Safety & Security Committee Meeting

December 13, 2023

Attendees

Peggy Atherlay George Hines Richard Ahern Greg Kharabadze Jefferey Bender Darin Latimore Nicole Bertoletti, PhD Jack LeConche Sue Cascio George Longyear Danielle Brooks Duane Lovelle Chris Digioia Megan Nance Arnim Dontes (Chair) Erin Nozetz John Francis, MD, PhD Nick Proto Rob Ferretti Keith Pullen Paul Greeley Abby Roth

• 135 College Security & Next Steps

- o Create a code for patients to enter the building and parking garage via the keypad at the entrance.
- Create communication to send to patients on the new gate keypad and how to access entry for appointments, and add instructions on visiting clinic locations.
- O All personnel, including the property manager(s) for the leased buildings have Yale PD contact information and ask they contact Yale PD first, then NHPD.
- Yale PD to put extra emphasis on 135 College Building for any dispatch calls or emergencies.
- o Follow-up with the Occupational Medicine Department to understand patient volumes and patient parking
- o <u>Follow-up</u> discussion on potentially moving the individuals who occupy the occupational health building to a more secure building/location or clinical space.

• YSM, YNHH, Yale University

o <u>Follow-up</u> discussion on ambulatory safety communication and coordination between the Health System, YSM, and Central Campus

• YNHHS Security Updates

- Workplace Violence
 - Everbridge- aligned panic button crisis response communication software throughout the health system and the university
 - YNHHS ID badges- based on classes of employment (patient facing/general public facing employees), the badge will now show first name and abbreviation of last name. The badge will no longer show the first and last names.
 - Panic buttons will go alongside the ID Badge for employees to have immediate to seek help.

Patient Code of Conduct

- There is currently a draft policy of the patient code of conduct to be consistent with all hospitals across the state.
- The committee is collaborating with the Connecticut Hospital Association to define what is acceptable patient behavior.

Metal Detectors

- There is currently a piloted program for the Evolve weapon detectors. The piloted weapon detectors are currently at the entrance of Smilow.
 - If the pilot goes well, there will be weapon detectors installed at the entrances of the hospitals for the public.
- o Child Infant Protection- Upgrade
 - Technology/ alarm to be placed on either the baby's ankle or umbilicus to ensure a baby does not go through doors they are not supposed to, and to ensure the mom and dad are partnered with the correct baby
 - It is in the process of being installed at Yale New Haven Hospital, and will then be installed on the Greenwich campus, and Memorial Hospital in Bridgeport.

• YNHHS Ambulatory Security Plans

- The committee is currently doing site reviews of all ambulatory sites which include security assessments (understanding access control, camera, and panic devices), services provided, and building size
 - Tier levels of each site (high, medium, low) have been established, and based on the tier level, the site will receive different levels of security. Security examples include a physical presence in addition to the higher level of locks, access control, physical barriers, and other technologies.
 - An extensive handbook is currently being developed for use when looking at potential clinical and ambulatory spaces.
- The committee is working closely with police departments surrounding the ambulatory sites to ensure 911 dispatch correctly connects the neighboring police department to the site.
- The committee is currently in the process of scheduling on-site training for active shooter and bomb threats and circulating the active shooter video throughout the health system.
 - The active-shooter video is currently being updated, focusing on what you (employee/patient) can do during an active assailant situation.
- o <u>Follow-up</u> to add the active shooter video to the onboarding process for employees and patients at all ambulatory sites.

YSM Safety Town Hall

- o Scheduled for January 11, 2024, at noon.
- The Town Walls will now be hosted on a quarterly cadence and the Safety & Security Committee will meet bi-monthly.

• Hate Crimes and Crimes- Central Campus

- A Communication notice is to be sent to the community about crime in New Haven, particularly on the campus, and will touch on some of the warnings about things that are specific to this time of year, package thefts, scams, etc.
- Hate crimes require the individual who is perpetrating the crime to say something, or particularly indicate that they are committing that crime due to a person's race, religion, sexual orientation, et cetera.
- President Salovey sent out a notification about how Yale has been addressing the types of hate incidents that are happening around campus, the most recent being on the New Haven Green with the climbing of the menorah.
 - Yale PD is making sure that all of our officers, of course, are up to date with regard to documentation with regard to notification of the state police hate crimes unit, as well as making sure that if an incident is a hate incident or may go down the path of being a hate crime that was contacting our sensitive crimes officer, who can also offer support.
- The Governor's Hate Crimes Advisory Council is looking to revisit and adjust the statutory construction to charge people with hate crimes.
 - The council is planning to put in place more robust reporting mechanisms, so members of the public can report hate or bias incidents as they see them or observe them.
 - The council is going to start mandating that police start gathering information on hate crimes and also bias incidents.