ Next piece.

NOTE Confidence: 0.9227787

 $00:28:34.810 \longrightarrow 00:28:38.066$ This one shows that we created a board

NOTE Confidence: 0.9227787

00:28:38.066 --> 00:28:41.902 game kit on recovering citizenship for the

NOTE Confidence: 0.9227787

 $00:28:41.902 \longrightarrow 00:28:44.890$ promotion in the community. Next piece.

NOTE Confidence: 0.94533384

 $00:28:47.930 \longrightarrow 00:28:50.350$ So besides developing the

NOTE Confidence: 0.94533384

 $00:28:50.350 \longrightarrow 00:28:52.165$ Chinese citizenship measures,

NOTE Confidence: 0.94533384

00:28:52.170 --> 00:28:54.624 currently we are also power testing

NOTE Confidence: 0.94533384

 $00:28:54.624 \longrightarrow 00:28:56.650$ the the citizenship measures beef,

NOTE Confidence: 0.94533384

 $00:28:56.650 \longrightarrow 00:28:58.690$ the one with 12 items.

NOTE Confidence: 0.94533384

 $00:28:58.690 \longrightarrow 00:29:01.561$ We want to see if it can be used

NOTE Confidence: 0.94533384

 $00:29:01.561 \longrightarrow 00:29:04.817$ as an interviewing tool for new

 $00:29:04.817 \longrightarrow 00:29:07.089$ cases in community setting.

NOTE Confidence: 0.94533384

 $00{:}29{:}07.090 \dashrightarrow 00{:}29{:}10.016$ And we also encourage our colleagues to

NOTE Confidence: 0.94533384

 $00:29:10.016 \longrightarrow 00:29:12.873$ emphasize the elements of the five hours

NOTE Confidence: 0.94533384

 $00:29:12.873 \longrightarrow 00:29:15.177$ when running programs in the community.

NOTE Confidence: 0.94533384

 $00:29:15.180 \longrightarrow 00:29:17.220$ So here are two examples.

NOTE Confidence: 0.94533384

 $00:29:17.220 \longrightarrow 00:29:20.692$ One is the one is called the

NOTE Confidence: 0.94533384

 $00{:}29{:}20.692 \dashrightarrow 00{:}29{:}22.180$ Environmental Volunteers program.

NOTE Confidence: 0.94533384

 $00:29:22.180 \longrightarrow 00:29:23.734$ In this program,

NOTE Confidence: 0.94533384

 $00{:}29{:}23.734 \dashrightarrow 00{:}29{:}26.324$ the participants help sorting out

NOTE Confidence: 0.94533384

 $00:29:26.324 \longrightarrow 00:29:28.740$ garbage which can be recycled.

NOTE Confidence: 0.94533384

 $00:29:28.740 \longrightarrow 00:29:30.340$ Another one is called another

NOTE Confidence: 0.94533384

 $00:29:30.340 \longrightarrow 00:29:31.300$ program is called

NOTE Confidence: 0.93322974

 $00{:}29{:}33.740 \dashrightarrow 00{:}29{:}35.955$ dormitory. So in this program

NOTE Confidence: 0.93322974

 $00{:}29{:}35.955 \dashrightarrow 00{:}29{:}38.170$ the participant need to arrange

NOTE Confidence: 0.93322974

 $00:29:38.249 \longrightarrow 00:29:40.284$ visits to those residents who

NOTE Confidence: 0.93322974

 $00:29:40.284 \longrightarrow 00:29:42.319$ live in our halfway houses

 $00:29:42.395 \longrightarrow 00:29:44.645$ before but have gone back home.

NOTE Confidence: 0.93322974

00:29:44.650 --> 00:29:46.706 So by participating in

NOTE Confidence: 0.93322974

00:29:46.706 --> 00:29:48.248 this community programs,

NOTE Confidence: 0.93322974

 $00:29:48.250 \longrightarrow 00:29:50.210$ the roles and responsibility in

NOTE Confidence: 0.93322974

 $00:29:50.210 \longrightarrow 00:29:52.170$ the community can be enhanced

NOTE Confidence: 0.93322974

 $00{:}29{:}52.170 \dashrightarrow 00{:}29{:}54.545$ and and the participants can

NOTE Confidence: 0.93322974

 $00:29:54.545 \longrightarrow 00:29:56.445$ also develop and establish

NOTE Confidence: 0.93322974

00:29:56.445 --> 00:29:58.249 relationship with other people.

NOTE Confidence: 0.9357387

 $00{:}30{:}00.730 \dashrightarrow 00{:}30{:}04.070$ Next please and in December this

NOTE Confidence: 0.9357387

 $00:30:04.070 \dashrightarrow 00:30:06.200$ year we will hold an international

NOTE Confidence: 0.9357387

 $00:30:06.273 \longrightarrow 00:30:07.890$ mental health conference.

NOTE Confidence: 0.9357387

00:30:07.890 --> 00:30:10.326 The main theme is mental Wellness,

NOTE Confidence: 0.9357387

 $00{:}30{:}10.330 \dashrightarrow 00{:}30{:}11.196$ recovering citizenship.

NOTE Confidence: 0.9357387

 $00{:}30{:}11.196 \longrightarrow 00{:}30{:}14.227$ So we are very honored to have

NOTE Confidence: 0.9357387

 $00:30:14.227 \dashrightarrow 00:30:16.827$ Professor Michael Rowe to give a

 $00{:}30{:}16.827 \dashrightarrow 00{:}30{:}18.922$ keynote speech on recovery citizenship,

NOTE Confidence: 0.9357387

 $00:30:18.930 \dashrightarrow 00:30:21.338$ Miss Mary O'hagan from PSO New Zealand

NOTE Confidence: 0.9357387

 $00:30:21.338 \dashrightarrow 00:30:23.783$ to talk about collaboration and Professor

NOTE Confidence: 0.9357387

00:30:23.783 --> 00:30:26.477 Samson said from University of Hong

NOTE Confidence: 0.9357387

 $00:30:26.477 \longrightarrow 00:30:29.245$ Kong to talk about strength based care.

NOTE Confidence: 0.9357387

00:30:29.250 --> 00:30:32.682 Also, we have also invited Miss Patty

NOTE Confidence: 0.9357387

 $00:30:32.682 \longrightarrow 00:30:35.174$ Benedict and Doctor Helen Emma from the

NOTE Confidence: 0.9357387

 $00:30:35.174 \longrightarrow 00:30:38.128$ Yale Perch to be speakers of the conference.

NOTE Confidence: 0.9357387

 $00{:}30{:}38.130 \dashrightarrow 00{:}30{:}40.258$ So thank you very much for all

NOTE Confidence: 0.9357387

 $00:30:40.258 \longrightarrow 00:30:42.230$ your support of the conference.

NOTE Confidence: 0.9357387

 $00:30:42.230 \longrightarrow 00:30:43.430$ And in the coming years,

NOTE Confidence: 0.9357387

 $00:30:43.430 \longrightarrow 00:30:45.656$ we will continue the citizens project

NOTE Confidence: 0.9357387

 $00:30:45.656 \longrightarrow 00:30:47.835$ as a regular service trying to

NOTE Confidence: 0.9357387

 $00:30:47.835 \longrightarrow 00:30:50.026$ make it more localized and to train

NOTE Confidence: 0.9357387

 $00:30:50.026 \longrightarrow 00:30:52.268$ the graduates to be facilitators.

NOTE Confidence: 0.9357387

 $00:30:52.270 \longrightarrow 00:30:54.754$ And we will continue incorporating the

 $00:30:54.754 \longrightarrow 00:30:57.204$ five hours concept into our services

NOTE Confidence: 0.9357387

 $00{:}30{:}57.204 \dashrightarrow 00{:}30{:}59.745$ and programs and to promote our see,

NOTE Confidence: 0.9357387

 $00:30:59.750 \longrightarrow 00:31:01.710$ I mean the recovery,

NOTE Confidence: 0.9357387

00:31:01.710 --> 00:31:03.670 citizenship across community stakeholders.

NOTE Confidence: 0.9357387

 $00:31:03.670 \longrightarrow 00:31:05.830$ So this is the end of my presentation.

NOTE Confidence: 0.9357387

00:31:05.830 --> 00:31:07.262 Thank you very much.

NOTE Confidence: 0.9357387

00:31:07.262 --> 00:31:10.430 And now I'm going to turn it to Erica.

NOTE Confidence: 0.9357387

 $00:31:10.430 \longrightarrow 00:31:11.990$ Thank you.

NOTE Confidence: 0.9357387 00:31:11.990 --> 00:31:12.390 Hi. NOTE Confidence: 0.93433034

 $00:31:12.390 \dashrightarrow 00:31:14.630$ So I'm Erica Carr and I might yell

NOTE Confidence: 0.93433034

 $00:31:14.630 \longrightarrow 00:31:15.989$ Connecticut Mental Health Center.

NOTE Confidence: 0.93433034

00:31:15.990 --> 00:31:19.070 And today I get the pleasure of

NOTE Confidence: 0.93433034

 $00{:}31{:}19.070 \dashrightarrow 00{:}31{:}21.044$ and just extreme honor of talking

NOTE Confidence: 0.93433034

 $00:31:21.044 \longrightarrow 00:31:22.985$ with this talented group of people

NOTE Confidence: 0.93433034

 $00:31:22.985 \longrightarrow 00:31:24.810$ about citizenship and how that

 $00:31:24.810 \longrightarrow 00:31:26.350$ relates to inpatient settings.

NOTE Confidence: 0.93433034

 $00:31:26.350 \longrightarrow 00:31:29.273$ I know this is very different to think about,

NOTE Confidence: 0.93433034

00:31:29.273 --> 00:31:31.666 but I I think also never is more

NOTE Confidence: 0.93433034

00:31:31.666 --> 00:31:33.431 important than when you think

NOTE Confidence: 0.93433034

 $00:31:33.431 \longrightarrow 00:31:35.785$ about the fact that people have

NOTE Confidence: 0.93433034

 $00:31:35.785 \longrightarrow 00:31:37.955$ to sometimes go within inpatient

NOTE Confidence: 0.93433034

 $00{:}31{:}37.955 \dashrightarrow 00{:}31{:}39.706$ settings and a door is locked on them.

NOTE Confidence: 0.93433034

00:31:39.710 --> 00:31:42.106 So I'm going to talk about using positive

NOTE Confidence: 0.93433034

00:31:42.106 --> 00:31:44.430 behavioral supports as a means to gain

NOTE Confidence: 0.93433034

 $00:31:44.489 \longrightarrow 00:31:46.907$ citizenship from behind those locked doors.

NOTE Confidence: 0.93433034

 $00{:}31{:}46.910 \dashrightarrow 00{:}31{:}48.910$ And positive behavioral supports is

NOTE Confidence: 0.93433034

00:31:48.910 --> 00:31:51.418 basically a way of managing challenging

NOTE Confidence: 0.93433034

 $00{:}31{:}51.418 \dashrightarrow 00{:}31{:}53.688$ behaviors that sometimes occur on

NOTE Confidence: 0.93433034

 $00{:}31{:}53.688 \dashrightarrow 00{:}31{:}55.869$ in patient settings with non punitive,

NOTE Confidence: 0.93433034

 $00:31:55.870 \longrightarrow 00:31:57.019$ non coercive methods.

NOTE Confidence: 0.93433034

 $00{:}31{:}57.019 \dashrightarrow 00{:}31{:}59.700$ So our idea is basically trying to

00:31:59.772 --> 00:32:01.857 understand why do these behaviors

NOTE Confidence: 0.93433034

 $00{:}32{:}01.857 \dashrightarrow 00{:}32{:}04.592$ occur in these settings and it's it's

NOTE Confidence: 0.93433034

 $00:32:04.592 \longrightarrow 00:32:06.404$ very interesting and why they occur.

NOTE Confidence: 0.93433034

 $00{:}32{:}06.410 --> 00{:}32{:}08.300$ I think it a lot of it relates to the

NOTE Confidence: 0.93433034

 $00:32:08.353 \dashrightarrow 00:32:10.447$ fact that it's an artificial environment.

NOTE Confidence: 0.93433034

 $00:32:10.450 \longrightarrow 00:32:11.916$ It's not like the real world,

NOTE Confidence: 0.93433034

00:32:11.916 --> 00:32:12.262 right?

NOTE Confidence: 0.93433034

 $00{:}32{:}12.262 \dashrightarrow 00{:}32{:}14.314$ You you're not really a citizen there

NOTE Confidence: 0.93433034

 $00:32:14.314 \longrightarrow 00:32:16.337$ in many ways because your rights have

NOTE Confidence: 0.93433034

 $00{:}32{:}16.337 \dashrightarrow 00{:}32{:}18.283$ been stripped from you in many ways.

NOTE Confidence: 0.93433034

 $00:32:18.290 \longrightarrow 00:32:20.330$ If you've been involuntarily hospitalized,

NOTE Confidence: 0.93433034

 $00:32:20.330 \longrightarrow 00:32:23.046$ you may be involuntarily medicated as well.

NOTE Confidence: 0.93433034

00:32:23.050 --> 00:32:25.416 So it's a it's a very unusual

NOTE Confidence: 0.93433034

 $00:32:25.416 \longrightarrow 00:32:27.200$ environment people find themselves.

NOTE Confidence: 0.93433034

 $00:32:27.200 \longrightarrow 00:32:29.318$ So we want to understand why

 $00:32:29.320 \longrightarrow 00:32:30.742$ challenging behaviors occur,

NOTE Confidence: 0.93433034

 $00{:}32{:}30.742 \dashrightarrow 00{:}32{:}33.840$ teach new skills that for the individuals

NOTE Confidence: 0.93433034

 $00:32:33.840 \longrightarrow 00:32:35.440$ they can communicate effectively.

NOTE Confidence: 0.93433034

 $00:32:35.440 \longrightarrow 00:32:37.385$ But just as importantly or more importantly

NOTE Confidence: 0.93433034

 $00:32:37.385 \longrightarrow 00:32:39.510$ understand ecologically what is going

NOTE Confidence: 0.93433034

 $00:32:39.510 \longrightarrow 00:32:42.293$ on and what is the environment need

NOTE Confidence: 0.93433034

 $00:32:42.293 \longrightarrow 00:32:45.200$ to do so that that skill isn't needed.

NOTE Confidence: 0.93433034

00:32:45.200 --> 00:32:48.236 And that speaks I think hugely,

NOTE Confidence: 0.93433034

 $00{:}32{:}48.240 \dashrightarrow 00{:}32{:}50.065$ is that there's something about

NOTE Confidence: 0.93433034

 $00:32:50.065 \longrightarrow 00:32:50.795$ the environment.

NOTE Confidence: 0.93433034

 $00:32:50.800 \longrightarrow 00:32:53.518$ A lot of times it brings up these behaviors.

NOTE Confidence: 0.93433034

 $00:32:53.520 \longrightarrow 00:32:56.028$ Next slide please.

NOTE Confidence: 0.93433034

00:32:56.030 --> 00:32:58.228 So how does this map onto the

NOTE Confidence: 0.93433034

 $00:32:58.228 \longrightarrow 00:32:59.866$ ideal of citizenship?

NOTE Confidence: 0.93433034

 $00:32:59.870 \longrightarrow 00:33:01.606$ PBS at its core is the idea

NOTE Confidence: 0.93433034

 $00:33:01.606 \longrightarrow 00:33:03.681$ that we want everyone to have a

 $00:33:03.681 \longrightarrow 00:33:05.577$ meaningful life and that we want

NOTE Confidence: 0.93433034

 $00{:}33{:}05.647 \dashrightarrow 00{:}33{:}07.507$ it to be very person centered.

NOTE Confidence: 0.93433034

 $00:33:07.510 \longrightarrow 00:33:07.990$ Avoid.

NOTE Confidence: 0.93359196

 $00{:}33{:}27.580 \dashrightarrow 00{:}33{:}28.540$ I think Erica froze.

NOTE Confidence: 0.93359196

 $00:33:28.540 \longrightarrow 00:33:31.860$ The fact that they want to they

NOTE Confidence: 0.93359196

 $00:33:31.860 \longrightarrow 00:33:33.696$ want to have a girlfriend again.

NOTE Confidence: 0.93359196

 $00:33:33.700 \longrightarrow 00:33:34.778$ They want to go back to work.

NOTE Confidence: 0.93359196

 $00{:}33{:}34.780 --> 00{:}33{:}35.900$ They want to go back.

NOTE Confidence: 0.93359196

 $00:33:47.480 \longrightarrow 00:33:48.372$ Hopefully she'll be able

NOTE Confidence: 0.93359196

 $00:33:48.372 \longrightarrow 00:33:49.356$ to get back on with us.

NOTE Confidence: 0.93359196

 $00:33:49.360 \longrightarrow 00:33:51.720$ I'm going to start off.

NOTE Confidence: 0.93359196

00:33:51.720 --> 00:33:54.150 We're honored to be here today

NOTE Confidence: 0.93359196

 $00{:}33{:}54.150 \dashrightarrow 00{:}33{:}55.800$ to talk about Michael's inspired

NOTE Confidence: 0.93359196

 $00:33:55.800 \longrightarrow 00:33:58.359$ so many of us in so many ways.

NOTE Confidence: 0.93359196

 $00:33:58.360 \longrightarrow 00:34:00.250$ So we're going to talk a little bit about

 $00:34:00.250 \longrightarrow 00:34:01.821$ some of the applications of citizenship

NOTE Confidence: 0.93359196

 $00:34:01.821 \dashrightarrow 00:34:04.648$ here in New Haven that we've worked on.

NOTE Confidence: 0.93359196

 $00{:}34{:}04.648 \dashrightarrow 00{:}34{:}06.858$ Collective citizenship was defined in

NOTE Confidence: 0.93359196

 $00:34:06.858 \longrightarrow 00:34:09.988$ a 2019 paper by Michael and colleagues

NOTE Confidence: 0.93359196

 $00:34:09.990 \longrightarrow 00:34:12.282$ as a response to the individualizing

NOTE Confidence: 0.93359196

 $00{:}34{:}12.282 \dashrightarrow 00{:}34{:}14.430$ tendency of mental health services.

NOTE Confidence: 0.93359196

 $00:34:14.430 \longrightarrow 00:34:15.540$ In collective citizenship.

NOTE Confidence: 0.93359196

 $00:34:15.540 \longrightarrow 00:34:17.390$ Power belongs to the group,

NOTE Confidence: 0.93359196

 $00{:}34{:}17.390 \dashrightarrow 00{:}34{:}18.790$ not to the service providers.

NOTE Confidence: 0.93359196

00:34:18.790 --> 00:34:21.760 To dole out, service providers must

NOTE Confidence: 0.93359196

00:34:21.760 --> 00:34:24.350 earn trust as common cause partners,

NOTE Confidence: 0.93359196

 $00:34:24.350 \longrightarrow 00:34:27.270$ not automatically assume the role of leader.

NOTE Confidence: 0.93359196

 $00:34:27.270 \longrightarrow 00:34:29.326$ This requires A deliberate,

NOTE Confidence: 0.93359196

 $00:34:29.326 \longrightarrow 00:34:31.950$ often challenging power shift in

NOTE Confidence: 0.93359196

 $00:34:31.950 \longrightarrow 00:34:34.110$ power from service providers.

NOTE Confidence: 0.93359196

 $00:34:34.110 \longrightarrow 00:34:36.060$ 2 people in recovery as valued

 $00:34:36.060 \longrightarrow 00:34:36.710$ community members,

NOTE Confidence: 0.93359196

 $00:34:36.710 \longrightarrow 00:34:38.865$ not as disempowered or socially

NOTE Confidence: 0.93359196

 $00:34:38.865 \longrightarrow 00:34:40.589$ isolated patients or clients.

NOTE Confidence: 0.93359196

 $00:34:40.590 \longrightarrow 00:34:41.822$ It requires intentional solidarity.

NOTE Confidence: 0.93359196

 $00:34:41.822 \longrightarrow 00:34:44.192$ And I'm going to turn it over to

NOTE Confidence: 0.93359196

 $00{:}34{:}44.192 \dashrightarrow 00{:}34{:}45.830$ Bridget to talk a little bit more

NOTE Confidence: 0.929359

 $00:34:45.830 \longrightarrow 00:34:46.709$ about our approach.

NOTE Confidence: 0.929359

 $00:34:48.030 \longrightarrow 00:34:48.430$ Thank you.

NOTE Confidence: 0.929359

00:34:50.830 --> 00:34:51.590 Thank you so much.

NOTE Confidence: 0.929359

 $00:34:51.630 \longrightarrow 00:34:53.150$ My computer's tripping right now.

NOTE Confidence: 0.929359

 $00{:}34{:}53.150 \dashrightarrow 00{:}34{:}57.035$ But however, I just think it's very

NOTE Confidence: 0.929359

 $00:34:57.035 \longrightarrow 00:35:00.390$ important that we literally come outside

NOTE Confidence: 0.929359

 $00:35:00.390 \longrightarrow 00:35:03.918$ he was because a lot of times when we

NOTE Confidence: 0.929359

 $00:35:03.918 \longrightarrow 00:35:06.226$ going to the agencies that we only spend

NOTE Confidence: 0.929359

 $00:35:06.226 \longrightarrow 00:35:08.790$ like 1/2 an hour or hour there or less,

 $00:35:08.790 \longrightarrow 00:35:10.470$ we coming back for a group

NOTE Confidence: 0.929359

 $00:35:10.470 \longrightarrow 00:35:11.590$ or something like that.

NOTE Confidence: 0.929359

 $00:35:11.590 \longrightarrow 00:35:13.372$ But the majority time we are

NOTE Confidence: 0.929359

 $00:35:13.372 \longrightarrow 00:35:15.310$ out here in the community.

NOTE Confidence: 0.929359

 $00:35:15.310 \longrightarrow 00:35:17.193$ So I just think that the meat

NOTE Confidence: 0.929359

 $00:35:17.193 \longrightarrow 00:35:18.589$ and potatoes are out here,

NOTE Confidence: 0.929359

 $00:35:18.590 \longrightarrow 00:35:19.937$ we already here.

NOTE Confidence: 0.929359

00:35:19.937 --> 00:35:24.129 So I just think the key to coming out

NOTE Confidence: 0.929359

 $00{:}35{:}24.129 \dashrightarrow 00{:}35{:}27.720$ here is to the into that community

NOTE Confidence: 0.929359

 $00:35:27.720 \longrightarrow 00:35:31.065$ because it's so important for us of

NOTE Confidence: 0.929359

00:35:31.065 --> 00:35:34.500 important how we go into there is to,

NOTE Confidence: 0.929359

00:35:34.500 --> 00:35:38.438 you know, go in with opening ears

NOTE Confidence: 0.929359

 $00{:}35{:}38.438 \dashrightarrow 00{:}35{:}41.534$ and listening because it's not

NOTE Confidence: 0.929359

 $00{:}35{:}41.534 \dashrightarrow 00{:}35{:}44.419$ the expertise behind the walls,

NOTE Confidence: 0.929359

00:35:44.420 --> 00:35:46.415 it's the expertise that's in that community,

NOTE Confidence: 0.929359

 $00:35:46.420 \longrightarrow 00:35:47.272$ where they at,

 $00:35:47.272 \longrightarrow 00:35:48.976$ because we know how to survive.

NOTE Confidence: 0.929359

00:35:48.980 --> 00:35:50.393 Not only that,

NOTE Confidence: 0.929359

 $00:35:50.393 \longrightarrow 00:35:54.246$ I need folks to know that when we are

NOTE Confidence: 0.929359

 $00:35:54.246 \longrightarrow 00:35:57.152$ there or in the community that we are

NOTE Confidence: 0.929359

 $00{:}35{:}57.152 \dashrightarrow 00{:}35{:}59.756$ capable of making our own decisions.

NOTE Confidence: 0.929359

00:35:59.760 --> 00:36:02.938 Like I don't need someone to control my

NOTE Confidence: 0.929359

 $00:36:02.938 \longrightarrow 00:36:05.642$ space and drive my car because the best

NOTE Confidence: 0.929359

 $00:36:05.642 \dashrightarrow 00:36:08.120$ person to drive your car is yourself.

NOTE Confidence: 0.929359

 $00:36:08.120 \longrightarrow 00:36:11.438$ So once we teach people how to,

NOTE Confidence: 0.929359

00:36:11.440 --> 00:36:13.156 you know, move forward,

NOTE Confidence: 0.929359

00:36:13.156 --> 00:36:14.872 because everything has to

NOTE Confidence: 0.929359

 $00:36:14.872 \longrightarrow 00:36:17.079$ be a shared decision,

NOTE Confidence: 0.929359

 $00{:}36{:}17.080 \dashrightarrow 00{:}36{:}20.476$ it cannot come from the provider.

NOTE Confidence: 0.929359

00:36:20.480 --> 00:36:22.440 Again, I'm driving my car.

NOTE Confidence: 0.929359

 $00:36:22.440 \longrightarrow 00:36:25.520$ So once we feel hopeful to do that,

00:36:25.520 --> 00:36:27.020 you basically can get folks

NOTE Confidence: 0.929359

00:36:27.020 --> 00:36:28.520 to do whatever you want,

NOTE Confidence: 0.929359

 $00:36:28.520 \longrightarrow 00:36:31.201$ but do more listening when you're coming

NOTE Confidence: 0.929359

 $00{:}36{:}31.201 \dashrightarrow 00{:}36{:}33.590$ to the community than controlling the

NOTE Confidence: 0.929359

 $00:36:33.590 \longrightarrow 00:36:36.320$ space and putting in your own agenda.

NOTE Confidence: 0.929359

 $00:36:36.320 \longrightarrow 00:36:38.680$ We are very resilient people.

NOTE Confidence: 0.929359

 $00:36:38.680 \longrightarrow 00:36:41.116$ And as I move forward in life,

NOTE Confidence: 0.929359

00:36:41.120 --> 00:36:43.514 I lift people up and bring her with me.

NOTE Confidence: 0.929359

 $00{:}36{:}43.520 \dashrightarrow 00{:}36{:}45.280$ I don't leave people behind.

NOTE Confidence: 0.929359

 $00:36:45.280 \longrightarrow 00:36:47.000$ I think that's very important.

NOTE Confidence: 0.9326455

 $00{:}36{:}49.080 \dashrightarrow 00{:}36{:}50.078$ So I'm going to share a little.

NOTE Confidence: 0.9326455

00:36:50.080 --> 00:36:51.280 Thanks, Bridget. I'm going to

NOTE Confidence: 0.9326455

 $00:36:51.280 \longrightarrow 00:36:52.949$ share a little bit about some of

NOTE Confidence: 0.9326455

 $00:36:52.949 \longrightarrow 00:36:54.412$ the groups that Bridget and I work

NOTE Confidence: 0.9326455

 $00:36:54.412 \longrightarrow 00:36:56.384$ with here in New Haven as part of

NOTE Confidence: 0.9326455

 $00:36:56.384 \longrightarrow 00:36:57.521$ our collective citizenship work.

 $00:36:57.521 \longrightarrow 00:37:00.328$ We've been fortunate to work with Focus,

NOTE Confidence: 0.9326455

00:37:00.330 --> 00:37:02.370 Act, Connect every day, or FACE,

NOTE Confidence: 0.9326455

 $00:37:02.370 \longrightarrow 00:37:04.806$ which is a meeting in coffee shops

NOTE Confidence: 0.9326455

00:37:04.806 --> 00:37:07.088 across New Haven since about 2015,

NOTE Confidence: 0.9326455

 $00:37:07.090 \dashrightarrow 00:37:08.966$ and then we met weekly on Zoom.

NOTE Confidence: 0.9326455

 $00:37:08.970 \longrightarrow 00:37:10.395$ During the pandemic,

NOTE Confidence: 0.9326455

 $00:37:10.395 \longrightarrow 00:37:12.770$ the collective operates on Consensus.

NOTE Confidence: 0.9326455

 $00:37:12.770 \longrightarrow 00:37:15.416$ It's makes it very clear that it is not

NOTE Confidence: 0.9326455

 $00{:}37{:}15.416 \dashrightarrow 00{:}37{:}17.010$ specifically a mental health group,

NOTE Confidence: 0.9326455

 $00:37:17.010 \longrightarrow 00:37:18.260$ and it's focused very much

NOTE Confidence: 0.9326455

00:37:18.260 --> 00:37:19.010 on community building,

NOTE Confidence: 0.9326455

 $00:37:19.010 \longrightarrow 00:37:21.386$ though mutual support around mental health

NOTE Confidence: 0.9326455

 $00{:}37{:}21.386 \dashrightarrow 00{:}37{:}24.208$ struggles is a key part of the group.

NOTE Confidence: 0.9404827

00:37:26.270 --> 00:37:28.574 Here, Faces, pictured making

NOTE Confidence: 0.9404827

 $00:37:28.574 \longrightarrow 00:37:30.390$ a coordinating A mural at a

00:37:30.390 --> 00:37:31.630 neighborhood festival in New Haven,

NOTE Confidence: 0.9404827

 $00{:}37{:}31.630 \dashrightarrow 00{:}37{:}34.325$ as well as packing groceries at an

NOTE Confidence: 0.9404827

 $00:37:34.325 \longrightarrow 00:37:36.026$ annual food drive that we do every year.

NOTE Confidence: 0.9404827

 $00:37:36.030 \longrightarrow 00:37:37.510$ And here in New Haven,

NOTE Confidence: 0.9404827

 $00:37:37.510 \longrightarrow 00:37:39.735$ we did some qualitative interviews

NOTE Confidence: 0.9404827

00:37:39.735 --> 00:37:42.413 with members of FACE and found

NOTE Confidence: 0.9404827

 $00:37:42.413 \longrightarrow 00:37:44.818$ that that face gives a strong sense

NOTE Confidence: 0.9404827

 $00:37:44.818 \longrightarrow 00:37:46.950$ of ownership over the collective.

NOTE Confidence: 0.9404827

 $00:37:46.950 \longrightarrow 00:37:48.974$ It decreased social isolation

NOTE Confidence: 0.9404827

 $00:37:48.974 \longrightarrow 00:37:49.986$ against indicated,

NOTE Confidence: 0.9404827

00:37:49.990 --> 00:37:52.030 stronger connections to the community,

NOTE Confidence: 0.9404827

 $00:37:52.030 \longrightarrow 00:37:54.697$ increased hope and the sense of agency.

NOTE Confidence: 0.9404827

 $00:37:54.700 \longrightarrow 00:37:55.741$ Witnesses to Hunger,

NOTE Confidence: 0.9404827

 $00:37:55.741 \longrightarrow 00:37:57.823$ also pictured as a collective of

NOTE Confidence: 0.9404827

 $00:37:57.823 \longrightarrow 00:37:59.956$ New Haven residents with personal

NOTE Confidence: 0.9404827

 $00:37:59.956 \dashrightarrow 00:38:02.316$ experiences of poverty who organized

 $00:38:02.316 \longrightarrow 00:38:05.300$ around Food Insecurity and 2018.

NOTE Confidence: 0.9404827

 $00:38:05.300 \longrightarrow 00:38:09.380$ We helped get them get started

NOTE Confidence: 0.9404827

 $00:38:09.380 \longrightarrow 00:38:11.404$ and we've been Bridget,

NOTE Confidence: 0.9404827

 $00:38:11.404 \longrightarrow 00:38:13.612$ particularly as in bringing members into

NOTE Confidence: 0.9404827

 $00:38:13.612 \longrightarrow 00:38:15.400$ that group and getting them oriented

NOTE Confidence: 0.9404827

 $00:38:15.454 \longrightarrow 00:38:17.020$ to what the collective is doing.

NOTE Confidence: 0.9404827

00:38:17.020 --> 00:38:18.636 We've also provided support,

NOTE Confidence: 0.9404827

00:38:18.636 --> 00:38:20.656 along with our colleague Andy

NOTE Confidence: 0.9404827

00:38:20.656 --> 00:38:21.904 Harper and Bridget,

NOTE Confidence: 0.9404827

 $00:38:21.904 \longrightarrow 00:38:24.436$ in helping the group to develop

NOTE Confidence: 0.9404827

 $00{:}38{:}24.436 \dashrightarrow 00{:}38{:}26.140$ advocacy strategies as partners,

NOTE Confidence: 0.9404827

00:38:26.140 --> 00:38:27.904 securing grant funding,

NOTE Confidence: 0.9404827

00:38:27.904 --> 00:38:30.256 organizing photo voice exhibits,

NOTE Confidence: 0.9404827

 $00:38:30.260 \longrightarrow 00:38:31.950$ connecting with food security coalitions

NOTE Confidence: 0.9404827

 $00:38:31.950 \longrightarrow 00:38:33.940$ that are operating around the city.

 $00:38:33.940 \longrightarrow 00:38:36.304$ Witnesses pictured here on the upper

NOTE Confidence: 0.9404827

 $00:38:36.304 \longrightarrow 00:38:38.722$ left at a press conference at City

NOTE Confidence: 0.9404827

00:38:38.722 --> 00:38:40.540 Hall announcing food summer meals,

NOTE Confidence: 0.9404827

 $00:38:40.540 \longrightarrow 00:38:41.740$ program for kids.

NOTE Confidence: 0.9404827

00:38:41.740 --> 00:38:42.824 And in the picture,

NOTE Confidence: 0.9404827

 $00:38:42.824 \longrightarrow 00:38:44.450$ I want to acknowledge Witnesses leader

NOTE Confidence: 0.9404827

 $00:38:44.499 \longrightarrow 00:38:46.524$ Wanda Perez, who recently passed away.

NOTE Confidence: 0.9404827

00:38:46.524 --> 00:38:49.582 We went Rest in Power Wanda and then

NOTE Confidence: 0.9404827

 $00{:}38{:}49.582 \to 00{:}38{:}52.046$ the last group pictured here is

NOTE Confidence: 0.9404827

00:38:52.046 --> 00:38:54.560 during Michael's final year at Perch.

NOTE Confidence: 0.9404827

 $00{:}38{:}54.560 \dashrightarrow 00{:}38{:}55.499$ We were asked,

NOTE Confidence: 0.9404827

 $00{:}38{:}55.499 \dashrightarrow 00{:}38{:}57.412$ we were approached and asked to

NOTE Confidence: 0.9404827

 $00:38:57.412 \longrightarrow 00:38:59.356$ organize with a group of Unhoused

NOTE Confidence: 0.9404827

 $00:38:59.356 \longrightarrow 00:39:01.480$ leaders and Housed allies to form

NOTE Confidence: 0.9404827

00:39:01.480 --> 00:39:03.440 the Unhoused Activist Community Team,

NOTE Confidence: 0.9404827

 $00:39:03.440 \longrightarrow 00:39:05.560$ otherwise known as U Act.

 $00:39:05.560 \longrightarrow 00:39:07.252$ The group is pictured here rallying

NOTE Confidence: 0.9404827

00:39:07.252 --> 00:39:08.696 in support of Keith Petrulis

NOTE Confidence: 0.9404827

 $00:39:08.696 \longrightarrow 00:39:10.274$ who was one of our leaders,

NOTE Confidence: 0.9404827

 $00:39:10.280 \longrightarrow 00:39:12.836$ unhoused leaders who was kicked out

NOTE Confidence: 0.9404827

 $00:39:12.836 \longrightarrow 00:39:15.731$ of his place where he was living

NOTE Confidence: 0.9404827

00:39:15.731 --> 00:39:18.296 in an entryway down in 9th square.

NOTE Confidence: 0.9404827

 $00:39:18.296 \longrightarrow 00:39:20.480$ He later passed at at another

NOTE Confidence: 0.9404827

00:39:20.564 --> 00:39:22.499 outdoor location downtown.

NOTE Confidence: 0.9404827

 $00{:}39{:}22.500 \dashrightarrow 00{:}39{:}23.556$ So I want to acknowledge him

NOTE Confidence: 0.9404827

 $00:39:23.556 \longrightarrow 00:39:24.540$ and and rest in power.

NOTE Confidence: 0.9404827

 $00:39{:}24.540 \dashrightarrow 00{:}39{:}27.580$ Keith, he was a good friend of ours.

NOTE Confidence: 0.9404827

 $00:39:27.580 \longrightarrow 00:39:28.540$ We provide support.

NOTE Confidence: 0.9404827

 $00:39:28.540 \dashrightarrow 00:39:31.226$ The Perch team provide support to you ACT

NOTE Confidence: 0.9404827

 $00:39:31.226 \longrightarrow 00:39:33.536$ leaders in cofacilitating the weekly groups,

NOTE Confidence: 0.9404827

 $00:39:33.540 \longrightarrow 00:39:34.616$ doing outreach,

00:39:34.616 --> 00:39:37.306 other activities of the group

NOTE Confidence: 0.9404827

 $00:39:37.306 \dashrightarrow 00:39:39.620$ and community organizing support.

NOTE Confidence: 0.9404827

 $00:39:39.620 \longrightarrow 00:39:42.077$ And they're we we support them in

NOTE Confidence: 0.9404827

 $00:39:42.077 \longrightarrow 00:39:43.953$ their demands that the policymakers

NOTE Confidence: 0.9404827

 $00:39:43.953 \longrightarrow 00:39:45.517$ acknowledge and eliminate the

NOTE Confidence: 0.9404827

00:39:45.517 --> 00:39:48.088 trauma that's caused by the de facto

NOTE Confidence: 0.9404827

 $00{:}39{:}48.088 \dashrightarrow 00{:}39{:}49.177$ criminalization of homelessness

NOTE Confidence: 0.9404827

 $00:39:49.177 \longrightarrow 00:39:50.309$ here in New Haven.

NOTE Confidence: 0.9404827

 $00{:}39{:}50.310 \dashrightarrow 00{:}39{:}52.570$ We've also taught residents and

NOTE Confidence: 0.9404827

00:39:52.570 --> 00:39:54.830 fellows through the citizenship lens,

NOTE Confidence: 0.9404827

 $00{:}39{:}54.830 \dashrightarrow 00{:}39{:}56.660$ mostly through the social justice

NOTE Confidence: 0.9404827

 $00:39:56.660 \longrightarrow 00:39:58.124$ and HealthEquity curriculum here

NOTE Confidence: 0.9404827

 $00:39:58.124 \longrightarrow 00:39:59.350$ in the department.

NOTE Confidence: 0.9404827

 $00{:}39{:}59.350 \dashrightarrow 00{:}40{:}00.449$ And Bridge is going to talk a

NOTE Confidence: 0.9404827

 $00:40:00.449 \longrightarrow 00:40:01.350$ little bit more about that.

NOTE Confidence: 0.925693

00:40:03.390 --> 00:40:06.428 Thank you again, Bill. So the residents,

 $00:40:06.430 \longrightarrow 00:40:08.266$ I love to take the residence.

NOTE Confidence: 0.925693

 $00{:}40{:}08.270 \longrightarrow 00{:}40{:}10.180$ I think I've been doing that for like 5 or

NOTE Confidence: 0.925693

 $00:40:10.180 \longrightarrow 00:40:13.414$ six years and the reason why I really could.

NOTE Confidence: 0.925693

00:40:13.420 --> 00:40:16.180 Commit to doing that is because for one,

NOTE Confidence: 0.925693

 $00:40:16.180 \longrightarrow 00:40:17.842$ I don't want the residents to

NOTE Confidence: 0.925693

 $00:40:17.842 \longrightarrow 00:40:19.309$ be making movies about what

NOTE Confidence: 0.925693

 $00:40:19.309 \longrightarrow 00:40:20.819$ they think about Dixwell Ave.

NOTE Confidence: 0.925693

00:40:20.820 --> 00:40:22.220 because you hear so much,

NOTE Confidence: 0.925693

 $00:40:22.220 \longrightarrow 00:40:24.296$ you know negative stuff about Dixwell.

NOTE Confidence: 0.925693

 $00:40:24.300 \longrightarrow 00:40:26.276$ So I like to keep it 100 with

NOTE Confidence: 0.925693

 $00:40:26.276 \longrightarrow 00:40:28.462$ them and tell them the truth in

NOTE Confidence: 0.925693

 $00:40:28.462 \longrightarrow 00:40:30.754$ the history of about Dixwell Ave.

NOTE Confidence: 0.925693

 $00:40:30.760 \longrightarrow 00:40:31.705$ Not only that,

NOTE Confidence: 0.925693

 $00:40:31.705 \longrightarrow 00:40:33.595$ but before I take them out,

NOTE Confidence: 0.925693

 $00:40:33.600 \longrightarrow 00:40:35.240$ I go through Dixwell Avenue.

 $00:40:35.240 \longrightarrow 00:40:37.520$ I go to the leaders there,

NOTE Confidence: 0.925693

 $00:40:37.520 \longrightarrow 00:40:38.564$ the block watchers,

NOTE Confidence: 0.925693

 $00:40:38.564 \longrightarrow 00:40:41.000$ the drug dealers and let them know

NOTE Confidence: 0.925693

 $00:40:41.074 \longrightarrow 00:40:43.152$ that I'm coming through there with

NOTE Confidence: 0.925693

 $00:40:43.152 \longrightarrow 00:40:45.224$ the residents so that we can be

NOTE Confidence: 0.925693

 $00:40:45.224 \longrightarrow 00:40:47.357$ able to get through there safely.

NOTE Confidence: 0.925693

00:40:47.360 --> 00:40:49.496 And not that I'm bringing, you know,

NOTE Confidence: 0.925693

 $00:40:49.496 \longrightarrow 00:40:52.120$ police or or people to set them up.

NOTE Confidence: 0.925693

 $00:40:52.120 \longrightarrow 00:40:54.352$ So I think that's important to let the

NOTE Confidence: 0.925693

00:40:54.352 --> 00:40:56.064 community know that I'm coming through

NOTE Confidence: 0.925693

 $00{:}40{:}56.064 \dashrightarrow 00{:}40{:}58.080$ and then when I come through there,

NOTE Confidence: 0.925693

00:40:58.080 --> 00:41:00.438 it's really weird because you know,

NOTE Confidence: 0.925693

 $00:41:00.440 \longrightarrow 00:41:02.550$ academia folks are so used

NOTE Confidence: 0.925693

 $00{:}41{:}02.550 \dashrightarrow 00{:}41{:}04.238$ to controlling their space.

NOTE Confidence: 0.925693

 $00:41:04.240 \longrightarrow 00:41:06.360$ It's like the road switch.

NOTE Confidence: 0.925693

 $00:41:06.360 \longrightarrow 00:41:09.440$ Now they in my court and you know,

 $00:41:09.440 \longrightarrow 00:41:11.155$ I'm a basketball player used to be.

NOTE Confidence: 0.925693

 $00:41:11.160 \longrightarrow 00:41:13.804$ So when I say court, they in my space.

NOTE Confidence: 0.925693

00:41:13.804 --> 00:41:15.359 So now the road switch,

NOTE Confidence: 0.925693

 $00:41:15.360 \longrightarrow 00:41:18.908$ you're listening to me and to see

NOTE Confidence: 0.925693

 $00:41:18.908 \longrightarrow 00:41:21.392$ that happening and see all the

NOTE Confidence: 0.925693

 $00:41:21.392 \longrightarrow 00:41:23.726$ questions that's being asked about

NOTE Confidence: 0.925693

00:41:23.726 --> 00:41:26.404 the community that we walking through.

NOTE Confidence: 0.925693

 $00:41:26.404 \longrightarrow 00:41:29.082$ But I really tell them more than

NOTE Confidence: 0.925693

 $00:41:29.082 \longrightarrow 00:41:30.909$ the truth because I got over 60

NOTE Confidence: 0.925693

00:41:30.909 --> 00:41:32.680 years of experience on Dixville.

NOTE Confidence: 0.925693

 $00:41:32.680 \longrightarrow 00:41:34.843$ So I need them to know all

NOTE Confidence: 0.925693

 $00:41:34.843 \longrightarrow 00:41:36.560$ the stuff that's happening.

NOTE Confidence: 0.925693

 $00:41:36.560 \longrightarrow 00:41:39.180$ So when they are meeting

NOTE Confidence: 0.925693

 $00:41:39.180 \longrightarrow 00:41:41.276$ folks inside their community,

NOTE Confidence: 0.925693

00:41:41.280 --> 00:41:43.236 that meeting folks inside their office,

00:41:43.240 --> 00:41:46.210 they have a little idea of, you know,

NOTE Confidence: 0.925693

 $00{:}41{:}46.210 \dashrightarrow 00{:}41{:}47.410$ where the person is coming from.

NOTE Confidence: 0.925693

 $00:41:47.410 \longrightarrow 00:41:48.358$ But not just that.

NOTE Confidence: 0.925693

 $00:41:48.358 \longrightarrow 00:41:50.080$ I don't need them to come through

NOTE Confidence: 0.925693

 $00:41:50.080 \longrightarrow 00:41:51.774$ just to do that drive by when

NOTE Confidence: 0.925693

00:41:51.774 --> 00:41:53.288 I bring them through that,

NOTE Confidence: 0.925693

 $00:41:53.290 \longrightarrow 00:41:56.342$ I need them continue on coming through

NOTE Confidence: 0.925693

 $00:41:56.342 \longrightarrow 00:41:58.434$ there because relationships are the

NOTE Confidence: 0.925693

 $00{:}41{:}58.434 \dashrightarrow 00{:}42{:}00.564$ key to helping people move forward.

NOTE Confidence: 0.925693

00:42:00.570 --> 00:42:02.730 And another thing I just want to say,

NOTE Confidence: 0.925693

00:42:02.730 --> 00:42:04.262 I appreciate you, Michael,

NOTE Confidence: 0.925693

 $00:42:04.262 \longrightarrow 00:42:06.560$ for putting me on your team

NOTE Confidence: 0.925693

 $00:42:06.631 \longrightarrow 00:42:08.050$ because without you,

NOTE Confidence: 0.925693

 $00:42:08.050 \longrightarrow 00:42:09.765$ I don't know where I'll be at.

NOTE Confidence: 0.925693

00:42:09.770 --> 00:42:10.568 And Doctor Belly,

NOTE Confidence: 0.925693

 $00:42:10.568 \longrightarrow 00:42:12.985$ and I also want to thank you for seeing

 $00:42:12.985 \longrightarrow 00:42:15.440$ stuff in me that I didn't see in myself.

NOTE Confidence: 0.925693

 $00:42:15.440 \longrightarrow 00:42:16.540$ Thank you,

NOTE Confidence: 0.925693

 $00:42:16.540 \longrightarrow 00:42:17.640$ Michael Rowe.

NOTE Confidence: 0.925693

 $00:42:17.640 \longrightarrow 00:42:17.760$ And

NOTE Confidence: 0.9272554

 $00{:}42{:}17.760 \dashrightarrow 00{:}42{:}19.568$ I also want to say thanks to Michael

NOTE Confidence: 0.9272554

 $00:42:19.568 \longrightarrow 00:42:21.253$ for teaching us how to actually do

NOTE Confidence: 0.9272554

00:42:21.253 --> 00:42:22.775 citizenship and taking out of the

NOTE Confidence: 0.9272554

00:42:22.775 --> 00:42:24.551 conceptual and making an actual thing

NOTE Confidence: 0.9272554

 $00:42:24.551 \longrightarrow 00:42:26.608$ that makes differences in so many lives.

NOTE Confidence: 0.9272554

 $00:42:26.608 \longrightarrow 00:42:29.186$ And I also want to thank you for encouraging

NOTE Confidence: 0.9272554

 $00{:}42{:}29.186 \dashrightarrow 00{:}42{:}31.314$ us to find the edge of of citizenship,

NOTE Confidence: 0.9272554

 $00:42:31.320 \longrightarrow 00:42:33.156$ Michael, and to continue to push

NOTE Confidence: 0.9272554

 $00{:}42{:}33.156 \dashrightarrow 00{:}42{:}34.938$ through that edge and make innovations.

NOTE Confidence: 0.9272554

00:42:34.938 --> 00:42:36.900 So thank you. And we're going to hand

NOTE Confidence: 0.9272554

00:42:36.900 --> 00:42:38.480 it over to our colleague, Allison.

00:42:48.230 --> 00:42:49.504 I'm sorry, my computer just throws up.

NOTE Confidence: 0.9325485

 $00:42:49.510 \longrightarrow 00:42:51.230$ Can you see me now and hear me,

NOTE Confidence: 0.9325485

 $00:42:51.230 \longrightarrow 00:42:52.646$ Okay? Great. Thanks.

NOTE Confidence: 0.9325485

 $00:42:52.646 \longrightarrow 00:42:53.950$ Thank you, Bridget.

NOTE Confidence: 0.9325485

00:42:53.950 --> 00:42:55.750 And Billy, I'm Allison Ponce.

NOTE Confidence: 0.9325485

00:42:55.750 --> 00:42:57.090 I'm a clinical psychologist and

NOTE Confidence: 0.9325485

00:42:57.090 --> 00:42:58.162 professor in the Department

NOTE Confidence: 0.9325485

00:42:58.162 --> 00:42:59.509 of Psychiatry here at Yale,

NOTE Confidence: 0.9325485

 $00{:}42{:}59.510 \dashrightarrow 00{:}43{:}00.810$ and I'm based at Connecticut

NOTE Confidence: 0.9325485

 $00:43:00.810 \longrightarrow 00:43:01.590$ Mental Health Center.

NOTE Confidence: 0.9353304

00:43:02.840 --> 00:43:03.840 So I'd like to talk

NOTE Confidence: 0.9353304

 $00:43:03.840 \longrightarrow 00:43:05.868$ a little bit about how citizenship

NOTE Confidence: 0.9353304

 $00{:}43{:}05.868 \dashrightarrow 00{:}43{:}08.028$ has actually affected us as scholars

NOTE Confidence: 0.9353304

 $00{:}43{:}08.028 \dashrightarrow 00{:}43{:}09.520$ and mentees and colleagues.

NOTE Confidence: 0.9353304

00:43:09.520 --> 00:43:11.823 And wondering with you about how our

NOTE Confidence: 0.9353304

 $00{:}43{:}11.823 \dashrightarrow 00{:}43{:}13.829$ engagement with this work has broadened

 $00:43:13.829 \longrightarrow 00:43:16.055$ our views of our own citizenship and

NOTE Confidence: 0.9353304

 $00{:}43{:}16.114 \dashrightarrow 00{:}43{:}18.074$ our own enactment of the five R's.

NOTE Confidence: 0.9353304

 $00:43:18.080 \longrightarrow 00:43:19.465$ We've heard lots of descriptions

NOTE Confidence: 0.9353304

 $00:43:19.465 \longrightarrow 00:43:21.260$ today about how the model has

NOTE Confidence: 0.9353304

 $00:43:21.260 \longrightarrow 00:43:22.692$ been implemented with different

NOTE Confidence: 0.9353304

00:43:22.692 --> 00:43:24.124 populations in different countries

NOTE Confidence: 0.9353304

00:43:24.124 --> 00:43:25.306 with widely varied applications,

NOTE Confidence: 0.9353304

 $00:43:25.306 \longrightarrow 00:43:27.210$ and I can add to this list.

NOTE Confidence: 0.9353304

00:43:27.210 --> 00:43:28.572 I've been lucky to be involved

NOTE Confidence: 0.9353304

 $00:43:28.572 \longrightarrow 00:43:30.009$ in this work over the years,

NOTE Confidence: 0.9353304

00:43:30.010 --> 00:43:31.385 thinking about how it applies

NOTE Confidence: 0.9353304

 $00:43:31.385 \longrightarrow 00:43:32.210$ to different populations,

NOTE Confidence: 0.9353304

 $00{:}43{:}32.210 \dashrightarrow 00{:}43{:}34.170$ people who have just as involvement,

NOTE Confidence: 0.9353304

 $00{:}43{:}34.170 \dashrightarrow 00{:}43{:}36.210$ people with serious mental illness,

NOTE Confidence: 0.9353304

 $00:43:36.210 \longrightarrow 00:43:38.890$ people without homes.

 $00:43:38.890 \longrightarrow 00:43:40.650$ Sorry about the siren here,

NOTE Confidence: 0.9353304

 $00{:}43{:}40.650 \dashrightarrow 00{:}43{:}43.290$ but what strikes me is all of the ways

NOTE Confidence: 0.9353304

 $00{:}43{:}43.290 \dashrightarrow 00{:}43{:}45.130$ that the model itself is actually created.

NOTE Confidence: 0.9353304

00:43:45.130 --> 00:43:45.490 Community.

NOTE Confidence: 0.9375281

 $00:43:46.050 \longrightarrow 00:43:47.250$ Just look at this panel today. People

NOTE Confidence: 0.9375281

 $00:43:47.250 \longrightarrow 00:43:48.410$ from all over the world,

NOTE Confidence: 0.9374989

 $00:43:50.260 \longrightarrow 00:43:52.140$ so sorry about that,

NOTE Confidence: 0.9374989

 $00:43:52.140 \longrightarrow 00:43:53.871$ who have been drawn to this concept,

NOTE Confidence: 0.9374989

 $00:43:53.871 \longrightarrow 00:43:55.556$ the universality of the idea

NOTE Confidence: 0.9374989

 $00:43:55.556 \longrightarrow 00:43:57.499$ that these fundamental elements

NOTE Confidence: 0.9374989

 $00:43:57.500 \longrightarrow 00:43:59.955$ are crucial to having a full and

NOTE Confidence: 0.9374989

 $00:43:59.955 \longrightarrow 00:44:01.650$ meaningful life in the community.

NOTE Confidence: 0.9374989

 $00{:}44{:}01.650 \dashrightarrow 00{:}44{:}04.456$ So I'd like to suggest that we reflect

NOTE Confidence: 0.9374989

 $00:44:04.456 \longrightarrow 00:44:05.180$ for a couple of moments about why

NOTE Confidence: 0.9374989

 $00:44:05.180 \longrightarrow 00:44:06.299$ this resonates for

NOTE Confidence: 0.9374989

 $00:44:06.300 \longrightarrow 00:44:08.780$ us. What does it feed in us?

00:44:08.780 --> 00:44:11.000 How does awareness of the citizenship model,

NOTE Confidence: 0.9374989

 $00:44:11.000 \longrightarrow 00:44:12.862$ whether you helped create it or you're

NOTE Confidence: 0.9374989

00:44:12.862 --> 00:44:14.627 hearing about it today for the first time,

NOTE Confidence: 0.9374989

00:44:14.630 --> 00:44:16.290 how does it change not just the way

NOTE Confidence: 0.9374989

 $00:44:16.290 \longrightarrow 00:44:18.130$ we think about other people's access

NOTE Confidence: 0.9374989

00:44:18.130 --> 00:44:19.710 to citizenship and how it applies

NOTE Confidence: 0.93006915

 $00:44:19.710 \longrightarrow 00:44:20.790$ to each of us?

NOTE Confidence: 0.93006915

 $00:44:22.030 \longrightarrow 00:44:23.580$ I think the answer is

NOTE Confidence: 0.93006915

 $00{:}44{:}23.580 \dashrightarrow 00{:}44{:}24.510$ completely person dependent.

NOTE Confidence: 0.93006915

 $00:44:24.510 \longrightarrow 00:44:26.322$ How I experience responsibility

NOTE Confidence: 0.93006915

 $00:44:26.322 \longrightarrow 00:44:28.587$ or roles or relationships is

NOTE Confidence: 0.93006915

00:44:28.587 --> 00:44:30.149 different than how you do.

NOTE Confidence: 0.93006915

 $00:44:30.150 \longrightarrow 00:44:32.088$ But the fact that these ours

NOTE Confidence: 0.93006915

 $00:44:32.088 \longrightarrow 00:44:33.810$ undergird our shared human experience

NOTE Confidence: 0.93006915

 $00:44:33.810 \longrightarrow 00:44:35.665$ is really on display today,

 $00:44:35.670 \longrightarrow 00:44:37.680$ as we hear from colleagues and

NOTE Confidence: 0.93006915

 $00{:}44{:}37.680 \dashrightarrow 00{:}44{:}40.074$ Quebec and Hong Kong and Spain and

NOTE Confidence: 0.93006915

 $00:44:40.074 \longrightarrow 00:44:42.042$ Scotland and here in New Haven.

NOTE Confidence: 0.93006915

 $00:44:42.050 \longrightarrow 00:44:43.418$ So I'd like to invite you

NOTE Confidence: 0.93006915

 $00:44:43.418 \longrightarrow 00:44:44.330$ to think about this.

NOTE Confidence: 0.93006915

00:44:44.330 --> 00:44:46.616 How can an interrogation of our

NOTE Confidence: 0.93006915

 $00:44:46.616 \longrightarrow 00:44:48.850$ own connections to the five R's,

NOTE Confidence: 0.93006915

 $00:44:48.850 \longrightarrow 00:44:50.656$ the elements that connect us to one

NOTE Confidence: 0.93006915

00:44:50.656 --> 00:44:52.929 another and to our experience of the world,

NOTE Confidence: 0.93006915

 $00:44:52.930 \longrightarrow 00:44:55.314$ how can that help us discover new ways

NOTE Confidence: 0.93006915

 $00:44:55.314 \longrightarrow 00:44:57.770$ to use the citizenship model to move

NOTE Confidence: 0.93006915

00:44:57.770 --> 00:45:00.289 it even further out into the world,

NOTE Confidence: 0.93006915

 $00:45:00.290 \longrightarrow 00:45:02.636$ to impact even more people and

NOTE Confidence: 0.93006915

 $00{:}45{:}02.636 \dashrightarrow 00{:}45{:}04.850$ more structures and more systems?

NOTE Confidence: 0.93006915

00:45:04.850 --> 00:45:05.775 So I recognize we're getting

NOTE Confidence: 0.93006915

00:45:05.775 --> 00:45:06.890 a little short on time now.

00:45:06.890 --> 00:45:07.352 So I'll,

NOTE Confidence: 0.93006915

00:45:07.352 --> 00:45:08.969 I'll end my remarks because I think

NOTE Confidence: 0.93006915

 $00:45:08.969 \longrightarrow 00:45:10.602$ we all want to hear from Michael.

NOTE Confidence: 0.93006915

00:45:10.602 --> 00:45:11.538 And without Michael,

NOTE Confidence: 0.93006915

 $00{:}45{:}11.538 \dashrightarrow 00{:}45{:}13.970$ none of this work would be possible.

NOTE Confidence: 0.93006915

 $00:45:13.970 \longrightarrow 00:45:15.790$ And I'm very grateful for all of

NOTE Confidence: 0.93006915

 $00:45:15.790 \longrightarrow 00:45:17.530$ the sort of care you've taken

NOTE Confidence: 0.93006915

 $00:45:17.530 \longrightarrow 00:45:19.010$ of me as a colleague.

NOTE Confidence: 0.93006915

 $00{:}45{:}19.010 \dashrightarrow 00{:}45{:}20.770$ Michael and I pass it on to you.

NOTE Confidence: 0.9282686

 $00:45:26.970 \longrightarrow 00:45:27.888$ Thank you. Allison.

NOTE Confidence: 0.9282686

 $00{:}45{:}30.130 \dashrightarrow 00{:}45{:}31.890$ My screen just changed. Can you see me?

NOTE Confidence: 0.92678607

 $00:45:35.890 \longrightarrow 00:45:38.194$ And Good morning all and 1st I'm going

NOTE Confidence: 0.92678607

 $00:45:38.194 \longrightarrow 00:45:40.894$ to thank all of the presenters for your

NOTE Confidence: 0.92678607

 $00:45:40.894 \longrightarrow 00:45:43.009$ citizenship work and your kind words.

NOTE Confidence: 0.92678607

00:45:43.010 --> 00:45:44.515 The reason there's any praise to give

00:45:44.515 --> 00:45:46.237 me is the reason I have to praise

NOTE Confidence: 0.92678607

 $00:45:46.237 \longrightarrow 00:45:47.770$ you and others who do this work,

NOTE Confidence: 0.92678607

 $00{:}45{:}47.770 \dashrightarrow 00{:}45{:}50.826$ which otherwise would have sunk like a stone

NOTE Confidence: 0.92678607

 $00:45:50.826 \longrightarrow 00:45:55.106$ in the early 2000s but instead is floating.

NOTE Confidence: 0.92678607

 $00:45:55.106 \longrightarrow 00:45:57.068$ It's even sailing.

NOTE Confidence: 0.92678607

00:45:57.070 --> 00:46:01.109 So thank you many others to thank,

NOTE Confidence: 0.92678607

 $00:46:01.110 \longrightarrow 00:46:02.870$ but lack of time today.

NOTE Confidence: 0.92678607

 $00:46:02.870 \longrightarrow 00:46:05.222$ Other other names will be added to

NOTE Confidence: 0.92678607

 $00{:}46{:}05.222 \dashrightarrow 00{:}46{:}07.149$ the Power Point on the department's

NOTE Confidence: 0.92678607

 $00:46:07.149 \longrightarrow 00:46:09.254$ website for this brand rounds.

NOTE Confidence: 0.92678607

 $00:46:09.254 \longrightarrow 00:46:11.726$ But I must acknowledge doctor Cheryl

NOTE Confidence: 0.92678607

 $00:46:11.726 \longrightarrow 00:46:14.609$ Bellamy for the idea of having this forum

NOTE Confidence: 0.92678607

 $00{:}46{:}14.609 \dashrightarrow 00{:}46{:}17.069$ and Grazio Reese for coordinating it.

NOTE Confidence: 0.92678607

00:46:17.070 --> 00:46:18.828 Also want to acknowledge Patty Benedict,

NOTE Confidence: 0.92678607

 $00:46:18.830 \longrightarrow 00:46:20.450$ the heart of our citizenship

NOTE Confidence: 0.92678607

 $00:46:20.450 \longrightarrow 00:46:21.746$ work for many years.

00:46:21.750 --> 00:46:25.350 And remember Leslie Two Bears fondly.

NOTE Confidence: 0.92678607

 $00{:}46{:}25.350 \to 00{:}46{:}27.870$ I also want to acknowledge DAMAS for

NOTE Confidence: 0.92678607

 $00:46:27.870 \longrightarrow 00:46:30.549$ their long time support for this work.

NOTE Confidence: 0.92678607

 $00:46:30.550 \longrightarrow 00:46:32.670$ So I just have just a few minutes

NOTE Confidence: 0.92678607

 $00:46:32.670 \longrightarrow 00:46:35.556$ to make five points about innovation

NOTE Confidence: 0.92678607

00:46:35.556 --> 00:46:38.033 in community mental health with

NOTE Confidence: 0.92678607

 $00:46:38.033 \longrightarrow 00:46:40.388$ citizenship as the case example.

NOTE Confidence: 0.92678607

 $00:46:40.390 \longrightarrow 00:46:42.315$ So my first point is have a

NOTE Confidence: 0.92678607

 $00{:}46{:}42.315 \dashrightarrow 00{:}46{:}44.327$ promising idea or a hypothesis that's

NOTE Confidence: 0.92678607

 $00:46:44.327 \longrightarrow 00:46:45.827$ based on some evidence,

NOTE Confidence: 0.92678607

 $00{:}46{:}45.830 \dashrightarrow 00{:}46{:}48.344$ although the evidence may be that

NOTE Confidence: 0.92678607

 $00:46:48.344 \longrightarrow 00:46:50.830$ of observation in depth interviews

NOTE Confidence: 0.92678607

 $00{:}46{:}50.830 \dashrightarrow 00{:}46{:}53.190$ or consideration of a concept.

NOTE Confidence: 0.92678607

 $00:46:53.190 \longrightarrow 00:46:55.542$ So if the current idea for

NOTE Confidence: 0.92678607

 $00:46:55.542 \longrightarrow 00:46:57.506$ creating an integrated system of

00:46:57.506 --> 00:46:59.426 care is called No Wrong Door,

NOTE Confidence: 0.92678607

 $00{:}46{:}59.430 \dashrightarrow 00{:}47{:}00.468$ you get in one door and

NOTE Confidence: 0.92678607

 $00:47:00.468 \longrightarrow 00:47:01.550$ you get into all of them.

NOTE Confidence: 0.92678607

 $00:47:01.550 \longrightarrow 00:47:02.708$ You may be walking down the

NOTE Confidence: 0.92678607

 $00:47:02.708 \longrightarrow 00:47:03.750$ street one morning and think,

NOTE Confidence: 0.92678607

00:47:03.750 --> 00:47:04.830 Oh my God,

NOTE Confidence: 0.92678607

 $00:47:04.830 \longrightarrow 00:47:07.350$ we forgot to think about who would

NOTE Confidence: 0.92678607

 $00:47:07.430 \longrightarrow 00:47:10.830$ be at the door to let people in.

NOTE Confidence: 0.92678607

00:47:10.830 --> 00:47:11.400 Second point,

NOTE Confidence: 0.92678607

 $00:47:11.400 \longrightarrow 00:47:13.395$ heaven and help to create a hub

NOTE Confidence: 0.92678607

 $00{:}47{:}13.395 \dashrightarrow 00{:}47{:}14.822$ that brings creative people

NOTE Confidence: 0.92678607

 $00:47:14.822 \longrightarrow 00:47:16.988$ together and keeps the work going.

NOTE Confidence: 0.92678607

 $00:47:16.990 \longrightarrow 00:47:19.349$ Perch has been that hub at Yale,

NOTE Confidence: 0.92678607

00:47:19.350 --> 00:47:23.050 C&HC for Annie, Billy, Bridget,

NOTE Confidence: 0.92678607

 $00:47:23.050 \longrightarrow 00:47:24.172$ and many others.

NOTE Confidence: 0.92678607

 $00{:}47{:}24.172 \dashrightarrow 00{:}47{:}27.315$ I think the School of Social Work and

00:47:27.315 --> 00:47:29.967 Social Policy at the University of

NOTE Confidence: 0.92678607

00:47:29.967 --> 00:47:33.048 Strathclyde has been a hub for Jillian

NOTE Confidence: 0.92678607

 $00:47:33.048 \longrightarrow 00:47:35.562$ and the Richmond Fellowship for Fiona.

NOTE Confidence: 0.92678607

 $00:47:35.570 \longrightarrow 00:47:38.545$ Third Point reach out to

NOTE Confidence: 0.92678607

 $00:47:38.545 \longrightarrow 00:47:40.330$ and involve connectors.

NOTE Confidence: 0.92678607 00:47:40.330 --> 00:47:40.804 Eric,

NOTE Confidence: 0.92678607

00:47:40.804 --> 00:47:43.174 ahead of the inpatient Psychology

NOTE Confidence: 0.92678607

00:47:43.174 --> 00:47:44.934 service for CMHC,

NOTE Confidence: 0.92678607

 $00{:}47{:}44.934 \dashrightarrow 00{:}47{:}48.144$ is a new citizenship connector.

NOTE Confidence: 0.92678607

 $00{:}47{:}48.150 \dashrightarrow 00{:}47{:}49.915$ Ellis and Director of Education

NOTE Confidence: 0.92678607

00:47:49.915 --> 00:47:52.083 at CMHE is a long time partner in

NOTE Confidence: 0.92678607

 $00:47:52.083 \longrightarrow 00:47:54.404$ this work and a link for ongoing

NOTE Confidence: 0.92678607

 $00{:}47{:}54.404 \dashrightarrow 00{:}47{:}55.517$ citizenship educational work

NOTE Confidence: 0.92678607

00:47:55.517 --> 00:47:58.290 and training at CMHC and Dean is

NOTE Confidence: 0.92678607

 $00:47:58.290 \longrightarrow 00:47:59.950$ through the Recovering Citizenship

 $00:47:59.950 \longrightarrow 00:48:02.870$ Learning Collaborative.

NOTE Confidence: 0.92678607

 $00{:}48{:}02.870 \longrightarrow 00{:}48{:}05.187$ Doctor Pelletier is a is a connector,

NOTE Confidence: 0.92678607

 $00:48:05.190 \longrightarrow 00:48:07.190$ cofounder of the International

NOTE Confidence: 0.92678607

 $00:48:07.190 \longrightarrow 00:48:09.190$ Recovery and Citizenship Collective

NOTE Confidence: 0.92678607

00:48:09.190 --> 00:48:12.254 starting around 2012 with perch,

NOTE Confidence: 0.92678607

 $00:48:12.254 \longrightarrow 00:48:16.352$ demis and a bumpy ride to the

NOTE Confidence: 0.92678607

00:48:16.352 --> 00:48:18.308 University Of Montreal on a prop

NOTE Confidence: 0.92678607

 $00:48:18.308 \longrightarrow 00:48:20.367$ plane that the pilot had to move

NOTE Confidence: 0.92678607

 $00{:}48{:}20.367 \dashrightarrow 00{:}48{:}22.441$ us around on to get the weight

NOTE Confidence: 0.92678607

 $00:48:22.441 \longrightarrow 00:48:24.772$ balanced on both sides of the aisle

NOTE Confidence: 0.92678607

 $00:48:24.780 \longrightarrow 00:48:26.908$ That is now an 11 nation collective

NOTE Confidence: 0.92678607

 $00:48:26.908 \longrightarrow 00:48:28.860$ across four or five continents.

NOTE Confidence: 0.93234754

 $00:48:30.900 \longrightarrow 00:48:32.580$ Francesco is a connector, too,

NOTE Confidence: 0.93234754

00:48:32.580 --> 00:48:36.498 for academics, peers, clinicians in Spain,

NOTE Confidence: 0.93234754

00:48:36.500 --> 00:48:38.980 Caledonia for citizenship work.

NOTE Confidence: 0.9413356

00:48:41.040 --> 00:48:43.917 Fourth point Innovation in mental

00:48:43.917 --> 00:48:46.311 health doesn't involve only coming up

NOTE Confidence: 0.9413356

00:48:46.311 --> 00:48:48.678 with fixes for identified problems,

NOTE Confidence: 0.9413356

 $00:48:48.680 \longrightarrow 00:48:51.974$ but uncovering problems or gaps that

NOTE Confidence: 0.9413356

00:48:51.974 --> 00:48:54.800 haven't been fully conceptualized before.

NOTE Confidence: 0.9413356

 $00:48:54.800 \longrightarrow 00:48:56.880$ Financial health in in

NOTE Confidence: 0.9413356

 $00:48:56.880 \longrightarrow 00:48:58.440$ community mental health.

NOTE Confidence: 0.9413356

 $00:48:58.440 \longrightarrow 00:49:01.366$ Where did you hear of that until

NOTE Confidence: 0.9413356

00:49:01.366 --> 00:49:04.596 you heard of Annie Harper?

NOTE Confidence: 0.9413356

00:49:04.600 --> 00:49:06.744 Community training for residents

NOTE Confidence: 0.9413356

 $00:49:06.744 \longrightarrow 00:49:08.888$ in psychiatry by peers,

NOTE Confidence: 0.9413356

 $00{:}49{:}08.890 \dashrightarrow 00{:}49{:}11.930$ community organizers and community guides.

NOTE Confidence: 0.9413356

 $00:49:11.930 \longrightarrow 00:49:14.226$ Where did you hear about that before

NOTE Confidence: 0.9413356

00:49:14.226 --> 00:49:16.090 Doctor Rohrbaugh, Billy Brumage,

NOTE Confidence: 0.9413356

00:49:16.090 --> 00:49:18.490 Bridget Williamson and others?

NOTE Confidence: 0.9413356

 $00:49:18.490 \longrightarrow 00:49:25.490$ Citizenship as Health Francesco Aeroa Rosa.

 $00:49:25.490 \longrightarrow 00:49:29.182$ Fifth Point Values stand

NOTE Confidence: 0.9413356

 $00{:}49{:}29.182 \dashrightarrow 00{:}49{:}32.086$ behind techniques and training.

NOTE Confidence: 0.9413356

 $00:49:32.090 \longrightarrow 00:49:34.070$ Allison talking about the

NOTE Confidence: 0.9413356

 $00{:}49{:}34.070 \dashrightarrow 00{:}49{:}36.050$ as pirational nature of citizenship,

NOTE Confidence: 0.9413356

 $00:49:36.050 \longrightarrow 00:49:37.690$ which seemed obvious to her,

NOTE Confidence: 0.9413356

 $00:49:37.690 \longrightarrow 00:49:40.690$ but naming it made a difference.

NOTE Confidence: 0.9413356

 $00:49:40.690 \longrightarrow 00:49:44.169$ Fiona embracing and extending the idea of

NOTE Confidence: 0.9413356

00:49:44.169 --> 00:49:46.528 recovering citizenship from a 2016 paper,

NOTE Confidence: 0.9413356

 $00{:}49{:}46.528 \dashrightarrow 00{:}49{:}49.885$ From Perch to a new direction for the work

NOTE Confidence: 0.9413356

00:49:49.885 --> 00:49:52.769 of the Richmond Fellowship in Hong Kong.

NOTE Confidence: 0.9413356

 $00{:}49{:}52.770 \dashrightarrow 00{:}49{:}55.100$ Jillian and colleagues practicing a

NOTE Confidence: 0.9413356

 $00{:}49{:}55.100 \to 00{:}49{:}57.858$ community and people wide approach to

NOTE Confidence: 0.9413356

 $00:49:57.858 \longrightarrow 00:50:01.820$ mental health from their base in Glasgow.

NOTE Confidence: 0.9413356

00:50:01.820 --> 00:50:03.980 Billy Brummage bringing the values

NOTE Confidence: 0.9413356

 $00:50:03.980 \longrightarrow 00:50:06.140$ of community organizing to the

NOTE Confidence: 0.9413356

 $00:50:06.211 \longrightarrow 00:50:08.539$ practice of collective citizenship.

 $00{:}50{:}08.540 \dashrightarrow 00{:}50{:}11.370$ Bridget Williamson and and Jean

NOTE Confidence: 0.9413356

00:50:11.370 --> 00:50:13.068 François bringing different

NOTE Confidence: 0.9413356

 $00:50:13.068 \longrightarrow 00:50:15.914$ approaches and inspiration to pure

NOTE Confidence: 0.9413356

00:50:15.914 --> 00:50:18.098 work training and empowerment.

NOTE Confidence: 0.9413356

00:50:18.100 --> 00:50:20.452 And finally I would say look to

NOTE Confidence: 0.9413356

 $00:50:20.452 \longrightarrow 00:50:22.225$ your professions for values to

NOTE Confidence: 0.9413356

00:50:22.225 --> 00:50:23.975 guide and support your work.

NOTE Confidence: 0.9413356

00:50:23.980 --> 00:50:26.698 Psychiatry, peer work,

NOTE Confidence: 0.9413356

00:50:26.698 --> 00:50:31.340 psychology, social work, nursing,

NOTE Confidence: 0.9413356

 $00:50:31.340 \longrightarrow 00:50:33.940$ case work, case management.

NOTE Confidence: 0.9413356

 $00:50:33.940 \longrightarrow 00:50:36.202$ Do they support the values behind

NOTE Confidence: 0.9413356

00:50:36.202 --> 00:50:38.362 citizenship, recovery, anti racism,

NOTE Confidence: 0.9413356

00:50:38.362 --> 00:50:40.738 social equity and inclusion?

NOTE Confidence: 0.92228633

 $00{:}50{:}42.780 \dashrightarrow 00{:}50{:}45.480$ Billy and I did a little bit of work

NOTE Confidence: 0.92228633

00:50:45.480 --> 00:50:47.524 looking at some of the professions

 $00:50:47.524 \longrightarrow 00:50:49.658$ and and felt that if you looked,

NOTE Confidence: 0.92228633

 $00:50:49.658 \longrightarrow 00:50:51.254$ if you really looked at them,

NOTE Confidence: 0.92228633

 $00:50:51.260 \longrightarrow 00:50:54.536$ they were supporting most of these values.

NOTE Confidence: 0.92228633

 $00:50:54.540 \longrightarrow 00:50:57.916$ So if they are supporting them, that's great.

NOTE Confidence: 0.92228633

 $00:50:57.916 \longrightarrow 00:51:00.410$ If they're not, they should.

NOTE Confidence: 0.92228633

00:51:00.410 --> 00:51:01.610 And if they do support them,

NOTE Confidence: 0.92228633

 $00:51:01.610 \longrightarrow 00:51:02.888$ they not only back you up,

NOTE Confidence: 0.92228633

00:51:02.890 --> 00:51:05.308 but they require you to bring

NOTE Confidence: 0.92228633

 $00{:}51{:}05.308 \dashrightarrow 00{:}51{:}07.810$ those values to your work place.

NOTE Confidence: 0.92228633

00:51:07.810 --> 00:51:09.482 And I think I'm pretty much out of

NOTE Confidence: 0.92228633

 $00:51:09.482 \longrightarrow 00:51:11.125$ time and we wanted to leave a little

NOTE Confidence: 0.92228633

 $00:51:11.125 \longrightarrow 00:51:12.850$ bit of a bit of time for questions.

NOTE Confidence: 0.92228633

 $00{:}51{:}12.850 \dashrightarrow 00{:}51{:}15.874$ So I will turn it back to Doctor

NOTE Confidence: 0.92228633

00:51:15.874 --> 00:51:19.000 Harper Annie Harper for Q&A.