WEBVTT

NOTE duration:"00:55:57.1200000"

NOTE language:en-us

NOTE Confidence: 0.83293605

00:00:00.000 --> 00:00:04.599 Welcome everyone, my name is Laurie Cardona.

NOTE Confidence: 0.83293605

00:00:04.600 --> 00:00:08.387 I'm a psychologist here at the Child

NOTE Confidence: 0.83293605

00:00:08.387 --> 00:00:11.435 study center, Anna pediatric psychologist.

NOTE Confidence: 0.83293605

00:00:11.435 --> 00:00:14.777 Today is our first in a series of

NOTE Confidence: 0.83293605

00:00:14.777 --> 00:00:17.403 rounds that we will have throughout

NOTE Confidence: 0.83293605

00:00:17.403 --> 00:00:20.367 the year and this particular rounds

NOTE Confidence: 0.83293605

00:00:20.367 --> 00:00:23.710 is called Compassionate Care rounds.

NOTE Confidence: 0.83293605

00:00:23.710 --> 00:00:26.350 I will begin by letting you know the

NOTE Confidence: 0.83293605

00:00:26.350 --> 00:00:28.998 goals of compassionate care rounds.

NOTE Confidence: 0.83293605

00:00:29.000 --> 00:00:32.198 The goal of compassionate Care rounds

NOTE Confidence: 0.83293605

00:00:32.198 --> 00:00:35.405 is to promote compassionate care of

NOTE Confidence: 0.83293605

00:00:35.405 --> 00:00:37.865 patients by discussing the social,

NOTE Confidence: 0.83293605

00:00:37.870 --> 00:00:40.118 emotional, and interpersonal challenges

NOTE Confidence: 0.83293605

00:00:40.118 --> 00:00:44.057 that we as providers experience in the

00:00:44.057 --> 00:00:46.973 process of caring for patients and

00:00:46.973 --> 00:00:49.515 families so compassionate care rounds

00:00:49.515 --> 00:00:52.521 focuses primarily on our experiences as

00:00:52.521 --> 00:00:56.655 care providers rather than on all the

00:00:56.655 --> 00:01:00.470 clinical details of a particular case.

00:01:00.470 --> 00:01:02.948 Today, I'm really excited to introduce

00:01:02.948 --> 00:01:05.113 you to a wonderful interdisciplinary

00:01:05.113 --> 00:01:08.158 panel that was challenged in the care

00:01:08.158 --> 00:01:11.434 of a child in a family that we saw

00:01:11.434 --> 00:01:13.194 on our inpatient psychiatric unit.

00:01:13.194 --> 00:01:16.210 And this panel is going to share the

00:01:16.287 --> 00:01:19.095 lessons they learned that will hopefully

00:01:19.095 --> 00:01:21.825 improve our care practices into the

00:01:21.825 --> 00:01:24.171 future after the panelists speak and

00:01:24.171 --> 00:01:26.940 they'll be speaking for about 35 minutes,

00:01:26.940 --> 00:01:29.412 I'll then invite you as the

NOTE Confidence: 0.83293605

00:01:29.412 --> 00:01:32.115 audience members to share your own

NOTE Confidence: 0.83293605

00:01:32.115 --> 00:01:34.555 personal perspectives on this case.

NOTE Confidence: 0.83293605

00:01:34.560 --> 00:01:37.152 That will help us guide us to think

NOTE Confidence: 0.83293605

00:01:37.152 --> 00:01:39.487 even more deeply about about the

NOTE Confidence: 0.83293605

00:01:39.487 --> 00:01:41.905 case that we're about to present.

NOTE Confidence: 0.83293605

00:01:41.910 --> 00:01:45.150 The case that we chose is a child that

NOTE Confidence: 0.83293605

00:01:45.150 --> 00:01:48.506 was on our inpatient psychiatric unit,

NOTE Confidence: 0.83293605

00:01:48.510 --> 00:01:51.198 so we asked for confidentiality regarding

NOTE Confidence: 0.83293605

00:01:51.198 --> 00:01:54.228 the material that we're about to present.

NOTE Confidence: 0.83293605

00:01:54.230 --> 00:01:56.864 We chose a child who presented

NOTE Confidence: 0.83293605

00:01:56.864 --> 00:01:58.620 with complex physical disabilities

NOTE Confidence: 0.83293605

00:01:58.694 --> 00:02:00.518 and psychiatric challenges.

NOTE Confidence: 0.83293605

00:02:00.520 --> 00:02:03.782 We chose this case because we know

NOTE Confidence: 0.83293605

00:02:03.782 --> 00:02:06.440 that children who struggle with

NOTE Confidence: 0.83293605

00:02:06.440 --> 00:02:08.404 physical disabilities and coexisting

NOTE Confidence: 0.83293605

00:02:08.404 --> 00:02:09.388 psychiatric questions.

NOTE Confidence: 0.8823825

00:02:13.980 --> 00:02:16.030 Present with complex needs that

NOTE Confidence: 0.8823825

00:02:16.030 --> 00:02:18.668 are challenging to me in mental

NOTE Confidence: 0.8823825

00:02:18.668 --> 00:02:20.716 health and medical settings.

NOTE Confidence: 0.8823825

00:02:20.720 --> 00:02:23.426 Surveys have revealed that primary care

NOTE Confidence: 0.8823825

00:02:23.426 --> 00:02:25.970 physicians and mental health providers,

NOTE Confidence: 0.8823825

00:02:25.970 --> 00:02:27.398 such as ourselves,

NOTE Confidence: 0.8823825

00:02:27.398 --> 00:02:29.778 have reported lack of knowledge,

NOTE Confidence: 0.8823825

00:02:29.780 --> 00:02:32.498 skills and comfort in treating patients

NOTE Confidence: 0.8823825

00:02:32.498 --> 00:02:35.039 who have physical disabilities and

NOTE Confidence: 0.8823825

00:02:35.039 --> 00:02:37.028 comorbid psychiatric vulnerabilities.

NOTE Confidence: 0.8823825

00:02:37.030 --> 00:02:40.262 So I hope that we can learn a lot in this

NOTE Confidence: 0.8823825

00:02:40.262 --> 00:02:43.310 compassionate care rounds about this case

NOTE Confidence: 0.8823825

00:02:43.310 --> 00:02:46.380 example that presented in this complex way.

NOTE Confidence: 0.8823825

00:02:46.380 --> 00:02:49.518 Our first panelist, who will be

NOTE Confidence: 0.8823825

00:02:49.518 --> 00:02:53.299 speaking to you today is Doctor Suman.

NOTE Confidence: 0.8823825

00:02:53.300 --> 00:02:56.630 Badam Suman Baddam is associate medical

NOTE Confidence: 0.8823825

00:02:56.630 --> 00:03:00.390 director on our inpatient psychiatric unit.

NOTE Confidence: 0.8823825

00:03:00.390 --> 00:03:03.134 I'll just go ahead and tell you a

NOTE Confidence: 0.8823825

00:03:03.134 --> 00:03:05.929 little bit about the other panelists.

NOTE Confidence: 0.8823825

00:03:05.930 --> 00:03:09.098 Suman will then be followed by Kashif Ahmed.

NOTE Confidence: 0.8823825

00:03:09.100 --> 00:03:12.664 He's the Pgy four resident from the Soul Net

NOTE Confidence: 0.8823825

00:03:12.664 --> 00:03:15.439 Integrated Program who took care of Selena,

NOTE Confidence: 0.8823825

00:03:15.440 --> 00:03:18.440 the patient that we're going to be discussing

NOTE Confidence: 0.8823825

00:03:18.440 --> 00:03:21.378 will then be followed by Maggie Sullivan,

NOTE Confidence: 0.8823825

00:03:21.380 --> 00:03:23.858 the nurse that took care of our

NOTE Confidence: 0.8823825

00:03:23.858 --> 00:03:26.330 patient on Winnie one and then

NOTE Confidence: 0.8823825

00:03:26.330 --> 00:03:28.106 our psychiatric social worker,

NOTE Confidence: 0.8823825

00:03:28.110 --> 00:03:28.948 Melissa Bourque,

NOTE Confidence: 0.8823825

00:03:28.948 --> 00:03:31.462 will be our final panelist who

NOTE Confidence: 0.8823825

00:03:31.462 --> 00:03:33.529 will speak about this case.

NOTE Confidence: 0.8823825

00:03:33.530 --> 00:03:36.872 Then we'll open it up for

NOTE Confidence: 0.8823825

00:03:36.872 --> 00:03:37.986 audience participation.

NOTE Confidence: 0.8823825

00:03:37.990 --> 00:03:42.267 So our first presenter is Doctor Badam.

NOTE Confidence: 0.74726117

00:03:46.080 --> 00:03:48.081 Thank you Lori.

NOTE Confidence: 0.74726117

00:03:48.081 --> 00:03:52.630 Can everybody hear me? Alright.

NOTE Confidence: 0.74726117

00:03:52.630 --> 00:03:56.165 So I'm just going to give you

NOTE Confidence: 0.74726117

00:03:56.165 --> 00:03:58.290 a brief introduction into.

NOTE Confidence: 0.74726117

00:03:58.290 --> 00:04:02.427 How Selena came into the unit and

NOTE Confidence: 0.74726117

00:04:02.427 --> 00:04:06.900 what were my initial impressions?

NOTE Confidence: 0.74726117

00:04:06.900 --> 00:04:09.700 So Selena, the first time that I heard

NOTE Confidence: 0.74726117

00:04:09.700 --> 00:04:12.027 about her was through Doctor Martin

NOTE Confidence: 0.74726117

00:04:12.027 --> 00:04:15.035 that there's a child who is in the

NOTE Confidence: 0.74726117

00:04:15.035 --> 00:04:17.483 ER who is in the wheelchair and she

NOTE Confidence: 0.74726117

00:04:17.490 --> 00:04:20.759 needs to come into the inpatient unit.

NOTE Confidence: 0.74726117

00:04:20.760 --> 00:04:24.456 And just to put things in perspective,

NOTE Confidence: 0.74726117

00:04:24.460 --> 00:04:28.552 this was I became the second

NOTE Confidence: 0.74726117

00:04:28.552 --> 00:04:31.280 attending and I was.

NOTE Confidence: 0.74726117

00:04:31.280 --> 00:04:35.750 Taking over from Doctor Taylor.

NOTE Confidence: 0.74726117

00:04:35.750 --> 00:04:37.320 At the beginning of July,

NOTE Confidence: 0.74726117

00:04:37.320 --> 00:04:39.198 so this was end of June.

NOTE Confidence: 0.74726117

00:04:39.200 --> 00:04:42.696 So I had started a few days earlier.

NOTE Confidence: 0.74726117

00:04:42.700 --> 00:04:46.748 So the first impressions in my mind was.

NOTE Confidence: 0.74726117

00:04:46.750 --> 00:04:49.150 There's a child in a wheelchair and I

NOTE Confidence: 0.74726117

00:04:49.150 --> 00:04:51.569 have never covering the inpatient unit.

NOTE Confidence: 0.74726117

00:04:51.570 --> 00:04:52.698 I've never seen,

NOTE Confidence: 0.74726117

00:04:52.698 --> 00:04:54.954 or we have never taken care

NOTE Confidence: 0.74726117

00:04:54.954 --> 00:04:57.337 of a child in a wheelchair.

NOTE Confidence: 0.74726117

00:04:57.340 --> 00:04:58.710 And I mean you attending.

NOTE Confidence: 0.74726117

00:04:58.710 --> 00:05:00.614 What are the struggles going to be?

NOTE Confidence: 0.74726117

00:05:00.620 --> 00:05:03.524 What are the challenge is going to be?

NOTE Confidence: 0.74726117

00:05:03.530 --> 00:05:07.388 So after moving beyond that Selena

7

NOTE Confidence: 0.74726117

00:05:07.388 --> 00:05:11.179 she was brought to the unit.

NOTE Confidence: 0.74726117

00:05:11.180 --> 00:05:13.847 And as we looked at the history,

NOTE Confidence: 0.74726117

00:05:13.850 --> 00:05:17.207 and as we looked at what the mom had

NOTE Confidence: 0.74726117

00:05:17.207 --> 00:05:19.940 presented in the ER emergency room it,

NOTE Confidence: 0.74726117

00:05:19.940 --> 00:05:22.876 it sounded like a child who had struggled

NOTE Confidence: 0.74726117

00:05:22.876 --> 00:05:26.167 a lot and the family had struggled a

NOTE Confidence: 0.74726117

00:05:26.167 --> 00:05:29.388 lot with agitation and aggression at home.

NOTE Confidence: 0.74726117

00:05:29.390 --> 00:05:31.386 Hitting mother severe tantrums.

NOTE Confidence: 0.74726117

00:05:31.386 --> 00:05:34.380 Pushing mother down the stairs and

NOTE Confidence: 0.74726117

00:05:34.455 --> 00:05:37.416 these are these kind of behaviors are

NOTE Confidence: 0.74726117

00:05:37.416 --> 00:05:40.049 something which we see all the time.

NOTE Confidence: 0.74726117

00:05:40.050 --> 00:05:41.694 But within the context,

NOTE Confidence: 0.74726117

00:05:41.694 --> 00:05:44.160 I'll give you a little bit

NOTE Confidence: 0.74726117

00:05:44.243 --> 00:05:46.708 more context about this child.

NOTE Confidence: 0.74726117

00:05:46.710 --> 00:05:49.966 She is a 9 year old with cerebral

NOTE Confidence: 0.74726117

00:05:49.966 --> 00:05:53.199 palsy and she also has tremors and

NOTE Confidence: 0.74726117

00:05:53.199 --> 00:05:56.469 she has her muscles have low tone.

NOTE Confidence: 0.74726117

00:05:56.470 --> 00:06:02.000 She can't keep her. Next air act.

NOTE Confidence: 0.74726117

00:06:02.000 --> 00:06:05.672 And she also has what are called as

NOTE Confidence: 0.74726117

00:06:05.672 --> 00:06:08.370 a contractors and tight muscles.

NOTE Confidence: 0.74726117

00:06:08.370 --> 00:06:10.359 So she can't.

NOTE Confidence: 0.87312603

00:06:12.490 --> 00:06:15.028 It's hard her for her to.

NOTE Confidence: 0.87312603

00:06:15.030 --> 00:06:17.484 She does not stand without support

NOTE Confidence: 0.87312603

00:06:17.484 --> 00:06:20.495 and she needs two people to support

NOTE Confidence: 0.87312603

00:06:20.495 --> 00:06:23.069 her to walk whenever she walks,

NOTE Confidence: 0.87312603

00:06:23.070 --> 00:06:26.102 so she is wheelchair bound and she also

NOTE Confidence: 0.87312603

00:06:26.102 --> 00:06:29.208 has to need support to transfer from

NOTE Confidence: 0.87312603

00:06:29.208 --> 00:06:32.817 the bed to the wheelchair as well as

NOTE Confidence: 0.87312603

00:06:32.817 --> 00:06:35.337 help with feeding and also toileting

NOTE Confidence: 0.87312603

00:06:35.337 --> 00:06:39.036 and all the activities of daily living.

NOTE Confidence: 0.87312603

00:06:39.040 --> 00:06:43.350 So. After I read about this

NOTE Confidence: 0.87312603

00:06:43.350 --> 00:06:45.560 history and got this history.

NOTE Confidence: 0.87312603

00:06:45.560 --> 00:06:48.906 In and also considering this agitation and

NOTE Confidence: 0.87312603

00:06:48.906 --> 00:06:52.398 the episodes of that she struggles with.

NOTE Confidence: 0.87312603

00:06:52.400 --> 00:06:55.964 And we also heard from the mother that the

NOTE Confidence: 0.87312603

00:06:55.964 --> 00:06:58.785 medications which she was on or not helping,

NOTE Confidence: 0.87312603

00:06:58.790 --> 00:07:01.996 and Mother also reported a history that

NOTE Confidence: 0.87312603

00:07:01.996 --> 00:07:06.158 there was a manic kind of changes in this.

NOTE Confidence: 0.87312603

00:07:06.160 --> 00:07:08.518 In the presentation of the child.

NOTE Confidence: 0.87312603

00:07:08.520 --> 00:07:11.679 So with all of this in context and some

NOTE Confidence: 0.87312603

00:07:11.679 --> 00:07:14.277 history which we were able to obtain,

NOTE Confidence: 0.87312603

00:07:14.280 --> 00:07:15.556 was that.

NOTE Confidence: 0.87312603

00:07:15.556 --> 00:07:20.022 There was the child had suffered from.

NOTE Confidence: 0.87312603

00:07:20.030 --> 00:07:23.423 It is called as a shoulder dystocia or not

NOTE Confidence: 0.87312603

00:07:23.423 --> 00:07:26.348 having oxygen at the time of the birth,

NOTE Confidence: 0.87312603

00:07:26.350 --> 00:07:28.654 which more than likely had led

NOTE Confidence: 0.87312603

00:07:28.654 --> 00:07:30.819 to these challenges that she had.

NOTE Confidence: 0.87312603

00:07:30.820 --> 00:07:33.417 So there's a lot of emotional material,

NOTE Confidence: 0.87312603

00:07:33.420 --> 00:07:35.645 but also mental health related

NOTE Confidence: 0.87312603

00:07:35.645 --> 00:07:38.530 challenges that she was having at home.

NOTE Confidence: 0.87312603

00:07:38.530 --> 00:07:41.337 And to add to all of this,

NOTE Confidence: 0.87312603

00:07:41.340 --> 00:07:43.945 mom was extremely distressed that

NOTE Confidence: 0.87312603

00:07:43.945 --> 00:07:47.360 she had tried. She was a single mom.

NOTE Confidence: 0.87312603

00:07:47.360 --> 00:07:50.280 She was taking care of her child by

NOTE Confidence: 0.87312603

00:07:50.280 --> 00:07:53.000 herself and had a full time job and

NOTE Confidence: 0.87312603

00:07:53.000 --> 00:07:55.600 she had tried all the avenues to

NOTE Confidence: 0.87312603

00:07:55.600 --> 00:07:58.084 get as many services as possible,

NOTE Confidence: 0.87312603

00:07:58.090 --> 00:08:00.349 but she was.

NOTE Confidence: 0.87312603

00:08:00.350 --> 00:08:03.110 Constantly refused because of multitude

NOTE Confidence: 0.87312603

00:08:03.110 --> 00:08:06.200 of reasons that you're going to.

NOTE Confidence: 0.87312603

00:08:06.200 --> 00:08:09.976 So just to put all of these things

NOTE Confidence: 0.87312603

00:08:09.976 --> 00:08:10.920 in perspective.

NOTE Confidence: 0.87312603

00:08:10.920 --> 00:08:15.760 So this was the time of transition where.

NOTE Confidence: 0.87312603

00:08:15.760 --> 00:08:18.595 Some of the fellows who had who the

NOTE Confidence: 0.87312603

00:08:18.595 --> 00:08:20.530 second year fellows were transitioning

NOTE Confidence: 0.87312603

00:08:20.530 --> 00:08:22.505 the first year fellows were

NOTE Confidence: 0.87312603

00:08:22.505 --> 00:08:24.260 transitioning to into the second year,

NOTE Confidence: 0.87312603

00:08:24.260 --> 00:08:26.378 and there were new fellows coming,

NOTE Confidence: 0.87312603

00:08:26.380 --> 00:08:28.858 so there was a lot of questions.

NOTE Confidence: 0.87312603

00:08:28.860 --> 00:08:29.930 And I,

NOTE Confidence: 0.87312603

00:08:29.930 --> 00:08:32.605 being the new attending although

NOTE Confidence: 0.87312603

00:08:32.605 --> 00:08:34.210 covering the inpatient.

NOTE Confidence: 0.87312603

00:08:34.210 --> 00:08:34.771 Infrequently.

NOTE Confidence: 0.87312603

00:08:34.771 --> 00:08:38.741 Are we as a unit equipped to take

NOTE Confidence: 0.87312603

00:08:38.741 --> 00:08:41.387 care of this child's medical needs?

NOTE Confidence: 0.87312603

00:08:41.390 --> 00:08:44.662 And does she need to be constantly moved

NOTE Confidence: 0.87312603

00:08:44.662 --> 00:08:47.918 around this so that there's no bad source?

NOTE Confidence: 0.87312603

00:08:47.920 --> 00:08:50.230 And also we are equipped to take

NOTE Confidence: 0.87312603

00:08:50.230 --> 00:08:52.781 care of this child children with

NOTE Confidence: 0.87312603

00:08:52.781 --> 00:08:55.256 emotional and mental health needs.

NOTE Confidence: 0.87312603

00:08:55.260 --> 00:08:57.966 But this complexity of this medical

NOTE Confidence: 0.87312603

00:08:57.966 --> 00:09:00.899 needs and the mental health needs.

NOTE Confidence: 0.87312603

00:09:00.900 --> 00:09:02.515 I have seen children that's

NOTE Confidence: 0.87312603

00:09:02.515 --> 00:09:03.484 terrible policy before,

NOTE Confidence: 0.87312603

00:09:03.490 --> 00:09:05.856 but many of the children that have

NOTE Confidence: 0.87312603

00:09:05.856 --> 00:09:08.472 taken care of they were they were

NOTE Confidence: 0.87312603

00:09:08.472 --> 00:09:10.387 able to walk and communicate.

NOTE Confidence: 0.87312603

00:09:10.390 --> 00:09:11.892 But Selena,

NOTE Confidence: 0.87312603

00:09:11.892 --> 00:09:14.896 she communicates through the

NOTE Confidence: 0.87312603

00:09:14.896 --> 00:09:17.149 through the iPad.

NOTE Confidence: 0.87312603

00:09:17.150 --> 00:09:19.646 And with the tremor to communicate,

NOTE Confidence: 0.87312603

00:09:19.650 --> 00:09:21.162 just say hello,

NOTE Confidence: 0.87312603

00:09:21.162 --> 00:09:24.690 it takes at least like 10 seconds.

NOTE Confidence: 0.87312603

00:09:24.690 --> 00:09:27.630 So I have seen children cerebral palsy,

NOTE Confidence: 0.87312603

00:09:27.630 --> 00:09:29.730 but how do we communicate?

NOTE Confidence: 0.87312603

00:09:29.730 --> 00:09:32.842 How do we find what this child is

NOTE Confidence: 0.87312603

00:09:32.842 --> 00:09:35.728 struggling with and what are the root

NOTE Confidence: 0.87312603

00:09:35.728 --> 00:09:38.550 causes of these mental health problems?

NOTE Confidence: 0.87312603

00:09:38.550 --> 00:09:41.350 So those are the questions and and to

NOTE Confidence: 0.87312603

00:09:41.350 --> 00:09:43.444 put things additional questions where

NOTE Confidence: 0.87312603

00:09:43.444 --> 00:09:46.510 we live in a world with different

NOTE Confidence: 0.87312603

00:09:46.587 --> 00:09:49.287 differential diagnosis and diagnosis.

NOTE Confidence: 0.87312603

00:09:49.290 --> 00:09:51.665 And with this complex mental

NOTE Confidence: 0.87312603

00:09:51.665 --> 00:09:54.040 mental health as well as

NOTE Confidence: 0.884701

00:09:54.136 --> 00:09:56.110 physical health needs.

NOTE Confidence: 0.884701

00:09:56.110 --> 00:09:58.080 Wait, is this child fallen?

NOTE Confidence: 0.884701

00:09:58.080 --> 00:10:00.272 That in those categories?

NOTE Confidence: 0.884701

00:10:00.272 --> 00:10:04.740 So with all of those questions in my mind,

NOTE Confidence: 0.884701

00:10:04.740 --> 00:10:08.198 the first time that I met Selena,

NOTE Confidence: 0.884701

00:10:08.200 --> 00:10:12.670 she was quite pleasant and very.

NOTE Confidence: 0.884701

00:10:12.670 --> 00:10:14.818 Cheerful, but also a little bit

NOTE Confidence: 0.884701

00:10:14.818 --> 00:10:17.451 helpless because I was going into this

NOTE Confidence: 0.884701

00:10:17.451 --> 00:10:19.707 with a lot of preconceived notions.

NOTE Confidence: 0.884701

00:10:19.710 --> 00:10:22.174 So at this time I wanted to.

NOTE Confidence: 0.884701

00:10:22.180 --> 00:10:24.298 I raised all of these challenges.

NOTE Confidence: 0.884701

00:10:24.300 --> 00:10:25.138 Initial challenges.

NOTE Confidence: 0.884701

00:10:25.138 --> 00:10:28.490 That were in my mind and in taking

NOTE Confidence: 0.884701

00:10:28.572 --> 00:10:31.086 care of a child with complex

NOTE Confidence: 0.884701

00:10:31.086 --> 00:10:33.310 medical and mental health needs.

NOTE Confidence: 0.884701

00:10:33.310 --> 00:10:35.662 So I just wanted to transition

NOTE Confidence: 0.884701

00:10:35.662 --> 00:10:37.230 now to doctor M.

NOTE Confidence: 0.884701

00:10:37.230 --> 00:10:39.444 And who was the primary follow

NOTE Confidence: 0.884701

00:10:39.444 --> 00:10:41.825 and how we work together to

NOTE Confidence: 0.884701

00:10:41.825 --> 00:10:43.885 take care of this child.

NOTE Confidence: 0.8724358

00:10:46.010 --> 00:10:47.422 Hello everybody, so I'm

NOTE Confidence: 0.8724358

00:10:47.422 --> 00:10:48.838 joining from Maggie's laptop.

NOTE Confidence: 0.8724358

00:10:48.840 --> 00:10:51.500 We're here in the on the unit

NOTE Confidence: 0.8724358

00:10:51.500 --> 00:10:54.139 together so I'll be speaking from.

NOTE Confidence: 0.8724358

00:10:54.140 --> 00:10:56.758 From this zoom location and so like

NOTE Confidence: 0.8724358

00:10:56.758 --> 00:10:59.394 Doctor Badam said when when Selena got

NOTE Confidence: 0.8724358

00:10:59.394 --> 00:11:02.361 admitted to the unit it really was a

NOTE Confidence: 0.8724358

00:11:02.361 --> 00:11:04.563 time of transition and she actually

NOTE Confidence: 0.8724358

00:11:04.563 --> 00:11:06.768 had gotten admitted to the unit.

NOTE Confidence: 0.8724358

00:11:06.768 --> 00:11:09.703 Maybe just a couple of days before I

NOTE Confidence: 0.8724358

00:11:09.703 --> 00:11:12.335 started on July 1st and so this was

NOTE Confidence: 0.8724358

00:11:12.415 --> 00:11:14.839 her first hospitalization and she had

NOTE Confidence: 0.8724358

00:11:14.839 --> 00:11:17.128 all this sort of nervous excitement

NOTE Confidence: 0.8724358

00:11:17.128 --> 00:11:19.466 about how the hospital worked and what

NOTE Confidence: 0.8724358

00:11:19.466 --> 00:11:21.668 all these different specialties were.

NOTE Confidence: 0.8724358

00:11:21.670 --> 00:11:24.624 What was going on in the unit?

NOTE Confidence: 0.8724358

00:11:24.630 --> 00:11:26.580 And had all these questions and

NOTE Confidence: 0.8724358

00:11:26.580 --> 00:11:28.447 curiosity about how things worked and

NOTE Confidence: 0.8724358

00:11:28.447 --> 00:11:30.463 I really felt the same way it was.

NOTE Confidence: 0.8724358

00:11:30.470 --> 00:11:32.348 This really nice sort of parallel

NOTE Confidence: 0.8724358

00:11:32.348 --> 00:11:34.518 thing that I notice just within the

NOTE Confidence: 0.8724358

00:11:34.518 --> 00:11:36.506 first maybe day or so of working

NOTE Confidence: 0.8724358

00:11:36.566 --> 00:11:38.694 with her that I also had this sort

NOTE Confidence: 0.8724358

00:11:38.694 --> 00:11:39.487 of nervous excitement.

NOTE Confidence: 0.8724358

00:11:39.487 --> 00:11:41.543 And so it was nice that it felt

NOTE Confidence: 0.8724358

00:11:41.543 --> 00:11:43.828 like we were sort of going through

NOTE Confidence: 0.8724358

00:11:43.828 --> 00:11:44.484 something together,

NOTE Confidence: 0.8724358

00:11:44.490 --> 00:11:46.373 and I think it actually helped me

NOTE Confidence: 0.8724358

00:11:46.373 --> 00:11:48.269 really focus on trying to just sort

NOTE Confidence: 0.8724358

00:11:48.269 --> 00:11:50.215 of mental eyes this kid and understand

NOTE Confidence: 0.8724358

00:11:50.215 --> 00:11:52.261 what she was struggling with without

17

NOTE Confidence: 0.8724358

00:11:52.261 --> 00:11:54.704 being so sort of fixated on just the

NOTE Confidence: 0.8724358

00:11:54.704 --> 00:11:56.456 diagnosis that came with the chart.

NOTE Confidence: 0.8724358

00:11:56.460 --> 00:11:58.308 But really just trying to understand

NOTE Confidence: 0.8724358

00:11:58.308 --> 00:11:59.540 what is this kids.

NOTE Confidence: 0.8724358

00:11:59.540 --> 00:12:01.918 Experience on this unit and so

NOTE Confidence: 0.8724358

00:12:01.920 --> 00:12:03.048 like Doctor Badams,

NOTE Confidence: 0.8724358

00:12:03.048 --> 00:12:06.169 said one of the real challenges with that

NOTE Confidence: 0.8724358

00:12:06.169 --> 00:12:08.647 was sort of the communicative deficit.

NOTE Confidence: 0.8724358

00:12:08.650 --> 00:12:11.422 So this is a kid who has the normal

NOTE Confidence: 0.8724358

00:12:11.422 --> 00:12:14.902 IQ with no difficulties with abstract

NOTE Confidence: 0.8724358

00:12:14.902 --> 00:12:17.987 reasoning or receptive language function.

NOTE Confidence: 0.8724358

00:12:17.990 --> 00:12:19.695 But really really struggled with

NOTE Confidence: 0.8724358

00:12:19.695 --> 00:12:21.610 expressive language and could sort of,

NOTE Confidence: 0.8724358

00:12:21.610 --> 00:12:22.382 you know,

NOTE Confidence: 0.8724358

00:12:22.382 --> 00:12:23.926 give these monosyllabic answers

NOTE Confidence: 0.8724358

00:12:23.926 --> 00:12:26.035 to some questions like sort of

NOTE Confidence: 0.8724358

00:12:26.035 --> 00:12:27.529 say yes or uh-huh or mom.

NOTE Confidence: 0.8724358

00:12:27.530 --> 00:12:28.950 But really couldn't verbalize

NOTE Confidence: 0.8724358

00:12:28.950 --> 00:12:31.080 beyond that until this is really

NOTE Confidence: 0.8724358

00:12:31.145 --> 00:12:32.521 really challenging to communicate

NOTE Confidence: 0.8724358

00:12:32.521 --> 00:12:34.921 with her with the iPad and it's

NOTE Confidence: 0.8724358

00:12:34.921 --> 00:12:36.846 sort of forced me to really think

NOTE Confidence: 0.8724358

00:12:36.846 --> 00:12:38.390 about the assumptions I had.

NOTE Confidence: 0.8724358

00:12:38.390 --> 00:12:39.050 You know,

NOTE Confidence: 0.8724358

00:12:39.050 --> 00:12:41.507 like in medical school we sort of

NOTE Confidence: 0.8724358

00:12:41.507 --> 00:12:43.327 learn about open-ended versus closed

NOTE Confidence: 0.8724358

00:12:43.327 --> 00:12:45.433 ended questions and sort of going

NOTE Confidence: 0.8724358

00:12:45.433 --> 00:12:48.019 with the patient takes us and to just.

NOTE Confidence: 0.8724358

00:12:48.020 --> 00:12:50.162 Focus on really using a lot of

NOTE Confidence: 0.8724358

00:12:50.162 --> 00:12:51.870 open ended questions with Celina,

NOTE Confidence: 0.8724358

00:12:51.870 --> 00:12:53.730 it was really challenging to do

NOTE Confidence: 0.8724358

00:12:53.730 --> 00:12:55.360 that because like Doctor Boom

NOTE Confidence: 0.8724358

00:12:55.360 --> 00:12:56.688 said with the spasticity,

NOTE Confidence: 0.8724358

00:12:56.690 --> 00:12:59.042 her typing on the iPad is something

NOTE Confidence: 0.8724358

00:12:59.042 --> 00:13:01.180 that required a lot of you know,

NOTE Confidence: 0.8724358

00:13:01.180 --> 00:13:02.464 like sort of backspacing,

NOTE Confidence: 0.8724358

00:13:02.464 --> 00:13:04.069 accidentally hitting the wrong key,

NOTE Confidence: 0.8724358

00:13:04.070 --> 00:13:05.354 opening the wrong tab,

NOTE Confidence: 0.8724358

00:13:05.354 --> 00:13:07.280 going back to the typing app,

NOTE Confidence: 0.8724358

00:13:07.280 --> 00:13:09.527 and it was really hard to watch,

NOTE Confidence: 0.8724358

00:13:09.530 --> 00:13:12.085 let alone how challenging it must have

NOTE Confidence: 0.8724358

00:13:12.085 --> 00:13:15.666 been for her to have that as her primary

NOTE Confidence: 0.8724358

00:13:15.666 --> 00:13:17.850 method of communicating with people.

NOTE Confidence: 0.8724358

00:13:17.850 --> 00:13:21.516 And so we sort of developed

NOTE Confidence: 0.8724358

00:13:21.516 --> 00:13:23.349 this interesting system.

NOTE Confidence: 0.8724358

00:13:23.350 --> 00:13:23.671 Basically,

NOTE Confidence: 0.8724358

00:13:23.671 --> 00:13:25.276 communicating with each other in

NOTE Confidence: 0.8724358

00:13:25.276 --> 00:13:27.313 which we would sort of when we

NOTE Confidence: 0.8724358

00:13:27.313 --> 00:13:28.705 would check in during the day,

NOTE Confidence: 0.8724358

00:13:28.710 --> 00:13:30.677 we would have this list of closed

NOTE Confidence: 0.8724358

00:13:30.677 --> 00:13:32.124 ended questions that we would

NOTE Confidence: 0.8724358

00:13:32.124 --> 00:13:33.499 go through at the beginning.

NOTE Confidence: 0.8724358

00:13:33.500 --> 00:13:35.376 Sort of are almost like a review

NOTE Confidence: 0.8724358

00:13:35.376 --> 00:13:36.805 systems where I had certain

NOTE Confidence: 0.8724358

00:13:36.805 --> 00:13:38.765 questions that I needed to ask her

NOTE Confidence: 0.8724358

00:13:38.765 --> 00:13:40.528 and she had some questions that

NOTE Confidence: 0.8724358

00:13:40.528 --> 00:13:41.953 she really wants to ask

NOTE Confidence: 0.8525584

00:13:41.960 --> 00:13:43.840 me that she asked me every day and

NOTE Confidence: 0.8525584

00:13:43.840 --> 00:13:46.025 so we spent the 1st 10 minutes of

NOTE Confidence: 0.8525584

00:13:46.025 --> 00:13:47.835 our session with me asking these

NOTE Confidence: 0.8525584

00:13:47.835 --> 00:13:49.773 questions in her sort of indicating

NOTE Confidence: 0.8525584

00:13:49.773 --> 00:13:52.268 yes no or option one option two or

21

NOTE Confidence: 0.8525584

00:13:52.268 --> 00:13:54.060 giving brief responses with her iPad.

NOTE Confidence: 0.8525584

00:13:54.060 --> 00:13:55.768 And then after that then we would

NOTE Confidence: 0.8525584

00:13:55.768 --> 00:13:57.748 have some more time to sort of answer

NOTE Confidence: 0.8525584

00:13:57.748 --> 00:13:59.249 questions in a more free flowing

NOTE Confidence: 0.8525584

00:13:59.249 --> 00:14:01.027 way and I would just say Selena.

NOTE Confidence: 0.8525584

00:14:01.030 --> 00:14:02.530 What else is on your mind?

NOTE Confidence: 0.8525584

00:14:02.530 --> 00:14:04.637 What you wanna talk about today and

NOTE Confidence: 0.8525584

00:14:04.637 --> 00:14:07.109 then for the next sort of 25 minutes

NOTE Confidence: 0.8525584

00:14:07.109 --> 00:14:09.180 of the remainder of this session?

NOTE Confidence: 0.8525584

00:14:09.180 --> 00:14:09.894 I'm so sorry.

NOTE Confidence: 0.8525584

00:14:09.894 --> 00:14:11.560 Sending the most of my time just

NOTE Confidence: 0.8525584

00:14:11.611 --> 00:14:13.369 patiently waiting for her to type.

NOTE Confidence: 0.8525584

00:14:13.370 --> 00:14:14.762 You know, for one minute to

NOTE Confidence: 0.8525584

00:14:14.762 --> 00:14:16.250 ask a ten word question,

NOTE Confidence: 0.8525584

00:14:16.250 --> 00:14:17.828 and then I'm sort of spending,

NOTE Confidence: 0.8525584

00:14:17.830 --> 00:14:18.352 then again,

NOTE Confidence: 0.8525584

00:14:18.352 --> 00:14:20.179 waiting for a long stretch of time.

NOTE Confidence: 0.8525584

00:14:20.180 --> 00:14:22.196 And so it really forced me to think

NOTE Confidence: 0.8525584

00:14:22.196 --> 00:14:23.023 about approaching communication

NOTE Confidence: 0.8525584

00:14:23.023 --> 00:14:24.899 in a much more open minded way.

NOTE Confidence: 0.8525584

00:14:24.900 --> 00:14:26.566 And we do have this sort of

NOTE Confidence: 0.8525584

00:14:26.566 --> 00:14:27.632 repository of knowledge about

NOTE Confidence: 0.8525584

00:14:27.632 --> 00:14:28.828 how to interview patients,

NOTE Confidence: 0.8525584

00:14:28.830 --> 00:14:31.259 but that sometimes needs to take a

NOTE Confidence: 0.8525584

00:14:31.259 --> 00:14:33.823 back seat when we need to just focus

NOTE Confidence: 0.8525584

00:14:33.823 --> 00:14:36.199 on the kid who's in front of us.

NOTE Confidence: 0.8525584

00:14:36.200 --> 00:14:37.780 In that same lesson sort of

NOTE Confidence: 0.8525584

00:14:37.780 --> 00:14:39.280 came up when we were balancing

NOTE Confidence: 0.8525584

00:14:39.280 --> 00:14:40.770 not just her psychiatric needs

NOTE Confidence: 0.8525584

00:14:40.770 --> 00:14:42.546 for her physical needs as well.

NOTE Confidence: 0.8525584

00:14:42.550 --> 00:14:44.206 I remember like when I first

NOTE Confidence: 0.8525584

00:14:44.206 --> 00:14:46.462 came out to the unit and I read

NOTE Confidence: 0.8525584

00:14:46.462 --> 00:14:48.340 that not only does she have CP,

NOTE Confidence: 0.8525584

00:14:48.340 --> 00:14:50.572 but she's got a seizure disorder as well

NOTE Confidence: 0.8525584

00:14:50.572 --> 00:14:52.759 and she's on trileptal and I was like,

NOTE Confidence: 0.8525584

00:14:52.760 --> 00:14:53.423 Oh my gosh,

NOTE Confidence: 0.8525584

00:14:53.423 --> 00:14:55.307 I have to like learn how to like

NOTE Confidence: 0.8525584

00:14:55.307 --> 00:14:56.697 mitigate the risk of seizures

NOTE Confidence: 0.8525584

00:14:56.697 --> 00:14:58.830 and read up on trileptal dosing.

NOTE Confidence: 0.8525584

00:14:58.830 --> 00:15:00.755 And none of that really came up.

NOTE Confidence: 0.8525584

00:15:00.760 --> 00:15:02.140 Thankfully she had no seizure

NOTE Confidence: 0.8525584

00:15:02.140 --> 00:15:03.244 activity on the unit,

NOTE Confidence: 0.8525584

00:15:03.250 --> 00:15:05.014 but there was all this other

NOTE Confidence: 0.8525584

00:15:05.014 --> 00:15:06.190 physical stuff with urinary.

NOTE Confidence: 0.8525584

00:15:06.190 --> 00:15:07.700 Incontinence or Constipation, or vomiting.

NOTE Confidence: 0.8525584

00:15:07.700 --> 00:15:08.808 Or things like that,

NOTE Confidence: 0.8525584

00:15:08.808 --> 00:15:10.193 that some of was informed

NOTE Confidence: 0.8525584

00:15:10.193 --> 00:15:11.610 by the cerebral palsy,

NOTE Confidence: 0.8525584

00:15:11.610 --> 00:15:13.416 but some of which was like

NOTE Confidence: 0.8525584

00:15:13.416 --> 00:15:14.319 volitional or behavioral.

NOTE Confidence: 0.8525584

00:15:14.320 --> 00:15:16.849 And so I sort of felt like there were

NOTE Confidence: 0.8525584

00:15:16.849 --> 00:15:19.429 times where I was sort of flip flopping,

NOTE Confidence: 0.8525584

00:15:19.430 --> 00:15:20.935 between being a very sort

NOTE Confidence: 0.8525584

00:15:20.935 --> 00:15:21.838 of medicalized doctor,

NOTE Confidence: 0.8525584

00:15:21.840 --> 00:15:23.076 versus being a therapist,

NOTE Confidence: 0.8525584

00:15:23.076 --> 00:15:24.930 and really trying to connect with

NOTE Confidence: 0.8525584

00:15:24.983 --> 00:15:26.657 this kid in a psychological way.

NOTE Confidence: 0.8525584

00:15:26.660 --> 00:15:29.369 And I felt like it was a difficult balance,

NOTE Confidence: 0.8525584

00:15:29.370 --> 00:15:31.449 and it was something that really forced

NOTE Confidence: 0.8525584

00:15:31.449 --> 00:15:33.387 me to think about the interventions

NOTE Confidence: 0.8525584

00:15:33.387 --> 00:15:35.676 that would do the most to really

NOTE Confidence: 0.8525584

00:15:35.735 --> 00:15:37.716 help this kid get what she needed.

NOTE Confidence: 0.8525584

00:15:37.720 --> 00:15:40.416 And so there were times where I could

NOTE Confidence: 0.8525584

00:15:40.416 --> 00:15:43.059 spend half an hour talking to her and.

NOTE Confidence: 0.8525584

00:15:43.060 --> 00:15:43.376 Uh,

NOTE Confidence: 0.8525584

00:15:43.376 --> 00:15:44.953 switching her wheelchair for that

NOTE Confidence: 0.8525584

00:15:44.953 --> 00:15:47.325 properly fit her was a way more

NOTE Confidence: 0.8525584

00:15:47.325 --> 00:15:48.721 important intervention than anything

NOTE Confidence: 0.8525584

00:15:48.721 --> 00:15:51.243 I said to her or heard from her over

NOTE Confidence: 0.8525584

00:15:51.243 --> 00:15:53.434 like 1/2 an hour conversation and so

NOTE Confidence: 0.8525584

00:15:53.434 --> 00:15:55.660 really sort of forced me to think

NOTE Confidence: 0.8525584

00:15:55.660 --> 00:15:57.235 about those types of interventions,

NOTE Confidence: 0.8525584

00:15:57.240 --> 00:15:59.452 whether it was getting a different kind

NOTE Confidence: 0.8525584

00:15:59.452 --> 00:16:01.564 of wheelchair or making sure that OT

NOTE Confidence: 0.8525584

00:16:01.564 --> 00:16:03.850 and PT were coming to theater regularly.

NOTE Confidence: 0.8525584

00:16:03.850 --> 00:16:05.535 That oftentimes made much more

NOTE Confidence: 0.8525584

00:16:05.535 --> 00:16:07.220 of a difference than anything

NOTE Confidence: 0.8525584

00:16:07.285 --> 00:16:08.580 that I could have said,

NOTE Confidence: 0.83685064

00:16:08.580 --> 00:16:10.764 and so I think one of the big

NOTE Confidence: 0.83685064

00:16:10.764 --> 00:16:12.896 takeaways from my work with Selena

NOTE Confidence: 0.83685064

00:16:12.896 --> 00:16:14.416 was just really appreciating.

NOTE Confidence: 0.83685064

00:16:14.420 --> 00:16:16.800 How important it was to.

NOTE Confidence: 0.83685064

00:16:16.800 --> 00:16:18.370 Approach each interaction with an

NOTE Confidence: 0.83685064

00:16:18.370 --> 00:16:20.889 open mind and to have sort of in the

NOTE Confidence: 0.83685064

00:16:20.889 --> 00:16:23.029 back of my mind what the diagnosis is,

NOTE Confidence: 0.83685064

00:16:23.030 --> 00:16:24.194 what the medications are,

NOTE Confidence: 0.83685064

00:16:24.194 --> 00:16:25.940 sort of all the things that

NOTE Confidence: 0.83685064

00:16:26.000 --> 00:16:26.988 go into the chart,

NOTE Confidence: 0.83685064

00:16:26.990 --> 00:16:28.400 but to approach the actual

NOTE Confidence: 0.83685064

00:16:28.400 --> 00:16:28.964 interaction themselves.

NOTE Confidence: 0.83685064

00:16:28.970 --> 00:16:30.848 With just like what's this kid

NOTE Confidence: 0.83685064

00:16:30.848 --> 00:16:32.648 struggling with right now and and

NOTE Confidence: 0.83685064

00:16:32.648 --> 00:16:34.342 how do I support her with that?

NOTE Confidence: 0.83685064

00:16:34.350 --> 00:16:36.268 And so I'll stop for there for

NOTE Confidence: 0.83685064

00:16:36.268 --> 00:16:38.308 now and turn it over to Maggie.

NOTE Confidence: 0.7950752

00:16:43.250 --> 00:16:46.290 Already, so we will do a little switcheroo

NOTE Confidence: 0.7950752

00:16:46.290 --> 00:16:49.623 here and I will take over from more of

NOTE Confidence: 0.7950752

00:16:49.623 --> 00:16:52.338 the staff position and nursing position.

NOTE Confidence: 0.7950752

00:16:52.340 --> 00:16:53.597 Talking about Selena.

NOTE Confidence: 0.7950752

00:16:53.597 --> 00:16:56.530 So as a nurse on Winchester one,

NOTE Confidence: 0.7950752

00:16:56.530 --> 00:16:59.250 it is my job to prepare the mill

NOTE Confidence: 0.7950752

00:16:59.250 --> 00:17:02.406 you for whoever is about to come in.

NOTE Confidence: 0.7950752

00:17:02.410 --> 00:17:05.266 And in no way was I actually

NOTE Confidence: 0.7950752

00:17:05.266 --> 00:17:07.360 ready for Selena's presence.

NOTE Confidence: 0.7950752

00:17:07.360 --> 00:17:09.976 When we initially heard.

NOTE Confidence: 0.7950752

00:17:09.976 --> 00:17:13.246 Other child with cerebral palsy.

NOTE Confidence: 0.7950752

00:17:13.250 --> 00:17:14.639 In a wheelchair.

NOTE Confidence: 0.7950752

00:17:14.639 --> 00:17:19.000 That was going to be admitted for aggression.

NOTE Confidence: 0.7950752

00:17:19.000 --> 00:17:20.506 We were all our wheels returning.

NOTE Confidence: 0.7950752

00:17:20.510 --> 00:17:22.568 We were trying to figure out

NOTE Confidence: 0.7950752

00:17:22.568 --> 00:17:24.858 exactly what we were going to do.

NOTE Confidence: 0.7950752

00:17:24.860 --> 00:17:26.612 How are we going to accommodate

NOTE Confidence: 0.7950752

00:17:26.612 --> 00:17:28.763 for a wheelchair on our unit with

NOTE Confidence: 0.7950752

00:17:28.763 --> 00:17:30.599 the million that we currently had,

NOTE Confidence: 0.7950752

00:17:30.600 --> 00:17:32.820 we just couldn't fathom it.

NOTE Confidence: 0.7950752

00:17:32.820 --> 00:17:34.684 On top of it was she going to

NOTE Confidence: 0.7950752

00:17:34.684 --> 00:17:35.989 bring one in from home?

NOTE Confidence: 0.7950752

00:17:35.990 --> 00:17:38.406 Or was the hospital going to provide one?

NOTE Confidence: 0.7950752

00:17:38.410 --> 00:17:41.818 We had so many uncertainties at that time.

NOTE Confidence: 0.7950752

00:17:41.820 --> 00:17:43.619 We also had no idea how she

NOTE Confidence: 0.7950752

00:17:43.619 --> 00:17:45.230 was going to communicate.

NOTE Confidence: 0.7950752

00:17:45.230 --> 00:17:45.850 I mean,

NOTE Confidence: 0.7950752

00:17:45.850 --> 00:17:47.090 we've seen iPads before.

NOTE Confidence: 0.7950752

00:17:47.090 --> 00:17:48.330 We've had kids communicating

NOTE Confidence: 0.7950752

00:17:48.330 --> 00:17:49.260 with iPads before,

NOTE Confidence: 0.7950752

00:17:49.260 --> 00:17:51.248 but where we actually going to be

NOTE Confidence: 0.7950752

00:17:51.248 --> 00:17:52.830 prepared for what her day-to-day

NOTE Confidence: 0.7950752

00:17:52.830 --> 00:17:54.834 life actually looks like at home?

NOTE Confidence: 0.7950752

00:17:54.840 --> 00:17:56.996 And we're going to be able to

NOTE Confidence: 0.7950752

00:17:56.996 --> 00:17:59.243 provide her with the resources that

NOTE Confidence: 0.7950752

00:17:59.243 --> 00:18:01.333 she actually needed to succeed.

NOTE Confidence: 0.7950752

00:18:01.340 --> 00:18:01.609 Well,

NOTE Confidence: 0.7950752

00:18:01.609 --> 00:18:03.492 it just looks fuzzy as a lot

NOTE Confidence: 0.7950752

00:18:03.492 --> 00:18:05.099 of times they always are.

NOTE Confidence: 0.7950752

00:18:05.100 --> 00:18:06.964 But lo and behold,

NOTE Confidence: 0.7950752

00:18:06.964 --> 00:18:09.760 I met Selena the next morning.

NOTE Confidence: 0.7950752

00:18:09.760 --> 00:18:12.416 We all know that as health care providers,

NOTE Confidence: 0.7950752

00:18:12.420 --> 00:18:14.095 we immediately meet a patient

NOTE Confidence: 0.7950752

00:18:14.095 --> 00:18:15.770 and we begin assessing for

NOTE Confidence: 0.7950752

00:18:15.834 --> 00:18:17.748 figuring out what they are like,

NOTE Confidence: 0.7950752

00:18:17.750 --> 00:18:18.518 their demeanor,

NOTE Confidence: 0.7950752

00:18:18.518 --> 00:18:19.286 their habitus,

NOTE Confidence: 0.7950752

00:18:19.286 --> 00:18:21.590 the things that they say and

NOTE Confidence: 0.7950752

00:18:21.661 --> 00:18:23.029 how they're behaving.

NOTE Confidence: 0.7950752

00:18:23.030 --> 00:18:26.646 And I will be completely honest that I

NOTE Confidence: 0.7950752

00:18:26.646 --> 00:18:29.820 initially had many doubts about Selena.

NOTE Confidence: 0.7950752

00:18:29.820 --> 00:18:31.434 I didn't know what we were

NOTE Confidence: 0.7950752

00:18:31.434 --> 00:18:33.200 actually going to be able to do,

NOTE Confidence: 0.7950752

00:18:33.200 --> 00:18:35.482 and that was a huge concern for

NOTE Confidence: 0.7950752

00:18:35.482 --> 00:18:38.178 me and all of the staff present.

NOTE Confidence: 0.7950752

00:18:38.180 --> 00:18:40.780 Why is she cognitively limited?

NOTE Confidence: 0.7950752

00:18:40.780 --> 00:18:42.472 I saw that there was an iPad in front

NOTE Confidence: 0.7950752

00:18:42.472 --> 00:18:44.310 of her the first time that I met her,

NOTE Confidence: 0.7950752

00:18:44.310 --> 00:18:46.081 but how well actually was she going

NOTE Confidence: 0.7950752

00:18:46.081 --> 00:18:48.159 to be able to communicate with us?

NOTE Confidence: 0.7950752

00:18:48.160 --> 00:18:50.736 Little did I know that the girl

NOTE Confidence: 0.7950752

00:18:50.736 --> 00:18:51.840 very tiny girl,

NOTE Confidence: 0.7950752

00:18:51.840 --> 00:18:54.048 my Joe sitting inside atop a

NOTE Confidence: 0.7950752

00:18:54.048 --> 00:18:55.520 very large massive wheelchair.

NOTE Confidence: 0.7950752

00:18:55.520 --> 00:18:57.902 And I mean adult sized wheelchair

NOTE Confidence: 0.7950752

00:18:57.902 --> 00:19:00.399 like she took out maybe 1/3

NOTE Confidence: 0.7950752

00:19:00.399 --> 00:19:02.459 of the actual chair itself.

NOTE Confidence: 0.7950752

00:19:02.460 --> 00:19:04.315 But little did I know how brilliant

NOTE Confidence: 0.7950752

00:19:04.315 --> 00:19:06.350 but yet how broken she would be.

NOTE Confidence: 0.8754332

00:19:08.420 --> 00:19:10.628 Spending so much time with her one to

NOTE Confidence: 0.8754332

00:19:10.628 --> 00:19:13.012 one afforded all of us the opportunity

NOTE Confidence: 0.8754332

00:19:13.012 --> 00:19:14.428 to really formulate relationships

NOTE Confidence: 0.8754332

00:19:14.428 --> 00:19:16.334 with her and I feel very grateful

NOTE Confidence: 0.8754332

00:19:16.334 --> 00:19:18.815 that we were all able to to spend one

NOTE Confidence: 0.8754332

00:19:18.815 --> 00:19:20.890 on one time with her so frequently.

NOTE Confidence: 0.8754332

00:19:20.890 --> 00:19:22.978 That being said, cracking in and

NOTE Confidence: 0.8754332

00:19:22.978 --> 00:19:24.761 getting it initially was very

NOTE Confidence: 0.8754332

00:19:24.761 --> 00:19:27.057 difficult for each and everyone of us.

NOTE Confidence: 0.8754332

00:19:27.060 --> 00:19:29.755 Gaining her trust was something that I

NOTE Confidence: 0.8754332

00:19:29.755 --> 00:19:33.458 tried to do with humor and some playfulness.

NOTE Confidence: 0.8754332

00:19:33.460 --> 00:19:35.189 And apparently she took a liking to

NOTE Confidence: 0.8754332

00:19:35.189 --> 00:19:37.566 a lot of my corny jokes and mind you,

NOTE Confidence: 0.8754332

00:19:37.570 --> 00:19:41.570 I tell a lot of corny jokes on the unit.

NOTE Confidence: 0.8754332

00:19:41.570 --> 00:19:44.450 But eventually she ended up making

NOTE Confidence: 0.8754332

00:19:44.450 --> 00:19:48.860 a button on her, her communication.

NOTE Confidence: 0.8754332

00:19:48.860 --> 00:19:50.610 Her communication app and she made a

NOTE Confidence: 0.8754332

00:19:50.610 --> 00:19:52.617 button for my name and that was when I

NOTE Confidence: 0.8754332

00:19:52.617 --> 00:19:54.673 knew that I had made it when she could

NOTE Confidence: 0.8754332

00:19:54.673 --> 00:19:56.579 just click the button and it would say

NOTE Confidence: 0.8495808

00:19:56.580 --> 00:19:57.750 Maggie over and over again.

NOTE Confidence: 0.86430098

00:19:58.840 --> 00:19:59.770 But unfortunately this.

33

NOTE Confidence: 0.86430098

00:19:59.770 --> 00:20:02.274 This made it more difficult for me when

NOTE Confidence: 0.86430098

00:20:02.274 --> 00:20:04.220 my maternal instincts began began to kick

NOTE Confidence: 0.86430098

00:20:04.220 --> 00:20:06.515 in as we all realized how dysfunctional

NOTE Confidence: 0.86430098

00:20:06.515 --> 00:20:08.671 her relationship was with her mother.

NOTE Confidence: 0.86430098

00:20:08.671 --> 00:20:11.968 She spoke of how she didn't necessarily

NOTE Confidence: 0.86430098

00:20:11.968 --> 00:20:15.588 like every single day at home with her mom.

NOTE Confidence: 0.86430098

00:20:15.590 --> 00:20:17.515 How she was feeling unloved

NOTE Confidence: 0.86430098

00:20:17.515 --> 00:20:19.055 and unsupported at times,

NOTE Confidence: 0.86430098

00:20:19.060 --> 00:20:20.990 and she typed very calculated,

NOTE Confidence: 0.86430098

00:20:20.990 --> 00:20:21.990 very determined,

NOTE Confidence: 0.86430098

00:20:21.990 --> 00:20:25.490 but some typed about how she felt

NOTE Confidence: 0.86430098

00:20:25.490 --> 00:20:29.046 and she pulled us from time to time.

NOTE Confidence: 0.86430098

00:20:29.050 --> 00:20:30.412 She really wanted to make sure

NOTE Confidence: 0.86430098

00:20:30.412 --> 00:20:31.560 that she was getting points.

NOTE Confidence: 0.84433585

00:20:33.280 --> 00:20:35.900 But at the same time, we didn't have a ton of

NOTE Confidence: 0.84433585

00:20:35.964 --> 00:20:37.944 resources on Winnie that we necessarily

NOTE Confidence: 0.84433585

00:20:37.944 --> 00:20:39.839 should have had at the time.

NOTE Confidence: 0.84433585

00:20:39.840 --> 00:20:41.828 Again, she was in this large wheelchair.

NOTE Confidence: 0.84433585

00:20:41.830 --> 00:20:43.540 We didn't have the proper spoons.

NOTE Confidence: 0.84433585

00:20:43.540 --> 00:20:44.970 We didn't have, you know,

NOTE Confidence: 0.84433585

00:20:44.970 --> 00:20:46.680 they have rubberized mats for iPads,

NOTE Confidence: 0.84433585

00:20:46.680 --> 00:20:48.960 and when you put them the iPad down,

NOTE Confidence: 0.84433585

00:20:48.960 --> 00:20:51.516 it won't fall on the floor like hers did.

NOTE Confidence: 0.84433585

00:20:51.520 --> 00:20:52.572 Time and time again.

NOTE Confidence: 0.84433585

00:20:52.572 --> 00:20:55.230 And by the end that she ended up leaving,

NOTE Confidence: 0.84433585

00:20:55.230 --> 00:20:56.370 it was completely shattered.

NOTE Confidence: 0.84433585

00:20:56.370 --> 00:20:59.508 I mean, I felt really badly.

NOTE Confidence: 0.84433585

00:20:59.510 --> 00:21:02.480 So as a unit we began to baby her and

NOTE Confidence: 0.84433585

00:21:02.566 --> 00:21:05.782 assist her with feeding and feed her and

NOTE Confidence: 0.84433585

00:21:05.782 --> 00:21:08.840 bathe her and help her with her adls.

NOTE Confidence: 0.84433585

00:21:08.840 --> 00:21:12.004 But go more above and beyond than

NOTE Confidence: 0.84433585

00:21:12.004 --> 00:21:13.360 necessarily probably should.

NOTE Confidence: 0.84433585

00:21:13.360 --> 00:21:14.715 And wine Selena finally realized

NOTE Confidence: 0.84433585

00:21:14.715 --> 00:21:16.070 that she wasn't going home.

NOTE Confidence: 0.84433585

00:21:16.070 --> 00:21:17.430 As soon as she liked,

NOTE Confidence: 0.84433585

00:21:17.430 --> 00:21:19.698 she spiraled into a sadness that

NOTE Confidence: 0.84433585

00:21:19.698 --> 00:21:22.240 made all of our hearts ache.

NOTE Confidence: 0.84433585

00:21:22.240 --> 00:21:24.319 We all desperately wanted to help her.

NOTE Confidence: 0.84433585

00:21:24.320 --> 00:21:26.630 We wanted to give her the love

NOTE Confidence: 0.84433585

00:21:26.630 --> 00:21:29.078 that she was feeling devoid of.

NOTE Confidence: 0.84433585

00:21:29.080 --> 00:21:31.420 But we were really only listening

NOTE Confidence: 0.84433585

00:21:31.420 --> 00:21:33.799 to Selena's side of the story.

NOTE Confidence: 0.84433585

00:21:33.800 --> 00:21:35.750 We soon realized that the special

NOTE Confidence: 0.84433585

00:21:35.750 --> 00:21:37.896 treatment that we were giving her

NOTE Confidence: 0.84433585

00:21:37.896 --> 00:21:39.846 with only thwarting her progression.

NOTE Confidence: 0.84433585

00:21:39.850 --> 00:21:41.858 And after a lot it was a lot

NOTE Confidence: 0.84433585

00:21:41.858 --> 00:21:43.377 of discussion and frustrating

NOTE Confidence: 0.84433585

00:21:43.377 --> 00:21:45.289 discussions between the doctors,

NOTE Confidence: 0.84433585

00:21:45.290 --> 00:21:46.310 the team, everyone,

NOTE Confidence: 0.84433585

00:21:46.310 --> 00:21:46.990 social work.

NOTE Confidence: 0.84433585

00:21:46.990 --> 00:21:48.832 We we talked about this case

NOTE Confidence: 0.84433585

00:21:48.832 --> 00:21:50.730 frequently because we were frustrated.

NOTE Confidence: 0.84433585

00:21:50.730 --> 00:21:53.790 We wanted her to feel the love and support,

NOTE Confidence: 0.84433585

00:21:53.790 --> 00:21:56.023 but we also knew that in order

NOTE Confidence: 0.84433585

00:21:56.023 --> 00:21:59.044 to get her home we needed to

NOTE Confidence: 0.84433585

00:21:59.044 --> 00:22:01.028 start promoting her independence.

NOTE Confidence: 0.84433585

00:22:01.030 --> 00:22:02.815 So though it tugged on our heartstrings,

NOTE Confidence: 0.84433585

00:22:02.820 --> 00:22:05.550 we started to do just that.

NOTE Confidence: 0.84433585

00:22:05.550 --> 00:22:07.254 As we prepared her for her

NOTE Confidence: 0.84433585

00:22:07.254 --> 00:22:08.106 expectations at home,

NOTE Confidence: 0.84433585

00:22:08.110 --> 00:22:10.294 she began to show us some of the

NOTE Confidence: 0.84433585

00:22:10.294 --> 00:22:12.007 behaviors that acting out behaviors

NOTE Confidence: 0.84433585

00:22:12.007 --> 00:22:14.215 that she initially was admitted for.

NOTE Confidence: 0.84433585

00:22:14.220 --> 00:22:15.942 So there were times when I would

NOTE Confidence: 0.84433585

00:22:15.942 --> 00:22:18.266 walk in in the morning and go to

NOTE Confidence: 0.84433585

00:22:18.266 --> 00:22:20.151 give Celina her medications and she

NOTE Confidence: 0.84433585

00:22:20.151 --> 00:22:21.975 would purposely urinate the bed and

NOTE Confidence: 0.84433585

00:22:21.975 --> 00:22:24.690 we would have to get her up and help

NOTE Confidence: 0.84433585

00:22:24.690 --> 00:22:27.565 her help us clean it up so that

NOTE Confidence: 0.84433585

00:22:27.565 --> 00:22:29.555 she was promoting the independence

NOTE Confidence: 0.84433585

00:22:29.555 --> 00:22:31.985 that Mom wanted to see at home.

NOTE Confidence: 0.84433585

00:22:31.990 --> 00:22:33.915 She also did attempt to hit and

NOTE Confidence: 0.84433585

00:22:33.915 --> 00:22:36.343 bite staff at times and that again

NOTE Confidence: 0.84433585

00:22:36.343 --> 00:22:37.883 was entirely frustrating because

NOTE Confidence: 0.84433585

00:22:37.883 --> 00:22:39.818 it wasn't like the little girl

NOTE Confidence: 0.84433585

00:22:39.818 --> 00:22:43.180 that we had all grown so fond of.

NOTE Confidence: 0.84433585

00:22:43.180 --> 00:22:44.720 And despite her attempts,

NOTE Confidence: 0.84433585

00:22:44.720 --> 00:22:47.030 constant attempts mind you to skip

NOTE Confidence: 0.84433585

00:22:47.097 --> 00:22:49.253 Group and skip therapy and skip her

NOTE Confidence: 0.84433585

00:22:49.253 --> 00:22:51.719 adls and not go to physical therapy.

NOTE Confidence: 0.84433585

00:22:51.720 --> 00:22:54.712 We encouraged her and we gave her some

NOTE Confidence: 0.84433585

00:22:54.712 --> 00:22:57.344 of the tough love that unfortunately

NOTE Confidence: 0.84433585

00:22:57.344 --> 00:23:00.790 she did need to keep her engaged.

NOTE Confidence: 0.84433585

00:23:00.790 --> 00:23:01.165 Unfortunately,

NOTE Confidence: 0.84433585

00:23:01.165 --> 00:23:03.790 we did continue to see the broken

NOTE Confidence: 0.84433585

00:23:03.790 --> 00:23:05.609 communication with her mother though,

NOTE Confidence: 0.84433585

00:23:05.610 --> 00:23:07.758 and I witnessed many of Facetimes

NOTE Confidence: 0.84433585

00:23:07.758 --> 00:23:10.069 that left me personally feeling very,

NOTE Confidence: 0.84433585

00:23:10.070 --> 00:23:10.750 very drained.

NOTE Confidence: 0.84433585

00:23:10.750 --> 00:23:14.158 It looked a lot of times like they were

NOTE Confidence: 0.84433585

00:23:14.158 --> 00:23:16.598 speaking entirely different languages.

NOTE Confidence: 0.84433585

00:23:16.600 --> 00:23:19.136 Mom would speak and Selena would be typing,

NOTE Confidence: 0.84433585

00:23:19.140 --> 00:23:20.334 typing and really,

NOTE Confidence: 0.84433585

00:23:20.334 --> 00:23:23.120 really just trying to get her points

NOTE Confidence: 0.84433585

00:23:23.193 --> 00:23:26.153 across and Mom would just speak over her.

NOTE Confidence: 0.84433585

00:23:26.160 --> 00:23:28.328 And it didn't seem like the two of

NOTE Confidence: 0.84433585

00:23:28.328 --> 00:23:29.620 them were connecting.

NOTE Confidence: 0.84433585

00:23:29.620 --> 00:23:30.436 And unfortunately,

NOTE Confidence: 0.84433585

00:23:30.436 --> 00:23:33.700 Selena was just so intent on getting home

NOTE Confidence: 0.8619663

00:23:33.776 --> 00:23:35.581 and feeling loved and Mom

NOTE Confidence: 0.8619663

00:23:35.581 --> 00:23:37.386 just wanted to promise that

NOTE Confidence: 0.8619663

00:23:37.456 --> 00:23:39.496 Selena was going to do better.

NOTE Confidence: 0.8619663

00:23:39.500 --> 00:23:41.400 Be better, be more independent.

NOTE Confidence: 0.8153134

00:23:43.770 --> 00:23:46.370 So as staff, we build relationships with all

NOTE Confidence: 0.8153134

00:23:46.370 --> 00:23:49.249 of the kiddos that come through our unit.

NOTE Confidence: 0.8153134

00:23:49.250 --> 00:23:51.700 And at times we want so desperately

NOTE Confidence: 0.8153134

00:23:51.700 --> 00:23:53.998 to save them from their woes.

NOTE Confidence: 0.8153134

00:23:54.000 --> 00:23:56.492 But what I realized by uncovering such

NOTE Confidence: 0.8153134

00:23:56.492 --> 00:23:58.700 a broken mother child relationship was

NOTE Confidence: 0.8153134

00:23:58.700 --> 00:24:01.653 that we needed to begin to heal this

NOTE Confidence: 0.8153134

00:24:01.653 --> 00:24:03.987 relationship between the mother and the

NOTE Confidence: 0.8153134

00:24:03.987 --> 00:24:06.875 child in order to promote the well-being.

NOTE Confidence: 0.8153134

00:24:06.875 --> 00:24:10.629 Of this child that we had grown so fond of.

NOTE Confidence: 0.8153134

00:24:10.630 --> 00:24:15.310 I think that is my segue to Melissa. Yes,

NOTE Confidence: 0.7504609

00:24:15.310 --> 00:24:19.654 and now we'll hear from Melissa Bourque or.

NOTE Confidence: 0.7504609

00:24:19.660 --> 00:24:21.985 Psychiatric social worker who had

NOTE Confidence: 0.7504609

00:24:21.985 --> 00:24:25.244 the huge task of working with the

NOTE Confidence: 0.7504609

00:24:25.244 --> 00:24:28.028 mother and the child and repairing

NOTE Confidence: 0.7504609

00:24:28.028 --> 00:24:29.430 their relationship, Melissa.

NOTE Confidence: 0.80559856

00:24:30.090 --> 00:24:31.053 Yes, thank you.

NOTE Confidence: 0.80559856

00:24:31.053 --> 00:24:33.696 So my main role was working with like

NOTE Confidence: 0.80559856

00:24:33.696 --> 00:24:35.978 Lori had said with Mom and finding

NOTE Confidence: 0.80559856

00:24:35.980 --> 00:24:37.884 services for when this child leaves.

NOTE Confidence: 0.80559856

00:24:37.884 --> 00:24:40.040 When I met Mom for the very

NOTE Confidence: 0.80559856

00:24:40.115 --> 00:24:41.860 first time over the phone,

NOTE Confidence: 0.80559856

00:24:41.860 --> 00:24:43.495 mother brought up the behaviors

NOTE Confidence: 0.80559856

00:24:43.495 --> 00:24:45.130 that Doctor Bowman talked about.

NOTE Confidence: 0.80559856

00:24:45.130 --> 00:24:46.438 And Maggie talked about

NOTE Confidence: 0.80559856

00:24:46.438 --> 00:24:47.746 the hitting the spitting,

NOTE Confidence: 0.80559856

00:24:47.750 --> 00:24:49.868 pushing mom down the stairs and

NOTE Confidence: 0.80559856

00:24:49.868 --> 00:24:51.925 the first thought that came to

NOTE Confidence: 0.80559856

00:24:51.925 --> 00:24:53.955 my mind is how is this possible?

NOTE Confidence: 0.80559856

00:24:53.960 --> 00:24:56.249 This petite little girl in a wheelchair?

NOTE Confidence: 0.80559856

00:24:56.250 --> 00:24:58.570 How could she have possibly

NOTE Confidence: 0.80559856

00:24:58.570 --> 00:25:00.890 pushed Mom down the stairs?

NOTE Confidence: 0.80559856

00:25:00.890 --> 00:25:02.752 And it made me realize and think

NOTE Confidence: 0.80559856

00:25:02.752 --> 00:25:04.850 back to it is possible we've had

NOTE Confidence: 0.80559856

00:25:04.850 --> 00:25:06.704 kids here as young as three.

NOTE Confidence: 0.80559856

00:25:06.710 --> 00:25:08.712 So it is possible we've seen kids

NOTE Confidence: 0.80559856

00:25:08.712 --> 00:25:10.436 of all developmental abilities and

NOTE Confidence: 0.80559856

00:25:10.436 --> 00:25:12.471 all ages be physically aggressive

NOTE Confidence: 0.80559856

00:25:12.471 --> 00:25:13.692 and emotionally dysregulated.

NOTE Confidence: 0.80559856

00:25:13.700 --> 00:25:15.331 When we began to speak to mother

NOTE Confidence: 0.80559856

00:25:15.331 --> 00:25:16.829 about what she would hope for,

NOTE Confidence: 0.80559856

00:25:16.830 --> 00:25:19.806 or is he as a goal with Selena?

NOTE Confidence: 0.80559856

00:25:19.810 --> 00:25:21.395 Which is something we typically

NOTE Confidence: 0.80559856

00:25:21.395 --> 00:25:22.980 do during the first meeting.

NOTE Confidence: 0.80559856

00:25:22.980 --> 00:25:24.877 As soon as we brought up going

NOTE Confidence: 0.80559856

00:25:24.877 --> 00:25:26.543 home mothers Voice raised became

NOTE Confidence: 0.80559856

00:25:26.543 --> 00:25:27.737 emotional and tearful.

NOTE Confidence: 0.80559856

00:25:27.740 --> 00:25:29.945 It was clear that mother was overwhelmed.

NOTE Confidence: 0.80559856

00:25:29.950 --> 00:25:32.142 Did Mom have PTSD from all of these

NOTE Confidence: 0.80559856

00:25:32.142 --> 00:25:33.839 behaviors that she had witnessed

NOTE Confidence: 0.80559856

00:25:33.839 --> 00:25:35.654 and endured over Selena's lifetime?

NOTE Confidence: 0.8374254

00:25:37.970 --> 00:25:39.800 Mother reported she had been

NOTE Confidence: 0.8374254

00:25:39.800 --> 00:25:41.630 the sole provider for Selena

NOTE Confidence: 0.8374254

00:25:41.700 --> 00:25:43.626 for an entire T Selena's life,

NOTE Confidence: 0.8374254

00:25:43.630 --> 00:25:45.760 and that's 24 hours a day,

NOTE Confidence: 0.8374254

00:25:45.760 --> 00:25:48.200 seven days a week.

NOTE Confidence: 0.8374254

00:25:48.200 --> 00:25:50.360 Mother had tried to obtain services

NOTE Confidence: 0.8374254

00:25:50.360 --> 00:25:52.326 through able through Department of

NOTE Confidence: 0.8374254

00:25:52.326 --> 00:25:54.052 Developmental services, social services,

NOTE Confidence: 0.8374254

00:25:54.052 --> 00:25:56.824 trying to get Husky insurance and all

NOTE Confidence: 0.8374254

00:25:56.824 --> 00:25:59.783 of these things were denied due to her

NOTE Confidence: 0.8374254

00:25:59.783 --> 00:26:02.587 income level or due to Celine's average.

NOTE Confidence: 0.8374254

00:26:02.590 --> 00:26:05.950 Thank you. As a result,

NOTE Confidence: 0.8374254

00:26:05.950 --> 00:26:09.380 mother was in over $150,000 of debt.

NOTE Confidence: 0.8374254

00:26:09.380 --> 00:26:12.612 As a result, the only services mom could

NOTE Confidence: 0.8374254

00:26:12.612 --> 00:26:15.715 secure was Tele health ABA once a week.

NOTE Confidence: 0.8374254

00:26:15.720 --> 00:26:17.645 In addition to what school could provide

NOTE Confidence: 0.8374254

00:26:17.645 --> 00:26:19.570 prior to covid occupational therapy,

NOTE Confidence: 0.8374254

00:26:19.570 --> 00:26:23.434 speech therapy and a one to 1/8.

NOTE Confidence: 0.8374254

00:26:23.440 --> 00:26:25.870 I knew this was going to be a challenge

NOTE Confidence: 0.8374254

00:26:25.870 --> 00:26:28.164 as prior to coming to the unit the

NOTE Confidence: 0.8374254

00:26:28.164 --> 00:26:29.849 emergency Department had tried to

NOTE Confidence: 0.8374254

00:26:29.849 --> 00:26:31.837 obtain services to prevent it in

NOTE Confidence: 0.8374254

00:26:31.837 --> 00:26:33.407 mission and they were unsuccessful.

NOTE Confidence: 0.8374254

00:26:33.410 --> 00:26:35.325 They attempted hospital for special

NOTE Confidence: 0.8374254

00:26:35.325 --> 00:26:37.631 care and begin who both said

NOTE Confidence: 0.8374254

00:26:37.631 --> 00:26:39.575 that they were unable to help.

NOTE Confidence: 0.8374254

00:26:39.580 --> 00:26:42.040 Once on the inpatient unit,

NOTE Confidence: 0.8374254

00:26:42.040 --> 00:26:44.765 I contacted every possible service

NOTE Confidence: 0.8374254

00:26:44.765 --> 00:26:46.985 imaginable in home services

NOTE Confidence: 0.8374254

00:26:46.985 --> 00:26:49.485 icaps I BHS IOP's outpatient.

NOTE Confidence: 0.8374254

00:26:49.490 --> 00:26:52.724 Anything imaginable and all of them declined.

NOTE Confidence: 0.8374254

00:26:52.730 --> 00:26:54.554 They said she was not appropriate

45

NOTE Confidence: 0.8374254

00:26:54.554 --> 00:26:56.420 for their level of treatment.

NOTE Confidence: 0.8374254

00:26:56.420 --> 00:26:57.572 Several family meetings.

NOTE Confidence: 0.8374254

00:26:57.572 --> 00:27:01.299 A Kurd on the unit all were very similar.

NOTE Confidence: 0.8374254

00:27:01.300 --> 00:27:02.917 They all ended in the same way.

NOTE Confidence: 0.8374254

00:27:02.920 --> 00:27:04.616 Mother did not feel ready to take her

NOTE Confidence: 0.8374254

00:27:04.616 --> 00:27:06.608 home or felt any progress has been made.

NOTE Confidence: 0.7909966

00:27:08.970 --> 00:27:10.610 Selena stabilized on the unit

NOTE Confidence: 0.7909966

00:27:10.610 --> 00:27:12.742 and was ready for discharge with

NOTE Confidence: 0.7909966

00:27:12.742 --> 00:27:14.446 no realistic discharge adoption.

NOTE Confidence: 0.7909966

00:27:14.450 --> 00:27:16.640 We then spoke with Mother about

NOTE Confidence: 0.7909966

00:27:16.640 --> 00:27:18.100 obtaining DCF voluntary services,

NOTE Confidence: 0.7909966

00:27:18.100 --> 00:27:19.920 which is now through Beacon.

NOTE Confidence: 0.7909966

00:27:19.920 --> 00:27:22.110 Mother agreed to start the process.

NOTE Confidence: 0.7909966

00:27:22.110 --> 00:27:23.940 We then contacted Ann Hogan,

NOTE Confidence: 0.7909966

00:27:23.940 --> 00:27:25.760 the Yale New Haven Hospital,

NOTE Confidence: 0.7909966

00:27:25.760 --> 00:27:27.456 Government Relations hospital coordinator.

NOTE Confidence: 0.7909966

00:27:27.456 --> 00:27:30.000 To see if she could expedite

NOTE Confidence: 0.7909966

00:27:30.066 --> 00:27:31.918 the voluntary services process.

NOTE Confidence: 0.7909966

00:27:31.920 --> 00:27:33.888 As Selena was ready for discharge,

NOTE Confidence: 0.7909966

00:27:33.890 --> 00:27:35.640 team also collaborated with the

NOTE Confidence: 0.7909966

00:27:35.640 --> 00:27:37.390 outpatient social worker at the

NOTE Confidence: 0.7909966

00:27:37.452 --> 00:27:39.398 Cerebral Palsy Clinic as well as the

NOTE Confidence: 0.7909966

00:27:39.398 --> 00:27:41.458 Office of the Health Care Advocate,

NOTE Confidence: 0.7909966

00:27:41.460 --> 00:27:43.110 who now becomes involved anytime.

NOTE Confidence: 0.7909966

00:27:43.110 --> 00:27:45.658 Involuntary referral is made.

NOTE Confidence: 0.7909966

00:27:45.660 --> 00:27:47.487 Every week we would have a meeting

NOTE Confidence: 0.7909966

00:27:47.487 --> 00:27:48.946 with all the providers and

NOTE Confidence: 0.7909966

00:27:48.946 --> 00:27:51.088 mother and it seemed like we were

NOTE Confidence: 0.7909966

00:27:51.088 --> 00:27:52.789 hitting barriers left and right.

NOTE Confidence: 0.7863725

00:27:55.150 --> 00:27:57.076 We finally decided to contact the

NOTE Confidence: 0.7863725

00:27:57.076 --> 00:27:58.721 private practice where Mother was

NOTE Confidence: 0.7863725

00:27:58.721 --> 00:28:00.251 receiving where Selena was receiving

NOTE Confidence: 0.7863725

00:28:00.251 --> 00:28:02.140 the Tele health ABA once a week.

NOTE Confidence: 0.7863725

00:28:02.140 --> 00:28:04.728 They were willing to offer in home, ABA.

NOTE Confidence: 0.7863725

00:28:04.728 --> 00:28:06.560 Physical therapy, occupational therapy,

NOTE Confidence: 0.7863725

00:28:06.560 --> 00:28:07.541 and speech therapy.

NOTE Confidence: 0.7863725

00:28:07.541 --> 00:28:09.176 If a single casement agreement

NOTE Confidence: 0.7863725

00:28:09.176 --> 00:28:10.738 could be obtained, however,

NOTE Confidence: 0.7863725

00:28:10.738 --> 00:28:12.826 when it came time for the

NOTE Confidence: 0.7863725

00:28:12.826 --> 00:28:13.870 single case agreement,

NOTE Confidence: 0.7863725

00:28:13.870 --> 00:28:17.030 they decided to decline as it was a

NOTE Confidence: 0.7863725

00:28:17.030 --> 00:28:20.306 lower cost that they would be refunded.

NOTE Confidence: 0.7863725

00:28:20.310 --> 00:28:22.854 For me this was a feeling of disappointment.

NOTE Confidence: 0.7863725

00:28:22.860 --> 00:28:25.100 Defeat an immense frustration at this time.

NOTE Confidence: 0.7863725

00:28:25.100 --> 00:28:27.984 I started to understand what Mother was

NOTE Confidence: 0.7863725

00:28:27.984 --> 00:28:30.266 going through trying to get services

NOTE Confidence: 0.7863725

00:28:30.266 --> 00:28:32.527 being Denys Day in and day out.

NOTE Confidence: 0.7863725

00:28:32.530 --> 00:28:34.105 Despite collaborating with all these

NOTE Confidence: 0.7863725

00:28:34.105 --> 00:28:36.319 agencies and advocates on a daily basis,

NOTE Confidence: 0.7863725

00:28:36.320 --> 00:28:37.211 the barrier remained.

NOTE Confidence: 0.7863725

00:28:37.211 --> 00:28:38.993 It didn't change that the barriers

NOTE Confidence: 0.7863725

00:28:38.993 --> 00:28:40.748 we were facing where insurance,

NOTE Confidence: 0.7863725

00:28:40.750 --> 00:28:41.380 appropriate services,

NOTE Confidence: 0.7863725

00:28:41.380 --> 00:28:42.955 and the COVID-19 pandemic insurance.

NOTE Confidence: 0.7863725

00:28:42.960 --> 00:28:44.850 There was a lack of coverage.

NOTE Confidence: 0.7863725

00:28:44.850 --> 00:28:46.770 There was a lack of appropriate

NOTE Confidence: 0.7863725

00:28:46.770 --> 00:28:49.419 services and on top of that we were

NOTE Confidence: 0.7863725

00:28:49.419 --> 00:28:51.375 in this COVID-19 pandemic where none

NOTE Confidence: 0.7863725

00:28:51.442 --> 00:28:53.746 of us knew what was going to happen

NOTE Confidence: 0.7863725

00:28:53.746 --> 00:28:55.910 and school was no longer in session.

NOTE Confidence: 0.7863725

00:28:55.910 --> 00:28:58.311 That little bit of break that mother

NOTE Confidence: 0.7863725

00:28:58.311 --> 00:29:00.955 would have had during the day when Selena

NOTE Confidence: 0.7863725

00:29:00.955 --> 00:29:03.649 was at school is no longer possible.

NOTE Confidence: 0.7863725

00:29:03.650 --> 00:29:06.324 Selena is out in mothers care 24/7.

NOTE Confidence: 0.7863725

00:29:06.330 --> 00:29:07.060 No break.

NOTE Confidence: 0.7863725

00:29:07.060 --> 00:29:09.250 And it was starting to get

NOTE Confidence: 0.7863725

00:29:09.250 --> 00:29:11.489 seem like caregiver fatigue.

NOTE Confidence: 0.7863725

00:29:11.490 --> 00:29:14.000 Was playing an immense role.

NOTE Confidence: 0.7863725

00:29:14.000 --> 00:29:14.789 At this point,

NOTE Confidence: 0.7863725

00:29:14.789 --> 00:29:16.367 Selena had been on the unit

NOTE Confidence: 0.7863725

00:29:16.367 --> 00:29:17.719 for almost two months.

NOTE Confidence: 0.7863725

00:29:17.720 --> 00:29:20.760 I was getting more discouraged at this time.

NOTE Confidence: 0.7863725

00:29:20.760 --> 00:29:22.420 Why was Mother Sobers assented,

NOTE Confidence: 0.7863725

00:29:22.420 --> 00:29:25.066 taking her home mother seemed disengaged

NOTE Confidence: 0.7863725

00:29:25.066 --> 00:29:27.589 when speaking to Celina over Zoom.

NOTE Confidence: 0.7863725

00:29:27.590 --> 00:29:29.266 After speaking with mother.

NOTE Confidence: 0.7863725

00:29:29.266 --> 00:29:31.780 We realized that the caregiver fatigue

NOTE Confidence: 0.7863725

00:29:31.850 --> 00:29:33.936 was taking a far greater level than

NOTE Confidence: 0.7863725

00:29:33.936 --> 00:29:36.110 we had even initially realized.

NOTE Confidence: 0.7863725

00:29:36.110 --> 00:29:39.043 It was time to have a difficult

NOTE Confidence: 0.7863725

00:29:39.043 --> 00:29:40.300 discussion with mother.

NOTE Confidence: 0.7863725

00:29:40.300 --> 00:29:41.860 Selena was ready for discharge.

NOTE Confidence: 0.7863725

00:29:41.860 --> 00:29:43.355 The barriers during the pandemic

NOTE Confidence: 0.7863725

00:29:43.355 --> 00:29:45.280 that we're not going to change.

NOTE Confidence: 0.7863725

00:29:45.280 --> 00:29:47.233 We decided to talk to mother about

NOTE Confidence: 0.7863725

00:29:47.233 --> 00:29:49.010 the option of contacting DCF.

NOTE Confidence: 0.7863725

00:29:49.010 --> 00:29:50.921 If Mother felt like she would could

NOTE Confidence: 0.7863725

00:29:50.921 --> 00:29:53.049 not care for patient going forward.

NOTE Confidence: 0.7863725

00:29:53.050 --> 00:29:55.075 Mother was given the information

NOTE Confidence: 0.7863725

00:29:55.075 --> 00:29:57.856 about filing for DCF once it finally

NOTE Confidence: 0.7863725

00:29:57.856 --> 00:30:00.243 DCF 136 and what that would mean.

NOTE Confidence: 0.7863725

00:30:00.250 --> 00:30:01.948 Mother at that time felt like it

NOTE Confidence: 0.7863725

00:30:01.948 --> 00:30:03.789 would probably end up going to a 136,

51

NOTE Confidence: 0.7863725

00:30:03.790 --> 00:30:06.566 but wanted the night to think about it.

NOTE Confidence: 0.7863725

00:30:06.570 --> 00:30:08.565 As a mother of special needs son,

NOTE Confidence: 0.7863725

00:30:08.570 --> 00:30:10.858 there are days that I thought how could

NOTE Confidence: 0.7863725

00:30:10.858 --> 00:30:13.409 she ever want to do that to her daughter.

NOTE Confidence: 0.7863725

00:30:13.410 --> 00:30:15.120 Give relinquish the rights to DCS,

NOTE Confidence: 0.7863725

00:30:15.120 --> 00:30:16.836 but then on the days of

NOTE Confidence: 0.7863725

00:30:16.836 --> 00:30:18.539 the worst days of my son,

NOTE Confidence: 0.7863725

00:30:18.540 --> 00:30:20.570 I understood how frustrated it it could

NOTE Confidence: 0.7863725

00:30:20.570 --> 00:30:22.820 be and understood where she was coming from.

NOTE Confidence: 0.7863725

00:30:22.820 --> 00:30:25.193 Knowing the limited supports that she had

NOTE Confidence: 0.7863725

00:30:25.193 --> 00:30:27.368 and the inability to access services.

NOTE Confidence: 0.7863725

00:30:27.370 --> 00:30:28.102 The next day,

NOTE Confidence: 0.7863725

00:30:28.102 --> 00:30:29.566 mother called the team and was

NOTE Confidence: 0.7863725

00:30:29.566 --> 00:30:31.086 certain that she did not want

NOTE Confidence: 0.7863725

00:30:31.086 --> 00:30:32.066 to relinquish her rights.

NOTE Confidence: 0.7863725

00:30:32.070 --> 00:30:33.854 She wanted to continue to care for Celina.

NOTE Confidence: 0.7863725

00:30:33.860 --> 00:30:34.410 For me,

NOTE Confidence: 0.7863725

00:30:34.410 --> 00:30:35.785 this was the most relieving

NOTE Confidence: 0.7863725

00:30:35.785 --> 00:30:37.684 feeling we knew we had a lot of

NOTE Confidence: 0.7863725

00:30:37.684 --> 00:30:39.359 work to do between her and Celina.

NOTE Confidence: 0.7863725

00:30:39.360 --> 00:30:41.340 We began having weekly sessions

NOTE Confidence: 0.7863725

00:30:41.340 --> 00:30:43.320 with her and Doctor Ahmed

NOTE Confidence: 0.87226295

00:30:43.399 --> 00:30:46.129 to help repair that relationship and help

NOTE Confidence: 0.87226295

00:30:46.129 --> 00:30:48.970 to foster more positive communication.

NOTE Confidence: 0.7281875

00:30:51.010 --> 00:30:53.416 Somehow, even with all of this.

NOTE Confidence: 0.7281875

00:30:53.420 --> 00:30:54.888 These feelings are relieved.

NOTE Confidence: 0.7281875

00:30:54.888 --> 00:30:57.458 I still had concerns that no matter

NOTE Confidence: 0.7281875

00:30:57.458 --> 00:31:00.122 what we put in place may not be enough.

NOTE Confidence: 0.7281875

00:31:00.130 --> 00:31:01.588 After all of this hard work,

NOTE Confidence: 0.7281875

00:31:01.590 --> 00:31:03.324 we finally came together as a

NOTE Confidence: 0.7281875

00:31:03.324 --> 00:31:05.070 team with providers and we thought

NOTE Confidence: 0.7281875

00:31:05.070 --> 00:31:06.932 Triple P would be a great option.

NOTE Confidence: 0.7281875

00:31:06.940 --> 00:31:08.280 Mother still had some concerns

NOTE Confidence: 0.7281875

00:31:08.280 --> 00:31:10.300 as to if it would be helpful.

NOTE Confidence: 0.7281875

00:31:10.300 --> 00:31:11.700 After a lot of encouragement,

NOTE Confidence: 0.7281875

00:31:11.700 --> 00:31:14.549 she decided to give it a try.

NOTE Confidence: 0.7281875

00:31:14.550 --> 00:31:16.140 We finally fill out the referral.

NOTE Confidence: 0.7281875

00:31:16.140 --> 00:31:17.256 We're so excited.

NOTE Confidence: 0.7281875

00:31:17.256 --> 00:31:18.744 They have immediate openings.

NOTE Confidence: 0.7281875

00:31:18.750 --> 00:31:20.590 And the referral was denied.

NOTE Confidence: 0.7281875

00:31:20.590 --> 00:31:22.786 We were back at Square one,

NOTE Confidence: 0.7281875

00:31:22.790 --> 00:31:25.380 collaborating with advocates and agencies.

NOTE Confidence: 0.7281875

00:31:25.380 --> 00:31:26.996 And I'll turn that back over to Lori.

NOTE Confidence: 0.84592766

00:31:28.370 --> 00:31:30.020 Alright, so too.

NOTE Confidence: 0.859293

00:31:30.710 --> 00:31:32.218 Add the potential drama

NOTE Confidence: 0.859293

00:31:32.220 --> 00:31:33.804 of compassionate care rounds.

NOTE Confidence: 0.859293

00:31:33.804 --> 00:31:36.946 I never we never reveal the ending of

NOTE Confidence: 0.859293

00:31:36.946 --> 00:31:39.375 the case or how the case concluded.

NOTE Confidence: 0.859293

00:31:39.380 --> 00:31:42.228 We'll tell you how that the case concluded

NOTE Confidence: 0.859293

00:31:42.228 --> 00:31:45.039 from our perspective in a few minutes.

NOTE Confidence: 0.859293

00:31:45.040 --> 00:31:47.302 This is the most important part

NOTE Confidence: 0.859293

00:31:47.302 --> 00:31:48.810 of compassionate care rounds.

NOTE Confidence: 0.859293

00:31:48.810 --> 00:31:50.690 We'd like to hear from

NOTE Confidence: 0.859293

00:31:50.690 --> 00:31:52.194 you as audience members.

NOTE Confidence: 0.859293

00:31:52.200 --> 00:31:54.839 What are your thoughts about this case?

NOTE Confidence: 0.859293

00:31:54.840 --> 00:31:57.340 How would you have responded?

NOTE Confidence: 0.859293

00:31:57.340 --> 00:31:59.030 What are the ethical, emotional,

NOTE Confidence: 0.859293

00:31:59.030 --> 00:32:00.041 professional dilemmas and

NOTE Confidence: 0.859293

00:32:00.041 --> 00:32:02.063 that you hear in this case,

NOTE Confidence: 0.859293

00:32:02.070 --> 00:32:04.450 and how do you think our team

NOTE Confidence: 0.859293

00:32:04.450 --> 00:32:06.130 did in responding to them?

NOTE Confidence: 0.859293

00:32:06.130 --> 00:32:08.538 So I'd like you each to indicate in

55

NOTE Confidence: 0.859293

00:32:08.538 --> 00:32:11.030 the chat that you'd like to either

NOTE Confidence: 0.859293

00:32:11.030 --> 00:32:13.585 contribute to comment or to ask a

NOTE Confidence: 0.859293

00:32:13.585 --> 00:32:15.589 question of any of the panelists,

NOTE Confidence: 0.859293

00:32:15.590 --> 00:32:17.750 and hopefully this will work so

NOTE Confidence: 0.859293

00:32:17.750 --> 00:32:20.564 that we can hear from as many of

NOTE Confidence: 0.859293

00:32:20.564 --> 00:32:23.029 you for the next 20 minutes or so.

NOTE Confidence: 0.859293

00:32:23.030 --> 00:32:25.284 And I promise that we will give

NOTE Confidence: 0.859293

00:32:25.284 --> 00:32:27.822 you how the case ended after

NOTE Confidence: 0.859293

00:32:27.822 --> 00:32:29.319 this discussion period.

NOTE Confidence: 0.859293

00:32:29.320 --> 00:32:31.504 So who would like to offer a

NOTE Confidence: 0.859293

00:32:31.504 --> 00:32:33.370 comment or even to ask a question?

NOTE Confidence: 0.91873825

00:32:39.990 --> 00:32:42.980 Let's see. So let's

NOTE Confidence: 0.8162736

00:32:42.980 --> 00:32:45.556 see David daversa. I think wants to

NOTE Confidence: 0.8162736

00:32:45.556 --> 00:32:48.312 comment on the case David, you unmute

NOTE Confidence: 0.8162736

00:32:48.312 --> 00:32:50.598 yourself and you can say something.

NOTE Confidence: 0.73884594

00:32:57.740 --> 00:32:59.689 Amy, yes we hear you now.

NOTE Confidence: 0.7079517

00:33:00.760 --> 00:33:04.290 Also known as.

NOTE Confidence: 0.7936217

00:33:04.290 --> 00:33:06.726 At the Beacon Terry Program and and

NOTE Confidence: 0.7936217

00:33:06.726 --> 00:33:08.829 basically fit the child division,

NOTE Confidence: 0.7936217

00:33:08.830 --> 00:33:11.086 we see a lot of cases.

NOTE Confidence: 0.7936217

00:33:11.090 --> 00:33:12.602 Unfortunately, his complex medical

NOTE Confidence: 0.7936217

00:33:12.602 --> 00:33:14.870 needs and complex psychiatric needs an.

NOTE Confidence: 0.7936217

00:33:14.870 --> 00:33:17.382 It's it's clear that the there is a

NOTE Confidence: 0.7936217

00:33:17.382 --> 00:33:20.693 lot of debate as to where and who

NOTE Confidence: 0.7936217

00:33:20.693 --> 00:33:22.429 should take the responsibility.

NOTE Confidence: 0.7936217

00:33:22.430 --> 00:33:24.320 It is it, mostly medical,

NOTE Confidence: 0.7936217

00:33:24.320 --> 00:33:26.966 or is it mostly psychiatric or what?

NOTE Confidence: 0.7936217

00:33:26.970 --> 00:33:28.098 If it's 5050,

NOTE Confidence: 0.7936217

00:33:28.100 --> 00:33:30.744 should who should be dealing with it?

NOTE Confidence: 0.7936217

00:33:30.744 --> 00:33:33.400 Should DDS be involved as a DCF?

NOTE Confidence: 0.7936217

00:33:33.400 --> 00:33:34.420 Is on and.

NOTE Confidence: 0.7936217

00:33:34.420 --> 00:33:36.120 And you you feel frustrated

NOTE Confidence: 0.7936217

00:33:36.120 --> 00:33:37.689 because you see you see,

NOTE Confidence: 0.7936217

00:33:37.690 --> 00:33:39.030 you see like you know,

NOTE Confidence: 0.7936217

00:33:39.030 --> 00:33:40.698 these kids are almost treated like

NOTE Confidence: 0.7936217

00:33:40.698 --> 00:33:42.627 a hot potato and it's not 'cause

NOTE Confidence: 0.7936217

00:33:42.627 --> 00:33:44.384 no one wants to care for them.

NOTE Confidence: 0.7936217

00:33:44.390 --> 00:33:45.938 It's just who has the money

NOTE Confidence: 0.7936217

00:33:45.938 --> 00:33:47.340 or to care for them.

NOTE Confidence: 0.7936217

00:33:47.340 --> 00:33:48.887 I think is the biggest concern and

NOTE Confidence: 0.7936217

00:33:48.887 --> 00:33:50.775 I think you know you know input

NOTE Confidence: 0.7936217

00:33:50.775 --> 00:33:52.240 from community providers and big

NOTE Confidence: 0.7936217

00:33:52.240 --> 00:33:53.425 agencies and collaboration with

NOTE Confidence: 0.7936217

00:33:53.425 --> 00:33:55.099 all the agencies is how we're

NOTE Confidence: 0.7936217

00:33:55.099 --> 00:33:56.524 going to solve this problem.

NOTE Confidence: 0.7936217

00:33:56.524 --> 00:33:57.954 And that's what we're working

NOTE Confidence: 0.7936217

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00:33:57.954 --> 00:33:59.129 on from our end is.

NOTE Confidence: 0.7936217

00:33:59.130 --> 00:34:01.657 How do we make a system that?

NOTE Confidence: 0.7936217

00:34:01.660 --> 00:34:04.208 That is collaborative across

NOTE Confidence: 0.7936217

00:34:04.208 --> 00:34:06.756 medicine across behavioral health,

NOTE Confidence: 0.7936217

00:34:06.760 --> 00:34:09.950 institutions and cross insurance boundaries.

NOTE Confidence: 0.80088633

00:34:12.330 --> 00:34:14.535 David could in the first part of

NOTE Confidence: 0.80088633

00:34:14.535 --> 00:34:16.889 when you spoke was cutoff a little.

NOTE Confidence: 0.80088633

00:34:16.890 --> 00:34:18.846 Could you just remind the group

NOTE Confidence: 0.80088633

00:34:18.846 --> 00:34:21.130 of the work, your role, and the

NOTE Confidence: 0.80088633

00:34:21.130 --> 00:34:23.405 work of this? Yeah, so I am.

NOTE Confidence: 0.80088633

00:34:23.410 --> 00:34:25.040 I'm the medical director also

NOTE Confidence: 0.80088633

00:34:25.040 --> 00:34:26.670 have two roles within Beacon.

NOTE Confidence: 0.80088633

00:34:26.670 --> 00:34:29.604 So my first role is with the base contractor,

NOTE Confidence: 0.80088633

00:34:29.610 --> 00:34:31.612 the where the S there were the

NOTE Confidence: 0.80088633

00:34:31.612 --> 00:34:33.189 mysterious organization of the state

NOTE Confidence: 0.80088633

00:34:33.189 --> 00:34:34.513 of consciousness to Connecticut

NOTE Confidence: 0.80088633

00:34:34.513 --> 00:34:36.614 contracts out to oversee Medicaid and

NOTE Confidence: 0.80088633

00:34:36.614 --> 00:34:38.409 Medicaid funds for behavioral health.

NOTE Confidence: 0.80088633

00:34:38.410 --> 00:34:40.375 And I'm the medical director

NOTE Confidence: 0.80088633

00:34:40.375 --> 00:34:41.554 of child services.

NOTE Confidence: 0.80088633

00:34:41.560 --> 00:34:43.436 And there's a whole new division in

NOTE Confidence: 0.80088633

00:34:43.436 --> 00:34:45.196 Pekin with all these new contracts

NOTE Confidence: 0.80088633

00:34:45.196 --> 00:34:47.296 and on the child and Family Division

NOTE Confidence: 0.80088633

00:34:47.355 --> 00:34:49.340 serves its beacon voluntary services.

NOTE Confidence: 0.80088633

00:34:49.340 --> 00:34:51.644 We have access mental health which a lot

NOTE Confidence: 0.80088633

00:34:51.644 --> 00:34:54.307 of you know bout is under that division.

NOTE Confidence: 0.80088633

00:34:54.310 --> 00:34:56.160 Intensive care coordination as well

NOTE Confidence: 0.80088633

00:34:56.160 --> 00:34:58.010 as integrated family support care

NOTE Confidence: 0.80088633

00:34:58.063 --> 00:34:59.575 which is another program we have

NOTE Confidence: 0.80088633

00:34:59.575 --> 00:35:01.237 and so I'm the medical director

NOTE Confidence: 0.80088633

00:35:01.237 --> 00:35:03.037 that sees overseas both sides of

NOTE Confidence: 0.80088633

00:35:03.037 --> 00:35:05.195 the so basically all of the child

NOTE Confidence: 0.80088633

00:35:05.195 --> 00:35:06.750 and Family Division of Beacon.

NOTE Confidence: 0.8893737

00:35:08.170 --> 00:35:10.538 So as a child psychiatrist we can turn

NOTE Confidence: 0.8893737

00:35:10.538 --> 00:35:12.760 to you to fix this system, correct?

NOTE Confidence: 0.80142397

00:35:13.720 --> 00:35:15.340 We're working on it OK?

NOTE Confidence: 0.86886084

00:35:18.120 --> 00:35:19.490 The chat is open please.

NOTE Confidence: 0.86886084

00:35:19.490 --> 00:35:21.674 We'd like to hear from more of you.

NOTE Confidence: 0.75347304

00:35:30.940 --> 00:35:33.790 It looks like Mam has a question. Yes,

NOTE Confidence: 0.86114204

00:35:33.790 --> 00:35:36.639 I I did. I did raise my

NOTE Confidence: 0.86114204

00:35:36.640 --> 00:35:39.486 hand. I'd love to just say kudos

NOTE Confidence: 0.86114204

00:35:39.486 --> 00:35:42.332 and just so a wonderful job as

NOTE Confidence: 0.86114204

00:35:42.332 --> 00:35:44.780 a an attending who worked over

NOTE Confidence: 0.86114204

00:35:44.780 --> 00:35:46.814 the weekend with this child.

NOTE Confidence: 0.86114204

00:35:46.814 --> 00:35:48.845 I got some really great

NOTE Confidence: 0.86114204

00:35:48.845 --> 00:35:51.290 feedback and direction on how as

NOTE Confidence: 0.86114204

00:35:51.290 --> 00:35:52.508 a team, we're

NOTE Confidence: 0.86114204

00:35:52.510 --> 00:35:54.952 treating her and it shows just

NOTE Confidence: 0.86114204

00:35:54.952 --> 00:35:56.982 such incredible insight into into

NOTE Confidence: 0.86114204

00:35:56.982 --> 00:35:59.424 the decisions that were made to

NOTE Confidence: 0.86114204

00:35:59.424 --> 00:36:03.030 specifically treat her more as a.

NOTE Confidence: 0.8858751

00:36:03.030 --> 00:36:04.020 A bigger kid

NOTE Confidence: 0.8858751

00:36:04.020 --> 00:36:06.337 and I really appreciated that and I

NOTE Confidence: 0.8858751

00:36:06.337 --> 00:36:08.990 think that you know there's a lot of

NOTE Confidence: 0.8858751

00:36:08.990 --> 00:36:11.638 things that we don't have in our control.

NOTE Confidence: 0.8858751

00:36:11.638 --> 00:36:14.614 There's a lot of things that I wish I

NOTE Confidence: 0.8858751

00:36:14.614 --> 00:36:17.264 could change about a lot of kids lives

NOTE Confidence: 0.8858751

00:36:17.264 --> 00:36:19.580 that I see in the emergency Department,

NOTE Confidence: 0.8858751

00:36:19.580 --> 00:36:22.230 and that I send over to you guys

NOTE Confidence: 0.8858751

00:36:22.230 --> 00:36:24.336 on Winnie one, but I'm but I'm

NOTE Confidence: 0.8858751

00:36:24.336 --> 00:36:26.860 struck an I'm so impressed by your

NOTE Confidence: 0.8858751

00:36:26.860 --> 00:36:28.848 ability to see what you were

NOTE Confidence: 0.8858751

00:36:28.850 --> 00:36:30.170 doing and continue to

NOTE Confidence: 0.8858751

00:36:30.170 --> 00:36:31.494 make what you're doing

NOTE Confidence: 0.8858751

00:36:31.494 --> 00:36:32.487 the most therapeutically

NOTE Confidence: 0.887148506

00:36:32.490 --> 00:36:33.906 beneficial for this child.

NOTE Confidence: 0.887148506

00:36:33.906 --> 00:36:36.180 And it made my coverage so much

NOTE Confidence: 0.887148506

00:36:36.180 --> 00:36:38.100 more meaningful because I could work

NOTE Confidence: 0.89224213

00:36:38.100 --> 00:36:39.060 within those frames.

NOTE Confidence: 0.89224213

00:36:39.060 --> 00:36:40.980 So I wanted to say thank

NOTE Confidence: 0.89224213

00:36:40.980 --> 00:36:41.940 you. I know

NOTE Confidence: 0.89224213

00:36:41.940 --> 00:36:45.460 there's a lot of things that we can do, but I

NOTE Confidence: 0.89224213

00:36:45.460 --> 00:36:47.700 did want to bring that up as

NOTE Confidence: 0.89224213

00:36:47.700 --> 00:36:50.550 a as a special point. Thank

NOTE Confidence: 0.84064394

00:36:50.550 --> 00:36:53.154 you, Pam. Heather Howell is asking

NOTE Confidence: 0.84064394

00:36:53.154 --> 00:36:56.175 how did staff keep their spirits and

NOTE Confidence: 0.84064394

00:36:56.175 --> 00:36:59.640 hopes up over the course of two months.

NOTE Confidence: 0.84064394

00:36:59.640 --> 00:37:01.225 Heather was there something else

NOTE Confidence: 0.84064394

00:37:01.225 --> 00:37:03.589 you wanted to ask as part of that

NOTE Confidence: 0.8256583

00:37:03.590 --> 00:37:06.014 question, I'm just thinking about it from a

NOTE Confidence: 0.8256583

00:37:06.020 --> 00:37:06.938 self care lens.

NOTE Confidence: 0.8256583

00:37:06.940 --> 00:37:08.758 Like I, I've never met this

NOTE Confidence: 0.8256583

00:37:08.760 --> 00:37:11.308 little person and I feel so heavy hearing.

NOTE Confidence: 0.8256583

00:37:11.308 --> 00:37:13.972 And putting myself in the shoes of

NOTE Confidence: 0.8256583

00:37:13.972 --> 00:37:16.367 those of you who had the honor of

NOTE Confidence: 0.8256583

00:37:16.367 --> 00:37:19.158 being with her and I wonder how you.

NOTE Confidence: 0.8256583

00:37:19.160 --> 00:37:20.964 Managed your own Wellness

NOTE Confidence: 0.8256583

00:37:20.964 --> 00:37:23.230 during that time, so maybe

NOTE Confidence: 0.781951

00:37:23.230 --> 00:37:25.942 we can hear from Maggie Ann

NOTE Confidence: 0.781951

00:37:25.942 --> 00:37:27.750 Kashaf on this question.

NOTE Confidence: 0.808411240000001

00:37:31.480 --> 00:37:34.392 First OK hi. So yeah I I entirely

NOTE Confidence: 0.808411240000001

00:37:34.392 --> 00:37:37.448 agree it is a very heavy heavy feeling

NOTE Confidence: 0.808411240000001

00:37:37.448 --> 00:37:40.847 that I mean I feel like I could speak

NOTE Confidence: 0.808411240000001

00:37:40.847 --> 00:37:45.598 for the both of us in that sense.

NOTE Confidence: 0.808411240000001

00:37:45.600 --> 00:37:47.526 It was, it was very difficult.

NOTE Confidence: 0.808411240000001

00:37:47.530 --> 00:37:49.770 I mean, and truly we were initially,

NOTE Confidence: 0.808411240000001

00:37:49.770 --> 00:37:52.660 as I said, we were babying her in the

NOTE Confidence: 0.808411240000001

00:37:52.660 --> 00:37:54.465 beginning because we so desperately

NOTE Confidence: 0.808411240000001

00:37:54.465 --> 00:37:57.184 wanted to make her feel the love that

NOTE Confidence: 0.808411240000001

00:37:57.184 --> 00:37:59.158 she had been lacking is what she

NOTE Confidence: 0.808411240000001

00:37:59.219 --> 00:38:03.110 was telling us at least, but again.

NOTE Confidence: 0.808411240000001

00:38:03.110 --> 00:38:05.880 You know there was a lot of debate and a

NOTE Confidence: 0.808411240000001

00:38:05.956 --> 00:38:09.004 lot of discussion between staff on the unit,

NOTE Confidence: 0.808411240000001

00:38:09.010 --> 00:38:10.822 and I think you know we're

NOTE Confidence: 0.808411240000001

00:38:10.822 --> 00:38:12.950 probably still at a divide today.

NOTE Confidence: 0.808411240000001

00:38:12.950 --> 00:38:15.155 If we were to rehash this and

NOTE Confidence: 0.808411240000001

00:38:15.155 --> 00:38:16.890 talk about Salinas case again.

NOTE Confidence: 0.808411240000001

00:38:16.890 --> 00:38:19.704 As to whether or not you know

NOTE Confidence: 0.808411240000001

00:38:19.704 --> 00:38:22.430 we did all that we could.

00:38:22.430 --> 00:38:23.324 Because we did,

00:38:23.324 --> 00:38:26.050 we let her sit in her room and cry.

00:38:26.050 --> 00:38:26.908 For I mean,

00:38:26.908 --> 00:38:29.268 it felt like days on end and there

00:38:29.268 --> 00:38:31.779 was not a lot that we could do to

00:38:31.857 --> 00:38:34.505 kind of help help solve that for her.

00:38:34.510 --> 00:38:35.377 So it was.

00:38:35.377 --> 00:38:37.400 It was tough and we talked a

00:38:37.478 --> 00:38:38.738 lot about we did.

00:38:38.740 --> 00:38:40.805 We talked a lot about our feelings

00:38:40.805 --> 00:38:43.201 at that point in time and we were

00:38:43.201 --> 00:38:45.080 all pretty honest with each other.

00:38:45.080 --> 00:38:46.886 So I think that that helped.

00:38:46.890 --> 00:38:48.400 But there was really nothing.

00:38:48.400 --> 00:38:49.608 I mean it was.

00:38:49.608 --> 00:38:51.420 It was a lot of reflection,

NOTE Confidence: 0.808411240000001

00:38:51.420 --> 00:38:53.200 I suppose in my practice.

NOTE Confidence: 0.808411240000001

00:38:53.200 --> 00:38:53.630 So.

NOTE Confidence: 0.85107535

00:38:55.570 --> 00:38:57.810 Yeah, and I agree with what Maggie said.

NOTE Confidence: 0.85107535

00:38:57.810 --> 00:38:59.862 I think one of the big keys was just

NOTE Confidence: 0.85107535

00:38:59.862 --> 00:39:01.731 sort of the openness within the

NOTE Confidence: 0.85107535

00:39:01.731 --> 00:39:03.656 team to acknowledge that there were

NOTE Confidence: 0.85107535

00:39:03.656 --> 00:39:05.354 moments where my spirits were not

NOTE Confidence: 0.85107535

00:39:05.354 --> 00:39:07.330 high or that I was really frustrated

NOTE Confidence: 0.85107535

00:39:07.330 --> 00:39:08.450 or disappointed or discouraged.

NOTE Confidence: 0.85107535

00:39:08.450 --> 00:39:10.445 I think just speaking up about that

NOTE Confidence: 0.85107535

00:39:10.445 --> 00:39:12.090 and acknowledging that went along way.

NOTE Confidence: 0.85107535

00:39:12.090 --> 00:39:14.078 Actually, you know there were times where

NOTE Confidence: 0.85107535

00:39:14.078 --> 00:39:15.527 Selena was really disappointed with

NOTE Confidence: 0.85107535

00:39:15.527 --> 00:39:17.687 not be able to return home after that.

NOTE Confidence: 0.85107535

00:39:17.690 --> 00:39:19.295 Sort of initial excitement about

NOTE Confidence: 0.85107535

00:39:19.295 --> 00:39:21.182 being the hospital had worn off

NOTE Confidence: 0.85107535

00:39:21.182 --> 00:39:22.729 and so when she would ask me,

NOTE Confidence: 0.85107535

00:39:22.730 --> 00:39:25.160 am I going to be able to go home

NOTE Confidence: 0.85107535

00:39:25.160 --> 00:39:27.356 today and I would say Selena no.

NOTE Confidence: 0.85107535

00:39:27.360 --> 00:39:29.226 We can't get you home today.

NOTE Confidence: 0.85107535

00:39:29.230 --> 00:39:30.990 Those were really crushing conversations

NOTE Confidence: 0.85107535

00:39:30.990 --> 00:39:33.607 for her for us and then we would

NOTE Confidence: 0.85107535

00:39:33.607 --> 00:39:35.448 sit with Mom and we would say,

NOTE Confidence: 0.85107535

00:39:35.450 --> 00:39:36.048 you know,

NOTE Confidence: 0.85107535

00:39:36.048 --> 00:39:38.141 this service got denied or you know

NOTE Confidence: 0.85107535

00:39:38.141 --> 00:39:39.996 something about the income or Sydney's

NOTE Confidence: 0.85107535

00:39:39.996 --> 00:39:41.878 IQ being within the normal range

NOTE Confidence: 0.85107535

00:39:41.878 --> 00:39:43.834 has precluded her from this service,

NOTE Confidence: 0.85107535

00:39:43.840 --> 00:39:44.833 and that service.

NOTE Confidence: 0.85107535

00:39:44.833 --> 00:39:46.488 Those were heartbreaking conversations for

NOTE Confidence: 0.85107535

00:39:46.488 --> 00:39:48.507 the family and we definitely felt that.

NOTE Confidence: 0.85107535

00:39:48.510 --> 00:39:50.729 And so I think there were definitely

NOTE Confidence: 0.85107535

00:39:50.729 --> 00:39:52.742 moments where it was important for

NOTE Confidence: 0.85107535

00:39:52.742 --> 00:39:54.746 us to acknowledge that today my

NOTE Confidence: 0.85107535

00:39:54.746 --> 00:39:57.032 spirit is not up that much and I

NOTE Confidence: 0.85107535

00:39:57.032 --> 00:39:58.039 do feel discouraged and.

NOTE Confidence: 0.85107535

00:39:58.039 --> 00:40:00.330 We're going to take it one day at a time and.

NOTE Confidence: 0.85107535

00:40:00.330 --> 00:40:02.090 Do the best we can for this kid

NOTE Confidence: 0.85107535

00:40:02.090 --> 00:40:02.990 and her family.

NOTE Confidence: 0.85107535

00:40:02.990 --> 00:40:04.970 You know one step at a time and I

NOTE Confidence: 0.85107535

00:40:04.970 --> 00:40:06.543 think just being open about that

NOTE Confidence: 0.85107535

00:40:06.543 --> 00:40:08.070 went a long way for me.

NOTE Confidence: 0.8518571

00:40:10.080 --> 00:40:12.355 We have a follow up question from

NOTE Confidence: 0.8518571

00:40:12.355 --> 00:40:14.638 Peter Castagna who says how does

NOTE Confidence: 0.8518571

00:40:14.638 --> 00:40:16.703 your team handle situations where

NOTE Confidence: 0.8518571

00:40:16.703 --> 00:40:18.553 parents themselves seem like they

NOTE Confidence: 0.8518571

00:40:18.553 --> 00:40:20.148 need a referral like treatment

NOTE Confidence: 0.8518571

00:40:20.148 --> 00:40:22.218 for a major depression that would

NOTE Confidence: 0.8518571

00:40:22.218 --> 00:40:23.646 improve the child's outcome.

NOTE Confidence: 0.8518571

00:40:23.650 --> 00:40:25.078 So Melissa Ann Suman,

NOTE Confidence: 0.8518571

00:40:25.078 --> 00:40:27.220 maybe you can address this concern.

NOTE Confidence: 0.8518571

00:40:27.220 --> 00:40:29.488 Did we feel like the mom might

NOTE Confidence: 0.8518571

00:40:29.488 --> 00:40:31.500 benefit from her own treatment?

NOTE Confidence: 0.8518571

00:40:31.500 --> 00:40:33.642 And how do we handle that

NOTE Confidence: 0.8518571

00:40:33.642 --> 00:40:35.070 in a delicate manner?

NOTE Confidence: 0.804474

00:40:36.660 --> 00:40:39.020 Yeah, so I can speak a little bit.

NOTE Confidence: 0.804474

00:40:39.020 --> 00:40:41.108 Maybe Doctor Duncan jump in Mom

NOTE Confidence: 0.804474

00:40:41.108 --> 00:40:43.076 was actually in treatment as far

NOTE Confidence: 0.804474

00:40:43.076 --> 00:40:44.868 as we knew Mum Mum had reported

NOTE Confidence: 0.804474

00:40:44.868 --> 00:40:46.720 she was in treatment herself.

NOTE Confidence: 0.804474

00:40:46.720 --> 00:40:47.916 A man getting therapy.

NOTE Confidence: 0.804474

00:40:47.916 --> 00:40:50.450 I don't believe it was for depression.

NOTE Confidence: 0.804474

00:40:50.450 --> 00:40:52.478 I think it was for anxiety.

NOTE Confidence: 0.804474

00:40:52.480 --> 00:40:54.616 But anytime you have a mother

NOTE Confidence: 0.804474

00:40:54.616 --> 00:40:57.236 or a parent or a caregiver who.

NOTE Confidence: 0.804474

00:40:57.236 --> 00:40:59.080 You know we're concerned about whether

NOTE Confidence: 0.804474

00:40:59.080 --> 00:41:00.967 they have depression or anxiety or it's

NOTE Confidence: 0.804474

00:41:00.967 --> 00:41:02.509 impeding their relationship with the child.

NOTE Confidence: 0.804474

00:41:02.510 --> 00:41:03.830 It will often bring up,

NOTE Confidence: 0.804474

00:41:03.830 --> 00:41:05.396 you know, have they thought about

NOTE Confidence: 0.804474

00:41:05.396 --> 00:41:06.730 going into getting you know,

NOTE Confidence: 0.804474

00:41:06.730 --> 00:41:07.522 therapy for themselves,

NOTE Confidence: 0.804474

00:41:07.522 --> 00:41:09.370 or some type of support in place,

NOTE Confidence: 0.804474

00:41:09.370 --> 00:41:11.474 and we kind of delicately bring it up.

NOTE Confidence: 0.804474

00:41:11.480 --> 00:41:13.570 But we also want to make sure that you know

NOTE Confidence: 0.804474

00:41:13.619 --> 00:41:15.707 it's something that they're thinking about.

NOTE Confidence: 0.804474

00:41:15.710 --> 00:41:16.790 Sometimes they'll say yes,

NOTE Confidence: 0.804474

00:41:16.790 --> 00:41:18.610 and then other times will say no.

NOTE Confidence: 0.804474

00:41:18.610 --> 00:41:19.930 I haven't thought about it,

NOTE Confidence: 0.804474

00:41:19.930 --> 00:41:21.250 but I do want to,

NOTE Confidence: 0.804474

00:41:21.250 --> 00:41:23.354 and then I will give them some resources.

NOTE Confidence: 0.8689399

00:41:26.740 --> 00:41:29.508 I was going to so when we spoke

NOTE Confidence: 0.8689399

00:41:29.508 --> 00:41:32.447 with Mom as Melissa had mentioned,

NOTE Confidence: 0.8689399

00:41:32.450 --> 00:41:34.898 it depends on the parents readiness.

NOTE Confidence: 0.8689399

00:41:34.900 --> 00:41:38.788 But one thing which was quite evident in each

NOTE Confidence: 0.8689399

00:41:38.788 --> 00:41:42.817 of our meetings with all of the providers.

NOTE Confidence: 0.8689399

00:41:42.820 --> 00:41:47.460 Is the amount of stress that the mom was in.

NOTE Confidence: 0.8689399

00:41:47.460 --> 00:41:49.464 Despite not having Sydney

NOTE Confidence: 0.8689399

00:41:49.464 --> 00:41:51.969 with her at that time,

NOTE Confidence: 0.8689399

00:41:51.970 --> 00:41:54.880 so the emotional burden and the

NOTE Confidence: 0.8689399

00:41:54.880 --> 00:41:58.479 anxiety of her was always with her.

NOTE Confidence: 0.8689399

00:41:58.480 --> 00:42:02.108 Even though Sydney was.

NOTE Confidence: 0.8689399

00:42:02.110 --> 00:42:03.598 For lack of a better word,

NOTE Confidence: 0.8689399

00:42:03.600 --> 00:42:04.950 let's use the word village and

NOTE Confidence: 0.8689399

00:42:04.950 --> 00:42:06.458 a lot of people supporting each

NOTE Confidence: 0.8689399

00:42:06.458 --> 00:42:09.540 other to take care of her.

NOTE Confidence: 0.8689399

00:42:09.540 --> 00:42:12.636 So one thing which we had personally what

NOTE Confidence: 0.8689399

00:42:12.636 --> 00:42:15.939 I tried to do as a team that we had to,

NOTE Confidence: 0.8689399

00:42:15.940 --> 00:42:20.244 we try to do is just to be.

NOTE Confidence: 0.8689399

00:42:20.250 --> 00:42:22.666 Understanding and compassionate towards

NOTE Confidence: 0.8689399

00:42:22.666 --> 00:42:26.650 suffering of the mom as well as.

NOTE Confidence: 0.8689399

00:42:26.650 --> 00:42:27.930 As well as Sydney,

NOTE Confidence: 0.8689399

00:42:27.930 --> 00:42:30.390 so that was I think one thing,

NOTE Confidence: 0.8689399

00:42:30.390 --> 00:42:32.918 and that's where as far as the this

NOTE Confidence: 0.8689399

00:42:32.918 --> 00:42:35.395 kind of relates to the previous

NOTE Confidence: 0.8689399

00:42:35.395 --> 00:42:38.041 question about keeping the hopes up.

NOTE Confidence: 0.8689399

00:42:38.050 --> 00:42:40.430 It's the goal was never to push

NOTE Confidence: 0.8689399

00:42:40.430 --> 00:42:43.429 in such a way that Mom felt

73

NOTE Confidence: 0.8689399

00:42:43.429 --> 00:42:46.267 uncomfortable and there was a delicate.

NOTE Confidence: 0.8689399

00:42:46.270 --> 00:42:48.330 It's almost like learned helplessness.

NOTE Confidence: 0.8689399

00:42:48.330 --> 00:42:51.858 We didn't want Mom to lose hope.

NOTE Confidence: 0.8689399

00:42:51.860 --> 00:42:54.524 So that's where we wanted to see any

NOTE Confidence: 0.8689399

00:42:54.524 --> 00:42:56.620 smaller ends which we could latch

NOTE Confidence: 0.8689399

00:42:56.620 --> 00:42:59.581 onto and then go a step ahead and just

NOTE Confidence: 0.8689399

00:42:59.581 --> 00:43:02.131 think about one step at a time as

NOTE Confidence: 0.8689399

00:43:02.131 --> 00:43:04.777 opposed to an all the whole process.

NOTE Confidence: 0.8689399

00:43:04.780 --> 00:43:08.068 Try to help Mom understand that it's a.

NOTE Confidence: 0.8689399

00:43:08.070 --> 00:43:10.346 It's these little steps.

NOTE Confidence: 0.8689399

00:43:10.346 --> 00:43:15.480 It's not like a major change may not happen.

NOTE Confidence: 0.8689399

00:43:15.480 --> 00:43:15.830 Have

NOTE Confidence: 0.83716226

00:43:15.830 --> 00:43:16.865 another follow-up question.

NOTE Confidence: 0.83716226

00:43:16.865 --> 00:43:18.245 Robert Liberal is asking

NOTE Confidence: 0.83716226

00:43:18.245 --> 00:43:20.007 how did this staff, Maggie?

NOTE Confidence: 0.83716226

00:43:20.007 --> 00:43:22.783 I think this question might serve you well.

NOTE Confidence: 0.83716226

00:43:22.790 --> 00:43:25.198 How did this staff mitigate the risk

NOTE Confidence: 0.83716226

00:43:25.198 --> 00:43:26.978 factors associated with having a

NOTE Confidence: 0.83716226

00:43:26.978 --> 00:43:28.698 wheelchair on a psychiatric unit?

NOTE Confidence: 0.90327775

00:43:30.140 --> 00:43:34.684 Yeah, so that that is always an interesting.

NOTE Confidence: 0.90327775

00:43:34.690 --> 00:43:37.348 An interesting topic because we don't

NOTE Confidence: 0.90327775

00:43:37.348 --> 00:43:39.505 necessarily see wheelchairs all too

NOTE Confidence: 0.90327775

00:43:39.505 --> 00:43:42.017 often and not since I have started here.

NOTE Confidence: 0.90327775

00:43:42.020 --> 00:43:45.494 I have not seen a wheelchair on the unit.

NOTE Confidence: 0.90327775

00:43:45.500 --> 00:43:47.430 So initially, when she did

NOTE Confidence: 0.90327775

00:43:47.430 --> 00:43:49.360 come over in this mind,

NOTE Confidence: 0.90327775

00:43:49.360 --> 00:43:51.290 you again adult sized wheelchair.

NOTE Confidence: 0.90327775

00:43:51.290 --> 00:43:53.985 Not only was it hard to navigate

NOTE Confidence: 0.90327775

00:43:53.985 --> 00:43:55.918 through doorways, let alone navigate

NOTE Confidence: 0.90327775

00:43:55.918 --> 00:43:58.624 around other children, I mean it was.

NOTE Confidence: 0.90327775

00:43:58.624 --> 00:44:01.792 It was a huge issue for a little

NOTE Confidence: 0.90327775

00:44:01.792 --> 00:44:04.624 while and I was always concerned.

NOTE Confidence: 0.90327775

00:44:04.630 --> 00:44:06.464 That she was going to fall out

NOTE Confidence: 0.90327775

00:44:06.464 --> 00:44:08.195 because she was slipping and sliding

NOTE Confidence: 0.90327775

00:44:08.195 --> 00:44:10.599 all over the place and at times a

NOTE Confidence: 0.90327775

00:44:10.599 --> 00:44:11.964 little bit impulsive and trying

NOTE Confidence: 0.90327775

00:44:11.964 --> 00:44:13.903 to jump out an unmanned you jump.

NOTE Confidence: 0.90327775

00:44:13.903 --> 00:44:15.589 I don't necessarily mean really jump,

NOTE Confidence: 0.90327775

00:44:15.590 --> 00:44:20.018 but she was quick 'cause she was very quick.

NOTE Confidence: 0.90327775

00:44:20.020 --> 00:44:22.388 So it was very hard and keeping the

NOTE Confidence: 0.90327775

00:44:22.388 --> 00:44:24.560 other kids in the milieu and having

NOTE Confidence: 0.90327775

00:44:24.560 --> 00:44:27.206 them be aware that you know it is

NOTE Confidence: 0.90327775

00:44:27.206 --> 00:44:28.976 a true wheelchair for disability,

NOTE Confidence: 0.90327775

00:44:28.980 --> 00:44:31.220 not something that they can play with,

NOTE Confidence: 0.90327775

00:44:31.220 --> 00:44:33.780 not something that they can push her around.

NOTE Confidence: 0.90327775

00:44:33.780 --> 00:44:34.824 And it was hard,

NOTE Confidence: 0.90327775

00:44:34.824 --> 00:44:37.308 and we had to have a lot of

NOTE Confidence: 0.90327775

00:44:37.308 --> 00:44:38.577 conversations about it,

NOTE Confidence: 0.90327775

00:44:38.580 --> 00:44:41.140 but not as many as I was expecting.

NOTE Confidence: 0.90327775

00:44:41.140 --> 00:44:43.380 I suppose the kids actually did really,

NOTE Confidence: 0.90327775

00:44:43.380 --> 00:44:44.020 really well,

NOTE Confidence: 0.90327775

00:44:44.020 --> 00:44:46.260 and they were quite helpful with Celina,

NOTE Confidence: 0.90327775

00:44:46.260 --> 00:44:50.886 they they really helped her at times and and.

NOTE Confidence: 0.90327775

00:44:50.890 --> 00:44:53.403 Looked at it more so from the

NOTE Confidence: 0.90327775

00:44:53.403 --> 00:44:55.568 perspective of wanting to help as

NOTE Confidence: 0.90327775

00:44:55.568 --> 00:44:57.596 opposed to seeing it as something

NOTE Confidence: 0.90327775

00:44:57.596 --> 00:44:59.666 that they could play with or,

NOTE Confidence: 0.90327775

00:44:59.670 --> 00:45:00.020 you

NOTE Confidence: 0.85040575

00:45:00.020 --> 00:45:02.470 know, do some harm with I suppose,

NOTE Confidence: 0.85040575

00:45:02.470 --> 00:45:05.278 and I want to give a shout out.

NOTE Confidence: 0.85040575

00:45:05.280 --> 00:45:07.044 You know, sometimes just having a

NOTE Confidence: 0.85040575

00:45:07.044 --> 00:45:09.107 little bit of a professional temper

NOTE Confidence: 0.85040575

00:45:09.107 --> 00:45:11.561 tantrum helps and that was Andreas

NOTE Confidence: 0.85040575

00:45:11.561 --> 00:45:13.788 Martin having a little temper tantrum

NOTE Confidence: 0.85040575

00:45:13.788 --> 00:45:15.810 and saying this would not stand.

NOTE Confidence: 0.85040575

00:45:15.810 --> 00:45:19.186 We need a pediatric wheelchair on this unit.

NOTE Confidence: 0.85040575

00:45:19.190 --> 00:45:21.549 Please get one to US stat and

NOTE Confidence: 0.85040575

00:45:21.549 --> 00:45:23.363 through his insistence we were

NOTE Confidence: 0.85040575

00:45:23.363 --> 00:45:25.577 able to eventually get a pediatric

NOTE Confidence: 0.85040575

00:45:25.577 --> 00:45:27.419 wheelchair for her on the unit,

NOTE Confidence: 0.85040575

00:45:27.420 --> 00:45:29.030 which was appropriately sized and

NOTE Confidence: 0.85040575

00:45:29.030 --> 00:45:31.071 dimension at cetera and help her

NOTE Confidence: 0.85040575

00:45:31.071 --> 00:45:32.567 maintain an appropriate posture.

NOTE Confidence: 0.85040575

00:45:32.570 --> 00:45:35.174 We also had physical therapy and occupational

NOTE Confidence: 0.85040575

00:45:35.174 --> 00:45:37.370 therapy begin to come on the unit,

NOTE Confidence: 0.85040575

00:45:37.370 --> 00:45:39.288 so these are all the things we

NOTE Confidence: 0.85040575

00:45:39.288 --> 00:45:41.857 had to do to maximize her adaptive

NOTE Confidence: 0.85040575

00:45:41.857 --> 00:45:43.533 functioning on the unit.

NOTE Confidence: 0.85040575

00:45:43.540 --> 00:45:45.180 Walter Gilliam says thank you

NOTE Confidence: 0.85040575

00:45:45.180 --> 00:45:46.820 for an excellent presentation on

NOTE Confidence: 0.85040575

00:45:46.880 --> 00:45:48.645 finding the whole child between

NOTE Confidence: 0.85040575

00:45:48.645 --> 00:45:50.057 all the medical specialties.

NOTE Confidence: 0.85040575

00:45:50.060 --> 00:45:51.584 His quick question is.

NOTE Confidence: 0.85040575

00:45:51.584 --> 00:45:53.870 When we talked about enuresis biting

NOTE Confidence: 0.85040575

00:45:53.941 --> 00:45:56.113 and hitting we framed it initially

NOTE Confidence: 0.85040575

00:45:56.113 --> 00:45:58.340 within the context of aggression.

NOTE Confidence: 0.85040575

00:45:58.340 --> 00:46:00.734 Yet this presentation also mention that

NOTE Confidence: 0.85040575

00:46:00.734 --> 00:46:02.790 the patients presentation pulled for

NOTE Confidence: 0.85040575

00:46:02.790 --> 00:46:04.775 infantilizing responses from the staff.

NOTE Confidence: 0.85040575

00:46:04.780 --> 00:46:06.061 And he asked,

NOTE Confidence: 0.85040575

00:46:06.061 --> 00:46:09.050 why not frame or think about her

NOTE Confidence: 0.85040575

00:46:09.146 --> 00:46:12.320 and Reese is biting and hitting

NOTE Confidence: 0.85040575

00:46:12.320 --> 00:46:14.436 as self infantil isation.

NOTE Confidence: 0.85040575

00:46:14.440 --> 00:46:16.072 Rather than simple aggression,

NOTE Confidence: 0.85040575

00:46:16.072 --> 00:46:18.520 Walter did you want to clarify

NOTE Confidence: 0.85040575

00:46:18.590 --> 00:46:20.330 your question any further?

NOTE Confidence: 0.8364208

00:46:27.540 --> 00:46:28.945 I wasn't. He'd have to

NOTE Confidence: 0.8364208

00:46:28.945 --> 00:46:30.069 unmute himself from that.

NOTE Confidence: 0.8364208

00:46:30.070 --> 00:46:31.190 Sorry bout that. I

NOTE Confidence: 0.8364208

00:46:31.190 --> 00:46:32.595 was having a hard time

NOTE Confidence: 0.8364208

00:46:32.595 --> 00:46:34.001 getting the unmute to work.

NOTE Confidence: 0.8364208

00:46:34.001 --> 00:46:36.250 I can't think of anything else to add

NOTE Confidence: 0.8364208

00:46:36.250 --> 00:46:38.780 to to it except it just it did kind

NOTE Confidence: 0.8364208

00:46:38.780 --> 00:46:41.030 of strike me that the whole set up

NOTE Confidence: 0.8364208

00:46:41.030 --> 00:46:43.590 to that discussion was around health.

NOTE Confidence: 0.8364208

00:46:43.590 --> 00:46:44.700 Her behaviors pulled,

NOTE Confidence: 0.8364208

00:46:44.700 --> 00:46:45.810 fronting penalizing response

NOTE Confidence: 0.8410395

00:46:45.810 --> 00:46:47.660 from the staff and and

NOTE Confidence: 0.8410395

00:46:47.660 --> 00:46:49.140 but but the the

NOTE Confidence: 0.8410395

00:46:49.140 --> 00:46:50.990 chief complaint. They got her

NOTE Confidence: 0.8410395

00:46:50.990 --> 00:46:52.840 in was the aggression. And

NOTE Confidence: 0.8410395

00:46:52.840 --> 00:46:55.430 then when the staff then tried to

NOTE Confidence: 0.8410395

00:46:55.430 --> 00:46:57.280 increase her degree of individual,

NOTE Confidence: 0.8410395

00:46:57.280 --> 00:46:59.500 is azatian herself efficacy that the

NOTE Confidence: 0.8410395

00:46:59.500 --> 00:47:02.090 those behaviors came back? And since they

NOTE Confidence: 0.8410395

00:47:02.090 --> 00:47:03.200 seem to come

NOTE Confidence: 0.8410395

00:47:03.200 --> 00:47:05.790 back in response to a B of

NOTE Confidence: 0.8410395

00:47:05.790 --> 00:47:08.380 trying to get her to be more

NOTE Confidence: 0.8410395

00:47:08.380 --> 00:47:10.230 self sufficient, it seemed like

NOTE Confidence: 0.8410395

00:47:10.230 --> 00:47:12.820 to me it was going to lead

NOTE Confidence: 0.8410395

00:47:12.820 --> 00:47:15.040 towards a framing of that is.

NOTE Confidence: 0.7961176

00:47:15.440 --> 00:47:16.499 Being more related

NOTE Confidence: 0.7961176

00:47:16.500 --> 00:47:18.606 to the self infantilizing nature of

NOTE Confidence: 0.7961176

00:47:18.606 --> 00:47:22.280 things rather than dislike the chief.

NOTE Confidence: 0.7961176

00:47:22.280 --> 00:47:23.060 Complaint of aggression.

NOTE Confidence: 0.7961176

00:47:23.060 --> 00:47:24.620 So I was a little surprised

NOTE Confidence: 0.7961176

00:47:24.620 --> 00:47:26.180 by the way in which it

NOTE Confidence: 0.8519494

00:47:26.180 --> 00:47:27.220 was described later, and

NOTE Confidence: 0.8519494

00:47:27.220 --> 00:47:28.520 I'm just curious but cautious.

NOTE Confidence: 0.8519494

00:47:28.520 --> 00:47:31.560 Maybe you can clarify how you saw the

NOTE Confidence: 0.8519494

00:47:31.560 --> 00:47:33.840 waxing and waning of. Yeah, yeah,

NOTE Confidence: 0.8427611

00:47:33.840 --> 00:47:35.916 yeah, I think it's another example

NOTE Confidence: 0.8427611

00:47:35.916 --> 00:47:37.679 of how Selena's case is 1,

NOTE Confidence: 0.8427611

00:47:37.680 --> 00:47:40.245 in which the more that we were able to

NOTE Confidence: 0.8427611

00:47:40.245 --> 00:47:43.119 keep an open mind about what was happening.

NOTE Confidence: 0.8427611

00:47:43.120 --> 00:47:45.148 The better we could understand like

NOTE Confidence: 0.8427611

00:47:45.148 --> 00:47:46.500 idiosyncratically what is happening

NOTE Confidence: 0.8427611

00:47:46.551 --> 00:47:48.240 with the specific kid. 'cause I.

NOTE Confidence: 0.8427611

00:47:48.240 --> 00:47:50.800 Similarly when I when I first met her,

NOTE Confidence: 0.8427611

00:47:50.800 --> 00:47:52.520 understood that there all these

NOTE Confidence: 0.8427611

00:47:52.520 --> 00:47:54.581 aggressive behaviors at home and actually

NOTE Confidence: 0.8427611

00:47:54.581 --> 00:47:56.555 Mom had brought in a flash drive.

NOTE Confidence: 0.8427611

00:47:56.560 --> 00:47:58.709 A little thumb drive with sort of

NOTE Confidence: 0.8427611

00:47:58.709 --> 00:48:00.350 documented episodes in which Selena

NOTE Confidence: 0.8427611

00:48:00.350 --> 00:48:01.995 had been violent towards her.

NOTE Confidence: 0.8427611

00:48:02.000 --> 00:48:03.635 And so my initial conceptualised

NOTE Confidence: 0.8427611

00:48:03.635 --> 00:48:05.270 conceptualisation was one of aggression.

NOTE Confidence: 0.8427611

00:48:05.270 --> 00:48:07.835 And I think as we got to know her,

NOTE Confidence: 0.8427611

00:48:07.840 --> 00:48:09.975 we recognize that none of this quote

NOTE Confidence: 0.8427611

00:48:09.975 --> 00:48:11.539 unquote aggression occurs in a vacuum,

NOTE Confidence: 0.8427611

00:48:11.540 --> 00:48:13.465 and that there's there sort of acute

NOTE Confidence: 0.8427611

00:48:13.465 --> 00:48:15.249 precipitants for what might be happening,

NOTE Confidence: 0.8427611

00:48:15.250 --> 00:48:17.238 as well as more sort of longer

NOTE Confidence: 0.8427611

00:48:17.238 --> 00:48:17.806 lasting precipitants.

NOTE Confidence: 0.8427611

00:48:17.810 --> 00:48:20.375 For why this kid is doing what she's doing.

NOTE Confidence: 0.8427611

00:48:20.380 --> 00:48:22.090 And so some of that was,

NOTE Confidence: 0.8427611

00:48:22.090 --> 00:48:23.254 I think, I think,

NOTE Confidence: 0.8427611

00:48:23.254 --> 00:48:25.844 the way that you describe it is is really

NOTE Confidence: 0.8427611

00:48:25.844 --> 00:48:28.359 on point with what we saw in many ways.

NOTE Confidence: 0.8427611

00:48:28.360 --> 00:48:32.670 And I think some of it was sort of a.

NOTE Confidence: 0.8427611

00:48:32.670 --> 00:48:33.525 Cry for help.

NOTE Confidence: 0.8427611

00:48:33.525 --> 00:48:34.665 A cry for attention.

NOTE Confidence: 0.8427611

00:48:34.670 --> 00:48:36.350 When she felt completely overwhelmed and

NOTE Confidence: 0.8427611

00:48:36.350 --> 00:48:38.369 that she's not getting attention from Mom.

NOTE Confidence: 0.8427611

00:48:38.370 --> 00:48:40.155 I think Maggie described it really nicely

NOTE Confidence: 0.8427611

00:48:40.155 --> 00:48:41.790 with sitting through these conversations,

NOTE Confidence: 0.8427611

00:48:41.790 --> 00:48:43.778 in which mom would not be as

NOTE Confidence: 0.8427611

00:48:43.778 --> 00:48:44.967 receptive towards what Selena

NOTE Confidence: 0.8427611

00:48:44.967 --> 00:48:46.635 was saying as we would hope.

NOTE Confidence: 0.8427611

00:48:46.640 --> 00:48:48.624 And so it sort of puts these behaviors

NOTE Confidence: 0.8427611

00:48:48.624 --> 00:48:50.912 in a different context and that it

NOTE Confidence: 0.8427611

00:48:50.912 --> 00:48:52.954 forces people to pay attention to

NOTE Confidence: 0.8427611

00:48:52.954 --> 00:48:54.938 and to hear what she's if not what

NOTE Confidence: 0.8427611

00:48:54.938 --> 00:48:56.610 she's saying and what she's doing.

NOTE Confidence: 0.8427611

00:48:56.610 --> 00:48:59.697 And so I think it was another

NOTE Confidence: 0.8427611

00:48:59.697 --> 00:49:01.020 example of where.

NOTE Confidence: 0.8427611

00:49:01.020 --> 00:49:03.660 Sort of the initial conception that we had.

NOTE Confidence: 0.8427611

00:49:03.660 --> 00:49:05.893 If a patient was reframed by sort

NOTE Confidence: 0.8427611

00:49:05.893 --> 00:49:07.550 of understanding what else was

NOTE Confidence: 0.8427611

00:49:07.550 --> 00:49:09.464 going on in what was precipitating

NOTE Confidence: 0.8427611

00:49:09.464 --> 00:49:10.919 these kinds of behaviors.

NOTE Confidence: 0.9128534

00:49:12.690 --> 00:49:16.530 And I just I. I also wanted to add that.

NOTE Confidence: 0.9128534

00:49:16.530 --> 00:49:18.690 In addition to these behaviors,

NOTE Confidence: 0.9128534

00:49:18.690 --> 00:49:23.130 one thing which we always struggle with this.

NOTE Confidence: 0.9128534

00:49:23.130 --> 00:49:27.078 Selena had some limitations,

NOTE Confidence: 0.9128534

00:49:27.078 --> 00:49:31.026 certainly prominent limitations physically.

NOTE Confidence: 0.9128534

00:49:31.030 --> 00:49:34.432 But also, where are all these

NOTE Confidence: 0.9128534

00:49:34.432 --> 00:49:36.700 behaviors happening within the

NOTE Confidence: 0.9128534

00:49:36.798 --> 00:49:39.540 context of not being able to?

NOTE Confidence: 0.9128534

00:49:39.540 --> 00:49:43.563 Do what a typical 9 year old can do.

NOTE Confidence: 0.9128534

00:49:43.570 --> 00:49:47.138 Or is it related to that self self

NOTE Confidence: 0.9128534

00:49:47.138 --> 00:49:49.033 infantilization or the tantrums

NOTE Confidence: 0.9128534

00:49:49.033 --> 00:49:51.838 which she kind of presents with,

NOTE Confidence: 0.9128534

00:49:51.838 --> 00:49:54.478 so that's where it became

NOTE Confidence: 0.9128534

00:49:54.478 --> 00:49:57.010 complex as to where we.

NOTE Confidence: 0.9128534

00:49:57.010 --> 00:50:00.754 I had to set those limits and boundaries.

NOTE Confidence: 0.9128534

00:50:00.760 --> 00:50:03.720 Where she can learn to cope with the

NOTE Confidence: 0.9128534

00:50:03.720 --> 00:50:06.631 distress that she is feeling and where she

NOTE Confidence: 0.9128534

00:50:06.631 --> 00:50:09.659 has to be provided that kind of support.

NOTE Confidence: 0.9128534

00:50:09.660 --> 00:50:11.914 And it fluctuated on a day to

NOTE Confidence: 0.9128534

00:50:11.914 --> 00:50:14.488 day out to our basis actually.

NOTE Confidence: 0.8331194

00:50:17.080 --> 00:50:19.245 We have a shout out to

NOTE Confidence: 0.8331194

00:50:19.245 --> 00:50:20.960 the team from the Child

NOTE Confidence: 0.8331194

00:50:21.041 --> 00:50:23.591 Study Center speech and language

NOTE Confidence: 0.8331194

00:50:23.591 --> 00:50:26.720 pathologist Leah Booth who says as

NOTE Confidence: 0.8331194

00:50:26.720 --> 00:50:29.180 a speech and language pathologist.

NOTE Confidence: 0.8331194

00:50:29.180 --> 00:50:31.322 I was impressed by this team's

NOTE Confidence: 0.8331194

00:50:31.322 --> 00:50:33.359 awareness that there's a distinct

NOTE Confidence: 0.8331194

00:50:33.359 --> 00:50:35.523 difference between a receptive

NOTE Confidence: 0.8331194

00:50:35.523 --> 00:50:37.687 language or comprehension disorder.

NOTE Confidence: 0.8331194

00:50:37.690 --> 00:50:39.478 An an expressive language

NOTE Confidence: 0.8331194

00:50:39.478 --> 00:50:41.266 conveying conveying of meaning.

NOTE Confidence: 0.8331194

00:50:41.270 --> 00:50:43.510 Too often society judges the

NOTE Confidence: 0.8331194

00:50:43.510 --> 00:50:45.750 capacity of a person developmentally,

NOTE Confidence: 0.8331194

00:50:45.750 --> 00:50:47.073 intellectually and adaptively.

NOTE Confidence: 0.8331194

00:50:47.073 --> 00:50:49.278 By the content of the

NOTE Confidence: 0.8331194

00:50:49.278 --> 00:50:51.010 verbal language formulation.

NOTE Confidence: 0.8331194

00:50:51.010 --> 00:50:52.890 Things like alternative an

NOTE Confidence: 0.8331194

00:50:52.890 --> 00:50:54.770 augmented forms of communication

NOTE Confidence: 0.8331194

00:50:54.770 --> 00:50:57.162 like the iPad app are essential

NOTE Confidence: 0.8331194

00:50:57.162 --> 00:50:59.793 for people who are not able to

NOTE Confidence: 0.8331194

00:50:59.793 --> 00:51:01.729 communicate language via speech.

NOTE Confidence: 0.8331194

00:51:01.730 --> 00:51:02.780 Absolutely.

NOTE Confidence: 0.83147085

00:51:10.160 --> 00:51:13.454 So I want to give now a couple of

NOTE Confidence: 0.83147085

00:51:13.454 --> 00:51:16.143 minutes remaining to the summary of

NOTE Confidence: 0.83147085

00:51:16.143 --> 00:51:19.703 the case 'cause I left you in suspense

NOTE Confidence: 0.83147085

00:51:19.703 --> 00:51:23.400 about how did the case end and so I

NOTE Confidence: 0.83147085

00:51:23.400 --> 00:51:26.680 was going to let now Melissa and Suman

NOTE Confidence: 0.83147085

00:51:26.783 --> 00:51:30.444 kind of give the end of the story. How?

NOTE Confidence: 0.83147085

00:51:30.444 --> 00:51:32.100 How are hospitilization concluded?

NOTE Confidence: 0.83147085

00:51:32.100 --> 00:51:34.550 But also all of the follow up

NOTE Confidence: 0.83147085

00:51:34.550 --> 00:51:36.660 that has been transpiring.

NOTE Confidence: 0.8611166

00:51:38.190 --> 00:51:42.636 Yeah so. After a lot of

NOTE Confidence: 0.8611166

00:51:42.636 --> 00:51:45.096 work with Mom in Salina.

NOTE Confidence: 0.8611166

00:51:45.100 --> 00:51:47.724 And all of the providers we were able

NOTE Confidence: 0.8611166

00:51:47.724 --> 00:51:50.550 to secure 25 hours of behavioral tech in

NOTE Confidence: 0.8611166

00:51:50.550 --> 00:51:53.627 the home for direct hands on care that was.

NOTE Confidence: 0.8611166

00:51:53.630 --> 00:51:55.235 Going to start pretty immediately

NOTE Confidence: 0.8611166

00:51:55.235 --> 00:51:56.198 or relatively immediately,

NOTE Confidence: 0.8611166

00:51:56.200 --> 00:51:59.410 so we were able to discharge her home to Mom,

NOTE Confidence: 0.8611166

00:51:59.410 --> 00:52:01.330 which we were very happy about,

NOTE Confidence: 0.8611166

00:52:01.330 --> 00:52:03.577 and although it was 25 hours of

NOTE Confidence: 0.8611166

00:52:03.577 --> 00:52:05.189 behavioral tech in the home,

NOTE Confidence: 0.8611166

00:52:05.190 --> 00:52:06.825 they were actually working on

NOTE Confidence: 0.8611166

00:52:06.825 --> 00:52:09.039 increasing that to 40 hours per week,

NOTE Confidence: 0.8611166

00:52:09.040 --> 00:52:11.768 which is a lot.

NOTE Confidence: 0.8611166

00:52:11.770 --> 00:52:13.738 So Mom would have a lot of support

NOTE Confidence: 0.8611166

00:52:13.738 --> 00:52:15.820 in the home we are continuing to

NOTE Confidence: 0.8611166

00:52:15.820 --> 00:52:17.718 help Mom and Doctor Brown talked

NOTE Confidence: 0.8611166

00:52:17.718 --> 00:52:19.566 about this a little bit more,

NOTE Confidence: 0.8611166

00:52:19.570 --> 00:52:21.196 but we are continuing to help

NOTE Confidence: 0.8611166

00:52:21.196 --> 00:52:22.622 provide mom with documentation as

NOTE Confidence: 0.8611166

00:52:22.622 --> 00:52:24.067 mother is currently awaiting neuro

NOTE Confidence: 0.8611166

00:52:24.067 --> 00:52:25.640 psych evaluation and other testing.

NOTE Confidence: 0.8914975

00:52:28.560 --> 00:52:34.398 So. Mom suddenly it pizza.

NOTE Confidence: 0.8914975

00:52:34.400 --> 00:52:36.107 Or Salinas needs?

NOTE Confidence: 0.8914975

00:52:36.107 --> 00:52:41.019 You need a village to take care of her,

NOTE Confidence: 0.8914975

00:52:41.020 --> 00:52:44.989 and he ran the unit we had worked together,

NOTE Confidence: 0.8914975

00:52:44.990 --> 00:52:48.959 but at the same time in the outside setting.

NOTE Confidence: 0.8914975

00:52:48.960 --> 00:52:50.844 So Selina needed school,

NOTE Confidence: 0.8914975

00:52:50.844 --> 00:52:53.199 but also these outpatient therapy

NOTE Confidence: 0.8914975

00:52:53.199 --> 00:52:55.127 resources and support for Mom.

NOTE Confidence: 0.8914975

00:52:55.130 --> 00:52:57.488 So we're after she was discharged

NOTE Confidence: 0.8914975

00:52:57.488 --> 00:53:00.280 we we had worked towards providing

NOTE Confidence: 0.8914975

00:53:00.280 --> 00:53:02.548 documentation and detail evaluation

NOTE Confidence: 0.8914975

00:53:02.548 --> 00:53:06.279 related to how she was on the unit

NOTE Confidence: 0.8914975

00:53:06.279 --> 00:53:08.775 and what worked and what not work.

NOTE Confidence: 0.8914975

00:53:08.775 --> 00:53:11.265 What did not work so that

NOTE Confidence: 0.8914975

00:53:11.265 --> 00:53:14.887 that can be helpful for all of

NOTE Confidence: 0.8914975

00:53:14.887 --> 00:53:17.159 the providers going forward?

NOTE Confidence: 0.8914975

00:53:17.160 --> 00:53:20.303 And usually we do not have communication

NOTE Confidence: 0.8914975

00:53:20.303 --> 00:53:23.911 with the parents after the child gets

NOTE Confidence: 0.8914975

00:53:23.911 --> 00:53:26.087 discharged because the outpatient

NOTE Confidence: 0.8914975

00:53:26.087 --> 00:53:28.360 providers take over the care.

NOTE Confidence: 0.8914975

00:53:28.360 --> 00:53:31.769 But in this case as an exception,

NOTE Confidence: 0.8914975

00:53:31.770 --> 00:53:34.200 we Melissa specifically and ourselves,

NOTE Confidence: 0.8914975

00:53:34.200 --> 00:53:36.850 had continued to provide some

NOTE Confidence: 0.8914975

00:53:36.850 --> 00:53:38.970 support to Mom too.

NOTE Confidence: 0.8914975

00:53:38.970 --> 00:53:41.034 Guide her in the appropriate direction

NOTE Confidence: 0.8914975

00:53:41.034 --> 00:53:43.010 and provide the necessary paperwork.

NOTE Confidence: 0.8606119

00:53:47.650 --> 00:53:51.250 So I wonder if anyone has any final thoughts.

NOTE Confidence: 0.8606119

00:53:51.250 --> 00:53:54.050 I want to congratulate this amazing team.

NOTE Confidence: 0.8606119

00:53:54.050 --> 00:53:56.522 I was in team everyday listening

NOTE Confidence: 0.8606119

00:53:56.522 --> 00:53:59.000 and learning and about this case

NOTE Confidence: 0.8606119

00:53:59.000 --> 00:54:01.250 and seeing Selena on the unit,

NOTE Confidence: 0.8606119

00:54:01.250 --> 00:54:02.934 the compassion, the love,

NOTE Confidence: 0.8606119

00:54:02.934 --> 00:54:06.364 the care that this child received on the

NOTE Confidence: 0.8606119

00:54:06.364 --> 00:54:08.434 unit was just absolutely extraordinary

NOTE Confidence: 0.8606119

00:54:08.434 --> 00:54:11.850 and also the care given to the mom and

NOTE Confidence: 0.8606119

00:54:11.850 --> 00:54:13.675 the advocacy within the community.

NOTE Confidence: 0.8606119

00:54:13.675 --> 00:54:16.225 We don't often called the Office

NOTE Confidence: 0.8606119

00:54:16.225 --> 00:54:18.630 of the Health Care advocate.

NOTE Confidence: 0.8606119

00:54:18.630 --> 00:54:21.326 To help us with children and and we

NOTE Confidence: 0.8606119

00:54:21.326 --> 00:54:23.904 really had to have a really broad

NOTE Confidence: 0.8606119

00:54:23.904 --> 00:54:26.628 scope in helping this child at all

NOTE Confidence: 0.8606119

00:54:26.628 --> 00:54:28.668 of these various systems levels,

NOTE Confidence: 0.8606119

00:54:28.670 --> 00:54:32.390 so I'm very grateful to be part of this team.

NOTE Confidence: 0.8606119

00:54:32.390 --> 00:54:34.250 This child received an mother

NOTE Confidence: 0.8606119

00:54:34.250 --> 00:54:35.366 received exceptional care,

NOTE Confidence: 0.8606119

00:54:35.370 --> 00:54:38.070 so thank you to our panelists

NOTE Confidence: 0.8606119

00:54:38.070 --> 00:54:39.870 for representing amazing care

NOTE Confidence: 0.8606119

00:54:39.951 --> 00:54:41.859 that this child received.

NOTE Confidence: 0.8606119

00:54:41.860 --> 00:54:44.840 On behalf of our grants coordinator,

NOTE Confidence: 0.8606119

00:54:44.840 --> 00:54:48.976 Doctor Martin, he asked me to let you

NOTE Confidence: 0.8606119

00:54:48.976 --> 00:54:52.767 know what is on tap for next week.

NOTE Confidence: 0.8606119

00:54:52.770 --> 00:54:56.235 Next week we will have a speaker,

NOTE Confidence: 0.8606119

00:54:56.240 --> 00:54:57.116 Christine Norton.

NOTE Confidence: 0.8606119

00:54:57.116 --> 00:54:59.744 She is from Texas State University

NOTE Confidence: 0.8606119

00:54:59.744 --> 00:55:01.700 and very appropriately,

NOTE Confidence: 0.8606119

00:55:01.700 --> 00:55:04.180 her talk is entitled Outdoor

NOTE Confidence: 0.8606119

00:55:04.180 --> 00:55:05.668 Behavioral Health Care.

NOTE Confidence: 0.8606119

00:55:05.670 --> 00:55:07.858 Integrating nature into therapy.

NOTE Confidence: 0.8606119

00:55:07.858 --> 00:55:11.800 So I think in these times of us.

NOTE Confidence: 0.8606119

00:55:11.800 --> 00:55:12.916 Thinking about therapy

NOTE Confidence: 0.8606119

00:55:12.916 --> 00:55:14.404 in the broadest places,

NOTE Confidence: 0.8606119

00:55:14.410 --> 00:55:16.648 I think it'll be an exciting

NOTE Confidence: 0.8606119

00:55:16.648 --> 00:55:17.767 grand rounds presentation,

NOTE Confidence: 0.8606119

00:55:17.770 --> 00:55:18.889 so that's tomorrow.

NOTE Confidence: 0.8606119

00:55:18.889 --> 00:55:20.008 Sorry next Tuesday,

NOTE Confidence: 0.8606119

00:55:20.010 --> 00:55:22.495 October 6th and we look forward to

NOTE Confidence: 0.8606119

00:55:22.495 --> 00:55:25.378 seeing that at that time I'm going to

NOTE Confidence: 0.8606119

00:55:25.378 --> 00:55:28.210 leave this zoom open with our panelists.

NOTE Confidence: 0.8606119

00:55:28.210 --> 00:55:30.858 So if anyone wants to stay on the

NOTE Confidence: 0.8606119

00:55:30.858 --> 00:55:33.807 line and ask a more private question,

NOTE Confidence: 0.8606119

00:55:33.810 --> 00:55:36.802 I'm going to ask Maggie and Suman and

NOTE Confidence: 0.8606119

00:55:36.802 --> 00:55:40.149 Kashief and Melissa just to stay on the zoom.

NOTE Confidence: 0.8606119

00:55:40.150 --> 00:55:42.184 And if anyone wants to stay

NOTE Confidence: 0.8606119

00:55:42.184 --> 00:55:44.350 back and ask a question.

NOTE Confidence: 0.8606119

00:55:44.350 --> 00:55:47.740 Will stay on for a few more minutes.

NOTE Confidence: 0.8606119

00:55:47.740 --> 00:55:49.348 Thank you so much.

NOTE Confidence: 0.8606119

00:55:49.348 --> 00:55:49.750 Lori,

NOTE Confidence: 0.8683967

00:55:49.750 --> 00:55:52.172 if you don't mind, I will end

NOTE Confidence: 0.8683967

00:55:52.172 --> 00:55:53.839 the recording rather than OK.

NOTE Confidence: 0.8683967

00:55:53.840 --> 00:55:57.116 Thank you. Yes, thank you so much.