WEBVTT

NOTE duration:"00:09:49" NOTE recognizability:0.932

NOTE language:en-us

NOTE Confidence: 0.92695546

00:00:03.720 --> 00:00:05.440 Good morning.

NOTE Confidence: 0.92695546

 $00:00:05.440 \longrightarrow 00:00:07.918$ So doctor McGovern sends her apologies.

NOTE Confidence: 0.92695546

 $00:00:07.920 \longrightarrow 00:00:09.257$ She she last night came down with

NOTE Confidence: 0.92695546

00:00:09.257 --> 00:00:10.550 something and she said if I could

NOTE Confidence: 0.92695546

 $00:00:10.550 \longrightarrow 00:00:11.815$ pinch and she doesn't want to be

NOTE Confidence: 0.92695546

 $00{:}00{:}11.815 \dashrightarrow 00{:}00{:}12.880$ here spreading germs of course.

NOTE Confidence: 0.92695546

 $00:00:12.880 \longrightarrow 00:00:14.032$ But so I will,

NOTE Confidence: 0.92695546

 $00{:}00{:}14.032 \dashrightarrow 00{:}00{:}15.760$ I will do the presentation on

NOTE Confidence: 0.92695546

 $00:00:15.832 \longrightarrow 00:00:17.992$ the on the clinical mission and

NOTE Confidence: 0.92695546

 $00{:}00{:}17.992 \dashrightarrow 00{:}00{:}19.807$ really on Yale Medicine which

NOTE Confidence: 0.92695546

 $00{:}00{:}19.807 \dashrightarrow 00{:}00{:}22.009$ is the the clinical practice of

NOTE Confidence: 0.92695546

 $00:00:22.009 \longrightarrow 00:00:24.639$ the of the School of Medicine.

NOTE Confidence: 0.92695546

00:00:24.640 --> 00:00:28.160 It comprises of the of the 19 clinical

00:00:28.160 --> 00:00:31.236 departments and the ALE Cancer Center,

NOTE Confidence: 0.92695546

00:00:31.240 --> 00:00:33.230 it's actually now more than 1800

NOTE Confidence: 0.92695546

 $00:00:33.230 \longrightarrow 00:00:35.400$ faculty with the this new cohort here.

NOTE Confidence: 0.92695546

 $00:00:35.400 \longrightarrow 00:00:38.550$ So we we crossed that barrier this

NOTE Confidence: 0.92695546

00:00:38.550 --> 00:00:40.492 year 840 advanced practice providers,

NOTE Confidence: 0.92695546

 $00:00:40.492 \longrightarrow 00:00:43.198$ more than 1900 staff and we are

NOTE Confidence: 0.92695546

00:00:43.198 --> 00:00:45.188 through 100 locations throughout the

NOTE Confidence: 0.92695546

00:00:45.188 --> 00:00:47.660 state with 300 practice sites and

NOTE Confidence: 0.92695546

 $00{:}00{:}47.660 \dashrightarrow 00{:}00{:}50.160$ that encompasses about 2.6 million

NOTE Confidence: 0.92695546

00:00:50.160 --> 00:00:52.268 encounters annually with a budget of

NOTE Confidence: 0.92695546

00:00:52.268 --> 00:00:54.020 about one point 1.5 at 1.4 billion.

NOTE Confidence: 0.92695546

 $00:00:54.020 \longrightarrow 00:00:56.010$ And I have all that that the chairs

NOTE Confidence: 0.92695546

00:00:56.010 --> 00:00:57.395 listed there I'm sure they're

NOTE Confidence: 0.92695546

 $00:00:57.395 \longrightarrow 00:00:58.860$ part of your department.

NOTE Confidence: 0.92695546

 $00:00:58.860 \longrightarrow 00:00:59.880$ These are the clinical

NOTE Confidence: 0.92695546

00:00:59.880 --> 00:01:00.900 chairs School of Medicine.

 $00:01:02.940 \longrightarrow 00:01:04.675$ So, so young medicine which

NOTE Confidence: 0.93559766

 $00:01:04.675 \longrightarrow 00:01:06.820$ is the fact to practice plan.

NOTE Confidence: 0.93559766

 $00:01:06.820 \longrightarrow 00:01:08.710$ We have our mission and vision here

NOTE Confidence: 0.93559766

 $00:01:08.710 \longrightarrow 00:01:10.670$ which is really to deliver exceptional

NOTE Confidence: 0.93559766

 $00:01:10.670 \longrightarrow 00:01:12.860$ medical care in a nurturing environment

NOTE Confidence: 0.93559766

 $00:01:12.860 \longrightarrow 00:01:15.100$ to each of our patients every day.

NOTE Confidence: 0.93559766

00:01:15.100 --> 00:01:16.416 And our vision is to advance medicine

NOTE Confidence: 0.93559766

 $00:01:16.416 \longrightarrow 00:01:17.618$ for the good of our patients,

NOTE Confidence: 0.93559766

 $00:01:17.620 \longrightarrow 00:01:18.943$ colleagues and community.

NOTE Confidence: 0.93559766

 $00{:}01{:}18.943 \dashrightarrow 00{:}01{:}22.030$ And we do this with this circle

NOTE Confidence: 0.93559766

 $00{:}01{:}22.030 \dashrightarrow 00{:}01{:}23.668$ which are our five pillars really

NOTE Confidence: 0.93559766

 $00:01:23.668 \longrightarrow 00:01:25.118$ to be inquisitive and really

NOTE Confidence: 0.93559766

00:01:25.118 --> 00:01:26.346 learn from our patients,

NOTE Confidence: 0.93559766

 $00:01:26.350 \longrightarrow 00:01:29.934$ be innovative by using that and

NOTE Confidence: 0.93559766

00:01:29.934 --> 00:01:32.164 translating into research from the

 $00:01:32.164 \longrightarrow 00:01:34.750$ bench to the to the bedside and and

NOTE Confidence: 0.93559766

 $00{:}01{:}34.750 \dashrightarrow 00{:}01{:}36.290$ in factoring the the patient as a

NOTE Confidence: 0.93559766

 $00{:}01{:}36.290 \dashrightarrow 00{:}01{:}37.827$ whole rather than their diseases.

NOTE Confidence: 0.93559766

 $00:01:37.830 \longrightarrow 00:01:39.699$ So really the human factor and while

NOTE Confidence: 0.93559766

00:01:39.699 --> 00:01:41.194 we're doing this work collaborating

NOTE Confidence: 0.93559766

 $00{:}01{:}41.194 \dashrightarrow 00{:}01{:}43.420$ both internally at at the School of

NOTE Confidence: 0.93559766

00:01:43.420 --> 00:01:45.127 Medicine but also with our health

NOTE Confidence: 0.93559766

00:01:45.127 --> 00:01:46.988 system partners and doing it in a

NOTE Confidence: 0.93559766

 $00:01:46.988 \longrightarrow 00:01:48.801$ in a passionate way and and really

NOTE Confidence: 0.93559766

 $00:01:48.801 \longrightarrow 00:01:50.729$ in the middle are caregivers,

NOTE Confidence: 0.93559766

 $00{:}01{:}50.730 \longrightarrow 00{:}01{:}52.546$ Folks that are in this room are our

NOTE Confidence: 0.93559766

 $00:01:52.546 \longrightarrow 00:01:54.352$ patients And then by working together we

NOTE Confidence: 0.93559766

 $00:01:54.352 \longrightarrow 00:01:56.370$ can really achieve the best care possible.

NOTE Confidence: 0.93679565

00:01:59.490 --> 00:02:01.545 The Yale Medicine Board itself

NOTE Confidence: 0.93679565

 $00:02:01.545 \longrightarrow 00:02:04.315$ is led by by the department

NOTE Confidence: 0.93679565

 $00:02:04.315 \longrightarrow 00:02:07.445$ chairs and four atlarge members.

 $00:02:07.450 \longrightarrow 00:02:09.578$ Each year there is one chair that's

NOTE Confidence: 0.93679565

 $00:02:09.578 \longrightarrow 00:02:11.817$ chosen to to chair the board and

NOTE Confidence: 0.93679565

00:02:11.817 --> 00:02:13.713 and right now it's Doctor Nita

NOTE Confidence: 0.93679565

 $00:02:13.783 \longrightarrow 00:02:15.805$ Huja who's the chair of surgery.

NOTE Confidence: 0.93679565

 $00:02:15.810 \dashrightarrow 00:02:18.054$ Proposals for Yale Medicine are developed

NOTE Confidence: 0.93679565

00:02:18.054 --> 00:02:19.550 in multiple different committees

NOTE Confidence: 0.93679565

 $00:02:19.601 \longrightarrow 00:02:21.289$ which are led by and appointed diet.

NOTE Confidence: 0.93679565

 $00:02:21.289 \longrightarrow 00:02:22.168$ So for example,

NOTE Confidence: 0.93679565

 $00:02:22.170 \longrightarrow 00:02:24.193$ our Finance Committee is led by Doctor

NOTE Confidence: 0.93679565

 $00{:}02{:}24.193 \dashrightarrow 00{:}02{:}26.083$ Glaser who's the Chair of Radiation

NOTE Confidence: 0.93679565

 $00:02:26.083 \longrightarrow 00:02:27.688$ Oncology along with Ian Burchell

NOTE Confidence: 0.93679565

 $00{:}02{:}27.688 \rightarrow 00{:}02{:}29.649$ who's our Chief Financial Officer.

NOTE Confidence: 0.93679565

 $00:02:29.650 \dashrightarrow 00:02:31.526$ Our Network Strategy Committee is led by

NOTE Confidence: 0.93679565

00:02:31.526 --> 00:02:33.328 Doctor Liu who's the Chair Pathology,

NOTE Confidence: 0.93679565

 $00:02:33.330 \longrightarrow 00:02:34.950$ along with Yolanda London who's

 $00:02:34.950 \longrightarrow 00:02:36.246$ our Chief Strategy Officer.

NOTE Confidence: 0.93679565

 $00:02:36.250 \dashrightarrow 00:02:37.898$ Then we have a few other committees there

NOTE Confidence: 0.93679565

 $00:02:37.898 \longrightarrow 00:02:39.529$ as well and that is how we function.

NOTE Confidence: 0.93679565

 $00:02:39.530 \longrightarrow 00:02:40.970$ So everything we do within

NOTE Confidence: 0.93679565

00:02:40.970 --> 00:02:42.122 Yale Medicine is reviewed,

NOTE Confidence: 0.93679565

 $00{:}02{:}42.130 \dashrightarrow 00{:}02{:}43.588$ approved by the board which is

NOTE Confidence: 0.93679565

 $00:02:43.588 \longrightarrow 00:02:45.334$ which are the chairs as well As

NOTE Confidence: 0.93679565

 $00:02:45.334 \longrightarrow 00:02:46.529$ for at large faculty members.

NOTE Confidence: 0.93564904

 $00:02:49.700 \longrightarrow 00:02:50.981$ So these are some of the services

NOTE Confidence: 0.93564904

 $00:02:50.981 \longrightarrow 00:02:51.900$ supported by Yale Medicine.

NOTE Confidence: 0.93564904

 $00:02:51.900 \longrightarrow 00:02:53.500$ So those that'll be will

NOTE Confidence: 0.93564904

 $00:02:53.500 \longrightarrow 00:02:54.460$ be touching patients.

NOTE Confidence: 0.93564904

00:02:54.460 --> 00:02:55.580 If you have clinical duties,

NOTE Confidence: 0.93564904

 $00{:}02{:}55.580 \dashrightarrow 00{:}02{:}57.548$ we will be supporting you along

NOTE Confidence: 0.93564904

 $00:02:57.548 \longrightarrow 00:02:59.788$ the way including revenue cycle

NOTE Confidence: 0.93564904

 $00:02:59.788 \longrightarrow 00:03:01.580$ and the billing component.

 $00{:}03{:}01.580 \dashrightarrow 00{:}03{:}03.300$ Pay your contracting quality of

NOTE Confidence: 0.93564904

00:03:03.300 --> 00:03:05.020 safety under doctor Deb Rhodes

NOTE Confidence: 0.93564904

00:03:05.080 --> 00:03:06.690 who's the Chief Quality Officer

NOTE Confidence: 0.93564904

 $00:03:06.690 \longrightarrow 00:03:08.680$ not just for Yale Medicine but

NOTE Confidence: 0.93564904

 $00{:}03{:}08.680 \dashrightarrow 00{:}03{:}10.290$ for also Northeast Medical Group

NOTE Confidence: 0.93564904

00:03:10.290 --> 00:03:11.845 which is Doctor Brown mentioned

NOTE Confidence: 0.93564904

 $00:03:11.845 \longrightarrow 00:03:13.435$ that group on the hospital side

NOTE Confidence: 0.93564904

 $00{:}03{:}13.435 \dashrightarrow 00{:}03{:}15.208$ as well as the health system.

NOTE Confidence: 0.93564904

00:03:15.210 --> 00:03:16.655 We do see oversee ambulatory

NOTE Confidence: 0.93564904

 $00:03:16.655 \longrightarrow 00:03:18.403$ operations and we'll support you in

NOTE Confidence: 0.93564904

 $00{:}03{:}18.403 \dashrightarrow 00{:}03{:}20.132$ your clinics and also try to optimize

NOTE Confidence: 0.93564904

 $00:03:20.132 \longrightarrow 00:03:21.466$ those those operations through

NOTE Confidence: 0.93564904

 $00:03:21.466 \longrightarrow 00:03:23.050$ our clinical optimization team.

NOTE Confidence: 0.93564904

 $00{:}03{:}23.050 \dashrightarrow 00{:}03{:}24.525$ We're involved in practice acquisitions

NOTE Confidence: 0.93564904

00:03:24.525 --> 00:03:26.327 which is really working with the

00:03:26.327 --> 00:03:28.019 chairs and section chiefs on any

NOTE Confidence: 0.93564904

 $00:03:28.019 \longrightarrow 00:03:29.170$ opportunities throughout the state.

NOTE Confidence: 0.93564904

00:03:29.170 --> 00:03:31.294 IT support and services,

NOTE Confidence: 0.93564904

 $00:03:31.294 \longrightarrow 00:03:32.887$ registration of patients,

NOTE Confidence: 0.93564904

 $00:03:32.890 \longrightarrow 00:03:34.600$ any compliance issues that may

NOTE Confidence: 0.93564904

00:03:34.600 --> 00:03:36.697 come up both internally related to

NOTE Confidence: 0.93564904

 $00:03:36.697 \longrightarrow 00:03:39.010$ billing or clinically and of course

NOTE Confidence: 0.93564904

00:03:39.010 --> 00:03:40.770 risk management and malpractice.

NOTE Confidence: 0.93564904

 $00{:}03{:}40.770 \dashrightarrow 00{:}03{:}42.288$ We do provide support for access

NOTE Confidence: 0.93564904

00:03:42.288 --> 00:03:43.832 and I'll give an example of

NOTE Confidence: 0.93564904

 $00{:}03{:}43.832 \dashrightarrow 00{:}03{:}45.512$ the care center in in a minute.

NOTE Confidence: 0.93564904

 $00:03:45.520 \longrightarrow 00:03:46.936$ And then we have a population

NOTE Confidence: 0.93564904

 $00{:}03{:}46.936 \dashrightarrow 00{:}03{:}48.619$ health team looking at how we can

NOTE Confidence: 0.93564904

00:03:48.619 --> 00:03:50.005 care for patients not just within

NOTE Confidence: 0.93564904

 $00:03:50.005 \longrightarrow 00:03:51.238$ within New Haven regionally,

NOTE Confidence: 0.93564904

 $00:03:51.240 \longrightarrow 00:03:53.448$ but also across the state and partnering

 $00:03:53.448 \longrightarrow 00:03:55.156$ with the health system on those initiatives.

NOTE Confidence: 0.93564904

 $00:03:55.160 \longrightarrow 00:03:56.935$ And there there's a large

NOTE Confidence: 0.93564904

00:03:56.935 --> 00:03:58.355 component of strategic growth.

NOTE Confidence: 0.93564904

 $00:03:58.360 \longrightarrow 00:03:59.680$ I trained here myself and

NOTE Confidence: 0.93564904

 $00:03:59.680 \longrightarrow 00:04:01.000$ when I was a resident,

NOTE Confidence: 0.93564904

 $00:04:01.000 \longrightarrow 00:04:02.638$ it was very New Haven focused.

NOTE Confidence: 0.93564904

00:04:02.640 --> 00:04:03.580 And now of course,

NOTE Confidence: 0.93564904

 $00:04:03.580 \longrightarrow 00:04:05.248$ we're across the entire state and there

NOTE Confidence: 0.93564904

 $00:04:05.248 \longrightarrow 00:04:07.156$ are plans to possibly move N to the state

NOTE Confidence: 0.93564904

 $00:04:07.206 \longrightarrow 00:04:09.238$ in Waterbury and a few other hospital system.

NOTE Confidence: 0.93564904

 $00{:}04{:}09.240 \dashrightarrow 00{:}04{:}11.255$ So there's always growth in

NOTE Confidence: 0.93564904

 $00:04:11.255 \longrightarrow 00:04:12.867$ a system like this.

NOTE Confidence: 0.93564904

 $00:04:12.870 \longrightarrow 00:04:13.622$ And then of course,

NOTE Confidence: 0.93564904

00:04:13.622 --> 00:04:14.186 the marketing piece,

NOTE Confidence: 0.93564904

00:04:14.190 --> 00:04:15.534 we want to make sure we market

 $00:04:15.534 \longrightarrow 00:04:16.589$ the excellent care we provide,

NOTE Confidence: 0.93564904

 $00:04:16.590 \longrightarrow 00:04:19.008$ the research as well as the

NOTE Confidence: 0.93564904

 $00{:}04{:}19.008 \dashrightarrow 00{:}04{:}21.030$ educational initiatives that we have.

NOTE Confidence: 0.93564904

 $00:04:21.030 \longrightarrow 00:04:23.074$ So I'll I'll use the care center

NOTE Confidence: 0.93564904

 $00:04:23.074 \longrightarrow 00:04:23.950$ as an example.

NOTE Confidence: 0.93564904

00:04:23.950 --> 00:04:24.890 Some of you will,

NOTE Confidence: 0.93564904

 $00{:}04{:}24.890 \longrightarrow 00{:}04{:}26.065$ if you have outpatient clinics,

NOTE Confidence: 0.93564904

00:04:26.070 --> 00:04:27.816 you will interact with the care

NOTE Confidence: 0.93564904

 $00{:}04{:}27.816 \longrightarrow 00{:}04{:}29.075$ center if your section or clinic

NOTE Confidence: 0.93564904

 $00:04:29.075 \longrightarrow 00:04:30.390$ is part of the care center.

NOTE Confidence: 0.93564904

 $00:04:30.390 \longrightarrow 00:04:32.190$ So the care center itself is,

NOTE Confidence: 0.93564904

 $00{:}04{:}32.190 \dashrightarrow 00{:}04{:}34.269$ it's an acronym that stands for Coordination,

NOTE Confidence: 0.93564904

 $00:04:34.270 \longrightarrow 00:04:34.904$ Appointment,

NOTE Confidence: 0.93564904

 $00:04:34.904 \longrightarrow 00:04:37.440$ Referrals and Engagement Center.

NOTE Confidence: 0.93564904

00:04:37.440 --> 00:04:40.488 It was set up back in 2019 and

NOTE Confidence: 0.93564904

 $00{:}04{:}40.488 \dashrightarrow 00{:}04{:}43.959$ now has integrated 22 specialties.

 $00:04:43.960 \longrightarrow 00:04:45.550$ They've answered more than I think

NOTE Confidence: 0.93564904

 $00:04:45.550 \longrightarrow 00:04:47.400$ it's actually close to 4 million calls,

NOTE Confidence: 0.93564904

 $00:04:47.400 \longrightarrow 00:04:49.716$ makes more than 3 million appointments.

NOTE Confidence: 0.93564904

 $00:04:49.720 \longrightarrow 00:04:52.240$ They do manage more than 1800 templates

NOTE Confidence: 0.93564904

 $00{:}04{:}52.240 \dashrightarrow 00{:}04{:}53.992$ and I process more than $10{,}000$

NOTE Confidence: 0.93564904

 $00:04:53.992 \longrightarrow 00:04:55.794$ new patient referrals and and done

NOTE Confidence: 0.93564904

 $00:04:55.794 \longrightarrow 00:04:57.516$ more than 9000 transitions of care.

NOTE Confidence: 0.93564904

 $00:04:57.520 \longrightarrow 00:04:58.960$ So it's a really,

NOTE Confidence: 0.93564904

 $00:04:58.960 \longrightarrow 00:05:00.546$ really large operation and if

NOTE Confidence: 0.93564904

00:05:00.546 --> 00:05:01.558 you have outpatient clinics,

NOTE Confidence: 0.93564904

 $00:05:01.560 \longrightarrow 00:05:02.560$ it's likely that you will

NOTE Confidence: 0.93564904

 $00{:}05{:}02.560 \dashrightarrow 00{:}05{:}03.560$ interact with the care center.

NOTE Confidence: 0.93564904

 $00{:}05{:}03.560 \dashrightarrow 00{:}05{:}05.732$ This is a function that Yale

NOTE Confidence: 0.93564904

00:05:05.732 --> 00:05:07.665 Medicine provides to to the

NOTE Confidence: 0.93564904

 $00:05:07.665 \longrightarrow 00:05:09.700$ faculty and to the departments.

 $00:05:09.700 \longrightarrow 00:05:11.752$ Another function will actually be a

NOTE Confidence: 0.93564904

 $00:05:11.752 \longrightarrow 00:05:13.900$ monthly dashboard that you will receive.

NOTE Confidence: 0.93564904

 $00:05:13.900 \longrightarrow 00:05:14.860$ If you don't let me know,

NOTE Confidence: 0.93564904

 $00:05:14.860 \longrightarrow 00:05:15.500$ just shoot me an e-mail,

NOTE Confidence: 0.93564904

 $00:05:15.500 \longrightarrow 00:05:16.256$ we'll make sure you get it.

NOTE Confidence: 0.93564904

 $00:05:16.260 \longrightarrow 00:05:18.122$ But this is a monthly dashboard from

NOTE Confidence: 0.93564904

 $00{:}05{:}18.122 \dashrightarrow 00{:}05{:}19.699$ Yale Medicine that gives you data.

NOTE Confidence: 0.93564904

 $00:05:19.700 \longrightarrow 00:05:21.914$ This is just two sample pages

NOTE Confidence: 0.93564904

 $00:05:21.914 \longrightarrow 00:05:23.390$ from there related to

NOTE Confidence: 0.93392867

00:05:23.468 --> 00:05:24.913 your productivity RVU's,

NOTE Confidence: 0.93392867

00:05:24.913 --> 00:05:25.978 how many patients you're seeing,

NOTE Confidence: 0.93392867

 $00:05:25.980 \longrightarrow 00:05:26.640$ charges, collections,

NOTE Confidence: 0.93392867

 $00:05:26.640 \longrightarrow 00:05:28.620$ that's sort of the front page.

NOTE Confidence: 0.93392867

 $00:05:28.620 \longrightarrow 00:05:30.036$ And then there's information

NOTE Confidence: 0.93392867

 $00:05:30.036 \longrightarrow 00:05:31.098$ about your clinics.

NOTE Confidence: 0.93392867

 $00{:}05{:}31.100 \dashrightarrow 00{:}05{:}32.300$ If you do have out patient duties,

 $00:05:32.300 \longrightarrow 00:05:33.728$ you'll be able to see how long

NOTE Confidence: 0.93392867

 $00{:}05{:}33.728 \to 00{:}05{:}35.338$ is it taking patients to see you,

NOTE Confidence: 0.93392867

 $00:05:35.340 \longrightarrow 00:05:38.058$ what percentage of visits are telemedicine.

NOTE Confidence: 0.93392867

 $00:05:38.060 \longrightarrow 00:05:39.677$ So all those sort of data points

NOTE Confidence: 0.93392867

 $00:05:39.677 \longrightarrow 00:05:41.380$ will be there on a monthly basis.

NOTE Confidence: 0.93392867

00:05:41.380 --> 00:05:44.468 And this is for our physicians and our APP's.

NOTE Confidence: 0.93392867

00:05:44.468 --> 00:05:45.044 And again,

NOTE Confidence: 0.93392867

00:05:45.044 --> 00:05:47.060 if you if you don't receive this,

NOTE Confidence: 0.93392867

00:05:47.060 --> 00:05:48.460 please let me know directly,

NOTE Confidence: 0.93392867

 $00:05:48.460 \longrightarrow 00:05:49.902$ just e-mail me or e-mail your section

NOTE Confidence: 0.93392867

 $00:05:49.902 \longrightarrow 00:05:51.500$ chief for chair and they'll take care of

NOTE Confidence: 0.9249504

 $00:05:54.060 \longrightarrow 00:05:56.034$ it. And and Doctor Brown mentioned that

NOTE Confidence: 0.9249504

 $00{:}05{:}56.034 \dashrightarrow 00{:}05{:}58.183$ we really work in an ecosystem and and

NOTE Confidence: 0.9249504

 $00:05:58.183 \longrightarrow 00:06:00.596$ this slide sort of gives you an idea of

NOTE Confidence: 0.9249504

 $00:06:00.596 \longrightarrow 00:06:02.252$ what that health ecosystem looks like.

 $00:06:02.260 \longrightarrow 00:06:04.782$ So you have the, the school and Yale

NOTE Confidence: 0.9249504

 $00{:}06{:}04.782 \dashrightarrow 00{:}06{:}06.258$ Medicine there in the middle and

NOTE Confidence: 0.9249504

 $00:06:06.258 \longrightarrow 00:06:08.103$ really our key partner is the only

NOTE Confidence: 0.9249504

 $00:06:08.103 \longrightarrow 00:06:09.990$ Heaven health system which is truly an

NOTE Confidence: 0.9249504

 $00:06:09.990 \longrightarrow 00:06:11.365$ integrated system across the state.

NOTE Confidence: 0.9249504

00:06:11.370 --> 00:06:12.819 So of course you have Yale New

NOTE Confidence: 0.9249504

00:06:12.819 --> 00:06:14.049 Haven Hospital which is right here,

NOTE Confidence: 0.9249504

 $00:06:14.050 \longrightarrow 00:06:15.874$ our largest academic affiliated

NOTE Confidence: 0.9249504

 $00:06:15.874 \longrightarrow 00:06:18.090$ hospital with just under 1700 beds.

NOTE Confidence: 0.9249504

00:06:18.090 --> 00:06:19.782 It's actually considered one of the

NOTE Confidence: 0.9249504

 $00:06:19.782 \longrightarrow 00:06:21.290$ largest hospitals in the country

NOTE Confidence: 0.9249504

 $00:06:21.290 \longrightarrow 00:06:23.130$ with the two campuses.

NOTE Confidence: 0.9249504

 $00{:}06{:}23.130 \dashrightarrow 00{:}06{:}25.430$ We have Lawrence and Memorial

NOTE Confidence: 0.9249504

 $00{:}06{:}25.430 --> 00{:}06{:}27.195$ Hospital in New London,

NOTE Confidence: 0.9249504

 $00:06:27.195 \longrightarrow 00:06:29.805$ CT Westerly Hospital in Rhode Island.

NOTE Confidence: 0.9249504

 $00:06:29.810 \longrightarrow 00:06:32.910$ So we do have a flag in in Rhode Island,

00:06:32.910 --> 00:06:33.886 Milford Hospital,

NOTE Confidence: 0.9249504

 $00:06:33.886 \longrightarrow 00:06:36.326$ Bridgeport Hospital and then and

NOTE Confidence: 0.9249504

 $00:06:36.326 \longrightarrow 00:06:38.482$ then Greenwich Hospital and she

NOTE Confidence: 0.9249504

00:06:38.482 --> 00:06:39.866 mentioned Northeast Medical Group,

NOTE Confidence: 0.9249504

 $00:06:39.870 \longrightarrow 00:06:42.814$ any MG, so any MG is the employed

NOTE Confidence: 0.9249504

 $00:06:42.814 \longrightarrow 00:06:44.926$ physician group of the health system.

NOTE Confidence: 0.9249504

00:06:44.926 --> 00:06:46.146 It was, it was,

NOTE Confidence: 0.9249504

00:06:46.146 --> 00:06:48.910 it was created in the late sort of 2000,

NOTE Confidence: 0.9249504

 $00:06:48.910 \longrightarrow 00:06:49.430 \ 2007$

NOTE Confidence: 0.9249504

 $00:06:49.430 \longrightarrow 00:06:53.070$ 2008 and is primarily composed of primary

NOTE Confidence: 0.9249504

 $00{:}06{:}53.070 \dashrightarrow 00{:}06{:}55.060$ care majority of the clinicians and

NOTE Confidence: 0.9249504

 $00:06:55.060 \dashrightarrow 00:06:57.669$ APP's that are in any MG or primary care.

NOTE Confidence: 0.9249504

 $00{:}06{:}57.670 \dashrightarrow 00{:}07{:}00.456$ But they do have specialists as well.

NOTE Confidence: 0.9249504

 $00:07:00.460 \longrightarrow 00:07:02.406$ And this year for the first time

NOTE Confidence: 0.9249504

 $00:07:02.406 \longrightarrow 00:07:04.148$ we've actually come together under

 $00:07:04.148 \longrightarrow 00:07:05.856$ the aligned clinician enterprise.

NOTE Confidence: 0.9249504

 $00{:}07{:}05.860 \dashrightarrow 00{:}07{:}08.401$ I know her slide had the physician

NOTE Confidence: 0.9249504

00:07:08.401 --> 00:07:09.882 enterprise always changes to

NOTE Confidence: 0.9249504

00:07:09.882 --> 00:07:11.497 clinician to to recognize our

NOTE Confidence: 0.9249504

 $00:07:11.500 \longrightarrow 00:07:12.260$ APP's and our other colleagues.

NOTE Confidence: 0.9249504

 $00:07:12.260 \longrightarrow 00:07:13.140$ So it's called ACE.

NOTE Confidence: 0.9249504

 $00:07:13.140 \longrightarrow 00:07:15.417$ So we're all aces in the books of of these,

NOTE Confidence: 0.9249504

 $00:07:15.420 \longrightarrow 00:07:16.518$ of these groups.

NOTE Confidence: 0.9249504

 $00{:}07{:}16.518 \dashrightarrow 00{:}07{:}18.714$ So they're going to come together

NOTE Confidence: 0.9249504

00:07:18.714 --> 00:07:21.034 really closely and and it makes

NOTE Confidence: 0.9249504

 $00{:}07{:}21.034 \dashrightarrow 00{:}07{:}22.973$ sense over time really the primary

NOTE Confidence: 0.9249504

 $00:07:22.973 \longrightarrow 00:07:24.628$ care component and specialty component

NOTE Confidence: 0.9249504

 $00{:}07{:}24.628 \dashrightarrow 00{:}07{:}26.326$ really need to sort of function

NOTE Confidence: 0.9249504

 $00:07:26.326 \longrightarrow 00:07:28.116$ together and this will allow us to

NOTE Confidence: 0.9249504

 $00:07:28.116 \longrightarrow 00:07:29.730$ align much closer with our health

NOTE Confidence: 0.9249504

 $00:07:29.730 \longrightarrow 00:07:31.659$ system partners and Doctor McGovern is

 $00:07:31.659 \longrightarrow 00:07:33.897$ going to lead those groups together.

NOTE Confidence: 0.9249504

 $00:07:33.900 \longrightarrow 00:07:35.124$ We have of course other key

NOTE Confidence: 0.9249504

 $00:07:35.124 \longrightarrow 00:07:36.420$ partners as well in the state.

NOTE Confidence: 0.9249504

 $00:07:36.420 \longrightarrow 00:07:38.780$ So the VA healthcare system,

NOTE Confidence: 0.9249504

 $00:07:38.780 \longrightarrow 00:07:40.178$ many of you may go there.

NOTE Confidence: 0.9249504

 $00:07:40.180 \longrightarrow 00:07:41.500$ I actually started there

NOTE Confidence: 0.9249504

 $00:07:41.500 \longrightarrow 00:07:42.820$ myself in West Haven.

NOTE Confidence: 0.9249504

00:07:42.820 --> 00:07:45.817 It's a great system and we have our trainees,

NOTE Confidence: 0.9249504

00:07:45.820 --> 00:07:46.693 our students, fellows,

NOTE Confidence: 0.9249504

 $00:07:46.693 \longrightarrow 00:07:47.857$ residents also go there.

NOTE Confidence: 0.9249504

 $00:07:47.860 \longrightarrow 00:07:48.980$ So it's a really,

NOTE Confidence: 0.9249504

 $00:07:48.980 \longrightarrow 00:07:50.324$ really close partner for us.

NOTE Confidence: 0.9249504

 $00{:}07{:}50.324 \dashrightarrow 00{:}07{:}51.654$ Check in mental Health Center,

NOTE Confidence: 0.9249504

00:07:51.660 --> 00:07:53.214 which is right here in New Haven,

NOTE Confidence: 0.9249504

 $00:07:53.220 \longrightarrow 00:07:54.030$ it's another partner.

 $00:07:54.030 \longrightarrow 00:07:55.920$ And then we do have key relationships

NOTE Confidence: 0.9249504

 $00{:}07{:}55.974 \dashrightarrow 00{:}07{:}57.402$ with other hospitals that are not

NOTE Confidence: 0.9249504

 $00:07:57.402 \longrightarrow 00:07:58.970$ in the only heaven health system

NOTE Confidence: 0.9249504

 $00:07:58.970 \longrightarrow 00:08:00.380$ but are throughout the state,

NOTE Confidence: 0.9249504

 $00{:}08{:}00.380 \dashrightarrow 00{:}08{:}01.568$ Griffin Hospital and a few others

NOTE Confidence: 0.9249504

 $00:08:01.568 \longrightarrow 00:08:03.100$ that we also work with very closely.

NOTE Confidence: 0.93251985

 $00:08:05.340 \longrightarrow 00:08:07.500$ So I won't go into this too much.

NOTE Confidence: 0.93251985

 $00:08:07.500 \longrightarrow 00:08:09.204$ This is the old, I can say it's

NOTE Confidence: 0.93251985

 $00{:}08{:}09.204 \dashrightarrow 00{:}08{:}10.718$ the old strategic framework now

NOTE Confidence: 0.93251985

 $00{:}08{:}10.718 \longrightarrow 00{:}08{:}12.782$ because the one doctor brown chair

NOTE Confidence: 0.93251985

 $00{:}08{:}12.782 \dashrightarrow 00{:}08{:}14.960$ just came out about a month ago.

NOTE Confidence: 0.93251985

 $00:08:14.960 \longrightarrow 00:08:16.970$ But we've had a strategic framework

NOTE Confidence: 0.93251985

00:08:17.037 --> 00:08:19.207 with the health system for for many

NOTE Confidence: 0.93251985

 $00{:}08{:}19.207 \dashrightarrow 00{:}08{:}21.508$ years and it's really focused around

NOTE Confidence: 0.93251985

 $00:08:21.508 \longrightarrow 00:08:23.932$ these pillars in terms of providing

NOTE Confidence: 0.93251985

 $00:08:23.932 \longrightarrow 00:08:25.720$ care and inspired culture of excellence,

 $00:08:25.720 \longrightarrow 00:08:27.395$ ensure consistent care signature you

NOTE Confidence: 0.93251985

 $00{:}08{:}27.395 \to 00{:}08{:}29.696$ you you'll still hear the care signature

NOTE Confidence: 0.93251985

 $00{:}08{:}29.696 \dashrightarrow 00{:}08{:}31.984$ piece a lot from the health system and

NOTE Confidence: 0.93251985

 $00:08:32.041 \longrightarrow 00:08:33.610$ and Yale Medicine enhanced clinical

NOTE Confidence: 0.93251985

 $00{:}08{:}33.610 \dashrightarrow 00{:}08{:}35.560$ services manage the cost of care.

NOTE Confidence: 0.93251985

 $00:08:35.560 \longrightarrow 00:08:37.546$ This will be important of course

NOTE Confidence: 0.93251985

 $00:08:37.546 \longrightarrow 00:08:39.060$ there's extreme pressures on all

NOTE Confidence: 0.93251985

 $00{:}08{:}39.060 \dashrightarrow 00{:}08{:}40.535$ healthcare systems right now and

NOTE Confidence: 0.93251985

 $00:08:40.535 \longrightarrow 00:08:42.359$ as the cost continue could go up,

NOTE Confidence: 0.93251985

 $00:08:42.360 \longrightarrow 00:08:45.440$ but our reimbursements continue to go down.

NOTE Confidence: 0.93251985 00:08:45.440 --> 00:08:45.705 So. NOTE Confidence: 0.93251985

 $00:08:45.705 \longrightarrow 00:08:47.295$ So you'll hear about this both

NOTE Confidence: 0.93251985

 $00:08:47.295 \longrightarrow 00:08:48.520$ from the health system,

NOTE Confidence: 0.93251985

 $00{:}08{:}48.520 \to 00{:}08{:}51.334$ the school and Yale medicine and really

NOTE Confidence: 0.93251985

 $00:08:51.334 \longrightarrow 00:08:52.819$ sustaining a financial strength there.

 $00:08:52.820 \longrightarrow 00:08:54.734$ There is actually initiative right now

NOTE Confidence: 0.93251985

 $00{:}08{:}54.734 \dashrightarrow 00{:}08{:}57.070$ that the health system has kicked off

NOTE Confidence: 0.93251985

 $00:08:57.070 \longrightarrow 00:08:58.740$ cause called strengthening our core,

NOTE Confidence: 0.93251985

 $00:08:58.740 \longrightarrow 00:09:00.858$ really related to improving our efficiency,

NOTE Confidence: 0.93251985

 $00:09:00.860 \longrightarrow 00:09:03.140$ reducing our cost and really delivering

NOTE Confidence: 0.93251985

00:09:03.140 --> 00:09:05.660 high quality, excellent care.

NOTE Confidence: 0.93251985

 $00:09:05.660 \longrightarrow 00:09:07.130$ So you'll hear more about the

NOTE Confidence: 0.93251985

00:09:07.130 --> 00:09:07.620 strategic framework.

NOTE Confidence: 0.93251985

00:09:07.620 --> 00:09:08.978 I know Doctor Brown just mentioned it,

NOTE Confidence: 0.93251985

 $00:09:08.980 \longrightarrow 00:09:11.003$ but there's going to be more communication

NOTE Confidence: 0.93251985

 $00:09:11.003 \dashrightarrow 00:09:13.376$ about this in the coming weeks and months.

NOTE Confidence: 0.93251985

 $00:09:13.380 \longrightarrow 00:09:15.780$ And I would say in my last slide.

NOTE Confidence: 0.93251985

 $00:09:15.780 \longrightarrow 00:09:17.292$ So this sort of puts all the

NOTE Confidence: 0.93251985

00:09:17.292 --> 00:09:18.320 puzzle pieces together, right?

NOTE Confidence: 0.93251985

 $00:09:18.320 \longrightarrow 00:09:20.220$ These are the, I think,

NOTE Confidence: 0.93251985

 $00:09:20.220 \longrightarrow 00:09:21.932$ institution groups here really

 $00{:}09{:}21.932 \dashrightarrow 00{:}09{:}24.500$ to support you and our patients.

NOTE Confidence: 0.93251985

00:09:24.500 --> 00:09:27.454 You have Yale Medicine, School of Medicine,

NOTE Confidence: 0.93251985

 $00:09:27.460 \longrightarrow 00:09:29.830$ Yale University and the Only Heaven

NOTE Confidence: 0.93251985

 $00:09:29.830 \longrightarrow 00:09:30.620$ Health System.

NOTE Confidence: 0.93251985

 $00:09:30.620 \longrightarrow 00:09:32.937$ And as you embark on this journey,

NOTE Confidence: 0.93251985

 $00:09:32.940 \longrightarrow 00:09:36.099$ we are here to support you and our patients.

NOTE Confidence: 0.93251985

00:09:36.100 --> 00:09:37.378 And if there's anything you need,

NOTE Confidence: 0.93251985

 $00:09:37.380 \longrightarrow 00:09:39.340$ you can contact me directly.

NOTE Confidence: 0.93251985

00:09:39.340 --> 00:09:40.740 e-mail me. e-mail Doctor McGovern.

NOTE Confidence: 0.93251985

 $00:09:40.740 \longrightarrow 00:09:42.210$ We'll be happy to address it,

NOTE Confidence: 0.93251985

00:09:42.210 --> 00:09:43.610 speak with your chief or chair as well,

NOTE Confidence: 0.93251985

 $00:09:43.610 \longrightarrow 00:09:44.922$ but we are really here to support you

NOTE Confidence: 0.93251985

 $00{:}09{:}44.922 \dashrightarrow 00{:}09{:}46.410$ as you take on this clinical journey.