WEBVTT

NOTE duration:"00:59:07" NOTE recognizability:0.848

NOTE language:en-us

NOTE Confidence: 0.837698677142857

 $00:00:00.000 \longrightarrow 00:00:05.397$  Today we have a clinical teaching topic.

NOTE Confidence: 0.837698677142857

00:00:05.400 --> 00:00:07.062 I mean as you remember we're

NOTE Confidence: 0.837698677142857

 $00:00:07.062 \longrightarrow 00:00:08.864$  alternating kind of things that could

NOTE Confidence: 0.837698677142857

 $00:00:08.864 \longrightarrow 00:00:10.772$  be more classroom or or professional

NOTE Confidence: 0.837698677142857

 $00:00:10.772 \longrightarrow 00:00:12.519$  development for for academic writing.

NOTE Confidence: 0.837698677142857

 $00{:}00{:}12.520 \longrightarrow 00{:}00{:}14.704$  So today we have something that's

NOTE Confidence: 0.837698677142857

00:00:14.704 --> 00:00:16.766 near and dear whether you're teaching

NOTE Confidence: 0.837698677142857

 $00:00:16.766 \longrightarrow 00:00:18.376$  the ambulatory setting or you're

NOTE Confidence: 0.837698677142857

 $00:00:18.376 \longrightarrow 00:00:19.799$  teaching where time is limited,

NOTE Confidence: 0.837698677142857

 $00{:}00{:}19.800 \dashrightarrow 00{:}00{:}21.906$  this will hopefully be a useful

NOTE Confidence: 0.837698677142857

00:00:21.906 --> 00:00:22.959 session for you.

NOTE Confidence: 0.837698677142857

 $00:00:22.960 \longrightarrow 00:00:25.088$  We do have a few more and they'll

NOTE Confidence: 0.837698677142857

 $00:00:25.088 \longrightarrow 00:00:27.020$  we'll sessions before we end

 $00:00:27.020 \longrightarrow 00:00:28.680$  for this academic year.

NOTE Confidence: 0.837698677142857

 $00{:}00{:}28.680 \dashrightarrow 00{:}00{:}30.955$  They'll be flashed up in front of

NOTE Confidence: 0.837698677142857

 $00:00:30.955 \longrightarrow 00:00:33.598$  your eyes at the end along with AQR

NOTE Confidence: 0.837698677142857

 $00:00:33.598 \longrightarrow 00:00:35.360$  code for you to access the website.

NOTE Confidence: 0.837698677142857

00:00:35.360 --> 00:00:37.120 But if you're ever wanting

NOTE Confidence: 0.837698677142857

 $00:00:37.120 \longrightarrow 00:00:38.880$  to listen to past recordings,

NOTE Confidence: 0.837698677142857

 $00:00:38.880 \longrightarrow 00:00:41.008$  if you go to Yale City Medical

NOTE Confidence: 0.837698677142857

00:00:41.008 --> 00:00:42.640 Education under Educator Development,

NOTE Confidence: 0.837698677142857

 $00{:}00{:}42.640 \dashrightarrow 00{:}00{:}45.080$  you'll see past recordings there.

NOTE Confidence: 0.837698677142857

00:00:45.080 --> 00:00:47.520 Let me turn it over to Andreas Martin,

NOTE Confidence: 0.837698677142857

 $00{:}00{:}47.520 \dashrightarrow 00{:}00{:}49.907$  my partner in crime who is helping

NOTE Confidence: 0.837698677142857

 $00:00:49.907 \longrightarrow 00:00:52.216$  and we are running this this

NOTE Confidence: 0.837698677142857

 $00:00:52.216 \longrightarrow 00:00:54.628$  series for this year and he's

NOTE Confidence: 0.837698677142857

 $00{:}00{:}54.628 \dashrightarrow 00{:}00{:}57.078$ gonna introduce today's speaker.

NOTE Confidence: 0.83769867714285700:00:57.080 --> 00:00:57.832 Thank you. NOTE Confidence: 0.837698677142857

00:00:58.584 --> 00:00:58.960 Dana.

NOTE Confidence: 0.837698677142857

 $00:00:58.960 \longrightarrow 00:00:59.480$  So

NOTE Confidence: 0.56149348555556

 $00:01:02.360 \longrightarrow 00:01:05.425$  it's really wonderful to to

NOTE Confidence: 0.56149348555556

00:01:05.425 --> 00:01:07.877 welcome Jen Jen Rockfeld,

NOTE Confidence: 0.56149348555556

00:01:07.880 --> 00:01:10.795 I I told her that I wouldn't spend much time,

NOTE Confidence: 0.56149348555556

00:01:10.800 --> 00:01:15.040 only 45 minutes or so go going over her CV.

NOTE Confidence: 0.56149348555556

 $00:01:15.040 \longrightarrow 00:01:16.906$  But we agreed there was probably

NOTE Confidence: 0.56149348555556

 $00:01:16.906 \longrightarrow 00:01:17.839$  shortening that significantly.

NOTE Confidence: 0.56149348555556

00:01:17.840 --> 00:01:19.930 And I think that that what you see on the

NOTE Confidence: 0.56149348555556

 $00{:}01{:}19.984 \dashrightarrow 00{:}01{:}21.910$  slide really tells a lot of who Jen is

NOTE Confidence: 0.561493485555556

 $00:01:21.910 \longrightarrow 00:01:23.929$  and does and how that will inform what

NOTE Confidence: 0.56149348555556

 $00:01:23.929 \longrightarrow 00:01:26.328$  we're going to be learning about today.

NOTE Confidence: 0.56149348555556

 $00{:}01{:}26.328 \dashrightarrow 00{:}01{:}29.466$  So we are together in the Center

NOTE Confidence: 0.56149348555556

 $00:01:29.466 \longrightarrow 00:01:34.004$  for Medical Education and Jen works

NOTE Confidence: 0.56149348555556

 $00:01:34.004 \longrightarrow 00:01:37.314$  in educational development for the

 $00:01:37.314 \longrightarrow 00:01:40.135$  ambulatory setting within the center

NOTE Confidence: 0.56149348555556

00:01:40.135 --> 00:01:43.320 and also in the Northeast Medical Group,

NOTE Confidence: 0.561493485555556 00:01:43.320 --> 00:01:44.330 this very, NOTE Confidence: 0.561493485555556

 $00:01:44.330 \longrightarrow 00:01:47.360$  very large consortium of outpatient services.

NOTE Confidence: 0.56149348555556

 $00:01:47.360 \longrightarrow 00:01:51.104$  She is the Director of Education

NOTE Confidence: 0.56149348555556

00:01:51.104 --> 00:01:52.160 Education Development.

NOTE Confidence: 0.56149348555556

 $00:01:52.160 \longrightarrow 00:01:55.205$  So how, how can we as physicians

NOTE Confidence: 0.56149348555556

00:01:55.205 --> 00:01:59.200 become more better at teaching

NOTE Confidence: 0.704361364444444

 $00{:}01{:}59.720 \dashrightarrow 00{:}02{:}01.997$  at the not by the bed side but at the

NOTE Confidence: 0.704361364444444

00:02:02.000 --> 00:02:05.719 seat side or something like that? So Jen,

NOTE Confidence: 0.87644234

 $00:02:05.720 \longrightarrow 00:02:07.440$  welcome and take it away.

NOTE Confidence: 0.869011025714286

 $00:02:09.000 \longrightarrow 00:02:10.428$  Thank you, Andreas. Yes.

NOTE Confidence: 0.869011025714286

00:02:10.428 --> 00:02:13.545 So I I have been teaching in the

NOTE Confidence: 0.869011025714286

 $00:02:13.545 \longrightarrow 00:02:15.520$  ambulatory setting for a long time now,

NOTE Confidence: 0.869011025714286

 $00:02:15.520 \longrightarrow 00:02:18.173$  from residents to medical students and now

NOTE Confidence: 0.869011025714286

 $00{:}02{:}18.173 \dashrightarrow 00{:}02{:}21.239$  I even teach some PAS and APRN students.

 $00:02:21.240 \longrightarrow 00:02:22.720$  So a broad range.

NOTE Confidence: 0.869011025714286

00:02:22.720 --> 00:02:25.055 And I'm hoping that all of you,

NOTE Confidence: 0.869011025714286

00:02:25.055 --> 00:02:26.195 whatever setting you're in,

NOTE Confidence: 0.869011025714286

00:02:26.200 --> 00:02:28.146 can come away with something from this

NOTE Confidence: 0.869011025714286

 $00:02:28.146 \longrightarrow 00:02:30.476$  talk that you can apply to your teaching.

NOTE Confidence: 0.869011025714286

 $00:02:30.480 \longrightarrow 00:02:34.080$  I'm going to, I can't see the chat,

NOTE Confidence: 0.869011025714286

 $00:02:34.080 \longrightarrow 00:02:35.795$  so I have people fielding the chat.

NOTE Confidence: 0.869011025714286

00:02:35.800 --> 00:02:37.753 For me, the number is in the chat already.

NOTE Confidence: 0.869011025714286

 $00:02:37.760 \longrightarrow 00:02:38.663$  For the participation,

NOTE Confidence: 0.869011025714286

00:02:38.663 --> 00:02:40.469 it's down here on the bottom

NOTE Confidence: 0.869011025714286

 $00:02:40.469 \longrightarrow 00:02:41.838$  of the slide as well.

NOTE Confidence: 0.869011025714286

 $00:02:41.840 \longrightarrow 00:02:43.320$  I have no disclosures

NOTE Confidence: 0.874750742857143

 $00{:}02{:}45.920 \dashrightarrow 00{:}02{:}47.117$  and Linda will put it in again.

NOTE Confidence: 0.874750742857143

 $00:02:47.120 \longrightarrow 00:02:47.960$  Thank you, Linda.

NOTE Confidence: 0.927012267916667

 $00:02:50.080 \longrightarrow 00:02:51.898$  So my learning objectives for today

 $00:02:51.898 \longrightarrow 00:02:54.350$  are for us to recognize that there

NOTE Confidence: 0.927012267916667

 $00{:}02{:}54.350 \longrightarrow 00{:}02{:}56.690$  are both benefits and barriers to

NOTE Confidence: 0.927012267916667

 $00:02:56.690 \longrightarrow 00:02:58.760$  teaching in the ambulatory setting.

NOTE Confidence: 0.927012267916667

00:02:58.760 --> 00:03:01.072 I want us to really think about and

NOTE Confidence: 0.927012267916667

 $00:03:01.072 \longrightarrow 00:03:03.342$  identify what are the key roles of

NOTE Confidence: 0.927012267916667

 $00{:}03{:}03.342 \dashrightarrow 00{:}03{:}05.298$  an outpatient preceptor and then get

NOTE Confidence: 0.927012267916667

 $00:03:05.298 \longrightarrow 00:03:07.254$  really granular and talk about four

NOTE Confidence: 0.927012267916667

 $00:03:07.254 \longrightarrow 00:03:09.177$  distinct strategies that you can use

NOTE Confidence: 0.927012267916667

 $00{:}03{:}09.177 \dashrightarrow 00{:}03{:}11.240$  to teach in the ambulatory setting.

NOTE Confidence: 0.927012267916667

 $00:03:11.240 \longrightarrow 00:03:13.208$  And finally, I want to take a step

NOTE Confidence: 0.927012267916667

 $00{:}03{:}13.208 \dashrightarrow 00{:}03{:}15.632$  back at the end and just to reflect

NOTE Confidence: 0.927012267916667

 $00:03:15.632 \longrightarrow 00:03:17.520$  on this unique experience between an

NOTE Confidence: 0.927012267916667

 $00:03:17.520 \longrightarrow 00:03:19.120$  outpatient preceptor and a student.

NOTE Confidence: 0.927012267916667

 $00:03:19.120 \longrightarrow 00:03:21.710$  Because most of the time there's a

NOTE Confidence: 0.927012267916667

 $00:03:21.710 \longrightarrow 00:03:23.257$  longitudinal experience that they

NOTE Confidence: 0.927012267916667

 $00:03:23.257 \longrightarrow 00:03:25.117$  may not experience anywhere else.

 $00:03:25.120 \longrightarrow 00:03:27.352$  And how can you serve as a role model

NOTE Confidence: 0.927012267916667

 $00{:}03{:}27.352 \dashrightarrow 00{:}03{:}29.312$  in this experience in a multiple

NOTE Confidence: 0.927012267916667

 $00:03:29.312 \longrightarrow 00:03:30.957$  in a multitude of ways.

NOTE Confidence: 0.927012267916667

 $00:03:30.960 \longrightarrow 00:03:32.160$  So before we get started,

NOTE Confidence: 0.927012267916667

 $00{:}03{:}32.160 \dashrightarrow 00{:}03{:}35.204$  I did want to put out a brief poll just to

NOTE Confidence: 0.927012267916667

 $00:03:35.204 \longrightarrow 00:03:37.913$  get a sense of who the audience is today.

NOTE Confidence: 0.927012267916667

 $00:03:37.920 \longrightarrow 00:03:39.360$  So give me one moment.

NOTE Confidence: 0.927012267916667

 $00{:}03{:}39.360 \dashrightarrow 00{:}03{:}40.665$  I'm just going to launch a poll to try

NOTE Confidence: 0.927012267916667

 $00:03:40.665 \longrightarrow 00:03:42.195$  to find out where you're all coming from.

NOTE Confidence: 0.94194764

 $00:03:54.360 \longrightarrow 00:03:58.512$  So it was launching on my end when we

NOTE Confidence: 0.94194764

00:03:58.512 --> 00:04:00.275 practice and now it doesn't seem to be

NOTE Confidence: 0.931641406

 $00:04:01.320 \longrightarrow 00:04:06.240$  you need to be in display mode slideshow,

NOTE Confidence: 0.8967017

00:04:10.920 --> 00:04:13.034 but I don't have the screen to

NOTE Confidence: 0.8967017

 $00:04:13.034 \longrightarrow 00:04:15.452$  launch it in this mode. Ed, are you

NOTE Confidence: 0.8967017

 $00:04:15.452 \longrightarrow 00:04:16.916$  able to launch the pool yourself?

 $00:04:20.520 \longrightarrow 00:04:21.560$  Yep, I can launch it.

NOTE Confidence: 0.714284515

 $00:04:21.560 \longrightarrow 00:04:22.640$  Give me one second. OK.

NOTE Confidence: 0.714284515

 $00:04:22.640 \longrightarrow 00:04:24.040$  Thank you. I appreciate it.

NOTE Confidence: 0.714284515

 $00:04:24.040 \longrightarrow 00:04:25.234$  So just launch the first question

NOTE Confidence: 0.714284515

 $00:04:25.234 \longrightarrow 00:04:26.502$  and then the second question and

NOTE Confidence: 0.714284515

 $00{:}04{:}26.502 \dashrightarrow 00{:}04{:}27.798$  then I'll share it with everyone.

NOTE Confidence: 0.714284515

00:04:27.800 --> 00:04:31.560 All right. So you could,

NOTE Confidence: 0.714284515

 $00:04:31.560 \longrightarrow 00:04:33.560$  I can, if everyone can see it.

NOTE Confidence: 0.714284515

 $00:04:33.560 \longrightarrow 00:04:35.093$  I'm just trying to find out what

NOTE Confidence: 0.714284515

 $00:04:35.093 \longrightarrow 00:04:36.399$  learner levels people are precepting.

NOTE Confidence: 0.714284515

 $00{:}04{:}36.400 \dashrightarrow 00{:}04{:}38.998$  So you can choose multiple answers,

NOTE Confidence: 0.714284515

 $00:04:39.000 \longrightarrow 00:04:40.674$  but I just want to get a sense so

NOTE Confidence: 0.714284515

 $00{:}04{:}40.674 \dashrightarrow 00{:}04{:}42.238$  that I could cater my talk to it

NOTE Confidence: 0.92734227125

 $00:04:49.680 \longrightarrow 00:04:52.130$  Great. So it looks like

NOTE Confidence: 0.92734227125

00:04:52.130 --> 00:04:54.368 really a variety and we've

NOTE Confidence: 0.92734227125

 $00:04:54.368 \longrightarrow 00:04:55.520$  got enough participation.

 $00:04:55.520 \longrightarrow 00:04:56.380$  I'll share it with you

NOTE Confidence: 0.92734227125

 $00:04:56.380 \longrightarrow 00:04:57.440$  all so you could see too.

NOTE Confidence: 0.84031692375

 $00:04:59.560 \longrightarrow 00:05:02.290$  You can see now we've got

NOTE Confidence: 0.84031692375

 $00:05:02.290 \longrightarrow 00:05:03.662$  people precepting 1/4.

NOTE Confidence: 0.84031692375

 $00{:}05{:}03.662 \dashrightarrow 00{:}05{:}05.048$  Precepting clerk, clerkship,

NOTE Confidence: 0.84031692375

 $00:05:05.048 \longrightarrow 00:05:07.358$  pre clerkship students another half.

NOTE Confidence: 0.84031692375

 $00:05:07.360 \longrightarrow 00:05:09.016$  Clerkship students 1/2.

NOTE Confidence: 0.84031692375

00:05:09.016 --> 00:05:11.256 Residents, 35% fellow. So really arrange.

NOTE Confidence: 0.84031692375

00:05:11.256 --> 00:05:13.579 And then there's some other an NA people

NOTE Confidence: 0.84031692375

 $00:05:13.579 \longrightarrow 00:05:15.553$  are here who are precepting other groups.

NOTE Confidence: 0.84031692375

 $00{:}05{:}15.560 \dashrightarrow 00{:}05{:}17.440$  So thank you all for for sharing that.

NOTE Confidence: 0.84031692375

 $00:05:17.440 \longrightarrow 00:05:19.764$  I'll try to talk about which techniques

NOTE Confidence: 0.84031692375

 $00{:}05{:}19.764 \dashrightarrow 00{:}05{:}22.528$  work best with each level of students. Ed,

NOTE Confidence: 0.84031692375

 $00:05:22.528 \longrightarrow 00:05:24.832$  if you could just launch the second question.

NOTE Confidence: 0.84031692375

 $00:05:24.840 \longrightarrow 00:05:26.468$  Oh, I could do it now. Thank you.

 $00:05:26.468 \longrightarrow 00:05:28.038$  Now I could see it.

NOTE Confidence: 0.84031692375

 $00:05:28.040 \longrightarrow 00:05:29.879$  There we go.

NOTE Confidence: 0.84031692375

 $00:05:29.880 \longrightarrow 00:05:31.140$  So what type of ambulatory

NOTE Confidence: 0.84031692375

 $00:05:31.140 \longrightarrow 00:05:32.400$  setting are you teaching in?

NOTE Confidence: 0.84031692375

 $00:05:32.400 \longrightarrow 00:05:34.608$  So I really only listed ambulatory

NOTE Confidence: 0.84031692375

 $00{:}05{:}34.608 \dashrightarrow 00{:}05{:}36.080$  practice and community practice,

NOTE Confidence: 0.84031692375

 $00:05:36.080 \longrightarrow 00:05:37.417$  and if there are others out there

NOTE Confidence: 0.84031692375

 $00:05:37.417 \longrightarrow 00:05:38.970$  I would love to see in the chat

NOTE Confidence: 0.84031692375

 $00{:}05{:}38.970 \dashrightarrow 00{:}05{:}40.115$  where you're teaching so I can

NOTE Confidence: 0.84031692375

 $00:05:40.115 \longrightarrow 00:05:41.277$  get a sense of that as well.

NOTE Confidence: 0.916233327142857

 $00:05:52.140 \longrightarrow 00:05:55.220$  OK. So you could see over 50%

NOTE Confidence: 0.916233327142857

 $00:05:55.220 \longrightarrow 00:05:56.940$  are in the ambulatory practice,

NOTE Confidence: 0.916233327142857

 $00:05:56.940 \longrightarrow 00:05:58.460 1/4$  in the community practice.

NOTE Confidence: 0.916233327142857

00:05:58.460 --> 00:06:01.340 And anybody in the chat with other places,

NOTE Confidence: 0.916233327142857

 $00:06:01.340 \longrightarrow 00:06:02.459$  they're they're teaching.

NOTE Confidence: 0.918314245

 $00:06:09.800 \longrightarrow 00:06:12.638$  OK, so, so I will talk.

 $00:06:12.640 \longrightarrow 00:06:14.796$  Some of this has to do with

NOTE Confidence: 0.918314245

00:06:14.796 --> 00:06:15.720 the community setting.

NOTE Confidence: 0.918314245

 $00:06:15.720 \longrightarrow 00:06:16.866$  Pretty much all of it can

NOTE Confidence: 0.918314245

 $00:06:16.866 \longrightarrow 00:06:18.000$  apply to the academic setting.

NOTE Confidence: 0.918314245

 $00:06:18.000 \longrightarrow 00:06:19.480$  So let's go through it.

NOTE Confidence: 0.918314245

 $00:06:19.480 \longrightarrow 00:06:22.591$  So you know, I'm going to.

NOTE Confidence: 0.918314245

 $00:06:22.591 \longrightarrow 00:06:24.176$  So teaching the ambulatory setting

NOTE Confidence: 0.918314245

 $00:06:24.176 \longrightarrow 00:06:25.712$  has really traditionally been

NOTE Confidence: 0.918314245

00:06:25.712 --> 00:06:27.396 neglected in the literature,

NOTE Confidence: 0.918314245

 $00{:}06{:}27.400 \dashrightarrow 00{:}06{:}28.915$  despite the fact that most

NOTE Confidence: 0.918314245

 $00:06:28.915 \longrightarrow 00:06:30.430$  doctors spend most of their

NOTE Confidence: 0.918314245

 $00:06:30.495 \longrightarrow 00:06:32.240$  time in the ambulatory setting.

NOTE Confidence: 0.918314245

 $00:06:32.240 \longrightarrow 00:06:34.232$  So in 1984,

NOTE Confidence: 0.918314245

 $00{:}06{:}34.232 \dashrightarrow 00{:}06{:}37.078$  only 7% of internal medicine

NOTE Confidence: 0.918314245

00:06:37.078 --> 00:06:38.596 residency programs required

 $00:06:38.596 \longrightarrow 00:06:40.114$  an outpatient rotation.

NOTE Confidence: 0.918314245

 $00:06:40.120 \longrightarrow 00:06:43.329$  By 2001, that went up to 94%.

NOTE Confidence: 0.918314245

 $00:06:43.329 \longrightarrow 00:06:45.632$  So a tremendous increase in the number

NOTE Confidence: 0.918314245

 $00:06:45.632 \longrightarrow 00:06:47.764$  of internal medicine residents going

NOTE Confidence: 0.918314245

 $00:06:47.764 \longrightarrow 00:06:50.119$  into ambulatory settings for training.

NOTE Confidence: 0.918314245

 $00:06:50.120 \longrightarrow 00:06:52.199$  And then in terms of medical schools,

NOTE Confidence: 0.918314245

 $00:06:52.200 \longrightarrow 00:06:54.045$  all medical schools require an

NOTE Confidence: 0.918314245

 $00:06:54.045 \longrightarrow 00:06:55.521$  outpatient experience as well

NOTE Confidence: 0.918314245

00:06:55.521 --> 00:06:57.479 as a primary care experience.

NOTE Confidence: 0.918314245

 $00:06:57.480 \longrightarrow 00:06:58.596$  So when you think about it,

NOTE Confidence: 0.918314245

 $00:06:58.600 \longrightarrow 00:07:00.070$  academic practices cannot

NOTE Confidence: 0.918314245

 $00:07:00.070 \longrightarrow 00:07:02.520$  accommodate all of these students.

NOTE Confidence: 0.918314245

 $00:07:02.520 \longrightarrow 00:07:04.718$  And then we're shifting into community sites.

NOTE Confidence: 0.918314245

 $00{:}07{:}04.720 \dashrightarrow 00{:}07{:}06.080$  And in the community sites,

NOTE Confidence: 0.918314245

 $00:07:06.080 \longrightarrow 00:07:07.608$  there's competition from all

NOTE Confidence: 0.918314245

00:07:07.608 --> 00:07:08.754 health profession schools.

00:07:08.760 --> 00:07:10.480 So competition from medical schools,

NOTE Confidence: 0.918314245

00:07:10.480 --> 00:07:11.568 PA schools,

NOTE Confidence: 0.918314245

00:07:11.568 --> 00:07:13.693 nursing schools where everyone's

NOTE Confidence: 0.918314245

 $00:07:13.693 \longrightarrow 00:07:16.158$  competing for these ambulatory sites.

NOTE Confidence: 0.918314245

00:07:16.160 --> 00:07:17.444 So you would think that there'd

NOTE Confidence: 0.918314245

 $00:07:17.444 \longrightarrow 00:07:18.855$  be a lot more attention being

NOTE Confidence: 0.918314245

 $00:07:18.855 \longrightarrow 00:07:20.355$  paid to how this is going.

NOTE Confidence: 0.918314245

 $00{:}07{:}20.360 \dashrightarrow 00{:}07{:}22.070$  But it actually still there's not

NOTE Confidence: 0.918314245

 $00:07:22.070 \longrightarrow 00:07:23.560$  that much literature out there.

NOTE Confidence: 0.918314245

 $00:07:23.560 \longrightarrow 00:07:26.116$  And perhaps because it's so diverse,

NOTE Confidence: 0.918314245

00:07:26.120 --> 00:07:28.720 it's sort of hard to study best practices.

NOTE Confidence: 0.918314245

 $00:07:28.720 \longrightarrow 00:07:29.994$  But there are a few things out

NOTE Confidence: 0.918314245

 $00:07:29.994 \longrightarrow 00:07:31.282$  there that have been shown to be

NOTE Confidence: 0.918314245

 $00{:}07{:}31.282 \dashrightarrow 00{:}07{:}32.636$  helpful and I'm going to go through

NOTE Confidence: 0.918314245

 $00:07:32.636 \longrightarrow 00:07:33.956$  what the literature shows today.

 $00:07:36.360 \longrightarrow 00:07:40.480$  So it is 1235 on your clinical day

NOTE Confidence: 0.95642068375

 $00{:}07{:}40.480 \dashrightarrow 00{:}07{:}42.636$  and you just finished a busy morning,

NOTE Confidence: 0.95642068375

00:07:42.640 --> 00:07:44.397 you had a couple of chatty patients,

NOTE Confidence: 0.95642068375

 $00:07:44.400 \longrightarrow 00:07:45.877$  you were supposed to finish at 12.

NOTE Confidence: 0.95642068375

 $00:07:45.880 \longrightarrow 00:07:48.066$  It got pushed a little bit later and

NOTE Confidence: 0.95642068375

 $00:07:48.066 \longrightarrow 00:07:49.928$  you realize either you have a student

NOTE Confidence: 0.95642068375

 $00:07:49.928 \longrightarrow 00:07:51.626$  coming to your office that afternoon

NOTE Confidence: 0.95642068375

00:07:51.626 --> 00:07:53.935 to work with you or you're subbing in

NOTE Confidence: 0.95642068375

 $00:07:53.935 \longrightarrow 00:07:55.717$  for resident clinic that afternoon and

NOTE Confidence: 0.95642068375

 $00:07:55.717 \longrightarrow 00:07:57.916$  you got to rush over there and precept.

NOTE Confidence: 0.95642068375

 $00:07:57.920 \longrightarrow 00:08:00.000$  So what are some feelings and thoughts

NOTE Confidence: 0.95642068375

00:08:00.000 --> 00:08:02.039 that come to your mind when this occurs?

NOTE Confidence: 0.5585821

 $00:08:07.590 \longrightarrow 00:08:10.972$  Surgery OR in the chat or you could

NOTE Confidence: 0.5585821

00:08:10.972 --> 00:08:12.523 put it in the chat and it is popping

NOTE Confidence: 0.5585821

 $00:08:12.523 \longrightarrow 00:08:14.080$  up for me so I could see when you're

NOTE Confidence: 0.79693051

 $00:08:16.520 \longrightarrow 00:08:17.798$  so you're running to the OR,

 $00:08:17.800 \longrightarrow 00:08:19.280$  it's a typical day. Yeah.

NOTE Confidence: 0.763388287142857

 $00:08:27.200 \longrightarrow 00:08:29.324$  It's heart sync. Yes.

NOTE Confidence: 0.763388287142857

 $00{:}08{:}29.324 \dashrightarrow 00{:}08{:}32.240$  I've had that chaos approaches

NOTE Confidence: 0.887286298181818

00:08:34.840 --> 00:08:36.252 Great right. Shoving something

NOTE Confidence: 0.887286298181818

 $00:08:36.252 \longrightarrow 00:08:38.760$  in your mouth as you run over.

NOTE Confidence: 0.887286298181818

 $00:08:38.760 \longrightarrow 00:08:41.260$  Yeah. So fun. Thank you, Ada.

NOTE Confidence: 0.887286298181818

 $00:08:41.260 \longrightarrow 00:08:42.560$  So. So that's what we're

NOTE Confidence: 0.887286298181818

 $00:08:42.560 \longrightarrow 00:08:44.010$  going to talk about, right?

NOTE Confidence: 0.887286298181818

 $00:08:44.010 \longrightarrow 00:08:46.880$  There are benefits and barriers to teaching.

NOTE Confidence: 0.887286298181818

 $00{:}08{:}46.880 \dashrightarrow 00{:}08{:}48.704$  So let me talk a little bit about

NOTE Confidence: 0.887286298181818

 $00:08:48.704 \longrightarrow 00:08:50.378$  the benefits to the learner and then

NOTE Confidence: 0.887286298181818

 $00:08:50.378 \longrightarrow 00:08:52.189$  let's talk a little bit about the

NOTE Confidence: 0.887286298181818

 $00{:}08{:}52.189 \dashrightarrow 00{:}08{:}53.674$  benefits to the faculty members.

NOTE Confidence: 0.887286298181818

 $00:08:53.680 \longrightarrow 00:08:55.948$  So the learner has a tremendous amount

NOTE Confidence: 0.887286298181818

 $00:08:55.948 \longrightarrow 00:08:58.054$  of knowledge that they can acquire

00:08:58.054 --> 00:08:59.908 in the outpatient setting, right.

NOTE Confidence: 0.887286298181818

 $00:08:59.908 \longrightarrow 00:09:02.476$  So we are seeing acute issues.

NOTE Confidence: 0.887286298181818

 $00:09:02.480 \longrightarrow 00:09:04.358$  We are doing chronic disease management,

NOTE Confidence: 0.887286298181818

 $00:09:04.360 \longrightarrow 00:09:05.718$  which you don't get to see as

NOTE Confidence: 0.887286298181818

 $00:09:05.718 \longrightarrow 00:09:07.200$  much on the inpatient setting.

NOTE Confidence: 0.887286298181818

 $00:09:07.200 \longrightarrow 00:09:09.020$  Health maintenance is a huge

NOTE Confidence: 0.887286298181818

 $00:09:09.020 \longrightarrow 00:09:10.840$  area in the outpatient setting.

NOTE Confidence: 0.887286298181818

 $00:09:10.840 \longrightarrow 00:09:11.464$  Psychosocial care,

NOTE Confidence: 0.887286298181818

 $00{:}09{:}11.464 \dashrightarrow 00{:}09{:}13.336$  I cannot stress enough and I'll

NOTE Confidence: 0.887286298181818

 $00:09:13.336 \longrightarrow 00:09:14.997$  come back to that at the end.

NOTE Confidence: 0.887286298181818

 $00{:}09{:}15.000 \dashrightarrow 00{:}09{:}17.044$  They get to see you use all

NOTE Confidence: 0.887286298181818

00:09:17.044 --> 00:09:18.400 of your communication skills,

NOTE Confidence: 0.887286298181818

00:09:18.400 --> 00:09:20.364 your physical exam skills,

NOTE Confidence: 0.887286298181818

 $00:09:20.364 \longrightarrow 00:09:21.837$  your procedural skills.

NOTE Confidence: 0.887286298181818

00:09:21.840 --> 00:09:22.701 And then finally,

NOTE Confidence: 0.887286298181818

 $00:09:22.701 \longrightarrow 00:09:24.423$  they get to see this longitudinal

 $00:09:24.423 \longrightarrow 00:09:25.955$  relationship and it's the longitudinal

NOTE Confidence: 0.887286298181818

 $00:09:25.955 \longrightarrow 00:09:27.755$  relationship you have with your patients,

NOTE Confidence: 0.887286298181818

 $00:09:27.760 \longrightarrow 00:09:29.824$  with your staff and then the

NOTE Confidence: 0.887286298181818

 $00:09:29.824 \longrightarrow 00:09:30.856$  longitudinal relationship you

NOTE Confidence: 0.887286298181818

 $00:09:30.856 \longrightarrow 00:09:32.510$  develop with them as they come

NOTE Confidence: 0.887286298181818

 $00:09:32.510 \longrightarrow 00:09:34.080$  to your office week after week.

NOTE Confidence: 0.887286298181818

 $00:09:34.080 \longrightarrow 00:09:36.558$  And some preceptors also stress that they,

NOTE Confidence: 0.887286298181818

 $00{:}09{:}36.560 \longrightarrow 00{:}09{:}38.408$  they schedule patients to come to see

NOTE Confidence: 0.887286298181818

 $00:09:38.408 \dashrightarrow 00:09:40.539$  the student again and again so the

NOTE Confidence: 0.887286298181818

 $00:09:40.539 \longrightarrow 00:09:42.149$  student can develop this longitudinal

NOTE Confidence: 0.887286298181818

 $00{:}09{:}42.149 \dashrightarrow 00{:}09{:}43.239$  relationship with a patient,

NOTE Confidence: 0.887286298181818

 $00:09:43.240 \longrightarrow 00:09:45.240$  which is really special.

NOTE Confidence: 0.887286298181818

 $00:09:45.240 \longrightarrow 00:09:47.240$  So benefits to faculty.

NOTE Confidence: 0.887286298181818

 $00:09:47.240 \longrightarrow 00:09:49.238$  So I'll let you take over for a moment,

NOTE Confidence: 0.887286298181818

 $00:09:49.240 \longrightarrow 00:09:50.120$  throw them in the chat.

 $00:09:50.120 \longrightarrow 00:09:51.542$  What are what are good things

NOTE Confidence: 0.887286298181818

 $00{:}09{:}51.542 \dashrightarrow 00{:}09{:}53.274$  that you get out of preceptor

NOTE Confidence: 0.887286298181818

 $00:09:53.274 \longrightarrow 00:09:54.360$  students or residents.

NOTE Confidence: 0.911731575333333

 $00:09:59.400 \longrightarrow 00:10:01.325$  Yeah. And I see that somebody had

NOTE Confidence: 0.911731575333333

 $00{:}10{:}01.325 \rightarrow 00{:}10{:}03.265$  written time before which I will talk

NOTE Confidence: 0.911731575333333

00:10:03.265 --> 00:10:04.855 more about that paying it forward

NOTE Confidence: 0.911731575333333

 $00:10:04.907 \longrightarrow 00:10:06.713$  huge people really feel that teaching

NOTE Confidence: 0.911731575333333

00:10:06.713 --> 00:10:09.999 is an opportunity to pay it forward.

NOTE Confidence: 0.911731575333333

 $00:10:10.000 \longrightarrow 00:10:12.919$  Rejuvenation nation keeping us up to date

NOTE Confidence: 0.609731366

00:10:18.120 --> 00:10:20.080 regain our students present, right.

NOTE Confidence: 0.609731366

 $00:10:20.080 \longrightarrow 00:10:22.160$  So we learn from them as they learn from us.

NOTE Confidence: 0.609731366

00:10:22.160 --> 00:10:26.988 The enthusiasm, the satisfaction and yes,

NOTE Confidence: 0.609731366

 $00{:}10{:}26.988 \dashrightarrow 00{:}10{:}28.158$  the FaceTime with the patient.

NOTE Confidence: 0.609731366

 $00{:}10{:}28.160 \dashrightarrow 00{:}10{:}29.357$  I'm going to talk about that too,

NOTE Confidence: 0.609731366

 $00:10:29.360 \longrightarrow 00:10:30.600$  whether students actually allow

NOTE Confidence: 0.609731366

 $00:10:30.600 \longrightarrow 00:10:31.840$  more FaceTime with patient,

 $00:10:31.840 \longrightarrow 00:10:32.828$  which has been shown.

NOTE Confidence: 0.609731366

 $00{:}10{:}32.828 \dashrightarrow 00{:}10{:}34.626$  So you hit on all the points

NOTE Confidence: 0.609731366

 $00:10:34.626 \longrightarrow 00:10:35.916$  that I have as well.

NOTE Confidence: 0.609731366

 $00:10:35.920 \longrightarrow 00:10:38.626$  So just to pull them up, it helps

NOTE Confidence: 0.609731366

 $00:10:38.626 \longrightarrow 00:10:40.677$  faculty keep their knowledge up to date.

NOTE Confidence: 0.609731366

 $00:10:40.680 \longrightarrow 00:10:42.479$  It enhances their enjoyment of patient care.

NOTE Confidence: 0.609731366

 $00:10:42.480 \longrightarrow 00:10:44.238$  And these are all evidence based.

NOTE Confidence: 0.609731366

00:10:44.240 --> 00:10:46.200 It improves the quality of their practice,

NOTE Confidence: 0.609731366

00:10:46.200 --> 00:10:47.677 right? So they're keeping up to date.

NOTE Confidence: 0.609731366

 $00:10:47.680 \longrightarrow 00:10:49.395$  They feel like they're providing better care.

NOTE Confidence: 0.609731366

 $00:10:49.400 \longrightarrow 00:10:51.160$  As a result, they're giving

NOTE Confidence: 0.609731366

 $00:10:51.160 \longrightarrow 00:10:52.920$  something back to the profession.

NOTE Confidence: 0.609731366

 $00:10:52.920 \longrightarrow 00:10:55.120$  They're able to serve as a positive role

NOTE Confidence: 0.609731366

 $00:10:55.120 \longrightarrow 00:10:57.521$  model and perhaps recruit people into their

NOTE Confidence: 0.609731366

 $00:10:57.521 \longrightarrow 00:11:00.358$  field and then all the extrinsic benefits.

 $00:11:00.360 \longrightarrow 00:11:02.500$  So extrinsic benefits can range

NOTE Confidence: 0.609731366

 $00{:}11{:}02.500 \dashrightarrow 00{:}11{:}04.652$  from resources, library access,

NOTE Confidence: 0.609731366

00:11:04.652 --> 00:11:05.944 academic appointments,

NOTE Confidence: 0.609731366

00:11:05.944 --> 00:11:07.236 faculty development,

NOTE Confidence: 0.609731366

00:11:07.240 --> 00:11:08.960 being able to go to conferences like this,

NOTE Confidence: 0.609731366

 $00{:}11{:}08.960 \dashrightarrow 00{:}11{:}10.796$  being part of a larger system.

NOTE Confidence: 0.609731366

 $00:11:10.800 \longrightarrow 00:11:12.656$  So there are a lot of extrinsic benefits

NOTE Confidence: 0.609731366

00:11:12.656 --> 00:11:14.870 and then in some cases, money stipends,

NOTE Confidence: 0.609731366

 $00{:}11{:}14.870 \dashrightarrow 00{:}11{:}17.960$  which comes into play as well.

NOTE Confidence: 0.609731366

 $00:11:17.960 \longrightarrow 00:11:21.240$  So we talked about the benefits now barriers.

NOTE Confidence: 0.609731366

 $00:11:21.240 \longrightarrow 00:11:23.160$  So throw them in.

NOTE Confidence: 0.609731366

 $00:11:23.160 \longrightarrow 00:11:24.704$  I think we're going to probably see the

NOTE Confidence: 0.609731366

 $00:11:24.704 \longrightarrow 00:11:26.118$  same themes coming up again and again.

NOTE Confidence: 0.80620273

00:11:29.520 --> 00:11:31.890 You're drowning. Why?

NOTE Confidence: 0.80620273

 $00:11:31.890 \longrightarrow 00:11:33.640$  Why do we feel like this sometimes?

NOTE Confidence: 0.80620273

00:11:33.640 --> 00:11:36.168 Because of teaching time,

 $00:11:36.168 \longrightarrow 00:11:37.718$  Yes. Lack of time.

NOTE Confidence: 0.90597332555556

 $00:11:41.120 \longrightarrow 00:11:43.640$  So. So let's talk about time for a minute.

NOTE Confidence: 0.90597332555556

 $00:11:43.640 \longrightarrow 00:11:45.117$  Yes, time. So I I knew that

NOTE Confidence: 0.90597332555556

 $00:11:45.117 \longrightarrow 00:11:46.440$  would be the biggest one.

NOTE Confidence: 0.90597332555556

 $00:11:46.440 \longrightarrow 00:11:48.304$  So it has been shown that that comes

NOTE Confidence: 0.90597332555556

 $00:11:48.304 \longrightarrow 00:11:50.112$  up again and again in the literature

NOTE Confidence: 0.90597332555556

 $00:11:50.112 \longrightarrow 00:11:52.240$  and space I'm going to talk about too.

NOTE Confidence: 0.90597332555556

00:11:52.240 --> 00:11:56.353 So when you bring a student into an office,

NOTE Confidence: 0.90597332555556

 $00:11:56.360 \longrightarrow 00:11:58.117$  it has been shown to increase the

NOTE Confidence: 0.90597332555556

00:11:58.117 --> 00:11:59.880 length of a clinical session,

NOTE Confidence: 0.90597332555556

00:11:59.880 --> 00:12:03.480 1/2 day session by about 30 to 50 minutes,

NOTE Confidence: 0.90597332555556

 $00:12:03.480 \longrightarrow 00:12:05.706$  so an hour to almost two hours

NOTE Confidence: 0.905973325555556

 $00{:}12{:}05.706 \dashrightarrow 00{:}12{:}07.520$  for the length of the day.

NOTE Confidence: 0.90597332555556

00:12:07.520 --> 00:12:10.446 And they've shown that in in community

NOTE Confidence: 0.90597332555556

 $00:12:10.446 \longrightarrow 00:12:12.158$  practices specifically the community

00:12:12.158 --> 00:12:14.510 physicians don't cut down on the

NOTE Confidence: 0.90597332555556

 $00:12:14.510 \longrightarrow 00:12:16.719$  number of patients they're seeing.

NOTE Confidence: 0.90597332555556

 $00:12:16.720 \longrightarrow 00:12:18.045$  So they're still seeing the

NOTE Confidence: 0.90597332555556

00:12:18.045 --> 00:12:18.840 number of patients,

NOTE Confidence: 0.90597332555556

 $00:12:18.840 \longrightarrow 00:12:20.796$  but it's just taking more time.

NOTE Confidence: 0.90597332555556

 $00:12:20.800 \longrightarrow 00:12:22.535$  And then all of us, as you know,

NOTE Confidence: 0.90597332555556

 $00:12:22.535 \longrightarrow 00:12:24.919$  have all the extra work that we have to do.

NOTE Confidence: 0.90597332555556

 $00:12:24.920 \longrightarrow 00:12:25.968$  So the writing notes,

NOTE Confidence: 0.90597332555556

 $00{:}12{:}25.968 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}12{:}27.278$  the fielding are in baskets.

NOTE Confidence: 0.90597332555556

00:12:27.280 --> 00:12:28.841 Everything else we have to do gets

NOTE Confidence: 0.90597332555556

 $00:12:28.841 \longrightarrow 00:12:30.160$  put on the back burner.

NOTE Confidence: 0.90597332555556

 $00:12:30.160 \longrightarrow 00:12:32.155$  So that has to be done later.

NOTE Confidence: 0.90597332555556

 $00:12:32.160 \longrightarrow 00:12:33.861$  The EHR has been cited again and

NOTE Confidence: 0.90597332555556

 $00:12:33.861 \longrightarrow 00:12:36.004$  again as a source of tremendous stress

NOTE Confidence: 0.90597332555556

 $00:12:36.004 \longrightarrow 00:12:38.038$  and burnout and taking more time

NOTE Confidence: 0.796767198333333

 $00:12:40.200 \longrightarrow 00:12:41.118$  to look at it another way,

00:12:41.120 --> 00:12:42.542 which which Peter had mentioned about

NOTE Confidence: 0.796767198333333

 $00:12:42.542 \longrightarrow 00:12:44.439$  how much time you get with the student.

NOTE Confidence: 0.796767198333333

00:12:44.440 --> 00:12:46.477 It's been shown that most people feel

NOTE Confidence: 0.796767198333333

 $00:12:46.477 \longrightarrow 00:12:48.779$  like being an encounter with the student

NOTE Confidence: 0.796767198333333

 $00:12:48.779 \longrightarrow 00:12:50.831$  takes about 3:00 to 5:00 minutes.

NOTE Confidence: 0.796767198333333

 $00:12:50.840 \longrightarrow 00:12:53.486$  So if you're spending three to 5 minutes with

NOTE Confidence: 0.796767198333333

 $00:12:53.486 \longrightarrow 00:12:55.917$  these small encounters throughout the day,

NOTE Confidence: 0.796767198333333

00:12:55.920 --> 00:12:57.605 both preceptors and students are

NOTE Confidence: 0.796767198333333

 $00{:}12{:}57.605 \dashrightarrow 00{:}12{:}59.640$  saying we don't get enough time.

NOTE Confidence: 0.796767198333333

00:12:59.640 --> 00:13:01.560 But you add them together,

NOTE Confidence: 0.796767198333333

00:13:01.560 --> 00:13:03.036 the students seize a patients,

NOTE Confidence: 0.796767198333333

 $00:13:03.040 \longrightarrow 00:13:04.096$  that adds up to time that

NOTE Confidence: 0.796767198333333

00:13:04.096 --> 00:13:04.800 you're spending with them.

NOTE Confidence: 0.796767198333333

 $00:13:04.800 \longrightarrow 00:13:06.342$  So it's both not enough time

NOTE Confidence: 0.796767198333333

 $00:13:06.342 \longrightarrow 00:13:08.160$  to spend with the students,

 $00:13:08.160 \longrightarrow 00:13:10.752$  not enough time to get your own work done.

NOTE Confidence: 0.796767198333333

 $00{:}13{:}10.760 \dashrightarrow 00{:}13{:}12.594$  We all want to be good clinicians.

NOTE Confidence: 0.796767198333333

 $00:13:12.600 \longrightarrow 00:13:13.797$  We all want to be good teachers.

NOTE Confidence: 0.796767198333333

00:13:13.800 --> 00:13:17.160 How are we able to do both successfully?

NOTE Confidence: 0.796767198333333

 $00:13:17.160 \longrightarrow 00:13:18.168$  A couple of other points that

NOTE Confidence: 0.796767198333333

 $00:13:18.168 \longrightarrow 00:13:19.439$  have come up in the literature.

NOTE Confidence: 0.796767198333333

 $00{:}13{:}19.440 \dashrightarrow 00{:}13{:}21.360$  Some people feel like it increases

NOTE Confidence: 0.796767198333333

 $00:13:21.360 \longrightarrow 00:13:23.525$  the cost of business if you bring

NOTE Confidence: 0.796767198333333

 $00{:}13{:}23.525 \dashrightarrow 00{:}13{:}25.000$  a student into your office.

NOTE Confidence: 0.796767198333333 00:13:25.000 --> 00:13:26.104 Stress levels.

NOTE Confidence: 0.796767198333333

 $00{:}13{:}26.104 \dashrightarrow 00{:}13{:}28.750$  We talked about there are some

NOTE Confidence: 0.796767198333333

00:13:28.750 --> 00:13:30.400 concerns about effects on patients

NOTE Confidence: 0.796767198333333

 $00:13:30.400 \longrightarrow 00:13:32.240$  and staff of having a student,

NOTE Confidence: 0.796767198333333

 $00:13:32.240 \longrightarrow 00:13:34.574$  but it's been really not substantiated

NOTE Confidence: 0.796767198333333

 $00:13:34.574 \longrightarrow 00:13:36.516$  that most patients actually like

NOTE Confidence: 0.796767198333333

00:13:36.516 --> 00:13:38.436 having a student in the practice.

 $00:13:38.440 \longrightarrow 00:13:40.000$  It gives the practice some prestige.

NOTE Confidence: 0.796767198333333

 $00{:}13{:}40.000 \dashrightarrow 00{:}13{:}41.358$  They feel like they get more attention.

NOTE Confidence: 0.796767198333333

 $00{:}13{:}41.360 \dashrightarrow 00{:}13{:}43.560$  So that hasn't been substantiated.

NOTE Confidence: 0.796767198333333

 $00:13:43.560 \longrightarrow 00:13:44.730$  And then finally,

NOTE Confidence: 0.796767198333333

 $00:13:44.730 \longrightarrow 00:13:46.680$  in the more recent literature,

NOTE Confidence: 0.796767198333333

 $00:13:46.680 \longrightarrow 00:13:48.516$  some clinicians feel like they're out.

NOTE Confidence: 0.796767198333333

00:13:48.520 --> 00:13:50.760 They're out of touch with current medical

NOTE Confidence: 0.796767198333333

 $00:13:50.760 \longrightarrow 00:13:52.679$  education and with current students.

NOTE Confidence: 0.796767198333333

 $00:13:52.680 \longrightarrow 00:13:54.402$  So they feel that there's this sort

NOTE Confidence: 0.796767198333333

 $00:13:54.402 \longrightarrow 00:13:56.259$  of gap between how they were trained

NOTE Confidence: 0.796767198333333

00:13:56.259 --> 00:13:58.168 and how students are trained now and

NOTE Confidence: 0.796767198333333

 $00:13:58.168 \longrightarrow 00:13:59.995$  a generational gap that makes it the

NOTE Confidence: 0.796767198333333

 $00{:}13{:}59.995 \dashrightarrow 00{:}14{:}01.852$  the practice feel less fulfilling.

NOTE Confidence: 0.796767198333333

00:14:01.852 --> 00:14:04.960 So how do we fulfill this role,

NOTE Confidence: 0.796767198333333

 $00:14:04.960 \longrightarrow 00:14:06.166$  be excellent clinicians,

 $00:14:06.166 \longrightarrow 00:14:08.176$  be excellent preceptors and not

NOTE Confidence: 0.796767198333333

 $00{:}14{:}08.176 \dashrightarrow 00{:}14{:}09.959$  feel like we're drowning.

NOTE Confidence: 0.796767198333333

 $00:14:09.960 \longrightarrow 00:14:13.915$  So this was a great study done.

NOTE Confidence: 0.796767198333333

 $00:14:13.920 \longrightarrow 00:14:15.963$  It was a while ago now by Judy Bowen

NOTE Confidence: 0.796767198333333

00:14:15.963 --> 00:14:18.076 and David Irby in Academic Medicine,

NOTE Confidence: 0.796767198333333

00:14:18.080 --> 00:14:20.110 and they found they just looked at

NOTE Confidence: 0.796767198333333

 $00:14:20.110 \longrightarrow 00:14:21.439$  ambulatory education as a whole.

NOTE Confidence: 0.796767198333333

 $00:14:21.440 \longrightarrow 00:14:23.645$  And they they found that the three

NOTE Confidence: 0.7967671983333333

00:14:23.645 --> 00:14:25.109 main components of ambulatory

NOTE Confidence: 0.796767198333333

 $00:14:25.109 \longrightarrow 00:14:26.917$  education are the learners,

NOTE Confidence: 0.796767198333333

 $00{:}14{:}26.920 \dashrightarrow 00{:}14{:}29.128$  which I I'm not going to spend a

NOTE Confidence: 0.796767198333333

00:14:29.128 --> 00:14:30.680 tremendous amount of time on today.

NOTE Confidence: 0.796767198333333

 $00:14:30.680 \longrightarrow 00:14:31.499$  The preceptors us,

NOTE Confidence: 0.796767198333333

00:14:31.499 --> 00:14:33.410 which I'm going to spend the most

NOTE Confidence: 0.796767198333333

 $00:14:33.464 \longrightarrow 00:14:34.779$  of my time on, and the environment,

NOTE Confidence: 0.796767198333333

 $00:14:34.779 \longrightarrow 00:14:36.600$  which I'm going to touch on a little bit.

00:14:36.600 --> 00:14:38.777 I know many of us can't alter

NOTE Confidence: 0.796767198333333

00:14:38.777 --> 00:14:40.272 our environment, but if we can,

NOTE Confidence: 0.796767198333333

 $00:14:40.272 \longrightarrow 00:14:41.580$  there are some tips that might

NOTE Confidence: 0.796767198333333

 $00:14:41.634 \longrightarrow 00:14:42.799$  make it easier to teach.

NOTE Confidence: 0.782237234285714

 $00:14:45.520 \longrightarrow 00:14:48.820$  So when do you think about precepting these?

NOTE Confidence: 0.782237234285714

 $00:14:48.820 \longrightarrow 00:14:50.640$  This is a conglomerate of a lot

NOTE Confidence: 0.782237234285714

 $00:14:50.640 \longrightarrow 00:14:52.090$  of literature, so they're really,

NOTE Confidence: 0.782237234285714

 $00:14:52.090 \longrightarrow 00:14:53.950$  these are the key roles that

NOTE Confidence: 0.782237234285714

 $00:14:53.950 \longrightarrow 00:14:56.037$  I see a preceptor performing.

NOTE Confidence: 0.782237234285714

 $00:14:56.040 \longrightarrow 00:14:58.920$  So the first one is sort of the preparation.

NOTE Confidence: 0.782237234285714

00:14:58.920 --> 00:15:00.520 So you're preparing both the

NOTE Confidence: 0.782237234285714

00:15:00.520 --> 00:15:01.480 the learning environment,

NOTE Confidence: 0.782237234285714

 $00{:}15{:}01.480 \longrightarrow 00{:}15{:}03.274$  the office and the learner for

NOTE Confidence: 0.782237234285714

 $00:15:03.274 \longrightarrow 00:15:05.176$  entering what is really a different

NOTE Confidence: 0.782237234285714

 $00:15:05.176 \longrightarrow 00:15:06.796$  setting than they're used to.

00:15:06.800 --> 00:15:07.640 If you think about it,

NOTE Confidence: 0.782237234285714

 $00:15:07.640 \longrightarrow 00:15:08.940$  most of their clerkships are

NOTE Confidence: 0.782237234285714

 $00:15:08.940 \longrightarrow 00:15:10.240$  spent in the inpatient setting.

NOTE Confidence: 0.782237234285714

 $00:15:10.240 \longrightarrow 00:15:12.280$  So this is really an unfamiliar setting and

NOTE Confidence: 0.782237234285714

 $00:15:12.280 \longrightarrow 00:15:14.596$  it does take a little a bit of orientation.

NOTE Confidence: 0.782237234285714

00:15:14.600 --> 00:15:16.175 You're going to provide them

NOTE Confidence: 0.782237234285714

00:15:16.175 --> 00:15:17.120 with learning opportunities,

NOTE Confidence: 0.782237234285714

00:15:17.120 --> 00:15:19.240 you're going to deliver feedback,

NOTE Confidence: 0.782237234285714

 $00:15:19.240 \longrightarrow 00:15:20.865$  you're going to evaluate the

NOTE Confidence: 0.782237234285714

 $00:15:20.865 \longrightarrow 00:15:21.515$  learner's performance.

NOTE Confidence: 0.782237234285714

 $00{:}15{:}21.520 \dashrightarrow 00{:}15{:}22.876$  That's part of your role as

NOTE Confidence: 0.782237234285714

 $00:15:22.876 \longrightarrow 00:15:24.380$  a preceptor and then the role

NOTE Confidence: 0.782237234285714

 $00:15:24.380 \longrightarrow 00:15:25.760$  modelling that comes into place.

NOTE Confidence: 0.782237234285714

00:15:25.760 --> 00:15:27.944 And I'm going to specifically talk

NOTE Confidence: 0.782237234285714

00:15:27.944 --> 00:15:29.904 about role modelling humanism and

NOTE Confidence: 0.782237234285714

 $00:15:29.904 \longrightarrow 00:15:31.920$  we're role modelling professionalism.

 $00:15:31.920 \longrightarrow 00:15:33.928$  So I'm not going to spend a tremendous

NOTE Confidence: 0.782237234285714

 $00:15:33.928 \longrightarrow 00:15:36.160$  amount of time on feedback and evaluation.

NOTE Confidence: 0.782237234285714

00:15:36.160 --> 00:15:38.314 That's a whole separate talk and

NOTE Confidence: 0.782237234285714

 $00:15:38.314 \longrightarrow 00:15:40.519$  definitely part of this Yes series.

NOTE Confidence: 0.782237234285714

 $00:15:40.520 \longrightarrow 00:15:42.004$  But feedback does come into play a

NOTE Confidence: 0.782237234285714

 $00:15:42.004 \longrightarrow 00:15:43.840$  little bit with the learning opportunities.

NOTE Confidence: 0.782237234285714

00:15:43.840 --> 00:15:45.765 So I'm going to start with preparing

NOTE Confidence: 0.782237234285714

 $00{:}15{:}45.765 \dashrightarrow 00{:}15{:}47.839$  the office and orienting the learner.

NOTE Confidence: 0.782237234285714

00:15:47.840 --> 00:15:50.280 So to prepare your office,

NOTE Confidence: 0.782237234285714

 $00{:}15{:}50.280 \dashrightarrow 00{:}15{:}52.398$  there's couple things to think about.

NOTE Confidence: 0.782237234285714

00:15:52.400 --> 00:15:54.479 If you have control over your schedule,

NOTE Confidence: 0.782237234285714

 $00:15:54.480 \longrightarrow 00:15:56.076$  which not all of us do,

NOTE Confidence: 0.782237234285714

 $00{:}15{:}56.080 \dashrightarrow 00{:}15{:}57.696$  I'm going to just show you in the

NOTE Confidence: 0.782237234285714

 $00:15:57.696 \longrightarrow 00:15:59.539$  next slide a way you can to make your

NOTE Confidence: 0.782237234285714

 $00:15:59.539 \longrightarrow 00:16:01.240$  schedule to make it a little bit easier.

 $00:16:01.240 \longrightarrow 00:16:03.403$  And this is specifically for people bringing

NOTE Confidence: 0.782237234285714

 $00{:}16{:}03.403 \dashrightarrow 00{:}16{:}05.199$  students into their office residents,

NOTE Confidence: 0.782237234285714

 $00:16:05.200 \longrightarrow 00:16:06.718$  obviously they're seeing their own patients.

NOTE Confidence: 0.782237234285714

00:16:06.720 --> 00:16:07.704 It's a slightly different,

NOTE Confidence: 0.782237234285714

00:16:07.704 --> 00:16:09.679 you don't have to really prepare a schedule,

NOTE Confidence: 0.782237234285714

 $00:16:09.680 \longrightarrow 00:16:10.355$  they're doing that.

NOTE Confidence: 0.782237234285714

 $00:16:10.355 \longrightarrow 00:16:11.480$  They have their own schedule.

NOTE Confidence: 0.782237234285714

00:16:11.480 --> 00:16:13.713 Set space and access is a big

NOTE Confidence: 0.782237234285714

00:16:13.713 --> 00:16:15.548 issue and something that LCME

NOTE Confidence: 0.782237234285714

 $00{:}16{:}15.548 \dashrightarrow 00{:}16{:}17.156$  looks at for accreditation.

NOTE Confidence: 0.782237234285714

 $00{:}16{:}17.160 \dashrightarrow 00{:}16{:}18.434$  There has to be enough space for

NOTE Confidence: 0.782237234285714

 $00:16:18.434 \longrightarrow 00:16:19.638$  the student to put their stuff.

NOTE Confidence: 0.782237234285714

 $00:16:19.640 \longrightarrow 00:16:21.040$  There has to be space for them to

NOTE Confidence: 0.782237234285714

 $00:16:21.040 \longrightarrow 00:16:22.397$  work and there has to be space

NOTE Confidence: 0.782237234285714

 $00:16:22.397 \longrightarrow 00:16:23.357$  for you to precept them.

NOTE Confidence: 0.782237234285714

 $00:16:23.360 \longrightarrow 00:16:25.840$  And someone had mentioned that as a barrier,

00:16:25.840 --> 00:16:27.724 I also think it's very important

NOTE Confidence: 0.782237234285714

 $00:16:27.724 \longrightarrow 00:16:29.587$  for the student to have their

NOTE Confidence: 0.782237234285714

 $00:16:29.587 \longrightarrow 00:16:31.755$  own room so that if you could see

NOTE Confidence: 0.782237234285714

 $00:16:31.819 \longrightarrow 00:16:33.358$  a patient simultaneously,

NOTE Confidence: 0.782237234285714

00:16:33.360 --> 00:16:34.640 if you're sharing one room,

NOTE Confidence: 0.782237234285714

 $00:16:34.640 \longrightarrow 00:16:36.950$  that makes it a lot harder to

NOTE Confidence: 0.782237234285714

 $00:16:36.950 \longrightarrow 00:16:38.027$  teach and then patients.

NOTE Confidence: 0.782237234285714

 $00:16:38.027 \longrightarrow 00:16:39.770$  And I'm going to talk very briefly

NOTE Confidence: 0.782237234285714

00:16:39.820 --> 00:16:41.556 about how to pick the right patients,

NOTE Confidence: 0.782237234285714

 $00{:}16{:}41.560 \rightarrow 00{:}16{:}44.280$  how to Orient the patients to this process.

NOTE Confidence: 0.782237234285714

 $00:16:44.280 \longrightarrow 00:16:46.530$  So this is an example of a wave schedule

NOTE Confidence: 0.782237234285714

 $00:16:46.530 \longrightarrow 00:16:48.999$  and I'm just going to walk you through it.

NOTE Confidence: 0.782237234285714

 $00{:}16{:}49.000 \dashrightarrow 00{:}16{:}51.135$  So if you are able to set

NOTE Confidence: 0.782237234285714

00:16:51.135 --> 00:16:52.880 up your own schedule,

NOTE Confidence: 0.782237234285714

 $00:16:52.880 \longrightarrow 00:16:55.202$  this may make it easier for you to see

 $00:16:55.202 \longrightarrow 00:16:57.280$  patients simultaneously with the student.

NOTE Confidence: 0.782237234285714

 $00:16:57.280 \longrightarrow 00:16:59.080$  So I put this down for 20 minutes

NOTE Confidence: 0.782237234285714

 $00:16:59.080 \longrightarrow 00:17:00.822$  slots and really the only thing

NOTE Confidence: 0.782237234285714

 $00:17:00.822 \longrightarrow 00:17:02.367$  you're doing is you're double

NOTE Confidence: 0.782237234285714

 $00:17:02.367 \longrightarrow 00:17:04.038$  booking at the top of every hour.

NOTE Confidence: 0.782237234285714 $00:17:04.040 \longrightarrow 00:17:05.519$  So at 8:00, NOTE Confidence: 0.782237234285714

00:17:05.519 --> 00:17:08.878 the normal schedule will be patient 123456,

NOTE Confidence: 0.782237234285714

00:17:08.878 --> 00:17:11.266 but at 8:00 you are having

NOTE Confidence: 0.782237234285714

 $00{:}17{:}11.266 \dashrightarrow 00{:}17{:}13.240$  patients one and two come.

NOTE Confidence: 0.782237234285714 00:17:13.240 --> 00:17:13.892 At 8:00, NOTE Confidence: 0.782237234285714

 $00:17:13.892 \longrightarrow 00:17:16.500$  the student is seeing one of those patients

NOTE Confidence: 0.897688326666667

 $00:17:16.564 \longrightarrow 00:17:18.319$  and you're seeing the other.

NOTE Confidence: 0.897688326666667

00:17:18.320 --> 00:17:20.600 Once you're done with your patient,

NOTE Confidence: 0.897688326666667

 $00{:}17{:}20.600 \dashrightarrow 00{:}17{:}22.502$  you are then precepting the student

NOTE Confidence: 0.897688326666667

 $00:17:22.502 \longrightarrow 00:17:24.372$  and have that extra 20 minute

NOTE Confidence: 0.897688326666667

 $00:17:24.372 \longrightarrow 00:17:26.269$  time slot to go back with the

 $00:17:26.269 \longrightarrow 00:17:28.038$  student to see that that patient.

NOTE Confidence: 0.897688326666667

 $00:17:28.040 \longrightarrow 00:17:29.540$  And then when you're seeing

NOTE Confidence: 0.897688326666667

 $00:17:29.540 \longrightarrow 00:17:30.440$  your third patient,

NOTE Confidence: 0.897688326666667

 $00:17:30.440 \longrightarrow 00:17:32.678$  the students charting on their patients,

NOTE Confidence: 0.897688326666667

00:17:32.680 --> 00:17:34.486 so they're seeing one patient in

NOTE Confidence: 0.897688326666667

 $00:17:34.486 \longrightarrow 00:17:36.318$  the time it's taking you to C3,

NOTE Confidence: 0.897688326666667

 $00:17:36.320 \longrightarrow 00:17:38.160$  it doesn't set you back.

NOTE Confidence: 0.897688326666667

00:17:38.160 --> 00:17:39.528 You're still seeing the three patients

NOTE Confidence: 0.897688326666667

 $00:17:39.528 \longrightarrow 00:17:41.038$  you need to see in that hour.

NOTE Confidence: 0.897688326666667

00:17:41.040 --> 00:17:42.678 But it's it's altering how they're

NOTE Confidence: 0.897688326666667

 $00{:}17{:}42.678 \dashrightarrow 00{:}17{:}44.779$  slotted so that it gives you a little

NOTE Confidence: 0.897688326666667

 $00:17:44.779 \longrightarrow 00:17:46.880$  bit more time to spend with the student.

NOTE Confidence: 0.897688326666667

 $00{:}17{:}46.880 \dashrightarrow 00{:}17{:}49.225$  So it's just one example of a

NOTE Confidence: 0.897688326666667

 $00:17:49.225 \longrightarrow 00:17:51.214$  schedule that might make it easier

NOTE Confidence: 0.897688326666667

 $00:17:51.214 \longrightarrow 00:17:53.448$  if you're able to do that when

00:17:53.448 --> 00:17:55.080 thinking about choosing patients,

NOTE Confidence: 0.897688326666667

 $00:17:55.080 \longrightarrow 00:17:56.235$  these are the three factors

NOTE Confidence: 0.897688326666667

 $00:17:56.235 \longrightarrow 00:17:57.159$  that come into play.

NOTE Confidence: 0.897688326666667

00:17:57.160 --> 00:17:58.480 This was an interesting article.

NOTE Confidence: 0.897688326666667

 $00:17:58.480 \longrightarrow 00:18:00.188$  So they said the three factors you

NOTE Confidence: 0.897688326666667

 $00{:}18{:}00.188 \dashrightarrow 00{:}18{:}01.454$  should think about when you're

NOTE Confidence: 0.897688326666667

00:18:01.454 --> 00:18:02.674 choosing patients are how much

NOTE Confidence: 0.897688326666667

 $00:18:02.674 \longrightarrow 00:18:04.388$  time is it going to take because

NOTE Confidence: 0.897688326666667

 $00{:}18{:}04.388 \longrightarrow 00{:}18{:}05.792$  you you need to be efficient.

NOTE Confidence: 0.897688326666667

 $00:18:05.800 \longrightarrow 00:18:07.385$  What's the educational value of

NOTE Confidence: 0.897688326666667

 $00{:}18{:}07.385 \dashrightarrow 00{:}18{:}09.390$  this patient and then what's your

NOTE Confidence: 0.897688326666667

 $00{:}18{:}09.390 \dashrightarrow 00{:}18{:}11.195$  relationship like with this patient?

NOTE Confidence: 0.897688326666667

00:18:11.200 --> 00:18:13.837 Because if you could hit on two of them,

NOTE Confidence: 0.897688326666667

 $00:18:13.840 \longrightarrow 00:18:15.560$  so if you could pick a patient that

NOTE Confidence: 0.897688326666667

 $00:18:15.560 \longrightarrow 00:18:17.335$  is really going to be efficient and

NOTE Confidence: 0.897688326666667

 $00:18:17.335 \longrightarrow 00:18:18.920$  you have a good relationship with,

00:18:18.920 --> 00:18:21.280 it might not have the best educational value,

NOTE Confidence: 0.897688326666667

00:18:21.280 --> 00:18:21.895 but that's OK.

NOTE Confidence: 0.897688326666667

00:18:21.895 --> 00:18:23.641 But you might want to pick a patient

NOTE Confidence: 0.897688326666667

 $00:18:23.641 \longrightarrow 00:18:25.189$  that has high educational value and

NOTE Confidence: 0.897688326666667

00:18:25.189 --> 00:18:27.159 you have a great relationship with,

NOTE Confidence: 0.897688326666667

 $00:18:27.160 \longrightarrow 00:18:28.960$  but it might compromise time.

NOTE Confidence: 0.897688326666667

00:18:28.960 --> 00:18:29.566 So you know,

NOTE Confidence: 0.897688326666667

 $00:18:29.566 \longrightarrow 00:18:31.280$  you can look at this in many ways,

NOTE Confidence: 0.897688326666667

 $00:18:31.280 \longrightarrow 00:18:32.858$  but when you're thinking about what

NOTE Confidence: 0.897688326666667

 $00:18:32.858 \longrightarrow 00:18:34.919$  patients might be good for a student to see,

NOTE Confidence: 0.897688326666667

 $00:18:34.920 \longrightarrow 00:18:37.400$  this is a way to think about it.

NOTE Confidence: 0.89768832666666700:18:37.400 --> 00:18:38.266 I also,

NOTE Confidence: 0.897688326666667

 $00{:}18{:}38.266 \dashrightarrow 00{:}18{:}39.998$  from the patient's perspective,

NOTE Confidence: 0.897688326666667

 $00{:}18{:}40.000 \dashrightarrow 00{:}18{:}41.715$  I think it's really nice to Orient

NOTE Confidence: 0.897688326666667

 $00:18:41.715 \longrightarrow 00:18:42.960$  them to what's going on.

00:18:42.960 --> 00:18:44.916 So sometimes you'll have see a

NOTE Confidence: 0.897688326666667

 $00{:}18{:}44.916 \dashrightarrow 00{:}18{:}47.003$  sign in a doctor's office that

NOTE Confidence: 0.897688326666667

 $00:18:47.003 \longrightarrow 00:18:48.998$  says we have a student with us.

NOTE Confidence: 0.897688326666667

00:18:49.000 --> 00:18:51.114 Here's a little bio about the student.

NOTE Confidence: 0.897688326666667

00:18:51.120 --> 00:18:53.118 You know thank you for supporting

NOTE Confidence: 0.897688326666667

00:18:53.118 --> 00:18:54.847 the students education or something

NOTE Confidence: 0.897688326666667

00:18:54.847 --> 00:18:57.213 that says we're really proud to be

NOTE Confidence: 0.897688326666667

00:18:57.213 --> 00:18:59.175 associated with the Yale School of

NOTE Confidence: 0.897688326666667

 $00:18:59.175 \longrightarrow 00:19:01.036$  Medicine seeing patients as invaluable

NOTE Confidence: 0.897688326666667

00:19:01.036 --> 00:19:02.981 to developing future physicians and

NOTE Confidence: 0.897688326666667

 $00{:}19{:}02.981 \dashrightarrow 00{:}19{:}05.078$  thank you for participating in this.

NOTE Confidence: 0.897688326666667

 $00:19:05.080 \longrightarrow 00:19:06.285$  So something that the patient

NOTE Confidence: 0.897688326666667

 $00:19:06.285 \longrightarrow 00:19:08.024$  comes in and is aware that the

NOTE Confidence: 0.897688326666667

 $00:19:08.024 \longrightarrow 00:19:09.239$  students going to be there.

NOTE Confidence: 0.897688326666667

 $00:19:09.240 \longrightarrow 00:19:10.494$  And I always say that the

NOTE Confidence: 0.897688326666667

 $00:19:10.494 \longrightarrow 00:19:11.560$  staff should be aware too.

 $00:19:11.560 \longrightarrow 00:19:12.840$  So the staff should,

NOTE Confidence: 0.897688326666667

 $00{:}19{:}12.840 \dashrightarrow 00{:}19{:}14.760$  you should should know the student,

NOTE Confidence: 0.897688326666667

 $00:19:14.760 \longrightarrow 00:19:15.920$  introduce them right away.

NOTE Confidence: 0.897688326666667

00:19:15.920 --> 00:19:17.660 They should be telling the patient

NOTE Confidence: 0.897688326666667

 $00:19:17.708 \longrightarrow 00:19:19.100$  right when they room them that

NOTE Confidence: 0.897688326666667

 $00:19:19.100 \longrightarrow 00:19:20.559$  a student might be coming in.

NOTE Confidence: 0.897688326666667

 $00:19:20.560 \longrightarrow 00:19:22.198$  Obviously with residents this is different.

NOTE Confidence: 0.897688326666667

 $00:19:22.200 \longrightarrow 00:19:24.048$  But for students this is really

NOTE Confidence: 0.897688326666667

 $00:19:24.048 \longrightarrow 00:19:25.632$  important that the patient is

NOTE Confidence: 0.897688326666667

 $00:19:25.632 \longrightarrow 00:19:27.414$  aware and gives permission that the

NOTE Confidence: 0.897688326666667

 $00:19:27.414 \longrightarrow 00:19:29.159$  student is coming in to see them.

NOTE Confidence: 0.897688326666667

 $00:19:29.160 \longrightarrow 00:19:31.834$  So let's talk about orienting the learner.

NOTE Confidence: 0.897688326666667

 $00{:}19{:}31.840 \dashrightarrow 00{:}19{:}34.423$  So orienting the learner in this setting

NOTE Confidence: 0.897688326666667

 $00:19:34.423 \longrightarrow 00:19:36.959$  is quite similar to any other setting.

NOTE Confidence: 0.897688326666667

00:19:36.960 --> 00:19:38.664 You want to make sure you

 $00:19:38.664 \longrightarrow 00:19:39.516$  have mutual expectations.

NOTE Confidence: 0.897688326666667

 $00:19:39.520 \longrightarrow 00:19:41.055$  You want to diagnose the

NOTE Confidence: 0.897688326666667

 $00:19:41.055 \longrightarrow 00:19:42.590$  learner at the beginning and

NOTE Confidence: 0.952139329375

 $00:19:42.653 \longrightarrow 00:19:44.795$  figure out their level of experience.

NOTE Confidence: 0.952139329375

 $00:19:44.800 \longrightarrow 00:19:46.230$  You want to provide learning

NOTE Confidence: 0.952139329375

 $00:19:46.230 \longrightarrow 00:19:47.660$  opportunities for them and then

NOTE Confidence: 0.952139329375

 $00:19:47.716 \longrightarrow 00:19:49.318$  you want to provide assessment and

NOTE Confidence: 0.952139329375

00:19:49.318 --> 00:19:51.173 feedback and let them know how that's

NOTE Confidence: 0.952139329375

 $00:19:51.173 \longrightarrow 00:19:52.637$  going to happen in this space.

NOTE Confidence: 0.952139329375

 $00:19:52.640 \longrightarrow 00:19:55.640$  So when I talk about developing

NOTE Confidence: 0.952139329375

 $00:19:55.640 \longrightarrow 00:19:56.640$  mutual expectations,

NOTE Confidence: 0.952139329375

 $00:19:56.640 \longrightarrow 00:19:59.160$  you know it is a new setting for them.

NOTE Confidence: 0.952139329375

 $00{:}19{:}59.160 \dashrightarrow 00{:}20{:}00.550$  I think sometimes it's helpful

NOTE Confidence: 0.952139329375

 $00:20:00.550 \longrightarrow 00:20:02.489$  to just sort of outline up front

NOTE Confidence: 0.952139329375

 $00:20:02.489 \longrightarrow 00:20:03.959$  what it's going to look like,

NOTE Confidence: 0.952139329375

 $00:20:03.960 \longrightarrow 00:20:06.237$  how much time they have to see each patient,

 $00:20:06.240 \longrightarrow 00:20:08.232$  what you expect from them when

NOTE Confidence: 0.952139329375

 $00:20:08.232 \longrightarrow 00:20:09.560$  they see each patient.

NOTE Confidence: 0.952139329375

 $00:20:09.560 \longrightarrow 00:20:12.560$  One thing that a picture that I love to show.

NOTE Confidence: 0.952139329375

 $00:20:12.560 \longrightarrow 00:20:14.390$  Is this picture from team steps

NOTE Confidence: 0.952139329375

 $00:20:14.390 \longrightarrow 00:20:16.040$  of a shared mental model.

NOTE Confidence: 0.952139329375

00:20:16.040 --> 00:20:17.684 So shared mental model is important

NOTE Confidence: 0.952139329375

 $00:20:17.684 \longrightarrow 00:20:19.478$  in a lot of what we do.

NOTE Confidence: 0.952139329375

 $00:20:19.480 \longrightarrow 00:20:22.018$  The definition of a shared mental

NOTE Confidence: 0.952139329375

 $00{:}20{:}22.018 \dashrightarrow 00{:}20{:}24.175$  model is the understanding or

NOTE Confidence: 0.952139329375

 $00{:}20{:}24.175 \dashrightarrow 00{:}20{:}26.145$  knowledge about a situation or

NOTE Confidence: 0.952139329375

00:20:26.145 --> 00:20:28.785 process that is shared amongst teams

NOTE Confidence: 0.952139329375

 $00:20:28.785 \longrightarrow 00:20:29.958$  members through communication.

NOTE Confidence: 0.952139329375

 $00{:}20{:}29.958 \dashrightarrow 00{:}20{:}31.992$  So I might think you're thinking

NOTE Confidence: 0.952139329375

 $00{:}20{:}31.992 \dashrightarrow 00{:}20{:}33.999$  the same thing I am about this

NOTE Confidence: 0.952139329375

 $00:20:33.999 \longrightarrow 00:20:35.807$  experience and we might be on

 $00:20:35.807 \longrightarrow 00:20:37.238$  completely different wavelengths,

NOTE Confidence: 0.952139329375

 $00{:}20{:}37.240 \to 00{:}20{:}39.076$  so it really is through communication.

NOTE Confidence: 0.952139329375

 $00:20:39.080 \longrightarrow 00:20:41.636$  So you have to tell them,

NOTE Confidence: 0.952139329375

00:20:41.640 --> 00:20:42.184 you know,

NOTE Confidence: 0.952139329375

 $00:20:42.184 \longrightarrow 00:20:43.816$  these are what the goals and

NOTE Confidence: 0.952139329375

 $00:20:43.816 \longrightarrow 00:20:44.360$  expectations are.

NOTE Confidence: 0.952139329375

00:20:44.360 --> 00:20:46.358 What are your goals and expectations?

NOTE Confidence: 0.952139329375

 $00:20:46.360 \longrightarrow 00:20:48.392$  Let's come to a mutual understanding of what

NOTE Confidence: 0.952139329375

00:20:48.392 --> 00:20:50.198 you're going to get out of this rotation,

NOTE Confidence: 0.952139329375 00:20:50.200 --> 00:20:50.564 right. NOTE Confidence: 0.952139329375

 $00:20:50.564 \longrightarrow 00:20:53.780$  And and one example I give where I failed

NOTE Confidence: 0.952139329375

 $00:20:53.780 \longrightarrow 00:20:55.880$  at this was when I first transitioned,

NOTE Confidence: 0.952139329375

 $00:20:55.880 \longrightarrow 00:20:58.960$  I used to precept residents and then flipped.

NOTE Confidence: 0.952139329375

 $00{:}20{:}58.960 \dashrightarrow 00{:}21{:}00.520$  And what started teaching

NOTE Confidence: 0.952139329375

 $00:21:00.520 \longrightarrow 00:21:02.080$  second year medical students.

NOTE Confidence: 0.952139329375

 $00:21:02.080 \longrightarrow 00:21:03.286$  And the first time I had

 $00:21:03.286 \longrightarrow 00:21:04.280$  a student come with me,

NOTE Confidence: 0.952139329375

 $00{:}21{:}04.280 \to 00{:}21{:}05.440$  a second year medical student,

NOTE Confidence: 0.952139329375

00:21:05.440 --> 00:21:07.448 I said OK why don't you go into

NOTE Confidence: 0.952139329375

 $00:21:07.448 \longrightarrow 00:21:09.445$  the office and do an HMP and then

NOTE Confidence: 0.952139329375

00:21:09.445 --> 00:21:11.359 come out and talk to me about it.

NOTE Confidence: 0.952139329375

00:21:11.360 --> 00:21:12.851 And I remember I was waiting and

NOTE Confidence: 0.952139329375

 $00:21:12.851 \longrightarrow 00:21:14.493$  waiting for her and it was like 50

NOTE Confidence: 0.952139329375

 $00{:}21{:}14.493 \dashrightarrow 00{:}21{:}16.051$  minutes in and I knocked on the door

NOTE Confidence: 0.952139329375

 $00:21:16.051 \longrightarrow 00:21:18.080$  and I said why didn't you come out now?

NOTE Confidence: 0.952139329375

 $00:21:18.080 \longrightarrow 00:21:18.800$  She said,

NOTE Confidence: 0.952139329375

 $00:21:18.800 \longrightarrow 00:21:21.239$  OK And she came out and she starts

NOTE Confidence: 0.952139329375

 $00:21:21.239 \longrightarrow 00:21:23.380$  presenting to me and she presents

NOTE Confidence: 0.952139329375

 $00{:}21{:}23.380 \dashrightarrow 00{:}21{:}25.136$  this detailed history and I'm like,

NOTE Confidence: 0.952139329375

00:21:25.136 --> 00:21:26.480 OK and what'd you find in physical?

NOTE Confidence: 0.952139329375

00:21:26.480 --> 00:21:27.278 And she's like, oh, I didn't,

 $00{:}21{:}27.280 \dashrightarrow 00{:}21{:}29.275$  I didn't have time for a physical

NOTE Confidence: 0.952139329375

 $00:21:29.280 \longrightarrow 00:21:29.820$  And I'm like,

NOTE Confidence: 0.952139329375

 $00:21:29.820 \longrightarrow 00:21:30.360$  Oh my goodness,

NOTE Confidence: 0.952139329375

 $00:21:30.360 \longrightarrow 00:21:31.634$  you were in there for 50 minutes.

NOTE Confidence: 0.952139329375

00:21:31.640 --> 00:21:32.616 What did you do?

NOTE Confidence: 0.952139329375

00:21:32.616 --> 00:21:35.055 And I was just had no sense of I

NOTE Confidence: 0.952139329375

 $00{:}21{:}35.055 \dashrightarrow 00{:}21{:}37.169$  didn't diagnose her and I didn't set

NOTE Confidence: 0.952139329375

00:21:37.237 --> 00:21:39.355 any expectations and I could have

NOTE Confidence: 0.952139329375

00:21:39.360 --> 00:21:41.271 fix that quite easily by figuring out

NOTE Confidence: 0.952139329375

 $00:21:41.271 \longrightarrow 00:21:43.280$  where she was and then being clear,

NOTE Confidence: 0.952139329375

 $00:21:43.280 \longrightarrow 00:21:45.560$  you have 30 minutes to see this patient.

NOTE Confidence: 0.952139329375

00:21:45.560 --> 00:21:47.416 I'd love for you to perform a focused

NOTE Confidence: 0.952139329375

 $00:21:47.416 \longrightarrow 00:21:48.614$  history and physical and then

NOTE Confidence: 0.952139329375

 $00:21:48.614 \longrightarrow 00:21:50.400$  come out and we can talk about it.

NOTE Confidence: 0.952139329375

 $00:21:50.400 \longrightarrow 00:21:51.732$  And that would have been a

NOTE Confidence: 0.952139329375

 $00:21:51.732 \longrightarrow 00:21:52.398$  completely different dynamic.

 $00:21:52.400 \longrightarrow 00:21:55.125$  So I think it's really important and

NOTE Confidence: 0.952139329375

 $00:21:55.125 \longrightarrow 00:21:56.840$  when I talk about diagnosing the learner,

NOTE Confidence: 0.952139329375

 $00:21:56.840 \longrightarrow 00:21:59.080$  there's so many ways to do that.

NOTE Confidence: 0.952139329375

00:21:59.080 --> 00:22:00.578 A very simplistic way which most of

NOTE Confidence: 0.952139329375

 $00:22:00.578 \longrightarrow 00:22:02.639$  you use and know about is the ride method.

NOTE Confidence: 0.952139329375

00:22:02.640 --> 00:22:04.344 And I I do think it's helpful just

NOTE Confidence: 0.952139329375

00:22:04.344 --> 00:22:06.116 to get a sense at the beginning,

NOTE Confidence: 0.917979888571429

 $00:22:06.120 \longrightarrow 00:22:08.556$  you would think that a early student,

NOTE Confidence: 0.917979888571429

 $00{:}22{:}08.560 \dashrightarrow 00{:}22{:}10.499$  a pre clinical student is a reporter

NOTE Confidence: 0.917979888571429

 $00:22:10.499 \longrightarrow 00:22:12.480$  as they become a clerkship student,

NOTE Confidence: 0.917979888571429

 $00:22:12.480 \longrightarrow 00:22:13.470$  they're transitioning into

NOTE Confidence: 0.917979888571429

 $00:22:13.470 \longrightarrow 00:22:14.790$  interpreter and hopefully manager

NOTE Confidence: 0.917979888571429

 $00{:}22{:}14.790 \dashrightarrow 00{:}22{:}16.878$  and then is there a resident there,

NOTE Confidence: 0.917979888571429

 $00:22:16.880 \longrightarrow 00:22:18.388$  a manager and educator.

NOTE Confidence: 0.917979888571429

 $00:22:18.388 \longrightarrow 00:22:20.536$  It's not always the case, right?

 $00:22:20.536 \longrightarrow 00:22:21.560$  Every learner is different,

NOTE Confidence: 0.917979888571429

 $00:22:21.560 \longrightarrow 00:22:23.275$  every learner is at a different step.

NOTE Confidence: 0.917979888571429

00:22:23.280 --> 00:22:25.288 A clerkship student in January is not the

NOTE Confidence: 0.917979888571429

00:22:25.288 --> 00:22:27.537 same as a clerkship student in July, right.

NOTE Confidence: 0.917979888571429

 $00:22:27.537 \longrightarrow 00:22:29.593$  So, so really getting a sense of them

NOTE Confidence: 0.917979888571429

 $00:22:29.593 \longrightarrow 00:22:31.752$  and we could do that with a simple

NOTE Confidence: 0.917979888571429

 $00:22:31.752 \longrightarrow 00:22:33.399$  observation at the beginning and I'll

NOTE Confidence: 0.917979888571429

 $00:22:33.399 \longrightarrow 00:22:37.280$  talk a little bit about that at the end.

NOTE Confidence: 0.917979888571429

 $00:22:37.280 \longrightarrow 00:22:39.602$  So I'm going to spend the bulk of the

NOTE Confidence: 0.917979888571429

 $00:22:39.602 \longrightarrow 00:22:41.520$  time talking about providing learning

NOTE Confidence: 0.917979888571429

 $00{:}22{:}41.520 {\:{\circ}{\circ}{\circ}}>00{:}22{:}43.914$  opportunities and ways to do so.

NOTE Confidence: 0.917979888571429

00:22:43.920 --> 00:22:46.440 And as part of learning opportunities,

NOTE Confidence: 0.917979888571429

 $00:22:46.440 \longrightarrow 00:22:48.400$  there is sort of in the moment feedback.

NOTE Confidence: 0.917979888571429

 $00{:}22{:}48.400 \dashrightarrow 00{:}22{:}49.935$  I'm not talking about summative

NOTE Confidence: 0.917979888571429

00:22:49.935 --> 00:22:51.854 feedback or feedback on a larger

NOTE Confidence: 0.917979888571429

 $00:22:51.854 \longrightarrow 00:22:53.834$  level or models to deliver feedback,

 $00:22:53.840 \longrightarrow 00:22:56.213$  but built into some of the models

NOTE Confidence: 0.917979888571429

 $00{:}22{:}56.213 \dashrightarrow 00{:}22{:}58.997$  I'm going to talk about is feedback.

NOTE Confidence: 0.917979888571429

 $00:22:59.000 \longrightarrow 00:23:00.185$  So the three,

NOTE Confidence: 0.917979888571429

 $00:23:00.185 \longrightarrow 00:23:02.950$  the four models I'm going to talk

NOTE Confidence: 0.917979888571429

 $00:23:03.039 \longrightarrow 00:23:05.479$  about are active observation,

NOTE Confidence: 0.917979888571429

 $00:23:05.480 \longrightarrow 00:23:07.076$  precepting in the presence of the patient,

NOTE Confidence: 0.917979888571429

 $00:23:07.080 \longrightarrow 00:23:08.232$  which Andreas is what you were

NOTE Confidence: 0.917979888571429

 $00:23:08.232 \longrightarrow 00:23:09.000$  saying before it was.

NOTE Confidence: 0.917979888571429

00:23:09.000 --> 00:23:11.112 It's not really bedside,

NOTE Confidence: 0.917979888571429

 $00:23:11.112 \longrightarrow 00:23:14.744$  but it's chair side teaching the one minute

NOTE Confidence: 0.917979888571429

 $00{:}23{:}14.744 \dashrightarrow 00{:}23{:}17.040$  preceptor or the micro skills and snaps.

NOTE Confidence: 0.917979888571429

 $00:23:17.040 \longrightarrow 00:23:19.245$  And this is also a place that

NOTE Confidence: 0.917979888571429

00:23:19.245 --> 00:23:21.801 I'd love to get a sense of who

NOTE Confidence: 0.917979888571429

 $00:23:21.801 \longrightarrow 00:23:23.800$  has used these in the past.

NOTE Confidence: 0.917979888571429

 $00:23:23.800 \longrightarrow 00:23:25.560 \text{ So},$ 

 $00:23:25.560 \longrightarrow 00:23:25.767 \text{ Ed},$ 

NOTE Confidence: 0.917979888571429

 $00:23:25.767 \longrightarrow 00:23:27.920$  can I use your help again to launch the pole?

NOTE Confidence: 0.438904234

 $00:23:29.880 \longrightarrow 00:23:30.640$  Yep. Well, it's a nail.

NOTE Confidence: 0.95916645

 $00:23:31.720 \longrightarrow 00:23:35.476$  Thank you. So who has used these models?

NOTE Confidence: 0.95916645

 $00:23:35.480 \longrightarrow 00:23:37.484$  And once again you could take

NOTE Confidence: 0.95916645

 $00{:}23{:}37.484 \dashrightarrow 00{:}23{:}39.181$  multiple choices because I would

NOTE Confidence: 0.95916645

00:23:39.181 --> 00:23:40.530 like to have a bit of a discussion

NOTE Confidence: 0.95916645

 $00:23:40.530 \longrightarrow 00:23:41.984$  after I go through them of of your

NOTE Confidence: 0.95916645

 $00{:}23{:}41.984 \dashrightarrow 00{:}23{:}43.397$  experiences and I just want to see

NOTE Confidence: 0.95916645

00:23:43.397 --> 00:23:44.639 which ones you're most familiar with.

NOTE Confidence: 0.84382915

 $00:23:59.120 \longrightarrow 00:23:59.440$  Great,

NOTE Confidence: 0.954569041111111

 $00:24:02.200 \longrightarrow 00:24:03.433$  so I will share it with all of you.

NOTE Confidence: 0.954569041111111

 $00{:}24{:}03.440 --> 00{:}24{:}05.552$  So all of these models have

NOTE Confidence: 0.954569041111111

 $00:24:05.552 \longrightarrow 00:24:09.360$  been used and I'm love that.

NOTE Confidence: 0.954569041111111

 $00:24:09.360 \longrightarrow 00:24:12.276$  So you could see active observation.

NOTE Confidence: 0.954569041111111

 $00{:}24{:}12.280 \dashrightarrow 00{:}24{:}14.542$  Almost everyone, 75% of people have

00:24:14.542 --> 00:24:16.541 replied have used it precepting

NOTE Confidence: 0.954569041111111

 $00:24:16.541 \longrightarrow 00:24:19.079$  bedside teaching also used a lot,

NOTE Confidence: 0.954569041111111

 $00:24:19.080 \longrightarrow 00:24:20.718$  1 minute preceptor.

NOTE Confidence: 0.954569041111111

 $00:24:20.718 \longrightarrow 00:24:24.705$  Many of you snaps less so which is great.

NOTE Confidence: 0.954569041111111

 $00:24:24.705 \longrightarrow 00:24:25.880$  So let's talk about them,

NOTE Confidence: 0.954569041111111

00:24:25.880 --> 00:24:27.480 and let's see if any of them might

NOTE Confidence: 0.954569041111111

00:24:27.480 --> 00:24:28.959 fit into your future preceptor.

NOTE Confidence: 0.86269872

 $00:24:33.800 \longrightarrow 00:24:34.920$  OK, so

NOTE Confidence: 0.87542002

 $00:24:37.840 \longrightarrow 00:24:39.232$  there's not many pictures of people

NOTE Confidence: 0.87542002

 $00:24:39.232 \longrightarrow 00:24:42.060$  teaching at the bedside. So this is me.

NOTE Confidence: 0.87542002

00:24:42.060 --> 00:24:44.578 This is teaching with a student

NOTE Confidence: 0.87542002

 $00:24:44.578 \longrightarrow 00:24:46.432$  who actually had the pleasure of

NOTE Confidence: 0.87542002

 $00{:}24{:}46.432 \dashrightarrow 00{:}24{:}48.348$  spending once a week for his whole

NOTE Confidence: 0.87542002

 $00:24:48.348 \longrightarrow 00:24:50.200$  first and second year in my office.

NOTE Confidence: 0.87542002

 $00:24:50.200 \longrightarrow 00:24:53.077$  So I spent a lot of time with him and then he

 $00:24:53.077 \longrightarrow 00:24:55.273$  decided to go into interventional radiology,

NOTE Confidence: 0.87542002

 $00:24:55.280 \longrightarrow 00:24:57.000$  which was a bit disappointing.

NOTE Confidence: 0.87542002

 $00:24:57.000 \longrightarrow 00:25:00.066$  But I do believe he's practicing very

NOTE Confidence: 0.87542002

 $00:25:00.066 \longrightarrow 00:25:02.080$  patient centered interventional radiology.

NOTE Confidence: 0.87542002

00:25:02.080 --> 00:25:06.476 So let's talk about teaching and shadowing.

NOTE Confidence: 0.87542002

 $00{:}25{:}06.480 \dashrightarrow 00{:}25{:}10.560$  So I know that when the learners come to you,

NOTE Confidence: 0.87542002

 $00:25:10.560 \longrightarrow 00:25:11.412$  residents any level,

NOTE Confidence: 0.87542002

00:25:11.412 --> 00:25:13.116 they don't want to shadow anymore,

NOTE Confidence: 0.87542002

00:25:13.120 --> 00:25:14.440 even the first day of Kirkship,

NOTE Confidence: 0.87542002

 $00:25:14.440 \longrightarrow 00:25:16.996$  they don't want to shadow anymore.

NOTE Confidence: 0.87542002

 $00{:}25{:}17.000 \dashrightarrow 00{:}25{:}19.400$  I personally find there is tremendous

NOTE Confidence: 0.87542002

 $00:25:19.400 \longrightarrow 00:25:21.889$  benefit to watching a colleague of

NOTE Confidence: 0.87542002

00:25:21.889 --> 00:25:24.032 mine perform a history, physical,

NOTE Confidence: 0.87542002

 $00:25:24.032 \longrightarrow 00:25:26.080$  hear their clinical reasoning,

NOTE Confidence: 0.87542002

 $00:25:26.080 \longrightarrow 00:25:27.560$  see them do a procedure.

NOTE Confidence: 0.87542002

 $00:25:27.560 \longrightarrow 00:25:29.597$  We still can learn from each other.

 $00:25:29.600 \longrightarrow 00:25:31.469$  And I try to tell my learners

NOTE Confidence: 0.87542002

 $00:25:31.469 \longrightarrow 00:25:32.480$  whatever level you're at,

NOTE Confidence: 0.87542002

 $00{:}25{:}32.480 \rightarrow 00{:}25{:}33.700$  there's something I could teach

NOTE Confidence: 0.87542002

 $00:25:33.700 \longrightarrow 00:25:34.920$  you and by modelling it.

NOTE Confidence: 0.87542002

 $00:25:34.920 \longrightarrow 00:25:36.840$  And then I'd love your feedback.

NOTE Confidence: 0.87542002

00:25:36.840 --> 00:25:38.901 I'd love to hear from you what you thought

NOTE Confidence: 0.87542002

 $00:25:38.901 \longrightarrow 00:25:40.715$  about what I did and get better at it.

NOTE Confidence: 0.87542002

 $00:25:40.720 \longrightarrow 00:25:42.958$  So shadowing and an active observation

NOTE Confidence: 0.87542002

 $00:25:42.958 \longrightarrow 00:25:44.877$  of the preceptor is something

NOTE Confidence: 0.87542002

 $00:25:44.877 \longrightarrow 00:25:47.355$  that can be included in any level.

NOTE Confidence: 0.87542002

 $00{:}25{:}47.360 \dashrightarrow 00{:}25{:}49.520$  And the best thing to do when you're

NOTE Confidence: 0.87542002

 $00:25:49.520 \longrightarrow 00:25:51.285$  setting that up is to prime the

NOTE Confidence: 0.87542002

 $00{:}25{:}51.285 \dashrightarrow 00{:}25{:}53.000$  student or to prime the resident.

NOTE Confidence: 0.87542002

 $00:25:53.000 \longrightarrow 00:25:55.256$  So priming is just so important for them

NOTE Confidence: 0.87542002

 $00:25:55.256 \longrightarrow 00:25:57.960$  to start activating their clinical reasoning.

 $00:25:57.960 \longrightarrow 00:26:00.480$  We talk about it a lot in clinical reasoning,

NOTE Confidence: 0.87542002

 $00:26:00.480 \longrightarrow 00:26:01.716$  but an active observation.

NOTE Confidence: 0.87542002

 $00{:}26{:}01.716 \dashrightarrow 00{:}26{:}03.570$  You really want to tell them

NOTE Confidence: 0.87542002

 $00:26:03.633 \longrightarrow 00:26:05.037$  why they're watching you.

NOTE Confidence: 0.87542002

 $00:26:05.040 \longrightarrow 00:26:06.474$  It's not like going and just

NOTE Confidence: 0.87542002

 $00:26:06.474 \longrightarrow 00:26:08.200$  I'm out of time and you know,

NOTE Confidence: 0.87542002

 $00:26:08.200 \longrightarrow 00:26:08.920$  just come in with me,

NOTE Confidence: 0.87542002

00:26:08.920 --> 00:26:09.703 my last patient,

NOTE Confidence: 0.87542002

 $00{:}26{:}09.703 \dashrightarrow 00{:}26{:}12.040$  You've come in with me to this patient.

NOTE Confidence: 0.87542002

00:26:12.040 --> 00:26:13.720 I've been trying to get this

NOTE Confidence: 0.87542002

00:26:13.720 --> 00:26:14.840 patient to guit smoking.

NOTE Confidence: 0.87542002

 $00{:}26{:}14.840 --> 00{:}26{:}16.706$  I'm going to try to use

NOTE Confidence: 0.87542002

 $00:26:16.706 \longrightarrow 00:26:17.639$  motivational interviewing here.

NOTE Confidence: 0.87542002

00:26:17.640 --> 00:26:19.890 Just watch and see what tools I'm using and

NOTE Confidence: 0.87542002

 $00:26:19.890 \longrightarrow 00:26:22.174$  let I'd love to hear afterwards what you

NOTE Confidence: 0.87542002

 $00:26:22.174 \longrightarrow 00:26:24.520$  think worked and what you think didn't work.

 $00:26:24.520 \longrightarrow 00:26:25.040$  OK,

NOTE Confidence: 0.87542002

 $00:26:25.040 \longrightarrow 00:26:27.640$  so so watch motivational interviewing.

NOTE Confidence: 0.87542002

 $00:26:27.640 \longrightarrow 00:26:29.560$  This is what I'm doing with this patient.

NOTE Confidence: 0.87542002

 $00:26:29.560 \longrightarrow 00:26:30.295 \text{ I go in},$ 

NOTE Confidence: 0.87542002

 $00{:}26{:}30.295 \dashrightarrow 00{:}26{:}33.239$  I do it and we come out and we debrief.

NOTE Confidence: 0.87542002

 $00:26:33.240 \longrightarrow 00:26:34.840$  We reflect on the experience.

NOTE Confidence: 0.87542002

00:26:34.840 --> 00:26:35.756 What did you think?

NOTE Confidence: 0.87542002

 $00:26:35.756 \longrightarrow 00:26:37.800$  What did you see me doing that worked?

NOTE Confidence: 0.87542002

00:26:37.800 --> 00:26:39.678 What did you think didn't work?

NOTE Confidence: 0.87542002

 $00:26:39.680 \longrightarrow 00:26:41.036$  What could you use next time?

NOTE Confidence: 0.87542002

 $00:26:41.040 \longrightarrow 00:26:42.237$  What would you want to try out?

NOTE Confidence: 0.87542002

00:26:42.240 --> 00:26:43.524 Maybe I can come watch you

NOTE Confidence: 0.87542002

 $00{:}26{:}43.524 \dashrightarrow 00{:}26{:}44.757$ next time you do motivational

NOTE Confidence: 0.87542002

 $00:26:44.757 \longrightarrow 00:26:46.719$  interviewing and see how it goes.

NOTE Confidence: 0.87542002

 $00:26:46.720 \longrightarrow 00:26:48.745$  So then the next step is you almost could

00:26:48.745 --> 00:26:50.916 you could you could do it again and again,

NOTE Confidence: 0.87542002

 $00:26:50.920 \longrightarrow 00:26:52.160$  but you could flip it,

NOTE Confidence: 0.87542002

00:26:52.160 --> 00:26:52.484 right?

NOTE Confidence: 0.87542002

 $00:26:52.484 \longrightarrow 00:26:54.428$  So now you're watching the student

NOTE Confidence: 0.87542002

 $00:26:54.428 \longrightarrow 00:26:56.040$  or resident do something.

NOTE Confidence: 0.87542002

 $00:26:56.040 \longrightarrow 00:26:59.168$  And this can be ranging from the the

NOTE Confidence: 0.87542002

 $00:26:59.168 \longrightarrow 00:27:01.690$  student or resident doing a physical exam

NOTE Confidence: 0.87542002

00:27:01.690 --> 00:27:03.440 to doing something really complicated,

NOTE Confidence: 0.87542002

 $00{:}27{:}03.440 \dashrightarrow 00{:}27{:}03.861 \ right?$ 

NOTE Confidence: 0.87542002

00:27:03.861 --> 00:27:05.966 So doing something that they've

NOTE Confidence: 0.87542002

00:27:05.966 --> 00:27:08.080 struggled with in the past,

NOTE Confidence: 0.87542002

 $00:27:08.080 \longrightarrow 00:27:08.580$  you know,

NOTE Confidence: 0.87542002

 $00:27:08.580 \longrightarrow 00:27:09.830$  something that they feel uncomfortable

NOTE Confidence: 0.87542002

 $00:27:09.830 \longrightarrow 00:27:11.279$  with that you're watching them do.

NOTE Confidence: 0.87542002

 $00:27:11.280 \longrightarrow 00:27:12.700$  I found that most patients

NOTE Confidence: 0.87542002

 $00:27:12.700 \longrightarrow 00:27:14.120$  are comfortable with me in

 $00:27:14.180 \longrightarrow 00:27:15.920$  the room and are still able

NOTE Confidence: 0.939431583

 $00:27:15.920 \longrightarrow 00:27:17.080$  to direct their attention.

NOTE Confidence: 0.939431583

 $00:27:17.080 \longrightarrow 00:27:19.246$  If I make myself inconspicuous to

NOTE Confidence: 0.939431583

00:27:19.246 --> 00:27:21.576 the resident or the student and I

NOTE Confidence: 0.939431583

 $00:27:21.576 \longrightarrow 00:27:22.920$  say I'm just a family on the wall,

NOTE Confidence: 0.939431583

 $00:27:22.920 \longrightarrow 00:27:25.600$  don't talk to me, talk to this person.

NOTE Confidence: 0.939431583

 $00:27:25.600 \longrightarrow 00:27:27.568$  And this is a really nice

NOTE Confidence: 0.939431583

 $00:27:27.568 \longrightarrow 00:27:29.440$  opportunity to diagnose the learner.

NOTE Confidence: 0.939431583

00:27:29.440 --> 00:27:32.270 So I know most of us don't have time to

NOTE Confidence: 0.939431583

 $00:27:32.344 \longrightarrow 00:27:35.314$  go in the room for a 30 minute encounter,

NOTE Confidence: 0.939431583

 $00:27:35.320 \longrightarrow 00:27:36.544$  but you, you know,

NOTE Confidence: 0.939431583

 $00:27:36.544 \longrightarrow 00:27:38.920$  you know that they're working on a skill.

NOTE Confidence: 0.939431583

 $00{:}27{:}38.920 \dashrightarrow 00{:}27{:}41.836$  They're they're working on, you know,

NOTE Confidence: 0.691241996

00:27:44.840 --> 00:27:46.000 physical exam skill. Excuse me,

NOTE Confidence: 0.691241996

00:27:46.000 --> 00:27:47.518 I'm trying to think of something,

00:27:47.520 --> 00:27:49.360 you know, the cardiology exam,

NOTE Confidence: 0.691241996

 $00:27:49.360 \longrightarrow 00:27:50.840$  like I'm really having trouble

NOTE Confidence: 0.691241996

 $00{:}27{:}50.840 \dashrightarrow 00{:}27{:}53.160$  doing JVP and I and observing it.

NOTE Confidence: 0.691241996

 $00:27:53.160 \longrightarrow 00:27:54.875$  OK, so why don't you call me

NOTE Confidence: 0.691241996

 $00:27:54.875 \longrightarrow 00:27:56.599$  in when you get up to that?

NOTE Confidence: 0.691241996

00:27:56.600 --> 00:27:58.133 I'm going to watch you for that

NOTE Confidence: 0.691241996

 $00:27:58.133 \longrightarrow 00:27:59.376$  particular point a couple of

NOTE Confidence: 0.691241996

 $00:27:59.376 \longrightarrow 00:28:00.716$  minutes and then we'll debrief

NOTE Confidence: 0.691241996

00:28:00.716 --> 00:28:01.716 about it afterwards, right.

NOTE Confidence: 0.691241996

00:28:01.716 --> 00:28:03.284 So it's a place for you to to

NOTE Confidence: 0.691241996

 $00{:}28{:}03.284 \dashrightarrow 00{:}28{:}04.888$  sort of diagnose the learner or

NOTE Confidence: 0.691241996

 $00:28:04.888 \longrightarrow 00:28:06.248$  they're having trouble sort of

NOTE Confidence: 0.691241996

 $00{:}28{:}06.302 \dashrightarrow 00{:}28{:}07.880$  delivering a plan to the learner.

NOTE Confidence: 0.691241996

00:28:07.880 --> 00:28:09.134 You know they're at that higher

NOTE Confidence: 0.691241996

00:28:09.134 --> 00:28:10.244 level and they're just having

NOTE Confidence: 0.691241996

 $00:28:10.244 \longrightarrow 00:28:11.636$  trouble getting through or the the,

 $00:28:11.640 \longrightarrow 00:28:13.831$  I mean to this to the patient

NOTE Confidence: 0.691241996

 $00:28:13.831 \longrightarrow 00:28:15.840$  or the patient's not, you know,

NOTE Confidence: 0.691241996

00:28:15.840 --> 00:28:18.680 following a A, a, a,

NOTE Confidence: 0.691241996

 $00:28:18.680 \longrightarrow 00:28:20.042$  a plan that they had prescribed

NOTE Confidence: 0.691241996

 $00:28:20.042 \longrightarrow 00:28:21.572$  in the past and helping them

NOTE Confidence: 0.691241996

 $00:28:21.572 \longrightarrow 00:28:23.276$  figure out what's the lesion here.

NOTE Confidence: 0.691241996

 $00:28:23.280 \longrightarrow 00:28:24.516$  Why is it not going through,

NOTE Confidence: 0.691241996

 $00:28:24.520 \longrightarrow 00:28:26.080$  what am I seeing that you're

NOTE Confidence: 0.691241996

 $00:28:26.080 \longrightarrow 00:28:27.120$  doing that's not working.

NOTE Confidence: 0.691241996

 $00:28:27.120 \longrightarrow 00:28:29.381$  So just picking part to go in

NOTE Confidence: 0.691241996

 $00:28:29.381 \longrightarrow 00:28:31.178$  and observe and always have

NOTE Confidence: 0.691241996

 $00:28:31.178 \longrightarrow 00:28:33.440$  that deep briefing at the end.

NOTE Confidence: 0.691241996

 $00{:}28{:}33.440 \dashrightarrow 00{:}28{:}34.952$  I really like the term precepting

NOTE Confidence: 0.691241996

 $00:28:34.952 \longrightarrow 00:28:36.599$  in the presence of the patient.

NOTE Confidence: 0.691241996

00:28:36.600 --> 00:28:38.434 This was something on the bottom left.

 $00:28:38.440 \longrightarrow 00:28:39.925$  There was a curbsiders about

NOTE Confidence: 0.691241996

00:28:39.925 --> 00:28:41.640 this and I really loved it.

NOTE Confidence: 0.691241996

 $00:28:41.640 \longrightarrow 00:28:43.296$  It was a short little podcast

NOTE Confidence: 0.691241996

 $00:28:43.296 \longrightarrow 00:28:44.400$  if you have time,

NOTE Confidence: 0.691241996

00:28:44.400 --> 00:28:46.440 but I like that term because it's really,

NOTE Confidence: 0.691241996

00:28:46.440 --> 00:28:47.272 that's what you're doing.

NOTE Confidence: 0.691241996

 $00{:}28{:}47.272 \dashrightarrow 00{:}28{:}48.520$  You're precepting with the patient there.

NOTE Confidence: 0.691241996

 $00:28:48.520 \longrightarrow 00:28:50.116$  So instead of precepting in a

NOTE Confidence: 0.691241996

 $00:28:50.116 \longrightarrow 00:28:51.720$  separate room off to the side,

NOTE Confidence: 0.691241996

00:28:51.720 --> 00:28:53.211 you're bringing the resident back in the

NOTE Confidence: 0.691241996

00:28:53.211 --> 00:28:54.800 room with the patient or the student,

NOTE Confidence: 0.691241996

 $00:28:54.800 \longrightarrow 00:28:56.020$  and you're doing the precepting

NOTE Confidence: 0.691241996

 $00:28:56.020 \longrightarrow 00:28:57.240$  in front of the patient.

NOTE Confidence: 0.691241996

 $00:28:57.240 \longrightarrow 00:28:58.804$  And they've studied this.

NOTE Confidence: 0.691241996

00:28:58.804 --> 00:29:01.110 They found that it's efficient, right?

NOTE Confidence: 0.691241996

 $00{:}29{:}01.110 \dashrightarrow 00{:}29{:}03.560$  So they found that it's patient centered.

 $00:29:03.560 \longrightarrow 00:29:05.840$  The patient feels like they're engaged.

NOTE Confidence: 0.691241996

 $00{:}29{:}05.840 \dashrightarrow 00{:}29{:}07.310$  You're actually spending more time in

NOTE Confidence: 0.691241996

 $00:29:07.310 \longrightarrow 00:29:08.956$  the presence of the patient because

NOTE Confidence: 0.691241996

00:29:08.956 --> 00:29:10.798 you're precepting with the patient there.

NOTE Confidence: 0.691241996

 $00:29:10.800 \longrightarrow 00:29:13.320$  This could work for all levels of learners.

NOTE Confidence: 0.691241996

 $00:29:13.320 \longrightarrow 00:29:14.566$  So it doesn't have to be for

NOTE Confidence: 0.691241996

 $00:29:14.566 \longrightarrow 00:29:15.480$  a higher level learner,

NOTE Confidence: 0.691241996

 $00:29:15.480 \longrightarrow 00:29:17.560$  it could be for a lower level learner.

NOTE Confidence: 0.691241996

 $00:29:17.560 \longrightarrow 00:29:19.135$  And you get to see those subtle

NOTE Confidence: 0.691241996

 $00{:}29{:}19.135 \dashrightarrow 00{:}29{:}20.479$  things you wouldn't see otherwise.

NOTE Confidence: 0.691241996

00:29:20.480 --> 00:29:22.360 So how are they communicating?

NOTE Confidence: 0.691241996

 $00:29:22.360 \longrightarrow 00:29:23.920$  How are they altering their language?

NOTE Confidence: 0.691241996

 $00:29:23.920 \longrightarrow 00:29:25.165$  How what's their,

NOTE Confidence: 0.691241996

00:29:25.165 --> 00:29:27.240 what's their body language like?

NOTE Confidence: 0.691241996

 $00:29:27.240 \longrightarrow 00:29:28.764$  The disadvantages is basically

 $00:29:28.764 \longrightarrow 00:29:30.669$  that the learner doesn't always

NOTE Confidence: 0.691241996

00:29:30.669 --> 00:29:32.359 feel comfortable with that,

NOTE Confidence: 0.691241996

 $00:29:32.360 \longrightarrow 00:29:33.812$  because the learner feels like they

NOTE Confidence: 0.691241996

 $00:29:33.812 \longrightarrow 00:29:35.528$  have to change things when they precept

NOTE Confidence: 0.691241996

 $00:29:35.528 \longrightarrow 00:29:36.920$  in the presence of the patient.

NOTE Confidence: 0.691241996

00:29:36.920 --> 00:29:38.402 It's not the worst thing in the world, right?

NOTE Confidence: 0.691241996

 $00:29:38.402 \longrightarrow 00:29:40.338$  It's good for them to be able to

NOTE Confidence: 0.691241996

 $00:29:40.338 \longrightarrow 00:29:42.565$  learn how to present a case with the

NOTE Confidence: 0.691241996

 $00:29:42.565 \longrightarrow 00:29:44.348$  patient present and then you know

NOTE Confidence: 0.691241996

 $00:29:44.348 \longrightarrow 00:29:46.520$  ensuring patients allow the learner to lead.

NOTE Confidence: 0.691241996

 $00{:}29{:}46.520 {\:{\mbox{--}}\!>}\ 00{:}29{:}47.912$  So you really do have to set some

NOTE Confidence: 0.691241996

 $00:29:47.912 \longrightarrow 00:29:48.934$  ground rules with the patients

NOTE Confidence: 0.691241996

 $00:29:48.934 \longrightarrow 00:29:49.994$  and pick the right patient.

NOTE Confidence: 0.691241996

 $00{:}29{:}50.000 \dashrightarrow 00{:}29{:}51.533$  So they're not going to jump in

NOTE Confidence: 0.691241996

00:29:51.533 --> 00:29:52.998 and say that's not what I said,

NOTE Confidence: 0.691241996

00:29:53.000 --> 00:29:54.240 I said something totally different,

00:29:54.240 --> 00:29:54.987 right like let,

NOTE Confidence: 0.691241996

00:29:54.987 --> 00:29:57.044 let me hear and then we welcome you

NOTE Confidence: 0.691241996

 $00:29:57.044 \longrightarrow 00:29:58.822$  to clarify any things that went wrong

NOTE Confidence: 0.691241996

 $00:29:58.822 \longrightarrow 00:30:00.718$  or ask any questions afterwards,

NOTE Confidence: 0.691241996

 $00:30:00.720 \longrightarrow 00:30:01.896$  but let let the learner present

NOTE Confidence: 0.691241996

 $00:30:01.896 \longrightarrow 00:30:02.680$  the case and then

NOTE Confidence: 0.93527021

 $00:30:02.720 \longrightarrow 00:30:04.239$  we'll talk to you about it afterwards.

NOTE Confidence: 0.93527021

 $00:30:04.240 \longrightarrow 00:30:06.224$  So so making sure that they they allow

NOTE Confidence: 0.93527021

 $00:30:06.224 \longrightarrow 00:30:07.998$  room for the learner to present.

NOTE Confidence: 0.82883205

 $00:30:10.440 \longrightarrow 00:30:13.440$  So the one minute preceptor or micro skills.

NOTE Confidence: 0.82883205

 $00:30:13.440 \longrightarrow 00:30:14.880$  I feel like this is pretty old and

NOTE Confidence: 0.82883205

 $00:30:14.880 \longrightarrow 00:30:16.559$  a lot of you've heard this before.

NOTE Confidence: 0.82883205

 $00{:}30{:}16.560 \dashrightarrow 00{:}30{:}19.080$  It's from 1992 which seems like ages ago,

NOTE Confidence: 0.82883205

 $00:30:19.080 \longrightarrow 00:30:21.393$  but I do think it's still works and serves

NOTE Confidence: 0.82883205

00:30:21.393 --> 00:30:23.640 A vital role, especially if you just

 $00:30:23.640 \longrightarrow 00:30:26.120$  need a structure to precept a learner.

NOTE Confidence: 0.82883205

 $00:30:26.120 \longrightarrow 00:30:28.072$  The nice thing about micro skills is the

NOTE Confidence: 0.82883205

 $00:30:28.072 \longrightarrow 00:30:29.878$  learner doesn't have to know you're doing it.

NOTE Confidence: 0.82883205

 $00:30:29.880 \longrightarrow 00:30:31.437$  They do not play an active role in this.

NOTE Confidence: 0.82883205

 $00:30:31.440 \longrightarrow 00:30:33.318$  So you could follow this model.

NOTE Confidence: 0.82883205

00:30:33.320 --> 00:30:35.996 They could have no idea, and that's fine.

NOTE Confidence: 0.82883205

 $00:30:35.996 \longrightarrow 00:30:38.320$  And when we talk next about Snaps,

NOTE Confidence: 0.82883205

 $00:30:38.320 \longrightarrow 00:30:39.520$  they have an active role.

NOTE Confidence: 0.82883205

 $00{:}30{:}39.520 \dashrightarrow 00{:}30{:}41.386$  So they really do need to

NOTE Confidence: 0.82883205

 $00:30:41.386 \longrightarrow 00:30:43.319$  understand the model and follow it.

NOTE Confidence: 0.82883205

 $00:30:43.320 \longrightarrow 00:30:44.800$  For the woman, a preceptor,

NOTE Confidence: 0.82883205

 $00:30:44.800 \longrightarrow 00:30:46.585$  the first step is that you get

NOTE Confidence: 0.82883205

 $00{:}30{:}46.585 \dashrightarrow 00{:}30{:}48.039$  a commitment from the learner.

NOTE Confidence: 0.82883205

00:30:48.040 --> 00:30:49.516 What do you think's going on?

NOTE Confidence: 0.82883205

 $00:30:49.520 \longrightarrow 00:30:49.818$  Right.

NOTE Confidence: 0.82883205

 $00:30:49.818 \longrightarrow 00:30:51.606$  So this is hugely important and

 $00:30:51.606 \longrightarrow 00:30:53.959$  a step that many of us skip when

NOTE Confidence: 0.82883205

 $00:30:53.959 \longrightarrow 00:30:55.359$  we don't have enough time.

NOTE Confidence: 0.82883205

 $00:30:55.360 \longrightarrow 00:30:57.754$  They present a case to you and

NOTE Confidence: 0.82883205

 $00:30:57.754 \longrightarrow 00:30:59.593$  they you sort of just say, oh,

NOTE Confidence: 0.82883205

00:30:59.593 --> 00:31:00.558 yeah, that sounds, that's easy.

NOTE Confidence: 0.82883205

00:31:00.560 --> 00:31:01.697 That's gastroenteritis, right?

NOTE Confidence: 0.82883205

 $00:31:01.697 \longrightarrow 00:31:03.592$  Because it's like you want

NOTE Confidence: 0.82883205

 $00:31:03.592 \longrightarrow 00:31:04.960$  the learner to commit.

NOTE Confidence: 0.82883205

 $00:31:04.960 \longrightarrow 00:31:06.794$  What do you think is going on?

NOTE Confidence: 0.82883205

 $00{:}31{:}06.800 \dashrightarrow 00{:}31{:}08.720$  And usually I tell the learner,

NOTE Confidence: 0.82883205

 $00:31:08.720 \longrightarrow 00:31:10.680$  I just know that it's one thing.

NOTE Confidence: 0.82883205

 $00:31:10.680 \dashrightarrow 00:31:12.219$  I want you to give me a couple of

NOTE Confidence: 0.82883205

 $00{:}31{:}12.219 \dashrightarrow 00{:}31{:}13.639$  things you think might be going on.

NOTE Confidence: 0.82883205

 $00:31:13.640 \longrightarrow 00:31:15.356$  I really want a differential diagnosis,

NOTE Confidence: 0.82883205

 $00:31:15.360 \longrightarrow 00:31:16.420$  because if that's if you're

00:31:16.420 --> 00:31:17.480 wrong with that one thing,

NOTE Confidence: 0.82883205

 $00:31:17.480 \longrightarrow 00:31:18.754$  we've got nothing to fall back on.

NOTE Confidence: 0.82883205

 $00:31:18.760 \longrightarrow 00:31:22.318$  So give me a differential diagnosis.

NOTE Confidence: 0.82883205

 $00:31:22.320 \longrightarrow 00:31:23.920$  Probe for supporting evidence.

NOTE Confidence: 0.824458854444444

00:31:26.040 --> 00:31:27.260 Dana, Sorry, I'm just seeing

NOTE Confidence: 0.824458854444444

 $00:31:27.260 \longrightarrow 00:31:28.506$  what you popped in. Yes.

NOTE Confidence: 0.824458854444444

00:31:28.506 --> 00:31:30.102 So if you're going to precept

NOTE Confidence: 0.824458854444444

 $00:31:30.102 \longrightarrow 00:31:31.758$  in the presence of the patient,

NOTE Confidence: 0.824458854444444

 $00:31:31.760 \longrightarrow 00:31:33.350$  talk to them before about if

NOTE Confidence: 0.824458854444444

 $00:31:33.350 \longrightarrow 00:31:34.950$  there's something they want to ask

NOTE Confidence: 0.824458854444444

 $00{:}31{:}34.950 \dashrightarrow 00{:}31{:}36.426$  ahead of time they're unsure of

NOTE Confidence: 0.824458854444444

 $00:31:36.426 \longrightarrow 00:31:37.958$  addressing in front of the learner.

NOTE Confidence: 0.824458854444444

 $00:31:37.960 \longrightarrow 00:31:39.560$  I think that's wonderful.

NOTE Confidence: 0.824458854444444

 $00:31:39.560 \longrightarrow 00:31:41.932$  Thank you. And no offence to

NOTE Confidence: 0.824458854444444

 $00:31:41.932 \longrightarrow 00:31:42.718$  interventional radiologists.

NOTE Confidence: 0.824458854444444

 $00:31:42.720 \longrightarrow 00:31:45.438$  I just want everyone to go into primary care.

 $00:31:45.440 \longrightarrow 00:31:47.756$  So after you get the commitment,

NOTE Confidence: 0.824458854444444

 $00:31:47.760 \longrightarrow 00:31:49.480$  you probe for supporting evidence.

NOTE Confidence: 0.824458854444444

00:31:49.480 --> 00:31:52.518 So why? What made you think that?

NOTE Confidence: 0.824458854444444

 $00:31:52.520 \longrightarrow 00:31:54.080$  What led you to that conclusion?

NOTE Confidence: 0.78282466625

 $00:31:56.560 \longrightarrow 00:31:57.935$  And you're going to teach

NOTE Confidence: 0.78282466625

00:31:57.935 --> 00:31:58.760 a general principle,

NOTE Confidence: 0.78282466625

 $00:31:58.760 \longrightarrow 00:32:00.559$  so you you know that's your Pearl.

NOTE Confidence: 0.78282466625

 $00:32:00.560 \longrightarrow 00:32:02.920$  So when you see this, you can remember this.

NOTE Confidence: 0.78282466625

 $00:32:02.920 \dashrightarrow 00:32:05.160$  Or when you, you know, I saw you,

NOTE Confidence: 0.78282466625

 $00:32:05.160 \longrightarrow 00:32:06.864$  you listed these two things on

NOTE Confidence: 0.78282466625

 $00:32:06.864 \longrightarrow 00:32:07.716$  your differential diagnosis.

NOTE Confidence: 0.78282466625

 $00:32:07.720 \longrightarrow 00:32:09.841$  This third thing should always be included

NOTE Confidence: 0.78282466625

 $00:32:09.841 \longrightarrow 00:32:12.297$  because that's a do not misdiagnosis, right?

NOTE Confidence: 0.78282466625

 $00:32:12.297 \dashrightarrow 00:32:15.039$  So. So teach a general principle.

NOTE Confidence: 0.78282466625

 $00:32:15.040 \longrightarrow 00:32:16.600$  Tell them what went well.

 $00:32:16.600 \longrightarrow 00:32:18.136$  You did a great job about

NOTE Confidence: 0.78282466625

00:32:18.136 --> 00:32:19.160 picking up that murmur.

NOTE Confidence: 0.78282466625

 $00:32:19.160 \longrightarrow 00:32:19.726$  That's wonderful.

NOTE Confidence: 0.78282466625

00:32:19.726 --> 00:32:21.707 Next time you know it would be

NOTE Confidence: 0.78282466625

00:32:21.707 --> 00:32:23.402 really good to check for pitting

NOTE Confidence: 0.78282466625

 $00:32:23.402 \longrightarrow 00:32:25.078$  edema because that would be helpful

NOTE Confidence: 0.78282466625

00:32:25.078 --> 00:32:26.877 for me to know when you precept,

NOTE Confidence: 0.78282466625

 $00:32:26.880 \longrightarrow 00:32:28.868$  when I precept you.

NOTE Confidence: 0.78282466625

 $00:32:28.868 \longrightarrow 00:32:31.720$  So it's quick and probably isn't one minute,

NOTE Confidence: 0.78282466625

 $00:32:31.720 \longrightarrow 00:32:33.676$  but it's not that much more.

NOTE Confidence: 0.78282466625

 $00:32:33.680 \longrightarrow 00:32:34.992$  I've seen other models,

NOTE Confidence: 0.78282466625

00:32:34.992 --> 00:32:36.960 I've seen an 8 minute precept,

NOTE Confidence: 0.78282466625

 $00:32:36.960 \longrightarrow 00:32:40.154$  an 8 step preceptor model where they

NOTE Confidence: 0.78282466625

 $00{:}32{:}40.154 \dashrightarrow 00{:}32{:}42.639$  added in listening without interruption,

NOTE Confidence: 0.78282466625

 $00:32:42.640 \longrightarrow 00:32:45.496$  making connections to past patients and then

NOTE Confidence: 0.78282466625

 $00:32:45.496 \longrightarrow 00:32:47.639$  giving learning objectives for the future.

 $00:32:47.640 \longrightarrow 00:32:49.295$  I think that's those are

NOTE Confidence: 0.78282466625

00:32:49.295 --> 00:32:51.240 all nice things to add in,

NOTE Confidence: 0.78282466625

 $00:32:51.240 \longrightarrow 00:32:53.103$  but this is sort of a very basic model

NOTE Confidence: 0.78282466625

00:32:53.103 --> 00:32:55.235 and I want to show you an example of this.

NOTE Confidence: 0.78282466625

 $00{:}32{:}55.240 \dashrightarrow 00{:}32{:}57.150$  I'm going to show you a video and I do

NOTE Confidence: 0.78282466625

 $00:32:57.200 \longrightarrow 00:32:59.153$  want to say I'm going to show 2 videos.

NOTE Confidence: 0.78282466625

 $00:32:59.160 \longrightarrow 00:33:01.246$  One is for this model and one

NOTE Confidence: 0.78282466625

 $00:33:01.246 \longrightarrow 00:33:02.800$  is the same teacher,

NOTE Confidence: 0.78282466625

 $00:33:02.800 \longrightarrow 00:33:04.405$  faculty member and learner with

NOTE Confidence: 0.78282466625

 $00{:}33{:}04.405 \dashrightarrow 00{:}33{:}06.010$  the snaps model because we're

NOTE Confidence: 0.78282466625

 $00:33:06.063 \longrightarrow 00:33:07.798$  going to compare them afterwards.

NOTE Confidence: 0.78282466625

 $00:33:07.800 \longrightarrow 00:33:09.880$  And the videos are also a bit old,

NOTE Confidence: 0.78282466625

 $00{:}33{:}09.880 \dashrightarrow 00{:}33{:}12.280$  so the medical knowledge is a bit outdated,

NOTE Confidence: 0.78282466625

 $00:33:12.280 \longrightarrow 00:33:14.128$  but really look for what they

NOTE Confidence: 0.78282466625

 $00:33:14.128 \longrightarrow 00:33:15.360$  do with the teaching.

 $00:33:15.360 \longrightarrow 00:33:17.772$  So I'm just going to end this for one

NOTE Confidence: 0.78282466625

00:33:17.772 --> 00:33:20.160 minute and I'm going to pull up a video.

NOTE Confidence: 0.929058

00:33:38.960 --> 00:33:39.400 OK.

NOTE Confidence: 0.965561483636364

00:33:43.560 --> 00:33:45.288 Please let me know if you

NOTE Confidence: 0.965561483636364

 $00:33:45.288 \longrightarrow 00:33:46.680$  have any trouble hearing it.

NOTE Confidence: 0.965561483636364

 $00:33:46.680 \longrightarrow 00:33:49.879$  So this is the the one minute

NOTE Confidence: 0.965561483636364

 $00{:}33{:}49.879 \dashrightarrow 00{:}33{:}51.319$  preceptor encounter. Julie, did you

NOTE Confidence: 0.862526190833333

 $00:33:51.320 \longrightarrow 00:33:52.440$  get a chance to see our first

NOTE Confidence: 0.862526190833333

 $00{:}33{:}52.440 \dashrightarrow 00{:}33{:}53.399$  patient in clinic this morning?

NOTE Confidence: 0.93576795

 $00:33:55.880 \longrightarrow 00:33:58.045$  The Dewey skin cream from Tatcha

NOTE Confidence: 0.93576795

 $00{:}33{:}58.045 \dashrightarrow 00{:}34{:}00.280$  with a rich creamy feel? Sorry

NOTE Confidence: 0.280334843333333

 $00:34:00.280 \longrightarrow 00:34:01.078$  about that for

NOTE Confidence: 0.71068555

 $00:34:01.760 \longrightarrow 00:34:02.920$  Julie. Did you get a chance to see

NOTE Confidence: 0.839390338571429

 $00{:}34{:}02.920 \dashrightarrow 00{:}34{:}04.635$  our first patient in clinic this morning?

NOTE Confidence: 0.839390338571429

 $00:34:04.640 \longrightarrow 00:34:06.288$  I did. This is Miss Linda Baum.

NOTE Confidence: 0.839390338571429

 $00:34:06.288 \longrightarrow 00:34:08.240$  So she is a 70 year old female,

 $00:34:08.240 \longrightarrow 00:34:09.560$  has a history of diabetes,

NOTE Confidence: 0.839390338571429

 $00{:}34{:}09.560 \dashrightarrow 00{:}34{:}11.928$  hypertension and paroxysmal atrial

NOTE Confidence: 0.839390338571429

00:34:11.928 --> 00:34:13.300 fibrillation and she's currently

NOTE Confidence: 0.839390338571429

 $00:34:13.300 \longrightarrow 00:34:14.860$  in normal sinus rhythm and really

NOTE Confidence: 0.839390338571429

 $00:34:14.860 \longrightarrow 00:34:16.407$  would like to stop taking warfarin

NOTE Confidence: 0.839390338571429

00:34:16.407 --> 00:34:18.000 because she's just tired of getting

NOTE Confidence: 0.839390338571429

 $00:34:18.000 \longrightarrow 00:34:20.117$  her INRS checked so frequently.

NOTE Confidence: 0.839390338571429

 $00:34:20.117 \longrightarrow 00:34:22.453$  OK, so I think she needs to stay

NOTE Confidence: 0.839390338571429

 $00:34:22.453 \longrightarrow 00:34:24.397$  on the warfarin though because her

NOTE Confidence: 0.839390338571429

 $00:34:24.397 \longrightarrow 00:34:26.039$  Chad's vascular is actually 4,

NOTE Confidence: 0.839390338571429

 $00:34:26.040 \longrightarrow 00:34:28.272$  which puts her at a high risk of stroke.

NOTE Confidence: 0.839390338571429

 $00:34:28.280 \longrightarrow 00:34:31.738$  OK. Do you know about anything other

NOTE Confidence: 0.839390338571429

 $00{:}34{:}31.738 \dashrightarrow 00{:}34{:}34.122$  other than Coumadin that she could use to

NOTE Confidence: 0.839390338571429

00:34:34.122 --> 00:34:36.237 decrease her risk of stroke in the future?

NOTE Confidence: 0.876825457142857

 $00:34:36.880 \longrightarrow 00:34:38.315$  Well, I had heard that there were

 $00:34:38.320 \longrightarrow 00:34:40.960$  some newer agents for atrial fibrillation

NOTE Confidence: 0.952880818888889

 $00{:}34{:}40.960 \dashrightarrow 00{:}34{:}42.648$  for stroke prevention, but honestly,

NOTE Confidence: 0.952880818888889

 $00:34:42.648 \dashrightarrow 00:34:44.120$  I really don't know that much about them.

NOTE Confidence: 0.952880818888889

00:34:44.120 --> 00:34:45.360 OK, All right. That's OK.

NOTE Confidence: 0.952880818888889

 $00:34:45.360 \longrightarrow 00:34:46.476$  There's a lot of new ones,

NOTE Confidence: 0.952880818888889

 $00{:}34{:}46.480 \dashrightarrow 00{:}34{:}47.764$  and I think it's hard to

NOTE Confidence: 0.952880818888889

 $00:34:47.764 \longrightarrow 00:34:49.080$  keep track of all of them.

NOTE Confidence: 0.952880818888889

 $00{:}34{:}49.080 \dashrightarrow 00{:}34{:}51.019$  So let me show you this website

NOTE Confidence: 0.952880818888889

 $00{:}34{:}51.019 \dashrightarrow 00{:}34{:}53.277$  here since we have a couple minutes.

NOTE Confidence: 0.952880818888889

 $00:34:53.280 \longrightarrow 00:34:55.950$  This is the teamanticoag.com website,

NOTE Confidence: 0.952880818888889

 $00:34:55.950 \longrightarrow 00:34:57.120$  and you can pull it up.

NOTE Confidence: 0.952880818888889

 $00:34:57.120 \longrightarrow 00:34:58.680$  I'll let you look over this

NOTE Confidence: 0.952880818888889

 $00:34:58.680 \longrightarrow 00:35:00.017$  tonight if you want. OK?

NOTE Confidence: 0.952880818888889

 $00:35:00.017 \longrightarrow 00:35:02.393$  But this, we'll go over a lot of

NOTE Confidence: 0.952880818888889

 $00:35:02.393 \longrightarrow 00:35:05.003$  the newer oral anticoagulants other

NOTE Confidence: 0.952880818888889

 $00:35:05.003 \longrightarrow 00:35:07.668$  than warfarin and talk about the

00:35:07.668 --> 00:35:10.480 risks and benefits of each of them.

NOTE Confidence: 0.952880818888889

 $00{:}35{:}10.480 \dashrightarrow 00{:}35{:}12.487$  I agree her Chad's vast score is high and

NOTE Confidence: 0.952880818888889

 $00{:}35{:}12.487 \dashrightarrow 00{:}35{:}14.679$  I you're correct in saying that it's 4.

NOTE Confidence: 0.952880818888889

 $00:35:14.680 \longrightarrow 00:35:16.576$  So she probably should stay on

NOTE Confidence: 0.952880818888889

 $00:35:16.576 \longrightarrow 00:35:17.840$  some sort of anticoagulation.

NOTE Confidence: 0.952880818888889

00:35:17.840 --> 00:35:19.366 But we can probably give her another

NOTE Confidence: 0.952880818888889

 $00:35:19.366 \longrightarrow 00:35:20.688$  option other than Coumadin if she

NOTE Confidence: 0.952880818888889

 $00{:}35{:}20.688 \dashrightarrow 00{:}35{:}22.151$  really doesn't want to stay on that.

NOTE Confidence: 0.952880818888889

 $00:35:22.160 \longrightarrow 00:35:22.497$  OK.

NOTE Confidence: 0.952880818888889

 $00:35:22.497 \longrightarrow 00:35:24.519$  So tonight when you go home,

NOTE Confidence: 0.952880818888889

 $00:35:24.520 \longrightarrow 00:35:26.123$  why don't you look at a couple

NOTE Confidence: 0.952880818888889

 $00:35:26.123 \longrightarrow 00:35:27.663$  of the medications that she could

NOTE Confidence: 0.952880818888889

 $00{:}35{:}27.663 \to 00{:}35{:}29.265$  potentially use and tomorrow when you

NOTE Confidence: 0.952880818888889

00:35:29.265 --> 00:35:31.021 come back and you can tell me which

NOTE Confidence: 0.952880818888889

00:35:31.021 --> 00:35:33.055 one you would choose for her if we

 $00:35:33.055 \longrightarrow 00:35:34.959$  decide to not use Coumadin on her.

NOTE Confidence: 0.952880818888889 00:35:34.960 --> 00:35:36.200 OK, OK, NOTE Confidence: 0.790906495555556

 $00:35:39.120 \longrightarrow 00:35:40.985$  great. I'm just going to

NOTE Confidence: 0.79090649555556

 $00:35:40.985 \longrightarrow 00:35:42.477$  share my other screen.

NOTE Confidence: 0.79090649555556

 $00:35:42.480 \longrightarrow 00:35:44.727$  And John, I love that language you

NOTE Confidence: 0.79090649555556

00:35:44.727 --> 00:35:47.408 put in the chat about and I I like

NOTE Confidence: 0.79090649555556

 $00:35:47.408 \longrightarrow 00:35:48.568$  that language when actually asking

NOTE Confidence: 0.79090649555556

00:35:48.568 --> 00:35:50.178 if the student can see the patient

NOTE Confidence: 0.790906495555556

 $00{:}35{:}50.178 \dashrightarrow 00{:}35{:}51.891$  in the 1st place about that This

NOTE Confidence: 0.79090649555556

00:35:51.891 --> 00:35:53.433 is an opportunity and a privilege,

NOTE Confidence: 0.79090649555556

 $00:35:53.440 \longrightarrow 00:35:56.280$  not just can they.

NOTE Confidence: 0.79090649555556

 $00:35:56.280 \longrightarrow 00:35:57.652$  So I'm going to keep that video

NOTE Confidence: 0.79090649555556

00:35:57.652 --> 00:35:58.878 on the back of your head.

NOTE Confidence: 0.790906495555556

 $00:35:58.880 \longrightarrow 00:36:00.596$  Let's talk a little bit more.

NOTE Confidence: 0.79090649555556

 $00:36:00.600 \longrightarrow 00:36:02.320$  So the the supporting evidence

NOTE Confidence: 0.79090649555556

 $00:36:02.320 \longrightarrow 00:36:04.040$  for the one minute preceptor.

00:36:04.040 --> 00:36:06.100 It improves teaching effectiveness,

NOTE Confidence: 0.79090649555556

00:36:06.100 --> 00:36:08.160 it improves in efficiency,

NOTE Confidence: 0.79090649555556

 $00:36:08.160 \longrightarrow 00:36:09.840$  it can be pretty quick,

NOTE Confidence: 0.79090649555556

00:36:09.840 --> 00:36:11.688 You are giving more feedback to

NOTE Confidence: 0.79090649555556

 $00:36:11.688 \longrightarrow 00:36:13.347$  the student with specific teaching

NOTE Confidence: 0.79090649555556

 $00:36:13.347 \longrightarrow 00:36:15.555$  points and then it increased learner

NOTE Confidence: 0.79090649555556

 $00:36:15.555 \longrightarrow 00:36:17.200$  motivation for outside learning.

NOTE Confidence: 0.79090649555556

 $00:36:17.200 \longrightarrow 00:36:20.400$  So so it has shown to be beneficial.

NOTE Confidence: 0.79090649555556

 $00:36:20.400 \longrightarrow 00:36:22.400$  Now let's talk about snaps

NOTE Confidence: 0.79090649555556

 $00:36:22.400 \longrightarrow 00:36:24.000$  which is slightly different.

NOTE Confidence: 0.79090649555556 00:36:24.000 --> 00:36:24.636 So snaps, NOTE Confidence: 0.790906495555556

 $00:36:24.636 \longrightarrow 00:36:27.180$  as I mentioned before the learner has to

NOTE Confidence: 0.79090649555556

 $00:36:27.251 \dashrightarrow 00:36:30.114$  know because they are driving this encounter.

NOTE Confidence: 0.79090649555556

 $00:36:30.120 \longrightarrow 00:36:32.670$  So this is a learner driven

NOTE Confidence: 0.79090649555556

 $00:36:32.670 \longrightarrow 00:36:33.520$  precepting encounter.

 $00:36:33.520 \longrightarrow 00:36:35.040$  So the learner comes in,

NOTE Confidence: 0.79090649555556

00:36:35.040 --> 00:36:36.088 they're going to summarize

NOTE Confidence: 0.79090649555556

 $00:36:36.088 \longrightarrow 00:36:37.398$  the patient case for you.

NOTE Confidence: 0.79090649555556

 $00:36:37.400 \longrightarrow 00:36:40.073$  This should just take no more than 3 minutes.

NOTE Confidence: 0.79090649555556

 $00:36:40.080 \longrightarrow 00:36:42.393$  It should be a quick summary of the case.

NOTE Confidence: 0.79090649555556

 $00:36:42.400 \longrightarrow 00:36:44.158$  They're going to narrow the differential.

NOTE Confidence: 0.79090649555556

00:36:44.160 --> 00:36:45.609 They're going to tell you there are

NOTE Confidence: 0.79090649555556

 $00:36:45.609 \longrightarrow 00:36:47.433$  a couple of options and then they're

NOTE Confidence: 0.790906495555556

 $00:36:47.433 \longrightarrow 00:36:48.878$  going to analyse the differential.

NOTE Confidence: 0.79090649555556

 $00:36:48.880 \longrightarrow 00:36:50.230$  So this really gets at

NOTE Confidence: 0.79090649555556

 $00:36:50.230 \longrightarrow 00:36:51.040$  their clinical reasoning.

NOTE Confidence: 0.79090649555556

 $00:36:51.040 \longrightarrow 00:36:52.720$  So what are they thinking?

NOTE Confidence: 0.79090649555556

 $00:36:52.720 \longrightarrow 00:36:54.650$  So it's less knowledge based

NOTE Confidence: 0.790906495555556

 $00:36:54.650 \longrightarrow 00:36:56.194$  and more reasoning based.

NOTE Confidence: 0.79090649555556

 $00:36:56.200 \longrightarrow 00:36:58.492$  So they narrow the narrow, the differential.

NOTE Confidence: 0.79090649555556

00:36:58.492 --> 00:37:00.516 They analyse the differential,

 $00:37:00.520 \longrightarrow 00:37:02.236$  then they ask you the question.

NOTE Confidence: 0.79090649555556

00:37:02.240 --> 00:37:03.840 So they don't know something,

NOTE Confidence: 0.79090649555556

 $00:37:03.840 \longrightarrow 00:37:05.120$  so they can't figure out.

NOTE Confidence: 0.79090649555556

 $00:37:05.120 \longrightarrow 00:37:06.440$  So they're asking you, well,

NOTE Confidence: 0.79090649555556

 $00:37:06.440 \dashrightarrow 00:37:08.000$  I don't know what tests to order next.

NOTE Confidence: 0.79090649555556

00:37:08.000 --> 00:37:10.313 What would you order next to figure this out?

NOTE Confidence: 0.79090649555556 00:37:10.320 --> 00:37:10.810 Or like, NOTE Confidence: 0.790906495555556

 $00:37:10.810 \longrightarrow 00:37:12.035$  what medication would you add

NOTE Confidence: 0.79090649555556

 $00:37:12.035 \longrightarrow 00:37:13.400$  to control their hypertension?

NOTE Confidence: 0.79090649555556

00:37:13.400 --> 00:37:14.612 Like, you know,

NOTE Confidence: 0.79090649555556

 $00{:}37{:}14.612 \dashrightarrow 00{:}37{:}17.036$  so they're asking you the question,

NOTE Confidence: 0.79090649555556

 $00:37:17.040 \longrightarrow 00:37:19.302$  Then together you're coming up with

NOTE Confidence: 0.790906495555556

 $00{:}37{:}19.302 \dashrightarrow 00{:}37{:}21.124$ a management plan and then they're

NOTE Confidence: 0.79090649555556

00:37:21.124 --> 00:37:22.264 picking an issue that they're

NOTE Confidence: 0.790906495555556

 $00:37:22.264 \longrightarrow 00:37:23.837$  going to learn about in the future.

 $00:37:23.840 \longrightarrow 00:37:25.172$  So they're selecting something

NOTE Confidence: 0.79090649555556

00:37:25.172 --> 00:37:26.837 that was a knowledge gap,

NOTE Confidence: 0.79090649555556

 $00:37:26.840 \longrightarrow 00:37:28.471$  and then they're going to learn about

NOTE Confidence: 0.79090649555556

 $00:37:28.471 \longrightarrow 00:37:30.439$  it and bring it back to you afterwards.

NOTE Confidence: 0.79090649555556

 $00:37:30.440 \longrightarrow 00:37:33.485$  So I'm going to show the example

NOTE Confidence: 0.79090649555556

 $00:37:33.485 \longrightarrow 00:37:37.060$  of Snaps with the same two people

NOTE Confidence: 0.79090649555556

 $00:37:37.060 \longrightarrow 00:37:38.840$  and then we'll talk about both.

NOTE Confidence: 0.6447358

 $00:37:57.950 \longrightarrow 00:37:58.390$  OK.

NOTE Confidence: 0.857609628333333

 $00:38:01.920 \longrightarrow 00:38:03.078$  I'm sorry, give me one minute.

NOTE Confidence: 0.857609628333333

 $00:38:03.080 \longrightarrow 00:38:04.055$  It's just taking a minute

NOTE Confidence: 0.857609628333333

 $00:38:04.055 \longrightarrow 00:38:05.200$  to pop up without the ad.

NOTE Confidence: 0.691097835714286

00:38:20.720 --> 00:38:21.875 I'll say while you're getting that on,

NOTE Confidence: 0.691097835714286

 $00:38:21.880 \longrightarrow 00:38:23.854$  it's probably self-evident that these are

NOTE Confidence: 0.691097835714286

 $00:38:23.854 \longrightarrow 00:38:25.722$  also really great strategies for teaching

NOTE Confidence: 0.691097835714286

 $00:38:25.722 \longrightarrow 00:38:27.714$  on the fly in the inpatient setting too.

NOTE Confidence: 0.9032045175

 $00:38:29.000 \dashrightarrow 00:38:33.696$ Yes, thank you Dana. And I apologize,

 $00:38:33.696 \longrightarrow 00:38:35.520$  I had gotten rid of the ads already,

NOTE Confidence: 0.9032045175

 $00:38:35.520 \longrightarrow 00:38:36.640$  but I guess it took too long.

NOTE Confidence: 0.9032045175

 $00:38:36.640 \longrightarrow 00:38:38.045$  So now they just wanted

NOTE Confidence: 0.9032045175

 $00:38:38.045 \longrightarrow 00:38:39.720$  to re show them to me.

NOTE Confidence: 0.9032045175

00:38:39.720 --> 00:38:43.878 OK, Can everybody see my screen?

NOTE Confidence: 0.9032045175

 $00:38:43.880 \longrightarrow 00:38:45.399$  Yeah, I'm going to share this Mr.

NOTE Confidence: 0.797280386

 $00:38:45.400 \longrightarrow 00:38:47.969$  Ryan, he is a 40 year old man with

NOTE Confidence: 0.797280386

 $00:38:47.969 \longrightarrow 00:38:49.614$  Lightheadedness as his chief complaint

NOTE Confidence: 0.797280386

 $00{:}38{:}49.614 \dashrightarrow 00{:}38{:}51.989$  has no past medical history and he was

NOTE Confidence: 0.797280386

 $00{:}38{:}51.989 \rightarrow 00{:}38{:}53.700$  found to be an atrial fibrillation,

NOTE Confidence: 0.797280386

 $00{:}38{:}53.700 \dashrightarrow 00{:}38{:}56.920$  which is a new diagnosis for him.

NOTE Confidence: 0.797280386

 $00{:}38{:}56.920 \dashrightarrow 00{:}38{:}58.796$  So I think the differential for his

NOTE Confidence: 0.797280386

 $00:38:58.796 \longrightarrow 00:39:00.200$  Lightheadedness actually is pretty broad,

NOTE Confidence: 0.797280386

 $00:39:00.200 \longrightarrow 00:39:03.680$  but sort of narrowing to my top two

NOTE Confidence: 0.797280386

 $00:39:03.680 \longrightarrow 00:39:07.210$  diagnosis would be symptomatic atrial

 $00:39:07.210 \longrightarrow 00:39:10.034$  fibrillation and orthostatic hypotension.

NOTE Confidence: 0.797280386

 $00:39{:}10.040 \dashrightarrow 00{:}39{:}12.742$  OK, good. Which one are you leaning

NOTE Confidence: 0.797280386

00:39:12.742 --> 00:39:14.838 towards more right now and why?

NOTE Confidence: 0.797280386

 $00:39:14.840 \longrightarrow 00:39:16.765$  Well, I think I'm leaning more towards

NOTE Confidence: 0.797280386

 $00:39:16.765 \longrightarrow 00:39:17.909$  the symptomatic atrial fibrillation

NOTE Confidence: 0.797280386

 $00:39:17.909 \longrightarrow 00:39:20.037$  because this is a new diagnosis for him.

NOTE Confidence: 0.797280386

 $00:39:20.040 \longrightarrow 00:39:21.965$  So certainly a new onset could be

NOTE Confidence: 0.797280386

 $00:39:21.965 \longrightarrow 00:39:24.116$  causing him to have a new symptom and

NOTE Confidence: 0.797280386

 $00:39:24.120 \longrightarrow 00:39:25.482$  he doesn't really have anything in

NOTE Confidence: 0.797280386

 $00:39:25.482 \longrightarrow 00:39:26.928$  his history that would suggest that

NOTE Confidence: 0.797280386

 $00{:}39{:}26.928 {\:{\circ}{\circ}{\circ}\:} > 00{:}39{:}28.599$  he's at risk for volume depletion,

NOTE Confidence: 0.797280386

00:39:28.600 --> 00:39:31.320 hasn't had any GI symptoms,

NOTE Confidence: 0.797280386

 $00:39:31.320 \longrightarrow 00:39:33.918$  no decrease in his oral intake,

NOTE Confidence: 0.797280386

 $00:39:33.920 \longrightarrow 00:39:35.395$  and we checked orthostatic blood

NOTE Confidence: 0.797280386

 $00:39:35.395 \longrightarrow 00:39:37.480$  pressures on him, which were normal.

NOTE Confidence: 0.797280386

 $00:39:37.480 \longrightarrow 00:39:38.633$  Great. OK, perfect.

00:39:38.633 --> 00:39:40.751 Do you have any questions about

NOTE Confidence: 0.797280386

 $00:39:40.751 \longrightarrow 00:39:43.040$  his case or his presentation?

NOTE Confidence: 0.797280386 00:39:43.040 --> 00:39:43.397 Well, NOTE Confidence: 0.797280386

00:39:43.397 --> 00:39:45.182 I was wondering what underlying

NOTE Confidence: 0.797280386

 $00{:}39{:}45.182 \dashrightarrow 00{:}39{:}46.913$  causes of a trial fibrillation we

NOTE Confidence: 0.797280386

 $00:39:46.913 \longrightarrow 00:39:48.635$  need to be concerned about in him.

NOTE Confidence: 0.797280386

 $00:39:48.640 \longrightarrow 00:39:49.681$  Good, Good question.

NOTE Confidence: 0.797280386

00:39:49.681 --> 00:39:52.110 The two easiest things to get started

NOTE Confidence: 0.797280386

 $00:39:52.171 \longrightarrow 00:39:54.275$  with since there are a lot of things

NOTE Confidence: 0.797280386

 $00:39:54.275 \longrightarrow 00:39:56.360$  that we should be thinking about.

NOTE Confidence: 0.797280386

 $00{:}39{:}56.360 \dashrightarrow 00{:}39{:}58.208$  One is to ask him a question about

NOTE Confidence: 0.797280386

 $00{:}39{:}58.208 \dashrightarrow 00{:}39{:}59.802$  his alcohol intake because that

NOTE Confidence: 0.797280386

 $00{:}39{:}59.802 \dashrightarrow 00{:}40{:}01.238$  can cause a trial fibrillation.

NOTE Confidence: 0.797280386

 $00{:}40{:}01.240 \dashrightarrow 00{:}40{:}03.568$  And the second thing would be to make

NOTE Confidence: 0.797280386

 $00:40:03.568 \longrightarrow 00:40:06.078$  sure that his thyroid levels are normal.

 $00:40:06.080 \longrightarrow 00:40:07.880$  That can also cause atrial fibrillation.

NOTE Confidence: 0.797280386

 $00{:}40{:}07.880 \dashrightarrow 00{:}40{:}09.630$  We can talk about the other things

NOTE Confidence: 0.797280386

 $00{:}40{:}09.630 \dashrightarrow 00{:}40{:}11.565$  too that can cause or contribute

NOTE Confidence: 0.797280386

 $00:40:11.565 \longrightarrow 00:40:14.425$  to a fib as as we learn him and

NOTE Confidence: 0.797280386

 $00:40:14.425 \longrightarrow 00:40:17.318$  and talk to him a little bit more.

NOTE Confidence: 0.797280386

 $00:40:17.320 \longrightarrow 00:40:20.659$  So the plan for him today I think is

NOTE Confidence: 0.797280386

 $00:40:20.659 \longrightarrow 00:40:23.712$  rate control for his atrial fibrillation

NOTE Confidence: 0.797280386

 $00{:}40{:}23.712 \dashrightarrow 00{:}40{:}25.764$  and to think about anticoagulation

NOTE Confidence: 0.797280386

 $00{:}40{:}25.764 \dashrightarrow 00{:}40{:}27.719$  for stroke prevention for him.

NOTE Confidence: 0.797280386

00:40:27.720 --> 00:40:28.080 Perfect,

NOTE Confidence: 0.797280386

 $00{:}40{:}28.080 --> 00{:}40{:}28.440 \ \mathrm{perfect}.$ 

NOTE Confidence: 0.797280386

00:40:28.440 --> 00:40:30.600 So tonight when you go home,

NOTE Confidence: 0.797280386

 $00:40:30.600 \longrightarrow 00:40:32.364$  since he's young and maybe a little

NOTE Confidence: 0.797280386

 $00:40:32.364 \longrightarrow 00:40:34.357$  bit different than some of our other

NOTE Confidence: 0.797280386

 $00:40:34.357 \longrightarrow 00:40:35.837$  patients that have atrial fibrillation,

NOTE Confidence: 0.797280386

 $00:40:35.840 \longrightarrow 00:40:37.340$  why don't you read about the

 $00:40:37.340 \longrightarrow 00:40:38.988$  indications for a long term oral

NOTE Confidence: 0.797280386

 $00{:}40{:}38.988 \to 00{:}40{:}40.758$  anticoagulation in a patient like him?

NOTE Confidence: 0.797280386 00:40:40.760 --> 00:40:41.070 OK, NOTE Confidence: 0.797280386 00:40:41.070 --> 00:40:41.380 OK.

NOTE Confidence: 0.797280386

00:40:41.380 --> 00:40:42.000 All right. NOTE Confidence: 0.959096641666667

00:40:45.400 --> 00:40:46.960 So she actually directed the learning,

NOTE Confidence: 0.959096641666667

 $00:40:46.960 \longrightarrow 00:40:47.746$  which was interesting,

NOTE Confidence: 0.959096641666667

00:40:47.746 --> 00:40:50.505 but I'm going to, I'm going to put

NOTE Confidence: 0.959096641666667

 $00:40:50.505 \longrightarrow 00:40:51.675$  the screen so we could actually,

NOTE Confidence: 0.959096641666667

 $00:40:51.680 \longrightarrow 00:40:53.666$  I'm going to stop sharing completely

NOTE Confidence: 0.959096641666667

 $00:40:53.666 \longrightarrow 00:40:56.000$  so we could just see each other.

NOTE Confidence: 0.959096641666667

00:40:56.000 --> 00:40:57.616 But I don't know if you're willing to

NOTE Confidence: 0.959096641666667

 $00{:}40{:}57.616 \dashrightarrow 00{:}40{:}59.157$  to mention how you do a stealth snap.

NOTE Confidence: 0.959096641666667

 $00:40:59.160 \longrightarrow 00:41:01.960$  So I would love to to hear that.

NOTE Confidence: 0.959096641666667

00:41:01.960 --> 00:41:05.280 So because a lot of students don't know,

 $00:41:05.280 \longrightarrow 00:41:06.640$  right. They're willing to just

NOTE Confidence: 0.959096641666667

00:41:06.640 --> 00:41:08.000 present the patient to you,

NOTE Confidence: 0.959096641666667

 $00:41:08.000 \longrightarrow 00:41:09.500$  which is great and they're willing

NOTE Confidence: 0.959096641666667

 $00:41:09.500 \longrightarrow 00:41:10.960$  to do the assessment and plan,

NOTE Confidence: 0.959096641666667

 $00:41:10.960 \longrightarrow 00:41:12.598$  but they don't always do the differential.

NOTE Confidence: 0.959096641666667

00:41:12.600 --> 00:41:14.824 So I always have to kind of like

NOTE Confidence: 0.959096641666667

 $00:41:14.824 \longrightarrow 00:41:16.878$  ask them for the differential.

NOTE Confidence: 0.959096641666667

00:41:16.880 --> 00:41:19.112 But I I tell them at the beginning

NOTE Confidence: 0.959096641666667

 $00:41:19.112 \longrightarrow 00:41:20.759$  of the of the session,

NOTE Confidence: 0.959096641666667

 $00:41:20.760 \longrightarrow 00:41:22.120$  we all set goals and I say what,

NOTE Confidence: 0.959096641666667

 $00:41:22.120 \longrightarrow 00:41:23.954$  what do you want to work on?

NOTE Confidence: 0.88916165

 $00{:}41{:}22.920 \to 00{:}41{:}23.958$  What do you want to work? And I say

NOTE Confidence: 0.91667012777778

00:41:23.960 --> 00:41:25.605 I want to work on making sure

NOTE Confidence: 0.916670127777778

 $00:41:25.605 \longrightarrow 00:41:27.156$  that everybody asks me at least

NOTE Confidence: 0.91667012777778

 $00:41:27.156 \longrightarrow 00:41:28.476$  one question with every patient.

NOTE Confidence: 0.91667012777778

 $00:41:28.480 \longrightarrow 00:41:29.722$  So that's kind of the prelude

 $00:41:29.722 \longrightarrow 00:41:31.040$  to the asking the preceptor,

NOTE Confidence: 0.91667012777778

 $00:41:31.040 \longrightarrow 00:41:32.264$  probing the preceptor.

NOTE Confidence: 0.91667012777778

00:41:32.264 --> 00:41:33.998 And then during the patient,

NOTE Confidence: 0.91667012777778

00:41:34.000 --> 00:41:35.720 I say, so what's your,

NOTE Confidence: 0.91667012777778

 $00:41:35.720 \longrightarrow 00:41:37.608$  what are your questions about this patient,

NOTE Confidence: 0.91667012777778

00:41:37.608 --> 00:41:39.960 right, Because you have to have them.

NOTE Confidence: 0.916670127777778

00:41:39.960 --> 00:41:42.124 That's my goal for me, that I have to

NOTE Confidence: 0.91667012777778

 $00{:}41{:}42.124 \dashrightarrow 00{:}41{:}44.320$  make sure that you ask me questions.

NOTE Confidence: 0.91667012777778

 $00{:}41{:}44{.}320 \dashrightarrow 00{:}41{:}46.759$  And so they all ask me questions and then

NOTE Confidence: 0.91667012777778

 $00:41:46.759 \longrightarrow 00:41:49.197$  at the end we we plan and then I say,

NOTE Confidence: 0.91667012777778

00:41:49.200 --> 00:41:50.838 So what are you going to read

NOTE Confidence: 0.916670127777778

 $00:41:50.838 \longrightarrow 00:41:52.000$  about about this patient?

NOTE Confidence: 0.916670127777778

 $00{:}41{:}52.000 \dashrightarrow 00{:}41{:}53.840$  And so they don't have to know that

NOTE Confidence: 0.91667012777778

00:41:53.840 --> 00:41:57.199 snaps is occurring, but it's occurring.

NOTE Confidence: 0.916670127777778 00:41:57.200 --> 00:41:58.655 I love that. NOTE Confidence: 0.91667012777778  $00:41:58.655 \longrightarrow 00:42:00.595$  Thank you for sharing.

NOTE Confidence: 0.91667012777778

 $00:42:00.600 \longrightarrow 00:42:03.120$  I want to hear how other people have used it,

NOTE Confidence: 0.91667012777778

 $00:42:03.120 \longrightarrow 00:42:05.040$  or in watching the videos,

NOTE Confidence: 0.91667012777778

 $00:42:05.040 \longrightarrow 00:42:06.993$  how you if you think you could use it,

NOTE Confidence: 0.87897938

 $00:42:13.240 \longrightarrow 00:42:13.720$  can I just NOTE Confidence: 0.908176844444444

00:42:13.720 --> 00:42:15.850 put one plug in for considering

NOTE Confidence: 0.908176844444444

00:42:15.850 --> 00:42:16.915 using it explicitly?

NOTE Confidence: 0.908176844444444

 $00{:}42{:}16.920 --> 00{:}42{:}18.334$  And I love that Atta can use

NOTE Confidence: 0.90817684444444

 $00:42:18.334 \longrightarrow 00:42:19.959$  it in a as a stealth way.

NOTE Confidence: 0.908176844444444

00:42:19.960 --> 00:42:22.520 But it's also probably not cheating

NOTE Confidence: 0.908176844444444

 $00:42:22.520 \longrightarrow 00:42:25.954$  to let them know explicitly like

NOTE Confidence: 0.908176844444444

 $00:42:25.954 \longrightarrow 00:42:29.573$  the rationale for why you might be

NOTE Confidence: 0.90817684444444

00:42:29.573 --> 00:42:32.308 having them do the work because they

NOTE Confidence: 0.9081768444444444

00:42:32.308 --> 00:42:34.646 have to come up with the differential

NOTE Confidence: 0.908176844444444

 $00:42:34.646 \longrightarrow 00:42:36.785$  and identify why it is that they're

NOTE Confidence: 0.908176844444444

 $00:42:36.785 \longrightarrow 00:42:39.152$  not sure the TB is not more likely

00:42:39.152 --> 00:42:41.395 than you know Mycoplasma for it

NOTE Confidence: 0.908176844444444

 $00:42:41.395 \longrightarrow 00:42:43.208$  because they don't know something.

NOTE Confidence: 0.908176844444444

 $00:42:43.208 \longrightarrow 00:42:45.440$  Is there a lot of TB in Costa Rica?

NOTE Confidence: 0.908176844444444

00:42:45.440 --> 00:42:47.799 That's the thing I don't know otherwise.

NOTE Confidence: 0.908176844444444

00:42:47.800 --> 00:42:50.250 So it's really great for this Master

NOTE Confidence: 0.908176844444444

 $00:42:50.250 \longrightarrow 00:42:51.960$  Adaptive Learner model that we're

NOTE Confidence: 0.908176844444444

00:42:51.960 --> 00:42:53.262 having for the coaches that would

NOTE Confidence: 0.908176844444444

 $00{:}42{:}53.262 \dashrightarrow 00{:}42{:}54.935$  be would be like all educators to

NOTE Confidence: 0.908176844444444

 $00:42:54.935 \longrightarrow 00:42:56.195$  really embrace for the learners

NOTE Confidence: 0.908176844444444

 $00:42:56.195 \longrightarrow 00:42:57.613$  that they the process of using

NOTE Confidence: 0.908176844444444

00:42:57.613 --> 00:42:59.260 snaps is that we're trying to get

NOTE Confidence: 0.908176844444444

 $00:42:59.260 \longrightarrow 00:43:01.764$  them to identify the gap and to get

NOTE Confidence: 0.908176844444444

 $00{:}43{:}01.764 \dashrightarrow 00{:}43{:}03.640$  them to identify how to pursue it.

NOTE Confidence: 0.908176844444444

 $00:43:03.640 \longrightarrow 00:43:05.638$  And you can facilitate that process.

NOTE Confidence: 0.90817684444444

 $00:43:05.640 \longrightarrow 00:43:08.146$  But it's it could there could be

00:43:08.146 --> 00:43:10.080 some advantage in calling out

NOTE Confidence: 0.90817684444444

 $00:43:10.080 \longrightarrow 00:43:12.798$  what the model is useful for.

NOTE Confidence: 0.908176844444444

 $00:43:12.800 \longrightarrow 00:43:13.784$  I just have a thought.

NOTE Confidence: 0.908176844444444

 $00:43:13.784 \longrightarrow 00:43:16.040$  I'm thinking that the snaps model

NOTE Confidence: 0.908176844444444

 $00:43:16.040 \longrightarrow 00:43:18.079$  probably be more easily applied

NOTE Confidence: 0.908176844444444

 $00:43:18.079 \longrightarrow 00:43:19.944$  and more appropriate for more

NOTE Confidence: 0.908176844444444

 $00:43:19.944 \longrightarrow 00:43:21.479$  advanced students or residents.

NOTE Confidence: 0.908176844444444

 $00:43:21.480 \longrightarrow 00:43:22.158$  I'm thinking maybe

NOTE Confidence: 0.638896342

00:43:22.160 --> 00:43:23.720 stealing my next slide. Yeah.

NOTE Confidence: 0.638896342

00:43:23.720 --> 00:43:25.398 OK, OK That that's just a no,

NOTE Confidence: 0.638896342

00:43:25.398 --> 00:43:27.000 no go on. No, please. Yeah, I know.

NOTE Confidence: 0.82451938625

00:43:27.000 --> 00:43:28.608 I think the one minute precept

NOTE Confidence: 0.82451938625

00:43:28.608 --> 00:43:30.490 that would work great for an early

NOTE Confidence: 0.82451938625

 $00{:}43{:}30.490 \dashrightarrow 00{:}43{:}32.200$  student was just just getting used

NOTE Confidence: 0.82451938625

 $00:43:32.200 \longrightarrow 00:43:34.120$  to meeting patients and and assessing

NOTE Confidence: 0.82451938625

 $00{:}43{:}34.120 \dashrightarrow 00{:}43{:}35.878$  them and presenting them to us.

 $00:43:35.880 \longrightarrow 00:43:37.560$  Just just thoughts that Ioffer

NOTE Confidence: 0.885428124

 $00{:}43{:}38.440 \to 00{:}43{:}41.040$  that's completely true. I agree.

NOTE Confidence: 0.885428124

 $00:43:41.040 \longrightarrow 00:43:43.602$  And I think what Dana had mentioned

NOTE Confidence: 0.885428124

00:43:43.602 --> 00:43:45.158 about expressing uncertainty or

NOTE Confidence: 0.885428124

00:43:45.158 --> 00:43:46.758 or acknowledging knowledge gaps,

NOTE Confidence: 0.885428124

 $00:43:46.760 \longrightarrow 00:43:48.592$  that's a skill to learn in of itself

NOTE Confidence: 0.885428124

 $00:43:48.592 \longrightarrow 00:43:50.119$  that the SNAPS model teaches.

NOTE Confidence: 0.885428124

00:43:50.120 --> 00:43:51.728 And I think an early learner might not

NOTE Confidence: 0.885428124

 $00:43:51.728 \longrightarrow 00:43:53.478$  even know where their knowledge gaps are,

NOTE Confidence: 0.885428124

 $00:43:53.480 \longrightarrow 00:43:55.076$  where as a more advanced learner,

NOTE Confidence: 0.885428124

00:43:55.080 --> 00:43:57.000 you're teaching them to acknowledge it,

NOTE Confidence: 0.885428124

00:43:57.000 --> 00:43:57.920 you're helping them fill it,

NOTE Confidence: 0.885428124

 $00:43:57.920 \longrightarrow 00:43:59.516$  and then if you can't fill it,

NOTE Confidence: 0.885428124

 $00:43:59.520 \longrightarrow 00:44:01.400$  you're teaching them how to find the answer.

NOTE Confidence: 0.885428124

 $00:44:01.400 \longrightarrow 00:44:02.860$  Which is also showing humility

 $00:44:02.860 \longrightarrow 00:44:04.760$  and saying I don't know either,

NOTE Confidence: 0.885428124

 $00:44:04.760 \longrightarrow 00:44:06.480$  but this is how it would go about

NOTE Confidence: 0.885428124

 $00:44:06.480 \longrightarrow 00:44:08.438$  looking it up to teach them that process.

NOTE Confidence: 0.885428124

 $00:44:08.440 \longrightarrow 00:44:09.760$  So it works in a lot of ways.

NOTE Confidence: 0.862332545

00:44:13.160 --> 00:44:14.375 Other people's input. If you've

NOTE Confidence: 0.862332545

00:44:14.375 --> 00:44:16.329 used the models or if you let if

NOTE Confidence: 0.862332545

 $00:44:16.329 \longrightarrow 00:44:17.600$  you like anything about them, yes.

NOTE Confidence: 0.576374826666667

 $00:44:27.680 \longrightarrow 00:44:28.919$  But somebody speaking,

NOTE Confidence: 0.576374826666667

 $00:44:28.919 \longrightarrow 00:44:31.021$  Yeah, I was what I found.

NOTE Confidence: 0.576374826666667

00:44:31.021 --> 00:44:34.039 One of the modules is like we work together,

NOTE Confidence: 0.576374826666667

 $00{:}44{:}34.040 \dashrightarrow 00{:}44{:}39.664$  so the student and I will look

NOTE Confidence: 0.576374826666667

 $00:44:39.664 \longrightarrow 00:44:42.394$  at something together later on,

NOTE Confidence: 0.576374826666667

 $00:44:42.400 \longrightarrow 00:44:45.820$  rather than giving that information

NOTE Confidence: 0.576374826666667

 $00:44:45.820 \longrightarrow 00:44:49.880$  for the student to look at afterwards.

NOTE Confidence: 0.576374826666667

 $00:44:49.880 \longrightarrow 00:44:55.240$  And that seems to work very well, I feel.

NOTE Confidence: 0.576374826666667

 $00:44:55.240 \longrightarrow 00:44:56.220$  I think that's great,

00:44:56.220 --> 00:44:56.955 'cause it's efficient,

NOTE Confidence: 0.576374826666667

00:44:56.960 --> 00:44:58.130 'cause you might not have

NOTE Confidence: 0.576374826666667

 $00:44:58.130 \longrightarrow 00:44:59.639$  time right then to look it up,

NOTE Confidence: 0.576374826666667

 $00:44:59.640 \longrightarrow 00:45:01.638$  but then you're partnering with them

NOTE Confidence: 0.576374826666667

 $00:45:01.638 \longrightarrow 00:45:04.245$  later to to look it up together and

NOTE Confidence: 0.576374826666667

 $00:45:04.245 \longrightarrow 00:45:06.195$  see what the latest information is.

NOTE Confidence: 0.576374826666667

 $00:45:06.200 \longrightarrow 00:45:08.624$  And I think they don't feel

NOTE Confidence: 0.576374826666667

 $00:45:08.624 \longrightarrow 00:45:10.240$  as intimidated by anything.

NOTE Confidence: 0.576374826666667

 $00:45:10.240 \longrightarrow 00:45:12.100$  They feel like we are actually

NOTE Confidence: 0.576374826666667

 $00:45:12.100 \longrightarrow 00:45:12.720$  working together.

NOTE Confidence: 0.970846163333333

 $00{:}45{:}14.800 \dashrightarrow 00{:}45{:}18.916$  I think that's great. Thank you.

NOTE Confidence: 0.970846163333333

 $00:45:18.920 \longrightarrow 00:45:20.593$  OK, so I'll put up the screen

NOTE Confidence: 0.970846163333333

 $00{:}45{:}20.593 \to 00{:}45{:}21.999$  for the last few slides.

NOTE Confidence: 0.9410611

 $00:45:24.200 \longrightarrow 00:45:28.280$  So the evidence behind snaps.

NOTE Confidence: 0.913465383125

00:45:31.760 --> 00:45:33.596 So they found that learners provide

00:45:33.596 --> 00:45:35.305 more items in their differential

NOTE Confidence: 0.913465383125

 $00:45:35.305 \longrightarrow 00:45:37.440$  and more justification with them.

NOTE Confidence: 0.913465383125

 $00:45:37.440 \longrightarrow 00:45:39.222$  Learners are more likely to seek

NOTE Confidence: 0.913465383125

 $00:45:39.222 \longrightarrow 00:45:41.190$  information so they're more likely to

NOTE Confidence: 0.913465383125

 $00:45:41.190 \longrightarrow 00:45:42.995$  ask questions or acknowledge uncertainty.

NOTE Confidence: 0.913465383125

 $00:45:43.000 \longrightarrow 00:45:44.228$  When you use Snaps,

NOTE Confidence: 0.913465383125

 $00{:}45{:}44.228 \dashrightarrow 00{:}45{:}46.070$  the focus does shift to management

NOTE Confidence: 0.913465383125

 $00:45:46.129 \longrightarrow 00:45:48.449$  so that's more of a a more advanced

NOTE Confidence: 0.913465383125

 $00{:}45{:}48.449 {\: \hbox{\scriptsize -->}}\ 00{:}45{:}49.850$  learner because you're really

NOTE Confidence: 0.913465383125

 $00:45:49.850 \longrightarrow 00:45:51.760$  focusing on that management part.

NOTE Confidence: 0.913465383125

 $00:45:51.760 \longrightarrow 00:45:53.872$  And then the learners are initiating

NOTE Confidence: 0.913465383125

 $00:45:53.872 \longrightarrow 00:45:55.280$  their self study selections.

NOTE Confidence: 0.913465383125

 $00:45:55.280 \longrightarrow 00:45:56.995$  And when you compare the two models

NOTE Confidence: 0.733121858666667

 $00:45:59.120 \longrightarrow 00:46:00.800$  the the woman in preceptors more

NOTE Confidence: 0.733121858666667

 $00:46:00.800 \longrightarrow 00:46:02.972$  teacher LED but as I just showed you

NOTE Confidence: 0.733121858666667

 $00:46:02.972 \longrightarrow 00:46:05.309$  can sort of lead snaps that way too and

 $00:46:05.309 \longrightarrow 00:46:07.157$  the snaps model is more learner LED.

NOTE Confidence: 0.733121858666667

 $00{:}46{:}07.160 \dashrightarrow 00{:}46{:}08.936$  Both of them are a collaborative

NOTE Confidence: 0.733121858666667

00:46:08.936 --> 00:46:10.790 dialogue and feedback right? That's huge.

NOTE Confidence: 0.733121858666667

 $00:46:10.790 \longrightarrow 00:46:12.800$  They're both a back and forth.

NOTE Confidence: 0.733121858666667

 $00:46:12.800 \longrightarrow 00:46:14.612$  The woman in preceptor could be

NOTE Confidence: 0.733121858666667

 $00:46:14.612 \longrightarrow 00:46:16.898$  used at all levels and then the

NOTE Confidence: 0.733121858666667

 $00:46:16.898 \longrightarrow 00:46:18.593$  snaps for for advanced learners,

NOTE Confidence: 0.733121858666667

 $00:46:18.600 \longrightarrow 00:46:19.975$  the woman in preceptor is

NOTE Confidence: 0.733121858666667

 $00:46:19.975 \longrightarrow 00:46:21.075$  more focused on knowledge,

NOTE Confidence: 0.733121858666667

 $00:46:21.080 \longrightarrow 00:46:23.168$  whereas the snaps is more focused

NOTE Confidence: 0.733121858666667

 $00:46:23.168 \longrightarrow 00:46:24.560$  on their reasoning skills.

NOTE Confidence: 0.733121858666667

 $00:46:24.560 \longrightarrow 00:46:26.324$  And then the woman in preceptor you're

NOTE Confidence: 0.733121858666667

 $00{:}46{:}26.324 \dashrightarrow 00{:}46{:}27.799$  sort of directing their learning,

NOTE Confidence: 0.733121858666667

 $00:46:27.800 \longrightarrow 00:46:29.000$  whereas the snaps they're

NOTE Confidence: 0.733121858666667

00:46:29.000 --> 00:46:30.200 directing their own learning,

 $00:46:30.200 \longrightarrow 00:46:34.155$  but both really helpful and useful and

NOTE Confidence: 0.733121858666667

 $00{:}46{:}34.160 \dashrightarrow 00{:}46{:}37.316$  very time efficient in my experience.

NOTE Confidence: 0.733121858666667

00:46:37.320 --> 00:46:39.948 So I just wanted to spend the last few

NOTE Confidence: 0.733121858666667

 $00:46:39.948 \longrightarrow 00:46:42.157$  minutes talking about role modelling.

NOTE Confidence: 0.733121858666667

 $00:46:42.160 \longrightarrow 00:46:43.696$  And I think role modelling in

NOTE Confidence: 0.733121858666667

 $00:46:43.696 \longrightarrow 00:46:44.720$  the ambulatory setting is,

NOTE Confidence: 0.733121858666667

 $00:46:44.720 \longrightarrow 00:46:47.303$  is really unique because we do have

NOTE Confidence: 0.733121858666667

 $00:46:47.303 \longrightarrow 00:46:49.279$  these relationships with our patients,

NOTE Confidence: 0.733121858666667

 $00:46:49.280 \longrightarrow 00:46:50.798$  some of us for for many,

NOTE Confidence: 0.733121858666667

 $00:46:50.800 \longrightarrow 00:46:53.056$  many years and the students seeing

NOTE Confidence: 0.733121858666667

 $00{:}46{:}53.056 \dashrightarrow 00{:}46{:}54.960$  that and learning from that.

NOTE Confidence: 0.733121858666667

 $00:46:54.960 \longrightarrow 00:46:56.948$  And I just wanted to talk about

NOTE Confidence: 0.733121858666667

 $00:46:56.948 \longrightarrow 00:46:59.243$  all the issues that come up in

NOTE Confidence: 0.733121858666667

 $00:46:59.243 \longrightarrow 00:47:00.275$  the outpatient setting.

NOTE Confidence: 0.733121858666667

 $00:47:00.280 \longrightarrow 00:47:01.516$  And I'm just pulling them up.

NOTE Confidence: 0.733121858666667

 $00:47:01.520 \longrightarrow 00:47:02.444$  There could be,

 $00:47:02.444 \longrightarrow 00:47:03.984$  I could fill this screen

NOTE Confidence: 0.733121858666667

 $00:47:03.984 \longrightarrow 00:47:05.119$  with hundreds of them.

NOTE Confidence: 0.733121858666667

 $00:47:05.120 \longrightarrow 00:47:06.896$  But there's so many issues that

NOTE Confidence: 0.733121858666667

 $00:47:06.896 \longrightarrow 00:47:08.839$  come up that aren't sort of the,

NOTE Confidence: 0.733121858666667

 $00:47:08.840 \longrightarrow 00:47:10.989$  the medicine they learn necessarily in in

NOTE Confidence: 0.733121858666667

 $00:47:10.989 \longrightarrow 00:47:13.398$  the first couple of years in medical school,

NOTE Confidence: 0.733121858666667

 $00:47:13.400 \longrightarrow 00:47:14.898$  there are things that come up that

NOTE Confidence: 0.733121858666667

 $00{:}47{:}14.898 \dashrightarrow 00{:}47{:}16.470$  they they see for the first time

NOTE Confidence: 0.733121858666667

 $00:47:16.470 \longrightarrow 00:47:17.784$  in this setting and they never

NOTE Confidence: 0.733121858666667

 $00:47:17.833 \longrightarrow 00:47:19.394$  really learned how to deal with it.

NOTE Confidence: 0.733121858666667

00:47:19.400 --> 00:47:22.040 And they're, they're tough situations.

NOTE Confidence: 0.733121858666667

00:47:22.040 --> 00:47:24.800 And I find especially for residents,

NOTE Confidence: 0.733121858666667 00:47:24.800 --> 00:47:25.314 you know, NOTE Confidence: 0.733121858666667

00:47:25.314 --> 00:47:27.113 this is hard when you're seeing a

NOTE Confidence: 0.733121858666667

 $00:47:27.113 \longrightarrow 00:47:29.059$  patient for the first time by yourself

00:47:29.059 --> 00:47:30.558 and you're dealing with intimate

NOTE Confidence: 0.733121858666667

00:47:30.558 --> 00:47:32.676 partner violence or you're dealing with,

NOTE Confidence: 0.733121858666667 00:47:32.680 --> 00:47:33.400 you know, NOTE Confidence: 0.733121858666667

 $00:47:33.400 \longrightarrow 00:47:34.840$  post traumatic stress disorder

NOTE Confidence: 0.733121858666667

 $00:47:34.840 \longrightarrow 00:47:36.280$  or they're experiencing bias.

NOTE Confidence: 0.733121858666667

00:47:36.280 --> 00:47:37.876 And even though you might have had

NOTE Confidence: 0.733121858666667

 $00:47:37.876 \longrightarrow 00:47:39.479$  a lecture about that at some point,

NOTE Confidence: 0.733121858666667

 $00:47:39.480 \longrightarrow 00:47:40.986$  but when you're the provider

NOTE Confidence: 0.733121858666667

00:47:40.986 --> 00:47:42.498 yourself and you're you're by yourself

NOTE Confidence: 0.733121858666667

 $00:47:42.498 \longrightarrow 00:47:44.108$  with this patient and this is your

NOTE Confidence: 0.733121858666667

00:47:44.108 --> 00:47:45.955 patient and you're dealing with these things,

NOTE Confidence: 0.733121858666667 00:47:45.960 --> 00:47:46.572 these are, NOTE Confidence: 0.733121858666667

00:47:46.572 --> 00:47:48.714 these are hard things to deal with.

NOTE Confidence: 0.733121858666667

 $00:47:48.720 \longrightarrow 00:47:50.666$  So I really want to talk about

NOTE Confidence: 0.733121858666667

 $00:47:50.666 \longrightarrow 00:47:51.960$  how we could shift,

NOTE Confidence: 0.733121858666667 00:47:51.960 --> 00:47:52.474 you know,

 $00:47:52.474 \longrightarrow 00:47:54.273$  in the outpatient setting from the science

NOTE Confidence: 0.733121858666667

 $00{:}47{:}54.273 \dashrightarrow 00{:}47{:}56.072$  of medicine to what I would consider

NOTE Confidence: 0.733121858666667

 $00:47:56.072 \longrightarrow 00:47:58.240$  the art of medicine and the art of practice.

NOTE Confidence: 0.733121858666667

 $00:47:58.240 \longrightarrow 00:47:59.962$  And I came across this paper from

NOTE Confidence: 0.733121858666667

00:47:59.962 --> 00:48:01.159 academic medicine several years ago,

NOTE Confidence: 0.733121858666667

00:48:01.160 --> 00:48:02.480 and I really loved it,

NOTE Confidence: 0.733121858666667

 $00:48:02.480 \longrightarrow 00:48:04.475$  and I wanted to share with everyone.

NOTE Confidence: 0.733121858666667

 $00:48:04.480 \longrightarrow 00:48:06.880$  So this paper talked about

NOTE Confidence: 0.733121858666667

00:48:06.880 --> 00:48:07.840 precepting humanism,

NOTE Confidence: 0.733121858666667

 $00{:}48{:}07.840 \dashrightarrow 00{:}48{:}11.464$  and they characterized humanism as a

NOTE Confidence: 0.733121858666667

 $00{:}48{:}11.464 \dashrightarrow 00{:}48{:}13.880$  culture that demonstrates integrity,

NOTE Confidence: 0.733121858666667

00:48:13.880 --> 00:48:16.760 excellence, compassion, altruism,

NOTE Confidence: 0.733121858666667

 $00{:}48{:}16.760 \dashrightarrow 00{:}48{:}20.600$  respect, empathy and service.

NOTE Confidence: 0.733121858666667

 $00:48:20.600 \longrightarrow 00:48:22.399$  It's a lot, but we do it.

NOTE Confidence: 0.733121858666667

 $00:48:22.400 \longrightarrow 00:48:24.000$  We do it every day.

 $00:48:24.000 \longrightarrow 00:48:24.320$  So.

NOTE Confidence: 0.733121858666667

 $00:48:24.320 \longrightarrow 00:48:25.920$  So how do you precept?

NOTE Confidence: 0.733121858666667

00:48:25.920 --> 00:48:27.648 And you you bring these issues

NOTE Confidence: 0.733121858666667

 $00:48:27.648 \longrightarrow 00:48:28.512$  to the forefront.

NOTE Confidence: 0.733121858666667

 $00:48:28.520 \longrightarrow 00:48:30.074$  You make your learners aware of them.

NOTE Confidence: 0.733121858666667

 $00{:}48{:}30.080 \dashrightarrow 00{:}48{:}32.800$  You make them know that this is important.

NOTE Confidence: 0.733121858666667

 $00:48:32.800 \longrightarrow 00:48:35.915$  So the first step that they describe

NOTE Confidence: 0.733121858666667

 $00:48:35.920 \longrightarrow 00:48:37.888$  is to just establish A humanistic

NOTE Confidence: 0.733121858666667

 $00{:}48{:}37.888 \dashrightarrow 00{:}48{:}39.200$  practice and learning climate.

NOTE Confidence: 0.965300951666667

00:48:39.200 --> 00:48:41.276 And I think that, you know,

NOTE Confidence: 0.965300951666667

 $00:48:41.280 \longrightarrow 00:48:43.000$  we all do this already,

NOTE Confidence: 0.965300951666667

 $00:48:43.000 \longrightarrow 00:48:44.498$  but you want the learner to know

NOTE Confidence: 0.965300951666667

 $00:48:44.498 \longrightarrow 00:48:46.000$  that this is important to you.

NOTE Confidence: 0.965300951666667

 $00:48:46.000 \longrightarrow 00:48:48.640$  You want the learner to know that that

NOTE Confidence: 0.965300951666667

 $00:48:48.640 \longrightarrow 00:48:50.278$  practicing humanism is important to you.

NOTE Confidence: 0.965300951666667

 $00:48:50.280 \longrightarrow 00:48:52.735$  And you want to say that I want some

 $00:48:52.735 \longrightarrow 00:48:54.450$  of our goals over our time together

NOTE Confidence: 0.965300951666667

 $00{:}48{:}54.511 \dashrightarrow 00{:}48{:}56.076$  to talk about humanistic care.

NOTE Confidence: 0.965300951666667

 $00:48:56.080 \longrightarrow 00:48:57.872$  I want you to be able to tell

NOTE Confidence: 0.965300951666667

 $00:48:57.872 \longrightarrow 00:48:59.624$  me about situations that you

NOTE Confidence: 0.965300951666667

 $00:48:59.624 \longrightarrow 00:49:01.276$  feel really uncomfortable in.

NOTE Confidence: 0.965300951666667

 $00:49:01.280 \longrightarrow 00:49:04.280$  And and because I have those situations too.

NOTE Confidence: 0.965300951666667

 $00:49:04.280 \longrightarrow 00:49:06.024$  And I want us to talk about them

NOTE Confidence: 0.965300951666667

 $00:49:06.024 \longrightarrow 00:49:07.341$  together and think about them

NOTE Confidence: 0.965300951666667

 $00{:}49{:}07.341 \dashrightarrow 00{:}49{:}08.997$  together and come up with strategies

NOTE Confidence: 0.965300951666667

 $00:49:08.997 \longrightarrow 00:49:10.639$  and reflect on how things went.

NOTE Confidence: 0.965300951666667

 $00:49:10.640 \longrightarrow 00:49:11.568$  Because this is these,

NOTE Confidence: 0.965300951666667

00:49:11.568 --> 00:49:12.960 these are the places we learn.

NOTE Confidence: 0.965300951666667

 $00{:}49{:}12.960 \dashrightarrow 00{:}49{:}16.371$  So you want to really set a safe learning

NOTE Confidence: 0.965300951666667

 $00{:}49{:}16.371 \dashrightarrow 00{:}49{:}18.676$  environment to talk about these issues

NOTE Confidence: 0.965300951666667

 $00:49:18.680 \longrightarrow 00:49:21.236$  and then developing an educational diagnosis.

 $00:49:21.240 \longrightarrow 00:49:23.064$  They talk about this like the

NOTE Confidence: 0.965300951666667

00:49:23.064 --> 00:49:24.280 stages of change model.

NOTE Confidence: 0.965300951666667

 $00:49:24.280 \longrightarrow 00:49:26.010$  So you're basically diagnosing is

NOTE Confidence: 0.965300951666667

00:49:26.010 --> 00:49:27.394 your learner pre contemplative?

NOTE Confidence: 0.965300951666667

 $00:49:27.400 \longrightarrow 00:49:29.080$  Like they don't at all think

NOTE Confidence: 0.965300951666667

 $00:49:29.080 \longrightarrow 00:49:29.920$  about these issues,

NOTE Confidence: 0.965300951666667

 $00:49:29.920 \longrightarrow 00:49:31.155$  Are they contemplative and they're

NOTE Confidence: 0.965300951666667

 $00:49:31.155 \longrightarrow 00:49:32.873$  starting to think about them but like

NOTE Confidence: 0.965300951666667

 $00:49:32.873 \longrightarrow 00:49:34.193$  they're not really really there yet.

NOTE Confidence: 0.965300951666667

00:49:34.200 --> 00:49:36.120 Are they actively thinking about them?

NOTE Confidence: 0.965300951666667 00:49:36.120 --> 00:49:36.746 You know, NOTE Confidence: 0.965300951666667

 $00:49:36.746 \longrightarrow 00:49:37.998$  are they or or,

NOTE Confidence: 0.965300951666667 00:49:38.000 --> 00:49:38.588 you know, NOTE Confidence: 0.965300951666667

00:49:38.588 --> 00:49:40.352 so you're sort of just diagnosing

NOTE Confidence: 0.965300951666667

 $00:49:40.352 \longrightarrow 00:49:42.278$  like have you ever thought about,

NOTE Confidence: 0.965300951666667

 $00:49:42.280 \longrightarrow 00:49:43.960$  you know that those patients says

 $00:49:43.960 \longrightarrow 00:49:46.080$  that they can't eat well because they

NOTE Confidence: 0.965300951666667

00:49:46.080 --> 00:49:48.000 can't afford to buy healthy food?

NOTE Confidence: 0.965300951666667

 $00:49:48.000 \longrightarrow 00:49:49.540$  Like you know what,

NOTE Confidence: 0.965300951666667

 $00:49:49.540 \longrightarrow 00:49:51.080$  what can we do?

NOTE Confidence: 0.965300951666667

00:49:51.080 --> 00:49:52.830 You know, I've had learners that just

NOTE Confidence: 0.965300951666667

 $00:49:52.830 \longrightarrow 00:49:54.718$  give the same plan to every patient,

NOTE Confidence: 0.965300951666667

00:49:54.720 --> 00:49:56.736 you know, eat organic produce and do

NOTE Confidence: 0.965300951666667

00:49:56.736 --> 00:49:59.080 100 push ups a day and go for a walk.

NOTE Confidence: 0.965300951666667

00:49:59.080 --> 00:50:01.200 And I'm like it's not

NOTE Confidence: 0.965300951666667

 $00:50:01.200 \longrightarrow 00:50:01.650$  one-size-fits-all right,

NOTE Confidence: 0.965300951666667

00:50:01.650 --> 00:50:03.000 Like not everybody could do this.

NOTE Confidence: 0.965300951666667

 $00:50:03.000 \longrightarrow 00:50:03.400$  So.

NOTE Confidence: 0.965300951666667 00:50:03.400 --> 00:50:04.200 So really, NOTE Confidence: 0.965300951666667

 $00{:}50{:}04.200 {\:\dashrightarrow\:} 00{:}50{:}06.200$  getting them to understand that

NOTE Confidence: 0.965300951666667

 $00:50:06.200 \longrightarrow 00:50:08.755$  how do we deal with these issues?

 $00:50:08.760 \longrightarrow 00:50:10.335$  How do we integrate psychosocial

NOTE Confidence: 0.965300951666667

00:50:10.335 --> 00:50:11.280 issues into precepting?

NOTE Confidence: 0.965300951666667

00:50:11.280 --> 00:50:13.968 I always try during the course of a

NOTE Confidence: 0.965300951666667

00:50:13.968 --> 00:50:16.608 day to have one psychosocial issue

NOTE Confidence: 0.965300951666667

00:50:16.608 --> 00:50:19.440 we touch upon in my precepting.

NOTE Confidence: 0.965300951666667

 $00:50:19.440 \longrightarrow 00:50:22.116$  Reflection is huge. It takes time.

NOTE Confidence: 0.965300951666667

 $00:50:22.120 \longrightarrow 00:50:23.284$  It's hard to do.

NOTE Confidence: 0.965300951666667

 $00:50:23.284 \longrightarrow 00:50:25.544$  But I think just taking a moment

NOTE Confidence: 0.965300951666667

 $00{:}50{:}25.544 \dashrightarrow 00{:}50{:}27.600$  and just reflecting like, oh,

NOTE Confidence: 0.965300951666667

 $00:50:27.600 \longrightarrow 00:50:29.000$  that was a hard encounter.

NOTE Confidence: 0.965300951666667

 $00{:}50{:}29.000 \dashrightarrow 00{:}50{:}30.104$  How'd that go?

NOTE Confidence: 0.965300951666667

00:50:30.104 --> 00:50:31.256 Or like, you know,

NOTE Confidence: 0.965300951666667

 $00:50:31.256 \longrightarrow 00:50:32.712$  how do you feel after that encounter?

NOTE Confidence: 0.965300951666667

 $00{:}50{:}32.720 \dashrightarrow 00{:}50{:}34.280$  Like people have emotional responses

NOTE Confidence: 0.965300951666667

 $00:50:34.280 \longrightarrow 00:50:36.796$  and we tend to just push them aside so

NOTE Confidence: 0.965300951666667

 $00:50:36.796 \longrightarrow 00:50:38.920$  we can move on in the sake of time.

 $00:50:38.920 \longrightarrow 00:50:40.838$  But if you could take two minutes

NOTE Confidence: 0.965300951666667

 $00:50:40.838 \longrightarrow 00:50:42.676$  to just reflect on it and think

NOTE Confidence: 0.965300951666667

00:50:42.676 --> 00:50:44.116 about it and talk about it,

NOTE Confidence: 0.965300951666667

00:50:44.120 --> 00:50:46.752 I think it makes a tremendous difference

NOTE Confidence: 0.965300951666667

 $00:50:46.752 \longrightarrow 00:50:49.140$  for the learner providing them feedback.

NOTE Confidence: 0.965300951666667

00:50:49.140 --> 00:50:51.240 And I'm planning follow up.

NOTE Confidence: 0.965300951666667

 $00:50:51.240 \longrightarrow 00:50:52.840$  You know that was really hard for you.

NOTE Confidence: 0.965300951666667

 $00:50:52.840 \longrightarrow 00:50:54.271$  I I could see that it was hard for

NOTE Confidence: 0.965300951666667

00:50:54.271 --> 00:50:55.894 me to let's try it again with the

NOTE Confidence: 0.965300951666667

00:50:55.894 --> 00:50:57.200 next learner and let's you know,

NOTE Confidence: 0.965300951666667

 $00:50:57.200 \longrightarrow 00:50:59.840$  see how it goes.

NOTE Confidence: 0.965300951666667

00:50:59.840 --> 00:51:04.064 And I always sort of share whoops,

NOTE Confidence: 0.965300951666667 00:51:04.064 --> 00:51:04.876 excuse me, NOTE Confidence: 0.965300951666667

 $00:51:04.880 \dashrightarrow 00:51:06.744$  a case at this point that I

NOTE Confidence: 0.965300951666667

 $00:51:06.744 \longrightarrow 00:51:08.725$  had that I do share with students

00:51:08.725 --> 00:51:10.588 sometimes because it was a moment

NOTE Confidence: 0.965300951666667

 $00:51:10.588 \longrightarrow 00:51:12.323$  where I didn't practice humanistic

NOTE Confidence: 0.965300951666667

 $00:51:12.323 \longrightarrow 00:51:13.711$  medicine and it was

NOTE Confidence: 0.933185862727273

00:51:13.720 --> 00:51:15.240 my new practice that currently

NOTE Confidence: 0.933185862727273

 $00:51:15.240 \longrightarrow 00:51:17.160$  I've been out about six years.

NOTE Confidence: 0.933185862727273

00:51:17.160 --> 00:51:18.360 So I know my patients well.

NOTE Confidence: 0.933185862727273

 $00:51:18.360 \longrightarrow 00:51:21.920$  But it was my first day I had a new patient.

NOTE Confidence: 0.933185862727273

 $00:51:21.920 \longrightarrow 00:51:25.484$  He had terribly controlled diabetes and we

NOTE Confidence: 0.933185862727273

 $00{:}51{:}25.484 \dashrightarrow 00{:}51{:}28.280$  talked about it and we sort of made a plan.

NOTE Confidence: 0.933185862727273

00:51:28.280 --> 00:51:30.440 And then he started no showing.

NOTE Confidence: 0.933185862727273

 $00{:}51{:}30.440 \dashrightarrow 00{:}51{:}32.800$  He he would no show to the appointments

NOTE Confidence: 0.933185862727273

 $00{:}51{:}32.800 \to 00{:}51{:}34.158$  or he would come to the appointment,

NOTE Confidence: 0.933185862727273

 $00:51:34.160 \longrightarrow 00:51:36.959$  he would check in and then he would leave.

NOTE Confidence: 0.933185862727273

00:51:36.960 --> 00:51:38.076 And I was only, you know,

NOTE Confidence: 0.933185862727273

00:51:38.080 --> 00:51:40.033 I was really trying hard not to run late.

NOTE Confidence: 0.933185862727273

 $00{:}51{:}40.040 \dashrightarrow 00{:}51{:}41.318$  You know, I was trying to be on time,

00:51:41.320 --> 00:51:42.916 but I'd be like 5 minutes late,

NOTE Confidence: 0.933185862727273

 $00:51:42.920 \longrightarrow 00:51:43.925$  10 minutes late.

NOTE Confidence: 0.933185862727273

 $00:51:43.925 \longrightarrow 00:51:45.600$  And he he was gone.

NOTE Confidence: 0.933185862727273

 $00:51:45.600 \longrightarrow 00:51:47.128$  And I got to the point that it

NOTE Confidence: 0.933185862727273

00:51:47.128 --> 00:51:48.559 happened over the course of multiple,

NOTE Confidence: 0.933185862727273

00:51:48.560 --> 00:51:50.198 multiple visits that I, you know,

NOTE Confidence: 0.933185862727273

 $00:51:50.200 \longrightarrow 00:51:51.656$  said I'm going to have to discharge

NOTE Confidence: 0.933185862727273 00:51:51.656 --> 00:51:52.072 this patient.

NOTE Confidence: 0.933185862727273

00:51:52.080 --> 00:51:53.160 You know, because they're not,

NOTE Confidence: 0.933185862727273

00:51:53.160 --> 00:51:54.560 they're not coming to visits.

NOTE Confidence: 0.933185862727273

 $00:51:54.560 \longrightarrow 00:51:55.800$  I can't control their diabetes.

NOTE Confidence: 0.933185862727273

 $00:51:55.800 \longrightarrow 00:51:58.716$  I can't provide medical care and

NOTE Confidence: 0.933185862727273

 $00{:}51{:}58.716 \dashrightarrow 00{:}52{:}00.368$  I believe we sent a letter to

NOTE Confidence: 0.933185862727273

00:52:00.368 --> 00:52:02.119 his his home saying you know,

NOTE Confidence: 0.933185862727273

 $00:52:02.120 \longrightarrow 00:52:03.765$  you need to really come to your

 $00:52:03.765 \longrightarrow 00:52:05.435$  visits and his wife called me and

NOTE Confidence: 0.933185862727273

 $00{:}52{:}05.435 \dashrightarrow 00{:}52{:}06.995$  and she said can I talk to you.

NOTE Confidence: 0.933185862727273

 $00:52:07.000 \longrightarrow 00:52:08.302$  You don't have to tell me

NOTE Confidence: 0.933185862727273

00:52:08.302 --> 00:52:08.953 about any information,

NOTE Confidence: 0.933185862727273

 $00:52:08.960 \longrightarrow 00:52:12.780$  but I want to share with you that my husband

NOTE Confidence: 0.933185862727273

 $00:52:12.780 \longrightarrow 00:52:17.680$  was abused by his by his pediatrician.

NOTE Confidence: 0.933185862727273

 $00:52:17.680 \longrightarrow 00:52:20.480$  And when you say the words physical exam

NOTE Confidence: 0.933185862727273

 $00:52:20.480 \longrightarrow 00:52:23.077$  or you're here for your annual exam,

NOTE Confidence: 0.933185862727273

 $00:52:23.080 \longrightarrow 00:52:26.599$  when he hears exam from the front desk staff,

NOTE Confidence: 0.933185862727273

 $00:52:26.600 \longrightarrow 00:52:29.230$  he he freaks out and he has anxiety and he

NOTE Confidence: 0.933185862727273

 $00:52:29.297 \dashrightarrow 00:52:32.118$  leaves because he's a fraid of being examined.

NOTE Confidence: 0.933185862727273

 $00:52:32.120 \longrightarrow 00:52:33.668$  And there was another time that

NOTE Confidence: 0.933185862727273

 $00{:}52{:}33.668 \dashrightarrow 00{:}52{:}35.186$  he was admitted for DKA and

NOTE Confidence: 0.933185862727273

 $00:52:35.186 \longrightarrow 00:52:36.476$  when he went back to work,

NOTE Confidence: 0.933185862727273

 $00:52:36.480 \longrightarrow 00:52:39.945$  they the rumour was that he had HIV and

NOTE Confidence: 0.933185862727273

 $00:52:39.945 \longrightarrow 00:52:42.360$  that sort of these are his experiences

 $00:52:42.360 \longrightarrow 00:52:44.559$  with the healthcare system and this

NOTE Confidence: 0.933185862727273

 $00:52:44.559 \longrightarrow 00:52:47.120$  is what causes him so much fear.

NOTE Confidence: 0.933185862727273

00:52:47.120 --> 00:52:48.520 So I did, you know,

NOTE Confidence: 0.933185862727273

00:52:48.520 --> 00:52:50.392 I said thank you for telling me is it

NOTE Confidence: 0.933185862727273

 $00:52:50.392 \longrightarrow 00:52:52.318$  OK if I talk to my team about this?

NOTE Confidence: 0.933185862727273

00:52:52.320 --> 00:52:54.160 Because I won't give specifics,

NOTE Confidence: 0.933185862727273

 $00:52:54.160 \longrightarrow 00:52:55.044$  but I need to.

NOTE Confidence: 0.933185862727273

 $00:52:55.044 \longrightarrow 00:52:56.822$  We need to change the language and we

NOTE Confidence: 0.933185862727273

 $00{:}52{:}56.822 \dashrightarrow 00{:}52{:}58.680$  need to change how we how we treat him.

NOTE Confidence: 0.933185862727273

 $00:52:58.680 \longrightarrow 00:53:01.038$  So my team was instructed never to say this.

NOTE Confidence: 0.933185862727273

00:53:01.040 --> 00:53:02.880 You know, you're coming for a follow up.

NOTE Confidence: 0.933185862727273

 $00:53:02.880 \longrightarrow 00:53:04.016$  We never said exam.

NOTE Confidence: 0.933185862727273

00:53:04.016 --> 00:53:05.436 You never said annual exam,

NOTE Confidence: 0.933185862727273

 $00{:}53{:}05.440 --> 00{:}53{:}06.468$ you know, physical exam.

NOTE Confidence: 0.933185862727273

 $00:53:06.468 \longrightarrow 00:53:07.753$  We didn't use those words.

 $00:53:07.760 \longrightarrow 00:53:08.560$  As soon as he came,

NOTE Confidence: 0.933185862727273

 $00:53:08.560 \longrightarrow 00:53:09.478$  they put him in a room.

NOTE Confidence: 0.933185862727273

 $00:53:09.480 \longrightarrow 00:53:11.307$  He didn't have to wait in a waiting room

NOTE Confidence: 0.933185862727273

 $00:53:11.307 \longrightarrow 00:53:12.860$  anymore around other people because they

NOTE Confidence: 0.933185862727273

 $00:53:12.860 \longrightarrow 00:53:15.040$  made him anxious and I didn't examine him.

NOTE Confidence: 0.933185862727273

00:53:15.040 --> 00:53:16.276 I don't know how many visits,

NOTE Confidence: 0.933185862727273

00:53:16.280 --> 00:53:17.756 but it was many, many visits.

NOTE Confidence: 0.933185862727273

00:53:17.760 --> 00:53:19.236 And until I finally asked him,

NOTE Confidence: 0.933185862727273

00:53:19.240 --> 00:53:20.836 are you comfortable with me examining you?

NOTE Confidence: 0.933185862727273

00:53:20.840 --> 00:53:21.840 And it was funny because he was like,

NOTE Confidence: 0.933185862727273

 $00{:}53{:}21.840 \to 00{:}53{:}24.080$  of course, why not at that point.

NOTE Confidence: 0.933185862727273

 $00{:}53{:}24.080 \dashrightarrow 00{:}53{:}25.888$  But I waited a while till I felt

NOTE Confidence: 0.933185862727273

 $00:53:25.888 \longrightarrow 00:53:28.039$  like we had developed a relationship.

NOTE Confidence: 0.933185862727273

00:53:28.040 --> 00:53:30.000 And I shared this with learners because,

NOTE Confidence: 0.933185862727273 00:53:30.000 --> 00:53:30.456 you know, NOTE Confidence: 0.933185862727273

 $00{:}53{:}30.456 \dashrightarrow 00{:}53{:}31.596$  I had made these assumptions.

 $00:53:31.600 \longrightarrow 00:53:32.575$  I was frustrated.

NOTE Confidence: 0.933185862727273

 $00:53:32.575 \longrightarrow 00:53:33.875$  I was really angry.

NOTE Confidence: 0.96808447

00:53:33.880 --> 00:53:36.312 I was being judged on my A1C control

NOTE Confidence: 0.96808447

00:53:36.312 --> 00:53:38.623 in terms of my new practice, right.

NOTE Confidence: 0.96808447

 $00:53:38.623 \longrightarrow 00:53:41.024$  So you got these progress reports every

NOTE Confidence: 0.96808447

 $00:53:41.024 \longrightarrow 00:53:43.564$  month about how I was doing and he was

NOTE Confidence: 0.96808447

00:53:43.564 --> 00:53:45.280 skewing that and I didn't know his story.

NOTE Confidence: 0.96808447

 $00{:}53{:}45.280 \dashrightarrow 00{:}53{:}47.086$  So you know it's just something to

NOTE Confidence: 0.96808447

00:53:47.086 --> 00:53:49.013 share that we all make mistakes and

NOTE Confidence: 0.96808447

00:53:49.013 --> 00:53:51.038 sometimes we can fix them and if we

NOTE Confidence: 0.96808447

00:53:51.038 --> 00:53:52.760 can you know make the efforts to do so.

NOTE Confidence: 0.96808447

 $00:53:52.760 \longrightarrow 00:53:55.707$  But it's reflecting on the patient's

NOTE Confidence: 0.96808447

 $00{:}53{:}55.707 \dashrightarrow 00{:}53{:}57.720$  experience is hugely important.

NOTE Confidence: 0.96808447

 $00:53:57.720 \longrightarrow 00:53:59.197$  So I know we're out of time.

NOTE Confidence: 0.96808447

 $00:53:59.200 \longrightarrow 00:54:01.960$  I just have two quick wrap up slides.

 $00:54:01.960 \longrightarrow 00:54:02.360$  So

NOTE Confidence: 0.87743211

 $00{:}54{:}06.120 \dashrightarrow 00{:}54{:}08.175$  just in summary, benefits and

NOTE Confidence: 0.87743211

 $00:54:08.175 \longrightarrow 00:54:10.880$  barriers to teaching in the setting.

NOTE Confidence: 0.87743211

00:54:10.880 --> 00:54:13.496 You can make changes in your

NOTE Confidence: 0.87743211

 $00:54:13.496 \longrightarrow 00:54:15.240$  environment to optimize learning.

NOTE Confidence: 0.87743211

00:54:15.240 --> 00:54:17.290 Diagnosing the learner allows you

NOTE Confidence: 0.87743211

 $00:54:17.290 \longrightarrow 00:54:19.340$  to vary your precepting techniques

NOTE Confidence: 0.87743211

 $00:54:19.408 \longrightarrow 00:54:21.160$  in order to meet their needs,

NOTE Confidence: 0.87743211

 $00{:}54{:}21.160 \longrightarrow 00{:}54{:}22.960$  the act of observation, the precepting,

NOTE Confidence: 0.87743211

 $00:54:22.960 \longrightarrow 00:54:24.676$  and the presence of the patient.

NOTE Confidence: 0.87743211

 $00{:}54{:}24.680 \dashrightarrow 00{:}54{:}26.000$  I like all these acronyms.

NOTE Confidence: 0.87743211

 $00:54:26.000 \longrightarrow 00:54:28.364$  The one minute precept or the

NOTE Confidence: 0.87743211

 $00:54:28.364 \longrightarrow 00:54:30.104$  snaps are just helpful models.

NOTE Confidence: 0.87743211

 $00:54:30.104 \longrightarrow 00:54:32.120$  If you want to try them,

NOTE Confidence: 0.87743211

 $00{:}54{:}32.120 \dashrightarrow 00{:}54{:}34.276$  I'm going to drop a handout into

NOTE Confidence: 0.87743211

 $00:54:34.276 \longrightarrow 00:54:36.679$  the chat with just describing them,

 $00:54:36.680 \longrightarrow 00:54:38.680$  and then opportunities to precept

NOTE Confidence: 0.87743211

 $00{:}54{:}38.680 \dashrightarrow 00{:}54{:}40.680$  humanism exist in every encounter.

NOTE Confidence: 0.87743211

 $00:54:40.680 \longrightarrow 00:54:42.084$  And if you have the extra

NOTE Confidence: 0.87743211

 $00:54:42.084 \longrightarrow 00:54:43.240$  few minutes to do so,

NOTE Confidence: 0.87743211

 $00:54:43.240 \longrightarrow 00:54:46.320$  I think it goes a long way.

NOTE Confidence: 0.87743211

 $00:54:46.320 \longrightarrow 00:54:48.210$  So I hope by the end of my talk I've

NOTE Confidence: 0.87743211

 $00:54:48.263 \longrightarrow 00:54:50.319$  given you some kind of lifeboat so you

NOTE Confidence: 0.87743211

 $00{:}54{:}50.319 \dashrightarrow 00{:}54{:}52.289$ don't feel like you're drowning when

NOTE Confidence: 0.87743211

 $00:54:52.289 \longrightarrow 00:54:54.039$  you're precepting in this setting.

NOTE Confidence: 0.87743211

 $00:54:54.040 \longrightarrow 00:54:56.640$  And I really appreciate all of your time.

NOTE Confidence: 0.87743211

00:54:56.640 --> 00:54:59.496 I welcome any questions and this is

NOTE Confidence: 0.87743211

 $00{:}54{:}59.496 \dashrightarrow 00{:}55{:}01.758$  the evaluation form for the talk.

NOTE Confidence: 0.87743211

 $00:55:01.760 \longrightarrow 00:55:02.920$  Should I leave this up, Dana?

NOTE Confidence: 0.81981152375

 $00{:}55{:}04.080 \dashrightarrow 00{:}55{:}05.520$  Yes, please. If you could leave it out

NOTE Confidence: 0.81981152375

 $00:55:05.520 \longrightarrow 00:55:10.360$  so you can scan it and then there's a

00:55:10.360 --> 00:55:12.400 slide after this that will remind people,

NOTE Confidence: 0.81981152375

 $00{:}55{:}12.400 \dashrightarrow 00{:}55{:}15.952$  which we can go to in after the

NOTE Confidence: 0.81981152375

 $00:55:15.952 \longrightarrow 00:55:18.525$  countdown that reminds people of the

NOTE Confidence: 0.81981152375

00:55:18.525 --> 00:55:20.960 next sessions that are coming up.

NOTE Confidence: 0.81981152375

 $00:55:20.960 \longrightarrow 00:55:22.920$  But do you do you want to feel some? Oh,

NOTE Confidence: 0.868860637142857

 $00:55:22.920 \longrightarrow 00:55:24.236$  there was one question in the chat.

NOTE Confidence: 0.868860637142857

00:55:24.240 --> 00:55:25.244 I see, Frederick said.

NOTE Confidence: 0.868860637142857

 $00{:}55{:}25.244 \dashrightarrow 00{:}55{:}26.750$  Was the wife allowed to share

NOTE Confidence: 0.868860637142857

 $00:55:26.808 \longrightarrow 00:55:28.596$  information on behalf of the husband?

NOTE Confidence: 0.868860637142857

 $00:55:28.600 \longrightarrow 00:55:29.884$  That's an interesting question.

NOTE Confidence: 0.868860637142857

 $00{:}55{:}29.884 \dashrightarrow 00{:}55{:}32.186$  I do allow patients family members to

NOTE Confidence: 0.868860637142857

 $00:55:32.186 \longrightarrow 00:55:34.112$  share information with me without me

NOTE Confidence: 0.868860637142857

 $00:55:34.112 \longrightarrow 00:55:35.520$  disclosing any information to them.

NOTE Confidence: 0.868860637142857

 $00{:}55{:}35.520 \dashrightarrow 00{:}55{:}38.278$  I'm wondering if if you do otherwise,

NOTE Confidence: 0.868860637142857

00:55:38.280 --> 00:55:41.800 I'm not sure if you're still here. Well,

NOTE Confidence: 0.804463672307692

00:55:42.320 --> 00:55:45.344 I, you know, in in my practice at least

00:55:45.344 --> 00:55:49.240 what I'm aware of in terms of ethical care,

NOTE Confidence: 0.804463672307692

 $00:55:49.240 \longrightarrow 00:55:51.956$  the patient is the first and only

NOTE Confidence: 0.804463672307692

00:55:51.956 --> 00:55:53.707 source for information unless

NOTE Confidence: 0.804463672307692

 $00:55:53.707 \longrightarrow 00:55:55.759$  that patient gives permission.

NOTE Confidence: 0.804463672307692

00:55:55.760 --> 00:55:58.032 And that's a consistent, you know,

NOTE Confidence: 0.804463672307692

 $00:55:58.032 \longrightarrow 00:55:59.810$  intake question that's asked.

NOTE Confidence: 0.804463672307692

00:55:59.810 --> 00:56:02.200 You know, can I call the home?

NOTE Confidence: 0.804463672307692

 $00{:}56{:}02.200 \dashrightarrow 00{:}56{:}03.928$  If your wife answers may I

NOTE Confidence: 0.804463672307692

00:56:03.928 --> 00:56:05.520 share information with her.

NOTE Confidence: 0.804463672307692

00:56:05.520 --> 00:56:08.704 So you know, I I don't know what

NOTE Confidence: 0.804463672307692

 $00:56:08.704 \longrightarrow 00:56:12.199$  everybody else thinks but I, I,

NOTE Confidence: 0.804463672307692

 $00:56:12.200 \longrightarrow 00:56:14.280$  I just raised that as a question.

NOTE Confidence: 0.804463672307692

 $00{:}56{:}14.280 \dashrightarrow 00{:}56{:}17.120$  You know, something to think about,

NOTE Confidence: 0.804463672307692

 $00{:}56{:}17.120 \dashrightarrow 00{:}56{:}20.880$  may be read about myself rather

NOTE Confidence: 0.804463672307692

 $00:56:20.880 \longrightarrow 00:56:22.400$  than sending a letter.

00:56:22.400 --> 00:56:24.678 I would, you know, just as a thought,

NOTE Confidence: 0.804463672307692

 $00{:}56{:}24.680 \dashrightarrow 00{:}56{:}26.000$  I would have asked the front desk to

NOTE Confidence: 0.804463672307692

00:56:26.000 --> 00:56:27.880 say let me know the minute he comes in.

NOTE Confidence: 0.804463672307692

00:56:27.880 --> 00:56:29.800 I would have left my patient,

NOTE Confidence: 0.804463672307692

 $00:56:29.800 \longrightarrow 00:56:31.946$  come and taken him aside and say,

NOTE Confidence: 0.804463672307692

00:56:31.946 --> 00:56:33.838 hey, you know, I'm, I'm seeing this,

NOTE Confidence: 0.804463672307692

 $00:56:33.840 \longrightarrow 00:56:35.040$  but I don't understand it.

NOTE Confidence: 0.804463672307692

 $00:56:35.040 \longrightarrow 00:56:36.160$  Maybe you can help me,

NOTE Confidence: 0.9100575

 $00:56:36.640 \longrightarrow 00:56:38.840$  you know, understand what's

NOTE Confidence: 0.971631978571428

 $00:56:38.840 \longrightarrow 00:56:42.158$  going on and encourage him to disclose.

NOTE Confidence: 0.971631978571428

 $00{:}56{:}42.160 \dashrightarrow 00{:}56{:}43.488$  So those are my only two thoughts.

NOTE Confidence: 0.971631978571428

 $00:56:43.488 \longrightarrow 00:56:44.760$  Otherwise I thought you did a

NOTE Confidence: 0.905105594

00:56:44.760 --> 00:56:47.320 fantastic job. No, thank you.

NOTE Confidence: 0.905105594

 $00:56:47.320 \longrightarrow 00:56:48.352$  I do appreciate that.

NOTE Confidence: 0.905105594

 $00:56:48.352 \longrightarrow 00:56:50.463$  So I will say that I did try

NOTE Confidence: 0.905105594

00:56:50.463 --> 00:56:52.185 so many times to catch him or

 $00:56:52.185 \longrightarrow 00:56:54.035$  to call him or to reach him.

NOTE Confidence: 0.905105594

 $00:56:54.040 \longrightarrow 00:56:55.480$  So I did before we sort of got to

NOTE Confidence: 0.905105594

 $00:56:55.480 \longrightarrow 00:56:57.251$  that letter point. But I agree.

NOTE Confidence: 0.905105594

 $00:56:57.251 \longrightarrow 00:56:59.273$  So and I don't share any

NOTE Confidence: 0.905105594

 $00{:}56{:}59.273 \dashrightarrow 00{:}57{:}00.888$  information with the we do have.

NOTE Confidence: 0.905105594

 $00:57:00.888 \longrightarrow 00:57:02.785$  They have to sign a form for us

NOTE Confidence: 0.905105594

 $00:57:02.785 \longrightarrow 00:57:03.760$  to share information.

NOTE Confidence: 0.905105594

 $00:57:03.760 \longrightarrow 00:57:05.800$  But I do.

NOTE Confidence: 0.905105594

 $00:57:05.800 \longrightarrow 00:57:08.096$  I do have family members want to

NOTE Confidence: 0.905105594

 $00:57:08.096 \dashrightarrow 00:57:09.692$  share information with me a lot and

NOTE Confidence: 0.905105594

 $00{:}57{:}09.692 \dashrightarrow 00{:}57{:}11.644$  I allow them to do so without any

NOTE Confidence: 0.905105594

 $00:57:11.644 \longrightarrow 00:57:13.837$  feedback on how I'm going to incorporate it.

NOTE Confidence: 0.905105594

 $00{:}57{:}13.840 \dashrightarrow 00{:}57{:}15.574$  Sometimes they just I have people

NOTE Confidence: 0.905105594

 $00{:}57{:}15.574 \dashrightarrow 00{:}57{:}17.462$  you know kids write letters to me

NOTE Confidence: 0.905105594

00:57:17.462 --> 00:57:19.330 like I want to let you know what

00:57:19.330 --> 00:57:21.382 I'm seeing with my dad but I don't

NOTE Confidence: 0.905105594

 $00{:}57{:}21.382 --> 00{:}57{:}23.300$ ever you know I don't ever respond

NOTE Confidence: 0.905105594

 $00:57:23.368 \longrightarrow 00:57:25.278$  with anything about the patient.

NOTE Confidence: 0.905105594

 $00:57:25.280 \longrightarrow 00:57:28.400$  I just take that in so it is

NOTE Confidence: 0.905105594

 $00{:}57{:}28.400 \dashrightarrow 00{:}57{:}32.340$  interesting I I it's but but thank

NOTE Confidence: 0.905105594

 $00:57:32.340 \longrightarrow 00:57:33.960$  you I appreciate your your feedback.

NOTE Confidence: 0.905105594 00:57:33.960 --> 00:57:34.160 Can

NOTE Confidence: 0.871691029166667

 $00:57:35.000 \longrightarrow 00:57:37.136$  you go to the next slide just while

NOTE Confidence: 0.871691029166667

 $00:57:37.136 \longrightarrow 00:57:38.520$  you're fielding some questions.

NOTE Confidence: 0.871691029166667

 $00:57:38.520 \longrightarrow 00:57:42.600$  Sure yes. Just as people go

NOTE Confidence: 0.871691029166667

 $00{:}57{:}42.600 \dashrightarrow 00{:}57{:}46.146$  away if anybody wants to see the

NOTE Confidence: 0.871691029166667

 $00:57:46.146 \longrightarrow 00:57:47.508$  upcoming but keep asking questions.

NOTE Confidence: 0.871691029166667

 $00:57:47.508 \longrightarrow 00:57:48.159$  Sorry to interrupt.

NOTE Confidence: 0.777523662857143

 $00:57:59.330 \longrightarrow 00:58:00.443$  Any other questions?

NOTE Confidence: 0.777523662857143

 $00:58:00.443 \longrightarrow 00:58:01.927$  Oh, just a comment.

NOTE Confidence: 0.777523662857143

 $00:58:01.930 \longrightarrow 00:58:03.170$  Thank you so much, Jen.

 $00:58:03.170 \longrightarrow 00:58:05.570$  It's so clear and I appreciate

NOTE Confidence: 0.777523662857143

 $00:58:05.570 \longrightarrow 00:58:06.650$  this forum. We don't

NOTE Confidence: 0.749628003333333

 $00:58:06.650 \longrightarrow 00:58:07.980$  have enough for to talk

NOTE Confidence: 0.749628003333333

00:58:07.980 --> 00:58:09.044 about it precepting and

NOTE Confidence: 0.827365322857143

 $00:58:09.050 \longrightarrow 00:58:10.705$  you're reinvigorating me. How much

NOTE Confidence: 0.827365322857143

 $00:58:10.705 \longrightarrow 00:58:12.810$  we do we take read including the

NOTE Confidence: 0.95798555

 $00.58:14.890 \longrightarrow 00.58:16.620$  I guess the encouragement to

NOTE Confidence: 0.95798555

 $00{:}58{:}16.620 \dashrightarrow 00{:}58{:}20.330$  model humanistic practice.

NOTE Confidence: 0.95798555

00:58:20.330 --> 00:58:22.080 That's yeah. Thank you Peter.

NOTE Confidence: 0.95798555

 $00:58:22.080 \dashrightarrow 00:58:24.600$  I I agree. I'm putting the message

NOTE Confidence: 0.95798555

00:58:24.600 --> 00:58:26.200 in the chat with every body.

NOTE Confidence: 0.95798555

 $00:58:26.200 \longrightarrow 00:58:27.433$  Whoops. I agree.

NOTE Confidence: 0.95798555

 $00{:}58{:}27.433 \dashrightarrow 00{:}58{:}31.177$  I think that I when I come back to

NOTE Confidence: 0.95798555

 $00:58:31.177 \longrightarrow 00:58:34.018$  that is is invigorating for me too, right.

NOTE Confidence: 0.95798555

00:58:34.018 --> 00:58:35.762 It makes me remember why I do it

 $00{:}58{:}35.762 \dashrightarrow 00{:}58{:}37.398$  which is why I do come back to it.

NOTE Confidence: 0.95798555

 $00:58:37.400 \longrightarrow 00:58:38.392$  So there's a selfish

NOTE Confidence: 0.95798555

 $00:58:38.392 \longrightarrow 00:58:39.632$  motivation in it as well.

NOTE Confidence: 0.897452284

 $00:58:46.400 \longrightarrow 00:58:47.968$  Thanks everybody for attending

NOTE Confidence: 0.897452284

 $00{:}58{:}47.968 \dashrightarrow 00{:}58{:}50.320$  and for your your great feedback.

NOTE Confidence: 0.897452284

 $00{:}58{:}50.320 \dashrightarrow 00{:}58{:}52.686$  We will take every little bit into

NOTE Confidence: 0.897452284

 $00:58:52.686 \longrightarrow 00:58:55.118$  account to keep tweaking the series.

NOTE Confidence: 0.897452284

 $00:58:55.120 \longrightarrow 00:58:57.360$  And thanks Jen, for a great session.

NOTE Confidence: 0.920681461666667

 $00:58:57.960 \longrightarrow 00:59:00.120$  Yeah, thank you for having me.

NOTE Confidence: 0.920681461666667

 $00:59:00.120 \longrightarrow 00:59:01.120$  Thank you. By everybody.